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Donald H. Stedman

Gary A. Bishop

James E. Peterson

Theresa Hosick

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PROVO POLLUTION PREVENTION PROGRAM

A Pilot Study of the Cost-Effectiveness of an On-Road Vehicle Emissions Reduction Program.





January 15, 1993

PROVO POLLUTION PREVENTION PROGRAM

A study designed to show that cost-effective on-road emissions reductions can be achieved with a targeted repair program.

> Prepared by University of Denver Chemistry Department University Park Denver, CO 80208-0179

> > Investigators:

Donald H. Stedman, Gary A. Bishop, James E. Peterson, and Theresa Hosick

In Cooperation with Mr. Orrin Nelson and the staff of the Utah Valley Community College ADT Program

> Supporting Agencies Include City of Provo Shell Development Utah Department of Environmental Quality Utah Energy Office Utah Petroleum Association Members Amoco Chevron Crysen Flying J Pennzoil University of Denver U. S. Environmental Protection Agency Utah Valley Community College The Waters Foundation The World Wildlife Fund

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EXECUTIVE SUMMARY

The cost-effectiveness of repair of on-road identified gross polluting vehicles was investigated over the 1991-92 winter period in Provo Utah. This pilot program used on-road remote sensing at two locations to identify repeat gross polluting vehicles. The owners of gross polluters observed at one of the locations were solicited for a free repair program carried out under the direction of the Utah Valley Community College, Auto-Diesel Division. The same two locations were revisited after the repair program had terminated and the vehicle emissions remeasured. More than 17,000 measurements of over 10,000 individual vehicles were obtained. As observed elsewhere, half the total carbon monoxide was emitted by only about ten percent of the vehicles. 114 notification letters were sent and 47 vehicles were recruited. Of the 47 vehicles 28 were remeasured when the site was revisited at the end of the program. They had improved their measured on-road emissions by more than 50%. The vehicles which were identified as gross polluters at the second location, but were not notified of their status were used as a control group. Their emissions were also reduced, as expected, but only by 14%.

This is the first program in which on-road emissions reductions have been demonstrated relative to an unrepaired control fleet. We believe that this pilot program of identification and repair was responsible for more than 20 tons of carbon monoxide removed from the Provo/Orem airshed. This emission reduction is larger than would be obtained by eliminating entirely the lowest emitting 2500 vehicles from the fleet of over 7,000. A conservative estimate of the cost of a larger scale program based upon the same concepts leads to CO emissions reduction at a cost effectiveness of \$200 per ton. Such a program would more than pay for itself in terms of improved fuel economy. The program would also generate the on-road fleet emissions data necessary to evaluate its effectiveness without the need to rely upon computer modelling.

I. INTRODUCTION

Urban air quality does not meet the federal standards in many cities. Violations of the ozone standard arise from photochemical transformation of oxides of nitrogen (NO_x) and hydrocarbons (HC). Carbon monoxide (CO) standards are primarily violated as a result of direct emission of the gas. Although there are differences between compounds, and between different urban areas, mobile sources are a major factor in all urban emissions inventories for carbon monoxide, hydrocarbons, and oxides of nitrogen.

Air pollution control measures taken to mitigate mobile source emissions in non-attainment areas include inspection and maintenance (I/M) programs, oxygenated fuels mandates and transportation control measures. Nonetheless many areas of non-attainment remained after the 1987 deadline, and some are projected to remain in non-attainment for several more years despite the measures currently undertaken. The remote sensing techniques discussed in this report may have the potential to contribute to further control measures in non-compliance areas.

The 1990 U. S. Clean Air Act amendments require non-attainment areas to include "on-road emissions monitoring" in their post-1990 I/M programs. This language, the "Barton Clean Air Smog Trap Amendment" was included based on literature and demonstrations of remote sensing to the U. S. Congress by the University of Denver.

With initial support from the Colorado Office of Energy Conservation in 1987, the University of Denver developed an infra-red (IR) remote monitoring system for automobile carbon monoxide (CO) exhaust emissions. Significant fuel economy improvements result if rich-burning (high CO and HC emissions) or misfiring (high HC emissions) vehicles are tuned to a more stoichiometric and more efficient air/fuel (A/F) ratio. Therefore, the University of Denver CO/HC remote sensor is named Fuel Efficiency Automobile Test (FEAT). The basic instrument measures the carbon monoxide to carbon dioxide ratio (CO/CO₂) and the hydrocarbon to carbon dioxide ratio (HC/CO₂) in the exhaust of any vehicle passing through an infra-red light beam which is transmitted across a single lane of roadway. Figure 1 shows a schematic diagram of the instrument. The IR source sends a horizontal beam of radiation across a single traffic lane, approximately 10 inches above the road surface. This beam is picked up by the detector on the opposite side and split into four wavelength channels; CO, CO₂, HC, and reference. Data from all four channels are fed to a computer for analysis. The calibration gases (mixtures of CO, propane and CO₂ in nitrogen) are used as a daily quality assurance check on the system.

The FEAT remote sensor is accompanied by a video system when license plate information is required. The video camera is coupled directly into the data analysis computer so that the image of each passing vehicle is frozen onto the video screen. The computer writes the date, time and the calculated exhaust CO, HC, and CO_2 percentage concentrations at the bottom of the image. These images are stored on videotape or digital storage media.

FEAT is effective across traffic lanes of up to 40 feet in width. FEAT can be operated across double lanes of traffic with additional video hardware, however the normal operating mode is on



CO and HC Remote Sensing

Figure 1. A schematic diagram of the University of Denver on-road emissions monitor. It is capable of monitoring emissions at vehicle speeds between 2.5 and 150 mph in under one second per vehicle.

single lane traffic. FEAT operates most effectively on dry pavement. Rain, snow, and very wet pavement cause scattering of the IR beam. These interferences cause the frequency of invalid readings to increase, ultimately to the point that all data are rejected as being contaminated by too much "noise". At suitable locations we have monitored exhaust from over one thousand vehicles per hour. FEAT has been used to measure the emissions of more than 500,000 vehicles in Denver, Chicago, the Los Angeles Basin, Toronto, the United Kingdom, and Mexico.

The instrument determines the CO/CO_2 and HC/CO_2 ratios. This ratio is itself a useful parameter to describe the combustion system. Most vehicles show ratios close to zero. When CO/CO_2 ratios greater than zero are observed the engine must be operating with a fuel rich air/fuel ratio. In the case of a large HC/CO_2 ratio, a fuel lean air/fuel ratio which is causing a misfire is also a possibility, particularly under deceleration conditions. In addition, for either case the emission control system is not fully operational.

With a fundamental knowledge of combustion chemistry, many parameters of the vehicle and its emissions system can be determined, including the instantaneous air/fuel ratio, grams of CO or HC emitted per gallon of gasoline and the percentage of CO or HC which would be measured by a tailpipe probe.

A. Chemistry of CO and HC Emissions from Automobiles



Figure 2. An approximate diagram showing the relative concentrations of CO and HC produced by a spark ignited engine as a function of air/fuel ratio by moles. Air to fuel ratio by weight is approximately double.

This section is a short summary of the parameters which influence the HC and CO emissions from automobiles. The reader should consult one of the text books on the subject, for instance Heywood (1988) for more details. HC and CO emissions in the exhaust manifold are a function of the air to fuel ratio at which the engine is operating. These "engine out" emissions are further altered by any tailpipe emission controls which may be present. Figure 2 shows an approximate diagram of engine out emissions as a function of air to fuel ratio where 7.09 (14.7% air to fuel by weight) is the stoichiometric ratio at which there is exactly enough air to fully burn the fuel to carbon dioxide and water. Carbon monoxide emissions, as explained in another report (Stedman and Bishop, 1990, pp. 3-6), are caused solely by the lack of adequate air for complete combustion. The CO is formed uniformly throughout the volume of the combustion chamber if the air/fuel mix is uniform.

For HC the situation is more complex. In the main part of the combustion chamber away from the walls essentially all the HC is burnt, however the flame front initiated by the spark plug can not continue to propagate within about one millimeter of the relatively cold cylinder walls. This phenomenon causes a "quench layer" next to the walls which is a thin layer of unburnt air/fuel mix. The opening exhaust valve and the rising piston scrape this layer off the walls and send it out the exhaust manifold. As the mixture becomes richer, the quench layer contains more HC, thus more HC is emitted when the vehicle is operating with rich mixtures. There is a second peak in HC emissions indicated on the right hand (fuel lean) side of the diagram. This phenomenon is known as "lean burn misfire" or "lean miss", it is the cause of the hesitation experienced at idle before a cold vehicle has fully warmed up. When this misfiring occurs a whole cylinder full of unburnt air/fuel mix is emitted into the exhaust manifold. Misfiring also occurs if a spark plug lead is missing, or the ignition system to one cylinder is otherwise fatally compromised. Severe gas mileage loss occurs when significant misfiring is taking place.

The fact that there are two regions of high HC and only one of high CO already shows that one would not expect a high correlation between HC and CO exhaust emissions. High HC would be expected for very low CO vehicles as well as for high CO vehicles. One would not expect to see many very low HC readings in the presence of high CO. This conclusion confounded however, by the presence of catalytic convertors in the exhaust system. If a vehicle which is running with a rich mixture has a functioning air injection system and catalyst then both the HC and CO will be removed. If the catalyst is functioning but there is no air injection then some or all of the HC will be converted to CO but the CO will remain since there is inadequate oxygen for its oxidation. For this reason it is possible for a catalyst equipped vehicle which is in fact in the lean burn misfire region to emit CO into the air even though it was not emitting CO into its own exhaust manifold.

B. Remote Sensing Equations

FEAT can measure the CO and HC emissions in all vehicles, including gasoline and dieselpowered vehicles, as long as the exhaust plume exits the vehicle within a few feet of the ground. Due to the current height of the sensing beam, FEAT will not register emissions from exhausts which exit from the top of vehicles such as heavy duty diesel vehicles. Carbon monoxide and hydrocarbon emissions from diesel vehicles are in any case relatively small.

The mechanism by which FEAT measures a ratio is explained in Bishop et al. (1989). The CO/CO_2 and HC/CO_2 ratios can be determined by remote sensing, independent of wind, temperature, and turbulence in 0.9 seconds per passing car. Other peer-reviewed publications describing remote sensing are listed in the references. FEAT has been shown to give correct readings for CO by means of double-blind studies of vehicles both on the road and on dynamometers (Lawson et al. 1990; Stedman and Bishop, 1991). The HC channel has been subjected to similar rigorous testing in California in May of 1991 and has also been validated (Ashbaugh et al. 1992).

The mass emissions in grams CO per gallon of gasoline burned can be derived from the reported %CO and %HC (as propane) with an estimated fuel density of 0.726 gm/ml thus.

$$\frac{gCO}{gal} = \frac{5506 * \% CO}{(\% CO + 3 * \% HC + \% CO_2)}$$

The gHC/gal can be estimated from

$$\frac{gHC}{gal} = \frac{8644 * \% HC}{(\% CO + 3 * \% HC + \% CO_2)}$$

According to Glover and Clemmens (1991) the on-road results of remote sensing test have similar predictive power to idle/2500 rpm testing when compared to the EPA I/M 240 test. Their report also shows that remote sensing is ten to one hundred times faster and more convenient. Glover and Clemmens used Corporate Average Fuel Economy (CAFE) gas mileage estimates to compare fleet on-road emissions with I/M 240 gCO/mile emissions for the same fleets. Data from a study of on-road gross polluters in California added one more data point. The correlation is shown in Figure 3. The conclusion we draw from these data is that, even for small fleets of vehicles, I/M 240 emissions are in agreement with actual measured on-road grams/gallon emission data when that data is converted to grams/mile using CAFE gas-mileage estimates.



