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## The impact of e-cycling on travel behaviour

**Citation for published version:**

Bourne, J, Cooper, A, Kelly, P, Kinnear, F, England, C, Leary, S & Page, AS 2020, 'The impact of e-cycling on travel behaviour: A scoping review', *Journal of Transport and Health*.  
<https://doi.org/10.1016/j.jth.2020.100910>

**Digital Object Identifier (DOI):**

[10.1016/j.jth.2020.100910](https://doi.org/10.1016/j.jth.2020.100910)

**Link:**

[Link to publication record in Edinburgh Research Explorer](#)

**Document Version:**

Peer reviewed version

**Published In:**

Journal of Transport and Health

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## The impact of e-cycling on travel behaviour: A scoping review

### Abstract

**Introduction:** Electrically assisted bicycles (e-bikes) have become increasingly popular in the past decade. This review aimed to scope the literature to identify what is known about the frequency and duration of e-bike use, their impact on travel behaviour, the purposes for which e-bikes are used and factors associated with e-bike use. In addition, the review aimed to identify gaps in the literature and highlight future research priorities.

**Methods:** A scoping review of published and unpublished literature in any language. Relevant articles were identified through searching six databases, two grey literature platforms and reference lists. Searches were conducted until August 2019. Data were extracted using a standardised extraction form and descriptive and narrative results are provided.

**Results:** Seventy-six studies met the inclusion criteria. The volume of research has increased since 2017 and primarily examines personal e-bike use, as opposed to e-bike share/rental schemes or organizational e-bike initiatives. The use of e-bikes increased the frequency and duration of cycling compared to conventional cycling and may help overcome barriers associated with conventional cycling. The uptake in e-cycling largely substitutes for conventional cycling or private car journeys, though the degree of substitution depends on the primary transport mode prior to e-bike acquisition. E-bikes are primarily used for utilitarian reasons, though older adults also engage in recreational e-cycling. Research priorities include quantitatively examining e-bike use, their impact on overall transport behaviour and identifying determinants of e-cycling to inform intervention and policy.

**Conclusions:** This review suggests that the personal use of e-bikes is associated with a reduction in motorized vehicle use, which has potential positive impacts on the environment and health. The impacts of e-bike share schemes and workplace initiatives are less well understood. Evidence describing the purposes for which e-bikes are used, and the factors associated with usage, are useful to inform e-cycling promotion policy.

**Key words:** e-cycling, e-bikes, active travel, travel behaviour

### 1. Introduction

Travel is an essential part of everyday life for most people. Motorized road travel is a major use of energy, creating air pollution and contributing to global warming (Fuglestedt et

35 al., 2008). Vehicles in congestion emit more pollution than free-flowing traffic (Zhang et al.,  
36 2011), which is of concern given that traffic levels, and associated congestion, are expected  
37 to rise in many developed countries including the UK (Department for Transport, 2018a),  
38 Europe (European Commission, 2019), Australia (BITRE, 2015b) and the United States  
39 (FHWA, 2020).

40 Adoption of active travel, such as walking and cycling, may contribute to reducing  
41 congestion, greenhouse gas emissions and air pollution, while also having a positive impact  
42 on health through increased physical activity (Woodcock et al., 2009, Neves and Brand,  
43 2019). Consequently, understanding ways to increase active travel is important to transport  
44 policy makers, urban planners and health care professionals (Laird et al., 2018). Furthermore,  
45 active travel has been highlighted as a means of reducing public transport use and the  
46 associated potential transmission of covid-19 and is being actively encouraged by the UK  
47 government (Department for Transport, 2020).

48 However, public engagement in active travel, in particular cycling, is often low (Cavill et  
49 al., 2019, Strain et al., 2016, Buehler and Pucher, 2012). In Europe 12% of 27,680  
50 individuals across 28 member states reported cycling every day (European Commission,  
51 2013). However, large variations in reported cycling exist in Europe with Spain (4%),  
52 Luxembourg (4%), and England (2%) reporting the lowest rates of daily cycling while the  
53 Netherlands (43%), Denmark (30%) and Finland (28%) reported the highest rates of daily  
54 cycling (European Commission, 2013). Specifically, in England in 2017 26% of yearly trips  
55 were made on foot and 2% on bicycle, accounting for 3% of total distance travelled  
56 (Department for Transport, 2018b). In the United States fewer than 3% and 1% of the  
57 population commuted to work on foot or by bike respectively (League of American  
58 Bicyclists, 2019). Commonly reported barriers to active travel include the distance people  
59 must travel, lack of time, hilly terrain, and the undesirability of being out of breath or sweaty  
60 when arriving at a destination (de Geus et al., 2018, Van Cauwenberg et al., 2018a).

61 Electrically assisted bicycles (e-bikes) are a more environmentally friendly and  
62 sustainable mode of transportation than motorized vehicles, while providing at least moderate  
63 intensity physical activity (Bourne et al., 2018). The term e-bike includes a range of designs  
64 including solely throttle-controlled bikes, which do not require the rider to pedal or those  
65 which provide electrical assistance only when the rider is pedalling. E-bikes which require  
66 the user to pedal have lower motor power and maximum speeds compared to throttle-  
67 controlled bikes and are therefore legally classified as bicycles (Fishman and Cherry, 2016).  
68 Such bikes enable the user to maintain speed with less effort, overcoming some of the

69 barriers to traditional cycling (Fishman and Cherry, 2016) and may encourage individuals to  
70 participate in active travel in place of motorized travel. For this review we consider only e-  
71 bikes that require the user to pedal for assistance to be provided.

72 E-cycling is increasingly popular, with 40.3 million e-bikes expected to be sold globally  
73 in 2023 (Statista, 2015). With this rise in popularity it is important for authorities to  
74 understand where e-cycling fits within current mobility patterns. This will assist in decision-  
75 making regarding investment in e-cycling infrastructure and help determine whether  
76 strategies to promote e-cycling are appropriate. It is also important to ascertain whether  
77 adoption of e-cycling impacts the sedentary behaviour of motorized vehicle use by replacing  
78 some car journeys, potentially reducing both motor vehicle congestion and pollution. In  
79 contrast, if e-cycling replaces conventional cycling and walking and therefore represent a  
80 distraction from the improvement of current cycling and walking infrastructure and initiatives  
81 to increase active travel?

