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UNITED STATES DISTRICT COURT FOR THE DISTRICT OF COLUMBIA

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ANN B. HOPKINS,

Plaintiff,

v.

Civil Action No. 84-3040

PRICE WATERHOUSE,

Defendant.

Washington, D. C. Friday, March 8, 1985

Deposition of:

LEWIS J. KRULWICH

a witness of lawful age, taken on behalf of the Plaintiff in the above-entitled action, pending in the U. S. District Court for the District of Columbia, pursuant to notice and agreement between Counsel, before Elma S. Dirolf, a notary public, in and for the District of Columbia, whose commission expires September 30, 1989, taken in the offices of Gibson, Dunn & Crutcher, 1050 Connecticut Avenue, N.W., Suite 900, Washington, D.C. 20036, commencing at 1:00 p.m.

> Diversified Reporting Services, Inc. 1511 K Street, N.W. Suite 808 Washington, D.C. 20005 (202) 628-2121

APPEARANCES:

On Behalf of the Plaintiff:

DOUG HURON, Esq. JAMES HELLER, Esq. Kator, Scott and Heller 1029 Vermont Avenue, N. W. Suite 900 Washington, D. C. 20005

On Behalf of the Defendant:

STEPHEN E. TALLENT, Esq. WAYNE A. SCHRADER, Esq. KATHY D. IRELAND, Esq. Gibson, Dunn & Crutcher 1050 Connecticut Avenue, N. W. Suite 900 Washington, D. C. 20036

-and-

ULRIC A. SULLIVAN, Esq. Assistant General Counsel Price Waterhouse 1251 Avenue of the Americas New York, New York 10020

Also Present:

Ann B. Hopkins

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P R O C E E D I N G S

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Whereupon,

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LEWIS J. KRULWICH

was called as a witness and, having been first duly sworn, was examined and testified as follows:

EXAMINATION BY PLAINTIFF'S COUNSEL:

BY MR. HURON:

Q. Would you state your name for the record?

A. Lewis J. Krulwich.

Q. I know you have attended one of these depositions before, Mr. Krulwich. Have yoù ever given one yourself before?

A. No, I have not.

Q. If you do not understand a question, ask me to repeat it and I will try to be as straightforward as possible in asking things of you.

MR. HURON: I assume we have the same stipulation as to reserving objection.

MS. IRELAND: Sure.

MR. HURON: As always, this deposition, like the others we have taken, Plaintiff intends to use for all purposes permitted by the rules.

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BY MR. HURON: 1 Q. What is your educational background? 2 I have a BA from Cornell, majoring in economics, Α. 3 and an MBA from Columbia. 4 Q. When did you get the BA? 5 1961. Α. 6 The MBA? 0. 7 Α. 1963. 8 You went straight to graduate school after Q. 9 college? 10 11 Α. Yes. What did you do after you got your MBA in 1963? 12 ο. 13 I spent six months in the Army and then in 1964 Α. 14 went to work for the National Aeronautics and Space 15 Administration. 16 Q. How long were you at NASA? 17 Approximately six years. Α. 18 What sort of work were you doing? Q. 19 Doing financial analysis, budget analysis and Α. 20 program planning. 21 You said about six years, does that take you up to ο. 22 1970? **Diversified Reporting Services, Inc.** 1511 K STREET, N.W. SUITE 808 WASHINGTON, D.C. 20005 (202) 628-2121

I went to work for the Office of Management Α. Yes. 1 of Budget. 2 Who was running OMB then? ο. 3 Α. I came to OMB the same week, I believe, that 4 George Schultz took over. 5 How long did you stay there? Q. 6 Α. Approximately four years. 7 Were you on the budget side? Q. 8 9 Α. No. What were you doing? 10 Q. 11 I was in the Legislative Reference Division and on Α. 12 the management side. Who did you work for? 13 ο. In the Legislative Reference Division, I worked 14 Α. 15 for Wilf Rommel and in the management side, I worked for 16 Collin Blaydon. 17 ο. In 1974? 18 In 1974 I came to work for Price Waterhouse. Α. 19 Q. Which office? 20 The Office of Government Services. Α. 21 Have you been in OGS ever since? Ο. 22 Α. Yes. **Diversified Reporting Services, Inc.** 1511 K STREET, N.W. SUITE 808 WASHINGTON, D.C. 20005 (202) 628-2121

Q. What position did you enter Price Waterhouse at? 1 I entered Price Waterhouse as a manager. Α. 2 So, when you started at Price Waterhouse, you had, Q. 3 I think it is called, a contract? 4 I believe so, yes. Α. 5 When were you made a partner? Q. 6 I was admitted as a partner in 1978. I am almost 7 Α. certain on that. I forget my years. 8 9 Q. So, it was effective -- I guess it would have been July 1 --10 I believe it was July 1, 1978. 11 Α. When you were serving as a manager in OGS -- for 12 Q. what, for about four years before you became a partner? 13 14 Α. Yes, for three and a half years. 15 What kind of work were you doing as a manager? Ο. 16 Α. By "what type of work" -- by what type of 17 projects? 18 Q. Yes. 19 Α. I worked on projects involving general management 20 of government organizations, improving budget processes of 21 government organizations and the like. 22 Who was running OGS at that time when you were the Q. **Diversified Reporting Services, Inc.** 1511 K STREET, N.W. SUITE 808 WASHINGTON, D.C. 20005

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8 manager. Who was the Partner-in-Charge? 1 Α. Roscoe Egger. 2 Ο. He was the Partner-in-Charge at the time you 3 became a partner? 4 Α. Yes. 5 I think last week there was a reference -- of Q. 6 7 course, Tom Beyer is the Partner-in-Charge in charge now. Right? 8 Yes, he is. 9 Α. There was a reference, I believe, to your being 10 Q. his deputy. Is that a formal title? Are you Deputy 11 12 Partner-in-Charge or do you have a rank like that or a 13 position such as that in the -- in OGS? 14 Α. I have no such rank. 15 Is there such a rank? Q. 16 I am a partner in the Office of Government Α. No. 17 Services. There is no designated Deputy Partner of the Office 18 of Government Services. 19 Q. Which partners have been at OGS as long or longer 20 than you have? 21 I believe I am the second oldest in terms of Α. 22 working with Price Waterhouse. Fred Laughlin started **Diversified Reporting Services, Inc.** 1511 K STREET, N.W. SUITE 808 WASHINGTON, D.C. 20005

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9 approximately six months before I did. 1 2 Q. As a manager? 3 Α. Yes -- oh, I am not certain of that. I am not certain whether he started as a consultant or as a manager. 4 Q. 5 Do you know when he became a partner? Yes, 1979. Α. 6 A year after you did? 7 Q. Α. Yes. 8 So, you are the most senior partner at OGS in that 9 Ο. 10 sense? 11 Α. Well, in the sense of the partner who has been 12 there the longest --13 0. As a partner? 14 Α. That is correct. 15 Which partners do you socialize with, which OGS Ο. 16 partners, if any? 17 Could you explain what you mean by "socialize"? Α. 18 Sure. I assume that you deal with people on a Ο. 19 daily basis in your business. I am asking you are there some 20 partners who you maybe have dinner with, play golf with and 21 things like that? 22 I socialize with Don Eplebaum and occasionally Α. **Diversified Reporting Services, Inc.** 1511 K STREET, N.W. SUITE 808 WASHINGTON, D.C. 20005

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10 with Larry Portnoy and Norm Hollander. That is a general 1 statement. Obviously, at one time or another I may have 2 socialized with others. Those are the primary partners. 3 0. Are you engaged in any outside activities, civic 4 activities, that type of thing, youth activities? 5 I am active in -- at my temple, primarily. Α. 6 Was that true as well before you became a partner? Q. 7 Α. Yes. 8 Would you say that has been your principal outside Q. 9 activity while you have been at Price Waterhouse? 10 Yes, with the addition of some work for a private 11 Α. 12 school in Maryland. 13 When did you first meet Ann Hopkins? Q. 14 Α. I do not recall the date, but I met Ann when she joined Price Waterhouse. I do not recall whether I met her 15 during the interview -- her interview process. 16 17 During her tenure with the firm, do you recall Ο. 18 whether the two of you ever worked together on a particular 19 project? 20 A. Yes. We worked together on two projects for the United States Bureau of Indian Affairs. 21 22 When would that have been roughly? Q. **Diversified Reporting Services, Inc.** 1511 K STREET, N.W. SUITE 808 WASHINGTON, D.C. 20005

