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## Improving Polk County Service Integration Team's Resource Sharing

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# Improving Polk County Service Integration Team's Resource Sharing

Annalise Byrne, Jamie Chenea, Jessica Chittim, Sarah Fakhoury, & Shelby Kidd



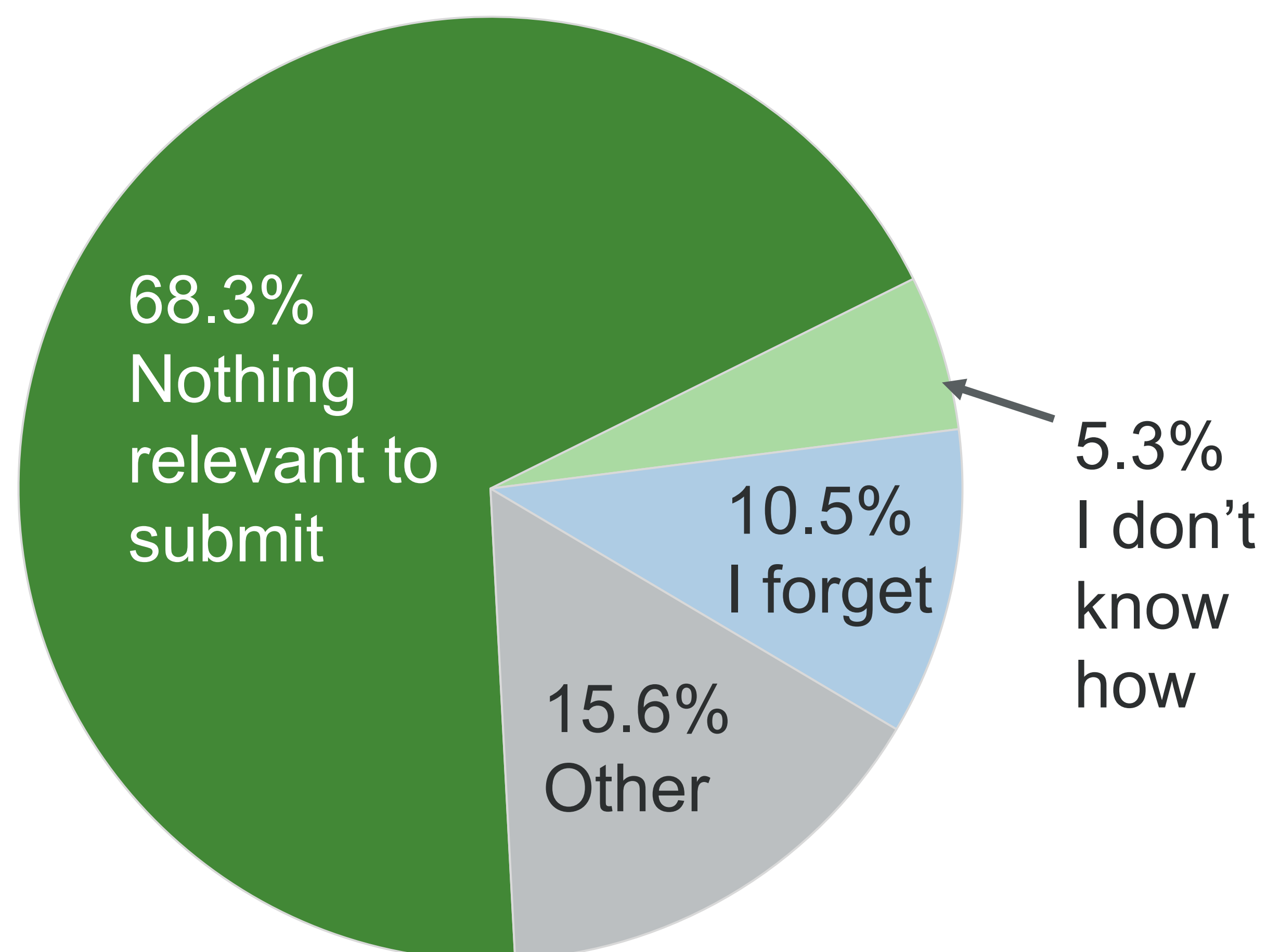
## Background

- Service Integration Team (SIT) newsletter contains current team updates and resources for community members
- Sent out monthly
- Responsibility of the SIT Coordinator
- Creation of the newsletter has taken upwards of 1 week
- Lack of a standardized process

