

Abstract (in English)

Bachelor thesis writes about conflict as a normal and natural part of a workplace. It discusses the conflicts in the workplace and in a human life as a helpful factor of changes, but also a source of dissatisfactions, depressions, despair in case of being unsolved. Thesis describes conflict division styles, conflict resolution styles and personal assumptions of conflict perception. In the work teams part I am writing about differences between work team and work group, then I am describing division of teams and I am presenting several developmental theories. Thesis also follows up socio- psychological aspects of team membership and team work. It focuses also on team relations mapping. Other element of thesis is a description of symmetrical and asymmetrical communication. Identification of relationship between communication style and conflict presence is a subject of experiment proposal.