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## The State of Department Store Retailing

# A Thesis for the Honors Program Juanita Smith Spring 1993

Approved by

S. M Fached

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There is no doubt that department store retailing has changed dramatically from its beginnings one hundred fifty years ago. Fulfilling far more than just shopping needs, early department stores went to great lengths to entertain their customers and to ensure their comfort. Such stores also set the standards for consumer buying behavior: people bought what the department stores said they should buy.

Today, however, the opposite holds true. Consumers direct the behavior of retail establishments to a much greater extent than in the past. Modern department stores concentrate on offering product mixes desired by the consumer at the current time. The failure to recognize and respond to consumers' changing needs and wants is one reason for the decline of many department stores.

Department stores must adapt to new realities in retailing if they are to remain successful. Such realities include adopting technology that will improve efficiencies and lower expenses and responding to the changing needs and wants of consumers.

These two realities were irrelevant in the early days of department stores. Much of the technology currently utilized by retailers was unavailable. And, customers were driven by retailer-inspired motivations. Nevertheless, it is important to examine the history of department store retailing to gain a better understanding of its place in society and its function in the marketplace.

It is also essential to consider the future of

department stores. The continuing presence of these retailers affects not only competitive forms of retailing but also the consumer himself.

#### THE RISE OF THE DEPARTMENT STORE

Prior to 1850, the retailing entity known as the department store did not even exist (Benson 12). In 1850, two types of establishments dominated American retailing: the rural or small-town general store that met the demands of the local market, and the urban shop that specialized in a narrow line of goods, such as umbrellas. General stores eventually grew into department stores as small towns became cities, but the first department stores actually evolved from the urban shops.

Alexander Turney Stewart, Rowland H. Macy, John Wanamaker, and Marshall Field, among others, helped to move retailing into its new era "by diversifying their offerings, adopting the one-price system [eliminating haggling over prices], pledging not to misrepresent merchandise, promising refunds or exchanges for unsatisfactory goods, allowing free access to their establishments without the obligation to buy [previously a purchase was expected], and limiting their dependence on credit in stocking their stores" (Benson 13). These store owners were not consciously seeking a new type of firm but rather were concerned with the immediate health of their businesses (13).

Whether Macy's was America's first true department store is a question that may never be answered satisfactorily. A.T. Stewart's, Zions, and Wanamaker's have also been credited with the same distinction. There is little doubt, however, that Macy's flagship store in New York City, covering 2,200,000 square feet of floor space, became the largest department store under one roof (Hendrickson 61). Macy's also was the largest retail operation in New York before it was twenty years old (Benson 14).

Department stores boasted an unprecedented combination of size and variety. In 1875, Macy's stock included home furnishings, toys and dolls, books, candy, sporting goods, china, glassware, and silver. Macy continued adding departments to attract new customers (16).

Department stores proved to be far more than just places for purchasing an extremely wide variety of goods. They were sources of entertainment as well. Window-shopping became a welcome diversion, and just viewing the decor of department stores was an adventure. Fine woods, gleaming marble, and luxurious carpets were decorating standards (19). "Shopping was not just purchasing but an agreeable and leisurely diversion in luxurious surroundings, lured with exciting events to relieve daily tedium. . ." (Benson 21).

Department store facilities were designed to encourage shoppers to linger within the store and thus presumably buy

more merchandise. At one time, the stores had lounges supplied with newspapers and stationery. In the mid-1880's, Wanamaker's, Macy's, and Field's provided telephone and telegraph stations as well as post offices. And, in 1878, Macy's opened the first department store cafeteria (20).

#### DEPARTMENT STORE DILEMMAS

Although department stores boasted a glorious reputation and fabulous success for years, many have recently closed or undergone major changes in ownership. Everyone in American retailing agrees the country is 'overstored' and that many takeovers, mergers, and bankruptcies can be expected. The number of retail failures rose thirty-five percent from 1990 to 1991, with about 17,315 retailers filing for bankruptcy or closing completely, according to Dun & Bradstreet, Corp. In 1984, the average annual failure rate fell somewhere between 12,000 and 14,000 (Swisher H5).

Buffums in California, an 87-year-old department store chain, announced its liquidation in April 1991 after deeming further reinvestment in the business futile. Chief Financial Officer Chris Tassos commented, "'There's not really a place for a medium-size department store chain today. We didn't have enough volume to compete with a Nordstrom or May Co. in advertising and maintain our visibility' " (Koselka 71).

In January 1990, Federated Department Stores, along with sister company Allied Stores, filed for Chapter 11 protection. They were unable to draw a high enough price for Bloomingdale's or raise capital in any other way (Solomon 7). In February 1992, Federated Stores, Inc., did emerge from the bankruptcy, the biggest in retail history (Swisher H1).

Massive debts have been a major cause of many department stores' downslide (Solomon 7). Heavy borrowing has financed what industry observers claim has been a huge overexpansion of retail space during the past twenty years (Swisher H5). Store size, however, is expected to decline as retailers attempt to improve profits by reducing the square footage leased. Today, more than eighteen square feet of retail space exists for each American, double the 1972 amount (Schmeltzer 7-1).

But high leverage is not the only problem facing department store retailers. As a group, their market share has been slowly declining. Kurt Salmon Associates, a retail and soft-goods consulting firm, reports department stores accountable for 23.6 percent of all retail dollars spent on the key area of women's apparel in 1990, down from 24.1 percent in 1989 and 24.5 percent in 1988 (Solomon 4). For all apparel, department stores held 21 percent in 1990, down from 21.8 percent in 1989 and 21.6 percent in 1988 (7).

A study by Tactical Retail Solutions, a New York consulting firm, indicated that traditional department

merchandise sold in the United States in 1991, down only four percentage points from their 1981 share. A "traditional department store" stocks a larger array of goods than stores such as Nordstrom's and Neiman-Marcus. These goods generally include apparel, housewares, and home furnishings.

While several famous department store chains have filed for bankruptcy during the last six years, department stores have relinquished only two percent of the market since 1986. But Tactical Retail Solutions does estimate that department stores' share of the general merchandising market will fall another two percentage points by the mid-1990's (Strom Al).

#### THE RETAILING REALITY OF NEW TECHNOLOGY

In order for department stores to reverse the steady erosion they have been experiencing, they must address new retailing realities. One of these is the adoption of new technology.

Dan Raff, assistant professor of retailing at Harvard Business School, believes department stores have not been getting the latest styles onto the sales floor quickly enough. This is largely because they have been slow in implementing new technologies, such as electronic data exchange and bar coding systems, which allow stores to track day-to-day sales of particular items. "'This makes it

possible to have lower inventory levels and maintain a more intensive policy of stocking just what people want, " says Raff.

It generally takes several months for the merchandise which department stores order to actually reach store shelves. According to Raff, "'When you make orders that early, you only have a glimmer of what's going to happen in the future. People's tastes change' "(Solomon 7). The Limited, a specialty store concentrating on women's apparel, estimates it takes between twenty-one and sixty-three days to get merchandise on its shelves. A senior-level executive with a Federated store comments, "'Some of the success of specialty stores has to do with the fact that they have a more sophisticated way of knowing what they're selling. A big part of retailing is having the product in stock and having it out on the floor.' "(8).

Federated Department Stores, Inc., Dillard Department Stores, and the May Department Stores Company all have some form of computerized inventory-management and back-office record-keeping ("Helping D6). Dillard's, based in Little Rock, Arkansas, with stores throughout the South and Southwest, is perhaps the strongest department store chain in the United States because of the advanced systems that allow the company to keep its inventory lean and still maintain a full assortment of merchandise (Strom D4).

According to Glen H. Griffith, chief executive of the Sabre Group, computerized systems provide " 'instant access

to information that helps you make judgements about how to run your business, which you never had before.' "Sabre, a branch of Federated, handles the parent company's computer system and even sells the system to other retailers. Macy's has been a Sabre client since 1990, a contract worth \$6 million to Federated ("Helping" D6).

In the past six years, most of the "big" department store chains have implemented such new technology. The money saved can be used for training and paying superior salespeople, for improving signs and fixtures, and for achieving better customer service (Strom D4).

#### THE RETAILING REALITY OF THE CHANGING CONSUMER

Another retailing reality department stores must address is the changing needs and wants of the consumer.

"Knowing when, where, how, and why customers are shopping—and then providing the appropriate hours, venues, methods, and merchandise to match—could be considered a 'nutshell' description of successful retailing" (Gill 32).

Industry observers say many department stores have lost touch with the consumer. Kurt Barnard, publisher of Barnard's Retail Marketing Report, argues that department stores instead have largely overlooked 'radical and dramatic' changes in consumer lifestyles during the past twelve to fifteen years (Solomon 17).

