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HPAI consumer shopping analysis using Apriori algorithm

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Abstract. PT Herba Penawar Alwahida sells a variety of herbal products. The process of buying and selling transactions occur every day, resulting in a pile of data pretty much. However, so far the transaction data has only been used as material to make monthly reports without further use of data these, even though from these data information can be extracted to support marketing. To utilize existing transaction data, the authors make a website-based data mining application. This application will be developed by method association (Association Rule) uses apriori algorithm. So that it can be seen the level of accuracy of this application. With the application of data mining, is expected to help the distributor to get information about which HPAI products are often purchased by consumers simultaneously, so as to improve the product marketing and maintaining process availability of stock of these products to remain.

1. Introduction

Traditional medicine is still in demand by the people of Indonesia, such as herbs and herbal products. Many companies produce herbal products, one of which is in Indonesia, namely PT. Indonesian Alwahida Penawar Herba or what people know as HPAI. The company is a network of Halal business companies in Indonesia and focuses on herbal products that are halal and of high quality and based on Thibbunnabawi. All HPAI products are distributed directly by the company to the Business Centres in each region and then distributed again to HPAI agents scattered around it. HPAI does not only sell herbal medicines, the products sold are also varied, such as supplements and beauty cosmetics. In the distribution of these HPAI products, the buying and selling process takes place. It also became a daily routine, weekly to annual. Can imagine how many transactions occur in one day and how much data has been stored in a month. However, the data set is not used, when in fact it can be processed into information that suseful for stock agents. To process the data, this is where the role of data mining is needed. Namely using the association method with apriori algorithm to determine the relationship of each product in sales, so that it can be known HPAI consumer spending patterns. The method often used to analyse consumer shopping behaviour patterns is shopping basket analysis or Market Basket Anatasis (MBA). MBA is one of the most popular types of data analysis used in the marketing world [1]. This MBA is analysing consumer buying habits by finding associations between different products that consumers place in shopping basketball [2]. There have been many previous studies that use the association method with this apriori algorithm, there are Implementation of Apriori Algorithm for Analysis of Consumer Purchase Patterns [3], where this research has the aim of create an application that is used in determining consumer purchasing patterns by applying apriori algorithms and using Visual Basic 2010 as a tool for determining consumer purchase patterns. In this study, then Use of Apriori Algorithm on Building materials Sales Transaction Data of Building Materials [4] where this



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research has the aim of to determine the pattern of dependency relationships between goods and other goods so that the probability of goods purchase based on other goods can be found, and Online Store Product Recommendation System Uses Apriori Method [5] this research will analyse the rules in a historical data of purchase from Online Store visitors to get recommendation of products to be displayed, the authors conducted a case study at a HPAI Distribution (Buter (DC) in the Sidoarjo area, namely DC Rahma Andriana. The method used is apriori algorithm. The apriori is first algorithm to generate all frequent item sets and confident association rules was the AIS algorithm by Agrawal [6-8] As a result, they have stored a lot of data but only a little information can be used to support marketing strategies. The author expects the information obtained from this study is information about HPAI consumer Shopping Cart Analysis Using Apriori Algorithms (Case Study: DC Rahma Andriana)". It is expected that the results of this research can help DC Rahma Andriana in analysing sales transaction data to make better marketing policies and planning in the future.

2. Experimental method

Apriori Algorithms include association learning in data mining that looks for patterns of relationships of several items in a dataset. The association rule between some of these attributes is often called affinity analysis or market basket analysis so it is widely used in transaction data. For example, in a supermarket, who has a basketball market, with apriori algorithm, the supermarket owner can find out the pattern of consumer spending, if a consumer buys items A, B have a 60% chance he will buy item C, this pattern can be known from the transaction data so far. While the association analysis is a process to get all the association vertues of all transactions that meet the minimum support and minimum confidence requirements. Minimal Support is a value determined by the researcher to cut the combination of set items into fewer. Minimal Confidence is a value that is also determined by the researcher to cut the combination of each k-item set (the result of minimal support trimming) to form association rules. The basic methodology of association analysis is divided into two stages:

• Support: Support from an association rule is the presentation of the combination of items in the database, where if have item A and item B then the support is the proportion of transactions in the database containing A and B. The support value of an item is obtained by the formula [9].