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Α. Well, I am not sure of the dates. They were --1 when Ann joined -- I do not have the dates in my mind. 2 She came on, let's say for the record, in August Ο. 3 of 1978, so it would have been within the next year or so 4 after that roughly or --5 Α. Yes, I am sure. 6 What was your relationship on those BIA projects? 7 Q. Were you the engagement partner? 8 9 Α. Yes, I was. She was a manager working directly on the 10 Q. 11 projects? On one project, she was a manager participating on 12 Α. the project. On the second engagement, she was the project 13 14 manager for the engagement. 15 At one point, did she author a contract proposal Ο. for BIA work? 16 17 At one point, we prepared a proposal for Α. 18 additional work under our contract and Ann and I worked on 19 that proposal. 20 Q. Was that successful? 21 Α. Yes, it was. 22 Do you recall the dollar volume approximately of Q. **Diversified Reporting Services, Inc.** 1511 K STREET, N.W. SUITE 808 WASHINGTON, D.C. 20005

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that? 1 I do not recall the precise dollar volume, but I Α. 2 believe it was approximately \$200,000. 3 0. After the BIA projects, did you continue to have 4 dealings with Ann Hopkins? 5 After the BIA project, my primary dealings with Α. 6 Ann Hopkins were casual within the office, casual dealings 7 within the office, plus limited participation on my part on 8 the engagement that she was the project manager of for the 9 10 State Department. That is FMS? 11 Q. 12 Α. Yes. Was that at the time when Price Waterhouse and 13 Ω. another firm were engaged in what is called a fly-off to 14 15 determine who would get the final FMS contract? 16 Α. Yes. From what I have seen of the documents in this 17 ο. case, it seems as though you were a consistent, strong 18 19 supporter of Ann Hopkins' candidacy for partnership. Is that 20 accurate? 21 That is correct. Α. What qualities did you think she had that 22 Ο. **Diversified Reporting Services, Inc.** 1511 K STREET, N.W. SUITE 808 WASHINGTON, D.C. 20005

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commended her for partnership?

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A. I felt that Ann Hopkins was a very good director of -- and manager of projects, did a fine job in that area. I felt that she managed projects and worked with our clients well and I felt that I could work well with her and trust her as a person.

Q. Did she have -- did you believe that she had talent in the area of proposal writing, putting together proposals?

A. That is a broad question with the word "talent."

Q. Do you think she was good at it? That is what I am trying to get at.

A. The proposals that Ann and I worked on together were successful and I felt that she had done a good job on those proposals.

16 MR. HURON: I would like to have this marked as 17 Exhibit No. 1.

18 (Krulwich Deposition Exhibit No. 1 19 was marked for identification.) 20 BY MR. HURON: 21 Q. Mr. Krulwich, what I am showing you for the record 22 is marked as Exhibit No. 1 to this deposition. It is the

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proposal form for Ann Hopkins' candidacy for partnership, which OGS submitted in August of 1982. Have you seen this document before?

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Q. Do you recall who prepared it?

A. I do not recall who prepared the initial draft materials, drafts of the proposal application. Several of us had a role in reviewing the document before it was submitted.

Q. How did that work? Did you have a meeting where this was passed around or was it circulated throughout various offices?

A. No, it was not circulated to various offices. I
 do not know the precise process, but someone within the office
 drafted an initial document.

15 Several of us reviewed the draft, suggested 16 comments or any changes and most likely Tom Beyer prepared the 17 final document.

18 Q. Did you see it in final form before it was 19 submitted?

A. I do not recall.

Q. When you saw a draft, did you concur with it? Did you recall making any changes?

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Α. I do not recall making any changes. I do not 1 2 know. Looking at it now, I am referring to the last Q. page, which is the narrative page. Do you recall having read something close to that at the time? 5 Α. Yes. 6 7 Q. And agreeing in substance with what is there? Α. Well, I am sure at the time that when I reviewed 9 the document I agreed in substance with the document, yes. 10 Ο. The last line says that -- I do not have it in 11 front of me, but it says, "All the partners in the Office of 12 Government Services strongly support her candidacy and look 13 forward to her admission." 14 Were you aware at the time if there were any 15 partners in OGS who did not support Ann Hopkins' candidacy? I 16 am talking now roughly the July - August, 1982, time frame. 17 At that time I was not aware of any partners in Α. 18 OGS who opposed her candidacy. 19 Were you aware of any who did not strongly ο. 20 support, in other words, the first people who might want to

vote "hold" as opposed to "yes"?

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I was aware at the time that partners may have had Α.

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1 questions as to particular aspects of Ann's qualifications, 2 but I was not knowledgeable as to how any individual partner might vote on the application. 3 But you were not aware of any who opposed her Q . 4 5 candidacy? I think you already said that. Α. That is right. 6 7 MR. HURON: I would like to have this marked as Exhibit No. 2. 8 (Krulwich Deposition Exhibit No. 2 9 was marked for identification.) 10 11 BY MR. HURON: I am going to hand you what has been marked as 12 Q. Exhibit No. 2 to this deposition, which is a summary of long 13 14 and short form comments on Ann Hopkins' candidacy and I really just want to direct your attention to Page 2005 where your 15 comments are set forth down at the bottom there. 16 17 Do you recall that this is a summary of your comments or is this everything you said on the long form? 18 19 Α. I do not recall. As far as you can recall now, did the statement 20 Q. set forth accurately reflect your views at the time? 21 Yes, as far as I can recall. 22 Α.

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Q. There are a couple of things here I want to ask you about.

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You said that "Ann is first rate in handling the most difficult client assignments (State Department)," and "most" is underlined. What was particularly difficult about the State Department as a client at that time?

Α. The Department of State was a challenging job from the viewpoints of conducting the job technically and competing against a second firm carrying out a similar engagement and working with our client.

Was the client in a position to be particularly ο. demanding?

13 Α. All clients on complex jobs are particularly 14 demanding, including this client.

Q. You also say that Ms. Hopkins is excellent in training and assisting staff. Could you explain a little bit 17 more about that statement, what you observed that led you to make that particular statement?

19 On her work for me at the -- with the Bureau of Α. 20 Indian Affairs, the staff assigned to the job -- staff members 21 assigned to the job were, in some cases, new to Price 22 Waterhouse or working within the government environment for

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the first time.

I thought Ann did a very good job in working with such staff under such circumstances. This was an example of my basis for making that comment.

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Q. What about the work at FMS in that regard?

A. With regard to FMS, I cannot speak firsthand because I was not assigned to the project for a significant amount of time.

I did have the general impression that she had similar challenges at the Department of State. I cannot speak though, firsthand, as to the results.

Q. When you say "similar challenges" you mean people who were new to that type of work or had to be given assistance and training in how to conduct a government engagement?

A. To my knowledge, the staff assigned to the Department of State represented a diversity of backgrounds and some with more experience and some with less.

And it was a relatively large staff, as I believe, and Ann had to cope with those types of challenges.

Q. As far as you knew, how did she cope with them?A. As far as I knew, she coped with them well. I was

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1 aware, however, of the views of other partners --2 Ο. Have you completed what you were going to say? 3 Α. That Ann had on occasion difficulties in working 4 with staff members. 5 Do you recall when you first became aware of the Q. 6 views of other partners? Was it before or after you filled 7 out this long form? If you remember. I was aware of the views of other partners before 8 Α. 9 I filled out the long form. 10 Ο. Who would those be? I was aware that several partners questioned Ann's 11 Α. 12 interpersonal skills before I filled out the long form such as 13 Don Eplebaum and Ben Warder. 14 ο. Does anyone else come to mind -- before you filled 15 out the long form? Could I be clear on your question as to which 16 Α. 17 partners you are asking me about? I am sorry. Sure. You said, I believe that you 18 Ο. were aware of partners that questioned Ann's interpersonal 19 skills and you were aware that at the time you filled out the 20 21 long form, you mentioned specifically Don Eplebaum and Ben 22 Warder.

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1 I am just asking, at that time, whether you were 2 aware of any other partners who had questioned Ann's 3 interpersonal skills? Α. I was aware that there were partners from around 4 the firm who had questions as to Ann's interpersonal skills 5 before I filled out the long form, yes. There were others in 6 addition to those two. 7 Others at OGS? 8 0. 9 A. Not that I know of. 10 Where were the others? Q. 11 Α. I can recall several and obviously I cannot recall 12 I can recall questions raised about the way in all of them. 13 which Ann worked from Tim Coffey --14 That is in St. Louis? Q. 15 Α. Yes. From Dick Wheaton. 16 Where is Mr. Wheaton? ο. 17 Α. In Washington. The Washington practice office? 18 Ο. Washington, D. C., yes. And from Ken Doctor in 19 Α. 20 our San Francisco office. I do not recall others. 21 Tim Coffey is an MAS partner in St. Louis, is that ο. 22 right? **Diversified Reporting Services, Inc.**

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1 Α. Yes. 2 Q. He would have worked with Ann to a certain extent 3 when she put together the Farmers Home proposal in St. Louis 4 in the summer of 1982? 5 Α. I believe he did work with her for some period during the preparation of that proposal. 6 7 Q. Do you know if Mr. Wheaton had worked with Ann 8 Hopkins at all? 9 I am not certain. I believe he may have worked Α. 10 with her or discussed potential proposal efforts with her, but 11 I am not certain. 12 What about Mr. Doctor? Q. 13 To my knowledge his acquaintance with Ann was Α. primarily or entirely at firm meetings and training sessions. 14 You conclude your long form comments by saying, 15 0. "Ann Hopkins is a fine person with a high sense of integrity. 16 Did you like her? 17 18 Α. Yes, I did. 19 Q. Did you expect her, at the time she was proposed, 20 to be accepted as a partner? 21 Yes, I did. I was aware of the views of some Α. 22 other partners, but I am generally optimistic about all the **Diversified Reporting Services, Inc.** 1511 K STREET, N.W. SUITE 808 WASHINGTON, D.C. 20005 (202) 628-2121

candidates that I support.

