

1 How skeptics could be convinced (not persuaded) to get
2 vaccinated against COVID-19

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22 **Competing Interest Statement:** The German Standing Committee on Vaccination
23 (STIKO) at the Robert Koch Institute officially recommends COVID-19 vaccinations. The
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26

27 **Data availability**

28 Data and analysis code for these studies are available upon request.

29

30 **Classification:** Social Sciences: Psychological and Cognitive Sciences;

31 **Keywords:** COVID-19 vaccination uptake, vaccination skeptics, informed decision-
32 making, fact boxes

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39 **Abstract**

40 Central to the SARS-CoV-2 pandemic strategy, COVID-19 vaccination depends on the
41 population's uptake decisions. Because at least 60% of the population needs to be vaccinated,
42 but fewer, for example, in Germany are expected to do so, it is important to know how to convince
43 those who are undecided or skeptical. According to the health care standard of enabling citizens
44 to make informed decisions based on balanced information (boosting) – instead of persuasion or
45 seduction (nudging) – a comparison of benefits and harms of having or not having the vaccination
46 would be required to inform these groups. With the help of a representative survey, we
47 investigated the contribution of fact boxes, an established intervention format for informed
48 intentions. Study 1 shows the development of knowledge and evaluation of COVID-19
49 vaccinations by German citizens between Nov 2020 and Feb 2021. Study 2 reveals objective
50 information needs and subjective information requirements of those laypeople at the end of Nov.
51 Study 3 shows that the fact box format is effective for risk communication about COVID-19.
52 Based on these insights, a fact box on the efficacy and safety of mRNA-vaccines was
53 implemented with the help of a national health authority. Study 4 shows that fact boxes increase
54 vaccination knowledge and positive evaluations of the benefit-harm ratio of vaccination in
55 skeptics and undecideds. Our results demonstrate that simple fact boxes can be an effective
56 boost of informed decision making among undecided and skeptical people, and that informed
57 decisions can lead to more positive vaccination evaluations of the public.

58 **Significance Statement**

59 A critical proportion of citizens' intentions to have the COVID-19 vaccination depend on their
60 knowledge about the vaccination. According to Western health care standards, citizens should be
61 enabled to make informed decisions based on balanced information (boosting) rather than
62 persuasion or seduction (nudging). To address both information needs and requirements, a fact
63 box, an established evidence-based health information format, was developed for COVID-19
64 vaccinations. A population-wide study (for Germany) shows that due to correct inferences from a
65 simple fact box over a control group undecided and skeptical people evaluate vaccinations more
66 positively.

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69 **Introduction**

70 The spread of SARS-CoV-2 can only be effectively controlled by vaccination of large parts of the
71 population (1). There is cumulating evidence that vaccinated people will less likely infect non-
72 vaccinated people given contact with the virus (2), meaning that vaccinated people can protect
73 others who cannot be vaccinated (community immunity), such as those with health conditions or
74 therapies that suppress the immune system. Overall, there is public interest in ensuring that
75 enough people get vaccinated, i.e. a proportion of between 60 and 80% of a country's population
76 (3-5).

77 In Germany, at least 37 to 45% of the adult population intend to get vaccinated for sure,
78 according to population-wide surveys (online [COSMO, ARD] and CATI [WiD, COVIMO, (6, 7)]).
79 Survey-based estimates further suggest that about 4 to 24% are unlikely to be convinced with
80 arguments (clear refusal of vaccination; internationally, 20% refused hypothetical vaccines (8)).
81 However, the decisive factor for COVID-19 vaccination is the large share of at least 24%
82 undecideds and skeptics, who desire and need information in order to weigh potential benefits
83 and harms (9). To convince many of them, evidence about vaccine efficacy and safety needs to
84 be communicated (10) in a way that informs without simply persuading, as persuasion would
85 violate the health care standard of informed decision-making and can damage trustworthiness
86 and credibility of the communicator and vaccination (11).

87 In Germany, information needs in the pandemic led many people to turn to the Robert Koch
88 Institute (RKI) for trustworthy information (12). Public health authorities need tools that help
89 citizens understand COVID-19 vaccinations. Our studies investigate how a public health
90 intervention ("COVID-19 vaccination fact boxes") that were recently developed jointly by the
91 Harding Center for Risk Literacy and the RKI could increase the number of proponents of COVID-
92 19 vaccination by means of balanced information (boosting) for informed decision-making instead
93 of persuasion (marketing) or seduction (nudging). The fact box was disseminated via established
94 communication channels of the RKI (RKI webpage with about 130 million visits in 2020, Twitter
95 account, Mobile-App of the Permanent Vaccination Commission in Germany).