Professor Richard Feinberg of Purdue University

observes, "'Instead of the nuclear family, we have live-alone singles, live-together singles, adults living with adult children, two-career parents with (or without) kids, [and] mine-and-yours families.' " By the year 2000, one-third of adults will be in single-person households, which could cause loneliness. This trend should encourage retailers to focus on the marketing of VCR's, step-up video products with many features, and other items that can be enjoyed alone (Bergmann 77).

The growth of younger two-income families, with discretionary dollars but little time to spend them, has led to a decrease in retail patronization. Not tolerating poor retail service, including long lines and inconvenient hours, these consumers use direct marketing heavily.

The aging population, for instance the "Baby Boom" generation, has great potential for retailers (Flicker 66). The Baby Boomers are not only well-educated and well-established, but they will inherit from the pre-World War II generation, giving them increased disposable income to spend on goods and services. These individuals will demand better service, convenience, quality rather than quantity, and shorter checkout lines (67).

In order to help satisfy the customer's growing demand for high-quality service while increasing productivity (dollar volume per hour), department stores are deploying their employees more effectively and teaching them how to make sales more courteously (Agins B1). Macy's is allotting

more salespeople to so-called "relationship" departments, such as luggage and jewelry, in which customers need extra assistance. In "convenience" departments, such as hosiery, shoppers are on their own (B10). To the stores' benefit, no additional employees are being hired. Existing ones are simply being removed from certain departments to work in others (B1). At Macy's, salespeople no longer have to leave customers to get authorizations on returns and no longer have to complete inventory tasks. This way customers receive faster service and more attention from the salesperson (B10).

Phyllis Tama, vice-president of the executive research firm of Thorndike Deland, believes the real issue of the 1990s will be customer service. And, importantly, customers will shop where they feel the most comfortable and where they will receive the best service, regardless of merchandise selection (Gill 8).

Consumers continue to shop at department stores for several reasons. "First, while specialty stores have built their fortunes either by marketing sharply priced brand names or by developing high-fashion private labels, department stores are still the first place where designers and upscale manufacturers in apparel and home furnishings go to launch their newest collections" (Solomon 8).

Just as designers and upscale suppliers have confidence showcasing their latest lines in department stores, consumers have confidence shopping there. Department store

customers in general trust that the quality and taste level of their purchases will be high.

Department stores also still provide entertainment.

For example, Macy's hosts an annual Thanksgiving Day parade.

And department stores across the United States have

celebrity appearances, decorating seminars, bridal fairs,

cosmetic demonstrations, traffic-building one-day sales, and

even Santa Clauses to draw in customers.

To many consumers, however, the attraction of department stores is their wide selection of products, from clothes and accessories to linens and glassware. Sue Kronick, senior executive vice-president with Bloomingdale's, comments, "'Department stores are like vertical malls. As consumers age, how many are going to want to walk three miles through an actual mall just to get what they want?' " (Solomon 8).

Bill Ress, chairman of the retail management consulting firm C.W. Ress, identifies five factors which drive the customer. These factors include service and information, selection, convenience, merchandise and merchandise presentation, and price. According to Ress, department store retailers have been ignoring all of the driving factors except price (Gill 10).

To compete with such discounters as K-mart and Wal-Mart, department stores are pricing items differently. Previously they caused consumers to question their credibility by putting out merchandise at full price and

then marking it down for a sale the next week. This process not only trained customers to delay their purchases but also hurt profit margins. Federated and other chains are now setting prices lower initially and keeping them there. Retailers suggest that this practice conveys to consumers that retail prices are fair prices.

Although initial prices on most items are lower than when sales are run routinely, eliminating markdowns means spending less money in special promotional advertising and on labor costs to reticket merchandise. In addition, this pricing strategy can increase sales and thus lower expenses as well as improve productivity. Bloomingdale's decreased its "spur-of-the-moment" sales, sales on individual items or groups of items as opposed to department-wide sales, by eighty-five percent in the first three quarters of 1992 ("Retailers" D1).

#### J.C. PENNEY -- ADAPTING TO RETAILING REALITIES

J.C. Penney Company Inc., America's fourth largest retailer (Zellner 51), is one department store which has responded to new realities in retailing. By adapting to the consumer's desire for higher quality merchandise at lower prices, store profitability has increased dramatically.

Ward's Business Directory of U.S. Private and Public

Companies - 1993 ranks Penney's third in department store sales, preceded only by Sears Roebuck and Company and the Sears Merchandise Group (see appendix for complete ranking).

Business Week places Penney's seventy-eighth in its 1993 listing of the top one thousand companies ranked by stock market value. Valued at \$9,693,000,000, the department store rose eighteen places from its 1992 ranking ("The Top 1000 Companies" 122). The company's market value rose thirty-four percent from 1992 to 1993, against an industry composite increase of eighteen percent.

In the discount and fashion retailing category,
Penney's ranks sixth. With sales of \$18,009,000,000 for the
1992 calendar year, the department store saw an eleven
percent increase over 1991 sales. The industry composite
for 1992 sales was \$305,316,000,000; for percentage of
change from 1991 sales, the industry composite was twelve
percent. Penney's profited \$777,000,000 in 1992--a 194
percent increase from 1991, compared to the industry
composite of \$6,009,300,000--a four percent decrease from
1991 ("The Top 1000 U.S." 172).

Penney's position was far from profitable less than two years ago. During the 1980s, the chain wisely worked to differentiate itself from rival Sears by eliminating such lines as tires and hardware. Penney's also began offering trendier looks and respected brands like Oshkosh B'Gosh and Levi's. But the effectiveness of these two moves was almost undone by the store's decision to expand its selection of more expensive lines--just when the recession of 1990-91 and the Persian Gulf War were stifling consumer spending. In 1991 store earnings fell thirty-six percent; 1989 earnings were a record \$822 million (Zellner 51).

While declining profits indicated some form of change was necessary, consumer input provided specifics for the new marketing strategy. Quantitative data from surveys and qualitative data from focus groups were obtained from consumers. Information regarding competitive activity and societal trends was also collected (Mack).

William R. Howell, Penney's chairman and chief executive officer, believes consumers have money to spend but have become more pragmatic and value-oriented than ever. According to him, "'If you give them value and treat them intelligently, they are going to frequent your business' "(Ramey 15). W. Barger Tygart, executive vice-president and director of merchandising for Penney's, feels consumers now use strong price/value criteria centering on quality when shopping ("Working" 92).

Penney's new marketing strategy certainly addresses value, with ten to thirty-three percent price cuts on hundreds of high-volume and fashion items in 1991 (Ramey 15). The price reductions involved mostly private-label goods in hosiery, sportswear, dresses, and intimate apparel, but care was taken to maintain quality. For instance, the price of a silk shell was cut thirty-three percent without any change in construction.

"'Our margins might be lower on a product, but in total, our margins are improved because we are selling more of it and more of it at less off,' " commented Jim Oesterreicher, president of stores and catalog. "'Because

our [product] assortments are more focused we don't have as many markdowns on odds and ends, so gross margins are up more than sales,' " he added.

According to Oesterreicher, Penney's current assortment and mix of merchandise better addresses today's consumer. The store's merchandise now also has "genuine fashion quality appeal" (Jovine 6). William Howell believes Penney's has 'tremendous momentum' because the store has found the right balance of private-label merchandise, national brands, and pricing (Ramey 15).

To communicate its new message to consumers, Penney's hired the Dallas advertising agency of Temerlin McClain in late 1991. Utilizing a \$100 million budget for broadcast advertising, up eighty-two percent from 1992, the agency is informing consumers of Penney's quality and value (Zellner 52).

In addition, the advertising campaign emphasizes Penney's change into a more fashionable store. This strategy is based on research which indicated that consumers were not aware of the department store's efforts to update its fashions. According to Oesterreicher, "'A lot of customers who have taken a vacation from J.C. Penney are gradually coming back -- some as a result of the campaign -- to look us over' " (Jovine 7).

In a telephone interview, Beth Mack, senior vice-president/account director at Temerlin McClain, contrasted Penney's previous and current advertising.

"Before Penney's advertising was soft-sell, lifestyle-oriented, and out-of-store. Now it's a visual depiction of the shopping experience in the store." While a field previously was used as the setting for advertising, today it is the actual store.

Although Penney's is using a greater amount of advertising, the same media, principally network television and pre-printed inserts, are carrying the message. Local stores do have the authority to make some adjustments, for example airing radio commercials.

Mack considers the ability of Penney's current advertising to address reality its best aspect. "The advertising truly reflects what the store is. We have a wonderful thing to tell people about" (Mack).

It appears that Penney's has done an excellent job of responding to the changing needs and wants of consumers, a new retailing reality. President Oesterreicher asserts, "'We [Penney's] are the retailer that is most in tune with the consumer today, and we want to stay that way' " (Jovine 7).