Q. The types of comments that you had heard about Ann Hopkins were from some partners you just recounted, had you ever heard similar types of comments about other candidates for partnership?

A. The comments one hears about people are never identical.

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Q. Sure.

A. And I have trouble responding to the word -- to a question using the word "similar." When one thinks about candidates for admission to the firm, the comments about two different people are never identical.

Q. I guess one phrase you had used was "there had been comments about her interpersonal skills." Were there ever situation you can recall where there were comments of a negative nature about other candidates' interpersonal skills?

A. Yes, I do recall comments about other candidates'
interpersonal skills.

19 Q. Were some of them admitted to partnership? I am
20 not asking names now.

A. Since comments on interpersonal skills are made on every candidate and discussed about every candidate, yes, some

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1 candidates that I recall about whom questions were of the 2 raised on interpersonal skills were admitted as partners. 3 Just for the record, those were men, right? Q. 4 Α. The candidates that I recall particularly in any 5 comments as to interpersonal skills were men. As I understand the admissions process, you fill 6 Q. 7 out the long form in September. Is that right? 8 Approximately, yes. Α. 9 Ο. Then a couple of months later somebody from the Admissions Committee comes out for an office visit, around the 10 end of November, the first part of December? 11 12 Α. Yes. This is how we have done it in the last several years to my knowledge. 13 Do you recall talking to Mr. Marcellin from the 14 Q. 15 Admissions Committee when he came to OGS in late November of 1982? 16 Yes, I do. 17 Α. MR. HURON: I would like to have this marked as 18 Exhibit No. 3. 19 (Krulwich Deposition Exhibit No. 3 20 was marked for identification.) 21 22 BY MR. HURON: **Diversified Reporting Services, Inc.** 1511 K STREET, N.W. SUITE 808 WASHINGTON, D.C. 20005

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Q. Mr. Krulwich, what has been marked as Exhibit No. 3 to your deposition is a couple of different memorandums, one of which was prepared by Mr. Marcellin, summarizing his office visit. There are also a couple of other memos that I want to ask you about.

But looking first at the third page of this document, which is numbered at the top, sequentially, 3843, the third part contains Mr. Marcellin's reports on interviews with a number of partners, including you. Could you review the portion, just the part that concerns you?

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A. (The witness perusing document.)

Q. As I understand it, this is Mr. Marcellin's report of the conversation. You did not actually write this yourself. Is that correct?

A. No, I did not write it.

Q. From what you can remember, is that a fair summary of your conversation?

18 A. I do not remember the specific remarks made at the
19 meeting with Roger Marcellin. I remember the meeting, but not
20 the specific remarks.

21 Q. Do you now have any reason to doubt that he 22 reported it accurately?

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A. I do not know whether to doubt it. I do not have specific recollection of the specific remarks made.

Q. I guess what I am asking is is there anything that he reported that is so contrary to what you know you believed at the time that you do not believe today that could have been accurate? I mean, is there anything in there that jumps out at you in there that says, "No, I did not believe that, he must have been reporting for someone else"?

A. Since I do not recall the specific comments made at the meeting, without commenting on the specific words and the precise sentiments expressed, without commenting on those, I have no reason at this point to doubt that I had the general feelings that lie behind the comments made in general.

Q. As I understand it, you also had a meeting with Paul Goodstat concerning Ann Hopkins' candidacy, is that right? Perhaps it was a telephone conversation.

A. (No response.)

Q. Well, let me --

A. I had a meeting with Paul Goodstat, at which time
 we spoke of several subjects, including some aspects of Ann's
 candidacy.

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Q. Let me show you the last page of what has been

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marked as Exhibit No. 3, which is Number 3847. It is a one-page memo by Mr. Goodstat reporting on a conversation you and he had. Could you just review that briefly? I have just a couple of general questions about it.

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A. (The witness perusing document.)

Q. It is my understanding, based on this memo and some other materials, and I would like you to correct me if I am wrong, that first of all a question had been raised about the conduct of some of Ann Hopkins' work on a BIA project, particularly as it related to billing hours. Is that right? That is what you were addressing with Mr. Goodstat?

A. No, no question had been raised as to billing hours. It was an issue of -- there are several issues that are described in this memo, but it was an issue of charging hours and an issue of events at the the quality control review.

Q. As I read the memo, in shorthand, you gave her a
clean bill of health on this?

A. I felt that so far as I knew, the question of charging hours in on the project was a misunderstanding. The events, if there were any, that occurred during the quality control review, I was not specifically aware of.

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1 But I think you did say you saw no reason Q. whatsoever to question her integrity. Is that right? You did 2 not? 3 Based on the events that I was aware of, I had no 4 Α. 5 basis for questioning Ann's integrity. That is correct. Q. Just flipping back to the --6 7 (Interruption to proceedings.) Let's take a short recess. Off the MR. HURON: 8 9 record. 10 (A short recess was taken.) MR. HURON: On the record. 11 12 BY MR. HURON: 13 Going back to your discussion with Mr. Marcellin, Ο. when he conducted his office visit, at the -- the last 14 sentence that is written down in his report on his interview 15 with you, "Thinks he sees improvement." Do you remember 16 17 making a comment along those lines, generally? 18 Α. I do not recall the specific comments made, no. It pretty much applies to all the comments. I do not recall 19 20 the specific comments made there. After Ann Hopkins was proposed, during the period 21 0. 22 when her candidacy and the candidacy of others in the firm **Diversified Reporting Services, Inc.** 1511 K STREET, N.W. SUITE 808

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was under consideration, that is from August, 1982, through, I guess, the end of March, 1983 -- during that six or seven month period, did you have any conversations with Paul Goodstat concerning the status of Ms. Hopkins' candidacy?

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A. Please give me the time period again.

Q. From August, 1982, through the end of March, 1983, when you learned that she had been placed on hold. From the time that your office proposed on the one hand, until you got word that she had been placed on hold on the other during that period, did you talk to -- I am asking first about Paul Goodstat -- concerning her candidacy?

A. Yes, we had one meeting where we discussed some aspects of Ann's candidacy.

Q. Is that the meeting that is reported on by Mr. Goodstat in Exhibit 3, the last page, that we were talking about a few minutes ago?

A. Yes.

Q. Did you have any other discussions with Mr. Goodstat?

A. Not that I recall.

Q. Do you recall whether you had any discussions with anyone on the Policy Board, other than Mr. Goodstat,

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29 1 concerning Ann's candidacy? 2 Α. Of course, there was the discuss with Roger 3 Marcellin that you referred to before. 4 Q. Right. Apart from that? No, I do not recall any other conversations. 5 Α. When did you learn that Ann had been placed on ο. 6 7 hold? I do not know the dates. It was somewhere in the 8 Α. period of March or early April of 1983, I believe. I learned 9 of her being placed on hold from a telephone conversation with 10 11 Tom Beyer. Where was he at the time? 12 Ο. I do not recall, but he was out of town. 13 Α. 14 Q. He called you and told you that Ann had been placed on hold? 15 16 Α. Yes. 17 Q. Did he tell you how he had learned that? That he had learned that from a telephone call he 18 Α. had received from Joe Connor. 19 20 Q. Did he tell you anything about the conversation he 21 had had with Mr. Connor? 22 Α. He told me that Mr. Connor had requested that we **Diversified Reporting Services, Inc.** 1511 K STREET, N.W. SUITE 808 WASHINGTON, D.C. 20005 (202) 628-2121

30 1 tell him that she had been placed on hold, that we tell Ann 2 that the opposition to her candidacy had included several of the more senior partners and that we tell Ann that he would 3 like to meet with her, "he" being Joe Connor, in the near Δ future. 5 This is what Tom Beyer told you Joe Connor had 6 Ο. told him? 7 Α. That is correct. 8 What did you do at that point, after having talked 9 Q. with Mr. Beyer? 10 Within a day or so after talking with Tom Beyer, I 11 Α. suggested to Ann that we meet. 12 Did you meet? 13 0. 14 Α. Yes. What did you say? 15 Q. I told Ann that I had been told that she had been 16 Α. placed on hold and that -- and I told Ann the other times that 17 had been suggested to me by Tom Beyer. 18 19 Ο. Did you and she have any discussion of what was meant by "opposition from the more senior partners"? 20 21 Α. As I recall the conversation, when I told Ann that some senior partners of the firm had not supported her 22 **Diversified Reporting Services, Inc.** 1511 K STREET, N.W. SUITE 808 WASHINGTON, D.C. 20005 (202) 628-2121

candidacy, she asked me what was meant by a "senior partner." 1 I generally recall my response as being, "I really 2 do not know how such a term is defined," and I suggested she 3 think out loud for me as to who of the partners that she had 4 worked with during her time at Price Waterhouse may have had 5 sufficient time with her to have to submitted a partner 6 evaluation form. 7 Did you and she have this sort of discussion, sort Q. 8 of running down names? 9 I recall her listing names of partners with whom 10 Α. she had worked and our speculating together as to whether they 11 might be, indeed, senior partners. 12 At the end of your conversation, were you 13 Ο. confident that you had identified the "senior partners" in 14 15 question? We really did not try to identify the senior 16 Α. partners in question. We were, at that point, merely 17 18 speculating. How long did that conversation then last, roughly? 19 Ο. Probably in the neighborhood of a half hour to an 20 Α. 21 hour. How did it end? On what note did it end? Did you 22 **Q**. **Diversified Reporting Services, Inc.** 1511 K STREET, N.W. SUITE 808 WASHINGTON, D.C. 20005

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suggest anything to her about what you should do further?

