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## Artificial Intelligence in Cyber Security

University of Maine Artificial Intelligence Initiative

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## UMaine Artificial Intelligence: Artificial Intelligence in Cyber Security

Date: September 23, 2021 Run Time: 00:59:39 https://youtu.be/TgUiJVjbZF8

This webinar marks the first in the Fall 2021 series.

UMaine AI draws top talent and leverages a distinctive set of capabilities from the University of Maine and other collaborating institutions from across Maine and beyond, while it also recruits world-class talent from across the nation and the world. It is centered at the University of Maine, leveraging the university's strengths across disciplines, including computing and information sciences, engineering, health and life sciences, business, education, social sciences, and more.

## Transcript is machine generated, unedited, in English.

00:00 good morning good afternoon and good 00:02 evening to all our advertisers from 00:04 various parts of the world my name is 00:06 ali abedi serving aishwarpali as region 00:09 1 assistant area chair and associate 00:11 vice president for research at the 00:13 university of maine before we start our 00:15 webinar today i would like to thank our 00:18 ieee colleagues in silicon valley and 00:20 boston sections i truly regen one uh 00:24 us a ieee india and actually china for 00:27 promoting this event which yielded over 00:30

321 registrations 00:33 a special thanks to israeli 00:34 communications society and computer 00:36 society's joint chapter here in maine as 00:39 well as university of maine artificial 00:41 intelligence initiative for planning and 00:44 hosting this event 00:45 please make sure to enter your questions 00:48 in the qr may box and we'll answer them 00:50 at the end of the presentations 00:53 it is now my great pleasure to introduce 00:56 our moderator 00:57 dr julia upton associate professor of 01:00 mathematics at austin university voice 01:03 chair of i triple e main section and 01:05 chair of i triple e main communications 01:07 and computer society joint chapter to 01:10 introduce our speakers julia 01:13 thank you ali 01:15 uh i would like to welcome everyone on 01:17 behalf of ieee main section and the join 01:21 computer society communication society 01:23 chapter thank you for joining us 01:26 uh we 01:28 will we have four speakers for you today

01:30 um and our first speaker is um 01:34 bill layer 01:36 uh rear admiral retired bill layer 01:39 served in the united states navy for 33 01:42 years in intelligence and cryptological 01:44 warfare 01:45 his career spanned the cold war desert 01:48 storm and the global war on terrorism 01:51 his minion navy assignments included the 01:53 deputy director for information 01:55 technology and communications a 01:57 commander naval security group command 02:00 for meade maryland 02:02 and at the national security agency 02:04 where he served as a senior operations 02:06 officer in the national security 02:09 operations center 02:10 he served as the commanding officer 02:13 naval information operations command in 02:15 norfolk virginia where he was selected 02:18 to flag rank in 2008 02:21 as a flag officer he focused on cyber 02:24 warfare serving as the director of 02:26 information operations on the staff of 02:28

the chief of naval operations 02:31 and as the deputy commander for u.s 02:33 fleet cyber command u.s 10th fleet and 02:36 the director of warfare integration for 02:39 information dominance on the navy staff 02:41 in the pentagon 02:43 he retired from the navy in 2014 and 02:46 worked in the defense industry focusing 02:48 on developing cyber capabilities for the 02:51 military 02:52 rare admiral lehr is a native of maine 02:55 and has a bachelor of arts degree in 02:57 political science from the university of 02:59 southern maine and a master of arts and 03:02 national security and strategic studies 03:04 from the u.s naval war college 03:07 so let's welcome our first speaker for 03:09 our artificial intelligence and cyber 03:11 security webinar today 03:14 admiral 03:16 your floor 03:19 thank you very much dr upton uh it's uh 03:22 my honor to be uh 03:24 to be part of the panel today and and 03:27 the first thing that i will do i always

03:28 get a little nervous when uh 03:31 i did in engineering intense uh 03:33 environments that i want to emphasize my 03:35 my science was political science and and 03:38 today i think you'll see 03:40 probably a lot more along the policy 03:42 implications 03:43 uh that we have in cyber security and 03:47 and uh 03:48 and 03:49 what that means and i think it tees up 03:51 some of the other panelists so i've got 03:53 a pretty short presentation and uh 03:58 you know it kind of goes along with with 04:00 some thinking that i've been doing of 04:01 late and you know how are we going to 04:04 cope with 04:05 uh 04:06 cyber security over the next couple of 04:08 decades and 04:10 you know for all that's been said and 04:12 written about the end of uh 04:15 the war on terrorism uh in afghanistan 04:18 uh 04:19

you know we were there for a reason we 04:21 were there because the united states was 04:23 attacked and 04:24 and we spent an awful lot of money in 04:26 iraq and afghanistan over the last two 04:29 decades and a lot of us will remember 04:32 exactly where we were uh 20 years ago uh 04:36 in remembrance ceremonies 04:38 this uh 04:39 this saturday 04:41 but but 04:42 thinking ahead 04:44 you know coming out of of where the 04:46 nation has been 04:48 you know i i 04:49 think i come to the conclusion that 04:51 we're very unlikely to have another 04:54 large 04:55 uh conflict that will commit what we did 04:57 over the last 20 years 04:59 and 05:01 if that's only a guess 05:03 prognosticators are horribly bad at 05:05 predicting predicting war but 05:08 what does that mean for for cyber and

05:11 cyber security in particular and 05:14 you know we all know if you're looking 05:16 in this this kind of area that the pace 05:19 and the complexity of global cyber 05:21 attacks in the last 05:23 you know 25 years has 05:25 uh changed significantly 05:28 now from my bio you you'll get pretty 05:30 quickly that i was the part of the navy 05:32 in the part of the navy that was 05:34 associated with national security agency 05:36 in fort me i spent you know most of the 05:39 last uh 15 years of my career in that 05:42 environment 05:43 and you know through that i saw you know 05:45 that really 05:47 you know how we use cyber uh as part of 05:50 espionage and 05:52 and you know as time went on and in 05:55 being involved in the stand up of you 05:58 know the navy cyber service fleet soccer 06:00 command and 10th fleet 06:02 you know there's really that that 06:04 spectrum that espionage where it 06:06

probably started in all nations 06:09 there's certainly cyber crime that 06:11 affects us all and and then you know 06:13 what i focus on what i think about is is 06:16 what cyber means for warfare 06:19 and you know for warfare it's seen the 06:21 same kind of uh 06:24 evolution that that we've seen in 06:26 protecting businesses and protecting 06:28 everything from from kitty scripts to 06:30 fishing to zero uh day exploits and and 06:33 lastly with the solar winds 06:36 uh attack uh you know a very complex 06:39 supply chain 06:41 uh exploit and and the costs are 06:44 are mind-boggling really if you go back 06:46 to 06:47 you know what was clearly a politically 06:49 motivated uh 06:51 you know attack in 2007 in estonia you 06:54 know it's really hard to pinpoint what 06:55 the costs were and you know some loss to 06:58 banking revenue is estimated around a 07:01 million dollars 07:02 you go forward you know you know eight

