

IT Infrastructure & Microservices Authentication

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Dedication

This project is dedicated to my Parents who have raised me to be the person I am today, who have righteously guided me. Thank you for all the love, support, and guidance and for making me believe in myself, to accomplish any challenging work.

Dedicated to the loving memory of my beloved grandfather who recently passed away.

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I would like to express my deepest appreciation to the special people of my life who have contributed to the enhancement of my life and who have supported me in daily basics with their unparalleled love.

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Abstract

BIOMA - Integrated solutions in BIOeconomy for the Mobilization of the Agrifood chain project is structured in 6 PPS (Products, Processes, and Services) out of which, a part of PPS2 is covered in this work. This work resulted in the second deliverable of PPS2 which is defined as PPS2.A1.E2 - IT infrastructure design and graphical interface conceptual design. BIOMA project is in the early stage and this deliverable is a design task of the project.

For defining the system architecture, requirements, UML diagrams, physical architecture, and logical architecture have been proposed. The system architecture is based on microservices due to its advantages like scalability and maintainability for bigger projects like BIOMA where several sensors are used for big data analysis. Special attention has been devoted to the research and study for the authentication and authorization of users and devices in a microservices architecture.

The proposed authentication solution is a result of research made for microservices authentication where it was concluded that using a separate microservice for user authentication is the best solution.

FIWARE is an open-source initiative defining a universal set of standards for context data management that facilitates the development of Smart solutions for different domains like Smart Cities, Smart Industry, Smart Agrifood, and Smart Energy.

FIWARE's PEP (Policy Enforcement Point) proxy solution has been proposed in this work for the better management of user's identities, and client-side certificates have been proposed for authentication of IoT (Internet of Things) devices.

The communication between microservices is done through AMQP (Advanced Message Queuing Protocol), and between IoT devices and microservices is done through MQTT (Message Queuing Telemetry Transport) protocol.

Keywords: Authentication, Authorization, BIOMA, Food waste, Microservices, Monolithic, PPS, Software Development Life Cycle, System Architecture.

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Abbreviations

AAA – Authentication, Authorization, and Accounting.

AFVC – Agri-food Value Chain.

AFVC – Agri-food Value Chain.

API – Application Programming Interface.

BDA – Big Data Analytics.

BIOma – Soluções integradas de BIOeconomia para a mobilização de cadeia Agroalimentar.

CA – Certified Authority.

CAMPOTEC – Conservação e Transformação de Hotofrutícolas, S.A.

CIOs – Chief Information Officers.

CN – Common Name.

DIH – Digital Innovation Hubs.

DSDM – Dynamic System Development Method.

ECDSA – Elliptic Curve Digital Signature Algorithm.

EEA – European Economic Area.

EU – European Union.

FCUP – Univerisidade do Porto – Faculdade de Ciências.

FFUP – Univerisidade do Porto – Faculdade de Farmácia.

FEUP – Univerisidade do Porto – Faculdade de Engenharia.

GDPR – General Data Protection Regulations.

GHG – Green House Gas.

HORECA – Hotels, Restaurants, and Catering.

IAM – Identity and Access Management.

IDM – Identity Management.

IoT – Internet of Things.

IPB – Instituto Politécnico de Bragança.

IPS – Instituto Politécnico Santarém.

IPVC – Instituto Politécnico de Viana do Castelo.

ISQ – Instituto de Soldadura e Qualidade.

IT – Information Technology.

JSON – JavaScript Object Notation.

JWT – Json Web Tokens.

LIPOR – Serviço Intermunicipalizado de Gestão de Resíduos do Grande Porto.

MORE – Laboratório Colaborativo Montanhas De Investigação – Associação.

MQTT – Message Queuing Telemetry Transport.

NAS – Network Access System.

OIDC – Open ID Connect.

PEP – Policy Enforcement Point.

PKI – Public Key Infrastructure.

PPS – Products, Processes and Services.

RAD – Rapid Application Development.

REST – Representational State Transfer.

RSA – Rivest – Shamir – Adleman.

SDLC – Software Development Life Cycle.

SSO – Single Sign – On.

UCP – Universidade Católica.

UEVORA – Universidade de Évora.

UML – Unified Modeling Language

XP – Extreme Programming.

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Chapter 1 Introduction

1.1. Context

Integrated solutions in BIOeconomy for the Mobilization of the Agrifood chain – BIOma joins together 24 national entities in the agri-food sector to reposition companies of the agri-food value chain at more competitive and sustainable levels, promoting strategies that foster innovatively, the adoption of integrated bioeconomic solutions. BIOma project is structured in 6 PPS (Products, Processes, and Services). BIOma is a collaborative project and the proposal in this work is made for one of the deliverables of PPS2.

PPS2 aims to address challenges associated with food waste, enhancing the reduction of the environmental impact of food waste, which results in large economic losses and high consumption of resources. PPS2 contains 4 different activities, and this proposal focuses on the first design activity of the PPS2, PPS2.A1.E2 – IT infrastructure design and graphical interface conceptual design. Activity 1 from PPS2 aims to specify all technical and functional requirements, the necessary infrastructure for the FoodSaver modular platform, as well as to idealize the concept of the graphical interfaces of the FoodSaver modular platform. FoodSaver is an innovative digital platform at an international level, mainly in the collective catering segment which will define the selection criteria and acquisition of food products, promoting the sustainable consumption of local production in public canteens and cafeterias.

A critical aspect of the design for any large software system is its overall structure represented as a high-level organization of computational elements and interaction between those elements. The structure of a system has been recognized as an important issue of concern in modern days. Software architecture has begun to emerge as an explicit

field of study for software engineering practitioners and researchers (Garlan & Perry, 1995).

Successful software applications result from a set of decisions that determine user acceptance and market success. Such choices can be made early or late in the software development life cycle. Identification of such choices in an early stage is generally known as waterfall development and delaying these selections until they are needed is defined as agile development.

Requirements evolve over the development lifecycle of a software project which can be challenging. To address this challenge, agile practices are designed which shows early and continuous progress towards project goals. An agile approach allows stakeholders to adapt the scope and capabilities of a development release to changing market needs. Such an approach has been recommended for developing the architecture of software systems, enabling the design the support current requirements and early release while evolving to meet future expectations (Harper & Dagnino, 2014).

The emerging period of big data is driving us to an innovative way of understanding our world and making decisions. Specifically, it is the data analytics that in the long run uncovers the potential values of datasets and completes the value chain of big data. Driven by increasing Big Data Analytics (BDA) demand, numerous frameworks and tools have been developed dedicated to BDA platforms. Such frameworks and tools generally combine data processing logics with computing resource management. The current BDA implementation still requires a huge effort on environmental configurations and platform manipulations (Li et al., 2019).

When it comes to flourishing the ecosystem with the Internet of Things (IoT), such a mechanism will require tremendously extra overhead for big data collection from largely distributed sensors/devices for later analytics. With the continuous development and evolvement of the IoT, the monolithic application becomes much larger to scale and even more complex in structure. IoT-oriented data analytics could eventually become inefficient and expensive if we always transfer and process data cumulatively in a central repository because many IoT-oriented BDA problems can be addressed without combining the originally distributed data (Sun et al., 2017a) and (Li et al., 2019).

A microservice is an approach to developing a single application as a suite of small services, each running in its process and communicating with lightweight mechanisms. Microservice is preferred for several reasons like composing functionality, self-contained service, independent scaling, and independent deployment (He & Yang, 2017).

For any system, authentication and authorization of the end-users or devices are essential. It protects the boundaries of the system. Authentication is the process of verifying who we are, and authorization is the process of verifying that we have access to something.

Authentication and authorization in microservice can be imitated like the one in a monolithic application. Each service uses its database or shared database that stores credential data and implements its function to verify the user or devices independently. This is an easy way to understand but it has various challenges. When joining a new service in the system, we must re-implement the authorization function for the new service. To improve this architecture, and to adapt to the microservice design principles, we need to put a separate authentication microservice. The authentication microservice focuses on the authentication and authorization of the users and devices. Other services authenticate the user's identity and authority by interacting with this microservice. As a result, each service is focused on its own business, while improving the scalability and loosely coupling the system.

1.2. Objectives

The objective of this work is to propose an infrastructure design for PPS2 of the BIOma project. PPS2 of BIOma needs a solution to combat food waste. The objective of PPS2 is to develop a modular platform for the reduction of food waste at different levels and, in parallel, develop tools to identify the quantities and types of most wasted foods, through weighing and image processing. It is divided into various modules,

- Smart procurement: Promoting sustainable and smart purchases.
- Smart monitoring: Monitoring the food waste.
- Smart waste: Management of food waste.
- Smart education: Consumer awareness and education against food waste.

BIOMA is a collaborative project, and this work is focused on one of the activities of PPS2, PPS2.A1.E2. In this activity, IT infrastructure design and graphical interface conceptual design needs to be delivered. The objective of this work is to design the IT infrastructure for this activity of the PPS2.

Requirements are needed to be defined which serve as a basis for designing the use-case diagram, user stories, and class diagrams.

Physical and logical architecture is needed to be also proposed for the system. Physical architecture serves to have a general overview of where the food waste happens, who is responsible to monitor the waste, and where the sensors are located. Logical architecture gives a vision of how the internally connected sensors and services are working.

This project proposal follows microservices architecture due to its advantage in the modern infrastructure of data gathering and analytics. Several IoT sensors are used in this project that uploads the readings to other microservices. Employees of an organization are also responsible for uploading data from various food units. Before either of them accesses the system, they must be authenticated and authorized to perform the actions.

A solution has to be proposed for how authentication and authorization will be handled in a microservices architecture by researching the approaches that have already been implemented until the present day and selecting the one that best fits the project.

1.3. Scope and Limitations

This work cares about proposing system architecture for BIOMA and one of its macro-activity, PPS2. PPS2 has several activities, and this work is a proposal of IT infrastructure design for PPS2.A1.E2. This work also devotes major attention to authentication and authorization in microservices. The scope of this project is to define requirements for PPS2, create UML diagrams that can visually represent the system, propose a physical and logical architecture, and an authentication and authorization mechanism for users and devices of this project.

This project follows an agile approach to development. PPS2 from the BIOMA project is still in an early stage of development and this work proposes the design task for the first

iteration of the project. The architecture that has been proposed might cover most of the goals from the PPS2 and give a solution for how to achieve that goal but still, since this is a collaborative project, this proposal has to go through evaluations through the partners of this project which might introduce changes to the architecture. This initial version of the proposal serves as a basis for the development of BIOma and PPS2.

Despite the multiple authentication strategies already developed and researched, it is difficult to have a perfect strategy for microservices authentication because of the inter-services communication, dependencies, and response time. A suitable mechanism for authentication depends upon the requirement of a project and its size.

1.4. Document Structure

This work has been divided into 6 different chapters. Chapter 1 focuses on the need for a system architecture for a project with the objectives, scope, and limitations of this project itself. Chapter 2 gives an overview of BIOma and the problem that this work is supposed to solve. Chapter 3 contains the comparison of several software development methods, an overview of functional and non-functional requirements, the definition of system architecture, a comparison of various authentication approaches in general, and a comparison of several studies and research that have been done for the authentication and authorization of microservices.

With chapter 4 comes the solution that has been proposed. This chapter provides the requirements for the project, UML diagrams, physical and logical architecture, and authentication and authorization strategy for users and devices of project BIOma. Alternative solutions are also described for this project with the reasons why they are not being used in the current status of the project. Chapter 5 produces the analysis and results of the proposed solution and chapter 6 concludes the project.

Chapter 2 Problem Statement

2.1. Introduction

BIOMA–Soluções integradas de Bioeconomia para a Mobilização da cadeia Agroalimentar proposes a macro-activity PPS2 which involves the investigation and development of the FoodSaver solution that aims to monitor and create favourable conditions for the reduction of food waste at the restaurant and catering levels. This platform proposes the promotion of sustainable and smart shopping and monitoring daily food waste in various sectors. This solution allows systematizing the reasons that are at the origin of food waste.

Food waste can happen in numerous sections like a warehouse, in-site storage, kitchen storage, while cooking, after consumption, etc. Such locations are needed to be identified precisely and there should be employees who are responsible to control and monitor food waste. After food waste occurs, there should be a smart way to handle these food wastes. Depending upon the waste type, there should be a solution to treat them treated accordingly. Education should also be provided to the general public to be aware of food waste.

For handling these issues, a system can be developed which can ease this task for monitoring and controlling food waste. Developing such systems can be problematic as plenty of things have to be taken into account. First, the architecture of the system has to be discussed and defined. Depending upon the structure, size, and goals of a project, a monolithic or microservices architecture are needed to be identified to take advantage of the tools and software that are available in the present day.

2.2. BIOma

BIOma is a large association of several companies which reunites 24 national entities that fit in the agri-food sector such as fruit, vegetables, wine, and olive oil. Agri-food means the preparation, processing, and packaging of agricultural products for human consumption. Agri-food sector BIOma works to adjust Agri-Food Value Chain (AFVC). Agri-food value change is deeply connected with various challenges that mankind is currently facing,

- Climate Change
- Loss of soil production area
- Exponential Population growth.

In all periods of the AFVC, resources are consumed, organic waste and inorganic waste is produced which means greenhouse gas (GHG) releases on an enormous scale. Simultaneously, agriculture and also the world food system are being challenged to feed an expected worldwide population of 9.7 billion individuals by 2050 with the diminishing land and water assets. These situations are compelling the system to search for new and, more effective approaches to produce, transform, and devour that regard the environmental furthest reaches of the planet.

BIOma proposes to relocate the companies at more elevated and sustainable levels that are serious and supportable, by implementing advanced strategies and an ecosystem that innovatively enhances the adoption of integrated Bioeconomics solutions. To accomplish the various objective, the themes have been addressed, such as Sustainability, Food waste, Valorisation of by-products and Agri-Food waste, Traceability, and Digital Ecosystem. Therefore, for the Agrifood esteem chain - Sustainability Index for Bioeconomy, ensuring its applicability through sustainable development of an index, programmed examining to scan automatically to its critical action points. Secondly, this project BIOma also seeks to respond in terms of food waste, through research, and also advancement of an answer for monitoring food waste in the different channel which has been given name as HoReCa (Hotels, Restaurants, and Catering) channel, and does battle with the food waste, by expanding the timeframe of realistic usability of items. Similarly, this project proposes the Valorisation of by-products and agri-food waste, through the development and implementation of new and different methods of extraction of active substances at the industrial level, given their value in the agri-food chain new functional ingredients. This

project focuses on Traceability and Digital ecosystems as well. Traceability is conducted in response to the challenges of the Agri-Food Value Chain (AFVC) and to investigate and to develop a solution to the traceability for the entire AFVC module (logistics/transport information, catering, retail, and consumer and primary production). Likewise, Digital Ecosystem intends to develop through Digital Ecosystem Innovation Hub, an integrative advanced stage upheld by open field strategies for showing arrangements in a real environment: Test Before Invest, to enhance the adoption of Bioeconomy solutions, as well as the digital transformation of AFVC.

Through the BIOma project, the association aims to adjust the AAFVC of companies at more competitive and sustainable levels, encouraging various techniques and an ecosystem that will innovatively improve the adoption of integrated BIOeconomy solutions.

CAMPOTEC is the main organization in the BIOma association which unites 13 organizations and 11 non-benefit substances of the R&D System, where the MORE – Laboratório Colaborativo Montanhas de Investigação, LIPOR, FEUP, FCUP, FFUP, ISQ, IPS, IPB, IPVC, UEVORA, UCP that in a collaborative environment and information sharing, will complete R&D exercises focused on bringing about new items, cycles, and administrations to be embedded in the agri-food esteem chain. As well as adding to the impression of the public methodology for the Bioeconomy found in the course, BIOma will set out new development open doors and reposition the public AFVC. The venture's R&D results will furnish organizations with new abilities, expanding the intensity of Portugal as a great provider of problematic answers for supportability, a decrease of waste, recuperation of buildups, and discernibility of the AFVC.

2.2.1. PPS Definition

Through the BIOma project, the association plans to reposition the AFVC organizations in more serious and feasible levels, advancing procedures and a biological system that upgrades creatively the selection of incorporated Bioeconomy arrangements. The undertaking project BIOma is organized in 6 PPS (Products, Processes, and Services), one of which is Management and Spread, which will occur over a time of a day and a half, building up the mechanical limit, advancement, and R&D of organizations in a joint effort with ENESII. To accomplish the project destinations, six PPS were planned with

the accompanying explicit goals. Each PPS has its meaning which has been mentioned below:

PPS1 siBIO – Solução digital de avaliação de sustentabilidade para a cadeia de valor agoralimentar

It intends to respond to one of the pillars of the Bioeconomy Strategy, specifically the sustainability assessment, through the improvement and development of a digital solution for the asses of sustainability. Taking into consideration, there is a gap due to the lack of sustainability assessment methodologies in each part of the member state. Organizations are unknown how they can reach elevated levels of sustainability, also they are unknown about the respective environmental, economic, and social effects. Thus, **Desenvolvimento de Uma solução digital de avaliação de sustentabilidade (siBIO)** – works in additional to enable the evaluation of sustanability. Additionally, it provides a guide of a roadmap to elevate the supportability levels of the companies.

PPS2 BIOSave – Soluções de combate ao desperdício alimentar

It plans to address the challenges related to food waste generated along the AFVC, enhancing the reduction of the economic, social, and environmental effects of food waste and inefficiencies along the chain, which result in large economic losses and high consumption of assets. The difficulties will be controlled with the improvement of new services and products that will advance the decrease of food waste either by expanding the timeframe of realistic usability utilizing new INCs or by utilizing the modular digital platform to decrease the unnecessary waste. FoodSaver includes monitoring, management, and education solutions to support the commitment to decide on the prevention of food waste, problems of loss of quality, and food safety.

PPS2 is promoted by associations with scientific experience, technological, and relevant business sectors in search for the illustrated destinations, to reach these objectives: Develop digital platform module to reduce food waste and to work in FoodSaver; Develop natural preservations and additional protection in regard as a support for a solution to answers for expanding the timeframe of food. It demonstrates solutions to decrease food waste in an operational environment with impact assessment economic. To achieve these goals, scientific competencies are ensured by ENESII (IPB, MORE, IPB, FEUP, FFUP, FCUP, UCP, ISQ, and MORE). These entities have a huge series of studies

and R&D work that address challenges related to waste food, the discovery of new natural preservatives, and new ideas to prolong lifespan for useful food.

PPS3 BIOvalue – Soluções de valorização de resíduos e subprodutos agroalimentares

It plans to carry out techniques that permit to approach of the new valorization solutions of waste and food results generated along the AFVC, to uplift the companies. It contributes to the waste reduction of the Agri-waste deposited in the landfills, and to identify the organic waste with the ability for extracting the functional ingredients. To define, standardize, and optimize new and existing strategies for the betterment of this field to identify critical phases.

PPS4 BIOtrace – Solução integrada de rastreabilidade para a cadeia de valor agroalimentar

It intends to encourage traceability answer for the entire AFVC, modular (primary production, transport/logistics, transformation, retail/catering, and consumer) upheld by the platform integrative, interoperable, and tamper-proof which is a wisely designed digital platform. These traceability solutions in AFVC, which is characterized by the dominance of two patterns emerging, further intensification of farms, and the evolution towards chains of supply that directly interconnect producers and consumers (short circuit chains agrifood). The PPS4, by addressing the entire AFVC, incorporates the collection sets of a huge range of data and indicators provided by PPS1, PP2, and PP3.

PPS5 BIOecosystem – Soluções de Bioeconomia para o mercado através do Digital Innovation Hub

The PPS5 comes to stimulate digital transformation along the entire value chain through a digital innovation ecosystem - BIOecosystem. It intends to eliminate existing obstructions in the introduction and adoption of solutions in the market, permitting to demonstrate the real advantages of adopting integrated solutions for the Bioeconomy, in particular for companies, through the Test before Invest methodology.

PPS6 Gestão e Disseminação do Projeto

“Project Management and Dissemination” has a mandatory and transversal nature to the whole project, permitting to safeguard the overall coordination of the work connecting all the PPS conveyed out in the management of the technical, administrative, and financial components. Additionally, in the implementation of initiatives capabilities are associated with the promotion, disclosure, and spreading of the results achieved throughout the project.

Following the description of the PPS, this project mainly focuses on creating a solution for the problem presented by PPS2 and also proposes a system architecture in general for BIOma.

2.3. System Architecture

For this project of BIOma, sensors will be used to send the real-time values of the food waste which helps in analyzing the food waste data. Such sensors might be located in various food units of the organization. Traditional monolithic applications are built as an entity that is composed of everything in one piece with interdependent components. When using sensors for uploading data from various food units, a monolithic application might not be able to respond to the request as expected which can harm the performance of the system. Also, if one part of the application goes down, the whole application is needed to be turned off. This problem can be solved by the use of microservices architecture but it also has its challenges.

User authentication and authorization are necessary before they have access to any system resources. Since this project also uses sensors for measuring weight and image recognition, their authentication should also be handled before any readings are registered into the database of the system. This is not challenging for monolithic applications but for this project, monolithic doesn't offer scalability. If new components are needed to be added to the system either physically or logically, maintainability becomes challenging in a monolithic system. Microservices is a better option where big data analytics (Li et al., 2019) are needed to be handled and scalability is required but handling authentication and authorization is itself challenging in such architecture.

Authentication and authorization cannot be handled as easily as in monolithic systems. Challenges with authentication might be easier to be solved by using tokens and verifying them in each microservice but, verifying roles and permissions which is part of the authorization might be complicated with such solutions. There might be a problem with a single point of failure, and there should also be a concern regarding performance, security, and impact of failure when authentication and authorization are developed for a microservice architecture.

Chapter 3 Bibliographic Review

3.1. Software project design

Most of the IT (Information Technology) departments receive the demand for developing IT projects whose resources are unable to be supplied by the department. Every decade, the business application growth has been exploding, and are challenged to select the project which will provide the highest return upon the investment while managing the risks alongside. Historically, most of the IT departments have been selecting the projects based on first-in, first-out; political clout; or the squeaky wheel gets the grease. Recently, IT departments have been collecting the project's information and mapping such information to business goals. Prioritizing, selecting, and monitoring project results have been a critical success factor for IT departments which has been facing too many projects with too few resources (Dennis et al., 2012a).

When a project is selected in an organization, it undergoes a thorough process of project management. Project management is the process of planning and controlling the project within a specified time frame with minimum cost, with the desired outcomes. A project manager has the responsibility to manage the hundreds of tasks and roles which should be carefully coordinated. Despite the presence of training and software which help project managers, unreasonable demands created by project sponsors and business managers can make project management a difficult task.

A crucial success factor for project management is to start with a realistic assessment of the work which must be accomplished and then manage the project as per the plan. Such success can be achieved by following the basic steps of project management. The project manager must first select the system development methodology which fits the project's characteristics. Based on the system size, the time frame estimates should be made and

after that, a list of tasks to be performed must be created that forms the basis of the project work plan.

The system request and feasibility analysis are presented to an information systems approval committee which decides whether the project should be undertaken. The approval committee is responsible for evaluating not only the project's costs and expected returns, but also the technical and organizational risks that are associated with the project. They must be selective about where to allocate resources as the organization might have limited funds. For example, if there are three potentially high-payoff projects with high risk, then only one of them must be selected. Once the project is selected by the approval committee, it is time for project planning. The project management phase generally consists of initiation, planning, execution, control, and closure (Dennis et al., 2012a).

3.1.1. Development Methods

The Software Development Life Cycle (SDLC) provides the foundation for the processes used to develop an information system. There are several systems development methodologies that vary in terms of the progression that is followed through the phases of SDLC. A process model represents a development process and indicates the form in which it must be organized. The process model helps the software engineers in the identification of the relationship between activities and the techniques that are part of the development process (Fernandes & Machado, 2016a). When the development process is systemized, through the definition of the respective model, one tries to reach the following objectives:

- Identifying the activities that must be followed for system development.
- Introducing consistency in the development process while ensuring that the systems are developed according to the same methodological principles.
- Using several control points to evaluate the results obtained and to verify the observance of the deadlines and the required resources.
- Stimulating the bigger reuse of the components during the design and implementation phase to increase the productivity of the development teams.

The software process is a joint set of activities that contains associated information which is required to specify, design, implement and test software systems. Each organization

consists of its specific software process but these individual approaches usually follow some more abstract generic process model (Sommerville, 1996a). There are several software processes, but all involve:

- Specification – the functionality of the software and its operating constraints are specified in depth.
- Design – is a creative activity in which the software components are identified and their relationships, based on the requirements of customers.
- Implementation – is the process of realizing the design as a program.
- Validation – checks if it satisfies the customer's needs.
- Evolution – create changes on the system based on the changes of the client's needs.

The following section describes the process models focusing more on one of the process's side, the activities. Activities are a set of tasks that must be executed for system development.

3.1.1.1. Waterfall

The waterfall is the oldest software development process model. It is composed of various phases which include analysis, design, implementation, and testing as shown in Figure 1. This model has been coined as the waterfall model as it depicts irreversibility. Once one of the phases has been completed, it cannot be revisited. It follows a top-down approach (from the most abstract to the most concrete) and, in a high-level perspective, the strictly sequential progression between consecutive phases (Yourdon, 1988a).



Figure 1 The Waterfall process Model

Source: (Fernandes & Machado, 2016a)

During the first phase, analysis, the functioning of the system is specified by identifying various requirements which must be considered. The specification document serves as a

basis for the upcoming phases, so, ideally, one should use implementation-independent notations and allow all stakeholders to clearly understand the intended functionality.

The second phase, the design phase happens when the specification document of the system under development is accepted. The design phase consists of transforming a specification into an architecture. During software development, the most complex activity is precisely the transformation of the requirements into an architecture (Bosch, 2000a). This phase is divided into 2 steps, architectural design, and detailed design. Architectural design, which is the first step, describes how the system is constituted and is, in many cases, one of the most creative tasks in all the development process (R. Stevens et al., 1998a). The second step, the detailed design establishes in detail the components, to include enough information to allow its implementation. In this phase, the main objective is to define the architecture of the system at hand.

The major difference between the analysis and design phase is that the analysis phase produces an abstract model that mimics the fundamental aspects of the existing needs in the problem area whereas, the design phase creates a model that specifies the components that structure a particular system solution. In simpler words, the analysis phase describes what the system does whereas the design phase describes how it is done.

The third phase, the implementation phase also considered as codification or programming phase converts the models defined in the design phase into executable code. This phase is considered as a purely mechanical, simple, and straightforward task by many authors (Hatley & I.A., 1987a), (Booch et al., 1999a), (Whytock, 1993a) as the intellectual and creative work has already been completed in the analysis and design phase. In the implementation phase, the final code must be generated based on the specifications obtained in the previous phase. Despite these facts, it has been often found that it is not always so easy to deal with this phase. Object-oriented programming permits a system development that is organised in a collection of objects. Each object is an instance of a class and each class is a member of a structure where there is presence of hierarchical relationship.

The final phase, the testing phase was traditionally executed at the end of the development process. This has been changed now since it is realized that it is more than just debugging. Testing complex software is estimated to take 40% of the development cost nowadays (Ebert & Jones, 2009a). Software testing has its lifecycle which is realized at different

distinct levels. It starts simultaneously at the requirements elicitation and from that point on, continues in parallel with the development process. For each phase or activity of the development process, there is associated testing activity. It is shown in Figure 2 which is also known as the V process model.

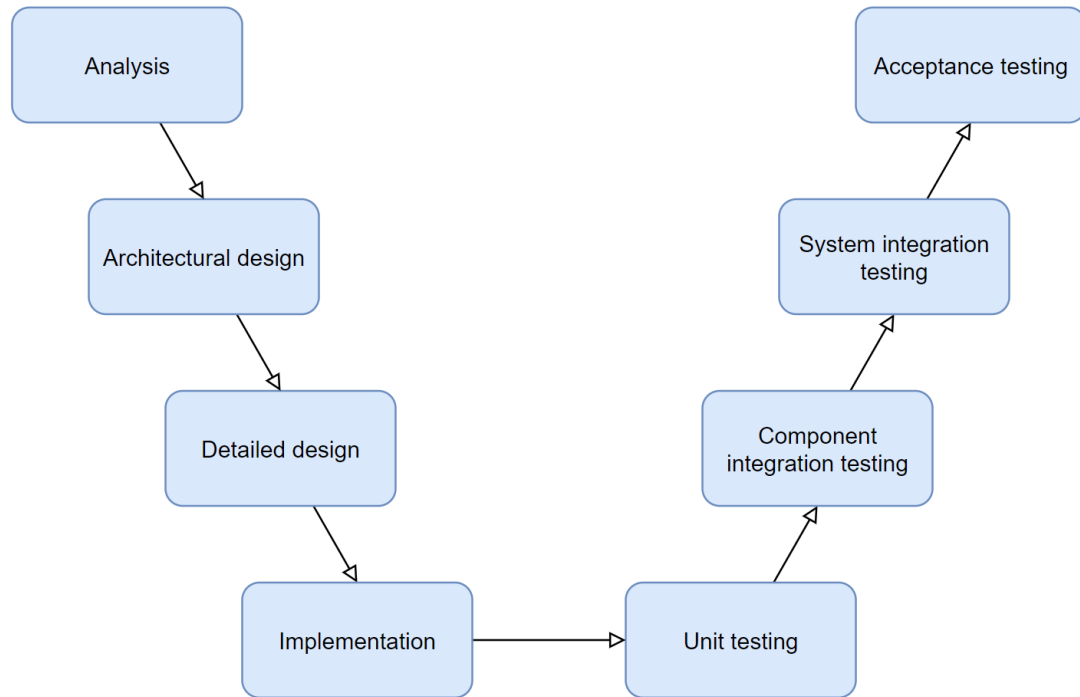


Figure 2 The V Process Model

Source: Own elaboration with the source (Ebert & Jones, 2009a)

In the V process model, the testing phase starts with unit testing. Unit testing involves testing the individual units of functionality using the decisions taken in the detailed design as a reference. Component integration testing involves testing the integrated functionality of the complete system. When dealing with very large software systems, functions may be integrated into a component. Many components are then brought together to form a system. In this case, there is the presence of one more level, called component integration testing. The purpose of such testing consists in guaranteeing that the interfaces between the components have the behaviors estimated during architectural design. In the system integration testing, it is verified if the software system fulfills the requirements specified in the analysis phase. Finally, the acceptance testing is validated by the end-users. They verify if their expectations are met by the software system as contracted. All these phases

which are related among them should not be neglected during the development of a system.

