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Bringing Library Instruction to Engineering Students: Comparing Three Approaches

Susan K. Boyd

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ASEE Annual Conference and Exposition, Salt Lake City, Utah.

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Bringing Library Instruction to Engineering Students: Comparing Three Approaches

by Susan Boyd Michel Orradre Library Santa Clara University

ELD/ASEE Annual Conference and Exposition Salt Lake City, Utah June 23, 2004



Santa Clara University

- Private institution founded by the Jesuit order of the Catholic Church in 1851.
- Total enrollment = 8,000 students (including 1,300 in the School of Engineering)
- Undergraduate degrees in the arts and sciences, business, and engineering.
- Graduate degrees in business, law, engineering, pastoral ministries, counseling psychology and education.



School of Engineering

Departments:

- Computer Engineering
- Electrical Engineering
- Mechanical Engineering
- Civil Engineering (undergraduate degrees only)
- Applied Mathematics (graduate degrees only)
- Engineering Management (graduate degrees only)



The New Academic Instruction Adventure

- What's information literacy?
- Where to start
- Peer coaching; English 2 practice
- Faculty consultation
- LOEX, Immersion 2003
- Reflection, modifications
- Future planning



Bringing Library Instruction to Engineering Students: Comparing Three Approaches

- Approach #1: In-class instruction within the Engineering department
- Approach #2: In-class instruction in required technical writing course within the English department
- Approach #3: Outside of class instruction covering engineering resources



Approach #1- In-Class Instruction -Advantages

- •Timing of instruction is "just-in-time" before assignment involving library research.
- •Answers students' question: "Why do I have to learn this?"
- •Instructor presence increases students' attention and focus.
- •Instructor adds value to the class by contributing insights and/or comments.
- •Class relevance optimized by collaboration between faculty and librarian.



Approach #1- In-Class Instruction -Disadvantages

- Time to meet with instructor
- Time to develop materials which maybe used only once
- The "invisible" instructor
- The "too visible" instructor
- The "changing" instructor
- Instructor requirements vs. your requirements
- Some content overlaps with outside of class instruction offered to all engineering students



Approach #1 - In-Class Lesson Example -Wireless Communications

- Differences between the library's databases vs. the web; electronic vs. paper publications, and website evaluation
- Remote access to the library's website
- Search examples: library's catalog, ACM Digital Library, IEEE Xplore, and Compendex/Inspec
- Quiz: Finding a full text article and conference paper, finding more information on a standard and locating a patent--all relating to wireless communications



Approach #2 - In-Class Instruction Through Tech Writing Requirement -Advantages

- In theory, reaching all electrical and computer engineering students
- More writing assignments to choose from for lesson planning
- Interdisciplinary subjects
- More emphasis on critical thinking in tech writing assignments



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- Not reaching Mechanical and Civil Engineering Departments (Their tech writing requirement is covered in a departmental class)
- Some content overlaps with outside of class instruction offered to all engineering students
- One instructor of three tech writing classes opted out of library instruction session



Approach #2 – Website Evaluation Exercise

Case study: Space shuttle Columbia disaster Covering the different perspectives regarding engineering ethical issues

- Columbia Accident Board: http://www.caib.us/
- World Socialist Web Site: http://www.wsws.org/articles/2003/sep2003/col3s22.shtml
- Edward Tufte: Ask E.T. Forum http://www.edwardtufte.com/bboard/

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ON THE WSWS <u>Donate to</u> <u>the WSWS</u> <u>Expansion Fund!</u>	upon reentry into the earth's atmosphere, killing all seven crew members. Shortly after the incident, the Columbia Accident Investigation Board (CAIB) was set up to investigate the causes of the disaster. The board summarized its findings in a report released
<u></u>	on August 16. This caries of three articles analyzes the report and

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Columbia information sources	
For detailed reports and primary data sources on the Columbia, go to http://www.spaceref.com/Columbia/	
Also very useful: http://www.nasawatch.com/	
Edward Tufte, February 5, 2003	
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Approach #2 - Technical Writing Class – Other Sections of Lesson Plan

- Boolean searching
- Looking for interdisciplinary information engineering, business, ethics
- Differences between web sources and the library's databases
- Databases covered: Library's catalog, Academic Search Elite, Social Sciences Full Text, Business Reference Suite, Business Source Elite, Factiva, Applied Science Index, General Science Full text and Philosopher's Index



Approach #3 - Outside of Class Engineering Resources Instruction -Advantages

- Requested by faculty
- Does not take any of instructor's in-class time
- Any engineering student may attend
- Attendees are more motivated and interested even though no instructor is present
- Held at convenient times for students (includes evening class)
- Some instructors required students to attend, and asked for proof of attendance

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Approach #3 - Outside of Class Engineering Resources Instruction -Disadvantages

- No collaboration between instructor and librarian
- No applicable assignments
- Some overlap with materials used for in-class instruction
- More classes added to accommodate students' schedules (more of librarian's time)
- Majority of instructors do not require it
- Attendance drops after fall quarter

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Approach #3 - Outside of Class Instruction "Becoming the Information Savvy Engineer"

- Ask students what their engineering majors aretailor the examples to their interests
- Emphasize the benefits of information from the library vs. information from the web
- Boolean searching
- "Tour" and examples of how to search engineering databases
- Quiz: Finding a full text article and conference paper, finding more information on a standard, locating a patent



Approach #3 - Outside of Class Engineering Resources Instruction -Promotional Opportunities

- Grad school orientation once/quarter
- Graduate students' information packets
- Computer engineering "events section" on departmental website
- E-mail distribution
- Annual engineering faculty/staff offsite meeting









Direct your search for information, do research for today's technology! Find what you need to write papers, project reports and theses!

"Becoming the Information Savvy Engineer"

Presented by Susan Boyd, Engineering Librarian Covers: An overview of library services, searching the library's engineering databases, and resources on how to cite your research in papers, project reports and theses.



Bibliography from an Actual Senior Design Project: <u>Before</u> Library Instruction

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- PGP: Pretty Good Privacy Simson Garfinkel (Jan. '95)



Revised Bibliography <u>After</u> Library Instruction

- Corrected Citations from the Previous Slide (APA format):
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Useful Techniques Common to All Approaches

- Active learning
- Vary techniques (visual, auditory, kinesthetic) to appeal to different learning styles
- Challenging exercises recommend not doing them at the end of the class
- Real-life experiences
- Prompt feedback



Accomplishments

- Revived library instruction program for the School of Engineering that had been on hold for almost two years
- Reached classes that had never had library instruction before
- "Thank You" from students
- Students returning for one-on-one assistance

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Conclusions

- Ideally information literacy should be integrated with the curriculum
- Faculty need to know what information literacy is, and how they can incorporate it into their classes
- In the meantime, take advantage of all opportunities to reach engineering students
- In-class instruction tailored to engineering class assignments
- In-class instruction in other departments required for engineering students
- Outside of class instruction open to all engineering students



Possible Future Approaches

- Classes given by library resource such as for a specific database or databases
- Speaking at student professional groups
- Classes for faculty