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### **Gold Standards Training and Evaluator Calibration of Pilot School Check**

Instructors

Paul M. Cairns

Thesis Submitted to the College of Aviation in Partial Fulfillment of the Requirements

for the Degree of Master of Science in Aeronautics

Embry-Riddle Aeronautical University

Daytona Beach, Florida

May 2021

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### Gold Standards Training and Evaluator Calibration of Pilot School Check

Instructors

Paul M. Cairns

This thesis was prepared under the direction of the candidate's Thesis Committee Chair, Dr. Andrew R. Dattel, and has been approved by the members of the thesis committee. It was submitted to the College of Aviation and was accepted in partial fulfillment of the requirements for the Degree of Master of Science in Aeronautics.

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### Abstract

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 Gold Standards Training and Evaluator Calibration of Pilot School Check

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A key component of air carrier advanced qualification programs is the calibration and training of instructors and evaluators and assurance of reliable and valid data in support of such programs. A significant amount of research is available concerning the calibration of air carrier evaluators, but no research exists regarding the calibration of pilot school check instructors. This study was designed to determine if pilot school check instructors can be calibrated against a gold standard to perform reliable and accurate evaluations. Calibration followed the principles and theories of andragogy and adult learning and teaching, including emphasis on the cognitive domain of learning, learnercentered instruction, and human resource development. These in combination with methods commonly used in aviation instruction aimed to increase the effectiveness of the calibration. Discussion of these combinations is included. A specific method for delivery of the calibration was provided along with a complete lesson plan. This study used a one group pretest-posttest design. A group of 10 pilot school check instructors were measured before and after receiving rater calibration training. Statistical measures included raw inter- and referent-rater agreement percentages, Cohen's kappa and kappa-like statistics for inter- and referent-rater reliability, Pearson product-moment correlations for

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sensitivity to true changes in pilot performance, and a standardized mean absolute difference for grading accuracy. Improvement in all the measurements from pretest to posttest was expected, but actual results were mixed. However, a holistic interpretation of the results combined with feedback from the check instructors showed promise in calibration training for pilot school check instructors. Thorough discussion of the limitations and lessons learned from the study, recommendations for pilot schools, and recommendations for future research is included.

*Keywords*: behavioral indicator, calibration, check instructor, competency, gold standard, pilot school, rater reliability

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#### **Chapter I: Introduction**

For decades, many large, U.S.-based air carriers have used a voluntary, alternative training program called advanced qualification program (AQP) to train their pilots, instructors, and evaluators. AQP uses proficiency-based training and evaluation centered around the concepts of crew resource management (CRM) (Air Carrier Operations Branch, 2017). The CRM behaviors that are trained and evaluated are done so through the use of line-operational simulations (LOS) that replicate the real-life environments and situations pilots might encounter during actual flight operations. Evaluation scenarios used in LOS are called line-operational evaluations (LOE) and are developed to solicit specific, observable, and measurable behaviors from pilots based on the training and evaluation data collected through each air carrier's AQP and other data-driven programs. One of the key components of AQP is the calibration of evaluators in observing and grading the CRM behaviors that are required of the specific LOE. AQP requires that rater reliability training be provided to evaluators to ensure the AQP data remain reliable and valid (Air Carrier Operations Branch, 2017).

### **Statement of the Problem**

Aviation universities are important in training future air carrier pilots. Flight training organizations called pilot schools are certificated by the Federal Aviation Administration (FAA) under Title 14 of the Code of Federal Regulations (CFR), Part 141. Training at university pilot schools includes extensive academic study paired with strict flight training guidelines. The strict flight training guidelines are based on the combination of a minimum number of flight hours and specific training course outlines (TCO), at the completion of which proficiency must be demonstrated to an FAA- authorized evaluator or check instructor. Check instructors are designated by pilot school chief instructors and approved by the FAA to conduct end-of-course (EOC) proficiency tests. Proficiency is judged by the check instructor using the FAA's Airman Certification Standards (ACS) or Practical Test Standards (PTS).

However, unlike under AQP, there is no formalized standardization program approved by the FAA that teaches check instructors how to observe and judge piloting proficiency. Individual pilot schools may have developed their own standardization programs. However, it is unknown if they possess the data collection and validation processes to ensure evaluations are being done in a consistent and reliable manner. In the absence of a formal standardization program, individual check instructors may rely on their own experiences and biases when conducting their evaluations, especially when they are required to make decisions about how to interpret or apply a specific proficiency standard listed in the relevant ACS or PTS.

Furthermore, specific training methods used for pilot school check instructor training programs may not be sufficiently planned or detailed for maximum effectiveness. Most aviation instruction follows the general guidelines of the FAA's Aviation Instructor's Handbook. However, these guidelines are written for the purpose of achieving individual learner outcomes (Airman Testing Standards Branch, 2020). The guidelines do not address the goals and outcomes an organization may seek to achieve in improving the output of its workforce.

### **Purpose Statement**

The purpose of this study was to determine applicability of the concepts of AQP to pilot school evaluation activities. Although air carrier flight training and evaluation are

mostly done in qualified, full flight simulators (FFS), pilot school flight training and evaluation are primarily accomplished during actual flight operations with one exception—a significant percentage of flight training and evaluation for the purpose of obtaining an instrument airplane rating is done in qualified flight training devices (FTD). The check instructor calibration study this paper details was built around the evaluation activities for the instrument airplane rating conducted in qualified FTDs. To enhance the effectiveness of check instructor calibration, appropriate application of learning and teaching theories was necessary. This paper also details the learning facilitation principles, adult teaching methods, and human resource development (HRD) methods that were used in an effort to yield such enhancement.

### Significance of the Study

The results of this study are important in advancing flight training and evaluation methods at pilot schools, especially those that hold examining authority. Examining authority may be granted by the FAA to pilot schools that establish and maintain enough activity and quality of training, as measured by practical test pass rate, that they can conduct their own certification proficiency tests using their own check instructors. Pilot schools without examining authority must not certificate their graduates and can only recommend them to take and pass practical tests conducted by FAA designated pilot examiners. Large flight training organizations with teams of flight instructors and check instructors may benefit from the study through increased standardization, improved human resource development, and implementation of data-collections streams. In general, any flight training organization may find the results of this study useful in making nominal improvements to their processes and procedures.

### **Research Question**

This study attempted to answer the following research question: Can pilot school check instructors be calibrated against a gold standard to increase reliability and accuracy in their evaluations? To answer that question, three prerequisites had to be in place, which are also be detailed in this paper. Those prerequisites were: (a) a competency and behavioral indicator system based on the requirements of the ACS that translates to performance levels for various maneuver segments or event sets, (b) a grading system that allows evaluators to score piloting proficiency on a scale rather than as just pass or fail, and (c) development of a gold standard against which check instructors will be calibrated.

### **Delimitations**

This study purposefully limited the number of participants. Limiting the number of participants improved ease of access to them because actual, on-the-job training took place. However, data analysis is based upon the number of maneuver segments and individual graded tasks that were scored by each check instructor. Therefore, the number of check instructors was less critical than the number of maneuver segments and graded tasks included during the calibration sessions and data analysis processes.

This study was also limited to only the evaluation activity that takes place in FAA-qualified FTDs involving pilots applying for an instrument airplane rating. Because digital video recordings of simulated EOC tests were needed for the calibration session, this limitation was necessary to set up recording equipment on a semi-permanent basis, control the environment within which the recordings were produced, eliminate variables associated with actual flight operations or actual evaluation activities, and to be able to re-record as necessary to ensure having enough and quality recordings for use during the calibration sessions. This limitation was intended to increase internal validity of the study.

### **Limitations and Assumptions**

Lack of random sampling of participants was the primary limitation of this study. Participants identified for the calibration sessions were chosen from an already established team of pilot school check instructors. The team of check instructors had already received highly standardized training relating to pilot evaluation, which may have been a factor limiting the significance of any behavioral changes. Additional volunteers involved during the video recording process were randomly chosen from a larger group of pilots, but that group was limited geographically and demographically to pilots at one pilot school. These limitations may have caused difficulty in recording a range of piloting proficiency levels and may have limited realism and external validity.

### **Summary**

Both air carrier flight training and pilot school flight training follow strictly prescribed standards for curricula and pilot proficiency. However, using AQP, air carrier flight training additionally benefits from a calibrated instructional and evaluator workforce. While large, university pilot schools may have training and standardization programs in place for their instructors, the concept of evaluator calibration like under AQP may further improve individual and organization performance. This study attempted to answer the question about whether pilot school check instructors can successfully be calibrated against a gold standard. This paper details the process about how such calibration took place.

### **Definitions of Terms**

Accuracy	The difference between the score awarded by a
	check instructor and the gold standard.
Agreement	A score awarded by a check instructor that
	matches the gold standard score.
Andragogy	Self-directed or facilitated learning (Knowles et
	al., 2012)
Behavioral indicator	An action or a statement performed or made by a
	pilot that indicates how a job is being handled
	(International Civil Aviation Organization
	[ICAO], 2013)
Calibration	The process of increasing check instructor
	accuracy, agreement, reliability, or sensitivity.
Check instructor	An evaluator designated by the chief flight
	instructor of a pilot school and approved by the
	FAA to conduct EOC tests.
Check ride	A practical test conducted by an FAA designated
	pilot examiner or an EOC test conducted by a
	pilot school check instructor.
Competency	A combination of knowledge, skills, and attitudes
	required to perform a complex task to a specified
	standard (ICAO, 2013).

Core competency	Groups of related behavioral indicators that
	describe how to proficiently perform a job (ICAO,
	2013).
End-of-course test	A check ride conducted at a pilot school for the
	purpose of assessing piloting proficiency and
	determining eligibility for graduation from an
	approved course of training.
Evidence-based training	Training for and the assessment of the
	competencies that lead to successful completion
	of a task (International Air Transport Association,
	2013)
Examining authority	A pilot school authorized by the FAA to
	recommend a graduate from an approved course
	of training for FAA certification without further
	practical testing.
Flight training device	A stationary flight simulation training device
	qualified by the FAA for the purpose of flight
	training and testing.
Gold standard	The true performance of a pilot as determined by
	a group of expert evaluators.
Guided discussion	An instructor-controlled learning and teaching
	process that places the instructor in the role of a
	facilitator (Airman Testing Standards Branch,

	2020) and requires the instructor to carefully
	guide learners toward the learning objectives
	(Department of the Air Force, 2003).
Maneuver segment	An ACS task or group of tasks that are normally
	performed as part of an EOC testing scenario.
Pilot school	A flight training organization certificated by the
	FAA to conduct pilot training and testing in
	accordance with 14 CFR Part 141.
Practical test	A check ride conducted at an FAA designated
	pilot examiner for the purpose of assessing
	piloting proficiency and determining eligibility for
	FAA certification.
Proficiency	Performance of an element or a task within the
	standards prescribed by the ACS.
Reliability	The ability of a check instructor to agree with the
	gold standard by more than chance alone.
Sensitivity	The ability of a check instructor to identify
	changes in piloting proficiency.
Standardization	The process of training pilot school check
	instructors to perform EOC tests and other job
	functions in a similar matter.

### List of Acronyms

ACS	Airman certification standards
ADM	Aeronautical decision making
AQP	Advanced qualification program
CFR	Code of Federal Regulations
CRM	Crew resource management
EBT	Evidence-based training
EOC	End-of-course
FAA	Federal Aviation Administration
FFS	Full flight simulator
FTD	Flight training device
HOTS	Higher order thinking skills
HRD	Human resource development
ΙΑΤΑ	International Air Transport Association
ICAO	International Civil Aviation Organization
IRA	Inter-rater agreement
IRR	Inter-rater reliability
KSAs	Knowledge, skills, and attitudes
LLC	Line/LOS checklist
LOS	Line-operational simulation
LOE	Line-operational evaluation
PTS	Practical test standards
RRA	Referent-rater agreement

RRR	Referent-rater reliability
SBT	Scenario-based training
SMAD	Standardized mean absolute difference
SRM	Single-pilot resource management
TCO	Training course outline

#### **Chapter II: Review of the Relevant Literature**

A review of relevant literature revealed significant amounts of research regarding the training, standardization, and calibration of air carrier evaluators. However, similar research is limited for pilot school check instructors. Literature related to learning and teaching methods that may be applicable to the structure of evaluator calibration was also completed. Specific focus was placed on adult learning and teaching methods and human resource development.

### **Referents and Gold Standards**

Much of the research done regarding air carrier evaluator calibration centered around inter-rater reliability (IRR) and IRR training. IRR is used to analyze the consistency of an evaluator across items and to analyze the agreement between evaluators (Holt et al., 1997). However, there is a potential pitfall in calibrating individual evaluators to the group. That is, if the group is wrong, then the individual evaluator could unintendedly be calibrated to the wrong referent (Holt et al., 1997). Training to the wrong referent can be avoided by using what is known as gold standards training. Gold standards training uses an external referent as the basis of comparison for individual evaluators. Gold standards training is possible in aviation because clearly defined standards of performance have already been established for a majority of the skills and behaviors that pilots must possess, but the downside is the significant amount of work that must be done in developing the gold standard (Holt et al., 1997). Despite the amount of work necessary, gold standards training is believed to be the most suitable method of calibration for evaluators because it accomplishes the training using the desirable characteristics of well-studied frame-of-reference training and lesser-studied behavioral observation training (Baker, 2002).

Baker and Dismukes (2002) summarized the overall process for developing gold standards training. Gold standards training under AQP involves the creation or evaluation of LOE such that the overall scenario incorporates several event sets designed to solicit specific, observable CRM behaviors from the flight crew. These behaviors translate to overall performance ratings. LOE worksheets are designed to aid evaluators making the translation and enhance the debriefing and feedback provided to flight crews (Holt et al., 2002). Event sets are triggered by a condition, such as an abnormal indication on the flight deck, which sets the event into motion and requires the flight crew to work through the event in real time to its logical conclusion. The LOE are recorded on video so they can be presented to evaluators-in-training to practice observing and grading (Baker & Dismukes, 2002).

### **Calibration Studies**

Only two examples of AQP-like training at pilot schools or equivalent flight training organizations were found in the literature. The United Arab Emirates (UAE) instituted an ab-initio pilot training program based on AQP and the FAA's then-active FAA-industry training standards. However, the program did not address calibration of its evaluators (Al-Romaithi, 2006). Western Michigan University attempted gold standards maneuver training and calibration with a group of its flight instructors, but not check instructors. However, the study used a pretest-posttest design in which the flight instructors were shown the exact same set of videos after receiving calibration training as those shown before (Beaudin-Seiler & Seiler, 2015). The results of the study may have been more informative had the posttest videos not been exactly the same so as to minimize testing effects and counterbalance the within-subjects design.

The limitations of these studies may highlight a challenge to researchers in that a pilot's early flight training rests in the development of technical knowledge and maneuvering skills rather than the complex behavioral skills of CRM that are translatable to overall performance levels. Therefore, there may be limited ability to create enough varying scenarios and event sets that can be used to avoid testing effects. However, the ACS, a currently evolving replacement to the PTS, places more emphasis on decisionmaking and risk-management skills. These skills are subsets of the concept of single pilot resource management (SRM). SRM and CRM share these and other similar skill subsets. Furthermore, the majority of CRM behavioral indicator systems in use at air carriers are based on the well-known Line/LOS Checklist (LLC) (Flin & Martin, 2001). In addition, O'Connor and Long (2011) were successful at adapting the LLC and other systems in order to create a prototype system used in the training of U.S. Navy officers. Consequently, perhaps there is now the ability to define behavioral indicators for maneuvers-based flight training using the standards set forth in the ACS in connection with previously developed systems.

### **Statistical Measures**

Multiple methods to measure reliability, accuracy, and agreement among evaluators under AQP have been studied. One or more of these measures may be usable for pilot school check instructor calibration. Goldsmith and Johnson (2002) described using a Pearson product-moment correlation to determine IRR and referent-rater reliability (RRR). The RRR was of particular importance because it was a measure of an evaluator's sensitivity to true changes in performance as noted by the referent, or gold standard, although both measures in combination revealed more information than either alone (Goldsmith & Johnson, 2002). Goldsmith and Johnson (2002) also described using a standardized mean absolute deviation (SMAD) coefficient to measure the accuracy of the rater against the gold standard. At Western Michigan University, researchers used a Cohen's Kappa coefficient to measure pretest and posttest levels of agreement among its flight instructors (Beaudin-Seiler & Seiler, 2015). Mulqueen et al. (2002) described using a multifacet 1-parameter item response theory model, or Rasch model, to analyze evaluator leniency or severity in grading, the complexity of grade sheets, the skill of flight crews, and the interaction among all these variables.

While calibrating evaluators and improving IRR is a worthwhile goal unto itself, understanding the complexities and reasons why IRR may be poor prior to calibration or why an attempt at calibration may not yield desired results is just as important. Gontar and Hoermann (2015) explained four themes that influence IRR: (a) target- or pilotrelated influences such as level of experience compared to that of the evaluator, (b) scenario- and task-related influences involving the interaction of both pilots in a two-pilot crew, (c) measurement-related influences based on the grading system used, and (d) raterrelated influences such as personal interpretations and motivation of the evaluator.

Gontar and Hoermann's (2015) third theme, measurement-related influences, was of critical concern to this study because of the current method of evaluating pilot performance as either pass or fail. Pass-fail grading mechanisms showed lower agreement among evaluators relative to comparable four- or five-point scales. Therefore, use of an appropriate grading system was necessary to show changes in IRR following calibration. Gontar and Hoermann's fourth theme, rater-related influences, was important to consider as well, because evaluator experience levels varied. Kim et al. (2015) showed that when dental students were tasked to score their peers, significant differences were found between third year students, fourth year students, and faculty regarding the scores awarded—higher scores were awarded by less experienced evaluators. Similar variances of pilot school check instructor experience levels exist.

### Competencies

Discussion of behavioral indicators enters the realm of evidence-based training (EBT). A greater evolution of the ACS may be to derive evidence-based standards that detail the behavioral indicators necessary to demonstrate proficiency. The International Air Transport Association (IATA) (2013) explains that the basis of EBT is the assessment of competencies that lead to completion of a task rather than measurement of the task outcomes alone. The International Civil Aviation Organization (ICAO) (2013) defines competency as a combination of knowledge, skills, and attitudes (KSAs) required to perform a complex task to a specified standard. Because the FAA ACS already contain what could be considered KSAs for each task, evolving or distilling them into a fundamental set of competencies may be possible. ICAO (2013) further explains that core competencies are groups of related behavioral indicators that describe how to proficiently perform a job and that a behavioral indicator is an action or statement performed or made by a pilot that indicates how the job is being handled.

Although developing a specific set of core competencies is necessary for a true, AQP-like approach to training and evaluation, doing so would require a significant amount of work involving a job-task analysis specific to the organization and that correlates to the ACS. That work was beyond the scope of this study. Instead, a basic list of already-developed competencies, along with their behavioral indicators, learning levels, and performance levels sufficed. Embry-Riddle Aeronautical University (ERAU) in Daytona Beach, Florida developed and is implementing such a list of competencies along with a 5-point grading system designed to measure progress toward achieving the standards set forth in the FAA ACS. Because ERAU's primary goal is flight education and training, the behavioral indicators used are evidentiary measures of achieving various learning levels, indirectly correlating to the outcome-based standards in the FAA ACS (ERAU, 2021).

### Learning Theories Applicable to Calibration

To be most effective, the process of calibrating pilot school check instructors should rely on theories of learning and teaching. Pilot school check instructors should already possess a background in evaluation, assessment, and critique of learner pilots. It is important for the person who facilitates the calibration to use appropriate learning theories and teaching methods as applied in aviation.