A. I do not recall precisely how it ended, but I am quite sure it ended with my suggesting that she give the whole matter some thought and that she speak with Tom Beyer, our Partner-in-Charge, when he returned to the office and that she set up an appointment with Joe Connor, our senior partner, in New York as he had requested.

Q. Following that initial meeting, when you told Ann Hopkins she had been placed on hold, between that time and the meeting in July, when the partners discussed her candidacy again, and I take it we are talking about roughly a three month period here, at any point did you have any additional meetings with Ann to discuss her candidacy?

14 A. I recall one meeting where we had lunch and15 discussed her candidacy.

16 Q. Do you recall what you said at that meeting and 17 what she said?

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A. (No response.)

Q. Let me be more specific. Do you recall whether you gave any estimate of what her chances would be of becoming a partner?

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A. I, of course, cannot remember the specifics of

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what I said, but in general I do recall suggesting to Ann that she had a chance to become a partner in Price Waterhouse, that it was difficult to gauge the -- it was difficult for me to gauge the exact probability of that occurring, but that it would not be easy.

And I recall telling Ann that in my view, she should stay and try to become a partner in Price Waterhouse.

Q. She did that. Right?

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A. She stayed with Price Waterhouse until she left Price Waterhouse.

Q. Through a time when her candidacy was again considered?

A. She stayed until her candidacy for the subsequent
year was considered by the partners of OGS.

Q. When you told Ann that it would not be easy in your estimation for her to become a partner, why did you say that?

A. While I did not have specific data or information on the matter, it was my general feeling at the time that it was always more difficult for someone who had been placed on hold for a year to be admitted the subsequent year, then a person proposed for candidacy the first time.

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That was my feeling at the time, although it was not based on any particular information that I was privy to.

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Q. I take it that type of reason could have applied to anyone who had been placed on hold?

A. Yes, because generally the reason that someone is placed on hold is because significant questions were raised about that candidacy and that by definition would raise some question in my mind as to the probability of being admitted the subsequent year.

Q. Was there -- were there any other reasons apart from the general proposal that she had been placed on hold? Were there any reasons particular to her or what you knew about either her or about the partners feelings towards her that caused you to assess her chances as being -- chances for partnership as not being easy?

A. I knew that significant questions had been raised about the candidacy of Ann Hopkins and that was the reason why she had been placed on hold.

I did not have any basis for concluding particularly that the questions raised about her candidacy were more or less than other people who were held in that particular year.

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Q. Do you ever recall describing her candidacy as "controversial"?

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A. I think her candidacy was controversial, yes.

Q. For the reasons you have just given or what? Why do you think it was controversial?

A. I think there were differences of views among the partners as to her candidacy and that was the basis for her being held.

Q. Did you at any point either in the -- you have described now two meetings that you had with Ann after she was placed on hold; the first one when you advised her that she had been placed on hold; and, a second one, a luncheon meeting. Do you recall any other meetings you had concerning her candidacy?

A. I do not recall any other specific meetings.
 Perhaps you ought to state for me the time period that --

Q. We are talking from the end of March, when you learned that she had been placed on hold, March, 1983, up through the partners meeting in July of 1983, at the time her candidacy was again discussed within OGS.

A. I am sure we spoke. But I do not recall any
specific meetings.

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Q. At the two meetings that you do recall, at either of those, do you recall giving Ann any advice or counsel as to what she might do to improve her chances?

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A. I only recall some general suggestions such as that I would concentrate my efforts, that is, she should concentrate her efforts, on the projects to which she was assigned and perhaps look for the opportunity to work with some additional partners in OGS.

Q. I have asked you whether you talked to Paul Goodstat before Ann was placed on hold about her candidacy and you said you did not recall any conversations, except for the one which is documented in the record.

At any time after Ann was placed on hold, did Paul Goodstat call you or did you talk to him about anything that Ann could do to improve her chances?

Did he ever get in touch with you and say, "Lew, these are some things I think would be profitable for Ann Hopkins. Would you pass these along to her," anything like that that you can recall?

A. It could be, but I do not recall.

Q. Do you know him reasonably well, Goodstat?

A. Well, I know Paul Goodstat very well. He was the

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37 1 person who primarily hired me. Do you remember the partners meeting in July of 2 Q. 3 1983 where candidates were discussed, who would be proposed 4 for partnership as of August, 1983? 5 Α. In general, yes, I do. Now, at that point, Tom Colberg was proposed. Is Q. 6 7 that right? Yes, that is correct. 8 Α. Ann Hopkins was discussed? 9 Q. 10 Α. That is correct. As I understand it from Tom Beyer's deposition and 11 Ο. also from some memos, Mr. Beyer said that Ann Hopkins had --12 I believe he said, "Three strong supporters," and indicated 13 one was himself and I believe another was you. Is that 14 15 correct? I was a supporter of Ann Hopkins, yes. 16 Α. Do you know who the third was that Mr. Beyer would 17 Q. have been referring to at that point? 18 No, I do not. 19 Ά. And he talked about two opponents and I believe --20 Ο. two "strong opponents" now -- and I understand that they are 21 Mr. Eplebaum and Mr. Warder. Is that your recollection? 22 **Diversified Reporting Services, Inc.** 1511 K STREET, N.W. SUITE 808 WASHINGTON, D.C. 20005 (202) 628-2121

1 I do not recall Tom's comment about "two strong Α. opponents." However, I do recall that Ben Warder and Don 2 3 Eplebaum raised questions about Ann's candidacy. In your office who would "RPK" be? Δ Q. 5 Α. Robert Kelly. He is a partner within OGS? 6 ο. He was a partner within OGS at that time. He is a 7 Α. 8 partner in our Washington, D.C. office at the current time. MR. HURON: Let's have this marked as Exhibit No. 9 10 4. 11 (Krulwich Deposition Exhibit No. 4 was marked for identification.) 12 13 BY MR. HURON: Mr. Krulwich, what has been marked as Exhibit 4 to 14 Q. your deposition is some handwritten notes, five pages, which 15 previously had been identified by Mr. Beyer as notes he took 16 during the discussions of Ann Hopkins' candidacy in July of 17 18 1983. As you can tell, they are hardly verbatim, but they are notes he made at the time. 19 The reason I had asked about Mr. Kelly is that on 20 the third page of these notes there is a remark attributed to 21 an "RPK" that says, "Two partners feel so strongly, can't 22 **Diversified Reporting Services, Inc.**

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overcome this." I believe that is what it says.

Do you see the "RPK" reference there?

A. I see the "RPK" reference, but I cannot read it.

Q. Is that what is -- is that how these meetings work? That is a general question. Let me be more specific. There are a couple of partners who are opposed, Mr. Warder and Mr. Eplebaum, the question is can OGS support someone given this type of opposition? That is, at least, part of the discussion you were having?

A. One aspect of the discussions at the meeting were with regard to the support for Ann's candidacy among the partners within OGS.

Q. And the remark from Mr. Kelly is that "two are opposed," and I am paraphrasing, "can this be overcome." Did you discuss whether the office needed to have unanimity or consensus or some degree of virtually unanimous support for a partnership proposal to be made? Was that aspect of the things discussed, if you can recall, at that meeting?

A. First, I do not recall the point in your question that only two were opposed. I do not recall how many were opposed.

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Secondly, we did, to my recollection, discuss the

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extent to which it was desirable for the partners of OGS to support any candidate that we placed forward for nomination in order for the candidate to have a realistic chance of being admitted.

Q. What was the result of that discussion? Did you reach any conclusion?

A. I believe the conclusion was there was insufficient support for Ann's candidacy within the partner group of OGS.

Q. Did you reach any conclusion on the broader question of how much support, generally, a partner candidate should have before the name was proposed?