96 According to international standards of evidence-based health care (13) and the patient
97 protection law in Germany (14) – and, more generally and ideally, in an enlightened and
98 democratic society – every citizen should be enabled to weigh the possible benefits and harms of
99 medical options on the basis of the best available evidence and to decide freely on this basis.
100 Under this premise of informed decision-making (ethos), a comparison of benefits and harms of
101 having or not having the vaccination would be required to inform undecideds and skeptics (target
102 audience) from the beginning of vaccinations (timing). Given the best available evidence,
103 informed decisions are expected to lead more often to COVID-19 vaccinations than not (aim).
104 Therefore, transparent, comprehensible, and balanced communication tools are required that
105 enable this comparison (15-17).

106 One approach to communicating the best available evidence is the “fact box” (18, 19), a
107 tabular or graphical form of a balance sheet (20) that summarizes benefits and harms of medical
108 options and how likely these will occur. Fact boxes inform various health decisions, including
109 those about medical treatments, cancer screenings, and vaccinations (18, 21, 22). In contrast to
110 regulation, incentives, and (invisible) nudges (23), fact boxes are not designed to enforce directed
111 behavioral change (24). They are boosts that have been shown to enable comprehension of
112 medical options and short-term knowledge acquisition (25, 26). Many undecided or vaccine-
113 skeptical recipients of fact boxes who are uninformed or misinformed could be convinced by the
114 facts to get vaccinated.

115 Furthermore, those who perceive communication about a vaccine as clear and consistent
116 show both greater trust in institutions and higher intentions to vaccinate (27). Even though
117 perceiving increased risks of COVID-19, influenza (28), or H1N1 (29) can be associated with an
118 increased number of vaccination intentions (30), overstating the risk of COVID-19 in vaccination
119 communication is detrimental to trustworthiness of medical and scientific experts (31), which in
120 turn predicts uptake (30). Enhancing risk perceptions of having or not having a vaccination is thus
121 a prerequisite of informed choices (16). By communicating transparently and comprehensibly,
122 fact boxes can inform without undermining the public’s trust in the communicating institution.

123 We hypothesize that a COVID-19 vaccination fact box intervention on the population level can
124 achieve a net surplus of proponents over opponents, without persuasion, thereby avoiding the
125 risks of resiliency and distrust. Assuming that this increased intention to get vaccinated leads to
126 greater vaccination uptake, fact boxes could thus serve public health authorities in protecting
127 citizens via transparent and ethical risk communication.

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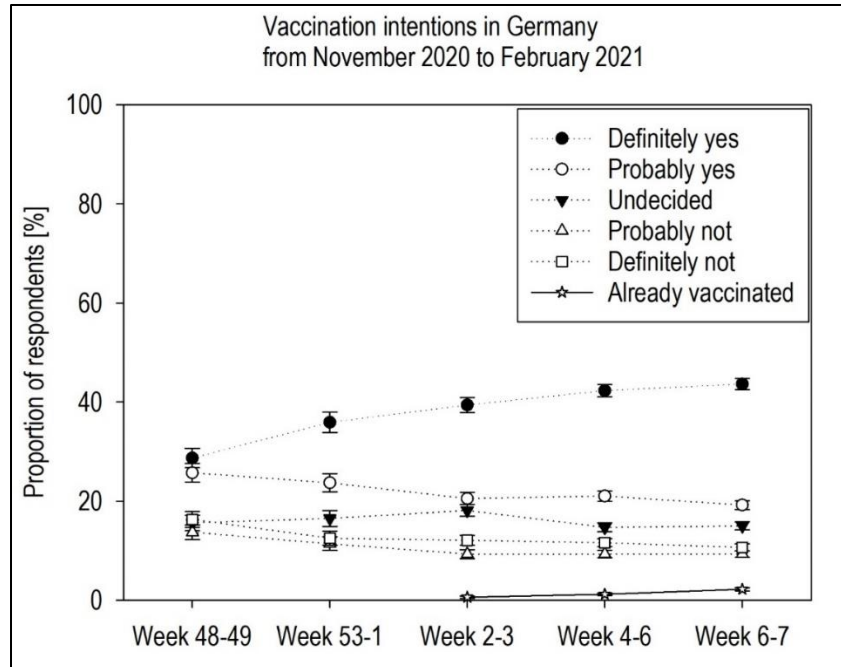
129 **Method and Results**

130 We assessed the relationship of vaccination knowledge and vaccination acceptance in Germany over a
131 period of three months (Study 1). To develop an intervention, we assessed respective information gaps and
132 needs of the population in Germany (Study 2) and verified efficacy of “fact boxes” for risk communication
133 with a convenience sample (Study 3). Based on those insights, Study 4 examined whether different fact box
134 formats are effective for enabling informed vaccination intentions.