Since 1885, numerous literary works proposed different learning theories and many researchers interpreted those works differently, making organization of such theories difficult (Knowles et al., 2012). However, it is generally accepted to loosely categorize the many theories into two groups—behaviorism and cognitive learning theories. Of the two categories, cognitive learning theories are generally accepted as the most effective in aviation education and flight training and are widely used. Of specific importance to evaluator calibration is scenario-based training (SBT), which is based on active interaction with the environment (Airman Testing Standards Branch, 2020). Although cognitive theories are most used in aviation education and flight training, use of behaviorism theories is applicable, and combining the two yields the most thorough results (Airman Testing Standards Branch, 2020). Behaviorism centers on the idea that specific behaviors can be observed and measured in response to environmental or external stimuli (Airman Testing Standards Branch, 2020). The Department of the Air Force (2003) explains to its classroom instructors that, "We need to realize the importance of controlling learning experiences by manipulating the classroom environment (stimuli) which gives our students a chance to behave or perform (respond) in the way we desire" (p. 24). Applying this realization to check instructor calibration, the stimuli is the calibration training that the check instructors receive and the change in behavior is measured from before the training to after the training. Behavior, in this context, should not be confused with the behavioral indicators the check instructors are ultimately calibrated to identify when evaluating piloting proficiency.

The three domains of learning are the cognitive, affective, and psychomotor domains. Bloom's taxonomy of the cognitive domain is the basis for many aviation and flight instruction methods. The taxonomy includes six major classes—knowledge, comprehension, application, analysis, synthesis, and evaluation (Bloom et al., 1956). While 90% of what is taught in Air Force schools is appropriately in the lower three levels of the cognitive domain (Department of the Air Force, 2003), successful piloting abilities rely on the higher three levels of the cognitive domain to form what are called higher order thinking skills (HOTS) and are the basis of aeronautical decision making (ADM) (Airman Testing Standards Branch, 2020). However, even within the knowledge level of the cognitive domain, behaviors expected of the learner progress from specific to abstract (Bloom et al., 1956). The aviation industry focuses on SBT as the primary method of developing learner pilots' HOTS and in turn ADM skills.

The idea that much of cognitive learning involves the lower levels of the cognitive domain seems at odds with the concept of HOTS, ADM, and the SBT required of aviation training programs. The same could be true of evaluator training. While evaluators assess complex educational objectives and abstract behaviors, limited real-world experience or practice during evaluator training is available to new check instructors. Instead, their evaluative abilities are assumed to be satisfactory because of their experience as flight instructors. By providing SBT to check instructors, improved evaluative abilities may be possible. The intent of the check instructor calibration sessions, in essence SBT, is to help the check instructors identify the behaviors that yield the outcomes required in the ACS.

As explained by the Airman Testing Standards Branch (2020), the three domains of learning translate, like ICAO core competencies, to the KSAs necessary for pilot training and certification. The various FAA ACS further translate attitudes to risk management skills and, as a result, contain a complete set of standards, or proficiency elements, covering each domain of learning. However, those standards are written in the form of outcomes. Check instructor calibration is designed to train and calibrate check instructors toward identifying the relationships between the domains of learning and KSAs, thereby allowing the evaluation of the observable learning behaviors that lead to the performance outcomes stated in the ACS.

### **Teaching Methods Applicable to Calibration**

In addition to understanding what and how evaluators will learn during calibration training, the use of appropriate teaching methods to enhance their learning is also important. A dramatization is a teaching presentation method that involves indirect discourse that is seen and heard by the learners (Department of the Air Force, 2003). Dramatization is the primary tool in employing SBT during evaluator calibration. The dramatizations are check ride maneuver segments (analogous to event sets in AQP) that are pre-recorded in video format. Both the Department of the Air Force (2003) and the Airman Testing Standards Branch (2020) explain that video aids should be used only to supplement what the instructor presents and teaches, and that the duration of the videos should be kept short. However, the videos used for evaluator calibration contain the scenarios by which SBT takes place, so they serve more of a primary role and should be longer in duration. In addition to the videos, teaching lecture and guided discussion methods are used during evaluator calibration.

The teaching lecture is a form of lecture that allows some active participation by the learners but otherwise is used primarily for the instructor to convey general understanding of a topic (Airman Testing Standards Branch, 2020). The amount of learner participation involved as well as the class size can differentiate the teaching lecture either as a formal lecture (no or very little participation) or an informal lecture (greater participation) (Department of the Air Force, 2003). Less structured than a teaching lecture is the guided discussion. The guided discussion is an instructorcontrolled process that places the instructor in the role of a facilitator (Airman Testing Standards Branch, 2020) and requires the instructor to carefully guide the learners toward the learning objectives (Department of the Air Force, 2003). The teaching lecture, whether formal or informal, naturally sets the stage for a guided discussion if the learners do not already possess requisite knowledge.

SBT is a learner-centered approach that uses constructivism learning theory as its basis (Airman Testing Standards Branch, 2020). Several of the principles of constructivism, such as learner ownership of the learning process, experiential learning, and problem-based learning, share those with andragogy (Knowles et al., 2012). Andragogy is simply described as self-directed or facilitated learning (Knowles et al., 2012). According to IATA (2013), facilitation is a key instructional framework that an EBT instructor should follow. Although normally associated with adult education, andragogy becomes increasingly appropriate over pedagogy beginning at a very young age and especially during adolescence (Knowles et al., 2012). There are six principles of andragogy, which are: (a) learners must have a need to know something, (b) learners feel responsible for their own learning, (c) learners' range of experiences affect how they learn, (d) learners are ready to learn only if the material can be applied in life situations, (e) learners are task and problem oriented, and (f) learners source motivation internally (Knowles et al., 2012).

Based on the principles of andragogy, a process for teaching adults was developed. The process includes seven steps. The steps are: (a) set a cooperative learning environment; (b) create mechanisms for mutual planning; (c) diagnose learner needs and interests; (d) structure learner objectives around learner needs and interests; (e) design sequential activities for achieving the objectives; (f) conduct the activities by selecting appropriate methods, materials, and resources; and (g) evaluate the quality of the learning experience and re-diagnose additional learner needs (Carlson, 1989). The fundamentals of aviation instruction as detailed by the Airman Testing Standards Branch (2020) incorporate all the principles of andragogy and generally follow the adult teaching process. Like flight instruction, check instructor calibration should follow the same process.

### **Human Resource Development**

Specific adult learning methods are applicable to evaluator calibration. The first method is human resource development (HRD), which primarily focuses on performance improvement. The process and methods used to achieve the performance improvement balance organizational control and needs with individual control and needs (Knowles et al., 2012). Because the goal of evaluator calibration is improving the performance of both the individual and the organization, HRD seems to be a particularly important method. HRD places individual performance improvement within the context of and in agreement with organizational performance improvement. HRD also provides a data stream to the organization about individual and team performance. AQP is a form of HRD.

The second method is Pratt's Four-Quadrant Model, which was developed to try to show and explain the variability in adults' readiness to learn (Knowles et al., 2012). Readiness to learn centers around the life situations adults face that create the need for learning, but these situations expose adults' level of competence, commitment, and confidence and therefore create variance in adults' required level of direction and support (Knowles et al., 2012). Questionnaires or surveys can serve as the basis for applying Pratt's Four-Quadrant Model. Such tools can assist with tailoring the teaching lecture and guided discussion that is part of check instructor calibration. A third method is the Whole-Part-Whole Learning Model (WPW). Knowles et al. (2012) explain that the WPW Learning Model is useful because it can be adapted to learning experiences of varying length including very short experiences, it is simple enough for learners to use on their own, subject matter experts are not required to have a deep understanding of learning theory to share knowledge, and it is a practical tool for education professionals. The calibration session loosely follows the WPW Learning Model. The overview at the beginning of a calibration session (whole) is supported by the specific learning activities during the videos and guided discussions (parts) that in turn are drawn together during the debriefing and conclusion of the session (whole).

Debriefing is an important part of skill development and performance improvement in aviation. The Airman Testing Standards Branch (2020) suggests that debriefing should happen after flight training events but provides little guidance on how to structure the debriefing. Instead, the Airman Testing Standards Branch (2020) focuses on the interaction between the instructor and the learner by describing various forms of critique following an evaluation or assessment of a learner pilot and emphasizes that critiques should be used to enhance learner-centered training. Critique is perhaps a component of a debriefing event, and so a structure for the debriefing is necessary. Gardner (2013) summarized the process, goal, and a tool for debriefing as applied in simulation-based medical education. The process involves three steps—reaction, understanding, and summary. The goal is to use results to work backward in uncovering actions and frames of mind of the person being evaluated. A common tool is the plusdelta tool, which categorizes the events of the lesson or situation into what specifically went well and what specifically should change to improve during the next lesson or training period. The debriefing portion is an important part of the calibration session and should be much more involved than simply summarizing the day's activities. Specific focus on the method, structure, and process of the debrief may help to solidify the concepts of calibration and gold standards training to ensure maximum effectiveness.

#### Gaps in the Literature

As previously described, only two examples of AQP-like training at pilot schools or equivalent flight training organizations were found in the literature. In one case, the calibration of evaluators was not addressed (Al-Romaithi, 2006). In the other, calibration of flight instructors, not check instructors was conducted (Beaudin-Seiler & Seiler, 2015).

In addition to the lack of research on check instructor calibration, no guidance was found on how to develop a competency system for use in primary flight training and evaluation. However, the Instrument Rating Airplane ACS mentions the words competency or competence several times in relation to the SRM and CRM behaviors that are similar to the core competencies of AQP and explains that evaluation of SRM and CRM may be subjective in nature (Airman Testing Standards Branch, 2019).

This study attempts to contribute to the body of literature by detailing the calibration of pilot school check instructors that other studies did not. In addition, explanation and use of an already-developed basic competency system may invoke other researchers' desire to propagate similar research and further develop such a system for broader use.

### **Theoretical Framework**

Based on the literature, the use of evaluator calibration methods as a means of improving IRR and RRR for evaluation of pilot performance has been shown to be

effective. The same techniques should be translatable to pilot school check instructor calibration. However, lack of awareness and experience using competencies as evidence of satisfactory piloting performance jeopardizes the success of pilot school check instructor calibration. To substitute for this lack of awareness and experience, the use of learning theories and teaching methods, as applied in aviation, in delivering the calibration training further guided the development and execution of this study.

### **Research Model**

Four statistical measures were determined for this study: (a) IRR, (b) RRR, (c) Pearson product-moment correlation, and (d) SMAD. The most important of these was RRR and SMAD because they measured the reliability and accuracy of each check instructor against the gold standard. As used in evaluator calibration, these measurements are within-subjects measurements. Changes in these measurements showed the level of effectiveness of the calibration. Therefore, a within-subjects, pretest-posttest design was used as the basis for the design and data collection. Naturally, a more carefully constructed and delivered calibration training should yield a greater change in these four measurements. Therefore, the development of the training and calibration around proven instructional and human resource development methods was important.

#### Summary

The literature regarding AQP, gold standards training, and previous pilot school check instructor calibration attempts gives the appropriate background and considerations for developing a training program that may be effective in calibrating pilot school check instructors against a gold standard. Doing so involved the use of competencies, behavioral indicators, and a grading system that evidence proficiency and allowed pilot
school check instructors to discriminately grade different levels of proficiency. A calibration session rooted in appropriate learning theories and teaching methods, with focus on facilitation, was designed to make the session more meaningful and effective for the check instructors involved. The learner-centered focus of SBT, informal lecture, and guided discussion teaching methods are consistent with andragogy and theories of adult learning and teaching. Additional consideration of HRD allowed the calibration session to have meaningfulness at an organizational level.

### **Chapter III: Methodology**

# **Research Method Selection**

The following research question guided this study: Can pilot school check instructors be calibrated against a gold standard to increase reliability and accuracy in their evaluations? To answer the research question, check instructors received training on gold standards, calibration, grading scales, and competencies. The study was designed to measure changes in the check instructors' grading from before the calibration training to after the calibration training. Measurements analyzed were raw agreement percentage, IRR and RRR using a Cohen's kappa statistic or kappa-like statistic, grading sensitivity using a Pearson product-moment correlation coefficient, and grading accuracy using a SMAD coefficient. This general procedure supported the selection of a within-subject design that used a pretest-posttest analysis. The analysis was based on the scores the check instructors awarded for each graded task associated with several pre-recorded check ride maneuver segments, which are part of instrument airplane end-of-course tests.

### **Population/Sample**

The target population was the group of evaluators and check instructors at any Part 141 pilot school that have been granted examining authority by the FAA. The check instructors at these schools range in age, gender, ethnicity, and aviation experience.

The sample population was the team of check instructors at one university pilot school. The sample of check instructors ranged in age, gender, ethnicity, and aviation experience similar to the target population.

### **Population and Sampling Frame**

Specifically, participants were FAA-designated check instructors from Embry-Riddle Aeronautical University (ERAU) in Daytona Beach, Florida. The pilot school has one team of check instructors whose full-time job is evaluation of student and flight instructor piloting proficiency. The team normally consists of 15 check instructors. Ten check instructors were chosen from this team. Experience in evaluation duties varied among the check instructors. Experience ranged from several months to several years. Overall flying experience also varied. Flying experience ranged from a few years to more than a decade. Results of the study should be generalizable to any other sample or the larger population of pilot school check instructors.

## Sample Size

Statistical power was a function of the number of maneuver segments and individual graded tasks rather than the number of check instructors. Based on Beaudin-Seiler and Seiler (2015), a Cohen's kappa statistic of .3 for the initial level rater reliability was expected prior to calibration taking place. Bujang and Baharum (2017) explained how to determine the minimum sample size of graded items when using Cohen's kappa as a measure of rater reliability, in this case when each item was graded on a 5-point scale. For a 5 x 5 pairwise contingency table with an equal number of agreements in each category, an increase in the Cohen's kappa statistic to .7, and a statistical power of 80% at  $\alpha = .05$ , 18 ratings are necessary. Therefore, 18 maneuver segments were created to achieve this statistical power.

However, an overall agreement and reliability measurement for each maneuver segment was not determined. Instead, agreement and reliability were based on individual graded tasks. Furthermore, pairwise contingency tables for the 5-point grading scale were not likely to have equal marginal frequencies, so, it was necessary to have a larger number of the individual graded items (Bujang & Baharum, 2017).

The Instrument Rating Airplane ACS contains 12 tasks that were appropriate for use in this study. Specificity was added to the tasks to create eight additional tasks. For example, the task titled Non-Precision Instrument Approach was turned into six tasks by specifying the type of navigational aid and transition to the final approach course, such as Non-Precision Instrument Approach (VOR with Procedure Turn). The 20 resulting tasks were arranged in various combinations to form the basis of each of the scenarios that the pre-recorded check ride maneuver segments depicted. Each maneuver segment contained from one to four individual graded tasks. The resulting arrangement provided for 58 individual grading opportunities for each check instructor.

For a 5 x 5 pairwise contingency table with 80% of the agreements in one category and 5% of the agreements in each of the other four categories, an increase in the Cohen's kappa statistic from .3 to .7, and a statistical power of 80% at  $\alpha = .05$ , 50 ratings are necessary (Bujang & Baharum, 2017), so the 58 individual grading opportunities in this study exceeded the minimum required.

#### Sampling Strategy

A nonprobability, convenience sampling strategy was used. This strategy improved ease of access to the participants because actual, on-the-job training took place. *Confederates* 

To prevent the participants from learning about the pre-recorded maneuver segments in advance, one flight standards evaluator was selected to help create the recordings and three additional expert evaluators were used to determine the gold standard scores for each task on each maneuver segment.

Nine different pilots were chosen whose performance was recorded. The pilots were selected from among volunteers in the pilot population ERAU in Daytona Beach, Florida. Volunteers were required to be within four modules of beginning the instrument airplane EOC or to have recently completed the instrument airplane EOC within approximately one month prior to the recording taking place.

#### **Calibration Facilitator**

The calibration facilitator was the assistant chief flight instructor and manager of flight standards at ERAU in Daytona Beach, who had been in that role for over 9 years. The calibration facilitator was designated by the FAA as being responsible, under the direction of the chief flight instructor, for the proficiency testing and designation of the pilot school's team of check instructors. The calibration facilitator had over 20 years of flying experience, over 16 years of professional flight instruction experience, and over 13 years of evaluating experience as a pilot school check instructor.

### **Data Collection Process**

The data collection process involved a within-subjects, pretest-posttest design. Procedural elements involved the determination of gold standard scores, participant inbriefing and questionnaire completion, a grading system training session, and the check instructor calibration session. The participant in-briefing and questionnaire completion along with the grading system training was presented to the entire group of 10 check instructors on Day 1. The check instructors were then split into two groups of five check instructors. The calibration session was delivered twice—once to each of the two smaller groups of check instructors. Each of the check instructor calibration sessions occurred across 3 days—the first group on Day 2, Day 3, and Day 6 and the second group on Day 4, Day 5, and Day 6. All 10 check instructors met on Day 6 to discuss the final results of the calibration sessions. The overall calibration procedure is shown in Figure 1.

### Figure 1



Calibration Procedure

# **Design and Procedures**

This was a causal study that used a within-subjects, pretest-posttest design. The 10 check instructor participants were split into two groups of five so the calibration facilitator could present the pre-recorded maneuver segment videos in different combinations to counterbalance the within-subjects design. The videos were grouped in pools to help organize the process. For example, Pool C then Pool B followed by Pool A then Pool D were presented to the first group of check instructors, but Pool D then Pool A followed by Pool B then Pool C was presented to the second group of check instructors. For both groups of check instructors, videos were presented in random order within each

pool. The videos were individually numbered within each pool. Videos having the same number were not repeated in consecutive pools, and each pool was used only once for each group of check instructors.

**Determination of Gold Standard Scores.** The three expert evaluators selected to determine the gold standard scores watched each of the pre-recorded maneuvers segments, discussed each pilot's performance during each maneuver segment, and come to a unanimous agreement for the score of each task of the maneuver segment. Those scores were used as the gold standard. Failure to achieve unanimous agreement would have required re-recording of the maneuver segment and re-evaluation by the expert evaluators until unanimous agreement was reached. The expert evaluators were able to reach agreement for each task, so re-recording and re-evalation was not necessary. However, the three expert evaluators did require multiple viewing attempts and some extra time to deliberate and agree on the score for some of the tasks.

In order for the calibration facilitator to have the necessary information to support the guided discussion during the calibration sessions, the three expert evaluators prepared a written justification for the score awared to each task of each maneuver segement. The justification for each score was broken down by comptency and detailed the behavioral indicators or levels demonstrated by the pilot in the video. In the case of unsatisfactory performance by the pilot, the justification document also included the ACS code representing the proficiency element in the ACS that was below standard.

**Participant In-Briefing and Questionnaire Completion.** On Day 1, each participant completed an informed consent and answered a participant questionnaire to capture background information regarding flying and evaluating experience. The

information was used by the calibration facilitator to tailor guided discussions during the calibration session, following Pratt's Four-Quadrant Model of HRD. The calibration facilitator briefed all the participants simultaneously. The calibration facilitator described the general purpose of and the procedure used in the study. Using a teaching lecture method supported by a brief electronic presentation, the calibration facilitator explained the background information regarding AQP and evaluator calibration. To minimize rater bias, the measurements and expected results of the study were not shared. The calibration facilitator instructed the participants not to discuss the recordings or help each other score the tasks during the calibration session.

**Grading System Training Session.** Before the calibration session took place, it was necessary to train the check instructors on the grading system. The check instructors were familiar with evaluating and grading piloting proficiency in comparison to the Instrument Rating Airplane ACS using a binary pass or fail grade. The check instructors were not familiar with grading on the 5-point scale that was used during calibration. The grading system training was delivered using a guided discussion teaching method supported by a Microsoft PowerPoint presentation. A copy of the presentation is included in Appendix D. The grading system training session occurred on Day 1 and lasted approximately 60 minutes.

**Check Instructor Calibration Session.** The calibration facilitator began the calibration session on Day 2 for the first group of five check instructors by selecting nine pre-recorded maneuver segments for viewing from one of the four pools of videos. The segments each featured a different pilot. Each of the check instructors scored the tasks for each maneuver segment using the provided maneuver evaluation grade sheet, basing their

scores on the Basic Competencies and Behavioral Indicators in Appendix B. After a short break, the calibration facilitator selected another nine pre-recorded maneuver segments for viewing from a different pool of videos but that did not have the same video numbers. The segments may or may not have featured the same pilots as in the first pool of videos, but each video did have a different maneuver segment than in the first pool. Each of the check instructors again scored the tasks for each maneuver segment using the provided maneuver evaluation grade sheet, basing their scores on the Basic Competencies and Behavioral Indicators in Appendix B.

