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2	Version of January 28 2014
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30	Number of Words 6619
31	Number of References 93
32	Number of Table 4
33	Number of Figures 6
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35 36	Abbreviated title: Hazard vulnerability
30 37	Abstract
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39	In recent years much progress has been made in researching a wide variety of extreme events on
40	São Miguel. In addition there are a number of volcano-related risks which impact upon the people
41	of São Miguel. Some of these may occur both before and during volcanic emergencies (e.g.
42	earthquakes), whilst others render São Miguel dangerous even when its volcanoes are not erupting
43	(e.g. flooding, landslides, tsunamis and health impacts, especially the effects of $CO_2$ seepage into
44	dwellings). In this chapter we first define what vulnerability means to the people of São Miguel, and

45	relate this to the cultural and economic characteristics of the island. The following
46	aspects of vulnerability are discussed: a. physical (i.e. housing, settlement and the characteristics of
47	evacuation routes and plans); b. demographic and economic;
48	c. social and cultural and perceptual (i.e. do people have an accurate cognition of risk). Particular
49	areas of concern relate to housing; the identification of isolated dwellings which would be difficult to
50	evacuate; the vulnerability/resilience of evacuation routes following recent infrastructure
51	improvements; characteristics of the island's transient population; management of livestock under
52	emergency conditions; local leadership roles and educational outreach.
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56	Volcanic hazard may be defined as the probabilities of occurrence of eruptions and volcano-
57	related phenomena. Risk is the interaction between the probability of an extreme physical event
58	and its impact on a vulnerable human population (Susman et al. 1983, p. 264, see also Bankoff
59	2001, p. 24-27; Wisner et al. 2004, p. 3-16). In recent years considerable progress has been made
60	in researching a wide variety of extreme events on São Miguel. Particular attention has been paid
61	to reconstructing past eruptions, drawing up future eruption scenarios and assessing the probable
62	effects of such eruptions on people living on the island. These are discussed on other chapter in
63	this volume (Ferreira et al. 2014; Gaspar et al. 2014 - Eruptive frequency and volcanic hazard
64	zonation; Gaspar et al Earthquakes and volcanic eruptions in the Azores region; Queiroz et al.
65	2014; Wallenstein et al. 2014). Future eruption scenarios for the three active central volcanoes of
66	São Miguel (i.e. Sete Cidades, Fogo and Furnas - Fig. 1) are summarised in Table 1 and, in
67	addition to the direct effects of future volcanic eruptions, there are a number of volcano-related risks
68	which impact upon the people of São Miguel. Some of these, such as earthquakes generated by
69	magma movement (Silveira et al. 2003; Wallenstein et al. 2005, 2007; Gomes et al. 2006), may

emergencies, whilst others render São Miguel

dangerous even when its volcanoes are not erupting (Malheiro 2006; Wallenstein *et al.* 2007). Such
phenomena have been studied by a number of authors and include:

a. climatic and geomorphological hazards, particularly flooding and landslides, triggered by both

rainfall and seismic activity (Louvat & Alleger 1998; Chester et al. 1999; Duncan et al. 1999;

75 Valadão et al. 2002; Gomes et al. 2005; Marques et al. 2005, 2006, 2007, 2008; Wallenstein et al.

76 2005, 2007);

70

b. the exposure of coastal areas to tsunamis generated by either near or distant earthquakes and/or

collapses into the Atlantic ocean from its many islands (Andrade et al. 2006); and

c. the health impacts on the population, especially the effects of  $CO_2$  seepage into dwellings (Baxter

80 et al. 1999, 2005; Hansell et al. 2006; Viveiros et al. 2009, 2010).

occur both before and during volcanic

CO<sub>2</sub> acts as a carrier for radon and Baxter (2005, p. 280-282) argues that smokers are particularly
at risk of developing lung cancer.

83 Human vulnerability has also been studied and research has concentrated not only on detailing the threats faced by the population of São Miguel, but also on how people would cope in 84 85 the event of a future eruption or volcano-related emergency. Vulnerability, or the susceptibility to 86 damage, is defined as "the characteristics of a person or group ..... that influence their capacity to 87 anticipate, cope with, resist and recover from the impact of a natural hazard... . It involves a combination of factors that determine the degree to which someone's life, livelihood, property and 88 89 other assets are put at risk" (Wisner et al. 2004 p.11). Whereas hazard assessment focuses on the physical processes that produce extreme and potentially damaging occurrences, vulnerability 90 91 analysis concerns the ways in which these - often in combination with pre-existing social and economic circumstances - produce unsafe conditions for groups within a population. Traditionally 92 93 hazard analysis has stressed the physical processes that produce disasters, but more recently a 94 number of authors have emphasised that hazards may act as 'triggers' that bring to the surface

more deep-seated economic, political and cultural issues that are already present within a 95 96 society (Hewitt 1997; Pelling 2001), a disaster being viewed as a "highlighter or amplifier of daily 97 hardship and everyday emergencies rather than as an extreme and rare phenonema" (Gaillard & 98 Texier 2008, p. 347). In order to reduce disaster susceptibility and increase what is termed, 99 resilience or capacity, these deep-rooted causes of vulnerability have also to be addressed (Degg & 100 Homan 2005; Gaillard 2007). 101 Over the past decades several scholars have devised typologies, whereby the 102 characteristics that produce human vulnerability in different societies may be classified (e.g. 103 Alexander 1997; Zaman, 1999; Degg and Homan, 2005). We propose a similar scheme that is 104 tailored to the situation in the Azores and which we will use to study human vulnerability on São 105 Miguel (Table 2). 106 Physical vulnerability On São Miguel physical vulnerability is expressed in its housing stock; the distribution of its 107 108 population and settlement and the characteristics of its evacuation plans. 109 110 Housing 111 The housing stock of São Miguel is highly vulnerable to losses in the event of seismic 112 events and tephra-fall. During historic times the island has been affected by ten major earthquakes (1522, 1638, 1713, 1810, 1811, 1848, 1852, 1932, 1935 and 1952), together with several episodes 113 114 of seismic swarms associated with volcanic activity. In a study of the *frequesias* (i.e. parishes) 115 within the concelho (i.e. county or municipality) of Ponta Delgada, that lie either on the flanks of 116 Sete Cidades volcano or within its caldera (Fig. 2), Gomes et al. (2006) have classified housing 117 according to its vulnerability using a scheme developed in connection with the European 118 Macroseismic Scale 1998 (Grünthal 1998). In this classification the buildings most at risk from 119 earthquakes (Classes A and B) are constructed from rubble-stone and simple-stone. Rubble-stone

120 is defined as traditional construction "in which undressed stones are used as the basic 121 building material, usually with poor quality mortar, leading to buildings which are heavy and 122 have little resistance to lateral stress. Floors are typically of wood, and provide no horizontal 123 stiffening. Simple-stone differs from rubble-stone construction "in that the building stones have 124 undergone some dressing prior to use. These hewn stones are arranged in the construction of 125 the building according to some techniques to improve the strength of the structure, e.g. using 126 larger stones to tie in the walls at the corners. In the normal case, such buildings are treated as 127 vulnerability class B, and only as class A when in poor condition or put together with particularly 128 poor workmanship" (Grünthall 1998, p. 34-5).