07:05 years uh to what happened in in saudi 07:07 arabia again probably a politically 07:10 motivated attack and retribution for 07:13 uh for stuxnet you know 35 000 computers 07:17 another 7 500 servers destroyed 07:20 and and it put the saudi arabia oil 07:23 economy at risk 07:24 [Music] 07:25 uh 07:26 a couple years later with not petya 07:28 again you know computers destroyed more 07:30 servers destroyed billions lost and one 07:32 of the interesting things about not 07:34 petya 07:35 is that a 07:37 united states insurance 07:40 carrier declared that it was an act of 07:42 war and and has refused to to pay on 07:45 insurance so 07:47 these kind of uh 07:49 challenges are in the national security 07:51 realm for all that we do with sober for 07:53 solar cyber security 07:55 and 07:56

lastly within within the year you know 07:59 solar winds which is 08:00 an incredibly complex supply chain 08:03 attack 08:04 and 08:05 what i think has 08:07 caused me 08:08 you know thought and worry as as it go 08:10 is the 08:12 you know almost the sense of 08:14 helplessness and and where do you start 08:17 to unravel this that i heard from cyber 08:19 security experts and people who are 08:22 trying to put together the solar winds 08:24 attack 08:25 and you know the study that was done by 08:28 you know presidential panel uh 2016 that 08:31 you know these costs you know amount 08:33 between you know seven 08:35 fifty seven and a hundred and uh nine 08:37 billion 08:38 uh it's incredible amount of money 08:40 that's lost to the economy 08:43 and so 08:44 if we do have this situation where we

08:47 are 08:48 you know looking for 08:51 you know what cyber security looks like 08:53 in a con 08:54 uh outside of a conflict you know we've 08:57 got to think about where we are with 08:59 deterrence and 09:00 you know we know that there's a close 09:02 relationship between criminal hackers 09:04 and nation-state 09:05 attackers that you know an example of 09:08 that is in in many pieces of 09:11 uh malware you can see that it checks 09:13 for the presence of a cyrillic keyboard 09:16 uh so it doesn't land on a russian 09:19 target 09:20 the united states has tried you know 09:22 criminal indictments but they're 09:24 incredibly difficult to act on 09:27 uh there are often conflicting roles 09:29 between espionage and cyber security uh 09:32 we saw that in the obama administration 09:35 with you know agreements with president 09:37 z that we kind of left that all off the 09:39

table because we we do want to collect 09:42 intelligence 09:43 but with all deterrence there's a 09:47 necessity to back 09:48 up uh 09:50 what we're trying to 09:51 uh prevent with some actions 09:54 and i think we've seen a different look 09:56 with with president biden and 09:59 in the warning to russia 10:01 with ppd 10:02 21 uh warning but the the problem with 10:05 ppd21 it's incredibly broad it's 10:08 everything 10:09 and if everything is important how are 10:11 we going to really make that enforceable 10:14 and you know 10:15 followed by that did it have an effect 10:17 is the our evil uh kind of disappearing 10:20 from the uh 10:23 uh 10:24 from the you know environment for a 10:26 while is that connected yeah i don't i 10:28 think it's too early to know 10:30 but but also in a more promising thing

10:33 you know shortly after the putin biden 10:36 uh summit 10:37 there was a microsoft uh exchange server 10:40 attack that was uh attributed to china 10:43 and in both nato and the eu join the 10:46 united states and in condemning that so 10:49 there's got to be these kind of of 10:52 things uh happening in this environment 10:54 where we're 10:56 using all the tools of national security 10:58 to be able to do that and and lastly you 11:01 know i think it's you know we're gonna 11:02 have to rethink cyber security over the 11:05 long haul and what 11:07 you know it could mean over the next 11:08 couple of decades and 11:10 and you know security has to be more by 11:12 default it you turn it on it's going to 11:14 be secure that's two-factor 11:16 authentication digital identities 11:19 for most things that we do online i know 11:21 that's controversial there are some 11:23 machine learning ai things with fileless 11:26 malware detection you know a company 11:28

called blue vector 11:29 you know has advanced threat detection 11:31 that it learns pretty quickly what a 11:34 normal environment looks like and is 11:37 very quick to uh 11:39 to 11:42 identify those things that are abnormal 11:44 and and likely malware in an environment 11:47 and and work with uh traditional 11:49 cybersecurity systems zero trust it's a 11:52 huge thing 11:54 within the federal government and dod uh 11:56 i think that has to be how we think 11:59 about 12:00 uh 12:00 systems going forward 12:02 um 12:04 i have to make it more difficult to 12:05 remove information from a system and in 12:09 that area it's things you know data loss 12:12 prevention it looks again 12:13 with machine learning tools to to do 12:16 behavioral analysis in real time to say 12:19 this this is something that you don't 12:21 have permission to do

12:23 uh and one of the things we learned from 12:25 uh solar winds is you know policy 12:28 enforcement which we've generally talked 12:30 about in terms of 12:33 how 12:34 it applies to individuals but policy 12:36 enforcement also has to apply 12:39 to uh software authorities and if you 12:41 thought a little bit about the solarwind 12:43 product that was being used to 12:46 distribute patches uh what uh what can 12:49 your software access and and and what 12:51 should it not be able to access so 12:54 so uh bringing uh that thinking that 12:56 we've done uh in a human sense to a 12:58 machine sense as well 13:00 and and the last thought is it you know 13:03 comes from an article that was you know 13:05 published in foreign affairs about a 13:07 year ago by general nakasone who's the 13:09 commander for united states cyber 13:11 command and 13:13 is defending ford 13:15 in a traditional military sense 13:16

defending forward is something that 13:18 we've always thought about you if you 13:20 wait for someone to attack you you're 13:22 probably going to lose 100 of the time 13:25 i've long argued that that cyber is no 13:28 different than defending an air base or 13:30 or defending against the submarine and 13:33 general nakasoni basically says we have 13:35 to defend beyond the firmament of the 13:38 nation 13:39 and that leads to you know i think 13:41 really how we think about cyber defense 13:43 how we leverage the 13:45 practices and the authorities of our 13:47 allies to be able to do that so i think 13:50 that's about my time and i will turn it 13:52 back over to julian 13:56 thank you very much admiral 14:00 if you have any questions for the 14:01 admiral please type them into the q a 14:04 portion and we'll address them at the 14:06 end 14:07 our second speaker 14:09 is scott mcgann 14:12 scott mcgonn has been a special agent