82 An individual's transport mode choice depends on the travel need (e.g., commuting,  
83 shopping, escorting children) and specific trip attributes (including distance, location and  
84 time requirements (Götschi et al., 2017)). It is therefore important to understand how e-bikes  
85 are used (regarding distances travelled and duration of rides) and the purpose of their use to  
86 understand the contexts in which e-bikes could be incorporated into current travel systems.

87 In addition to objective travel choices, the decision to engage in e-cycling is likely to be  
88 determined by a series of perceptions regarding the individual and the environment. As such  
89 studies have begun to explore motivation for e-cycling and experiences of engaging in e-  
90 cycling to understand why individuals engage in this activity (Fishman and Cherry, 2016) .  
91 To date, however, review evidence exploring the factors associated with e-cycling, and how  
92 engaging in e-cycling impacts travel behaviour, has not been conducted. Collectively, this  
93 information is important to guide future planning initiatives and health promotion campaigns.

94 A review of the literature will help to map the available evidence to document our current  
95 knowledge of how e-bikes are used (i.e., frequency and duration of e-cycling), the purposes  
96 for which e-bikes are used, their impact on travel behaviour and to identify potential  
97 determinants of e-bike use. In addition, a review will help identify gaps in the literature and  
98 highlight future research priorities.

## 99 **2. Methods**

100 A scoping review was selected as the most appropriate review method for addressing the  
101 research aims (Peterson et al., 2017, Grant and Booth, 2009). The 5-stage methodological

102 framework proposed by Arksey and O'Malley (2005) and developed by Levac, Colquhoun &  
103 O'Brien (2010) was adopted to guide this scoping review. Reporting of the scoping review  
104 followed the PRISMA Extension for Scoping Reviews guidelines (Tricco et al., 2018).

105

### 106 ***2.1 Stage 1: Identifying the research question***

107 A number of research questions were formulated to summarise the evidence. From the  
108 existing literature this review will determine:

- 109 • What is known about the frequency and duration of journeys made by e-bike?
- 110 • What is known about the purpose of e-bike use?
- 111 • What is known about the impact of e-bike use on overall travel behaviour?
- 112 • What is known about individual's motivation for e-cycling, experiences of engaging  
113 in e-cycling (specifically barriers and benefits to engaging in e-cycling) and general  
114 attitudes towards e-bikes and e-cycling?
- 115 • What are the current evidence gaps and research priorities?

116

### 117 ***2.2 Stage 2: Identifying relevant studies***

#### 118 ***2.2.1 Identify relevant outcomes***

119 The review included studies that provided data/results relevant to any of the research aims or  
120 questions. This included self-report or objective measures of the impact of having access to  
121 an e-bike on the use of the e-bike, and alternative modes of transport and the purpose of e-  
122 bike trips (e.g., recreation, commuting, errands etc.). In addition, outcomes related to the  
123 motives for e-cycling, experiences of engaging in e-cycling and general attitudes towards e-  
124 bikes and e-cycling were included. Studies that reported future preferences for e-cycling,  
125 without having had access to an e-bike were not included as these data would not assess  
126 actual impact.

127

#### 128 ***2.2.2 Types of sources***

129 Peer-reviewed primary research including both experimental and non-experimental studies,  
130 including cross-sectional and longitudinal quantitative and qualitative studies were  
131 considered for inclusion. Theses (PhD, MSc, MPhil or BSc), project reports or presentations  
132 and conference proceedings were considered for inclusion. Review articles were screened for  
133 appropriate references but not included in the review. Studies published in any language were  
134 considered. Editorials, opinion pieces and commentaries were not included.

135

### 136 **2.2.3 Types of participants**

137 Studies with adults over 18 years of age, healthy or with long-term health conditions were  
138 included. Eligible adult participants were owners of an e-bike or had regular access to an e-  
139 bike (e.g., were part of an e-bike sharing scheme, rented an e-bike or were provided with an  
140 e-bike as part of an intervention).

141

### 142 **2.2.4 Context**

143 Only studies of e-bikes that had pedals and were operated in part by the individual (i.e., some  
144 amount of energy, above resting metabolic rate, must be expended when cycling) were  
145 included. Studies including e-bikes operated solely by a motor, not requiring pedalling, were  
146 excluded.

147

### 148 **2.2.5 Search strategy**

149 The following databases were searched from 1989 (the date the first e-bike was produced) to  
150 the present day: Elsevier ScienceDirect, ISS Web of Science, ProQuest, EMBASE,  
151 MEDLINE (via Ovid) and Scopus. Search terms pertained to e-bikes only to keep the search  
152 as broad as possible. A list of search terms is provided in supplementary file 1. OpenGrey and  
153 Google Scholar (first 20-pages) were searched using the term '*electrically-assisted bicycle*'.  
154 The reference lists from all selected articles were hand-searched for relevant studies.  
155 Searches were run up to August 2019.

156

### 157 **2.3 Stage 3: Study selection**

158 All identified records were uploaded to the online software Covidence  
159 (<https://www.covidence.org>). Duplicate publications were removed, and two reviewers (XXX  
160 and XXX) then independently conducted title and abstract screening. These reviewers met  
161 following completion of 20% and 50% of screening to assess agreement. Full texts were  
162 sourced, and when required, translation was conducted by individuals fluent in reading and  
163 speaking the required language in addition to English. Full-text screening was conducted  
164 independently by two reviewers (XXX and XX) who met at 25% and 50% of full text  
165 screening to assess agreement. Where findings from conference proceedings were superseded  
166 by a project report or published literature data from the earlier conference proceeding was not  
167 reported.

168 Scoping reviews are typically iterative given the increased familiarity of the  
169 researchers with the evidence as the review progresses (Arksey and O'Malley, 2005). In the  
170 current review much of the evidence failed to report on the characteristics of the e-bikes  
171 being investigated. In North America and Europe, the predominant e-bike design has pedals  
172 and the rider must pedal for power to be provided. In China, however, e-bikes are  
173 predominantly throttle powered and do not require pedalling (Fishman and Cherry, 2016). As  
174 such, unless specifically stating the type of e-bike used, studies conducted in Europe and  
175 North America were included, while those conducted in China were excluded.