Figure 3. On-road fleet %CO emissions converted to grams/mile emissions compared to I/M 240 CO grams/mile emissions. Numbers next to the +'s are the fleet size.

II. THE PROVO PROJECT

Mayor Joseph Jenkins of Provo, Utah invited the University of Denver to design a program for Provo which would address the problem of excess carbon monoxide emissions from automobiles. Early discussions indicated a great deal of interest in a program which identified and attempted to repair vehicles with excessive on-road carbon monoxide emissions. This would require the remote sensing of several thousand vehicles with frequent high CO emitters being contacted and offered free repairs for volunteering their vehicle. The Utah Valley Community College's Auto - Diesel Division (UVCC) joined the program to provide the direct oversight that would be needed for recruiting the vehicles and organizing the repair work.

The operational plan involved the remote sensing of a fleet of vehicles, preferably commuting, along with an analogous fleet of vehicles which would be used as a control. Vehicles for recruitment would be identified on more than one occasion as gross polluting CO emitters (%CO > 4%, this was later lowered to 3% CO to account for rejections). The vehicle license plates were forwarded to David Graves of the City of Provo who acquired, through the State of Utah's vehicle registration information, the names, addresses and phone numbers necessary to contact the owners and offer them free repairs on their vehicles. Initial contact was made by mail with a follow-up by phone for those who did not respond.

Vehicle owners who volunteered their vehicle were eligible for free emission related repairs and, if necessary, a free rental car while repairs were being made. Appointments were made through UVCC for the vehicle exchange or drop off. Participants were required to sign a waiver releasing UVCC from liability of loss or damage to the vehicle. Diagnosis and repairs were made by local dealers and service shops and included idle and 2500 rpm emissions measurements before and after repairs. UVCC was responsible for approving all repairs and making sure that they were performed by the repair shop. An initial goal of successfully recruiting and repairing 50 vehicles was set.

After all of the repairs had been performed the two fleets would be subjected to unscheduled remote sensing to obtain measurements to help quantify the effectiveness of the repairs.

A. Remote Sensing Measurements

The most important site selection criteria was that the location be used by morning commuters to maximize the repeat measurements necessary to qualify a vehicle for recruitment. Additional desires included a location with a companion monitoring site to make possible measurements of a control vehicle fleet (no repairs performed). The site should also have restricted access to eliminate the possibility of measuring vehicles which had not fully warmed to operating temperature. A local freeway interchange (Interstate 15 and University Blvd.) was selected which would allow measurements of two distinct commuting fleets. The fleet slated for repair would be measured from north bound I-15 to University Blvd. while a control fleet of vehicles could be measured at the companion ramp from south bound I-15 to University Blvd. This interchange

is isolated at the south end of Provo with adjacent interchanges more than a mile away in either direction. The isolation ensures that warm operating modes were sampled.

The north bound ramp was a high speed off-ramp with a slight uphill grade. Vehicles at this ramp were observed during deceleration from highway speeds and under light cruise modes. The south bound ramp was slightly uphill and U-shaped with the remote sensing measurements being made after the first major curve. This allowed a light cruise to be observed for all vehicles at speeds in the range of 35 to 45 mph. Measurements were made by the University of Denver during November, 1991, January and March/April of 1992. In addition measurements were made on the north bound ramp during December for recruitment purposes only by the staff of UVCC. Table I details the locations, dates and vehicle counts that were obtained. Measurement times vary for each of the dates due to equipment problems, weather and the amount of available sunlight.

Remote Sensing Measurement Dates					
Location	Valid CO Measurements and License Plate Information				
N.B. I-15	Nov. 13 - 15, 1991 Dec. 5, 12, 1991 Jan. 28 - 31, 1992 Mar. 30 - April 3, 1992	2,382 751 3,078 5,854			
S.B. I-15	Nov. 12 - 15, 1991 Jan. 31, 1992 Mar. 31 - April 3, 1992	2,516 175 2,685			

Table I. Measurement locations and	dates.	
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The low sun angle and the orientation of the Provo site combined with Utah license plates having a white background contributed to the lower total number of successful license plate transcriptions for the November and January data. Iris setting constraints on our video camera severely limited our ability to accurately meter the white plates under direct sunlight when attached to non-white vehicles. After several unsuccessful attempts to overcome the limitations a successful adjustment was made by adding a small white card to the bottom of each of the camera's field of view. This forced the camera's electronics to balance on the color of the plate and not the color of the vehicle. Video tape transcription was carried out under the direction of Barbara J. Cole at the Utah Department of Environmental Quality, Division of Air Quality. State motor vehicle records were obtained by the University of Denver from the Utah Department of Environmental Quality and successfully paired with the remote sensing measurements to complete the Provo database. The database is available upon request from the University of Denver.

B. Recruitment and Repair Program

The intent was to identify and solicit repeat carbon monoxide gross polluters driving north on I-15 onto University Blvd. in Provo Utah, diagnose and repair (within flexible cost limits) any observable emission-related problems, and retest the repaired vehicles at the same location. Vehicles subject to the free repair program were only selected from the north bound I-15 ramp. Since this ramp was the first opportunity to enter Provo from the south it was expected that many commuting vehicles would use this ramp on a consistent basis. Vehicles were picked which exceeded the 3.0 %CO cutpoint at least twice. This would place these vehicles in the top 10% of emitters for this ramp and location. From the November and January measurements one hundred and thirty one title registration matches were successfully completed.

Two additional criteria were added before vehicles were solicited, namely that the vehicle should be registered in Utah county (the county Provo/Orem are located in), and that the model year be newer than 1965. Within these restrictions one hundred and fourteen letters were sent. Each letter (Appendix A contains a sample copy) contained relevant information about the program; why Provo was picked, that included were free diagnosis/repairs, a rental car if needed, drop-off or pickup service and that no tax dollars were involved. Accompanying the letter were some answers to common questions about the remote sensor measurements and how they relate to the current idle inspection system and a brochure provided by the University of Denver.

Each letter was followed up with a phone call to encourage the vehicle owner to participate and to learn the reason for not participating. There were fifty-two responses from which forty seven vehicles were submitted for diagnosis and repairs. Recruitment was very successful, thanks to UVCC and to very helpful TV, radio and newspaper coverage. Many vehicle test programs expect to be able to recruit less than one car in ten.

The positive media coverage at the end of the January measurement period greatly improved the response rate to the letters. The response rate after the media coverage was so good that many people who did not even live in the Provo area called asking if their car could be repaired. This underscores the reasons for which we limited the earlier media coverage so as not to encourage people to drive by the remote sensing site with cars that were not their primary commuting vehicles. As such, no one except those involved in the program were aware of the measurement locations and dates ahead of time. Repairs started in early December 1991 and continued to completion in March 1992.

Upon receipt of the vehicle the owners were required to sign a waiver (copy included in Appendix A) releasing UVCC and others involved in the program of any liability from loss or

damage to the vehicle. Each vehicle was given a visual survey and was assigned to either UVCC technical staff or referred to one of nine private garages. Each vehicle underwent diagnosis and repairs which included a Utah County I/M test before and after the repairs. For this program repairs were performed irrespective of whether the vehicles emission control system had been tampered with. All of the vehicles were described to the private garages as vehicles which had failed the emissions test. Each garage was required to receive formal approval from UVCC staff covering the diagnosis and cost of repairs before repairs could begin. Vehicles which were determined to be in need of major work (i.e. engine overhaul) were evaluated on a vehicle by vehicle basis as to the best course of action. Offers were made to purchase two vehicles, a 1974 Ford LTD and a 1976 Ford Mustang. Both were in need of major engine work and the most cost effective solution would be to purchase at the Blue book price or higher and to permanently retire the vehicles. In both cases the offers were refused and the best possible repairs were carried out.

A complete description of the diagnosis and repairs was received by UVCC and if repairs were performed by private garages, UVCC technicians reviewed the work to assure that it had been performed. This resulted in only one vehicle needing major follow-up work. A 1985 Plymouth Voyager which needed a carburetor rebuild. The rebuild was found to have been done incorrectly or not at all, this required the work to be performed at a separate shop at additional cost. This vehicle had the highest repair cost because the dealership refused to warrant the work.

The vehicles were subsequently returned to their owners and an additional follow-up telephone call was attempted. This final call collected any new information concerning gas milage, as well as the vehicle owner's satisfaction with the repairs and the program. Overall appreciation for the program and the repairs was high. However, just because something is free does not mean it will be appreciated as was experienced on a few occasions. In addition, several owners complained of problems experienced after repairs involving exhaust or suspension parts which were not covered under the emission repairs. Several of these problems were fixed by UVCC employees at their own expense.

III. RESULTS

Overall statistics for the two remote monitoring locations are summarized in Table II. Traffic flow was lower at the south bound ramp than the north bound ramp due to other city access points for the south bound traffic. The south bound fleet was also approximately one year newer on average than the north bound fleet. The lower age is reflected in a lower mean %CO and in a higher %CO cut point for the fleet emission 50 percent level. Load differences at the two sites can be seen in the flatter %CO distribution (higher median) at the north bound ramp and a elevated %HC mean. High speed off-ramps of the type monitored in Provo have been previously documented to have average HC emissions about double a comparable on-ramp (Stedman et al, 1991). Standard error of the means are given. They have been obtained by dividing the database into consecutive 500 record blocks and applying normal statistics to means of these data.

	North Bound I-15 ramp		South Bound I-15 ramp [*]		
	%CO	%HC	%CO		
Mean	1.17 ± 0.07	0.22 ± 0.02	1.00 ± 0.09		
Median	0.45	0.127	0.19		
Percent of total emissions from dirtiest 20% of fleet	71	61	83		
Percent of fleet responsible for 50% of emissions	9.00	13.5	9.26		
Fleet emission 50 percent cut point	3.52	0.414	4.33		
Number of records	12,066	10,244	5,376		
Number of unique vehicles	7,160	6,257	2,875		
Average fleet age(years)	8.1	8.2	7.2		
*Equipment malfunction in sensor made HC data unusable.					

 Table II. Summary of Provo remote sensing statistics

With the above stated differences the two fleets are otherwise very similar with the majority of vehicles being low CO emitting vehicles. Figures 4 and 5 give two different representations of this fact. Figure 4 shows that because the overwhelming majority (72%) of vehicles are less than 1 percent CO they account for only 16% of the emissions. In contrast the deciles in Figure 5 show that the last 10% of the fleet is responsible for 53% of the total emissions. The data shown here are comparable to those found at many other locations in the USA.

At every location where on-road remote sensing has been used in the USA it has been shown that half the CO emissions arise from about 10% of the vehicles. These vehicles, the gross polluters, have been shown in other programs to be in need of repair. Lawson and Gunderson (1992) have shown that for repeat gross polluting vehicles pulled over in California more than 40% show evidence of tampering, more than 60% have tampered or defective emission control equipment and more than 90% fail an I/M test. These results seem to be independent of location and independent of the presence of absence of centralized or decentralized emission testing programs.