Penney's has also adopted technology to improve efficiencies and lower expenses, a second retailing reality. Aside from the fairly common practices of electronic data exchange and bar coding, Penney's utilizes satellite television in the purchasing of merchandise. Through a partnership with GTE Spacenet, buyers for individual stores select merchandise by watching television programs broadcast

via satellite every quarter. The assortment of merchandise shown is selected at the wholesale level by national buyers for Penney's working with manufacturers and suppliers ("How" 80). But local buyers retain the power to order what they feel will sell the best in their particular areas. Thus customers' needs and wants are met more appropriately (Brown).

The direct broadcast program began in 1984 as a test, but, based on its success, 725 of Penney's 1300 stores now have the necessary receiving equipment ("How" 80). Buyers for stores without their own equipment travel to other stores (Brown).

At first, buyers had reservations about the program.

Not being able to actually handle the merchandise disturbed them. But the benefits of the program quickly overcame the buyers' reservations. Stores receive and send order information at a much quicker rate. Within ten days of a broadcast, individual stores will have entered their orders by item.

Utilizing the highest quality television equipment available helped to compensate for the inability to touch the merchandise. The buyers presenting merchandise on the television programs also became better skilled at describing items ("How" 85).

David Brown, a buyer of women's clothing for Penney's in Bowling Green, Kentucky, is quite pleased with the direct broadcast program. He believes it has become a permanent part of the department store's buying procedure (Brown).

Other department stores do not give individual stores the luxury of selecting merchandise. Instead, there are usually branch operations in particular markets. A group of buyers does all the purchasing for certain stores and then simply designates how much of the selected merchandise goes to each store ("How" 80). Penney's is definitely a pioneer in the use of video technology ("How" 84).

# THE FUTURE OF DEPARTMENT STORES

Several concerns must be addressed when examining the future of department store retailing. Competition is particularly important as the continuing rise of discounters like Wal-Mart and specialty retailers such as the Gap has left industry specialists and the public amazed. Such competition has hurt department store sales.

According to Bill Flatley, Kurt Salmon Associates' director of retail strategy services, "'There are some specialty businesses out there taking major chunks of share from department stores. But the situation is not really one form of retailing taking share from department stores; many different forms are nibbling away' "(Solomon 7). According to Walter Salmon, professor of retailing at Harvard Business School, department stores in the past have not integrated the effective retailing formulas utilized by various specialty chains and category killers, like Toys 'R' Us, into their own businesses. Instead, they have simply

considered their competition to be other department stores (Strom D4).

Because of specialty stores' great success in the areas of toys, consumer electronics, and furniture, more and more department stores have abandoned these product categories over recent years. As a result of such category abandonment, the line between department stores and specialty stores has blurred and, according to experts, probably will not become any more distinct in the near future (Gill 8). Some department stores are now beginning to consider themselves as a collection of specialty stores (women's sportswear, children's clothing, furniture) under one roof. The stores use various signs and fixtures to indicate where one "store" ends and another begins as well as to guide customers (Strom D4).

Many in the retailing industry believe attention should focus on how department stores present the merchandise they do carry and on how they market themselves to customers rather than on what merchandise department stores should offer or re-offer (Gill 8). Merchandise presentation, giving people good ideas, is a major issue. Retailers do not sell housewares; they sell access to better cooking (10).

Executives agree that it would be extremely difficult for department stores to attempt to re-enter businesses they have abandoned. Experts also caution that any further elimination of product categories carried by department

stores could result in decreased success in remaining categories since customers would have fewer reasons to shop the stores. According to Phyllis Tama, vice-president of the executive research firm of Thorndike Deland Associates, which specializes in retailing, " 'When people today think of a specialty business to go into, they think of what department stores have gone out of' " (8).

The department stores that survive will offer consumers many reasons for shopping them yet will be focused as well. They also will anticipate rather than follow what customers want. These statements, in fact, define any retail company that will flourish in the 1990s and beyond (Bergmann 77).

Walter K. Levy, chairman of Walter K. Levy & Robert E. Kerson Associates, sees department stores becoming essentially large-space specialty stores. " 'Even now, says Levy, there are not really any full-line department stores left. And they shouldn't try to be all things to all people in all product areas--that is what a mall is. Besides, these retailers cannot compete department-to-department with specialty stores, so they have to pick certain businesses to pursue and then try to set themselves apart.' " The move to the next century, as Levy envisions it, will require retailers to find new ways of selling and to be willing to take risks (9). Consumers will gradually increase their spending as they become more assured of their financial positions. " 'It won't be a passion to shop with a banzai spirit and a 'who cares' attitude, but we will see an

evolutionary change to more positive attitudes, " according to Arnold Aronson, chairman and chief executive officer of Woodward & Lothrop of Washington (Swisher H5).

According to Sue Sprunk, vice-president of sales promotion for Mervyn Stores, there is currently a fragmentation in loyalty and much more fluidity in willingness to accept different formats than ever before. Consumers want quality merchandise, fashion, value, and respect for their time. They want retailers to want their business, and they want them to express it. Sprunk states that at Mervyn "we feel very, very strongly that, if we present our merchandise to our customers, give them what they want, in a way that they want it, that business is going to be good. . ." (Sprunk 14R).

And business could very well be good for many department stores. Despite the mistakes made, analysts indicate the department store as a retail formula still works. "'There's nothing inherently bad about department stores,' "claims Bill Flatley, Kurt Salmon Associates' director of retail strategy services (Solomon 8).

Vice-president of U.S. Trust Bill Becker adds, "'The ones that have followed their customers really haven't done all that badly' "(Solomon 8). Flatley notes, "'There are still some very successful department stores that have not fallen prey to severe problems. Dillard's and May Co. are financially solid and Nordstrom has grown dramatically' "(Solomon 8).

"'What everyone seems to forget is that department stores, many of which have been around for more than 130 years, have withstood the growth of the mass merchandisers, the discount stores, the specialty stores, and the category killers,' "comments Stephen E. Watson, president of the Dayton Hudson Corporation which operates the Dayton's, Hudson's, and Marshall Field's department-store chains (Strom D4). Many analysts of the retail industry suggest that the well-publicized problems of Macy's and others represent the latest transformation of the industry rather than its demise (Swisher H1).

Addressing new realities in retailing can only improve the positions of department stores. As they provide the merchandise and service desired by the consumer and utilize the latest in technological advances, their profitability will only increase as more money is spent in department stores by customers who see their needs being met.

