# THE ROLE OF INFORMATIONISTS IN DELIVERING GEOSPATIAL INTELLIGENCE TO HEALTH CARE PROFESSIONALS

Rick Ralston
Elizabeth (Beth) Whipple
Jere Odell
Gil Liu

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# Objectives

- Overview of our parent grant
- Our role and aims
- Lessons learned, informationist value, challenges



# Our Project

- CHICA-GIS
  - Child Health Improvement through Computer Automation (CHICA)
  - Geographic Information System (GIS)

"Delivering Geospatial Intelligence to Health Care Professionals"

# Overview of our parent grant



### What is CHICA?

- CHICA—Child Health Improvement through Computer Automation
- A pediatric computer-based decision support system (CDSS)
- Used in 4 pediatric clinics in central Indiana
- Connected with Regenstrief Medical Record System



# What makes up CHICA?

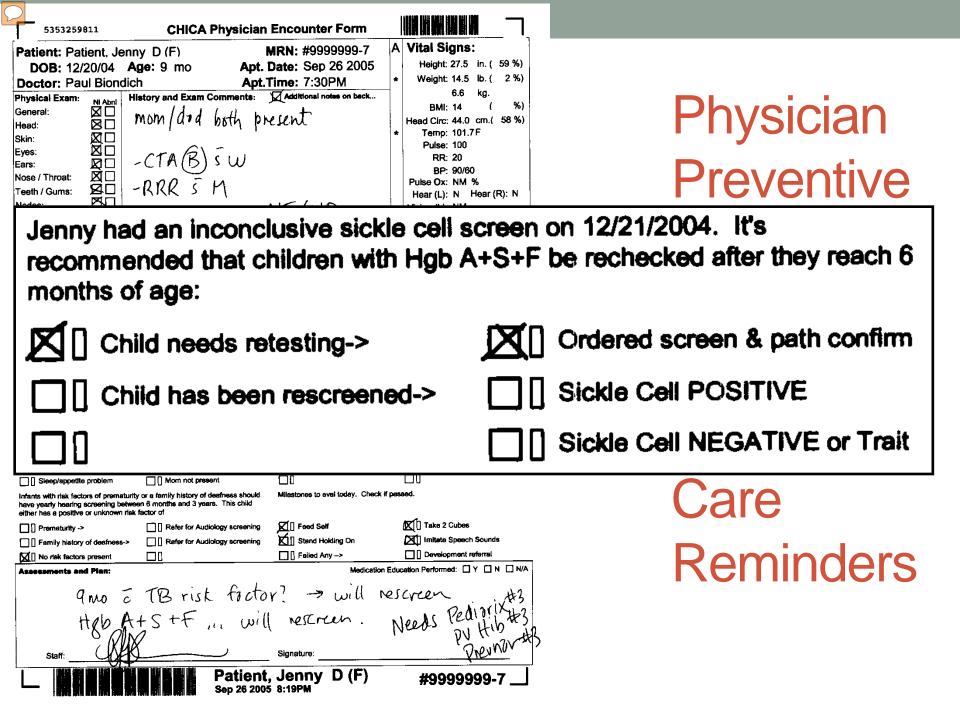
- Prescreener Form (PSF)
  - Bubble form filled out by parent or child for check-in at clinic and health care worker
  - 20 yes/no questions
  - Scanned into CHICA
- Physician Worksheet (PWS)
  - Generated by CHICA from data on PSF and EMR data
  - 6 targeted physician preventive care reminders checked off by physician
- Just-in-Time (JIT) handout for patients