135 Studies 1, 2 and 4 were based on a daily survey of the German population (32, 33). Multi-stratified online
136 samples (N=2,037 (T₀), N=2,090 (T₁), N=4,021 (T₂), N=6,056 (T₃), and N=1,942 (T₄)) of about 14,000 invited
137 panelists within a consumer scheme provided data (Table S1), which are – after weighting – representative
138 of German citizens who are active online (for details see (34)).

139 All four studies were conducted consistent with the Declaration of Helsinki. Study 3 was approved by the
140 ethics committee of the University of Potsdam (Germany). The panel company provided de-identified data
141 for Studies 1, 2 and 4.

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144 **Figure 1.** Proportion of respondents according to their intention to have vaccination against COVID-19 or
 145 their reports that they already did. Error bars show 95% confidence intervals. Independent samples were
 146 weighted at the time of their assessment.

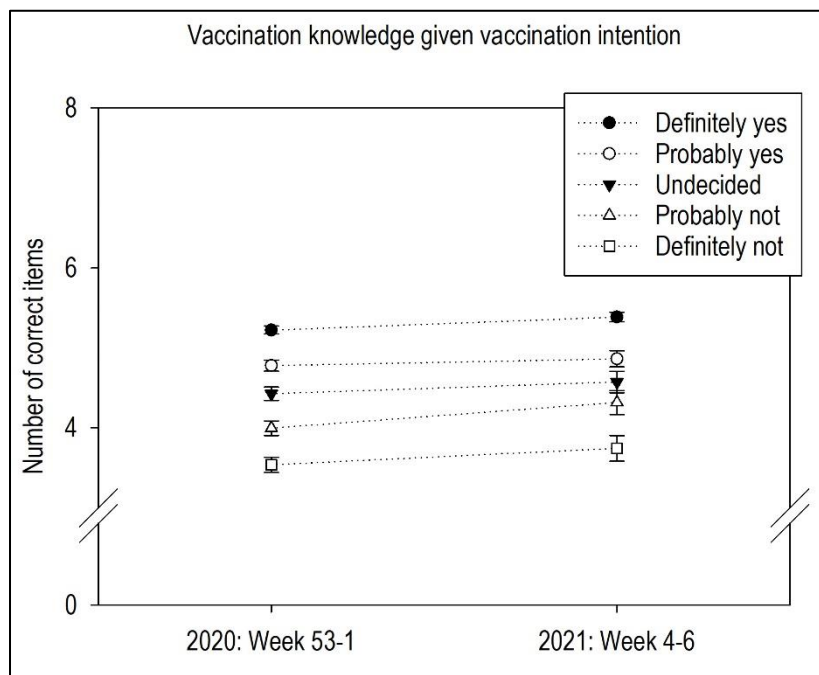
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148 **Study 1.** Five independent cross-sectional samples showed increased vaccination intention between Nov
 149 2020 and Feb 2021 in Germany. The cumulative proportions of proponents (probably or definitely having the
 150 vaccination; not weighted) grew from 54.4% (T_0 , end of Nov) to 65.1% (T_4 , mid-Feb, including 2.2% already
 151 vaccinated) (Figure 1), though the proportion of those who probably want to have the vaccination decreased.
 152 Also, the proportions of undecideds shrank. The proportion of opponents (definitely not) and skeptics
 153 (probably not) decreased until actual vaccinations began but remained stable in January and February at
 154 about 12% and 9%, respectively.

155 Furthermore, between the end of Dec 2020 and the beginning of Feb 2021 (only mRNA vaccines
 156 available) the samples surveyed showed increasing vaccination knowledge (Figure 2). Over this time
 157 course, those without or with low educational attainment showed a similar increase in vaccination knowledge
 158 (from $M=4.40$, $SE=0.08$ to $M=4.67$, $SE=0.07$) compared with those with higher educational attainment (from
 159 $M=4.68$, $SE=0.04$ to 4.96 , $SE=0.03$).