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**Appendix** 

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			SIC 5311 De	part	ment S	tore
snk	Company Name—Executive Officer	Address, City, State, Zip	Phone	Тур	e Fin	Emple
25	Brigadier Homes Inc (Sylvester Georgia)—Bob Colby	PO Box 567, Sylvester GA 31791	912-776-3437	R	< 1*	<.
от.	ALS: SIC 5271 Mobile Home Dealers					
	ompanies: 25 Financial Data: 262					
	Finalicial Data: 262		Employe	es:	1.3	
31	1 Department Stores	Designation, Columnia Copy tax 75 (86	877-141-1711	_		_
1 2	Sears Roebuck and Co—Edward A Brennan Sears Roebuck and Co Sears Merchandise Group—Michael Bozic Sears Roebuck	Sears Tower, Chicago IL 60684	240.035.0400	_		
3	JC Penney Company Inc. 1460 - C. 14	Sears Tower, Chicago IL 60684	312-875-2500 312-875-2500	0	57,242 31,986	302
5	May Department Stores Co.—Cause C. Savett	14841 N Dallas Pkwy, Dallas TX 75240 777 Nicollet Mall, Minneapolis MN 55402	214-591-1000 512-370-6948	P	17,295 16,115	185
6	Federated Stores Inc. Allen Overstein	611 Olive St. St Louis MO 63101 151 W 34th St, New York NY 10001	314-342-6300 212-695-4400	P	10,402	115
9	P COSTAIRED DECARTMENT Storms Inc. Allers I Co	7 W 7th St, Cincinnati OH 45202 7 W 7th St, Cincinnati OH 45202	513-579-7000	S	7,344	110
	Montgomery Ward Holding Corp.	1 Montgomery Ward Plz, Chicago IL 60671	513-579-7000 312-467-2000	S	6,932 5,600	78 66
1	Montgomery Ward Holding Corp—Bernard F Brennan Mervyn's—Walter T Rossi	1 Montgomery Ward Ptz, Chicago IL, 60671	312-467-2000	R	5,600	66
2	Dayton Hudson Corp Dillard Department Stores Inc—William Dillard General Control Contr	25001 Industrial Blvd, Hayward CA 94545 1600 Cantrell Rd, Little Rock AR 72201	510-785-8800	S	4,143	50
4	General Cinema Corp—Robert J Tarr Jr Dayton Hudson Department Stores Co—Stephen Watson Dayton Hudson Corp	27 Boylston St, Chestnut Hill MA 02167 700 on the Mall, Minneapolis MN 55402	501-376-5200 617-232-8200	b.	4,036 3,588	40. 39.
5	Ames Department Stores Inc., Crophag / Older	2418 Main St. Rocky Hill CT 06067	612-375-2200	s	2,931	35
7	Mercantile Stores Company Inc.—Devid J. Allahole	2801 W Tyvola Rd, Charlotte NC 28217 1100 N Market St, Wilmington DE 19801	203-257-2000 704-357-1000	P	2,819	35.
9	PA Bergner and Company Inc. Steeten Street		302-575-1816 213-620-0150	P	2,442 2,128	26. 24.
1	Neiman Marcus Group Inc.—Robert / Tare /s	1 Bradlees Cir. Braintree MA 02184	414-347-4141	R	2,000	18
	GRIEFAL Chema Corn	PO Box 9187, Chestnut Hill MA 02167	617-380-8000 617-232-0760	S	1,772	15
3	Hills Department Stores Inc—Michael Bozic Shopko Stores Inc—Dale P Kramer	15 Dan Rd, Canton MA 02021	617-821-1000	Р	1,680	21
	Taubman Investment Company Inc., Remark Wilson	PO Box 19060, Green Bay WI 54307 2001 E Terra Ln, O'Fallon MO 63366	414-497-2211 314-281-5500	P	1,648	17
	Macy's California Inc—Daniel Finkelstein RH Macy and Company Inc	PO Box 200, Bloomfield Hills MI 48303 121 Stockton St, San Francisco CA 94119	313-258-6800 415-397-3333	R	1,500*	18.
	Macy's South Inc—Harold Kahn RH Macy and Company Inc	180 Peachtree St NW, Atlanta GA 30303			1,461	15
	Neiman Marcus Co—Terry J Lundgren Neiman Marcus Group Inc	1618 Main St, Dallas TX 75201	404-221-7221	s	1,210	11.
	May Department Stores Co Hecht's—Index Zamilia		214-741-6911	S	1,209	9.
	May Department Stores Co Lord and Taylor—Marshall Hillehorn	685 N Glebe Rd, Arlington VA 22203	703-558-1200	D	1,203	13.
	May Department Stores Co Foley's—Michael Stolehood	424 5th Ave, New York NY 10018	212-391-3344	D	1,185	11.
	Burdines Inc.—Howard Social	PO Box 1971, Houston TX 77002	713-651-7038	D	1,176	10.3
	Finderated Department Stores Inc Schottenstein Stores Corp—Saul Schottenstein	22 E Flagler St, Miami FL 33131	305-635-5151	S	1,127	12.7
	Taubman Investment Company Inc.	1800 Moler Rd, Columbus OH 43207 20800 Eisenhower Dr, Alexandria VA 22314	614-471-4722 703-329-6450	R S	1,100	10.0
	Federated Department Stores Inc	1000 3rd Ave, New York NY 10022	212-705-2000	s	1,067	11.6
	Caldor Inc—Don R Clarke Carson Pirie Scott and Co—Stanton Bluestone	20 Glover Ave, Norwalk CT 06856	203-846-1641	s	1.001	16.0
	Marshall Field's—Marvin Coldeton	331 W Wisconsin Ave, Milwaukee WI 53203	414-347-5340	s	1,000*	17.5
	Dayton Hudson Corp May Department Stores Co May Company California—David P Mullen May Department Stores Co	111 N State St, Chicago IL 60602	312-781-1000	S	1,000*	14.6
	Strawbridge and Clothier Pares & Strawbridge	6160 Laurel Canyon, North Hollywood CA 91606	818-508-5226	D	968	11.7
	Carter Hawley Hale Stores Inc. Emporium-Weinstock's Co—Barbara Bass	801 Market St, Philadelphia PA 19107 835 Market St, San Francisco CA 94103	215-629-6000 415-764-2222	PO	968 950	13.9
	Educated Department Stores Inc.	699 Race St, Cincinnati OH 45202	513-369-7000	s	914	9.6
	Koni's Corp—William S Kellogg	N54 W13600 Woodale Dr. Menomonee Falls WI 5		-	014	11.2
1	Kohi's Department Stores Inc.—William S Kellogg	N54 W13600 Woodale Dr. Menomonee Falls WI 530	414-702-4040	Р	863	12.9
	Kohl's Corp Jamesway Corp.—Herbert Fisher		414-783-5800	s	863	12.9
	Foderated Department Stores Inc.	40 Hartz Way, Secaucus NJ 07096 422 Futton St, Brooklyn NY 11201	201-330-6000	Р	855	7.9
	May Department Stores Co Famous-Barr—Anthony J Torcasio	601 Olive St. St Louis MO 63101	718-875-7200 314-444-3111	s	835	9.4
8	Federated Department Stores Inc.	223 Perimeter Center, Atlanta GA 30346		D S	822	10.3
,	May Department Stores Co Kaufmann's—William T Tobin	400 5th Ave, Pittsburgh PA 15219		S D	809	8.8
	May Department Stores Co Robinson's—Robert I. Mettler May Department Stores Co	600 W 7th St. Los Angeles CA 90017		_	785	8.9
E	on Inc.—Wilbur Fix	1601 3rd Ave, Seattle WA 98181		D	729	7.7
	Federated Department Stores Inc ohn Wanamaker Inc—Don Godfrey	1300 Market St. Philadelphia PA 19107		s	719	6.7
5	Woodward and Lothrop Inc stern's Inc—Lawrence Stone	Rte 4, Paramus NJ 07652		S	700*	8.0
J	ordan Marsh Stores Corp.—Harold Frank			S	641	8.3
	Ascy's South Inc Bullock's Mark Court	450 Washington St, Boston MA 02205	617-357-3000	S	614	5.8
+	Macy's South Inc. less's Department Stores Inc.—Stores Furer	800 S Hope St, Los Angeles CA 90017	213-612-5000	D	600*	7.3
	lay Department Stores Co Filene's—Herwood / Wilson	831 Hamilton Mall, Allentown PA 18101 9300 Santa Fe Springs, Santa Fe Springs CA 90670		S	563	5.4
	May Department Stores Co	426 Washington St, Boston MA 02101		Ď	500	6.1
F	lene's Basement Corp., Semilal Corps	301 N Washington St, Green Bay WI 54301 40 Walnut St, Wellesley MA 02181		R	470*	5.6
-	ay Department Stores Co G For-Figures C Kaba	960 Main St, Hartford CT 06115		P D	465 456	4.2
	lay Department Stores Co. Nov. Common Only					718

Note: Financial figures in millions. An asterisk (\*) indicates an estimated financial figure. Employees in thousands. An indented line indicates immediate parent of the preceding company when they share a primary 4-digit SIC. The company type code used is as follows: R = Private, P = Public, S = Subsidiary, D = Division, J = Joint Venture, I = Investment Fund. The total financial and employee figures provided at the end of each SIC reflect the totals for those companies listing financial and employee information only. Abbreviations, Codes, and Symbols are defined in the introductory section. See Volumes 1, 2, and 3 for complete company information.