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Parents: Thank you for answering these questions about your child. The answers will help your doctor provide better quality of care. If your child is age 11 or older, he/she should answer the questions privately. Answers are confidential, but if you prefer											
		wer that is allowed. You may want to talk about thes	e que	stion	s with y	our doctor.			.,,	•	
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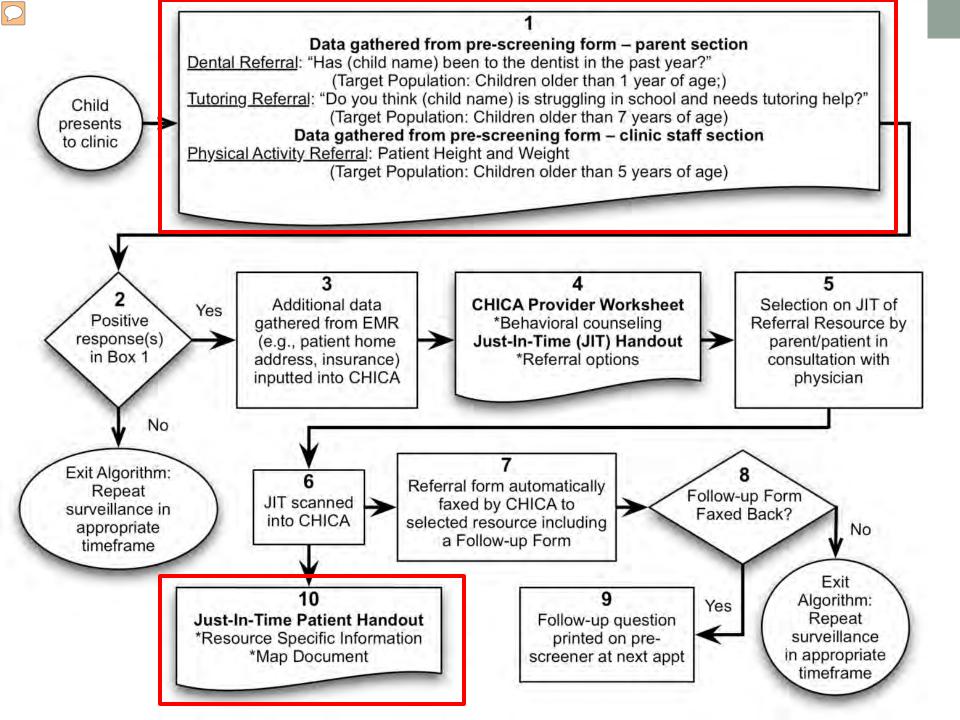
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### What is CHICA-GIS?

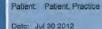
- Creating Just-in-Time handouts (JITs), specifically tailored to exercise, dental clinics, & academic support (tutoring)
- GIS component of the JIT, working with a local GIS partner (Polis Center)





9159625355

#### Physical Activity Resource





From: "Expert Committee Recommendations on the Prevention, Assessment, and Treatment of Child and Adolescent Overweight and Obesity."

ons.org/content/vol120/Suppl ement\_4/index.shtml

Imagine something that would make you live longer, feel stronger, and be healthier – physical activity is that one thing.

#### FOR PARENTS & PATIENTS

- Get 60 minutes every day of moderate physical activity
- Limit screen time to less than 2 hours per day
- Remove TV / computer from bedroom
- Limit sugary beverages
- Eat 5 servings of fruits and vegetables every day
- · Eat breakfast daily
- · Encourage family meals
- Decrease the number of times you eat out at restaurants

Clinic Contact Info: (317) 266-2921

#### FOR PHYSICIANS

- Assess daily activity patterns
- USE MAP AND CONTACTS ON BACK OF THIS PAGE TO CONNECT FAMILY WITH A COMMUNITY RESOURCE FOR PHYSICAL ACTIVITY
- · Assess dietary behavior
- Snacking habits
- Emotional eating
- Assess attitudes
  - Perception of body weight & body image
  - o How does parent feel about child's weight?

#### FOR PHYSICIANS

- Readiness / barriers to change
- On a scale of 1 to 10, how ready are you to start making changes in how you eat or how you exercise?
- · Laboratory workup
- Risk factors or unknown family history:
  - Measure BP, and consider lipid panel
  - o In those ≥ 10, consider glucose & LFT's