Figure 4. Normalized histogram showing as black bars the percentage of the fleet of vehicles with emissions less than the stated %CO category. Clear bars show the percentage of emissions.

Figure 6 shows carbon monoxide data as a function of fleet age from across the US and Canada. The two X's are the points for the north bound and south bound data collected in Provo. As discussed before, fleet age is the dominating factor in the differences found between locations. Figure 7 shows this effect, a steady rise in the average CO emissions for each preceding model year, for the Provo data. This increase is not caused by a dramatic increase in the median vehicle emissions, but by a rise in the percentage of gross polluting vehicles. Evidence from this and other studies suggests that this is a result of increasing mal-maintenance.



Figure 5. Average %CO emissions contribution by deciles for the combined north bound and south bound fleets. The cleanest six deciles are given the average of all six since the differences are negligible. Each decile contains 1744 measurements.

In a situation where more than half the pollution comes from only 10% of the vehicles, one might predict very cost-effective pollution reduction by identification and repair of those gross polluting vehicles. This pilot program shows that a small subset of the gross polluters can be identified and repaired, and that significant emissions reductions result. Because of the need to demonstrate reductions, two control fleets were used. The first control fleet consisted of vehicles identified on the north bound ramp as repeat gross polluters, which were solicited but not repaired. The second control fleet consisted of the vehicles on the southbound ramp which would have been solicited had they been on the other ramp.

A. Repair Data

Appendix B contains a complete listing of the 47 vehicles which were brought in for diagnosis and repairs. Each record contains owner and vehicle information, diagnosis and repair information, costs of repairs which do not include taxes or rental car costs and measured emissions data before and after repairs if available. The average model year of the repaired fleet was 1978.5 with an average odometer reading of 125,000 miles. The oldest model year was 1966, the newest 1986. The majority of vehicles are from communities south of Provo located on or near interstate 15 within Utah county.

Vehicles which volunteered for repairs were significantly older than the entire fleet by approximately 5.5 years (avg. model yr. 1978.5 versus 1984). Three out of the 47 vehicles were only inspected with no repairs being performed. This situation arose because the vehicles met the current Utah county Inspection/Maintenance idle emission standards at the time of inspection.



Figure 6. Average CO emissions in grams/gallon for all US and Canada locations below 7000 ft. elevation as a function of fleet age. The Provo data are included as X's. The line is the best fit for the data.

These vehicles could have been subjected to further diagnosis but were not. Vehicles solicited later in the program with low idle emissions were referred to a local tune shop which had a chassis dynamometer for a loaded-mode diagnosis.

As can be seen from the data in Appendix B, all of the vehicles (except the three mentioned above) had large reductions in idle and 2500 rpm emissions. On average the CO idle emissions decreased from 3.84% to 0.86%, more than a factor of four reduction. The 2500 rpm idle showed similar reductions. Table III summarizes the on-road emissions reductions which, while significant, were not as large as the idle reductions. Of the 28 vehicles which were successfully remeasured, 23 showed on-road CO emissions reductions while three remained unchanged and two significantly increased. The error estimates provided are standard errors of the mean and should be viewed as the best available estimate. This is because 8 of the 28 remeasured vehicles were measured only once. The mean CO emissions for the entire northbound fleet is 375 grams/gallon. The median is 160 grams/gallon. The recruited vehicles measured before repair had gCO/gallon emissions which averaged 4 times higher the fleet mean and 9 times higher than



Figure 7. Average percent CO emissions as a function of model year for the entire vehicle Provo measured fleet. The number above each bar is the number of vehicles measured in each model year.

Table III. Data for repaired and remeasured vehicles. Measured gCO/gallon error estimates are standard errors of the mean.

Sample Size / Number Remeasured	Measurement period	Measured gCO/gallon	Miles per gallon [*]	Estimated gCO/mile	
47 / 28	47 / 28 Before repairs		13.7	110	
	776 ± 118	15.5	50		
*Data from vehicle owners who reported gas mileage for the before and after periods.					

most vehicles (the median). Seven of the 47 repaired vehicles were tampered.

Repairs ranged from replacing a cam shaft, lifters and timing chain to freeing stuck chokes. There were three major area's where most of the work was concentrated. Adjustments and minor repairs included tune-ups, vacuum line rerouting or repair, air filter replacement and repairing chokes. Fuel system repairs consisted mainly of carburetor overhauls, but did include an altitude compensator kit and removal of a steel ball from a fuel tank return line which was responsible for excess back pressure on the throttle body fuel injector. The last major category was emission control equipment repair or replacement. This covered catalyst replacement, air pump repairs and engine computer and sensor replacement. A number of the vehicles had multiple repairs from more than one of these major categories.

Table IV.	Repair data summary	according to	vehicle emissions	technology	grouping fo	r the 28
vehicles wl	hich were successfully	remeasured	after repairs.			

Emissions Technology Grouping	Number of Vehicles	Average gCO/gallon Before Repairs	Average gCO/gallon After Repairs	Average gCO/gallon Reduction	Average gCO/gallon of Fleet
post 82	6	1567	671	896	229
81 - 82	1	1538	609	929	505
75 - 80	16	1404	714	690	684
pre 75	5	1760	1132	628	1060

Table IV details the repair result according to model year. The model year groups have been chosen to reflect the different emissions control technology. Vehicles manufactured after 1982 employ closed loop computer controlled fuel systems and three way catalyst. Automobiles built between 1981 and 1982 model years contained a mixture of old (pre 1981) and new (post 1982) technologies. The years of 1975 to 1980 saw mostly vehicles with air pumps and oxidation catalysts if catalysts were used at all. As can be seen all of the groups achieved about the same reduction regardless of the emissions technology. The post 1982 technology group suffered the worst repair record when compared to the average fleet emissions for its age group. This was due to the failure to repair the 1986 Ford Aerostar van, which was significantly higher in on-road emissions after the repairs than before. Whitney and Glover (1992) show similar reductions for the on-road emissions of a fleet of vehicles tested by means of remote sensing and repaired in Arizona.

The total expenditures for the repairs are itemized in Table V. The costs for the repairs included any costs incurred by UVCC staff for pickup and drop off of vehicles with owners and repair shops. While all vehicle owners were offered rental cars not all owners found them necessary. Rentals were arranged through a Budget Rental Car agency in Provo at a \$28.45/day rate for a mid or full size vehicle, which included unlimited mileage and the optional daily insurance. The typical rental was for two days.

Expense	Number of Vehicles	Cost	Average Cost per Repaired Vehicle
Repairs and Administration	47	\$9,154	\$195
Rental Cars	31	\$2,031	\$43
Total Costs	47	\$11,185	\$238

Table V. Cost Summary for Repairs.

IV. DISCUSSION

Since on-road emissions reduction is the stated goal of most automobile pollution abatement programs, on-road identification and successful repair of vehicles is likely to be a very cost effective CO emissions reduction strategy. We initially had hoped that repair industry would be able to lower the solicited vehicles emissions to the fleet mean. They failed to do so as detailed in Table IV. This underscores the oft-repeated but also oft-ignored fact that no testing program achieves any reduction without a successful repair industry. We have long advocated that less money be spent on testing and more be available for diagnosis and repair, which are the keys to a successful outcome.

Two problems which we are aware of in this study are 1) incorrect diagnoses which lead to repairs not related to the problem and 2) not having the right equipment. Often times number one was a result of number two. For example as in the case of the Aerostar, the shop complained that the problem did not show up when measuring the vehicles idle emissions. This lead to an expensive repair bill that did not fix the problem. The repair shops were presented with a "Failed Emissions" repair order and in their minds this meant "failed the Utah idle/2500 rpm emissions test." The repair sheets in Appendix B show dramatic (an average of over a factor of four) reductions at idle/2500 rpm which unfortunately are not always reflected under load. The repair shops generally do not have the tools to carry out on-road emissions monitoring tests. Access is needed to on-board monitors, a chassis dynamometer, or to a public remote sensor with a big board display of emissions. One of these devices would enable the repair technician to evaluate the success of the repair.

The on-road emissions monitor targeted a fleet of vehicles in need of repair. We needed to show that the 49% emission reduction observed in gCO/gallon (55% estimated per mile) for the repaired fleet would not have occurred naturally because of normal service/repair. The two control fleets provided some evidence in this respect (see Table VI). Control group one contained the 67 vehicle owners who were solicited but chose not to participate and 17 additional vehicles which were registered out of county (131 total registration matches). Control group two was made up of vehicles which were identified on the south bound ramp. The vehicles would have qualified for repair if they had been measured on the north bound ramp. The vehicles in control group one had a measured CO emissions reduction of 1416 to 1024 grams/gallon or 28%. The vehicles in control group two had a measured CO emissions reduction of 1755 to 1504 grams/gallon or 14%.

It was not unexpected that each of the control groups would show reductions over the time period. Because of the selection criteria, i.e. that all of the vehicles in the group be gross polluters, it would be expected that some owners of broken vehicles will seek repairs on their own and thus decrease the group emissions. An analysis of the available data shows four statistically distinct fleets. One numerically dominant fleet of low emitting vehicles, or those vehicles identified only once on-road as a gross polluter and three distinct identified gross polluting fleets. The gross polluting fleet categories are a) solicited and repairs were attempted, b) identified and solicited but failed to participate and c) met all the emissions criteria for Table VI. Control data for repaired fleet statistics.

Control Fleet	Sample Size / Number Remeasured	Measurement Period [*]	Measured gCO/gallon	Percent Reduction
N.B. vehicles, most of fleet	84/33	Before Repairs	1416 ± 116	28%
notified but no repairs		After Repairs	1024 ± 100	
S.B. vehicles, no	no	Before Repairs	1755 ± 78	1.40/
notification and no repairs	51/31	After Repairs	1504 ± 164	14%
*Before repair period from 11/91 - 2/92, After repair period contains only the last measurement period 3/92 - 4/92.				

solicitation but were not notified of their status. The difference between fleets a) and c) we attribute to the overall effect of our program of identification, solicitation and repair. The difference between fleet b) and c) can be attributed to the letter which the owners received explaining that their vehicle was in need of repair which had the potential to pay for itself in improved gas mileage. Some owners feel that service facilities have a natural tendency to propose unnecessary maintenance. Therefore, the independent use of remote sensing to point out to a vehicle owner that service on his vehicle is likely to be of benefit is itself a strong incentive to carry out the maintenance.

Based on using the unsolicited and unrepaired vehicles as a control fleet, the emission reduction attributable to our program is 515 grams/gallon of CO. We arrive at this number by reducing the before repair gCO/gal value of 1507 found in Table III by the 14% improvement experienced by control group two. The difference between this value and the after repair measurements is the calculated reduction. If this reduction can be correctly ascribed to all 47 repaired vehicles then the repairs provided more emission reduction than would be achieved by completely eliminating the 2,500 lowest emitting vehicles from the total fleet of 7,160 individual vehicles. This remarkable statistic arises because of the skewed nature of emission reduction programs such as no-drive days and employer trip reduction programs. These types of programs are more likely to remove the median vehicle (50th percentile) which is a very low emitting vehicle and not contributing to air quality problems.

