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Exploring the Long Tail: A Survey of Movie Embeddings

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Abstract

The migration of datasets online has created a near-infinite inventory for big name retailers such as Amazon and Netflix, giving rise to recommendation systems to assist users in navigating the massive catalog. This has also allowed for the possibility of retailers storing much less popular, uncommon items which would not appear in a more traditional brick-and-mortar setting due to the cost of storage. Nevertheless, previous work has highlighted the profit potential which lies in the so-called "long tail" of niche, unpopular items. Unfortunately, due to the limited amount of data in this subset of the inventory, recommendation systems often struggle to make useful suggestions within the long tail, lending them prone to a popularity bias.

Our work explores different approaches which recommendation systems typically employ and evaluate the performance of each approach on various subsets of the Netflix Prize data to the end of determining where each approach performs best. We survey collaborative filtering approaches, content-based filtering approaches, and hybrid mechanisms utilizing both of the previous methods. We analyze their behavior on the most popular items, the least popular items, and a composite of the two subsets, and we judge their performance based on the quality of the clusters they produce. KEY WORDS: collaborative filtering, content based filtering, recommendation systems, clustering, machine learning

Contents

1	Introduction							
2	Objective							
3	kground	5						
	3.1	Content-Based Filtering	5					
	3.2	Collaborative Filtering	6					
4	Mo	tivation and Related Work 6						
5	Dat	aset	8					
	5.1	Enriching the Dataset	8					
6 Methodology								
	6.1	Similarity and Dissimilarity	11					
	6.2	Spectral Clustering						
	6.3	Ratings-Based Approaches	13					
		6.3.1 Cosine Similarity	13					
		6.3.2 Altitude similarity	13					
	6.4	Content-Based Approaches	14					
		6.4.1 Topic Modeling	15					
		6.4.2 Kullback–Leibler Divergence	16					
	6.5	Hybrid Approaches	17					
		6.5.1 Chordal Distance	18					
	6.6	Graph Sparsification	19					
7	Eva	luation	20					
	7.1	Customized Homogeneity Metric	21					

8	Res	ults	21			
	8.1	Ratings-Based Results	22			
	8.2	Comparing Ratings-Based and Content-Based Results	23			
	8.3	Hybrid Results	25			
9	Con	clusion	26			
10	10 Future Work					
\mathbf{A}	Gra	ph Visualizations	35			

1 Introduction

Recommendation systems are born out of a need for assistance in navigating massive datasets. In this new age of information, there are two primary ways in which these interactions occur. One way is through a query, user-driven, while the other is through an algorithm, driven instead by the system. Because of the size of these datasets, it's difficult for the user to know where to begin their search. The user may have an idea of a general location where they want their search to take them, but given the often overwhelming amount of destinations available, the task can feel overwhelming.

To ease this process, recommendation systems have the power to suggest user-specific content which may bring to light items for which a user may not have considered to search specifically. This is particularly useful since retailers are now able to store less popular, more obscure items which reside in the so-called "long tail" of popularity. This means that through the use of recommendation systems, retailers are able to cater to larger audiences, both on the customer side and the supply side.

As a result, recommendation systems can be portrayed as a promising business opportunity due to their ability to produce user-specific suggestions, targeting end users precisely while eliminating the likelihood of advertising to which a user would respond poorly [1, 2]. Indeed, Netflix was so keen to improve the quality of its engine that it famously held a competition (The Netflix Prize) awarding one million dollars to the research group which could come up with the greatest reduction in root mean squared error (RMSE) to its contemporary algorithm Cinematch [3].

2 Objective

In this paper, we take a look at two common ways which recommendation systems make their suggestions, content-based filtering and ratings-based filtering (explained in Sections 3.1 and

3.2, respectively), and evaluate the quality of the approaches on three different subsets of the dataset: the most popular items, the least popular items, and a composite of the most popular items and the least popular items (more on the dataset in Section 5). Following this survey, we take a look at different hybrid systems which take into account both the ratings and content based metrics. We compare the performance of each approach and metric by the quality of the clusters that Algorithm 1 produces. The goal of the paper is to determine on which subsets of the data different approaches perform best - paying close attention to which approaches do the best within the least popular items and which approaches connect the most and least popular items most effectively.

3 Background

In the following sections, we introduce terminology relevant to the analysis, and describe two of the most popular methods which recommendation systems employ.

3.1 Content-Based Filtering

Content-based filtering (CB) makes recommendations based on a user profile, indicating a user's preference for certain features, and the amount to which these features are present in the items [4, 5]. The user profile can be built through a questionnaire when the user creates their account, or it can be learned through user's actions [6]. In this context, items are embedded based on some notion of their content, users represented by their user profile, and the similarity between these two is leveraged by recommendation engines to produce suggestions [4, 7].

CB performs well where items can be described by a set of features, but is not applicable to all itemsets. CB also benefits from being able to make recommendations about new items (the "item cold-start problem"). However, it can lead to overspecialization as only items with certain features will be recommended, which can box users into a corner [7].