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130 Before the 1970s most dwellings were up to two storeys in height and of *rubble-stone* 131 construction, though some have subsequently been improved by the addition of reinforced slabs 132 and columns. From the 1970s buildings have usually been constructed using reinforced concrete 133 frames and/or un-reinforced concrete blocks. Official data show that in Povoação and Lagoa 134 concelhos, 41% of houses were built before 1971 and ca.40% in Ponta Delgada concelho (INEP 2002, p.18). In their field area Gomes et al. (2006) concluded that some 76% and 17% of houses 135 belonged, respectively, to vulnerability Classes A and B. On Faial some 508 rubble-stone buildings 136 137 were damaged and 273 destroyed in the two-day volcano-tectonic swarm in May 1958 which was 138 associated with the Capelinhos volcanic eruption (Coutinho et al. 2008, 2010), while on July 9 1998 139 an earthquake, with an epicentre located off the coast of the island and having a Mercalli 140 Magnitude of 5-6, killed 8 people, injured 150, rendered 1,500 people homeless and damaged many buildings (Coutinho et al. 2008). Using the European Macroseismic Scale (EMS), Gomes et 141 142 al. (2006) demonstrate that the maximum historic intensity reached on Sete Cidades volcano on 143 São Miguel was IX and that this took place during the seismic crisis associated with the offshore 144 volcanic eruptions of 1713 and 1811. Traditional housing is so vulnerable that an earthquake with

an EMS intensity of IX would cause between 57% and 77% of dwellings in Sete Cidades area 145 146 (Fig. 2) to be either destroyed or badly damaged, representing between 2,480 and 3,350 homes. 147 An estimated 80% of buildings on Furnas volcano are constructed from rubble-stone and, in 148 a survey that also covered part of Fogo volcano, Pomonis et al. (1999) identified an additional 149 feature of physical vulnerability. Even a small eruption would produce extensive tephra deposition 150 and could affect towns and villages downwind of eruption sites especially if hydromagmatism 151 featured in such an event (Table 1). Higher magnitude eruptions would cause more extensive 152 damage. In the villages examined by Pomonis and his colleagues (i.e. Furnas, Ribeira Quente, Povoação and Ponta Garca - see Fig. 2), they found that *ca* 18% of buildings had roofs that were in 153 154 poor condition and, hence, highly vulnerable to collapse. More recently important research has 155 been published on strengthening traditional Portuguese buildings generally (Oliveira 2003; Murphy-156 Corella 2009, see also Spence 2007, page 187, Table 7) and Azorean housing in particular (Costa 157 2002). Costa and Arede (2006) point out that resilience could be greatly improved by relatively 158 simple measures including, inter alia: reinforcing walls and roofs by connecting structural 159 elements together so as to improve rigidity; and ensuring that roofs are not only in good 160 condition but also firmly connected to walls.

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162 Distribution of population and settlement

In 2001, the date of the most recently published census, the resident population of São
Miguel was recorded as 131,530 (INEP 2002) and by early 2011 had risen to an estimated 134,000
(INEP 2011b). The most recent census was held in March 2011. At the time of writing no results
are available. The *Serviço Regional de Estatística dos Açores*, provide estimates of the population
resident in each *concelho*, for various years since 2001, the latest data being for December 2008
(SREA 2011).

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About 9% of the population lives in the Sete Cidades area, 43% in the Fogo area and 19%

in the *Furnas area*, some 71% of the total (Fig. 2). The overall distribution shows two general
characteristics:-

i. The interior of São Miguel is mountainous and population is concentrated near to the coast, with
Sete Cidades, Covoada, Arrifes, Fajã de Cima, Fajã de Baixo, Pico da Pedra (Ribeira Grande *concelho*), Cabouco, Santa Bárbara (Ribeira Grande *concelho*), Furnas and Nossa Senhora dos
Remédios, being the only inland settlements of importance, though it shoud be noted that Covoada,
, Fajã de Cima and Fajã de Baixo are suburbs of Ponta Delgada (Fig. 2).

ii. A marked population focus around Ponta Delgada, the island's capital and principal settlement,
which contains 15% of the island's inhabitants in the four *freguesias* which comprise the capital in
official statistics, double this figure if adjacent commuter settlements are included and some 48% if
the whole *concelho* is taken into account (INEP 2002; SREA 2008).

181 In one respect the overall distribution of settlement is highly fortuitous because much of the 182 land in the three volcanic areas is rural and many frequesias show low population densities; figures of less than 100 people per km<sup>2</sup>, for example, are commonplace in the northeast and east of Furnas 183 and Fogo areas. In the Sete Cidades area (Fig. 2) figures are only slightly higher and range from 184 ca.72 to ca.171 people per km<sup>2</sup>. Although in many volcanic regions low population densities 185 186 represent a major impediment to successful evacuation, since it is may be difficult to locate people, 187 in the case of São Miguel this is not a serious problem because population is highly concentrated within the principal settlement (povoação sede de freguesia) of each parish. Study of detailed maps 188 189 (1: 25,000 scale) and aerial photographs, together with information collected in the field, shows 190 some isolated farms and houses that would require special attention in the event of a planned 191 evacuation. Another issue concerns people who live in settlements with poor communications, a factor that is reviewed in section 2.3. 192

Eruptions on São Miguel are rare (Table 1), yet certain villages are at considerable risk of being damaged each year by volcano-related events. As a result of its volcanic character the island

has considerable relief amplitude and plentiful, often intense, rainfall has produced a high 195 196 drainage density. Storms are particularly prevalent between September and April and in April 1996 197 slope failure occurred on the inner slopes of Furnas caldera and a landslide reached the western 198 margin of Furnas village. On October 31 1997 and following a long period of heavy rainfall, around 199 1000 small landslides occurred in Povoacão concelho and two of these were responsible for 29 200 fatalities, 114 residents being left homeless mainly in the village of Ribeira Quente (Fig. 2 - Gaspar 201 et al. 1997; Cole et al. 1999; Wallenstein et al. 2005; Marques et al. 2008). Ribeira Quente was cut 202 off from the rest of the island for more than 12 hours and total economic losses were estimated at more than €20 million (Cunha 2003). Research in Povoacão *concelho* by Margues et al. (2008. p. 203 204 486), involved historical records of rainfall intensity (mm/day) being plotted against rainfall 205 duration (D days) and showed that intensity increases exponentially as duration decreases, according to the regression equation  $I = 144.06 D^{-0.5551}$ . As Figure 3 shows, the regression curve 206 207 may be used to define thresholds above which landslides may occur. Historical data indicate 208 that landslides are related to both: short duration (1-3 days) precipitation events, with high mean 209 intensities of 78 - 144 mm/day; and longer (1-5 month) rainfall episodes, with lower mean 210 intensities of between 9 and 22 mm/days. On São Miguel rainfall regimes with these characteristics are common between October and March and landslides occur in São Miguel 211 during most winters. Mean rainfall of 911 mm at Ponta Delgada is enhanced by topographic 212 213 effects (Moreira 1987), rising to 1992 mm at Furnas (height 290 m), being characterised by both high inter-annual and inter-seasonal variations. In Povoação concelho some 85% of historic 214 215 landslides have occurred between October and March and, between 1918 and 2002, some 40 216 instances of landslides were recorded with only 1/4 being classified as 'minor' (Margues et al. 2008, p. 484). 217

Landslides may also be triggered by seismic activity. For example more than 46,000 earthquakes occurred in the Fogo area between May and December 2005, some 180 being felt

by residents in near to the epicentre. The strongest shocks occurred on September 20 and 21 and had magnitudes ( $M_L$ ) 4.1 and 4.3, respectively, and caused extensive slope failure in the central part of the island. During this episode more than 250 landslides were triggered (Margues *et al.* 2007).