14:14 with the federal bureau of 14:15 investigations for 25 years 14:18 during his time with the fbi he has 14:20 investigated white-collar crime the 14:22 russian and italian mafias cyber crime 14:25 counter-terrorism and espionage matters 14:29 special agent magan is an fbi certified 14:31 firearms instructor a member of the 14:34 fbi's evidence response team a certified 14:37 police instructor an fbi agent faculty 14:41 member teaching fbi coursework to police 14:43 agencies domestically and abroad 14:46 he received his undergraduate degree 14:48 from the university of massachusetts at 14:50 amherst 14:52 his master of science in criminal 14:54 justice from the university of 14:55 massachusetts at lowell and his mba from 14:59 bentley university 15:00 he currently teaches issues in cyber 15:03 crime and cyber security as an adjunct 15:06 faculty member at young massachusetts 15:08 la w 15:09 in addition special agent ghan was 15:11

nominated for the 2018 attorney 15:14 general's award for fraud prevention 15:17 and the 2018 fbi director's award for 15:20 outstanding criminal investigation 15:23 for his involvement in an international 15:25 corporate espionage investigation 15:28 agent magang is the alpha team leader 15:30 for operation workspeed the government's 15:33 full-scale effort to secure the 15:35 development and delivery of the covit 19 15:38 vaccine it currently is also involved in 15:41 training and speaking to the private 15:43 sector 15:44 in academia about cyber threats 15:46 corporate espionage counterintelligence 15:48 matters insider threats and intellectual 15:51 property theft on the on behalf of the 15:53 fbi 15:54 well welcome special agent the floor is 15:56 yours 15:58 thank you so much dr upton uh i'm going 16:01 to talk about something that's a little 16:03 bit outside the normal realm for 16:05 engineers and and i i genuinely thank my 16:08 colleague for just introducing some of

16:10 the ideas of espionage and hacking and 16:14 all of those things that i talk a great 16:16 deal about but one of the things that 16:18 i've been involved with lately that the 16:20 american public generally doesn't get to 16:22 see 16:23 is a number of different aspects to the 16:27 whole subject of foreign influence and 16:30 what i'm referring to is that our 16:33 country has a number of different 16:34 adversaries out there in the world and 16:38 as as does every country certainly 16:41 but as part of this 16:43 there are adversaries out there nation 16:46 states that are looking to obtain our 16:49 technology when they can't develop it 16:51 themselves so as uh ieee a society of 16:54 engineers uh who are out there working 16:57 hard to develop these things we don't 16:59 want to see that idea uh that 17:02 intellectual property stolen by foreign 17:05 agents and so i want to talk a little 17:08 bit about that because the 17:10 how it used to happen in the past is not 17:12

how it happens now when we're discussing 17:14 espionage in the past we used to talk 17:17 about uh spies coming into the country 17:20 developing sources and assets and and 17:23 they would steal but now it's so much 17:25 broader than that and i want to give you 17:27 a little bit of an idea of how that has 17:30 developed 17:32 we've seen the headlines uh previously 17:34 all over the nation about 17:37 different entities uh different 17:39 countries obtaining intellectual 17:41 property whether at universities or 17:43 research associations or companies uh 17:46 obtaining this technology for their own 17:49 benefits certainly something that the 17:51 fbi in their counter intelligence 17:54 counter espionage divisions 17:56 try to work against 17:59 i i i'm just amazed that i can even show 18:02 you this slide that it's been 18:04 unclassified in years past we certainly 18:07 wouldn't talk about anything related to 18:10 counterintelligence but as you can see 18:12 here from uh this slide we have a number

18:15 of counter intelligence cases throughout 18:18 the government throughout the fbi 18:20 and the cases on technology transfer 18:24 have increased markedly over the last 18:27 two decades 18:29 i became involved with 18:31 intellectual property theft and economic 18:34 espionage in the middle of my career and 18:38 have not gotten away from it because 18:40 it's become so prevalent you can see 18:42 that cases on economic espionage and 18:45 counter proliferation of technology 18:48 has uh increased to about a third of our 18:52 total counterintelligence cases and 18:54 again from my perspective being a an fbi 18:58 agent for 26 years i have never seen the 19:02 fbi put out a slide like this previously 19:05 to the public um so this should be all 19:07 new information for you but it 19:09 highlights the importance of technology 19:12 transfer and i use that term in the 19:14 pejorative uh of technology transfer at 19:17 the fbi 19:20 uh and and what i alluded to previously 19:22

was that technology transfer is coming 19:26 in a lot of nefarious uh from a lot of 19:28 nefarious vectors it used to be just 19:31 spies coming here trying to find 19:33 information uh and bring it back to 19:35 their home country and certainly we have 19:37 that we uh that has never gone away but 19:40 we also have different uh entities 19:43 different nation states uh influencing 19:46 our government as we've heard about in 19:48 the 2016 election certainly in the 2020 19:51 elections this topic has come to the 19:54 fore but also more importantly and i 19:57 i'm in the boston area and work in 19:59 greater new england and i can tell you i 20:02 have seen non-traditional collectors at 20:04 the 12 o'clock o'clock position on this 20:06 graphic non-traditional collectors have 20:09 become 20:10 uh much more important to foreign 20:13 governments and so these non-traditional 20:16 collectors are people who are not 20:17 trained spies but they simply have 20:19 access to the information that other 20:22 governments want and for various reasons 20:24 and sometimes because of a little 20:27 intimidation they provide this 20:29 information uh from our country to their 20:32 typically their country of origin or to 20:35 other foreign governments there are a 20:38 number of different ways that foreign 20:39 governments will obtain 20:42 intellectual property information and 20:44 the ideas that engineers develop either 20:47 through hacking influence or a lot of 20:50 times through talent conversion where 20:53 they will have talent recruitment 20:55 programs and a number of comp uh 20:57 countries have this where they will 21:00 acquire information from an individual 21:03 who is a leader in that particular field 21:06 so if the field is nano technology 21:09 they will effectively co-op someone 21:12 through money cash or a number of other 21:14 methodologies uh in order to provide 21:17 that country with 21:19 information uh on nanotechnology in that 21:22 particular example 21:24 so some of the techniques are legal 21:26