Support (A) = (<u>the number of transactions containing A</u>) transaction total

While the support value of 2 items is obtained from the following formula:

Support $(A,B) = P (A \cap B)$

• Confidence: Confidence of association rule is a measure of the accuracy of a rule, which is the presentation of a transaction in a database containing A and containing B [10]

 $Confidence = P(B|A) = \sum \frac{Transaction \ contain \ A \ and \ B}{\sum Transaction \ contain \ A}$

3. Results and discussion

3.1. Manual calculation

The data used to obtain associative rules for products purchased by HPAI consumers are from January 2017 to December 2018. The total amount of initial data (data warehouse) is 50 data, with 3 attributes namely date, member name, and name product. Apriori algorithm manual calculations for now the relationship between HPAI products that are often bought by consumers.

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Table 1. Transaction data for each item.					
Product	Amount	Product	Amount	Product	Amount
Andrographis centella	5	gagan HS	2	Honey Premium	3
Bilberry	9	Procumin Rich Vit. E	1	Bitter Honey	1
Biosir	2	Procumin Propolis	3	Honey SJ	1
Carnocap	5	Rosella HS	1	Zaitun	13
Deep Squa	6	Siena	1	Sari Kurma	12
Diabextrac	2	Spirulina	12	Rimfibre	1
Gamat	6	Truson	3	Day Cream	7
Ginextrac	2	Gentella Teh Sinergi	2	Night Cream	7
Habbassauda HPAI	8	Deep Olive	2	Deep Beauty	2
Harumi	8	Etta Goat Milk	12	Green Wash	2
Langsingin	3	Extra Food	14	Hibis	4
Laurik	4	Hpai Coffe	9	Herbal HPAI	20
				toothpaste	
Magafit	3	Jannatea Cold	1	Promol 12	1
Mengkudu	4	Jannatea Hot	1	Kolagen Soap	14
Synergy Herb Oil	21	Coffe 7 Elemen	9	Honey Soap	14
Mustika Dara	3	Honey Multiflora	2	Propolis Soap	14
N-Green	3	•			

Specify the minimum value (ϕ) = 14, then specify frequent itemset. Then F1 = {Synergy Herb Oil, Extra Food, HPAI Herbal Toothpaste, Collagen Soap, Honey Soap, Propolis Soap}. From the F1 candidate will get 2-itemset of existing transaction data as in the table below.

Table 2. Candidate 2 items set.

Item	Amount
Synergy Herb Oil, Extra Food	7
Synergy Herb Oil, HPAI Herbal Toothpaste	10
Synergy Herb Oil, Collagen Soap	3
Synergy Herb Oil, Honey Soap	4
Synergy Herb Oil, Propolis Soap	6
Extra Food, HPAI Herbal Toothpaste	8
Extra Food, Collagen Soap	5
Extra Food, Honey Soap	6
Extra Food, Propolis Soap	7
HPAI Herbal Toothpaste, Collagen Soap	8
HPAI Herbal Toothpaste, Honey Soap	7
HPAI Herbal Toothpaste, Propolis Soap	7
Collagen Soap, Honey Soap	6
Collagen Soap, Propolis Soap	5
H oney Soap, Propolis Soap	7

The minimum value (ϕ) is changed to 7, then obtained F2 = {{Herbal Oil Synergy, Extra Food}, {Synergy Herb Oil, HPAI Herbal Toothpaste}, {Extra Food, HPAI Herbal Toothpaste}, {Extra Food, Propolis Soap}, {Herbal Toothpaste HPAI, Collagen Soap}, {Herbal HPAI Toothpaste, Honey Soap}, {Toothpaste Herbal HPAI, Propolis Soap}, {Honey Soap, Propolis Soap}}. Amount of candidate itemset as in the table below.

