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Published in:
BMJ Simulation & Technology Enhanced Learning

DOI:
[10.1136/bmjstel-2020-000679](https://doi.org/10.1136/bmjstel-2020-000679)

Publication date:
2021

Document Version
Peer reviewed version

[Link to publication in Discovery Research Portal](#)

Citation for published version (APA):

Contreras, M., Curran, E., Ross, M., Moran, P., Sheehan, A., Brennan, A. M., Cosgrave, D., McElwain, J., Lavelle, C., & Lynch, B. (2021). Rapid development of interprofessional in situ simulation-based training in response to the COVID-19 outbreak in a tertiary-level hospital in Ireland: Initial response and lessons for future disaster preparation. *BMJ Simulation & Technology Enhanced Learning*, 7(3), 159-162. <https://doi.org/10.1136/bmjstel-2020-000679>

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Rapid development of interprofessional *in situ* simulation-based training in response to the COVID-19 outbreak in a tertiary-level hospital in Ireland. Initial response and lessons for future disaster preparation.

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Abstract Word Count: 199; **Main text Word count:** 1565

ABSTRACT

Introduction: The first case of COVID-19 in Ireland was diagnosed on 29th February 2020. Within the same week our Department of Anaesthesia and Critical Care at University Hospital Galway began to tackle the educational challenge by developing an *in situ* interprofessional (IP) simulation programme to prepare staff for the impending outbreak.

Principles and approaches used for simulation-based training: We describe principles applied to identify core educational and system engineering objectives to prepare Healthcare Workers (HCWs) for infection control, personal and psychological safety, technical and crisis resource management (CRM) skills. We discuss application of educational theories, rational for simulation modes and debriefing techniques.

Development of the simulation programme: 3 anaesthesia (general, obstetric, paediatric) and 1 critical care silo were created. 13 simulated scenarios were developed for teaching as well as for testing workflows specific to the outbreak. To support HCWs and ensure safety, management guidelines, cognitive aids, and checklists were developed using simulation. The cumulative number of HCWs trained in simulation was 750 over a 4-week period.

Challenges and future directions: Due to the protracted nature of the pandemic, simulation educators should address questions related to sustainability, infection control while delivering simulation, establishment of hybrid programmes and support for psychological preparedness.

Keywords: in-situ simulation, interprofessional, COVID-19, critical care, anaesthesia

INTRODUCTION

The COVID-19 outbreak continues to impose a heavy burden on health care systems. A key challenge of the pandemic thus far is its rapid spread, resulting in a sudden surge of cases requiring critical care management of which most of the health care systems' capacity is inadequate [1]. Rapid reorganisation

of resources often leads to new roles and challenges for Healthcare Workers (HCWs). [2]. The enhanced and urgent need for infection control calls for redefinition, testing, and implementation of almost every existing work practice.

Simulation has been widely utilized to prepare HCWs during previous outbreaks [3, 4]. Simulation plays a central role in system testing, identifying latent hazards, and improving safety [5]. Regular simulation training may also support resilience and reduce stress on HCWs during the outbreak [5].

The current report describes our experiences in the first 4 weeks of our simulation programme's development and implementation and provides useful tips for preparations during COVID-19 or similar outbreaks.

PRINCIPLES AND APPROACHES USED FOR SIMULATION-BASED TRAINING

Rapidly evolving disaster situations may preclude systematic development of “state of the art” simulation-based curriculums [6], and a “good enough” initial approach may be more feasible for ramping up training [7]. Needs assessment, planning and implementation may run in parallel and often change rapidly with significant impact on the trajectories of training. Educational objectives must be defined quickly, accurately, and with direct relevance to the clinical situation. There are three important objectives of simulation in the context of the current outbreak. Firstly, infection control must be maximised through personal protection and upskilling of the workforce for management of infected and non-infected patients. Secondly, work systems must be developed and optimized to ensure safety for patients and HCWs. Thirdly, training and debriefing must address the issues of psychological stress in response to the outbreak.

