



# Enhancing Coaches' Learning, Mobility and Employability in the European Union



# **Best Practice Examples** in Coach Education & Development

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#### **Project Partners**













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#### **European Handball Federation\***

This factsheet is intended to gather information on a practical example of the application of a framework approach to coach education and development

Organisation Information		
European Handball Federation (EHF)		
http://www.eurohandball.com/		
http://activities.eurohandball.com/rinck-convention/working-group		
European federation of national handball associations		
52 countries across Europe		
(34 countries have signed the convention to date)		
Information		
Rinck Convention on the mutual recognition of standards and		
certificates in the field of coaches' education in handball in Europe		
2000 - ongoing		
The objective of this convention is the mutual recognition of		
standards and certificates in the field of coaches' education in		
handball in Europe by preserving and safeguarding the regional and		
national characteristics of coaches' education, in order to facilitate		
the direct admission to work as a handball coach, in each signatory  Member Federation.		
The convention splits coach education into four tiers (Category 1,		
2 and 3 and Master Coach) and provides recommendations as to		
the expected content and number of hours for each level.		
Category 1, 2 and 3 are determined by the national federation		
The EHF Master Certificate is only awarded by EHF		
Coaches require 2 years of experience to move from one		
category to the next		
The convention contains the EHF Coaches Licensing System		
which facilitates the efficient operation of the educational		
processes.		
Coaches in international and national competitions require the		
EHF licence to be able to coach since 2014/15		
It automatically builds a database of coaches which provides up		
to date information to facilitate mobility and support EHF's		
ability to influence the job market		

	CoachLearn - Best Practice Examples Factsheets
Critical success	<ul> <li>The Coaching Convention provides a good practice informed and</li> </ul>
factors	continually updated framework/structure for coach education
	<ul> <li>The tailoring of generic tools to fit national context</li> </ul>
	<ul> <li>An emphasis on further education and licencing</li> </ul>
	<ul> <li>A re-endorsement approach and emphasis on continual</li> </ul>
	improvement
	<ul> <li>Knowledge exchange between associations across Europe.</li> </ul>
	<ul> <li>Strong support to those countries intending to sign the</li> </ul>
	convention in the future
Main challenges for	<ul> <li>Accessing and mobilising coach education resources to</li> </ul>
implementation	implement the Convention
	<ul> <li>Variations in application standards across European countries of</li> </ul>
	different resource and stages of development
	<ul> <li>Convincing non-signatory countries to join the convention</li> </ul>
Web links to	http://ebook.eurohandball.com/EHFRinckConvention2014/index.html
materials	
Contact for further	office@eurohandball.com
information	
CoachLearn team	The Rinck convention is a very good example of how cross-national
observations and	systems can facilitate an increase in the quality of education and
comments	promote coach mobility and employability. It also shows how this
	kind of system can support smaller nations to develop their coaching
	systems supported by the European federation and the more
	developed countries.

#### Sport Institute Warsaw/Coach Academy\*

This factsheet is intended to gather information on a practical example of the application of a framework approach to coach education and development

Organisation	n Information
Name of	
organisation	Instytut Sportu w Warszawie/Akademia Trenerska
and website	(Sport Institute of Warsaw/Coach Academy)
link	http://www.insp.pl
Type of	National Research and Teaching Institute for Sport (under the auspice of the
organisation	Ministry of Sport & Tourism)
Country	Poland
	heme Information
Name of	The Polish Sport Sector Qualifications Framework (SRKS; Coaching Section)
initiative/	SEKTOROWA RAMA
scheme	SEKTOROWA RAMA KWALIFIKACJI W SPORCIE
	NAMES IN STORES
Starting date	2015
Main	The SRKS helps:
purpose of	<ul> <li>Organise and classify the various coaching qualifications (i.e. diplomas</li> </ul>
initiative/sch	and certificates) in both the Sport for All and Performance Sport areas.
eme	Clarify the knowledge, skills and competencies necessary to gain
	accreditation as a coach at various levels
	Compare different coaching qualifications across educational
	institutions, sports and countries
	Coaches identify their development needs and the purpose of their
	professional role
	Employers understand the knowledge, skills and competencies
	necessary to fulfil a certain coaching role
	Support coaches gain full or partial accreditation via Recognised Prior     (22)
	Learning (RPL) and/or Work-Based Experience (WBE).
Vou factures	Full olimpas and with appropriate Delich Conditions France and the delich
Key features	Full alignment with emerging Polish Qualifications Framework and the
	EQF