Applying the same calculation to the estimated grams/mile emissions after adjustment, we estimate that the repairs produced a 45 gCO/mile emissions reduction. In view of the fact that

these vehicles were measured repeatedly on-road, and based upon information provided by some of the owners, we estimate that they drive an average of 12,000 miles per year. Therefore we calculate close to half a metric ton of CO emissions reduction per repaired vehicle per year. A look at the repair sheets in appendix B indicates that most of the repairs will last a lot longer than one year (replaced cam shaft for instance). Conservatively we estimate that the repairs will last an average of two years for an emissions reductions cost of approximately \$200 per ton of CO.

It was hoped that the emissions reduction obtained from the repaired vehicles would be reflected in the fleet measured mean %CO values. The total reductions from the repaired vehicles account for less than two percent of the total emissions at the northbound ramp. The error associated with measurements at the northbound ramp are in excess of 5%. This precludes the possibility of directly observing the impact of the repaired vehicles on the fleet emissions.

Assuming that the repairs and associated gas mileage improvement last for two years, that the vehicles are driven 12,000 miles per year and the cost of gasoline is \$1.10 per gallon, one can calculate the average fuel cost savings to the vehicle owner of the free repair program thus:

$$12,000*\left(\frac{1}{13.7}-\frac{1}{15.5}\right)*1.10*2=$$
\$224

If remote sensing test and gross polluter identification are carried out routinely it is estimated that the cost per test is about \$0.50, or \$5.00 per identified gross polluter.

If it were required to check vehicles an average of four times per year at \$0.50 per test and one assumes (as observed) that 10% of the fleet need repair, and that the repair costs and benefits will be as shown in this pilot program, then for each repaired vehicle:

Cost of identification \$0.50 * 4 *	* 10	= \$20
Cost of repair		= \$195
Total identified cost		= \$215
Benefit gas mileage improvement		= (\$224)

If \$25 were spent per repaired vehicle for program administration on each gross polluter, the emissions reduction (0.5 tons CO/year) would have a net cost of \$16 for CO reduction only.

Although Provo does not have an ozone violation problem, and HC emissions were not used as a criterion, there were two gross HC emitters repaired. The 1979 Chevy Nova with the flat cam shaft and missing air pump showed HC emissions reductions from 578 grams/gallon to 87 grams/gallon (\$550). The 1974 LTD emissions went from 317 grams/gallon to 21 grams/gallon with a valve grind (\$481). These two vehicles reduced their HC emissions by 787 grams/gallon (approximately 0.6 tons/year). If the total repair cost is ascribed to only the HC reductions, and

the repairs are assumed to last two years, these two vehicles reduced HC emissions for \$850 per ton.

We note that two vehicles which we tried to purchase for more than their value, opted for repair. Vehicles which are routinely driven have more value to their owners than vehicles which are not. This fact and its converse are the fatal flaw in conventional scrappage programs which encourage scrapping of the vehicle valued least (driven least) by its owner. A successful scrappage program will have to acquire the type of vehicle which we attempted to acquire in this program. Successful acquisition and replacement of these vehicles with a properly maintained vehicle would further improve the cost per ton value calculated above.

Listed in Appendix B are 7 out of 47 vehicles with diagnosed emissions system tampering. Repair of these tampered vehicles cost \$1,072. Emissions system tampering, although illegal is by no means non-existent and the current laws are rarely enforced. Enforcement is difficult without a change in the law since the tamperer, not the owner, is liable under most states current statutes. If laws to repair tampered vehicles were properly drafted and enforced then a program based on these results would have 20% lower repair costs for the same benefits. If the owners of tampered vehicles were fined as well as being required to repair their vehicle, the resulting income could be used to finance the repair program. In California the Los Angeles District Attorney's office is contemplating a program in which remote sensing of gross polluters is used as probable cause for an immediate pullover by an officer of the law, accompanied by an inspection for tampering. According to the results of a pilot program in 1991 (Lawson and Gunderson, 1992), 92% of vehicles identified in California as gross polluters failed the applicable emissions standards, 43% were clearly tampered and an additional 23% had defective emission control systems. The District Attorney's office envisages that a properly enforced anti-tampering program could be revenue neutral based on fines levied for egregious tampering or failure to comply with a prior warning.
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VI. APPENDICES

APPENDIX A: Program Literature

Dear Mr./Ms. ____:

This letter extends an invitation to you to participate in an exciting new approach to automobile pollution, and fuel economy improvement. As you are probably aware, the Provo area does not currently meet the Federal Clean Air standards for carbon monoxide. This colorless, odorless gas is predominantly emitted by inefficient automobiles which will get better gas mileage upon repair. Recent research by the University of Denver and others has shown that only 10% of vehicles on the road today are responsible for 50% of the carbon monoxide emissions. These are not all "old" vehicles, many late model vehicles may be in need of adjustment or need repairs for failed components.

A trial program is now under way in the Provo area which includes participants from the City of Provo, Utah Valley Community College, The University of Denver, the Environmental Protection Agency and many local automotive service and repair centers. The program is two pronged, 1) <u>To identify high carbon monoxide emitting vehicles and</u> 2) <u>To recruit some of those vehicles and offer at NO COST TO THE OWNER any needed emissions related repairs and/ or maintenance</u>. Not only should the environment benefit but we expect many of the repaired vehicles to offer better fuel economy.

<u>A concern you may have, would be if tax dollars are being spent on this project.</u> <u>The answer is no</u>. All funding has been donated. You are encouraged to take a few moments and read the accompanying literature which gives more details about the equipment and how it can be used to help improve the air quality in the Provo area.

<u>Your vehicle, (include description and license)</u>, has been identified as a high emitting carbon monoxide vehicle and one that would most likely benefit from repair/maintenance. The length of time your vehicle is in the repair shop will depend upon the repairs and/or maintenance needed. <u>In addition to the free repairs, you will be offered a rental car during the time your vehicle is undergoing diagnosis and repair</u>. We will also provide a drop off and pickup service. Utah Valley Community College is coordinating and overseeing all of the diagnosis and repairs.

If you would be interested in participating in this program and receiving the free vehicle maintenance <u>please contact me at UVCC 222-8000 ext. 8243.</u> Your prompt reply is <u>requested.</u>

Sincerely,

Orrin A. Nelson

UVCC Coordinator

QUESTIONS AND ANSWERS ABOUT THE FEAT AIR POLLUTION REDUCTION PROGRAM

1. I passed my state inspection test, but FEAT says my car is a high polluter. How is this possible?

Your car may have gone out of tune or experienced some kind of failure since you state test. Also, some vehicles behave quite differently when idling (as during the state test) and when being driven. During normal driving (as this FEAT test), you use the most gasoline, so reducing carbon monoxide emissions and improving fuel economy in this mode is the most effective.

2. FEAT says my car is operating properly but I just failed my state inspection test. How is this possible?

See the answer to No. 1 above. Also, the state test includes some conditions which measure other pollutants and which inspect things that do not necessarily magnify your car's on road emissions.

3. Will I be cited by the county or state for tampering with my vehicle if I agree to participate in this program?

No. This is a research study only. With the initiation of this program, we are trying to reduce the overall CO emissions in the Provo area. You are being offered the free repairs to illustrate that keeping your car in good repair has overall effect on reducing CO emissions, and possibly increasing your vehicle gas mileage.

4. Is there a cost limit to the repairs that will be performed on my vehicle?

Yes. Vehicles needing major repair, such as a motor overhaul, will not be repaired.

5. How is it possible for FEAT to analyze my car's emissions in only one second while I am driving by?

FEAT measures the carbon monoxide and carbon dioxide gasses in your car's exhaust 50 times in half a second. Both carbon monoxide and carbon dioxide strongly absorb infra-red radiation, which FEAT uses to measure their relative concentrations. A half a second later, the FEAT computer calculates your actual carbon monoxide emissions.

6. Is this test adding to air pollution by making me drive my car through the test beam?

No. The beam was set up on your normal driving route so as to cause no inconvenience. Carbon monoxide emissions from high polluting cars can be corrected. It is helpful to reduce driving as much as possible, but is more important to drive a well maintained car when you do drive. Ten percent of the cars on the road contribute half the carbon monoxide pollution. Identifying and fixing those high polluting cars is the most effective way to reduce pollution.

WAIVER

I, have consented to participate in
this Corrective Maintenance program to have my vehicle, License
#, a gross polluter repaired. I release Utah Valley Community College, their
agents and employees, and volunteers, from and against any and all loss damages, injury,
liability, suits and proceedings arising out of the performance of this task by the contractor, its
agents, volunteers, or employees. I release the State of Utah, and the State officers, agents, and
employees from and against any and all loss, damages, injury, liability, suits and proceedings
arising out of the performance of this Task by the Contractor, its agents, volunteers, or
employees. I also release the University of Denver, their agents and employees, and volunteers,
from and against any and all loss damages, injury, liability, suits and proceedings arising out of
the performance of this task by the contractor, its agents, volunteers or employees.
I further agree and understand that due to the cost restrictions of this program, the above
described vehicle will not be repaired if at the discretion of the contractor, it is determined that
major repairs are necessary.

SIGNED	_DATE
WITNESS	
WITNESS	



AIR AND CLEANS THE FEAT: SAVES FUEL DENVER ШIJ

In December 1986, the University of Denver received a grant from the Colorado Office of Energy Conservation to develop the Fuel Efficien-cy Automobiles Test (FEAT) system. FEAT will identify automobiles that are not performing economically and as a result are wasting fuel and polluting the air with carbon monoxide (CO).



CARBON MONOXIDE AND YOUR AUTOMOBILE

oxygen to burn the fuel mixture completely, a con-dition termed fuel rich. This results in decreased energy efficiency of your automobile and lower gas mileage. As the air/fuel ratio becomes richer, your gas mileage goes lower and more CO is released to the atmosphere. A rich mixture is the CO is formed when there is not enough

only cause for CO emissions. The automobile contributes heavily to the total pollutants caused by man. More than 90 per-cent of the total CO emissions come from the automobile. FEAT provides a rapid inspection under realistic road conditions to identify automobiles that greatly exceed CO emission IImits.

CARBON MONOXIDE AND THE LAW

Protection Agency (EPA) issued National Amblent Air Quality Standards for Carbon Monoxide. Denver, Colorado, currentiy exceeds those stan-dards during the high pollution winter months. The largest contributor to the high levels of carbon monoxide is automobile exhaust. FEAT can help meet EPA compilance standards and improve the Effective October 15, 1985, the Environmental efficiency of your automobile engine.

The AIR Program covers an eight-county area along the Front Range. All 1968 and newer automobiles must have an annual test to meet ac-Air Pollution Control Division, and the Colorado Department of Revenue, Motor Vehicle Division. The AIR Program covers an eight-county area Colorado established the Automobile Inspec-tion and Readjustment (AIR) Program. AIR is ad-ministered by the Colorado Department of Health, To assist In meeting the EPACO standards, ceptable CO emission levels.



THE FEAT SYSTEM

clency of your car as you drive through an infrared Ide (CO₂) monitors to determine the gasoline effi-The FEAT system uses CO and carbon dlox

Ight beam. The source for the beam is located on one one for CO₂ and a computer. The detectors record the amount of CO and CO₂ in the automobile exhaust. This information is fed into the computer to obtain a ratio. A high percent of CO indicates that posite side. There are two detectors, one for CO,

the engine is running fuel rich. It has been determined that 10 percent of the automobiles on the road create 40 percent of the CO problem. Using the flexibility of the FEAT system to identify these high polluters will benefit you and your environment. A properly tuned engine provides potential for both fuel savings and Improved air quality.