3.2 Collaborative Filtering

Alternatively, to produce recommendations with collaborative filtering (CF), the system leverages information from other users to find those which have the most consistent rating pattern to the active user through some correlation measure (such as k-Nearest Neighbors or Pearson Correlation) [6, 8]. Then, items which similar users rate positively will be recommended to the active user. Once again, the notion of similarity is up to the system to decide.

A common approach used to this end, popularized during the Netflix Prize competition, is matrix factorization [9]. To understand this approach, we can create the $n \times m$ ratings matrix R. Each entry R(i, j) represents user i's rating of item j. This matrix is factored to produce a $n \times d$ matrix U and a $d \times m$ matrix V. Each column in the matrix V can be thought of as representing item j in some d-dimensional space, and each row in matrix U can be thought of as representing user i in the same d-dimensional space. These representations can be used to find similar users to the active user and similar items to the active user's highly rated items [10].

In this context, items are embedded based on their ratings, completely independent of what the item actually is. Therefore, CF is advantageous in that it can be applied to any itemset - the algorithm does not rely on the content of the items, only their ratings. It has been empirically shown to produce high quality recommendations and generally outperforms content-based filtering [11, 12, 13]. However, since it is reliant on rating information, CF struggles with the "cold-start problem" for both items and users.

4 Motivation and Related Work

Many recommendation systems struggle to deal with items which are lightly reviewed. Anderson coined the term "long tail" in [1] to refer to the items in a retailer's inventory which



Figure 1: The distribution of ratings in the Netflix Prize data. Movies are sorted on the x-axis in order of the number of ratings they have. The red line highlights all of the movies which could be considered as being part of the long tail of the dataset.

are unpopular, in the sense that they are either not well known or have few to no ratings (see Figure 1). The low cost of digital storage in comparison to physical shelf space has allowed for many more niche items to be added to the catalogues of e-commerce giants. And as marketplaces continue to migrate online, recommender systems have the power to help consumers find and buy these more niche items.

It is commonly held in economics that firms in a completely competitive market can expect a long-term economical profit of nearly zero - the zero profit condition. The subset of the most popular items in a catalog can be considered a highly competitive market with little room for profit [2]. This is because all retailers holding popular items will have to sell them at similar prices, and thus items in the long tail enjoy a large marginal profit relative to their popular counterparts [14, 15, 2]. Additionally, better recommendations in the long tail can lead to increased sales due to the "one-stop shopping" convenience which users may enjoy [2]. The ability to shop for both mainstream and niche tastes in one go can lead to a second order increase in the sale of popular items as customers become increasingly satisfied with their experience on the site [2, 14]. Thus, the question of how to bridge the gap between the head and the tail of the dataset is one relevant for all parties involved: retailers benefit from a more robust bridge as large share of their profits come from sales in the long tail, creators benefit from being able to find people who enjoy their content, and users are able to have their unique, uncommon tastes met [1, 16].

5 Dataset

Our analysis is carried out on the famous Netflix Prize dataset¹. This dataset consists of around 100 million ratings from more than 480 thousand distinct Netflix users on almost 18 thousand different movies, collected between October 1998 and December 2005. The ratings are integral from 1 to 5 where 1 indicates a negative rating and 5 indicates a positive rating. The dataset was formed by randomly sampling a subset of all users who had rated at least 20 movies in the time period where ratings were collected. The data was collected in a manner so as to accurately reflect the distribution of Netflix ratings over that same period of time [17].

5.1 Enriching the Dataset

With regards to movie metadata, the Netflix Prize dataset leaves a lot to be desired - only the movie titles and their years of release were given along with the ratings information. We augmented the data by pulling genres and plot summaries from in full Internet Movie Database (IMDb)². Genre information is submitted by users before being approved by industry professionals on IMDb, meanwhile plot summaries can be submitted by any individual³. Preliminary efforts to merge the datasets (matching on title and year) yielded disappointing,

¹https://www.kaggle.com/netflix-inc/netflix-prize-data

²https://www.imdb.com/interfaces/

³https://help.imdb.com/article/contribution/titles/genres/GZDRMS6R742JRGAG

underwhelming intersections.

To investigate further, we took a random sample of 100 Netflix movies and manually queried the IMDb database to discover that, within our random sample, 46 percent of the Netflix titles were perfect matches (same title and year), 10 percent of the Netflix movies had slightly different titles in the IMDb dataset (e. g. *Fidel Castro* vs *Fidel Castro: American Experience*), and 8 percent of the Netflix movies had release years which were off by 1 or 2 years in the IMDb dataset.