Other resources: Fit City http://www.fitcity.org

> INShape Indiana University http://www.in.gov/inshape

Doctor: Doctor Provider Clinic: Pecar Health Center

### Just In Time handout-Exercise



1 Zumba at the Walker Zumba	4 IU Track and Soccer treadmills, bicycles, ellipticals, stairmasters, weight
Street 617 Indiana Ave	Street 1001 W New York St
Zip 46202 Phone (317) 236-2099	Zip 46202 Phone (317) 274-9749
Times Mon 5:30pm-6:30pm	Times
Ages	Ages any
Costs \$8 for a class or sign up for 6 weeks for \$40, no	Costs \$22 per month for track and soccer stadium
2 Indy Parks - Fall Creek and 16th Park	5 Arthritis Foundation
ball fields, basketball courts, tennis courts, open	aquatic, walking programs
Street W 16th St & Fall Creek Pkwy E Dr	Street 615 N Alabama, Ste 430
Zip 46202 Phone (317) 327-7808	Zip 46204 Phone (317) 879-0321
Times dawn to dusk	Times varies by program, call for times
Ages any	Ages 18+
Costs free	Costs varies by program, call for pricing
3 IU Natatorium	6 Invoke Yoga - Downtown
indoor pool, fitness center, free weights, cardio	yoga and pilates classes, heated sessions,
Street 901 W New York St.	Street 970 Fort Wayne Ave, Ste C
Zip 46202. Phone (317) 274-3518	Zip 46202 Phone (31/) 531-9542
Times Mon-Thu 5:30am-8:00pm, Fri 5:30am-7pm,	Times Mon-Fri 4pm-8:15pm, Sat 7:45am-1:30pm, Sun
Ages any age	Ages 18+
Costs \$6 per visit, one month membership \$42.00	Costs Community classes start at \$8 monthly and



# Why CHICA-GIS?

- Places patients can visit to improve their health: dental, physical, & academic
- More patients will get the help/support they need, in their communities
- Helps physicians do an informed job of referring patients to services in their neighborhoods

# What is our role in this project?



# Role of informationists in CHICA-GIS (proposed)

- Monitor accuracy & literacy level of referral data & automatically generated documents
- Develop a knowledge management plan for CHICA-GIS
- Participate in community health information outreach services
- Dissemination



# Role of informationists in CHICA-GIS Projects

- Accuracy of information
  - -Tutoring resources
    - Current database very scant
    - No single good resource for central Indiana
    - Phoning all IMCPL branches
    - Google searches, follow up phone calls
    - Continue to add to database







# Role of informationists in CHICA-GIS Project

- Accuracy of information
  - -JITs
    - Usability/overall design
    - Shortened URLs/space allocation
    - Consistency across all three types (exercise, dental, tutoring)
  - Phone Survey
    - Input on rating system for referral locations
    - Additional questions to survey tool



DELIVERING GEO TELEPHONE INTE	SPATIAL INTELLIGENCE TO HEALTHCARE PROFESSIONALS RVIEW SCRIPT
Hola, me llamo ¿Usted es su mama/pa	, Estoy llamando de la oficina del/de la << <u>name</u> of pediatrician.>> apao guardian?
Hace dos semanas, su pediatrician.>>	niño/a fue cuidado visto en la clínica << <u>clinic name</u> >> por << <u>name</u> of
	u doctor recomendó algo para ayudar con << los ejercicios, la prevención nejorar las notas en escuela.
decide Ud. participar,	,226 padres a participar en una entrevista telefónica de 10 minutos. Si las respuestas que Ud. comparte nos ayudarán a entender mas sobre sejos dados por los doctores.
	a su nombre, el nombre de su niño/a y lo de que hablamos se mantendrá compartir sus respuestas con nadie afuera del equipo del estudio incluso hijo/a.
Me gustaría recordars	e Ud. que esta entrevista es voluntaria y confidencial.
haciendo las pregunta	a algunas partes de esta entrevista habría grabada le aseguro que yo estoy s en una forma estándar, toda la información que me da Ud. permanecerá á únicamente con el propósito de investigaciones.



#### Role of informationists in CHICA-GIS

#### Knowledge Management

- Initial thought:
  - capturing tacit knowledge of CHICA-GIS processes, associated documents
- Evolved into management of the knowledge that exists to make the CHICA system work
- The PIs wanted to discover links that might be missing in the system logic



#### Role of informationists in CHICA-GIS

#### Knowledge Management Plan

- Currently no comprehensive map/catalog showing connections between rules
  - Ex. No current connection between parents smoking and child's asthma in the CHICA rules
- Set of rules that govern decision support (Arden rules)
- Rules added as needed
- Mapping current rules for building future rules
- Discovering new relationships in the CHICA system

