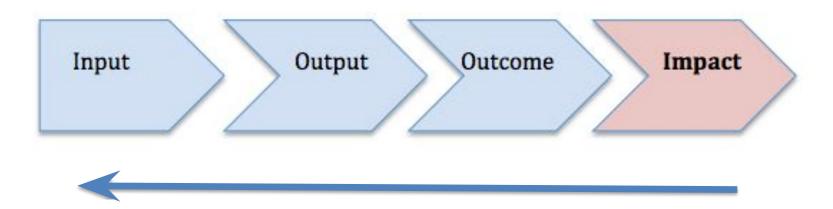
Adding Value: The Key to the Future

Hawaii Library Association Annual Conference

Joe Matthews December, 2015

Logic Model

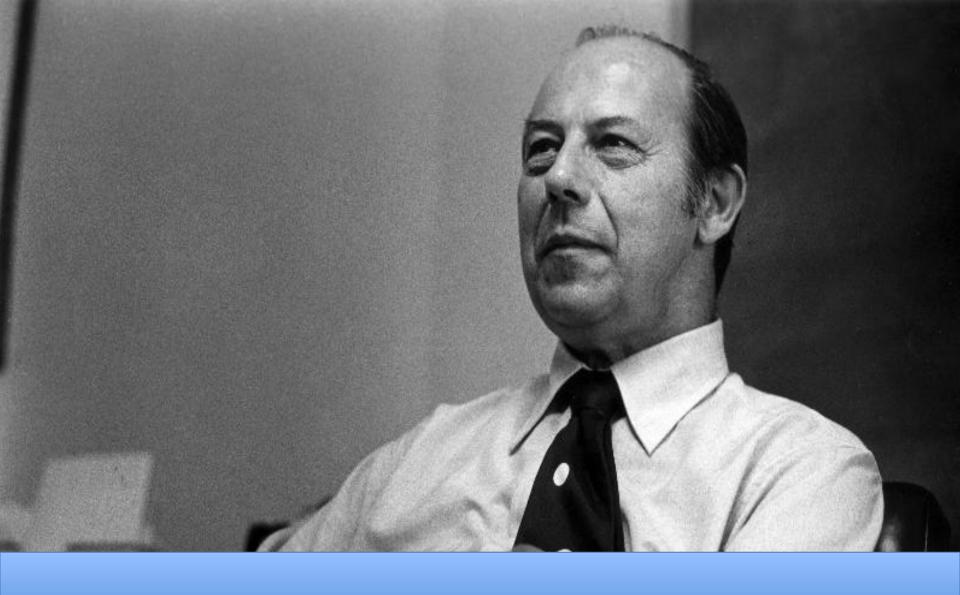
It's logical that:



Impact: What changed for the customer and/or the organization.

Value Proposition

- What is the customer trying to get done?
- How is the library helping the customer?
- Why is the customer going to come to the library?
- What are the unique features of the library's value proposition?

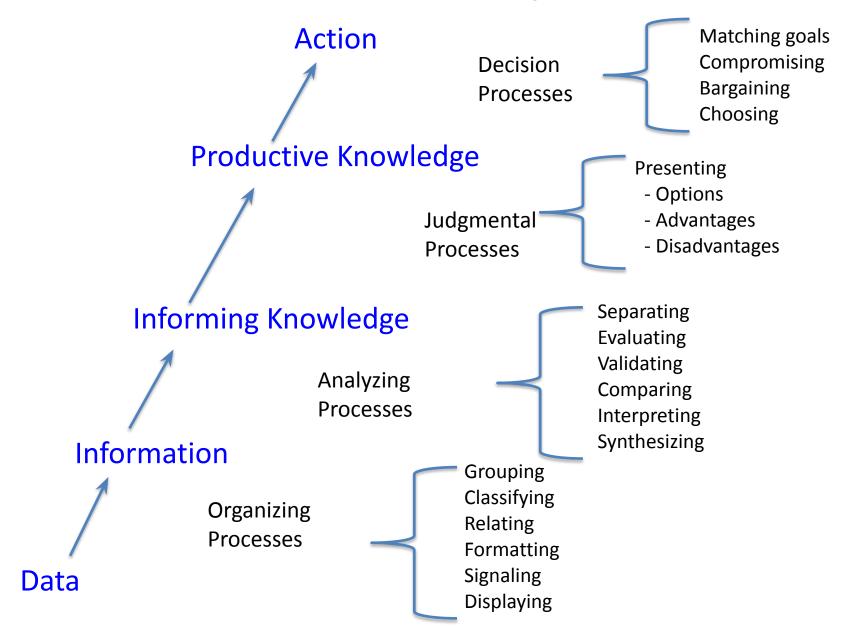


Robert Taylor

Customer Criteria for Assessing Value

Customer Criterion	Value Added by the Service
Ease of use	Browsing, formatting, mediation service, orientation service, ordering, physical processing
Noise reduction	Access (identification, subject description, subject summary), linkage, precision, selectivity
Quality	Accuracy, comprehensiveness, currency, reliability, validity
Adaptability	Closeness to problem, flexibility, simplicity, stimulatory
Time savings	Response speed
Cost savings	Savings, increased revenues, grow market share