Using the IMDbPy Python package, we were able to find the largest intersection between these two datasets. The package mimicks a search on IMDb's website, which was useful given that many of the titles in the IMDb database differed only slightly from those in the Netflix data. For each movie, out of the first 100 results of the IMDb query, we first looked for movies which matched exactly on the Netflix year y. If no movies matched, then we looked for movies which matched on y + 1, and again if no movies matched, we looked for movies which matched on y - 1. While we had found that some titles were off by 2 years between the datasets, we restricted our search to titles off by 1 year so as to limit false positive finds in the IMDb dataset. For movies which had more than 1 plot summary submitted, we chose to scrape the longest one. We were able to find genre information for 14262 of the 17770 movies and plot summaries for 13350 of the 17770 movies. Previous attempts⁴ to combine the two datasets (Netflix Prize and IMDb) yielded much smaller intersections, but those had worked on more exact title matching [18].

6 Methodology

We evaluated three different ways of moving through the movie space. The first was using exclusively the user ratings, the second was using the content of the movie plot summaries, and the last was a hybrid of the first two methods exploring different weights for the content

⁴https://github.com/bmxitalia/netflix-prize-with-genres



Figure 2: Visual representation of the exploration of the dataset.

and the ratings.

For each of the mentioned methods we explored their performance on three different subsets of the movies. The first was the most popular 2,000 movies, the second was the least popular 2,000 movies, and the final subset was a combination of the most popular 1,000 movies and the least popular 1,000 movies where popularity was measured in the number of ratings a movie had independent of the ratings' values⁵. This would give us a good sense of where in the dataset each method was most likely to yield the best results. In particular, it would give us a sense of which metrics could help bridge the gap in the quality of recommendations between the most popular items and the least popular ones, which metrics could most effectively bring lightly reviewed items to the surface.

To quantitatively evaluate the performance of each method, we applied spectral clustering to the data, which would produce labels for movies which showed the most affinity to each other, and compared these labels to the genre labels we pulled from IMDb. The spectral clustering algorithm along with the metrics we used to evaluate their performance are described in Section 6.2.

⁵It is worthwhile to note that since not all movies had information from IMDb with which to verify our results, we took the subset of the listed sets which had data from IMDb. This shrank the size of each subset to 1608 for the most popular movies, 1131 for the least popular movies, and 1368 for the top/bottom composite.

Lastly, for a more visual, qualitative assessment of the metrics, we visualized the data as a graph to find where the movies fit in the space. Given the overwhelming number of edges, in a fully-connected graph with 2,000 nodes, we applied a various sparsification techniques to find a backbone to the network. The first was a naive global threshold while the second was a more intricate way of retaining only locally significant edges described in Section 6.6. Aside from Section 6.6, visualizations will not be discussed for the rest of the paper, however screenshots of the graphs produced can be found in Appendix A.

6.1 Similarity and Dissimilarity

A useful question to consider when performing data analysis is: when are two things similar or dissimilar? The ability to answer this question greatly reduces the complexity of a dataset [19].

Let x_i and x_j be two *n*-dimensional vectors where *n* is the number of features. These vectors can be considered to be *n*-dimensional embeddings of movies *i* and *j*. A similarity measure is a function which returns high values for two vectors x_i and x_j if x_i and x_j are similar and low values if they are not. Likewise, a dissimilarity measure is a function which returns high values if x_i and x_j are dissimilar and low values if they are similar. More precisely, similarity measures will generally adhere to the following properties:

- 1. Every vector x_i is maximally similar to itself.
- 2. If x_i is similar to x_j , then x_j is equally similar to x_j .
- 3. If x_i is similar to x_j and x_j is similar to x_k , then x_i should be similar to x_k .

The analogous properties are followed by dissimilarity measures. Our work explores different similarity and dissimilarity metrics.

Algorithm 1 Normalized Spectral Clustering (S, k)

- 1: Construct the fully connected similarity graph G(V, E) where each edge $e_{ij} = S(i, j)$.
- 2: Let W be the weighted adjacency matrix of graph G.
- 2: Let *W* be the weighted again d_1 3: Let *D* be the diagonal degree matrix $\begin{pmatrix} d_1 \\ \ddots \\ d_n \end{pmatrix}$ where each d_i represents the degree of

node i.

- 4: Compute the unnormalized Laplacian matrix L = D W.
- 5: Compute the first k generalized eigenvectors u_1, \ldots, u_k of the generalized eigenproblem $Lu = \lambda Du.$
- 6: Define $U \in \mathbb{R}^{n \times k}$ as the matrix with eigenvectors u_1, \ldots, u_k as columns.
- 7: Let y_i be the *i*-th row of the matrix U for i = 1, ..., n.
- 8: Cluster the points k-dimensional points y_1, \ldots, y_k with k-means to form clusters C_1,\ldots,C_k
- 9: **return** a partition of the data A_1, \ldots, A_k where $A_i = \{j \mid y_j \in C_i\}$

Spectral Clustering 6.2

Spectral clustering refers to a family of clustering algorithms which leverage the eigenvalues of the similarity matrix to form clusters in a graph. A similarity matrix S is a matrix in $\mathbb{R}^{n \times n}$ where n is the number of samples being compared, and each entry S(i, j) stores a value representing the similarity between samples i and j. Due to the symmetry of similarity measures, the matrix S is symmetric.

