

Predicting intraindividual changes in teacher burnout: The role of perceived school environment and motivational factors

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Abstract

Based on self-determination theory, this study proposes and tests a motivational model of intraindividual changes in teacher burnout (emotional exhaustion, depersonalization, and reduced personal accomplishment). Participants were 806 French-Canadian teachers in public elementary and high schools. Results show that changes in teachers' perceptions of classroom overload and students' disruptive behavior are negatively related to changes in autonomous motivation, which in turn negatively predict changes in emotional exhaustion. Results also indicate that changes in teachers' perceptions of students' disruptive behaviors and school principal's leadership behaviors are related to changes in self-efficacy, which in turn negatively predict changes in three burnout components.

1. Introduction

Job burnout is an affective reaction due to prolonged exposure to job stress (Maslach, Schaufeli, & Leiter, 2001). Although the lack of validated cut-off points in most countries makes it difficult to determine the prevalence of burnout, two broad findings emerge from the research: 1) teachers are more vulnerable than other workers to burnout symptoms (see de Heus & Diekstra, 1999; Schaufeli & Enzmann, 1998), and 2) burnout affects teachers around the world (Byrne, 1999; Rudow, 1999).

In Canada, and more particularly, in the province of Quebec (where this study was conducted), current data suggest that from 12% to 20% of teachers report burnout symptoms at least once a week (Fernet, 2003; Houliort & Sauvé, 2010). Presumably, the relational nature of teaching puts teachers at high risk for emotional drainage, which could explain their vulnerability to burnout. The need to better understand teacher burnout is evidenced in, among others, the relationship between burnout and other significant consequences for individuals (e.g., teachers' ill-being; Hakanen, Bakker, & Schaufeli, 2006), organizations (e.g., turnover and absenteeism; Cherniss, 1980; Jackson, Schwab, & Schuler, 1986), and school missions (e.g., quality of teaching; Cherniss, 1980).

To prevent teacher burnout, researchers have investigated a variety of causes. So far, the work environment has been considered the main determinant of burnout (Maslach et al., 2001). For instance, the job demands-resources (JD-R) model (Demerouti, Bakker, Nachreiner, & Schaufeli, 2001; Schaufeli & Bakker, 2004) emphasizes two sets of workplace factors: job demands and resources. At school, job demands include several aspects such as work overload, role problems, deficient equipment, school policies and climate, interpersonal conflicts, and students' behavioral problems. Job resources include administrative leadership, flexible schedules, decision latitude, skill utilization, participation in decision-making, recognition, professional development,

coaching, and support from colleagues, among others (see Byrne, 1999 and Rudow, 1999). The literature has provided consistent support for the JD-R model and the primary role of job demands and resources in burnout (see Fernet, Austin, Trépanier, & Dussault, in press, for a recent review). For example, Hakanen et al. (2006) found that burnout is predicted by teachers' perceptions of job demands (overload, students' behaviors, and physical environment) and the absence of job resources (job control, information, supervisory support, and innovative and social climate).

Although the JD-R model has been proven useful in predicting burnout, it has been restricted mainly to the study of work environment factors. As a result, motivational factors - which may be important underlying mechanisms in the burnout process - have been neglected. Yet, some studies have revealed that individual factors, such as self-efficacy, optimism, and organizational-based self-esteem (Xanthopoulou, Bakker, Demerouti, & Schaufeli, 2007) as well as self-esteem (Byrne, 1999) mediate the relationships between workplace factors and burnout. Other research has evidenced that self-efficacy (Brouwers & Tomic, 2000; Skaalvik & Skaalvik, 2010), and autonomous motivation (Fernet, Senécal, Guay, Marsh, & Dowson, 2008) are negatively related to teacher burnout. Building on self-determination theory (SDT; Deci & Ryan, 1985, 2002), our study proposes and tests a motivational model of intraindividual changes in teacher burnout. The model posits that changes in teachers' perceptions of the school environment are likely to predict changes in burnout through changes in motivational factors.

This study contributes to the research on burnout in three ways. First, in line with Maslach's conceptualization (1982), we evaluate changes in burnout components over time. More precisely, we focus on intraindividual changes to better understand its correlates and the reason for increased (or decreased) teacher burnout. Second, in contrast to the previous research, we do not focus on global inferences about the work environment or motivational factors, but rather on specific inferences. We examine the role of particular interpersonal (students' behavior and principal's leadership) and organizational factors (overload and decision latitude) as well as motivational factors (autonomous motivation and self-efficacy) that stem from the classroom environment. Third, based on a well-known theoretical framework (SDT), this study provides valuable insights into current burnout models, such as the JD-R model (Demerouti et al., 2001; Schaufeli & Bakker, 2004). In the sections below, we present issues about changes in burnout and content domain specificity to address the limitations of the previous research. We then present an overview of SDT along with supporting evidence for the proposed model.

1.1. Changes in burnout components

Burnout is an ongoing process that emerges gradually over time. It is characterized by three components: emotional exhaustion, depersonalization, and reduced personal accomplishment (Maslach, 1982). Emotional exhaustion in teachers refers to the depletion of energy resources. Depersonalization refers to a detached attitude that teachers adopt toward the job itself or the people associated with it. Reduced personal accomplishment refers to a decrease in teachers' feelings of achievement and competence at work. Although emotional exhaustion is the acknowledged hallmark of burnout, we focus on each component separately in order to capture critical aspects of the burnout syndrome (Schaufeli & Taris, 2005).

Despite the fact that burnout components are expected to evolve, few studies have used a longitudinal design to investigate them. Moreover, existing longitudinal studies have failed to

reproduce the effects observed in cross-sectional studies (Schaufeli, 2003). In addition, based on correlations over time, many researchers have concluded that burnout components are stable for most people regardless of intraindividual changes (i.e., within-person stability and change) over time. Although this approach provides important information on between-person groups, it obscures individual differences in stability and change. For example, perceptions of burnout may be stable for some individuals, whereas they might fluctuate for others. Thus, patterns of change across individuals, which capture the notion of interindividual differences in intraindividual change, are difficult to assess with stability coefficients. We believe that a more complete understanding of burnout and its correlates requires a greater appreciation of intraindividual changes. To our knowledge, these concerns were investigated in only one study (Burisch, 2002), based on a three-year panel of data spanning seven time points. Results showed no association between intraindividual changes in burnout and dispositional or workplace factors. In light of these unexpected findings, Burisch has called for “novel approaches to make the study of intraindividual change a more promising endeavor” (p.16).

Accordingly, we used a latent variable approach to investigate intraindividual change (Steyer, Partchev, & Shanahan, 2000). This approach was used by Otis, Grouzet, and Pelletier (2005) to examine the impact of motivational changes on students’ educational outcomes (dropout intentions, absenteeism, homework frequency, and educational aspirations). Among other things, it allows investigating the relationships between different patterns of change. For instance, is increased teacher burnout during the school year predicted by increasingly deleterious environmental factors and/or decreased motivational factors? Assuming that these change patterns are related, we sought to provide a more comprehensive understanding of burnout as a dynamic phenomenon rather than the outcome of a static set of more or less stress-related predictors. For example, burnout components might evolve not only because teachers begin to doubt their professional abilities at the beginning of the school year, but also because their perceptions erode drastically over time.