Between Day 2 and Day 4, the calibration facilitator conducted a statistical analysis of each of the check instructor's scores. A raw agreement percentage, Cohen's kappa coefficients for both IRR and RRR, Pearson product-moment correlation, and SMAD were determined. These values were used to compare each of the check instructor's scores to that of the group's and each of the check instructor's scores to that of the gold standard to determine the initial level of rater agreement, reliability, sensitivity, and accuracy. It was possible that the check instructors showed a high initial level of rater agreement, reliability, sensitivity, and accuracy. In that case, the check instructor calibration session would still have been used to attempt an increase in agreement, reliability, sensitivity, and accuracy.

At the beginning of Day 4, each check instructor was provided with individual feedback about his or her scores and how they compared to the group and to the gold standard. Focusing on the maneuver segments and tasks with the lowest agreement, reliability, and accuracy first, the calibration facilitator explained the gold standard for the tasks in those maneuver segments and why the group differed from the gold standard.

The gold standard justification document prepared by the three expert evaluators was used as an aid.

The calibration facilitator then facilitated a group discussion with the specific purpose of facilitating learning and emphasizing methods for more reliable and accurate observation of the associated behavioral indicators. The guided discussion focused on the use and interpretation of the Basic Competencies and Behavioral Indicators in Appendix B and their relationship to the Instrument Rating Airplane ACS proficiency elements. The guided discussion followed a cause-effect organization as the check instructors linked observed behaviors and proficiency outcomes as shown in the videos. This process was expected to be effective at helping the check instructors understand their grading in comparison to the gold standard. The guided discussion teaching method was the manipulated stimuli designed to affect a change in rater agreement, reliability, sensitivity, and accuracy. The calibration facilitator facilitated the discussion using the three-step process for effective debriefing (reaction, understanding, and summary) described by Gardner (2013).

Following the guided discussion portion of the calibration session, the calibration facilitator selected another 18 videos for viewing from the two remaining pools of videos and the check instructors again scored the tasks for each of the maneuver segments. It is important to note here that the same videos used in the beginning of the calibration session on Day 2 were not used during this portion. Instead, different videos showing the same maneuver segments were shown to limit testing effects. The pilots and their levels of proficiency may or may not have been the same as in the videos selected prior to the guided discussion portion of the calibration session.

The same procedure that was used on Day 2 and Day 4 was repeated for the second group of five check instructors on Day 3 and Day 5. However, the video pools were presented in a different combination to counterbalance the within-subjects design.

Between Day 5 and Day 6, after both groups of check completed the process, the calibration facilitator again conducted a statistical analysis of all the check instructors' scores from the the calibration sessions on Day 3 and Day 5. A raw agreement percentage, Cohen's kappa coefficients for both IRR and RRR, Pearson product-moment correlation, and SMAD were determined. These values were compared to those determined on Day 2 and Day 4 prior to the calibration session in order to determine a change in the level of rater agreement, reliability, sensitivity, and accuracy.

On Day 6, all 10 check instructors met together and the calibration facilitator facilitated a second group discussion following the same three-step process as the first. The calibration facilitator completed the calibration by drawing conclusions about the group's change in performance. The plus-delta debriefing tool described by Gardner (2013) was used in combination with Pratt's Four-Quadrant Model of HRD to focus individual calibration results within the context of possible future organization needs. *Apparatus and Materials* 

**Pre-Recorded Check Ride Maneuver Segments.** A maneuver segment was operationally defined as an ACS task or group of tasks that are normally performed as part of an EOC testing scenario. Pre-recorded check ride maneuver segments were made of instrument airplane EOC tasks. Recordings of actual EOC tests were not used. The recordings were made during fabrications of the FTD portion of the EOC test. This contrived setting allowed greater control and mitigation of any confounding variables that might have impacted the pilots' performance.

The same flight standards evaluator was used in each recording to give a consistent EOC test. By using the same flight standards evaluator, confounding variables associated with different evaluation methods or techniques that might have impacted the pilots' performances were minimized. The flight standards evaluator created the specific scenarios used to complete each of the maneuver segments and archived the instrument approach procedures and notices to airman that were applicable at the time of the recording. Because instrument approach procedures change or are removed by the FAA on a regular basis and notices to airman change regularly, the check instructors participating in the calibration needed to be able to reference what the flight standards evaluator and pilots in the videos used to complete the maneuver segments. The scenarios, instrument approach procedures, and notices to airman are included in Appendix F.

The nine pilots each performed four different maneuver segments. A total of 36 videos were recorded, with each maneuver segment being performed twice, but by different pilots. By choosing pilots who were nearing the completion of the instrument airplane training or who recently completed the training and EOC test, authentic performances were expected and likely to mimic performances seen by the check instructors during actual EOC tests.

The recordings were organized into four pools of nine. The pools were labeled Pool A through Pool D. Pool A videos were numbered with odd numbers from Video 1 through Video 17. Pool B videos were numbered with even numbers from Video 2 through Video 18. Together, Pool A and Pool B contained 18 videos numbered from Video 1 through Video 18, with each video representing one maneuver segment. Similarly, Pool C videos were numbered with odd numbers from Video 1 through Video 17. Pool D videos were numbered with even numbers from Video 2 through Video 18. Together, Pool C and Pool D contained 18 videos numbered from Video 1 through Video 18, with each video representing one maneuver segment but each featuring a different pilot than the same video number in Pool A and Pool B. Appendix F shows how the videos were arranged. The video numbers matched the video number labels on the maneuver evaluation grade sheets to ensure the correct grade sheet was used by the check instructors to evaluate the correct video. Organizing the videos in this fashion allowed the calibration facilitator to present them in different combinations to counterbalance the lack of random sampling of the check instructors.

The FTD that was used was housed in ERAU's Advanced Flight Simulation Center. The FTD was a replica of the Cessna 172S Nav III flight deck and instrument panel and mimic all operations of the real airplane. The FTD included two pilot seats and had an open back between the flight deck and instructor operating station, which was positioned directly behind the pilot seats. The design of the FTD facilitated the use of recording equipment (e.g., microphones and video recorders).

Video and audio recording were made in a digital format. The recordings showed the pilots' manipulation of the flight controls the flight instrument indications presented to the pilots on the primary flight display, multi-function display, and standby flight instruments. The pilots typically use their laps to lay their checklist and electronic flight bag for use during flight, so the videos also showed the pilots' lap area for the check instructors to be able to view the pilots' use of those materials. The pilots' lap area was shown in an inset in the lower left corner of each video. To avoid rater bias, the identities of the flight standards evaluator and pilots in the videos were not shown. Because visual maneuvers are not tested in the FTD portion of instrument airplane EOC tests, it was not necessary to record the pilots' visual references outside of the flight deck. A still image of one of the videos is shown in Figure 2 as an example of what all the videos looked like to the check instructors during calibration.

# Figure 2

Example of Pre-Recorded Check Ride Maneuver Segment Videos



The audio portion of the recordings contained the communications between the flight standards evaluator and the pilots. These communications include the instructions, oral questions, and simulated air traffic control communications given by the flight standards evaluator to the pilots.

Maneuver Evaluation Grade Sheets. The maneuver evaluation grades sheets were designed to show an objective and completion standard for each maneuver segment similar to how objective and completion standard statements might look on a grade sheet for a real EOC test. The maneuver evaluation grade sheets also presented each task of the maneuver segment together with a 5-point grading scale that allowed the check instructors to score each task as they viewed the pre-recorded check ride maneuver segment videos. The maneuver evaluation grade sheets are included in Appendix C and the 5-point grading scale is shown in Table 1. A complete explanation of the 5-point grading scale is the Microsoft PowerPoint presentation included in Appendix D.

# Table 1

Score	Meaning
Inc.	Incomplete; task not performed, attempted, demonstrated, or discussed
1	Requisite knowledge is demonstrated; deviations from the prescribed task standards occur that are not recognized or corrected
2	Deviations from the prescribed task standards can be explained but not corrected
3	Deviations from the prescribed task standards occur that are recognized and corrected
4	Performance remains within the prescribed task standards
5	Performance remains within the prescribed task standards; cognitive abilities are exemplary

Five-Point Grading Scale

Note. Adapted from (ERAU, 2021).

The Basic Competencies and Behavioral Indicators are included in Appendix B. The list of competencies is a simplified listing of the ICAO core competencies. However, the behavioral indicators are the descriptors and evidentiary examples of the various levels of learning and grading rubrics described in the FAA's Aviation Instructor's Handbook (Airman Testing Standards Branch, 2020). The competency system was developed by ERAU in Daytona Beach to support the 5-point grading scale described in Table 1. By merging competencies, learning levels, and grading rubrics, a system was created with the goal of improved analysis of learner pilot training progression from start to finish, including the final EOC test (ERAU, 2021).

Lesson plan for check instructor calibration. A lesson plan was used to aid the calibration facilitator during the calibration session. The lesson plan detailed specific teaching methods, organizational patterns, references, module durations, learning objectives, and associated samples of behavior expected of the check instructors. The lesson plan also included calibration facilitator and check instructor actions. Of importance is the strategy statement that assisted the calibration facilitator in delivery of the lesson. A lesson introduction section with specific attention, motivation, and overview guidance as well as a lesson conclusion section with specific summary, remotivation, and closure guidance was included. The Department of the Air Force (2003) provided guidance on lesson plan formats, which was followed for the development of the calibration lesson plan. Appendix E contains the Lesson Plan for Check Instructor Calibration.

# Sources of the Data

The primary source of data were the scores recorded for each task by the check instructors on the maneuver evaluation grade sheets. Secondary sources of data were the gold standard scores agreed upon by the three expert evaluators prior to the calibration session and the demographic data collected about the check instructors on the participant questionnaire.

# **Ethical Considerations**

Each check instructor participant was presented with and required to complete an informed consent prior to participation. The check instructors' participation was voluntary and confidential. Names or other identifying information were not asked for, collected, or recorded. Demographic data collected on the participant questionnaire was not associated with the individual completing it. Check instructor participants were not exposed to any harm or adverse conditions. The setting for the calibration was a typical classroom or conference room setting that the check instructors regularly use for their normal day-to-day work and educational activities. The ERAU Institutional Review Board granted approval for the study, which is included in Appendix A.

### **Measurement Instrument**

### Variables and Scales

The measurement instrument was the maneuver evaluation grade sheet. It was used to collect the check instructors' scores for each task on each pre-recorded check ride maneuver segment video. As shown in Table 1, the 5-point grading scale used for each task was as an ordinal scale representing five distinct levels of piloting proficiency.

### Instrument Reliability

To increase instrument reliability, carefully presented training on the maneuver evaluation grade sheets, the 5-point grading scale, and the competency system upon which everything was based was accomplished before beginning the calibration session. Failure of the check instructors to achieve a thorough understanding of these items, as perceived by the calibration facilitator, would have precluded the calibration from taking place. In that case, additional training on these items would have been necessary. However, it was found that the check instructors' understanding of these items was sufficient, but that the calibration results were mixed, so the instrument's reliability was called into question. Additional training on the maneuver evaluation grade sheets, the 5point grading scale, and the competency system upon which everything was based along with additional calibration sessions was necessary to better understand the instrument's reliability, but such additional training and calibration was outside the scope and approval for this study.

#### Instrument Validity

The maneuver evaluation grade sheet had been used and evaluated by flight instructors during actual flight training operations at ERAU in Daytona Beach. Its validity was supported by the flight instructors' positive anecdotal feedback. However, the maneuver evaluation grade sheet had not yet been used for check instructor calibration or during actual EOC testing. Also, as shown in the literature, grade sheet complexity, piloting ability, evaluator skill, and evaluator leniency or severity preference compromise the maneuver evaluation grade sheet's validity (Mulqueen et al., 2002).

# **Data Analysis Approach**

Data analyses included:

- A raw agreement percentage across all graded tasks among all check instructors to determine the group's inter-rater agreement,
- A raw agreement percentage across all graded tasks for each check instructor to determine individual referent-rater agreement,
- A raw agreement percentage across all graded tasks across all check instructors to determine the group's referent-rater agreement,
- A Cohen's Kappa coefficeint across all graded tasks between each check instructor and every other check instructor averaged across all pairwise comparisons to deterimine the group's inter-rater reliability,
- A Cohen's Kappa coefficeint across all graded tasks between each check instructor and the gold standard averaged across all check instrutors to deterimine the group's referent-rater reliability,
- A Cohen's Kappa coefficient across all graded tasks between each check instructor and the gold standard to determine individual referent-rater reliability,
- A Pearson product-moment correlation coeffecient across all graded tasks between the mean score across all check instructors for each task and the gold standard to deterimine the group's sensitivity to changes in performance,
- A Pearson product-moment correlation coeffecient across all graded tasks between each check instructor and every other check instructor averaged

across all check instructors to deterimine the group's sensitivity to changes in performance,

- A Pearson product-moment correlation coeffecient across all graded tasks between each check instructor and the gold standard to deterimine individual sensitivity to changes in performance,
- A standardized mean absolute difference across all videos between each check instructor and the gold standard to determine individual accuracy, and
- A standardized mean absolute difference across all videos between each check instructor and the gold standard averaged across all check instructors to determine the group's accuracy.

# **Participant Demographics**

Descriptive statistics were determined about the participants. Check instructor ages, flight hours, years of flying experience, and years of check instructor experience were summarized using means, standard deviations, medians, minimums, and maximums.

### **Reliability Assessment Method**

Reliability was inherent in the statistical analyses that were performed for the collected data. Kappa and kappa-like statistics, correlation statistics, and the SMAD have all been previously used as measures of rater reliability (Beaudin-Seiler & Seiler, 2015; Goldsmith & Johnson, 2002; Holt et al. 1997).

### Validity Assessment Method

Validity was largely based on face and content validity. The maneuver evaluation grade sheet was used for an unrelated project but that included evaluation of the Basic

Competencies and Behavioral Indicators in Appendix B. Validity was also supported by use of an ordinal grading scale similar to that used in air carrier training environments.

### Data Analysis Process

Data analyses took place after Day 2, Day 3, Day 4, and Day 5. A combination of the software programs Microsoft Excel and IBM SPSS was used to enter all the scores and conduct the analyses. The software programs were pre-configured with the appropriate general organization, data entry fields, and formulas ahead of time to increase efficiency in conducting the analyses and returning the appropriate results to support the calibration training. IBM SPSS was also used to calculate descriptive statistics for the participant demographics and all scores from the maneuver evaluation grade sheets. IBM SPSS was also used to evaluate levels of significance for the individual pairwise Cohen's kappa and Pearson product-moment correlation coefficient results. The alpha level used for all analyses was .05, when applicable.

### **Summary**

The research methodology for this study revolved around a within-subjects, pretest-posttest design. A sample of pilot school check instructors evaluated piloting proficiency recorded on digital video by completing a maneuver evaluation grade sheet that corresponded to each video. A total of 18 maneuver segments and 58 individual tasks were available for viewing and evaluating both before the calibration guided discussion and after, providing the statistical power necessary, as related to Cohen's kappa, to show the changes in check instructor performance from pretest to posttest. Changes in raw agreement percentage, inter- and referent-rater reliability, sensitivity, and accuracy showed the effectiveness of the calibration training and helped answer the research question about whether pilot school check instructors be calibrated against a gold standard to increase reliability and accuracy in their evaluations.

Quantitative results are presented and discussed in the following chapters. Discussion of the results and suggestions and recommendations about future research is presented. The discussion also addresses the validity of the maneuver evaluation grade sheet and the Basic Competencies and Behavioral Indicators in Appendix B as an effective means of describing and evaluating piloting performance.

#### **Chapter IV: Results**

## **Demographics Results**

The sample of 10 check instructors from Embry-Riddle Aeronautical University (ERAU) in Daytona Beach, Florida ranged in age, gender, ethnicity, and aviation experience. The participant questionnaire was used to collect specific information about their age, hours of flying experience, years of flying experience, and years of check instructor experience. The descriptive statistics of these data are presented in Table 2. Instead of taking time to collect actual logbook data and because some participants' logbooks may not have been up to date, for efficiency, only estimates of their hours of flying experience were asked to be supplied.

# Table 2

Variable	п	M (SD)	Median	Min.	Max.
Age	10	29.4 (8.9)	26.0	24.0	53.0
Hours	10	3,140.0 (2,096.7)	2,100.0	2,000.0	7,200.0
Fly Years	10	8.6 (2.5)	8.0	6.0	15.0
Chk Years	10	1.9 (1.2)	1.8	.5	5.0

Participant Demographic Descriptive Statistics

*Note.* Hours = total flight hours; Fly Years = number of years of flying experience; Chk Years = number of years of check instructor experience.

### **Descriptive Statistics**

Of the 18 pre-recorded check ride maneuver segment videos that were available, 15 were viewed by each smaller group of five check instructors prior to the calibration guided discussion. Following the calibration guided discussion another 15 videos were viewed. The same maneuver segments were viewed both pretest (before the calibration guided discussion) and posttest (after the calibration guided discussion), but from different video pools. The two smaller groups did not view the same 15 videos. In order to combine and make the final analysis of the two smaller groups' data, only the commonly-viewed videos were considered. The combining process resulted in 12 remaining videos. Of those 12 videos, 36 individual tasks were graded by the check instructors. However, Video Number 16 in Pool B had different gold standard scores for three of the four tasks than those for Video Number 16 in Pool D, so those tasks were excluded, leaving one common task for both videos. The result was 33 individual graded tasks that all check instructors graded and for which the gold standard score remained the same from pretest to posttest. The descriptive statistics for these 33 graded tasks are shown in Table 3.

		Pretest	Posttest
Rater	N	M (SD)	M (SD)
Gold Std	33	3.97 (.394)	3.97 (.394)
Rater 1	33	3.70 (.585)	3.79 (.485)
Rater 2	33	4.00 (.354)	3.82 (.528)
Rater 3	33	3.97 (.174)	3.88 (.545)
Rater 4	33	3.48 (.939)	3.79 (.485)
Rater 5	33	3.79 (.415)	3.91 (.292)
Rater 6	33	3.76 (.561)	4.12 (.893)
Rater 7	33	3.55 (.833)	3.61 (.556)
Rater 8	33	3.94 (.242)	4.00 (.000)
Rater 9	33	3.82 (.465)	3.85 (.364)
Rater 10	33	3.79 (.485)	3.79 (.485)
Average	33	3.78 (.330) 3.78 (.337) <sup>a</sup>	3.85 (.302) 3.82 (.275) <sup>a</sup>

Summary of Gold Standard and Rater Scores Across All Graded Items

*Note.* Gold Std = gold standard score; Average = mean score of all raters for each task averaged across all tasks.

<sup>a</sup> Results excluding Rater 6.

# **Reliability and Validity Testing Results**

Specific tests for reliability of the data were not performed because reliability was inherent in quantitative data analysis results. Kappa and kappa-like statistics, correlation statistics, and the SMAD have all been previously used as measures of rater reliability (Beaudin-Seiler & Seiler, 2015; Goldsmith & Johnson, 2002; Holt et al. 1997).

Similarly, specific tests for validity were not performed. However, qualitative and anecdotal check instructor feedback about the maneuver evaluation grade sheets and the

Basic Competencies and Behavioral Indicators in Appendix B matched the feedback from flight instructors who used the grading system in an unrelated project.

### **Quantitative Data Analysis Results**

Quantitaive data analysis was performed for the common 33 individual graded tasks that all 10 check instructors scored across the common 12 maneuver segments. A combination of Microsoft Excel and IBM SPSS software was used. Some manual calculations were also made.

One check instuctor, Rater 6, seemingly changed the grade awarded for 13 tasks to a 5 after the calibration guided discussion. Rater 6 did not grade any task a 5 prior to the calibration discussion. This change was unexpected and did not seem to match the changes made by any other check instrucor. Considering Rater 6 as an outlier is supported the check instructor's mean posttest score of 4.12. No other check instructor's mean score was more than 4.00 either pretest or posttest. As a result, all combined group results will be shown for all 10 check instructors and again for nine check instructors exculding Rater 6. The overall results, discussion, and recommendations in Chapter V are considered without Rater 6.