The clustering applied to the dataset was the normalized spectral clustering algorithm popularized by Shi and Malik [20]. The algorithm takes as input the similarity matrix $S \in \mathbb{R}^{n \times n}$ and an integer k where n is the number of samples to cluster and k is the number of clusters to produce. The procedure is described in Algorithm 1. Although the algorithm described uses the unnormalized Laplacian matrix, it uses the generalized eigenvalues of the unnormalized Laplacian, which correspond to the eigenvectors of the normalized Laplacian matrix $L = I - D^{-1}W$ [21]. Thus, it is referred to as a normalized spectral clustering algorithm.

6.3 Ratings-Based Approaches

One of the ways we parsed the data was through using an exclusively ratings-based approach. In this realm, the system does not know anything about the content of the items, rather it only knows how each user in the dataset has rated the item. Thus, the movies are represented by their ratings vector which is a one-dimensional vector of length n where n is the number of users in the dataset and each entry n_u in the vector is user u's rating of the movie. Due to the nature of the Netflix Prize data's ratings, the fact that they are integral from 1 to 5, if user j has not rated the movie, the entry $n_j = 0$. This sort of analysis is closely related to collaborative filtering algorithms, which leverage ratings information to find similar items and produce recommendations.

6.3.1 Cosine Similarity

As the name suggests, cosine similarity is a similarity metric which computes the cosine of the angle between the normalized embeddings. Formally, the cosine similarity K between vectors \vec{x} and \vec{y} is

$$K(\vec{x}, \vec{y}) = \frac{\vec{x}^T \cdot \vec{y}}{\|\vec{x}\| \|\vec{y}\|}$$
(1)

The metric returns its maximal value (1) when \vec{x} and \vec{y} are the same and returns its minimal value (-1) when they are minimally similar. Cosine similarity is one of the most common similarity measures used in recommendation systems, particularly in collaborative filtering algorithms which only use ratings information to produce suggestions.

6.3.2 Altitude similarity

A novel, custom metric which was applied to the movie rating vectors was the "altitude" similarity. Its name refers to the altitude sourced at the center of the unit circle of the isosceles triangle formed by the two normalized ratings vectors and the chord connecting their endpoints on the unit circle as shown in Figure 3.



Figure 3: An example of the altitude similarity between two vectors \vec{CA} and \vec{CB} . The altitude similarity refers to the altitude \overline{CD} of the triangle $\triangle ABC$ formed by the two vectors and their chordal distance \overline{AB} . Note that both vectors are normalized to unit vectors. In spite of its resemblance to cosine similarity, the altitude similarity produced substantially different results.

Formally, the altitude similarity A between feature vectors x and y is

$$A(\vec{x}, \vec{y}) = \cos\left(\frac{\arccos\left(\frac{\vec{x} \cdot \vec{y}}{\|\vec{x}\|\|\vec{y}\|}\right)}{2}\right)$$
(2)

Note that this measure follows all of the properties of a similarity metric. Since it is bounded by the chord between the endpoints and the center of the unit circle, the range of the function is [0, 1]. $A(\vec{x}, \vec{x}) = 1$, the maximum of the function, and for two vectors \vec{u} and \vec{v} which are maximally dissimilar to each other, pointing to opposite sides of the unit circle, $A(\vec{u}, \vec{v}) = 0$, the minimum of the function.

6.4 Content-Based Approaches

Another approach we took to analyzing the data was looking at the semantic content of the movies. This is where the enrichment of the dataset with IMDb came into use. There are a variety of ways to represent movies given their content: be it the directors, the cast, the

genre, the plot of the movies or any combination of them. We chose to use the movie plots as the basis for our content-based exploration.

6.4.1 Topic Modeling

We chose to use the topic distribution of the movie plots (scraped from IMDb) as the movie embedding in order to capture the semantic content of the movies. The topics of the documents were learned via a Latent Dirichlet Allocation (LDA) topic modeling algorithm [22]. In this context, a topic is a probability distribution over a set of words representing the likelihood of encountering each word within that topic [23]. The topic model uses word frequencies to determine the allocation of the words to a topic. Then, every movie summary can be represented as a distribution of topics [24].

Inspired by [24], several preprocessing steps were taken in order to produce the optimal topic model. In addition to the traditional steps such as stop-word removal, creating bigrams, and lemmatizing words, we only chose to analyze documents whose word count was between 50 and 300 in order to guarantee some sort of uniformity in the length of each movie summary. Furthermore, we removed outlier words from the corpus - specifically, we removed words which occurred in less than 3 of the documents and those which occurred in more than 20 percent of the documents. To determine the number of topics, we built several models and compared their C_V coherence score to determine which performed the best. The C_V coherence score (i) segments the data into word pairs (ii) calculates word pair probabilities (iii) calculates a confirmation measure that quantifies how strongly a word set supports another word set, and finally (iv) aggregates individual confirmation measures into an overall coherence score [25]. A more comprehensive explanation of the C_V coherence measure can be found in [25]. The highest scoring topic model, and the model with which we represented the movies, was one with 4 topics and a C_V coherence score of 0.417.