160 Vaccine intentions were associated with increasingly correct knowledge ($r_{T_0} = .36$ and $r_{T_4} = .36$) with
 161 respect to the items. Among those who were undecided in Feb, little improvement in knowledge could be

162 observed when compared with undecideds at the turn of the year, e.g. the proportion of undecideds who
 163 could rule out many false assertions about vaccine-related uncertainty remained relatively stable (+0,1 of out
 164 4 test items, compared with +0,3 among proponents).
 165



166
 167 **Figure 2.** Number of correct items increased over two months according to respondents' intention to get
 168 vaccinated against COVID-19. Error bars show the standard error of the mean. The independent samples
 169 were weighted at the time of their assessment.

170
 171 **Study 2.** By asking open-ended questions, we identified objective informational needs (e.g. false beliefs)
 172 and subjective requirements (e.g. desired facts) of the target population: people from 60 years of age on
 173 with a higher risk for severe courses of COVID-19 and those younger than 60 years (more social, more
 174 mobile) as mitigators and facilitators of the pandemic. Beyond reasons to choose from (36%: no threat of a
 175 severe COVID-19 course, 20%: pandemic passing without larger harm; Table S2) responses to open-ended
 176 questions were successively coded, reduced, and summarized according to the 5C scale for monitoring
 177 psychological antecedents of vaccination (35).

178 Predominantly, undecided respondents' motivations to have the vaccination were related to confidence
 179 in the vaccines and the delivering system, such as more investigations (36%), exclusion of harms (14%;
 180 more often from 40 years of age on), and long-lasting high efficacy (7%). Besides those requirements, about
 181 11% of undecideds below 40 years of age explicitly claimed their motivation to depend on more or better

182 information. Motivations of those below 40 were more likely extrinsic (e.g., no contact restrictions, freedom
183 to travel) but also reflected collective responsibility (18% stated that they would agree to vaccination if that
184 would protect others, but only 7% of those aged 40-59 and 4% over 60 mentioned the same).

185 Nearly all reasons against vaccination of undecideds, skeptics, and opponents showed information
186 needs related to confidence and trust (Table S3): belief in insufficient research on the vaccine and
187 uncertainty about its efficacy and safety (28-52%, increasing with age), fear of harms (34-49%, decreasing
188 with age), and distrust of policies or the vaccine (11-21%). Personal requirements (8%) and low disease risk
189 perception (7%) played minor roles.

190 Confidence-related information needs about vaccine efficacy, safety, short- and long-term reactions and
191 harms, and uncertainty were revealed as the dominant target of vaccination information with the aim of
192 building trust. This is in line with information requirements of health information guidelines (36).

193

194 **Study 3.** Accurate risk perception of having or not having a vaccination enables informed decision-making
195 (16). Our online study with a convenience sample controlled whether fact boxes, as evidence-based health
196 information that helps understand the risks of medical options (25, 26), do improve COVID-19 risk
197 perception and promote vaccination intentions accordingly, even though fact boxes are not designed to
198 enforce directed behavioral change (24).

199 Fact boxes decreased (Table 1) numeric disease risk perception ($F(1,357) = 10.05, P = .002, \eta_p^2 = 0.03$)
200 compared with control presentation, leading to more accurate estimates (Figure S3, $P < .001$). Only control
201 presentation increased both fear ($F(1,357) = 4.17, P = .042, \eta_p^2 = 0.01$) and perceived severity of developing
202 the disease ($F(1,357) = 19.90, P < .001, \eta_p^2 = 0.05$).

203 More positive evaluations ($F(1,357) = 12.55, p < .001, \eta_p^2 = 0.03$) and increasing intentions to get
204 vaccinated ($F(1,357) = 7.63, P = .006, \eta_p^2 = 0.02$) were not format-specific (Table S4). Here, control
205 information may have been as effective as fact boxes, albeit by promoting fear and perceived severity.

206

207

208 **Table 1.** Personal and social fear, subjective and numeric risk perception across conditions, diseases,
 209 baseline, and post