1.2. Work task specificity in assessing teacher’s self-perceptions

Most burnout studies have used generic measures to assess potential causes of burnout (Van der Doef & Maes, 2002). Such measures assess global job stressors regardless of the occupation’s particularities. Although this approach enables comparisons between professions, it neglects to evaluate the critical sources of stress in a specific occupation. For example, a teacher might find class management or teaching stressful, but not administrative or complementary tasks. More importantly, generic measures do not take into account the complexity and variation of self-perceptions in a particular domain – perceptions that may impair the understanding and prediction of behavior (Marsh & Yeung, 1998). Based on previous research, we decided to assess motivational and workplace variables that stem from the classroom environment – an environment reported to be particularly stressful for teachers (Friedman, 2003). For instance, in a study in 5426 Canadian and American teachers and administrators, 63% reported that students’ disruptive behavior was the most stressful factor in the school environment (Kuzsman & Schnall, 1987). More recently, in a sample of 416 Australian high school teachers, McCormick and Barnett (2011) investigated the link between burnout and teachers’ perceptions of job stress in specific domains (personal, classroom, school, and external). They concluded that the most salient stress for burnout was student disruptive behavior. Without denying other sources of stress related to tasks (e.g., administrative paperwork), the school (e.g., sense of community), and the larger school system

(e.g., reforms), our model focuses on the classroom. Classroom work primarily involves teaching and class management (Friedman, 2003). Teaching comprises classroom instruction, including presenting lessons, answering questions, and responding to students' needs. Class management refers to disciplinary practices, including handling disciplinary issues and problems, applying rules, and preventing and/or managing interruptions and conflicts. Therefore, instead of regrouping the variables under general headings (e.g., job demands and resources, motivational factors, burnout), we consider relationships between distinct aspects of the school environment (teachers' perceptions of students' disruptive behavior, classroom overload, decision latitude, and principal's leadership behaviors). This approach is justified by research that has shown that burnout is differentially related to distinct work environment factors (Lee & Ashforth, 1996). More importantly, it can provide new perspectives and a deeper understanding of the classroom antecedents of teacher burnout.

1.3. Self-Determination Theory (SDT)

1.3.1. Motivational factors and burnout

SDT (Deci & Ryan, 1985, 2002) is an approach to human motivation in which autonomous motivation is deemed essential for optimal functioning. Autonomous motivation refers to the experience of choice in initiating behavior. Teachers are autonomously motivated when they perform their job for the intrinsic value of achieving meaningful and interesting goals or because they personally grasp the value of their work activities. SDT distinguishes between intrinsic motivation (doing something for its own sake) and extrinsic motivation (doing something for an instrumental reason). The theory also proposes that extrinsic motivation can be internalized, meaning that by acquiring and accepting new values or goals, people become autonomously motivated to engage in behavior that expresses these values and goals. Thus, internalization can give rise to different forms of extrinsic motivation that may be aligned on a continuum, with external regulation at the low end, followed by introjected and identified regulation. *External regulation* occurs when behavior is regulated to obtain a reward or avoid a constraint. *Introjected regulation* is the process whereby an external demand becomes an internal representation. Individuals put pressure on themselves through internal coercion (e.g., anxiety, guilt, or shame) to ensure that they behave in a certain way. Finally, *identified regulation* is defined as behavior that individuals choose to engage in because they value it. Instead of succumbing to external or internal pressures, individuals experience choice while performing the activity, even if the activity is not interesting. Given that identified behavior is accepted as one's own, it is regarded as autonomously regulated.

Research in the workplace has evidenced that employees who show more autonomous than controlled motivation display greater well-being (see Ryan & Deci, 2000, for a review). A recent study on teacher motivation indicated that autonomous types of motivation (intrinsic motivation and identified regulation) toward work activities are negatively related to burnout, whereas controlled types of motivation (introjected and external regulation) are positively associated with burnout (Fernet et al., 2008). These findings suggest that work motivation is influential in explaining burnout.

Another central SDT concept is perceived competence, or confidence that one can succeed at optimally challenging tasks and attain desired outcomes (White, 1959). To illustrate, teachers who

are confident in their abilities to teach and deal with disruptive students perceive themselves as being competent in the classroom. Perceived competence is similar to self-efficacy, defined by Bandura (1997) as “beliefs in one’s capabilities to organize and execute the courses of action required to produce given attainments” (p.3). Although SDT views perceived competence as an innate propensity (Ryan & Deci, 2000), the operationalized definition of self-efficacy and perceived competence are theoretically related (Deci, 1992). Past studies have shown that self-efficacy is a key variable in predicting burnout (Brouwers & Tomic, 2000; Salanova, Peiro, & Schaufeli, 2002). We therefore use a measure of teachers’ perceived efficacy to assess this motivational factor, and accordingly, the term self-efficacy is used for the remainder of this article.

Recent research has acknowledged the importance of assessing teachers’ efficacy with respect to domain specificity (Tschannen-Moran, Woolfolk Hoy, & Hoy, 1998, for a review). In line with this, Friedman (2003) found that, in the classroom and the school as a whole, a teacher’s capacity to positively influence others (called interpersonal efficacy) is negatively correlated to burnout. Similarly, studies have revealed that teachers’ classroom efficacy is negatively associated with burnout (Brouwers & Tomic, 2000).

1.3.2. Work environment and motivational factors

At the heart of SDT is the assumption that environmental factors are critical because they can facilitate or thwart motivational factors, which in turn influence individual psychological functioning. SDT-based research has thus devoted considerable attention on the workplace factors that can affect employee motivation (Gagné & Deci, 2005). Different aspects of the school or classroom environment may be considered as either autonomy-supportive or controlling (Ryan & Deci, 2000). Autonomy-supportive conditions allow teachers to make certain choices and decisions about their work and develop a meaningful rationale. They also minimize pressure, provide competence feedback, and acknowledge teachers’ feelings and views (Deci, Eghrari, Patrick, & Leone, 1994). These conditions parallel job resources, because they are thought to be functional in achieving work goals (Demerouti et al., 2001; Schaufeli & Bakker, 2004) and they allow the satisfaction of basic psychological needs such as autonomy, competence, and relatedness (Ryan & Deci, 2000). Conversely, controlling factors – such as imposed goals, time restraints, or contingent rewards – constrain and pressure how teachers think, feel, and behave. Such conditions preclude energy investment and may become job stressors.