To compare the movies with their new embeddings we used the Kullback-Leibler Diver-

gence, a dissimilarity measure of their topic distributions described in Section 6.4.2.

To cluster the movies, we wanted to convert the dissimilarity measure into a similarity measure. There are multiple ways to do this - converting high values to low values - typically through some strictly decreasing function. We chose to use the Gaussian (also known as RBF or heat) kernel to convert the metric. That is:

$$f(x_{ij}) = \exp{-\frac{x_{ij}^2}{2\sigma^2}} \tag{3}$$

where x_{ij} is the distance between vectors x_i and x_j (the KL-divergence in this case), and the "spreading factor" σ is a parameter free for choice to adjust the distribution of the similarities. The kernel maps the distances onto a bell-curve distribution translating low values to high ones and high values to low ones. The range of the kernel is (0, 1], and it is particularly useful in converting distances to similarities because it maps 0 (the minimal distance) to 1 (the kernel's maximum value), and it is a one-to-one mapping for positive values (as distances are).

The parameter σ determines the width of the curve, with higher σ values corresponding to a wider curve and lower σ values corresponding to a narrower curve. Multiple different σ 's were explored, with the chosen σ value being that which gave the gave the highest variance in the new distribution. This was meant to capture the intuition that a similarity distribution with higher variance would lead to more meaningful clusters. We wanted to spread the distribution of the similarities out so that we would be able to find the similarities which were most significant.

6.4.2 Kullback–Leibler Divergence

Kullback-Leibler (KL) divergence, also known as relative entropy, is a common metric for measuring the difference between probability distributions. Though it is not symmetric, it is regularly used when comparing two probability distributions, and can be interpreted as the average difference between the two distributions. Formally, the KL-divergence D of two discrete distributions P and Q in the space \mathcal{X} is

$$D(P \parallel Q) = \sum_{x \in \mathcal{X}} P(x) \cdot \log\left(\frac{P(x)}{Q(x)}\right)$$
(4)

To mitigate the issue of symmetry, we used an average of the KL-divergence, so that for two probability distributions P and Q the KL-divergence was

$$D_{sym}(P,Q) = \frac{D(P || Q) + D(Q || P)}{2}$$
(5)

In the context of a topic model, where movies are represented as a vector with their probability distribution among the various topics, the KL-divergence can be considered a useful dissimilarity metric between movies. It returns small values when P and Q have similar distributions and large values when they have dissimilar distributions.

6.5 Hybrid Approaches

The final method of looking at the movies was using a hybrid approach between the ratings and content based approaches. This was done by defining the similarity between the movies as a weighted sum between a measure of their ratings vectors and a measure of their probability distributions. The two metrics we used were the chordal distance between the ratings vectors (explained in Section 6.5.1) and the KL-divergence of the topic distribution of the movies (explained in Section 6.4.2) such that the distance between two movies m_1 and m_2 in this context were

$$\alpha \times d_C(m_1, m_2) + (1 - \alpha) \times D_{sym}(m_1, m_2) \tag{6}$$

where $\alpha \in (0, 1)$, $d_C(m_1, m_2)$ is the chordal distance between movies m_1 and m_2 , and $D_{sym}(m_1, m_2)$ is the symmetric KL-divergence of movies m_1 and m_2 . This weighted method is one of the most common ways to leverage the power of both content based and ratings based systems [6].



Figure 4: A diagram demonstrating the chordal distance \overline{AB} of vectors \vec{CA} and \vec{CB} . Both vectors are normalized before their chordal distance is computed. As is evident in the figure, the chordal distance between two vectors is equivalent to the Euclidean distance between the endpoints of their vectors. The Gaussian kernel transforms this dissimilarity into a similarity and gives us agency on how much the similarities are distributed.

6.5.1 Chordal Distance

The ratings metric which was explored in the hybrid approach was the chordal distance between the end points of the normalized ratings vectors on the unit sphere. This measure is equivalent to the Euclidean distance between the endpoints of the normalized vectors. Note that since this is a distance between points, similar vectors will yield small values while dissimilar vectors large ones, and therefore this is a dissimilarity metric.

Formally, the chordal distance d_C between vectors x and y is

$$d_C(\vec{x}, \vec{y}) = 2\sin\left(\frac{\theta(\vec{x}, \vec{y})}{\|\vec{x}\| \|\vec{y}\|}\right)$$
(7)

where $\theta(\vec{x}, \vec{y})$ denotes the angle between the two vectors x and y.

Once again, in order to cluster the movies we wanted to convert this metric from a measure of dissimilarity to one of similarity. Just as in Section 6.4.2, we used the Gaussian kernel to perform this transformation.

6.6 Graph Sparsification

Algorithm 2 Locally Adaptive Network Sparsification (W, α)

1: Compute the fractional edge weight p_{ij} between all pairs of nodes i, j where

$$p_{ij} = \frac{w_{ij}}{\sum_{k=1}^{N_i} w_{ik}}$$

where N_i denotes the neighborhood or degree of node *i*.