3.1.1.2. Spiral

The spiral model is based on the risk-drive approach rather than the document or the code (Fernandes & Machado, 2016b). Risk is the measurement of uncertainty in achieving an object or fulfilling the requirements. In this model, the risk is such a potentially adverse circumstance that can harm the development process and can affect the quality of the system. In this model, the development team starts with a small set of requirements and then goes through them individually in the development phase. Therefore, the development team has a chance to learn new lessons from the initial iteration (Adel & Abdullah, 2015a).

The various activities are organized in cycles, as shown in Figure 3 The spiral model. Each cycle of the spiral is constituted of four main tasks, and each one is represented by a quadrant of the diagram. In the diagram, the radius of the spiral represents the progress in the process and the angular dimension indicates the accumulated cost in the process.

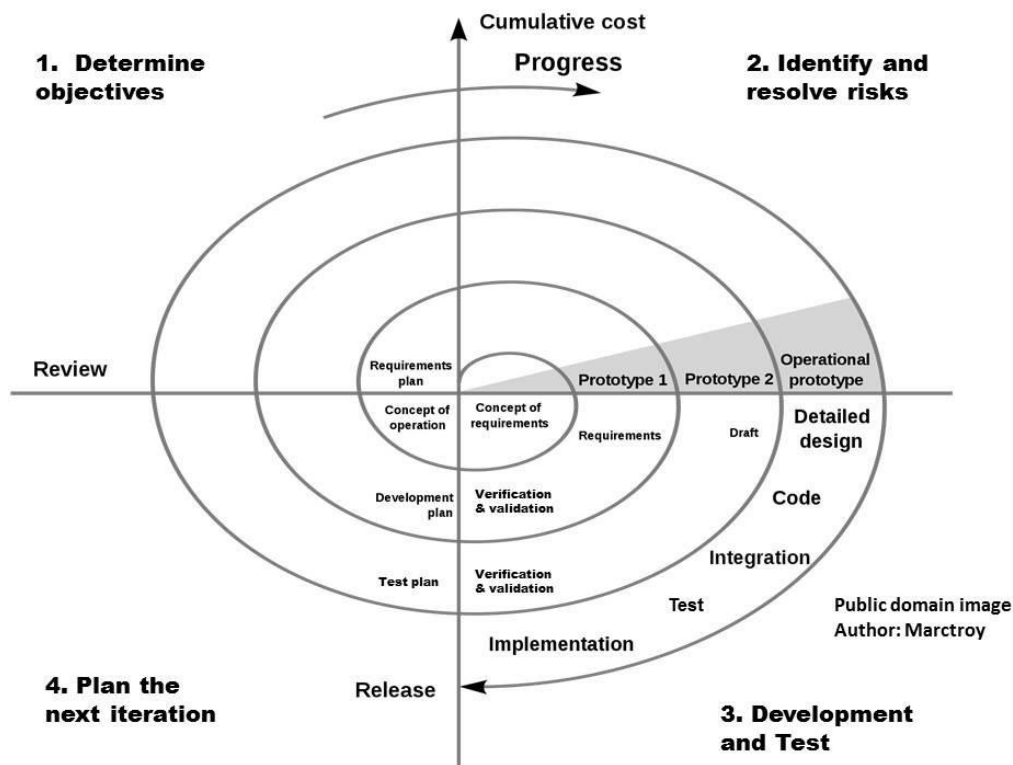


Figure 3 The spiral model

Source: (*The Spiral Model - The Ultimate Guide to the SDLC*, n.d.)

Four activity quadrants of the spiral are further described below,

- Determine objectives

In this activity, one identifies the objectives which include performance, functionality, easiness of modification, etc. for the system under development, concerning the quality levels to be achieved. Alternatives such as build vs. buy, if existing components can be reused or subcontract should be made are examined.

- Identify and resolve risks

In the second activity, one evaluates the alternatives previously identified for the objectives and restrictions, which frequently implies the recognition of uncertain situations that represent potential risk sources. Identification and resolving all the possible risks in the project such as lack of experience, new technology, tight schedules, poor process, etc. are also major tasks in this activity.

- Development and test

During this activity, one should develop and verify the system for the upcoming cycle using a risk-oriented strategy. The usual pattern of creating and review design, code, inspect code, and test should be followed.

- Plan the next iteration

In this final activity, one should review the prototype to recognize strengths, weaknesses, and risks. The obtained results are reviewed and the next spiral cycle, if that is the case, is planned. Requirements for the second prototype should also be elicited.

For systems whose requirements are less clear, several cycles may be necessary to achieve the expected outcomes, which results in an incremental and iterative process. The spiral model allows the choice of the best combination and composition of the process models for each situation that it is applied for.

3.1.1.3. Rapid Application Development

Rapid Application Development (RAD) is a collection of methodologies that emerged in response to the weakness of waterfall development. It can help to improve the speed and quality of systems development but may also introduce a problem in managing user

expectations. As the systems are developed quickly and users gain a better experience with the system, the user expectations might increase dramatically which results in the expansion of system requirements during the project.

Iterative development is one of the varieties of RAD. It breaks the overall project into a series of versions that are developed sequentially. This version is developed quickly by the mini-waterfall process, and once implemented, users can provide feedback to be incorporated in the following versions. Since users are working with the system, important requirements might be identified. During this development, users must accept the fact that only the most critical requirements of the system will be available in the early versions and must be patient with the repeated introduction of new system versions. Iterative development has been represented in Figure 4.

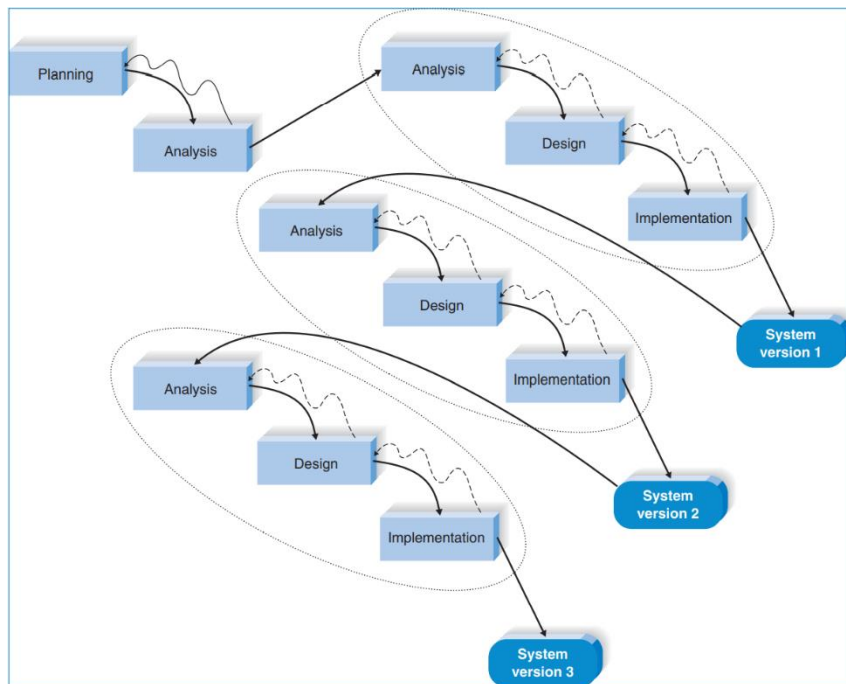


Figure 4 Iterative development

Source: (Dennis et al., 2012a)

System prototyping is another variety of RAD which perform the analysis, design, and implementation phases concurrently to quickly develop a simplified version of the requested system. The system is a “quick and dirty” version of the final system and only provides minimal features. The developers reanalyze, redesign, and reimplement a second prototype following the reaction and comments from the users. The newer prototype corrects the deficiencies and adds more features. This cycle continues until the users,

analysts, and sponsors agree that the prototype provides sufficient functionality to be installed and used in the organization. Such an approach is helpful with the users who have difficulty in expressing requirements for the system. System prototyping is represented in Figure 5.

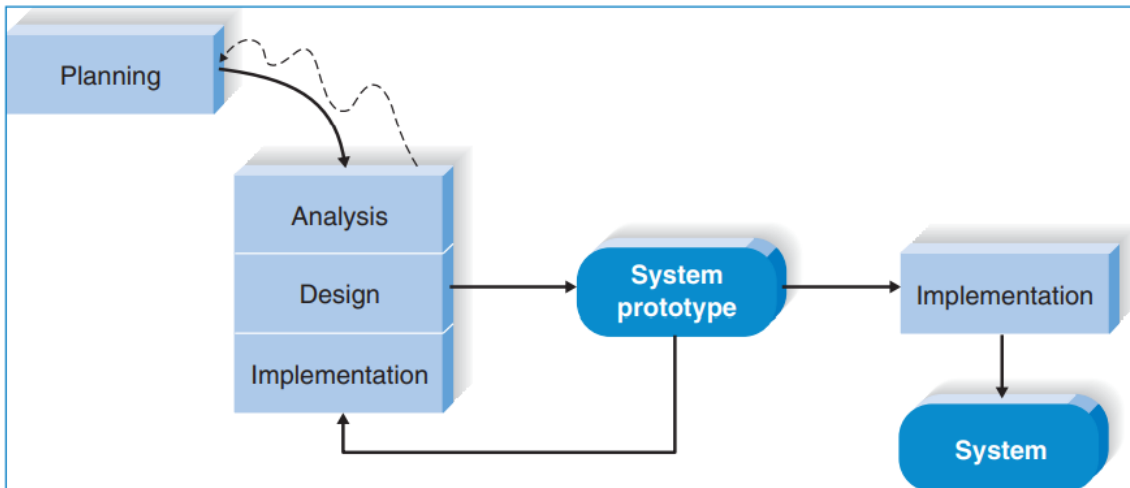


Figure 5 System prototyping

Source: (Dennis et al., 2012a)

3.1.1.4. Agile Development

Agile development is a group of programming-centric methods that aims at making the SDLC more efficient and effective. Face-to-face communication is preferred more in agile development and much of the design and documentation overhead is eliminated. A project gives more importance to simple, iterative application development in which each iteration is a complete software project that includes planning, requirements analysis, design, coding, testing, and documentation. Each cycle is kept short and lasts around 1-4 weeks, and the development team focuses on adapting to the existing business environment. Agile development is also represented in Figure 6. Various approaches like extreme programming (XP), Scrum, and Dynamic Systems Development Method (DSDM) are popular in agile development.

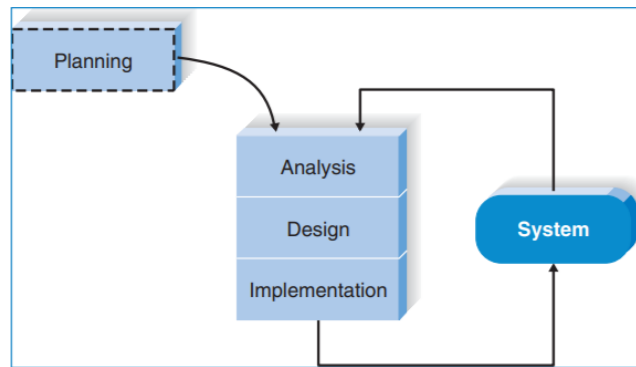


Figure 6 Agile development

Source: (Dennis et al., 2012a)

Extreme Programming (XP) underlines customer satisfaction and teamwork. Designs are kept simple and clean, and developers communicate with customers and fellow programmers. An extreme programming project starts with user stories that define the system requirements. After that, programmers code in small, simple modules and test to meet those requirements. For small projects with highly inspired, unified, committed, and experienced teams, extreme programming should work sufficiently. However, if the teams are not bonded and the project size is big, then the success probability for the extreme programming project is reduced. Since little analysis and design documentation is created with XP, there is only code documentation which results in maintenance of large systems nearly impossible.

3.1.1.5. Project methodologies comparison

This section focuses on comparing the strengths and weaknesses of the previous Software Development Life Cycle Models.

Table 1 Project Methodologies Comparison

Source: Own elaboration using the source (Adel & Abdullah, 2015b) and (Dennis et al., 2012a).

Model	Strength	Weakness	When to use
Waterfall	<ul style="list-style-type: none"> • Easy to understand and implement. • Known and used widely. 	<ul style="list-style-type: none"> • All requirements must be recognized early. • Inflexible. • Difficult and expensive to visit the previous 	<ul style="list-style-type: none"> • When quantity is more important than schedule or cost.

	<ul style="list-style-type: none"> • Defined before design and designed before coding. • Easy to implement being a linear model. • Minimizes planning overhead. 	<ul style="list-style-type: none"> phase to solve the mistakes. • Clients may not be clear about what they want. • Not preferable for complex and object-oriented projects. 	<ul style="list-style-type: none"> • Requirements are well known, clear, and fixed in the early stage. • A new version of the existing system is needed.
Spiral	<ul style="list-style-type: none"> • The high amount of risk analysis. • Strong approval and documentation control. • Extra functionalities can be added later. • Project monitoring is effective and easier. • Suitable to develop a highly customized product. 	<ul style="list-style-type: none"> • High cost. • Risk assessment expertise is required. • Time spent on risk identification in a low-risk project is high. • Project success is dependent on the risk analysis phase. 	<ul style="list-style-type: none"> • Suitable for medium to high-risk projects. • When risk evaluation and costs are important. • When significant changes are expected. • When users are unsure about their needs.
RAD	<ul style="list-style-type: none"> • Suitable with a short schedule. • Useful in developing a system with schedule visibility 	<ul style="list-style-type: none"> • Unsuitable with unfamiliar technology. • Not useful for a complex system. 	<ul style="list-style-type: none"> • When the user requirements are unclear. • When the budget permits the use of automated code generating tools.
Agile Development	<ul style="list-style-type: none"> • Reduced risks • Better control • Increased flexibility • Improved project predictability 	<ul style="list-style-type: none"> • Difficult planning. • Professional teams are vital. • Problems with workflow coordination. 	<ul style="list-style-type: none"> • When new changes are needed to be implemented. • When there are tight deadlines. • When there is a team of independent thinkers.

Until present, despite the various problem that the waterfall model contains, it still is one of the most preferred software development processes due to its conceptual simplicity. This model is only able to produce a satisfactory result when the requirements are clear and the chances of changing them are low. An example could be, while developing a compiler, based on a grammar completely defined and which is not likely to change, the waterfall model seems perfectly sufficient (Ghezzi et al., 1991a).

However, for this project, Agile development will be used because of its various advantages. In Agile, project requirements can change constantly. In Waterfall, it is explained only once by the business analyst. Agile performs testing alongside software development whereas, in Waterfall methodology, testing comes after the build stage. In an agile project's description, details can be improved anytime, which is not possible with Waterfall.

3.1.2. Functional and Non-Functional Analysis Requirements

Requirements are necessary attributes defined for an item before efforts to develop a design for the item. Requirement analysis is a structured, or organized, methodology for identifying an appropriate set of resources to satisfy a system need and the requirements for those resources that provide a sound basis for the design or selection of those resources. The basic process decomposes a statement of customer need through a systematic exposition of what the system must do to satisfy that need.

3.1.2.1. Non-functional Requirement

A non-functional requirement corresponds to a set of restrictions imposed on the system to be developed, establishing, for example, how attractive, useful, fast, or reliable it can be. The relevance of a non-functional requirement must be discussed and agreed upon between the clients and the development team to avoid taking design and implementation decisions prematurely. The non-functional requirement can also be known as a quality requirement. The criteria of the non-functional requirement have been discussed in this section with a few of their examples in a project.

1. Operational

Operational requirements describe what the system must do to work correctly in the environment where it is inserted (Fernandes & Machado, 2016a). It is relevant to indicate

whether a system must be prepared to work. An example could be if a system is prepared to work or not in a marine environment where there are high levels of humidity, ripple. Following requirements are a few of the common examples to fulfil the operational requirement,

- The use of external dependencies or services should be documented.
- The application should be able to cope with missing dependencies and log the errors as it might deal with databases or web services in cloud environments.
- After the application upgrade, the previous codebase should be compatible with the new environment or the new code base should be compatible with the previous environment.
- Where possible, hard-coding values must be avoided as the application moves between different environments and need to configure the application for each environment.
- Feature flags should be used upon every added feature as they allow to easily back out some errors without having to roll back the entire code base and assists in controlling performance and scalability.

2. Load and Performance

Performance refers to the capacity of a system to respond to its stimulus, that is, the time necessary for responding to the events or the number of events processed by the time unit. It is the degree to which a system can accomplish its functionalities within a given set of constraints. The performance of a system is related to the processing time of the tasks, the response time of the operations, accuracy of the results, reliability, availability, fault-tolerance, storage capacity, scalability (Romano et al., 2009a). Following requirements are a few of the common examples to fulfill load and performance.

- Answer the request of users at the appropriate time.
- Support simultaneous access.
- Depend on the server and technology.

Various metrics should be used for the calculation of the load and performance with the help of a load balancer which helps in generating the virtual clients. Following metrics are some of the recommendations.

- Load size: Number of virtual clients running during the reporting interval.

- Throughput: The average number of bytes per second transmitted from the system to the virtual clients running the test script.
- Receive time: Time elapsed while receiving the first byte and the final byte.
- Connection time: Time is taken for the virtual client to connect to the server.
- Failed hits: Total number of times virtual client made the HTTP request but did not receive the correct HTTP response.
- DNS Lookup time: Time spent to resolve the host name and convert to IP by calling the DNS server.
- Following the tests, it should be concluded if the application is stable or not with simultaneous interaction of the virtual clients.

3. *Navigability*

Following enumerations are some examples commonly used to fulfill navigability criteria (Romano et al., 2009a).

- Do not have broken links on the page.
- Every page should be reachable from the home page.
- Following metrics are some of the recommendations for software testing,
- Unreachable Pages: Number of total pages in the server that cannot be reached.
- Not found Pages: Number of pages that return 404 Error – Not Found.
- Reachable Pages through Main Page: Total number of pages in the server that cannot be reached from the main page.
- Closed Cycles Identification: Identification of a cyclic sequence of steps in which it is possible to return to the initial page.

4. *Security*

Security is a measure of the ability to resist unauthorized attempts to access while continuing to provide its services to authorized users. It is related to access, confidentiality, protection, and integrity of the data. Confidentiality is a set of rules that prevents restricted information from reaching the wrong people and ensures that the authorized ones can receive the information. Integrity is related to the reliability and accuracy of the information. Following requirements are a few of the common examples to fulfill security ('A Basic Non-Functional Requirements Checklist', 2014),

- The application must recover quickly or withstand in the face of attacks.
- The application shall reject the introduction of incorrect data. The application's behaviour must be accurate and predictable.
- The application must ensure the integrity of the customer account information.
- Access permissions for application data should only be changed by the system's data administrator.
- Users with specific roles should be confined to specific functionalities.
- Password should be fulfilling the requirements such as length, special characters, 2FA, expiry, recycling policies.
- All external communication between the system's data server and clients must be encrypted.

5. *Cultural*

Cultural requirements are factors related to the stakeholder's culture and habits. Such requirements are relevant when product serves different professional groups, due to differentiated cultures that exist from profession to profession (Fernandes & Machado, 2016a). It is also critical when the product is commercialized in different countries. Following enumerations are some examples to refer to while writing the cultural requirements.

- The system should be designed with a concurrent multilingual system as it can support multiple languages at the same time.
- The application should not contain any text, images, or media that offend any culture or countries that have access to it.
- The application should not display religious symbols or words associated with mainstream religions.

6. *Legal*

Any system, regardless of the technology, is bounded to respect the established laws. Legal requirements are laws, rules, and standards that apply to the system so that it can operate. General Data Protection Regulation (GDPR) is a regulation in EU law that came to force on 25 May 2016 and applied since 25 May 2018 (*Data Protection in the EU*, 2021). It governs the data protection and privacy in the European Union (EU) and

European Economic Area (EEA). To comply with GDPR, it must be ensured that the appropriate checks and balances are put in place in the application. Development teams should consult lawyers, legal advisors, and jurists, for knowing whether any law or rule is being broken by the system. The following aspects could be taken as an example for legal requirement fulfillment (*GDPR and Cookie Consent / Compliant Cookie Use*, 2020).

- Ensure that the user is informed about the intentions at or before the data collection.
- Encryption and pseudonymization of personal data.
- Establishing a process for regular security testing and assessment of the effectiveness of security practices and solutions in place.
- In the case that a user refuses data processing, no unessential cookies must be set. Essential cookies will be set regardless of the user accepts or refuses.
- Inform the users regarding the purpose of individual cookies separately to ensure that specific consent for each cookie objective is obtained.
- Once valid consent from a user is obtained, it is free to collect and process personal data for the purposes that the user was informed of before.
- The application should permit a user to remove personal information.

7. *Reliability & Scalability*

Reliability is the capacity of a system to remain in operation over time and is associated with the possibility of a system producing correct results in a certain period. There is a various business that relies completely on computer-based systems that support them, being expectable that those systems are always accessible and dependable. Scalability is the ability of a system to continue to show a high quality of service, even when subjected to a higher number of requests. It can be correlated with the capability to serve more users simultaneously, treat a higher volume of information and respond to more requests (Fernandes & Machado, 2016a). Various examples of such non-functional requirements could be,

- The application should not cause crashes, unhandled exceptions, or script errors.
- When various limits are exceeded in the application, it should be recorded how it copes with such limits.
- After a fatal error in the application, it should be recoverable and usable.

- The application's behavior should be predictable, trustworthy, and consistent.
- All types of data should remain intact throughout the application.
- Despite the highest workloads, the system should continue to meet the performance requirements.

3.1.2.2. Functional Requirement

A functional requirement describes functionality to be made available to the users of the system, characterizing partially its behaviour as an answer to the stimulus that it is subject to. Such type of requirement does not mention any technological issue. The set of functional requirements must be complete and coherent. It is considered complete if it considers all the necessities that the client wishes to see satisfied and coherent if there are no contradicts among its elements.

Functional requirements define a system or its component and what a system should do. Functional requirements are defined at a component level and are captured in a use case. It also helps to verify the functionality of the software.

Well-documented requirements maintain all developers, designers, and QA testers on the same page and working towards the same goal while avoiding misunderstandings. When the team has a shared understanding and a written record, the need for regular meetings is avoided. Projects can also become more predictable with the help of functional requirements as the team can estimate the development time and cost more accurately. Problems can be identified in earlier phases while thoroughly capturing the functional requirements (*A Guide to Functional Requirements (with Examples)*, n.d.).

3.2. System Architectures

A system architecture is a conceptual method that defines the structural and behavioral views of a system. It encompasses decisions on where to place a specific software component, and if the components should be on the same or different machines. An enterprise may have a specific high-speed processing server or high-end reliable storage

facility which they want to leverage for specific components. Such decisions will lead to several architectural organizations.

Physical and logical architecture defines and documents the physical and logical components of a system, respectively, to provide clarity around how those component elements relate to one another (*System Modeling: Understanding Logical and Physical Architecture - Data Science Central*, 2021). The following subsections further discuss the physical and logical architectures.

3.2.1. **Physical Architectures**

Physical architecture is a structural design that provides sufficient detail to implement and deploy a solution. What makes physical architecture differ from logical architecture is that logical architecture concerns with identifying functional elements of the system whereas, physical architecture specifies the actual devices that those functional elements execute on. Several items identified in logical architecture can physically reside in the same location or devices. When developing a physical architecture, the following key activities are performed,

- Analysis of the physical architecture and the appropriate allocation,
- Analysis of the constraint requirements,
- Identification and definition of physical interfaces and components, and
- Identification of critical attributes of the physical components which also includes design budget like weight, reliability, etc.

The 3-tier web application's logical architecture as identified in Figure 7 can be validly implemented as different physical architectures are logically identical. The only limitations are the performance and capabilities of the physical device.

3.2.2. **Logical Architecture**

Logical architecture is a structural design that provides as much detail possible without constraining the architecture to a particular technology or an environment. The purpose of logical architecture is to plan and communicate architecture. The development of a particular system is more concerned with logical architecture than with physical architecture. Several systems follow the same common 3-tier structure with a request-response cycle which are provided as follows,

- The user requests the presentation tier which is handed off to the application tier.
- The application tier retrieves any required data from the data tier.
- The application tier then generates a response and hands it back to the presentation tier.
- Finally, the presentation tier returns the response to the user.

The above progress cycle is represented in Figure 7.

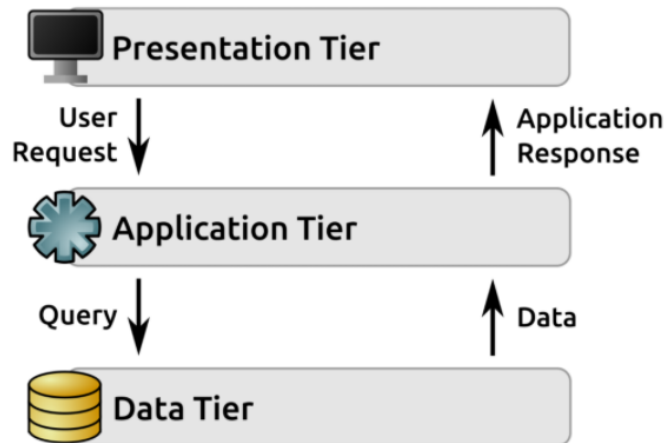


Figure 7 Three-tier structure

Source: (*System Modeling: Understanding Logical and Physical Architecture - Data Science Central*, 2021).

Various tiers can be found in Figure 7 which are common in web applications in which,

- The presentation tier is the webserver,
- The application tier is code called by, and generating responses to, the web server, written in any language or framework, and
- Data-tier is a back-end data-store variant that persists application data between the requests.

3.2.2.1. Microservices

With the continuous growth of the Internet of Things (IoT), monolithic applications have become much larger in scale and possess complex structures. This results in poor scalability, extensibility, and maintainability. For resolving this issue, microservice architecture has been introduced to the IoT field which has the advantage of flexibility, lightweight, and loose coupling (Sun et al., 2017a).

In the monolithic architecture, the system is deployed as a single application, in which functionally differentiated aspects are all interwoven. It has natural advantages like module independence, uniform standards, and technology. With the growth of system functions, IoT becomes more complex than ever in the distributed environment. This results in inevitable defects in a monolithic architecture. First, the whole system is a united application where only multiple deployments can improve the performance of the system, while the overloaded functions create a bottleneck, which is a waste of computing resources. Second, in any case of changes, changing a function may impact other functions due to high dependencies. Such architecture also brings complexity for re-deployment, maintenance, and continuous integration.

To overcome these drawbacks from the monolithic architecture, researchers are starting to adopt the microservice architecture (Sun et al., 2017a). Microservice architecture is a new software design pattern that suggests that a single large complex application should be further divided into groups where each group deals with the related services. Each service can be dedicated to an individual business function and as a result, it can be easily deployed and released internally to the production environment in isolation, and modifying or maintaining one service will not impact the performance of the whole system.

The design of the new generation IoT framework considers the reuse of existing information service systems with high cohesion and loose coupling in open and scalable platform design. The main idea of the design is to adapt the microservice architecture to the existing IoT system, reconstructing all the business functions by decoupling them into individual and independent services. The design also focuses on using lightweight communication between services with a minimal overload.

Microservices is a logical architecture, and it does not require the use of any specific technology. Also, when microservices are physically implemented as a single service, process, or container, the parity between business microservice and physical service isn't necessarily required in all cases when a large and complex application is built that contains dozens or hundreds of services (nishanil, 2021). The logical architecture of a system does not necessarily map one-to-one to the physical architecture. This is what makes the difference between physical and logical architecture. Coincide between logical and physical architecture can happen but often it does not. This is not important but what

matters the most is that a business microservice must be autonomous by allowing code and state to be independently versioned, deployed, and scaled.