176

#### 177 ***2.4 Stage 4: Charting the data***

178 A data extraction chart was created and reviewed by all authors prior to data extraction. The  
179 following data were extracted from each article: author(s), year and type of publication,  
180 location, study aims, study design, study methodology, sample size and characteristics,  
181 outcomes measured and key findings. Data extraction was conducted by two reviewers in a  
182 stepwise fashion. Specifically, XXX extracted data from 100% of included studies and XXX  
183 then extracted data from 25% of these studies to check for accuracy. Any discrepancies were  
184 discussed and resolved.

185

#### 186 ***2.5 Stage 5: Collating, summarizing, and reporting the results***

187 A descriptive analysis was conducted to provide information on the volume of included  
188 studies by year of publication, location of study, study methodology and outcomes examined.  
189 Where behavioural outcomes were examined using qualitative methods these results were  
190 incorporated into a descriptive summary. For motivation, experience and attitude outcomes  
191 examined using qualitative methods, information was characterised by identifying the main  
192 themes reported by authors. Common themes across studies are presented. The review of  
193 qualitative research to identify the main themes was conducted by two reviewers (XXX and  
194 XX), and a narrative summary is provided for each outcome reviewed. The meaning of the  
195 findings in relation to the overall research question and the broader implications for research,  
196 policy and practice is discussed, including identification of relevant evidence gaps and  
197 priorities.

### 198 **3. Results**

#### 199 ***3.1 Articles retrieved***

200 In total 4043 records were identified from database and grey literature searches. After  
201 duplicates were removed 2841 records remained and underwent title and abstract screening  
202 (see Figure 1 for review flow diagram). A total of 181 articles underwent full test screening.  
203 Of these, 61 articles were considered relevant to the aims and were included in the review.  
204 Reference lists of eligible studies were searched, and an additional 16 articles were identified  
205 for inclusion in the review. Of the 77 articles for inclusion in the review one could not be  
206 sourced (Wright, 2013), leaving 76 for inclusion in the analysis.

207

### 208 **3.2 Article characteristics**

209 Articles were identified from 17 countries. A total of 80.3% of the articles originated from  
210 Europe (n=61), 17.1% from North America (n=13) and 2.6% from Australia and New  
211 Zealand (n=2). Five articles (6.6%) were published between 2003-2010, all of which  
212 originated from Europe, with the remaining articles (93.4%) published from 2011 onwards.  
213 Figure 2 shows the chronological increase in papers reporting relevant outcomes from 2003  
214 to August 2019.

215

216 Of the 76 articles, 48 were peer-reviewed research papers, drawn from 40 studies and 28  
217 were from grey literature. Most of the peer-reviewed research has been published in transport  
218 related journals (see Table 1) and has increased substantially since 2017 (see Figure 2). The  
219 grey literature comprised five published conference proceedings, four theses, 17 project  
220 reports and two project presentations. Of the 68 unique studies identified 40 had a non-  
221 experimental design (30 cross-sectional, 10 longitudinal) and 28 were experimental. Most  
222 studies (n=65) examined outcomes associated with personal e-bike use. Eight studies  
223 examined the impact of e-bike share or rental schemes and three studies examined workplace  
224 e-bike initiatives.

225

226 *Non-experimental studies:* Findings from non-experimental studies on personal e-bike use  
227 (n=31) are reported in supplementary file 2. One study examined the experiences of students'  
228 use of e-bikes and two explored e-cycling in older adults. The remaining studies did not  
229 specify participants age; however, demographic data showed that most e-bike users were  $\geq 40$   
230 years of age. The percentage of female e-bike users in the studies ranged from 15-56%. A  
231 2014 survey of e-bike owners in USA reported 15% of the sample were female (MacArthur  
232 et al., 2014). When the survey was repeated in 2018, 28% of the sample were female  
233 (MacArthur et al., 2018). Samples sizes ranged from 11 to 1796. Nine studies compared e-



234 bike use to conventional bike use. Non-experimental studies from e-bike rental/share schemes  
235 (n=8) and workplace e-bike initiatives (n=1) are reported in supplementary files 3 and 4,  
236 respectively.

237

238 *Experimental studies:* The populations targeted by experimental studies examining personal  
239 e-bike use (n=26) were highly heterogenous (see supplementary file 5). Populations studied  
240 included university staff and students (n=3), university students exclusively (n=1), older  
241 adults (n=1), inactive adults (n=4), individuals with type 2 diabetes mellitus (n=1), stroke  
242 survivors (n=1), company employees (n=4), commuters (n=4) and parents (n=1). Two studies  
243 provided families with electric vehicles on loan with the inclusion of e-bikes. One study  
244 required participants to hand over the keys to their motor vehicle in exchange for an e-bike  
245 (Moser et al., 2018). E-bike loan periods varied in length from one day to three years. The  
246 percentage of females in experimental studies ranged from 0-80% and sample sizes ranged  
247 from three to 1854. Experimental studies from workplace e-bike initiatives (n=2) are reported  
248 in supplementary file 4.

249

### 250 **3.3 What is known about the frequency and duration of e-bike use?**

251 Sixty-one studies (80%) reported e-bike use following the acquisition of an e-bike. E-bike  
252 use was primarily measured using self-report online or paper questionnaires. Four non-  
253 experimental studies recorded e-bike use using GPS tracking and three with travel logs. Ten  
254 experimental studies used GPS tracking or bicycle odometer measurements and eight used  
255 travel logs including smartphone applications. The types of e-bike use outcomes reported  
256 were highly heterogenous with varying time scales and distance measurements reported.

257 Reported mean daily distances travelled on the e-bike ranged from 2.7km to 24.0km, with  
258 the majority of studies (n = 20) reporting mean daily distances being between 3km and  
259 11.5km. Frequency of e-bike use ranged from 1.9 to 5.1 days per week. Haustein and  
260 colleagues (2016a) reported that recreational riders cycled further distances per trip compared  
261 to those that used the e-bike for utilitarian purposes (e.g., commuting, shopping, running  
262 errands). While Winslott Hiselius and colleagues (2017) reported that e-bikes were used for  
263 commuting on 3.6 days per week and for leisure on 1.4 days per week.