A. I do not recall any specific answer to that question.

Q. In these notes, there are a few references to "LJK." Is that you?

A. Yes.

18 Q. One of the first references is you referring to 19 Ann as a "strong candidate." Would that have been consistent 20 with your view?

A. Yes.

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Q. Down at the bottom of the page, "That she was a

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team player"? Would that be consistent? Α. That would have been consistent, yes. Ο. On the fourth page, Page 3553, it looks like there is an interchange between you and "SH" who I think would have been Steve Higgins. Is that right? Α. I believe so. 0. Where Higgins says something to the effect of, "It is not a question of interpersonal skills. Have dif.," maybe that is "difficulties," "with project management skills and ability to develop staff. Able to get job done, intelligent." Then your comment here is, "Be more specific about project management." Do you recall that interchange with Steve Higgins where he raised some questions and you said, "Be more What are you talking about? specific"? No, that is too specific part of a very long Α. meeting for me to recall it exactly. Do you recall hearing any specifics at the meeting Q. 19 about deficiencies in management skills or technical skills that you thought were compelling, that you agreed with? 20

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The way in which I approach these considerations, Α. considerations of candidates for partner, and meetings such as

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this, is to think about my own particular experiences with the various candidates.

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It was clear from that meeting that other partners had had different sets of experiences with Ann Hopkins and different reactions to Ann Hopkins.

I had no particular basis for agreeing or disagreeing with the comments. But it was clear that different partners in the office had different views.

Q. I take it that if the decision had been up to you solely, and it was not, but if it had been just your vote that counted, she would have been proposed in August of 1983?

A. If I had been the only partner in OGS, she would have been proposed in 1983.

Q. The last comment in Mr. Beyer's notes that is attributed to you -- once again it is sort of scrawled -- I think this says, "In certain situations --" there is something penned in. It looks like "developing proposals," "she is the beset that we have."

19 I think that is what that says, but let me ask 20 you, do you recall making a comment to the effect that Ann 21 Hopkins was the best person in the office in terms of certain 22 things such as developing proposals?

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A. I cannot remember a specific comment at the meeting.

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Q. Would that have been consistent with your views?A. I think that with regard to this comment and other

comments that perhaps one makes, the intent behind my comment was probably that in my view, when one thinks about the range of people that we have in the office or the range of people that we are considering for the partnership, Ann Hopkins would have been in the upper end of that range.

I cannot say specifically whether one is the best or the next to best, but the general intent behind my comment was to indicate my overall feeling.

Q. My understanding is that this meeting ended with the decision to tell Ann that she would not be proposed in August of 1983 and that she would have a very slim chance of being proposed the next year. Do you recall that formula?

A. No, I do not recall that formula exactly. I recall that we had decided to tell her that she would not be proposed that year, but I do not recall what we had decided as to her chances of being proposed the following year.

Q. Do you recall if she was going to be told anything else besides the fact that she was not going to be proposed as

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of August of 1983?

A. I do not recall specific deliberations at the meeting, although we would normally tell a person why he or she would not be proposed.

Q. But you do not recall that, in fact, being deliberated?

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A. I do not recall that.

Q. Since you have been a partner at OGS, since I think you said, July 1 of 1978, do you know how many partner candidates have been proposed by the office and not become partners?

A. To my knowledge, up to the present time, Ann was the only candidate that had been proposed, but not admitted by OGS.

Q. You had a meeting last summer, that is, July of 1984, to propose candidates as of July of 1985. Is that correct?

18 A. That is correct. I do not remember if it was in
19 July, but it was last summer.

Q. Okay, fine. And you recall that Karen Nold was proposed?

A. Yes, I do.

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1 Q. Do you recall whether any partners were opposed to 2 her candidacy? 3 Α. I do not recall any partners opposed to her candidacy. 4 Have you seen the long or short forms filled out 5 Q. 6 on Karen Nold filled out by OGS partners? 7 Α. I do not see the partner evaluation forms No. 8 filled out by other partners. Have you discussed that with any partners? 9 Q. 10 Α. No, I have not. 11 MR. HURON: Let's break for a couple of minutes. Off the record. 12 13 (A short recess was taken.) 14 MR. HURON: On the record. BY MR. HURON: 15 Have you ever voted against a partnership 16 Ο. 17 candidate? I do not think I have voted "opposed" to a 18 Α. 19 candidate. 20 Q. Have you voted "hold" on some candidates? 21 Α. Yes. 22 Without naming names, can you recall generally Q. **Diversified Reporting Services, Inc.** 1511 K STREET, N.W. SUITE 808 WASHINGTON, D.C. 20005 (202) 628-2121

what the grounds were on which you would vote "hold"?

A. Some were on the grounds of the need for demonstrating more results in practice development, some in demonstrating that some aspects of carrying out engagements is improved and some on demonstrating that some aspect of working with fellow staff members and partners is improved.

Q. In terms of the last characteristic, demonstrating improvement in working with fellow staff and partners, is that something that has come up on one occasion or more than one?

A. I do not recall the precise number of times it has arisen.

Q. Do you recall whether the individuals in question were admitted to partnership at the time that you voted hold?

 A. Your question refers to the same year that I had a -- were admitted?

Q. That is correct.

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A. I do not recall an instance where a person was
admitted the same year that I recommended "hold" on that
criteria.

Q. Except for Ann Hopkins, do you recall any other instances in which OGS has considered proposing a candidate for partnership, but has rejected that candidate on grounds

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dealing, at least in part, with interpersonal skills?

A. The considerations within OGS for partner include the consideration of all the senior managers of the office with sufficient experience to be considered for partner.

Q. Let me stop you there, just to make sure I understand what you are saying. In other words, everybody who has been a manager four or five years is automatically considered?

A. The office goes through a process whereby a determination is made for all the managers as to when they might be candidates for admissions as partners, their strengths in those areas that perhaps they need to improve.

Since the criterion you mentioned in your question is an important criterion for the office, there have been others within the office whose path towards partnership has been affected by the need to improve their interpersonal skills.

Q. Let me be a little more precise. You are talking about assessing all of the candidates in the office. Is that in terms of preparing what is sometimes called the "partnership forecast"? A three year forecast?

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A. It is part of that overall process, yes.

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Q. On the partnership forecast, a person's name is placed with just an estimated date when they will become a partner, although there is no guarantee. Is that right?

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A. Well, they are placed with an estimated date as to when the office will propose for being admitted as partner. That is correct.

Q. Let's just concentrate on individuals whose names have appeared on partnership forecasts, so that -- and as I understand it, those are individuals whom the office thinks might well be considered as partners, they might well be proposed as partners? That is correct, is it not?

A. Not entirely. The forecast list only includes those people within the office that we project we will propose for admission within the following three years.

There are others on the staff who we may very well propose and might contemplate proposing in year four or five, et cetera.

Q. Looking only at the three years and at individuals whose names have appeared on a partnership forecast, can you think of any occasion in which such an individual has been discussed at a partnership meeting for proposal and has been rejected on grounds relating to interpersonal skills?

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Α. You will have to be more precise with your question to me. I am not understanding what you are asking me. Rejected for what?

Ο. Rejected for proposal, as Ann Hopkins was considered, and the partners in OGS decided not to propose her in August of 1983 -- let me ask you first, did that happen with anybody else? Has anybody else been considered, whose name was on the partnership forecast, seriously debated at a partnership meeting and the decision has been, "No, we are not going to propose this individual"?

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Α. Yes, that has occurred.

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On how many occasions? Q.

Oh, I do not recall how many, but it has -- it is Α. a -- we have a large staff within our office and we propose relative to that large staff a small number of persons for 15 partner each year, so that significant numbers of people are either held for consideration by the office to subsequent 17 years or a decision is made that they will not be proposed for 18 19 partner.

As to those, the latter, have there been any ο. besides Ann Hopkins where the significant factor related to interpersonal skills?

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A. Interpersonal skills is one of the primary criteria that I believe most partners use in evaluating partner candidates.

There have been senior managers, who have not been proposed, where the basis for such a decision has, at least in part, included the need to improve interpersonal skills.

Q. Are we speaking of managers whose names had, indeed, appeared on the partnership forecast?

A. To be honest, I do not recall all the names on the partnership forecast list. There have been senior managers within the Office of Government Services who have been seriously discussed, who have not been proposed in part, because of the need to improve that area. Yes.

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Q. Who would they be?

A. With the one reservation that I do not recall the names -- all the people included on the three year list -- so I cannot be certain whether this person was, indeed, on this three year list.

One person who was not proposed because -- in part because of the need to improve some aspects of this criterion was David Ziskie.

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Q. When did that discussion occur?

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A. I am not certain, but I believe at the last two meetings.

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Q. As far as you know, did he have a record in terms of practice development that was comparable, say, to Ann Hopkins in terms of the volume of business he had helped to bring in?

A. I cannot compare individuals, different persons, with regard to the amount of work that is developed by the firm that can be attributed to them.