224

225 Evacuation plans

226 Most settlements on São Miguel are linked by roads located near to the coast (Fig. 4), but 227 this does not apply either to the, albeit few, inland settlements or other villages that are linked to 228 coastal routes by highly vulnerable subsidiary roads. Furnas and Sete Cidades villages are, for 229 instance, located within active calderas and would require early evacuation if an eruption were threatened, whereas an isolated coastal settlement - such as Ribeira Quente (Fig. 2 and Table 3) -230 231 is particularly at risk. The road linking the village to the island's network utilizes the valley of the 232 Ribeira Amarela, which drains Furnas crater lake before passing through Furnas village and 233 reaching Ribeira Quente by means of a very steep-sided and narrow valley. Any flooding, produced 234 by draining of the crater lake and/or temporary damming of the valley, would destroy the road, 235 making early evacuation essential if major loss of life were to be avoided (Chester et al. 1995). 236 Similar comments apply to the small village of Praia, located 1 km to the west of Água de Alto (Fig. 2), where the draining of the Lagoa do Fogo through the south flowing Ribeira da Praia would 237 238 produce similar widespread destruction.

In research carried out on Furnas volcano (Chester *et al.* 1995; 1999; Duncan *et al.* 1999),
detailed studies were made of roads that could be used should an evacuation of the *area* be
required, later this approach was extended to Fogo (Wallenstein 1999; Wallenstein *et al.* 2005,
2007; Table 3 and Fig. 4) and these studies highlighted three further areas of human vulnerability
many of which also apply to Sete Cidades.

First many roads that could be used as evacuation routes are highly exposed to landslides

and debris flows. At their most extreme these phenomena could destroy whole stretches of 245 246 road, while less serious events would seriously restrict capacity. On Fogo there are particular 247 problems with the northern and southern coast roads (EN1-1<sup>a</sup>) and at certain points on EN2-1<sup>a</sup>, 248 which links Furnas village to the north coast (Fig. 4). A second feature of vulnerability concerns 249 masonry bridges that are present on many roads, together with the occurrence of rubble-stone 250 buildings in virtually every town, both of which are highly susceptible to earthquake damage. Such 251 damage would block roads and seriously impede evacuation. A third issue is strategic. Fogo is 252 located in the centre of São Miguel (Fig. 1) and both the northern and southern coastal routes 253 would be cut by even a small eruption, a landslide, an episode of heavy rainfall or an earthquake. 254 so isolating the population living in much of the Fogo area (in excess of 45,000 people), together with those to the east in the concelhos of Povoação and Nordeste (ca.10, 000 people). In order to 255 256 avoid this eventuality, evacuation would have to begin before the main phase of eruption. As will be 257 discussed later when social/cultural and perceptual/informational vulnerability are reviewed, 258 persuading people to evacuate before there are any clear signs of eruption would be problematic. 259 Similar problems may also be encountered in trying to encourage people to leave Sete Cidades 260 and Furnas villages, because both settlements would be devastated by even small scale intra-261 caldera eruptions and roads linking these settlements to the main coastal roads could easily be damaged and rendered unusable. In the Furnas and Sete Cidades areas, any disruption of the 262 263 northern and southern coastal roads would isolated many communities. On Sete Cidades, the 264 frequesias of Bretanha, Mosteiros and Ginetes are particularly vulnerable and involve a possible ca. 265 4000 people, whereas in the Furnas area and to its east affected frequesias could include Salga, Achadinha, Achada, Santana, Nordestinho, Lomba da Fazenda, Nordeste, Água Retorta, Faial da 266 267 Terra, Nossa Senhora dos Remédios and Povoação and *ca.* 9, 600 people would be affected (Figs. 268 2 and 4).

269

Announced in 2002 (Anon 2002), in 2007 work began on a new programme of high speed

270 roads on São Miguel (Fig. 4). Put Known by the acronym SCUTS (Estradas sem custos 271 para utilizador, or roads without charge to the user), this programme involves private finance of 272 325 million Euros and is be funded from general taxation over a 30 year period. The new roads 273 were all fully open by the end of 2011. Although promoted primarily for reasons of economic 274 development, especially of the eastern extremities of the island, the impacts on Civil Protection 275 and evacuation planning in the Fogo and Furnas areas are likely to be both profound and in 276 some respects uncertain. As Figure 4 shows, the new roads do not impact upon the Sete 277 Cidades area.

The principal positive impact on the vulnerability of the Fogo and Furnas areas is that 278 the towns of Água de Pau, Água de Alto, Vila Franca do Campo, are now bypassed as was 279 280 Ribeira Grande a few years earlier. With regards to the latter, this has removed a major 'bottle 281 neck' which could have inhibited evacuation, while the stream flowing through the town - the 282 dangers of which are discussed in Table 3 - has been more effectively bridged. The Ribeira 283 Grande to São Brás and the São Brás to Lomba da Fazenda roads on the north of the island, and the Lagoa to Vila Franca do Campo road in the south only opened towards the close of the 284 285 construction period and it is only with time that major changes in the balance between 286 vulnerability and resilience of communities in the event of an eruption and a planned evacuation 287 will be able to be assessed. On the one hand the new roads are, not only of a higher standard 288 and much faster - travel times from Ribeira Grande to Nordeste being cut by some 45 minutes -289 but they are also constructed further inland, at a greater height and, consequently bridge many 290 rivers and streams in a far more satisfactory manner than was the case hitherto using existing 291 roads (Fig. 5). Indeed severe flooding, landsliding and even laharic activity could be accommodated without severely damaging these new bridges. On the other hand the new 292 293 roads, that from São Brás to Nordeste (Fig. 5), do not replace but rather supplement existing 294 routes with their many vulnerable sites (Table 3). New features of vulnerability could be created

and may include:-

a. Poor weather, particularly fog, higher rainfall and strong winds at high altitudes particularly in
 winter.

b. The new routes are closer to the Furnas and Fogo calderas and during eruption could carry a

higher ash loading than may be the case with existing roads.

300 c. The vulnerability of access points from the existing road system to the new roads is not clear.

301 In time a new road survey will be required and revised evacuation plans will have to be

302 published.