264 Participants cycled longer distances on an e-bike compared to a conventional bike. In a  
265 randomized controlled trial in which adults had access to an e-bike or conventional bike for  
266 3-months the median distance cycled per week on the e-bike was 20.2km compared to  
267 11.9km on the conventional bike, with individuals spending longer on the e-bike

268 (62.7minutes) compared to the conventional bike (51.1minutes; (Bjørnara et al., 2019)).  
269 Similarly, in a study conducted in seven European countries, Castro and colleagues (2019)  
270 reported that e-cyclists average daily travel distance was 8.0km compared to 5.3km for  
271 conventional bike commuters. In addition, individual trip distances and duration of rides on  
272 e-bikes were longer than those on a conventional bike (Castro et al., 2019, Mobiel 21, 2014).  
273 In a number of studies participants also self-reported increases in cycling frequency and/or  
274 duration following the acquisition of an e-bike (Dill and Rose, 2012, Hendriksen et al., 2008,  
275 Kroyer and Johansson, 2013, Fyhri et al., 2017, MacArthur et al., 2018).

276 The majority of evidence suggested that men ride an e-bike more frequently and further  
277 than women (Cooper et al., 2018, Bundesamt für Umwelt, 2004, Van Cauwenberg et al.,  
278 2018c, de Geus et al., 2013, de Kruijf et al., 2018, Jahre et al., 2019). However, Cappelle  
279 (2003) found that women (mean age =46 years) cycled more frequently than men, while  
280 Castro and colleagues (2019) reported that more women were e-bike and conventional bike  
281 users than men in a sample of similar age.

282 Few studies have compared e-cycling between different age groups, of those that have the  
283 evidence suggested that younger adults cycled longer distances than older adults (Bundesamt  
284 für Umwelt, 2004) and that as age increases there is a decrease in e-bike use (Kroesen, 2017).

285 In the workplace, e-bikes were used for work travel by employees in the two studies that  
286 provided e-bikes as company transport (Prill, 2015, Kroyer and Johansson, 2013). When e-  
287 cargo bikes were introduced as a replacement for conventional bikes or cars/vans in a 2-year  
288 trial, 147 of 362 messengers rejected the adoption of the bike, with 48.3% reporting a  
289 preference to use the car or van (Gruber and Kihm, 2016).

290 Six of the eight studies examining e-bike rental/share schemes reported e-bike use.  
291 Distances covered on the e-bikes ranged from 2-10km. In the two studies that compared e-  
292 bike to conventional bike share, the authors reported that individuals travelled further on the  
293 e-bike than they did on a conventional bike (Langford et al., 2013, Bikeplus, 2016)

294

### 295 ***3.4 What is known about the purpose of e-bike use?***

296 Forty-one studies (54%) reported on the purpose of e-bike use using mostly self-reported  
297 retrospective measures including questionnaires and travel diaries. E-bikes were used for a  
298 wide range of purposes including commuting, shopping, visiting friends and family and  
299 recreation. However, e-bikes appear to be used more frequently as a utilitarian mode of  
300 transport rather than for a leisure activity. Studies with samples aged  $\leq 55$ years reported the  
301 e-bike being used primarily for commuting (Dill and Rose, 2012, Winslott Hiselius and

302 Svensson, 2017, MacArthur et al., 2014, Plazier et al., 2017a, Popovich et al., 2014,  
303 Schleinitz et al., 2014, Cappelle et al., 2003, Kairos, 2010, MacArthur et al., 2018, Lobben et  
304 al., 2019, Behrendt, 2018, Sundfør and Fyhri, 2017) whilst older adults used the e-bike for  
305 shopping and visiting friends but rarely for commuting. In addition, older adults used the e-  
306 bike for recreational purposes. Whether e-bikes were primarily used for recreation or running  
307 errands in older adults varied across studies (Hendriksen et al., 2008, Van Cauwenberg et al.,  
308 2018c, Johnson and Rose, 2015, Leyland et al., 2019, Wolf and Seebauer, 2014). Few studies  
309 have examined how the purpose of e-bike use differs between genders. Among older adults  
310 Van Cauwenberg and colleagues (2018c) reported that women used the e-bike for more  
311 social visits than men.

312 In the workplace e-bikes were used for commuting, travelling between offices and to  
313 meet customers (Kroyer and Johansson, 2013, Prill, 2015). Of the three studies that examined  
314 the purpose of using an e-bike share scheme uses varied and included shopping, running  
315 errands, commuting to work or school or for recreation (Munkacsy and Monzon, 2017,  
316 Langford et al., 2013, He et al., 2019).

317

### 318 ***3.5 What is known about the impact of e-bikes on travel behaviour?***

319 Forty-two studies (55%) examined the impact of e-bike use on other travel modes.  
320 The degree to which e-bikes replaced alternative transport modes varied across studies.  
321 However, the evidence suggests that the car and conventional bicycle were the most  
322 substituted modes of transport following acquisition of the e-bike.

323 The proportion of e-bike trips previously conducted by conventional bicycles ranged  
324 from 23% to 72% of total trips. Among older adults Van Cauwenberg and colleagues (2018c)  
325 reported that 72% of conventional bike trips were replaced by the e-bike, with those who  
326 were conventional cyclists prior to acquisition of an e-bike reporting greater e-bike  
327 substitution than non-cyclists (Johnson and Rose, 2015).

328 The proportion of car journeys substituted following acquisition of an e-bike ranged  
329 from 20% to 86%, with three studies reporting the substitution of short car journeys with the  
330 e-bike<sup>1</sup> (Lee et al., 2015, Edge et al., 2018, Kroyer and Johansson, 2013). E-bikes also  
331 substituted for public transport with the proportion of journey substitution ranging from 3%  
332 to 45%. Few studies have found e-cycling to impact walking with the exception of one study  
333 conducted in the UK in which low levels of driving and high levels of walking were reported

---

<sup>1</sup> These studies do not provide a definition of what constitutes a short car journey

334 prior to the provision of e-bikes compared to the rest of the country (Cairns et al., 2017). In  
335 this study 38% of the sample reported a reduction in walking following the acquisition of an  
336 e-bike. Castro and colleagues (2019) note that the impact of the e-bike on travel behaviour is  
337 largely influenced by the primary mode of travel prior to the introduction of the e-bike.  
338 Specifically, in Antwerp e-bikes primarily substituted for conventional bike journeys (34%)  
339 and private car journeys (38%), while in Zurich, the e-bike primarily substituted for public  
340 transport journeys (22%). Across the 7 cities the authors reported that the degree of  
341 substitution of car, conventional bike or public transport journeys was 2 to 49%, 5 to 60%  
342 and 6 to 35% respectively. The mode of transport being substituted was still used extensively  
343 in addition to the e-bike. Winslott Hiselius and colleagues (2017) reported that the impact of  
344 e-bikes on travel behaviour differed between rural and urban areas of Sweden. In rural areas  
345 the e-bike substituted 71 to 86% of car trips compared to 42 to 60% of car trips in urban  
346 areas. In urban areas the e-bike also substituted for conventional cycling and public transport.  
347 No studies have examined the differential impact of e-bike use on travel behaviour based on  
348 gender.