ank	Company Name—Executive Officer	ublic Companies - 1993				79
63	Alexander's Inc. Poble 4.5	Address, City, State, Zip	Phone	Туре	Fie	F
64 65	Fisher's Rio Wheel Inc.	500 7th Ave, New York NY 10018		.,,,,,	rin	Emp
66	Dillard Department Starte Indiana Pass		212-560-2121 513-296-2700	P	430	
67	Magnin and Co-Rose Man 1	102 Nesbitl Rd, New Castle PA 16105 1616 S Priest Dr. Tempe AZ 85281	412-658-3781	B D	430*	
68	McBae's Inc.—Richard McD	135 Stockton St, San Francisco CA 94108	602-861-8442	D	400	
69		PO Box 20080, Jackson MS 39289	415-362-2100	S	360*	
70	Dillard Department Stores Inc. CR Anthony Co—John J Walence	100 Public Sq. Cleveland OH 44113	601-968-4400	B	360	
71	CR Anthony Co—John J Welesner Younkers Inc—W Thomas Gould B-Mart Co—Marty W Smith	PO Box 25726 Oktober and and	216-579-2580	D	340	3
73		220 S Seneca Rd Eurase CO 2397	405-235-3711 515-244-1112	R	330*	
75	May Department Stores Co May D and F—Joseph S Davis May Department Stores Co	7 River Park PI E, Fresno CA 93721 16th St & Tremont PI, Deriver CO 80202	503-344-0681 209-434-8000	S	325	2
76	Ann and Hone Inc.—Dan Gordman		303-620-7500	0	306 302	4 2
77	May Department Stores Co Moier and Frank—Judith K Holer	12100 W Center Rd, Omaha NE 68144 1 Mill St, Cumberland RI 02864	402-691-4000	R	300	3
78 79	HOSCOV'S Department Ct.	521 SW 5th Ave, Portland OR 97204	401-722-1000 503-223-0512	R	290° 290	3
80	Jones Store Co. Towner Inomas Grumbacher	4500 Perkiounan Ave, Reading PA 19606	215-779-2000	A		3
81	J Byrons Inc.—Richard Codin	2801 E Market St, York PA 17402 12th and Main St, Kansas City MO 64105	717-757-7660	P	270° 261	5.
33		15600 NW 15th Ave. Mines! 51 - 5144	816-391-7000	S	260*	2.
14	GR Herberger's Inc—George 8 Torrey Liberty House Inc—Don C Onasch Uptons Department St. Onasch	PO Box H-120 St Court Worth TX 76107	305-620-3000 817-336-4985	S	250*	3.
6	Carter Handen Hala Course Inc David Lavne		612-251-5351	R	250*	3.
7		5251 Crooked Creek Rd, Norcross GA 30092 4000 Fiesta Mall, Mesa AZ 85202	808-945-5505 404-662-2500	S	250*	2.
8	Stein Mart Inc—Jay Stein Stein Mart Inc—Jay Stein Rich's Department Stores—Howard Rich GB Stores—Thomas Howard Rich	PO Box N. Bradanton St. guares		D	230	1.
ő		1400 Gull Life Dr. Jacksonville Et goese		R	227	2.5
1	Zions Connerative Asserting	35 Congress St, Salem MA 01970 1407 Scalp Ave, Johnstown PA 15904	508-741-1400	R	225	3.5
u .	Ziona Cooperative Mercantille Institution—Richard H Madsen Sage-Dey Inc—John E Toller Jr Peeblas Hotings Inc—Michael F Moorman	2200 S 900 W Calt Late Olt			220*	1.8
4	Peebles Inc.—Michael F Moorman	I Peebles St. South Hill Mr. Conner	315-488-9600		218	3.0
5	Adam Meldares and A	1 Peebles St, South Hill VA 23970		R	210*	2.5
7	Frederick and Nelson Septison	PO Box 976 Buffele NV 44004	710 000		200*	2.5
3	Bergdorf Goodman Inc.—Ira Nolmark Neiman Marcus Group Inc.	5th & Pine Senttle WA Country OH 43212	614-464-6500		200	2.3
)	Gibson's Discount Control	754 5th Ave, New York NY 10019	206-682-5500	9 3	200*	2.2
	PA Bergner and Company inc Boaton Store—Stan Bluestone	100 Chaffin Industrial, Dodge City KS 67801			199	1.1
	Thalhimer Brothers Inc.	53203	315-227-8121 F 414-347-4141 D		80°	1.5
	May Department Stores Co	501 Penn Ave, Pittsburgh PA 15222 PO Box 26768, Richmond VA 23261	412-553-8000 P		70*	2.1
	Mercantile Stores Company Inc McAlpin's—David Huhn Mercantile Stores Company Inc Mercantile Stores Company Inc	13 W 4th St, Cincinnati OH 45202	804-643-4211 8		56	6.6
E	Belk-Hudson-Legger Co.		513-352-4400 D	1	50*	1.4
	50-Off Stores Inc. Charles	PO Box 1849, Nogales AZ 85628 PO Box 111, Raieigh NC 27602	602-761-2400 R		40*	1.8
	Pubco Corp. Robert Vinc—GG McCurdy	4047 Naco Perrin Sen Antonio TV Total	919-832-5851 S	1	40*	1.7
97	Solo Serve Corp—Robert J Grimm Selk Brothers Co—Thomas Selk Belk Strens Sensine I	Midtown Ptz, Rochaster NY 14645 3830 Kellay Ave, Cleveland OH 44114	210-653-8000 P 716-232-1000 R		30	-8
9	Belk Stores Services Inc		216-881-5300 P	1:	30°	1.6
S	farris Co (San Bernandian CMarc C Ostrow	o oox o rood, Charlotte NC 28231	210-662-6262 P 704-377-4251 S		24	1.5
Α	bert Steiger Inc. California Jorge Pont	16 Forge Pkwy, Franklin MA 02038 300 N E St. San Bernardino CA 92416	508-520-4540 P		19	
S	Addigan Brothers inc—Henry Hubbard wallen's Inc—Donald Swallen	7440 W Central Ave Di MA 01102	909-889-0444 S 413-781-4211 R	11	10	2.0
P	roffitt's loc. R Red Mark	5533 Fair Ln, Cincinnati OH 45227 725 Main St. Middletown CT 06457	708-771-7400 R 513-527-6700 R	11	0.	1.4 1.3 1.3
M	lasters inc Olysthia and Co—Andrew J Soffel		203-347-7281 S	10		1.3 N/A
A	Dex Inc. Shearened Kat	2301 W Lafayette Blvd, Detroit MI 48216 725 Summa Ave, Westbury NY 11590	313-962-2400 P	10	5	1.4
	WMDORD And Some inc. /s 0.0	200 Hayfield Rd, Knoxville TN 37922 100 Main St. Pawticket Bl 22882	516-997-8000 R 615-690-6000 R	10	0.	1.2
S	purgeon Holdings Issues	100 Main St, Pawtucket RI 02862 PO Drawer 72, Wadesboro NC 28170 1030 Main St, Whoeling WV 26003	401-723-3500 R 704-694-2171 R	9	2	1.1
Va	an Loungers Inc	822 W Washingto Plus Coll	304-232-3344 R	7	8	1.2
~	Ann and Hone inc	621 Wilmer Ave Cincippet Out 45000	212-227-9092 R	7		1.4
Sh	nirokiya Inc.—Kovi Sawa	rost Rd, Warwick RI 02888	513-533-2700 R 401-739-3400 S	68		1.0
Fr	ed W Uhlman and Co	2250 Ala Moana Ctr, Honolulu HI 96814	808-973-9111 S			.5
Kli	ine Brothers Co., Harrist Inc.	126 N Main St. Reveller C	319-388-2200 R	55	5*	1.5
Po	riteous Mitchell and Co-Edward F Schwartz	3830 Kelley Ave. Claustered Chicago	419-352-7505 R 315-455-5711 R	54 47		1.0
Ch	laries Ford Company oraun Co—Arelas Stearns	522 Congress St. Postland M. Paso TX 79999	216-881-5300 S 915-532-7755 R	40	)	1.0
- 5	Schottenstein Stern		207-772-4681 R	40	)	1.0
ma	May Denastment Steen Company May Denastment Steen Company	200 Bergen Tpk, Little Ferry NJ 07643	201-440-4000 P	40 40		.5
20	ipling and Cox—Tom Hoskins Dunlap Co	1120 Ave of the Amer, New York NY 10036	212-704-2600 S	38		4
Wa	itt and Shand Inc. / Chan Lo	6370 Camp Bowie Blvd, Fort Worth TX 76116	817-738-7361 S	37		-
Ber	1008 Inc.—Michael Salves	PO Box 3300, Languages DA 47000	747 447			.8 19
ar.	Dunham and Co—Harold Koslow  I Stoketee and Sons Co—Keith Lang	1620 S Los Appeles St. Los Appeles St. Los	516-475-0280 R	36 36		.8
		Rte 1 & Texas Ave, Trenton NJ 08648 85 Monroe Ctr NW, Grand Rapids MI 49501	213-748-2222 R 609-989-7777 R	35 31		.5
Jos	y Togs Discount Centers Inc—K Kastin seph Spless Co—John F Linchack		616-456-6588 S	30		7 3
May	ver Brothers Inc. Phile R. I. Robert Hannon	94 Dolson Ave. Middletown NY 10940 32 Fountain Square Piz, Eigin IL 60120 190 Main S. Patterna, Eigin IL 60120	914-343-1111 R	30		- 3
SH	Heironimus Company	1100 Hamburg Tok, Wayne M.L. or and	708-741-4300 R 201-684-8100 R	25		6
Leh	's Department Stores Inc. 1400	PO Box 1580, Roanoke VA 24007 PO Box 670, New Castle IN 47362	201-684-8100 R 201-694-4000 R 703-343-6941 R	25 25		3
EM	Scarprough and Seas Add Seas		317-529-9770 R	24 24		3.6.5.3.4.1.7.4.3.3.3.3.6
Unk	on Hall Inc.—Street Basic	PO Box 849, Austin TV 70767	215-434-5181 R 706-884-7305 R	23		7
Hins	Shaws Department Stages	3720 F State St. Postford II. 200112	512-327-6000 R 504-523-3311 R	23*	3	3
	res L Tapp Co—James L Tapp Jr ns of Hastings Ino—RM Allen		815-226-1780 R	22	:	3
Alle	ns of Hastings Inc-RM Allen	PO Box 247, Columbia SC 29202	818-446-4681 R	20		

