1	Using the Medical Research Council Framework and public
2	involvement for the development of a communication partner training
3	intervention for people with primary progressive aphasia (PPA):
4	Better Conversations with PPA
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1 Abstract

2 Background: Primary progressive aphasia is a language-led dementia 3 resulting in a gradual dissolution of language. Primary progressive apahsia 4 has a significant psychosocial impact on both the person and their families. 5 Speech and language therapy is one of the only available management 6 options, and communication partner training interventions offer a practical 7 approach to identify strategies to support conversation. The aim of this 8 study was to define and refine a manual and an online training resource for 9 speech and language therapists to deliver communication partner training 10 to people with primary progressive aphasia and their communication 11 partners called Better Conversations with primary progressive aphasia.

12 Methods: The Better Conversations with primary progressive aphasia 13 manual and training program were developed using the Medical Research 14 Council framework for developing complex interventions. The six-stage 15 development process included 1. Exploratory review of existing literature 16 including principles of applied Conversation Analysis, behaviour change 17 theory and frameworks for chronic disease self- management, 2. 18 Consultation and co-production over 12 meetings with the project steering 19 group comprising representatives from key stakeholder groups, 3. 20 Development of an initial draft, 4. Survey feedback followed by a consensus 21 meeting using the Nominal Group Techniques with a group of speech and 22 language therapists, 5. Two focus groups to gather opinions from people 23 with PPA and their families were recorded, transcribed and Thematic 24 Analysis used to examine the data, 6. Refinement.

1 Results: Co-production of the Better Conversations with primary 2 progressive aphasia resulted in seven online training modules, and a 3 manual describing four communication partner training intervention 4 sessions with accompanying handouts. Eight important components of 5 communication partner training were identified in the aggregation process 6 of the Nominal Group Technique undertaken with 36 speech and language 7 therapists, including use of video feedback to focus on strengths as well as 8 areas of conversation breakdown. Analysis of the focus groups held with 9 six people with primary progressive aphasia and seven family members 10 identified three themes 1) Timing of intervention, 2) Speech and language 11 therapists' understanding of types of dementia, and 3) Knowing what helps. 12 These data informed refinements to the manual including additional 13 practice activities and useful strategies for the future.

14 Conclusions: Using the Medical Research Council framework to develop an 15 intervention that is underpinned by a theoretical rationale of how 16 communication partner training causes change allows for the key 17 intervention components to be strengthened. Co-production of the manual 18 and training materials ensures the intervention will meet the needs of 19 people with primary progressive aphasia and their communication partners. 20 Gathering further data from speech and language therapists and people 21 living with primary progressive aphasia and their families to refine the 22 manual and the training materials enhances the feasibility of delivering this 23 in preparation for a phase II NHS-based randomised controlled pilot-24 feasibility study, currently underway.

- **Keywords:** Primary Progressive Aphasia; Speech and Language Therapy;
- 2 Intervention; conversation; co-production; consensus.

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1 Background:

2 The number of people living with dementia worldwide continues to rise, 3 estimated at around 50 million at present with nearly 10 million new cases 4 each year¹. Of these, perhaps a half a million people worldwide and several 5 thousand in the United Kingdom have primary progressive aphasia (PPA): 6 a group of language-led dementias associated with Frontotemporal 7 Dementia and Alzheimer's disease². PPA presents as an insidious 8 dissolution of language skills with relative sparing of other cognitive 9 functions². At present there are three internationally recognised PPA 10 variants; people with semantic variant experience a gradual loss of word 11 meanings affecting both comprehension and naming, people with logopenic 12 variant PPA present with difficulties in word retrieval and processing of 13 complex sentences, and people with non-fluent agrammatic variant PPA 14 demonstrate effortful, distorted articulation of speech sounds (apraxia) 15 and/or an agrammatism³. Each variant presents with a distinct 16 neuroanatomical distribution of atropy and underlying neuropathology^{2,3}. 17 Though it constitutes only a small proportion of the total dementia burden, 18 PPA is of disproportionate clinical importance because it tends to strike 19 people in older midlife with devastating impact on occupational and social 20 functioning and because it presents a number of unique challenges not well 21 met by conventional models of aphasia and dementia management.

People with PPA report increasing social isolation and reduced confidence as a result of their worsening communication difficulties⁴. More than one third of people with PPA experience depression and symptoms of anxiety are not uncommon. These likely impact directly on reports of reduced quality of life amongst people with PPA⁵. Spouses of people with PPA report a long trajectory of change, even prior to diagnosis. This results in feelings of loss of relationship and meaningful social interaction, increasing dependency of their spouse with PPA on them for communication, and overwhelming responsibility⁶.

6 The research literature on speech and language treatment approaches for 7 people with PPA is developing. The majority of research has focused on 8 impairment-focused interventions that aim to maintain or improve the 9 person's ability to use words^{7,8}. Many people with PPA disengage from such 10 naming therapies due to the frustration of practising individual words they will inevitably lose as the disease progresses⁹. More recently there has 11 12 been a growing focus on functional communication interventions for PPA, 13 which aim to support a person to execute an activity or participate in a life 14 situation¹⁰. A systematic review of these diverse interventions identified two 15 key shared components; building on existing strategies, and practising strategies with a communication partner¹⁰. 16

17 Despite barriers to therapy access, such as a lack of awareness of the role 18 of the speech and language therapist in PPA, and restrictive service criteria, 19 the number of people with this condition being referred to speech and 20 language therapy is increasing¹¹. In contrast to a research focus on naming 21 therapies, in clinical practice speech and language therapists prioritise 22 communication partner training (CPT) interventions for people with PPA 23 and their communication partners (CPs; who may be anyone close to the 24 person such as spouses, family members or friends)^{11,12}.

1 CPT interventions for stroke and dementia have arisen from studies of 2 conversation between people with communication disorders and their CPs. 3 This research demonstrates that both people with dementia and aphasia 4 draw on areas of retained strength, such as gesture, to maintain 5 interactional flow^{13,14,15}. Some CPs are seen to facilitate conversational 6 interaction, for example through giving time, but can equally expose their 7 partners' difficulties by using barrier behaviours, for example, test questions 8 (to which they already know the answer, a pedagogic behaviour used with 9 children). CPT interventions aim to change conversation behaviours, enhancing 10 conversational skill and confidence, and reducing barriers to facilitate the flow of 11 natural conversation¹⁶. CPT interventions result in improved quality of life and 12 wellbeing for people with dementia, and improved competency in their 13 CPs¹⁷.