	Coachteam - Best Practice Examples Factsheets
	<ul> <li>Full consideration of principles described International Sport Coaching Framework</li> </ul>
	<ul> <li>Detailed descriptors of knowledge, skills and competence</li> </ul>
	Common and specific competences
	Proposition of two coaching occupations (participation and
	performance)
Critical	Support from European Commission and Polish Government
success	Based on broad consultation and consensus
factors	Alignment to EQF, ECTS and ECVET
	Alliance with other sectors of the sport landscape
	Built-in flexibility to allow for contextualisation depending on federation
	needs
	<ul> <li>Comprehensive definitions of the competences sought at all levels</li> </ul>
Main	<ul> <li>Gaining buy-in from all stakeholders</li> </ul>
challenges	Resource allocation at federation level
for	
implementat	
ion	
Web links to	SRKS website
materials	http://www.srks.pl/
	Link to SKRS Document
	http://www.srks.pl/images/wydawnictwo IBE OK9 wersja zaakceptowana p
	rzez IBE.pdf
Contact for	p.marek@insp.waw.pl
further	<u></u>
information	
CoachLearn	A young system, the SRKS is a prime example of the re-building a modernising
team	of a coach education system post de-regulation by the state. The consultation
observations	process followed to arrive at the final document is a good blueprint for these
and	kind of transformations.
comments	

## **Italian National Olympic Committee\***

This factsheet is intended to gather information on a practical example of the application of a framework approach to coach education and development

Organisation I	nformation	
Name of		
organisation	Comitato Olimpico Nazionale Italiano – CONI	
and website	(Italian National Olimpic Committee)	
link		
Type of	National Sport Lead Agency	
organisation		
Country	Italy	
Initiative/Sche	eme Information	
Name of	SNaQ	
initiative/sche	National System for the Qualification of Sport Coaches	
me	(Sistema Nazionale di Qualifiche dei Technici Sportivi)	
Starting date	2015	
Main purpose	Enhance the quality of coach education	
of	<ul> <li>Promote the professionalization of coaching</li> </ul>	
initiative/sche	<ul> <li>Standardise and quality assure coaching qualifications</li> </ul>	
me	<ul> <li>Increase synergies between all organisations involved in coach</li> </ul>	
	education	
	•	
Key features	The main characteristics of the SNaQ maintain continuity with the previous	
	system, yet a number innovative elements are worth noting.	
	Qualifications are built at 4 levels which prepare coaches to fulfil	
	different functions, duties and responsibilities	
	<ul> <li>Qualification are no longer based on number of hours but on the</li> </ul>	
	competences needed to best fulfil the coaching functions at each of the	
	4 levels	
	<ul> <li>The SNaQ allows for the recognition of competences achieved through</li> </ul>	
	experience and informal development opportunities	
	A system of credits has been developed which facilitates credit	
	recognition and transferability	

	CoachLearn - Best Practice Examples Factsheets —	
	<ul> <li>A 'dual system' of qualification and licensing is proposed. This denotes a renewed emphasis on the value of continuous education for coaches.</li> <li>An 'open-policy' to recognise the qualifications of other professionals which may followed educational pathways similar to those of coaches.</li> </ul>	
Critical success factors	<ul> <li>Alignment to EQF, ECTS and ECVET</li> <li>Built-in flexibility to allow for contextualisation depending on federation needs</li> <li>Comprehensive definitions of the competences sought at the 4 levels</li> <li>Link between competences and learning experiences afforded to coaches</li> </ul>	
Main challenges for implementation	Initial reticence to change	
Web links to materials	Press Release <a href="http://www.scuoladellosport.coni.it/scuoladellosport/formazione-sds/snaq.html">http://www.scuoladellosport.coni.it/scuoladellosport/formazione-sds/snaq.html</a> Introduction to the SNaQ <a href="http://www.scuoladellosport.coni.it/images/documenti/Guida_al_documento_SNAQ.pdf">http://www.scuoladellosport.coni.it/images/documenti/Guida_al_documento_SNAQ.pdf</a> The SNaQ <a href="http://www.scuoladellosport.coni.it/images/documenti/SNAQ.pdf">http://www.scuoladellosport.coni.it/images/documenti/SNAQ.pdf</a>	
Contact for further information	info@coni.it	
CoachLearn team observations and comments	The SNaQ is a world-leading initiative. Although in the early days of its implementation, it has the potential to transform the coach education landscape in Italy. It is also a very significant example of adaptation of an existing system to fit the requirements of the European Union (EQF, EQVET)	