Presentation format	Disease	Personal fear		Social fear		Subjective Risk perception		Numeric risk perception (out of 1,000)	
		Pre M (SD)	Post M (SD)	Pre M (SD)	Post M (SD)	Pre M (SD)	Post M (SD)	Pre M (SD)	Post M (SD)
Vaccine fact box	COVID-19	5.8 (2.6)	6.0 (2.7)	6.1 (2.8)	6.2 (2.8)	6.3 (2.5)	6.4 (2.6)	327 (294)	248 (222)
	Influenza	3.4 (2.4)	3.5 (2.5)	3.6 (2.5)	3.7 (2.7)	3.6 (2.4)	3.7 (2.6)	257 (246)	190 (192)
Social framing box	COVID-19	5.5 (2.5)	5.7 (2.6)	6.3 (2.4)	6.4 (2.4)	5.9 (2.4)	6.0 (2.3)	345 (323)	259 (245)
	Influenza	2.8 (2.1)	2.9 (2.1)	3.1 (2.0)	3.3 (2.2)	3.6 (2.0)	3.4 (2.2)	288 (294)	220 (242)
Standard information	COVID-19	5.5 (2.5)	6.0 (2.5)	6.3 (2.4)	6.9 (2.4)	5.5 (2.5)	6.2 (2.4)	317 (323)	314 (281)
	Influenza	2.9 (2.0)	3.4 (2.4)	3.2 (2.1)	4.0 (2.4)	3.3 (2.2)	3.8 (2.5)	207 (220)	171 (190)

210

211 **Study 4.** Undecideds and skeptics desire and need information (Study 2) to weigh potential benefits and
 212 harms (9); otherwise they are hesitant to get vaccinated (37). To address that, Study 4 compared complex
 213 and simple fact boxes – based on the implemented version and facilitating access for people of diverse
 214 educational backgrounds – with regards to improving vaccination knowledge and evaluation.

215 First, vaccination knowledge was higher after fact box presentations ($F(1, 3101) = 36.58, p < .001, \eta_p^2 =$
 216 0.01) than with none. Respondents below and from 60 years of age onward recalled vaccine efficacy, safety,
 217 and related uncertainties differentially (Table S5): In the case of fact box presentation, people considered
 218 the side effect of fatigue to be more likely (OR = 1.85 [1.69, 2.01]), people aged 60 and above more likely

219 considered a potential risk of facial palsy (OR = 1.16 [1.04, 1.28]), and younger people more likely
220 remembered vaccine efficacy (OR = 1.13 [1.02, 1.24]). Finally, vaccine efficacy was (OR = 1.85 [1.53, 2.17],
221 $p < .001$) more likely correctly inferred when a fact box was present (controlled for education).

222 Second, fact boxes more likely prompted any change (OR = 1.36 [1.20, 1.52]; $\chi^2(1) = 14.53, p < .001$,
223 adjusted $R^2 = 0.01$) and a positive change (OR=1.25 [1.06, 1.44]; ($\chi^2(1) = 5.29, P = .021$, adjusted $R^2 <$
224 0.01) of the evaluation of the vaccination compared with no intervention. Whereas 18.6% of respondents
225 without any intervention changed their evaluation of a COVID-19 vaccination positively, 20.3% did so if
226 studying a complex fact box, and 24.2% if studying a simple fact box. At the same time, however, 14.5%,
227 19.8%, and 16.3%, respectively, evaluated the evaluation more negatively when asked a second time (at
228 post assessment).

229 The shift in vaccination evaluation after being presented simple fact boxes (+7.9%) could, to a
230 substantial extent, be related to the skeptical and undecided respondents' comprehension of the information
231 presented. Those who drew correct inferences about vaccine efficacy after having seen simple fact boxes
232 showed a positive change in evaluation, but not those who drew incorrect inferences ($F(1,467) = 3.88, P <$
233 $.050, \eta_p^2 = 0.01$). Separate sub-analyses highlighted that this effect is due to the younger skeptics and
234 undecideds ($F(1,387) = 5.65, P = .018, \eta_p^2 = 0.01$), not to those aged 60 and above ($F(1,76) = 0.04, P =$
235 $.836$). Knowledge recall after information presentation was not related to positive evaluation change (for
236 skeptical and undecided respondents' showing at least 80% correct responses; ($F(1,387) = 0.59, P = .445$).

237 Taking into account vulnerable individuals with expected limited reading skills, we compared simple and
238 complex fact boxes for those with lowest educational attainment (16.5% of respondents). They recalled less
239 ($F(1,3086) = 11.44, P = .001, \eta_p^2 < 0.01$), but there was no box type effect ($F(2,3086) = 0.20, P = .820$).

