

VIRTUAL LIBRARY OF THE MEDICAL UNIVERSITY OF VARNA – IDEOGENESIS, PRESENCE, AND FUTURE

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The Library and Information Service, Prof. Paraskev Stoyanov Medical University of Varna

ABSTRACT

The Library and Information Service at Prof. Paraskev Stoyanov Medical University of Varna has passed through several stages in its historical development. The results obtained are related with the timely recognition of the necessity of introduction in the Library of the new information technologies. Thus the library staff faces the requirements of the information society of the new millennium. The enthusiastic efforts of the governing body of the library are directed to the permanent improvement of information retrieval in the university medical libraries in Bulgaria, the coordination of their computerization, and the creative enrichment of the forms and methods of information service of the teachers and students. Modern audiovisual means are used along with interactive user's education for independent search in the foreign databases in the library and through Internet. The electronic-mail connections help delivering the documents to the readers in the university departments and clinics after scanning the paper information sources in our library and in other libraries. The electronic library catalogue of books is already accessible through Internet. Our idea of a modern virtual library opened to the future and preserving the rich traditions of our University becomes step-by-step a fascinating reality.

Key words: Medical Library and Information Service of Varna, virtual library, electronic catalogue, electronic information resources, databases on CD-ROM, Internet

University libraries in the whole world are primarily designed to store and to offer to the public the variety of documents that contain written scholarly communication. In the beginning, librarians used papyrus scrolls and clay slates while nowadays, in the telecommunication era of the information society, along with products of the paper technology, electronic communication means are more and more widely applied. The libraries play a substantially new role as communication environment utilizing not only local, but also regional and international telecommunication networks when providing information service to their users. The principle from the industry of document delivery 'just on time', i. e., when it is needed already replaces the traditional approach to serve 'only in case of demand', i. e., by acquisition and storage of documents primarily designed only to be even looked for and then used. The so-called local access to library funds created in the last decades is transformed into an information meta-structure. The latter is arranged according to disciplines and, at the same time, properly renders an account to the raising interdisciplinary interactions and warrants a local and distant access to the information resources.

In its essence, the term 'virtual library' represents a combination of a library with a telecommunication network (3). The true virtual library comprises the construction and usage of the following main modules:

- transfer of files containing textual and graphic information;
- electronic mail;
- transfer of data in the form of a multimedia system;
- performance of videoconferences, videoconsultations, videomeetings, etc.;
- partners' visualization by means of super computers, and
- maintenance of computerized service in a regimen of a local network (intranet).

Besides the interrelation between library computerization, on the one hand, and education and research, on the other hand, should be realized after the following block schedule:

- A. Education
- B. Research and
- C. Publishing/Library.

The 'A' block includes lectures, auditory and extra-auditory activity, a new equipment of classrooms, new forms and means of teaching materials.

The 'B' block includes the preparation and presentation of reports and communications at scientific congresses, symposia and conferences, joint research activity, new laboratories and a new equipment of these laboratories.

The 'C' block includes the publishing of electronic journals

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books, electronic dissemination of manuscripts, prints and reprints, etc.

In the recent decade of democratization of socio-political life in Central and Eastern Europe, an essential improvement of the computerized infrastructure in the Bulgarian universities has been achieved. In the university buildings themselves, most students have permanently free individual access to Internet, electronic library catalogues, videotape and multimedia projections, etc.

Library and Information Service at Prof. Paraskevanov Medical University of Varna has passed through several stages in its historical development. They are related to the timely recognition of the necessity of introduction of the Library of the new information technologies such as electronic publications of the Institute for Scientific Information (Philadelphia, PA, USA) *Current Contents on Diskette* and *Current Contents on Diskette with Abstracts*, respectively, already in the year of their appearance on the world information market (1). A leading position among medical university libraries in Bulgaria has already been achieved by our library (2) because it effectively uses a set of modern information resources.