Education theories and training strategies that may best support learning in this situation include “just-in-time” simulation training, a work-based education strategy that places training in close temporal proximity to the actual clinical event [8]. Rapid cycle deliberate practice (RCDP) involves immediate directed feedback—microdebriefing— within simulation in the form of coaching. This approach allows for brief corrective instruction for learners, followed by an opportunity to try again [9].

We used system engineering principles to define and teach changed workflow processes associated with the COVID-19 outbreak [5]. The Plan-Do-Study-Act (PDSA) cycle is an iterative process improvement method which allows HCWs to perform rapid, small-scale testing of processes before implementation [10]. The framework allows adaptation to local needs and problems, thereby facilitating development of relevant educational objectives.

Managing COVID-19 patients in the intensive care unit (ICU) and the operating room (OR) require an interprofessional (IP) team approach. Several studies have shown that IP simulation training improves team performance and thus may contribute to better patient outcome [11, 12]. *In situ* training also allows training of entire teams in the actual clinical environment, including all the associated physical barriers, and is an important tool for system testing and detection of latent safety threats [13].

High-fidelity simulation is not a prerequisite for effective preparation for COVID-19 patients' care: using lower-fidelity manikins *in situ* may provide greater authenticity due to the presence of contextual clues [14]. Furthermore, lower-fidelity manikins may be more readily available, easier to handle with minimal training and more feasible for scaling up simulation training.

Facilitators preferably should be trained in simulation-based education and have an understanding of the principles of system testing/integration; however, rapid development of a large-scale programme may require clinicians and nurses with context expertise acting as facilitators supported by simulation-trained educators.

DEVELOPMENT OF THE SIMULATION PROGRAMME

University Hospital Galway is the large tertiary referral hospital for the Saolta University Healthcare Group in the West of Ireland. The Department of Anaesthesia and Critical Care provides services for 16 theatres, obstetrics/gynaecology OR and labour ward, a 26-bedded ICU, post anaesthesia care unit, and other remote services. The Department consists of more than 400 nursing, medical and allied health care staff who required training for the crisis.

Three core educational objectives were identified and integrated in all simulated scenarios alongside scenario-specific objectives: application of personal protective equipment (PPE), minimizing aerosol generations, and CRM principles. Although the objective of dealing with psychological stress was not directly addressed, our training likely supported resilience indirectly by providing skills acquisitions, reinforcement of internal locus of control, CRM principles and preparatory information [15]. The PDSA cycle was applied simultaneously for system testing and scenario development [10]. 'Plan': a hypothetical scenario blueprint was created for a walk-through exercise with context experts. 'Do': the blueprint was modified and the new scenario was tested with a new set of HCWs. 'Study': feedback was analysed and integrated into the scenario. 'Act': the final scenario was used for training; guidelines, checklists and protocols were developed. Manikins were borrowed from the hospital's resuscitation officer and from the Simulation centre; the SimMan App was used as an interface for vital signs. Equipment and props included PPE, cognitive aids, airway equipment, simulated drugs and the actual clinical environment.

Due to the increased volume of education, a departmental simulation group was set up led by a clinical educator in simulation. Four educational silos were created with guidance from context experts with expertise in medical education. Faculty guidance for simulation training was based on the principles and approaches outlined in the previous section. Anaesthesia silos included Obstetric OR, General Anaesthesia OR, and Paediatric OR, led by 7 consultant anaesthesiologists. The team also included 2 trainees and 3 senior nurse educators. The Critical Care silo included 2 consultant intensivists, one ICU fellow and 2 nurse clinical facilitators.

Scenarios in each silo were developed by multidisciplinary teams using the PDSA cycle. Teams included infection control physicians, microbiologists, anaesthesiologists, intensivists, radiologists, biomedical engineers, obstetricians, neonatologists, midwives, and nurses. A total of 13 scenarios were developed (**Table 1**).