# Example of CHICA system logic

```
If (Box1=true) AND NOT (Box2=true) then

CALL storeObs With "Abuse_Concern","yes_md";

CALL storeNote With "I am concerned about possible abuse.", "CHICA NOTES";
endif;

If (Box2=true) then

CALL storeObs With "Abuse_Concern","reported";

CALL storeNote With "I have reported the family to CPS", "CHICA NOTES";
endif;

If (Box5=true) then

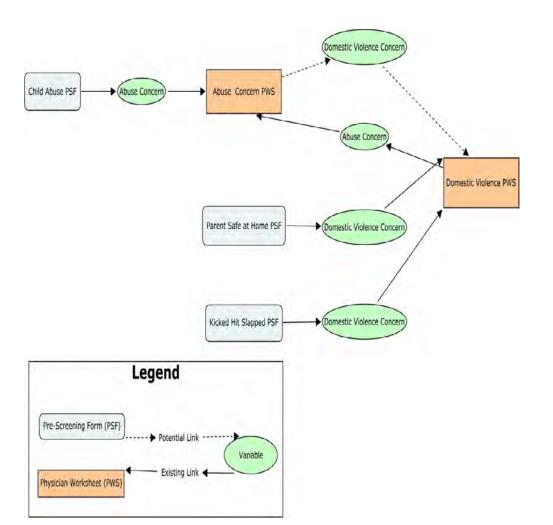
CALL storeObs With "Abuse_Concern","no";

CALL storeObs With "Abuse_Concern","no";

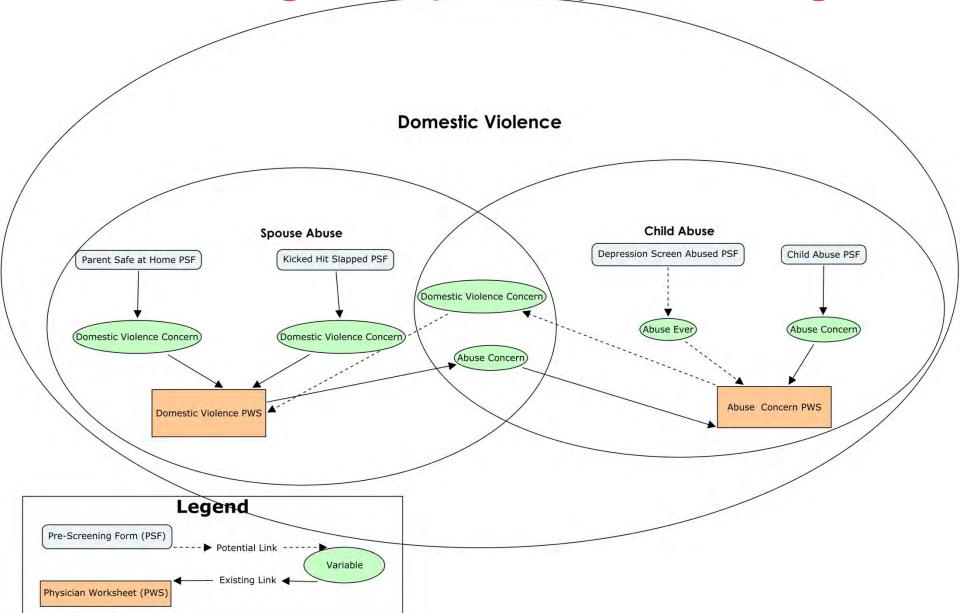
CALL storeNote With "I do not suspect abuse in this case.", "CHICA NOTES"
endif;
```



# Map of System Logic



# Knowledge Map of System Logic





#### Role of informationists in CHICA-GIS

- Community Health Information Outreach Services
  - Develop a communication plan to share basics of CHICA-GIS with referral locations
  - Providing health information resources at referral locations
  - Identify barriers to the adoption of CHICA-GIS in the community

#### Lessons learned

# Informationist value Challenges

## Value added by informationists

#### Searching expertise

 Increased tutoring locations in the database through more extensive searches

#### Organization and display of information

 Recommended changes to patient handouts from end user/usability perspective

#### Knowledge mapping

 Employed controlled vocabulary to CHICA in order to map system

# Challenges/Obstacles

- Communicating our role
- Staying on track
- Steep learning curve with CHICA system
- Balancing w/other job requirements
- Evaluation
- New jobs

### Questions?

ewhipple@iu.edu rralston@iu.edu jdodell@iupui.edu