A microservice might contain several processes or services which could be using any web service or HTTP protocol. Such services could share the same data if they are united concerning the same business domain. This is also shown in Figure 8.

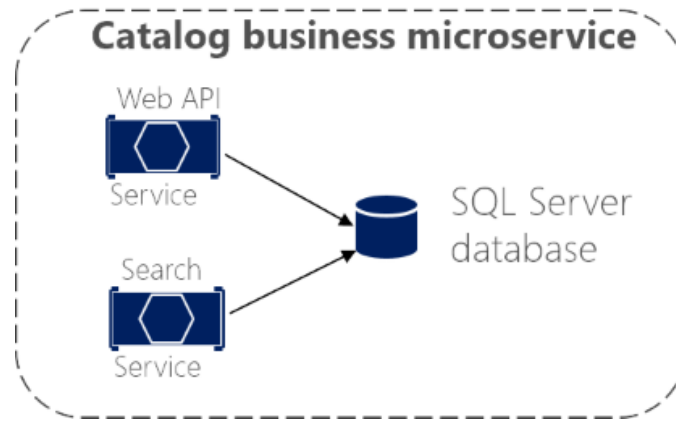


Figure 8: Business microservice with several physical services

Source: (nishanil, 2021)

In a microservices architecture, there should be an effort to minimize the communication between the internal microservices. The fewer communications, the better. In many cases, there'll somehow be the necessity to integrate the microservices. When this is done, the critical rule is that the communication between them should be asynchronous. It doesn't mean that a specific protocol should be used but it just means that the communication between microservices should be done only by propagating data asynchronously (doodlemania2, 2019).

Asynchronous messaging has some advantages that can be used in microservice architecture like,

- Reduced coupling – the sender doesn't need to know about the consumer.
- Failure isolation – If the consumer fails, the sender can still send messages. The message will be picked when the consumer recovers.
- Responsiveness – An upstream service can reply faster if it does not wait on downstream services. If there is a chain of service dependencies, waiting on synchronous calls can add an unacceptable amount of latency.

Due to these advantages, asynchronous messaging is preferred in microservices architecture over synchronous messaging.

3.3. Microservices Authentication and Authorization

Security is a requirement that guarantees the confidentiality, integrity, and availability of user, application, device, and network information and physical resources (McCabe, 2007a). The security component architecture defines how system resources are to be protected from theft, damage, denial of service, or unauthorized access. This contains the procedures used to apply security, which may include such hardware and software capabilities as Virtual Private Networks (VPNs), encryption, firewalls, routing filters, and network address translation (NAT).

Creating security procedures that can protect all parts of a complex network while having a limited effect on the simplicity of use and performance is one of the most significant and troublesome tasks related to network design. Security design is confronted by the complexity and permeable nature of modern networks which include public servers for e-commerce, extranet connections for business partners, and remote-access services for users reaching the network from home (*Developing Network Security Strategies > Network Security Design* / Cisco Press, 2010a).

The security and privacy architecture is important as it describes to what extent security and privacy will be fulfilled in the network, where the critical areas that need to be protected are, and how it will influence and relate with the other architectural mechanisms.

Solving the problem of authentication and authorization can be challenging in terms of microservices. Such strategies need to be developed and tested to be applied in a microservice-based project. Accordingly, various research performed and developed has been provided.

3.3.1. User and Device authentication

Authentication is an integral part of how most applications are interacted with. It is important to recognize several authentication strategies, evaluate, and use them as per the system needs. Since the infrastructure of this project is based on microservices, authentication of the client devices and sensors should also be handled appropriately. Various authentication strategies can be applied for fulfilling the need for microservices authentication.

3.3.1.1. SSO Server

Single sign-on (SSO) is a session and user authentication service in which users can have access to multiple services using one login credential (Ayoub, 2018). In this authentication mechanism, the user requests access to the resource's server. To obtain the resource that the user requires, the user needs to provide the login credential to the SSO server. SSO server will verify the credentials and return the user with a token. After the user obtains a token, user requests the access to resources. The resource server verifies the token that the user has supplied with the SSO server. Once the SSO server validates the token and replies resource server about this validation, the user can get access to the required resource. This has also been represented in Figure 9.

In an SSO server, the one-time login that the user has made is usually opaque. Every time user requests access to any of the resource servers, the token needs to be validated with the SSO server.

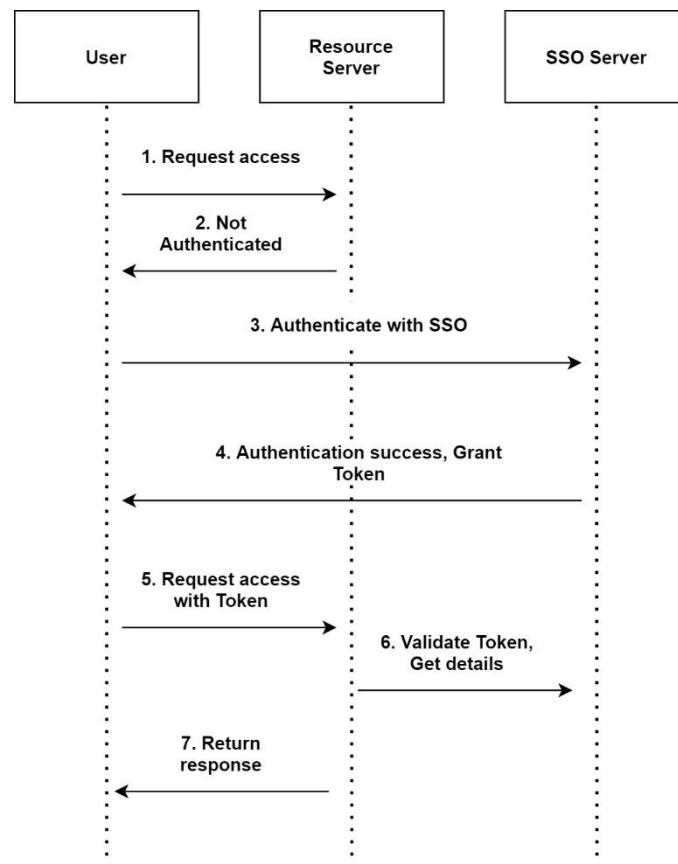


Figure 9 SSO server timing diagram

Source: Own elaboration with the help of (Ayoub, 2018)

IAM (Identity and Access Management) standards have been developed to support all authentication and authorization activities at a corporate level. There are various IAM standards available, of which, the established and effective are SAML, OAuth, and OIDC (Naik et al., 2017). Analysis and comparison of SAML, OAuth, and OIDC are as follows,

1. SAML

Security Assertion Markup Language (SAML) is a version of the SAML standard for exchanging authentication and authorization identities between security domains. It enables web-based, cross-domain SSO, which helps in reducing the administrative overhead of distributing multiple authentication tokens to the user (*SAML v2.0 Technical Overview*, 2008). The common flow of SAML is shown in Figure 17 of Appendix A.

The scenario of SAML flow is described as following,

- A - user opens a browser and tries to access a website where his personal information is stored. The website here is represented as Client. This client doesn't handle the authentication on its own.
- B – for authentication of the user, the client constructs a SAML Authnrequest, signs it, and encodes it. The client then redirects the user's browser to the identity provider for authentication. The identity provider receives the request, decodes it, and verifies the signature.
- C – with a valid Authnrequest, the identity provider will request the user to provide the login credentials.
- D – once the user is authenticated successfully, the identity provider generates a SAML token that includes user information. The user is redirected back to the client with the token.
- E – client verifies the SAML token, and extracts the identity information of the user which reveals the user's roles and permission for the website. The client then logs the user into its system in a form of cookies and sessions.

HTTP Redirect and HTTP POST binding are defined in the SAML 2.0 specification. HTTP Redirect is great for short SAML messages, but it is not recommended for longer messages such as SAML assertions (*Choosing an SSO Strategy*, 2013). The SAML assertion is the XML document that the identity provider sends to the service provider which contains the user information. There are 3 types of SAML assertions which are authentication, attribute, and authorization decision.

2. *OAuth2.0*

OAuth 2.0 is a standard designed to permit a website or application to access resources hosted by other web applications on behalf of a user. It focuses on client developer simplicity while providing specific authorization flows for web applications, mobile phones, and living room devices (*OAuth 2.0 — OAuth*, n.d.). OAuth defines four roles,

- Resource Owner/User
- Resource server
- Authorization server
- Client/Application

The flow of OAuth2 is shown in Figure 18 of Appendix A,

1. User requests resource access from a client using a browser.
2. The client forwards this request to the authorization server and the request includes client id, redirect URI, response type, and scope.
3. The authorization server presents an authentication form to the user and the user will provide his credentials.
4. After the user credentials are verified, the authorization code is provided to the client.
5. The client exchanges the authorization code for token and this time, the request includes client id and client secret.
6. Authorization replies with an access token to the client.
7. The client uses the access token to request access to the resource server.
8. The resource server validates the token with the authentication server.

After the token validation is completed, the resource server provides the requested resource to the client.

The communication from the authorization server to the client and resource server is done over HTTP Redirects with the token information that is provided as query parameters. OAuth doesn't require signing the messages by default.

3. *OpenID Connect (OIDC)*

OpenID Connect is a framework that transmits the identity using RESTful APIs and is developed as a profile of OAuth 2.0. It uses two main tokens, an Access token, and an ID token. The flow of the OIDC use case is represented in Figure 19 of Appendix A.

OIDC is a platform-independent, vendor-neutral, and open standard. OIDC token contains user identity information but not credentials. It uses JSON, HTTP, and REST protocols and supports both web and native mobile applications (Naik et al., 2017).

4. Conclusion

This subsection presented three different identity and access management standards for protecting the applications. SAML has many legacy features that are not compatible with mobile phones as it was developed before smart mobile phones were introduced (Naik et al., 2017). SAML token contains the user identity information because of the signing. For OAuth2, this information can only be retrieved after the resource server has validated the token with the authentication server. With OAuth2, an access token can be invalidated on the authorization server, preventing further unauthorized access to the resource server.

SAML and OAuth both allow for SSO opportunities. SAML handles authentication whereas OAuth handles authorization. Both of them can be used combined to grant access and to allow access to a protected resource (*Choosing an SSO Strategy*, 2013).

OpenID is best suitable for mobile computing and communication as it fulfills their requirements. Despite being the most suitable among the three, OpenID is still a developing standard and is not as widely compatible as OAuth and SAML (Naik et al., 2017).

3.3.1.2. Client-Side SSL Certificates

Device authentication is a key aspect of IoT security. If device authentications are not made correctly, it can lead to a serious security breach and an unauthorized person can do anything that the device has permission to. An entire infrastructure could even crash with a single IoT device.

Using the authentication for a device ensures that a trusted set of devices are used in the infrastructure. Several mechanisms can be used for device authentication like password authentication, token authentication, and client-side SSL.

Uploading digital certificates to IoT devices is the best solution as it is a lightweight solution that can be outfitted without being concerned about efficiency. Certificates require a small amount of space in the device and provide strong authentication.

Client-side SSL is one of the most secure authentication mechanisms as the device owns the secret instead of the server. The only way for a person to impersonate the device is by having the physical device and extract the private key data from it. Client-side SSL validates the identity of a client. The client could be an individual IoT device. Instead of the client verifying the identity of the server, in client-side SSL, the server verifies the identity of the client. Client-side SSL uses Public Key Infrastructure (PKI) for authentication. Client certificates don't encrypt any data, instead, they're installed for validation purposes only (*IoT Device Authentication: Benefits of Client-Side SSL*, 2019).

3.3.1.3. RSA and ECDSA Cryptography

Asymmetric cryptography is a branch of cryptography where a secret key can be divided into two parts, public key, and private key. The public key is given to anyone whereas, the private key is kept secret. Asymmetric cryptography can be used for authentication and confidentiality. Using asymmetric cryptography, messages can be signed with a private key, and then anyone with the public key can verify that the message was created by someone who possesses the corresponding private key (*Asymmetric Algorithms — Cryptography 35.0.0.Dev1 Documentation*, n.d.). Asymmetric cryptography uses encryption algorithms like RSA and ECDSA to create public and private keys.

RSA (Rivest-Shamir-Adleman) algorithm is an asymmetric cryptographic algorithm that works on the private and public keys. RSA is used in fields of SSL/TLS certificates, cryptocurrencies, email encryption, and a variety of other applications. RSA uses the prime factorization method for one-way encryption of the message. In this method, two large-sized numbers are chosen randomly and multiplied to create another huge number. Determining the original two prime numbers from this result is almost impossible

ECDSA (Elliptic Curve Digital Signature Algorithm) is an asymmetric cryptography algorithm that is constructed around elliptical curves and an underlying function which is known as a “trapdoor function”. In ECDSA, a number on the curve is multiplied by another number and, as a result, produces a point on the curve. Despite the knowledge of the original point, figuring out the new point is challenging.

ECDSA is better in terms of key generation as well as in signature generation when compared with RSA whereas, while verifying a signature, RSA has better performance than ECDSA. ECDSA provides optimal security with shorter key lengths. It requires a

lesser load for network and computing power which as a result, is great for devices with constrained power and resources (Toradmalle et al., 2018).

RSA and ECDSA do not provide user or device authentication themselves but they can create the public and private keys when asymmetric cryptography is being used for user or device authentication.

3.3.2. Research on Microservices Authentication

Various research and implementations have been made until the present day for solving the challenge for microservices authentication and authorization. Each of the solution focus on the project's goal and structure. This sub-section focuses on describing the research that has been made in the recent past few years to solve this challenge.

3.3.2.1. Authentication Orchestrator

An authentication and authorization orchestrator has been used in research made by (Bánáti et al., 2018). This solution was implemented for a healthcare application. Since the data in such fields are extremely sensitive, the major focus of the study was on user authentication. This solution also uses microservices architecture and it helps the doctor to track and monitor the state of a patient or even to make a diagnosis remotely based on the database.

In this research, the writers have compared various security solutions which include Security Assertion Markup Language (SAML), Authentication, Authorization, and Accounting (AAA), User/Password, Certificate, and JWT/OAuth2/OpenID/SSO. After comparing these authentication mechanisms, they found JWT/OAuth2/OpenID/SSO the best fit for their solution.

To avoid authentication by microservices each time a request is made, they implemented a service that realized this function which is represented in Figure 10. They used SSO for a unified authentication process. They designed an Identity and Access Management (IAM) module that would authenticate the user and generate a JWT token on their behalf that would be appended in every request. This token contained the user's username and email, and timestamps. IAM also had abilities to issue and withdraw tokens and to determine the roles of the users represented by the tokens. They also designed an IAM

authentication module in the REST part of the microservice which could determine the token's validity.

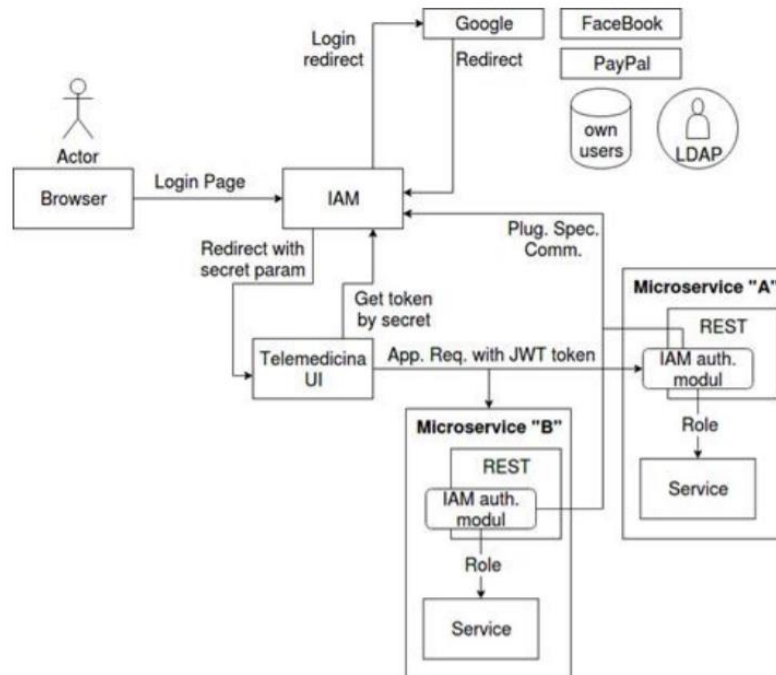


Figure 10 Authentication and Authorization Orchestrator

Source: (Bánáti et al., 2018)

One of the good parts about this research was how well they were handling the traffic for this orchestrator. Since every JWT token has an expiry time, they also had a default expiry time of 5 minutes. When the load increased, the timer was set to a higher value to prevent frequent refresh. They also developed a client API that was capable of providing authentication and authorization information to the microservice without the need for changing the internal logic of the microservices itself. For improving the performance, they also built a cache into the API which resulted in less load on the orchestrator microservice and decreased security overhead of the microservices.

The problem with this solution is that it is difficult to implement and manage. Each microservice has an IAM authentication module that can determine the token validation.

If something needs to be changed in the system, each IAM module inside microservices must be changed as well. This results in inconvenience while managing or expanding the system.

3.3.2.2. Unified Authentication

A solution created by (ShuLin & JiePing, 2020) has focused on unified authentication, improving the efficiency of authority verification, and accelerating the system development speed under the microservice architecture. The writers have focused on implementing unified authentication because for a microservice architecture, every microservice needs to write an authentication module, which is not only troublesome but also inconvenient for unified management and expansion.

In this research, writers have used OAuth2 for verifying user login credentials. OAuth2 can authenticate users but cannot generate a token that carries user information. The resource server needs to contact the authorization server every time resource access is requested from the user. To solve this issue, as soon as authentication is validated by OAuth2, JWT tokens are generated. JWT tokens can verify the signature, they can contain useful user information, and the token verification can be done in the resource server itself.

JWT adopts asymmetric encryption and uses RSA to generate public and private keys. In this solution, Zuul gateway has been used which is a gateway service that provides dynamic routing, monitoring, resiliency, and security. Along with Zuul, the Eureka server is also used whose purpose is to register every microservice.

When users try to access any resource server, they have to pass through the Zuul gateway. If they have not authenticated yet, they are redirected to the OAuth 2.0 authorization server for authentication and authorization. Login will be handled by OAuth2 and when login is successful, public and private keys are generated along with JSON token. The authorization server uses the private key to sign and encrypt the JWT. The private key is stored in the authorization server and the public key is stored in Zuul and other microservices.

After the user has JWT, the user carries this JWT to visit the resource server. Zuul decrypts the JWT using the public key previously provided by the authorization server and if verification is passed, the request will be released for the microservices. When the request arrives at the microservices, the microservice parses JWT with the public key for obtaining the user information without accessing the authorization server. This has been represented in Figure 11.

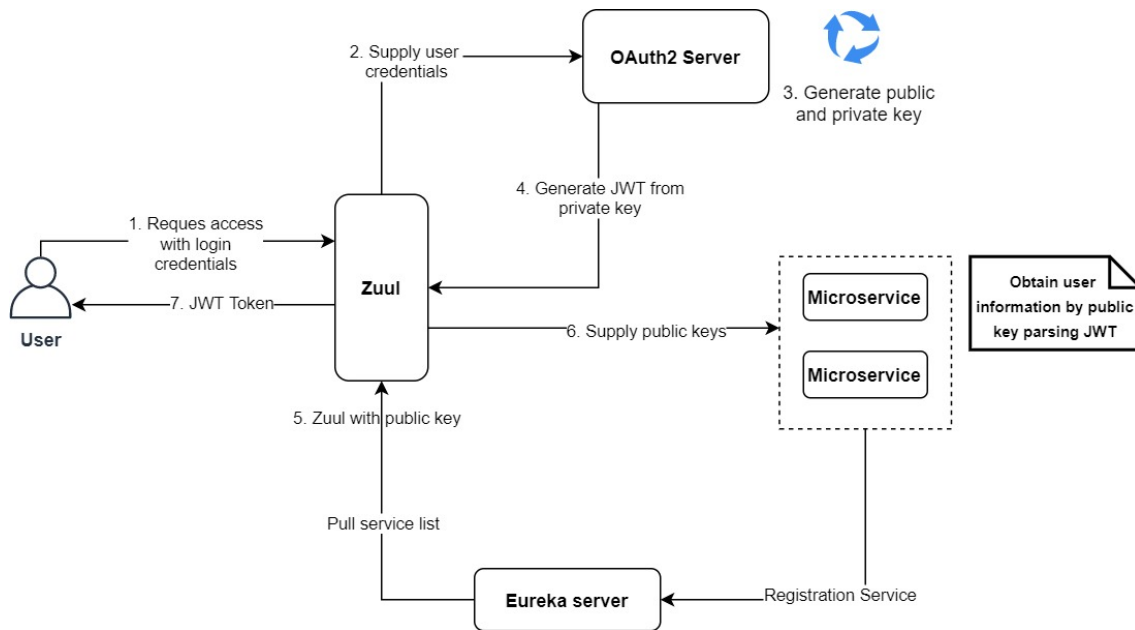


Figure 11 Unified authentication

Source: Own elaboration using (ShuLin & JiePing, 2020)

This technique of authentication enables unified authentication and improves efficiency. With the use of JWT, the resource server doesn't need to communicate with the authentication server for the verification of the tokens as they can verify it themselves using the public keys. This reduces the payload for the authentication server and improves performance. Zuul gateway also realizes unified authentication, which is convenient for authentication management.

3.3.2.3. Microservices hierarchical authentication

In a research made by (Yang et al., 2021), the author considers the user authentication challenges faced by the microservices architecture and proposes the concept of

microservices hierarchical authentication. In this research, the security level of services in microservices has been split into first-grade and second-grade authentication. The first-grade authentication method decrypts the client's token, verifies the token's validity, and passes the verification if it is within the valid period. Second-grade authentication checks the abnormal user list in the Redis cluster after the first-grade authentication has passed. The system hierarchical authentication model is shown in Figure 12.

The system storage is divided into Redis cache and MySQL database. Redis cache stores the abnormal users' list, using a bitmap data structure in Redis. Each unit in the data can store either 0 or 1 as an array in bits. The primary key of the user corresponds to a binary bit in the Redis system. If the value is 1, it means that the user is locked and cannot apply multiple tokens.

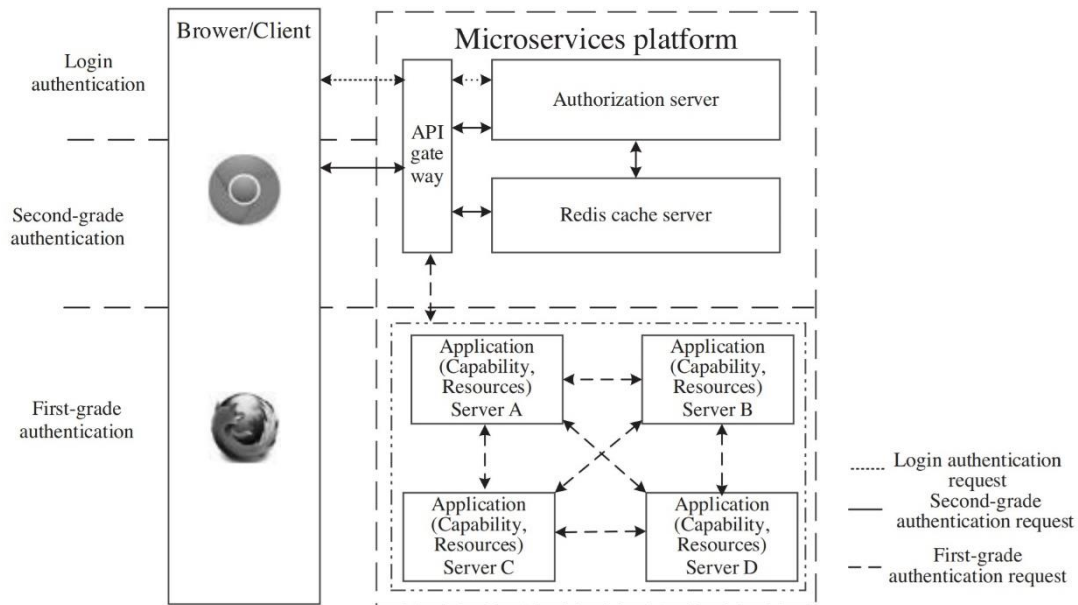


Figure 12 System hierarchical authentication model

Source: (Yang et al., 2021)

In this authentication solution, the API gateway performs second-grade authentication with high availability on all requests, as the public entrance for the microservices. The authorization server responds to the user's login credential and returns a JWT token if the login is successful. Redis cache server caches users with abnormal status in the microservice where the cached object is the user's primary key.

The authentication before API gateway adopts the second-grade authentication for higher security because all the services exposed by the API gateway need to be exposed publicly.

Since the requests after intercepted by the API gateway are the request for access to microservice's resources and this interaction is frequent, the first-grade authentication is used here. Using second-grade authentication beyond API gateway also increases network expenses and hardware costs.

In this authentication mechanism, a client sends the login request. This request is forwarded to the authentication server by the API gateway. When the credentials are validated, the authentication server sends the token to the API gateway which is forwarded to the user. When the client receives the token, they send a request for access to the microservice resources. Before the request arrives at microservices, the second-grade authentication is performed. The API gateway verifies the validity of the token. If the token is valid, it requests Redis's abnormal list to check if the user is in that list. When both of these verifications pass, the API gateway forwards the resource request to the microservices and then the first-grade authentication comes into action. After the microservices receive the token, they check the token's validity. When this is confirmed, they return the resources to the client.

Using different grades authentication in this model ensures the security of the entire system by gradually filtering out risky requests. This solves the challenge of fast user authentication which is faced by microservice architecture.

3.3.2.4. Client token with API Gateway

This solution was presented by (Ayoub, 2018) where the author provides a solution for invalidating JWT on the server-side. Whenever JWT is used in a microservices architecture for user authentication and authorization, such tokens cannot be revoked from the server code on-demand and the tokens can still be valid despite user logout. There is no control over the expiry time of the token.

In this solution, an API gateway is used where every request of the user passes through this gateway. In this approach, when a user requests access to the resource server, it is first checked if the user has a valid token. If the request is made appending a token but the token is invalid or expired, the user is unauthorized for the resources. If the request has been made for the first time without the token, the user is redirected to the authentication server by the API gateway.

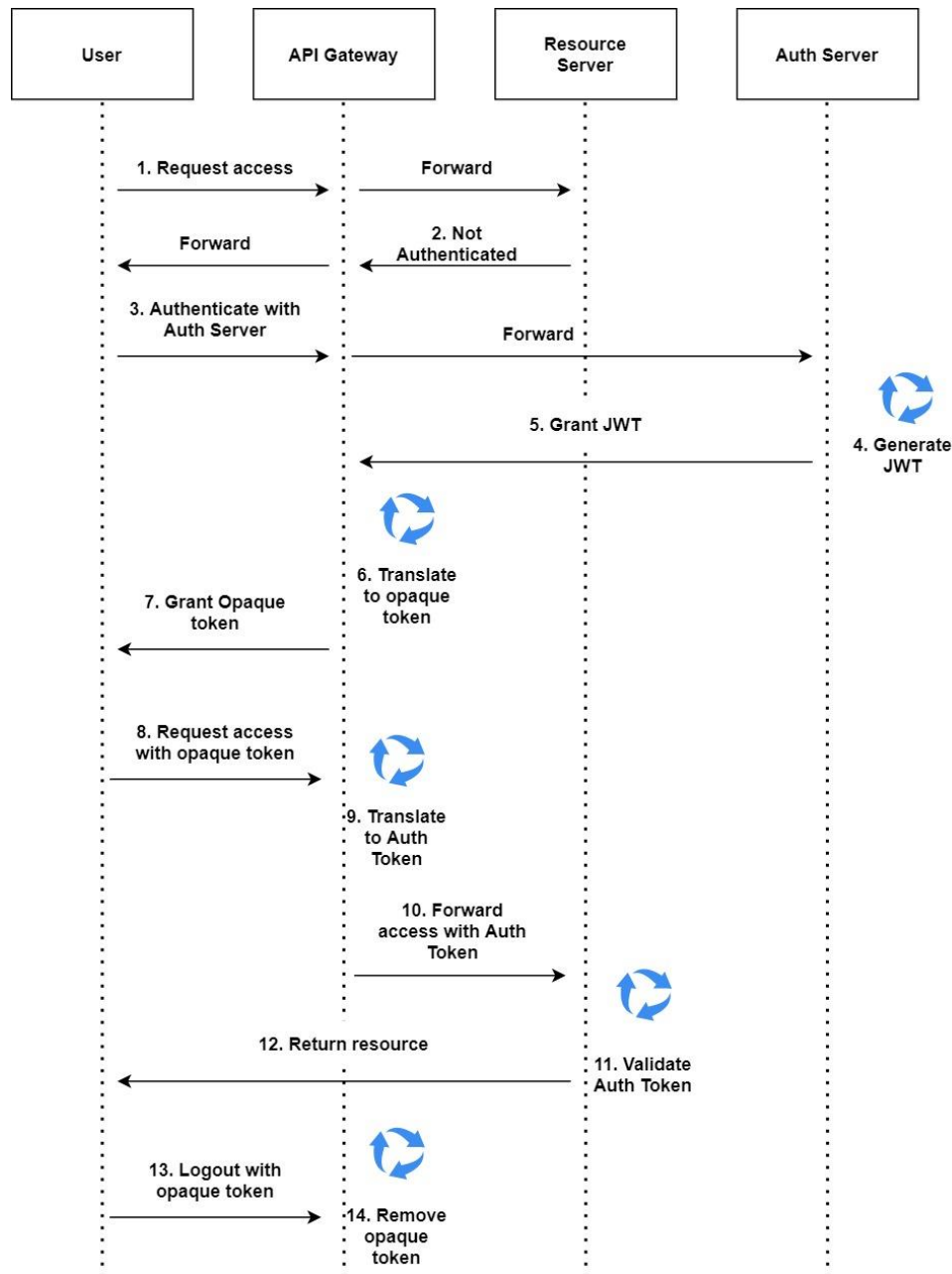


Figure 13 Client token with API Gateway

Source: Own elaboration with the help of (Ayoub, 2018)

Once the user authenticates himself successfully through OAuth2 by using his preferred identity provider or, by supplying the login credentials, the authentication server replies with a valid JWT token. This token is taken to the API gateway and the API gateway translates the JWT token to an opaque token that only it can resolve. API gateway replies to the user with an opaque token and when a user requests the resource with the opaque token, the API gateway maps the opaque token to the origin token and forwards the request to the resource server. The resource server upon receiving the origin token validates the token and replies with the resources. This flow can be seen in Figure 13.