certainly joint ventures are providing 21:28 money and investment into companies is 21:31 legal but oftentimes those techniques 21:34 are not 21:35 clearly transparent in what's going on 21:37 and certainly unethical at a minimum 21:41 i'll give you an example in the talent 21:43 plan uh case that i just mentioned 21:46 regarding technology uh some of you may 21:48 know he made headlines last year dr 21:51 lieber of harvard university uh was 21:54 arrested by myself and some of my 21:56 colleagues uh for making false 21:59 statements uh was the initial charge but 22:02 he was allegedly involved in a talent 22:04 program and i'll show you here an 22:06 excerpt from the affidavit for the 22:08 arrest warrant where it's highlighted 22:11 here that he was getting fifty thousand 22:13 dollars per month and an extra 150 000 a 22:17 year for living expenses and money to 22:19 develop a lab 22:20 over at the wuhan institute of 22:22 technology 22:23 uh

22:24 you can see here an extra 50 000 22:27 a month on top of a uh what i perceive 22:31 to be a generous harvard stipend uh an 22:34 annual salary uh was certainly 22:37 motivating for dr lieber when i arrested 22:39 him with my colleagues 22:41 um he was certainly not surprised to see 22:45 uh that this was something so if you are 22:47 approached as an engineer out there 22:49 developing some new technology 22:52 or someone at your uh company has been 22:56 approached uh there is a quid pro quo 22:59 expected when someone's paying you fifty 23:02 thousand dollars a month uh for the 23:04 information that's in your head 23:08 here is a traditional spy ms yay here 23:12 was at boston university uh posing as a 23:16 student she was a member of a top 23:19 military academy and directed by a 23:22 foreign government 23:23 last year we looked to arrest her but 23:26 she already skipped town 23:28 and 23:29 before she could be arrested 23:31

this young man was a medical student as 23:34 well in the boston area and 23:37 his uh activities were discovered at the 23:40 airport when 21 vials of a biological 23:43 substance were found wrapped in his sock 23:46 when he was trying to go back to his 23:48 country of origin he was arrested at 23:50 logan airport what's more interesting 23:53 about this particular case is that this 23:56 happened 23:57 30 times within a six-month period with 24:00 different individuals um so this is uh 24:04 the wholesale theft of intellectual 24:07 property in this case from our bio bio 24:10 uh pharma industry in the boston area 24:14 and as far as corporate espionage goes 24:16 here's a great case i like this case i 24:19 call it a great case because it was one 24:21 of my cases uh american superconductor 24:24 was a company here in massachusetts and 24:26 their intellectual property their low 24:28 voltage ride through solution for your 24:31 electrical engineers out there in the 24:32 audience uh was stolen by a foreign 24:35 company um and they used the traditional

24:39 uh money 24:41 uh ego assuasion and uh sexual favors uh 24:46 in order to uh get deion carabasovac 24:50 seen right here who was a serbian 24:52 national uh to flip for their particular 24:55 company so he was the insider at 24:58 american superconductor who gave the 25:00 crown jewels to a foreign competitor uh 25:04 a very interesting case which i can 25:06 usually talk about at length um it was 25:09 just made into an fbi documentary which 25:12 will be coming out this month so very 25:14 good case on economic espionage 25:20 and 25:23 intelligence operations will target 25:25 academics and researchers and recruit 25:28 uh people at various companies in our 25:31 country and will often make contact 25:35 through 25:36 professional networking sites i am not 25:38 immune from this uh here mandy which i'm 25:41 sure is her given name uh reached out to 25:44 me on linkedin as i get to the end of my 25:46 career i put up a linkedin page and it 25:48

wasn't very long before mandy wanted to 25:51 be friends uh for those of you who don't 25:53 know the us government isn't really 25:56 enamored with tick-tock but i'm sure 25:58 it's okay because you note down here 26:00 that the culture there is magical so i'm 26:02 sure it's okay to accept that uh 26:04 linkedin connection i just uh 26:06 screenshotted this as uh for my future 26:09 lectures because it was something i had 26:11 talked about in the past and here it was 26:14 uh actually happened to me but not only 26:17 that but more interestingly is my 26:20 uh my two sons who are young males in 26:24 their early twenties were approached by 26:27 asian individuals attractive females on 26:30 their social media right after i ignored 26:34 this uh 26:35 this connection request and certainly um 26:38 there they don't mind clicking on 26:40 connections with attractive uh females 26:42 from other countries but they came to me 26:45 having had the counter intelligence 26:47 lecture that i give my children uh being 26:50 sons of an fbi agent and i said yeah

26:53 that's because of me thanks and uh they 26:55 ignored those connections so this does 26:58 happen and it's something you're 27:01 probably not very familiar with or 27:03 haven't heard much of but it does happen 27:06 all over our country every day happens 27:09 to people in the ieee as well 27:13 um and quickly what can we do to protect 27:16 ourselves i tell everybody call your 27:18 local fbi and partner with them uh 27:22 corporations who are out there can get 27:23 better lectures uh than this brief 27:26 introduction and can get information on 27:29 risks and conflicts of interest we speak 27:32 to boards we speak to executives we talk 27:35 to administrators at research 27:37 institutions all over the country so get 27:40 with your local fbi and ask for their 27:43 private sector coordinator there's one 27:46 in every fbi office and they will be 27:49 able to assist you in protecting 27:52 yourselves and certainly they can hook 27:54 you up with the cyber uh crime squad i 27:57 worked in computer hacking for a dozen 27:59

years i was on the cyber crime squad and 28:02 even though i left it to work other 28:03 matters i never got away from cyber 28:05 crime so i still go out there and 28:07 lecture on business email compromise and 28:10 ransomware and hacking and 28:12 uh dark web and all of these other 28:15 subjects but i wanted to introduce you 28:17 to the subject of uh foreign influence 28:20 and espionage um something you probably 28:23 don't get a lot of at your regular uh 28:25 meetings and uh i thank you 28:31 thank you very much scott um 28:34 if you have any questions please post 28:37 them in q a 28:39 and it's my pleasure to introduce our 28:41 next speaker 28:44 dr dan shoemaker 28:46 dr dan schumacher received a doctorate 28:49 from the university of michigan in 1978 28:52 he taught at michigan state university 28:54 and then moved to the directorship of 28:56 the information systems function for the 28:58 medical schools at msu 29:00 he held a joint teaching at department