	Company Name—Executive Officer	Address, City, State, Zip	Phone	Туре	Fin	Emp
88	May Department Stores Co Filene's of Warwick—Joe Koechel May Department Stores Co Filene's	400 Warwick Mall, Warwick RI 02886	401-737-3800	D	18	
9	Northern Lakes Co-op Inc-Mike Canik	304 W 1st St, Hayward WI 54843	715-634-2671	R	18	
1	Dooley's Hardware Mart—Shirley D Nisbet Abrahams Brothers—Donald Abrahams	5075 Long Beach Blvd, Long Beach CA 90805	310-428-1212	R	17	
2	Economy Dry Goods Co-Jim Keegan	1440 Broadway Ave, New York NY 10018 111 Main St, South Glens Falls NY 12803	212-921-1470 518-792-6496	R	17*	
3.	Goldenberg Caplan Pierce Inc—Alvin G Caplin Aides Discount Stores Inc—GA Aide	619 South Carolina St, Baltimore MD 21231	410-675-0300	Ř	17	
5	H Kessler and Co-MJ Kessler	Red Oaks Shopping Ctr, Ronceverte WV 24970 PO Box 4024, Atlanta GA 30302	304-645-3885	B	17	
	Gallant-Belk Company Inc-JM Belk	3101 N Main, Anderson SC 29621	404-523-0531 803-225-2511	R	14	
3	Reynolds Brothers Inc—C Reynolds Gilmore Brothers Inc—Jeff Hoffman	1000 Airport Rd, Lakewood NJ 08701	908-367-5600	R	14	
•	Rogers Inc—Tom M Rogers III	143 S Kalamazoo Mall, Kalamazoo MI 49007 PO Box 917, Florence AL 35631	616-345-3541	R	13	
)	Roberts Department Stores—R Burman	6711 E Washington, Los Angeles CA 90040	205-764-8261 213-725-0382	R	13	
2	Steinbach Inc.—Anthony Veziris Valley View Department Store—JV Ferrara	535 Tarreytown Rd, White Plains NY 10603	914-683-1360	R	13	
1	Smith and Welton Inc—Richard F Welton III	7281 Warren Sharon Rd, Brookfield OH 44403 PO Box 12787, Norfolk VA 23502	216-448-6866	R	13	
	Brott's Department Stores Co—Scott M Taylor	1575 Mankato Mall, Mankato MN 56001	804-459-2000 507-625-6611	R	12	
	Greetings and Readings Inc—Steve Baum Crawford Management Corp—DJ Garbor	809 Taylor Ave, Towson MD 21204	410-825-4225	R	12*	
	Langston Co—M Barber	2509 W Devon Ave, Chicago IL 60659 PO Box 83138, Oklahoma City OK 73148	312-338-2500 405-235-9536	R R	12	
	Jenss Department Stores Inc—L. Dautch Newark Slip Co—Robert Cohen	1295 Niagara Falls, Buffalo NY 14226	716-837-1100	R	11*	
	Sullivan's of Liberty Inc-Irving Shapiro	408 Central Ave, Newark NJ 07107 Rte 17 & Rto 52, Liberty NY 12754	201-622-2637	A	11.	
	William C Wiechmann Co-William Wiechmann	4650 State St. Saginaw MI 48803	914-292-4400 517-790-5950	R	11	
	Grigg Enterprises Inc—CF Grigg Szolds Inc—FP Katz	801 W Columbia, Pasco WA 99301	509-547-0566	A	10	
	Kline Brothers Co Davis Inc—Richard C Lee Kline Brothers Co	2201 S Adams St, Peoria IL 61602 PO Box 613, Winston-Salem NC 27102	309-674-8205 919-721-7400	B	10	
5	El Rio Department Store—Alsonsa Casso Howland Huntes Co.—Henry Reine	PO Box 479, Laredo TX 78042	210-723-2026	Я	10	
	Nichols Dry Goods Company of Many-Tryman D Website	120 Bank St, Waterbury CT 06702 PO Box 1090, Many LA 71449	203-753-4121	R	10	
	reopies atore Hoseland—JC Garety	6901 W 159th St. Tinley Park IL 60477	318-256-2814 708-429-2400	R	9	
	Arakawas-Waipahu Lid—Shigaru Arakawa Dunlap Co McClurkans Inc—Joe Hoskins	94-333 Waipahu Depot, Waipahu HI 96797 916 Scott, Wichita Falls TX 76301	808-677-3131 817-766-4211	B	9	
	Dunlap Co George Schweser's Inc—Barbara Smith	PO Box 1469, Fremont NE 68025	402-721-1700	R	9	
	Danks and Company Inc—RM Weiham Marting Brothers Co—James Mueller	152 E Market St, Lewistown PA 17044	717-248-6794	R	. 8	
	Oneonta Department Store Inc-Marc W Brosse	515 Chillicothe St, Portamouth OH 45662 PO Box 550, Oneonta NY 13820	614-354-4511	R	8*	
	Belk-Beck Company Inc—Alan Beck Jr	200 Holly Hill Mall, Burlington NC 27215	607-432-6000 919-584-9731	R	8.	
	Belk Brothers Co Belk-Yates Company Inc—John M Belk	The second secon				
	Belk Brothers Co	PO Box 100, Asheboro NC 27203	919-629-9161	s	8	
	Brody Brothers Dry Goods Co—D Brody Leggett Department Store—Randy Rice	Vernon Park Mall, Kinston NC 28501	919-523-3057	R	8	
	HS Stainton Company Inc—Carmen A Barone	PO Box G, Miltord DE 19963 810 Asbury Ave, Ocean City NJ 08226	302-422-9641 609-399-5511	R	8.	
	longass trading Co-John Maves	201 Dock St, Ketchikan AK 99901	907-225-5101	R	8.	
	Daly Euroka Corp	401 F St, Eureka CA 95501	707-443-1633	R	7	
	Heymann's Inc—Herbert Heymann	120 N Buckhout St, State College PA 16801 433 Jefferson St, Lafayette LA 70501	814-238-6701 318-232-4343	R	7*	
	MH King Co—Harold I. Baumann Fred W Uhlman and Co Milliken's—R Vall	PO Box 669, Burley ID 83318	208-678-7181	R	7	
	Fred W Uhlman and Co	204 E Front St, Traverse City MI 49684	616-947-5140	D	6	
	Mitzelfelds Inc—DJ Mitzelfeld Ports Department Stores Inc—Albert Boscov	312 Main St, Rochester MI 48307	313-651-8171	R	6	
	Boscov's Department Stores Inc	4500 Perkiomen Ave, Reading PA 19606	215-779-2000	S	6*	
	Ja Kirven Co—JD Kirven III	PO Box 578, Lancaster OH 43130	614-653-5334	R	6	
	HC Henshey Co—R Dimeglio	PO Box 6627, Columbus GA 31907 402 Santa Monica Blvd, Santa Monica CA 90401	706-563-1311 310-394-6751	R	6	
	Martins Department Stores Inc—Glenn H Combe J-Hawk Corp—James R Hawkins	114 E Sun St, Morehead KY 40351	606-784-6537	R	6	
	James F Condon and Sons—Daniel D Condon	PO Box 8216, Waco TX 76710 1401 Sam Ritterburg, Charleston SC 29407	817-756-7032	R	6	
	August C Richter Inc—Margaret J Hopson Kisbers Department Store Inc—J Kisber Jr	122 Mail Del Norte, Laredo TX 78042	803-556-3550 210-724-8060	R	5	
	Reed and Cross—Ralph W Robinson	PO Box 278, Jackson TN 38302	901-668-1010	R	5	
	Charles Fish and Sons Corp—Samuel Bereson	150 Oakway Rd, Eugene OR 97401 305-8 N Eutaw St, Baltimore MD 21201	503-484-1244 410-685-5158	R	5	
	Haggerty's Inc—Tim Haggerty Sam Ellis Storo—Alma E Hems	Baken Park Shopping, Rapid City SD 57702	605-348-0500	R	5	
	Daville Inc.—John B White	100 Heffernan, Calexico CA 92231	619-357-3211	R	5	
	Retex Inc—John W Alvey Weign and Goldston Inc., U.S. Chart	111 Cash St, Jacksonville TX 75766 PO Box 986, Louisville KY 40201	903-586-3536 502-589-1510	R	5	
	Gibson Products—T Holladay		318-443-9200	R	5	
	Carolina Cash Company Inc—John Graham	826 370 St, Alexandria LA 71301 PO Box 815, Weatherford TX 75085 PO Box 11764, Lynchburg VA 24506 PO Box 1532, Sparanburg SC 29304 1403 N Lewis, Waukegan IL 60085 PO Box 240 Systems 27 27 27	817-594-8711	R		
	Carolina Cash Company Inc—John Graham	PO Box 1532, Spartanburg SC 29304	804-237-6611 803-582-6716	R	4.	
	Globe Curiet Company Inc.—Hobert Morrison	1403 N Lewis, Waukegan IL 60085	708-336-5000	R	4	
	Pegues Inc—Sam Onties Big M Inc Annie Sez—Victor Firauamti NB Smitheys Stores Company Inc—Kyle Hayes Mammoth Department Store Inc—Scott Jones	PO Box 1408, Hutchinson KS 67501	318-255-3545 316-662-5421	R R	4	
	NB Smithers Stores Company Inc Kide Harry	50 Broad St. Bloomfield N I 07002	201-743-3300	Ď	4	
	Mammoth Department Store Inc—Scott Jones	PO Box 1105, North Wilkerhorn NC 28669	919-838-5151	A	4	
	Weavers Inc—Joseph A Flannery Waltons of Fairbury Inc—F Katz	42nd St & Broadway, Mount Vernon IL 62864 901 Massachusetts, Lawrence KS 66044	618-244-5656 913-843-6360	R R	3	
	Szolds Inc	102 W Locust St, Fairbury IL 61739	815-692-2316	S	3	
	Fine Beathers Matiess Co. J. Cabiness	Cloverleaf Mall, Hattiesburg MS 39403	601-694-6999	В		
	Bazaar Inc—C Newhouse HL Reed Co—Gregg S Kennedy JS Schram Co—John Randolph White Store of Green Bay Inc—Steven Bielefeldt Robergoris Inc.—Miss. Burtis	PO Box 15447, Bolse ID 83715	601-584-6232 208-343-6200	Ř	3	
	JS Schramm Co—John Randolph	PO Box 1346, Mansfield OH 44901 PO Box 727, Burlington IA 52601	419-522-6511	R	3	
	White Store of Green Bay Inc-Steven Bielefeldt	PO Box 2416, Green Bay WI 54306	319-754-5711 414-465-1376	R	3	
	Robeson's Inc—Allan F Nudo Ogilvies and Co—Frank Mangano Schuette Brothers Co—AJ Schuette	PO Box 697, Champaign IL 61820 PO Box 100, East Liverpool OH 43920	217-351-4222	R	3.	
	Schuette Brothers Co-AJ Schuette	PO Box 220. Manitowac WI 54221	216-385-1414	R	3	:
	WB Knoon and CoWB Knoon In	PO Box 627 Logan WV 25601	414-684-5521 304-752-4190	R	2	:
	Coisons Department Stores Inc-Dorris Pederson	810 Washington, Bay City MI 48708 PO Box 390, St Charles IL 60174	517-893-0141	R	322222222222	
		Main St, Newark DE 19711	708-584-5200 302-737-5151	R	2	
	Robbin's Inc—//m T Miles	PO Box 950, Clearfield PA 16830	814-765-9631	R	2	
	Sterling Department Stores Inc.—Magin Vaugho	120 W 11th Ave, Cordele GA 31015 221 W Capitol Ave, Little Rock AR 72201	912-273-3351	R	2	
	Man Clothing and Jewelry Co—JS Cook United Inc (El Paso Texas)—WM Rosen	209 Main St. Man WV 25635	501-375-8181 304-583-7051	S	5	
	Miller's Mart Inc—H Miller	PO Box 159, El Paso TX 79942	915-533-5411	R	2	
	Frank A Empsall and Co-Marion A Canona	1805 E Lincoln Way, Valparaiso IN 46363 PO Box 8059, Watertown NY 13601	219-462-3148	R	2	
	Custom Clothing of America—Albert R Kleber	8735 Dunwoody Pl, Atlanta GA 30350	315-782-4000 404-594-9668	R	2	1
	WF Senter Co—AM Senter Watkins Inc (Quanal Tayas) / Inffrom	PO Box 130, Brunswick ME 04011	207-725-5558	R	1.	
		PO Box 89, Quanah TX 79252	817-663-2261	R	1.	* * *
	Watkins Inc (Quanah Texas)—J Jethey WH Hudson and Company Inc—WH Hudson Jr Loeb's Department Stores Inc—Lloyd Loeb	PO Box 1180, Shelby NC 28151	704-487-4339	R	1.	