#### **Agreement Results**

A group raw agreement percentage was used as a baseline indication of inter-rater agreement (IRA) among all the check instructors. The method used differs than the common method described by Hallgren (2012) in which the mean agreement between rater pairs is determined for each graded task and then averaged across all tasks. Instead, for each graded task, the scores from all the check instructors were compared. If all 10 scores matched for a given task, the task was marked as an agreement. If one or more of the 10 scores differed from the others for a given task, the task was marked as a disagreement. The total number of agreements was divided by the total number of tasks to determine an agreement percentage.

Similarly, a group raw agreement percentage was used as a baseline indication of the group's referent-rater agreement (RRA). For each graded task, the scores from all the check instructors were compared to the gold standard score. If all 10 scores matched the gold standard score for a given task, the task was marked as an agreement. If one or more of the 10 scores differed from the gold standard for a given task, the task was marked as a disagreement. The total number of agreements was divided by the total number of tasks to determine an agreement percentage.

Also, individual raw agreement percentages were used as a baseline indication of RRA for each check instructor. For each graded task, the score from a given check instructor was compared to the gold standard score and marked as an agreement if it matched or a disagreement if it did not. The total number of agreements was divided by the total number of tasks to determine an agreement percentage.

Microsoft Excel was used to aid the agreement-marking process. The agreement percentages for both pretest and posttest are shown in Table 4.

		Pretest		Ро	sttest
Rater	Ν	IRA	RRA	IRA	RRA
Group	33	27.27 30.30ª	24.24 27.27 <sup>a</sup>	12.12 39.39ª	12.12 36.36 <sup>a</sup>
Rater 1	33		72.73		78.79
Rater 2	33		84.85		87.88
Rater 3	33		90.91		75.76
Rater 4	33		51.52		81.82
Rater 5	33		75.76		87.88
Rater 6	33		78.79		45.45
Rater 7	33		60.61		60.61
Rater 8	33		87.88		93.94
Rater 9	33		84.85		81.82
Rater 10	33		78.79		78.79
Average	10 9ª		76.67 (12.38) 76.43 (13.10) <sup>a</sup>		77.27 (14.30) 80.81 (9.46)

Percentages of Agreement Across All Graded Items

*Note*. Group IRA = percentage of tasks with 100% inter-rater agreement; group RRA = percentage of tasks with 100% referent-rater agreement; Average = mean (standard deviation) across all check instructors of individual RRA.

<sup>a</sup> Results excluding Rater 6.

### **Reliability Results**

A Cohen's kappa statistic was used to determine the group's inter-rater reliability (IRR). Being that Cohen's kappa is appropriate for the comparison of only two raters, an averaging method was used for determining each check instructor's IRR with all the other check instructors, as suggested by Fleiss (1971). The Cohen's kappa statistic was calculated manually for every check instructor pair and then averaged across all pairwise

comparisons to determine the group's IRR. Formula 1 shows the equation used for calculating the statistic manually, as explained in Privitera (2017).

$$k = \frac{P_A - P_E}{1 - P_E} \tag{1}$$

where:

 $P_A$  = Percentage of agreement between one pair of two check instructors.

 $P_E$  = Percentage of expected error between one pair of two check instructors.

Table 5 and Table 6 report the results of the pretest and posttest pairwise comparisons, respectively. Table 7 reports the averages of those pairwise results. Microsoft Excel was used to aid the calculation process. IBM SPSS was used to verify the results and determine levels of significance.

# Table 5

					Rater				
Rater	2	3	4	5	6	7	8	9	10
1	$.250^{*}$	049	.194	.668***	.316*	.105	.017	.000	.482***
2		038	.258***	$.280^{**}$	.336**	.075	065	.019	.331**
3			.020	.208	.104	046	042	.302**	050
4				.236*	$.220^{*}$	.059	.100	$.206^{*}$	.338***
5					.448**	.198	.141	.306*	.438**
6						.053	.189	.267	.414**
7							.144	$.228^{*}$	.318**
8								.535***	.318*
9									.260

Pretest Pairwise Comparisons of Inter-Rater Reliability

Note.

\* p < .05. \*\* p < .01. \*\*\* p < .001.

					Rater				
Rater	2	3	4	5	6	7	8	9	10
1	.214	$.279^{*}$	.012	$.500^{***}$	021	.079	а	.250	.210
2		.086	.214	.225	.102	.276**	а	.258	.214
3			.098	.333**	.061	.072	а	.516***	.189
4				.250	.165*	.079	а	.357*	.605***
5					.132*	.148	а	.436**	.250
6						087	а	.104	.072
7							а	.038	062
8								а	а
9									.464**

Posttest Pairwise Comparisons of Inter-Rater Reliability

Note.

<sup>a</sup> All scores awarded by Rater 8 were the same; unable to compute k with a constant.

\* p < .05. \*\* p < .01. \*\*\* p < .001.

Rater	Ν	Pretest	Posttest
Rater 1	9	.220 .208ª	.190 .221ª
Rater 2	9	.161 .139ª	.199 .212ª
Rater 3	9	.045 .038ª	.204 .225ª
Rater 4	9	.181 .176ª	.223 .231ª
Rater 5	9	.325 .309ª	.284 .306 <sup>a</sup>
Rater 6	9	.261	.066
Rater 7	9	.126 .135 <sup>a</sup>	.068 $.090^{a}$
Rater 8	9	.149 .144ª	b b
Rater 9	9	.236 .232ª	.303 .331ª
Rater 10	9	.317 .304ª	.243 .267ª
Group	с	.202 .187ª	.198 .235ª

Average Inter-Rater Reliability Across All Rater Pairs

#### Note.

<sup>a</sup> Results excluding Rater 6.

<sup>b</sup> All scores awarded by Rater 8 were the same; unable to compute k with a constant.

<sup>c</sup> Pretest: N = 45 including Rater 6; N = 36 excluding Rater 6. Posttest: N = 36 including Rater 6 but excluding Rater 8; N = 28 excluding Rater 6 and Rater 8.

Also of interest was the intra-rater reliability. The analysis was done by determining a Cohen's kappa statistic between the pretest and posttest pairs for each check instructor. IBM SPSS was used to make the analysis and the results are reported in Table 8.

Rater	k	
1	.136	
2	.053	
3	$.217^{*}$	
4	.388***	
5	.542***	
6	.029	
7	.012	
8	а	
9	.421**	
10	$.802^{***}$	

Pretest to Posttest Pairwise Comparisons of Intra-Rater Reliability

Note.

<sup>a</sup> All posttest scores awarded by Rater 8 were the same; unable to compute *k* with a constant. \* p < .05. \*\*\* p < .01. \*\*\* p < .001.

A Cohen's kappa statistic was also used to determine each individual check instructor's referent-rater reliability (RRR) and the group's RRR. In the case of individual RRR, the Cohen's kappa statistic was evaluated directly between each check instructor and the gold standard. The group's RRR was determined by averaging the individual RRR's across all check instructors, similar to how the group's IRR was calculated. Microsoft Excel was used to aid the calculation process and IBM SPSS was used to verify the individual pairwise comparisons and evaluate the level of significance for each individual check instructor's RRR. The results are reported in Table 9.

Rater	N	Pretest	Posttest
Rater 1	33	.048	.080
Rater 2	33	.122	.298**
Rater 3	33	021	.057
Rater 4	33	.044	.211**
Rater 5	33	.067	.170*
Rater 6	33	.076	.115*
Rater 7	33	.012	.018
Rater 8	33	031	.000
Rater 9	33	.250**	.104
Rater 10	33	.080	.080
Group	10 9ª	.065 .063ª	.113 .113ª

Referent-Rater Reliability Across All Graded Items

*Note*. Group = mean RRR across all check instructors.

<sup>a</sup> Results excluding Rater 6.

\* p < .05. \*\* p < .01.

# Sensitivity Results

A Pearson product-moment correlation was used to evaluate individual and group sensitivity to changes in performance. The correlations were determined between each individual check instructor and the gold standard across all graded tasks. The correlation statistic for each check instructor was then averaged across all check instructors to determine the group's sensitivity. A second method used to determine a group correlation statistic was to determine the mean score awarded across all check instructors for each graded task and then compare the resulting means to the gold standard across all graded tasks. Microsoft Excel was used to aid the calculation process and IBM SPSS was used to verify the results and evaluate the level of significance for each individual comparison. All the correlation results are reported in Table 10.

	Pretest		Р	osttest
Rater	Ν	r	Ν	r
Rater 1	33	.230	33	.293
Rater 2	33	.449**	33	.574***
Rater 3	33	014	33	.273
Rater 4	33	.294	33	.620***
Rater 5	33	.342	33	.519**
Rater 6	33	.249	33	.455**
Rater 7	33	.528**	33	.229
Rater 8	33	020	b	b
Rater 9	33	.652***	33	.403*
Rater 10	33	.293	33	.293
Average	10 9ª	.300 .306ª	9 8 <sup>a</sup>	.406 .400
Group	33 33ª	.524** .523ª**	33 33ª	.618*** .590 <sup>a***</sup>

# Sensitivity Correlations with The Gold Standard

*Note.* Average = mean r across all check instructors; Group = correlation between mean scores for each task and the gold standard.

<sup>a</sup> Results excluding Rater 6.

<sup>b</sup> All scores awarded were the same; unable to compute r with a constant.

\* p < .05. \*\* p < .01. \*\*\* p < .001.

# Accuracy Results

An accuracy statistic was determined by using a standardized mean absolute difference (SMAD) as described by Goldsmith and Johnson (2002). Because the number

of graded tasks for each pre-recorded check ride segment varied, it seemed more appropriate to calculate the SMAD across maneuver segments rather than across graded tasks. To calculate SMAD, the absolute value of the difference between a check instructor's score and the gold standard score averaged across the tasks for a given maneuvers segment was subtracted from one and then divided by the maximum difference possible between any given score and the gold standard score, which, for the grading scale used in this study, was four. The equation is shown in Formula 2.

$$SMAD = \frac{1 - \overline{(S_1 - S_g)}}{S_d} \tag{2}$$

where:

 $S_1$  = Score awarded by the check instructor.

 $S_g$  = Gold standard score

 $S_d$  = Maximum possible differential score

After the SMAD for each maneuver segment and each check instructor were calculated, the values were averaged across all maneuver segments for each check instructor. The average SMAD determined the level of accuracy for each check instructor relative to the gold standard. Finally, these final accuracy measurements were averaged across all check instructors to determine the group's accuracy. The results of all SMAD accuracy measurements are reported in Table 11.
# Table 11

Rater	Pretest	Posttest
Rater 1	.913	.927
Rater 2	.962	.938
Rater 3	.984	.955
Rater 4	.828	.944
Rater 5	.948	.969
Rater 6	.925	.840
Rater 7	.872	.913
Rater 8	.951	.979
Rater 9	.951	.972
Rater 10	.929	.913
Group	.926 .927ª	.935 .946ª

Accuracy Results Across All Maneuvers Segments

<sup>a</sup> Results excluding Rater 6.

## **Summary**

The data collected during the overall calibration process allowed the ability to compute a wide variety of statistical analyses. Raw agreement percentages, Cohen's kappa and kappa-like coefficients for inter-, intra-, and referent-rater reliabilities, Pearson product-moment correlation coefficients for sensitivity, and standardized mean absolute difference calculations to determine accuracy all generated lengthy and insightful discussions with the check instructors during the calibration guided discussion periods and the post-calibration debriefing period. The data and statistical analyses were useful in evaluating the effectiveness of the calibration training. Discussion of these results and of qualitative and anecdotal feedback from the check instructors follows in Chapter V.

# Chapter V: Discussion, Conclusions, and Recommendations

# Discussion

The statistical measures used show that this study had mixed results. However, the qualitative and anecdotal feedback from the check instructors collected during the calibration guided discussions and the post-calibration debrief session support the importance of furthering this research. In many respects, and when all the statistical measures are considered together, the calibration was somewhat effective. The limitations of this study, many of which were discovered only during the calibration guided discussions, may have contributed to the mixed results. As explained in Chapter IV and unless discussed otherwise, the following is considered excluding Rater 6.

#### Inter-Rater Reliability

The study was designed around a Cohen's kappa as the primary measure of interrater and referent-rater reliability (IRR and RRR respectively). Pretest measurement of IRR showed that 21 out of 45, or 46.7% of the individual pairwise comparisons were significant to at least the p < .05 level. Posttest measurement of IRR showed that only 11 out of 36, or 30.6% of the valid pairwise comparisons were significant to at least the p < .05 level. However, averaging the kappa measurements using the method described by Hallgren (2012) and then considering the method of categorizing the strength of the agreements as suggested by Landis and Koch (1977) offered more utility and insight, especially when using the measurement in conjunction with other measures and feedback.

The average pretest kappa across all pairs was  $\bar{k} = .187$ , which showed there was poor agreement, but the average posttest kappa across all pairs was  $\bar{k} = .235$ , which showed a slight improvement to fair agreement. The change in kappa seemed to be in alignment with the change in raw inter-rater agreement percentage of 30.30% pretest to 39.39% posttest (see Table 4).

What was interesting to note regarding the kappa measurement was the change from pretest to posttest within each of the smaller groups of five check instructors. For the group including Raters 1 through 5,  $\bar{k} = .203$  pretest, which showed poor agreement, and improved very little to  $\bar{k} = .221$  posttest, which showed fair agreement. However, for the group including Raters 6 through 10,  $\bar{k} = .273$  pretest, which showed fair agreement, and decreased substantially to  $\bar{k} = .088$ , which showed poor agreement. Excluding Rater 6, the second group changed from  $\bar{k} = .301$  to  $\bar{k} = .147$ , which also showed a change from fair to poor agreement.

The counterbalancing method used in the research design was likely the cause of these changes in the kappa statistic in each of the smaller groups. The group with Raters 1 through 5 viewed video Pool D then Pool A pretest and Pool B then Pool C posttest, whereas the group with Raters 6 through 10 viewed video Pool C then Pool B pretest and Pool A then Pool D posttest. So, there may have been a problem with one or more of the pretest-posttest video pairs (same video number in different pools). The exact problem remained unknown but could have been related to the complexity of the maneuver segment, the number of graded tasks, how each of the graded tasks were represented and performed in the video, or the scenario chosen by the flight standards evaluator differing from that which may have been chosen by the check instructors. However, this was not completely unexpected. As discussed in Chapter 2, Gontar and Hoermann's second theme (2015) of scenario-related influences and fourth theme of rater-related influences, as they relate to the complexity of IRR, might explain these measurements.

In addition, the amount of time allocated and approved for the study was not sufficient for both groups to watch all 18 videos. Both groups only watched 15 videos pretest and posttest, but the two groups did not view the same 15 videos. It is possible that, because the same videos were not viewed by each group, unequal distribution of the maneuver segments and tasks that were scored caused different changes in the kappa statistic.

### **Referent-Rater Reliability**

Although the IRR measurements were informative and generally showed a positive change following the calibration guided discussion, the objective of the research was to calibrate the check instructors against a gold standard. So, the RRR results were of greatest importance to this study. Like IRR, a Cohen's kappa statistic was used to determine RRR, the results of which are reported in Table 9. Overall RRR was low both pretest and posttest, both on an individual basis and on a group basis.

Individual pretest RRR measurements ranged from k = -.031, p = .711 for Rater 8 to k = .250, p = .003 for Rater 9 with only Rater 9 showing a significant measurement to at least p < .01. In other words, only Rater 9 showed a fair agreement to the gold standard that can likely be explained by other than chance alone. The group RRR was only  $\overline{k} = .063$ , which showed poor agreement.

Individual posttest RRR measurements raged from k = .000, p = 1.00 for Rater 8 and k = .298, p = .004 for Rater 2. However, no raters showed disagreement (a negative k), two raters showed fair agreement, seven raters increased their RRR, two raters showed significant agreement at the p < .05 level, and two raters showed significant agreement at the p < .01 level. That is, although RRR remained poor overall, agreements that were made were less likely to occur by chance alone than the agreements made prior to calibration. The group RRR increased to  $\bar{k} = .113$ , which continued to show poor agreement overall.

For RRR, Gontar and Hoermann's (2015) third theme of measurement-related influences may explain the results in addition to their second theme of scenario-related influences and fourth theme of rater-related influences. Measurement-related influences, steming from the grading system and the maneuver evaluation grade sheets themselves, were not unexpected and likely had the greatest effect for two reasons.

The first reason is that the grading system was new, so the check instructors lacked experience in using it. The second reason is that the three expert evaluators who determined the gold standard scores for each graded task had no more training on or experience with the grading system than the check instructors. The only advantage the expert evaluators had was the ability to discuss the scores with each other in order to come to a unanimous consensus for each score. However, their lack of experience with the grading system meant that any one of gold standard scores could have been wrong.

There was evidence of at least one incorrect gold standard score. Video 3 in both Pool A and Pool C had a gold standard score of 5 for the task Instrument Flight. Every check instructor disagreed with the score by instead grading it a 4 both pretest and posttest. Interstingly, because all the check instructors graded the task a 4, it showed perfect inter-rater agreement. Also interesting, because Rater 6 changed many of the prestest scores to a 5 posttest, that rater agreed with the gold standard posttest, although having had the lowest raw referent-rater agreement (RRA) percentage, which was more than 2 standard deviations from the mean RRA (see Table 4). Based on feedback collected during the calibration guided discussion and the post-calibration debrief, the possible error with the gold standard score for Instrument Flight seemed to be the result of the specific meaning and identification of the application versus the correlation levels of knowledge. Referencing the Basic Competencies and Behavioral Indicators in Appendix B, the competency Use of Knowledge was the culprit. In Video 3, the flight standards evaluator asked the pilot to maintain the best rate of climb up to the assigned cruise altitude. The expert evaluators who determined the gold standard agreed that the pilot correlated knoweldge of aircraft performance to achieve the best rate of climb. However, the check instructors all agreed that the pilot only applied knowledge rather than correlating knowledge because the flight standards evaluator directly asked for a best rate of climb instead of indirectly asking for it, such as with an instruction to expedite the climb.

In that specific case, the flight standards evaluator's solicitation of a specific behavior was appropriate for rater calibration and gold standards training (Baker & Dismukes, 2002; Air Carrier Operations Branch, 2017). However, the check instructors' interpretation and use of the Basic Competencies and Behavioral Indicators and the Maneuver Evaluation Grade Sheet showed measurement-related influences that caused poor reliability in identifying and evaluating it (Gontar & Hoermann, 2015).

#### Sensitivity and Accuracy

A Pearson product-moment correlation was used to measure the sensitivity of the check instructors' scores to changes in true performance of the pilot. True performance was represented by the gold standard scores for each of the graded tasks. Therefore, measuring sensitivity was done by determining the correlation coefficient between each

check instructor and the gold standard. Table 10 shows the results and reveals that the pretest correlations ranged from r = -.020, p = .913 for Rater 8 and r = .652, p < .001 for Rater 9. A total of three check instructors had significant correlations to at least the p < .01 level. Posttest correlations ranged from r = .273, p = .124 for Rater 3 to r = .620, p < .001 for Rater 4. While the maximum correlation coefficient did not change much, the minimum did and showed that all the check instructors had a positive correlation posttest. In addition, the number of significant correlations increased from three check instructors to five check instructors to at least the p < .05 level. This result was perhaps the most drastic of all the measurements collected.

Furthermore, the group correlation coefficients showed the calibration had an effect. Two methods were used to determine the group correlation coefficient. The first method was simply to average the individual correlation coefficients as described by Goldsmith and Johnson (2002). The resulting group correlation was  $\bar{r} = .306$  pretest and  $\bar{r} = .400$  posttest. The second method was to determine the mean score awarded across all check instructors for each graded task and then compare the resulting means to the gold standard across all graded tasks. The resulting group correlation was r = .523, p = .002 pretest and r = .590, p < .001 posttest.

The standardized mean absolute difference (SMAD) statistic was also insightful. The SMAD statistic was used to measure each check instructor's accuracy in matching the gold standard. SMAD, when combined with other measurements, was helpful in explaining other results, in particular RRR results, as explained by Goldsmith and Johnson (2002). As shown in Tables 9 and 11, although RRR was very low, the SMAD was relatively high, indicating that while the check instructors' scores did not match the gold standard, they were not far off.