With this transfer of the JWT token to an opaque token, the token relationship in the API gateway can be removed and when a user requests to logout, the API gateway can revoke the user's token and also adds extra protection to the token from being decrypted by hiding it from the client.

With this solution, the JWT tokens can be revoked from the server-side and also offers better security as the user outside the system doesn't have access to the original token. Despite these advantages, the API gateway needs to make this translation of opaque token to auth/JWT token and vice-versa. This mapping of the token is only done through the API gateway and when the API gateway receives a lot of requests, the response time for a resource is higher than usual.

3.3.2.5. Wilma PEP Proxy

A Policy Enforcement Point (PEP) is a component of policy-based management which might be a Network Access System (NAS). When a user tries to access a file on a network or server that uses policy-based access management, the PEP describes the attributes of the user to other entities on the system. The PEP gives the PDP (Policy Decision Point) the job of deciding whether to or not to authorize a user based on the description of attributes that have been provided. The user's roles, the action, the resource, and the application ID are forwarded to the Authorization PDP server which compares the request with the set of access policies that are stored in the server (*CPS Wi-Fi Configuration Guide*, 2016a).

A PEP Proxy acts as a gatekeeper and is found in front of a secured resource. It is an endpoint found at a public location. Users who want access to the secured resources must supply sufficient information to the PEP Proxy. When PEP Proxy verifies the information, it passes the request to the real location of the secured resource. The outside user who makes the request is unknown about the actual location of the resource.

FIWARE is an open-source initiative defining a universal set of standards for context data management that facilitates the development of Smart solutions for different domains like Smart Cities, Smart Industry, Smart Agrifood, and Smart Energy. In a smart solution, there is a need to gather and manage context information, processing that information, and informing external actors, enabling them to actuate and therefore alter or enrich the

current context. FIWARE context broker is the core component of the FIWARE platform. It enables the system to perform updates and access the current state of the context.

FIWARE Wilma is an implementation of PEP Proxy which combines works with FIWARE Keyrock Generic Enabler. When a user requests to access the resources, PEP proxy describes the user's attributes to the Policy Decision Point (PDP), requests a security decision, and enforces the decision which will be Permit or Deny. The authorized users receive the same response as they had direct access to a resource with minimal disruption whereas unauthorized users are returned a 401 – Unauthorized response (*FIWARE PEP Proxy*, n.d.).

Keyrock is the FIWARE component that is responsible for Identity Management. With the help of Keyrock together with PEP Proxy, it enables us to add OAuth2-based authentication and authorization security for our services and application. The following objects are common within the Keyrock Identity Management database,

- User: They are the users who register themselves to the application and can make identification with their email and password. They can be assigned rights individually or as a group.
- Application: It is the securable FIWARE application. It has the client role in the OAuth 2.0 architecture and requests protected user data. Applications define roles and permissions to manage the authorization of users and organizations. Roles and permissions can be created within an application as needed. It can also register IoT agents, and PEP Proxy for the protection of backends.
- Organization: Organization is the group of users that share the resources of an application which includes roles and permissions. Users of an organization can be either members or owners of that organization.
- OrganizationRole: In an organization, users can either be an admin or a member. Admins can add or remove the users from the organization whereas members only get the roles and permissions of an organization. With such rules, the need for super-admin is removed as each organization can be responsible for its members.
- Role: A role is considered as a descriptive bucket for a set of permissions. Provider and purchaser are the default roles in Keyrock IDM and inside the role provider, there is a set of permissions which are,
 - Get and assign all internal application roles.

- Manage the application.
- Manage roles.
- Manage Authorizations.
- Get and assign all public application roles.
- Get and assign only public-owned roles.

New roles can be created, and more permissions can be added to them. Each permission is composed of HTTP action and the resource it permits the access to (Example: action: GET, resource: Login). Roles can be assigned either to an individual or an organization. When the users are authenticated with their credentials, they get all the permissions from their roles, plus the roles which are associated with their organization. The roles of a user in an application can be either purchaser or provider. New roles can be defined within an application.

Solution of Wilma PEP proxy can be used for authentication and authorization in a microservices architecture. Keyrock IDM could be a separate microservice solely dedicated to authentication and authorization purpose. Whenever a request arrives in the form of a token at an application secured by the Wilma PEP proxy, the PEP proxy can verify the validity of the token with Keyrock IDM and extract roles and permissions of the user with PDP which is also a part of the Keyrock. With a valid token, roles, and permissions, PEP proxy can provide resources requested by external users.

3.3.2.6. Security Solution Analysis

This section compares all the previously discussed authentication researches that have been made for microservices authentication and authorization.

Table 2 Comparative study of authentication methods

Solution	Easily Scalable	Cost and complexity	Authentication mode	Tokens	User Authorization
Authentication Orchestrator	No	High	OAuth2	JWT	No
Unified Authentication	Yes	Medium	OAuth2	JWT	Yes
Microservices Hierarchical	Yes	High	User-Password	JWT	No
Client Token with API Gateway	Yes	Medium	OAuth2/User-Password	JWT + Opaque Tokens	No
Wilma PEP Proxy	Yes	Low	OAuth2/User-Password	OAuth Tokens	Yes

Concluding the results from Table 2, we can analyze and adapt the advantages of each authentication solution to this BIOma project. We can either use the RSA-signed JWT tokens from the idea of Unified Authentication or use the idea of Wilma PEP proxy by FIWARE as both of the solutions offer user authorization.

3.3.3. Conclusion

Various authentication solutions have been researched and implemented until the present day. Each of them has its advantage depending upon the goal of the research and structure of the project. A solution like Wilma PEP Proxy might be easy to implement but might contain issues with performance and a single point of failure when the number of requests on the authentication server is high.

A solution like Authentication Orchestrator and Microservices Hierarchical is more reliable but expensive to implement, difficult to manage, and they don't provide user authorization. Solution of Unified authentication along with Client token with API Gateway offers token verification in each microservice, user authorization, and token invalidation on demand but also adds the dependency on the API gateway for token translation.

Analyzing this research and implementation for microservices authentication and authorization, it can be concluded that all these solutions help with user authentication but only Unified Authentication and Wilma PEP Proxy can help with the authorization. We can take advantage of identity and access management from Wilma PEP proxy and if needed, a separate module for token verification can be developed in each microservice as used in the solution of Authentication Orchestrator for reducing traffic in authentication microservice.

Chapter 4 Proposed System Architecture

This chapter intends to demonstrate the system architecture defined for the PPS2 of the BIOma project. The work presented in this chapter is done as a design task during the first iteration of the BIOma project. This is the first proposal for the infrastructure design which might receive changes throughout the project development. The work done in this chapter is a result of the discussion with the collaborators of this project.

4.1. Location and user identification

This section describes the identification of locations and users for tracking food waste. This identification is important to recognize the locations where the food waste happens, and the users who are responsible to monitor and minimize it. The result of the identification has been shown in Figure 14. The following list describes the identifications made,

- **Inventory Manager/Administrator:** The inventory manager is present in several locations of the product storage which might include off-site warehouse, on-site warehouse, and kitchen storage. His prime responsibility is to register the products, move products between storages, make purchase suggestions, and track waste that happens during the storage. He is also responsible for making a sustainable purchase from the suppliers following sustainability and responsible production certifications and labels. The labels and certifications which are one of the evaluation criteria of the suppliers are represented in Figure 20 of Appendix B.

- **Menu Manager/Unit Manager:** The menu manager is responsible to create the food menus for the organization. He creates the menu based on the food history and products that are approaching the expiry date. Food history means the meal that was mostly wasted in the previous menu.

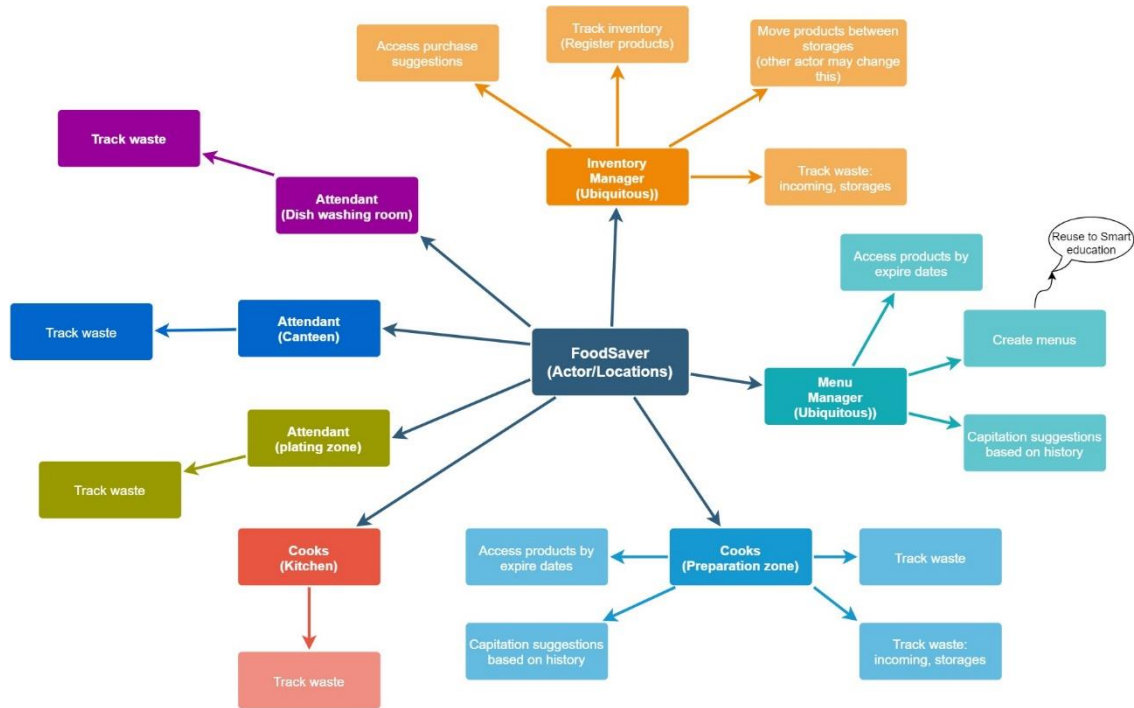


Figure 14 Food waste locations and actors

- **Coors/Unit Collaborator:** Coors work in the preparation zone. They also access the products based on the expiration date and cook based on food history. They are responsible for tracking the waste that happens while storing in the preparation zone.
- **Attendant/Unit Collaborator:** Attendants work in the plating zone and also in the canteen. They are responsible for serving the foods to the consumer. Their responsibility is to track the amount of food waste in the plating zone and canteen. This waste happens due to an excessive amount of food prepared compared to the number of consumers. Attendants also work in the dishwashing room who tracks the food waste from the consumer. This is the amount of food that was not consumed after serving to the customers.

From this analysis, the responsibility of workers in their locations is identified and it is easier to keep track of food waste based on various locations.

4.2. System Requirements

This section enumerates the system requirements for 5 different packages of PPS2.

1. Management package

- 1.1. The system should manage three user roles: administrator, unit manager, and unit collaborator.
- 1.2. The system should manage or access external databases (or Web API) to import food units.
- 1.3. The system should assign users to food units.
- 1.4. The system should access external databases (or Web API) to import Common Procurement Vocabulary (CPV) classification system, General Standard for Food Additives (CODEX GSFA) Codes; United Nations Central Product Classification (UN CPC) System; Global Product Classification (GPC) codes; United Nations Standard Products and Services Code (UNSPSC) codes.
- 1.5. The system should manage product classification.
- 1.6. The system should manage or access external databases (or Web API) to import purchase information of products, suppliers, producers, cost, weight, and meal products by food unit.
- 1.7. The system should register or access external databases (or Web API) to import meals sold and served by the unit.
- 1.8. The system should register or access external databases (or Web API) to import organizations that receive donations.

2. Smart procurement package

- 2.1. The system should manage certifications/labels.
- 2.2. The system should manage the best production practices in the sector.
- 2.3. The system should define supplier policies for sustainable purchases and supplier criteria typology and evaluation methods.
- 2.4. The system should manage suppliers, their policies, and evaluation results.
- 2.5. The system should present reports of product purchases in value amount and weight in tons, by-product typology, product family, certifications, labels, and best practices.
- 2.6. The system should present reports of product purchases in value amount, by the supplier, producer, and geographical origin.
- 2.7. The system should present reports of supplier policies and evaluations.

- 2.8. The system should order or assign a score to each supplier based on the certifications, best practices, product origins, supplier policies, and submitted evaluations.

3. Smart monitoring package

3.1. Waste generation sub-package

- 3.1.1. The system should register in situ or access external databases (or Web API) to import weight of waste and additional information by unit, type of waste material (Urban, biodegradable, paper/cardboard, packages (plastic, metal, ECAL), glass, OAU, other residues and danger residues) and type of measurement (weighted, eGAR), destination type (valorization, disposal or waste-product)
- 3.1.2. The system should register the amount of reused waste per unit type in situ or by accessing external databases.
- 3.1.3. The system should collect data from external connected sensors to measure the weight of waste.

3.2. Food waste sub-package

- 3.2.1. The system should register in situ or access external databases (or Web API) to import weight of food waste and additional information by unit, life cycle phase (Reception, Storage, Preparation, Confection, Distribution of Main Meals, Distribution of Intermediate Meals, Consumption), type of material (edible, non-edible) and meal type.
- 3.2.2. The system should collect data from external connected sensors to measure weight and photos of food waste by unit, life cycle phase, type of material (edible, non-edible), and meal type.

3.3. Food donations sub-package

- 3.3.1. The system should register the number of donated meal doses and estimated weight by unit, unit type, meal type (soup, main course, dessert), and receiver organization.
- 3.3.2. The system should notify organizations that receive donations about available meals.

4. Smart waste package

- 4.1. The system should define thresholds for waste weight by life cycle phase and issue alerts.

- 4.2. The system should present reports of waste by unit, unit type, type of waste material, and destination.
- 4.3. The system should present a normalized waste index per meal.
- 4.4. The system should present reports of food waste by unit, unit type, life cycle phase, per cost, type of material, and estimated value.
- 4.5. The system should present a normalized waste index per cost and sold meal.
- 4.6. The system should present reports of donated meal doses by unit type, meal type, and receiver organization.

5. Smart education package

- 5.1. The system should register or access external databases (or Web API) to import different types of actions (initiatives, sensibilization) to different targets (consumers, the public) by the food unit.
- 5.2. The system should fire events of the actions to major social networks (channel) and retrieve visualizations.
- 5.3. The system should present events of the actions to the end-users as an educational portal.
- 5.4. The system should register individuals present in educational events per geographical region.
- 5.5. The system should register or access external databases (or Web API) to import training actions to collaborators by food unit.
- 5.6. The system should present reports of the actions by unit, unit type, target, and channel, and determine an impact index.

4.3. UML Diagrams

4.3.1. Use-case Diagram

This section presents the use-case diagram for 5 different packages of PPS2. The actors participating in these use-case diagrams are Administrator, Manager, Collaborator, Sensor, and Web API. This diagram is designed based on the requirements presented in section 4.2. The representation of the diagrams is done per package and the packages are,

1. Management Package

This package for use-case is designed based on the requirements from Management Package. Every use case from this package is performed by the actor Administrator. For every use case except Manage product classification, and Assign user to food units, actor Web API also interacts with the use cases for importing or exporting data from or to the system. The management package use-case is represented in Figure UC 1 of Appendix C.

In this package, the Administrator can manage different user roles which can include administrator, unit manager, or unit collaborator. The administrator can import food units, import classification systems, manage the classification of the product, import purchase information of products, suppliers, producers, cost, weight, and meal products by food unit, import meals sold by the unit, and import donation receiving organization by accessing external Web API or database.

2. Smart Procurement Package

The use cases defined in this package are based on the Smart Procurement Package defined in the system requirements. Use cases are divided among two actors, administrator, and manager. The actor Administrator can manage certifications or labels, manage best production practices in the sector, can manage supplier policies for sustainable purchases, and can manage suppliers and their policies and evaluation results. The smart procurement package use-case is represented in Figure UC 2 of Appendix C.

The actor Manager can define supplier policies, evaluation methods, and supplier criteria per typology. For all these actions, it should be verified if similar entries already exist in the system or not.

This actor can view reports of product purchases in value amount and weight in tons, by-product typology, family, certifications, labels, and best practices. The system also permits this actor to view reports of product purchases in value amount, by the supplier, producer, and geographical region.

Reports of supplier policies and evaluations can also be viewed by this actor and, he can assign a score to each supplier based on certifications, best practices, product origin, supplier policies, and submitted evaluations.

3. Smart Monitoring Package

This use case is based on the requirements from the Smart Monitoring Package and its sub-packages. Actors Manager, Collaborator, Sensor, and Web API participate in this package. Web API actor is responsible for importing and exporting data from or to the system. In this use case when the Collaborator registers the donated meal, the receiving organization is notified about this meal donation. The sensor here is responsible for registering weight and photographic readings to the system. The Smart Monitoring Package use case is represented in Figure UC 3 of Appendix C.

In this use case, the actor Manager can register waste weight and additional information by unit, type of waste material (Urban, paper, plastic, glass, etc.), type of measurement (manually weighted, eGAR), and destination type (disposal, waste-product) in the system by accessing the external database or Web API. He can also register the amount of reused waste per unit type, and register food waste by unit, life cycle phase (Reception, Storage, Preparation, etc.), type of material (edible and non-edible), and meal type. Managers can measure weight and photos of food waste by unit, life cycle phase, type of material, and meal type with the help of externally connected sensors.

Actor collaborator can register the number of donated meal doses and estimated weight by unit, unit type, meal type, and receiver organization. Upon this registration, the receiver organization is notified about it.

4. Smart Waste Package

The smart waste package use case is based on the system requirements of the Smart Waste Package. Actors Administrator, Manager, and Collaborator participate in this package. The Smart Waste package use case is represented in Figure UC 4 of Appendix C.

In this package, the actor administrator can define a threshold for waste weight by life cycle phase and issue alerts accordingly. Actor Manager can view reports of waste by unit, unit type, type of waste material, and destination.

Actor Unit Collaborator can view normalized waste index per meal, reports of food waste by unit, unit type, life cycle phase, per cost, type of material, and

estimated value, and view reports of donated meal doses by unit type, meal type, and receiver organization. He can also view a normalized waste index per cost and sold meal.

5. Smart Education Package

The use cases defined in Smart Education Package are based on the system requirements defined in the Smart Education Package. Actors Manager and Web API participate in this package. Web API is responsible for importing or exporting the system data. In this package, the system permits the actor Manager to register actions to consumers or employees by the food unit, register the individuals present in the education events per region and he can also view reports of the actions by unit, unit type, target, and channel, and determine an impact index. The smart education use case is represented in Figure UC 5 of Appendix C.

4.3.2. User Stories

User stories are a simple description of a product feature told from the perspective of the person who wants that feature. The team can work in a collaborative environment and decide how to best serve the user and meet the goal specified.

User stories mentioned here will help the developers to identify for whom are they developing the feature and for what purpose. Table 3 contains user stories for PPS2 based on the system requirements and use-case specified. Each package has been labeled by the numbers where,

- Package 1 is the Management Package,
- Package 2 is the Smart Procurement Package,
- Package 3 is the Smart Monitoring Package,
- Package 3.1 is the Waste generation sub-package,
- Package 3.2 is the Food waste sub-package,
- Package 3.3 is the Food donations sub-package.
- Package 4 is the Smart Waste Package, and
- Package 5 is the Smart Education Package.

Table 3 User stories PPS2

Package	As a	I want to	So that I can
1	Administrator	Manage user roles	Each user can get permissions based on their roles.
1	Administrator	Import food units	Monitor the food waste in each unit and personnel assigned to it.
1	Administrator	Assign user to food units	Prevent unauthorized access.
1	Administrator	Import CPV classification system	Assign codes to the products.
1	Administrator	Manage product classification	View products based on family and sub-family
1	Administrator	Import purchase information	manage the sustainable purchases made for the organization.
1	Administrator	Import meals sold by unit	Monitor the flow of food consumption per unit
1	Administrator	Import donation receiving organizations	Assign donation amount per organization
2	Administrator	Manage certifications and labels	Permit the organization to view the most relevant certifications and labels that fits their sustainable purchase policy.
2	Administrator	Manage the best production practices in the sector	Increase product purchases from producers who follow best production practices.
2	Administrator	Manage suppliers' policies	Check if their policies are eligible for organizational purchases.
2	Administrator	Manage supplier's evaluation result	Check the number of purchases made from eligible evaluated suppliers and non-eligible suppliers.

2	Manager	Define supplier policies	Assign policies that each supplier follows.
2	Manager	Define evaluation methods	Evaluate suppliers.
2	Manager	Define supplier criteria typology	Classify suppliers based on the typology.
2	Manager	View product purchase report in value amount and weight per product typology, per certification and label, per family, and best practice	Manage important financial costs from the organization and analyze the growth in purchases following the organization's sustainable purchase policy.
2	Manager	View product purchase report in value amount per supplier, per producer, and geographical region	Manage organizational purchases promoting the local producers and suppliers that fit the best sustainable policy.
2	Manager	View supplier policies and evaluation report	Prioritize and increase purchase amounts from the highest evaluated suppliers and the ones that fit the organization's purchase policy.
2	Manager	Assign a score to suppliers	Check if they are eligible for organizational sustainable purchase policy.
3.1	Manager	Register waste weight per unit, per waste material, per measurement type, and destination type.	Categorize each recorded waste.

3.1	Manager	Register reused waste	Compare the weight of reused waste with the total organizational waste per unit.
3.1	Manager	View waste weight tracked by sensors	Record the wastes that were read from sensors and registered manually.
3.1	Manager	Register food waste by unit, lifecycle phase, type of material, and meal type	Organize and analyze each food waste.
3.2	Collaborator	Register the weight of donated meals based on meal type and receiver organization	Record which organization benefitted the most and what meal-type was most fitted for human consumption even after the waste.
3.3	Collaborator	Receive donations notification alongside with targeted organization	Ensure that the donations are being received in the correct places.
4	Administrator	Define waste weight threshold in lifecycle phases	Prevent over-accumulation of food waste in each lifecycle phase.
4	Manager	View waste report based on unit, unit type, waste material type, and destination.	Analyze the type of waste generated by the organization and create an attempt to reduce or reuse it.
4	Collaborator	View normalized waste index per meal	Track progress towards the reduction of food waste.
4	Collaborator	View normalized waste index per cost and sold meal	Help organizations manage financial information.

4	Collaborator	View donated meal report by unit type, meal type, and target organization.	Acknowledge the amount of edible food waste and the organization's benefitted from it.
5	Manager	Register training actions to collaborators	Ensure each collaborator from the organization is getting training against food waste.
5	Manager	Register various initiatives based on the target group by food unit	Track the number of people being aware of food waste.
5	Manager	Notify various target groups on social media regarding major events	Ensure that end users are missing such important events.
5	Manager	Register individuals present in event per geographical region	Track effectiveness of such events per geographical region.
5	Manager	View reports of the events based on type, target, and impact index	Manage future events and actions to reduce food waste.

4.3.3. Class Diagram

This section presents and describes the class diagram for PPS2 of the BIOma project. An overview of the class diagram is shown in Figure 21 in Appendix D. The class diagram is divided into 4 different packages which include Common Management, Smart Monitoring/Smart Waste, Smart Procurement, and Smart Education. Each package is further classified into sub-packages and each of them will be discussed in this section.

1. Common Management

I. Meal Management

This package focuses on different types of meals cooked and served. Various recipes can be used for cooking different kinds of meals. It also monitors the amount of planned and served doses. All this information can help monitor what

meals were more wasted than the others and can also check the difference between planned and served doses to check the number of food wastes. The class diagram for this package is shown in Figure C1 1 of the Appendix D. The classes and their relationship in this package are as follows,

- Recipe

This class is for the recipe of the food meal. It contains 2 attributes, a name, and a description of the recipe. It has 1 to many relationships with 'RecipeMealTypes', 1 to many with 'ScheduledMealRecipeMealType', many to 1 with 'MealPart', and 1 to many with 'RecipeProduct' classes.

- RecipeProduct

It is the relational link class between 'Recipe', and 'Product'. This class has attributes of quantity and order. This class defines what quantity of the product has to be used and in what order for a recipe. It has many to 1 relationship with the classes 'UnitOfMeasure' and 'Product', and many to 1 relationship with the class 'Recipe'. While defining the quantity, the relationship with the class 'UnitOfMeasure' defines what measurement unit is used for defining the quantity.

- MealPart

This class has 2 attributes - name and order. It defines the part of the meal like soup, main course, dessert, etc. It has 1 to many relationship with the class 'Recipe'.

- RecipeMealTypes

It is the relational link class between 'Recipe' and 'MealType'. It has 1 attribute - order. It has Many to 1 relationship with both classes.

- MealType

This class is for the type of meal that will be cooked. This class has 2 attributes, name and order. The meal type could be breakfast, lunch, dinner, etc. It has 1 to many relationship with the classes 'RecipeMealTypes' and 'ScheduledMealRecipeType'

- ScheduledMeal

This class is for the meals that have been scheduled to be cooked. It has 2 attributes, date and planned_doses. It has 1 to many relationship with ‘ScheduledMealRecipeType’ and many to 1 with ‘FoodUnit’. This class defines the date of scheduled meals in different food units with the number of planned doses.

- ScheduledMealRecipeType

It is the relational link class between the classes ‘ScheduledMeal’, ‘Recipe’, and ‘MealType’. It has many to 1 relationship with ‘ScheduledMeal’, ‘Recipe’, and ‘MealType’, 0 or 1 to many with ‘StockMovement’, 1 to many with ‘MealDonation’, and 1 to many with ‘FoodWasteMeasurement’. It has 1 attribute – served_doses. This class defines the served doses for the meal using a particular recipe of a meal type, on a scheduled date.

II. User Management

This package handles the user-related information which includes the information of the user, his roles, and sets of permission assigned to a role. The class diagram for this package is shown in Figure C1 2 of the Appendix D. The classes and their relationship in this package are as follows,

- User

This class is for the user of the system. It has 3 attributes – username, email, and password. It has 1 to many relationship with the classes ‘Staff’ and ‘UserRole’.

- Role

This class defines the role of the user and the permission that each role has. A role can have sets of permissions and permission can belong to many roles. It has 2 attributes – name and description and has 1 to Many relationship with ‘RolePermission’. A role in this system could be an administrator, manager, or collaborator.

- Permission

This class defines the permission that a role has. It has attributes name and description, and 1 to many relationship with the class 'RolePermission'.

- UserRole

This is a relational link class between 'User' and 'Role'. It has many to 1 relationship with both of the classes.

- RolePermission

This is a relational link class between 'Role' and 'Permission'. It has many to 1 relationship with both of the classes.

III. Media Management

This package focuses on media management which includes the management of photographic images that is used throughout the organization. The class diagram for this package is shown in Figure C1 3 of the Appendix D. The class in this package is as follows,

- Media

This class cares about storing pictures, videos, or pdf to any entity. Examples could be logos for standards, pictures for articles, and photos of the photographic sensors or cameras. It has attributes name, size, and type. It has 1 to many relationship with the classes, 'EventMedia', 'ArticleMedia', 'FoodMeasurementPhoto', 'StandardLogos', and 'SupplierSustainablePolicy'.

IV. Location Management

This package is focused on managing the location which can be used to be assigned to a staff, producer, supplier, etc. This location is hierarchically managed which orders in the way of the continent, country, region, city, and address. The class diagram for this package is shown in Figure C1 4 of the Appendix D. The classes and their relationship in this package are as follows,

- Continent

This class defines the continent in the world. The attributes are name and code. Examples could be Europe, Asia, Australia, etc. It has 1 to many relationship with ‘Country’.