14 Many speech and language therapists report delivering CPT to people with 15 PPA and describe using resources developed for stroke aphasia or brain 16 injury related communication difficulties¹². CPT has a growing evidence 17 base in stroke aphasia^{16,18} and delivers positive changes in the 18 conversation skills of people with aphasia as well as their CPs^{19,20,}. 19 However, CPT approaches in stroke aphasia are not designed to meet the 20 needs of people with progressive communication difficulties. Currently 21 there are only case study reports of CPT for people with PPA^{21,22}. There is 22 some suggestion of increased communicative effectiveness as a result, 23 however, it is difficult to attribute these gains to CPT due to the fact that 24 individuals were concurrently participating in additional interventions. Thus, 25 there is a clinical need to develop a CPT intervention designed to meet the 1 needs of people with PPA and their families^{6,23,24}.

2 To our knowledge there has been no specific research undertaken asking 3 people with PPA and their families what interventions are important or need 4 to be developed. People with PPA have written about their general 5 experiences of speech and language therapy and the value of developing 6 "a wide range of personalized strategies that continually evolve as the disease progresses"25. Spouses report a need to develop practical 7 8 approaches to deal with communication difficulties and maintain a close 9 bond with their loved ones⁶. These issues are more likely to be met by 10 tailored interventions, that build capacity by helping them to adjust and 11 reframe their communication over time⁶. Speech and language therapists 12 themselves have identified a need to engage family who are motivated to 13 understand how they can best support their loved ones²⁶. Therefore, 14 gathering ideas and contributions of people living with PPA, often described 15 as Public Involvement, is important to ensuring an intervention will meet 16 their needs. Public Involvement is defined by the UK Standards for Public 17 Involvement as research that is carried out with members of the public 18 rather than to them²⁷. These standards include ensuring that people are 19 involved as early as possible and that participation is made accessible. Co-20 production is defined as a way of working where people (service users) and 21 providers work together to reach a collective outcome²⁸. The aim of this 22 study was to work with people with PPA and their families, from the 23 beginning, to co-produce a CPT intervention to meet their needs.

Ensuring strict standardisation is unlikely to be appropriate given the needto tailor CPT to an individual's needs but understanding what causes the

1 change so this can be identified and strengthened in the development 2 process is key. This complex intervention, with its multiple interacting 3 components, such as working with both a person with PPA and their CP. 4 will be difficult to evaluate. The Medical Research Council provide a 5 framework for developing and evaluating complex interventions²⁹. The 6 guidance outlines the importance of preliminary development and testing of 7 an intervention's procedures prior to piloting and evaluation. This paper 8 therefore describes how the Medical Research Council framework was 9 used to develop Better Conversations with PPA (BCPPA), a 4-session, 10 manualised, CPT intervention to help people with PPA and their CPs to 11 identify and practice strategies to reduce barriers (such as interjecting when 12 a person may not have finished) and increase facilitators in conversations 13 (such as giving more time). A manual and an online training resource for 14 speech and language therapists, hosted on a life-learning platform at UCL, 15 were developed to enable speech and language therapists to deliver the 16 intervention. In line with stages 1 and 2 of the Medical Research Council 17 Framework the underlying theory and proposed mechanisms of change for 18 the BCPPA program will be described as well as primary research which 19 informed the co-production of the manual and online training resource.

20 Aim

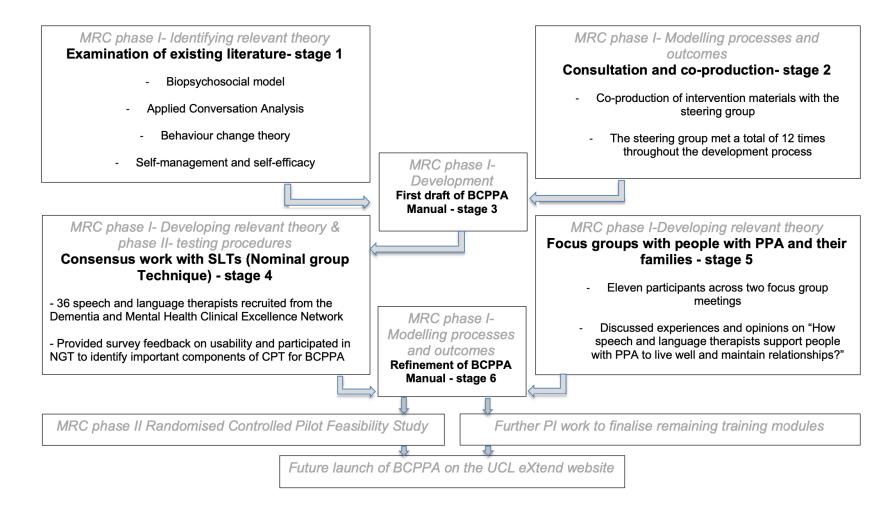
To use the Medical Research Council framework for developing complex interventions to define and refine a manual and an online training resource for speech and language therapists to deliver BCPPA to people with PPA and their CPs.

1 Methods

2 Intervention development activities were based on phases one and two in 3 the Medical Research Council framework for development of complex 4 interventions²⁹. This comprised six stages including 1. examination of 5 existing literature, 2. consultation and co-production work, 3. development 6 of an initial draft, 4. consensus work with speech and language therapists, 7 5. focus groups with people with PPA and their families, 6. Refinement of 8 the BCPPA intervention and manual in preparation for the randomised 9 controlled pilot-feasibility study. Figure 1 demonstrates how these activities 10 map onto the Medical Research Council guidance. Intervention 11 development also followed the GUIDED guidelines for reporting for 12 intervention development studies³⁰. Further patient and public involvement 13 work undertaken to finalise outstanding training modules identified as 14 supplementary to the RCT will not be discussed here. The first author, A.V., 15 an experienced speech and language therapist, led all stages. Work was 16 undertaken over two years between 2016 and 2018.