CARBON MONOXIDE AND YOUR HEALTH

Control of human exposure to sources of CO Is important because, when inhaled, CO enters the bloodstream and disrupts the delivery of oxygen

the body's tissues. A continuous and adequate flow of oxygen is essential to maintain normal health <u>o</u>

health effects on the heart and the central nervous system of the human body. High levels of CO in your system can result in headaches, dizziness, drowsiness, nausea, vomiting, collapse, coma, or death, depending on the extent to which the flow Studies on exposure to CO indicate adverse of oxygen to the body is restricted.

Groups at greatest risk from low-level am-blent exposure to CO include: • Persons with angina or other types of cardlo-

- vascular disease.
 - Persons with chronic respiratory problems. The elderly.

 - Fetuses and young infants.



THE FEAT ADVANTAGE

the union to save energy and to solve CO inspec-tion problems. FEAT can monitor automobiles as they drive by and flag only those that are violating the pollution standards. The system has potential use by every state in

The FEAT system is a convenient, innovative technique for identifying automobiles that are operating inefficiently and are polluting the air. The FEAT system benefits everyone. This rapid of automobiles represents a savings of time and money for drivers as well as cleaning up the air for the public health. testing for mass numbers

APPENDIX B: Repaired Vehicle Data

Idle emissions data are reported in percent of CO and ppm hexane for the hydrocarbon measurements. Some of the HC readings of 2000 ppm or 9999 ppm indicate off-scale readings on the test meter. Missing data result from gaps in hand-recorded field data and video tape transcription.

Name	Lawrence Rees
Address	P.O. Box 421 Salem, Ut.,
County	Ut Telephone 423-2443
License	002AWJ Make Dodge Model Dart Year 1975
Value	400 Odometer 130000 Date 03/09/92
Repairs	Carb kit, spark plugs, diagnostic
Cost Reason Comments	100.80 normal wear and tear F/U 3/23 choke problems, bringing for adjust. Did not track gas mileage.
Co_idle	5.50 Co_idle_ar 0.67 Mpgbefore *
Hc_idle	600.0 Hc_idle_ar 100.0
Co_2500	5.00 Co_2500_ar 1.20
Hc_2500	450.0 Hc_2500_ar 200.0
On-Road data	a in grams/gallon (Number of measurements)
Co_before	620.63(5) Co_after 49.99(2) Mpgafter *
Hc_before	76.49(4) Hc_after 51.95(2)
Name Address County License Value Repairs	<pre>Forrest Allen 1600 W 7348 So Spanish Fork, UT. 84660 UT Telephone 798-9227 W375-3393 016BSW Make Volks Model bus Year 1974 1000 Odometer 160000 Date 02/18/92 Set timing,adjust carb, made little difference. Valve grind replace #3 cylinder,tune-up, replaced some emission controls but not pipes, too much expense.</pre>
Cost Reason Comments	448.00 tampering & normal wear and tear Engine shot,10# compression in #3 cylinder. Valve grind done. Tampered. Emissions pipes missing from engine. follow-up 3/18/92. Runs better,gas mileage bad.
Co_idle	0.94 Co_idle_ar 1.30 Mpgbefore 15
Hc_idle	63.0 Hc_idle_ar 205.0
Co_2500	9.76 Co_2500_ar 2.60
Hc_2500	769.0 Hc_2500_ar 484.0
On-Road data	a in grams/gallon (Number of measurements)
Co_before	2800.29(2) Co_after 1960.11(2) Mpgafter *
Hc_before	245.00(2) Hc_after 401.07(2)

Name Address County License Value Repairs	Shauna/David 440 N 700 E Ut Te 054BNL Ma 4000 Oc Cleaned and	d Morgan Mapleton, Ut elephone W374- ake Dodge dometer adjusted cark	., 84664 -7800 H489 e Ma 115000 Da puretor.	9-0340 odel Caravan ate 03/02/92	Year 198	84
Cost Reason Comments	48.44 normal wear F/U 3/18, 3	and tear /31 running go	ood, did no	ot track gas mi	leage	
Co_idle Hc_idle Co_2500 Hc_2500	2.37 156.0 0.30 126.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.55 171.0 0.50 113.0	Mpgbefore	*	
On-Road data Co_before Hc_before	a in grams/ga 1326.13(4) 85.80(4)	allon (Number Co_after Hc_after	of measure 138.78(1) 120.50(1)	ements) Mpgafter	*	
Name Address County License Value Repairs	Steve Turpin 420E 300S Sp Ut Te 1259BN Ma 5000 Oc Carb overhau	n panish Fork, T elephone 798-3 ake ford dometer ul	JT. 84660 3027 57000 Da	odel pickup ate 12/16/91	Year 19'	78
Cost Reason Comments	131.22 Normal wear F/U 3/18 no	and tear answer 3/31 1	runs bette	r		
Co_idle Hc_idle Co_2500 Hc_2500	0.27 2000.0 5.81 97.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	3.90 116.0 0.43 0.0	Mpgbefore	14	
On-Road data Co_before Hc_before	a in grams/ga 2517.00(2) 51.48(2)	allon (Number Co_after Hc_after	of measure 151.04(1) 21.48(1)	ements) Mpgafter	*	

Name Address County License Value Repairs	Robert Grif: 90 E 200 S Ut Te 190DWV Ma 400 Oo Overhaul Ca: missing vace	fiths Spanish Fork elephone H798- ake Ford dometer rb and made ne uum lines and	, Ut, 84660 -2723 W373- Ma 165919 Da eccessary ac valves.) -1063 odel LTD ate 02/28/ ljustments.	Year 92 Repaired br	1979 oken and
Cost Reason Comments	241.72 Tampering an possible tan 3/11 runs fi	nd normal wear mpering before ine.	r and tear e. Vacuum I	lines broken	and/or miss	ing. F/U
Co_idle Hc_idle Co_2500 Hc_2500	8.87 750.0 2.54 114.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	1.27 244.0 0.53 74.0	Mpgbefore	*	
On-Road data Co_before Hc_before	a in grams/ga 1398.99(3) 70.44(3)	allon (Number Co_after Hc_after	of measure 706.57(4) 155.75(4)	ements) Mpgafter	*	
Name Address County License Value Repairs	Peggy Knots Box 492 Span Ut Te 194CRA Ma 500 Oc Adjust carb rear of carb	nish Fork, Ut elephone 798-9 ake Chev dometer /air fuel mix. o	, 84660 9243 after Mo 179000 Da . Clean PCV	2 pm odel Capric ate 03/04/ /valve, tig	e Year 92 hten vacuum	1977 lines
Cost Reason Comments	20.00 normal wear F/U attempte	and tear ed x 3 but una	able to cor	ntact.		
Co_idle Hc_idle Co_2500 Hc_2500	0.31 195.0 3.50 195.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.24 226.0 0.92 98.0	Mpgbefore	8	
On-Road data Co_before Hc_before	a in grams/ga 1764.47(4) 47.07(2)	allon (Number Co_after 1 Hc_after	of measure 1134.75(5) 51.52(5)	ements) Mpgafter	*	

Name Address County License Value Repairs	Wendy Bradf 1135 E 1025 Ut T 196EKM M 500 O Coil wire r	ord S Spanish Fo elephone 798-3 ake Plym dometer eplaced and ac	ork,Ut., 8 3121 M 175000 D djustments	4660 odel Fur ate 02/1 made	Year 2/92	1975
Cost Reason Comments	31.34 Normal wear F/U 3/23 ru:	and tear nning good, d:	idn't trac	k mileage.		
Co_idle Hc_idle Co_2500 Hc_2500	4.44 265.0 0.57 1040.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	1.56 241.0 0.93 93.0	Mpgbefore	б	
On-Road data Co_before Hc_before	a in grams/g 1901.87(2) 58.17(2)	allon (Number Co_after Hc_after	of measur **** ****	ements) Mpgafter	*	
Name Address County License Value Repairs	Calvin Thoma 254 E Cente: Ut Ta 202CVK Ma 3500 Oo Dynamometer	as r Spanish For elephone 798- ake Pont dometer tune-up, plug	rk, Ut,846 7135 W798- M 70000 D gs and poi	60 7351 odel Gran ate 02/2 nts	dAm Year 6/92	1986
Cost Reason Comments	58.10 Normal wear Emissions o dynamometer	and tear .k. except und . F/U 3/31 no	ler heavy answer.	accelerati	on, checked on	
Co_idle Hc_idle Co_2500 Hc_2500	1.20 440.0 1.80 370.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.51 285.0 0.84 106.0	Mpgbefore	*	
On-Road data Co_before Hc_before	a in grams/ga 845.71(3) 33.65(2)	allon (Number Co_after Hc_after	of measur **** ****	ements) Mpgafter	*	

Name Address County License Value Repairs	Tammy Stick 57 N Center Ut Te 239ETF Ma 3000 Oc repaired str converter.	ney Santaquin, elephone H754- ake Chev dometer uck choke. Rep	Ut, 84655 -5920 W377 96868 D placed man	-5660 odel Blazer ate 03/02/93 ifold donuts,	Year 2 catalytic	1979
Cost Reason Comments	251.35 Clearly tam Tampered vel satisfied. :	pered with hicle, using p Significant in	regular ga nprovement	s. F/U 3/18/9 in gas milea	2 runs great ge.	, very
Co_idle Hc_idle Co_2500 Hc_2500	9.31 9999.0 4.55 254.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.81 122.0 1.61 117.0	Mpgbefore	8	
On-Road data Co_before Hc_before	a in grams/ga 708.21(4) 56.77(3)	allon (Number Co_after Hc_after	of measur **** ****	ements) Mpgafter	11	
Name Address County License Value Repairs	James Moon RFD 1 Box 4 UT Te 309AKT Ma 300 Oc Gas cap , en	32 Spanish H elephone 798-7 ake Toyot dometer missions check	Fork,Ut, 8 7116 W 37 ta M 175000 D ked. Vehi	4660 5-3766 odel Str ate 02/06/93 cle within sta	Year 2 ate limits.	1982

Cost	19.86				
Reason	normal wear	and tear			
Comments	Emissions w Probable ca appreciativ	ithin state l use hi Co ca e of work. Ru	limits whe ar operati anning goo	en checked at .ng under load od, no change	station. . F/U 2/13, in gas mileage
Co_idle	0.01	Co_idle_ar	0.01	Mpgbefore	30
Hc_idle	34.0	Hc_idle_ar	34.0		
Co_2500	0.03	Co_2500_ar	0.03		
Hc_2500	71.0	Hc_2500_ar	71.0		
On-Road data	a in grams/g	allon (Number	r of measu	rements)	
Co_before	1029.42(1)	Co_after	* * * *	Mpgafter	30
Hc_before	654.89(1)	Hc_after	* * * *		