349 In the workplace e-bikes replaced car journeys or conventional cycling (Prill, 2015,  
350 Kroyer and Johansson, 2013). Regarding e-bike share or rental schemes on university campus  
351 57% of walking trips were substituted with the e-bike (Langford et al., 2013), while in  
352 Madrid e-bikes substituted similarly for public transport and walking, the primary modes of  
353 city travel (Munkacsy and Monzon, 2017). In the UK 11 bike share projects, Bikeplus (2016)  
354 reported that e-bike trips primarily substituted for car trips, the primary mode of transport in  
355 UK cities (Department for Transport, 2019b).

356

### 357 ***3.6 What is known about e-cyclists motivation for e-cycling?***

358 Twenty-eight studies (37%) examined participants' motivation for riding or  
359 purchasing e-bikes. Motivation for using or purchasing an e-bike was commonly reported in  
360 relation to overcoming barriers to conventional cycling. These included the ability to  
361 overcome hilly terrain, to ride with less effort and to complete longer and/or faster trips. The  
362 ability to reduce travel time was an important motivational factor for younger adults. In  
363 addition, younger adults were more motivated to use an e-bike due to environmental  
364 concerns, to reduce car use and to save money compared to older adults. Older adults were  
365 motivated to e-cycle as it provided them with the ability to continue to ride despite physical  
366 limitations and the potential to maintain or increase physical activity and fitness. Few studies  
367 examined differences in motivational factors between genders. However, MacArthur and

368 colleagues (2014, 2018) reported that females were more likely to buy an e-bike to overcome  
369 hilly terrain and to ride with friends and family compared to men.

370 In the workplace, motivation for e-cycling included sustainability and better mobility  
371 around the city (Prill, 2015) and a preference for e-cycling over using the car or conventional  
372 bicycle (Kroyer and Johansson, 2013). Of the two studies that reported on motivation for  
373 using e-bike share schemes, the primary motivation for use was that e-cycling was faster than  
374 alternative transport modes, thereby reducing travel time and being more convenient  
375 (Langford et al., 2013, Bikeplus, 2016).

376

### 377 ***3.7 What is known about the experience of engaging in e-cycling?***

#### 378 ***3.7.1 Benefits of e-cycling***

379 Forty-three studies (57%) explored participants reported benefits of e-cycling. Table 2  
380 provides an overview of the commonly reported individual, social and physical benefits of e-  
381 cycling. Participants discussed the benefits of e-cycling in comparison to other transport  
382 modes. Specifically, e-cycling required less physical effort than conventional cycling due to  
383 the assistance provided and was associated with reduced perspiration. The extra assistance,  
384 and reduced effort, enabled participants to travel longer distances and/or decrease their travel  
385 time in comparison to conventional cycling. E-bike users were able to ride hilly terrain and  
386 take more direct routes to their destination. E-cyclists felt safer and more confident riding an  
387 e-bike on busier streets in comparison to a conventional bike due to the ability to keep up  
388 with traffic and accelerate faster at traffic lights. E-cycling saved time compared to the car or  
389 conventional bike and was perceived as being less restricted by parking or congestion  
390 compared to motorized transport.

391 The e-bike enabled individuals who cannot ride a conventional bicycle to begin riding  
392 or who were considering giving up conventional cycling to continue riding. The only reported  
393 social benefit of riding an e-bike was the ability to ride with friends and family. Specifically,  
394 e-bikes removed differences in riding abilities due to fitness or physical limitations between  
395 riders enabling unfit individuals to keep up with fitter individuals riding a conventional bike.  
396 The enjoyment and fun associated with e-cycling was the most consistently reported benefit  
397 across all studies.

398 Few studies examined differences in perceived benefits of e-cycling based on age or  
399 gender. Van Cauwenberg and colleagues (2018c) found no differences in reported benefits of  
400 e-cycling between older men and women. Regarding age, in three studies that focused  
401 exclusively on older adults (Van Cauwenberg et al., 2018c, Johnson and Rose, 2015, Leger et

402 al., 2019) the ability to cycle longer distances was a consistently reported benefit. In studies  
403 with younger samples (i.e., 40-60 years of age) the time savings accrued from e-cycling, in  
404 comparison to conventional cycling and a car was a common benefit, with e-cycling  
405 providing more predictable journey times.

406 Similar benefits of e-cycling were reported in workplace initiatives. In addition,  
407 participants reported greater autonomy in comparison to travelling by public transport or  
408 carpooling and the e-bike enabled easier access around the city, avoiding parking problems  
409 (Prill, 2015, Kroyer and Johansson, 2013). In Madrid, the e-bike share scheme provided a  
410 faster and more economical mode of transport in comparison to walking or public transport  
411 (Munkacsy and Monzon, 2017). In a rental scheme in the UK, e-bikes provided participants  
412 the opportunity to ride with friends and family and those of higher fitness levels than  
413 themselves (Sustrans, 2013).

414

### 415 **3.7.2 Barriers to e-cycling**

416 Thirty-seven studies (49%) explored participants barriers to e-cycling. Most of the  
417 barriers reported related to the e-bike itself or the environment (see Table 3). Regarding the  
418 environment e-bike users felt unsafe riding with motor vehicles due to risk of accidents. In  
419 addition, users were concerned about riding alongside conventional cyclists and pedestrians  
420 due to potential conflict. Lack of, or poorly maintained, cycling infrastructure exacerbated  
421 these safety concerns. For individuals commuting into the city, lack of charging or parking  
422 facilities were barriers to riding. The weather, particularly rain, was a commonly reported  
423 barrier to e-cycling.