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- 1 Figure 1. The six stages in the development BCPPA intervention and manual drafting, mapped on to the Medical
- 2 Research Council framework for development of complex interventions.



1 Recruitment

2 Consultation and co-production work (Stage 2): An opportunistic sample of 3 people with PPA and their families, specialist speech and language 4 therapists and neuropsychologists were invited to join the project steering 5 group. A.V. emailed people who were known to her through clinical work 6 and asked the facilitator of the PPA branch of the Rare Dementias Support 7 Group based at UCL (https://www.raredementiasupport.org) to forward an 8 invitation email to individuals in the support group, inviting them to 9 participate.

10 Consensus work (Nominal Group Technique) with speech and language 11 therapists (Stage 4): speech and language therapists were recruited to 12 participate in the Nominal Group Technique consensus study through the 13 Royal College of Speech and Language Therapy Dementia and Mental 14 Health Clinical Excellence Network, of which A.V. was a committee 15 member. An advert was placed in the Royal College of Speech and 16 Language Therapy clinical practice magazine (Bulletin) and via emails 17 circulated to members inviting them to attend.

Focus groups with people with PPA and their families (Stage 5): People with PPA and their families who attend the PPA branch of the Rare Dementias Support Group at UCL were invited to participate in one of two focus group meetings held at an accessible venue on the university campus. The aim was to recruit eight people to each focus group, totaling held participants. To optimize opportunities for individuals with communication difficulties to contribute to discussion³¹, group numbers 1 were capped at eight participants. Potential participants who responded to 2 the advert were contacted by A.V. on the telephone to judge if they met the 3 inclusion criteria of a) a diagnosis or possible diagnosis of PPA/relative with 4 such a diagnosis, b) the ability to communicate to participate in a focus 5 group c) see and hear well enough to participate d) English as their 6 language of daily use. Potential participants were excluded if they had a) a 7 history of brain lesion or major head trauma, b) major physical illness or 8 disability which could impact on participation. criteria required.

9 Examination of existing literature (Stage 1)

10 Literature was selected following discussion with the research team to 11 identify papers known to explore the theoretical underpinnings of 12 interventions for dementia and CPT. The author then conducted searches 13 of the reference lists of the articles to identify any other relevant articles. 14 This included literature on existing models of dementia, principles of applied 15 Conversation Analysis, behaviour change theory and frameworks for 16 chronic disease self- management were explored. This informed the 17 preliminary contents and focus of the intervention.

18 Consultation and co-production work (Stage 2)

There remains a lack of guidance on undertaking Public Involvement with people with communication difficulties³² This work was therefore informed by information from the INVOLVE website²⁸ and bespoke advice from a coauthor (K.S.) and expert on Public Involvement with people with stroke aphasia but modified to meet the needs of people in the group. Four people with PPA and their spouses, two expert speech and language therapists, a

1 neuropsychologist and the group facilitator (A.V.) took part in 12 formal 2 BCPPA Public Involvement steering group meetings. Public Involcement 3 work to co-produce the BCPPA intervention materials and training modules 4 was informed by feedback from people with PPA who had previously received CPT³², research undertaken by A.V.^{10,11,12} and research into the 5 6 BCA program for people with stroke aphasia³⁴. Discussion focused on 7 identifying what distinct training modules would be required for the BCPPA 8 training program and what the session plans and handouts would need to 9 include for the manual. Once identified, a timeline for development was 10 agreed and work undertaken to coproduce the content in steering group 11 meetings. In order to support communication, steering group members 12 were informed of the topic for discussion in advance of each meeting and 13 invited to contribute in advance, during or after meetings using verbal, 14 written or visual means, e.g. bringing photos, drawing pictures writing 15 brainstorms or assembling and re-assembling draft materials.

16 **First draft of the manual (Stage 3)**

A draft of the BCPPA manual was developed using PowerPoint software. In order to upload these to the UCLeXtend website an online software package called Articulate was used to adapt the PowerPoint slides to an appropriate format. The work was undertaken with assistance from speech and language therapist researchers and four postgraduate researchers in speech and language sciences who were paid for their time.

Consensus work (Nominal Group Technique) with speech and
 language therapists (Stage 4)

1 The Nominal Group Technique was carried out at one of the Royal College 2 of Speech and Language Therapy, Dementia and Mental health Clinical 3 Excellence Network meetings. Draft one of the manual was made available 4 to attendees (speech and language therapists). In order to gain an 5 understanding of the clinical experiences and reality of speech and 6 language therapists a qualitative research method was identified as 7 appropriate. Speech and language therapists were encouraged to review 8 the resource and pilot it with their clients. To ensure the BCPPA intervention 9 reflected a consensus view of the most important components to include in 10 a CPT intervention for people with PPA and their families a Nominal Group 11 Technique method was chosen. Given that many of the speech and 12 language therapists participating in the meeting had pre-existing 13 professional relationships that could result in certain voices being 14 represented over others in discussions, the Nominal Group Technique 15 method was also chosen to provide opportunities to consider ideas and 16 experiences equally yet allowing for clarification and discussion prior to 17 rating³⁵.

Six weeks prior to attending the meeting speech and language therapists were sent an email inviting them to anonymously complete a 12-item feedback survey comprising all open questions (supplementary document 1), hosted online on the Google Forms platform. Survey questions were developed by A.V. in consultation with the steering group and included questions about speech and language therapists' experiences and views on the content and format of the manual.

25 The Nominal Group Technique meeting itself comprised a two-stage

1 ranking process commencing with a 90-minute group session (stage one), 2 followed by email consultation (stage two). Meeting facilitators (AV and SB) 3 agreed the session plan and central question for discussion in advance 4 (see supplementary document 2), in line with guidelines for conducting 5 Nominal Group Technique meetings¹⁴. At stage two, results of the group 6 session were circulated via email to all participants, providing information 7 on scores and mean rankings for each item. As per guidelines for 8 conducting Nominal Group Technique meetings³², items describing the 9 same ideas from the two groups were merged, following discussion and 10 agreement between A.V. and S.B. Participants were asked to reply via 11 email identifying and ranking their top eight items from this list (by placing 12 a number from 1-8 to reflect which is most important - 8 and least important 13 - 1). Following Nominal Group Technique guidelines³⁵, scores were tallied 14 and mean rankings calculated to identify the top eight ranked items overall.