2: For each edge, get the fraction of edges sourced at node i which have a fractional edge weight less than the edge in question. That is, for each node i and each neighbor j, calculate

$$F(p_{ij}) = \frac{1}{N_i} \sum_{k=1}^{N_i} \mathbf{1}\{p_{ik} < p_{ij}\}$$

- 3: Construct $W' \in \mathbb{R}^{n \times n}$ where W'(i, j) = W(i, j) if and only if $1 F(p_{ij}) < \alpha$ and 0 otherwise.
- 4: return the new weighted adjacency matrix W'.

Graph sparsification is the process of removing edges from a graph or network in order to reveal some underlying network structure. This is especially useful in the context of dense network study where there can be too many edges to perform any meaningful analysis. The sparsification is typically done by applying a global threshold wherein all edges which meet or exceed the threshold will be retained in the sparsified graph. This approach is inadequate when applied to "real-world" data, where the similarity among the data is highly unevenly distributed [19, 26, 27]. A more promising manner is to consider edges which are *locally* significant and keep only those which meet this criteria.

The sparsification approach which was applied to the visualizations was first proposed by [19] and is called *locally adaptive network sparsification* (LANS). The method can be applied to any sort of similarity matrix, independent of its distribution, and has been shown to be effective in pulling meaningful backbones out of networks where fractional edge weight distributions are highly heterogeneous [19].

The algorithm takes as input the weighted adjacency matrix $W \in \mathbb{R}^{n \times n}$ where n is the number of nodes in the graph and a significance level $\alpha \in [0, 1]$. We use the notation w_{ij} to denote the weight of the edge between node i and j. The procedure for this algorithm is described in Algorithm 2.

7 Evaluation

We evaluated the performance of each approach on the homogeneity of the genres in the clusters which the spectral clustering algorithm was able to find. If the approach performed well, it should be able to find the most significant similarities between items which do have some sort of "ground truth" similarity between them. We chose to use the genre labels scraped from IMDb as our "ground truth" notion of similarity. These genres were:

1.	Action	8. Drama	15. Music	22. Short
2.	Adventure	9. Family	16. Musical	23. Sport
3.	Animation	10. Fantasy	17. Mystery	24. Talk-Show
4.	Biography	11. Film-Noir	18. News	
5.	Comedy	12. Game-Show	19. Reality-TV	25. Thriller
6.	Crime	13. History	20. Romance	26. War
7.	Documentary	14. Horror	21. Sci-Fi	27. Western

To measurably assess the success of the clusters, we developed a customized homogeneity score which would be more flexible than the traditional approach for the purpose of taking into account the multiple labels which the data had [28]. As is notable from the list above, there may be movies which are similar to each other on the basis of genre that may take multiple genre labels to be realized. For example, a movie which is a romantic comedy and a movie which is a family comedy may not be understood by the computer to be similar if only looking at the first genre. Even more obvious, a movie which is a romantic comedy and a movie which is a comedic romance may run into the same issue. Thus, we opted to develop a metric which would mitigate this issue.

7.1 Customized Homogeneity Metric

The score is an analysis of how homogeneous the produced clusters were in terms of the first n genre tags of each movie. For each cluster, the metric computes the most common genre tag in the first n tags of each movie in the cluster and finds the proportion of movies in the cluster which have that genre tag (this is the homogeneity of a cluster). It finds the average homogeneity among all of the clusters as its final value. Note that this metric is in the range [0, 1], where 1 implies a perfectly homogeneous clustering among all of the clusters found and 0 implies a completely heterogeneous clustering. As n increases, the metric gravitates towards higher values as there are more genres considered for the possibility of a match. Additionally, the metric is biased towards a larger number of clusters: imagine a clustering where each movie belongs to its own cluster. Thus, the metric is likely to tend to give values closer to 1 than to 0, and it is best used when comparing different clusterings to each other as opposed to different clusterings relative to the ground truth labelling. Formally, the customized homogeneity metric h_n of labels C and G is:

$$h_n(C,G) = \sum_{C_i \in C} \frac{\# \text{ of movies in } C_i \text{ with label } g_i}{\mid C_i \mid}$$
(8)

where C is the set of clusters, G the ground truth labeling, n is the number of genre tags to consider, and g_i is the most common label in G of the items in C_i . In this context, g_i is the most frequently occurring genre tag in the first n genre tags of the movies in cluster C_i .