Unlike the other statistics, however, SMAD was calculated across videos, or entire check ride maneuver segments, rather than across individual graded tasks. Doing so gave good insight into which videos lacked grading accuracy and provided a starting point for the calibration guided discussions. To further simply the identification of poorly graded videos, color-coded data was used as shown in Figure 3. The lowest individual SMAD was .500 and the highest possible was 1.000, so gradient coloring was set with a range between those two values, where red represents a SMAD of .500 and white represents a SMAD of 1.000.

# Figure 3

Video	Rater 1	Rater 2	Rater 3	Rater 4	Rater 5	Rater 6	Rater 7	Rater 8	Rater 9	Rater 10
1	1.000	1.000	1.000	1.000	1.000	0.500	1.000	1.000	1.000	1.000
3	0.875	0.875	0.875	0.875	0.875	0.875	0.625	0.875	0.875	0.875
5	1.000	1.000	1.000	1.000	1.000	1.000	0.833	1.000	1.000	1.000
7	1.000	1.000	1.000	0.625	1.000	1.000	1.000	1.000	1.000	1.000
9	0.938	1.000	0.938	0.750	0.875	0.875	0.813	0.875	0.938	0.938
11										
13										
15										
17	1.000	1.000	1.000	0.833	1.000	0.917	0.583	0.917	0.917	0.833
2	1.000	0.917	1.000	0.917	1.000	1.000	1.000	1.000	1.000	1.000
4	0.833	1.000	1.000	1.000	1.000	1.000	0.917	1.000	1.000	1.000
6										
8	1.000	1.000	1.000	0.938	1.000	1.000	0.938	1.000	0.938	1.000
10	0.813	1.000	1.000	0.750	0.875	0.938	1.000	1.000	1.000	1.000
12										
14										
16	0.500	1.000	1.000	0.500	0.750	1.000	0.750	0.750	0.750	0.500
18	1.000	0.750	1.000	0.750	1.000	1.000	1.000	1.000	1.000	1.000

Pretest SMAD Measurements with Color Coding

*Note*. The figure shows the individual pretest SMAD measurements. The color coding shows that Videos 3, 9, and 16 were the least accurately graded videos and Raters 1, 4, 6, and 7 were the least accurate check instructors.

The group SMAD measurement, which was the average of all individual SMAD measurements, showed that the calibration did have an effect (see Table 11). The mean SMAD increased from .927 pretest to .946 posttest.

The SMAD is more useful than simply comparing the mean scores, especially when the grading scale differs, say from different flight courses or different flight schools, but the tasks, maneuver segments, or competencies remain consistent, or if the grading scale changes or evolves over time, such as changing from a 5-point scale to a 4point scale (Goldsmith & Johnson, 2002). In this study, however, the SMAD provided the same insight as and validated the mean scores and standard deviations, which showed two check instructors deviated more than one standard deviation from the mean gold standard pretest, no check instructors deviated more than one standard deviation from the mean gold standard posttest, and the group mean and standard deviation improved from pretest to posttest (see Table 3).

Regarding Rater 6, it was interesting to note that inclusion of the posttest scores awarded by that check instructor caused the group's agreement and reliability measurements to suffer. Neither the raw agreement percentage nor the reliability statistic showed much of any change from pretest to posttest (see Tables 4 and 7). In fact, the pretest to posttest intra-rater reliability for Rater 6 was the second lowest at k = .029, p =.668. However, the group's sensitivity measurements and significance improved when the scores from Rater 6 were included in the results (see Table 10). Although Rater 6 had less of an ability to identify the correct score, the check instructor was able to identify and account for changes in performance. Rater 6 also had the lowest posttest SMAD of any check instructor, supporting this conclusion, although the check instructor's mean score remained within one standard deviation from the gold standard.

#### Check Instructor Feedback and Discussion Notes

During each of the calibration guided discussions and the post-calibration debriefing with the entire group of check instructors, written notes were recorded to summarize the check instructors' feedback. The discussion and debriefing used the threestage process of debriefing in combination with the plus-delta tool described by Gardner (2013). Pratt's Four-Quadrant Model gave focus to the concepts of human resource development as they were blended into the discussions and debriefing, identifying areas of organizational need in addition to individual check instructor performance and need (Knowles et al., 2012). The feedback received from the check instructors during the calibration guided discussion revolved around a few key themes: (a) the proper use and interpretation of the Basic Competencies and Behavioral Indicators in Appendix B, (b) limitations of the videos and the passive invovlement of the check instructors in evaluating the pilots' performance, and (c) using the scoring matrix and determining an accurate score for each graded task.

**Basic Competencies and Behavioral Indicators.** Beginning with the proper use and interpretation of the Basic Competencies and Behavioral Indicators in Appendix B, the calibration guided discussions helped to reframe the check instructors' understanding of exactly what each of the competencies meant. As previously discussed, the confusion about the Use of Knowledge competency resulted in complete disagreement with the gold standard score for the task Instrument Flight in Video 3. The disagreement was the result of differences in a fundamental understanding between the application level of knowledge and the correlation level of knowledge. However, there were differences in understanding between the competencies themselves. For example, understanding the difference between Use of Knowledge and Adherence to Standard Operating Procedures caused some consternation in determining the appropriate score for some of the graded tasks.

Video 16 was a good case study for illustrating the difference between these two competencies and the difficulty the check instructors had at using them. The maneuver segment for Video 16 involved the tasks Compliance with Air Traffic Control Procedures; Holding Procedures; Departure, En Route, and Arrival Operations; and Precision Instrument Approach (ILS with Course Reversal). In the scenario, the pilot was instructed to fly direct to the initial approach fix CALOO, perform the published holding pattern course reversal in lieu of a procedure turn, and then complete the ILS approach to Runway 5 at Paige Field in Fort Myers, Florida (KFMY). In one instance, the pilot performed a standard procedure turn instead of the published holding pattern course reversal in lieu of a procedure turn. Many of the check instructors attributed the incorrect course reversal as improper use of knowledge about holding patterns, but the calibration guided discussion centered on the idea that the incorrect course reversal could have instead been a failure to adhere to standard operating procedures. If the former was true, then the task Holding Procedures was correctly awarded low scores. However, if the latter was true, then the task Departure, En Route, and Arrival Operations deserved the low scores. Referencing the FAA Instrument Rating Airplane ACS, the former would have been a failure of knowledge element IR.III.B.K1 whereas the latter would have been a failure of skill element IR.V.B.S6 (Airman Testing Standards Branch, 2019).

It was clear from the discussions that the check instructors tended to weigh knowledge, and therefore attribute poor performance to lack of knowledge, more heavily than adherence to standard operating procedures. They also tended to evaluate only the proficiency elements directly listed for the task being performed rather than considering more appropriate proficiency elements in other tasks related to the overall maneuver segment. In other words, they confused the two competencies and as a result pinpointed the wrong proficiency element in the ACS as the source of the failure. Following the calibration guided discussions, the check instructors evaluated competencies with less attenuation toward other tasks in the scenario and tended to consider a wider range of proficiency elements in their evaluations, as was observed by greater use of the Basic Competency and Behavioral Indicators handout and by reference to the Instrument Rating Airplane ACS rather than recalling it from memory.

Passive Check Instructor Involvement. Continuing with the limitations of the videos and the passive invovlement of the check instructors, each video limited the check instructors' abilities to fully evaluate the pilots' performances as they would normally be able to do. These factors may have also attributed to some of the grading inaccuracies. While the videos were of high quality and resolution and fully displayed all the flight instruments, aircraft controls, and the pilots' lap area where they normally have their electronic flight bag and checklist, the check instructors expressed that some of the information they needed was missing. The missing information was in the form of their active participation during the evaluation. During a normal check ride, each check instructor crafts his or her own scenario to solicit specific behaviors from the pilot. Frequently, the scenario evolves based on the performance of the pilot. Each check instructor also views the entire performance for all tasks and the EOC test from start to finish during a normal check ride.

However, for this study, the check instructors were not able to create their own scenarios and instead were forced to evaluate the pilots based on the scenarios created by the flight standards evaluator. While the flight standards evaluator allowed each scenario to progress in a certain direction, the check instructors may or may not have guided the scenarios in the same direction had they been involved. Some of the comments and discussion about passive check instructor invovlement centered around the idea that based on any particular observed behavior or lack of behavior, oral questioning, different task ordering, or different air traffic control instructions may have been used by the check instructors. These personal approaches and involvement in the conduct of the evaluations appear to be an important part of the evaluation process, but not detrimental to the goal of calibration. Whereas calibration serves the goal of consistently, reliably, and accurately grading or judging proficiency, the method, technique, and preference in assessing the performance varies. In fact, the FAA clearly differentiates judgment and assessment in similar terms (Airman Testing Standards Branch, 2020).

As for the vidoes themselves, the check instructors found it difficult to remember air traffic control instructions early in the videos for use later in the videos. The check instructors also commented on the fact that each video lacked the context of an overall EOC test during which the pilots' performance is evaluated from start to finish and judgment of questionable tasks or proficiency elements can be withheld until related tasks or repeated proficiency elements occur later during the evaluation.

Using Video 16 again as an example case, the task Departure, En Route, and Arrival Procedures was unsatisfactory because of a failure of the proficiency element IR.V.B.S6, which is "comply with all applicable charted procedures" (Airman Testing Standards Branch, 2019, p. 14). On a normal EOC test, that proficiency element would occur at least three times because a minimum of three instrument approaches is required to be flown and each approach is preceded by arrival procedures. If the pilot makes a mistake one time but the other two are performed without error, the check instructor may find the pilot satisfactory at that proficiency element, especially if the safety of flight was never in question. This type of decision making agrees with the leeway afforded by the ACS when it states unsatisfactory performance includes, among other things, consistently exceeding the tolerances specified in the skill elements of a task (Airman Testing Standards Branch, 2019, p. A-9). Colloqially, evaluators of all types refer to this as "looking at the big picture," but in the case of the videos used in this study, the "picture" lacked context.

Scoring Accuracy. Finally, with regard to using the scoring matrix and determining an accurate score for each graded task, the check instructors tended to focus too much on the matrix itself and focused less on the Basic Competencies and Behavioral Inidicators in Appendix B. The calibration guided discussions attempted to correct such tendencay by doing a few things. One, the check instructors were reminded to continue to "look at the big picture." Alltough a particular pilot's performance may have lacked the context of an entire EOC test, a few performances were clearly unsatisfactory. Prior to the calibration, the check instructors tended to grade such performances based on the scoring matrix and derived a score that didn't agree with their so-called gut feeling or what they knew to be correct.

The proper approach that was discussed during calibration was instead to use the Basic Competencies and Behavioral Inidicators to justify their decision, tie the behavior back to the appropriate ACS proficiency element, and then use the scoring matrix to finetune the score. The statistics revealed how the discussion affected the scores.

For example, the task Non-Precision Instrument Approach (VOR with Procedure Turn) on Video 9 had a gold standard score of 2, which was unsatisfactory. Prior to calibration, scores awarded by the check instructors for that task, including Rater 6, ranged from 1 to 4 with a mean of 2.8 and a standard deviation of .919. After calibration, scores awarded by the check instructors for that task, including Rater 6, ranged from 2 to 4. The mean was still 2.8, but with no 1s awarded and one less 4 awarded, the standard deviation decreased to .632. Considering that task with the others in the video, the average SMAD for Video 9 across all check instructors before calibration was .894 but improved to .938 after calibration. As Video 9 was one of the three with least accuracy and therefore targeted during the calibration guided discussions, the improvement showed a positive effect of the calibration.

**Pratt's Four-Quadrant Model.** As mentioned, Pratt's Four-Quadrant Model was used to give focus to the concepts of human resource development. Specifically, during the reactions phase of the calibration guided discussions and post-calibration debriefing, the model was used to both help stimulate discussion and organize the feedback about calibration into two categories—individualized learning and organizational training. The model structured the reactional feedback and helped provide context and stimulate further discussion during the understanding phase of the calibration guided discussions and post-calibration guided discussions and post-calibration debriefing when specific statistical analyses were presented and discussed.

Generally, the feedback was mixed and showed balance with respect to the need for direction, or organizational training, but showed a greater desire for support. As a group, the check instructors fell in Quadrant 1 (see Figure 4). The check instructors expressed the following points:

 More training was required to fully realize the benefits of evaluator calibration, but the training already received provided a much more objective and precise understanding of how to evaluate pilot performance compared to previous training, even while using traditional tools such as plans of action and the FAA ACS; this supports the need for greater organizational training.

- More self-study on and time to review the Basic Competencies and Behavioral Indicators in Appendix B was needed to be able to more efficiently identify behaviors, which validated the discussions that took place about specific videos; this supports the desire for greater individualized learning.
- Practice videos with practice grading as a group would have been very beneficial at helping to apply the Basic Competencies and Behavioral Indicators in Appendix B; this supports the need for both increased individualized learning through collaboration and encouragement from peers and greater organizational training through use of guided discussions to ensure the practice grading is within reasonable accuracy to the gold standard.

# Figure 4





Note. Adapted from (Pratt, 1988).

## Conclusions

Can pilot school check instructors be calibrated against a gold standard to provide reliable, accurate, valid, and consistent evaluations? The answer is yes. While the statistical results were mixed overall, many of the individual and specific results showed positive changes as a result at the calibration attempt. In particular, improvements in RRR, sensitivity correlations, and SMAD accuracy measurements were shown. These positive changes, considered together and with the feedback collected from the check instructors showed support for calibration training for pilot school check instructors.

To conclude the debriefing session following calibration, the group of 10 check isntructors were encouraged to come to a consensus on three items that went well with the calibration and three items that should be targeted for improvement should further calibration effots take place. The conclusion disucssion followed the plus-delta tool described by Gardner (2013).

The three items that went well with the calibration were:

- The check instructors were able to focus on more proficiency elements, were able to be more objective with their judgements, and were able to more easily justify the grades awarded.
- The training received about grading and behavior was effective and beneficial.
- Knowledge of the ACS and experience conducting EOC tests allowed easy adaptation to the new grading methods.

The three items that should be targeted for improvement were:

- More tools and guidance for each of the videos used during calibration should be considered to counteract the passive involvement of the check instructors.
- More practice videos and group grading should be used to improve accuracy, especially whether unsatisfactory performance should be scored a 2 or a 3 or whether satisfactory performance should be scored a 4 or a 5.
- More guidance and support during practice grading sessions to help identify behavioral evidence instead of performance outcomes.

These plus-delta debriefing items should not only be interpreted as reflective critique, but also as insight into how further research about pilot school check instructor calibration should take place.

# Theoretical Contributions

It was shown that while rater calibration training is a standard method of training instructors and evaluators in air carrier settings, the literature about pilot school check instructor calibration is lacking. The results and findings of this study contribute to the body of knowledge because they focus specifically on pilot school check instructor calibration and show that there are merits in continuing research in this specific area. Additional contributions can be made regarding the differentiation between behavioral evidence and proficiency outcomes in a primary or general aviation flight training setting. By providing a starting point for developing a competency system that complements the FAA ACS, the intention is that primary flight training and practical testing can target and improve the fundamental behaviors that generate certain outcomes of performance.

### **Practical Contributions**

The results and findings of this study provide needed data and guidance toward the ultimate goal of improving flight safety—a goal shared by regulators, organizations, and individual pilots and flight instructors. The statistical analyses and qualitative feedback show that it is possible to reorient and calibrate pilot school check instructors toward evaluating fundamental behavior. Because it was already shown to be possible for air carrier evaluators and because this study finds it possible for pilot school check instructors, it is fair to say that the process and methods can be applied to any type of pilot evaluator, such as an FAA-designated pilot examiner or any flight instructor.

This paper also describes how teaching and learning processes and methods were entangled with the calibration activities to supplement the lack of experience with calibration and the lack of already existing data regarding calibration at pilot schools. Similarly, other pilot schools or smaller organizations or individuals may lack the experience, data, or even resources to implement their own calibration programs. By using carefully selected teaching and learning methods, collaborating with organizations that do possess the resources, and implementing technological tools, the lack of experience and resources can be mitigated, producing at least nominal improvements in general aviation flight safety.

A final contribution that the results and findings this study provides is an overview and explanation of the types of data that can be generated from calibration efforts and the insight the data provide in driving training and organizational development or personal performance improvement. There is so much data about a pilot's performance on a check ride that is currently not collected or even known. The advent of the FAA ACS is a step in the right direction because they provide a robust standard and a coding system that pinpoints proficiency weaknesses. However, creating grading scales and training programs specifically geared toward collecting and analyzing the behavioral evidence related to those proficiency elements will be much more beneficial than the traditional pass or fail grading method.

#### Limitations of the Findings

Limitations do exist with the findings in this study, so future research must take them into account but also develop and suggest methods to overcome them. Some of the key limitations and suggestions follow.

First, limited improvement in the statistical measures themselves suggests the possibility that repeated or future calibration attempts or studies may not be successful. The feedback from the check instructors, however, suggests it was beneficial and that

there is a desire for more time and practice with grading and behavioral evaluation. The time allotted and approved for this study was not sufficient. The calibration guided discussions were only 1 hour in duration. A greater amount should be allotted to see greater results, but the limited statistical results from this study make the justification for doing so difficult.

Second, while the check instructors stated that the video recordings and pilot performances were authentic, the pilots who volunteered to help produce the videos came from a very restrictive subset of the ERAU pilot population, which is itself a limited subset of the entire pilot population. At the time, the pilots were within 1 month of completing their instrument airplane flight training, either having already completed it or about to. The intention was to ensure realistic and authentic performances of what is normally observed on a real EOC test, but in doing so, the range of performances may have been too limited, limiting the range of gold standard scores, and thereby limiting the check instructors' ability or opportunity to evaluate a wider range of behaviors and competencies. The reason it was necessary to have volunteer pilots assist with producing the videos was because no videos existed. Moving forward, it would be important for organizations to begin recording actual check ride performances from the broader pilot population in advance of any calibration efforts. Experts should review the videos and retain the ones that present a wide range of behaviors and competencies for future calibration training.

Third, it is important to understand that the calibration that took place in this study had no impact on actual flight training or flight evaluation activities. No data previously existed or is currently being collected for which analysis can be done or against which changes can be measured. A true calibration program would measure impacts to actual evaluation data, such as a particular check instructor or evaluator improving grading accuracy over time. Just like the recording and selection of videos must begin well in advance of any calibration efforts, so too must appropriate grading systems be implemented and data collection begin in advance.

### Recommendations

### **Recommendations for Pilot Schools**

Pilot schools that have self-examining authority should desire to improve the quality of their workforce and the quality of their graduates. In doing so, pilot school administrators should evaluate how the implementation of different grading systems can generate data collection streams and can be used for calibration efforts. Implementation of effective human resource development methods blended with calibration may significantly improve check instructor evaluator accuracy and reliability. It is recommended that pilot schools focus on these areas:

- Move away from traditional pass or fail grading systems and toward grading scales that objectively and precisely describe behavior and performance.
   Grading should continue to be learner-centered regardless of the scale used.
- Partner with other pilot schools and large flight training organization to develop and standardize a broader set of core competencies that can apply to all of general aviation primary flight training and prepare pilot school graduates for similar competency-based evaluation as they advance in their aviation careers. The Basic Competencies and Behavioral Indicators presented in Appendix B serve as substantial starting point. However, the list of

competencies might be expanded to include instructional competency and professional competency of pilot school staff, thereby linking organizational success with human resource development and graduate success.

Regardless of the grading system or competency system used, it is
recommended to begin collecting data related to evaluator performance during
EOC testing or practical testing. Such data, in the form of video recordings
and grading data can be used to support practice evaluation, training, and
calibration efforts of pilot school check instructors.

#### **Recommendations for Future Research**

While this study focused on check instructor calibration itself, prerequisite materials needed to be created prior to conducting the calibration. Each of those warrants research into their appropriateness and applicability. The following is recommended:

- Further research should focus on the development and analysis of general aviation competencies and behaviors as they apply to specific proficiency elements detailed in the FAA ACS and other standards of performance. As recommended earlier, development of such competencies should be a partnership between flight training organizations toward an industry-wide standard. The FAA should also be involved in any research and development of such competency systems.
- Additional research should be done on grading scales and grading systems appropriate to general aviation primary flight training and that properly link behavior, proficiency, competency, and certification standards and that

simultaneously detail learning progress while undergoing training and

assessment results while undergoing testing.