29:02 chair positions at mercy college of 29:04 detroit 29:05 when mercy was consolidated with the 29:07 university of detroit in 1990 he moved 29:09 to the business school to chair their 29:11 department of computer information 29:13 systems 29:14 he attended the organizational rollout 29:16 of the discipline of software 29:18 engineering at the carnegie mellon 29:20 university software engineering 29:21 institute 29:23 in the fall of 1987 and he was already 29:26 teaching an sei based software 29:29 engineering curriculum which he 29:30 established as a separate degree program 29:32 to the mba within the 29:35 udm college of business administration 29:38 dr showmaker specific areas of 29:40 scholarship publication and teaching 29:42 were the process-based stages of the 29:44 waterfall specifications sqa and 29:47 acceptance sustainment he was also a 29:50 primary consultant in the detroit area 29:52

on the cmm cmmi 29:55 dr schumacher's transition into cyber 29:57 security came as a result of the audit 30:00 and compliance elements of that body of 30:02 knowledge as well as the long 30:04 established 30:05 sga scm elements of their curriculum 30:09 they were designated the 39th center of 30:11 academic excellence by the nsa at west 30:14 point in 2004 and they have tried to 30:17 stay on the leading edge in the 30:18 architectural aspects of cyber security 30:20 systems design and implementation as 30:22 well as software assurance 30:25 as a result of dr schumacher's 30:27 associations with nsa and his interest 30:30 in software assurance he participated in 30:33 the earliest meetings of the software 30:34 assurance initiative 30:36 he was one of the three authors of the 30:38 common body of knowledge to produce 30:40 acquire and sustain software and he 30:42 chaired the workforce education and 30:44 training committee from 2007 to 2010. 30:48 he was chair of workforce training and

30:50 education for the software assurance 30:52 initiative at dhs 30:54 and he was subject matter expert for uh 30:57 you know for nice 30:59 security provision 31:01 dr shoemaker was also a subject matter 31:03 expert 31:04 for the 31:06 human security 2017. 31:09 he also published frequently in the 31:11 build security and website 31:13 this exposure led to a grant to develop 31:16 curricula for software assurance and the 31:18 founding of the center for cyber 31:19 security where he currently resides the 31:22 center is a free-standing academic unit 31:24 in the college of liberal arts which is 31:26 the administrative locus for research 31:29 centers within udm 31:31 dr shoemaker's final significant grant 31:34 was from the department of defense to 31:36 develop a curriculum and teaching and 31:38 course materials for secure acquisition 31:41 in conjunction with the institute for 31:42

defense analysis and the national 31:44 defense university 31:46 a book was subsequently published by crc 31:49 press 31:52 welcome dr shoemaker 31:58 okay where am i 32:02 um 32:04 i can hear me i can't see me 32:07 we can see you we can hear you we can 32:09 see you and hear you okay well then i'm 32:12 here i 32:12 am um 32:15 greetings everybody 32:17 i uh 32:18 you know i when i do these things i try 32:20 to think about something that the group 32:22 would find interesting 32:24 so uh what i came up with 32:26 uh was pretty well covered by the first 32:28 two people and so i guess i'll just say 32:31 next speaker 32:33 um 32:34 i let me 32:36 get my 32:38 slides up

32:51 um 32:53 when i do these 32:54 ieee visits i 32:56 try to come up with something that is 32:59 sort of fits with the 33:01 the group i'm talking to 33:03 um 33:04 most of the time i end up talking about 33:06 supply chain risk management which is my 33:09 alleged area of expertise 33:11 um and um i 33:14 thanks to the solarwinds people i i find 33:16 myself talking to a lot of a lot of 33:18 folks about that but 33:20 um since this was ai 33:22 i kind of 33:24 uh you know sort of 33:27 tried to come up with something that 33:28 would be at least fit within that kind 33:30 of context and uh what i came up with 33:33 was uh 33:34 some work i did back in 33:36 2008 uh was it was published basically 33:39 in a book 33:40

um 33:41 uh uh it kind of on the topic of cyber 33:43 crime 33:44 um and then what do i end up doing is 33:46 following an fbi agent so you know you 33:49 can take for what i've got to say uh you 33:51 know for whatever it's worth 33:54 but it's a modest proposal and it fits 33:56 within kind of an ia context so 33:59 um 34:01 what you've seen so far in the first two 34:03 presenters uh is true 34:07 we've got a worldwide problem with cyber 34:10 crime or cyber attacks take your pick 34:13 um 34:14 microsoft did a survey that was really 34:16 eye-opening published back in december 34:19 uh about the the kind of the the cost of 34:23 of cyber attacks 34:25 uh global cost um that's not just in the 34:28 u.s 34:29 um 34:30 500 34:31 billion dollars with a b in 2015 34:35 um and kind of we worked on the problem

34:38 and 34:39 by 2020 it escalated to 2 trillion 34:43 dollars 34:46 globally 34:47 and um 34:49 by the time 2024 rolls around the 34:52 estimate is 6 trillion 34:54 so uh it looks like uh cyber crime is a 34:58 growth industry it's something that you 35:00 know i don't recommend you buy stock in 35:02 but 35:02 um and i guess it's because it's so easy 35:06 um 35:07 one of the things you might want to use 35:08 as a sense of context is 35:11 that 6 trillion is the gross national 35:13 product of england germany and france uh 35:16 you know 35:17 and so you know that's kind of a pretty 35:19 big hit 35:21 into in the global economy 35:23 um 35:24 now the reason why obvious ly and people 35:26 the first two presenters talked about 35:28

this at great length uh is the nature of 35:31 the internet 35:32 um 35:33 it's anonymous and it's borderless and 35:35 so how in the world do you 35:39 defend against or prosecute 35:42 some guy who is sitting somewhere you 35:44 know not where um attacking you 35:48 uh maybe from the other side of the 35:50 world 35:50 um 35:52 and um it's possible in certain 35:54 countries that if they're successful in 35:56 doing that to you um they may end up 35:59 with a uh you know a medal uh 36:02 to as a reward um and you know basically 36:05 what you've got to say is a bunch of uh 36:09 cultures um that um are not necessarily 36:14 um going to be 36:17 big fans of the united states uh and 36:20 here we are sitting there kind of like a 36:22 big fat uh 36:23 plum waiting to be picked off a tree and 36:26 so 36:27 the internet itself makes it almost