Value-Added Spectrum



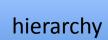


Resources scarce

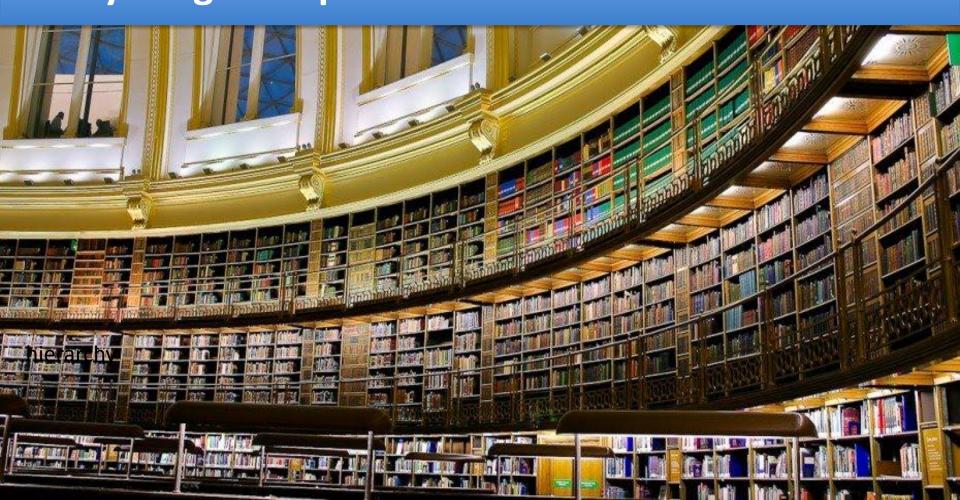


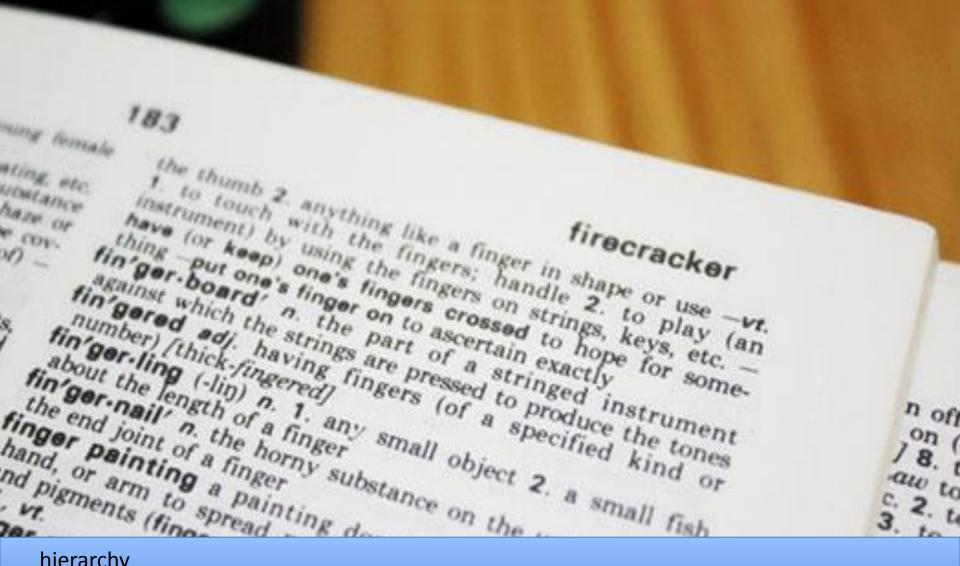
Services

Integrated around the collection



Everything in its place





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hierarchy

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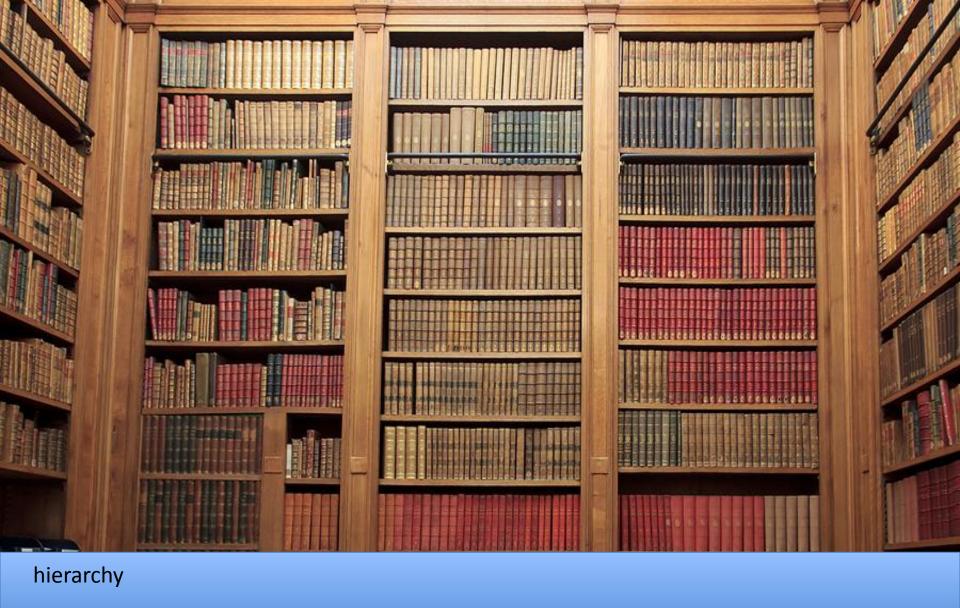
Controlled vocabulary

of a financial



hierarchy

Complex systems



Constrained by a physical world



tradition

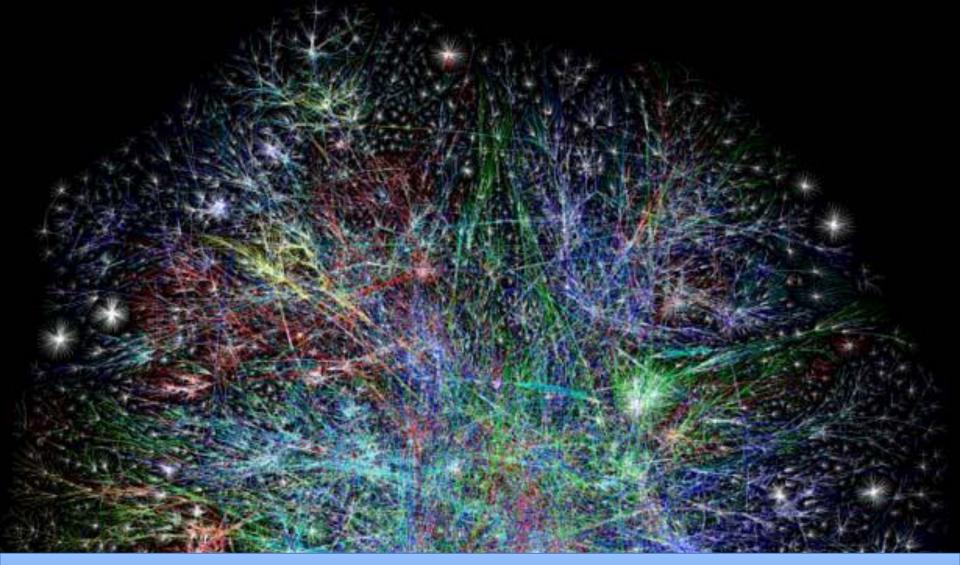
Collective wealth held hostage



Changes NEXT EXIT

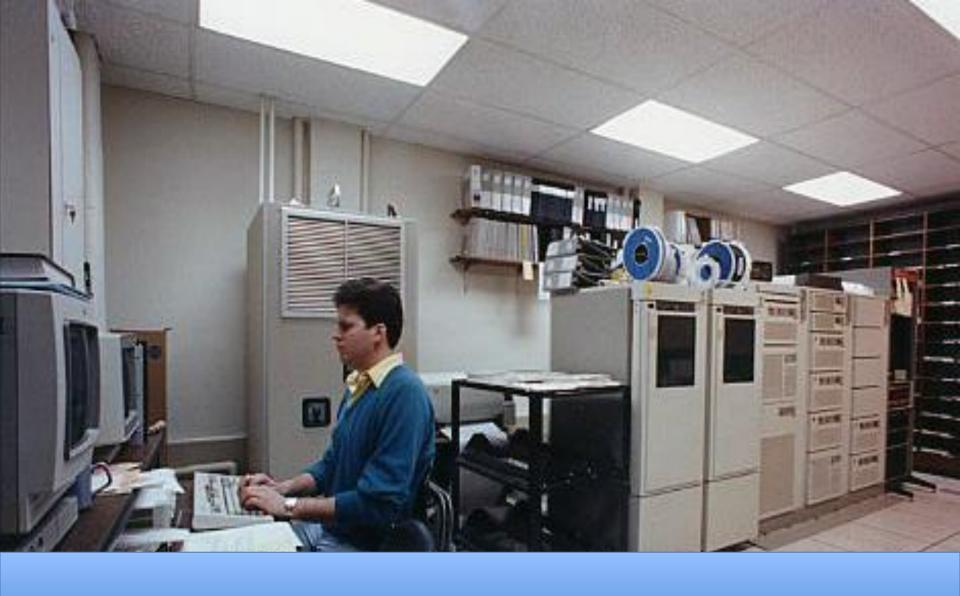
The greatest danger in times of turbulence is not the turbulence: it is to act with yesterday's logic.

Peter Drucker



Customers

Network scale



Redundant local infrastructure



Customers

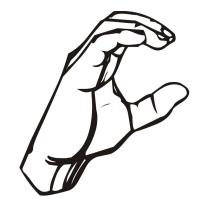
The scarce factor is not information; it is attention and especially human attention.

