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# The value of studying supply chains for tobacco control

Rosemary Hiscock<sup>1</sup>, Michael J. Bloomfield<sup>2</sup>

# ABSTRACT

**INTRODUCTION** Tobacco control research and advocacy has yet to capitalize on understanding the tobacco industry supply chain. The objective of this narrative review is to expose the processes, actors and supporting industries involved in tobacco production, laying the groundwork to expand the scope of tobacco control beyond the transnational tobacco companies (TTCs).

**METHODS** We reviewed 69 academic articles (2013 to 2019) and five tobacco industry journal issues.

**RESULTS** We identify six major processes in tobacco production: farming, primary processing of the leaf, secondary processing into products such as cigarettes, packaged product, usage by smokers, and decay. Supply chain actors include seed and plant retailers, farmers, leaf processors, wholesalers, brokers and middlemen, manufacturers, retailers, smokers and refuse collectors with considerable variation in intermediate actors by location. Supporting industries supply additives, machinery, packaging, logistics, marketing, and research and development (R&D). **CONCLUSIONS** This expanded understanding of the supply chain can enable wider appreciation of the various incentives and risks of being involved in the industry, as well as how profit and power is accrued and distributed among participants, all of which is important information to feed into tobacco control policies. Researchers and campaigners, seeking to design effective policy preventing the expansion of this industry and the health harms it produces, need to look beyond the TTCs to identify under-exploited leverage points along the entire tobacco supply chain.

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# INTRODUCTION

The World Health Organization (WHO) Framework Convention on Tobacco Control (FCTC) defines the tobacco industry as 'tobacco manufacturers, wholesale distributors and importers of tobacco products'<sup>1</sup>. Most tobacco control research remains focused on the four transnational tobacco companies (TTCs) due to their global economic power<sup>2-4</sup>. However, this focus misses most of the actors involved in bringing tobacco from field to smoker. If these actors did not work in synchrony with TTCs then TTCs would not have such profitable supply chains<sup>5,6</sup>. Here we produce a narrative review to introduce these opaque aspects of the tobacco industry using supply chain mapping.

Supply chain mapping is common in the academic

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literature on global commodity chains<sup>7</sup>, global value chains<sup>8</sup> and global production networks<sup>9</sup>. Likewise, civil society, for example non-governmental organizations (NGOs) and activist groups, has used supply chain mapping to understand the impacts of companies' business activities, otherwise obscured through a lack of transparency<sup>10</sup>. The contribution of supply chain mapping to efforts to understand industry impacts, hold companies to account for these impacts, and foster transparency and accountability is increasingly recognised<sup>11</sup>.

The objective of this study is to set an expanded supply chain agenda in order to provide insights into new potential avenues of work for tobacco control researchers and advocates, deepening our understanding of the reach of the tobacco industry into other sectors and occupations. The tobacco supply chain is complex and involves many processes, products, and actors not always associated with tobacco production. Identifying these complexities is an important step in designing future research, campaigns, and regulation aimed at controlling these activities.

## **METHODS**

Academic literature in SCOPUS (extracted 23 April 2019) and Web of Science (extracted 19 July 2019) was searched using the terms: 'supply chain' AND '(tobacco OR ciga\*)'. After excluding duplicates and articles prior to 2013, there were 69 articles reviewed. These included articles funded by the tobacco industry. We did not use these industry-funded articles for statistics or arguments that might be unreliable, but simply to identify actors and processes not widely available in tobacco research to date (i.e. this is a deliberate strategy to fill some missing gaps). This review was augmented by a review of advertisements

and articles in tobacco industry journals in 2019 (Tobacco International: 4 issues, and Tobacco Journal International: 1 issue). Supplementary internet searches and *a priori* knowledge of supply chains were used to find further sources and aid understanding. In total, we found 230 contributors to the supply chain.

# RESULTS

The tobacco supply chain can be understood in terms of its processes, the actors directly involved in production, and supporting industries. Figure 1 presents a visual overview of the tobacco industry in its entirety, laying the initial groundwork for future work in this area.