We briefly mention some of them:

the electronic version of *Current Contents*, the 'Life Sciences' series (*Current Contents on Diskette*) was introduced in 1989;

LEDLINE on CD-ROM through OVID since 1992;

MetaTrek and GLAS under Windows NT library network and electronic catalogue;

ProQuest Medical Library, and ProQuest ToDate data bases on CD-ROM;

medical videotapes from the USA and Switzerland;

medical textbooks, atlases, journals and congress proceedings on CD-ROM;

teletext Internet connection since 2002, etc.

Enthusiastic efforts of the governing body of the library directed to the:

- permanent improvement of information retrieval in the medical university libraries in Bulgaria;
- coordination of their computerization, and

creative enrichment of the forms and methods of information service not only of the teachers, but also of the students through audiovisual means and interactive user's education for independent search in the foreign databases accessible in the library and through Internet, etc.

Individualized students' and young teachers' training in information retrieval is currently carried out in the library and computer halls.

Electronic-mail connections with the other medical libraries in Bulgaria are widely used to deliver scientific documents to the users. The staff members in the clinics and hospital departments receive the electronic versions of the scanned documents after scanning the paper information sources. The electronic library catalogue of books is already available through Internet. Soon, the official publications of the University will become accessible worldwide on our website. In future, full-text publications will become

available to the users in the University, too. There is a variety of contemporary information services that will gradually be introduced in our everyday practice.

In the recent literature there is a vivid discussion about the present and future opportunities for computerized library and information services in the developed countries. Kreizman (6) describes most aspects of establishing and running a special library including space planning, budgeting, staffing, collection development, liaising with upper management, marketing the created information centre, working with information technology, managing internal information, and establishing relationships with vendors. Case studies devoted to the Library of the Topography of Terror Foundation, Berlin (Germany), the information center of Enzyme Technology Corporation in Cleveland, OH (USA), the Ipsen International in London (UK), the Montreal Bristol Myers Squibb Company Medical Library in Canada, and the Library of the Einstein Forum in Potsdam (Germany) represent examples of successful information infrastructures (6).

The cost effective impact of modifications in the digital OVID library at Rouen University Hospital in France, i. e., change of access from the Intranet to the Internet or change in editorial policy is assessed (9). It continues to be cost-effective in comparison with the interlibrary loan costs. When electronic versions are offered alongside a limited amount of interlibrary loans, a reduction in library costs is observed.

Nowadays the information industry that has grown all over the world is fed by special libraries (5). There is a raising demand for faster services from these libraries. This can be achieved through the computerization of routine services so that more time is available for information retrieval. The database as a collection of files brought together as a single file accessible by a given set of programs provides bibliographical details, abstracts or full texts of published materials thus opening up a new concept of information transfer in the process. The databases are an integral part of the information industry that is a new phenomenon of the XX. century.

The management of an electronic library is considered on several levels, from internal sectional concerns, such as managing current awareness or electronic reserve collections, to wider campus level concerns like convergence and information strategies (8). The management and leadership challenges are described from a practical point of view covering this vast subject in more detail. The rich experience gained with the electronic libraries in the UK in the field of managing user education and training, technical and special electronic services and library systems and technical support as well deserves a careful examination by Bulgarian library and information specialists.

There exists a dialectic relationship between education and research. That is why it is reasonable to apply the theoretical foundations and practical achievements obtained in the social studies of science dealing with research organization to the organization of university education. One of the essential peculiarities of contemporary scientific activity has

been formulated as the unity of the three “I” - institutionalization, internationalization, and interdisciplinarity (4,11) of science and university education. The united efforts of interdisciplinarily minded scientists warrant both timely and correct solving of complex problems of the world of nature and man and their successful subsequent management. An optimally institutionalized, problem-oriented scientific activity is more effective than a traditional gross discipline-based one. International cooperation occupies a permanently enlarging relative share particularly when expensive tasks should be rapidly solved.