Herb Simon





Ways to



Add Value





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Content Problems

Information silos

Organization of special collections

Costs of digitization







English































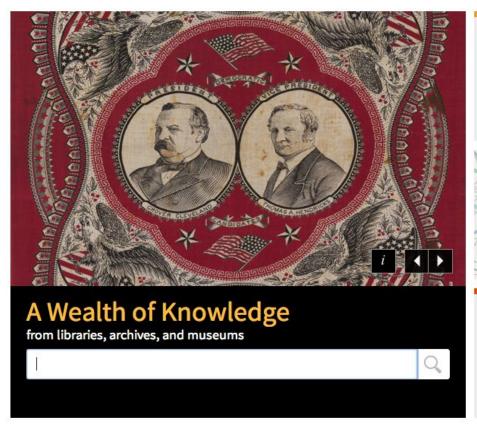


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Exhibitions

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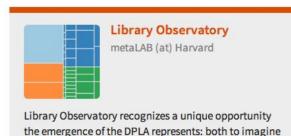
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Timeline »



Apps

The DPLA is a platform. Developers make apps that use the library's data in many different ways. Here are just a few. App Library »





StackLife

Harvard Library Innovation Lab

StackLife demonstrates one way a group independent of the Digital Public Library of America can create its

News







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Jul 1

DPLA named a 2013 Best Website for Teaching & Learning by the American Association of School Librarians (AASL)

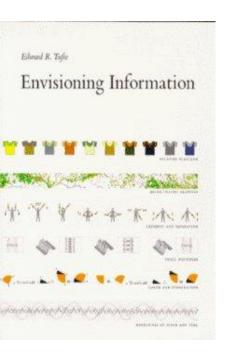
Jun 29

All News »

@dpla on Twitter

ContextMatters

Edward Tufte & Richard Wurman

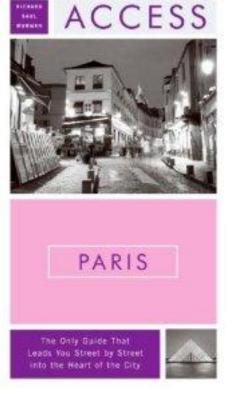


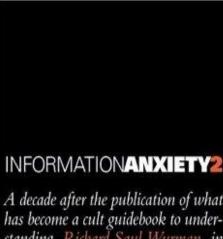
INFORMATION ARCHITECTS Information Architect [Linfotectus] n. 1) the individual who organizes the patterns inherent in data, making the complex clear. 2) a person who creates the structure or map of information which allows others to find their personal paths to knowledge. 3) the emerging 21st

century professional occupation addressing the needs of the age

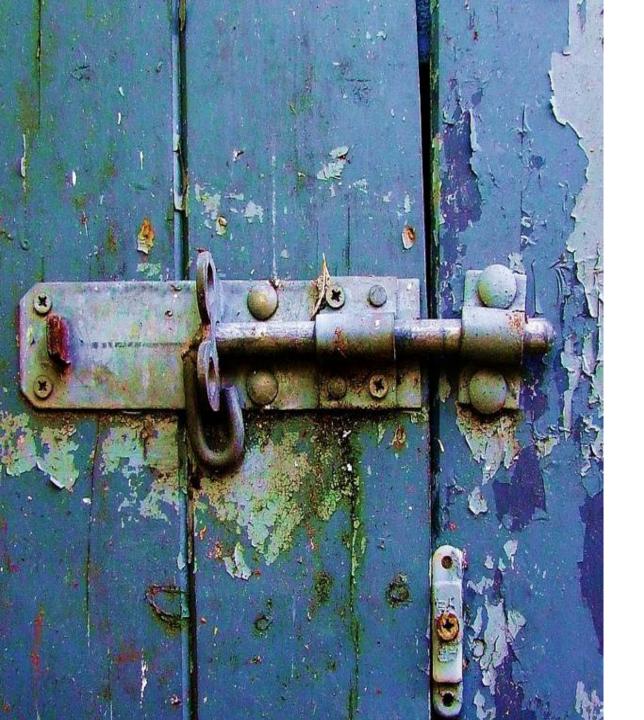
lerstanding and the science o

ETER BRADFORD EDITOR





A decade after the publication of what has become a cult guidebook to understanding, Richard Saul Wurman, in this expanded & updated volume, gives clarity to confusion with new maps for navigating through a stream of bytes which leave us inundated



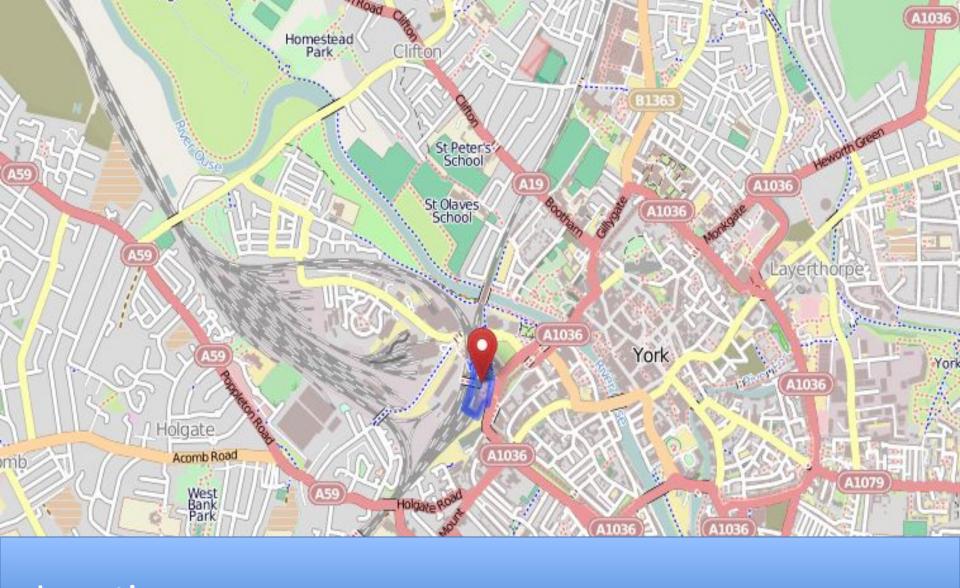
ocation

A Iphabetical

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Hierarchy



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Location

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THE DISTRICTS

Tokyo is the world's largest department store.

are the subways and highways. filled with here as many laws and people as New York City.

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If it a young city and a city for the young. Everything works.

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It is perhaps the most expensive and most experience of costs.

it is a lapyroon of unmarked, unaddressed. sheets where maps to everything are a necessity and 3 conventations are needed to first a specific destination.

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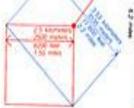
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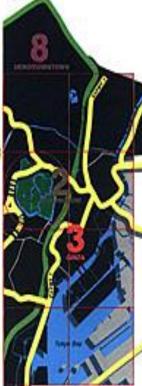
Trays is a look at the world 2 years SON NO.



The Imperial Philoso is sand as an prenting seemen? if the maps proughout the book 東京は世界最大のグリートだ。

たとえばアパートの連絡は、地下鉄と自動車 **走退時、ニューヨーテの7倍の人用とテテレ** 一寸様まっている。

たとえばディートの業権は、東京者と影響が AR.



まれば事性で他の表示は、夜空にからめて

AUGEBRUMA, SPROMUNTA 4.4年4月9日の日代

東京、東京教育的公司主義の政策の心理策の統一 E. WALKERSON WALLENDS

おいまする。 ELDO SOUTEAS, TARE TVG. 6. EMATE TVG. ANT. MINISTRACTURE TYTUETE TERMINETE. 第180.

