General session - b

How eye gaze, speech and gesture synchronize to construe multimodal microphenomena

Geert Brône, Annelies Jehoul, Jelena Vranjes, Kurt Feyaerts
University of Leuven – Department of Linguistics
geert.brone@kuleuven.be, annelies.jehoul@kuleuven.be, jelena.vranjes@kuleuven.be,
kurt.feyaerts@kuleuven.be

Keywords: multimodality, mobile eye-tracking, interaction management, cross-recurrence analysis, gesture

Research in a variety of fields, including conversation analysis, human-computer interaction research and cognitive psychology, has focused on the role of human eye gaze behavior, both as an index of cognitive processing and as a communicative instrument in face-to-face conversation (see Van Gompel et al. 2007, Rossano 2012, Risko et al. 2016 for overviews). With the development of *mobile eye-tracking systems* (in the form of eye-tracking glasses or table-top systems), researchers can now collect fine-grained information on people's eye movements while they engage in natural action and interaction. In a series of recent studies, mobile eye-tracking was used to investigate the distribution of visual attention of speakers and hearers in multiparty interactions (Vertegaal et al. 2001, Jokinen 2010, Holler & Kendrick 2015, authors 2016). These studies, at least in part, confirm some of the early findings based on video analysis, reported by Kendon (1967), Goodwin (1980) and Argyle & Cook (1976), while at the same time presenting more detailed temporal information on gaze patterns, based on aggregated data of multiple speakers and addressees engaged in face-to-face conversation.

The proposed talk will continue on this novel line of investigation and explores the potential of mobile eye-tracking for research on *multimodal microphenomena*, for which highly detailed temporal information is needed. Using a multimodal video corpus which consists of two- and three-party interactions, with head-mounted scene cameras and eye-trackers tracking all participants' visual behavior simultaneously (Brône & Oben 2015), we first singled out all participants' micro-gaze events, i.e. short gaze aversions or gaze shifts between interlocutors with a maximum duration of 500 ms. In a second step, we looked at which (micro)phenomena typically co-occur with these gaze events, both at the level of speech and gesture. This co-occurrence analysis yielded a range of recurrent multimodal pairings, of which the following are treated in more detail in this study:

Speaker		Hea	Hearer	
Gaze + speech	Gaze + gesture	Gaze + speech	Gaze + gesture	
Fillers (uh, um)	Gestural holds	Feedback (uhum, yeah)	Feedback (headnod, headshake)	

What this set of phenomena shows, is that gaze and other (non)verbal markers build strong **multimodal pairings** that are used in the realization of specific interactional functions, even within a minimal time-frame. This time-frame was explored in more detail in a third step, in which we measured the temporal synchronization between eye gaze and speech/gesture in the above-mentioned phenomena, using the technique of **cross-recurrence quantification analysis**. This analysis, based on a comparison of recurrent patterns in two time series, set off against a baseline, reveals a minimal time-lag between the onset of the gaze event and the co-occurring phenomena. This provides additional evidence for a tight coordination of multiple communicative resources in spontaneous social interaction.

References

Argyle, M. & Cook, M. 1976. Gaze and Mutual Gaze. London: Cambridge University Press.

Brône, G. & Oben, B. 2015. InSight Interaction. A multimodal and multifocal dialogue corpus. *Language Resources and Evaluation* 49-1, 195-214.

Goodwin, C. 1980. Restarts, pauses, and the achievement of a state of mutual gaze. *Sociological Inquiry* 272-302.

- Goodwin, C. 1981. Conversational Organization. Interaction between Speakers and Hearers. New York, London
- Holler, J. & Kendrick, K. 2015. Unaddressed participants' gaze in multi-person interaction: Optimizing recipiency. *Frontiers in Psychology*, 6: 98.
- Jokinen, K. 2010. Non-verbal signals for turn-taking & feedback. *Proc. of 7th Int. Conf. on Language Resources & Evaluation*.
- Kendon, A. 1967. Some functions of gaze-direction in social interaction. Acta Psychologica 26, 22-63.
 Risko, E., Richardson, D. & Kingstone, A. 2016. Breaking the Fourth Wall of Cognitive Science: Real-World Social Attention and the Dual Function of Gaze. Current Directions in Psychological Science 25(1), 70-74.
- Rossano, F. 2012. Gaze in conversation. In: J. Sidnell & T. Stivers (eds.), *Handbook of Conversation Analysis*. Wiley, 308-329.
- Van Gompel, R. et al. 2007. Eye-movement research: An overview of current and past developments. In: R. Van Gompel et al. (eds.), *Eye Movements. A Window on Mind and Brain.* Oxford: Elsevier.
- Vertegaal, R., Slagter, R., Van der Veer, G. & Nijholt, A. 2001. Eye gaze patterns in conversations: There is more to conversational agents than meets the eyes. In: *Proceedings of the Conference on Human Factors in Computing Systems*.