Note: Financial figures in millions. An asterisk (\*) indicates an estimated financial figure. Employees in thousands. An indented line indicates immediate parent of the preceding company when they share a primary 4-digit SiC. The company type code used is as follows: R = Private, P = Public, S = Subsidiary', D = Division, J = Joint Venture, I = Investment Fund. The total financial and employee figures provided at the end of each SiC reflect the totals for those companies listing financial and employee information. Codes, and Symbols are defined in the introductory section. See Volumes 1, 2, and 3 for complete company information.

Ra

Rank	Company Name—Executive Officer	Address, City, State, Zip	Phone	Туре	Fin	Empls
259 260 261 262 263 264 265 266 267	Coilins Department Store of Lamesa Inc—Richard Coilins Bessa-Clarke Inc—JB Clarke Campbell and Bell Inc—Robert Van Hoak Goldblatt's Department Stores Inc Gramex Corp Grandpa Pidgeon's Div Halls Merchandising Inc Hamburgers Kennedys Harris and Frank Kline's Inc Heers—J Boswell SDS Inc Stuans Department Stores Inc Solo Serve Co Solo Serve Corp	604 N 1st St, Lamesa TX 79331 273 North St. Pittsfield MA 01201 15 S Block Westside, Fayetteville AR 72701 1615 W Chicago Ave, Chicago IL 60622 11966 St Charles Rock, St Louis MO 63044 200 E 25th St, Kansas Chy MO 64108 10 N Charles St, Baltimore MD 21201 138 Park Central Sq, Springfield MO 65806 16 Forge Pkwy, Franklin MA 02038	806-872-8356 413-447-7361 501-521-4500 312-421-5300 816-274-5111 410-727-5600 417-869-3535 508-520-4540 210-662-6262	eddwowedw w	1. N/A N/A N/A N/A N/A	<.1 <.1 N/A N/A N/A N/A N/A