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#### **Demographic and economic vulnerability**

305 Demographic vulnerability

306 Over the past fifty years the principal demographic characteristics of São Miguel have been 307 out-migration to mainland Portugal and abroad, together with internal migration and commuting to 308 the principal settlements of the island, particularly Ponta Delgada (Trindade 1976; Williams 1982; 309 Silva 1988/9; Fortuna 1988; Rocha 1988/9, 1990). In recent years out-migration has been less 310 significant and the island's population increased by ca.4% between 1991 and 2001 (INEP 2002) 311 and ca. 2% between 2001 and 2011, showing an annual rate of natural increase of 0.33% in 2009 compared to an average for the Azores of 0.24% (SREA 2007, 2010, 2011b). Long-term features 312 313 of out-migration and an historic lack of full employment are still present within the island's 314 demographic profile while internal migration and commuting continue apace. In recent years 315 employment opportunities in the Azores have been better than in Portugal as a whole. Data for 316 2009 show 9.5 % unemployment in Portugal and 6.7% in the islands (SREA 2010b). For the third 317 quarter of 2011 figures were 12.4% for Portugal and 11.6% for the Azores (SREA 2010d). This 318 means that in the late 1990s (Chester et al. 1999) dependency ratios (i.e. % of the population 319 under 15, plus % over 65) across the Furnas area ranged from 38-46%, and the proportion of the

320 population classified as economically active was never greater that 36% in any *frequesia*. In 321 addition many older people were illiterate and rates exceeding 15% of the population occurred in 11 322 of the 15 frequesias that comprise the Furnas area. As mentioned in the introduction, the study of 323 natural hazards often highlights deep-seated issues that normally lie dormant within a society. It 324 was concluded by Chester et al. (1995) that, as a result of these long-standing demographic 325 characteristics, a high proportion of the population would require assistance, especially in following 326 instructions should an eruption-related emergency be declared. More recent data show that high 327 dependency, low levels of economic activity and poor educational attainment remain features of the island's demography. For instance in 2001 dependency ratios for the concelhos that comprise São 328 329 Miguel ranged from 33% in Ponta Delgada to 43% in Ribeira Grande, the economically active 330 population varied from 36% in Povoação to 44% in Ponta Delgada, while illiteracy was still 16% in 331 Vila Franca do Campo and 7% in Ponta Delgada (INEP 2002).

332 One feature of the population statistics for the Azores is that data at the most detailed level 333 of sub-division (i.e. the *frequesia*) and which are so important in assessing demographic vulnerability are derived from the census, the latest figures available being from 2001. Figures from 334 335 the 2011 census have not yet been published (SREA 2011b). Although the Regional Statistical 336 Service (Servico Regional de Estatística dos Acores) has a policy of updating some sets of data 337 and estimating others between censuses (see SREA 2006b, 2007, 2010, 2011a, 2011b), statistics 338 are only available for concelhos and in some cases for whole of São Miguel. Another feature of 339 demographic vulnerability, which is not captured by official statistics, is the transient nature of much 340 of São Miguel's population. A census can only give a snapshot of population on a specific date, traditionally in Portugal in March or April in the first year of the decade and, as field surveys have 341 342 shown in rural areas especially, many houses are often only occupied at weekends and/or in 343 summer. The number of people who would have to be evacuated on, say, a Saturday in August 344 would be far greater than on a weekday in January. Tourist numbers also vary over the year and

346 spent on the island by tourists more than tripled between 1993 and 2003 and reached a figure of 347 over 700,000 in 2010 of whom ca.40% were ordinarily resident of other areas of Portugal, with 348 some 39% visiting in July, August and September (SREA 2005a, 2005b, 2007, 2010, 2011c). In 349 2009 just over 5.200 people could be accommodated in hotels and other lodgings on any given 350 night suggesting a total annual capacity of ca. nearly 2 million rooms, assuming each visitor only 351 stayed one night. The average stay was, however, 3.5 nights and average occupancy only 37.5%, 352 implying that there are many visitors to the island who are effectively 'lost' from the official record 353 (SREA 2010a). From a hazards management perspective it is important to know: 354 a. where the excess population is accommodated; and 355 b. how many visitors are true tourists and, conversely, how many are expatriates returning to family 356 homes that are either vacant or under-occupied for most of the year.

If civil protection and evacuation planning are to be effective, then a detailed study of this transientpopulation is required.

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360 Economic vulnerability

361 Some hazards, such as landslides, flooding and even low intensity seismic activity, will have economic impacts that are spatially limited to a small number of *frequesias*. It is widely recognised, 362 363 however, that if any of the future eruption scenarios listed in Table 1 were to occur then the effects 364 on the economy of São Miguel would be severe, necessitating the closure of many enterprises and 365 a period of widespread unemployment. Outside assistance from the Portuguese government and/or 366 the European Union would be required. There is one major change, nevertheless, that has 367 occurred in the economy of São Miguel in recent decades which has produced an important new 368 area of vulnerability.

369

In the late 1970s agriculture and fishing accounted for nearly 40% of total employment, but

shown a rapid increase. The numbers of nights

recently the number arriving in São Miguel has

370 by 2009 this had fallen to just under 13% (SREA 2010b). Over the past few decades the 371 major economic changes have been declines in both subsistence agriculture and the production of 372 export crops and a rapid increase in cattle rearing. In 1980 there were just over 36,000 cattle in the 373 whole of São Miguel (Langworthy 1987), whereas in the 1999 agricultural census this figure had 374 risen to over 108,000 around 45% of the total for the Azores (INEP 2001). Although cattle numbers 375 have declined slightly in the Azores in recent years, assuming a similar proportion to 1999, this still 376 implies that just over 110,000 cattle were reared on São Miguel in 2009 (SREA 2010b). All three 377 volcanic areas have large numbers of cattle, mostly located above heights of 300 m in summer and 378 at lower altitudes in winter, and with some *frequesias* providing a home for more cattle then people. 379 Such large numbers of livestock have major implications for contingency planning. In a volcanic 380 emergency, animals - both living and dead - could block many of the roads that would have to be 381 used for evacuation, and this is an issue that needs to be addressed by Civil Defence planners.

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## Social and cultural vulnerability

384 In studies of hazard exposure on Furnas and Fogo volcanoes (Chester et al. 1995, 1999, 385 2002: Wallenstein et al. 2005), aspects of social and cultural vulnerability are highlighted which 386 apply with equal measure, not only to the Sete Cidades, but also more generally to São Miguel as a 387 whole. Through processes of mobility, especially as a result of more comprehensive programmes of 388 education that have been put in place since the 1974 revolution and inter-marriage, social 389 stratification is not so prominent a feature of island life as it was a few decades ago, but is still 390 recognisable. According to pioneer sociological research carried out in the 1980s by Francis Chapin 391 (Chapin 1989), the people of São Miguel usually belong to one of five social groups (Table 4), but 392 since Chapin carried out his research several changes have occurred and Table 4 has been up-393 dated to reflect more recent conditions.

394

As far as planning for a hazard-based emergency is concerned, two points emerge. First,

important implications for the management of 395 the social structure shown in Table 4 has 396 any emergency. Within rural villages proprietários and members of the established educated 397 groups (especially government officials, local doctors and school teachers) already possess 398 established leadership roles within their communities. It is upon these two groups, plus local political 399 leaders who are also usually drawn from these cohorts, that civil defence planners would have to 400 rely in the event of a volcano-related crisis. A second issue concerns the high concentrations of 401 trabalhadores found within rural areas of which the three volcanic areas are typical. Illiteracy 402 although falling as older people die is an issue, but more important is strong attachments to land, 403 community and livestock which could mean that orders to evacuate would at best ignored and at 404 worst resisted. This feature, which is perceptual as well as social and cultural, is more fully 405 discussed below and re-enforces an issue already aired regarding the problems caused by the 406 presence of large populations of livestock, particularly cattle.