## Portuguese Institute of Youth & Sport\*

This factsheet is intended to gather information on a practical example of the application of a framework approach to coach education and development

Organisation Information		
Name of organisation and website link	Instituto Português do Desporto e Juventude (Portuguese Institute of Sport) <a href="http://www.idesporto.pt/">http://www.idesporto.pt/</a> The IDJP is a governmental department	
Type of organisation	National Lead Agency for Sport	
Country	Portugal	
Initiative/Scheme Info	ormation	
Name of initiative/scheme	National Programme for Coach Education (NPCE)	
Starting date	2010	
Main purpose of initiative/scheme	<ul> <li>The NPCE aimed to: <ul> <li>Recognise and highlight the role coaches play in Portuguese sport and society</li> <li>Ensure that coaching is considered in the same light as any other profession</li> <li>Develop coach education of the highest quality</li> <li>Bring coach education in line with European Policy</li> <li>Facilitate integration of education from different sectors (VET, HEI, Federations)</li> </ul> </li> </ul>	
Key features	<ul> <li>Based on official legislation which regulates access to and practice of the profession of coaching</li> <li>Applied to all sport disciplines</li> <li>Creation of a Sports Coach Licence without which it is not possible to work as a coach</li> <li>Development of a renewal process for the licence based on attendance to a minimum number of hours of professional development opportunities</li> <li>Education is competence-based</li> </ul>	

Critical success factors	Offers provision to reconcile education from different sectors/pathways     Built it RPL systems     Compulsory practicum period in all qualifications     Long period of consultation prior to development of new plan
	<ul> <li>Unification of criteria across sectors and sports</li> <li>Backing of official legislation</li> <li>Acceptance of the licence</li> </ul>
Main challenges for implementation	<ul> <li>Adaptation of existing structures to the new plan</li> <li>Creation and homologation of professional development opportunities</li> <li>Gaining buy-in from coaches qualified in the previous system</li> </ul>
Web links to materials	http://www.idesporto.pt/ficheiros/file/PNFT/PNFT%20- %200%20LIVRO.pdf
Contact for further information	geral@ipdj.pt
CoachLearn team observations and comments	The NPCE provides a great example of the development and implementation of a whole-system framework approach to coach education and development. The main document offers a significant amount of evidence as to how European policy and guidance can be used to develop a highly contextualised and tailored national plan.

#### Trainerakademie Cologne (Germany)\*

This factsheet is intended to gather information on a practical example of the application of a RPL&WBE system to coach education and development

Organisation Information		
Name of organisation and	Trainerakademie Köln des DOSB	
website link	www.trainerakademie-koeln.de	
Type of organisation	National Academy for education of "Diploma Coaches" in	
	high performance sports (Level 4 coaches, highest	
	certification within the DOSB coach development system	
	(DOSB = German Olympic Sport Federation).	
Country	Germany	
Country	dermany	
Initiative/Scheme Inform	nation	
Name of initiative/scheme	Agreement between Trainerakademie Köln and Leeds	
italie of illiciative, selicine	Beckett University to RPL Diploma Coaches seeking access to	
	Master's Degree (Trainerakademie Köln, Level 4 Coaches, to a	
	MSc at LBU)	
Starting date	2014	
Main purpose of	Prof. Dr. Lutz Nordmann (director Trainerakademie): "With this	
initiative/scheme	specially designed programme, our Diploma coaches get the	
	opportunity to earn a university degree at a university which is	
	internationally recognised as being amongst the finest in the area of	
	coach education. In addition to the great reputation, this training	
	also enhances the international exchange and mobility across	
	Europe for our German coaches. Leeds Beckett University LBU is a	
	leading university in the field of coach education"	
Key features	Andy Abraham (Leader of the Msc Sport Coaching Study LBU):	
	"There is clear synergy between the Diploma and our own MSc. Both	
	programmes are grounded in the belief that the development of	
	expertise in coaching takes place over time. This development is	
	driven by high quality coaching experiences driven by theory and	
	evidenced-based planning and reflections "Building on the	
	Diploma we will provide an integrated learning experience that	
	continues to challenge the coaches to reflect on their practice,	