15 Focus groups with people with PPA and their families (Stage 5)

16 Two focus groups took place, to provide people with PPA and their families 17 the choice of attending with or without partners. Discussion was guided by 18 the question 'How can speech and language therapists support people with 19 PPA to live well and maintain relationships?'. The focus groups were jointly 20 facilitated by A.V., alongside volunteer student speech and language 21 therapists from UCL (one per focus group). A topic guide was co-produced 22 with the BCPPA steering group and attendees of the PPA branch of the 23 Rare Dementia Support Group at UCL (see supplementary document 3).

24 Focus group discussions were video recorded and transcribed by UCL

1 student speech and language therapists (using transcription guidance³³). 2 Given the researchers objectives to understand the lived experiences of 3 people with PPA and their families, and gather opinions from them, 4 qualitative methods employing a realist approach to reflexive thematic analysis was undertaken^{37,38}. Initial codes were generated by 5 6 systematically coding interesting features (phase 2), collating these into 7 potential themes (phase 3) and reviewing them in relation to the coded 8 extracts (phase 4). Potential themes were refined to generate definitions 9 and names (phase 5), further inspected to identify and report any additional 10 key elements (phase 6). In addition, to improve reliability of analysis, four 11 speech and language therapist researchers with experience of thematic 12 analysis independently extracted data from a randomly selected section of 13 transcript, discussed and reached agreement on the coding of themes 14 arising from the data.

15 **Refinement of the BCPPA manual (Stage 6)**

Results of work in stages 4 and 5 of intervention development were
presented to the project steering group. Refinements were jointly identified
and agreed by the group members.

19 Results

20 Examination of existing literature (Stage 1)

21 Existing literature comprising the bio-psychosocial model of dementia,

22 applied Conversation Analysis, behaviour change theory and self-

23 management and self-efficacy theory was examined.

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2 Bio-psychosocial model of dementia

3 The bio-psychosocial model³⁹ proposes that there are factors other than the 4 organic causes of dementia that influence the nature and speed of 5 deterioration in daily functioning. These include some factors that are fixed, 6 such as PPA variant, that cannot be changed. The BCPPA manual 7 therefore provides practice tasks, to maximise generalisation for people 8 with semantic PPA, for whom this is more difficult than those with non-fluent 9 PPA. Tractable factors, such as the way a CP interacts with a person with 10 PPA, may be amenable to change and are directly targeted in the BCPPA 11 intervention. Adaptive mechanisms used by the CP, such as multiple 12 questions or test questions, may result in the person with PPA feeling incompetent⁴⁰. On the other hand, the use of gesture and enactment (whole 13 14 body gesture and pantomime) by a person with PPA when they are having 15 difficulty retrieving a spoken word⁴¹ could be described as an effective 16 coping strategy. The BCPPA intervention seeks to take account of fixed 17 factors whilst targeting tractable factors to support the dyad (person with 18 PPA and their CP) achieve their potential function.

19

20 Applied Conversation Analysis

Conversation Analysis is an approach to the study of human social
interaction through the analysis of spontaneous, naturally occurring talk⁴².
A number of Conversation Analysis informed stroke aphasia intervention
studies and clinical resources have been developed⁴³ such as Supported

1	Conversation for adults with Aphasia ^{18,} Supporting Partners of People with
2	Aphasia in Relationships and Conversation ⁴⁴ and BCA ⁴⁵ . These have in
3	common the analysis of video recordings of natural conversations
4	between the person with aphasia and their CP, and providing these as
5	video feedback, as a foundation for targeting therapy ⁴³ . The speech and
6	language therapist (who typically delivers such an intervention) analyses
7	10-15 minute video-recorded interaction to identify behaviours resulting in
8	conversational breakdown, known as barriers, and ways in which
9	members of a dyad successfully resolve or circumvent troubles to
10	maintain interaction, known as facilitators. The aim of video feedback is to
11	increase awareness in one or both members of the dyad of the impact of
12	their behaviours, and jointly agree on goals for therapy. Once the goals of
13	therapy are agreed upon, a process of practice, through supported
14	conversations, role play and reflection, is commonly employed ⁴³ . The
15	BCPPA intervention is informed by this well-described ⁴⁶ , CA-underpinned
16	approach to CPT.

17

18 Behaviour change theory

19 Recognising conversational barrier behaviours in video recordings of 20 oneself and setting a goal to cease these, or adopt facilitative strategies 21 instead, does not guarantee that a change in behaviour will occur⁴⁷. 22 Behaviour change theory, specifically the COM-B model⁴⁸ accounts for an 23 individual's behaviour change as the product of three equally weighted 24 components namely Capability, Opportunity and Motivation. Researchers 25 examined video recordings of Conversation Analysis-underpinned CPT being delivered to people with stroke aphasia and their CPs⁴⁹ and used the COM-B model⁴⁸ to identify the essential change processes and the core procedures that serve them⁵⁰. The BCPPA intervention incorporates the seven core mechanisms that have been identified as essential to behaviour change in a CPT⁴⁹, specifically the processes to motivate change and those that embed changes (See supplementary material 4).

7

8 Self-management and self-efficacy

9 Central to self-management is the concept of the client as an active 10 participant whose current status is influenced not only by diagnosis but by 11 psychological responses and experiences. This implies interventions 12 should address the ability to self-manage daily activities and the emotional 13 journey, not just medical symptoms^{50,51}. Taking action to accomplish a plan 14 to self-manage their condition is more likely to succeed if a person has the 15 confidence or self-efficacy to achieve it⁵². Self-efficacy is a mechanism that 16 directs behaviour change, for if one feels in control of a behaviour it 17 becomes easier to make a change to it⁵³. Five core self-management skills 18 and four key self-efficacy mechanisms have been highlighted for inclusion 19 in speech and language therapist interventions with people with 20 progressive communication difficulties⁵² and these have been considered 21 in the development of the BCPPA intervention (see supplementary file 4).