## Results

- From a survey of 850 people, there were 84 respondents
- The questions analyzed were regarding the submission process

### Why have you not submitted information to the SI newsletter?

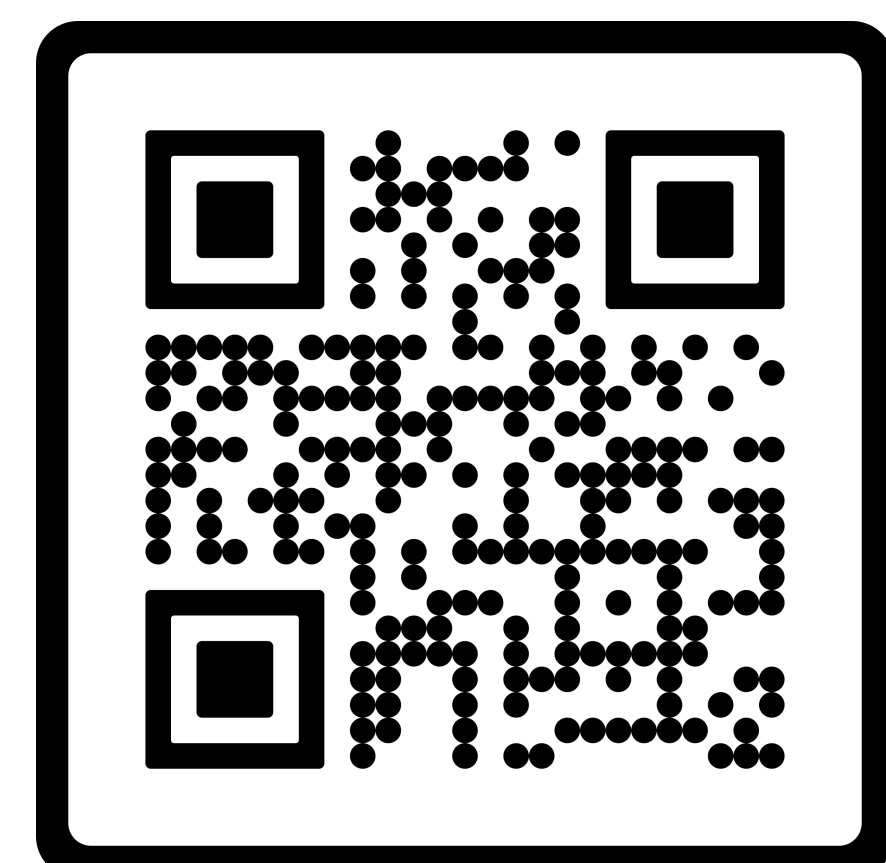


## Aim

- Create a standardized submission tool for contributors of the newsletter in order to improve communication and promote resource utilization for community members.