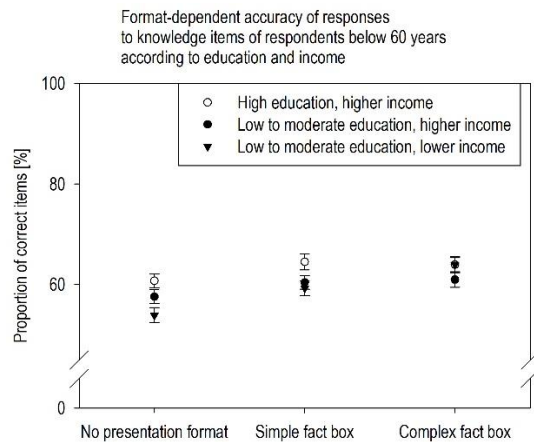
240 Recall of information from simple fact boxes was lower than from complex fact boxes for respondents with
241 low to moderate levels of education ($F(1,2048) = 4.10, P = .043, \eta_p^2 < 0.01$) in both age groups (Figures 3A-
242 B).

243 For complex fact boxes, the proportion of quick responders (below median response time of the control
244 condition) among those with the lowest educational attainment was lower (7%; higher: 15%), which indicates
245 that they needed more time for reading and/or for deciding to skip reading. However, for simple fact boxes,
246 the proportion of quick responders was similar (about 11-12%), although longer reading times of those with
247 the lowest educational attainment indicate that the simple formats more likely invited them to skip reading.

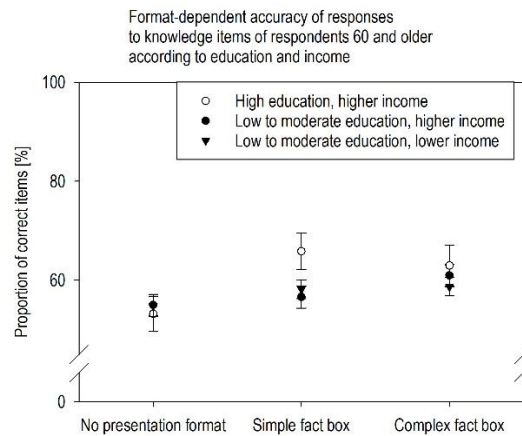
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3A



3B



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251 **Figures 3A-B.** Proportion of correct responses to five knowledge items according to different levels of
 252 education and household net income for respondents below 60 years of age (A) and 60 years of age and
 253 older (B). Error bars show the standard error of the mean. The sample is weighted.

254

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256 Discussion

257 The association of vaccination knowledge and uptake implies one crucial mechanism with
 258 regards to the goal of an immunized society. Besides showing a differential increase in
 259 vaccination knowledge in proponents, the undecided, and opponents from the start of COVID-19
 260 vaccination in Germany, Study 1 showed increasing intentions to have the (mRNA) vaccinations
 261 (6). Study 2 found that both undecideds and skeptics lack various pieces of information for
 262 making a decision, paired with false beliefs and a lack of trust in vaccine safety and efficacy. To
 263 address those gaps, a fact box format was developed in Study 3, which improved disease risk
 264 perception without increasing COVID-19 fears (unlike in the control condition). Applied on the
 265 population level in Study 4, fact boxes boosted knowledge of undecideds and skeptics together
 266 with a more positive evaluation of the vaccination's benefit-harm ratio. Studying simple or
 267 complex fact boxes instead of nothing was 1.3 times more likely to lead to any positive change in
 268 evaluation.

269 Although a common factor (e.g. peers' behaviors) admittedly may underlie information
270 acquisition and evidence-based intentions, and stable vaccination preferences may prompt
271 differential information acquisition, knowledge about benefits and harms of COVID-19
272 vaccinations may lead to informed intentions for fact box readers, if they base their intentions on
273 these facts. This mechanism, in line with the standards of the Western health care system, also
274 contributes to the trustworthiness of authorities engaged in vaccination risk communication. For
275 example, since denying information gaps can undermine perceived credibility (38, 39), fact boxes
276 contain epistemic uncertainty disclaimers (19). Transparently informing about vaccinations'
277 limitations does not reduce vaccination intentions (40). Persuasive communications, e.g.
278 messages framed in relative risks, however, can increase vaccination intentions (41) but are both
279 misinformative and incomprehensible (42), which collides with the rights and needs of undecided
280 and skeptical citizens. Also, incomprehensible information has the potential for a backlash effect.
281 Future research may investigate the causal link between the grade of comprehensibility of
282 information about benefits and harms and people's vaccination intentions.