424 Regarding the e-bike, users felt anxious about the distance they could travel before the  
425 battery ran out of charge. Cycling the e-bike without power was not seen as favourable due to  
426 the weight of the bike that made it difficult to lift onto cars or public transport and to make  
427 repairs. Weight of the e-bike was a greater concern for older adults and women. E-bike users  
428 also reported that technical problems were hard to repair themselves or expensive if requiring  
429 a mechanic. Maintenance was the most commonly reported barrier to e-cycling for  
430 individuals who rode to commute or run errands, while issues with battery life were the  
431 greatest concern for recreational cyclists (Haustein and Møller, 2016a). The cost of buying an  
432 e-bike and replacing batteries was a barrier to some users, particularly younger adults. Due to  
433 the high value of e-bikes users were concerned about theft and therefore carried their e-bike  
434 batteries with them when not on the bike.

435 E-bike users highlighted a general perception of e-bikes being for lazy or overweight  
436 individuals and were worried about being judged by others. Younger adults, of working age  
437 and who were accustomed to conventional cycling were more likely to report this barrier than  
438 older adults. Similarly, the reduced physical activity when e-cycling, compared to  
439 conventional cycling, was a barrier for younger individuals.

440 Some differences in e-cycling barriers were reported across countries. Specifically, in  
441 the Netherlands conflict with other cyclists was a barrier to e-cycling, while in the UK the  
442 lack of cycling infrastructure and poor parking facilities were commonly reported barriers  
443 (Jones et al., 2016).

444 Prill (2015) reported similar barriers to e-bike use in their workplace e-bike initiative.  
445 In addition, if participants had multiple appointments to attend the e-bike was not seen as  
446 appropriate. Participants in Malmo, Sweden reported that e-bikes were not well maintained  
447 by the organization and batteries were left uncharged (Kroyer and Johansson, 2013).  
448 Regarding e-bike share schemes, barriers were similar to those reported for personal e-bike  
449 use. In Madrid, users believed that the geographical coverage of the e-bike share scheme was  
450 a barrier to use (Munkacsy and Monzon, 2017). For some users the cost of the schemes were  
451 prohibitive to use (Munkacsy and Monzon, 2017, Sustrans, 2013).

452

### 453 ***3.3.6 What is known about general attitudes towards e-bikes and e-cycling?***

454 Overall participants were satisfied with the experience of e-cycling. de Kruijf and  
455 colleagues (2019) reported that when e-cycling is perceived as less strenuous it is associated  
456 with greater satisfaction, which relates to greater frequency of e-cycling. Dissatisfaction with  
457 e-cycling derived from environmental concerns due to poor cycling infrastructure and  
458 parking facilities and factors related to the e-bike itself which included poor range and the  
459 weight of the e-bike.

460 Prior to riding an e-bike there was a degree of scepticism associated with e-cycling  
461 and a judgement regarding the members of the population for whom e-bikes were designed  
462 for. Specifically, e-bikes were perceived as being for older, overweight or lazy adults.  
463 However, in one study elderly individuals perceived e-bikes as being for young, active  
464 individuals (Cappelle et al., 2003). These perceptions are dynamic with experimental studies  
465 reporting that attitudes towards e-bikes become more positive with increased use (Drage,  
466 2012, Edge et al., 2018, Plazier et al., 2017b). Stromberg and colleagues (2016) report that  
467 their sample of previous conventional cyclists saw the e-bike as a mode of transportation and  
468 not a form of exercise. Similarly, Haustein and colleagues (2016a) report that utilitarian e-

469 cyclists appreciate the practicality of e-cycling for daily transport and picking up children and  
470 shopping. Among e-bike share/rental schemes and workplace initiatives similar attitudes to e-  
471 bikes were reported.

472

#### 473 **4. Discussion**

474 The current review aimed to understand what is known about how electrically assisted  
475 bicycles are used, the purpose of their use and their impact on travel behaviour. In addition,  
476 the review aimed to provide insight into the motivation for e-cycling, experiences of e-  
477 cycling and attitudes towards e-cycling to identify the potential mechanisms that promote or  
478 inhibit e-bike use.

479

##### 480 **4.1 E-cycling and travel behaviour**

481 The evidence suggests that e-bikes increase the total frequency and distance travelled by  
482 bicycle and promote longer individual cycle trips, compared to a conventional bicycle. E-  
483 bikes appear to substitute for 23 to 72% of conventional bike journeys and 20% to 86% of  
484 private cars journeys. While previous research has suggested that conventional bicycles can  
485 substitute for private car journeys (Brand et al., 2013, Goodman et al., 2013), the degree of  
486 substitution may not be as high as that seen for e-bikes, with Hatfield and Boufous (2016)  
487 reporting that recent conventional bicycle trips replaced 33% of car travel in a sample of  
488 Australian adults.

489 The degree to which e-bikes substitute for alternative transport modes largely depends on  
490 the primary mode of transport prior to the introduction of the e-bike (Castro et al., 2019,  
491 Cairns et al., 2017). Findings of the current review suggest that participants in cities with high  
492 levels of cycling often report a shift from conventional cycling, as well as car use, to e-  
493 cycling (Astegiano et al., 2018, Haustein and Møller, 2016a, Hendriksen et al., 2008, Lee et  
494 al., 2015, Paetz et al., 2012) while in cities or countries with low levels of cycling the primary  
495 transport shift is from car to e-bike (Johnson and Rose, 2015, Popovich et al., 2014,  
496 MacArthur et al., 2018). As such, interventions should be directed towards areas of high car  
497 use to have the most potent impact of population health and road traffic reduction. In many  
498 countries, including the UK, the USA, and Australia the majority of journeys are made by car  
499 and for relatively short distances (Department for Transport, 2019b, BITRE, 2015a,  
500 McGuckin N. and Fucci, 2018). In England, for example, 61% of all journeys are completed  
501 by car, of which 68% of these are less than 5 miles in length (Department for Transport,  
502 2019b). These short car journeys have a higher impact on air pollution and carbon dioxide



503 emissions per mile than longer journeys (de Nazelle et al., 2010). Given that most e-bike  
504 users travel up to ~7 miles per day, longer than the distance individuals report being willing  
505 to travel by conventional bicycle (Pooley et al., 2011), e-cycling could positively impact the  
506 environment through the replacement of motorized vehicle use to a greater extent than  
507 conventional cycling. For individuals substituting private motorized transport or public  
508 transport trips for e-bikes there is a significant increase in weekly energy expenditure, which  
509 could positively impact health (Castro et al., 2019).