- Country

This class represents a country and also stores the continent it belongs to. It has 2 attributes - name and country and has 1 to many relationship with ‘Region’ and many to 1 relationship with ‘Continent’.

- Region

This class specifies the region of a particular country. It has attributes name and code and 1 to many relationship with ‘City’.

- City

This class specifies the city of a particular region. It has an attribute – name. This class has 1 to many relationship with the class ‘Address’.

- Address

This class describes the address in a particular city. This class has 4 attributes – address1, address2, postcode, and place. It has 1 to many relationship with the class ‘FoodUnit’, 0 or 1 to many relationship with ‘Staff’, Many to 1 with the class ‘Producer’, 1 to many with the class ‘Supplier’, and many to 1 with the class ‘City’.

V. Food Units Management

This package is responsible for the management of the food units. Here the information about the food unit is managed which includes the storage of the products, types of storage units, movement of products inside or outside the food units, the staff responsible to work here, lifecycle phase, size of the food unit, and type of the food unit. The class diagram for this package is shown in Figure C1 5 of the Appendix D. The classes and their relationship in this package are as follows,

- Storage

This class has two attributes, name and code. This class defines the type of storage in each food unit. It has many to 1 relationship with the classes ‘StorageType’ and ‘FoodUnit’, and 1 to many relationship with the class ‘StockMovement’.

- StorageType

This class defines the type of storage that the organization has. It could be dry, fridge, or freezer storage. This class has 3 attributes – name, min_temperature, and max_temperature. It has 1 to many relationship with the class ‘Storage’.

- StockMovement

This class defines the movement of the food product stock. It has 4 attributes - quantity, sign, date, and price. It has many to 0 or 1 relationship with ‘ScheduleMealRecipeMealType’, many to 1 with ‘Staff’, many to 1 with ‘Storage’, many to 1 with ‘Product’, and 1 to many with ‘StandardStockProduct’.

- Staff

This class is defined for the staff of an organization. This class has 3 attributes – name, phone, and alternative_email. This class has 1 to many relationship with the class ‘StockMovement’, 1 to many with ‘FoodUnitStaff’, Many to 0 or 1 with ‘Address’, and many to 1 with the class ‘User’.

- FoodUnit

This class defines the food units. It is a location that was identified where monitoring of food waste was necessary. This class defines the size and type of food unit alongside the location. It has 4 attributes – name, code, cost_center, and client_name. This class has 1 to many relationship with ‘ScheduledMeal’, many to 1 with ‘Address’, 1 to many with ‘FoodUnitMeasurement’, 1 to many with ‘EventFoodUnit’, many to 1 with ‘FoodUnitType’, many to 1 with ‘FoodUnitSize’, 1 to many with ‘FoodUnitStaff’, and 1 to many with the class ‘Storage’.

- FoodUnitStaff

This is a relational link class between ‘FoodUnit’ and ‘Staff’ and defines the role of a staff belonging to a food unit. It also has a relationship with the class ‘Role’. This class contains many to 1 relationship with all the classes it relates with.

- FoodUnitType

This class defines the types of food units. It has 1 to many relationship with the class ‘FoodUnit’ and contains an attribute, name.

- FoodUnitSize

This class defines the size of a food unit and has 1 to many relationship with the class ‘FoodUnit’ and contains attributes – name and code.

- FoodUnitLifeCyclePhase

This class defines the life cycle phase of the food unit. The life cycle phase could be the reception, storage, preparation, confection, distribution of the main meals, distribution of the intermediate meals, and consumption. This class has 1 to many relationship with the class ‘FoodWasteMeasurement’ and contains 2 attributes, name and order.

VI. Product Management

This package is responsible for the management of the product inside the organization. This package includes the information of the product which includes the Common Procurement Vocabulary, if the product is a generic product or a branded product, brand information can be extracted, the unit of measurement is also covered in this package, product’s typology, and family are also included here. The class diagram for this package is shown in Figure C1 6 of the Appendix D. The classes and their relationship in this package are as follows,

- CommonProcurementVocabulary

This class focuses on CPV (Common Procurement Vocabulary) which is a single classification system for public procurement aimed at standardizing the references used by contracting authorities and entities to describe procurement contracts (Anonymous, 2016). It has a self-association that establishes a hierarchy. This

class contains 2 attributes – name and code. It also contains a 0 or 1 to many relationship with the class ‘GenericProduct’.

- Product

This class defines the products of an organization. It has 8 attributes which include name, code, description, is_active, importance, UPC, EAN13, and weight. UPC and EAN13 are the 12 and 13 digits barcode symbols respectively. It has a generalization relationship with the class ‘Pack’ where ‘Pack’ is the child.

It has 1 to many relationship with the class ‘RecipeProduct’, many to 1 with ‘ProductLot’, 1 to many with ‘StockMovement’, 1 to many with ‘ProductSupplier’, many to 1 with ‘UnitOfMeasure’, and 1 to many with ‘Pack’.

- Brand

This class defines the brand of a product and the producer that uses this specific brand. It has 2 attributes – name and code and 1 to many relationship with the class ‘Product’ and many to 1 with ‘Producer’.

- Pack

It is a child class of ‘Product’. It carries all the attributes, operations, and relationship from ‘Product’ but it has one distinct attribute which is quantity.

- ProductLot

This class defines the lot for products. It has 3 attributes – code, date_produced, and date_expiry. It has 1 to many relationship with the class ‘Product’.

- UnitOfMeasure

This class defines the measurement unit. It has 2 attributes – name and short_name. It has 1 to many relationship with ‘FoodUnitMeasurement’, 1 to many with ‘Product’, 1 to many with ‘UOMConversion’, and 1 to many with ‘RecipeProduct’.

- UOMConversion

This class permits to specify how one unit of measure will be converted to another unit of measure. It has many to 1 relationship with the class ‘UnitOfMeasure’ and

contains an attribute ‘conversion_function’. This attribute defines the function that is used for the unit of measurement conversion.

- ProductFamily

This class defines the family and sub-family of the product. Examples of family could be fruit, pork meat, fish, etc. and subfamily could be olive, olive imported, potatoes, freshly prepared potatoes, etc. This class has 2 attributes – name and level. This class has a self-association that establishes a hierarchy and also has a 1 to many relationship with the class ‘ProductTypology’.

- ProductTypology

ProductTypology defines a group of products that fulfill a similar need for a market segment or market as a whole. It could be consumer goods, oils, chemicals, packaging, pulp, glass, etc. It has many to 1 relationship with the class ‘ProductFamily’ and 1 to many with ‘GenericProduct’. It has an attribute called name.

- GenericProduct

This class defines generic products. It has many to 0 or 1 relationship with the class ‘CommonProcurementVocabulary’, many to 1 with ‘ProductTypology’, 1 to many with ‘Product’, and 1 to many with ‘StandardAppliedToGenericProduct’. It contains an attribute – name.

2. Smart Monitoring and Smart Waste

I. Food Donations

This package helps to monitor the amount of edible food waste that was donated. Information about the receiver organization can be stored here. The class diagram for this package is shown in Figure C2 1 of the Appendix D. The classes and their relationship in this package are as follows,

- MealDonation

This class defines the meal that was donated to an organization with the donated doses. It contains an attribute donated_doses. This class has many to 1 relationship

with the class ‘ScheduledMealRecipeMealType’ and many to 1 with ‘DonatedOrganization’.

- DonationOrganization

This class defines the organization which benefited from the donation. It has 1 to many relationship with the class ‘MealDonation’ and contains 3 attributes – name, email, and contact.

II. Waste Measurement

This package focuses on the waste measurement. The amount of food or non-food waste can be stored here using several units of measurement. Also, photographic images can be stored in this package. The class diagram for this package is shown in Figure C2 2 of the Appendix D. The classes and their relationship in this package are as follows,

- FoodUnitMeasurement

This class defines the measurement of the food units. It has attribute value and date. It generalizes two classes, ‘FoodWasteMeasurement’ and ‘WasteMeasurement’. It has many to 1 relationship with the class ‘UnitOfMeasure’, many to 1 with ‘FoodUnit’, and many to 1 with ‘ThresholdContext’.

- FoodWasteMeasurement

This class defines the measurement of food waste and is a child of the class ‘FoodUnitMeasurement’. It has 1 to many relationship with the class ‘FoodMeasurementPhoto’, many to 1 with ‘FoodUnitLifeCyclePhase’, many to 1 with ‘TypeOfMaterial’, and many to 1 with ‘ScheduledMealRecipeMealType’.

- WasteMeasurement

This class defines the measurement of the waste and is a child of the class ‘FoodUnitMeasurement’. It has many to 1 relationship with the class ‘WasteDestination’, many to 1 with ‘WasteMeasurementType’, and many to 1 with ‘WasteType’.

- FoodMeasurementPhoto

This class is responsible for handling the photos of the food waste measurement. It has many to 1 relationship with the class ‘FoodWasteMeasurement’ and class ‘Media’.

III. Waste Generation

This package focuses on the management of waste generation. Information about waste generation is covered by this package which includes the destination of the waste, waste type, and the method that was used for waste measurement. The class diagram for this package is shown in Figure C2 3 of the Appendix D. The classes and their relationship in this package are as follows,

- WasteDestination

This class defines the destination of the wastes. It has an attribute, name. The weight destination could be valorization, disposal, or waste-product. It has 1 to many relationship with the class ‘WasteMeasurement’.

- WasteType

This class defines the type of wastes. It has an attribute, name. The type of wastes can be urban, biodegradable, paper, glass, etc. It has 1 to many relationship with the class ‘WasteMeasurement’.

- WasteMeasurementType

This class defines the type of the waste measurement. The waste measurement type could be manually weighted or eGAR. eGAR is governmental legislation that defines an electronic waste transport document. It has an attribute, name, and 1 to many relationship with the class ‘WasteMeasurement’.

IV. Waste Alert System

This package focuses on providing an alert system for waste management. Several food units might have sensors that are used in the garbage can for warning about the food waste threshold. When the garbage can is almost full, the sensors alert the employees to replace the garbage bag in each unit. The class diagram for this

package is shown in Figure C2 4 of the Appendix D. The classes and their relationship in this package are as follows,

- ThresholdValue

This class defines the value of the thresholds. Such thresholds could be used while measuring the wastes in various food units. This class has an attribute, value and contains many to 1 relationship with the class ‘ThresholdLevel’.

- ThresholdLevel

This class defines the level of the thresholds. Such a level of thresholds could be used while measuring the wastes in various food units. This class has an attribute, name and contains 1 to many relationship with the class ‘ThresholdValue’.

- ThresholdContext

This class defines the context of the thresholds. Such a context of thresholds could be used while measuring the wastes in various food units. This class has an attribute, name and contains 1 to many relationship with the class ‘ThresholdValue and ‘FoodUnitMeasurement’.

V. Food Waste

This package keeps the record of the amount of food waste by material that could be edible or non-edible. The class diagram for this package is shown in Figure C2 5 of the Appendix D. The classes and their relationship in this package are as follows,

- TypeOfMaterial

This class contains the type of material of the waste. It could be edible or non-edible waste. Edible food waste is sent to various organizations for donation. This class has an attribute, name and establishes a 1 to many relationship with the class ‘FoodWasteMeasurement’.

3. Smart Procurement

I. Sustainable Standards

This package focuses on the various standards that are followed by the suppliers in an organization. Keeping information about standards is important to make sustainable purchases in the organization by analyzing the supplier's policy. The class diagram for this package is shown in Figure C3 1 of the Appendix D. The classes and their relationship in this package are as follows,

- Standard

This class defines the standard for a product. It has 2 attributes – name and weight. It contains 1 to many relationship with the classes 'StandardLogos', 'StandardAppliedToGenericProduct', and 'StandardStockProduct'. It also consists of many to 1 relationship with the class 'StandardType'.

- StandardType

This class defines the type of standards which could be certification, label and best practice. It has an attribute, name and contains 1 to many relationship with the class 'Standard'.

- StandardLogos

This class defines the logos of the standards that the organization establishes. It has an attribute, order and has many to 1 relationship with the classes 'Standard', and 'Media'.

- StandardAppliedToGenericProduct

It is a relational link class between the class 'Standard' and 'GenericProduct'. This class contains many to 1 relationship with both of the classes.

- StandardStockProduct

It is a relational link class between the class 'Standard' and 'StockMovement'. This class has many to 1 relationship with both of the classes.

II. Supplier and Producer Management

This package focuses on the management of the supplier and the producers for the organization. They are also evaluated with several evaluation criteria and this package holds all those information. Evaluation of such entities helps for better

management of future organizational purchases. The class diagram for this package is shown in Figure C3 2 of the Appendix D. The classes and their relationship in this package are as follows,

- Supplier

This class defines the supplier of the organization. This class has an attribute, name, and relationship with multiple classes. It has 1 to many relationship with the class 'EvaluationTopicSupplier', 1 to many with 'SupplierSustainablePolicy', 1 to many with 'ProductSupplier', and many to 1 with the class 'Address'.

- ProductSupplier

It is a relational link class between 'Product' and 'Supplier'. This class contains an attribute 'active' and contains many to 1 relationship with both of the classes.

- SustainablePolicy

This class defines the sustainable policy of a supplier from the organization. It has an attribute name, and has a 1 to many relationship with the attribute 'SupplierSustainablePolicy'.

- SupplierSustainablePolicy

It is a relational link class between 'Supplier' and 'SustainablePolicy'. This class contains many to 1 relationship with both of the classes.

- Evaluation

This class is used for defining the evaluation of a supplier. It has an attribute 'name' and contains 1 to many relationship with a relational link class, 'EvaluationTopicSupplier'.

- EvaluationTopic

This class defines the evaluation topic for a supplier. It has an attribute called name and contains many to 1 relationship with the class 'EvaluationtopicGroup' and 1 to many relationship with the class 'EvaluationTopicSupplier'.

- EvaluationTopicSupplier

This class defines the evaluation of a supplier in an evaluation topic. It is a relational link class between ‘Evaluation’, ‘Supplier’ and ‘EvaluationTopic’. This class contains an attribute - value, and many to 1 relationship with all 3 classes.

- EvaluationTopicGroup

This class defines the evaluation topic group for a supplier. Evaluation topic group could be criteria typology, method evaluation, etc. It has 1 to many relationship with the class ‘EvaluationTopic’. It has an attribute – name.

- Producer

This class defines the producer for the organization. It has an attribute called name and has relationship with 2 classes. It has 1 to many relationship with ‘Brand’ and the same for ‘Address’ as well.

4. Smart Education

I. Actions

This package focuses on keeping information about several initiatives and sensibilization given in the form of events to the organization’s employees and the general public to combat food waste. Information about such actions can help to check the effectiveness of the events by analyzing the difference of the food waste before and after the events. The class diagram for this package is shown in Figure C4 1 of the Appendix D. The classes and their relationship in this package are as follows,

- ActionType

This class defines the types of actions which might include initiatives, sensibilization, etc. It has 1 to many relationship with the class ‘Action’. It has an attribute – name.

- Action

This class is a child of the class ‘Event’ and includes all the attribute from this class which include title, description, start_date, end_date, duration, and is_recurring. This class has many to 1 relationship with ‘ActionType’ and 1 to many with ‘ActionTarget’.

- Target

This class defines the various target group of the actions which can include consumers, the general public, employees, etc. This class has 1 to many relationship with the class 'ActionTarget'. It has an attribute – name.

- ActionTarget

It is a relational link class between 'Action' and 'Target'. This class contains many to 1 relationship with both of the classes.

II. Common

This package provides information about the events that happened or are scheduled to happen for providing education to people about food waste. Notification of such events is also provided on several social media platforms which can include Facebook, Twitter etc. The class diagram for this package is shown in Figure C4 2 of the Appendix D. The classes and their relationship in this package are as follows,

- Event

This class defines the educational event that occurs for various target groups for awareness of food waste and contains attributes - title, description, start_date, end_date, duration, and is_recurring. This class has 1 to many relationship with 'EventFoodUnit', 'EventSocialNetwork', and 'Event Media'. This class also has children in 2 different packages, Training, and Action. One child is the class 'Action' and the other is 'Training'.

- SocialNetwork

This class defines various social networks like Facebook, Twitter, etc., and contains attributes – name and provider_id. This class has 1 to many relationship with the class 'EventSocialNetwork'.

- EventSocialNetwork

This class is a relational link class between 'Event' and 'SocialNetwork' thus containing many to one relationship with both of them.

- EventFoodUnit

This class is a relational link class between ‘Event’ and ‘FoodUnit’ thus containing many to one relationship with both of them.

- EventMedia

This class is a relational link class between ‘Event’ and ‘Media’ thus containing many to one relationship with both of them. It has an attribute – order.

III. Training

This package provides information about the training given to the employees of the organization at certain events. It also keeps track of the number of employees that participated. The class diagram for this package is shown in Figure C4 3 of the Appendix D. The classes and their relationship in this package are as follows,

- Training

This class defines the training events for the organization employees with the number of participants in such events to combat food waste. It is a child of the ‘Event’ class and contains all the attributes that the parent possesses with a distinct attribute, num_participants.

IV. Articles

This package focuses on the articles in a form of news that were created by the organization and its staff towards food waste and the initiatives done by them to reduce and control it. The class diagram for this package is shown in Figure C4 4 of the Appendix D. The classes and their relationship in this package are as follows,

- Article

This class serves the purpose of writing an article for an organization. It has attributes –title, description, and date. It also has 1 to many relationship with the class ‘ArticleMedia’, many to 1 with ‘ArticleType’, and many to 1 with ‘Staff’.

- ArticleType

This class defines the types of the article. The different types can be news, recommendation etc. It has an attribute, name and contains 1 to many relationship with the class 'Article'.

- ArticleMedia

This class is a relational link class between 'Article' and 'Media' thus containing many to one relationship with both of them.

4.4. Physical Architecture

A physical architecture describes the whereabouts and connection of several necessary components in the system. Such a diagram helps the reader to easily identify how various components are interrelated and how their purpose is being served for a system to work. Figure 22 of Appendix E describes several components from the project and where they are supposed to be located. The diagram has been divided into 6 different segments. The segments are,

- Production and storage,
- Food Unit,
- Waste Generation,
- Sensor,
- Data Inputs, and
- Data Processing.

1. Production and storage

Food products are produced by various producers who might be foreign or domestic. The products are distinguished by the origin of the product. Producers supply these products to national or foreign suppliers. National and foreign suppliers might have their facility at any location of the country. They store the products provided by the producers. Suppliers are distinguished or identified by their tax numbers. They are responsible to provide the products necessary for the kitchen. The products provided

by suppliers are stored in an off-site warehouse that might be near, but not necessarily, to the designated kitchen.

2. Food unit

A food unit is a canteen or a restaurant inside a school, hospital, or social service. This is the unit with various phases of food waste. In every food unit, there is the presence of a data reading node which is demonstrated in Figure 23 of Appendix E. This node is responsible for weight measurement and taking the images. This node will be further described after this description of the physical diagram. Food waste can happen in any of the following described 6 different phases,

- I. Reception: This is the first phase of the food unit where the products from the off-site warehouse are received.
- II. Storage: In this phase, the products that have been received are stored. It is divided into dry and freezer storage. The products are stored at the necessary temperatures.
- III. Preparation: This phase involves the preparation of food. It includes large-scale equipment for baking, steaming, and cooking foods. Equipment selection highly affects menu variety and types of foods served.
- IV. Confection: This is the phase where food is made up of a variety of ingredients or materials.
- V. Distribution: This phase is the distribution of the meals. It is further into 2 different types, intermediate meals distribution, and main meals distribution. Intermediate meals include breakfast, snack and, supper whereas main meals include lunch and dinner.
- VI. Consumption: This is the final phase of the food unit. Here, the customer receives the food for consumption.

3. Waste Generation

This is the segment that exists in every kitchen type previously mentioned. This segment keeps track of the food waste generated from the food unit. Such waste could be inedible waste or leftovers. The leftovers are transported for donation. The waste

generation segment might consist of a weight sensor for automated weighing of food waste or manually weighing machines.

4. Sensor

As mentioned in the Waste Generation, a weight sensor/manual weighing is present for the measurement of food waste.

The Weight of food waste can be measured in 2 different approaches, either manually or in an automated manner. To measure the waste manually, the food waste will be taken to a measuring scale by the kitchen employees and the data will be recorded by the end of each day. To measure it in an automated manner, the sensors will be embedded into the measure bin/scale and the food waste data will be sent to the IoT agent. This has also been further described in Figure 23.

5. Data Inputs

Data will be collected with the help of other segments. To start, the in-site inventory which is located near every kitchen helps to provide data about the stock of the product. Data of the in-site inventory is managed by the inventory manager. When food waste occurs, the leftovers are sent for donation. The track of the amount of donation should also be made. Various awareness and educational programs are conducted for employees and the public to make aware of the food waste. The track of waste before and after the awareness program should also be made per typology to observe the relevancy of such programs.

6. Data Processing

The previously recorded data are managed from the web or mobile application. Users can view or update the stocks in an inventory, get the readings from the various sensors, and amount of food waste and the donations made. All these data are stored in the data center which consists of a database and web server and can be in any part of the country. Users can retrieve or upload the data into the database with the help of the application.

In this project, we need to register the weight of food waste and the images for AI analysis. This is one of the requirements that has been specified in the project. For achieving this goal, two approaches have been created which can be seen in Figure 23. In the first approach, everything will be automatic. The kitchen staff will take the weight to the weighing scale and, the weight value and the image will be automatically sent to the server. In the second approach, staff will use their tablets to capture images, select the meal type and send the weight to the server. Regarding how we can achieve such a goal has been described in the following paragraphs.

In the first scenario, as shown in Figure 23 of Appendix E, a Load cell is used as a sensor. A Load Cell is a force sensor that is principally used for measuring weight. It transforms force or pressure into electrical output. The magnitude of this electrical output is directly proportional to the force which is being applied. Load cells have a strain gauge, which measures strain using a change in resistance. The strain gauge deforms when pressure is applied. It generates an electrical signal as its effective resistance changes on deformation (*Load Sensors*, 2020).

The electrical signal generated by the Load cell is in few millivolts and they should be further amplified. Such amplification is performed by HX711. HX711 is a precision 24-bit analog-to-digital converter designed for weighing scales and industrial control applications to interface directly with a bridge sensor ('24-Bit Analog-to-Digital Converter (ADC) for Weigh Scales', n.d.). HX711 module amplifies the low electric output of Load cells and then this amplified and digitally converted signal is sent to Arduino.

When the Arduino receives the reading combined from the Load cell and HX711, the ESP32-CAM comes into play. ESP32-CAM is a full-featured microcontroller that also has an integrated video camera and microSD card socket. This camera will also be connected to Arduino and when the weight results are received from the other sensor, it captures an image, and then it is sent to Arduino. Both Load cell and ESP32-CAM will be attached to a rig to facilitate the weight measurement and image capture process.

Inside the Arduino, ESP32 is connected which is a series of low-cost, low-power systems on a chip microcontroller with integrated Wi-Fi and Bluetooth. ESP32 will be used here for its Wi-Fi capabilities. For sending the HX711's reading and image, both sensors will be authenticated against the PEP proxy. ESP32 will send a POST request to the PEP proxy

with the credentials of the sensors. Sensors are already registered in the identity manager with their respective credentials. Upon successful authentication, PEP returns an OAuth2 token. This OAuth2 token is used again by ESP32, and a new POST request is made to the PEP proxy with the readings and images that were generated by the sensors. Since the sensors might have limited bandwidth and memory resources, it uses Ultralight protocol which is a lightweight text-based protocol for constrained devices. The body of this new POST request will be based on Ultralight protocol and later when the IoT agent receives it, the syntax will be converted into the one that API supports. In this case, NGSIv2.

In the second scenario, the staff sends the data manually to the server. This has to be done when there is any problem with the sensors, or the readings are incorrect. In this case, staff first authenticates to the system from an input device like a tablet. Upon successful authentication, staff will be granted an OAuth2 token, and they will be prompted to a new screen where they can manually input these values. They can select the meal type, capture the images from their tablet and, they will receive the weight measured by sensors directly into their application.

To receive the values from Arduino to the tablet, the staff's tablet will be connected to Arduino via Bluetooth. Arduino will receive Bluetooth abilities with the help of HC-06. HC-06 is a Bluetooth module designed for establishing short-range wireless data communication between two microcontrollers or systems. The Bluetooth capabilities from ESP32 could have been used for this purpose but while the ESP32 is sending/receiving a Bluetooth packet, it cannot listen or send a Wi-Fi packet.

When the staff receives the sensors reading successfully and they provide the required user input, they will send all these values with the OAuth2 token to the PEP proxy. After the access token is validated, the PEP proxy forwards the user inputs to the IoT Agent. 2 PEP proxies have been shown in the figure to visualize things easily but they are the same PEP proxy that stands before the IoT agent.

In case of PEP proxy not being used for authentication, digitally signed certificates issued by a Certificate Authority (CA) will be sent to the server along with the readings made by the IoT devices. Readings made by the devices will be signed using the private key of the certificate and this signature can only be verified with the corresponding public key. Once the signed message arrives at the server, the server verifies the signature of the message using the public key and then registers the readings.

4.5. Logical Architecture

This section focuses on describing the logical architecture designed for the microservices architecture of PPS2. This architecture focuses on the workflow of client applications and sensors interacting with the microservices. Figure 24 in Appendix E represents the diagram for the logical architecture of PPS2.

The users can interact with the system using their mobile device, tablet, or computer. When they try to access any resources, they first need to identify themselves to the system. Before they interact with any microservices directly, every request is handled by the API gateway and is forwarded to the targeted resource server.

API gateway first verifies if the user has a valid token to make the request or not. If the user is not authenticated yet, his request will be forwarded to the IDM (Identity Manager) microservice where OAuth2 will be used for the authorization. OAuth2 will redirect him to his identity provider where he will provide his credentials and authenticate himself. Upon successful authentication, an access token will be generated on his behalf. This token is forwarded to the user by the API gateway. After the user receives the token, they can make the request again to access the resources appending the token they received from the Identity Manager. API gateway verifies the token and forwards the request to the targeted microservice. When microservices receive the request for resource access, a PEP proxy from that specific application verifies the token and check if the user is authorized to access the requested resource. If the authorization is valid, they reply with the resource to the clients.

The communication between the microservices is handled using an AMQP broker. Each microservice can be a producer, consumer, or both depending upon the communication that is needed to be handled.

Whenever a publisher microservice sends a message, they are published to exchanges, which are often compared to post offices or mailboxes. Exchanges then distribute the copies of messages to the queues. After the copies are received in the queues, the broker delivers the message to the consumers who are subscribed to queues. Consumers can also pull messages from queues on demand rather than broker sending them automatically.

Sensors here are denoted by the Reading Node which already has been represented in Figure 23 of Appendix E. Communication between the reading node and microservice is

done through the MQTT broker which uses publish/subscribe messaging protocol. MQTT has been used while communicating between the microservice and IoT devices because it is a lightweight protocol that allows it to be implemented on both heavily constrained device hardware as well as high latency/limited bandwidth networks. Its flexibility also makes it possible to support diverse application scenarios for IoT devices and services ('What Is MQTT?', 2017).

MQTT broker filters all the incoming messages from the publisher and distributes them correctly to the subscribers who are subscribed to a topic. In this scenario, both weight and image sensors are publishers and, the Stream Analytics Microservice is the subscriber. The readings sent through sensors can be accessed by different microservices or users using stream analytics API gateway.

Stream Analytics Microservice has the representation of Apache Kafka which is an event streaming platform. It can publish or subscribe streams of events, store streams of the event for the required duration, and process streams of events as they occur. This event streaming platform in this project helps to continuously capture and analyze sensor data from IoT devices.

4.6. Authentication Solution

Analyzing several security solutions for microservices authentication and authorization from various studies and research in chapter 3.3, this section describes a proposed solution for user and IoT devices authentication and authorization in the microservice architecture of project BIOma.

4.6.1. User Authentication and Authorization

This solution secures the user's identity as their credentials are not stored in this system, and access tokens are used alongside the proxy for access to several resources. Figure 15 visually represents the flow of user authentication and authorization solution.

This solution is based on the idea of FIWARE's Wilma PEP proxy with Keyrock IDM (Identity Management). A separate microservice called Identity Manager is dedicated for the sole purpose of handling the authentication and authorization of the system. Several

authentications and authorization solutions were described in chapter 3.3.2 but this solution was the most preferable one due to its simplicity and the IAM (Identity and Access Management) it offers. This solution offers full control over user's roles and permissions. Such roles and permissions can be revoked or modified at any time. Every time a user wants to access a particular resource, the PEP proxy verifies the request with the IDM (Identity Manager) and PDP (Policy Decision Point) if he possesses sufficient permissions to access the resource. Each application can have a PEP proxy and users authorized to that application with their roles and permissions in this solution.