<i>Scenario</i>	<i>Educational objectives</i>	<i>Principles used for simulation design</i>
Critical Care silo		
• Application of PPE in the ICU	Donning/doffing. Concept of negative pressure isolation room.	IP or single professional training, low fidelity, mental rehearsal
• Intubation of COVID-19 patient from 100% non-rebreather mask	CRM. Standardized team (Consultant/NCHD/nurse). Minimizing AG for RSI. Correct attachment of mechanical ventilator. Ergonomics. Initial setting for mechanical ventilation.	"PDSA" cycle, "just-in-time" training, IP training, <i>in situ</i> , high fidelity, RCDP

• Intubation of COVID-19 patient from CPAP hood	CRM. Standardized team (Consultant/NCHD/nurse). Safe CPAP hood removal. Minimizing AG for RSI. Ergonomics.	"PDSA" cycle, IP training, <i>in situ</i> , high fidelity, RCDP		
• Extubation of COVID-19 patient from Ventilator	CRM. Standardised steps to safe extubation using a plastic sheet.	"PDSA" cycle, IP training, <i>in situ</i> , high fidelity, RCDP		
• Transfer of critically ill COVID-19 patients from ICU to CT scan	CT scans for two separate sites: contrast and non-contrast. Communication with radiology to identify physical routes to each site. Involve security and cleaning services. "Clean" ICU team member brings emergency equipment and medication and remains in the clean console room during scanning. Communicates with transporting team if a clinical issue arises.	"PDSA" cycle, IP training, <i>in situ</i> , low-fidelity,		
• Transfer of critically ill COVID-19 patient from ED to ICU	Safe patient assessment in ED. Minimum amount of HCWs in room. Outside room: assisting ICU doctor or nurse with emergency equipment, PPE, medications. Plan a safe route to transfer patient to the ICU.	"PDSA" cycle, IP training, <i>in situ</i> , low-fidelity		
• Proning of COVID-19 patient in ICU	CRM. Allocation of roles. Multidisciplinary proning team. Proning steps. Safety checks at pre, intra and post-proning. Timing of proning to allow appropriate management multiple prone patients. Management of unexpected events.	"just-in-time" training, IP training, <i>in situ</i> , low-fidelity, RCDP		
• Tracheostomy for COVID-19 patient	CRM. Performing tracheostomy using special plastic sheets with sleeves to minimize AG.	IP training, <i>in situ</i> , low-fidelity,		
General Anaesthesia OR Silo				
• Application of PPE in the OR	Donning/doffing. Concept of positive pressure operating room.	IP or single professional training, low fidelity, mental rehearsal		
• Airway management of COVID-19 patients undergoing general anaesthesia	WHO checklist. CRM. Minimizing AG. Intubation/extubation. Management of unexpected events: difficult airway, circuit disconnection, PPE damage. Handling tissues and blood samples, documentation.	"PDSA" cycle, "just-in-time" training, IP training, <i>in situ</i> , high fidelity, RCDP		
• Airway management of COVID-19 pediatric patient undergoing general anaesthesia	WHO checklist. CRM. Premedication. Minimizing AG. Safe iv. and gas induction. Intubation/extubation. Management of unexpected events: difficult airway, circuit disconnection, PPE damage. Managing parents at induction.	"PDSA" cycle for system testing and guideline development, <i>in situ</i> , high fidelity		
General Anaesthesia Obstetrics Silo				
• Emergency C-section in <i>Gynae OR</i> (neuroaxial anaesthesia/GA)	CRM. Minimum amount of people in the room. Minimizing AG for RSI. Management of new born and transfer to NICU. Donning/Doffing.	"PDSA" cycle, "just-in-time" training, IP training, <i>in situ</i> , high fidelity, RCDP		
• Emergency C-section in <i>labour ward OR</i> (neuroaxial anaesthesia/GA)	CRM. Minimum amount of people in the room. Minimizing AG for RSI. Management of new born and transfer to NICU. Donning/Doffing.	"PDSA" cycle, "just-in-time" training, IP training, <i>in situ</i> , high fidelity, RCDP		
Number of healthcare workers trained on various simulated scenarios/week				
	1st week	2nd week	3rd week	4th week
Consultants (Anaesthesia/ICU/Surgical/Obstetrics)	25	65	16	3
NCHDs (Anaesthesia/Surgical/Obstetrics)	28	108	18	5
ICU nurses	28	95	35	30
OR nurses trained in ICU (anaesthesia/scrub/recovery)	30	70	89	40
Theatre nurses/Midwives trained in OR	0	44	22	14
Total*:	111	382	180	77

Table 1. Summary of clinical scenarios, educational objectives, principles used, and number of healthcare workers (HCWs) trained each week on various scenarios. Core educational objectives for all scenarios -apart from specific objectives- included: PPE application, minimizing aerosol generation (AG), team work principles.

