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# Barriers, Perceptions and Compliance: Hand Hygiene in the Operating Room & Endoscopy Suite

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#### Background

- Non-surgical scrub hand hygiene (HH) practices, including alcoholbased antiseptic hand rubs, provide a simple yet effective intervention in preventing the spread of infection
- Nevertheless, HH compliance is low in the operating room (OR) with 2% and 8% compliance of foaming in/out respectively<sup>1</sup>
- Endoscopy procedure rooms (EPR) exhibit an overall baseline compliance of 21.4%<sup>3</sup>
- In 2011 there were 1.9 surgical site infections (SSI) per 100 surgeries in the US<sup>2</sup>
- VCU Medical Center's operating room exhibits a foaming in/out compliance rate of 11% (19/166)

## Objective

We examined the barriers and perceptions of HH in the OR and EPR

#### Methods

- Two separate but similar IRB approved voluntary, anonymous surveys containing 25 Likert-scale and 1 free response questions were distributed to health care personnel at medical conferences and in common work areas in both the OR and EPR
- Resultant data was analyzed using Statistical Analysis Software (SAS version 9.4)
- Pearson chi square and Fisher's exact tests were performed using two-way and three-way contingency tables

## Results

- A total of 271 (36%, n=774) OR and 29 (33%, n=89) EPR surveys
   were collected
- Total self reporting of foaming in/out compliance was 73% (n=392) in the OR and 95% (n=40) in the EPR
- The greatest barrier to HH in OR was inconvenience (49%, n=187)
- The greatest barriers to HH in the EPR were inconvenience and forgetfulness (20%, 20% n=20)
- OR environmental services (EVS) personnel were aware of the HH policies (100%, n=14)
- The importance of HH was emphasized in EVS training (80%, n=15)

Table 1. OR Personnel Survey Responses				
Self reported questionnaire (yes or agree/strongly agree unless specified)	Licensed <sup>4</sup> Providers	Nurses and Technicians <sup>5</sup>	Students <sup>6</sup>	P value
Aware of HH policies for the OR at VCUHS	<b>89%</b> 91/102	<b>99%</b> 97/98	<b>88%</b> 30/34	<.0001
Direct supervisors role model HH	<b>58%</b> 43/74	<b>89%</b> 70/79	<b>79%</b> 26/33	<.0001
There is adequate HH practice in the OR at VCUHS	<b>81%</b> 68/84	<b>68%</b> 56/82	<b>88%</b> 28/32	.0452
Increasing HH compliance in the OR would reduce the number of HAIs	<b>71%</b> 49/69	<b>92%</b> 77/84	<b>86%</b> 25/29	.0029
Increasing HH compliance in the OR would reduce the number of SSIs	<b>71%</b> 50/70	<b>91%</b> 70/77	<b>89%</b> 24/27	.0050
Comfortable addressing a supervisor's HH compliance	<b>53%</b> 39/73	<b>76%</b> 62/82	<b>19%</b> 6/31	<.0001
Comfortable addressing a non-supervisor's HH compliance	<b>83%</b> 63/76	<b>90%</b> 78/87	<b>46%</b> 13/28	<.0001
Without prior scrubbing, how often do you foam in	<b>68%</b> 50/73	<b>85%</b> 69/81	<b>86%</b> 24/28	.0253
Without prior scrubbing, how often do you foam out	<b>50%</b> 39/78	<b>79%</b> 63/80	<b>74%</b> 20/27	.0004
How often do you see supervisors comply with HH practices	<b>66%</b> 38/58	<b>85%</b> 55/65	<b>84%</b> 21/25	.0006
How often do you see non supervisors comply with HH practices	<b>69%</b> 40/58	<b>74%</b> 43/58	<b>96%</b> 25/26	.0237
Have you ever felt pressured to practice HH (Once or More)	<b>43%</b> 42/97	<b>35%</b> 34/97	<b>74%</b> 26/35	.0003
Have you ever felt pressured to not practice HH (Once or More)	<b>7.0%</b> 7/100	<b>4.1%</b> 4/97	<b>8.6%</b> 3/35	<.0001

## Conclusions and Implications

- Despite poor observed HH compliance, the majority of OR and EPR respondents are aware of HH policies and the benefits in reducing HAIs
- There is adequate access to foam in the OR/EPR and it is physically tolerated
- Although HH practices are encouraged in both areas, OR/EPR managers poorly role model HH
- OR nurses are empowered HH advocates, knowledgeable of the benefits of HH and may serve as change agents to improve HH compliance
- Hospitals promoting HH in the OR/EPR should:
  - Be knowledgeable of perceptions and barriers across services
  - Increase the awareness/education of HH to all providers
  - Empower employees to address colleagues' HH
  - Remind supervisors to lead by example
  - Measure HH compliance with feedback to managers and frontline providers

4.Licensed providers: MD and CRNA

- 5. Nurses and Technicians: RNs, Care Partners, Surgical Technicians and Anesthesia Technicians
- 6. Students: Medical Students and CRNA Students
- 7. Nurses and Technicians: RNs and GI Technicians

Table 2. EPR Personnel Survey Responses			
Self reported questionnaire (yes or agree/strongly agree unless specified)	MDs	Nurses and Technicians <sup>7</sup>	P value
Aware of HH policies for the EPR at VCUHS	<b>100%</b> 10/10	<b>100%</b> 17/17	N/A
Direct supervisors role model HH	<b>50%</b> 4/8	<b>93%</b> 14/15	.0329
HH compliance is important for provider safety in the EPR	<b>100%</b> 10/10	<b>100%</b> 17/17	N/A
HH compliance is important for patient safety in the EPR	<b>100%</b> 9/9	<b>100%</b> 17/177	N/A
Importance of HH was emphasized in training for working in the EPR	<b>86%</b> 6/7	<b>94%</b> 15/16	.5257
There is adequate HH practice in the EPR at VCUHS	<b>43%</b> 3/7	<b>79%</b> 11/14	.1564
Increasing HH in the EPR would reduce the number of HAIs	<b>80%</b> 8/10	<b>100%</b> 14/14	.1630
Increasing HH compliance in the EPR would reduce the number of procedure related infections	<b>63%</b> 7/9	<b>100%</b> 12/12	.1714
Comfortable addressing a supervisor's HH compliance	<b>70%</b> 7/10	<b>100%</b> 15/15	.0522
Comfortable addressing a non-supervisor's HH compliance	<b>90%</b> 9/10	<b>100%</b> 15/15	.4000
There is adequate access to foam in the EPR	<b>100%</b> 10/10	<b>100%</b> 17/17	N/A
The provided foam irritates skin (Most of the Time/Always)	<b>22%</b> 2/9	<b>6.7%</b> 1/15	.5331
How often do you see supervisors comply with HH practices (Most of the Time/Always)	<b>75%</b> 3/4	<b>91%</b> 10/11	.4762
How often do you see non-supervisors comply with HH practices (Most of the Time/Always)	<b>86%</b> 6/7	<b>100%</b> 10/10	.4118
Have you ever felt pressured to practice HH (Once or More)	<b>70%</b> 7/10	<b>41%</b> 7/17	.2365
Have you ever felt pressured to not practice HH (Once or More)	<b>0%</b> 0/10	<b>0%</b> 0/16	N/A

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