First, I have -- I find it difficult within the context of our practice to attribute work which the firm secures to any one individual.

I believe that the work that we secure is generally the result of a team effort involving many people within the office.

Secondly, different people within the office receive the opportunity to work on different proposal opportunities. In some cases, those proposal opportunities may be for jobs with lower fees or higher fees of greater difficulty or lesser difficulty of new practice areas for the firm or practice areas for the firm that we have previously been practicing in.

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I cannot compare the results of individual people in the manner in which your question suggests.

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Q. Mr. Krulwich, a little earlier when I asked you for the grounds for some of your votes for "hold" on individual partnership candidates, you said that one of the grounds that you recall was the need for the individual to demonstrate themselves in the area of practice development.

That suggested to me that you could make some judgment about an individual's abilities in the area of practice development and, in fact, have made such judgments.

My question is, in terms of David Ziskie, in the area of practice development, would your judgment that he had the same demonstrated results that Ann Hopkins had had?

A. No, I do not think that the cumulative efforts of the practice development work that David Ziskie had participated in resulted in success to the same degree of those that Ann had participated in.

Q. In your judgment, Mr. Krulwich, had Ann Hopkins been a man and had had the same types of comments made about her and the same types of demonstrated strengths, would she have been admitted to partnership at Price Waterhouse?

A. No, I do not believe so.

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1 Q. Using the same set of assumptions, would she have 2 been proposed by OGS the second time after being placed on hold? 3 No, I do not believe that being a man or woman 4 Α. 5 would have had any bearing on the matter. MR. HURON: That is it. I have nothing further. 6 Off the record. 7 8 (Whereupon, at 3:16 o'clock p.m., the deposition of LEWIS J. KRULWICH was concluded.) 9 ***** 10 11 I have read the foregoing pages which reflect a 12 correct transcript of the answers given by me to the questions 13 herein recorded. 14 15 16 DEPONENT 17 DATE **Diversified Reporting Services, Inc.** 1511 K STREET, N.W. SUITE 808 WASHINGTON, D.C. 20005 (202) 628-2121

CERTIFICATE OF NOTARY PUBLIC 1 I, Elma S. Dirolf, the officer before whom the 2 foregoing deposition was taken, do hereby certify that 3 the witness whose testimony appears in the foregoing 4 deposition was duly sworn by me; that the testimony of said 5 witness was taken by me using stenomask dictation and 6 thereafter reduced to typewriting under my direction; that 7 said deposition is a true record of the testimony given by 8 said witness; that I am neither counsel for, related to, nor 9 employed by any of the parties to the action in which this 10 deposition was taken; and, further, that I am not a relative 11 or employee of any attorney or counsel employed by the 12 parties hereto, nor financially or otherwise interested 13 in the outcome of this action. 14

Elma S. Diroi

Notary Public in and for the District of Columbia

My commission expires September 30, 1989

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(202) 628-2121





ANN B. HOPKINS

OGS

U01997 PRINATE

PROFOSAL FOR ADMISSION TO PARTNERSHIP AT JULY 1, 1983

Name ANN BRANIGAR HOPKINS	Office	OGS
	Department	MAS
Attained age at July 1, 1983 <u>39</u>	Place of birth Galv	veston, Texas
Citizenship USA	For MAS candidates, in	ndicate specialty:
Marital Status <u>Married</u>	EDP FPC X	Management Science/ Modeling
Age(s) of children $\frac{6.5 \& 2}{2}$	OPC	Other (indicate) Large Project Managemen
Colleges and degrees with ye	ars attended and honors	, if any:
Hollins College, B.A., with	honors, Sept. 1961-June	1965
Indiana University, M.S., Se	pt. 1965-June 1967	
CPA certificate: Yes No	What state(s)	
Date Date of Date of engaged 8/7/78 contract 8	Years (busy seas) /7/78 rience through J	ons) of actual expe- une 30, 1983:
Interruption in PW service _	N/A PW	5
Describe	Other equivaler (describe un experience)	nt <u>11</u> der príor business
Prior business experience: American Management Systems, Touche Ross & Co., Managemen	Management Consultant, t Consultant, 1973-1977	1977-1978

Computer Usage Company, Systems Consultant, 1970-1973 Computer Sciences Corporation, Assistant Department Manager, 1969-1970 International Business Machines, Senior Systems Analyst, 1967-1969

Offices to which attached and dates:

Office of Government Services, 8/78 to present

Significant outside activities (list professional memberships only if active in committee or officer roles):

With her full-time client load (over 2,400 chargeable hours for each of the past two years) and her family responsibilities, Ms. Hopkins has had little opportunity to pursue significant outside activities.

- 2 -

ANN BRANIGAR HOPKINS NAME

Participation in ASR, Peer Review, major C/E assignments or other significant firmwide activities during the past five years (indicate name(s) of partner(s) responsible for ASR and Peer Reviews or activities):

	Activity	Supervising Partner	ļ	lours	Dates
0	MAS Quality Control Review - Houston	J. W. Kerch	ner	40	6/9-11/82
С	Major proposal to	T. M. Coffe	e y	100	7/14 - 8/6/82
С	Farmers Home Admin. Discussion moderator at Mgmt. Group Semin Chargeable hours for variations from the	nar D. F. M each of th norm)		8 ars (explain	significant
		F/Y 1982 1981 1980 1979 1978	1,062 (N/A		<pre>writing efforts) "") </pre>
	Major clients or pro date's time) during	ojects* (ove the past f:	er 100 annual d ive years.	chargeable no	
	Client or Project	Projec	ement or t Partner	<u>Chargeable</u> 1982 1981	hours to 6/30 1980 1979 1978
	Bureau of Indian Affa Financial Managemer System Conversion	J. A	Adams	2442 2507	600 1000 400
			1		

2442 2507 400

Distinguishing characteristics - how will this person contribute to enhancement of the partnership in the manner described in PAR 015?

T. Beyer N. Statland

D. Epelbaum

B. Warder

See attached memorandum

Dept. of State - Design & Implement Worldwide

System

Financial Management

48~

Charge Pa€ (Or other proposing partner)

*Including tax department assignments on multiple clients for one

ATTACHMENT TO <u>PROPOSAL FOR ADMISSION</u> TO PARTNERSHIP AT JULY 1, 1983 ANN BRANIGAR HOPKINS

Ann Hopkins performed virtually at the partner level for the last two years for the U. S. State Department. While many partners were "involved" with the client, State Department officials viewed Ann as <u>the</u> project manager, supervising twenty staff and ten client personnel. This was a difficult job--highly competitive, demanding delivery schedules, and a volatile client. For two years of late nights and long weekends, Ann carried her team through requirements definition and conceptual design of a worldwide financial management system which embraced all accounting, budgeting, disbursing, financial reporting, payroll, and property systems, as well as such technical issues as data processing design, mini-computer distributed networks, world-wide telecommunications, cost allocation, and establishment of accounting principles. In short, this single engagement included the core of the fastest and largest element of our MAS practice.

Then, with the deft touch of an outstanding professional, Ann delivered a superior, distinctive proposal describing our detailed approach to, and qualifications for, the implementation of the FMS in embassies and posts throughout the world. It was an outstanding performance and the State Department agreed as they awarded the \$25 million project to our firm.

Ms. Hopkins brought an eleven-year background in large systems projects to the firm. In her five years with the firm, she has demonstrated conclusively that she has the capacity and capability to contribute significantly to the growth and profitability of the firm. Her strong character, independence and integrity are well recognized by her clients and peers. Ms. Hopkins has outstanding oral and written communication skills. She has a good business sense, an ability to grasp and handle quickly the most complex issues, and strong leadership qualities. Ms. Hopkins has proven that she can market, manage and control large, technical, computer-based systems design and development projects. This highly developed skill is adaptable to both commercial and public sector clients and is an especially critical need for MAS activities in all offices. All the partners in the Office of Government Services strongly support her candidacy and look forward to her admission.