283 In our population-wide sample, simple fact boxes appear to be more beneficial than complex
284 ones for those with more education or income. This contradiction to the design intention could be
285 due to overly brief reading time of the simple box by vulnerable groups (equal to that of those with
286 higher levels of education). Further, although information needs and requirements were surveyed,
287 the lower educated target group did not actively take part in the development process. Additional
288 factors associated with formal education can also lead to inequality (e.g. working and living
289 conditions). Future studies should incorporate approaches such as the PROGRESS Plus
290 framework, which describes inequity-generating factors at multiple levels and takes into account
291 concepts such as critical health literacy or digital health literacy, to examine the conditions under
292 which who benefits and who does not benefit from fact boxes and how this affects health
293 inequities (43). An additional limitation of our work concerns the set of vaccination knowledge
294 items that covered certain requirements of health information guidelines but were not a validated
295 scale of vaccination knowledge.

296 In Germany the current implementation of fact boxes (44) supports evidence-based education
297 and, thus, empowerment on the population level. Our figures imply, theoretically presenting about
298 11 million undecided and skeptical adults under 60 years in Germany with a simple fact box for
299 about 90 seconds would make more than 600.000 people learn vaccine efficacy. A majority of
300 those would evaluate vaccinations more positively. By avoiding persuasion, reactance and
301 distrust concerning the sender's intentions can be prevented or alleviated. In return, informed
302 decision-making is not a threat to the goal of population vaccination. For achieving this
303 preference, ensuring every individual's right to decide about their own health could be sufficient,
304 while other types of social contract (45) could be minor. The legally binding standard of evidence-
305 based health care (13), benchmark of a democratic society, would assure responsible vaccination
306 decisions and future commitment when refreshments of the vaccination might be necessary or
307 when individuals might have to decide to get vaccinated against other diseases.

308

309

310 **Material and Methods**

311 *Samples.* Independent samples with (T_1 , T_3) and without (T_0 , T_2 , T_4) knowledge assessment (Studies 1, 2,
312 and 4) were conducted between 25 Nov 2020 and 16 Feb 2021 (T_4). The "Corona Online Opinion Panel
313 Survey Special", COMPASS, by the research institute "infratest dimap" (Berlin, Germany) was set up to
314 monitor the pandemic over time. Between 13,664 and 13,816 German-speaking panelists (a multi-stratified
315 sample from a pool of 75,000 panelists who belong to the 25 million members of the German PAYBACK
316 consumer scheme) were invited in each case T_0 to T_4 (300 per day). Between 14 and 46 of them were not
317 eligible. Among those who were eligible, between 25.4% and 28.0% were non-responders in each case,
318 between 1.0% and 1.5% did not complete the survey, and $N=2,037$ (T_0), $N=2,090$ (T_1), $N=4,021$ (T_2),
319 $N=6,056$ (T_3), and $N=1,942$ (T_4) were presented with our items (samples described in Table S1), and
320 received remuneration worth about 1 euro. In Study 4, we excluded respondents ($n=182$, 6.1%) who studied
321 an intervention for more than fivefold the average time ($>$ about 18 minutes), assuming that this group had
322 likely turned to other activities.

323 719 adults aged 18 to 68 years ($M=28.8$, $SD=8.8$), who were recruited as a convenience sample through
324 the online portal Prolific.co, completed Study 3 (Table S6). Participants were eligible if their mother tongue
325 was German and if Germany was their current country of residence. Participants were contacted by email

326 with information about the study and a link to the online survey. They were remunerated with 2.65 pounds
327 (about 3 euros).

328 Design. Studies 1, 2 and 4 were plain surveys. The experiment in Study 4 had a mixed design. Between-
329 subjects presentation format (simple (n=984) vs. complex fact box format (n=974) (Figure S1) vs one group
330 without information presentation (n=991)) was varied for separate age groups (18-59 years vs. 60 onward)
331 and with repeated assessments of vaccination evaluation within-subjects (baseline and post). Study 3 also
332 had a mixed design: between-subjects (six presentation formats) and within-subjects (baseline and post).
333 The three conditions were (1) vaccine fact box (n=120, Figure S2A), (2) vaccine fact box with social framing
334 (n=123, Figure S2B), and (3) the control condition (n=116; website from www.helios-gesundheit.de (46)), in
335 which standard information on SARS-CoV-2, COVID-19 (without vaccination) and influenza from the internet
336 was presented (between 20 Nov 20 and 21 Feb among the top three German search findings comparing
337 SARS-CoV-2 and influenza). Three further fact boxes for another experiment on disease risks are not
338 reported here. Participants were not aware of the alternative formats. The same introductory text was
339 provided for each condition.