22 Consultation and co-production work with the steering group (Stage

23 **2)**

24 Decisions made included:

1	1.	Identification of seven subjects to form distinct training modules within
2		the BCPPA program. Table 1 provides an overview of the learning
3		objectives and how these were co-produced. The three modules
4		required for the phase II NHS based randomised controlled pilot-
5		feasibility study (Module 3: How to make a video, Module 4: What to
6		target in therapy and Module 5: the BCPPA therapy) were prioritised for
7		development over the four only needed for the future general release of
8		the online BCPPA program. Table 2 provides an overview of the content
9		of these three modules.

Development of a topic list, for Module 3: How to make a video, to
 support participants when making video recordings of their own
 conversations.

3. Distillation of the components of the eight BCA sessions into four 1hour BCPPA sessions (the duration agreed-upon by speech and
language therapists as feasible^{11,12})

1 Table 1. Learning objectives and timeline for development of the BCPPA training modules including the therapy

2 program

BCPPA training modules	Learning objectives for speech and language therapists accessing the module	Module components	Development timeline
Module 1: What is PPA?	To explain what PPA is according to: - People with PPA and their relatives who have worked on this module, - Speech and language therapists working in the area - The research literature in this area	Co- produced with steering group. References selected by steering group.	Prior to launch of online BCPPA program
Module 2: What is conversation training?	To explain what conversation training is to clients, based on video recorded interviews with: - Speech and language therapists working in the area - People with PPA and their relatives who have worked on this module.	Co- produced with steering group Video clips planned, filmed and selected by steering group	Prior to launch of online BCPPA program
Module 3: How to make a video	 To have an appropriate tool available to gain consent for the purpose of videoing of a couple in conversation with one another to be used in the conversation training intervention, BCPPA. To be aware of the Mental Capacity Act (2005) and how this will impact on consent. For speech and language therapists to be supported to make and store videos, in line with the data management guidance and policies of their local organisation, of conversation between a client and their conversation partner for the purpose of the BCPPA intervention. To be able to set up an optimal environment for the purposes of making a video for the BCPPA intervention 	Co-produced work with the steering group included: a topic sheet to support participants in identifying what to discuss during video recording, example consent forms, video samples and formatting of module.	Prior to Phase II RCT Feasibility Pilot Study
Module 4: What to target in therapy	To understand the three stages of the goal setting process: 1) Identification of facilitators and barriers from pre-therapy videos 2) Selection of suitable video clips of appropriate length and focus to show clients, and 3) Negotiation of goals with a person with PPA and their conversation partner	Co- produced work with people with PPA included: video samples and formatting of module.	Prior to Phase II RCT Feasibility Pilot Study

Module 5: BCPPA	To deliver the four synchronous BCPPA therapy sessions,	Co- produced work with steering	Prior to Phase II RCT
therapy	 supporting people with PPA and their communication partners (as a dyad) to: Understand concept of barriers and facilitators in conversation and consider thesis briefly in relation to their own conversation Identify barriers and facilitators in their own conversation Set goals for therapy based on this discussion Practice conversation using the strategies identified during goal setting Problem solve any issues that have arisen in using identified strategies in conversations outside of therapy sessions Consider planning for future changes in communication 	group included: Therapy handouts for sessions 1 and 4, therapy activities for session 3, video samples and formatting of module.	Feasibility Pilot Study
Module 6: Measuring it	 To consider what options are available for measuring outcomes for BCPPA; To think about the pros and cons of different outcome measures; To consider how to use outcome measures in clinical practice. 	Co-produced with speech and language therapists working with people with PPA (local collaborators who participated in the Phase II RCT Feasibility Study)	Prior to launch of online BCPPA program
Module 7: Useful	• To learn about some activities people with PPA enjoy;	Co-produced with steering group	Prior to launch of
Resources	• To find out about some useful websites and resources;	Online resources selected by	online BCPPA
	• To have thought about what has been useful in your therapy.	steering group	program

NB: The language used for module titles and learning objectives reflects vocabulary selected by the steering group during co-production and was felt appropriate and accessible for the target audience (clinical speech and language therapists). PPA: Primary Progressive Aphasia; BCPPA: Better Conversations with Primary Progressive Aphasia; RCT: Randomised Controlled Trial

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2 Table 2. Overview of content for the first draft of the BCPPA manual (Modules 3, 4 & 5).

Module 4: What to target in therapy	An overview of what facilitators and barriers are
 Summary: What to target in therapy Summary: What to target in therapy Summary: A start to target in the st	Examples of facilitators and barriers in conversations between a person with PPA and their partners Video examples of person with PPA and their CPs and the barriers and facilitators that may arise and practical exercise to identify these Tips on how to link barriers and facilitators to what to work on in therapy Practical tasks on selecting and presenting the video clips to show person with PPA and their families Things to consider when setting a goal Practical tasks using example goals from therapists who have shared real goals that they set for people in therapy
Module 5: BCPPA therapy Image: Summary of BCPPA therapy. Summary of BCPPA therapy. Image: Summary of BCPPA therapy.	Prompt / reminder to look at Modules 3 &4 Sessions 1: provision of aims, sessions plan, therapy handouts and home- based tasks for person with PPA and CP Session 2: provision of aims, session plan, therapy handouts and home- based tasks for person with PPA and CP. Session 3: provision of aims, session plan, therapy handouts and home- based tasks for person with PPA and CP. Session 4: provision of aims, session plan, therapy handouts and home- based tasks for person with PPA and CP.

- 1 PPA: Primary Progressive Aphasia; MCA: Mental Capacity Act; CP: Communication Partner; BCPPA: Better Conversations with 2 PPA
- 3

1 First draft of BCPPA manual (Stage 3)

2 Module 5: the BCPPA therapy, hosted the BCPPA manual comprising 3 session plans, session handouts and home-based tasks for each of the four 4 BCPPA intervention sessions. The session plans identified intervention 5 components as either core or non-essential components that can be 6 tailored to an individual's needs.

The draft manual was evaluated by the steering group to ensure information
was presented in an accessible way. This included decisions on images
and formatting.

10 The first draft of the manual was uploaded to a secure area on the 11 UCLeXtend website and made available to speech and language therapists 12 participating in the stage 4 consensus work via a bespoke URL. It was not 13 publicly accessible.