Arguably, JWT could be used for roles and permissions in the form of JWT claims and tokens could be validated in each microservice as used in the 'Authentication Orchestrator' solution but it cannot be controlled when the token expires. Even after the user has logged out, an app cannot kill it with the server code. This problem can be solved using the combination of the 'Client token with API Gateway' solution but this solution also has a drawback in the performance as the API gateway needs to make the token translation every time the request is made.

In this proposed solution for user authentication and authorization, whenever a user requests access to the system's resources, his request is first handled by the API Gateway. The API gateway checks if the user has an access token to make this request. If the user's request is not appended with a token, he will be redirected to the Identity Manager. The user's identity will be managed using OAuth2.

The flow of OAuth2 and choosing OAuth2 over SAML and OIDC is briefly described in subsection 'SSO Server'. Users can authenticate using their preferable identity providers like Google, GitHub, or FIWARE, and authorize OAuth2 to use their personal information. After a user is successfully authenticated using his identity provider and user information is obtained, an access token is generated on behalf of the user. The access token is forwarded to the user through the API Gateway.

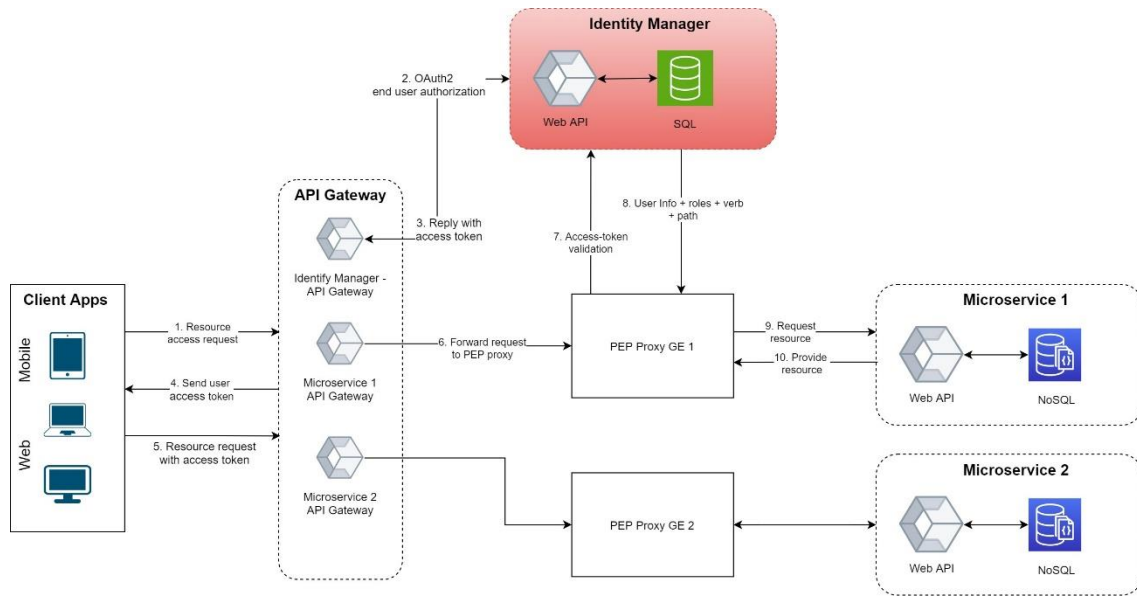


Figure 15 BIOma user authentication

After the user receives the access token, he again requests to access the resource in the system. This time, API Gateway can confirm that the request has been made appending an access token and the request is forwarded to the respective PEP proxy. Each application in the system has its PEP proxy. After the request reaches the PEP proxy, it sends a request to the Identity Manager for the access token verification. Here, the Identity Manager also includes the PDP (Policy Decision Point) which is responsible for verifying the user's permission to access the resource of the request. After the verification is done by the Identity Manager, it provides PEP proxy the user information, roles that the user has for that application, HTTP verb that he can use, and the resource path of the application that he is authorized to.

After all this information is received by the PEP proxy, it forwards the resource request to the microservice depending upon the user's roles and permissions. This resource location is unknown to the outside users. After the information is retrieved from the resource server, it is passed back to the user.

4.6.2. Device Authentication

The scope of this device authentication solution is to authenticate the IoT devices to the server. Device authentication is handled by certificate-based authentication where Digital Certificates are used to identify the devices before granting access to the resources. Certificate-based authentication is used here for device authentication as it is stronger compared to password authentication (*SSL/TLS Client Authentication – Know How It*

Works, 2018). The certificate of each device should be signed by the CA (Certificate Authority) and should contain information of digital signature, expiration date, name of the CA, and device ID as CN (Common Name).

MQTT (Message Queuing Telemetry Transport) will be used for communication between the microservice and IoT devices. MQTT server should be configured to use certificates so that while the devices want to publish any message on a specific topic, only devices with valid certificates can perform this action. Moreover, since the CN of the certificate will be the device ID, it should also be stored on the server for additional verification.

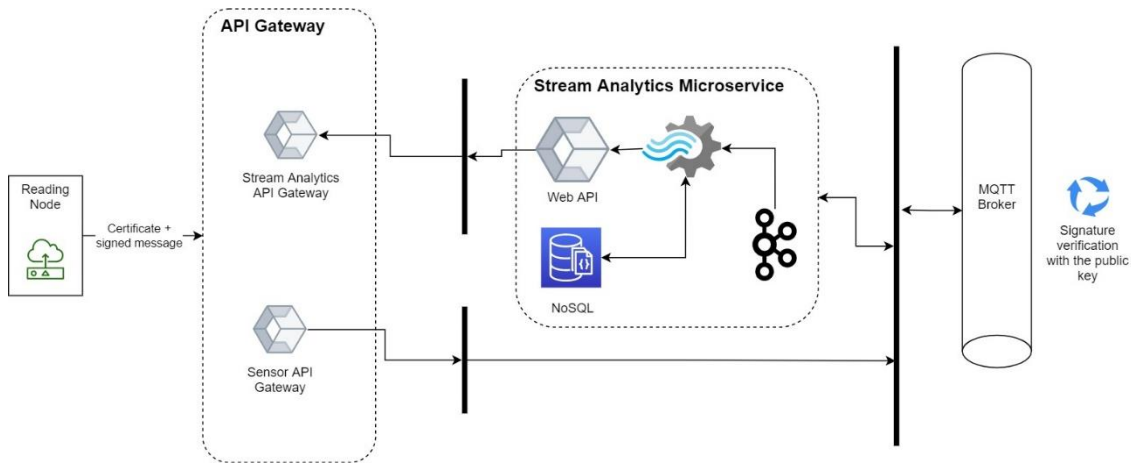


Figure 16 Device authentication

In Figure 16, the IoT device has been represented as Reading Node. Each IoT device should possess a certificate issued by the CA and a private key of that certificate. When the device wants to publish the sensor reading to a specific topic in the MQTT broker, it should first digitally sign the data using the ECDSA private key.

ECDSA key pair has been used over RSA during device authentication as ECDSA provides optimal security with shorter key lengths which are optimal for IoT devices. It also requires a lesser load for network and computing power as mentioned in section ‘RSA and ECDSA Cryptography’.

The data and the digital signature constitute evidence of the private key’s validity. The digital signature can be created only with that private key and can be validated with the corresponding public key against the signed data. The device sends both certificate and the evidence to the MQTT broker.

When the message reaches the designated topic, the server uses the certificate and the evidence to authenticate the device’s identity. After the device is validated, the message

that it has published will be distributed to all the clients that are subscribed to that topic. Subscribing clients will be the Stream Analytics Microservice in this case.

4.6.3. **Proposed Authentication Solution Discussion**

A solution is proposed for solving the authentication challenge in microservices one for the user, and the other for IoT devices. For user authentication, the problem is solved using a microservice that is responsible for identity and access management. This section discusses further in-depth the possible outcomes of each authentication solution.

I. User authentication and authorization

A separate microservice is used for access control management of users in the application. This microservice gives greater control of user access and decreases the effort required to manage the identity and access management tasks. Each application is protected with a PEP proxy which works alongside the identity manager to enforce access control to the applications.

Using identity manager, applications can be registered with the users authorized to access that application. Users in any application can be assigned roles and permissions. A role can be added, edited, or removed using identity manager and any single role can have a set of permissions. Such permissions can have a name, description, HTTP verb, and resource rule.

Whenever a request is made to access the resource from the resource server, the PEP proxy validates this request with the identity manager, gets the appropriate roles and permissions of the user in that application, checks if he is authorized to make this request, and gets the resources from the resource server on user's behalf.

With this solution, user authentication and authorization are well handled for microservices, but it also comes with some issues. This solution is proposed in the first iteration of the project. The number of users having access to the application is undetermined. Having a greater number of application users or requests might bring performance issues.

If several users try to access the application at the same time, PEP proxies from different microservices will make token validation requests with a single microservice. Not only this, but some requests might also require resources from more than one microservice.

All these requests are taken to the identity manager microservice. If network traffic high in a single microservice, the latency of this microservice will affect the performance of every other depending upon it.

Alternative solution

An alternative to this solution could be the use of JWT tokens instead of access tokens. JWT can be signed using RSA. RSA is preferred over ECDSA in terms of signature verification as discussed in “RSA and ECDSA Cryptography”. Roles and permissions can be assigned to the JWT token in the payload. This alternative eliminates the use of PEP proxy and the JWT token signature is verified by the microservices themselves. Microservices can decode the token, check the permissions, and provide the resources as requested after the signature has been verified.

This alternative itself has problems as well. If each microservice can validate the JWT token and some changes related to token and security are introduced to the system, such changes are needed to be executed in each microservice individually. Roles and permission management with such tokens can be complicated. Each user might have different roles and permission for each application. Generating a token that is fit for every authorized request can be complex to implement. Moreover, authorization will be more scattered around multiple services. When having a lot of roles that change frequently, it becomes tiring to manage (*Authentication and Authorization in Microservices / The Startup*, 2020).

When microservices are making the token validation, tokens cannot be revoked on demand. In situations like change in user’s roles and permission, remote logout request by the user, or user’s account deletion, the token cannot be invalidated. The token remains valid until the expiry time has been reached despite the user logout. Moreover, eliminating the use of proxies and users getting direct access to the resource server might increase vulnerabilities in the system.

JWT tokens have several vulnerabilities in themselves as well. Since the signature of the token is verified based on the algorithm defined in the header, if someone intercepts the token, changes the algorithm to ‘none’, changes the payload, and sends the token to the resource server, the server will check if there is an algorithm for signature verification

and finds that the algorithm is set to none. The system passes the token as valid without having a look over the signature.

In another scenario, someone can intercept the token and change the algorithm to HMAC (Hash-based Message Authentication Code) which uses symmetric keys. The attacker can use the public key to sign the token and forward it to the resource server. The resource server when receives this token, verifies the signature with the public key and passes the token as valid.

To solve the issues for the alternative solution, algorithm verification should always be performed when a token is received. It should be ensured in the system what algorithm will be used for the signature verification. The header should not determine the algorithm of the token. If performance is required in JWT, ECDSA can be used but to avoid brute force, RSA should be used. There should be a balance between performance and security. Additional claims like ‘nbf’ - not valid before, ‘iat’ - issued time, ‘jti’ - unique JWT identifier can be used for security, but each claim should always be validated.

The solution proposed in ‘Client token with API Gateway’ can be used to invalidate tokens on demand and add an extra layer of security in the API gateway but with this solution, if multiple requests are received in the API gateway, the response time for a resource will be higher due to token translation. Such solutions are difficult to implement and manage which adds complexity to the project.

II. Device Authentication

Client-side SSL is proposed as an authentication solution for IoT devices in this project. This solution is secure as it is based on public and private keys where private keys are stored in the device itself. With the use of client authentication, the identity of the device is validated using a trusted CA which permits for centralized management of certificates and makes revocation of the certificate easier.

Before any messages are published in the MQTT server, the publisher (IoT device) should possess a valid certificate issued by the CA. The CN in the certificate will be the device id and this CN in the certificate should be stored in the MQTT server as well. Later when the device presents the valid CA certificate, the CN name will also be verified in the

MQTT server. This ensures that the microservices in the system are only receiving the data from authenticated sensors.

While using client certificates issued by the CA, an extra level of security is added but such certificates aren't issued for free. They add extra cost to the project and since individual devices have unique certificates, the cost increases with the increase in the number of IoT devices.

While using client certificates, it is important to manage the lifecycle of the client certificates. If the organization doesn't have a PKI (Public-Key-Infrastructure), managing hundreds of client certificates like certificate revocation and certificate renewal can be a difficult task.

Alternative solution

If cost and management should be considered in an organization, FIWARE's solution can be used for authenticating the IoT devices as well which was the initial proposed idea that has been represented in the data reading node of chapter 4.4.

When any sensor sends a reading, they first need to authenticate themselves with the PEP proxy. PEP proxy verifies the credentials with the IDM and sends them the access token. Upon receiving the access token, the request is made again appending the token and upon successful token validation, the request is forwarded to the IoT agent. The readings are sent in form of UltraLight syntax which is a lightweight syntax used by IoT devices. IoT Agent converts the UltraLight syntax into the one that API supports and forwards the request to the specific topic in the MQTT broker. Stream analytics microservice will be subscribed to the same topic and then will receive the readings from the sensors.

Password authentication is less secure than certificate authentication. If the attacker somehow gets the credentials of the IoT devices, he can impersonate as an IoT device and send malicious data in the network. This balance between cost and security should be well thought before implementing any authentication solution.

Chapter 5 Analysis and Result Discussion

5.1. Introduction

This chapter aims to discuss the work that has been done for proposing the architecture of BIOma and PPS2. This work has focused on proposing the system requirements, UML diagrams, physical and logical architecture, and especially on authentication solutions. Such architectures are always needed to be defined in the initial phase of a project. This work is analyzed thoroughly by collaborators involved in this project and necessary changes are introduced to the system as the iteration goes by. Changes could start from the system requirements. If the requirements are changed drastically, the UML diagrams, physical architecture, and logical architecture of the system will also need a change.

5.2. Analysis and result of the proposed architecture

The solution in this work has been proposed as per the problem description of BIOma and PPS2. Discussion with the project collaborators was made in the initial month of the project, October 2020 to identify more clearly what technologies had to be used and what was the goal of the PPS2. Following such meetings, this project has been started and solutions have been proposed.

For the initial phase of the project, the locations were identified where the food waste could happen. Every location was taken into consideration during location identification for monitoring and controlling the waste amount. Employees for each location with their purpose were also identified.

Following the location identification, system requirements were defined for the project. While specifying the system requirements, it went through several revisions, and they

were categorized into packages and sub-packages. These system requirements are not still considered as the final version because despite including the goals of the project and being passed through several revisions, they can still go under evaluation by the collaborators of this project and there might be requirements which are needed to be further changed.

While developing this work, after the requirements were specified, use case diagrams were designed based on the requirements. Use case diagram included 3 major actors, administrator, unit manager, and unit collaborator. This diagram was divided into packages following the order of user requirements.

After the use case diagrams were finished, user stories were written based on what features were needed in the system, for whom, and why. User stories and use case diagrams did not go through several iterations as requirements did, but they were designed considering the requirements and goals of the PPS2 system.

After the use case and user stories were created, class diagrams were designed for the deliverable. Class diagrams in this work have also been categorized into packages. Each package corresponds to the package of the system requirements with an extra package which is Common Management. Several classes, attributes, and relationships are identified which fulfills visualizing the system graphically. If changes are introduced in the system requirements class diagrams are subject to change as well.

Writing requirements and creating these UML diagrams already gives an overview of what is needed for the system. Even if these requirements and diagrams might not be perfect and might need some changes, anyone joining this project can figure out what this project intends to do.

After the UML diagrams were created, physical and logical diagrams were created for the project. Since waste could happen in various locations, they were already identified in the initial phase of the project. These locations were defined as food units, and they were represented visually in sequential order in the physical diagram. This project also uses several IoT sensors to send readings to the server. In every food unit, some users or sensors interact with the data in the system. Such users and sensors were represented in a separate diagram as the data reading node. This separation of diagrams allowed to briefly represent how staff or sensors were interacting with the data inside each food unit.

This work proposes the BIOma and PPS2 project to use microservices architecture as such architecture offers independent deployability, scalability, and also offers better security. The logical architecture of this project represented how the microservices were working, how they would communicate with each other, and how users or sensors were interacting logically with the system. The logical architecture was designed based on documentation by (nishanil, n.d.-b). After reading this documentation, it was concluded that asynchronous protocol is better for communication between services in a microservices architecture.

A separate stream analytics microservice was dedicated for sensors because, in the case of PPS2, there are only 2 different types of sensors identified so far but in the case of other PPS of BIOma, there might be sensors that can continuously upload data in the server. Apache Kafka was used as an event streaming platform to continuously analyze and capture the stream of data that is generated by the sensors. This microservice and sensors communicate through the MQTT broker.

Physical and Logical architecture both went through several iterations by being evaluated by the project's supervisor. The physical and logical architecture presented in this work is the latest version of the model at the time this solution was proposed.

Authentication and authorization were another major part of this work. Researches done for microservices authentication were discussed in chapter 3.3.2. These researches were extracted from IEEE Xplore, FIWARE's documentation, and the web. Based on the study made from these researches, an authentication mechanism for user authentication and authorization was proposed. After analyzing the advantages, complexity, security approaches of each research, FIWARE's solution was concluded as the optimal solution for the current structure of the project. This selection was made based on the goal of the project. The problem with authentication was easier to handle than authorization. An Identity Manager was proposed for this project's architecture to tackle issues of access management and authorization in microservices.

While discussing the device authentication in the reading node of chapter 4.4, the initial idea was to use the PEP's proxy solution. The PEP proxy was handling the device's authentication and the IoT agent was used to convert the UltraLight syntax used by IoT sensors to the syntax that the API supports. This solution didn't offer a good level of security. To resolve this issue, the solution of PEP proxy for IoT devices was eliminated

and digital certificate authentication was proposed for the authentication of IoT devices despite increased costs and the need for PKI infrastructure deployment. Security is ensured with the help of client certificates as sensors can validate their identity with the MQTT broker.

While developing this work, I had little knowledge about the differences between monolithic and microservices architecture. Microservice was completely a new topic to me and I didn't know how it was working. After reading the documentation from Microsoft as per the recommendation of the project's supervisor, I had a general knowledge of what it was and when we should use it. I also had to develop few projects that were based on microservices architecture just to know its principles and inter-services communication. RabbitMQ was used during the study for communication between the services and the applications were deployed in the Docker container. With the help of this study, it gave me a better idea of how I could move forward in this project. This helped me create the system architecture for the project and better understand the challenges of authentication in a microservices architecture.

5.3. Conclusion

There can always be an alternative to this solution that has been proposed. This solution cannot be considered as a perfect solution of the project architecture because requirements can still change for the project, the need of the partners and stakeholders might change which will consequently affect the architecture of the system. As described in chapter 4.6.3, there still are alternatives that could be used for various issues with user authentication. Each solution has its advantages and disadvantages. With the current status and for the first iteration of this project, this architecture has been proposed for BIOma and PPS2.

Chapter 6 Conclusions and Future Work

6.1. Conclusion

This work intended to propose a system architecture for BIOma and one of its macro-activities, PPS2 for combating food waste. The proposed work has resulted as a deliverable for PPS2.A1.E2. The work that has been proposed in this solution is done at the early stage of the project and is done as a design task. Further changes are normal to happen throughout the evaluation and discussion of the project's collaborators.

In terms of authentication and authorization, it was divided into 2 different parts, one for user authentication and authorization, and the other for IoT device authentication. FIWARE's PEP proxy solution has been initially proposed in this work for solving the issues with user's authorization to various microservices. As an alternative, JWT with RSA signature was also discussed but it comes with vulnerabilities and complexities for authorization. For device authentication, a solution with client-side certificate authentication was proposed. MQTT server validates the certificate of the devices and after the validation, it allows to publish the readings on a specific topic. This solution for devices is costly but this price has to be paid for better system security.

As a result of this work, with the problem that BIOma and PPS2 presented, an architecture for a system was designed that would serve as a base for solving this problem. A solution has been proposed that would promote sustainable purchases in an organization. The system permits the evaluation of suppliers according to their sustainable policy, producers at local and national levels are promoted, and food waste is identified in several locations with measures to control and monitor them. Various events can also be registered and

organized with the help of this system which aware the general public of the need for food consumption, and the impact of food waste.

6.2. Future Work

The next works will be devoted to implementing the system once the requirements and proposed architecture go until the final iteration and are accepted by the collaborators from this work. The initial version of the system architecture has been described in this work. While developing the system, authentication and authorization should be kept as a major focus as it is a crucial part of the system. Once there is an actual estimation of the sensors and active users that will participate in the system, the authentication strategy should be followed accordingly for better performance.

There might be an adjustment to the requirements as the requirements submitted in this deliverable is at the early stage. This is a collaborative project and is gone through several iterations and evaluations by the project's collaborators. Adjustment to such requirements might require changes to the use case diagram, user stories, class diagrams, and also to the system's physical and logical architecture.

Solutions for authentication and authorization have been proposed by the research that was made during this work was done. In the coming years, there might be more relevant research and implementation that will be worth studying for better management of user and device authentication and authorization in a microservice architecture.

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Appendix A Identity and Access Management Standards

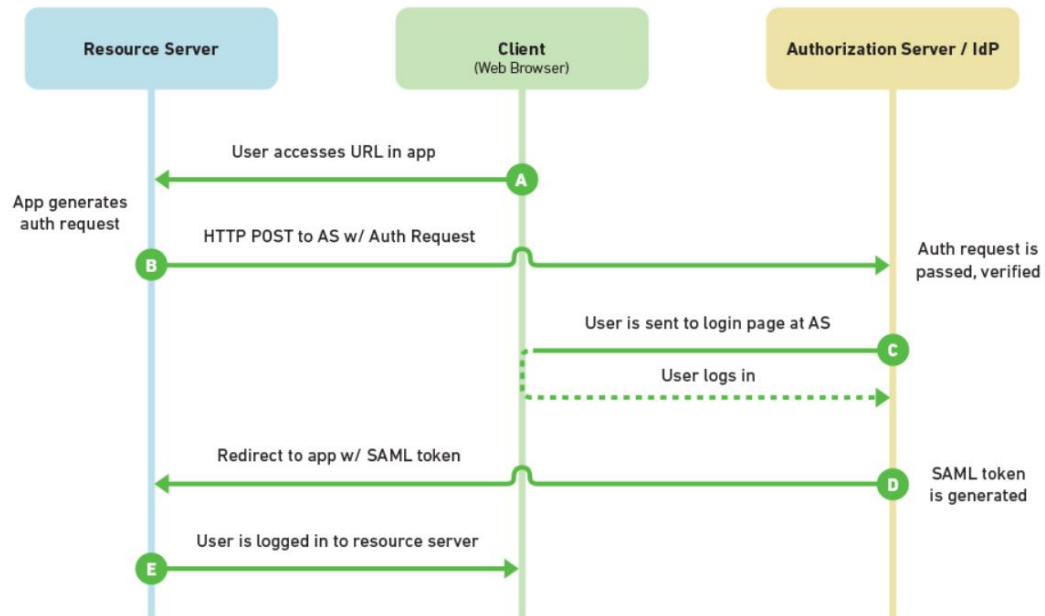


Figure 17 SAML2.0 Flow

Source: (*Choosing an SSO Strategy*, 2013)

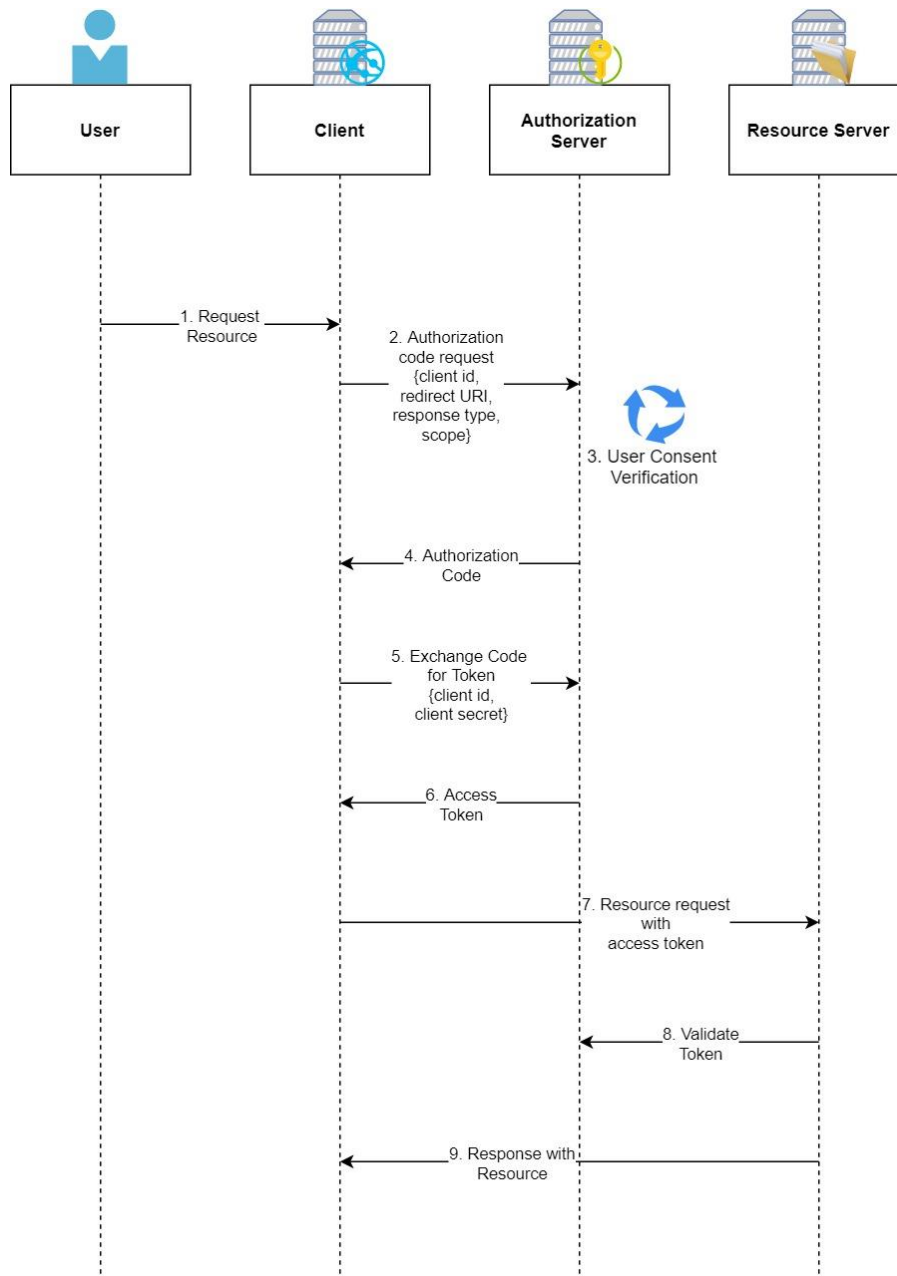


Figure 18 OAuth2 Flow

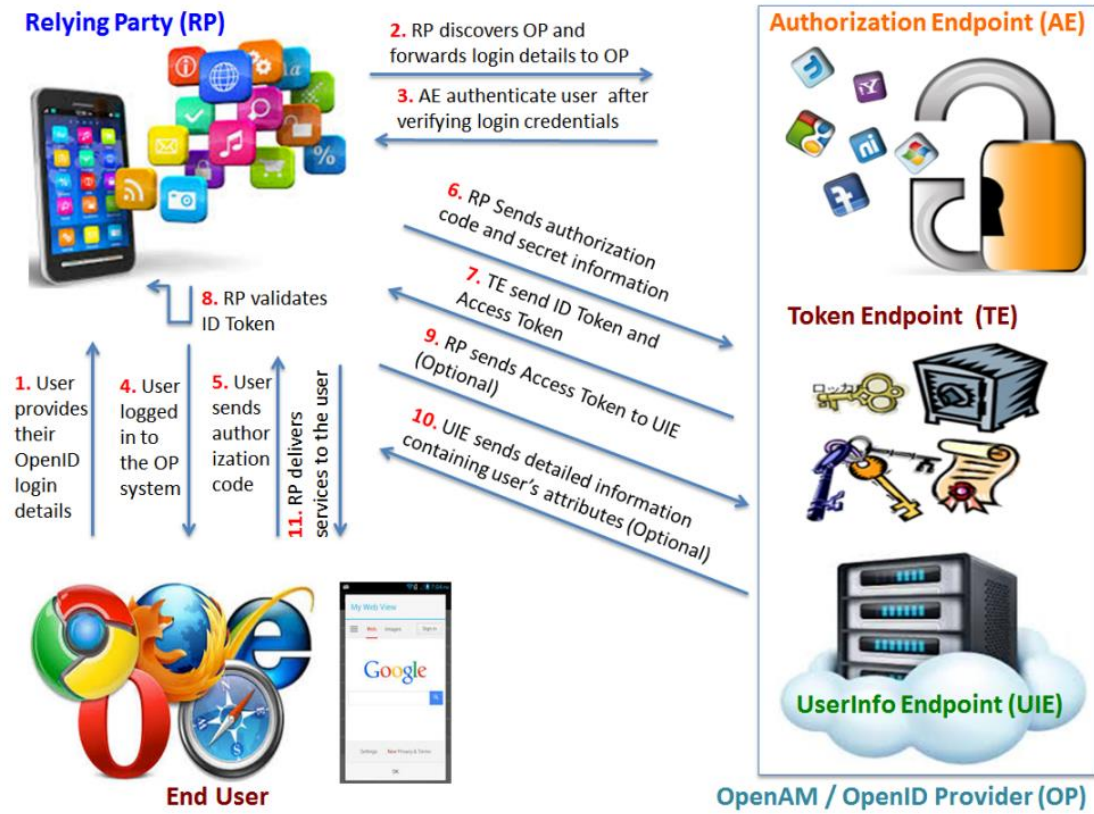


Figure 19 OIDC Use Case

Source: (Naik et al., 2017)