It is important to recognize that these assumptions share some similarities with the JD-R model. Also relying on environmental factors, this model posits that burnout is mainly the result of deleterious working conditions. The main proposition is that job demands and resources imply two distinct processes that may result in burnout. First, there is the energetic process, in which demanding aspects of the job drain the employee’s energy, leading to exhaustion. Second, there is a motivational process whereby a lack of job resources hampers employee motivation and contributes to depersonalization and reduced personal accomplishment (Bakker, Demerouti, Taris, Schaufeli, & Schreurs, 2003). Despite growing evidence in support of this model, some studies also suggest that job resources are involved in the energetic process and job demands in the motivational process (Lee & Ashforth, 1996). For instance, in a subsample of health care employees, Bakker et al. (2003) found that job resources were related to emotional exhaustion in addition to depersonalization and personal accomplishment. Results also showed that job demands were related to personal accomplishment. In addition, Van den Broeck, Vansteenkiste, De Witte,

and Lens (2008) demonstrated that psychological needs satisfaction – as indexed by competence, autonomy, and relatedness – plays a partial mediating role between job demands and emotional exhaustion and acts as a full mediator between job resources and exhaustion. Other studies have shown that both job demands and resources are related to energy depletion (e.g., Crawford, LePine, & Rich, 2010; Hakanen et al., 2006). This suggests that employee motivation factors are affected not only by the availability of job resources, but also by demanding aspects of the job. Based on SDT assumptions, we argue that it is difficult to completely differentiate these processes, because they may have the same underlying motives (autonomous motivation and self-efficacy). Thus, burnout may be precipitated by demanding aspects of the job that weaken employee autonomous motivation and self-efficacy. For instance, teachers who perceive that they have insufficient time to accomplish their work may feel exhausted, not only due to the demands of their job, but also, and more particularly, due to a lack of autonomous motivation. Similarly, teachers' perceptions of students' disruptive behavior may provoke burnout, because it erodes their sense of effectiveness (self-efficacy).

In this study, we focused on specific demanding and resource-based aspects of the job content (decision latitude and classroom overload) and interpersonal relationships (student behavior and principal's leadership behaviors). We assessed two types of job demands: classroom overload and students' disruptive behavior, both of which have been considered as important determinants of teacher burnout (Hakanen et al., 2006). Classroom overload involves too many demands and not enough time to meet them (Byrne, 1999). Students' disruptive behavior refers to the negative attitude of some students, which is typically part of the classroom experience (Hastings & Bham, 2003). Although we focused on teachers' perceptions of students' disrespectful behaviors, other negative attitudes in the classroom, such as inattentiveness and unsociability (Friedman, 1995) and student distrust (Goddard, Tschannen-Moran, & Hoy, 2001; Van Houtte, 2006) have been connected to job dissatisfaction and burnout in teachers. We also considered two job resources: teachers' perception of decision latitude in the classroom and the school principal's leadership style. Decision latitude refers to the extent to which an occupation or activity provides opportunities to make decisions and exercise control over the tasks to be accomplished (Karasek, 1985). This job resource contrasts with autonomous motivation, which concerns the degree to which an employee engages in work activities out of choice and interest. Some studies have provided support for the crucial role of decision latitude in reducing burnout (Taris, Stoffelsen, Bakker, Schaufeli, & Van Dierendonck, 2005). There is also considerable evidence that interpersonal support at work, especially from the school principal, plays a major role in alleviating job stress and burnout in teachers (Leithwood, Menzies, Jantzi, & Leithwood, 1996). School principals can help teachers accomplish their work in different ways. For example, they can allocate minor administrative paperwork and assignments to other staff members, thereby freeing up teachers to focus on their main tasks. They can also provide instrumental support such as pedagogical resources. Most importantly, the manner in which school principals express their support (e.g., autonomy-supportive vs. controlling) may affect teachers' functioning. Deci, Connell, and Ryan (1989) showed that employees whose supervisors reportedly adopted autonomy-supportive behaviors presented much greater trust in the organization, felt less pressure, and expressed greater satisfaction with their job. These findings are consistent with increasing findings in education that teachers' perceptions of trust in different sources, such as principals, colleagues, parents, and students, produce favorable educational outcomes (e.g., Goddard et al., 2001; Tschannen-Moran & Hoy, 1998).

Empirical evidence has also provided support for the relationships between job resources and motivational factors. Some studies have found that decision latitude is positively associated with employees' perceived efficacy at work (e.g., Salanova et al., 2002). Similarly, studies have found that managerial autonomy support and leadership behaviors (e.g., providing opportunities for choice or encouraging self-initiative) are important correlates of employee motivation (e.g., Deci et al., 1989). Moreover, in a study conducted in Gabonese teachers, Lévesque, Blais, and Hess (2004) found that teachers' perceptions of autonomy-support by their principal are related to autonomous motivation, which in turn is positively related to job satisfaction and negatively to burnout.

The findings of studies that investigated links between job demands and motivational factors are less consistent. Some found a negative association between job demands and motivational factors, such as autonomous motivation (Fernet, Guay, & Senécal, 2004), learning motivation (Taris, Kompier, DeLange, Schaufeli, & Schreurs, 2003), and work engagement (Hakanen et al., 2006). Others found no evidence of a relationship between job demands and intrinsic motivation (Van Yperen & Hagedoorn, 2003), or between job demands and perceived efficacy (Salanova et al., 2002). Nevertheless, it is important to note that the lack of significant relationships found in studies does not necessarily imply a true absence of relationship between job demands and motivational factors. In fact, the absence of significant relationship could be explained by several factors, including the number of participants, the magnitude of the effect size, variance heterogeneity, the operationalization of constructs, and the presence of moderating variables. Regarding operationalization, Crawford et al. (2010) showed in their meta-analysis that the link between job demands and employee motivation depends on the nature of the demands (hindrances vs. challenges). Demands that employees perceived as hindrances (e.g., time pressure, overload) were negatively associated with work engagement, and demands perceived as challenges (e.g., responsibility, workload) were positively associated with engagement.

1.4. The proposed model

The proposed model is presented in Fig. 1. The model suggests that intraindividual changes over the school year in teachers' perceptions of demanding aspects (classroom overload and students' disruptive behavior) and resource-based aspects (class-room decision latitude and principal's leadership behaviors) will predict intraindividual changes in burnout components (emotional exhaustion, depersonalization, and reduced personal accomplishment) through intraindividual changes in motivational factors (autonomous motivation and self-efficacy).

2. Method

2.1. Procedure and participants

The data were collected as part of a research project on the work-related well-being of school teachers in the province of Quebec, Canada. Quebec's education system consists mainly of public French-language schools. In this study, only elementary (grades 1e6) and high school (grades 7e11) teachers are considered, although the system also includes colleges and universities. We first approached the administrations of two school boards containing a total of 103 schools: 84 elementary and 19 high schools. A letter explaining the study objectives, a questionnaire, and a

self-addressed return envelope were then sent to the teachers in the two boards at the beginning of the school year (October; Time 1). Participation in the study was voluntary. The teachers were informed that we were conducting an eight-month longitudinal study, and were invited to respond to a second (identical) questionnaire at the end of the school year (June; Time 2). Interested respondents were then asked to provide their coordinates to ensure follow-up.