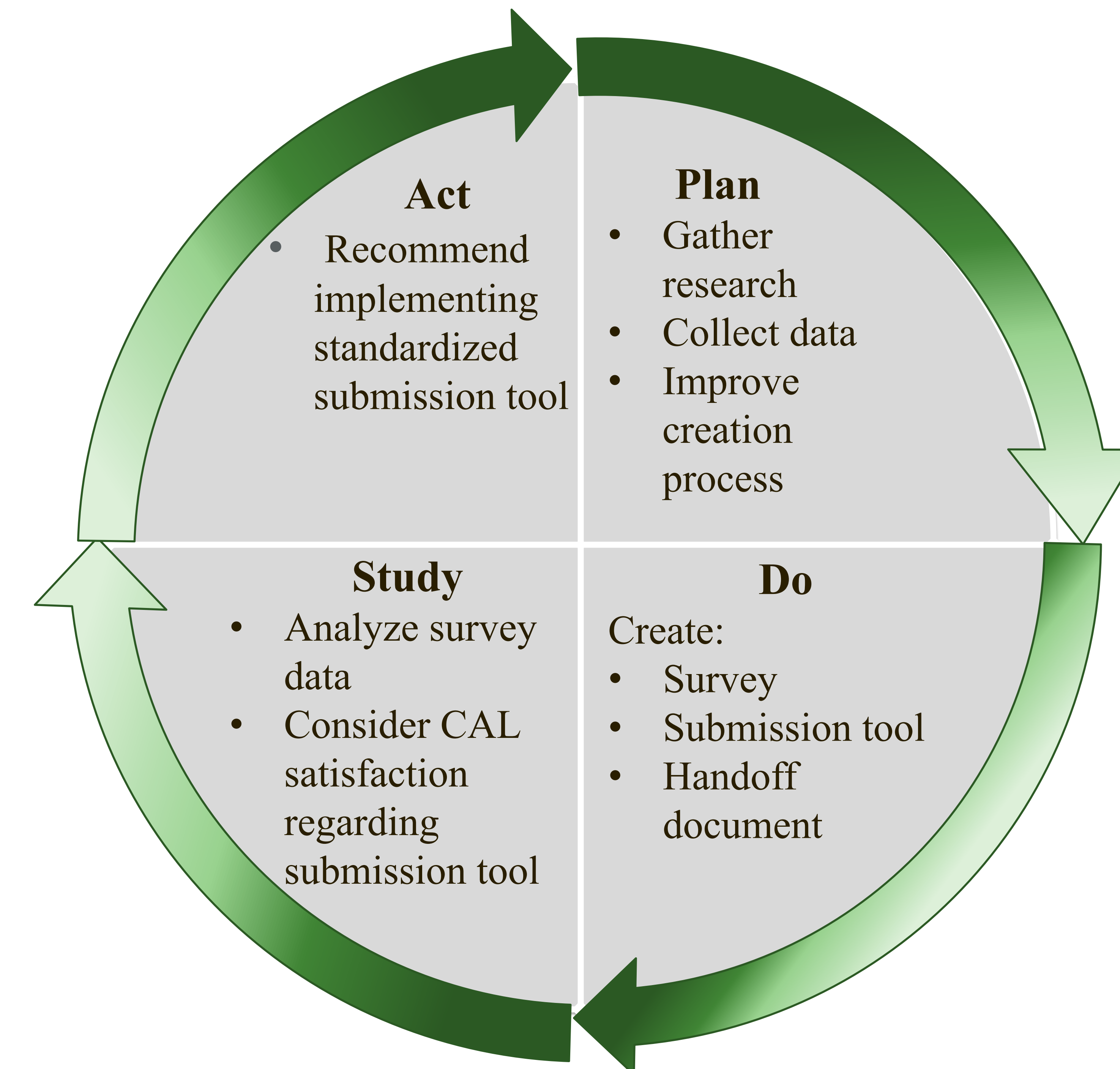
## Discussion

- Based on preliminary results, we recommend implementing the standardized submission tool
- Difficulty with submission process has been reported, and the tool will negate those issues through prompted questions
- Tool will be more accessible to all related to location on website
- SIT coordinator satisfied with use of tool



Scan to view  
our  
submission  
tool!

## Methodology



## Limitations/Implications

### Limitations

- Time constraint led to utilizing preliminary results rather than a comprehensive data set
- Low response rate to the survey

### Implications:

- Improving the submission process for newsletter correlates better resource sharing
- Better resource sharing leads to higher resource utilization by community members