Name Address County License Value Repairs	Christie Pe 308 N 400 E Ut T 321DJN M 2500 C Installed F	terson Payson,Ut., elephone 465-2 Jake Dodge odometer igh altitude o	84651 2142 e Ma 82000 Da compensator	odel Caravan ate 02/07/92 r kit, carb adju	Year 1984 usted
Cost Reason Comments	84.82 accidental Vehicle pur 3/23 Sold.	neglect chased out of but ran fine,	state, Uta gas no cha	ah is a higher e ange in mileage	elevation. F/U noticed.
Co_idle Hc_idle Co_2500 Hc_2500	0.40 32.0 3.00 138.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.01 11.0 0.84 14.0	Mpgbefore	*
On-Road data Co_before Hc_before	a in grams/g 1165.17(2) ****	gallon (Number Co_after Hc_after	of measure **** ****	ements) Mpgafter	*
Name Address County License Value Repairs	Jill Tucket 150 N 1000 Ut T 358CEJ M 4000 C Control mod	t E Payson, Ut Celephone 465-3 Jake Ford Odometer Jule, pickup co	, 84651 3739 Ma 125000 Da Dil, O2 sen	odel Aerostar ate 02/26/92 nsor, EGR valve	Year 1986
Cost Reason Comments	386.27 Normal wear Underload p F/U 3/23, 3	r and tear problem. Intern 731 unable to	nit respons contact.	se. Readings wou	uld not reflect
Co_idle Hc_idle Co_2500 Hc_2500	1.50 250.0 3.50 400.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.00 94.0 0.00 43.0	Mpgbefore	*
On-Road data Co_before Hc_before	a in grams/g 1222.18(6) 100.26(5)	allon (Number Co_after Hc_after	of measure L827.05(5) 200.06(5)	ements) Mpgafter	*

Name Address County License Value Repairs	Kyrt/Grace M 7651 N 740 Ut Te 368BLE Ma 400 Oc Choke not co	Nay E Mapleton, elephone 489-8 ake Ford dometer pming off. Ad	Ut 3762 W429-' Mu 148000 Da ijustments	7722 odel Ltd ate 03/04/92 made.	Year	1975
Cost Reason Comments	13.00 normal wear F/U 3/18/92	and tear . Very pleased	ł. MPG impi	roved by 20%		
Co_idle Hc_idle Co_2500 Hc_2500	0.56 185.0 0.46 49.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.56 185.0 0.46 49.0	Mpgbefore	12	
On-Road data Co_before Hc_before	a in grams/ga 1900.51(4) 63.67(3)	allon (Number Co_after Hc_after	of measure 385.53(3) 119.06(3)	ements) Mpgafter	14	
Name Address County License Value Repairs	David Taylor 385 E 600 S Ut Te 459CFV Ma 500 Oc Repaired exh rerouted vac	Springville, elephone 489-4 ake Honda dometer naust leak in cuum lines.	Ut, 84663 1963 173000 Da manifold,	3 odel Accord ate 02/14/92 repaired, rep	Year laced and	1979
Cost Reason Comments	122.57 Tampered wit Vehicle tamp F/U 3/18/92	th, and accide pered with. N Moved. no ot	ental negle Vacuum hose Cher inform	ect es were incorre nation.	ctly routed	ł.
Co_idle Hc_idle Co_2500 Hc_2500	3.80 1300.0 5.50 1300.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.54 165.0 2.43 375.0	Mpgbefore	24	
On-Road data Co_before Hc_before	a in grams/ga 1295.65(3) 104.84(3)	allon (Number Co_after Hc_after	of measure **** ****	ements) Mpgafter	*	

Name Address County License Value Repairs	Jon L Hoagla 800 S Canyor Ut Te 461DTD Ma 3500 Oc Installed re	and Dr Springvi elephone 489-5 ake Cadil dometer egulator kit.	lle, Ut 84 470 W 377 lac Mo 121000 Da 16psi on	4663 7-2212 odel Seville ate 02/01/92 tbi, spec is 10	Year 1980)psi.
Cost Reason Comments	82.00 Accidental r tampered veh fuel tank. H	neglect and ta nicle. Steel Follow-up 3/18	ampering ball found 8/92, runni	d in return line ing better.	e to
Co_idle Hc_idle Co_2500 Hc_2500	0.05 200.0 8.60 400.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.05 200.0 0.80 130.0	Mpgbefore	15
On-Road data Co_before Hc_before	a in grams/ga 791.53(5) 102.43(3)	allon (Number Co_after Hc_after	of measure 206.25(1) 44.15(1)	ements) Mpgafter	17
Name Address County License Value Repairs	Peggy Batty 200E 600N Sp Ut Te 590ADE Ma 200 Oc Install powe	panish Fork, U elephone 798-8 ake ford dometer er valve, floa	DT. 84660 8802 153000 Da at set,adju	odel galaxy ate 12/06/91 ast timing, set	Year 1966 points
Cost Reason Comments	38.88 Normal wear excessive er	and tear ngine blowby.F	ollow-up 3	3/18/92, appreci	lated work.
Co_idle Hc_idle Co_2500 Hc_2500	6.40 300.0 5.20 440.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	1.60 200.0 1.80 250.0	Mpgbefore	9
On-Road data Co_before Hc_before	a in grams/ga 1565.67(1) ****	allon (Number Co_after 2 Hc_after	of measure 273.73(8) 131.85(7)	ements) Mpgafter	11

Name Address County License Value Repairs	Scot Bridge 341 E 950 S Ut Te 611ECW Ma 1000 Oc Cam Shaft, 1	Springville, elephone 489-7 ake Chev dometer Lifters, timir	Ut., 84663 252 Ma 170000 Da ng chains a	3 odel Nova ate 02/13/92 and gears	Year 1979	
Cost Reason Comments	550.00 Tampered wit Tampered. A F/U 3/18/92	ch and normal ir pump gone. ."Made me a ve	wear and t Flat cam i ery happy r	cear repaired, emiss man". MPG improv	ions lowered. ved greatly.	
Co_idle Hc_idle Co_2500 Hc_2500	5.39 2000.0 7.87 2000.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.01 87.0 0.77 182.0	Mpgbefore	9	
On-Road data Co_before Hc_before	a in grams/ga 1388.86(4) 577.58(1)	allon (Number Co_after Hc_after	of measure 88.06(1) 87.47(1)	ements) Mpgafter	17	
Name Address County License Value Repairs	James Brady 1260N 800W M Ut Te 613AKS Ma 2500 Oc Install M/C and lo air f	Mapleton, Ut elephone 489-7 ake Pont dometer solenoid, rep Euel mix adjus	7516 Mo 117573 Da pair broken sted.	odel 6LE ate 12/06/91 n wire, in harne	Year 1983 ess. Air fuel H	i
Cost Reason Comments	186.87 Normal wear Blowby is ex Pleased with much better	and tear cessive, oil repairs, bro	leak in er ought to UV	ngine. 2/12/92 VCC for minor ac	follow-up. ljustments. Runs	5
Co_idle Hc_idle Co_2500 Hc_2500	11.00 600.0 9.00 550.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.00 41.0 0.10 14.0	Mpgbefore	12	
On-Road data Co_before Hc_before	a in grams/ga 2324.08(1) -8.62 (1)	allon (Number Co_after Hc_after	of measure 174.96(3) 145.90(3)	ements) Mpgafter	*	

Name Address County License Value Repairs	Byron Moos 531 S - 19 Ut 621EFF 8000 No repairs	5 500 E Spa Telephone Make Odometer 5-emission	anish Fork,Ut 798-3076 W48 Plymouth 96000 s within rang	84660 9-3672 Model Date e	van 02/02/92	Year	1988

Cost Reason Comments	20.18 no repair emissions operating	rs s within limits. g under load.	Probable	hi Co reading,
Co idle	1 00	Co idle ar	1 00	Mpghefore

Co_idle Hc_idle Co_2500 Hc_2500	1.00 180.0 0.80 140.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	1.00 180.0 0.80 140.0	Mpgbefore	*
On-Road data	a in grams 1305.14(1	/gallon (Number) Co after	of meas	urements) Mpgafter	*

Co_before	1305.14(1)	Co_after	* * * *	Mpgafter
Hc_before	* * * *	Hc_after	* * * *	

Name	Anthony K	Snow					
Address	1115 E 900) N Mapleto	on,Ut., 84664				
County	Ut	Telephone	489-8288				
License	640DPT	Make	Pontiac	Model	Gra	Year	1979
Value	700	Odometer	60000	Date	02/06/92		
Repairs	Catalytic	converter	replaced, ca	rb adjus	sted, float	t lead	cleaned

Cost	172.00				
Reason	Normal wear	and tear			
Comments	Catalyst in follow-up 3 mileage not	converter no /18/92. Appre checked, but	t control ciated wo thinks i	ling emission rk done. No mproved.	s. long trips
Co_idle Hc_idle Co_2500 Hc_2500	0.06 131.0 3.30 144.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.00 29.0 1.70 118.0	Mpgbefore	18
On-Road data Co_before Hc_before	a in grams/g 992.92(5) 39.56(4)	allon (Number Co_after Hc_after	of measu **** ****	rements) Mpgafter	*

Name Address County License Value Repairs	Robert Hall 627 S 100 E Ut Te 646DRE Ma 4500 OO Rebuilt carl Work order. replace powe	Payson, Ut. elephone 465-9 ake Plym dometer b, air filter Carb re-done er valve and o	, 84651 9392 W374 165000 Da , plugs, en at separat check valve	-9765 odel Voyager ate 02/13/92 nissions still te shop at addi e, carb gasket	Year 1985 high. Refer to tional cost,
Cost Reason Comments	643.07 normal wear Repaired by no guarante shop, carb :	and tear dealership, e e. stating rel re-done,co's 3	emissions l ouilt carbs lowered dra	nigher than bef s unreliable.ta astically. See	ore repairs. ken to another work orders
Co_idle Hc_idle Co_2500 Hc_2500	0.95 150.0 4.69 216.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.00 10.0 0.39 12.0	Mpgbefore	24
On-Road data Co_before Hc_before	a in grams/ga 2562.70(6) 135.33(4)	allon (Number Co_after Hc_after	of measure 1059.29(4) 146.64(5)	ements) Mpgafter	*
Name Address County License Value Repairs	Dennis Stee 267 E State Ut Te 659ENL Ma 500 Oc Replace 2 sp replace powe Returned,ca	le/W. Jensen Rd #5 Pleas elephone W373 ake Ford dometer park plugs,che er valve, ins rb overhaul.	ant Grove, -9262 H785- Ma 139000 Da ecked and a tall air pu	Ut -8907 odel Granada ate 02/26/92 adjusted timing ump belt. Floo	Year 1977 ,remove carb, ding.
Cost Reason Comments	358.69 accidental r Car in bad : on work orde	neglect repair. Air f: er	ilter plug	ged solid.Refer	mechanic caution
Co_idle Hc_idle Co_2500 Hc_2500	5.59 2201.0 5.64 2201.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.01 82.0 0.01 0.7	Mpgbefore	14
On-Road data Co_before Hc_before	a in grams/ga 2528.85(4) 165.04(4)	allon (Number Co_after Hc_after	of measure **** ****	ements) Mpgafter	*