**TOTALS: SIC 5311 Department Stores** 

Companies: 268 Financial Data: 249,237

Employees: 2,563.8

### 5331 Variety Stores

1	Wal-Mart Stores Inc—David D Glass					
2	K Mart Corp—Joseph E Antonini	702 SW 8th St, Bentonville AR 72716	501-273-4000	P	43.887	371.0
3	Woolworth Corp—Harold E Sells	3100 W Big Beaver Rd, Troy MI 48084	313-643-1000	P	34.579	370.0
4	Dayton Mudeon Corn Years Charles Co.	233 Broadway, New York NY 10279	212-553-2000	P	9.914	144.1
6	Dayton Hudson Corp Target Stores—Robert Ulrich	PO Box 1392, Minneapolls MN 55440	612-370-6073	D	9,041	80.0
9	FW Woolworth Co-Robert G Glynn Woolworth Corp	233 Broadway, New York NY 10279	212-553-2000	S	2,086	32.0
6	McCrory Parent Corp.—Mashulam Riklic					
7	McCrory Corp—Meshulam Rikila	667 Madison Ave, New York NY 10021	212-735-9500	R	1,518	23.3
8	Family Dollar Stores Inc-Pater J Hayes	667 Madison Ave, New York NY 10021	212-735-9500	P	1,363	18.8
9	Consolidated Stores Corp.—William G Kelley	PO Box 1017, Charlotte NC 28201	704-847-6961	P	989	6.3
10	Mac Frugal's Bargains Inc—Leonard S Williams	300 Phillipi Rd, Columbus OH 43228	614-278-6800	P	772	12.3
11	Half Drings Stargains Inc—Leonard S Williams	2430 E Del Amo Blvd, Dominguez CA 90220	310-537-9220	P	543	E 7
12	Half Price Stores—Dan Gordman	12100 W Center Rd, Omaha NE 68144	402-691-4000	R	530*	5.7 6.0
	JJ Newberry Co—Meshulam Riklis McCrory Corp	2955 E Market St, York PA 17402	717-757-8181	S	300	3.0
13	Winns Stores Inc-Doug Wise					
14	Pic 'N Save Superstores—Leonard Setzer	4342 N PanAm Expwy, San Antonio TX 78218	210-227-4747	R	280*	3.2
15	Bill's Dollar Stores Inc-Charles Acklen	2321 Liberty St. Jacksonville FL 32206	904-350-9500	R	260*	3.2
16	Duckwall-Alco Stores Inc-Glen Shank	PO Box 9407, Jackson MS 39286	601-981-7171	R	. 220*	2.5
17	Variety Wholesalers Inc—John W Pope Sr	401 Cottage St, Abilene KS 67410	913-263-3350	R	210	3.0
18	Ponn-Daniels Inc.—William D Daniels	PO Box 17800, Raleigh NC 27619	919-876-6000	R	200*	4.0
19	Sorouse Belts Conserved to Daniers	505 N 24th St, Quincy IL 62301	217-224-2474	R	195	2.4
20	Sprouse-Reitz Stores Inc-Donald E Tripp	PO Box 8996, Portland OR 97208	503-224-8220	P	185	2.4
21	Prange Way Inc-Larry Sommer	1711 Scheuring Rd, De Pere WI 54115	414-339-5555	A.	170	2.2
22	Everything's A Dollar Inc-John R Isaac Jr	710 N Plankinton Ave, Milwaukee WI 53203	414-274-2575	S		2.1
22	Tuesday Morning Inc-Lloyd L Ross	14621 Inwood Rd, Dallas TX 75244			128	4.2
23 24	Only One Dollar Inc-Macon F Brock	2555 Elsmere Ave, Norfolk VA 23501	214-387-3562	Р	123	1.7
24	SE Nichols Inc—Kenneth A Davis	860 Broadway, New York NY 10003	804-857-4600	R	120*	1.4
25	Cornet Stores Inc-Joseph Cornet	411 S Arrone Blown Benedene CA CALOR	212-477-9400	P	89	В.
26	Babbitt Brothers Trading Co—David Chambers	411 S Arroyo Pkwy, Pasadena CA 91105	818-796-5123	R	79	.9
27	PM Place Stores Company Inc.—Charles Place	PO Box 1328, Flagstaff AZ 86002	602-774-8711	R	75	.6
28	CES Corp—Chris Catlakia	PO Box 555, Bethany MO 64424	816-425-6301	R	70*	.8
29	MH Lamston Inc—Peter Starrett	3664 Main St, Springfield MA 01107	413-733-6654	R	61*	.7
30	Perry Brothers Inc (Lufkin Texas)—Jack Simpson	45 Mayhill St, Saddle Brook NJ 07662	201-368-6900	S	50	.9
31	US Factory Outlets Inc-Frederic K Raiff	107 W Lufkin Ave, Lufkin TX 75901	409-634-6686	R	48	1.2
32	EB Mott Co—John W Jackson	7 Penn Piz, New York NY 10001	212-563-3650	R	22	3
33	GL Perry Inc—Richard Stewart	3015 Hansboro Ave, Dallas TX 75233	214-339-5113	B	20	5
33	ME Moses Company Inc—Gene Early	620 Riverview Ave, Elkhart IN 46516	219-293-8646	B	20	4
35	Step Ahoad Investments Inc—Gary Cino	2919 Hansboro, Dallas TX 75233	214-331-6501	R	18	7
36	Dollar Wholespie Company Inc. 1889 - 1889	1760 Enterprise Blvd, West Sacramento CA 95691	916-372-8872	R	17*	2
37	Dollar Wholesale Company Inc.—William H Hand Jr	PO Box 32, Weldon NC 27890	919-536-2143	R	11.	2
38	Belmont Wholesale Company Inc—David A Johnson Trade-Rite Inc—Jack Saw	4432 Ardmore Ave, Fort Wayne IN 46809	219-747-7582	R	10*	2
39	Village Green Destruction in C	PO Box 1349, Jasper AL 35501	205-221-4744	R	9	250 404 427 417 4.8 9 6 8 7 .9 4 4 4 4 4 4 4 4 1 1 1 1 4 1
40	Village Green Bookstore Inc—Paul Adams	766 Monroe Ave, Rochester NY 14607	716-442-1151	P	9	
41	Cupboard Inc—Paul Greenberg	712 Ginesi Dr. Morganville NJ 07751	908-972-9090	R	8*	
	Kerrison Dry Goods Co—E Poulnot III	260 King St, Charleston SC 29401	803-763-2719	R	7	.1
42	Woodbury Company Inc-LR Lais	2940 Westwood Blvd, Los Angeles CA 90064		R		- 2
43	Wassams Inc-John T Wassam	1720 Faulkland Rd, Wilmington DE 19805	310-475-8531 302-998-9459	R	7	-1
44	Duebers Inc—Chuck L Dueber	PO Box 26, Waconia MN 55387			7 7	.1
45	William Glen Inc-William Snyder	2651 El Paseo Ln. Sacramento CA 95821	612-443-2727	R		-2
46	Bob's Salvage Co-Bobby Sheffield		916-485-3000	R	5	.1
47	WH Thomas Stores IncPG Spear	PO Box 607, Effingham IL 62401 111 S High St, Warsaw IN 46580	217-342-2179	R	4	2 <.1
48	Gilbert Stores Inc—Lengard N Gilbert	645 W Colorado St. Clandala CA 04004	219-267-5852	R	3	.1
49	Harvey Dime Stores Inc.—George Cox	645 W Colorado St, Glendale CA 91204	818-246-8483	R	3	<.1
50	Turner Industries Inc JWT Stores Inc-John Turner Jr	455 W Lincoln Way, Valparaiso IN 46384	219-462-3161	R	2	.2
51	Only Deals Inc	PO Box 730, Manahawkin NJ 08050	609-492-2385	D	1	.1
52	Plej's Textile Mill Outlets	5000 Winnetka Ave N, New Hope MN 55428	612-533-1169	S	N/A	N/A
53	Wal-Mart Stores Inc Bud's Warehouse Outlet	923 Sander St, Rock Hill SC 29730	803-324-4284	S	N/A	N/A
	Wal-Mart Stores Inc	500 W Broadway, West Memphis AR 72301	501-732-0104	D	N/A	N/A
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TOTALS: SIC 5331 Variety Stores

Companies: 53 Financial Data: 108,273 Employees: 1,112.2

## 5399 Miscellaneous General Merchandise Store

1 2	Service Merchandise Company Inc— <i>Raymond Zimmerman</i> Bost Products Company Inc— <i>Stuart Kasen</i> BAC Holdings Group Inc	PO Box 24600, Nashville TN 37202 PO Box 26303, Richmond VA 23260	615-251-6666 804-261-2000	PS	3,400	22.4 32.3
3 4 5	Amcena Corp—Roland Brenninkmeyer Pamida Holdings Corp—C Clayton Burkstrand Pamida Inc—C Clayton Burkstrand Pamida Holdings Corp	1114 Ave of the Amer, New York NY 10036 8800 F St, Omaha NE 68127 8900 F St, Omaha NE 68127	212-391-4141 402-339-2400 402-339-2400	R P S	1,600° 638 638	17.0 6.3 6.3
10 11 12 13 14 15 16 17 18 19 20 21	Fred's Inc—Michael J Hayes L Luris and Son Inc—Leonard Luris Country General Stores Co—Larry D Mace K's Merchandise Mart Inc—David K Eldridge GI Joe's Inc—David E Orkney Sharper Image Corp—Richard Thaiheimer Gramex Corp—Tom W Holley Gem of Hawaii Inc—Glen A Kaye Joseph B Dahlkemper Company Inc—JB Dahlkemper Hamilton Stores Inc—TH Povah Alaska Commercial Co—James O Campbell Central Tractor Farm and Family Central Inc—Elliot Brady Jasper County Farm Buresu Cooperative—Marvin E Luers Ammar's Inc—Keleel A Ammar Jr Present Company Inc—Thomas Hicks Garden Ridge Potary Inc—Ammand Shapiro D and K Stores Inc—Raymond R Dweck	4300 New Getwell Fld, Memphis TN 38118 5770 Miami Lakes Dr, Miami Lakes FL 33014 PO Box 4905, Grand Island NE 68802 3103 N Charles St, Decatur II, 62526 9805 Boeckman Rd, Wilsonville OR 97070 650 Davis St, San Francisco CA 94111 11986 St Charles Rock, Bridgeton Mo 63044 1199 Dillingham Blvd, Honolulu HI 96817 PO Box 3400, Erie PA 16508 PO Box 250, West Yellowstone MT 59758 1577 C St, Anchorage AK 99501 PO Box 3330, Des Moines IA 50316 PO Box 2328, Ronsselaer IN 47978 S College Ave, Bluefield VA 24605 1099 J St, Rochester NY 14611 19411 Atrium FL, Houston TX 77084	901-365-8880 305-557-9000 308-389-2500 217-875-1440 503-682-2242 415-445-6000 314-729-8300 808-845-5931 814-864-9325 907-278-2256 515-265-3101 219-866-7131 703-322-4686 718-227-0700 713-579-7901		292 208 182 180* 145 142 130* 80 75 75* 67* 61 60 50 49*	3.4 2.3 1.6 2.0 1.4 4.8 8.5 5.7 1.7 3.5
23	AJ Holding Company Inc—AJ Kroot	2125 Hwy 35, Oakhurst NJ 07755 29753 Plymouth Rd, Livonia MI 48150	908-493-9292 313-427-2800	R	40° 37°	7.4