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# Appendix A

**Permission to Conduct Research** 

Embry-Riddle Aeronautical University Application for IRB Approval EXEMPT Determination Form

Principal Investigator: Paul M. Cairns

Other Investigators: Andrew R. Dattel

Role: Student Campus: Daytona Beach College: Aviation/Aeronautics

Project Title: Gold Standards Training and Evaluator Calibration of Pliot School Check

#### Review Board Use Only

Initial Reviewer: Teri Gabriel	Date: 01/26/2021	Approval #: 21-070
Determination: Exempt		

-

Dr. Beth Blickensderfølzabeth L. IRB Chair Signature: Blickensderfer, Ph.D. blickensderfer, Ph.D.

#### Brief Description:

The purpose of this study is to determine applicability and effectiveness of airline-style pilot evaluator training as applied to pilot school evaluation activities. The check instructor calibration this study details is built around the evaluation activities for the instrument airplane rating conducted in qualified flight training devices. To enhance the effectiveness of check instructor calibration, appropriate application of learning and teaching theories is necessary. This study will also detail learning facilitation principles, adult teaching methods, and human resource development (HRD) methods that may yield such enhancement. Participants will be asked to complete a demographics questionnaire; then receive classroom instruction about general evaluator calibration and associated grading scales, view pre-recorded simulated flight check ride segments, grade them, receive additional classroom instruction, view additional pre-recorded simulated flight check ride segments, and grade those. They will also complete pre-test and post-test analysis of inter-rate and referent-rater reliability.

This research falls under the EXEMPT category as per 45 CFR 46.104:

✓ (1) Research, conducted in established or commonly accepted educational settings, that specifically involves normal educational practices that are not likely to adversely impact students' opportunity to learn required educational content or the assessment of educators who provide instruction. This includes most research on regular and special education instructional strategies, and research on the effectiveness of or the comparison among instructional techniques, curricula, or classroom management methods. (Applies to Subpart B (Pregnant Women, Human Fetuses and Neonates), does not apply for Subpart C (Prisoners) except for research almed at involving a broader subject population that only incidentally includes prisoners, and Subpart D [Children] involved in research.)

# EMBRY-RIDDLE

Aeronautical University FLORIDA | ARIZONA | WORLDWIDE

Daytona Beach COA Campus: College: Applicant: Paul Calmo Degree Level: Master ERAU ID: ERAU Affiliation: Student Gold Standards Training and Evaluator Calibration of Pilot School Check Instructors Project Title: Principal Investigator: Paul M. Calmo Other Investigators: Dr. Andrew R. Dattel

#### Human Subject Protocol Application

 Submission Date:
 12/10/2020

 Beginning Date:
 02/01/2021

 Type of Project:
 Experiment

Type of Funding Support (if any):

#### Questions:

1. Background and Purpose: Briefly describe the background and purpose of the research.

For decades, many large, U.S.-based air carriers have used a voluntary, alternative training program called advanced qualification program (AQP) to train their pilots, instructors, and evaluators. One of the key components of AQP is the calibration of evaluators in observing and grading crew resource management behaviors that are required to be demonstrated by pilots to evaluators during evaluation activities. AQP requires that rater reliability training be provided to evaluators to ensure the AQP data remains reliable and valid. The purpose of this study is to determine applicability and effectiveness of airline-style pilot evaluator training as applied to pilot school evaluation activities. The check instructor calibration this study details is built around the evaluation activities for the instrument aliplane rating conducted in qualified flight training devices. To enhance the effectiveness of check instructor calibration, appropriate application of learning and teaching theories is necessary. This study will also detail learning facilitation principles, adult teaching methods, and human resource development (HRD) methods that may yield such enhancement.

1

26 January 2021

#### 2. Time: Approximately how much time will be required of each participant?

A total of approximately 8 hours spread over 6 days will be required for each participant to complete the study. On day 1, all participants will receive an introductory briefing lasting about 10 minutes. They will then complete a participant questionnaire to collect demographic data. This will take approximately 1 minute. Participants will then receive a briefing about general evaluator calibration and associated grading scales. This will take approximately 1 hour. The participants will then be sub-divided into two smaller groups, each of which will participate on either days 2 and 3 or days 4 and 5.

On days 2 and 4 each smaller group of participants will spend approximately 2 hours viewing 18 videos while simultaneously completing maneuver evaluation grade sheets. A 10-minute break will be added after the first 9 videos. On days 3 and 5 each smaller group of participants will participate in a guided discussion about the previous day's videos and the pretest scores as analyzed from their completed maneuver evaluation grade sheets. This will take approximately 1 hour followed by a 10-minute break. They will then spend approximately 2 hours watching the other 18 videos and simultaneously completing maneuver evaluation grade sheets. A 10-minute break will be added after the first 9 videos

On day 6, the entire group of participants will participate in a guided discussion about the previous day's videos and the post-test scores as analyzed from their completed maneuver evaluation grade sheets. This will take approximately 1 hour. A conclusion briefing will end the participants' involvement and will last approximately 20 minutes.

Design, Procedures and Methods: Describe the details of the procedure(s) to be used and the type of data that will be collected.

The study will be a within-subjects design with one group of participants. A pretest and post-test analysis of data collected on the maneuver evaluation grade sheets will take place.

Participants will receive classroom instruction about general evaluator calibration and associated grading scales. The participants will then be split into two smaller groups for counter-balancing.

Each smaller group will view 18 videos of pre-recorded simulated flight check ride segments, fill out the maneuver evaluation grade sheet associated with each video (pretext), participate in a guided discussion lesson about the grades, view an additional 18 videos of pre-recorded simulated flight check ride segments, fill out the maneuver evaluation grade sheet associated with each video (post-test), and receive feedback about the second set of grades. For each small group, videos will be presented in a different order for counter-balancing.

The pretest and post-test analysis of inter-rater and referent-rater reliability will determine the effectiveness of the guided discussion lesson and the applicability of airline-style pilot evaluator training to pilot school pilot evaluation. The pretest will be the data collected on the maneuver evaluation grade sheets associated with the first set of 18 videos prior to the guided discussion that follows. The post-test will be the data collected on the maneuver evaluation grade sheets associated with the second set of 18 videos after the guided discussion about the scores from the first set. The guided discussion between the two sets of videos is the stimulus. The attached video screenshots and lesson plan show the details. For example, one of the small groups of participants will view and grade Pool A Video 1 (among a total of 18 videos in Pools A and B), receive feedback about their grading and level of inter-rater and referent-rater reliability during the guided discussion, then view and grade Pool C Video 1 (among a total of 18 videos in Pools C and D), and receive feedback about the level of inter-rater reliability.

There are 36 unique videos (either the plot is different or the maneuver segment is different). However, every video looks the same and the perspective never changes. The screenshots in the attached document are representative of all the videos.

Training will take place at the ERAU Daytona Beach Flight Training Department. Training will be provided by me, Paul Cairns, Assistant Chief Flight instructor and principal investigator for the study. Approval for the participants to take part in the study during normal working hours was granted by email and a copy of the approval is attached to the application. The maneuver evaluation grade sheets are attached to this application.

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4. Measures and Observations: What measures or observations will be taken in the study?

Participant demographics to include age, flight hours, years of flying experience, and years of check instructor experience will be collected using a participant questionnaire at the beginning of the classroom instruction. Maneuver evaluation grade sheets will be used by each participant to grade several pre-recorded flight check ride segments on a scale from 1 to 5 representing varying levels of pilot performance and learning achievement The data analysis of the maneuver evaluation grade sheets will be done is SPSS and determine the inter-rater and referent-rater reliability based on the scores from the maneuver evaluation grade sheets

Participant Population and Recruitment Procedures: Who will be recruited to be participants and how will they be recruited. Any recruitment email, fiver or document(s) must be reviewed by the IRB. Note that except for anonymous surveys, participants must be at least 18 years of age to participate.

Ten check instructor participants will be selected from among ERAU Daytona Beach Flight Training Department staff; the participants will be asked verbally to participate in the study and advised that participation is voluntary. The following verblage will be used: "I am asking for your help with a research project. The project is designed to measure the effectiveness of check instructor calibration training. Calibration means that each check instructor improves their ability identify and evaluate ploting behavior in the most standardized fashion. The research will involve your participation in classroom training, watching pre-recorded simulated flight check ride segments, and grading the pliot performance. Please let me know if you are interested in participating. Further details will be provided and your written consent will be required before the study begins."

Risks or Discomforts: Describe any potential risks to the dignity, rights, health or welfare of the human subjects. All other possible options should be examined to minimize any risks to the participants.

Participants will not be exposed to any harm or adverse conditions. The classroom environment used will be the same as that experienced by the participants in their normal day-to-day work and educational activities at ERAU. In these uncertain times, there is a risk of contracting COVID-19. In addition to following the established ERAU university policies, the following cleaning procedures will be conducted prior to and during the research study to mitigate these risks: The researcher and participants will be required to wash their hands before beginning the study and will touch nothing between the bathroom and research area. The researcher will use a disinfectant wipe to wipe all surfaces that are touched by the participants or researcher prior to and after the study. Participants and the researcher will remain socially distanced throughout the study.

Benefits: Assess the potential benefits to be gained by the subjects as well as to society in general as a result of this project.

Participants of the this study may benefit by receiving on-the-job training that may assist with their normal work duties at ERAU.

The results of this study may be important in advancing flight training and evaluation methods at pilot schools, especially those that hold examining authority. Large flight training organizations with teams of flight instructors and check instructors may benefit from the study through increased standardization, improved human resource development, and implementation of data-collections streams. In general, any flight training organization may find the results of this study useful in making nominal improvements to their processes and procedures.

Informed Consent: Describe the procedure you will use to obtain informed consent of the subjects. How and where will you obtain consent? See informed Consent Guidelines for more information on informed Consent requirements.

The informed consent form will be presented to each participant and the study will be explained and any and all questions answered. Participants who wish to participate in the study will be asked to sign the consent form and those who do not wish to participate do not have to sign the form and may leave the classroom while the study is conducted.

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9. Confidentiality of Records: Will participant information be anonymous (not even the researcher can match data with names), confidential (Names or any other identifying demographics can be matched, but only members of the research team will have access to that information. Publication of the data will not include any identifying information.), or public (Names and data will be matched and individuals outside of the research team will have either direct or indirect access. Publication of the data will allow either directly or indirectly, identification of the participants.)?

#### Confidential

9b. Justify the classification and describe how privacy will be ensured/protected.

Names or other identifying information will not be asked for. Demographic data collected on the participant questionnaire will not be associated with the individual completing it. A randomly assigned identifier for each participant will be used to link demographic data and data sets, but it's association with individual participants will not be recorded.

10. Privacy: Describe the safeguards (including confidentiality safeguards) you will use to minimize risks. Indicate what will happen to data collected from participants that choose to "opt out" during the research process. If video/audio recordings are part of the research, describe how long that data will be stored and when it will be destroyed.

Data will be collected confidentially. The association of the randomly assigned identifiers with participants will not be recorded. If a participant opts-out after beginning the study, data collected to that point will be maintained but not included in the results. All data collected and all pre-recorded simulated flight check ride segment videos will be destroyed three months after completion of the study.

11. Economic Considerations: Are participants going to be paid for their participation?

#### No

11b. What will the compensation be?

Describe your policy for dealing with participants who 1) Show up for research, but refuse informed consent; 2) Start but fail to complete research.

Check instructor participants will be participating as part of their normal work duties at ERAU and will be paid their regular hourly wage for the on-duty work performed and training received. Although the participants are participating in the study during on-duty work periods and being paid accordingly, participation is strictly voluntary. Participation will not provide extra work-related benefits such as overtime pay or bonues. If participants fail to complete the study or refuses informed the informed consent, they will keep all wages already earned.

By submitting this application, you are signing that the Principal investigator and any other investigators certify the following: 1. The information in this application is accurate and complete

2. All procedures performed during this project will be conducted by individuals legally and responsibly entitled to do so

3. I/we will comply with all federal, state, and institutional policies and procedures to protect human subjects in research

We will assure that the consent process and research procedures as described herein are followed with every participant in the research

5. That any significant systematic deviation from the submitted protocol (for example, a change in the principal investigator, sponsorship, research purposes, participant recruitment procedures, research methodology, risks and benefits, or consent procedures) will be submitted to the IRB for approval prior to its implementation
6. Uwe will promptly report any adverse events to the IRB

Paul M. Calms

Electronic Signature:

# Appendix B

**Basic Competencies and Behavioral Indicators**
Competency	Description	Behavioral Indicators/Levels
Use of knowledge	Demonstrates the	$\underline{\text{Rote}} = \text{The learner can remember information. The learner can define, identify,}$
	required of each	label, state, list, match, of select.
	task/line item in	Understanding = The learner comprehends and grasps the nature and meaning
	accordance with the	of the knowledge as it relates to flight operations. The learner can describe,
	knowledge elements	generalize, paraphrase, summarize, estimate, and discuss. The knowledge is
	found in the applicable	used as the basis of explaining risk management and aeronautical decision
	FAA Airman	making.
	Certification Standard.	
		<u>Application</u> = The learner uses the knowledge in actual flight operational settings. The learner can determine chart implement prepare solve use
		develop, explain, apply, relate, instruct, show, or teach. The knowledge is used
		as the basis of practicing risk management and aeronautical decision making.
		<u>Correlation</u> = The learner associates the knowledge with previous or
		subsequent learning. The learner can analyze, synthesize, and evaluate. The
		knowledge is used as the basis of independently managing risk and making aeronautical decisions.
Risk management	Accurately identifies	$\underline{\text{Describe}}$ = The learner can recite or repeat the hazards or risks associated with
and aeronautical	risks and resolves	the activity, but lacks understanding about their meaning, application, and
decision-making	appropriate decision-	management.
	making processes.	Explain = The learner can verbally identify, describe, and understand the risks
	Completes each task/line	inherent in the flight scenario, but needs to be prompted to identify risks and
	item while considering	make decisions.
	elements found in the	Practice – The learner can identify understand and apply SRM principles to
	applicable FAA Airman	the actual flight situation. Coaching, instruction, and/or assistance quickly
	Certification Standard.	corrects minor deviations and errors identified by the instructor. The learner is
		an active decision maker.
		<u>Manage-Decide</u> = The learner can correctly gather the most important data
		available both inside and outside the flight deck, identify possible courses of
		action, evaluate the risk inherent in each course of action, and make the
		completion of the flight.
Adherence to	Identifies and applies	$\underline{\text{Describe}}$ = The learner can recite or repeat the elements of the procedure, but
standard operating	procedures in	lacks understanding about their meaning, application, and implementation.
procedures	accordance with ERAU-	Evaluin - The learner can verbally identify describe and understand the
	instructions FAA	<u>Explain</u> = The learner can verbarly identify, describe, and understand the procedure's underlying concepts and principles. Errors or omissions are
	guidance material, and	acceptable.
	applicable regulations.	*
	Performs each checklist	<u>Practice</u> = The learner can apply the procedure to the actual flight operational
	using a read/do or	scenarios with coaching and assistance. Errors or omissions are corrected in a
	tequired by the ERAL	umely manner.
	SOPM.	Perform = The learner can independently apply the procedure to the actual
		flight operational scenarios without errors or omissions.
Aircraft flight path	Manages the aircraft	$\underline{\text{Describe}}$ = The learner can recite or repeat the physical
management	flight path through	characteristics/cognitive elements of the maneuver.
	flight controls including	Explain $=$ The learner can verbally identify describe, and understand the
	appropriate use of flight	maneuver's underlying concepts, principles, and procedures. Uncorrected
	management system(s)	deviations from the ACS tolerances is acceptable.
	and guidance. Performs	
	each task/line item in	<u>Practice</u> = The learner can plan and execute the maneuver with coaching and assistance to correct deviations from the ACS tolerances in a timely meaner.
	elements found in the	assistance to correct deviations from the ACS tolerances in a timely manner.
	applicable FAA Airman	<u>Perform</u> = The learner can plan and execute the maneuver independently
	Certification Standard.	within ACS tolerances.

# Appendix C

**Maneuver Evaluation Grade Sheets** 

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MANEUVER EVALUATION GRADE SHEET					Randomly	/ Assigned	Identifie	r
<u>End-of-Course Test</u> Instrument Airplane	Video Number 1							
Objective: Using the Basic Competencies and Behavioral Indic adherance to standard operating procedures, and a established the Instrument Airplane Rating Airmar	ators, the check instructor will evaluate the applicant' aircraft flight path management. The applicants perfor Certification Standards.	s use of know mance of ead	wledge, ris ch compet	k manager ancy will co	nent and ae orrelate to t	eronautica he eleme	l decision nts and st	making, andards
Completion Standard: A minimum grade of 4 is required for each task to a current FAA Instrument Airplane Rating Airman Ce	chieve satisfactory performance. A grade of correllate rtification Standards.	s to the mini	imum com	pletion sta	ndards for (	each task	as outline	d in the
Segment 1 Tasks	Area of Operation			Grade A	warded:			Minimum:
Instrument Flight Deck Check	Preflight Preparation	5	4	3	2	1	Inc	4
MANEUVER EVALUATION GRADE SHEET					Randomly	Assigned	Identifie	r
					nandonny	7155151121	- dentine	
<u>End-of-Course Test</u> Instrument Airplane	Video Number 2							
Objective: Using the Basic Competencies and Behavioral Indic adherance to standard operating procedures, and a established the Instrument Airplane Rating Airmar	ators, the check instructor will evaluate the applicant' aircraft flight path management. The applicants perfor 1 Certification Standards.	s use of know mance of eac	vledge, ris ch compet	k managen ancy will co	nent and ae prrelate to t	eronautica he eleme	l decision nts and st	making, andards

Completion Standard: A minimum grade of 4 is required for each task to achieve satisfactory performance. A grade of correllates to the minimum completion standards for each task as outlined in the current FAA Instrument Airplane Rating Airman Certification Standards.

Segment 2 Tasks	Area of Operation	Grade Awarded:					Minimum:	
Compliance with Air Traffic Control Clearances	ATC Clearances and Procedures	5	4	3	2	1	Inc	4
Instrument Flight	Flight by Reference to Instruments	5	4	3	2	1	Inc	4
Departure, En Route, and Arrival Operations	Navigation Systems	5	4	3	2	1	Inc	4
								-

MANEUVER EVALUATION GRADE SHEET	IANEUVER EVALUATION GRADE SHEET				Randomly	/ Assigned	Identifier	
<u>End-of-Course Test</u> Instrument Airplane	Video Number 3	er 3						
Objective: Using the Basic Competencies and Behavioral Indicat adherance to standard operating procedures, and air established the Instrument Airplane Rating Airman C	ors, the check instructor will evaluate the applicant's craft flight path management. The applicants perform ertification Standards.	use of knov ance of ea	wledge, ris ch competa	k managen ancy will co	nent and ae orrelate to t	eronautica he eleme	l decision nts and sta	making, Indards
Completion Standard: A minimum grade of 4 is required for each task to ach current FAA Instrument Airplane Rating Airman Certi	ieve satisfactory performance. A grade of correllates fication Standards.	to the min	imum com	pletion sta	ndards for	each task a	as outlined	l in the
Segment 3 Tasks	Area of Operation			Grade A	warded:			Minimum:
Instrument Flight	Flight by Reference to Instruments	5	4	3	2	1	Inc	4
Recovery from Unusual Flight Attitudes	Flight by Reference to Instruments	5	4	3	2	1	Inc	4

MANEUVER EVALUATION GRADE SHEET		Randomly Assigned Identifier
End-of-Course Test Instrument Airplane	Video Number 4	
Objective: Using the Basic Competencies and Behavioral Indic adherance to standard operating procedures, and a established the Instrument Airplane Rating Airmar	ators, the check instructor will evaluate the applicant's use of kn ircraft flight path management. The applicants performance of e n Certification Standards.	nowledge, risk management and aeronautical decision making, each competancy will correlate to the elements and standards
Completion Standard: A minimum grade of 4 is required for each task to a current FAA Instrument Airplane Rating Airman Ce	chieve satisfactory performance. A grade of correllates to the m rtification Standards.	inimum completion standards for each task as outlined in the

Segment 4 Tasks	Area of Operation			Grade A	warded:			Minimum:
Compliance with Air Traffic Control Clearances	ATC Clearances and Procedures	5	4	3	2	1	Inc	4
Intercepting and Tracking Navigational Systems	Navigation Systems	5	4	3	2	1	Inc	4
Departure, En Route, and Arrival Operations	Navigation Systems	5	4	3	2	1	Inc	4

MANEUVER EVALUATION GRADE SHEET	Randomly Assigned Identifier
End-of-Course Test Video Number 5 Instrument Airplane	

Objective:

Using the Basic Competencies and Behavioral Indicators, the check instructor will evaluate the applicant's use of knowledge, risk management and aeronautical decision making, adherance to standard operating procedures, and aircraft flight path management. The applicants performance of each competancy will correlate to the elements and standards established the Instrument Airplane Rating Airman Certification Standards.