Of the 2512 teachers approached, 806 teachers (646 women, 160 men) completed the questionnaire at Time 1 (T1), for a response rate of 32%. This relatively low response rate is attributable in part to the voluntary participation (no working time allowed to complete the questionnaire), the mail-out procedure, and the fact that the school boards did not grant permission to send follow-up reminders. Participants' mean age was 41.5 years ($SD = 10.4$) and mean years of experience was 15 ($SD = 10.4$); 77% of participants had a life partner and 55% had at least one child. The sample included 570 elementary teachers and 236 high school teachers. Of the participants, 80% held a permanent position, of which 87% were full-time. The sample fairly represented the demographic distribution of elementary and high school teachers in the school boards, with the exception of teaching level. Elementary teachers were slightly overrepresented (70.7% of respondents vs. 62.1% of school boards employees). Of the 806 teachers that participated at T1, 433 also completed a questionnaire at Time 2 (T2), for a 54% response rate.

To rule out a potential selection bias, we examined whether teachers who participated at both measurement times were equivalent to those who participated at only T1. Preliminary analyses indicate that the two samples did not differ on either background variables (gender, age, school level, and job position) or the study variables. Although these results suggest no selection bias, it is generally considered inappropriate to disregard missing values by using a listwise deletion of cases (Davey, Shanahan, & Schafer, 2001; Peugh & Enders, 2004). We explored this issue thoroughly and decided to use the full sample of 806 participants and to estimate the missing values at T1 (see the discussion on missing data in the Statistical analysis section below).

2.2. Measures

Autonomous motivation was measured with the Work Tasks Motivation Scale for Teachers (WTMST; Fernet et al., 2008). The WTMST includes five motivational constructs related to different work tasks. Each task is assessed by five subscales (intrinsic, identified, introjected, and external regulation, and amotivation). In this study, we focused on intrinsic and extrinsic motivation. Amotivation, which is likely to result from a lack of personal control or efficacy (Deci & Ryan, 2000), was not considered because it addresses the quantity rather than the quality of motivation. The subscales each contain three items, each of which addresses a possible reason for engaging in a particular task. Sample items are, "Because I find this task interesting to do" (intrinsic); "Because this task allows me to attain work objectives that I consider important" (identified); "Because I would feel guilty not doing it" (introjected); and "Because my job requires it" (external). Items are scored on a seven-point scale ranging from 1 (does not correspond at all) to 7 (corresponds completely). The original validation of the WTMST provides support for assessing teachers' motivation toward specific job tasks. The scale has good construct validity and internal consistency. In the present study, we calculated Hancock's coefficients (also called coefficient H) to determine the reliability of the measures (Hancock & Mueller, 2001). Computed from standardized factor loadings, this coefficient estimates the stability of the latent construct across multiple observed variables. For the four motivational constructs, coefficient H values

ranged from .71 to .96 at T1 and .76 to .88 at T2, satisfying the .70 cut-off value (Hancock & Mueller, 2001).

Following the procedure commonly used in the SDT literature (see Ryan & Connell, 1989), we used items from the four subscales to assess autonomous motivation. We used the following weighting procedure: [(intrinsic motivation + identified regulation) – (introjected regulation + external regulation)]. Positive scores indicate that teachers perceive themselves as more autonomously motivated, whereas negative scores indicate that they feel more controlled when performing classroom activities. Score scales ranged from -12 to 12. Because each motivation type was assessed on the basis of three items, we used the mean of these three indices to assess the manifest indicator of each work task. Thus, we created two indicators to assess the latent variable *autonomous motivation in the classroom* (teaching and class management).

Self-efficacy was measured with the French-Canadian version (Fernet, Senécal, & Guay, 2005) of the Classroom and School Context Teacher Self-Efficacy Scale (Friedman, 2003). The classroom efficacy subscale consists of three factors: instruction (7 items, e.g., “I believe I can be creative in my work with students”, $H = .83_{T1}$, $H = .81_{T2}$), discipline (3 items, e.g., “I believe I easily overcome student interruptions in class,” $H = .84_{T1}$, $H = .85_{T2}$), and consideration of students (7 items, e.g., “I believe I am flexible and adaptive in my relations with students,” $H = .85_{T1}$, $H = .86_{T2}$). All items were rated on a six-point scale ranging from 1 (never) to 6 (always). The French-Canadian version has shown adequate construct validity, supported by correlations between subscales and indicators of teachers’ functioning at work (burnout and work satisfaction). However, because the subscales for instruction and consideration of students are highly correlated ($r = .85$, Fernet et al., 2005), we aggregated them into a single manifest variable *perceived efficacy in teaching*. On the other hand, the discipline subscale was used to assess teachers’ self-efficacy in class management. Therefore, we used two indicators to assess the latent variable *self-efficacy in the classroom* (teaching and class management).

Perceptions of classroom overload were assessed with the French-Canadian version (Brisson et al., 1998) of the Job Content Questionnaire (JCQ; Karasek, 1985), which presents comparable indices of reliability and validity. The overload subscale is composed of nine items (e.g., “I have enough time to perform this task”; reverse). However, we eliminated two items that addressed working with other people because they do not apply to classroom tasks (“When performing this task, I’m frequently slowed down because I have to wait until others have finished theirs,” and “For this task, I don’t receive any contradictory demands from others” (reverse scored). Each of the seven remaining items was rated on a Likert scale ranging from 1 (strongly disagree) to 4 (strongly agree). In addition, we slightly adapted the seven items to assess overload in terms of teaching ($H = .75_{T1}$, $\alpha = .75_{T2}$) and class management tasks ($\alpha = .78_{T1}$, $\alpha = .83_{T2}$). Participants had to rate each item for both teaching and class management tasks. We created two indicators by averaging corresponding items to build the latent variable of *perceptions of classroom overload* (teaching and class management).

Perceptions of students’ disruptive behavior was measured with a French translation of the Pupil Behavior Patterns Scale (PBP; Friedman, 1995). The PBP has shown good internal consistency and temporal stability (Friedman, 1995) as well as satisfactory factorial validity (Hastings & Bhan, 2003). We focused on the students’ disrespect subscale (11 items, e.g., “Students in my class all speak at the same time, which makes a lot of noise,” $H = .87_{T1}$, $\alpha = .89_{T2}$).

This subscale has been positively associated with teacher burnout (Hastings & Bhan, 2003). All items were rated on a six-point scale ranging from 1 (never) to 6 (always). We created three indicators by averaging items to build the latent variable *perceptions of students' disruptive behavior*.

Perceptions of decision latitude in the classroom were assessed with a subscale of the French-Canadian version (Brisson et al., 1998) of the Job Content Questionnaire (JCQ; Karasek, 1985). This subscale is composed of three items measuring overall decisional latitude over work. Each item was rated on a scale ranging from 1 (strongly disagree) to 4 (strongly agree). As for the overload measure, we adapted items to assess decision latitude in teaching ($H = .72_{T1}$, $\alpha = .75_{T2}$) and class management tasks ($H = .80_{T1}$, $\alpha = .83_{T2}$). A sample item is, "This work task allows me to make a lot of decisions on my own." We created two indicators by averaging corresponding items to build the latent variable *perceptions of decision latitude in the classroom*.