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#### 8 Perceptual and informational vulnerability

409 An individual's susceptibility to risk depends on many factors. Location of a person's home 410 and the characteristics of his or her livelihood, activities and resources have already been 411 discussed. Susceptibility is also determined by a person's ability for self-protection (Cannon 1994) 412 and their physiological resilience, which itself may depend on factors such as age, psychological 413 make-up and the accuracy with which a person may perceive the threat of being affected by a 414 natural calamity (Dibben & Chester 1999). In order to investigate these factors in the context of 415 Furnas volcano, an in-depth interview-based study of 50 respondents within the village of Furnas 416 was carried out by one of us (Dibben 1999). In addition interviews were conducted with the Civil 417 Defence authorities, local government officials and people affected by previous earthquakes. Five 418 themes were covered by the interviews:

419 1. length of residence and reasons for moving to the village;

420 **2.** the respondent's attitude to the social and

physical character of the village;

421 3. perceptions of volcanic and others hazards;

422 4. disaster preparation and

423 5. attitudes to measures for the mitigation of risks.

As far as vulnerability between eruptions is concerned and despite the fact that a number of people (e.g. civil defence workers and medical staff) in Furnas village knew of the risk of  $CO_2$ seepage into buildings, not one interviewee at that time realised that gases posed a hazard to health. This suggests that at the time of the survey comprehensive information on civil protection had not been diffused throughout the village. There is a significant lung cancer risk to those who live in  $CO_2$  exposed buildings, or whose employment involves working in hollows or cellars and this is a serious omission.

Responses to the interviews illustrated further aspects of vulnerability. Of the residents 431 432 surveyed by Dibben (1999), none had prepared themselves for a future eruption, either mentally or 433 physically, even though they generally knew that the volcano was active. Indeed Dibben & Chester 434 (1999, p.10) record that respondents were shocked by the question, adding that either they did not 435 know what they would do, or else they would simply run away. Even more worrying was that many 436 people felt they would have no warning and did not know to whom to turn for advice, often citing television or scientists from the University of the Acores as their only sources of information. Some 437 438 interviewees even thought that the presence of fumaroles in the village meant that eruptions were 439 less likely and that earthquakes would be weaker. At a deeper psychological level, 28% of 440 respondents believed they had little control over future events, some being very fatalistic and others 441 placing their fate in the hands of God. Responses to the questions asked in the interviews, 442 however, did not reveal any evidence of economic or social marginalisation (Susman et al. 1983), 443 with all socio/economic groups being equally ill-informed. Surprisingly since felt earthquakes on São 444 Miguel occur frequently, interviewees had little idea about how to respond to seismic events.

Behaviours amongst the respondents ranged from 'staying in bed' to 'curling up in a corner';
with not one interviewee indicating that he or she had tried to remove him or herself from their home
and/or village.

Attachment to place, mentioned when economic, social and cultural vulnerabilities were 448 449 being discussed, comes out very strongly in the interviews. Attachment often reflects stable long-450 term bonds between, people their homes and communities (Rivlin 1987; Dibben and Chester 451 1999), with a majority of respondents being very positive about their home village, but showing 452 some negativity towards outsiders. Accepting two mutually incompatible explanations, or holding 453 one view but acting in opposition to it is often termed parallel practice (Coutinho et al. 2010) and at Furnas people recognised that the village was both a fine place to live and a potentially very 454 455 dangerous one. It should be noted that *parallel practice* is sometimes termed *cognitive* 456 dissonance in hazard studies. However in psychology where the term was first used it has a 457 more restrictive definition (Carroll 1990, p. 123-4) and, hence, the term parallel practice is used 458 in the present paper.

459 The Furnas attitude survey was carried out more than a decade ago and ideally needs, not 460 only to be repeated, but also undertaken in other villages representative of the situation of the Fogo 461 and Sete Cidades areas. The present authors see no reason to believe, however, that its findings 462 are atypical of the attitudes of rural dwellers in other areas of São Miguel. Providing clear 463 leadership, reliable information and instilling confidence amongst the people living on the three 464 volcanoes is clearly an educational and policy priority. In recent years an important start has been 465 made. For instance: the Centro de Vulcanologia e Avaliação de Riscos Geológicos (CVARG) and its seismic network in particular is viewed by hundred of school children every year in pre-466 arranged visits; information provided by the Civil Protection Authorities (Servico Regional de 467 Protecção Civil e Bombeiros dos Açores - SRPCBA) for concelhos and freguesias has been 468 469 greatly improved; and the CVARG has enhanced its capacity to provide dynamic hazard

SRPCBA.

scenarios and scientific support for the 470

**Conclusion: Moving Forward** 472

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474 The 1990s were designated by the United Nations the International Decade for Natural Disaster Reduction (IDNDR), being superseded from the end of the millennium by the 475 476 International Strategy for Disaster Reduction (ISDR). In recent years research carried out under 477 the influence of these initiatives has increasingly stressed the uniqueness of human vulnerability 478 in volcanic regions and the need to construct plans for hazard reduction, which are more fully 479 aware of the complexities of local society and culture (United Nations 1999, 2002, 2005). As 480 argued elsewhere (Chester 2005, p.427-428), an approach to hazard reduction has developed 481 that draws heavily on the methodology used in *Environmental Impact Analysis (EIA)* (Fig. 6), 482 EIA being developed from the 1960s to evaluate the impact of large, potentially environmentally 483 damaging, projects. In terms of their impacts on society, volcanoes are similar to such projects 484 and there are close parallels between the methodology used in *EIA* and approaches currently 485 being developed to study volcances, society and culture in many volcanic regions including the 486 Azores. As in EIA, so in recent more 'incultured' approaches to hazard assessment, the large 487 number of social and physical factors which need to be studied may be expressed as *checklists*, whilst the overlay approach may be used to compare spatial (i.e. geo-referenced) data. 488 489 On São Miguel a start has been made in introducing such an approach with the 490 development of AZORIS by CVARG, a spatial data-base for risk analysis which has the aim of 491 improving land-use planning and emergency responses to hazardous events (Gaspar et al., 492 2004). Using a Geographical Information System (GIS), AZORIS, an acronym for AZOes RISk,

493 employs nine geo-referenced sets of data which range, on the one hand, from those concerned

494 with volcanological and geophysical factors producing hazard exposure, to geographical and

socio-economic aspects of risk and vulnerability on the other. In 2004 the data sets used in 495

AZORIS comprised information on the following factors: geographical and socioeconomic; civil protection; geological and geomorphological; landslides; volcanological;
seismological; geodetic; fluid geochemistry and meteorological.

Whilst recognizing that some important sets of data cannot be expressed in georeferenced formats, AZORIS provides a facility for such documents to be viewed alongside
spatial data so maximizing the advantages of *checklist* and *overlay* methodologies. Research
on improving the database is ongoing and information acquired by geophysical field monitoring
is, for instance, routinely transmitted to CVARG and CIVISA (*Centro de Informação de Vigilância Sismovulcânica dos Açores* or Centre for Information and Seismovolcanic
Surveillance of the Azores) for storage in AZORIS (Gaspar *et al.* 2011). Once published and

analysed, relevant information from the 2011 census will be entered.