Appendix B Certificates and Labels

Logo	Certifications/Labels
	4C (The Common Code for the Coffee Community)
	Agricultura Biológica (EU Organic Logo)
	Aquaculture Stewardship Council (ASC)
	Blue Angel
	Comprovativo de Compra em Lota (CCL)
	Denominação de Origem Protegida (DOP) / Indicação geográfica protegida (IGP) / Indicações geográfica (IG)
	Dolphin Safe
	Energy Star
	EU Ecolabel
	Fair for Life - Social & Fair Trade certified / For Life Social Responsibility certified
	Fair Trade Certified
	FairTrade International
	Forest Stewardship Council (FSC)
	GlobalG.A.P.
	Global Organic Textile Standard (GOTS)
	Marine Stewardship Council (MSC)
	Oeko-Tex Standard 100
	Portugal sou Eu
	Rainforest Alliance / UTZ
	Roundtable on Responsible Soy (RTRS)
	Roundtable on Sustainable Palm Oil (RSPO)
	RSPCA Assured
	UEBT UTZ
	V-Label

Figure 20 Certificates and Labels

Appendix C Use Case Diagrams PPS2

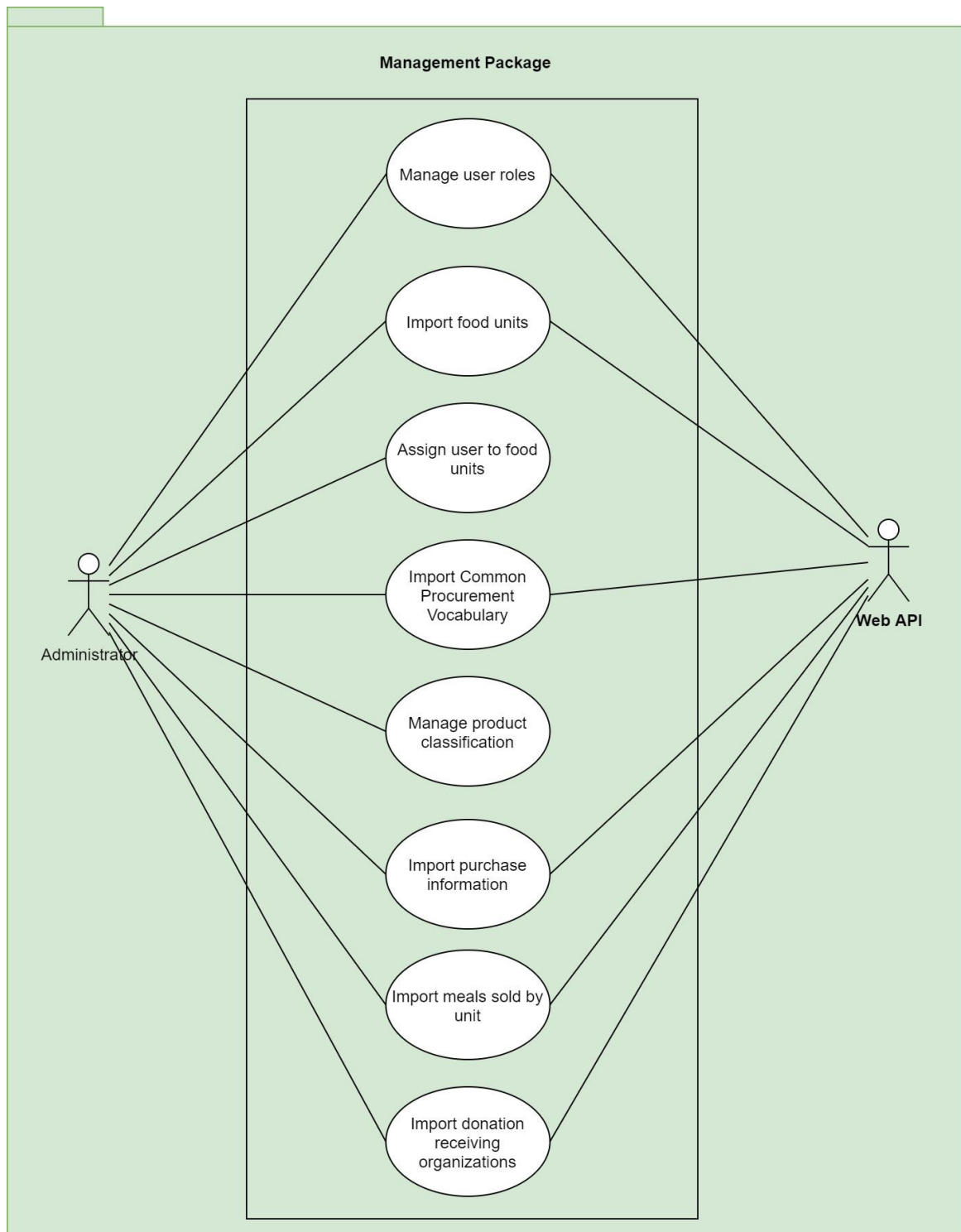


Figure UC 1 Management Package

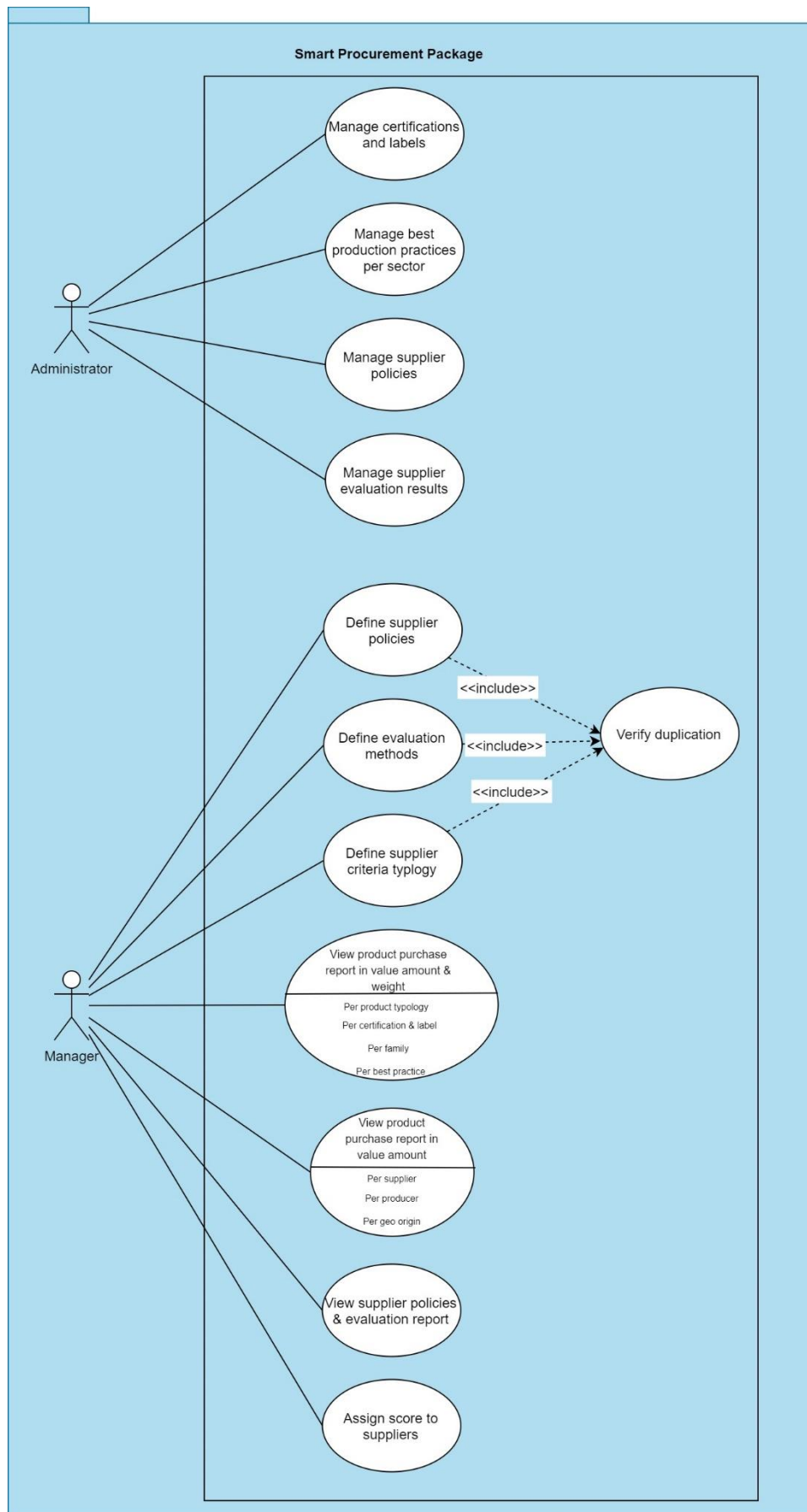


Figure UC 2 Smart Procurement Package

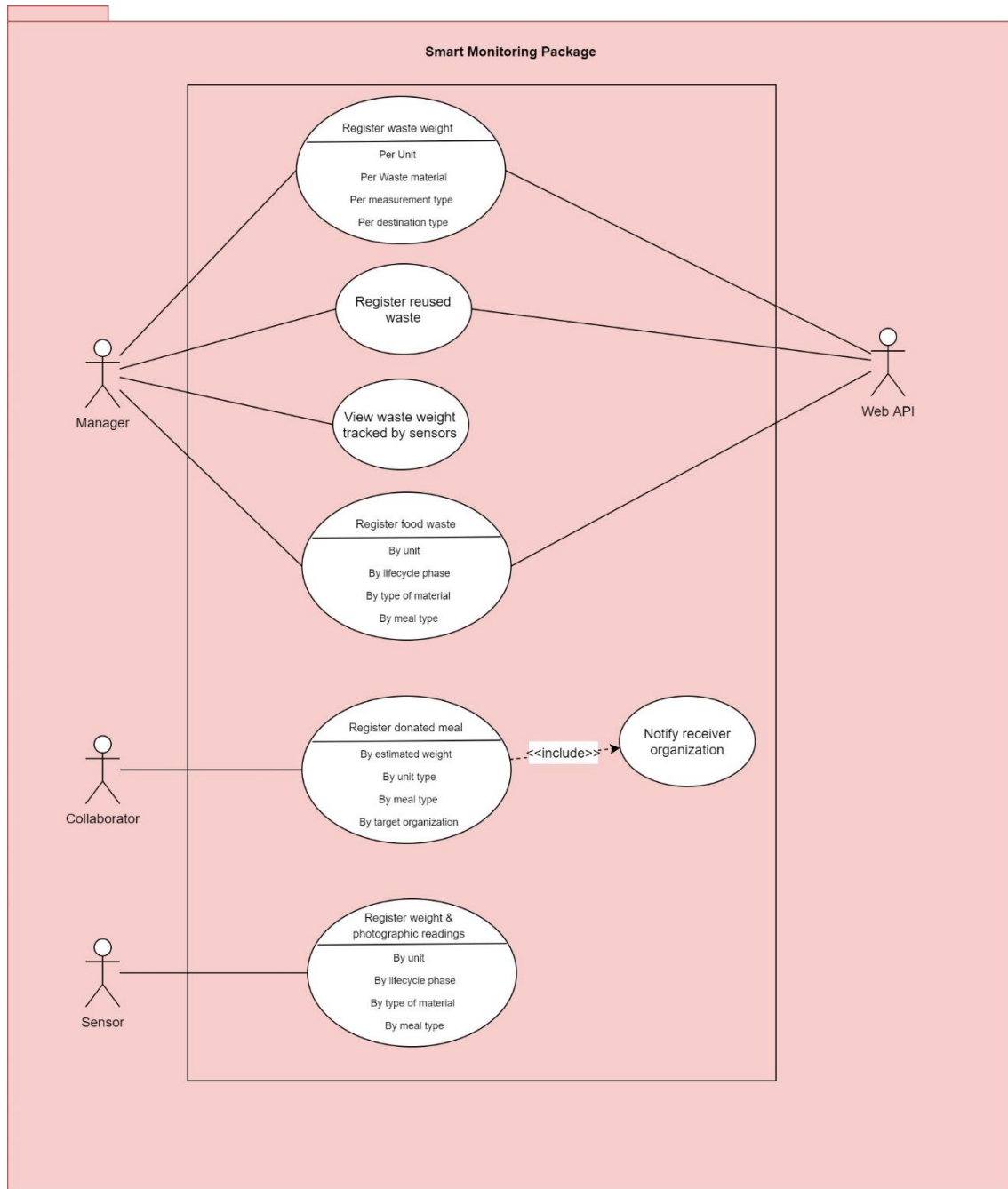


Figure UC 3 Smart Monitoring Package

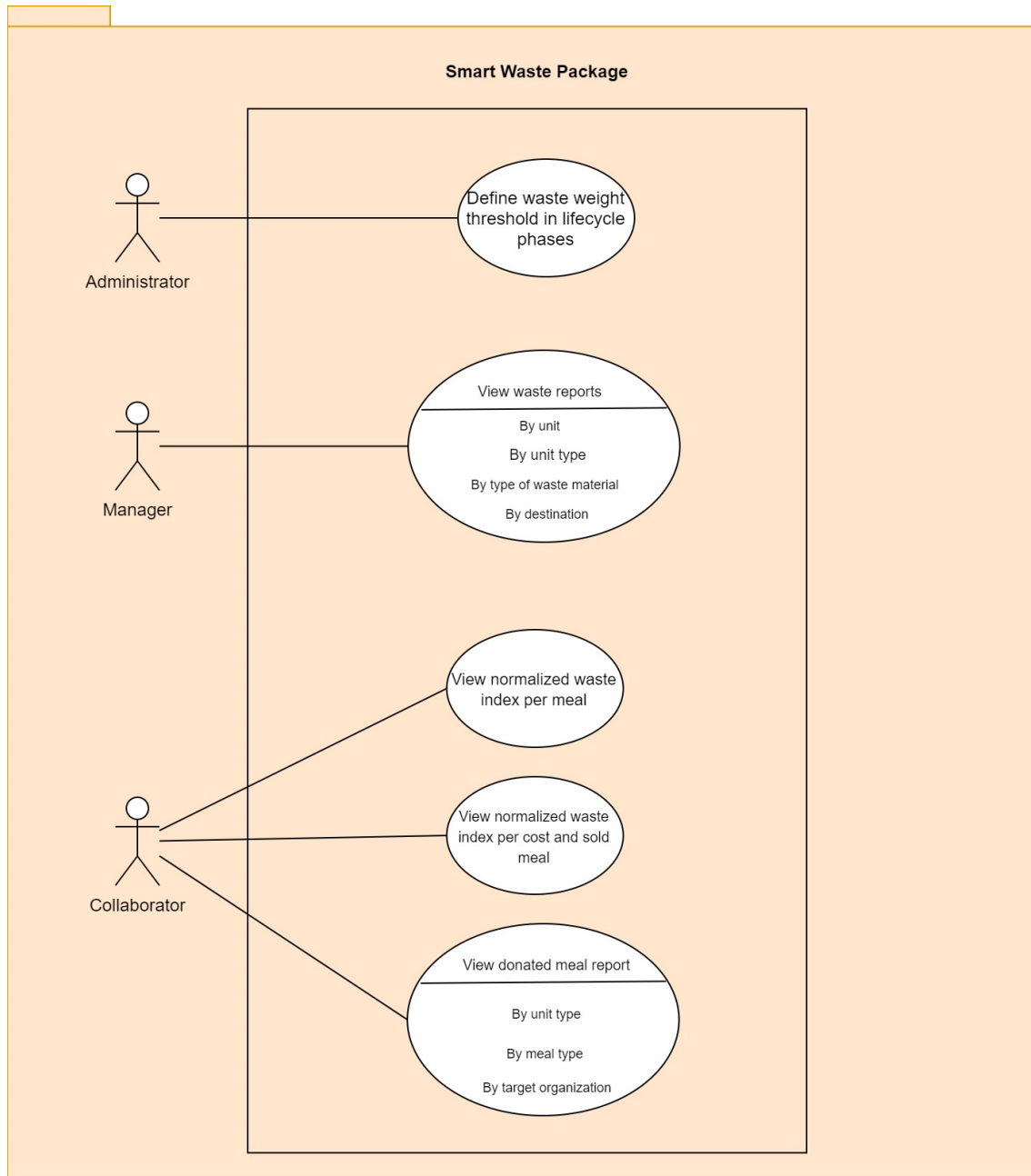


Figure UC 4 Smart Waste Package

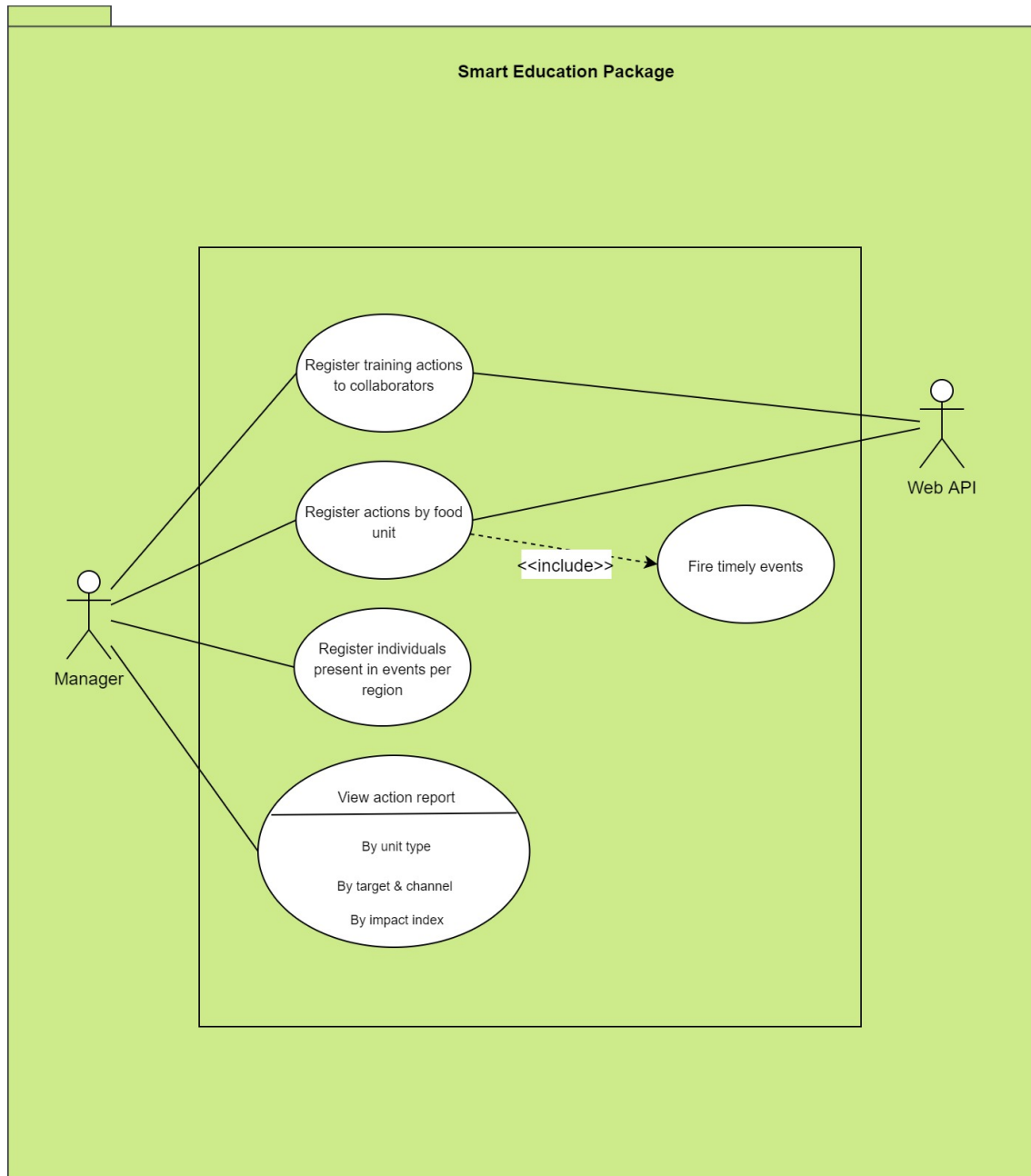


Figure UC 5 Smart Education Package

Appendix D Class Diagrams PPS2

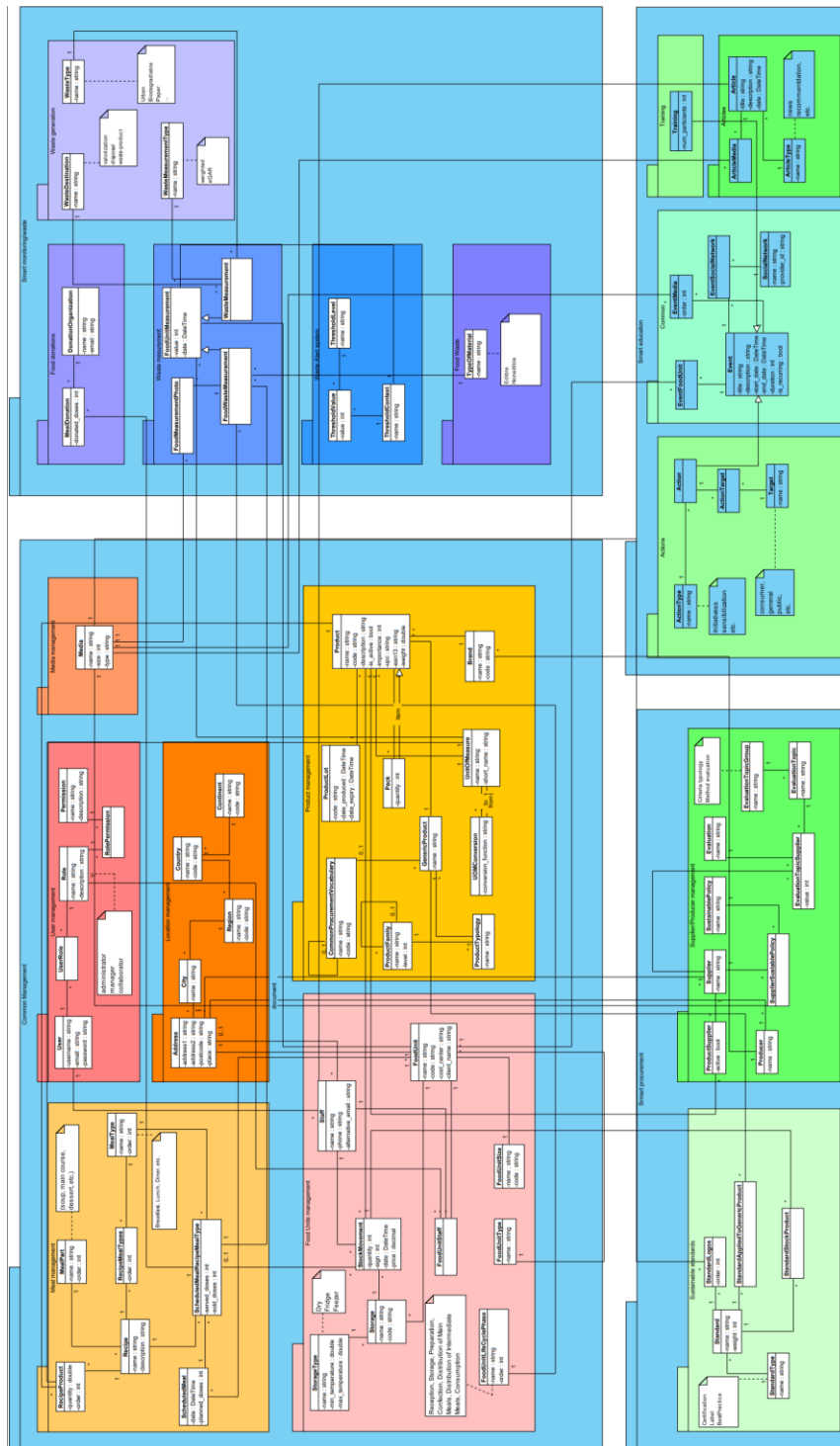


Figure 21 Class Diagram PPS2

Here, each class diagram has a label where,

- C1 – Package 1 Common Management
- C2 – Package 2 Smart Monitoring and Smart Waste
- C3 – Package 3 Smart Procurement

