

TRICK OR TRUTH!

Ingrid Hilghman, MSN, RN

Staff Development Specialist/Nursing Informatics, Dept. of Nursing, TJUH

Gary Kaplan, MSLIS

Senior Librarian, Information Services, Scott Memorial Library, TJU

October 27, 2011
Women's Health Source
Thomas Jefferson University Hospital

Disclaimer

This workshop is for informational and educational purposes only and is not intended as medical advice nor is it intended to create any physician-patient relationship. Please remember that this information should not substitute for a visit or a consultation with a health care provider. The views or opinions expressed in the resources provided do not necessarily reflect those of Thomas Jefferson University, Thomas Jefferson University Hospital, or the Jefferson Health System or staff.

Learning Objectives

- Identify 2 locations to access the internet
- Identify 2 website resources that can be searched to locate reliable health information
- Describe 2 items that can be found on a website to analyze content
- Describe the purpose of a Personal Health Record

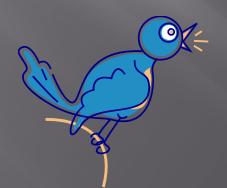
Invitation: Masquerade



Have you ever been tricked...



by listening to a tweet...



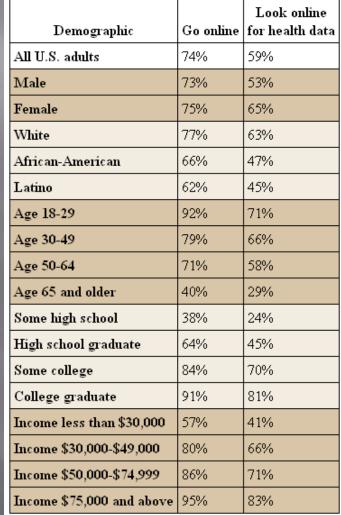
to come phishing at the blog?



National Trends

Sex

Education



Source: Pew Internet & American Life Project

(Dolan, 2011)

Age

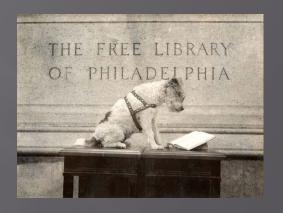
What are people looking for?

- The Pew Internet & American Life Project survey asked what people look for when they go online for health information. Respondents could give more than one answer (Dolan, 2011).
- Percentage of Internet users seeking information:
- 66% Specific disease or medical problem
 - 56% Certain medical treatment or procedure
 - 44% Doctors or other health professionals
 - 36% Hospitals or other medical facilities
 - 33% Health insurance, including Medicare and Medicaid
 - 29% Food safety or recalls
 - 24% Drug safety or recalls
 - 22% Environmental health hazards
 - 19% Pregnancy and childbirth
 - 17% Memory loss, dementia or Alzheimer's disease
 - 16% Medical test results
 - 14% Chronic pain management
 - 12% Long-term care for elderly or disabled
 - 7% End-of-life decisions

Where to go to get online

Local libraries

Free Library of Philadelphia



Jefferson Scott Memorial Library

\$7/day or <u>free with doctor's note</u> for patients and their family members of Jefferson University Physicians or Jefferson Hospital. Circulation Desk: 215-503-6994



How to get online

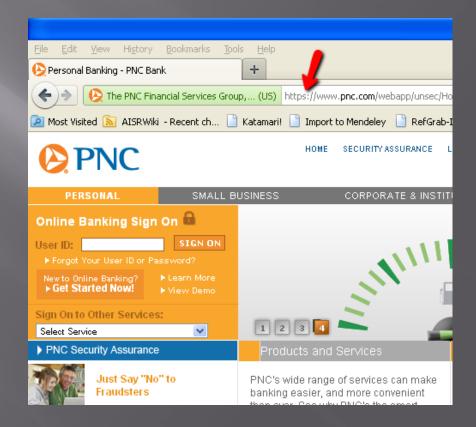
- Logging in
- <u>JeffGuest</u>: free WiFi at TJUH
- Web browsers





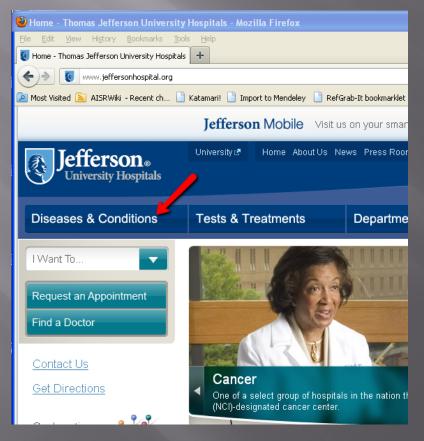
Browser basics

- Web address, aka URLs
- Bookmarks
- Security:
 - WiFi, https, phishing

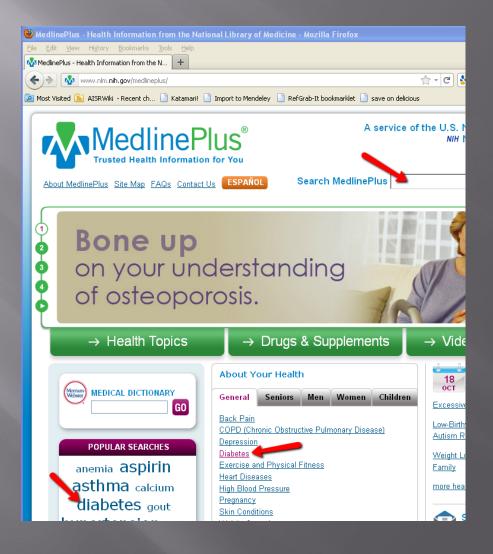


Diabetes

Jefferson Hospital's "Diseases & Conditions" http://www.jeffersonhospital.org



MedlinePlus.gov



Ben Goldacre



(Goldacre, 2011)