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Item	Amount
Synergy Herb Oil, Extra Food, HPAI Herbal Toothpaste	5
Synergy Herb Oil, Extra Food, Collagen Soap	1
Synergy Herb Oil, Extra Food, Honey Soap	3
Synergy Herb Oil, Extra Food, Propolis Soap	4
Synergy Herb Oil, HPAI Herbal Toothpaste, Collagen Soap	2
Synergy Herb Oil, HPAI Herbal Toothpaste, Honey Soap	5
Synergy Herb Oil, HPAI Herbal Toothpaste, Propolis Soap	5
Synergy Herb Oil, Collagen Soap, Honey Soap	2
Synergy Herb Oil, Collagen Soap, Propolis Soap	2
Synergy Herb Oil, Honey Soap, Propolis Soap	4
Extra Food, HPAI Herbal Toothpaste, Collagen Soap	4
Extra Food, HPAI Herbal Toothpaste, Honey Soap	6
Extra Food, HPAI Herbal Toothpaste, Propolis Soap	6
Extra Food, Collagen Soap, Honey Soap	3
Extra Food, Collagen Soap, Propolis Soap	3
Extra Food, Honey Soap, Propolis Soap	4
HPAI Herbal Toothpaste, Collagen Soap, Honey Soap	3
HPAI Herbal Toothpaste, Collagen Soap, Propolis Soap	3
HPAI Herbal Toothpaste, Honey Soap, Propolis Soap	4
Collagen Soap, Honey Soap, Propolis Soap	3

We specify the mining value (ϕ) = 14, then we specify frequent itemset. Then F1 = {Minyak Herba Sinergi, Extra Food, Pasta Gigi Herbal HPAI, Sabun Kolagen, Sabun Madu, Sabun Propolis}. Then the minimum value (ϕ) is changed to 7, then F2 can be obtained = {{Minyak Herba Sinergi, Extra Food}, {Minyak Herba Sinergi, asta Gigi Herbal HPAI}, {Extra Food, Pasta Gigi Herbal HPAI}, {Extra Food, Sabun Propolis}, {Pasta Gigi Herbal HPAI, Sabun Kolagen}, {Pasta Gigi Herbal HPAI, Sabun Madu}, {Pasta Gigi Herbal HPAI, Sabun Propolis}, {Sabun Madu, Sabun Propolis}}. With $\phi =$ 7, F3 is obtained = {} because there is no 3-itemset whose frequency is $\geq \phi$. Because F3 = {}, then look for association rules, the frequent itemset used is F2. From the F2 that has been found, we look for the value of support and value of confidence from the prospective association rules.

Table 4. Candidates for association rules from F2.

Item	Support	Confidence
If buy Synergy Herb Oil, it will buy Extra Food	14%	33%
If buy Extra Food, you will buy Synergy Herb Oil	14%	50%
If buy Synergy Herb Oil, it will buy HPAI Herbal Toothpaste	20%	48%
If buy HPAI Herbal Toothpaste, then will buy Synergy Herb Oil	20%	50%
If buy Synergy Herb Oil, it will buy Collagen Soap	6%	14%
If buy Collagen Soap, it will buy Synergy Herb Oil	6%	21%
If buy Synergy Herb Oil, it will buy Honey Soap	8%	19%
If buy Honey Soap, it will buy Synergy Herb Oil	8%	29%
If buy Synergy Herb Oil, it will buy Propolis Soap	12%	29%
If buy Propolis Soap, it will buy Synergy Herb Oil	12%	43%
If buy Extra Food, you will buy HPAI Herbal Toothpaste	16%	57%
If buy HPAI Herbal Toothpaste, then will buy Extra Food	16%	40%
If buy Extra Food, you will buy Collagen Soap	10%	36%
If buy Collagen Soap, it will buy Extra Food	10%	36%

4

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Table 4. Cont. If buy Extra Food, you will buy Honey Soap 12% 43% If buy Honey Soap, it will buy Extra food 12% 43% 14% If buy Extra Food, you will buy Propolis soap 50% If Propolis Soap, it will buy Extra Food 14% 50% If HPAI Herbal Toothpaste, then will buy Collagen Soap 16% 40% If Collagen Soap, it will buy HPAI Herbal Toothpaste 16% 57% If buy HPAI Herbal Toothpaste, then will buy Honey Soap 14% 35% If buy Honey Soap, it will buy HPAI Herbal Toothpaste 14% 50% If buy HPAI Herbal Toothpaste, then will buy Propolis Soap 14% 35% If buy Propolis Soap, it will buy HPAI Herbal Toothpaste 14% 50% 12% If buy Collagen Soap, it will buy Honey Soap 43% If buy Honey Soap, it will buy Collagen Soap 12% 43% If buy Collagen Soap, it will buy Propolis Soap 10% 36% If buy Propolis Soap, it will buy Collagen Soap 10% 36% 14% If buy Honey Soap, it will buy Propolis soap 50% If buy Propolis Soap, it will buy Honey Soap 14% 50%