25の多数可定す機能だ。

たなん 着れたがや (エクスパンシブ) があ 着も形成の取り(まきまべつシブ) 節を 明砂色与现象形式

内高人にとって東京は、例の七アドレコ七年 明確で出版のように入り組んだところ、目的 他にたどり着くには、地図と表も3回の会話 を必要とする。

●この2×開放で構成された単常アクセスは、 東京の伊賀市ファッションシステムとロネア レジェルスのアチセス・プレス社との保護機 **見じよっておられたインターナショナルなが**

第六一公司を用の申さみに泊って、特に選ば れたシストウンやボタル、ショップ、養肉性、 **運搬をなどの電影が関係よくさんています。** 福祉にあたっては、エレクトロニタス・シテ ・東京を生の他場合も行るため、私たちが禁 現した魔法の場と振り被を東京の上にからせ ました。東京アクセスは東京人と日本も飲み る物所能の関係機でる大学的に紹介られた様 TEARLY, CHITOFFEE----工作。宋二千四都市二位七人子上四九年人年 の内閣を開発としてきました。 おびのページ の中から製した機構ある変更をされることを Mitted Today.

まかは世界の都をてみり、世界の表であり、 MADIETT, JAMONES SERVED CATLAULT.

デオーズ・ジール・ワータン

San Francisco, et the same scare.





Alphabetical Order







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Beautifully crafted timelines that are easy, and intuitive to use.

January 18, 1980

Vine

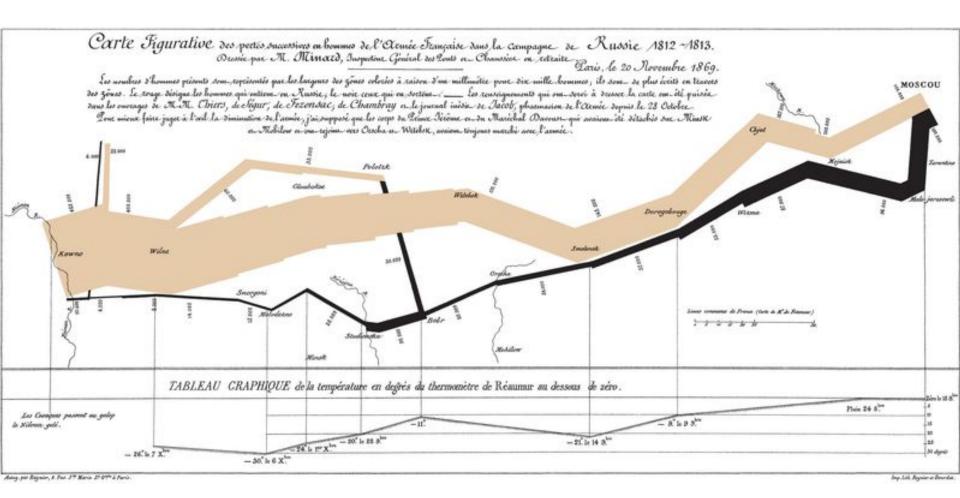


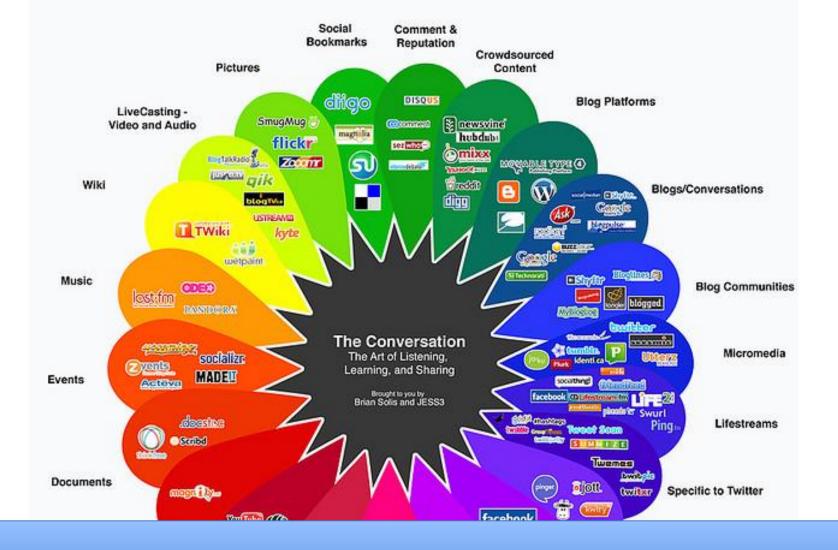




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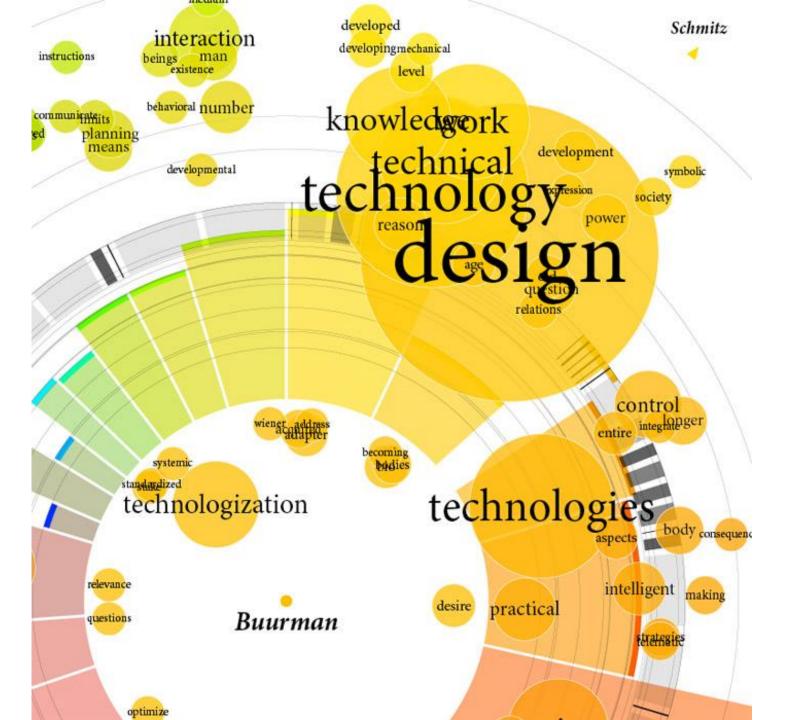
Napoleon's March