14

Consensus work (Nominal Group Technique) with speech and
 language therapists (Stage 4)

17 Demographics and characteristics of speech and language therapist18 participants

19 Thirty-six speech and language therapists took part. Of these, 17 had 20 completed the pre- Nominal Group Technique meeting survey, 22 had 21 viewed the first draft of the BCPPA manual and training program prior to 22 attending, and two had been able to use the BCPPA manual with a client with PPA. Table 3 presents speech and language therapist participant
 demographics and their familiarity with the BCPPA manual and training
 program. Following the meeting, 20 of the 36 participants completed the
 final Nominal Group Technique ranking task by email.

- 5
- 6 Table 3: Demographics of speech and language therapists who participated
- 7 in the Nominal Group Technique meeting and their familiarity with the
- 8 BCPPA program

	Speech and language therapist participants (n=36)
Gender (m:f)	2:34
Years practicing as a speech and language therapist (mean and range)	12.5 (0-21)
Number of clients with PPA seen in clinical career (mean and range)	9 (0-20)
BCPPA modules viewed online prior to meeting: None but knows of BCA None Module 3 How to make a video Module 4 What to target in therapy Module 5 BCPPA therapy	1 11 22 21 22

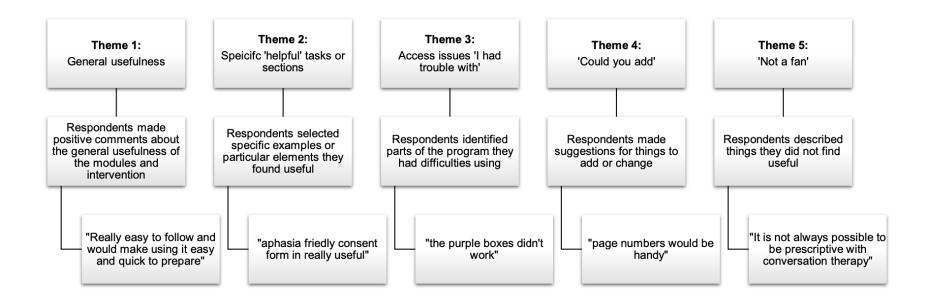
m: male, f: female, PPA: primary progressive aphasia, BCA: Better
 Conversations with Aphasia program, BCPPA: Better Conversations with
 PPA program.

4

5 Pre- Nominal Group Technique meeting survey

6 When asked what surprised them when they first accessed the online 7 BCPPA program five of 17 respondents (29%) commented on there being 8 a lot of detail. Five respondents (29%) described the program as clear, easy 9 to use and accessible; one person highlighted the comprehensive and 10 detailed step by step guidance. A further four respondents (24%) stated 11 that they were unsurprised by the BCPPA program, given their familiarity 12 with the BCA program on which BCPPA is based. Respondents provided 13 feedback on the BCPPA program including the most useful aspects (17, 14 100%, respondents), formatting (16, 94%, respondents), additions or 15 changes (14, 82%, respondents) and the least useful aspects of the 16 program (10, 60%, of respondents). Five themes arose from these data: 1. 17 General usefulness; 2. Specific 'helpful' tasks or sections; 3. Access issues, 18 'I had trouble with'; 4. 'Could you add'; 5. 'Not a fan'. These themes are 19 illustrated with quotes in Figure 2. Notably, access issues were generally 20 related to glitches in the program, though some local NHS browser systems 21 posed restrictions.

1 Figure 2. Themes identified from survey responses in Stage 4 consensus work.



1 Nominal Group Technique

- 2 After two iterations of consensus work with speech and language
- 3 therapists, focused on the question "What components of the BCPPA
- 4 therapy sessions are important for people with PPA and their conversation
- 5 partners?", eight components were identified, and ranked in order of
- 6 importance, see Table 4.
- 7 Table 4: Final eight ranked components identified as important for the BCPPA program,
- 8 from two stage Nominal Group Technique consensus work

Use of video feedback to identify facilitators versus barriers in
conversation when focusing on people's strengths as well as areas of
potential breakdown
Tailored and person centred:
- goals,
- conversational topics,
- strategies
- practice opportunities
Emphasising a focus on getting message across rather than a perfect
interaction
Focusing individual attention on non-verbal communication strategies
such as body language, gesture, facial expression and other methods of
total communication.
Recognising and building on current communication strengths.
Working with both the person with PPA and the CP together.

7	Providing opportunities to practice strategies and get feedback from the
	speech and language therapist.
8	Providing an opportunity to discuss their communication difficulties

1 PPA: Primary Progressive Aphasia; CP: Communication Partner.

2

3 Focus groups with people with PPA and their families (Stage 5)

4 Demographics of participants

5 Thirteen participants, six people with PPA and seven family members, 6 responded to the advertisement. All were eligible and agreed to participate 7 but one couple withdrew the day before the focus group due to a conflicting 8 commitment. The remaining 11 participants attended two focus groups (NB: 9 these were mixed groups, whereby people with PPA and their CPs 10 attended together, alongside some CPs and people with PPA who attended 11 independently, group 1: seven participants; group 2: four participants). 12 Participants with PPA represented all three variants, and atypical mixed 13 variants. Demographic information is outlined in Table 5.

14 Table 5: Demographic information for focus group participants

Person with PPA	PPA variant	Time since	Time since
(PwPPA) and		symptom	diagnosis
communication		onset	
partner (CP)			

Focus	PwPPA (m) + CP (f)	Ivppa	4 years,	2 years
Group	PwPPA (f) + CP (m)	Mixed	3 years	2 years
1:	CP (f)	(Mixed)	(9 years)	(4 years)
	PwPPA (f) + CP (m)	nfvPPA	5 years	4 years
Focus	PwPPA (m)	Ivppa	4 years,	1 year
Group	PwPPA (f) + CP (m)	svPPA	5 years	4 years
2:	CP (m)	(Mixed)	(8 years)	(5 years)
1		1		

1 PwPPA: person with primary progressive aphasia, CP: communication

2 partner, lvPPA: logopenic variant primary progressive aphasia, svPPA:

3 semantic variant primary progressive aphasia, nfvPPA: non-fluent

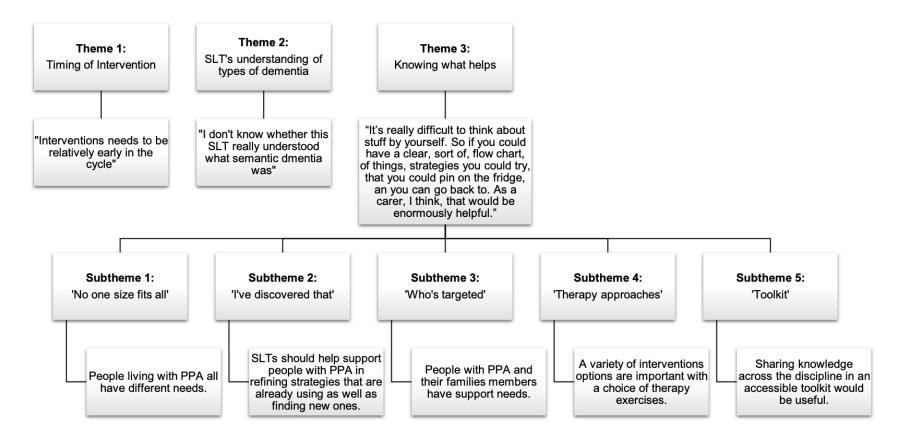
4 agrammatic variant primary progressive aphasia

5

6 Themes arising from the focus groups

7 Three overarching themes emerged: 1) Timing of intervention, 2) speech 8 and language therapists' understanding of types of dementia, and 3) 9 Knowing what helps. Theme 3 encompassed five further subthemes: 'No 10 one size fits all', 'I've discovered that', 'who's targeted', 'therapy 11 approaches' and 'toolkit'. All themes and subthemes are presented in 12 relation to illustrative units of data in Figure 3.

1 Figure 3. Themes and subthemes arising from focus groups with people with PPA and their CPs



Refinement of BCPPA manual (Stage 6)

Refinements for the BCPPA manual are presented in Table 6. The refined BCPPA program was consequently made available to participating local speech and language therapist collaborators on UCLeXtend as part of their training in preparation for delivering the intervention during the randomised controlled pilot-feasibility study. The final intervention is described in detail, using the template for Intervention Description and Replication (TiDIER), in the authors PhD thesis which this paper is based on⁵⁴, and a published protocol for study which remains currently underway⁵⁵. Further to this, the project steering group made plans to continue working to co-produce the remaining four modules, in anticipation of a future launch of the BCPPA program. This paper is based on work from the authors PhD thesis.

Decisions made	Examples of refinements made
Provide more options on strategies and practice activities in the intervention materials.	Addition of Home based task 2: Strategies to help turntaking and expansion of session plan 3 to include a list of 11 optional additional strategy practice ideas based on ideas collated from speech and language therapists, people with PPA and their families and a review of manuals for stroke aphasia CPT

Table 6: Refinements for BCPPA manual and intervention

	manuals.
Provide more information on resources and other services.	Expansion of session plan 4 to include a list of resources and other services for speech and language therapists making recommendations for the future.
Develop video examples of the intervention being delivered.	Addition of video recordings of conversation breakdown and intervention being delivered inserted to Module 5: The BCPPA therapy. These included: Session 1: Video examples of Keith and Rose watching videos of themselves and the speech and language therapist facilitating them to identify barriers and facilitators. Session 2: Video examples of Keith and Rose goal setting with the speech and language therapist. Session 4: Video example of Keith and the speech and language therapist discussing a difficult subject around future planning.
Include more testimonies from people with PPA in Module 1: What is PPA and Module 2: What is communication partner	Use of quotes to illustrate experience of communication facilitators and barriers in Module 4: What to target

training?	in therapy.
Provide more information on how PPA impacts on daily communication.	Refinement of Session 1. Handout 1. How does conversation work? And addition of Session 1. Handout 2. What can go wrong in conversations? in co- production with project steering group.
Provide a summary sheet including suggestions for future changes on one handout at the end of the intervention.	Addition of summary handout for session 4: Handout 6: Your strategies

BCPPA= Better Conversations with Primary Progressive Aphasia, PPA=primary progressive aphasia

Discussion

The BCPPA manual and training program were developed using the framework described in the Medical Research Council guidelines for development of complex interventions²⁹. The intervention content is underpinned by the bio-psychosocial model of dementia, applied CA, behaviour change theory, and self-management and self-efficacy literature. Consultation and co-production work with a project steering group made up of people with PPA and their family members provided the first draft of the BCPPA manual and training program. Consensus work using a Nominal Group Technique with practicing speech and language therapists and focus groups with people with PPA and their families, identified further refinements. These included additions to the manual, and modifications to improve access to and use of the materials within the modules.

Speech and language therapists report seeing people with PPA in their

clinics who feel incompetent in conversations, whilst their CPs feel helpless to support them in these situations⁵⁶. Addressing this by exploring meaningful strategies to maintain conversation via CPT that involves both a person with PPA and their CP has been recommended by expert speech and language therapists²⁶. Currently, speech and language therapists delivering CPT to people with PPA and their CPs report using tools designed for people with stroke aphasia because there are no PPA-specific materials^{11,12}. The BCPPA manual and training program address this gap in the speech and language therapists' "toolkit" (described as such by participants in the focus groups) of interventions for PPA, and provides an evidence based, manualised training resource designed by and for people with PPA and their CPs.

Strengths and limitations

Drawing on the best available evidence and appropriate theory to develop the BCPPA manual, in accordance with Medical Research Council guidance²⁹, should increase the likelihood that components of the intervention result in behaviour change. Extensive use of theory has been associated with larger effect sizes in a review of online behaviour change interventions⁵⁷. This work has involved new research with those targeted by the intervention as well as those delivering it.