8 Results

For each experiment we carried out, each approach we tried on the various subsets of the data, we tested the performance of the clusters across a range of different numbers of clusters. We compared our customized homogeneity score to analyze how well the different approaches worked on the subsets of the data. We computed the average homogeneity score for the different metrics and subsets across a range of 4 clusters to 24 clusters. A common way to determine the number of clusters to produce in spectral clustering is to plot the sorted eigenvalues of the similarity matrix and find the elbow of the curve [21]. The k at which the curve begins to bend is typically chosen as the number of clusters to produce. For the similarity matrices with which we dealt, this k was regularly between 10 and 18, so we chose the numbers 4 and 24 in order to explore different places along the curve to set k while ensuring that reasonable k's would be within range to find reasonably sized clusters. When comparing the different methods, we took the difference in the homogeneity at each distinct clustering between the methods and then took the average of the differences. That is, for each subset, we took the difference between the scores for two metrics at 4 clusters, 6 clusters, and so on, and then took the average of the differences relative each other.

Figures 5, 6, 7 show the results of each approach on the most popular movies, the least popular movies, and the top and bottom composite respectively. The following sections focus on the results within the context of the different approaches considered.

8.1 Ratings-Based Results

Within the ratings based approach, we explored two different similarity metrics, cosine similarity and altitude similarity.

We found that altitude similarity and cosine similarity performed relatively similarly in the most popular movies. In particular, in the most popular subset, the clusters produced with altitude similarity scored an average of 0.044 better on h_2 and 0.045 better on h_3 than those found with cosine similarity. There was a much greater difference in performance in the top and bottom and the lightly reviewed subsets. On average, in the top and bottom



Figure 5: Average homogeneity of the clusters of each approach on the most popular 2000 movies in the dataset. We chose to show the best performing hybrid model in the figure. For this subset, this was the hybrid system with $\alpha = 0.75$ - weighing more heavily on the ratings.

subset altitude similarity's clusters scored 0.085 higher on h_2 and 0.084 higher on h_3 . In contrast, cosine similarity vastly outperformed altitude similarity in the context of finding homogeneous clusters in the least popular subset. In particular, cosine similarity was able to find clusters which were on average 0.13 higher on h_2 and 0.15 higher on h_3 .

These results suggest that altitude similarity could be a promising metric for bridging the gap between the most and least popular movies, bringing lightly reviewed movies to the eyes of the customer, particularly in a collaborative filtering system. However, once restricting the scope of the data to the lightly reviewed items, cosine similarity provides more meaningful similarity measures between lightly reviewed movies.

8.2 Comparing Ratings-Based and Content-Based Results

We compared the homogeneity of the clusters found with the content-based, topic model approach to the best clusters in each subset with the ratings based approach, where best is defined as having the highest homogeneity score. Thus, for the most popular subset and the



Figure 6: Average homogeneity of the clusters of each approach on the least popular 2000 movies in the dataset. For the least popular subset, the best performing hybrid model was the system with $\alpha = 0.1$ - weighing much more heavily on the content than the ratings.

top and bottom subset, we compared the homogeneity scores of the content-based approach to the results from the altitude similarity clusters, and for the least popular subset, we compared the scores to those from the cosine similarity clusters.

The content-based similarity clusters tended to be much more homogeneous than those found with the ratings based metrics. The two performed relatively similarly when restricted to the most popular subset of the movies, with the content-based approach finding clusters that were only 0.033 and 0.029 more homogeneous on average when two and three genre tags were considered, respectively.

However, in the lightly reviewed subset and the top and bottom subset, the content based metric was able to find clusters which were far more homogeneous than those found with the ratings metrics. On average, the clusters found in the least popular subset scored 0.095 and 0.092 higher on h_2 and h_3 than those found with the high performing cosine similarity. In the top and bottom subset, the performance was even more impressive, with the clusters scoring an average of between 0.15 and 0.16 more homogeneous than the clusters found with altitude similarity between the ratings vectors.



Figure 7: Average homogeneity of the clusters of each approach on the most popular 1000 movies and the least popular 1000 movies in the dataset. The hybrid model in this figure is the one with $\alpha = 0.66$.

The results are certainly impressive, however they are not necessarily surprising given our metric for evaluation. Since we are assessing the clusters on the homogeneity of the genre tags, it should follow that a content-based approach which takes into account the movies' topics will result in clusters with many similar genres - which are themselves a part of the movies' content. Nevertheless, it is undoubtedly noteworthy that the content based approach was able to outperform the ratings based approach in almost every way.

8.3 Hybrid Results

Since the content-based approach outperformed the ratings-based approach on every subset of the data which we analyzed, we used the content-based approach as a benchmark to evaluate the performance of our hybrid methods. On the most popular subset, the hybrid methods showed a promising improvement in performance. We created three different hybrid systems, one with $\alpha = 0.25$, one with $\alpha = 0.50$, and one with $\alpha = 0.75$. The best performance came from those which relied more heavily on the ratings data than the plot summaries, namely the model with $\alpha = 0.5$ and the model with $\alpha = 0.75$. This was an unexpected result, since the strictly content-based approach had outperformed the strictly ratings-based approach. However, when both of the metrics came together, they were able to find clusters which scored 0.053 and 0.072 higher on h_2 and h_3 , respectively.