507 Another example is exemplified by a recent study of seismic risk and vulnerability at the 508 village scale (Martins et al., 2012). Detailed data on geo-referenced features of the demography, 509 socio-economic conditions and the building characteristics of Vila Franco do Campo (Fig. 1) were 510 first weighted and then modelled by means of a quantitative multi-criteria analysis (MCA). Results 511 show how the historic core of the village is particularly at risk because of strong spatial correlation 512 between seismically 'unfit' buildings buildings and vulnerable economically and socially 513 disadvantaged people. This approach could be applied to other settlements in São Miguel.

The vulnerability of buildings on São Miguel to seismic activity and volcanic ash fall is now known in some detail. In order to mark the 200<sup>th</sup> anniversary of the Lisbon earthquake a symposium was held in 1955 and found that Portuguese buildings were highly vulnerable to earthquake losses and that a more comprehensive building code was urgently needed (Ordem dos Engenheiros, 1955). A code was published in 1958, the impact of which was generally viewed to have been ineffective (Azevedo et. al. 2009, p.561-562) and a new code was introduced in 1983 (RSA 1983). Only time and another earthquake will allow the effectiveness of

- the 1983 code to be tested. As argued above, in the Azores the principal cause for concern
   is not relatively newly constructed structures, but houses and other heritage buildings which
- 523 were erected before there were effective codes.
- 524 Other aspects of vulnerability require further research so that emergency planning may
- 525 be improved and the AZORIS methodology made more comprehensive. In particular these
- areas relate to: identifying isolated housing; the more detailed investigation of the degree to
- 527 which evacuation routes would be robust in the event of an eruption; the annual variability in the
- 528 island's transient population and its location at different times of the year; the location of São
- 529 Miguel's livestock; issues of local leadership; devising policies of educational outreach to the
- 530 community so that risk perception more accurately reflects the actual risk.
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872	Figures caption
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873	Figure 4. Man abouting the location of the America and the island of Cão Miguel
874	Figure 1. Map showing the location of the Azores and the island of São Miguel.
875	
876	Figure 2 The limits of the Sete Cidades, Fogo and Furnas Areas. The figures also show population
877	numbers for each freguesia. Areas comprise those locales likely to be affected by the most
878	probable future volcanic eruptions/volcano-related events occurring at the three volcanoes. The
879	three maps are based on: Gomes et al., 2006 - Sete Cidades; Wallenstein et al., 2005 - Fogo and
880	Chester et al., 1999 - Furnas. It should be noted that in July 2002 Bretanha freguesia was sub-
881	divided into two new parishes: Ajuda da Bratanha and Pilar da Bretanha. Because most statistical
882	data relate to the pre-2002 boundaries, the sub-division is not recognised in this figure. The
883	population total for Ponta Delgada includes the four freguesias (i.e. Matriz, São José, São Pedro
884	and Santa Clara) which are recognised in official statistics (INEP 2002), together with adjacent
885	commuter settlements.
886	
887	Figure 3 Regression line of rainfall intensity (mm/day) and event duration (days) for Povoação
888	<i>concelho</i> , 1918-2002. The line defines thresholds between land stability and instability. The inset
889	maps shows the same plot using a log-log scale. Triangles are used to denote disastrous
890	landslides, squares severe landslides and circles minor landslides (Based on Marques et al. 2008, p. 401 figure 11, and used with the permission of the author)
891	p. 491, figure 11, and used with the permission of the author).
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893	Figure 4. The entropy of a flow of A flow of A D ( ) that is the state of the state
894	Figure 4 The principal roads of São Miguel: A. Before the improvements carried out under the

895 896	SCUTS Programme 2007-12; and B. Roads	constructed under the SCUTS Programme.
897 898 899	Figure 5 Photograph of high level bridge on the net (Photograph Nicolau Wallenstein).	w road between São Brás to Lomba da Fazenda
900 901 902	Figure 6. An evolving framework for the study of with <i>Environmental Impact Assessment (EIA)</i> she 428, fig. 14.8.	•
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**Table 1.** Scenarios of future eruption. Based on: Moore, 1990; Cole et al., 1999, 2008; Guest et al.,9231999; Queiroz et al., 2008 and Wallenstein et al., 2005, 2009.

Sete Cidades	Fogo	Furnas
At least three major caldera	Trachytic plinian and sub-	The most recent eruption took
forming events have occurred	plinian explosive eruptions	place in 1630. Damaging pre-
in the last $_{c.}$ 36,000 years.	have occurred on Fogo,	cursory earthquakes caused
Around 5,000 ago, intra-	together with less violent	considerable damage to
caldera volcanic activity	basaltic events. The most	settlements, and this was
changed from magmatic to	recent event occurred in 1536,	followed by explosive sub-
predominantly	was sub-plinian and	plinian activity that produced
hydromagmatic. At least 17	comprised pronounced	widespread air-fall, pyroclastic
intra-caldera eruptions are	seismic activity, deposition of	flows/surges, floods and
recognised. Offshore vents	extensive ash-fall (partially	landslides. The intra-caldera
have also erupted in 1638,	generated hydromagmatically)	area was devastated, as were
1682, 1713, 1811 and 1880.	and the production of debris	several valleys draining the
In terms of hazard, a future	flows.	volcano.
intra-caldera event will	A plinian event is considered	A 1630 type event is
probably have a	the most extreme future	considered to be the most
hydromagmatic element and	scenario, the most likely being	likely future eruption scenario.

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	affect both the caldera and volcano's flanks.	a sub-plinian event such that which occurred as 1536.
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- -	Table 2. Typology of human vu	Inerability to volcano and volcano-related hazards on São Miguel
		Zaman, 1999; Degg and Homan, 2005).
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Type of Vulnerability	Characteristics on São Miguel
Physical	Housing quality, population distribution/ settlement and the characteristics of evacuation plans
Demographic and economic	Detailed demographic characteristics of the population at risk: their economic status; demographic structure and dependent cohorts within the population. Implication for emergency planning and leadership.
Social and cultural	The social structure and cultural <i>milieu</i> of the people at risk
Perceptual and informational	Accurate and inaccurate perceptions of risk. The lack of accurate information

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964 965 966 967 968	<b>Table 3.</b> Site characteristics of the principal settlements of the Fogo Area, and issues raised by the survey of roads (after Wallenstein et al., 2005 and updated by data collected in the field).
969 970 971 972 973	Areas are defined by freguesia (see Fig. 2) and population data are taken from the 2001 census (INEP 2002), updated where possible by the estimates provided by Serviço Regional de Estatística dos Açores (SREA 2011a).

# Major Constraints by Area

Area 1. South Flank (Lagoa, Água de Pau, Ribeira Chã, Água de Alto, Vila Franca do Campo and Ribeira das Taínhas). Nearly 22,000 people (~39% of the population of the Fogo Areas) live immediately to the south of the volcano within an 8km radius of the centre of the Lagoa do Fogo. Parts of the villages of Água de Pau and Ribeira Chã are less than 5km distant. People in this sector are highly vulnerable, not only because of their proximity to the summit, but also because the main coast road (route En 1-1a) would be blocked by tephra fall in even a small eruption. Further constraints include:-

a. River valleys that drain the summit region, would be flooded if the walls of the Lagoa do Fogo were breached. Valleys would also be routes for *lahars* and *pyroclastic flows*. b. Landslides would choke valleys with sediment and up-rooted trees would create temporary dams, so exacerbating the risk of flooding.

