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INTERRELATIONS BETWEEN A NURSE AND A PATIENT

Introduction. The role and status of the qualified nurse become of key significance in the therapeutic process. The behavioral models characterize practical work of medical staff and especially nurses. Absence of professional knowledge, skills of professionally-oriented communication make medical specialists unqualified ones. We consider the communication as an important factor in our research and as a professional method that is presented at every stage of the treatment.

Results and discussion. The problems of forming medical moral are very significant in the nurses' training. In spite of growing interest to the problems of medical ethic and deontology they still remain topical and inexhaustible. Every person understands the necessity of the adequate attitude towards sick people when heartiness and warmth become the indivisible units of treatment. Communication becomes the method of making contacts, developing relations between participants of therapeutic process, informational exchange, understanding the partner. Nurses' skills are needed to understand and to help patients and to find common ground with them. The communicational components of nurse and patient interaction are support, respect, sympathy. Nurse must know how to listen to the patient, find out his problems, give the possibility to soothe a pain, mental and physical suffering.

Conclusion. Thus, nurse's skills to communicate with the patients and partners are among the most important aspects of the professional activity that contribute to the therapeutic process and patients' recovery. Nurse must continuously improve professional skills and knowledge; learn the psychology of interaction and communication, patients' personal characteristics along with the professional practice and experience.