Name Address County License Value Repairs	Steven/Andra 1468 S - 600 Ut Te 686AJB Ma 2000 Oo Replace ECU	ea Hargrove) E Springvil elephone 489-5 ake Merc dometer computer,ISC	Lle, Ut, 84 5982 W373 Ma 125000 Da motor,fue	4663 -2630 odel Topaz ate 03/11/92 l injector,pcv	Year valve,plugs	1985 5.
Cost Reason Comments	521.10 Normal wear F/U 3/31 wor mph now in :	and tear nderful perfor idle. Mileage	rmance. Ve not tracke	ry pleased. Do ed.	esn't race	at 80
Co_idle Hc_idle Co_2500 Hc_2500	2.04 304.0 3.50 249.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.27 159.0 0.58 96.0	Mpgbefore	20	
On-Road data Co_before Hc_before	a in grams/ga 1343.51(4) 39.94(3)	allon (Number Co_after Hc_after	of measure 684.10(4) 144.67(3)	ements) Mpgafter	25	
Name Address County License Value Repairs	Matthew Lyma 11085 N 560 Ut Te 6877AH Ma 2600 Oc Air filter a	an 20 W Highland elephone 756-3 ake Dodge dometer and plugs, adj	1, Ut 3119 e Ma 61000 Da justments.	odel pickup ate 03/11/92	Year	1986
Cost Reason Comments	66.01 Normal wear F/U 3/27 3/3	and tear 31 runs fine				
Co_idle Hc_idle Co_2500 Hc_2500	9.10 600.0 6.40 280.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.02 0.0 0.03 0.0	Mpgbefore	20	
On-Road data Co_before Hc_before	a in grams/ga 2810.87(1) 31.49(1)	allon (Number Co_after Hc_after	of measure **** ****	ements) Mpgafter	*	

Name Address County License Value Repairs	Forrest Smi 369 S 100 W Ut Te 696ANC Ma 1000 Oc Carb overham	th Santequin, T elephone 754-3 ake Ford dometer ul, reroute va	Jt 3257 Ma 152000 Da acuum line;	odel StaWagon ate 03/09/92 s,catalytic con	Year verter.	1980
Cost Reason Comments	383.40 normal wear catalyst in Running good	and tear converter not d, gas mileage	t working a not tracl	to control emis ked.	sions. F/U	3/23
Co_idle Hc_idle Co_2500 Hc_2500	4.42 504.0 3.78 718.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.85 325.0 2.40 176.0	Mpgbefore	15	
On-Road data Co_before Hc_before	a in grams/ga 1697.91(2) 119.11(1)	allon (Number Co_after Hc_after	of measure 632.97(3) 127.96(3)	ements) Mpgafter	*	
Name Address County License Value Repairs	Julie Collin 6248 E 200 D Ut To 706DRF Ma 1200 Oo valve grind	ngs N Springville elephone 489-' ake Ford dometer . # 7 cylinde	, Ut., 846 7956 131000 Da er low comj	63 odel LTD ate 02/12/92 pression 25PSI.	Year	1974
Cost Reason Comments	480.71 Normal wear Offered to I Repaired No	and tear buy rather tha rental for th	an fix, no lis period	t interested in of repair.	selling.	
Co_idle Hc_idle Co_2500 Hc_2500	2.33 1230.0 0.89 443.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	1.60 272.0 0.29 82.0	Mpgbefore	12	
On-Road data Co_before Hc_before	a in grams/ga 1862.74(5) 317.41(4)	allon (Number Co_after Hc_after	of measure 964.35(2) 20.63(2)	ements) Mpgafter	*	

Name Address County License Value Repairs	Roland Lewis 670 E 900 N Ut Te 746DLN Ma 1600 Oc Tune-up, bei	Mapleton Ut. elephone W370- ake Ponti dometer fore and after	.,84664 -6531 H489 lac Ma 98000 Da cemissions	9-7442 odel Bon ate 02/26/92 s, dyno tested.	Year 1982
Cost Reason Comments	79.95 Normal wear Needs comput replacing th	and tear ter sensors re nem. F/U 3/23	eplaced. 1 and 3/31 1	Emissions lowere no answer	ed without
Co_idle Hc_idle Co_2500 Hc_2500	9.99 1383.0 9.99 603.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	1.00 110.0 1.10 200.0	Mpgbefore	15
On-Road data Co_before Hc_before	a in grams/ga 1537.64(4) 138.35(4)	allon (Number Co_after Hc_after	of measure 609.39(3) 210.52(2)	ements) Mpgafter	*
Name Address County License Value Repairs	Kathy Sorens 678 S 800 W Ut Te 798CFT Ma 900 Oc Carb overhau filter.	sen #3 Payson, elephone 465-4 ake Chev dometer 11 and float a	Ut 84651 1421 W374 Ma 118000 Da adjustment	-7729 odel Nova ate 03/03/92 . Tune-up, air	Year 1976 filter, fuel
Cost Reason Comments	225.17 Normal wear F/U 3/18/92 not measured	and tear .Runs real goo d. Refills les	od.Happy wiss frequent	ith results. MPC t.	G improved but
Co_idle Hc_idle Co_2500 Hc_2500	9.99 1395.0 2.06 269.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	1.16 220.0 1.66 171.0	Mpgbefore	15
On-Road data Co_before Hc_before	a in grams/ga 632.26(5) 68.42(4)	allon (Number Co_after Hc_after	of measure 647.38(5) 101.35(5)	ements) Mpgafter	*

Name Address County License Value Repairs	Mary Reese 530 E 200 S Ut Te 826DWM Ma 700 Oo Tune-up, ca	Spanish Fork elephone 798-6 ake olds dometer rburetor overh	c, Ut., 84 5348 W489- M 96655 D naul, cata	660 3253 odel csu ate 02/13/92 lytic converter	Year 1977
Cost Reason Comments	385.70 Normal wear Catalyst in F/U 3/18/92	and tear converter not . Very pleased	: working With wor	to keep emissio k.	ns down.
Co_idle Hc_idle Co_2500 Hc_2500	9.68 2201.0 2.44 125.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.01 64.0 0.36 79.0	Mpgbefore	12
On-Road data Co_before Hc_before	a in grams/ga 1175.10(4) 163.66(2)	allon (Number Co_after Hc_after	of measur 722.81(2) 65.71(2)	ements) Mpgafter	14
Name Address County License Value Repairs	Jan S Gray 108 N Main, UT Te 862BKH Ma 500 Oc Air pump bra carb replace shop for rep	Mapleton, UT. elephone 489-3 ake Toyot dometer acket missing, ed. Vacuum hos pair of cracke	, 84664 3570 ta Ma 122000 Di and repl ses rerout ed manifolo	odel wagon ate 02/03/92 aced. Enrichme ed. 4/3 backfir d.	Year 1978 nt diaphragm on ing returned to
Cost Reason Comments	176.13 Clearly tamy Vehicle had incorrectly repaired cra	pered with been tampered . Follow-up 3 acked manifold	1 with. V 3/18/92. 1 1.	acuum lines rou Runs pretty goo	ted d. Backfires
Co_idle Hc_idle Co_2500 Hc_2500	3.00 400.0 6.30 1100.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.07 43.0 0.20 5.0	Mpgbefore	*
On-Road data Co_before Hc_before	a in grams/ga 1554.24(2) 94.65(1)	allon (Number Co_after Hc_after	of measur **** ****	ements) Mpgafter	*

Name Address County License Value Repairs	Luella Farny 1558 E 7200 Ut Te 888EFH Ma 500 Oc Catalytic co	worth So Spanish Fo elephone 798-6 ake Olds dometer onverter insta	ork, Ut., 5959 ***** Da alled	84660 odel Omega ate 02/18/92	Year 1976
Cost Reason Comments	158.00 Normal wear catalyst in Pleased with	and tear converter not n repairs, gas	controll mileage	ing emissions F not checked.	/U 3/18, 3/31
Co_idle Hc_idle Co_2500 Hc_2500	1.40 157.0 0.88 49.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.45 98.0 0.93 114.0	Mpgbefore	*
On-Road data Co_before Hc_before	a in grams/ga 874.72(4) 23.27(3)	allon (Number Co_after Hc_after	of measur 945.84(2) 32.03(2)	ements) Mpgafter	*
Name Address County License Value Repairs	Emma Dennis 601E Swensor Ut Te 919DFN Ma 500 Oc Engine tune- engine overh Comment: ca	n Ave 1 Sprir elephone 489-(ake merc dometer -up, PC valve naul not pract ar fixed at UV	ngville, U)159 M 152567 D was clean cical for VCC,only p	I. odel cou ate 12/11/91 ed. Needs moto: value and condi arts were sparkj	Year 1971 r work, smokes tion of car. plugs.
Cost Reason Comments	22.50 Normal wear smokes, need rental few of ticket, thin smoking	and tear ds motor overh days after ret nks was our fa	aul. Hap turned muf ault. Son-	py with repairs fler fell off, g in-law claims e	and new car got a ngine not
Co_idle Hc_idle Co_2500 Hc_2500	5.20 480.0 4.90 320.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	2.20 421.0 0.57 210.0	Mpgbefore	*
On-Road data Co_before Hc_before	a in grams/ga 1756.21(2) 78.55(1)	allon (Number Co_after Hc_after	of measur **** ****	ements) Mpgafter	*

Name	Michael Da	avis(Wendy))					
Address	880 W 160	00 S Maple	eton,Ut,	84664	ł			
County	Ut	Telephone	W222-11	.40 H48	39-9072			
License	932CDE	Make	Volks		Model	Van	Year	1975
Value	800	Odometer	1	90000	Date	03/04/92		
Repairs	Tune-up.							

Cost Reason Comments	58.95 normal wear Volks shop passing emi	and tear spokesman stat ssions checks	tes volks .F/U 3/23	vans usually pleased with	have a tough performance.	time
Co_idle Hc_idle Co_2500 Hc_2500	4.75 170.0 2.88 152.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.96 126.0 1.91 157.0	Mpgbefore	22	

On-Road data in grams/gallon (Number of measurements) Co_before 1399.56(3) Co_after **** Mpgafter * Hc_before 43.37(2) Hc_after ****

Name Address County	Moyle Anders 750 W 100 S Ut Te 975 BVK M	son S Payson, Ut elephone 465-4	4053 M	odel Mustang	Vear	1976
Value Repairs	500 O Tune-up, di filter full emissions.	dometer verter valve. of oil, exces	122000 Da 2 cylinder ssive blow	ate 03/04/92 rs leaking 50% by. Fixing to	compression reduce	n. Air
Cost Reason Comments	106.31 normal wear Not interes overhaul. F	and tear ted in selling /U 3/31 runs f	g, repaired fine, and i	d to reduce emi realizes needs	ssions. Ne more work.	ed
Co_idle Hc_idle Co_2500 Hc_2500	0.86 628.0 3.63 221.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.73 435.0 2.06 235.0	Mpgbefore	20	
On-Road data Co_before Hc_before	a in grams/ga 1095.51(1) 112.02(1)	allon (Number Co_after Hc_after	of measure **** ****	ements) Mpgafter	*	