340 *Measures.* Vaccination intention (Studies 1 and 4) was assessed with single-option choice (“Vaccines
341 against the Corona virus are now available. If you get the chance, will you get vaccinated against Corona?”:
342 Definitely yes, probably yes, probably not, definitely not, I cannot yet say / am still undecided, I am already
343 vaccinated (not at T_0 and T_1)). In Study 3, participants were asked if they plan to get vaccinated within the
344 next six months. Reasons in favor of or against COVID-19 vaccination (Study 2) were asked, with single-
345 choice and open-response items depending on vaccination intention (e.g. for skeptics and opponents: “Why
346 would you not want to be vaccinated if necessary?”). Participants of all studies evaluated the benefit-harm
347 ratio of COVID-19 vaccination in question on an 11-point rating scale.

348 Knowledge (Study 1) was assessed with a focus on vaccination decisions: four items on potential harms
349 (e.g. headache with and without vaccine), and uncertainty (e.g. reduction of contagiousness). The
350 responses were scored according to the best available evidence in Dec 2020 (Table S7). Respondents’
351 estimates of how many people get sick with COVID-19 if vaccinated or not after meeting an infected person
352 were elicited in Study 1 and 4 using a normalized frequency format (out of 1,000 people) to show
353 understanding of vaccine efficacy instead of recall of deficient relative risk reduction (omitting base rate and
354 absolute effect size). Resulting inferences reflected an underlying risk ratio between the estimations (to
355 avoid zero, division numerator and denominator were adjusted with +1 out of 1,000); 88% to 98% vaccine
356 efficacy was scored as correct (for mRNA vaccines across different age groups, from a meta-analysis

357 published on 4 Feb 2021 (47): 90% to 96%; we tolerated a +-2% margin of error). After information
358 presentation (Study 4), five items with true-false statements tested participants' recall of vaccination safety
359 (fatigue, serious adverse events), uncertainty (later harm, facial paresis), and efficacy.

360 Risk perception and fear (Study 3). Five items measured the fear of getting or spreading COVID-19
361 ("How much do you fear..."), its perceived severity ("How severe would be for you personally..."), and
362 numerical risk perception. A frequency format elicited to which extent participants could provide estimates of
363 the probability of developing COVID-19 within a correct range spanning the best available evidence (5-28%,
364 Table S8 on the evidence). For control, all items were presented with numbers for influenza as well.

365 *Procedure.* After their informed consent to multi-theme study participation, participants received
366 demographic questions, items about pandemic conditions, and an inquiry on COVID-19 experience and
367 evaluation of non-pharmaceutical interventions, followed by questions on vaccination intention, evaluation,
368 and knowledge items (Studies 1, 2, and 4). In Study 4, the vaccine efficacy item was presented with fact
369 boxes (intervention groups). Knowledge recall and once again vaccination evaluation were requested after
370 intervention removal. In Study 3, after giving informed consent and responding to demographic questions,
371 participants answered items on disease risk perception and fear, on previous adherence to COVID-19
372 measures, and on vaccination intention and evaluation. After reading the presentation formats with
373 evaluation items (e.g. trust in the information presented), the intervention was removed and questions on
374 fear, risk perception, adherence, and vaccination intentions and evaluations were repeated.

375 *Analyses.* Repeated measures analyses of variance were used to compare interventions with presentation
376 formats (Studies 3 and 4), logistic regressions were used to study confounders, and McNemar tests were
377 used to compare dichotomous data for individual formats from baseline to post-assessment.

378 To analyze open responses (Study 2) about reasons in favor of and against COVID-19 vaccination, two
379 category systems starting with the subgroup of 18- to 39-year-olds were inductively developed
380 independently by two researchers (one was the author C.E.). Successively, generated codes were reduced
381 and summarized according to the 5C scale (35), a tool to monitor psychological antecedents of vaccination
382 that describes five key elements: confidence (e.g. in the effectiveness and safety of vaccination, of the
383 health care system), complacency (perception of risk), constraints (barriers to execution), calculation (extent
384 of information seeking), and collective responsibility (sense of responsibility for the community). Afterwards,
385 the raters compared and consensually agreed on a combined category system with consistent codes for
386 each item (Table S9) and coded the responses of the three items again independently from each other.
387 Interrater reliability was high, Cohen's kappa = .92 (motivation), kappa = .90 (against vaccination), and

388 kappa = .87 (undecided), respectively. Discrepancies in the coding of the individual answers were
389 discussed, a uniform coding was jointly decided upon, and the codes were quantified.

390

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