There are, however, some methodological limitations. Nominal Group Technique does not allow for anonymisation in the way that other consensus methods such as Delphi do, and can thus bias the responses of participants. Unfortunately, only 20 of the 36 participants who attended the original meeting completed the final Nominal Group Technique ranking task by email. These numbers may be associated with the fact that some participants did not have experience working with people with PPA. The Nominal Group Technique did nevertheless, provide a method of involving large participant numbers and incorporating mathematical voting techniques to aggregate group judgements equally³⁵. Despite only 12 of the participants who attended the Nominal Group Technique meeting having viewed the modules beforehand, making the intervention manual available enabled scrutiny of its practicality for clinical practice in anticipation of the phase II NHS based randomised controlled pilot-feasibility study. Notably, only two males were recruited to the Nominal Group Technique, though this is generally representative of the current speech and language therapy community⁵⁸. Despite being a useful method for eliciting participant's genuine and honest opinions, a focus group can be a challenging communication environment⁵⁹. The role of the speech and language therapist facilitator and the student speech and language therapist cofacilitators was to mitigate this by enabling participants to contribute to discussion. The option to attend with CPs to support communication was also provided, but instead participants prioritised the convenience of meeting dates and times. Given the steering group was established a number of years prior to the recently published practice standards for Public Involvement⁶⁰ it is likely that the methods employed may have limited the effectiveness of the co-produced work. Some have criticised the steering group model for consulting with only a small number of individuals. There were only three couples with PPA in this group and that may have limited its value. PPA is, however, a relatively rare condition and people were approached to reflect the known diversity within the condition. Additionally, new members were sought when others withdrew due to disease progression, and the author sought to gather perspectives of other people and their families through individual telephone contact. Despite approaching professionals from other disciplines, including medicine and social work, interested individuals were not able to attend steering group meetings. The author was able to consult with the research team, including neurology colleagues, to gather feedback and ideas.

A manualised approach enables standardised delivery of the intervention for a future trial. Given that speech and language therapists in clinical practice may have limited experience of working with people with PPA^{10,11}, this helps to maximise ease and fidelity of delivery for future implementation. However, a manualised intervention may limit the potential to tailor an intervention to individual clients, for example by deciding not to use video recording or by delivering the intervention to a person accompanied by two CPs. Person-centred components have been identified as important for functional communication interventions for people with PPA, and have been highlighted as important for behaviour change^{49,50}. The development of this intervention took behaviour change theory into account and embedded the core processes and mechanisms that had been identified in previous CPT research as essential components. These were clearly signposted in the manual and distinguished from non-essential components that were amendable to tailoring. Furthermore, expecting four 1-hour therapy sessions to result in a change may seem ambitious. However, the decision on dosage was made based on the average number of sessions that speech and language therapists reported having available to deliver functional communication interventions for PPA¹¹. Developing an intervention that meets this requirement increases the chance of implementation.

Conclusions

The six-stage process of development included a review of existing literature, and consultation and co-production with the project steering group to develop an initial draft. Consensus work undertaken with speech and language therapists and focus groups with people with PPA and their families identified further refinements. The BCPPA manual was refined in preparation for a phase II NHS based randomised controlled pilot-feasibility study which is currently underway⁵⁵.

Abbreviations

PPA: Primary Progressive Aphasia; CP: Communication Partner; CPT: Communication Partner Training; BCPPA: Better Conversations for Primary Progressive Aphasia; NHS: National Health Service.

Ethics approval and consent to participant

All work undertaken in this study was was conducted in accordance with the Declaration of Helsinki.

Consultation and co-production work (Stage 2): Ethical approval is not required when involving individuals in the planning or design of research, for example when they are members of a research steering or advisory group (Health Research Authority, 2019). In order to equalize participation and power issues specific strategies were used in and outside of the steering group meetings. All communication, written

and spoken, was made accessible to ensure no individuals were disadvantaged. All steering group members were required to use the same methods to contribute (raising a card to indicate they had a question or comment). People with communication difficulties were invited to contribute before others, and the author made contact with individuals with communication difficulties prior to the meeting to gather initial thoughts, to support facilitation during group discussions.

Consensus work with speech and language therapists *(Stage 4):* The UCL Research Ethics Committee confirmed the Nominal Group Technique consensus work (Stage 4) with speech and language therapist participants to be service evaluation. Participants were informed that all responses would be anonymous and at the start of the event they provided written informed consent to participate.

Focus groups with people with PPA and their families (Stage 5): Camden and Kings Cross Research Ethics Committee (IRAS ID: 202353, Rec Ref: 17/LO/0357) approved the focus group study. Informed consent was obtained by A.V. following the current guidance from the Mental Capacity Act (Department of Health, 2005) and Royal College of Speech and Language Therapy, regarding gaining consent from people with communication difficulties. A caregiver (a friend or relative) was asked to witness the informed consent process whenever possible.

Participant information sheets, consultee information sheets, consent forms and consultee declaration forms were designed to be accessible to support the process of gaining informed consent. They were designed using a resource for researchers in communication disability "Engaging people who have aphasia" (Pearl, 2014) and modified with advice from the project steering group. Transcriptions of focus group data were anonymised via the allocation to each participant of a unique research number, used at all times. All names, places and personal information mentioned in the discussions were pseudonymised.

The addition of video recordings demonstrating delivery of the intervention had ethical implications, requiring a minor amendment to HRA ethical approval. Having received this approval, a separate dyad were recruited through an email advert to members of the PPA branch of the UCL Rare Dementia Support Group. During the consent process it was made clear to the dyad there would be a risk that their faces and voices may be recognized from their video recordings. Information was provided regarding the course registration process and expected registrants, such as health professionals and people with PPA and their families. After consenting to participate, the dyad made four preintervention video recordings of their conversations, and received BCPPA therapy from the author, an experienced speech and language therapist. All four therapy sessions were video recorded. The author then identified a selection of short video clips that illustrated key components of the intervention such as the process of supporting dyads to identify barriers and facilitators in their conversation sample, goal setting, and discussion about planning for the future. The dyad viewed these clips prior to giving final consent for their inclusion in Module 5.

Consent for Publication

Not applicable

Availability of data and materials

Not applicable

Competing Interests

The authors declare that they have no competing interests

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https://www.frontiersin.org/10.3389%2Fconf.fnhum.2019.01.00106/event_abstract

Authors' contributions

This paper is based on work from the first authors PhD thesis. AV conceived and designed the study, collected, analysed and interpreted

data with supervision and support from SB, AS, KS and JW. AV drafted the article with guidance from SB, AS, KS and JW, all authors critically reviewed the article and are accountable for all aspects of the work.

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