Name Address County License Value Repairs	Cleve/Debra 92 N 300 W 3 Ut T 9779CM M 1000 Oc Carb overha	Hatch Springville, U elephone 489-(ake Intl dometer ul, tuneup, en	Jt. 84663 0693/ W 37 M 71000 D nissions c	4-1212 odel Pick-up ate 02/05/92 heck	Year	1974
Cost Reason Comments	208.25 normal wear F/U 3/31 Tr	and tear uck performing	g well. Ve	ry happy.		
Co_idle Hc_idle Co_2500 Hc_2500	4.71 259.0 1.00 272.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.81 69.0 0.20 8.0	Mpgbefore	11	
On-Road data Co_before Hc_before	a in grams/g 1449.88(4) 101.32(2)	allon (Number Co_after Hc_after	of measur 204.76(3) 46.42(3)	ements) Mpgafter	15	
Name Address County License Value Repairs	Paul Bartho 665 S - 145 Ut T AA1458 M 800 O No repairs.	lomew 0 E Spanish H elephone 798-9 ake GMC dometer Emissions we	Fork, Ut,8 9204 W378 M 135000 D ere well b	4660 -5532 odel pick-up ate 02/26/92 elow state cuto	Year ff	1972
Cost Reason Comments	13.00 no repairs Emissions m good, no di	ay be higher 1 fference in m:	under load ileage	. F/U 3/23, 3/3	1 running :	really
Co_idle Hc_idle Co_2500 Hc_2500	1.00 108.0 0.91 85.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	1.00 108.0 0.91 85.0	Mpgbefore	10	
On-Road data Co_before Hc_before	a in grams/ga 1736.29(3) 14.21(2)	allon (Number Co_after Hc_after	of measur **** ****	ements) Mpgafter	10	

Name Address County License Value Repairs	Kent Crawfor 462 Magenaw Ut Te AB7826 Ma 2500 Oc Remove and r carb.	rd , Elk Ridge,Ut elephone 423-2 ake Dodge dometer replace intake	2 84651 2572 W374 94000 Da manifold	-4178 odel Van ate 02/05/92 choke crossover	Year 1978 r and adjust
Cost Reason Comments	214.82 accidental n Choke never	neglect fully warmed	up causing	g high Co's	
Co_idle Hc_idle Co_2500 Hc_2500	3.10 260.0 2.00 169.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.59 149.0 0.99 130.0	Mpgbefore	12
On-Road data Co_before Hc_before	a in grams/ga 984.57(5) 73.44(5)	allon (Number Co_after Hc_after	of measure 230.49(1) 89.46(1)	ements) Mpgafter	12
Name Address County License Value Repairs	VF Construct 1020E 1000S UT Te AC6250 Ma 2000 Oc Check tune-t	tion Spanish Fork elephone 377-6 ake Ford dometer up. Adjust ch	s, Ut 5600 798-0 Ma 142714 Da noke - stud	5232 odel Pk ate 12/13/91 ck closed.	Year 1979
Cost Reason Comments	22.30 Normal wear F/U 3/13 no	and tear answer 3/31 p	performance	e o.k.	
Co_idle Hc_idle Co_2500 Hc_2500	4.50 320.0 7.20 330.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	2.30 2.8 2.80 240.0	Mpgbefore	0
On-Road data Co_before Hc_before	a in grams/ga 2215.36(1) 67.26(1)	allon (Number Co_after 1 Hc_after	of measure 887.96(1) 79.83(1)	ements) Mpgafter	10

Name Address County License Value Repairs	Robert Weave 20 N 1300 E Ut Te AH6935 Ma 1000 Oc Carburetor o	er Springville, elephone 489-9 ake Ford dometer overhaul	Ut.,84663 9032 Beep3 ⁷ Mo 76000 Da	70-5118 odel Pickup ate 02/12/92	Year 1980
Cost Reason Comments	251.49 Normal wear F/U 3/18,3/3	and tear 31 message on	beeper not	t responded to.	
Co_idle Hc_idle Co_2500 Hc_2500	0.01 567.0 4.35 324.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.77 209.0 1.19 157.0	Mpgbefore	11
On-Road data Co_before Hc_before	a in grams/ga 1512.37(3) 108.35(3)	allon (Number Co_after 1 Hc_after	of measure 540.69(2) 67.65(2)	ements) Mpgafter	*
Name Address County License Value Repairs	William Camp 730W - 400 S UT Te JUSS Ma 2400 Oc Checked tim	obell 5 Provo,Ut, 8 elephone 374-6 ake Chev dometer ing, installed	84601 5723 36146 Da 1 air filte	odel Spectrum ate 02/07/92 er and 02 senso	Year 1986 or.
Cost Reason Comments	144.07 Normal wear Emissions va When Rpm was 5.8. F/U 3/2	and tear ariable - emis s increased to 23 Appreciativ	ssions woul 3000 emis 7e and plea	ld have passed ssions rose dra ased with perfo	state inspect. stically CO - ormance.
Co_idle Hc_idle Co_2500 Hc_2500	0.01 2.0 2.00 0.6	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.00 3.0 0.00 9.0	Mpgbefore	25
On-Road data Co_before Hc_before	a in grams/ga 1332.73(3) ****	allon (Number Co_after Hc_after	of measure **** ****	ements) Mpgafter	30

Name Address County License Value Repairs	David Argyle 1023 E 120 So. St. Spanish Fork, UT. 846 UT Telephone 798-7646 373-8700 MF0776 Make Ford Model PK 3000 Odometer 163654 Date 12/3 Tune-up, vacuum advance	Year 1975 13/91
Cost Reason Comments	59.73 Normal wear and tear Has engine blowby. F/U 3/31 left message	
Co_idle Hc_idle Co_2500 Hc_2500	7.20Co_idle_ar2.20Mpgbefore1200.0Hc_idle_ar470.08.30Co_2500_ar1.701150.0Hc_2500_ar350.0	9 *
On-Road data Co_before Hc_before	ca in grams/gallon (Number of measurements) 1336.02(1) Co_after 1028.58(5) Mpgafter 90.28(1) Hc_after 115.58(5)	*
Name Address County License Value Repairs	Nicholas Jones 1088 W 860 N Provo,Ut 84604 Ut Telephone H375-4365 W379-6341 MK2020 Make Chev Model Van 1000 Odometer 117000 Date 03/3 Ignition adjustments	Year 1977 11/92
Cost Reason Comments	24.95 Normal wear and tear F/U 3/31 Very satisfied with performance, improvement in gas mileage.	nas not noticed any
Co_idle Hc_idle Co_2500 Hc_2500	9.57 Co_idle_ar 1.60 Mpgbefore 1942.0 Hc_idle_ar 199.0 0.28 Co_2500_ar 0.13 96.0 Hc_2500_ar 70.0	e 17
On-Road data Co_before Hc_before	ta in grams/gallon (Number of measurements) 1336.34(3) Co_after **** Mpgafter 29.54(3) Hc_after ****	17

Name Address County License Value Repairs	Russell Hans 70 E Maple 4 Ut Te MM6139 Ma 2000 Oc Carb overhau	son # 102 Woodlar elephone 423-2 ake Chev dometer 11	nd Hills,Ut 2722 W429- Ma 150000 Da	t. -5786 odel Pick-up ate 03/16/92	Year	1972
Cost Reason Comments	101.90 Normal wear F/U 3/27 ver year ago and	and tear ry pleased wit d has approx 1	ch improved L6000 mile:	d performance. 5.	New motor	one
Co_idle Hc_idle Co_2500 Hc_2500	6.82 315.0 5.59 183.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	3.73 501.0 0.24 99.0	Mpgbefore	11	
On-Road data Co_before Hc_before	a in grams/ga 1121.26(4) 70.88(3)	allon (Number Co_after Hc_after	of measure 257.72(3) 11.06(3)	ements) Mpgafter	*	
Name Address County License Value Repairs	Bonnie Hickr 711 E 200 S Ut Te MWS165 Ma 600 Oc Plugged up a repaired har	man Spanish Fork, elephone 798-8 ake Dodge dometer air filter. M rdened vacuum	, Ut, 84660 3780 e Ma 175000 Da Jew filter lines.) odel Aspen ate 03/02/92 , adjust air fu	Year el ratio,	1977
Cost Reason Comments	33.91 Normal wear Appreciated who was nerv appreciated	and tear rental, but h yous with new opportunity t	happy to ha car renta to particip	ave own car bac l. F/U 3/23 run pate in program	k. Older la s good,	ady
Co_idle Hc_idle Co_2500 Hc_2500	5.03 170.0 2.22 76.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.08 57.0 2.43 82.0	Mpgbefore	15	
On-Road data Co_before Hc_before	a in grams/ga 1647.47(1) 47.97(1)	allon (Number Co_after 1 Hc_after	of measure L071.19(1) 94.63(1)	ements) Mpgafter	*	

Name Address County License Value Repairs	Wayne Shute 571 Freemont Ut Te NJ5305 Ma 3000 Oc Checked and catalytic co	Way, Elkridg elephone 423-1 ake Chev dometer adjusted cark ponverter.	ge, Ut, 84 838 /378- M 133000 D ouretor and	651 4776 W odel S-10 ate 02/04/92 d timing. Insta:	Year lled new	1985			
Cost Reason Comments	206.00 Normal wear catalyst in Running nice	and tear converter not ely, no improv	t working vement in g	to control emiss gas mileage	sions.F/U	3/23/92			
Co_idle Hc_idle Co_2500 Hc_2500	4.70 550.0 4.10 500.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	1.50 0.7 1.00 210.0	Mpgbefore	20				
On-Road data Co_before Hc_before	a in grams/ga 626.11(2) 32.12(1)	allon (Number Co_after Hc_after	of measur 139.98(1) 160.97(1)	ements) Mpgafter	20				
Name Address County License Value Repairs	Larry Creer 320 S 400 E Ut Te RP8323 Ma 1000 Oc Replaced dis	Spanish Fork, elephone 798-7 ake Dodge dometer stributor and	Ut., 846 7440 9 M 101773 D adjust to	60 odel Pick-up ate 02/13/92 carb.	Year	1974			
Cost Reason Comments	158.85 Normal wear F/U 3/18 Ret better. Stil	and tear curned to shop ll having carb	o. adjustmo problems	ents. Was runnin	ng too lea:	n, runs			
Co_idle Hc_idle Co_2500 Hc_2500	0.80 600.0 3.50 298.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	1.25 58.0 1.87 57.0	Mpgbefore	9				
On-Road data Co_before Hc_before	a in grams/ga 1445.33(2) 111.32(2)	allon (Number Co_after Hc_after	of measur **** ****	ements) Mpgafter	8				
Name Address County License Value Repairs	Phillip Pro 779 E 250 N Ut T WNE704 M 1500 O Air filter	octor Torth Payson, Celephone 465 Take Che Odometer and wire set	Ut 5-9804 W378- ev M 100000 D .Minor tune	5523 odel ate -up	Pickup 03/03/92	Year	1976		
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Cost Reason Comments	87.95 normal wear and tear Truck ran quite clean. Shop comment was Chevs' pretty clean. Dodges and Intl bad. F/U 3/18 and 3/23 - unable to contact. 3/31 running good, appreciative of work done.								
Co_idle Hc_idle Co_2500 Hc_2500	0.23 143.0 0.79 110.0	Co_idle_ar Hc_idle_ar Co_2500_ar Hc_2500_ar	0.66 82.0 0.36 22.0	Mpgbe	efore	10			

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On-Road data	in grams/	gallon (Number	of measure	ements)
Co_before	* * * *	Co_after	* * * *	Mpgafter
Hc_before	* * * *	Hc_after	* * * *	