# Processes

Tobacco exists as seeds, plants, cut tobacco, tobacco products, and refuse. The tobacco supply chain transforms tobacco through six major processes: farming, primary processing of the leaf, secondary processing into products such as cigarettes, product packaging, usage by smokers and decay. TTCs may

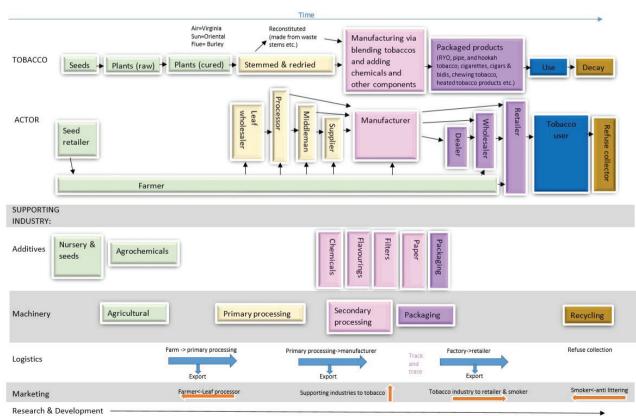


Figure 1. The Tobacco Supply Chain

directly own some elements and buy in components and expertise for others – the balance changes over time<sup>12</sup>. In some countries, parts of the supply chain are state-owned<sup>13</sup>.

# Actors

Actors include seed and plant retailers, farmers, leaf processors, wholesalers, brokers and middlemen, manufacturers, retailers, smokers and refuse collectors (the last being funded through taxation or occasionally by tobacco companies if extended producer responsibility schemes are in place)<sup>14</sup>.

Farmers can purchase seeds or seedlings from retailers<sup>15,16</sup>. Tobacco can be grown in TTC or leaf company owned estates or by smallholder farmers<sup>17</sup>. Smallholders can hold contracts with a TTC or leaf company, where firms are contracted to buy the entire crop (although the price is not guaranteed<sup>18</sup> making farmers' profits volatile<sup>19</sup>), as well as provide agricultural guidance and inputs, usually via loans, such as seeds, fertilizers, herbicides, and pesticides, as well as transport to the next stage of the supply chain<sup>16,18-21</sup>. Such integrated production systems and incentives encourage farmers to choose to grow tobacco rather than other crops<sup>20</sup>.

Wholesalers acquire tobacco from the farmers either by contract or by auction, which they then either store in warehouses or export immediately<sup>21</sup>. Sometimes, primary processing is carried out by the wholesale leaf companies, other times by companies that also manufacture cigarettes; again tobacco can be exported at this stage<sup>20</sup>.

Supply chain intermediaries vary by place. In Java, for example, middlemen acquire primary processed tobacco and sell it on to 'suppliers'<sup>22</sup>. In other parts of Indonesia and in India, brokers often buy tobacco from local collectors<sup>5,15,22</sup> who then sell it on to major tobacco companies. These differences matter as closed and complex trading systems offer ample opportunity for parties to take advantage of farmers<sup>5</sup>. In other contexts, tobacco supply chains are more integrated and a single company may own not only the primary and secondary processing factories, but also the transport and storage facilities between them<sup>20</sup>.

Manufacturers create and package tobacco products such as cigarettes, chewing tobacco, cigars, pipe tobacco, roll-your-own tobacco and snuff<sup>21</sup>. To give a sense of the scale of these operations, in 2014, six trillion cigarette sticks were manufactured across 500 factories globally<sup>23</sup>.

The organization of intermediaries operating between manufacturers and retailers also varies by place. In China, for example, the manufacturer deals directly with retail<sup>24</sup>. In Pakistan, Bangladesh and Nepal, smokeless tobacco manufacturers supply 'dealers' who then deliver to wholesale retailers<sup>25</sup>. These wholesalers procure and sell products to vendors or retailers<sup>25</sup> together with non-tobacco products<sup>21</sup>. Retailers sell the product to smokers<sup>25</sup>. Typically they include supermarkets, small grocers, convenience stores, and specialist tobacconists<sup>21</sup>.

Smokers are, of course, the end-product consumers, but they are not the final actors. Often forgotten are the refuse collectors disposing of tobacco products<sup>26</sup>. This is a significant externality of the supply chain and tobacco companies have mostly avoided being held responsible for these costs<sup>27</sup>.

# Supporting industries

Supporting industries supply additives, machinery, logistics, marketing, and research and development (R&D).

Initial inputs include seeds produced by plant nurseries and farmers. The agrochemical industry supports tobacco farming through sales of fertilizer, herbicides and pesticides<sup>20,28</sup>.

Primary processing requires specialist machine and knife makers to work with the tobacco industry<sup>29-32</sup>, including makers of green leaf threshing machinery<sup>30</sup>, machines to add flavoring or the flavoring itself<sup>27</sup>, and specialist packing units for transit<sup>33,34</sup>.