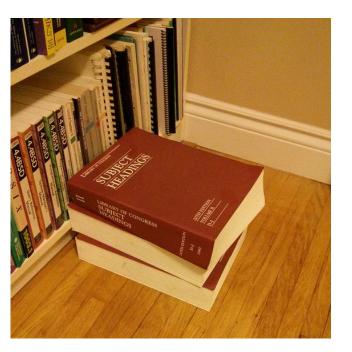




Category









WEITKAMP/BOGE FAMILY TREE Asser Williams & Jun Janus

Hierarchy







Icons or Images





















Task or

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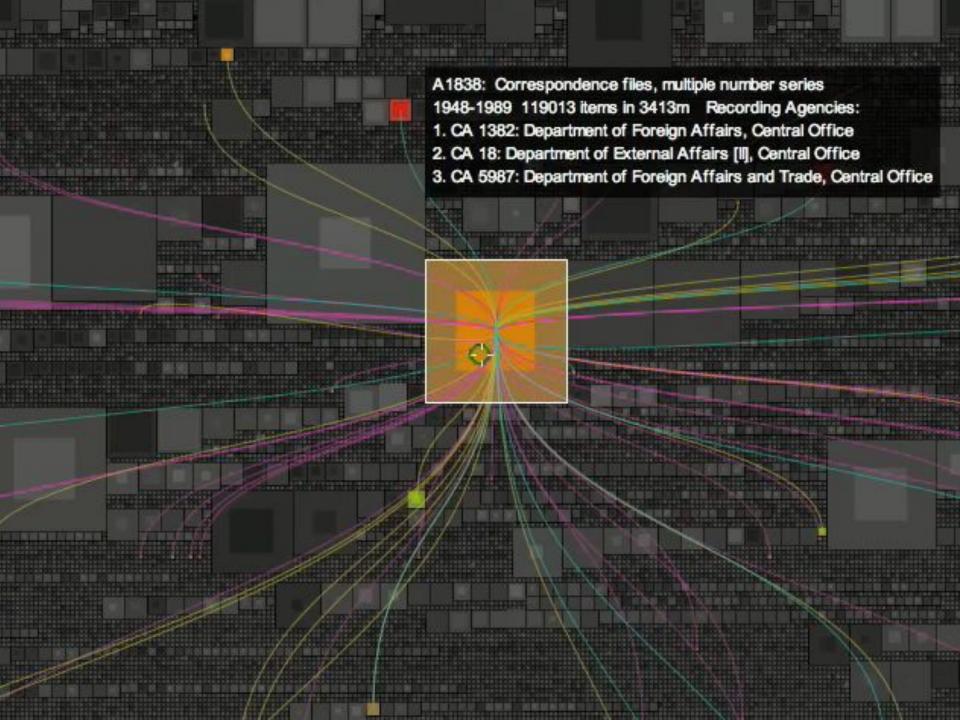




Audience



Generous Interface





Customer Reviews





3.0 out of 5 stars

5 star	C
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3 star	1
2 star	C
1 star	0

See the customer review





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Apollo 8

From Wikipedia, the free encyclopedia

Apollo 8, the second human spaceflight mission in the United States Apollo space program, was launched on December 21, 1968, and became the first manned spacecraft to leave Earth orbit, reach the Earth's Moon, orbit it and return safely to Earth. The three-astronaut crew — Commander Frank Borman, Command Module Pilot James Lovell, and Lunar Module Pilot William Anders — became the first humans to travel beyond low Earth orbit, the first to see Earth as a whole planet, the first to directly see the far side of the Moon, and then the first to witness Earthrise. The 1968 mission, the third flight of the Saturn V rocket and that rocket's first manned launch, was also the first human spaceflight launch from the Kennedy Space Center, Florida, located adjacent to Cape Canaveral Air Force Station.

The mission was originally planned as Apollo 9, to be performed in early 1969 as the second test of the complete Apollo spacecraft, including the Lunar Module and the Command/Service Module in an elliptical medium Earth orbit. But when the Lunar Module proved unready to make its first test in a lower Earth orbit in December 1968, it was decided in August to fly Apollo 8 in December as a more ambitious lunar orbital flight without the Lunar Module. This meant Borman's crew was scheduled to fly two to three months sooner than originally planned, leaving them a shorter time for training and preparation, thus placing more demands than usual on their time and discipline.

Apollo 8 took three days to travel to the Moon. It orbited ten times over the course of 20 hours, during which the crew made a Christmas Eve television broadcast where they read the first 10 verses from the Book of Genesis. At the time, the broadcast was the most watched TV program ever. Apollo 8's successful mission paved the way for Apollo 11 to fulfill U.S. President John F. Kennedy's goal of landing a man on the Moon before the end of the 1960s. The Apollo 8 astronauts returned to Earth on December 27, 1968, when their spacecraft splashed down in the Northern Pacific Ocean. The crew was named Time magazine's "Men of the Year" for 1968 upon their return.

Apollo 8



The crew of Apollo 8 were the first humans to witness Earthrise, on December 24, 1968

Mission type Manned Lunar orbiter

NASA[1] Operator

COSPAR ID 1968-118A

SATCAT No 3626

Mission duration 6 days, 3 hours, 42 seconds

Spacecraft properties

Apollo CSM-103 Spacecraft

Apollo LTA-B

North American Rockwell Manufacturer

CSM: 28,870 kilograms Launch mass

(63,650 lb)[2]

CM:5,621 kilograms (12,392 lb)

SM:23,250 kilograms

(51,258 lb)

LTA: 9,000 kilograms

(19,900 lb)[3]

William A. Anders

Landing mass 4,979 kilograms (10,977 lb)

Crew

Crew size

Members Frank F. Borman, II James A. Lovell, Jr.

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2 Planning

3 Saturn V

4 Mission

4.1 Parameter summary

4.2 Launch and trans-lunar injection

4.3 Lunar trajectory

4.4 Lunar sphere of influence

4.5 Lunar orbit

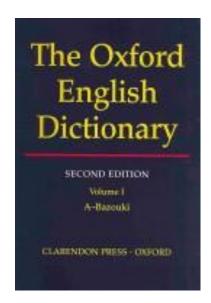
4.5.1 Earthrise







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Die freie Enzyklopädie 1 570 000+ Artikel

Français

L'encyclopédie libre 1 370 000+ articles

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自由的百科全書















WikipediA



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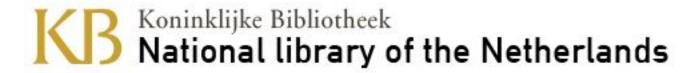
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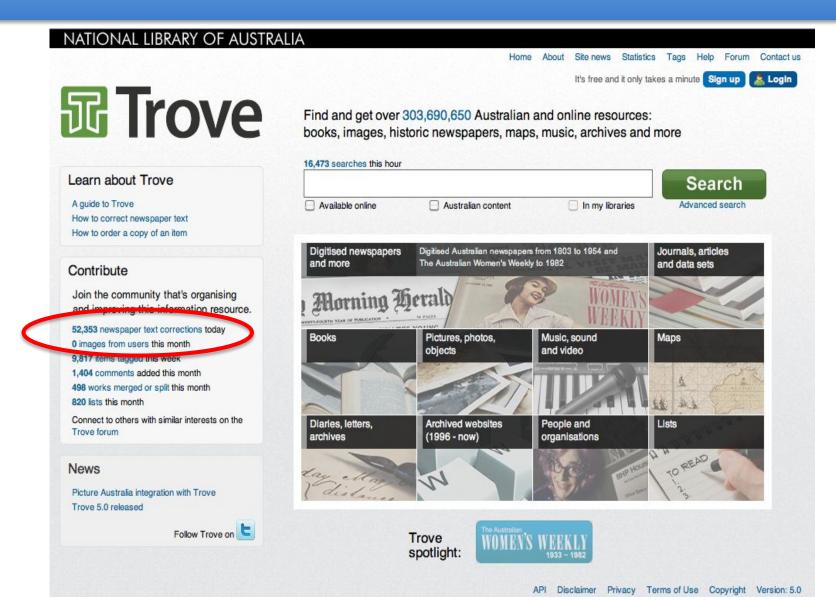






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Transcription



What's on the menu? $\stackrel{\scriptscriptstyle 2}{\sim}$

Search keyword(s)

Menus

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Help The New York Public Library improve a unique collection!

We're transcribing our historical restaurant menus, dish by dish, so that they can be searched by what people were eating back in the day. It's a big job so we need your help! Learn more.

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We need you!