36:29 impossible to to um 36:34 find and catch the bad guys 36:36 um 36:38 obviously 36:39 some are willing to lead footprints but 36:42 the idea basically is that 36:44 um 36:45 the internet criminal is what's known as 36:47 an unknown subject um and the only way 36:51 to really kind of address an unknown 36:53 subject is by 36:54 the classical 36:56 approach known as profiling 37:00 which basically uses big behavioral 37:02 signature signatures 37:04 now profiling has been around for a 37:05 really long time 37:07 first profile was done in 37:09 for jack the ripper i don't know 18 37:11 something or other 37:12 uh and it's developed 37:16 as a 37:17 a aspect of criminology for years i mean 37:20 since then um 37:22

and there are 37:24 um you know techniques 37:26 uh that are 37:28 well recognized well known and used in 37:31 in in in 37:33 criminal justice 37:34 uh talking about them from a uh 37:38 a cyber standpoint uh it's kind of a 37:41 novel thing 37:42 because the key basically is the 37:45 behavioral signatures 37:46 um 37:47 it's all based on collecting uh what 37:50 amounts to evidence of uh you know kind 37:53 of the nature of the crime uh all crimes 37:56 have motivated opportunity and so you 37:58 can kind of classify what you see and 38:01 what you read 38:02 in those actions as um you know a means 38:06 of kind of uh characterizing the 38:08 individual that that's basically 38:09 committed to crime 38:11 um 38:13 now 38:14 since it's done on a digital device that

38:15 actually makes it sort of easier uh 38:19 because uh it's possible to build a 38:22 inductive profile uh using evidence that 38:25 you gather 38:27 from the actual actions that are taken 38:29 on the um you know by the individual uh 38:33 and recorded uh or at least available to 38:36 be 38:37 you know kind of accessed through system 38:39 logs and things like that um then 38:41 essentially what you've got is a pattern 38:44 of behavior that may or may not be used 38:46 to kind of create a typology and that 38:48 typology is something that you can then 38:50 use as a basis for 38:52 either investigating or 38:55 preventing a type of 38:58 a uh you know 39:01 certain types of attack criminal attacks 39:05 um 39:06 things like system logs and system level 39:08 reconstructions of attack behavior uh 39:12 you know 39:13 are are first of all 39:16

they exist uh you know in the sense that 39:18 that it's something that's part of 39:20 system processing um and at the same 39:23 time uh you know there are timelines and 39:26 things like that that you can use 39:28 as a basis for 39:30 um 39:32 kind of not kind of for for following 39:34 the text 39:37 and characterizing 39:40 the timestamp time pattern analysis 39:43 again is a fairly common um 39:46 method for uh incident response um 39:49 and 39:50 um 39:51 we were using uh 39:54 from a standpoint of looking at 39:56 um 39:57 the kind of coding 39:59 attacks 40:00 uh things like stylistic and linguistic 40:03 characteristics all that's something 40:06 that the machine keeps just simply as 40:08 part of its processing 40:10 but at the same time you have a

40:14 opportunity to use that as evidence or 40:17 as a basis at least for building 40:19 profiles 40:21 of of criminal activity or if you want 40:25 to use the simple term attacks 40:27 uh 40:28 on uh and and those attacks basically 40:30 can can be uh formed into 40:33 a um 40:35 type of 40:36 ofuh 40:38 a proactive response 40:40 uh 40:41 now the idea here basically is that and 40:44 those of you who are sitting listening 40:46 to this are saying well that that sounds 40:48 like network uh intrusion detection 40:51 automated intrusion detection systems 40:54 which is true 40:55 but at the same time you can extend that 40:57 into 40:58 um you know the realm of actual um you 41:03 know any kind of progressive action 41:05 taken against a 41:07

target 41:10 a targeted resource 41:12 and that basically is something that is 41:16 um 41:18 then 41:19 that you can essentially build a defense 41:21 against or respond to as appropriate 41:25 um now since this is an ai 41:28 uh session uh the thing that i wanted to 41:31 raise is the fact that this can be 41:32 managed by artificial intelligence 41:35 now what you end up with is 41:37 uh you know three general types of of of 41:41 uh ai type um 41:44 profile 41:46 management systems uh one is simply to 41:48 have a baseline of profiles 41:50 uh which then ended up as a pretty much 41:54 like a virus checker you know to 41:55 identify uh 41:58 its criminal behavior 42:00 at the point of a tag 42:02 um and then do something appropriate in 42:04 terms of either shutting off the system 42:06 or shutting out the access or even just

42:09 sending a signal that says we're being 42:11 attacked um 42:13 you can also use baseline anomalies 42:15 which is basically the same thing you 42:17 got a profile but in this particular 42:19 case you get something that just simply 42:21 doesn't fit inside the profile and with 42:24 the assumption that uh if it's anomalous 42:27 it's probably enemy action 42:29 and that can actually 42:31 identify things that are not necessarily 42:34 a uh 42:35 what do you call it captured in the 42:38 behavior patterns 42:39 that you've used to build the profile 42:43 the problem with that one is can 42:44 generate 42:45 false positives a lot of false positives 42:48 and so it's not something that's really 42:49 very practical right now and last but 42:51 not least you can have anomalous 42:53 processing 42:54 which is uh 42:56 we'll identify the attack as it's 42:58

happening because essentially what's 43:00 going on in terms of the normal sequence 43:02 of events inside the computer is not 43:06 it's not kosher it's not something that 43:09 would be normal if that's the case um 43:12 you know you can get a warning at the 43:14 point where the attack's occurring 43:17 the problem with that again is this 43:18 complex is kind of hard to manage and 43:21 all this basically is nothing more than 43:23 me talking about 43:24 um kind of some novel approach that you 43:27 might take based on what amounts to 43:30 well-established 43:33 uh processes 43:35 uh both uh from a criminal justice 43:37 standpoint and also from the standpoint 43:40 of computing 43:41 and um that from my you know is 43:44 basically all i have to talk about here 43:46 uh any questions any discussions you 43:48 want i guess i'll handle that at the end 43:54 thank you very much 43:55 dan 43:56 and our last speaker today is dick