Secondary processing requires machinery to make cigarettes<sup>29,30</sup>, oral tobacco<sup>35</sup>, hookah equipment<sup>35</sup>, cigars<sup>36,37</sup>, and packaging<sup>30</sup>. Again, this machinery requires specialist knives<sup>31,38,39</sup> and chemicals<sup>40</sup>. In addition to tobacco and chemicals, cigarettes include paper and filters. Paper is provided by farmers growing flax, hemp, rice, sisal, and linen<sup>41</sup>. Tree growing and felling produces the pulp for both paper<sup>41</sup> and filters<sup>42</sup>. Packaging companies provide the cartons, boxes, paper, ink, cellophane, foil, glue, and tins for the industry<sup>40,43-50</sup>.

Logistics includes storing and transporting tobacco and tobacco products<sup>51</sup>, but also making

the equipment for printing serialized codes and other markers to trace products from source to final destination<sup>52-55</sup>.

Marketing takes different forms depending on client and audience. Often overlooked is how these firms market their products and services within the industry, such as when tobacco and leaf firms use marketing to attract and retain farmers. In Brazil, for example, this is via industry associations and the Tobacco Growers Union<sup>20</sup>. Supporting industries such as paper and machinery advertise in tobacco industry magazines<sup>56</sup> and specialist firms can be brought in to market these products and others<sup>57</sup>. Tobacco manufacturers, including the TTCs, market their products to retailers via retailer magazines<sup>58</sup> - and directly to end-users, unless legislation is enacted and upheld<sup>59</sup>. Of course marketing is also a key component of TTCs campaigns to avoid such regulation<sup>60</sup>.

Finally, each stage of the supply chain and supporting industry requires R&D<sup>22</sup>. Cigarette filters, for example, have received particular R&D attention since standardized packs legislation is limiting innovation via packaging<sup>61,62</sup>.

## DISCUSSION

Clearly TTCs require support from a large number of actors and industries to bring products to market and secure their profits. Such an expanded understanding of the tobacco supply chain can be used to better inform governmental, corporate, civil society and laypersons' choices about careers, investments, and purchases. It could also be used to inform evaluations of company claims around, for example, contributing to the Sustainable Development Goals<sup>63</sup> or their corporate social responsibility practices<sup>64</sup> and the extent to which such contributions are on balance advantageous in situations where a company is also working with the tobacco industry.

This preliminary analysis illustrates that to identify potential leverage points in these supply chains and design effective policy to influence them, research and campaigns need to look beyond the TTCs. However, future supply chains study will also need to consider carefully the best way to identify and use industry source materials to establish differences between these and other sources, and how information contained might be best used without compromising the integrity of the research.

While this supply chain mapping exercise is just a start, future research can build from this to, for example, understand the relative value capture for different actors at different stages of production, which can act as a proxy for who controls supply chain governance. Likewise, mapping supply chains onto political jurisdictions could identify further policy pressure points and gaps in research and regulation. For example, to date, much of the existing research on intermediate actors within the supply chain has taken place in Asia and future work in Africa and South America could help provide a richer picture. Note that future work in this area might consider an even more expansive notion of the tobacco supply chain. For example, while they did not come up in our review results, one could potentially include additional service providers as supporting industries, including those supplying legal services or those involved in government relations (i.e. lobbyists).

Supply chain mapping offers a strong grounding for further work aimed at countering tobacco industry arguments about the benefits of production. For example, while in some ways advantageous to all parties<sup>6</sup>, TTCs design supply chains to maximize their own profits at the expense of farmers<sup>65</sup> and careful mapping can elucidate this asymmetrical distribution of profits. Additionally, supply chain mapping can expose otherwise hidden costs of tobacco production, for example its contribution to climate change<sup>23</sup>, deforestation<sup>40</sup>, and destruction of aquatic life<sup>66</sup> or the ways in which the supply chain reduces global capacity for food and manufacturing of products that would promote human health and wellbeing<sup>67</sup>.

#### **CONCLUSIONS**

Bringing supply chain mapping to the attention of tobacco control can potentially aid the development of effective public health policy by identifying under-researched processes, actors and supporting industries, shedding light on the tobacco industry's reach, and revealing new opportunities for regulation.

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#### CONFLICTS OF INTEREST

The authors have completed and submitted the ICMJE Form for Disclosure of Potential Conflicts of Interest and none was reported.

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#### AUTHORS' CONTRIBUTIONS

Both authors contributed to the design of the literature review, editing the manuscript and approved the final version. RH carried out the literature review, wrote the first draft of the manuscript and created the visualization. MB wrote the introductory text on supply chains and the discussion.

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