A.B. HOPKINS	M012
SHORT FORM	
<u>#1</u>	Kelly
No comments. (Yes)	-
My only contact with Ann was on the FMHA pro- posal this past July/Aug. She tended to alienate the staff in that she was extremely overbearing. Ann needs improve- ment in her interpersonal skills. She also demonstrated an apparent lack of tech skills. (Insuff)	Green
Ann's performance at the State Dept can only be described as "fantastic." She knows how to deliver superior, distinctive client services. (Yes)	Laughlin
Ann has the "will" to get things done. There is no question as to who leads the projects she is responsible for. Ann has very high strength of conviction. (Yes)	Lohneis
I am bothered by the arrogance & self-centered attitude that Ann projects. Also while she may be admired by some she appears to be simply tolerated by others. She may not be of value outside current (OGS) enviornment. (Insuff)	Haller
Observation through office association. (Yes)	Simonetti
<pre>Ann is hardworking, determined & relentless. She can also be abrasive in dealing with staff members. I have no question about her tech competence. I believe the key question regarding her admis- sion is "Will her personality limit her ability to successfully market work, retain staff & maintain satisfactory relations with her ptrs?" (Insuff)</pre>	Hartz
I have known Ann for the last 2 yrs. Her office is next to mine. I have not worked with her, but have been an interested observer of her mgmt of the lst State Dept project & her rapid growth as a pro- fessional & as a person. She unquestionably has the scope, stamina, skills & experience to run success- fully the very large projects that contributed so much to our present & potential growth. As a person she has matured from a tough-talking somewhat masculine hard-nosed mgr to an authoritative, for- midable, but much more appealing lady ptr candidate She should now become a lady ptr. (Yes)	1

A.B. HOPKINS SHORT FORM #2

I was second on a large project for Bureau of JB Adams Indian Affairs. Ann was project mgr. (Yes)

I believe Ann does not possess the leadership qualities we desire in our ptrs. Also, in my exposure to her, albeit about 3 yrs ago, I seriously questioned her tech knowledge of data processing. (No) M012

Wheaton

M012

A.B. HOPKINS SHORT FORM #3

Known through frequent in-office interaction & review of proposals prepared by her. (Yes)	Jones
During the QCR Ann demonstrated a high degree of independence & impartiality of mind & courage of her convictions in evaluating the jobs she was	PR Pcwell
assigned. She is however somewhat lacking in the con- geniality dept. (Yes)	6 m a a a
I have observed Ann on a casual in-office basis for the period 8/79-12/81. I have been impressed & would be pleased to have her as a ptr. (Yes)	Gross
Strength - ability to "pull together" the details into the QCR report, take charge attitude. Weaknesses - not good communicator, seemed "rough". (Insuff)	Kercher
I have no first hand working relationship with Ann. All my input comes through 3-5 MAS sr mgrs who have worked with her extensively - it is uniformily <u>negative</u> . She is not tech re- spected & her interpersonal relationships are extremely poor. (Insuff)	Docter
Relationship - Has offered to teach numerous times & has taught some MAS seminars, which is my only relationship to Ann. She appears to me to be articulate, tough minded, supportive of PW as opposed to being self-serving. (Insuff)	Markstein
<pre>While I have only limited exposure to Ann as a result of work in the OGS office, I do not want her as my ptr. I cannot comment on her technical skills, however she is universally disliked by the staff and, in my judgment, does not possess the inter- personal skills or personal attributes that are critical. (No)</pre>	Everett
Basis of evaluation - exposure to candidate at firm mtgs. (No)	Carroll
I know Ann through: attending a CE course she instructed; attending a MMGS seminar with her; having several discussions with her relating to governmental pricing. (No)	Brugos
Ann is a "tough cookie." She is a no nonsense; take charge type of person. There was no question in the minds of the staff of the State Dept job as to who was running the engagement - Ann was. (Phase I). (Y	Hart es)

M012

A.B. HOPKINS SHORT FORM #3 - Page 2

In 1980 I conducted an ASR (QCR) in OGS; which included reviewing a project for the Bureau of Indian Affairs which Arn served as project mgr.

During my review of the BIA engagement, I was informed by Ann that the project had been completed on sked & within budget. My subsequent review indicated a significant discrepancy of approx \$35,000 betw the proposed fees, billed fees & actuals in the WIPS. I discussed this matter with Ann, who attempted to try & explain away or play down the discrepancy. She insisted there had not been a discrepancy in the amount of underrealiza-Unsatisfied with her responses, I tion. continue to question the matter until she admitted there was a problem but I should discuss it with Krulwich. My subsequent discussion with Lew indicated that the discrepancy was a result of 500 additional hrs being charged to the job (at the request of Bill Devaney .. agreed to by Krulwich) after it was determined that Linda Pegues, a sr consultant from the Houston off working on the project, had been instructed by Ann to work 12-14 hrs per day during the project but to only charge 8 hrs per day. The entire incident left me questioning Ann's staff mgmt methods & the honesty of her responses to my questions.

In July/Aug 82 Ann assisted the St. Louis MAS practice in preparing an extensive proposal to the Farmers Home Admin (the proposal inc 2800 pgs for \$3.1 mil in fees/expenses & 65,000 hrs of work). The proposal was completed over a 4 wk period with approx 2000 plus staff/ptr hrs required based on my participation in the proposal effort & sub discussions with St. L MAS staff involved. Ann's mgmt style of using "trial & error techniques" (ie, sending staff assigned off to prepare portions of the proposal with little or no guidance from her & then her subsequent rejection of the products developed) caused a complete alienation of the staff towards Ann & a fear that they would have to work with Ann if we won the project. In addition, Ann's manner of dealing with our staff & with the Houston sr consultant on the BIA project, raises questions in my mind about her ability to develop & motivate our staff as a ptr. (No) Fridley

A.B. HOPKINS SHORT FORM #3 - Page 3

FR Johnson My contact is limited to a few conversations. She is very intelligent but appears to be weak in interpersonal skills. (Insuff)

Ann participated in Houston QCR in 82. Prior to that she managed a job that I provided a staff consultant to work for her (the 79-80 Bureau of Indian Affairs) - where the staff worked 10 or more hrs/day & reported 8 hrs.

This classic OGS technique blew up in my face when upon return, the staff said what do I do to get paid for the 500+ hrs worked & not reported? (No)

I worked with Ann in the early stages of the 1st State Dept proposal. I found her to be a) singularly dedicated,

b) rather unpleasant. I wonder whether her 4 yrs with us have really demonstrated ptr qualities or whether we have simply taken advantage of "work-aholic" tendencies. Note that she has held 6 jobs in the last 15 yrs, all with outstanding companies. I'm also troubled about her being (having been?) married to a ptr of a serious competitor. (Insuff--but favor hold, at a minimum)

Ann's exposure to me was on the Farmers Home Admin proposal. Despite many negative comments from other people involved I think she did a great job and turned out a first class proposal. Great intellectual capacity

but very abrasive in her dealings with staff. A suggest we hold, counsel her and if she makes progress with her interpersonal skills, then admit next year. (Hold)

M012

Devaney

Whelan

Blythe

A.B. HOPKINS LONG FORM VI.

She can write, sell, perform & collect systems assignments like I've ever known. This gal will bring in for more than she could ever hope to take out of the firm. (Yes)

Ann has many superior qualities. She is innovative, highly intelligent, articulate, self-confident & assertive. She has worked long & hard in a difficult environment & has gained the respect of the client. She has played the key role in our PD activities at the State Dept.

At time, however, she can be abrasive, unduly harsh, difficult to work with &, as a

result, causes significant turmoil. Nonetheless, she has made an almost unprecedented contribution to the firm & deserves to receive our serious consideration for admission. (Yes)

Outstanding MAS professional in fastest growing area of MAS (+OGS) practice -- systems design & implementation. First rate in handling the most difficult client assignments (Dept of State) & is very creative & analytical in developing & conducting work. Excellent in training & assisting staff. I trust Ann's judgment on both tech & business matters & believe she can become the "big job" client service partner we need. With her husband & family, she is a fine person with a high sense of integrity. (Yes) Beyer

M012

Epelbaum

Krulwich

M012 A.B. HOPKINS LONG FORM VII. Statland Hopkins is aggressive, bold & mesmerizing of clients and ptrs. Staff does not like working for her. Her judgment is not always good, i.e., she will bend to client demands too easily. Writes & speaks well, commands authority little substance-potentially dangerous. (No) Coffey Ann needs a chance to demonstrate people skills. She has a lot going for her but she's just plain rough on people. Our staff did not enjoy working for her. There is a risk that she may abuse authority. (Hold) Warder While Hopkins has made a major contribution to the firm, she still has a few rough spots which need to be corrected. (Hold)

5

A.B. HOPKINS LONG FORM VIII.

Hopkins is probably too bright; she probably drives too hard.

On occasion, shell forget herself & lose sensitivity for staff.