43:59 wilkins principal technology liaison for 44:01 phoenix technologies limited a us-based 44:04 independent platform firmware 44:05 development company and also an 44:07 associate professor of computer science 44:09 and cyber security at thomas college in 44:11 central maine recently retired 44:14 he sits on the board of the unified 44:16 extensible firmware interface forum and 44:19 leads our security response team he's a 44:22 leader in the ieee at the section level 44:24 and in the computer society and is 44:26 active in the acm and pmi he has over 30 44:29 years industry experience in roles from 44:32 software engineer to director of 44:33 engineering at companies like hugh 44:35 packard digital equipment corporation 44:37 microsoft amazon and several smaller 44:39 firms 44:40 professor wilkins holds a phd in 44:42 computer science from nova southeastern 44:45 university a master of science in 44:47 computer science from the national 44:49 technological university 44:51

and a bachelor of arts in public 44:53 administration from saint thomas 44:54 university in miami florida 44:57 welcome dick 45:00 thank you very much dr upton i 45:02 appreciate the 45:04 introduction um let me go ahead and get 45:07 my slides up here 45:09 [Music] 45:16 okay 45:18 so 45:19 i'm going to take this 45:21 from the general to 45:23 a little more specific i'm going to talk 45:26 about ai in relation to security around 45:30 platform firmware 45:32 now most of you may say well gee 45:35 isn't that platform firmware stuff uh 45:38 something that runs in the first couple 45:40 of milliseconds or you know first few 45:42 seconds at most of the computer system 45:45 as it boots up and then kind of goes 45:47 away and 45:48 why do i care and what does this 45:50 interest me

45:51 uh what 45:53 why do i care about the security of that 45:54 particularly 45:57 in fact 45:59 it's a serious problem in uh that i'm 46:02 going to be demonstrating to you but in 46:04 our first presentation today a couple of 46:07 those earlier and most impactful attacks 46:11 and particularly 46:13 notorious is the saudi arabian 46:17 aramco attack was a firmware attack 46:20 where they exfiltrated a bunch of 46:23 data from those systems and then bricked 46:26 them 46:27 and turn 46:28 over 35 000 computers into boat anchors 46:32 and the company had to completely 46:34 replace their entire it infrastructure 46:38 so this is an example of how serious 46:40 firmware attacks can be 46:44 so 46:48 there we go so firmware is critical 46:52 it's the runs right after power up 46:54 initials that initializes the cpu and 46:57

hardware protections updates the cpu 47:00 microcode 47:01 it controls the highly secure inter 47:04 processor modes that even the operating 47:06 system and hypervisors can't touch 47:09 it protects non-volatile memory system 47:11 updates etc it securely boots the os and 47:15 maintains a route of trust from the cpu 47:19 hardware itself that power up through 47:21 all of the initialization and boot 47:23 loaders and everything else 47:25 out to an operating system and 47:27 theoretically all the way out to an 47:29 application so that the system can be 47:32 proven to be secure at at least until 47:34 the app runs 47:36 now once it's online and connecting to 47:39 the internet of course all bets are off 47:41 and it can be attacked but 47:43 vendors software vendors and operating 47:45 system vendors have been working really 47:47 hard over the last 47:49 many years to well ever since the 47:53 internet 47:54 system started getting connected to the

47:56 internet to protect their stuff 47:59 and so it turns out that um what's left 48:02 is firmware 48:04 um continuing with my list here it can 48:07 attest to the system security the 48:09 firmware can and provide evidence to an 48:11 external verifier 48:13 that the system is okay 48:15 um and it provides critical services to 48:18 os os's and applications while they're 48:20 running and people don't realize that's 48:23 going on but the firmware is still there 48:25 and still operational and lastly it's 48:29 persistent 48:31 if you can modify change or hack a 48:34 system firmware then 48:37 it's there potentially forever 48:40 and even wiping the system and starting 48:42 with a new disk drive or something like 48:44 that can't remove it 48:46 so as 48:47 paraphrasing a google engineer from a 48:50 few a few years ago if you don't own 48:52 your firmware your firmware owns you 48:57

so 48:57 what is platform firmware it's you know 49:00 it's the thing that i've been talking 49:01 about here but 49:03 depending on the implementation and what 49:05 it's for and what kind of platform it is 49:08 it can be thousands of lines to millions 49:10 of lines of code 49:13 most commonly nowadays it follows the 49:15 open 49:16 uefi standard 49:18 and as the footnote here on the slides 49:21 is the unified extensible firmware 49:23 interface specification that defines the 49:27 interfaces between 49:29 the operating system and applications 49:32 and 49:32 the underlying firmware 49:35 during the boot process and then after 49:36 the system is up and running 49:39 there is a custom 49:42 most implementations of this are 49:44 customized from an 49:46 open source tiana core implementation 49:49 that's code name from when it was first

49:52 submitted to the open source 49:54 there are also older 49:57 boot firmware called u-boot and core 50:00 boot are the most common they're also 50:02 open source they're typically used for 50:05 embedded and iot devices and a lot for 50:09 phones and things like that they form 50:11 the basis for some of the chrome books 50:13 and things like that out there but um 50:16 nowadays they're now standardizing on 50:20 the uefi interfaces so even while it's a 50:22 completely different implementation 50:24 they're doing uefi things 50:27 lastly there's linux boot 50:30 basically a 50:31 minimal linux 50:34 piece of software that's used to boot 50:36 full linux 50:38 this is more of an experimental thing 50:40 that's going on and a lot of people are 50:42 playing around with it but it's really 50:45 uncommon in 50:46 commercial systems 50:49 modern implementations of this of all of 50:52

these use hashing and signatures to make 50:55 sure they're running secure and 50:56 unmodified code 50:58 they also use secure updates in any 51:00 rollback to make sure that nobody is 51:04 providing them bad code over the 51:06 internet and causing them to update or 51:09 roll back to older unsecure code etc 51:13 they also tend to measure themselves 51:15 also referred to as measured boot 51:18 so that they can attest 51:21 to their security and the fact they've 51:23 been unmodified to an external verifier 51:28 that may control their access to 51:29 networks and things like that 51:33 as 51:34 these things that i've been talking 51:36 about here are best practices 51:38 they're the things that should be done 51:40 to make sure firmware is secure 51:44 but 51:44 many low-cost and iot devices embedded 51:48 systems and surprisingly and annoyingly 51:52 a lot of pcs and servers out there 51:56 don't follow this or they turn it off or