In the least popular subset, we found that weighing the topic model more heavily was advantageous. This was consistent with the results we had obtained when comparing the previous approaches. We evaluated multiple α values, but none of them were able to outperform the strictly content-based approach. The closest match to the content-based filtering approach was a hybrid system with $\alpha = 0.1$, relying very heavily on the content-based approach, which was the smallest α we were willing to consider before losing the complexity of a hybrid approach. This metric only scored 0.016 and 0.017 lower on h_2 and h_3 , respectively, than the strictly content-based approach.

Finally, in the top and bottom subset, we found that giving more weight to the ratings information produced better results. We tested the system at multiple different α values and saw the greatest jump in performance with $\alpha = 0.66$. This gave clusters which were 0.051 more homogeneous on 2 genre tags and 0.067 more homogeneous with 3 genre tags on average. Interestingly, the performance did not necessarily improve as α increased. For instance, the system with $\alpha = 0.8$ saw clusters which were on average only 0.044 and 0.053 more homogeneous on 2 and 3 genre tags, respectively.

9 Conclusion

We have performed a survey of what sorts of approaches and what sorts of metrics work best on different areas of the Netflix Prize data. We evaluate the performance of a metric by the homogeneity of genres in the clusters which are produced through applying spectral clustering to the various similarity matrices.

We find that the novel altitude similarity can outperform the more traditional cosine similarity in the context of the most popular movies and the top/bottom composite subset, while cosine similarity reigns superior in the least popular subset. The content-based approach outperforms the ratings-based approach in all subsets and all measures of homogeneity. In spite of this, in the most popular subset of movies, a hybrid system with a greater emphasis on the ratings information is able to find the most homogeneous clusters. Similarly, in the top and bottom composite subset, a hybrid system which leans heavily on ratings - though not as much as the system in the most popular subset - is most successful at finding uniform clusters. In the least popular subset, no approach beats the strictly content-based approach built on the topic distribution of the movies.

The results suggest that a recommendation system which aims for the ability to make meaningful, sensible recommendations on the least popular items in its catalog should use a ratings-heavy hybrid approach to connect the head and tail of the dataset, and then move to using strictly content based system (or a content-heavy hybrid system) to make suggestions between items in the tail.

10 Future Work

There are many possible areas to go forward from the survey of different approaches accomplished in this paper. Firstly, doing a similar experiment with the inclusion of a random subset of the items would be helpful in determining whether the approaches can be applicable to a portion of the data which has less in common. We evaluated the performance of our approaches on the homogeneity of the genres found in the clusters which were produced from the similarity metrics we used. While useful, this is different than evaluating the relevance of our approaches on suggestions a system may make. Therefore, a useful direction to take the project would be to apply some of the metrics proposed in [29, 30] to evaluate the performance of the different approaches presented in this paper. This analysis would produce a better understanding of the applicability of these approaches to full-fledged recommendation engines. Another direction to take the project would be to create a visual representation of the similarities between the different movies based on the different approaches. This would build on the work done in [31, 32, 33, 23] where visual tools are created to demonstrate the relationship between items. In [32, 33, 23] in particular, a sense of geometry and direction within the network is explored. This would be particularly be effective in the long tail of the data where users may be lost regarding the association of different items. Users would be able to traverse the "terrain" of movies and gain a better understanding of where their preferred movies fit within the space, and where moving in different directions from a seeded movie will take them. It would even be interesting for users to investigate what the "path" between two movies looks like when considering different similarity metrics.

Lastly, this survey of approaches could be applied to another itemset. A similar analysis on a different itemset would give a better understanding of where each sort of approach is most effective. A library's inventory may be a great next itemset to work with given the similarity between books and movies. In both cases, the items can be represented by their ratings, their semantic content, or their genres.

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A Graph Visualizations



Figure 8: These are all networks formed with the top and bottom 1,000 movies. Clockwise from the top left: the altitude similarity network, the cosine similarity network, the entropy network, and the hybrid metric with $\alpha = 0.66$. The graphs are colored by popularity, where green implies a movie belongs to the most popular 1,000 movies and pink implies a movie belongs to the least popular 1,000 movies. The altitude similarity and cosine similarity networks are shown with a LANS threshold of 0.002, while the entropy and hybrid networks have a LANS threshold of 0.006.



Figure 9: These are some of the networks formed with the most popular subset of the data. Clockwise from the left, the altitude similarity network, the cosine similarity network, and the entropy network. The graphs are colored based on the clusters found in the spectral clustering algorithm, with each graph having 18 clusters. The cosine and altitude similarity graphs are shown with a LANS threshold of 0.001, while the entropy graph has a LANS threshold of 0.003.



Figure 10: These are some of the networks formed with the least popular subset of the data. As is evident, the lack of information in this subset results in poorer clustering. Clockwise from the left, the altitude similarity network, the cosine similarity network, and the entropy network. The graphs are colored based on the clusters found in the spectral clustering algorithm, with each graph again having 18 clusters. The cosine and altitude similarity graphs are shown with a LANS threshold of 0.001, while the entropy graph has a LANS threshold of 0.003.