Completion Standard: A minimum grade of 4 is required for each task to achieve satisfactory performance. A grade of correllates to the minimum completion standards for each task as outlined in the current FAA Instrument Airplane Rating Airman Certification Standards.

Segment 5 Tasks	Area of Operation		Grade Awarded:					Minimum:
Compliance with Air Traffic Control Clearances	ATC Clearances and Procedures	5	4	3	2	1	Inc	4
Holding Procedures	ATC Clearances and Procedures	5	4	3	2	1	Inc	4
Departure, En Route, and Arrival Operations	Navigation Systems	5	4	3	2	1	Inc	4
								-

MANEUVER EVALUATION GRADE SHEET	MANEUVER EVALUATION GRADE SHEET				Randomly	Assigned	l Identifier	
End-of-Course Test Video Number 6								
<u>Delective:</u> Jsing the Basic Competencies and Behavioral Indicators, the check instructor will evaluate the applicant's use of knowledge, risk management and aeronautical decision making, adherance to standard operating procedures, and aircraft flight path management. The applicants performance of each competancy will correlate to the elements and standards established the Instrument Airplane Rating Airman Certification Standards.								
Completion Standard: A minimum grade of 4 is required for each task to achieve current FAA Instrument Airplane Rating Airman Certificat	e satisfactory performance. A grade of correllates ion Standards.	to the min	imum com	pletion star	ndards for e	each task i	as outlined	in the
Segment 6 Tasks	Area of Operation			Grade A	warded:			Minimum:
Compliance with Air Traffic Control Clearances	ATC Clearances and Procedures	5	4	3	2	1	Inc	4
Intercepting and Tracking DME Arcs	Navigation Systems	5	4	3	2	1	Inc	4
Departure, En Route, and Arrival Operations	Navigation Systems	5	4	3	2	1	Inc	4

MANEUVER EVALUATION GRADE SHEET		Randomly Assigned Identifier
End-of-Course Test Instrument Airplane	Video Number 7	
<u>Objective:</u> Using the Basic Competencies and Behavioral Indicators, the check instructo	or will evaluate the applicant's use of knowledge, ris	k management and aeronautical decision making,

adherance to standard operating procedures, and aircraft flight path management. The applicants performance of each competancy will correlate to the elements and standards established the Instrument Airplane Rating Airman Certification Standards.

#### Completion Standard:

A minimum grade of 4 is required for each task to achieve satisfactory performance. A grade of correllates to the minimum completion standards for each task as outlined in the current FAA Instrument Airplane Rating Airman Certification Standards.

Segment 7 Tasks	Area of Operation	Grade Awarded:					Minimum:	
Compliance with Air Traffic Control Clearances	ATC Clearances and Procedures	5	4	3	2	1	Inc	4
Departure, En Route, and Arrival Operations	Navigation Systems	5	4	3	2	1	Inc	4
Non-Precision Approach (VOR with Radar Vectors)	IAP	5	4	3	2	1	Inc	4
Missed Approach	IAP	5	4	3	2	1	Inc	4

MANEUVER EVALUATION GRADE SHEET	Randomly Assigned Identifier	
End-of-Course Test	Video Number 8	
Instrument Airplane		

#### Objective:

Using the Basic Competencies and Behavioral Indicators, the check instructor will evaluate the applicant's use of knowledge, risk management and aeronautical decision making, adherance to standard operating procedures, and aircraft flight path management. The applicants performance of each competancy will correlate to the elements and standards established the Instrument Airplane Rating Airman Certification Standards.

Completion Standard: A minimum grade of 4 is required for each task to achieve satisfactory performance. A grade of correllates to the minimum completion standards for each task as outlined in the current FAA Instrument Airplane Rating Airman Certification Standards.

Segment 8 Tasks	Area of Operation		Grade Awarded:						
Compliance with Air Traffic Control Clearances	ATC Clearances and Procedures	5	4	3	2	1	Inc	4	
Holding Procedures	ATC Clearances and Procedures	5	4	3	2	1	Inc	4	
Departure, En Route, and Arrival Operations	Navigation Systems	5	4	3	2	1	Inc	4	
Non-Precision Approach (VOR with Course Reversal)	IAP	5	4	3	2	1	Inc	4	

MANEUVER EVALUATION GRADE SHEET		Randomly Assigned Identifier
<u>End-of-Course Test</u> Instrument Airplane	Video Number 9	
<u>Objective:</u> Using the Basic Competencies and Behavioral Indica	tors, the check instructor will evaluate the applicant's use of knowled	dge, risk management and aeronautical decision making,
adherance to standard operating procedures, and ai	rcraft flight path management. The applicants performance of each cr	ompetancy will correlate to the elements and standards

#### Completion Standard:

established the Instrument Airplane Rating Airman Certification Standards.

A minimum grade of 4 is required for each task to achieve satisfactory performance. A grade of correllates to the minimum completion standards for each task as outlined in the current FAA Instrument Airplane Rating Airman Certification Standards.

Segment 9 Tasks	Area of Operation	Grade Awarded:				Minimum:		
Compliance with Air Traffic Control Clearances	ATC Clearances and Procedures	5	4	3	2	1	Inc	4
Departure, En Route, and Arrival Operations	Navigation Systems	5	4	3	2	1	Inc	4
Non-Precision Approach (VOR with Procedure Turn)	IAP	5	4	3	2	1	Inc	4
Missed Approach	IAP	5	4	3	2	1	Inc	4

MANEUVER EVALUATION GRADE SHEET		Randomly Assigned Identifier
End-of-Course Test Instrument Airplane	Video Number 10	
Objective:	rators the check instructor will evaluate the applicant's use of know	wledge rick management and aeronautical decision making

adherance to standard operating procedures, and aircraft flight path management. The applicants performance of each competancy will correlate to the elements and standards established the Instrument Airplane Rating Airman Certification Standards.

#### Completion Standard:

A minimum grade of 4 is required for each task to achieve satisfactory performance. A grade of correllates to the minimum completion standards for each task as outlined in the current FAA Instrument Airplane Rating Airman Certification Standards.

Segment 10 Tasks	Area of Operation	Grade Awarded:				Minimum:		
Compliance with Air Traffic Control Clearances	ATC Clearances and Procedures	5	4	3	2	1	Inc	4
Departure, En Route, and Arrival Operations	Navigation Systems	5	4	3	2	1	Inc	4
Non-Precision Approach (VOR with Procedure Turn)	IAP	5	4	3	2	1	Inc	4
Approach with Loss of Primary Flight Instrument Indicators	Emergency Operations	5	4	3	2	1	Inc	4

MANEUVER EVALUATION GRADE SHEET	Randomly Assigned Identifier	
End-of-Course Test	Video Number 11	
Instrument Airplane		

#### Objective:

Using the Basic Competencies and Behavioral Indicators, the check instructor will evaluate the applicant's use of knowledge, risk management and aeronautical decision making, adherance to standard operating procedures, and aircraft flight path management. The applicants performance of each competancy will correlate to the elements and standards established the Instrument Airplane Rating Airman Certification Standards.

Completion Standard: A minimum grade of 4 is required for each task to achieve satisfactory performance. A grade of correllates to the minimum completion standards for each task as outlined in the current FAA Instrument Airplane Rating Airman Certification Standards.

Segment 11 Tasks	Area of Operation	Grade Awarded:				Minimum:		
Compliance with Air Traffic Control Clearances	ATC Clearances and Procedures	5	4	3	2	1	Inc	4
Departure, En Route, and Arrival Operations	Navigation Systems	5	4	3	2	1	Inc	4
Non-Precision Approach (GPS with Radar Vectors)	IAP	5	4	3	2	1	Inc	4
Missed Approach	IAP	5	4	3	2	1	Inc	4

MANEUVER EVALUATION GRADE SHEET	Randomly Assigned Identifier	
<u>End-of-Course Test</u> Instrument Airplane	Video Number 12	
Objections.		

#### Using the Basic Competencies and Behavioral Indicators, the check instructor will evaluate the applicant's use of knowledge, risk management and aeronautical decision making, adherance to standard operating procedures, and aircraft flight path management. The applicants performance of each competancy will correlate to the elements and standards established the Instrument Airplane Rating Airman Certification Standards.

#### Completion Standard:

A minimum grade of 4 is required for each task to achieve satisfactory performance. A grade of correllates to the minimum completion standards for each task as outlined in the current FAA Instrument Airplane Rating Airman Certification Standards.

Segment 12 Tasks	Area of Operation	Grade Awarded:			Minimum:			
Compliance with Air Traffic Control Clearances	ATC Clearances and Procedures	5	4	3	2	1	Inc	4
Holding Procedures	ATC Clearances and Procedures	5	4	3	2	1	Inc	4
Departure, En Route, and Arrival Operations	Navigation Systems	5	4	3	2	1	Inc	4
Non-Precision Approach (GPS with Course Reversal)	IAP	5	4	3	2	1	Inc	4

MANEUVER EVALUATION GRADE SHEET		Randomly Assigned Identifier
<u>End-of-Course Test</u> Instrument Airplane	Video Number 13	
Objective: Using the Basic Competencies and Behavioral Indicators, t adherance to standard operating procedures, and aircraft established the Instrument Airplane Rating Airman Certifi	the check instructor will evaluate the applicant's us flight path management. The applicants performar ication Standards.	e of knowledge, risk management and aeronautical decision making, nce of each competancy will correlate to the elements and standards
Completion Standard:	s catisfactory performance. A grade of correllates to	the minimum completion standards for each task as outlined in the

current FAA Instrument Airplane Rating Airman Certification Standards.

Area of Operation	Grade Awarded:					Minimum:	
ATC Clearances and Procedures	5	4	3	2	1	Inc	4
Navigation Systems	5	4	3	2	1	Inc	4
IAP	5	4	3	2	1	Inc	4
	Area of Operation ATC Clearances and Procedures Navigation Systems IAP	Area of Operation ATC Clearances and Procedures Navigation Systems IAP 5	Area of Operation       ATC Clearances and Procedures     5       Navigation Systems     5       IAP     5	Area of Operation         Grade A           ATC Clearances and Procedures         5         4         3           Navigation Systems         5         4         3           IAP         5         4         3	Area of Operation         Grade Awarded:           ATC Clearances and Procedures         5         4         2           Navigation Systems         5         4         2           IAP         5         4         2	Area of Operation         Grade Awarded:           ATC Clearances and Procedures         5         4         2         1           Navigation Systems         5         4         3         2         1           IAP         5         4         3         2         1	Area of Operation         Grade Awarded:           ATC Clearances and Procedures         5         4         3         1         Inc           Navigation Systems         5         4         3         2         Inc           IAP         5         4         3         2         Inc

MANEUVER EVALUATION GRADE SHEET		Randomly Assigned Identifier
End-of-Course Test	Video Number 14	
Instrument Airplane		

Objective:

Using the Basic Competencies and Behavioral Indicators, the check instructor will evaluate the applicant's use of knowledge, risk management and aeronautical decision making, adherance to standard operating procedures, and aircraft flight path management. The applicants performance of each competancy will correlate to the elements and standards established the Instrument Airplane Rating Airman Certification Standards.

Completion Standard: A minimum grade of 4 is required for each task to achieve satisfactory performance. A grade of correllates to the minimum completion standards for each task as outlined in the current FAA Instrument Airplane Rating Airman Certification Standards.

Segment 14 Tasks	Area of Operation			Grade A	warded:			Minimum:
Compliance with Air Traffic Control Clearances	ATC Clearances and Procedures	5	4	3	2	1	Inc	4
Departure, En Route, and Arrival Operations	Navigation Systems	5	4	3	2	1	Inc	4
Precision Approach (ILS with Radar Vectors)	IAP	5	4	3	2	1	Inc	4
Missed Approach	IAP	5	4	3	2	1	Inc	4

MANEUVER EVALUATION GRADE SHEET		Randomly Assigned Identifier
<u>End-of-Course Test</u> Instrument Airplane	Video Number 15	

#### Objective:

Using the Basic Competencies and Behavioral Indicators, the check instructor will evaluate the applicant's use of knowledge, risk management and aeronautical decision making, adherance to standard operating procedures, and aircraft flight path management. The applicants performance of each competancy will correlate to the elements and standards established the Instrument Airplane Rating Airman Certification Standards.

#### Completion Standard:

A minimum grade of 4 is required for each task to achieve satisfactory performance. A grade of correllates to the minimum completion standards for each task as outlined in the current FAA Instrument Airplane Rating Airman Certification Standards.

Segment 15 Tasks	Area of Operation			Grade A	warded:			Minimum:
Compliance with Air Traffic Control Clearances	ATC Clearances and Procedures	5	4	3	2	1	Inc	4
Intercepting and Tracking DME Arcs	Navigation Systems	5	4	3	2	1	Inc	4
Departure, En Route, and Arrival Operations	Navigation Systems	5	4	3	2	1	Inc	4
Precision Approach (ILS with Transition)	IAP	5	4	3	2	1	Inc	4

MANEUVER EVALUATION GRADE SHEET		Randomly Assigned Identifier
End-of-Course Test Instrument Airplane	Video Number 16	
Objective: Using the Basic Competencies and Behavioral Indicators, the cher adherance to standard operating procedures, and aircraft flight p established the Instrument Airplane Rating Airman Certification	ck instructor will evaluate the applicant's us ath management. The applicants performar Standards.	e of knowledge, risk management and aeronautical decision making, .ce of each competancy will correlate to the elements and standards

#### Completion Standard:

A minimum grade of 4 is required for each task to achieve satisfactory performance. A grade of correllates to the minimum completion standards for each task as outlined in the current FAA Instrument Airplane Rating Airman Certification Standards.

Segment 16 Tasks	Area of Operation			Grade Av	warded:			Minimum:
Compliance with Air Traffic Control Clearances	ATC Clearances and Procedures	5	4	3	2	1	Inc	4
Holding Procedures	ATC Clearances and Procedures	5	4	3	2	1	Inc	4
Departure, En Route, and Arrival Operations	Navigation Systems	5	4	3	2	1	Inc	4
Precision Approach (ILS with Course Reversal)	IAP	5	4	3	2	1	Inc	4

MANEUVER EVALUATION GRADE SHEET		Randomly Assigned Identifier
End-of-Course Test	Video Number 17	
Instrument Airplane		

#### Objective:

Using the Basic Competencies and Behavioral Indicators, the check instructor will evaluate the applicant's use of knowledge, risk management and aeronautical decision making, adherance to standard operating procedures, and aircraft flight path management. The applicants performance of each competancy will correlate to the elements and standards established the Instrument Airplane Rating Airman Certification Standards.

Completion Standard: A minimum grade of 4 is required for each task to achieve satisfactory performance. A grade of correllates to the minimum completion standards for each task as outlined in the current FAA Instrument Airplane Rating Airman Certification Standards.

Segment 17 Tasks	Area of Operation			Grade A	warded:			Minimum:
Missed Approach	IAP	5	4	3	2	1	Inc	4
Compliance with Air Traffic Control Clearances	ATC Clearances and Procedures	5	4	3	2	1	Inc	4
Holding Procedures	ATC Clearances and Procedures	5	4	3	2	1	Inc	4
Holding Procedures	ATC Clearances and Procedures	5	4	3	2	1	Inc	4

MANEUVER EVALUATION GRADE SHEET				r	Randomly	Assigned	Identifie	r
<u>End-of-Course Test</u> Instrument Airplane	Video Number 18							
Objective: Using the Basic Competencies and Behavioral Indicators adherance to standard operating procedures, and aircra established the Instrument Airplane Rating Airman Cert	s, the check instructor will evaluate the applican ft flight path management. The applicants perfo lification Standards.	it's use of knov ormance of ead	wledge, ris ch competa	k managem ancy will co	ent and ae rrelate to t	eronautica he eleme	l decision nts and st	making, andards
Completion Standard: A minimum grade of 4 is required for each task to achier current FAA Instrument Airplane Rating Airman Certific	ve satisfactory performance. A grade of corrella ation Standards.	tes to the mini	imum com	pletion star	ndards for e	each task a	as outline	d in the
Segment 18 Tasks	Area of Operation			Grade A	warded:			Minimum:
Checking Instruments and Equipment	Postflight Procedures	5	4	3	2	1	Inc	4

## Appendix D

## Slide Show Used for Grading System Training

The following Microsoft PowerPoint slideshow presentation was used to support the grading system training provided to the check instructors in this study. The slideshow was adapted from a similar slideshow (ERAU, 2021) and reproduced here with permission of ERAU.





# **Pilot Schools**

#### Pitfalls

- ✓ No formal standardization program approved by the FAA
- ✓ May not include data collection and validation processes specific to check instructors
- ✓ Check instructors rely on individual experience, bias, and judgement

#### What does ERAU have?

- $\checkmark$  Formal standardization and training of instructors and check instructors
- $\checkmark$  Pass rate and course completion data
- ✓ Feedback mechanisms and data tools like QMS, IPQC, ASAP, FDM
- $\checkmark$  Check instructors training and reinforcement about how to evaluate

## What is ERAU missing?

- ✓ Calibration training so check instructors standardized at identifying and evaluating pilot behavior
- ✓ A grading system with enough fidelity to differentiate check instructor evaluating skill and provide data



Flight Standards – New Grading System



Flight Standards – New Grading System January 29, 2021



Grading Problems and Needs

J	
Current grading system vaguely defined	Clearly define each grade based on behavioral evidence
Completion standards define unit-level minimums	Completion standards define line item-level minimums
Current grading system improperly applied	Train IPs on use and as an instructional aid
Current grading system doesn't track proficiency	Learners should earn higher scores based on evidence of proficiency
Current grading system not properly implemented	Test proposed system before implementation
Flight Standards – New Grading System	n

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# **Move Toward Evidence-Based Training**

#### Competency

✓ A combination of knowledge, skills, and attitudes (KSAs) required to perform a complex task to a specified standard

#### **Behavioral indicator**

✓ An action or statement performed or made by a pilot that indicates how a job is being handled

#### **Core competencies**

✓ Groups of related behavioral indicators that describe how to proficiently perform a job

#### **Evidence-based training (EBT)**

✓ Assessment of competencies that lead to completion of a task rather than measurement of the task outcomes alone



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# ERAU Basic Competencies

Competency	Description	Behavioral Indicators / Levels
Use of knowledge	Demonstrates the knowledge level required of each	<u>Rote</u> = The learner can remember information. The learner can define, identify, label, state, list, match, or select.
	task/line item in accordance with the knowledge elements found in the applicable FAA Airman Certification Standard	<u>Understanding</u> = The learner comprehends and grasps the nature and meaning of the knowledge as it relates to flight operations. The learner can describe, generalize, paraphrase, summarize, estimate, and discuss. The knowledge is used as the basis of explaining risk management and aeronautical decision making.
		Application = The learner uses the knowledge in actual flight operational settings. The learner can determine, chart, implement, prepare, solve, use, develop, explain, apply, relate, instruct, show, or teach. The knowledge is used as the basis of practicing risk management and aeronautical decision making.
		<u>Correlation</u> = The learner associates the knowledge with previous or subsequent learning. The learner can <b>analyze</b> , <b>synthesize</b> , and <b>evaluate</b> . The knowledge is used as the basis of independently managing risk and making aeronautical decisions.