Perceptions of school principal's leadership behaviors were measured with a four-item scale adapted from the Supervisory Style Inventory (Blais, Lachance, Brière, Dulude, & Richer, 1991), which was developed in French. This scale assesses leadership behaviors (autonomy-supportive, competency-supportive, involvement-supportive, controlling, depreciative, and laissez-faire). Participants were asked to indicate the extent to which their school principal interacted with them in a given way (e.g., "I am very closely monitored by my school principal"; controlling). In this study, because we focused on teachers' autonomous motivation and self-efficacy, we used matching leadership behaviors, that is, autonomy-supportive and controlling as well as competency-supportive and depreciative. We used one item to assess each style, for a total of four items ($H = .71_{T1}$, $\alpha = .75_{T2}$). Items were rated on a seven-point scale ranging from 1 (do not agree at all) to 7 (agree very strongly). We created two indicators by subtracting a positive from a negative style (autonomy-supportive – controlling and competency-supportive – depreciative).

Burnout was assessed with the French-Canadian version (Dion & Tessier, 1994) of the Maslach Burnout Inventory (MBI; Maslach & Jackson, 1986). Emotional exhaustion was composed of nine items (e.g., "I feel emotionally drained from my work," $H = .93_{T1}$, $H = .95_{T2}$). Depersonalization was assessed with five items (e.g., "I've become more callous toward people since I took this job," $H = .70_{T1}$, $H = .80_{T2}$). Personal accomplishment was measured by eight items (e.g., "I have accomplished many worthwhile things at this job," $H = .78_{T1}$, $\alpha = .83_{T2}$). Responses to all items were scored on a seven-point scale ranging from 0 (never) to 6 (daily). The psychometric properties (internal consistencies and factorial and construct validity) of the French-Canadian version of the MBI are similar to those of the original version (Maslach et al., 2001). We created three indicators by averaging items from subscales to build latent constructs for each burnout component.

2.3. Statistical analysis

2.3.1. Structural equation modeling

We assessed model adequacy with structural equation modeling (SEM) using Mplus 5.21 (Muthén & Muthén, 1998e2010). All models were tested with standardized coefficients obtained by maximum likelihood estimation. Model fit indices were evaluated using the comparative fit index (CFI), the root-mean-square error of approximation (RMSEA), the standardized root-mean-

squared residual (SRMR), and the chi-square test statistic. Because the chi-square test is sensitive to sample size, where the probability of rejecting a hypothesized model increases with sample size, use of relative fit indices is strongly recommended. Following Bentler (2007), we used the CFI, SRMR, and RMSEA. Values below .05 for RMSEA and SRMR indicate a good fit, whereas values up to .08 represent acceptable errors of approximation. As a general rule, CFI values greater than .90 indicate a good fit, superior to .95 being ideal.

2.3.2. *True intraindividual change model*

Based on SEM, Steyer et al. (2000) proposed an approach to modeling interindividual differences in intraindividual change called the true intraindividual change (TIC) model. Using a multi-state model (i.e., multiple measurement occasions) with invariant parameters (MSIP) as a starting point, it is based on two assumptions: first, at least two observed variables measure the same latent variable on at least two occasions; and second, the measurement model (i.e., coefficients of the regressions of the observed values on latent variables) is invariant across time points. To test the second assumption, we performed a CFA analysis to verify the metric invariance (i.e., invariance of factor loadings) of the latent variables investigated across time (October to June). Results provide support for factorial invariance. Compared to the constraint model ($\chi^2(827) = 1666.088$, CFI = .94, SRMR = .05, RMSEA = .04 [90% confidence interval (CI) = .033, .038]), the fit of the model with no invariance constraints ($\chi^2(813) = 1648.259$, CFI = .94, SRMR = .05, RMSEA = .04 [CI = .033, .038]) did not improve significantly ($\Delta\chi^2(14) = 19.32$; n.s.). The TIC model therefore represents true (error-free) intraindividual changes in a longitudinal design.

We used the change version of the MSIP (Steyer et al., 2000), where latent variable differences represent true intraindividual change scores between the two measurement times (October and June). We regressed indicators of each latent variable in June onto the corresponding latent variables for October. Setting these added coefficients at equal to the corresponding factorial loadings (which are equal across time points) transformed the latent factors in June into true intraindividual change scores during the school year (from October to June). This approach therefore allows testing the proposed model based on intraindividual changes. For simplicity, the term “change” is used for the remainder of the manuscript to denote intraindividual change.

Thus, in our study, independent latent change variables (perceptions of overload, decision latitude, students’ disruptive behavior, and principal’s leadership behaviors) were regressed onto dependent latent change variables (exhaustion, depersonalization, and personal accomplishment) through the mediating latent change variables (autonomous motivation and self-efficacy). The regression effects of corresponding predicating latent variables were included to control for baseline levels of each endogenous variable (e.g., latent overload and latent change overload / latent change autonomous motivation). Synchronous correlations between latent and latent change variables were specified within each group of independent, mediating, and dependent factors. Covariances between all baseline latent variables and error terms (uniquenesses) between corresponding indicators were also specified. As mentioned above, factor loadings were treated as invariant over time.

2.3.3. *Missing data*

To rule out differences between teachers who participated or not at both measurement times, we tested the measurement model at T1 for factorial invariance across the two samples. This test

is especially important, because failure to demonstrate factorial invariance as a function of missing values would mean the test is inadequate for evaluating true intraindividual change. For example, if there were no relationships between autonomous motivation and exhaustion in teachers for whom values are missing, the generalizability of the findings would be considerably lessened. Accordingly, we tested for invariance of factor loadings, factor variances, and factor covariances. We compared the fit of the constrained multiple-group model ($\chi^2(461) = 645.553$, CFI = .92, SRMR = .06, RMSEA = .06 [CI = .055, .065]) to that of a model with no invariance constraints ($\chi^2(402) = 983.799$, CFI = .92, SRMR = .08, RMSEA = .06 [CI = .051; .060]). Compared to the constraint model, the fit of the model with no invariance constraints did not improve significantly ($\Delta\chi^2(59) = 44.799$; n.s.). This means that the invariance of the measurement model including burnout components, school environment, and motivational factors is supported: factor loadings, error variances, and covariances do not differ significantly across either sample at T1. Moreover, results indicate no significant differences between the two samples in the means for all latent variables.

Although these results suggest no selection bias, it is generally considered inappropriate to disregard missing values by using a listwise deletion of cases (Davey et al., 2001; Peugh & Enders, 2004). To circumvent this problem, we used the full information maximum likelihood (FIML) approach (Mplus) to estimate missing values. Briefly, this methodology rebuilds the covariance matrix and sample means estimates. This enables maximum use of all non-missing data, resulting in more accurate results than with traditional approaches to missing data (Jamshidian & Bentler, 1999). Thus, all analyses presented in the Results section are based on a sample of 806 participants with estimated missing values at Time 2. It is worth mentioning that we also tested the proposed model with the subsample that participated at both measurement times ($n = 433$) and obtained the same results pattern.