510 While e-cycling substitutes for conventional cycling, individuals switching from  
511 conventional cycling to e-cycling still accrue enough physical activity to meet the current  
512 guidelines for significant health benefits, due to increased frequency and duration of e-  
513 cycling (Castro et al., 2019). Furthermore, individuals switching from conventional cycling to  
514 e-bikes may be prolonging their cycling engagement as physical limitations or health  
515 concerns mean these individuals consider replacing conventional cycling with car journeys.  
516 This is commonly reported among older adults (Johnson and Rose, 2015, Leger et al., 2019).

517 In the workplace, the evidence suggest that e-bikes hold potential to substitute for  
518 conventional bicycles or cars, however the decision to adopt an e-bike is highly dependent on  
519 work requirements and corporate support of maintenance. Research into the impact of e-bike  
520 share or rental schemes is increasing as more e-bikes are integrated into bikeshare systems  
521 (Fishman, 2016). Similar to the findings from conventional bike share schemes (Fishman,  
522 2016), e-bikes substitute for a range of transport modes, including walking, public transport  
523 and cars, depending on the primary mode of transport in that city. The distance travelled with  
524 shared e-bikes is slightly lower than that for private e-bike use. This is not surprising given  
525 the bike share systems are introduced in prespecified geographical areas to reduce use of  
526 motorized vehicles and enable quick access from one area to another within this location.  
527 Therefore, they are bound by the constraints of the prespecified range in which the e-bikes  
528 can be used and serve a different purpose to private e-bike use.

529

#### 530 ***4.2 What influences e-cycling?***

531 Individuals engage in e-cycling due to a range of benefits that make e-bikes more  
532 appealing than conventional bicycles. These benefits also motivate individuals to purchase an  
533 e-bike and serve a specific travel demand, such as carrying more cargo, reducing travel times,  
534 or traveling further. Younger adults are largely motivated to ride e-bikes due to the  
535 environmental benefits and to reduce outgoings through decreased car use, while older adults  
536 are motivated to ride e-bikes due to potential health benefits. As such, future e-bike

537 promotion campaigns should aim to target these populations with different messages, specific  
538 to these benefits. In countries with both high and low levels of cycling there was a social  
539 stigma associated with e-cycling (Behrendt, 2018, Boland, 2019, Jones et al., 2016, Leger et  
540 al., 2019, Dill and Rose, 2012, Paetz et al., 2012). This suggests even in areas with a positive  
541 cycling culture such as Portland (USA) and the Netherlands this positive perception may not  
542 currently extend to e-bikes which are perceived as being for lazy and/or overweight  
543 individuals. Given that social and cultural norms impact levels of cycling (Haustein et al.,  
544 2020), it is important that local authorities engage in initiatives to promote e-cycling as a  
545 'normal' mode of transport. This could be achieved through the provision of e-bikes to  
546 individuals on trial periods as this review suggests that the negative perceptions of e-cycling  
547 often dissipate following engagement with e-cycling (Paetz et al., 2012, Drage, 2012, Edge et  
548 al., 2018, Plazier et al., 2017b). This strategy could help to normalise e-cycling and  
549 encourage e-bike sales.

550 The most frequently reported environmental barrier to e-cycling was concern regarding  
551 safety specifically when riding in motorized traffic or with vulnerable road users (i.e.,  
552 pedestrians or conventional cyclists). In the current review there are contradictory results of  
553 how the speed associated with e-cycling impacts safety perceptions. Specifically, in some  
554 studies participants reported feeling safer riding an e-bike than a conventional bike due to an  
555 ability to keep up with traffic and avoid potential accidents (MacArthur and Kobel, 2017,  
556 Edge et al., 2018, Dill and Rose, 2012) while in other studies participants reported that the e-  
557 bikes speed created dangerous situations, therefore, negatively impacting safety perceptions  
558 (Jones et al., 2016, Gordon, 2012, Popovich et al., 2014, Plazier et al., 2018, Haustein and  
559 Møller, 2016b). Interestingly, it is the speed associated with e-cycling that contributes to  
560 increased excitement and confidence on an e-bike (Haustein and Møller, 2016b, MacArthur  
561 et al., 2018).

562 The speed, and use of infrastructure designed for motorized vehicles as opposed to shared  
563 pedestrian paths or cycles ways, has been reported to lead to more conflict between e-bikes  
564 and motorized vehicles than conventional bicycles (Dozza and Werneke, 2014, Dozza et al.,  
565 2016, Haustein and Møller, 2016b). Interviews with e-bike users in USA showed that e-  
566 cyclists were concerned that motor vehicles underestimated the speed of the e-bike due to an  
567 inability to distinguish the e-bike from a conventional bike (Popovich et al., 2014), this is  
568 supported by video analysis by Dozza and colleagues (2016) who suggest that while e-bikes  
569 look like conventional bicycles their increased speed means drivers have less time to see  
570 them or react to them. However, a recent study suggested that after controlling for the amount

571 of cycling (therefore exposure to potential incidents) and age there is no difference in crash  
572 risks between conventional bicycles and e-bikes (Schepers et al., 2018).

573 Interestingly, regular e-bike users are less likely to report traffic incidents than  
574 individuals who use an e-bike for a limited period or have less experience (Haustein and  
575 Møller, 2016b). This suggests that experience may reduce likelihood of traffic incidents. In  
576 the current review e-bike owners tended to report fewer safety concerns than non-users  
577 (Simsekoglu and Klöckner, 2019b). Furthermore, countries with low levels of cycling such as  
578 Canada, the UK and, USA had more frequent reporting of barriers associated with safety due  
579 to poor infrastructure and riding with traffic than countries with high levels of cycling  
580 (Gordon, 2012, Haustein and Møller, 2016a, Jones et al., 2016, Leger et al., 2019, MacArthur  
581 et al., 2018, Popovich et al., 2014). It is therefore important that potential e-bike users are  
582 provided with training on how to safely ride and manoeuvre an e-bike in a low traffic  
583 environment to help build confidence and to reduce the likelihood of traffic incidents.  
584 Furthermore, local authorities should examine how they can best invest in e-cycling  
585 infrastructure to help reduce conflict between different road users.