Competency	Description	Behavioral Indicators / Levels
Risk management and aeronautical decision-making	Accurately identifies risks and resolves problems. Uses the appropriate decision-	Describe = The learner can recite or repeat the hazards or risks associated with the activity, but lacks understanding about their meaning, application and management.
	making processes. Completes each task/line item while considering the risk	Explain = The learner can verbally identify, describe, and understand the risks inherent in the flight scenario, but needs to be prompted to identify risks and make decisions.
	management elements found in the applicable FAA Airman Certification Standard.	<u>Practice</u> = The learner can identify, understand, and apply SRM principles to the actual flight situation. Coaching, instruction, and/or assistance quickly corrects minor deviations and errors identified by the instructor. The learner is an active decision maker.
		<u>Manage-Decide</u> = The learner can correctly gather the most important data available both inside and outside the flight deck, identify possible courses of action, evaluate the risk inherent in each course of action, and make the appropriate decision. Instructor intervention is not required for the safe completion of the flight.

ERAU Basic Competencies				
Competency	Description	Behavioral Indicators / Levels		
Adherence to standard operating procedures	Identifies and applies procedures in accordance with ERAU- published operating instructions, FAA guidance material, and applicable regulations. Performs each checklist using a read/do or do/verify method as required by the ERAU SOPM.	Describe = The learner can recite or repeat the elements of the procedure, but lacks understanding about their meaning, application, and implementation.         Explain = The learner can verbally identify, describe, and understand the procedure's underlying concepts and principles. Errors or omissions are acceptable.         Practice = The learner can apply the procedure to the actual flight operational scenarios with coaching and assistance. Errors or omissions are corrected in a timely manner.         Perform = The learner can independently apply the procedure to the actual flight operational scenarios.		

Competency	Description	Behavioral Indicators / Levels
Aircraft flight path management	Manages the aircraft flight path through	<u>Describe</u> = The learner can recite or repeat the physical characteristics/cognitive elements of the maneuver.
	flight controls, including	Explain = The learner can verbally identify, describe, and understand the
	appropriate use of flight	maneuver's underlying concepts, principles, and procedures. Uncorrected
	management system(s)	deviations from the ACS tolerances is acceptable.
	each task/line item in	Practice = The learner can plan and execute the maneuver with coaching and
	accordance with the skill	assistance to correct deviations from the ACS tolerances in a timely manner.
	elements found in the	
	applicable FAA Airman	Perform = The learner can plan and execute the maneuver independently within
	Certification Standard.	ACS tolerances.

















The grade awarded for each lesson element will be a function of the interaction among the trainee's use of knowledge, risk management and ADM, adherence to the SOPM, and aircraft flight path management using the following matrix:

		Knowledge				
Risk Management		Rote	Understanding	Application	Correlation	
	Describe	1	2	2	2	
	Explain	2	2	3	3	
	Practice	2	3	3	4	
	Manage-Decide	2	3	4	5	
		Describe	Explain	Practice	Perform	
		SOPM / Flight Path				

#### Think of the scoring matrix like this:

- ✓ Knowledge is the prerequisite
- ✓ Risk management increases safety
- ✓ Skill tempers the final score

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# **Whiz-Wheel Method**

#### **Procedure:**

- ✓ The matrix is entered on the knowledge scale, moving to the right until reaching the demonstrated level of knowledge.
- ✓ From there, the demonstrated level of risk management is determined, identifying an initial score.
- ✓ Finally, the demonstrated level of adherence to the SOPM and proficiency in flight path management is determined, possibly decreasing or increasing the final score.

	Knowledge				
Risk Management		Rote	Understanding	Application	Correlation
	Describe	1	2	2	2
	Explain	2	2	3	3
	Practice	2	3	3	4
	Manage-Decide	2	3	4	5
		Describe	Explain	Practice	Perform
		SOPM / Flight Path			

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anuary 15, 2021











# Grading as a Teaching Aid

Whether satisfactory or unsatisfactory, the scoring matrix can be used to assist with debriefing, critique, assigning homework or additional practice, etc.

#### From Example 1 on Slide 17

✓ While satisfactory proficiency was demonstrated, improvements in knowledge (self-study, oral lesson) or risk management (scenario-based training) will ensure ACS performance when required later in the course

#### From Example 2 on Slide 18

✓ Unsatisfactory proficiency can be corrected by improving risk management skills (scenario-based training); knowledge and skill already meet ACS performance

#### From Example 3 on Slide 19

✓ Unsatisfactory proficiency can be corrected through additional skills training (drill-and-practice); risk management made up for knowledge

#### Flight Standards – New Grading System

January 15, 2021













# **Frequently Asked Questions**

# The minimum score seems too high for the first time the line item is done in the airplane. Is this intentional?

- ✓ Yes, it is. Remember, the minimum score for the EOC must always be a 4, which also means the learner should achieve a score of 4 prior to the EOC test.
- ✓ If the course is short, the minimum score required for the first time the line item is practiced in flight may be a 3 instead of a 2 because there are limited opportunities for practice.
- ✓ This means that the module is more likely to be repeated should additional practice be required. However, excessive repeats on the last module before the EOC test may not be needed.

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# Appendix E

Lesson Plan for Check Instructor Calibration

#### LESSON PLAN FOR CHECK INSTRUCTOR CALIBRATION

#### EMBRY-RIDDLE AERONAUTICAL UNIVERSITY Daytona Beach, Florida

#### PART I COVER SHEET

**LESSON TITLE:** Check Instructor Calibration

**RESOURCE PERSON:** Paul M. Cairns, Assistant Chief Flight Instructor

TEACHING METHOD: Dramatization and guided discussion

**REFERENCES:** FAA Instrument Rating Airplane Airman Certification Standards (ACS)

**AIDS/HANDOUT/NOTETAKERS:** Pre-recorded check ride maneuver segments; maneuver evaluation grade sheets

**STUDENT PREPARATION/READING ASSIGNMENT:** Review FAA Instrument Rating Airplane ACS

**PRESENTATION TIME:** 9 hours

#### PART IA

**COGNITIVE OBJECTIVE:** Apply knowledge of calibration techniques.

#### **COGNITIVE SAMPLES OF BEHAVIOR:**

1. Describe, summarize, and discuss calibration techniques and behavioral indicator grading.

2. Determine pilot performance based on standards in the FAA Instrument Airplane ACS.

3. Use behavioral indicators to accurately grade pilot performance.

**AFFECTIVE OBJECTIVE:** Value class discussion about the importance of check instructor calibration.

## **AFFECTIVE SAMPLES OF BEHAVIOR:**

1. Voluntarily participates in discussion about calibration techniques.

2. Complies with use of maneuver evaluation grade sheets.

3. Accepts calibration and grading methods as appropriate for evaluation of pilot performance.

## PSHYCHOMOTOR OBJECTIVE: None

## PSYCHOMOTOR SAMPLES OF BEHAVIOR: None

#### PART IB

#### **ORGANIZATIONAL PATTERN:** Cause-Effect

**STRATEGY:** The lesson should begin by explaining background information regarding advance qualification programs (AQP), behavioral indicators, and evaluator calibration. A simple background in statistical methods such as inter-rater reliability should be presented. After that, begin the calibration session by playing nine pre-recorded maneuver segments to the group. The segments chosen will each feature a different pilot performing maneuver segments. It may be useful during the first pool of video demonstrations to briefly discuss each scenario ahead of time to prepare the check instructors to evaluate the proper areas. Each of the check instructors will score the tasks for each maneuver segment using the provided maneuver evaluation grade sheet. A short break can take place at this point, but it must be emphasized to the check instructors not to discuss the recordings or the scores each of them recorded. Then, play another nine pre-recorded maneuver segments, which may or may not feature the same pilots but will feature different maneuver segments. It should not be necessary at this point to interject before each video. Each of the check instructors will again score the tasks for each maneuver segment using the provided maneuver evaluation grade sheet. A longer break will then take place. During the break, a statistical analysis will be performed to determine the initial levels of rater agreement, reliability, sensitivity, and accuracy. After the break, each check instructor will be provided with individual feedback about his or her scores and how they compare to the group and to the gold standard. Explain the gold standard for each maneuver segment in the videos that were used and how the group differed from that standard, focusing on the least reliable and accurate items first. Facilitate a group discussion with the specific purpose of fostering learning and emphasizing methods for more reliable and accurate observation of the required behavioral indicators. Following the discussion portion of the calibration session, play another 18 videos. The participants will score the tasks for each maneuver segment. It is important to note here that the same videos used in the beginning of the session will not be used during this portion. Instead, different videos showing the same maneuver segments will be shown. This will help to limit testing effects. Another break can take place here while a statistical analysis of each check instructor's scores is again conducted to determine a change in the level of rater agreement, reliability, sensitivity, and accuracy. Facilitate a second group discussion and complete the calibration session by drawing conclusions about the group's change in performance.

#### **LESSON OUTLINE:**

Module 1. AQP, behavioral indicators, calibration, and inter-rater reliability.

Module 2. Video pools A and B.

Module 3. Guided discussion about check instructor feedback from Module 2.

Module 4. Video pools C and D.

Module 5. Guided discussion about change in evaluator performance

#### PART II LESSON DEVELOPMENT

#### Introduction

Time Allotted: 10 minutes

**ATTENTION:** Your about to head off to your first airline job. You have heard about AQP before but do not really know what it is or how it applies to you. Imagine if you had a leg up on your fellow new hires and new exactly what it was and were prepared for the style of training you are about to receive.

**MOTIVATION:** As a flight standards team, it is important that we be the most standardized of any group in our flight training department. It is important for each check instructor to be able to evaluate the same check ride performance in the same manner. While this may seem impossible, we can get close by understanding behavioral indicators, gold standards of performance, and calibration techniques.

**OVERVIEW:** Today we are going to learn what AQP, or advanced qualification programs, are and how they are used at the airlines to benefit their training departments and enhance safety. We will learn specifically about check instructor calibration, evaluator reliability from a statistical perspective (do not worry; there's no math or statistics involved on your end), and what gold standards are and how they are used in calibration. After we have covered this material and you demonstrate comprehension of the material, we will watch several videos that will allow you the opportunity to evaluate pilot performance on simulated check ride scenarios. This is necessary to achieve a baseline statistical analysis of the accuracy of each of your evaluations. After a break, we will share the results of each of your evaluations and discuss them as a group. At this point you will be shown what the gold standards are, and we will discuss where and why there are differences between your evaluations and the gold standards. Using what you learn during this discussion period, you will watch another set of videos, again evaluating pilot performance. We will then analyze your second set of evaluations. The goal is to see a statistical change in your performance and have everyone be in greater alignment with one another and the gold standard.

#### Body

Module 1. AQP, behavioral indicators, calibration, and inter-rater reliability.

Time Allotted: <u>1 hour</u>

#### **Instructor Actions:**

- 1. Using supplied PowerPoint presentation, give overview of AQP, behavioral indicators, calibration, and inter-rater reliability.
- 2. Present and explain the maneuver evaluation grade sheets; include completed examples that show how scores are totaled; discuss examples.

3. Regularly ask questions of the participants to ensure comprehension.

#### **Participant Actions:**

1. Ask questions to further enhance comprehension of the presented material.

#### **Transition:**

- 1. Discuss Module 2 and the format and length of each pre-recorded video.
- 2. Allow for a <u>10-minute</u> break to use the facilities or obtain refreshment.

#### Module 2. Video pools A and B.

#### Time Allotted: 2 hours

#### **Instructor Actions:**

1. Play each video, briefly describing the scenario beforehand.

#### **Participant Actions:**

- 1. Apply knowledge of behavioral indicator grading to evaluate dramatized piloting performance.
- 2. Complete one maneuver evaluation grade sheet for each video.
- 3. Ask the instructor questions for anything not understood relating to completion of the maneuver evaluation grade sheets.

#### **Transition:**

- 1. Introduce Module 3 and the main points of the coming discussion to get the participants thinking ahead about questions they might have.
- 2. Allow for a <u>1-hour</u> break to eat lunch or perform whatever other duties may be required. The break may span across days for scheduling convenience.

Module 3. Guided discussion about check instructor feedback from Module 2.

#### Time Allotted: <u>1 hour</u>

#### **Instructor Actions:**

- 1. Present each participant the statistical feedback of their performance from Module 2.
- 2. Brief the class on the gold standards from each video in Module 2 and ask the participants to openly discuss their differences from the gold standards.
- 3. Lead a guided discussion about the group's performance it relates to the gold standards.
#### **Participant Actions:**

1. Voluntarily participate in the guided discussion about gold standards, individual difference, and group differences.

#### **Transition:**

- 1. Discuss Module 4 and the format and length of each pre-recorded video.
- 2. Allow for a <u>10-minute</u> break to use the facilities or obtain refreshment.

Module 4. Video pools C and D.

#### Time Allotted: 2 hours

#### **Instructor Actions:**

1. Play each video without any briefing beforehand.

## **Participant Actions:**

- 1. Apply knowledge of behavioral indicator grading to evaluate dramatized piloting performance.
- 2. Complete one maneuver evaluation grade sheet for each video.
- 3. Comply with proper completion of the maneuver evaluation grade sheets.

## **Transition:**

- 1. Introduce Module 5 and the main points of the coming discussion to get the participants thinking ahead about questions they might have.
- 2. Allow for a <u>10-minute</u> break to use the facilities or obtain refreshment.

Module 5. Guided discussion about change in evaluator performance

## Time Allotted: <u>1 hour</u>

#### **Instructor Actions:**

- 1. Present each participant the statistical feedback of their performance from Module 4.
- 2. Brief the class on the gold standards from each video in Module 4 and ask the participants to openly discuss any differences from the gold standards.
- 3. Lead a guided discussion about the group's performance as it relates to gold standards.
- 4. Identify and emphasize ratings that improved with accuracy and attribute the change to items learned in Modules 1 and 3.

## **Participant Actions:**

- 1. Voluntarily participate in the guided discussion about gold standards, individual difference, and group differences.
- 2. Demonstrate acceptance of calibration and grading methods as appropriate for evaluation of pilot performance.

#### Conclusion

Time Allotted: 20 minutes

**FINAL SUMAMRY:** Briefly review the results of the check instructors' performances and how they improved from the evaluations made in Module 2 to those made in Module 4. Explain how this change in performance can be attributed to the concepts discussed in Module 1, Module 3, and Module 5. Highlight and reiterate the concepts of behavioral indicators, calibration, and referent-rater reliability (RRR) during this discussion. Explain that while calibration, in the form of improved RRR, was successful, it was limited to the scenarios presented on the videos and of similar performances likely to be evaluated on actual instrument airplane check rides. Similar calibration may not be transferable to different scenarios.

**REMOTIVATION:** Encourage flight standards check instructors to discuss calibration with other instructor pilots and explain how these calibration sessions can make the flight standards team even more standardized than it already is. Draw the relationship between check instructor calibration and improved feedback to individual instructors and the organization's quality management system. Explain how the process of calibration also allows the collection of data that can drive curriculum changes and standardization methods.

**CLOSURE:** Sit yourself in day one of an airline's new hire indoctrination class. Think about how prepared you will be to understand the training and evaluation methods about to be presented to you. You will be ready to hit the ground running.

# Appendix F

Video Scenarios and Associated Aeronautical Information

Instrument Airplane Mock Check Ride Recordings

Absence of NOTAMs indicates none were present at time of recording

Pool A

Video 01 – Instrument flight deck check (KFMY runway 5 at A1)

Video 03 – Airborne near KOCF

Video 05 – TRV hold (beginning east of TRV)

Video 07 - KFPR VOR 14 with radar vectors and missed

Video 09 - KFMY VOR 13 with procedure turn

Video 11 – KSFB RNAV 9L with radar vectors and missed

Video 13 - KDAB RNAV 25R direct PASIY then cleared for approach

Video 15 – KDAB ILS 7L with DME arc from south

Video 17 – KFMY ILS 5, missed, hold at alternate missed fix (CALOO) as published

Pool B

Video 02 – Takeoff occurring from KFMY runway 5 at A1

Video 04 – Direct NUCIS for intercepting and tracking with GPS

Video 06 - KVRB VOR 12R join 7 DME arc from WUBUR

Video 08 – KFPR VOR 14 with hold at TRV as published

Video 10 – KFMY VOR 13 with procedure turn and partial panel

Video 12 - KSFB RNAV 9R with course reversal

Video 14 – KDAB ILS 25R with radar vectors

Video 16 - KFMY ILS 5 with course reversal

Video 18 – After landing in KFMY (after partial panel approach)

Pool C

Video 01 – Instrument flight deck check (KFMY runway 5 at A1)

Video 03 – Airborne northwest of KFMY

Video 05 – Holding over OCF

Video 07 - KVRB VOR 12R, break off from segment 6 for radar vectors, missed

Video 09 – KMLB VOR 9R with procedure turn and missed

Video 11 - KFMY RNAV 23 with radar vectors

Video 13 – KSFB RNAV 27R from GACNO then cleared for approach

Video 15 – KDAB ILS 25R with DME arc from north

Video 17 – After KFMY ILS 5, missed and holding at CALOO as published alternate missed fix

Pool D

Video 02 – Takeoff occurring from KFMY runway 5 at A1

Video 04 – Intercept and track to CALOO (FM NDB) which is published on KFMY ILS 5

Video 06 – KOCF ILS 36 joining DME arc as published

Video 08 – KVRB VOR 30L, direct ZAGGA, hold as published, course reversal and shoot approach

Video 10 – MLB VOR 9R with procedure turn and partial panel

Video 12 – KFMY RNAV 13 with course reversal

Video 14 - KSFB ILS 9R with radar vectors and missed

Video 16 – KFMY ILS 5 with course reversal at CALOO

Video 18 – After landing in KFMY (after partial panel approach)



















- DAB INSTRUMENT APPROACH PROCEDURE DAYTONA BEACH INTERNATIONAL, DAYTONA BEACH, FL. RNAV (GPS) RUNWAY 25R, AMENDMENT 4... LP MINIMUM DESCENT ALTITUDE 460/HEIGHT ABOVE TOUCHDOWN 426 ALL CATS. TEMPORARY CRANES UP TO 148 MEAN SEA LEVEL 2491FT E OF RUNWAY 25R (2020-ASO-245/249-OE). EXPIRATION ESTIMATED. FDC 0/4445

  - DAB AD AP WINDCONE FOR RUNWAY 25R OUT OF SERVICE. DAB 10/111





DAB AD AP WINDCONE FOR RUNWAY 25R OUT OF SERVICE, DAB 10/111







#### OCF NAVIGATION ILS RUNWAY 36 LOC/GP OUT OF SERVICE. OCF 01/021

#### OCF RUNWAY 36 TOUCHDOWN ZONE MARKINGS NOT STD. OCF 12/006

CF INSTRUMENT APPROACH PROCEDURE OCALA INTERNATIONAL-JIM TAYLOR FIELD, OCALA, FL. ILS OR LOC/DISTANCE MEASURING EQUIPMENT RUWWAY 36, AMENDMENT 1... CIRCLING CATEGORY A/B MINIMUM DESCENT ALITITUDE 600/HEIGHT ABOVE AIRPORT 510, CATEGORY C MINIMUM DESCENT ALITITUDE 760/HEIGHT ABOVE AIRPORT 670, CATEGORY D MINIMUM DESCENT ALITITUDE 920/HEIGHT ABOVE AIRPORT 830, VISIBILITY CATEGORY C 1 3/4, CATEGORY D 2 3/4. CHANGE NOTE TO READ: WHEN LOCAL ALITIMETER SETTING NOT RECEIVED, USE GAINESVILLE ALITIMETER SETTING: INCREASE DA TO 361 FEET, INCREASE ALL MDAS 100 FEET AND VISIBILITY CATS C AND D 1/2 SM. ALTERNATE MINIMUMS: ILS STANDARD; LOC STANDARD EXCEPT CATEGORY D 900-2 3/4; ILS AND LOC NA WHEN LOCAL WEATHER NOT AVAILABLE.











SFB RUNWAY 09L RAI LIGHT OUT OF SERVICE. EXPIRATION ESTIMATED. SFB 12/034



SFB RUNWAY 18/36 CLOSED EXCEPT TAX BETWEEN TAXIWAY S AND APPROACH END RUNWAY 18. SFB 01/065







SFB RUNWAY 18/36 CLOSED EXCEPT TAX BETWEEN TAXIWAY S AND APPROACH END RUNWAY 18. SFB 01/065