- C4 – Package 4 Smart Education

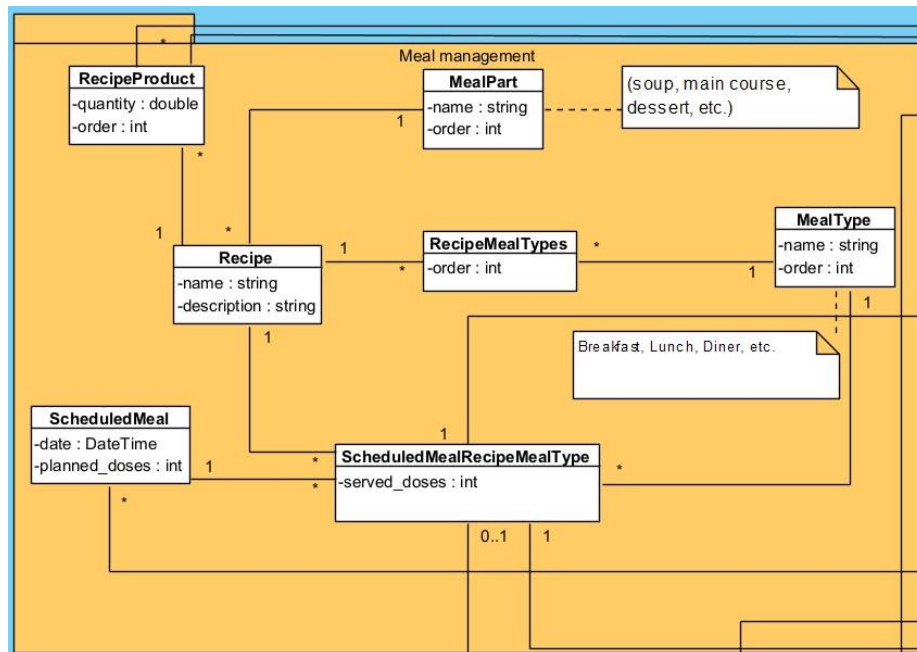


Figure C1 1 Meal Management

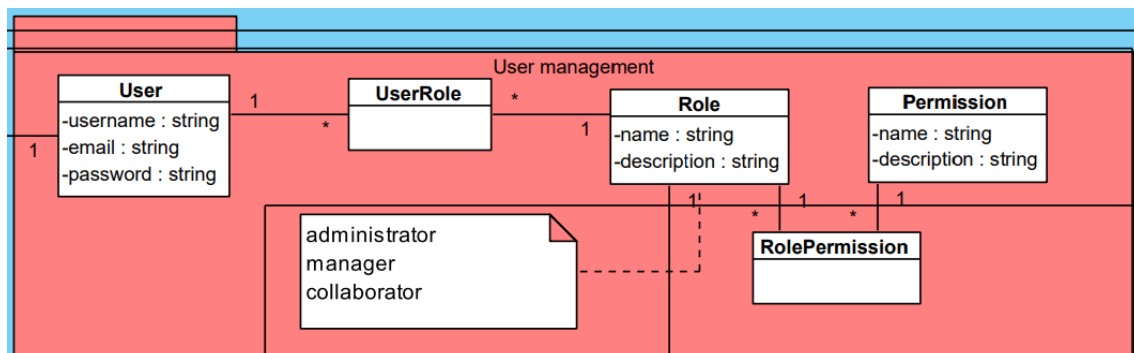


Figure C1 2 User management

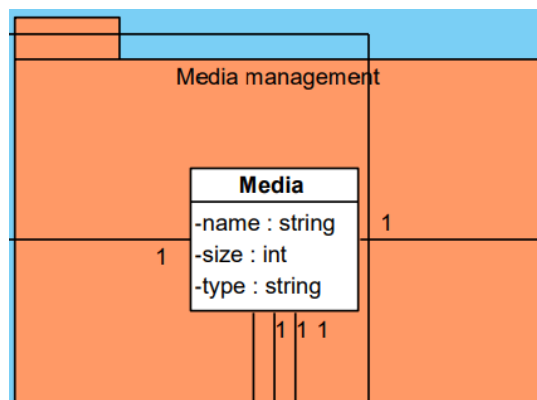


Figure C1 3 Media Management

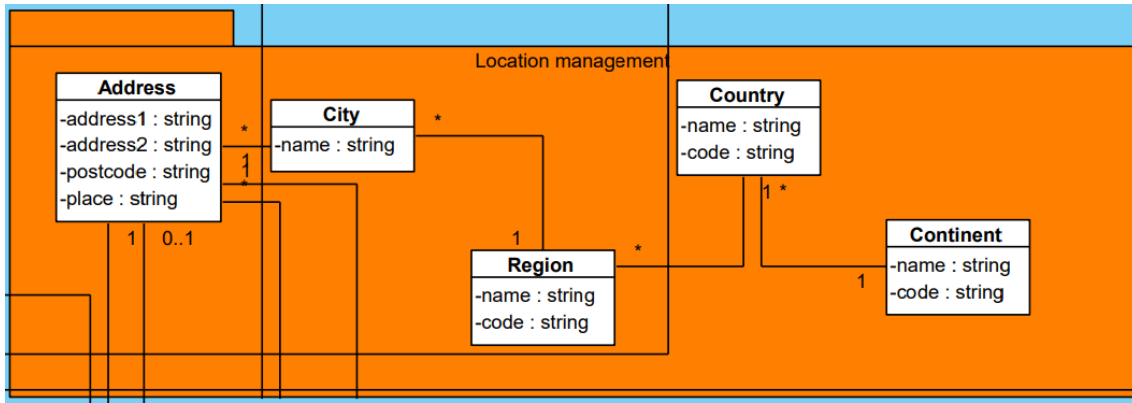


Figure C1 4 Location Management

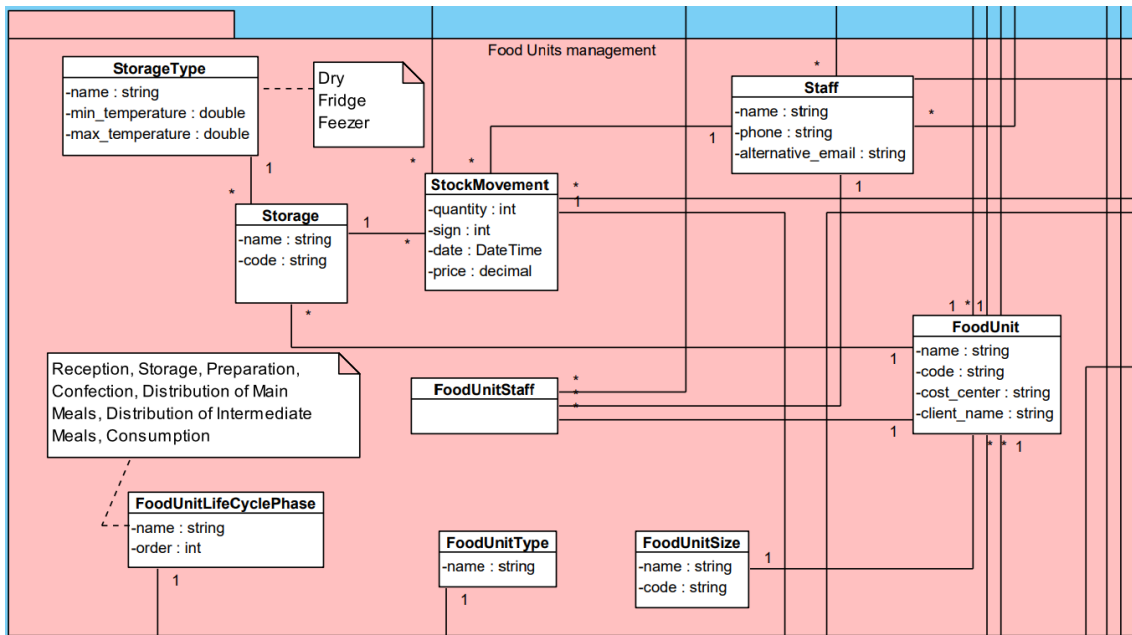


Figure C1 5 Food Units Management

```
classDiagram
    class MealDonation {
        -donated_doses : int
    }
    class DonationOrganization {
        -name : string
        -email : string
        -contact : string
    }
    MealDonation "*" -- "1" DonationOrganization
```

The diagram shows two classes: **MealDonation** and **DonationOrganization**. **MealDonation** has a private attribute `-donated_doses : int`. **DonationOrganization** has private attributes `-name : string`, `-email : string`, and `-contact : string`. There is a directed association from **MealDonation** to **DonationOrganization** with a multiplicity of `*` at the **MealDonation** end and `1` at the **DonationOrganization** end.

```
classDiagram
    class FoodMeasurementPhoto {
        *
    }
    class FoodUnitMeasurement {
        -value : int
        -date : DateTime
    }
    class FoodWasteMeasurement {
    }
    class WasteMeasurement {
    }
    FoodMeasurementPhoto "*" -- "*" FoodUnitMeasurement
    FoodWasteMeasurement "1" -- "*" FoodUnitMeasurement
    FoodWasteMeasurement "*" -- "*" WasteMeasurement
    WasteMeasurement "*" -- "*" FoodUnitMeasurement
```

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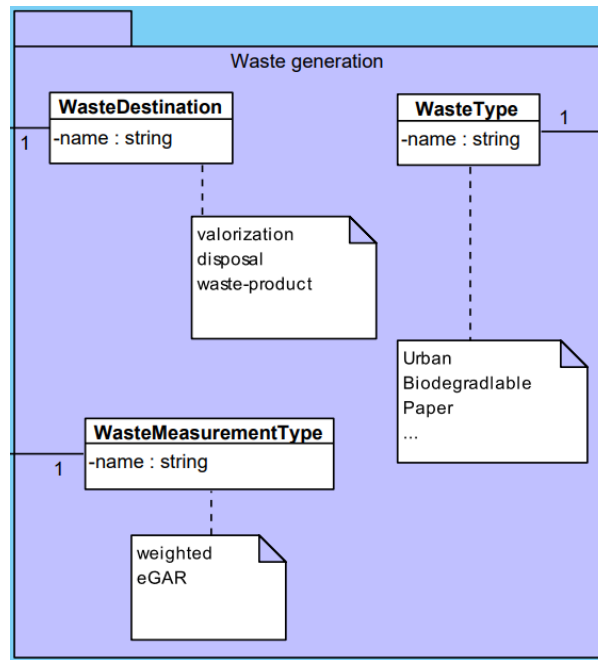


Figure C2 3 Waste Generation

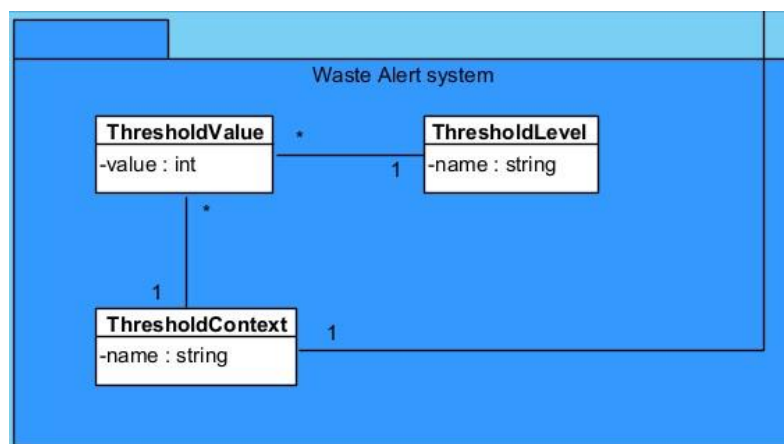


Figure C2 4 Waste Alert System

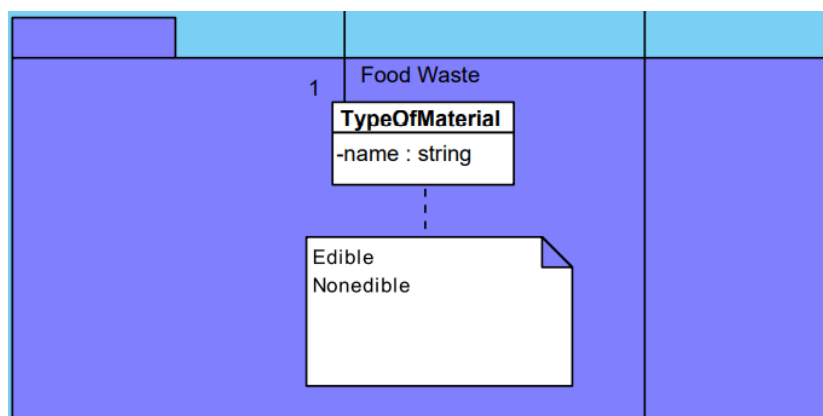


Figure C2 5 Food Waste

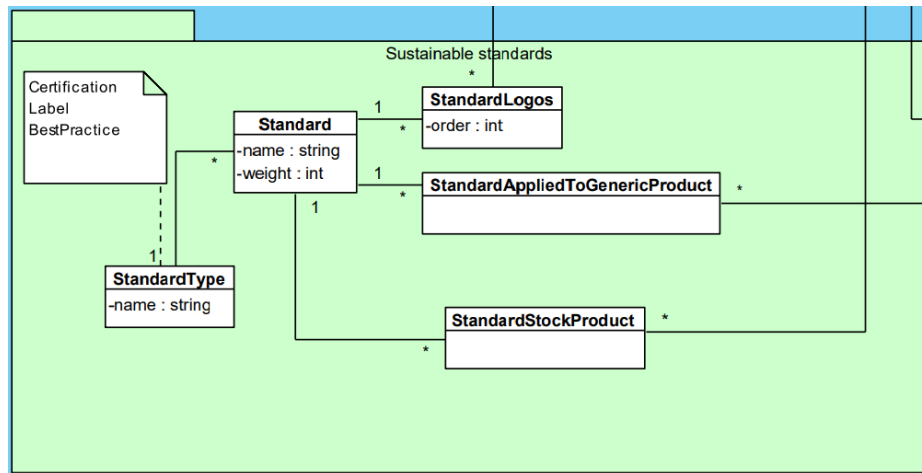


Figure C3 1 Sustainable Standards

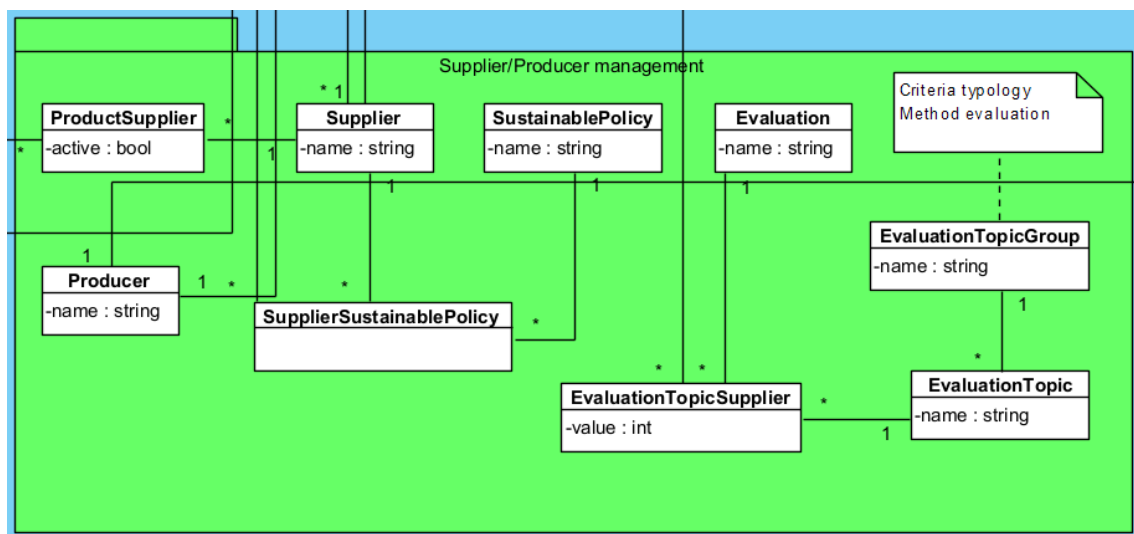


Figure C3 2 Supplier/Producer Management

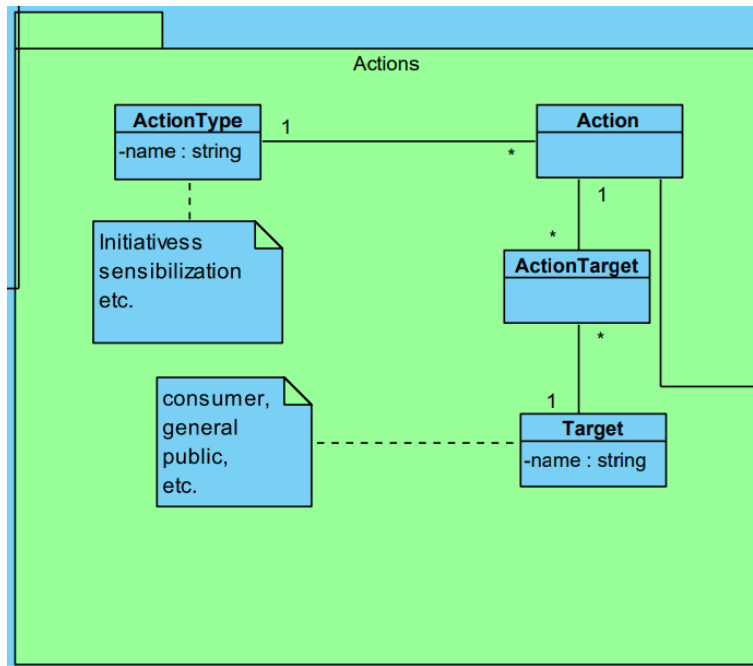


Figure C4 1 Actions

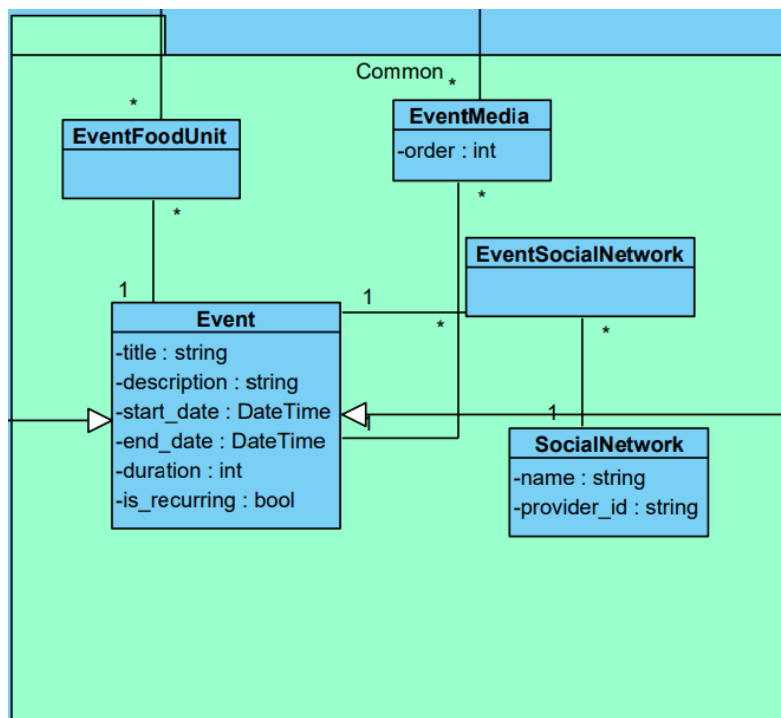


Figure C4 2 Common

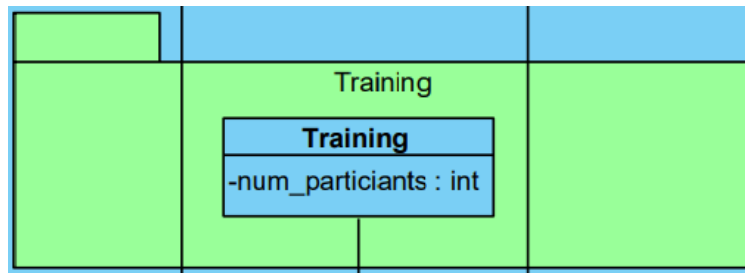


Figure C4 3 Training

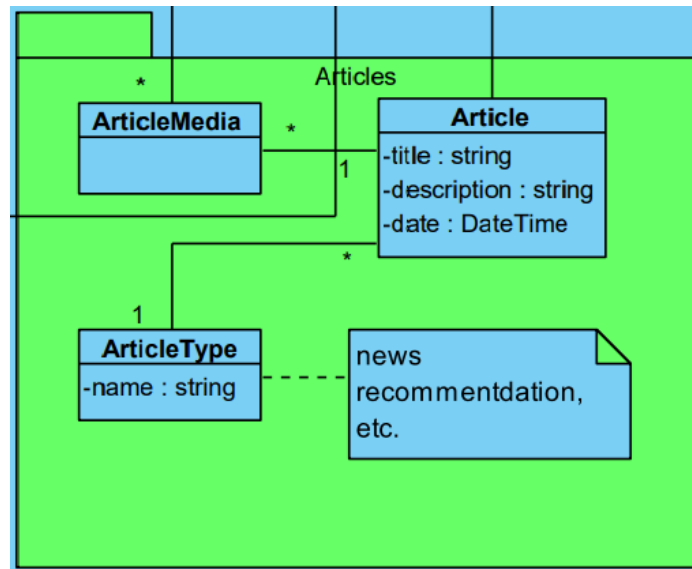


Figure C4 4 Articles

Appendix E System Architecture

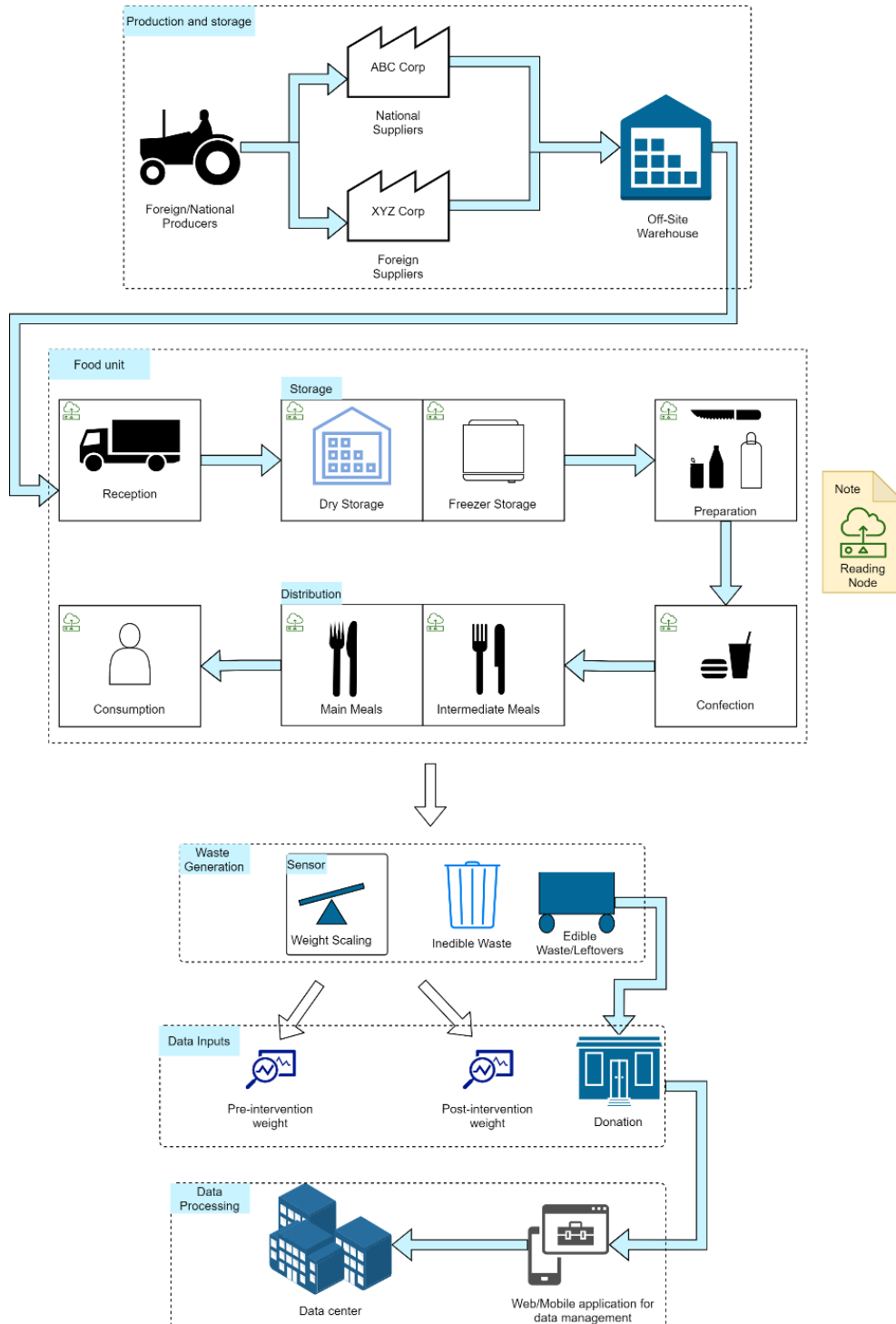


Figure 22 Physical Architecture PPS2

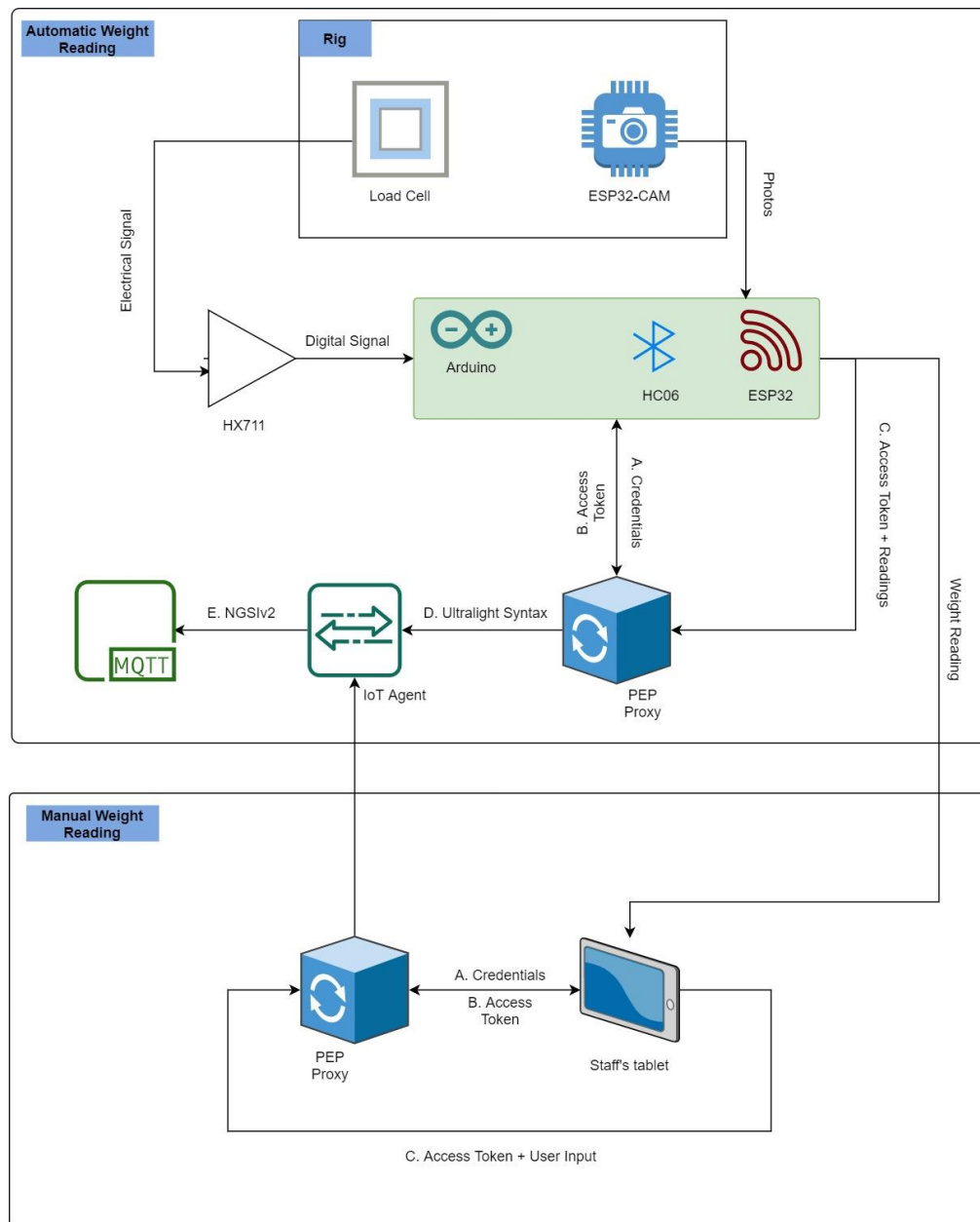


Figure 23 Data reading node

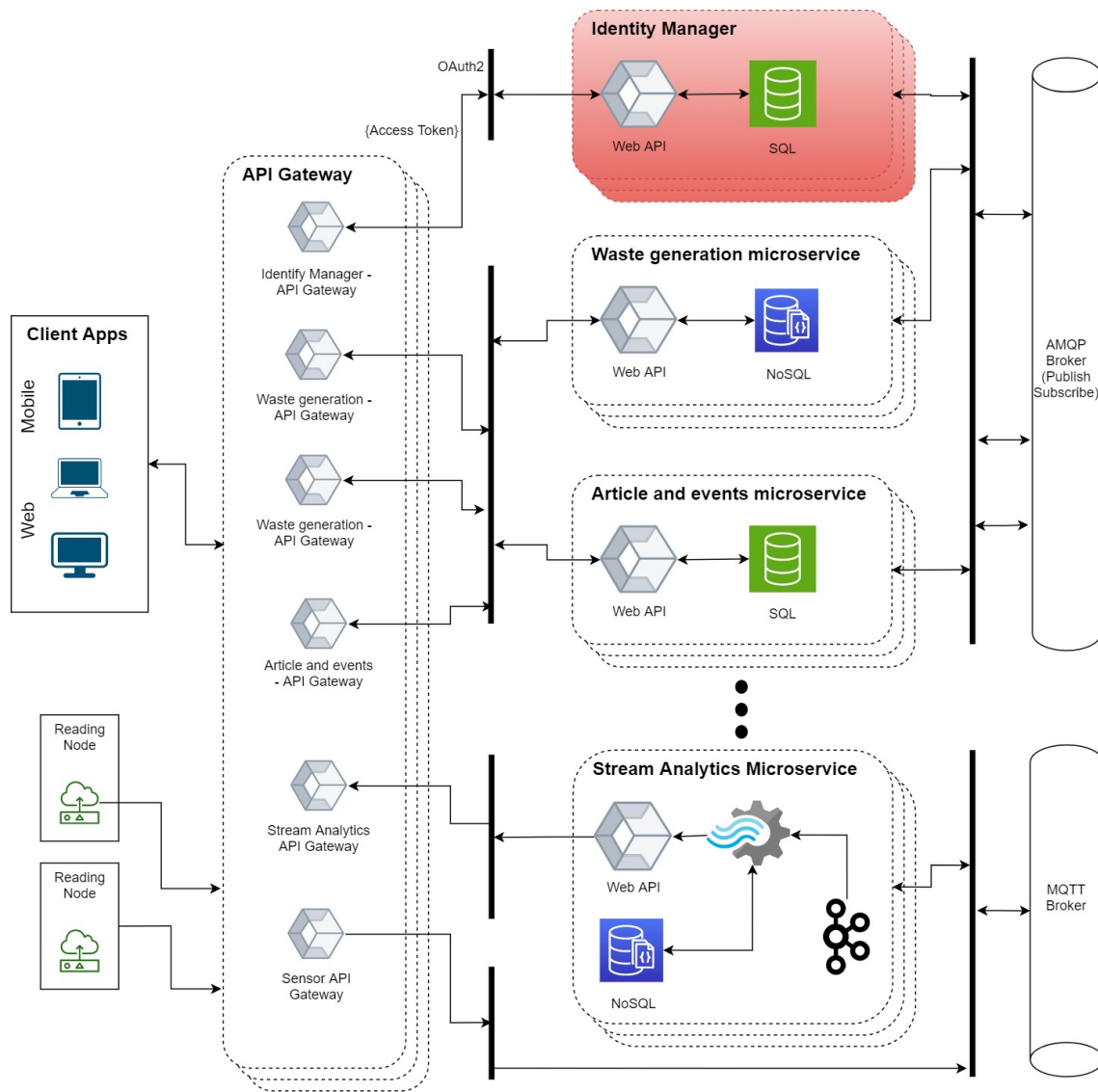


Figure 24 Logical Architecture