*: HCWs participated in multiple simulated scenarios and some of them multiple times. Allied health care workers are not included in the total number.

PDSA: Plan, Do, Study, Act; **RCDP:** rapid cycle deliberate practice; **PPE:** personal protective equipment; **CRM:** crisis resource management; **NCHD:** non-consultant hospital doctor; **RSI:** rapid sequence induction; **CPAP:** continuous positive airway pressure; **ICU:** intensive care unit; **ED:** emergency department; **NICU:** neonatal intensive care unit; **GA:** general anaesthesia; **C-section:** caesarean section

All simulation scenarios included IP teams. Many of the participants trained on multiple scenarios and more than once during the 4-week programme. The majority of learners were anaesthesiologists, intensivists, ICU and OR nurses; however, midwives, obstetricians, surgical trainees, neonatologists, and a small number of allied workers also participated (**Table 1**).

Simulation-based system testing helped to identify locations for donning/doffing in the individual areas, to create guidelines, to review ergonomics for airway management and transfer, to create cognitive aids, checklists and COVID-19-specific equipment packs (**Table 2**).

Guidelines
<ul style="list-style-type: none"> Management of Suspected/Confirmed COVID-19 infected patient undergoing urgent surgery.
<ul style="list-style-type: none"> Management of Suspected/Confirmed COVID-19 infected paediatric patient undergoing urgent surgery.
<ul style="list-style-type: none"> Management of Suspected/Confirmed COVID-19 obstetric patient undergoing emergency caesarean section (general anaesthesia/neuroaxial anaesthesia) in labour ward OR.
<ul style="list-style-type: none"> Management of Suspected/Confirmed COVID-19 obstetric patient undergoing emergency caesarean section (general anaesthesia/neuroaxial anaesthesia) in gynae OR.
<ul style="list-style-type: none"> Critical care assessment of COVID-19 patients and intubation guideline.
<ul style="list-style-type: none"> Critical care conscious proning guideline.
Videos
<ul style="list-style-type: none"> Donning and doffing for aerosol generating procedures in theatre and ICU.
<ul style="list-style-type: none"> Application of CPAP hood.
<ul style="list-style-type: none"> Extubation of ICU patient using plastic sheet to prevent AG.
Checklists and Cognitive Aids
<ul style="list-style-type: none"> Critical care intubation checklist from 100% non-rebreather mask.
<ul style="list-style-type: none"> Critical care CPAP hood removal and intubation nursing checklist.
<ul style="list-style-type: none"> Critical care CPAP hood removal and intubation checklist.
<ul style="list-style-type: none"> Critical Care Trilogy set up for NIV using Full Face Mask/Visor. Checklist.
<ul style="list-style-type: none"> Critical care Proning/Un-proning checklist.
<ul style="list-style-type: none"> General anaesthesia for emergency C-section intubation checklist.
<ul style="list-style-type: none"> General anaesthesia for suspected/confirmed COVID-19 patient's intubation/extubation checklist.
Equipment
<ul style="list-style-type: none"> Intubation/extubation tray in OR.
<ul style="list-style-type: none"> Intubation/extubation tray in ICU.
<ul style="list-style-type: none"> PPE packs for ICU outreach.
<ul style="list-style-type: none"> Emergency drug pack in ICU.
<ul style="list-style-type: none"> Emergency CVC and Arterial line packs in ICU and OR.

Table 2. Output of system engineering process including guidelines, educational videos, checklists and cognitive aids, equipment to support HCWs in managing COVID-19 patients safely.

NIV: non-invasive ventilation; **CVC** : central venous catheter.

