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Minding the Gap: Connecting Students to Academic Support Resources

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Minding the Gap: Connecting students to Academic Support Resources

Outreach



...but students still say "I wish I knew about the SLC sooner"

SLC academic support for 2012-2014: Over 10,000 student interactions

1700 workshop participants

sessions

~3200 tutoring

5,400 visits to the computer lab

73 workshop

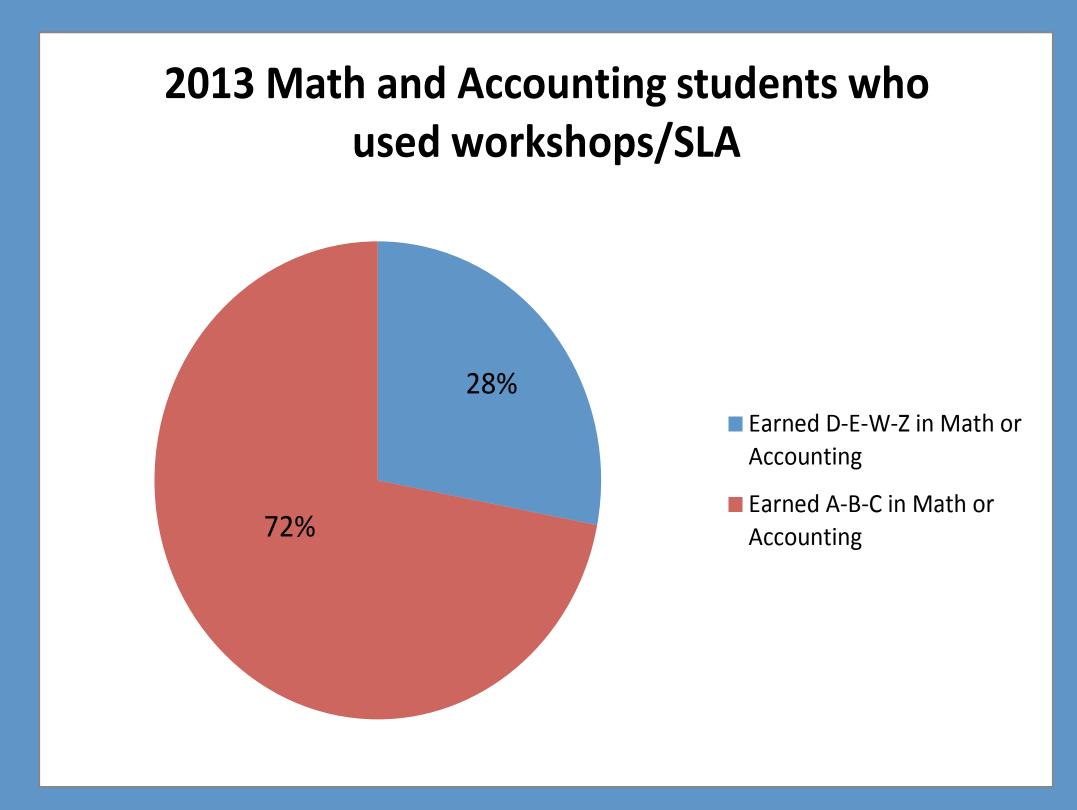
sessions

545 SLA

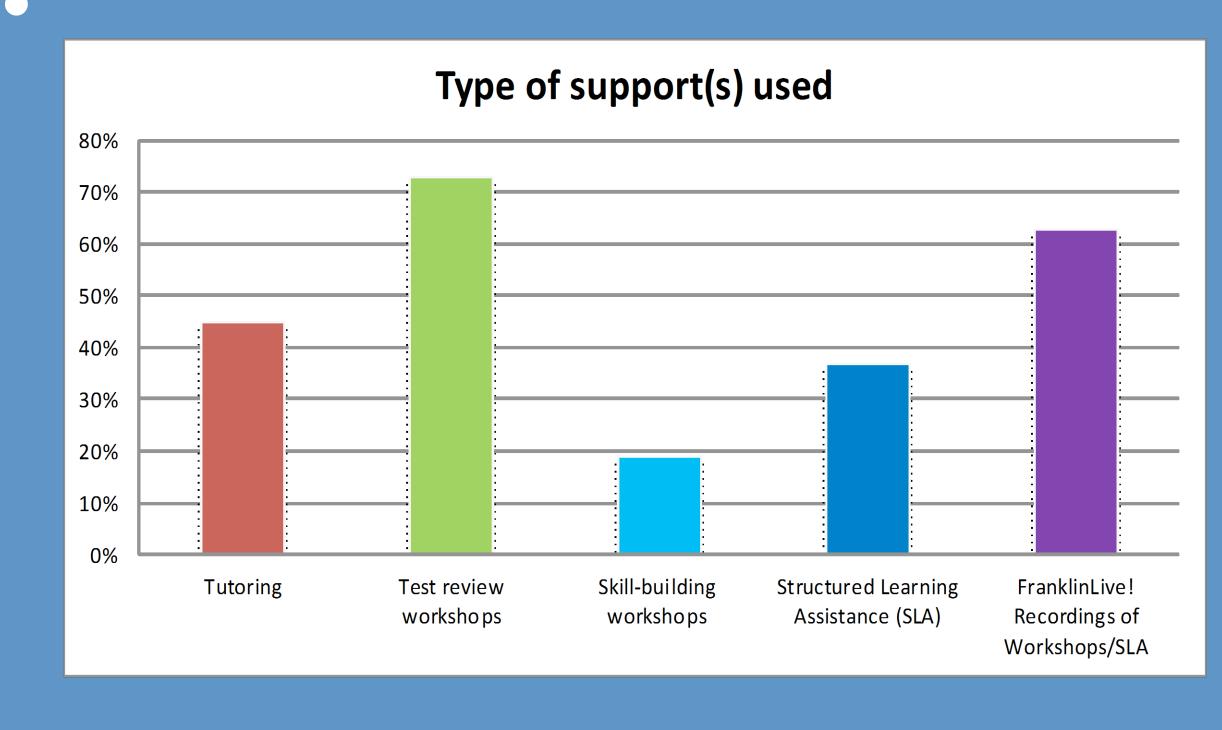
participants

Our Academic Support offerings resulted in over 10,000 interactions for the last two years. However, we still do not reach EVERY student that needs our help.

Evidence of Success



Students who attended Workshops and SLA for Math and Accounting classes are 28% more likely to earn a C grade or higher in their courses.



A notable finding from this survey was the number of students who reported using our recorded SLA and Workshop sessions. Currently, we cannot track those numbers accurately, so the high number of students who reported using that resource was surprising.

SLA Program:

"Absolutely, without a doubt, I would not have made it through Math 150 with the SLA sessions."

"If it were not for the resources contained within the SLA to include recordings from previous terms there is no doubt I would not have passed my Statistics Class."

Workshops & Recordings:

"Math has always been really difficult for me. I now work 40+ hours per week and taking Math 215 online was my only option. With me being a very visual person, I found the recorded sessions very helpful... Without these recorded sessions, I either would not have passed the course or I would have passed with a much lower grade."

"I used the test reviews for every test I had in Statistics, I loved them so much I also used them for every test in Accounting. I received an A in both classes because they did such a great job in preparing me for the exams and reiterating the information learned in the class...Wonderful academic support here at this University."

Tutoring:

"I had a great experience. The tutors were all very helpful. They not only helped me with learning the material I couldn't figure out on my own, but also had additional study guides that were available that allowed me to progress when the SLC was closed....The tutors at the SLC explained the concepts in a way that I could understand and alleviated a lot of the stress that was on my plate. They were very supportive and patient."

"Very good tutors and assistance. They would explain in depth how to work out the problems and it was very useful."

What suggestions to you have to help the SLC connect with students who need additional support?



"The Gap": Although many students use us and are highly satisfied with our services, we are still not reaching everyone who needs our help.

Authors:

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