

November 10, 2010

Ms. Veronique Discours Buhot  
26 Quai Michelet  
TSA 20016  
92695 Levallois-Perret Cedex  
France

Dear Ms. Veronique Discours Buhot,

We received your letter dated October 18th, 2010. Though we understand the points you made that many of the products sold by Carrefour are not sold under the Carrefour brand or label. However the fact that these brands are not manufactured or designed by Carrefour but yet still sold and distributed through your stores does not excuse Carrefour from the responsibilities to their supply chain.

In response to your letter, we believe that you may be misinformed regarding manufacturers particularly in the case of Dongguan Lanyu. Our field team in China discovered a plethora of Dongguan Lanyu products in a recent survey of your Chinese stores. We have a receipt for a product from your store dated June 16th, 2010 for a product clearly labeled in Chinese manufactured by Shenzhen Lanyu Toy Company.

Second, I believe you may have confused the names of your supplies. In this most recent letter you wrote that Carrefour has never purchased from Nanling Toy Products, however, according to your response to French and Polish journalists earlier, Nanling was a supplier to Carrefour until 2008.

Lastly, for Truly Dragon, though Carrefour claimed to visit and do a social audit with corrective actions agreed to be made, we discovered that this factory is not on the ICTI member list and thus purchase and distribution of goods from this plant are against Carrefour policies.

We would like to have a conference call with your organization. Would November 22, 2010 at 11:00am EST/5:00pm France, work for you? We would very much like to clarify some points. As always we will continue our dedicated investigations into Carrefour suppliers in order to protect the rights of the Chinese worker.

Sincerely,

LI Qiang  
Executive Director of China Labor Watch

Cc: Fanny GALLOIS  
Peuples Solidaires