It is because of the dangers faced by people living in this sector and the fact that communications are far from secure, that pre-eruption evacuation is essential. Early evacuation of Ribeira das Taínhas and Ribeira Chã frequesias is particularly important because some of their population can only be reached by minor roads.

## Area 2. North Flank (Ribeira Seca, Ribeira Grande, Ribeirinha, Porto Formoso, São Brás and Maia) and Inland (Santa Bárbara), Over 15,000 people (~27% of the *Fogo Area*) live in these *freguesia*. Although not so close to the summit as the towns to the south and possessing much better road access to Ponta Delgada and the west (roads En 1-1<sup>a</sup> and En 3-1<sup>a</sup>), a sub-plinian or even a basaltic eruption would cause major difficulties. Specific concerns include:-

a. The main road passes near to Ribeira Grande and the stream with the same name has a large catchment reaching almost to the caldera rim. In an eruption it would be filled with volcanic products.

b. The settlement of Caldeiras da Ribeira Grande (Fig. 2), just over 3km from the caldera, is an isolated and highly exposed settlement.

Early evacuation of this area of the north coast is essential.

Area 3. North Coast (Calhetas and Rabo de Peixe) and Inland (Pico da Pedra) These settlements would only be affected by tephra, if winds were from the east and/or if an eruption was sub-plinian. Good road links to the west of the island and to Ponta Delgada, suggest that evacuation would be relatively straightforward.

**Area 4. North coast (Lomba da Maia, Fenais da Ajuda and Lomba da São Pedro)**. These villages would only be affected if winds were from the west and/or a sub-plinian event occurred. A major issue is that, if the roads in areas 1 and 2 were closed, then the population in this area would be isolated from Ponta Delgada and the west of the island.

**Area 5. South Coast (Ponta Garça and Ribeira Quente) and Inland (Furnas)** If Lagoa das Furnas would be affected by an eruption of Fogo, then evacuation would involve removing people quickly from the caldera region. There are major flood risks on the road running by the side of the Lagoa das Furnas (i.e. En 1-1<sup>a</sup>). The best overall route for evacuation is the EN2-1<sup>a</sup>, which runs to the west and north west of Furnas.

Ribeira Quente is a very dangerous settlement. Not only would floodwaters be concentrated within the valley leading to the village but, the road also has several major constraints on its use during an eruption. These include hazards from: falling trees; landslides; flooding and roadway instability. It is likely that once an eruption started this route would be unusable as was case during the 1997 landslides.

Ponta Garça is located some distance to the south of the main southern road (En1-1a) and early evacuation would be called for.

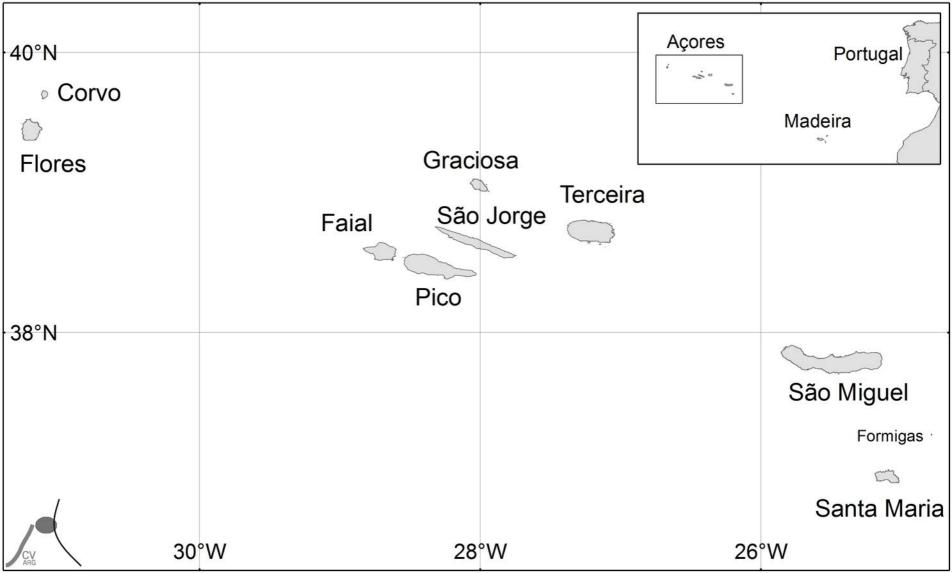
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**Table 4.** The principal social groupings on São Miguel. Based on Chapin (1989) and updated using the references cited.

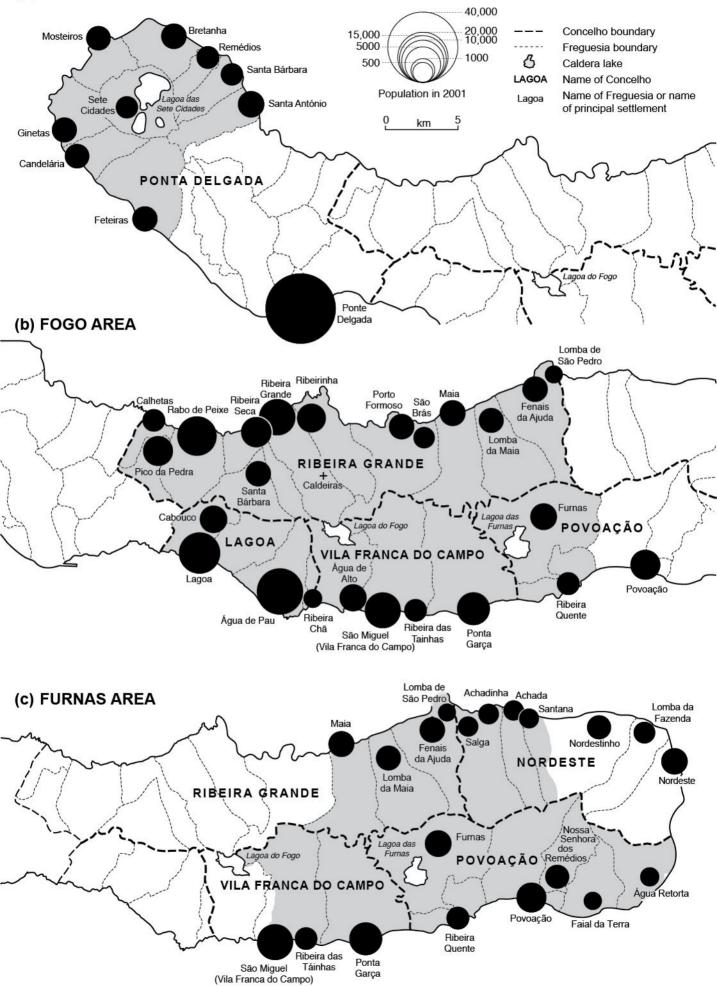
SOCIAL GROUPS	CHARACTERISTICS
<i>Trabalhadores</i> (workers)	In 2009, <i>ca</i> .13% of the population is employed in the <i>primary</i> economic sector (i.e. agriculture, fishing and extraction) and <i>ca</i> .24% in the <i>secondary</i> (i.e. manufacturing, energy and construction) sector (SREA 2010b). Many of these were manual workers. Since 1950 many emigrants have been drawn from this group. <i>Trabalhadores</i> work for themselves on small holdings (either family owned or rented) and as labourers for others. Mostly they live in towns and villages, commuting to work. In rural areas - like the <i>Furnas, Fogo and Sete Cidades areas - trabalhadores</i> are predominantly agricultural labourers - raising crops, keeping cattle, and fishing. Illiteracy is common (16% in Vila Franca do Campo and 7% in Ponta Delgada <i>concelhos</i> INEP 2002), but has declined during the past decade as older people die.
<i>Proprietários</i> (proprietors)	<i>Proprietários</i> own property and do not work for others. In rural areas, such as those that comprise the three volcanic <i>areas, proprietários</i> are small-scale village entrepreneurs (e.g. shop keepers, bar owners) and own their own farms. Most members of this group have at least a primary education, but a minority of older people are illiterate. Many