The minimum confidence value is 50%, then multiplied between support and confidence, the results of the final association rules are shown in the table below this.

Table 5. Final association rules.					
				Support	С

Rule Item	Support	Confidence	Support x Confidence
If buy Extra Food, it will buy Synergy Herb Oil	14%	50%	7%
If buy HPAI Herbal Toothpaste, then you will buy Herb Oil Synergy	20%	50%	10%
If buy Extra Food, it will buy HPAI Herbal Toothpaste	16%	57%	9%
If buy Extra Food, it will buy Propolis Soap	14%	50%	7%
If buy Propolis Soap, then will buy Extra Food	14%	50%	7%
If buy Collagen Soap, then will buy HPAI Herbal Toothpaste	16%	57%	9%
If buy Honey Soap, it will buy HPAI Herbal Toothpaste	14%	50%	7%
If buy Propolis Soap, then will buy HPAI Herbal Toothpaste	14%	50%	7%
If buy Honey Soap, it will buy Propolis Soap	14%	50%	7%
If buy Propolis Soap, then will buy Honey Soap	14%	50%	7%

Based on the above calculation, the rule that has the highest support and confidence is 10% with rule If buy HPAI Herbal Toothpaste, then you will buy Herb Oil Synergy.

3.2. Testing result

For testing result data used to obtain associative rules for products purchased by HPAI consumers are from January 2017 to December 2018. The total amount of initial data (data warehouse) is 1633 data.

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Min	Min.	P .1		Confi	Support
Sup	Confi	Rule	Support	dence	Х
port	dence			uence	Confidence
10%	50%	HPAI Herbal Toothpaste, Olive → Synergy Herb Oil	22.6%	89.13%	20.14%
		Synergy Herb Oil, Olive \rightarrow Herbal HPAI Toothpaste	22.6%	100%	22.6%
		Synergy Herb Oil, HPAI Herbal Toothpaste → Olive	22.6%	92.95%	21%
15%	50%	HPAI Herbal Toothpaste, Olive → Synergy Herb Oil	22.6%	89.13%	20.14%
		Synergy Herb Oil, Olive \rightarrow Herbal HPAI Toothpaste	22.6%	100%	22.6%
		Synergy Herb Oil, HPAI Herbal Toothpaste → Olive	22.6%	92.95%	21%
20%	50%	HPAI Herbal Toothpaste, Olive → Synergy Herb Oil	22.6%	89.13%	20.14%
		Synergy Herb Oil, Olive → Herbal HPAI Toothpaste	22.6%	100%	22.6%
		Synergy Herb Oil, HPAI Herbal Toothpaste → Olive	22.6%	92.95%	21%
20%	50%	HPAI Herbal Toothpaste \rightarrow Olive	22.6%	89.13%	20.14%
		Olive→ HPAI Herbal Toothpaste	25.35%	72.13%	18,28%
30%	50%	Found no association results			

Table (Tastin a marsh

This test stops here due to support values of 35%, 40%, and so on will not get the association rules. Based on the above test, with existing datasets, this system can perform apriori calculations with a minimum of $\leq 25\%$ support. From the five tests with 5 minimum values of support used, it can be seen that the best association rule that is formed is if you buy Synergy Herb Oil, Olive then buy Herbal HPAI Toothpaste has 22.6% support and 100% confidence.

4. Conclusion

Based on the results of the study in the previous chapter, the following conclusions can be drawn: From the five tests with 5 minimum values of support used, it can be seen that the best association rule that is formed is if you buy Synergy Herb Oil, Olive then buy Herbal HPAI Toothpaste has 22.6% support and 100% confidence. Thus, the three products must always be available at store.

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