In registration required!

So far: 980,955 dishes transcrib d from 14,695 menus

Brooklyn!

A selection of menus from Brooklyn, New York.



14 dishes



The Brooklyn League 20 dishes



33 dishes



Brooklyn Baptist Social Union 23 dishes



City Of Brooklyn 39 dishes



Brooklyn Democratic Club 19 dishes

The menus story continues! Learn how lunch acquired its modern identity on the streets of New York in a major new exhibition running into 2013.

Help review

These menus have been transcribed but need a second pair of eyes. Help fix misspellings, fill in missing data...



R.M.S. \Queen Elizabeth\"" 81 dishes



The Commodore Hotel 24 dishes



Restaurant And/Or Location Un... 15 dishes

Explore

Browse the collection. 14,695 menus digitized and counting...



The Wine And Food Society, Inc... 13 dishes



Us Army Subsistence Dept. 19 dishes



Royal Palm Hotel 122 dishes

Today's specials

An assortment of dishes from the collection

Cheese, Camembert

Chicken Croquette

Hamburger Steak With Onions

Raisin Cake

Scrambled Eggs With Chipped Beef

Consomme Julienne

Chicken Curry & Rice

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Szathmary Culinary Manuscripts and Cookbooks (browse all)

















Iowa Women's Lives: Letters and Diaries (browse all)

















Building the Transcontinental Railroad (browse all)











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Civil War Diaries and Letters (browse all)















THE UNIVERSITY OF IOWA

CIVIL WAR DIARIES & LETTERS DIGITAL COLLECTION

CIVIL WAR DIARIES & LETTERS TRANSCRIPTION PROJECT

John C. Brown diary, 1864

Home	page 131 of 176 < Pr	revious Page Next Page > << First Page Last Page	>>
Sept for the	East Point	vas hard wark of we have	Enter transcription in the box below. Copy the text exactly, including misspellings, abbreviations, and punctuation. Indicate illegible text in square brackets: [?] or [town?] Hit the return key to indicate a new paragraph. Transcription:
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The samples below show a comparison of the accuracy of standard OCR versus reCAPTCHA transcriptions on a medium quality scanned document:

Source Document (Medium Quality)

The Breckinridge and Lane Democrats, having taken courage at the recent eastern advices, are organizing energetically for the campaign. Several prominent Democrats who at first favored Douglas, are coming out for the other side, apparently under the pressure of Federal influence. An address to the National Democracy of California, urging the party to support BRECKIN-BIDGE, has recently been published, which manifestly has strengthened that side of the question. It is signed by 65 Democrats, many of whom occupy respectable and prominent positions in the party, 22 of them are Federal office-holders, eight more are recipients of Federal patronage, and the others represent a mass of politicians giving the document most weight. The Douglas Democrats are also active The Irish and German vote will mostly go with that branch of the party, but it is difficult to estimate which wing is the stronger. Thus far 17 Democratic newspapers have declared for Douglas, 13 for Barck-INBIDGE, and 9 remain non-committal, with even chances of going either way. Under these circumstances the Republicans entertain not unjustifiable hopes that the Democratic divisious may be so equally balanced as to give the State to Lincoln. Some very respectable Bell and Everett meetings have been held in different parts of the State, but thus far that party does not exhibit much rank and file strength.

OCR Transcription



DIGITALKOOT





Georeferencing



How to use this tool



The NYPL Map Warper is a tool for digitally aligning ("rectifying") historical maps from the NYPL's collections to match today's precise maps. Visitors can browse already rectified maps or assist the NYPL by aligning a map. Play the video above to tour the site and learn how to rectify a map yourself.

Everyone is welcome to participate!



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1	View Map Edit/Rectify Map Download KML Bibiliographic records: Digital Gallery		
	Chart and plan of the harbour of New York & the couny. adjacent, from Sandy Hook to Kingsbridge: comprehending the whole of New York and Staten Islands, and part of Long Island & the Jersey shore, and shewing the defences of New York both by land and se from Whole (In 3 layers)	40 minutes ago.	9 control points.
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The second secon	A draught of New York and Perthamboy Harbour. from Charts and maps (In 2 layers)	about 1 hour ago.	6 control points.

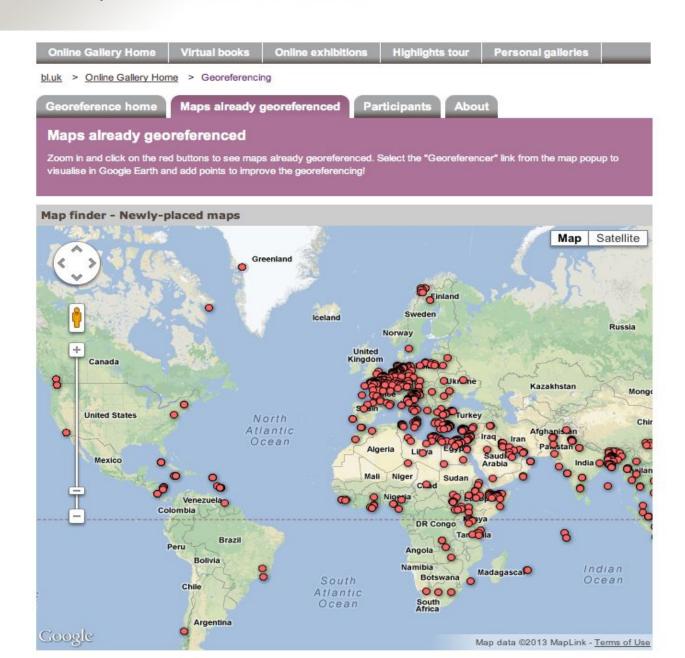
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Edinburgh Reads

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The Daemon Parallel by Roy Gill

Location: Dunsapie Crag Cameron never came to visit his grandmi when his dad was alive - and he's just found out the reason why. Sent to stay with her after his father's death, Grandma Ives soon reve...

Powerstone: stealing the Scottish Crown Jewels by Malcolm Archibald

Location: Edinburgh Castle The runner-up on a TV elimination show is given a second chance, and sets out to steal the Scottish crown jewels. On top of all the official security an ancient secret so...

Starburst by Robin Pilcher

Location: Sheraton Grand A group of people are about to meet up f the first time, hoping to be in the 'must-see' show of the Edinburgh Festival. But the events of this long, hot summer will both ...

Trackman by Catriona Child

Location: Telfer underpass This novel follows the quiet life of Davie Watts who struggles to cope with the death of his brother. Falling deeper into mental illness, Davie's life takes a sharp turn wh...

Burke and Hare

Location: West Port Martin Conaghan and Will Pickering's graphic novel tells the tale of Edinburgh's gristy criminal duo. Borrow this book

The Testament of Gideon Mack by James Robertson

Location: Forest Road Mack is a minister who doesn't believe in Go the Devil or an afterlife. Until one day, when he falls into a gorge an is rescued by someone who might just be Satan himself. B...

0 !! II T D! !

Gutted by Tony Black
Location: Corstorphine Hill When the gangland owner of a pit bull th
killed a toddler is found gutted on Corstorphine Hill, Gus Dury is
asked to investigate. He soon finds himself a pawn in the war...

Maisie the Morningside Cat by Aileen Paterson

Location: Morningside Maisie the kitten left her home in the far nortl of Scotland and came to live with her Granny in the genteel suburb Morningside in Edinburgh, while her Daddy, an explorer, ...