3. Results

3.1. Preliminary analysis

Descriptive statistics and correlations among study variables are presented in Table 1. Correlations were estimated using confirmatory factorial analysis (CFA), which provides satisfactory data fit ($\chi^2(1035) = 15,719.808$, CFI = .94, SRMR = .05, RMSEA = .036 [CI = .033, .038]). As can be seen in Table 1, all correlations between latent variables at T1 are significant and in the expected direction. Note that negative correlations between latent change variables ($\eta_2 - \eta_1$) are due to the fact that h_1 is a component of the difference $\eta_2 - \eta_1$ (see Steyer et al., 2000). In addition, the patterns of change in the teachers' burnout component are related to patterns of change in motivational factors and most school environment factors.

We also examined latent means (see Table 1), or mean change in latent constructs (taking measurement error into account). Results reveal three general tendencies in our sample toward changes in burnout and its correlates. First, regarding teachers' perceptions of burnout, although emotional exhaustion was stable over the school year, depersonalization increased and personal accomplishment decreased. Second, as for motivational factors, teachers' autonomous motivation and self-efficacy decreased over the school year. Third, latent means for perceived school environment factors were stable over time, except for decisional latitude in the classroom, which increased over the school year. That said, it is important to note that these trends do not exclude

potential differences in intraindividual change. For instance, although there is no significant change at the group level, some teachers may have perceived more change than others, such as increased classroom overload.

In order to determine the effect of background variables, we built an SEM model in which each latent and latent change variable was related to demographic variables (age, gender, teaching level, and employment contract). Fit indices for this model are satisfactory ($\chi^2(969) = 1993.381$, CFI = .93, SRMR = .05, RMSEA = .037 [CI = .035, .040]). Results reveal nine significant paths ($p < .01$), of which two concern gender and seven teaching level. Gender is negatively associated with depersonalization at T1 ($\beta = -.17$, $p < .01$) and changes in depersonalization over the school year ($\beta = -.17$, $p < .01$). Thus, women reported higher depersonalization than men, not only at the beginning of the school year but also with a greater increase over the school year. Regarding teaching level, high school teachers show greater autonomous motivation ($\beta = .14$, $p < .01$), self-efficacy ($\beta = .19$, $p < .01$), personal accomplishment ($\beta = .17$, $p < .01$), and lower depersonalization ($\beta = -.13$, $p < .01$) than their elementary counterparts at T1. In addition, although high school teachers show a significant increase in perceived efficacy ($\beta = .14$, $p < .01$) over the school year compared to elementary teachers, they reported a greater increase in job demands ($\beta = .14$, $p < .01$) and emotional exhaustion ($\beta = .16$, $p < .01$). We therefore controlled for the effects of gender and teaching level in subsequent analyses.

3.2. Testing the motivational model of change in teacher burnout

To test the adequacy of the proposed model, three models were built according to Kelloway's (1998) procedure to test mediation. 1) A fully mediated model included only indirect paths from latent change school environment factors to latent change burnout components through latent change motivational factors. 2) A partially mediated model consisted of the proposed model with the addition of direct paths connecting latent change school environment factors to latent change burnout components. 3) A non-mediated model comprised direct paths connecting latent change school environment to both latent change mediators and latent change burnout components, with no path from latent change motivational factors to latent change burnout components. The SEM analysis results show that the fully mediated model provides a satisfactory fit to the data ($\chi^2 = 1871.343$, $df = 913$, CFI = .936, SRMR = .057, RMSEA = .036 [.034, .038]). The fit of the partially mediated ($\chi^2 = 1842.348$, $df = 889$, CFI = .936, SRMR = .056, RMSEA = .036 [.034, .039]) and non-mediated model ($\chi^2 = 1846.708$, $df = 895$, CFI = .936, SRMR = .056, RMSEA = .036 [.034, .039]) are almost identical to that of the fully mediated model ($\Delta\chi^2[24] = 28.995$; n.s. and $\Delta\chi^2[18] = 24.635$; n.s.). This indicates that neither including direct paths nor excluding mediation paths significantly improves the model fit. Thus, in terms of parsimony, the fully mediated model offers the best-fitting solution. Coefficient paths of the fully mediated model are depicted in Fig. 2 (for simplicity, covariance paths between latent variables and/or latent change variables are not depicted because they are virtually the same as the latent correlations presented in Table 1). Controlling for the effects of gender and teaching level, and taking into account the baseline regressive effect of corresponding latent variables, results show that changes in teachers' perceptions of classroom overload ($\beta = -.29$) and students' disruptive behavior ($\beta = -.24$) are negatively related to changes in autonomous motivation, which in turn predict changes in emotional exhaustion ($\beta = -.28$). They also indicate that changes in teachers' perceptions of students' disruptive behaviors ($\beta = -.46$) and school principal's leadership behaviors ($\beta = .39$) are

related to changes in self-efficacy, which in turn predict changes in emotional exhaustion ($\beta = -.37$), depersonalization ($\beta = -.38$), and personal accomplishment ($\beta = .63$).

4. Discussion

In recent decades, the burnout research has identified a number of potential work environment and motivational determinants of teacher burnout. Still, little is known about how the correlates change over time or how patterns of change predict changes in teacher burnout. Using a latent intraindividual change approach, we developed and tested a motivational model of teacher burnout. This model posits that, over the school year, changes in teachers' perceptions of the school environment (demands and resources) are likely to predict changes in burnout components (emotional exhaustion, depersonalization, and personal accomplishment) through motivational factors (autonomous motivation and self-efficacy). Taken together, our results, when controlled for potentially confounding variables, provide support for the proposed model.

4.1. Theoretical implications

This study makes a number of theoretical contributions to the literature. First, it underscores intraindividual changes in burnout over time. Thus, even though burnout components such as emotional exhaustion may be relatively stable at the group level, some teachers feel more (or less) burnt out than others over the school year. These results are interesting in that burnout has typically been viewed as rather stable and consistent over time (Schaufeli, 2003). Our findings contribute to prior longitudinal studies that reveal patterns of change in burnout components at the group level. More importantly, they underscore the fact that changes in burnout are predicted by changes in teachers' perceptions of school environment and motivational factors. The inclusion of demographic variables (gender and teaching level) reveals some trends, such as the fact that women are more likely to become emotionally exhausted over a school year. Although this result is not inconsistent with past research (Maslach et al., 2001), it opens the door for future studies to more systematically explore the potential effects of teachers' demographic characteristics on changes in burnout.

Second, our study underscores that changes in teachers' perceptions of school environment and motivational factors are important correlates of change in burnout components over the school year. Although we examined a limited set of variables, our findings suggest that teachers' perceptions of interpersonal factors (students' behavior and the principal's leadership behaviors) are particularly influential in the burnout process. These findings are interesting in light of SDT, which places greater emphasis on interpersonal elements in the work environment, such as managerial climate and leadership, which influence employee well-being (see Gagné & Deci, 2005). However, our results indicate that other demanding aspects of the job, such as classroom overload, are involved in the burnout process. These findings are consistent with the larger literature on burnout, which suggests that job demands are crucial in the etiology of burnout. More specifically, the JD-R model states that demands induce a stress process that results in energy depletion. Nevertheless, our results reveal that a gain (or loss) in a particular job resource, such as perceptions of support by the school principal, may also contribute to a decrease (or increase) in burnout components over time. Although our study does not directly address this differential process, as we used bivariate correlations, future studies could consider the possibility that not

only does the experience of loss precipitate burnout, the experience of gain may also prevent its development (see Hobfoll, 1998).