586 Additional environmental barriers to e-cycling include poor cycling infrastructure,  
587 difficulty integrating bicycles with public transport and limited end of trip facilities. These  
588 are similar to the environmental barriers reported for conventional cycling (Heinen et al.,  
589 2010) and require collaboration between local authorities and organizations to help improve  
590 cycling infrastructure. Barriers specific to the e-bike, including the weight and battery life  
591 should be addressed through the provision of suitable e-cycling infrastructure such as  
592 charging stations and adapting public transport to incorporate e-bikes. E-bike manufacturers  
593 have an important role in streamlining e-bike technology and continuing to reduce the weight  
594 of e-bikes.

595 Overall, e-cycling was more common in men than women, a similar pattern to  
596 conventional cycling (Heinen et al., 2010). However, in the current review women were more  
597 likely to be e-bike owners than men (Kroesen, 2017). It is possible that women are  
598 encouraged to purchase an e-bike due to the anticipated benefits but are more fearful to ride it  
599 due to the lack of cycling infrastructure. In countries with high levels of cycling and good  
600 cycling infrastructure, such as the Netherlands and Denmark, the mode share of cycling is  
601 higher in women than men (Fishman et al., 2015, Haustein et al., 2020, Aldred et al., 2016).  
602 This was seen in one experimental study conducted in Belgium in which women e-cycled  
603 13% more than men (Cappelle et al., 2003). As such, with the provision of appropriate  
604 cycling infrastructure more women may be encouraged to ride an e-bike. E-bike use findings

605 suggest that e-bikes are used more frequently for commuting to work compared to leisure  
606 use. However, the distance of commuting journeys is less than during leisure rides (Winslott  
607 Hiselius and Svensson, 2017, Haustein and Møller, 2016a). As such, the total distance ridden  
608 across a week maybe similar between leisure riders and commuters, but the pattern of use is  
609 different which may vary by life stage. For example, Hendriksen (2008) reported that  
610 individuals > 65years, mostly leisure riders, rode on average 25.3km per week, while  
611 commuters rode 39.4km per week. Interestingly, there were no differences in the purpose of  
612 e-bike use between countries with high or low levels of cycling. Understanding the purpose  
613 for which e-bikes are used is important for local and/or national policy decisions regarding  
614 active travel, including e-bike promotion campaigns and for the provision of e-bikes  
615 particularly where individuals do not own the e-bikes.

616

#### 617 ***4.3 Research gaps and priorities***

618 The study has identified several gaps in the current literature and provided future  
619 research priorities. These are outlined in detail in table 4. Specifically, research priorities  
620 include a) conduct experimental research to examine the impact of adopting e-cycling on  
621 travel behaviour in non-cyclists; b) use objective measures to collect data on e-bike use and  
622 travel behaviour; c) conduct longitudinal research to examine the causal impact of individual,  
623 social and physical factors on e-bike use and travel behaviour; d) examine the extent to which  
624 e-bike availability impacts travel behaviour; e) examine the potential for e-bikes to serve as  
625 company vehicles and f) evaluate whether e-bike sharing systems impact alternative travel  
626 behaviour.

627

#### 628 ***4.4 Implications for policy***

629 The evidence presented suggests that e-cycling has potential to positively impact the  
630 environment, through reduced motorized vehicle use, and individual health, through  
631 increased or prolonged cycling. As such, further discussion is required among local and  
632 national authorities and researchers to discuss whether the current evidence is strong enough  
633 to encourage the promotion of e-cycling as an alternative to motorized transport and to  
634 identify what further evidence maybe required to direct and inform policy. Experts should  
635 review the psychological factors associated with e-cycling reported here to prioritize schemes  
636 that can help to promote e-cycling and reduce motorized vehicle use in areas where  
637 motorized vehicle use is currently high.

638

639 **4.5 Study strengths and limitations**

640 This is the first review to comprehensively explore how e-bikes are used, their  
641 purpose of use and impact of travel behaviour and to identify the volume of this evidence. In  
642 addition, the review has documented the factors associated with e-cycling and identified key  
643 future research priorities. A key strength is the appropriateness of our methods to the research  
644 aims, allowing a broad and informative scope of a wide field of literature. In addition, we  
645 applied rigorous methods to (e.g. searching, screening, data extractions) and followed the  
646 established PRIMSA-ScR checklist.

647 There are, however, some limitations to consider. Scoping reviews are broad in nature  
648 and while they provide an overview of existing literature formal assessment of study quality  
649 is not conducted in a scoping review (Arksey and O'Malley, 2005, Levac et al., 2010). This  
650 can make it difficult to determine the strength of the evidence being reported. In addition,  
651 while our search terms were broad it is possible that we missed some relevant articles. The  
652 authors decided to exclude studies conducted in China as most e-bikes in China do not  
653 require pedalling for assistance to be provided. This exclusion could have meant that some  
654 relevant studies were omitted.

655 Given the heterogeneity of outcomes reported it was not possible to quantitatively  
656 synthesize the literature, making comparisons between studies difficult. The authors have  
657 attempted to report the results in an objective way and provide sufficient detail for readers to  
658 draw conclusions regarding the evidence. Furthermore, when reviewing qualitative research,  
659 extraction of common themes was largely guided by the authors' interpretation of the  
660 findings and their identified themes. The themes may have been different to those identified  
661 by other qualitative researchers.

662

663 **5 Conclusion**

664 This scoping review identified 76 studies that examined the role of e-cycling on a  
665 variety of behavioural and psychological outcomes. The research consistently demonstrated  
666 that e-bikes serve to increase cycling frequency and duration and can substitute for motorized  
667 transportation particularly short car journeys. With half of all car journeys in the UK being  
668 between 1 and 5 miles in length (Department for Transport, 2019a) e-bikes represent a viable  
669 sustainable alternative means of transport for a large proportion of car journeys.

670

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