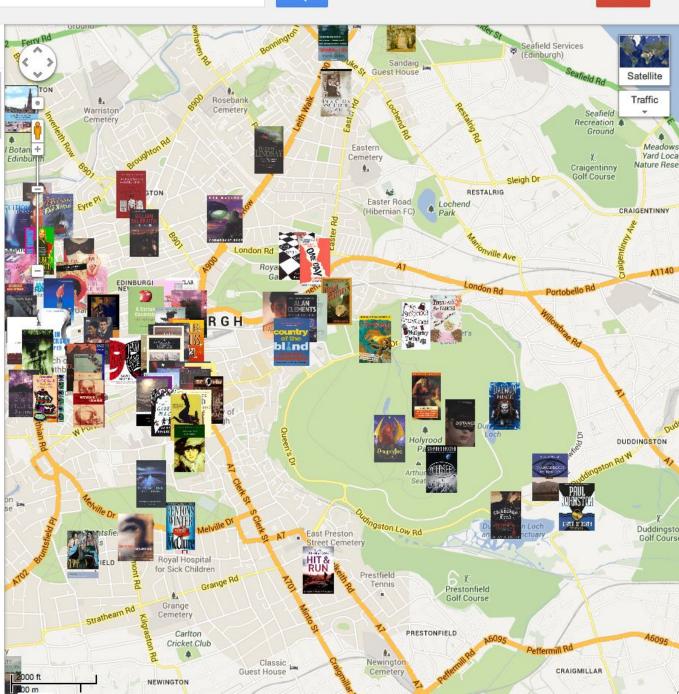
The Inspector Rebus novels by Ian Rankin

Location: The Oxford Bar Ian Rankin's Inspector Rebus has beer described by The Independent as 'the most compelling mind in modern crime fiction' Borrow a Rebus!

The 44 Scotland Street novels by Alexander McCall Smith

Location: Scotland Street Read about the adventures of Bertie, Big Lou, Domenica and the rest in titles such as 'The world according t Bertie' and 'The unbearable lightness of scones'. See the list...

The Last Watch by Sergei Lukyanenko



Complementing Collections

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"This is one of the most comprehensive (if not the most comprehensive) archival sites on the web."

"Reviews in History", January 2009

The First World War Poetry, Digital Archive









The Great War Archive

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Introduction

The Great War Archive contains over 6,500 items contributed by the general public between March and June 2008. Every item originates from, or relates to, someone's experience of the First World War, either abroad or at home. Contributions were received via a special website and also through a series of open days at libraries and museums throughout the country.

The model developed by the Great War Archive has since been used by other initiatives. We are currently working on the <u>Furopeana 1914-1918</u> project to gather further stories and memorabilia from the First World War. Anyone who wants to share their stories or images can do so via the multi-lingual web form at <u>http://europeana1914-1918.eu</u>. Public open days are being held across Europe.

The original Great War Archive initiative accepted contributions until June 2008. After that, people have been invited to share images that they have by posting them to The Great War Archive Flickr Group. To post to the group you will need to set up a free Flickr account.

Many thanks to all those who have contributed to this initiative and assisted in our open days.

Editor's pick

Happy Valentine's Day



My Angel last night I received a letter from you. I learned how strong was the pain on the day we had to separate. Do you remember those beautiful kisses? Do you remember the last one we gave each other between the tears. You did not dare to say a word. The tears were suffocating you. While passing by you were at the window. The [train] guard also told me that. I didn't see you. I almost thought you didn't keep the promise made. I didn't dare to watch more than once. My poor heart was suffocated not by tears, but by a strong passion that I couldn't resist. You knew what my beliefs were. Also having to leave you again, what a pain... By the end of the year we hope this will end... Greetings and kisses Giuseppe. Enjoy this souvenir from me. In these rough mountains you can find these flowers.

www.flickr.com











You can browse more images in The Great War Archive Flickr Group pool



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The Library of Congress > Collections > Historic Photos (Library of Congress Flickr pilot project)



Civil War Faces

Thumbnails Detail 24 comments









In remembrance of the Union and Confederate soldiers who served in the American Civil War (1861-1865), the Liljenquist Family recently donated their rare collection of almost 700 ambrotype and tintype photographs to the Library of Congress. NOTE (2012): The collection has grown with new donations, including many soldiers with names and also Confederates.

Most of the people and photographers are



Classification











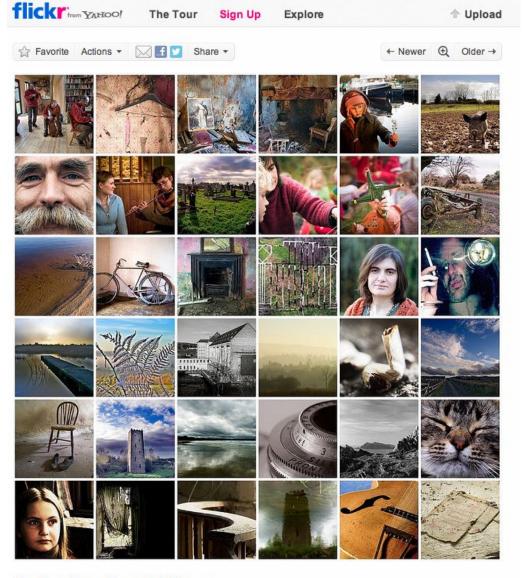








Co-Curation



Co-Curation, SteveFE Stream

1. Quartet, 2. Hanger, 3. St Patrick on Croagh Patrick, 4. Hearth and home, 5. Wee girl in limestone light, 6. Am I boaring you?, 7. Twinkle, 8. The Magic Flute, 9. The Dead, 10. Teacher and pupil, 11. End product, 12. Chassis, 13. Beach, 14. flickr.com/photos/69699465@N00/91434532/, 15. flickr.com/photos/69699465@N00/91433800/, 16. Gateway 2000, 17. Mrs SFE, 18. Scan, 19. Pier, 20. lcy Fern landscape, 21. Turbine house, 22. Veils, 23. Ashes to ashes, 24. Lane, 25. Chair and shoes, 26. Tower with contrail, 27. Spanish Point, low springs, 28. My First Camera, 29. Rocks at Clogher Head, 30. Riot of fur, 31. Enigmatic Smile?, 32. Window, 33. Rail with dust, 34. Inversion, 35. Silvertone guitar, 36. Corset carton

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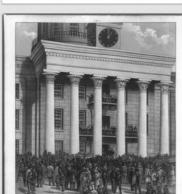


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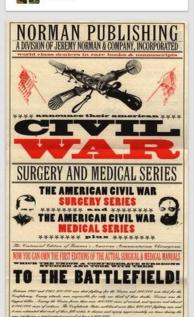
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Checkout this US Civil War photo of Private Lodwick D. Underwood at age 15 taken in approximately 1862. The uniform he is wearing comes from the Vermont Brigade, aka the 'Old Brigade' or '1st Vermont Brigade' which suffered the highest casualty count of any brigade in the history of the U.S. Arms Originals



Civil War photo of Confederate General Braxton Bragg

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Civil War Collections Guide

Adams Family. Papers, 1836-1976, n.d.

Number: MS-010.

Description: Austin and Mary Newbury Adams lived in Dubuque, lowa. Their home became an avant-garde salon for intellectuals of the period (1860s through 1880s). Two of Mary Adams' brothers served in the Union Army during the Civil War. Captain Samuel S. Newbury joined the regular Union Army shortly after the start of the war and was killed in August 1864 at the battle of Globe Tavern (Weldon Railroad). Egbert Starr Newbury served as a private in the 44th lowa Infantry Regiment from June to September 1864. The Adams Family Papers include correspondence to family members from Samuel S. Newbury and Egbert Starr Newbury discussing army life, as well as accounts of Samuel Newbury's death. Correspondence of Mary Adams and others during this period include their views on the war.