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	explore their decision-making and seek opportunities to optimise
	their coaching practice."
Critical success factors	Trainerakademie and LBU reached an agreement to
	recognise 100 credits (from 180 total) for Diploma Coaches entering the MSc.
Main challenges for	At the moment, the Coaching Diploma at Trainerakademie is
implementation	not an academic degree officially recognised by the education ministry and placed under the DQR ( the German EQF-based National Qualification Framework). The diploma is the name of the Level 4 coach certification in the system of the DOSB (an organisation not regulated by the ministry of education). What exists is advice (professional opinion) that suggests the Diploma Coach sits between DQR level 5 and 6 (done by a Professor at an university). But this is not officially recognised by the government or its education agencies.
Web links to materials	
	http://www.trainerakademie-
	koeln.de/aktuelles/2013/09/25/diplom-trainer-k%C3%B6nnen-
	internationalen-masterstudiengang-einsteigen
Contact for further	oltmanns@trainerakademie-koeln.de
information	
CoachLearn team	This agreement between a VET and HE institution is ground-
observations and	breaking and provides a very useful example for other VET
comments	institutions facing the same issue of lack of recognition by HEIs

## sportscoachUK\*

This factsheet is intended to gather information on a practical example of the application of a framework approach to coach education and development

Organisation I	Information
Name of organisation	sportscoachUK
and website	
link	
Type of	National Coaching Lead Agency
organisation	
Country	United Kingdom
Initiative/Scho	eme Information
Name of	The UK Coaching Framework (UKCF)
initiative/sche	
me	
Starting date	2007
Main purpose	The purpose of the UKCF is to provide the coaching industry in the UK with a
of	common vision and a practical reference point to drive the development of
initiative/sche	excellent coaching practice.
me	
	Excellent Coaching Every Time for Everyone is the overriding vision of the
	framework.
Key features	The use of the Framework will enable partners to:
Rey reatures	The use of the Framework will chable partners to.
	Create coaching systems with excellent coaching practice embedded, resulting
	in the provision of skilled coaches who support children, players and athletes at
	all stages of their development. Please click here to view a copy of the UK
	Coaching Framework
	Contributing to:
	- sustained and increased participation
	- improved performances in sport
	improved performances in sport



The goal was to by 2016 have:

- more appropriately qualified and skilled coaches
- a more diverse workforce
- a culture of self-improvement
- a better supported workforce

The UKCF is built upon Eight Components

Every component plays a vital part in the development of an excellent coaching system and there are clear interdependencies across all of the components. A coaching system that is excellent is one where all eight components are fully addressed and where the areas interact in a coherent way. These should not be seen as prescriptive or restrictive, but as a reference point that can be used to meet the needs of partners.

These components which have been refined as a result of experience and feedback are outlined below:

- Participant Modelling
- Coach Modelling
- Coaching Strategy
- Workforce Planning
- Workforce Management
- Coach Education and Development
- Profile and Recognition
- Research

# Critical success factors

- Full governmental support (including funding)
- Long-term vision
- Buy-in from large number of National Governing Bodies of Sport
- High level of support for NGBs
- Clear leadership and mandate (led by sportscoachUK, the national lead coaching agency)
- Creation of UK Coaching Certificate (all coaching qualifications are now developed using this template and all sit within the National Qualifications and Credits Framework - NQCF)

# Main challenges for implementation

- Initial reticence by NGBs
- Financial implications for NGBs and coaches (qualifications are more demanding and expensive than before)
- Need to develop additional mechanisms and workforce (coach developers; assessors, evaluators) in order to comply with national legislation and the NQCF

	CoachLearn - Best Practice Examples Factsheets
	<ul> <li>Changing priorities in the national sport agenda</li> </ul>
Web links to	The UKCF
materials	
	http://www.joomag.com/magazine/uk-coaching-framework-
	<u>2012/0642357001381936050?short</u>
	UKCF Factsheets
	http://www.sportscoachuk.org/sites/default/files/Fact%20Sheets%20Complete
	<u>%20NEW.pdf</u>
Contact for	agrant@sportscoachuk.org
further	
information	
CoachLearn	The UKCF is a world-leading initiative. It has transformed the coach education
team	landscape in the UK and had a vast impact through the coaching system. The
observations	framework, now in its 9 <sup>th</sup> years of operation continues to adapt to the changing
and comments	landscape.