52:00 and so they're not as secure as they 52:02 should be 52:03 but 52:04 this is not your 1970s bios the thing we 52:09 talked about you usually see 52:12 the industry continues to use the term 52:14 bios as shorthand for platform firmware 52:17 but it 52:18 really isn't anything like what ibm 52:21 created for their first pc back in the 52:24 1970s and early 80s 52:27 s o 52:28 i put up this not 52:31 for any specific piece of information 52:33 but i want to point out just generally 52:35 the million line plus 52:38 bios is just the the first line in this 52:42 uh 52:43 chart of 52:46 the firmware that gets loaded on a 52:47 machine 52:49 um but there's all kinds of other code 52:52 that runs during the boot process 52:55 that secures the system updates the 52:58

microcode this is for a currently uh 53:01 widely available 53:03 intel processor an example of the bill 53:06 of materials of the firmware that 53:08 gets loaded at boot time and initialized 53:11 and run during the startup of an intel 53:14 uh cpu so the details don't matter here 53:17 i'm just pointing out there's a lot of 53:18 stuff here and it's really important and 53:22 if it gets 53:23 damaged in some way by a hacker bad 53:26 things can happen 53:29 oops 53:30 we somehow got ahead of ourselves here 53:35 okay 53:37 so 53:38 this is an aipresentation so i want to 53:40 make sure that we tie this back to how 53:43 does ai fit into this issue of security 53:47 of platform firmware so if i'm an i.t 53:50 manager i want to know all the devices 53:51 in my system are following the best 53:54 practices and are properly protected 53:56 they're doing the right thing with their 53:57 firmware because again if any of them

54:01 is compromised they can all be 54:03 compromised and 54:05 bad things can happen throughout the 54:07 network 54:08 i've seen baseboard management 54:11 controllers in multi-million dollar 54:14 servers with hundreds or hundreds of 54:17 processors anyway uh where the baseboard 54:20 management controller an old piece of 54:23 firmware and software that 54:26 manages the system operation where that 54:28 thing has been penetrated 54:30 and it has spread 54:33 an infection to every virtual machine 54:36 running across hundreds of processors 54:39 within the same box 54:40 and then it can then expand out to the 54:42 entire network 54:44 s o 54:46 i want to be able to scan all the 54:47 devices in my network in real time and 54:50 identify vulnerable damaged devices 54:53 anything bad that could be going on and 54:56 i want to 54:57

identify devices at risk even if they're 54:59 not currently behaving badly intrusion 55:03 detraction systems are fine monitoring 55:05 the network using ai to look for 55:08 patterns and bad behaviors and identify 55:10 devices that have been damaged but 55:13 gee wouldn't it be nice to be able to 55:16 identify them before they go rogue 55:19 before they start 55:20 exfiltrating data from my from my 55:23 network etc 55:24 so 55:27 but there are thousands of devices 55:30 they're running firmware from many 55:31 sources and of many types 55:33 i've talked in the previous slide about 55:36 gee how much there is out there 55:38 um how can i make sure that they're not 55:41 vulnerable they're not damaged by an 55:44 attacker that they're not 55:47 in some way going to come and bite me in 55:49 the rear end 55:51 so 55:52 one option is use ai machine learnings 55:55 to scan them and evaluate their their

55:58 assets 55:59 so here's a 56:01 kind of a marketing picture really of 56:03 what a system might look like that does 56:06 that 56:07 we have 56:09 a user interface 56:12 it's step one there that you can 56:15 schedule an immediate scan of your of 56:17 your network or 56:19 have a 56:20 a scan that runs periodically or 56:22 whatever 56:24 then we have scanning software the red 56:26 ball in the middle 56:28 that goes out and touches everything on 56:30 my network 56:31 and 56:33 takes a look at the firmware 56:36 that's running there its attributes its 56:38 configuration etc 56:41 and then um 56:43 then sends that data out to a secure 56:45 cloud 56:46

which runs ai algorithms to uh 56:50 identify what's going on here 56:53 then 56:54 very quickly 56:55 because we're running out of time 56:58 we want to extract 57:01 an image of what's going on we want to 57:02 scout it for improper configuration 57:06 valid code signatures etc known 57:08 vulnerabilities this can be done without 57:10 machine learning but then we can use 57:14 machine learning simulate the code flow 57:17 to make sure a chain of trust is 57:19 maintained regenerate c code from the 57:21 binary image do static code analysis etc 57:25 we can identify inventabilities observe 57:27 risky code practices etc 57:29 we can 57:30 identify issues and we can take 57:32 automatic action or we can tell an i.t 57:35 manager that this device is suspect and 57:37 you want to evaluate it and do manual 57:40 analysis 57:42 and 57:43 lastly before i wrap up here i just want

57:46 to say we can apply this to other 57:48 potential kinds of networks how about 5g 57:50 networks with phones and tablets and iot 57:53 how about smart vehicle systems autos 57:55 trucks etc and what about that 57:58 autonomous vehicle wouldn't you like to 58:00 have somebody checking that the 58:01 driverless delivery truck firmware 58:04 that's traveling in the lane next to you 58:05 on the highway is actually secure and 58:08 safe 58:09 and there are potentially many other uh 58:12 things where we could apply this to so 58:15 anyway 58:16 that's it for me thank you 58:23 so unfortunately we're out of time um 58:26 excellent presentations thank you very 58:28 much it's been a pleasure to moderate 58:29 this panel and the panelists been typing 58:32 their answers for some of the questions 58:33 from the audience into the q a thank you 58:36 very much 58:37 and for closing remarks here's dr eberty 58:40 thanks very much uh again 58:43

julia our moderator and also our 58:45 speakers and also those of you who 58:47 attended this live presentation or 58:49 watching the recording later if you put 58:51 your question q a and the speakers were 58:53 not able to answer them live will post 58:57 their answers later on on our ai website 59:00 i just want to bring to your attention 59:02 that if you like this presentation we 59:03 have our october 7th event coming up ai 59:06 in space and aerospace event and also uh 59:09 we have our november four events ar in 59:12 health care and we have nasa and nih 59:15 speakers coming in so thanks very much 59:17 again everyone for joining us today and 59:19 uh you can watch the recording of this 59:21 later 59:22 uh on our website if you would like a 59:25 pdh or cu certificate you can just email 59:28 your name and email address and your 59:30 affiliation to the email i shared in the 59:32 chat box um.ai at main.tdu i received 59:36 your certificate so thanks again and see 59:38 you next time

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