Seals of approval

- HON code Health on the Net, a non-profit medical information portal
- TRUSTe for-profit whose seal shows that the website stands behind its privacy policy
- URAC Utilization Review
 Accreditation Commission, a non-profit focusing on health care
- Medical Blog Awards Medgaget









Checklists

Checklists

Content

Accuracy (Validity)

Authority

Currency

Disclaimer

Intended Audience

Links

Purpose of the site

Uniqueness

Is the information valid and supported by evidence? Are omissions noted? Is the author's point of view objective and unbiased?

Who is responsible for the information? What are the author's creditials? Is a mechanism in place for you to contact the author?

When was the site created? Was it updated recently?

Does it state that the content is not medical advice?

Is this source too elementary, too technical, too advanced, or just right?

Are there links that point to additional, valuable resources with minimuls the purpose of the site clearly stated? Does the site match its purpose

Does the site offer unique information?

Design

Ease of use Attractiveness Is the site designed to make it easy to navigate? Are menus arranged lo Are colors and graphics used to make the site functional and attractive?

(Criteria, 2008)



Our Criteria For What Consumers Need In Stories



On treatments, tests, products, procedures.

Visit each link to hear from patients and doctors about why these matter, and to see Thumbs Up & Down story examples

- What's the total cost?
- ▶ How often do benefits occur?
- How often do harms occur?
- How strong is the evidence?
- Is this condition exaggerated?
- Are there alternative options?
- Is this really a new approach?
- ▶ Is it available to me?
- Who's promoting this?
- Do they have a conflict of interest?

Health News Review

Trick or Truth?

http://www.rythospital.com



Trick or Truth?

http://www.thepregnancytester.com/



Free Online Pregnancy Test

Think you may be pregnant?

If you're concerned that you may be pregnant, take our free online pregnancy test from the privacy of your own home. No messy "stick" tests, no waiting, and best of all, our online pregnancy test results are quaranteed!

How it works

Using our exclusive *Remote Sensor Technology* (RST) software in conjunction with a standard web browser Flash plug-in, over 30 of your key physical health parameters are analysed. The <u>RST software</u> processes the parameters and, after evaluation, displays your pregnancy test results at up to 99.9 percent accuracy.

Get started now

Fill in your name and press the "Start Test" button. The entire test normally takes under a minute to produce the initial results.

Start Pregnancy Test >>



Trick or Truth?

Robot Surgeon!



Back pain and surgery

Back pain and surgery, back problems, back surgery and treament information

Ads by Google Robot Surgeon Spine Surgery Knee Surgery Back Surgery

Robotic surgery grows, but so do questions - Los An

Prostate Cancer Treatment ProstRoision.com

Seed and External Beam in Atlanta. Cure rate data on over 14,000 men.

Relief From Back Pain NorthAmericanSpine.com/Back Pair

Read about our 30-minute treatment for total freedom from back pain!

Just how bad is it? AMH.org/Bone

Health News Review

http://www.healthnewsreview.org/



Health Records

- Personal Health Record (PHR): A tool used to collect, track and share past and current information about your health or the health of someone in your care.
- Choose a PHR

Bayer's Contour USB glucose meter.



Q & A

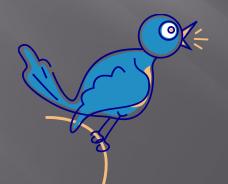
Invitation: Masquerade



Now you won't be tricked...



by listening to a tweet...



to come phishing at the blog!



Helpful Links

Access

- Free Library of Philadelphia http://freelibrary.org
- Jefferson Scott Memorial Library http://jeffline.jefferson.edu/
- WiFi access- JeffGuest http://www.jeffersonhospital.org/Visitors/wireless.aspx

Helpful Links

Starting points

- MedlinePlus http://medlineplus.gov

Analysis

- HON code http://www.hon.ch/
- Health News Reviewhttp://www.healthnewsreview.org/

Helpful Links

Personal Health Records

- Contour USB Meter- Bayer Healthcare, Inc. http://bayercontourusb.us/home
- Personal Health Record http://www.myphr.com/resources/choose.as
 px

References

- Criteria for Evaluating the Quality of Health Information on the Internet (2008, July 9). Retrieved October 31, 2011 from http://www.uic.edu/depts/lib/lhsu/resources/guides/web-evaluation.shtml
- Dolan, P. H. (Feb. 21, 2011). New vital sign: Degree of patient's online access. *American Medical News.* Retrieved from http://www.ama-assn.org/amednews/2011/02/21/bil20221.htm
- Goldacre, B. (2011). Ben Goldacre: Battling bad science [video file]. Retrieved from http://www.ted.com/talks/lang/eng/ben_goldacre_battling_bad_science.html