#### sportscoachUK\*

This factsheet is intended to gather information on a practical example of the application of the RPL/WBE to coach education and development

<sup>\*</sup>please note the views expressed in this factsheet are not those of the portrayed organisation but those of the CoachLearn team. If you find any information here to be inaccurate, please contact project leader Sergio Lara-Bercial on <a href="mailto:s.lara-bercial@leedsbeckett.ac.uk">s.lara-bercial@leedsbeckett.ac.uk</a>

Organisation	Information
Name of	SportsCoach UK
organisation	www.sportscoachuk.org
and website	WWW.Sportscodentations
link	
Type of	National Coaching Lead Agency
organisation	5 6 7
Country	United Kingdom
Initiative/Sch	eme Information
Name of	Recognition of Prior Learning: Developing Process and Procedures
initiative/	
scheme	
Starting date	
Main purpose	The guidance is intended to help governing bodies of sport and other training
of	providers offering qualifications and training within the context of coaching to
initiative/sche	develop and/or update their policies and guidelines for RPL. The guidance has
me	been developed in consultation with stakeholders and takes account of recent
	developments in the design of a new qualifications framework (the QCF) and
	the implementation of common units for coaching.
Key features	A six-stage RPL process:
	Raising awareness about claiming credit
	Pre-assessment
	Assessment     The second
	Feedback
	Awarding credit
	Appeal
Critical	Clear instructions and guidance
success factors	Tools and forms
Main	Raising awareness about RPL amongst users
challenges for	
2.10.10.1900.101	

implementatio	·
n	
Web links to	
materials	http://www.sportscoachuk.org/sites/default/files/Recognition%20of%20Prior%
	20Learning.pdf
Contact for	agrant@sportscoachuk.org
further	
information	
CoachLearn	The instructions and tools are user friendly and can be applied easily.
team	
observations	
and comments	

## Finnish National Board of Education\*

This factsheet is intended to gather information on a practical example of the application of the RPL/WBE to coach education and development

Organisation	n Information
Name of	Finnish National Board of Education
organisation and website	
link	
Type of	Administration
organisation	
Country	Finland
Initiative/Sc	heme Information
Name of	Competence-based qualifications for adults
initiative/	
scheme	
Starting date	
Main	Vocational adult education and training is very much based on the system of
purpose of	competence-based qualifications. A specific benefit of this system is that it makes
initiative/sch	it possible to recognize an individual's vocational competencies regardless of
eme	whether they were acquired through work experience, studies or other activities.
Key features	The competence test system
	Qualification committees
	Regulations e.g. about certifications, individualisation and the
	practicalities of organising competence tests
	<ul> <li>The organisers of education and training plan the tests in cooperation with representatives of the 'profession/workplace', take care</li> </ul>
	of individualisation, are responsible for selecting and training the
	persons conducting the assessment of the candidate in the competence
	test, organise and assess the candidate in the competence test in
	cooperation with the representatives of working life.
	Those with sufficient vocational skills may complete a competence-based
	qualification or an individual qualification unit without participating in
	preparatory training

	CoachLearn - Best Practice Examples Factsheets
Critical	<ul> <li>Existence of national system for all vocational professions</li> </ul>
success	<ul> <li>Co-operation with the field's employers, employees and teachers</li> </ul>
factors	
Main	As a national system it requires ample resources
challenges	
for	
implementat	
ion	
Web links to	https://webgate.ec.europa.eu/fpfis/mwikis/eurydice/index.php/Finland:Vocation
materials	al Education for Adults
Contact for	recognition@oph.fi
further	
information	
CoachLearn	The whole system is built on the basic idea that competences are recognized in
team	practise – either to get qualification without participating in education program
observations	or at the end of education program.
and	
comments	

#### **UEFA\***

This factsheet is intended to gather information on a practical example of the application of a framework approach to coach education and development