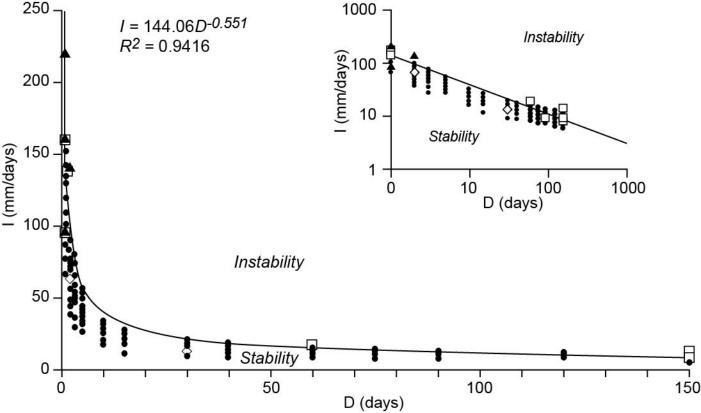
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		local leaders are drawn from this group. Often younger <i>proprietários</i> have left home, gained higher qualifications and live outside the community, or even abroad. There are often known as educated <i>proprietary. Proprietários</i> have contacts with many social spheres, both external and internal.
	Established educated	The educated 'middle class'. With the exception of doctors and local government officials, few members of this group live in rural areas, but some own summer homes.
		Heavily concentrated in the Ponta Delgada <i>area</i> and surrounding villages from which they commute, relatively few families reside in rural areas like the such as those on the flanks of the three active volcanoes.
		A numerically small sub-group is the <i>Nobreza</i> (nobility), whose ancestors colonised the island and still own much land.
	New entrepreneurs	Heavily concentrated in the Ponta Delgada and relatively few families reside in the three 'volcanic' <i>areas.</i>
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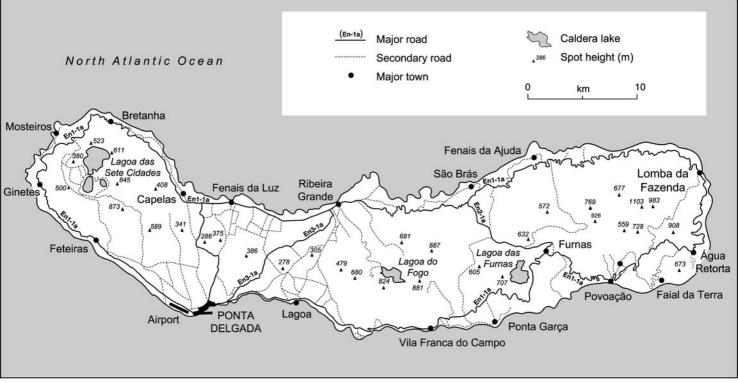
	Technique	35 Features	Comments on and examples of
<ul> <li>Increasing complexity —</li> </ul>	Technique	reatures	applications in volcanic regions
	Checklist	Lists all the factors - physical, economic, cultural and societal - which need to be considered. Cause/effect relationships are implied but not specified in detail.	The US Geological Survey's programme, Living with Volcanoes (Wright and Pierson 1992: 6) and many initiatives in other countries involve, either implicitly or explicitly, a checklist approach. It is the evolving norm of the IDNDR/ISDR
	Overlays	Traditionally this has relied on overlay maps showing physical, social, historical aspects of the region. Today Geographical Information Systems (GIS) are increasingly being used.	There is much scope for this approach to be used in volcanic regions, because many of the variables are spatial and capable of being either mapped or incorporated into a GIS. The impact of satellite-based systems, significant at present, is likely to be much more prominent in the future (Wadge 1994). GIS based studies have been used in the Azores (see text)
	Matrices	Matrices are used to identify first-order cause/effect relationships.	At the present time variables are not sufficiently well specified to enable matrices and network based studies to be carried out. There may be much scope in the future.
	Networks	Used to identify 'chains' of complex interactions. Ideally this approach requires mathematical modelling.	

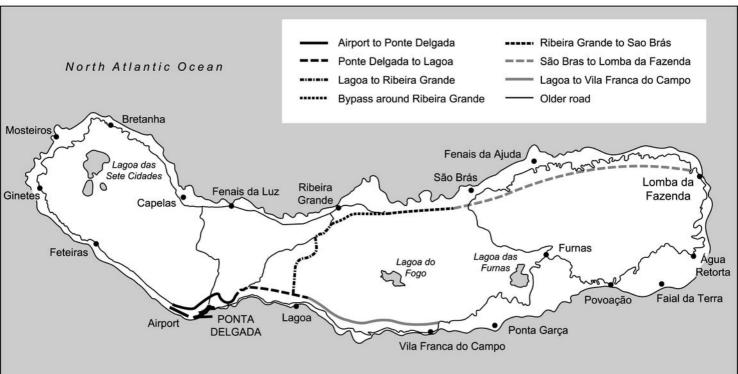


# (a) SETE CIDADES AREA











Increasing complexity	Technique	Features	Comments on and examples of applications in volcanic regions
	Checklist	Lists all the factors - physical, economic, cultural and societal - which need to be considered. Cause/effect relationships are implied but not specified in detail.	The US Geological Survey's programme, Living with Volcanoes (Wright and Pierson 1992: 6) and many initiatives in other countries involve, either implicitly or explicitly, a checklist approach. It is the evolving norm of the IDNDR/ISDR
	Overlays	Traditionally this has relied on overlay maps showing physical, social, historical aspects of the region. Today Geographical Information Systems (GIS) are increasingly being used.	There is much scope for this approach to be used in volcanic regions, because many of the variables are spatial and capable of being either mapped or incorporated into a GIS. The impact of satellite-based systems, significant at present, is likely to be much more prominent in the future (Wadge 1994). GIS based studies have been used in the Azores (see text)
	Matrices	Matrices are used to identify first-order cause/effect relationships.	At the present time variables are not sufficiently well specified to enable matrices and network based studies to be carried out. There may be much scope in the future.
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