CHALLENGES

Previously, most of the simulation training occurred in the hospital's simulation centre; there was no established *in situ* simulation training in the OR nor the ICU before the COVID-19 crisis. Rapid development of such training to support safety was essential, and leadership and collaboration with stakeholders was central to this process. In our case, departmental leadership provided dedicated time for the simulation lead person to oversee and coordinate the programme; however, other faculty members had to balance teaching and clinical responsibilities. This introduced a temporary scheduling problem for both faculty and learners. During the second week we noticed that silos were taking learners from each other; on some days, lack of learners in a specific silo -because staff attended other silos' training- necessitated cancellation of training. We quickly reviewed the educational plans and needs for each silo and introduced scheduling with priority for ICU training from the third week.

Another important challenge for *in situ* simulation is to ensure safety by maintaining social distancing. This became very important as more patients presented in ICU and OR, and the country introduced stricter lockdown measures at the end of the second week. Initially, while we allowed extra staff to observe the simulation sessions, we later limited this to learners taking part directly in simulation. We also replaced some of the teaching sessions with online resources. Reduced PPE availability for practice was addressed with video teaching and mental rehearsal.

Most of our HCWs underwent simulation training during the first 4 weeks; however, a new phenomenon, "simulation fatigue", appeared among staff. Faculty often ran training for 2-4 days/week while also attending clinical commitments. HCWs also had other non-simulation education training due to redeployment, i.e. OR nursing staff had to be upskilled on mechanical ventilators, infusion pumps, and ICU care in general. From the third week most of the staff had already received training and HCWs were already practicing in real situations. From this point our programme was maintained on a smaller scale in the ICU, while *in situ* OR simulation training was stopped after the fifth week. However, this allowed us to support innovative projects with simulation, including testing intubation boxes, ventilators, and specially designed plastic sheets for tracheostomy.

LESSONS AND FUTURE DIRECTIONS

The development of a large-scale *in situ* IP simulation programme in preparation for an emerging crisis cannot be envisioned without strong leadership. Simulation has a potential not only to provide hands on training, but also to be a system engineering tool for safety and an indispensable platform to improve IP team work. When designing a large-scale programme, effective communication with stakeholders is key to deal with practical issues such as scheduling and assessing human resources. Due to the protracted nature of the current pandemic, future simulation training programmes should address questions related to sustainability, infection control while delivering simulation, establishment of multimodal/hybrid programmes and to support psychological preparedness. Simulation training to care for COVID-19 and non-COVID-19 patients should go in parallel, driving patient safety practices and research to develop best educational interventions to help our patients and HCWs during the current and future pandemics.

Funding: This work received no specific grant from any funding agency in the public, commercial or not-for-profit sectors.

Competing interest: The authors declare that they have no conflict of interests.

Contributorship statement: Contreras, M: simulation programme lead and organizer, teaching, data collection, manuscript preparation. Curran, E: critical care simulation silo lead, teaching, data collection, manuscript preparation. Ross, M: obstetrics simulation silo lead, teaching, data collection, manuscript preparation. Moran, P: critical care simulation silo lead, preparation and teaching, manuscript revision. Sheehan, A: critical care nursing simulation lead, teaching, data collection, manuscript preparation. Brennan, A: critical care fellow, scenario development, teaching, video preparation, cognitive aids. Cosgrave, D: obstetric silo lead, teaching, data collection, manuscript revision. McElwain, J: anaesthesia silo lead, teaching, data collection, manuscript editing. Lavelle, C: critical care nursing simulation teaching lead. Lynch, B: medical education expert, expert adviser, manuscript preparation.

Acknowledgments: Siobhán Keane (Resuscitation officer, UHG), Bronwyn Reid-McDermott (Senior Technical Officer in Simulation, Irish Centre for Applied Safety and Simulation, ICAPSS/NUIG), Noreen Keelan (Anaesthesia nurse, clinical educator, UHG), Gavin Mulhall (Anaesthesia nurse, clinical educator, UHG), Jaqueline Barrett (Head of Anaesthesia Nursing, UHG), Robert Lee (SHO in anaesthesia, UHG).

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