Organisation Information	า
Name of organisation and	Union of European Football Associations (UEFA)
website link	http://www.uefa.com/
	http://www.uefa.org/football-development/technical/coach-
	education/index.html
Type of organisation	European federation of national football associations
Country	54 countries across Europe
Initiative/Scheme Inform	nation
Name of initiative/scheme	UEFA Coaching Convention
Starting date	1998 - ongoing
Main purpose of	To improve the quality of coaching, coach education, and
initiative/scheme	coach education systems across European football
	To support recognition and mobility of coaches across EU
	countries
Key features	UEFA provided a series of documents, workshops/seminars
	and 1:1 support to national football governing bodies in
	Europe.
	Notably the Coaching Convention document:
	http://www.uefa.org/MultimediaFiles/Download/uefaorg/
	CoachingCoachedu/02/29/42/76/2294276 DOWNLOAD.pdf
	Workshops/seminars:
	http://www.uefa.org/football-
	development/technical/exchange-programmes/index.html
	and 1:1 support through the Jira Panel:
	http://www.uefa.org/football-development/technical/coach-
	education/news/newsid=2188184.html
	Support is provided around:
	Programme structure - role profiles, pathways, levels,
	recognition of prior learning
	Learning philosophy – 'reality based learning', balance
	between theory and practice

	CoachLearn - Best Practice Examples Factsheets
	Coach education hours, topics/context, and educational
	delivery method
	Learning programmes and further education
	Coach education and support workforce
	Assessment, endorsement, qualification and licencing
	Workforce management
	Knowledge exchange
	Governance and support
Critical success factors	The Coaching Convention provides a good practice informed
	and continually updated framework/structure for coach
	education
	Expert technical, administrative and financial support from
	UEFA
	The tailoring of generic tools to fit national context
	An emphasis on further education and licencing
	A re-endorsement approach and emphasis on continual
	improvement
	Knowledge exchange between associations across Europe.
Main challenges for	Accessing and mobilising coach education resources to
implementation	implement the Convention (although UEFA provides support)
Implementation	Variations in application standards across European countries
	of different resource and stages of development
	of different resource and stages of development
Web links to materials	In text above.
Web links to materials	iii text above.
CoachLearn team	In a recent research review the UEFA Coaching Convention
observations and	_
	was argued to have had a very important impact on the
comments	quality of football coach education and coaching across
	Europe.
	North, J., Piggott, D., Lyle, J., Lara-Bercial, S., Muir, B.,
	Petrovic, L., Shaw, W. (2015). Research study on the UEFA
	Coaching Convention: A research report for UEFA. Leeds:
	Research Institute for Sport, Physical Activity and Leisure.
	Leeds Beckett University.

## Vlaamse Coach Academy/Sport Vlaanderen (Belgium)\*

This factsheet is intended to gather information on a practical example of the application of the RPL/WBE to coach education and development

Organisatio	n Information
Name of	Vlaamse Trainersschool in cooperation/part of
organisation and website	Sport Vlaanderen (former BLOSO)
link	
Type of	Education organization; knowledge centre for Sport; centre for RPL
organisation	Education organization, informedage centre for oport, centre for in E
Country	Belgium
Initiative/So	cheme Information
Name of initiative/ scheme	EVC- EVK-Procedure
Starting date	
Main purpose of initiative/sc heme	Total system for RPL/WBE for all type of sports for most type of education in sport coaching for everyone who has some experience (WBE) or education (in sport coaching both in Flanders and abroad).
Key features	<ul> <li>Clear complete guidance for the RPL/WBE (in Dutch/Flemish)</li> <li>Pre-assessment (self-guidance): exemptions- and mapping tables</li> <li>Request-forms</li> <li>Strong assessment procedure (if necessary also interview and practical tests included)</li> <li>Individual feedback to candidates</li> <li>Clear appeal process</li> </ul>
Critical success factors	<ul> <li>One organization is responsible for the whole RPL/WBE/educational system (including VTS itself, federations and other educational institutes)</li> <li>Clear instructions and guidance</li> <li>Tools and forms</li> <li>Broad acceptance</li> </ul>

	Codefized in Dest Fractice Examples racisficets
Main	<ul> <li>High levels of bureaucracy involved (paperwork)</li> </ul>
challenges	
for	
implementa	
tion	
Web links to	https://www.bloso.be/VlaamseTrainersschool/AanbodOpleidingen/EVC_EVK_pro
materials	cedure/Documents/150701 EVC-EVK Gids.pdf
<b>Contact for</b>	evc_evk@bloso.be
further	
information	
CoachLearn	The only example of implementation where the whole coach education system
team	uses the same procedure and guidelines.
observation	
s and	
comments	

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