Status: Processed. Finding Aid: Online.

Barker, Celestia Lee. Papers, 1860-1987, n.d.

Number: MS-246.

Description: Celestia Lee Barker (1846-1913) and William Beeson Barker (1842-1924) were married in 1866. During the Civil War, William Barker served in Company H, 4th Regiment, lowa Infantry from July 1861 until July 1862 when he was discharged due to illness. He reenlisted and served from August 1862 to July 1865 in Company H, 23rd Regiment, lowa Infantry. The Barker papers include typed transcripts of William Barker and Celestia Lee's Civil War correspondence, 1863-1865. His regiment participated in campaigns in Arkansas, Mississippi, and Louisiana, including the Battles of Port Gibson, Big Black River Bridge, and Milliken's Bend and the siege of Vicksburg. The collection also contains Celestia Lee's journal (original and typed transcript), 1863-1904; the Civil War entries include some mention of war news in addition to details of her daily life.

Status: Processed. Finding Aid: Online.

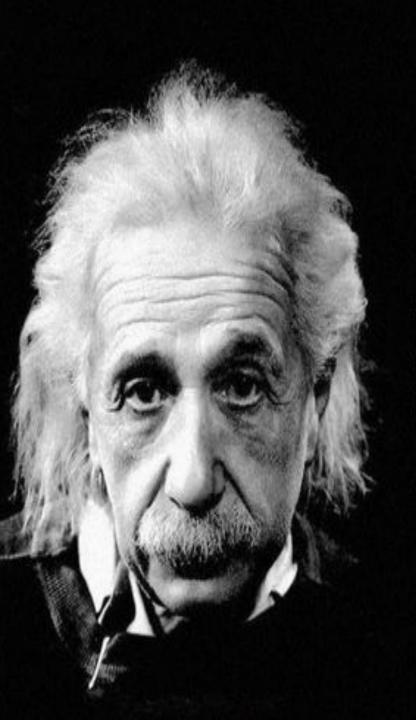


Community









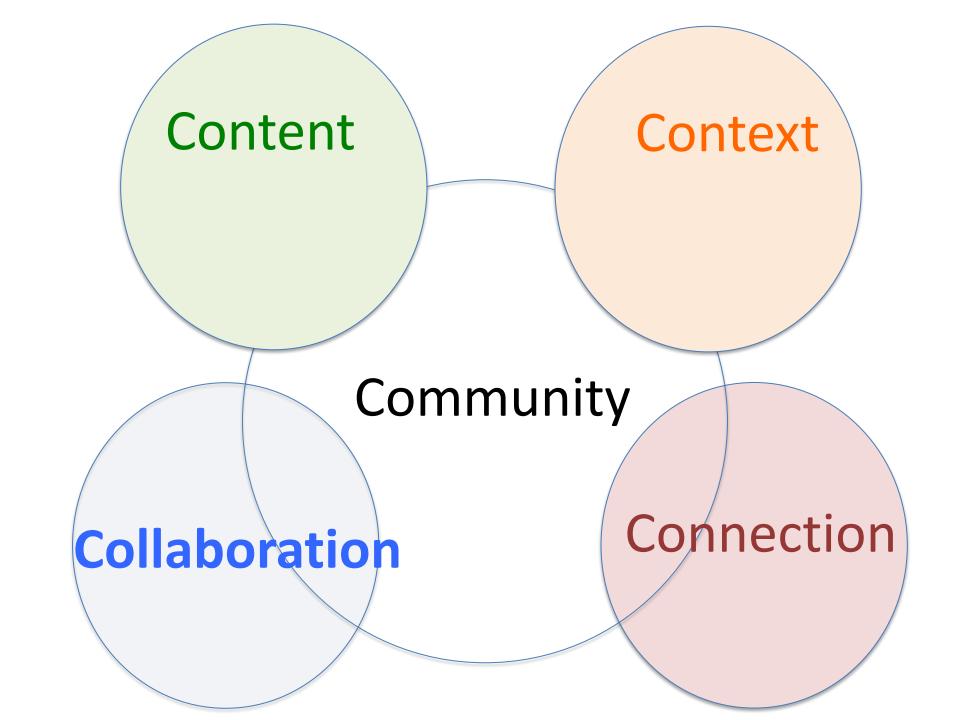
"Everybody is a genius. But if you judge a fish by its ability to climb a tree, it will live its whole life believing that it is stupid."

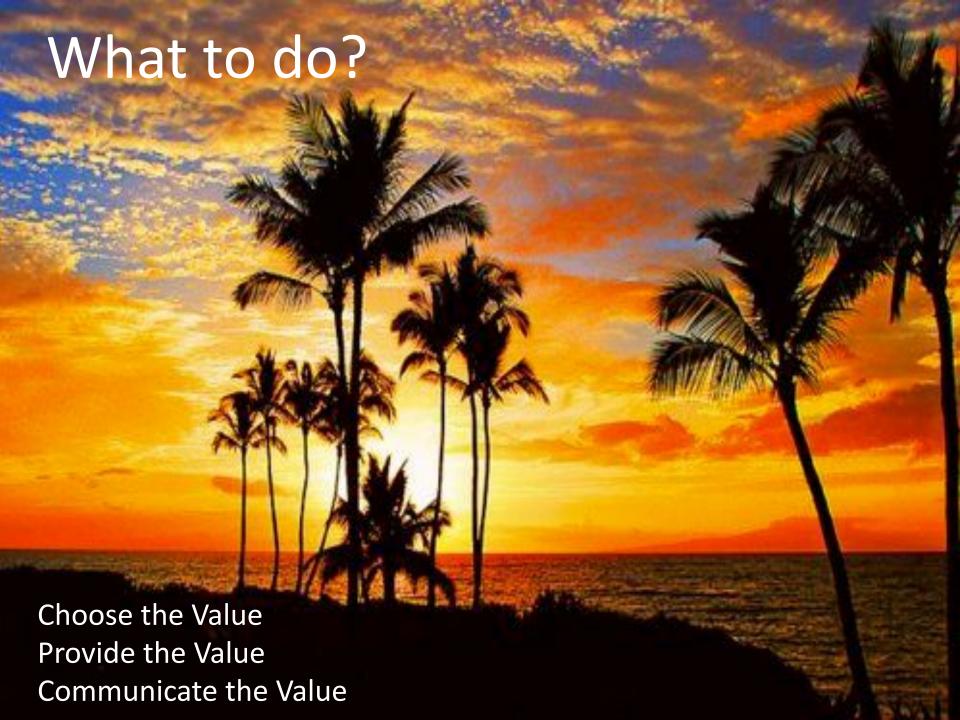
-Albert Einstein











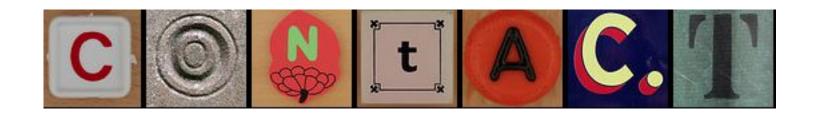
 What is the added value (in the eyes of our customers) for what we currently do?

 What can we stop doing (that has little value) and our customers probably will not notice?

 What should we do that is new and will add real value?



What Have You Found to be Effective?





Joe at JoeMatthews.Org