As for motivational factors, it appears that teachers' perceptions of both autonomous motivation and self-efficacy are important correlates of burnout. Teachers who gradually perceive themselves as less autonomously motivated and efficacious in accomplishing their classroom tasks, even as they perceive greater pressure to do so, are more likely to be more exhausted at the end of the school year. Although the role of self-efficacy has been largely recognized in the burnout literature (Brouwers & Tomic, 2000; Skaalvik & Skaalvik, 2010), our results argue that self-determination is another key motivational factor in teacher burnout. These findings shed further light on the burnout sequence. Leiter and Maslach (1988) suggest that emotional exhaustion is the hallmark of burnout, and that it can trigger other dimensions (i.e., depersonalization and reduced feelings of personal accomplishment). Accordingly, if autonomous motivation is an additional motivational factor that buttresses personal energy, it might consequently delay the burnout process. Although firm conclusions about causality cannot be drawn from our study, the results suggest that teachers' perceptions of efficacy over time are likely to reduce the manifestation of all three burnout components. These findings are in agreement with Leiter's (1992) view that burnout may reflect a crisis in professional self-efficacy. Although further research is needed on this issue, the present study clearly indicates that the three components of burnout should be considered separately, and not as a combined variable.

Furthermore, our findings highlight the active role of motivational factors in the burnout process, suggesting that teachers' perceptions of both resource-based (principal's leadership behaviors) and demanding aspects of the school environment (classroom overload and students' disruptive behavior) are related to burnout components through motivational factors. In other words, the effect of environmental demands is particularly detrimental to teachers' psychological well-being when they perceive that their self-determination and efficacy are threatened. These findings contribute to the previous research, particularly concerning the JD-R model, which suggests that motivational factors are triggered by job resources alone (Bakker & Demerouti, 2007).

A third theoretical contribution is our finding that changes in perceptions of certain types of job demands and resources are more salient than others for understanding changes in teachers' motivational factors and burnout components. Nevertheless, the results patterns suggest that burnout is not prompted solely by a particular set of environmental factors. The relevance of considering specific aspects of the school environment is underscored by the links between environmental and motivational factors. It is not that burnout is related more to perceptions of job demands than to perceptions of job resources, but rather that the psychological processes underlying the progression of burnout over time differ within these work-related aspects. For instance, perceptions of excessive classroom overload may exacerbate teachers' exhaustion, because it erodes their autonomous motivation in the classroom, whereas it may have less influence on teachers' perceptions of efficacy. In contrast, students' disruptive behavior may lessen teachers' capacities to teach and manage the class effectively, with perhaps less effect on teachers' motivation in the classroom. Future research could seek to evaluate further aspects of teacher functioning. With respect to motivational factors, Skaalvik and Skaalvik (2011) recently showed that a sense of belongingness is a non-negligible factor in predicting teacher burnout. Similarly, Pyhalto, Pietarinen, and Salmela-Aro (2011) contend that the interpersonal relationships that

teachers have with their students and with the larger school environment, including parents and the community, contribute to teacher burnout. Given the complex work of teachers, considering a wider range of work-related activities would allow a more complete analysis of the antecedents of job burnout.

4.2. Practical implications

Although our findings need to be further validated, the issue of changes in burnout and its correlates provides insights into how to develop effective interventions to promote teachers' well-being. Specifically, it allows identifying specific aspects of teachers' tasks that may cause or prevent burnout.

With respect to classroom work, which forms the cornerstone of our model, the results suggest that burnout may be precipitated by motivational factors and perceptions of certain aspects of the job. In this sense, interventions to reduce demands or to increase resources should manage to modify teacher's perceptions of the work environment, at least in terms of these aspects. For instance, collaborative coaching could encourage teachers to reflect on their practices and rethink them, for example, work organization and classroom management. By promoting professional development, such initiatives could support teachers' feelings of competence in the classroom, and lead them to appreciate and value their work more. Furthermore, in terms of the variables considered in this study, more positive perceptions of the principal's leadership behaviors could foster feelings of self-efficacy in teachers. By their nature and through their actions, principals tend to shape their employees' perceptions, given that they can define and design the reality in which their teachers evolve (Smircich & Morgan, 1982). Principals who adopt autonomy-supportive behaviors can make themselves available to provide information, clarify ambiguities related to their role or tasks, respond to questions, and offer assistance or guidance as needed. Furthermore, they can foster a positive perception of resources by creating an autonomy-conducive environment, sharing information, and acknowledging teachers' contributions.

Another important and parallel route to alleviating teacher burnout would be to improve their motivational resources for classroom work. To this end, educational interventions may help teachers develop the requisite attitudes and competencies to more effectively deal with problematical work situations. For instance, teachers may be able to manage classroom overload and disruptive student behavior if they value class management and feel that it is important (autonomous motivation), or if they feel effective in coping with situations (self-efficacy). Although few studies have investigated the effectiveness of such interventions, Gaudreau, Royer, Frenette, and Beaumont (submitted for publication) suggest the relevance of training programs on positive management of classroom situations. More precisely, they showed that an ongoing training program consisting of eight sessions during a school year contributed to perceptions of self-efficacy in teachers, specifically in classroom management. Future research along these lines would be a promising direction.

4.3. Limitations

Certain limitations should be taken into consideration when interpreting the results of this study. First, although the longitudinal design improves on previous burnout research and provides stronger support for correlates of change in teacher burnout, data were collected at two time points

only. Although the time interval respected the typical school-year calendar, a panel of data based on more than two time points would be more informative on the long-term stability of change in correlates of burnout among teachers. It would also allow for investigating specific patterns of change in a number of variables over the school year.

Second, although our results show significant relationships between patterns of change in teacher burnout and its correlates, no causal inference should be made. For example, it is possible that teachers whose perceptions of burnout increased would not only feel less self-motivated, they would also perceive the work environment more aversively. Although the burnout research has typically supported the contention that work environment and individual factors result in burnout (Zapf, Dormann, & Frese, 1996), it is difficult to demonstrate unambiguous causality in non-experimental studies. In large-scale studies, a fruitful avenue would be to incorporate additional school environment and motivational factors into the study of teacher burnout in order to examine their impact on students' achievement (Van Houtte, 2011).

Third, the proposed model appears consistent with the idea that motivational factors mediate the relationships between perceptions of school environment factors and burnout. Although the vast body of STD-oriented research has supported the idea that motivational factors act as mediators between the social milieu and psychological functioning (Ryan & Deci, 2000), a comprehensive testing of the model in the present study would require more than two time points (Cole & Maxwell, 2003). Further research is needed to better delineate the mediating processes assumed in the motivational model of teacher burnout.