Contemporary and future educational needs impose a timely orientation and adaptation of teacher’s own education towards these regularities of development. The specialists and researchers of the new millennium are educated, trained and post-educated today under the conditions of the existing university educational infrastructure that deserves, in most cases worldwide, substantial reconstruction and optimization facing not only national but also international standards of quality.

The usage of an electronic utility for web-assisted teaching such as Blackboard to post handouts and announcements for students is analyzed (7). Students can retrieve the handout whenever and wherever they want. Instructors can reduce the number of stored hard copy handouts (because they can be stored electronically) as well as reduce handout revision time (because they already are stored in electronic form). Although this is not a perfect tool, it has the capacity to improve paper management issues for teachers, improve student access to documents and targeted supplemental learning aids, engage student interest in course content through technology, and encourage students to take responsibility for their own education.

Tannery *et al.* (10) compiled twenty resource topics into a Website to provide third-year medical students with access to electronic library resources from any community-based clerkship location. These resource topics covered subjects such as hypertension and back pain and linked to curriculum training problems, full-text journal articles, MEDLINE searches, electronic book chapters, and relevant Websites. Sixty-nine per cent of the students accessed the Website on a daily or weekly basis. Over 80 per cent thought the Website was a valuable addition to their clerkship. Web-based information resources can provide curriculum support to students for whom access to the library is difficult and time consuming.

For the first time in the UK, Unwin (13) surveyed postgraduate distance learning (DL) students across institutions. In recognition of the increasing size and variety of courses being offered by DL, she examined 350 students at four UK universities and thus looked at the problem in the light of the recent postgraduate expansion. Over the last decade, the number of DL programs offered by several American and European universities has substantially increased (14). Numerous conventional universities are currently involved in postgraduate DL provision, with new courses planned in every subject area. The terms ‘distance learning’ and ‘off-campus’ are often used interchangeably in Canada and

in the US. In England, the Open University and the University of London External Degree Program deserve a special attention. More and more ‘traditional’, campus-based universities have moved towards provision of courses off-campus, either through franchising arrangements with colleges or through DL (14).

That is why the disadvantages and pitfalls of the local university curricula could and should be overcome by the contemporarily designed forms and means of expanding DL. Thus the opportunities of the modern interpersonal communications being extremely enlarged by the continuously growing world-wide-web environment could create much more optimal preconditions for gradual or even at a leap transition from individual and group higher education and training into individual and team research work. In Bulgaria, however, we are still far from the experiences with DL gained in some countries.

The scientific and technical collaboration between the Medical Faculty of the Aristotelian University of Thessaloniki, Greece, and the Medical University of Varna, Bulgaria, started some years ago. In 1999, a telecommunication connection between these institutions was created. The medical telematic network aims at enlarging the existing collaboration between the scientists and medical students from these universities. Greece provides the financial support within the technical aid to the neighbouring countries.

These facilities will be used for improvement of faculty’s qualification and optimization of student’s graduate and post-graduate education.

The following main services can be provided:

- DL of students and post-graduate students
- Teleconferencing on medical subjects
- Telemedicine activity
- Elaboration and fulfillment of joint projects
- Distant access to electronic libraries
- Electronic mail
- Access to Internet
- Access to university hospital databases, etc.

On January 11, 2000, the first seance of telecommunication bridge between these two university institutions was successfully carried out. An ISDN connection was realized. The Intel ProShare Video System 500 was installed and used. A semiprofessional JVC M camera was made use of. The Information Centre of the Medical University of Varna is currently involved in a series of activities such as videoteleconferencing, preparation of interactive lectures and seminars, multimedia projections, medical videotape projections for small groups of medical post-graduate students, etc. (12).

We believe that in the new millennium thanks to the invaluable help of the Governing Body of the Prof. Paraskev Stoyanov Medical University of Varna and the united efforts of library and information specialists at the Medical University Library and Information Service of Varna our idea of a modern virtual library opened to the future and preserving the rich traditions of our University will be completely realized.

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