

Comparison of some results

USA – Australia – Nordic Countries

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Volume / FTE

	Nordic	USA	AUS (univ)
Borrowing	5338	4821	3533
Lending	8653	8977	5045

Turnaround time

Nordic	USA	Australia
10,5 days	15,6 days	10,8 days

Fill rate

	Nordic	USA	Australia
Borrowing	88,1%	85%	89%
Lending	84,6%	58%	77%

Unit costs

	Nordic	Australia (univ)	USA (USD)
Borrowing	12,56	20,68	18,35
Lending	7,24	10,88	9,48

Cost categories / borrowing

	Nordic €	%	USA \$	%	AUS €	%
Staff	7,82	63	12,07	66	10,99	50
Network	0,24	2	2,24	12	1,16	6
Delivery	0,82	7	0,70	4	0,58	3
Copying	0,40	3	0,24	1	0,29	2
Equipment	0,44	4	0,45	3	0,51	2
Borr.fees	2,84	23	2,65	14	7,20	38
Total	12,56		18,35		20,73	

Cost structure / lending

	Nordic €	%	USA \$	%	AUS €	%
Staff	4,96	69	7,23	76	8,36	77
Network	0,07	1	0,35	4	0,25	2
Delivery	1,25	17	1,00	11	1,27	11
Copying	0,62	9	0,56	6	0,46	4
Equipment	0,34	5	0,34	3	0,52	5
Total	7,24		9,48		10,86	