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硕 士 学 位 论 文

税务短信服务系统的设计与实现

The Design and Implementation of

Tax SMS(Short Message Service) System

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## 摘 要

税务短信服务系统是晋城市地税局为了创新纳税服务方式而开发的一个综合性税务办公服务系统。随着纳税人数量规模越来越大，纳税人服务需求越来越多元化，税务机关传统的纳税服务手段已不能满足纳税人日益增多的个性需求。因此，如果能依托现代科技手段，结合税务主要业务，创建一个集纳税申报、税务咨询等多种服务内容于一体的税务短信服务系统，对于提升纳税服务水平、拓展纳税服务内涵、化解纳税服务矛盾无疑是一个很好的解决办法。

本文是在完成税务短信服务系统的基础上完成的。论文首先介绍了纳税服务信息化应用现状，提出了税务短信服务系统需要解决的主要问题，对系统开发中需要用到相关技术做了简要的分析介绍。其次文章根据系统定位目标，对系统功能性需求和非功能性需求进行了详细描述。在对网络拓扑结构、系统体系结构和业务架构设计简单介绍的基础上，以短信申报用例为例，对该用例数据库设计、静态属性、动态属性做了细致说明。最后文章重点设计了发票中奖流程和中奖算法，对发票真伪查询及中奖模块、手机短信申报模块功能进行了黑盒测试，对系统的其他模块功能实现做了简要介绍。

目前，该系统经过试运行应用，已基本完成功能要求。其中发票真伪查询及中奖模块开通以来，每月受理的发票查询量已接近 20 万份/次，每月平均新增发票销售量和新增税额比例均超过 15%，有效地杜绝了假发票泛滥，充分发挥了“以票控税”职能。随着功能和应用的逐步扩展，本系统在晋城地税纳税服务领域必将发挥更大功效，并对其他税务信息系统具有一定的借鉴作用。

**关键词：**税务短信；纳税服务；短信申报

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## Abstract

Tax SMS system is an integrated tax office service system that Jincheng Local Taxation Bureau had developed in order to innovate the way of Tax Service. With the increasing scale of the number of taxpayers, the taxpayers more and more diversified demand for services, tax services, tax authorities of traditional means have failed to meet the individual needs of a growing number of taxpayers. Therefore, if we can rely on modern information technology, combined with the main business tax, create a set of tax returns, tax consulting and other services of the tax in one short message service system, is crucial to enhance the level of tax services, tax services, to expand content, tax services, to resolve conflicts is undoubtedly a good solution.

This article is the completion of the tax system based on short message service completed. First, Paper introduces the application of information technology services, tax status, proposed tax SMS system needs to solve the main problems that need to be used for system development of related technologies have done a brief analysis of introduction. Second, the article according to the system to target, the system functional requirements and non-functional requirements described in detail. In the network topology, system architecture and business architecture design, based on a brief introduction to SMS reporting use cases, for example, the database design, use case, static properties, dynamic properties have done a detailed explanation. Finally the article focus on the design of the invoice process and hit the jackpot winning algorithm, the authenticity of the invoice inquiries and winning modules, cell phone text message reporting module features a black-box testing, the system's other modules function realization gives a brief introduction.

At present, the system go through a trial run application, has been basically completed functional requirements. Check the authenticity of these invoices and winning since the launching of the module, the monthly invoices received query volume is close to 20, times the monthly invoices for sales of new and additional taxes were more than 15%, effectively putting a stop to the proliferation of fake invoices and fully played the "summonsed tax" function. The system's construction and application will more closely link to broaden the channels of service, reduce the land tax authorities and the grass-roots taxpayer burden. Rent system for improving the efficiency of handling tax, the establishments of comprehensive integrity

monitoring system, the promotion of style construction, comprehensively enhance the overall image of Jincheng rent of great significance.

As the function and application of the gradual expansion of the system in the Jincheng rent tax services will play a bigger role and other tax information system has certain significance as reference.

**Key Words:** Tax SMS; Tax services; SMS declare

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