Fourth, our study relies exclusively on self-reported measures, which raises the possibility of shared method variance. We tried to minimize this problem by a) selecting differently formulated self-report measures, b) using different scale ranges, and c) correlating uniquenesses between same constructs measured at both time points (see Podsakoff, MacKenzie, Lee, & Podsakoff, 2003). It is important to keep in mind that this study addressed intraindividual change. It would have been difficult to use methods other than self-reported measures to address these concerns, especially with the large number of participants in this study.

In sum, despite the above-mentioned limitations, our findings provide support for the proposed motivational model of changes in teacher burnout. There is evidence that variations in teachers' perceptions of the school environment over time are likely to predict burnout through motivational factors. Accordingly, we believe that considering a combination of motivational and work-place factors provides additional cues for preventing teacher burnout.

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Figure 1. Proposed model; Δ = intraindividual change; Beh. = behavior.

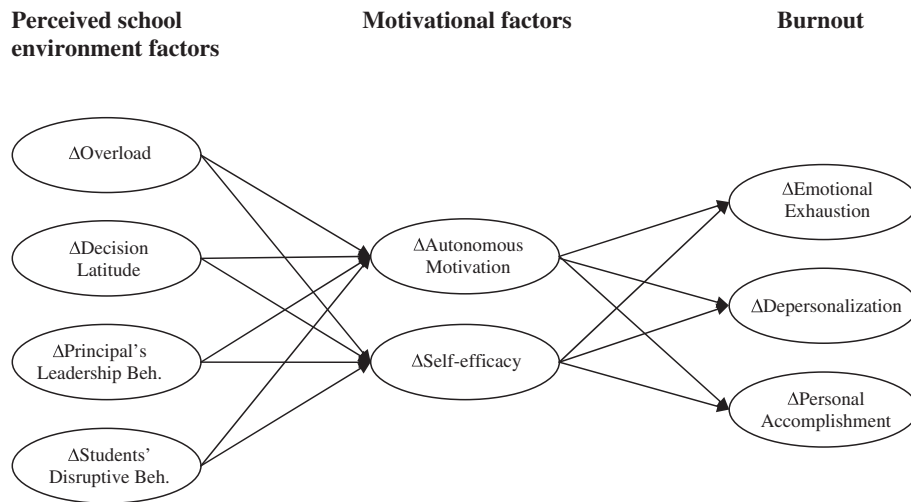


Figure 2. Final model with significant standardized path coefficients; Δ = intraindividual change; Beh. = behavior; aGender (women = 1, men = 2); * $p < .05$, ** $p < .01$.

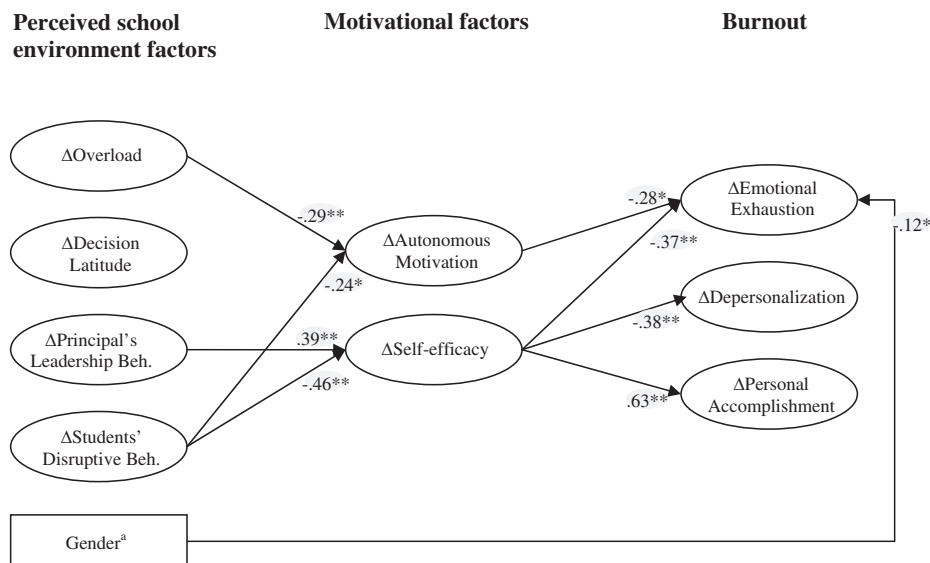


Table 1. Descriptive statistics and correlations between latent and latent change variables.

Variables	Latent means	Variances	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18
1- Overload T1	2.85	.18	–																	
2- Decision latitude T1	3.68	.07	–.20**	–																
3- Principal's leadership beh. T1	2.60	2.35	–.27**	.37**	–															
4- Students' disruptive beh. T1	2.22	.23	.45**	–.30**	–.19**	–														
5- Autonomous motivation T1	6.81	5.16	–.37**	.33**	.33**	–.34**	–													
6- Self-efficacy T1	4.53	.20	–.24**	.43**	.38**	–.34**	.46**	–												
7- Emotional exhaustion T1	3.10	1.34	.51**	–.35**	–.48**	.46**	–.47**	.45**	–											
8- Depersonalization T1	1.48	.91	.38**	–.27**	–.41**	.47**	–.41**	–.56**	.60**	–										
9- Personal accomplishment T1	4.88	.30	–.29**	.41**	.43**	–.40**	.44**	.84**	–.52**	–.51**	–									
10- Δ Overload	.02	.09	–.36**	.01	.09	–.10	–.18*	–.03	–.10	–.07	.03	–								
11- Δ Decision latitude	.08**	.06	–.03	–.54**	.00	.02	.04	.02	–.01	–.07	.04	.04	–							
12- Δ Principal's leadership beh.	–.16	1.41	–.00	.09	–.29**	.01	–.07	–.03	.04	.06	.05	–.15	.08	–						
13- Δ Students' disruptive beh.	.21	.13	.06	–.05	–.03	–.22**	–.08	–.07	–.01	.06	–.05	.21**	–.10	–.08	–					
14- Δ Autonomous motivation.	–.72**	2.31	.02	.03	–.07	.02	–.17*	–.03	.10	.07	.02	–.29**	.03	.11	–.25**	–				
15- ΔSelf-efficacy	–.08**	.07	.00	.04	–.06	.03	–.05	–.19**	.04	.11	–.11	–.13	.02	.34**	–.38**	.27**	–			
16- Δ Emotional exhaustion	.03	.70	–.04	.01	.09	–.09	.12*	.04	–.29**	–.23	.03	.22**	–.04	–.25**	.38**	–.40**	–.39**	–		
17- Δ Depersonalization	.30**	.68	.03	–.05	–.00	.04	–.02	–.10	–.05	–.21**	–.07	.10	–.00	–.16	.28**	–.20*	–.40**	.60**	–	
18- Δ Personal accomplishment	–.09**	.14	.07	–.04	–.15	.17*	–.08	–.10	.10	.16*	–.15*	–.26**	.00	.28**	–.29**	.22**	.68**	–.40**	–.32**	–

Note. Δ = intraindividual change ($\eta^2 - \eta^1$); correlations in italics represent relationships among latent change variables; Beh. = behavior.

* $p < .05$; ** $p < .01$.