But ... not one staff member ever suggested, throughout State project over 2 yrs in duration, that Ann was not an outstanding leader & should be replaced. Ann should be a ptr. (Yes) Beyer

M012

A. B. HOPKINS SHORT FORM #3

Contacts with Ann are only casual - several mtgs at CG Hoffman OGS and MMGS sessions. However, she is consistently annoying and

irritating - believes she knows more than anyone about anything, is not afraid to let the world know it. Suggest a course at charm school before she is considered for admission. I would be embarrassed to introduce her as a ptnr. (No)

NO2009

CANDIDATE MO12	LONG Forms	SHORT Forms
FAVOR ADMISSION THIS YEAR FAVOR HOLD DO NOT FAVOR ADMISSION INSUFFICIENT BASIS FOR OFINION	3 2 1	10 1 7 8
TOTAL	 6	26

TOTAL

	LI TOF QUARTER	ONG FORM SECOND QUARTER	PERCENTAG THIRD QUARTER	ES BOTTOM QUARTER
CONDUCT OF WORK	437	317	217	51
MANAGEMENT SKILLS CLIENT RELATED FIRM RELATED PROFESSION RELATED TOTAL PERSONAL ATTRIBUTES OVERALL EVALUATION	431 321 251 371 421 331	291 421 307 331 331 172	211 262 301 242 191 502	71 151 61 61

SHORT FORM PERCENTAGES

TOP QUARTER	SECOND	THIRD QUARTER	BOTTON
271	537	177	37
481	337	81	107
291	437	177	117
161	327	267	267

CONDUCT OF WORK MANAGEMENT SKILLS PERSONAL ATTRIBUTES	
OVERALL EVALUATION	

	TOP QUARTER	LONG FORM SECOND QUARTER	THIRD	Bottom Quarter
CONDUCT OF WORK	18	13	9	2
MANAGEMENT SKILLS CLIENT RELATED FIRM RELATED PROFESSION RELATED TOTAL PERSONAL ATTRIBUTES OVERALL EVALUATION	25 10 5 40 35 2	17 13 6 36 27 1	12 8 26 18 3	4 - 3 7 5 -

	TOP	HORT FORM SECOND QUARTER	THIRD	BUTTON
CONDUCT OF WORK MANAGEMENT SKILLS PERSONAL ATTRIBUTES OVERALL EVALUATION	8 42 26 3	16 29 38 6	5 7 15 5	1 9 10 5
UTERALL ETHEORY SOM				

U02010

CANDIDATE MO12

LONG FORM SUMMATION

		TOP QUARTER	SECOND QUARTER	THIRD QUARTER	BOTTEM QUARTER
AS AN ACCOUNTANT AS A TAX SPECIALIST AS A MAS SPECIALIST AS AN INDUSTRY SPECIALIST AS OTHER SPECIALTY IMAGINATION - CREATIVITY - ANALYTICAL CONSULTATION WITH OTHERS COMMUNICATION SKILLS - SPEAKING - WRITING	(1) (2) (3) (4) (5) (6) (7) (8) (7) (8) (9) (10) (11) (12)	- - - 3 3 1 2 5 2	- 2 3 1 3 1 1		
TOTAL CONDUCT OF WORK		18	13	7	L
MANAGEMENT SKILLS CLIENT RELATED: INDEPENDENCE AND IMPARTIALITY BUSINESS SENSE - UNDERST. CLIENTS' NEEDS - DECISION-MAKING ADILITY - PROMOTES FULL SERVICE LEADERSHIP ADMINISTRATION - PLANNING - DELEGATING - SUPERVISING - TRAINING FINANCIAL MGT DILLING - COLLECTING	 (13) (14) (15) (16) (17) (18) (19) (20) (21) (21) (22) (23) 	 	1 1 2 2 2 2 2 2 2 2 2 1 2 2 1 2 2 1 2 2 1 2 2 1 2 2 1 2 2 1 2	1	1 -
TOTAL CLIENT RELATED		2	5 1	7 1	2 4
FIRM RELATED: PRACTICE DEVELOPMENT SELLS SERVICES OUTSIDE OWN SPECIALTY WILLINGNESS TO ACCEPT ASSIGNMENT ACCEPTS NON-CLIENT RESP RECRUITING - COUNSELING - CONTIN. ED.	(24 (25 (26 (27 (25) (25) (25)	5) 5) 7) 3)	1 - 6 1 1 1		2 - 1 - 1 - 2 - 2 - 2 -
TOTAL FIRM RELATED			10	13	8 -
PROFESSION RELATED: ACTIVITY IN PROFESSIONAL ORGANIZATIONS CIVIC ACTIVITIES ACCEPTANCE BY - PARTNERS - STAFF - CLIENTS TOTAL PROFESSION RELATED	(3)	0) (1) (2) (3) (3) (4) 	- 2 - 3 	- 2 3 1 	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
TOTAL MANAGEMENT SKILLS			40	36	26 7

•

CANDIDATE MO12

PERSONAL ATTRIBUTES	(35)	L	2	-	-
BASIC INTELLIGENCE	(36)		3	1	1
OUTSIDE INTERESTS	(37)	?	2	2	-
JUDGMENT	(38)	2	2	2	-
INTEGRITY	(39)	1	1	2	2
TOLERANCE	(40)	2	3	1	•
PRACTICALITY	(41)	Š	1	-	-
AUTHORITY	(42)	2	3	1	-
MATURITY, POISE	(43)	-	2	2	2
SENSITIVITY, TACT	(44)	7	3	1	-
ADAFTABILITY	(45)	5	1	-	-
STARINA	(46)	6	-	-	-
PERSEVERANCE	(47)	2	2	2	-
SENSE OF HUMOR	(48)	2	2	2	-
SELF-ORANIZATION	(10)				
TOTAL PERSONAL ATTRIBUTES		35	27	16	5

SHORT FORM SUMMATION

		TOP QUARTER	Second Quarter	THIRD QUARTER	BOTTEM
CONDUCT OF WORK TECHNICAL COMPETENCE	(1)	35	6 10	2	-
COMMUNICATION SKILLS	(2)			*******	
TOTAL CONDUCT OF WORK		8	16	5	¥
MANAGEMENT SKILLS INBEPENDENCE AND IMPARTIALITY	(3) (4)	7 8	5 5	1	1 1
BUSINESS SENSE LEADERSHIF ADMINSTRATIVE ABILITY	(5)	6	6	3	3 -
PRACTICE DEVELOPMENT DEDICATION TO THE FIRM	(7) (8) (9)	6 9	4	- - 1	- - 4
OUTSIDE ACTIVITIES	(7)			7	9
TOTAL MANAGEMENT SKILLS		71	L ,		
PERSONAL ATTRIBUTES: INTELLECTUAL CAPACITY INTEGRITY AND JUDGRENT POISE, AUTHORITY, MATURITY STAMINA CONGENIALITY	(10) (11) (12) (13) (14)	7	9 10	4	2 1 - 7
TOTAL PERSONAL ATTRIBUTES		26	, 38	15	10

TOTAL PERSONAL ATTRIBUTES

CANDIDATE MOI2

CANDIDATE MULZ	MANAGEMENT SKILLS		WER- QUES
CONDUCT OF HORK			ALL HA
111 123456789012	1 1 1 1 1 1 1 2 2 2 2 2 2 2 2 2 2 2 2 3 3 3 3	3 3 3 3 3 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	YN K
	1 1 1 3 1 1 1 1 1 1 1 3 3 1 1 1 1 3 3 2 2 1	1211111311111	1 X B B
TIMOTHY COFFEY	2 2 1 8 4 3 3 3 4 8 8 2 8 1 8 8 8 6 6 2 4 8	1 6 2 3 4 3 1 2 4 2 1 1 3 5	J D A D
DONALD EFELEAUM	2 1 1 2 2 2 3 3 3 2 2 1 2 1 2 2 2 3 3 1 3 1	1 4 2 2 3 2 1 2 3 1 1 1 2 2	
LEWIS KRULWICH	1 1 1 8 1 1 1 1 1 1 1 2 8 1 2 2 2 8 8 1 2 1	12112112221111	1 1 5 5
STAFF # 85393 B B B 4 B B 3 Z 3 1 1 Z	3 3 2 8 8 2 2 2 3 8 8 2 2 1 2 3 3 8 6 8 8 8	2 2 3 2 3 2 1 1 2 3 1 1 2 2	3 DDA
BENTON WARDER B B B 3 B B 2 2 3 3 2 3	1 1 3 2 2 2 4 3 4 2 2 3 2 1 3 3 3 4 4 3 2 2	23334223422133	3 5 8 5

CANDIDATE NO12

RATER	knonn Ho n	CON	MANAGEMENT	11111 ALL	QUESTIONS
JACK ADAMS THOMAS BLYTHE JEFF BRUGOS JOHN CARROLL JR WILLIAM DEVANEY KENNETH DOCTER STAFF # 25274 STAFF # 25274 STAFF # 29176 STAFF # 29176 STAFF # 33142 MALVERN GROOS EDWARD HALLER JR. PETER HART SCOTT HARTZ CREIGHTON HOFFMAN FRANKLIN JOHNSON HUNTER JONES ROBERT KELLT JOHN XERCHER III FREDRIC LAUGHLIN PAUL LOHNEIS CHARLES MAC VEAGH DOMALD MARKSTEIN PETER POWELL GILBERT SIMONETTI JR. RICHARD WHEATON JAMES WHELAH	E X E B E X E E B E B B B X X E B B S X X B E B B S X X S B S X X S S S X S S S X S	B B B B B 2 2 2 3 B 2 4 3 3 2 4 4 3 3 2 4 4 3 3 2 4 4 3 3 2 4 4 3 3 2 4 4 3 3 2 4 4 3 4 5 4 5 4 5 4 5 4 5 4 5 4 5 4 5 4	1 1 1 1 B 1 B 1 1 1 B B 1 B B B B B B B B B 1 2 1 2 1 1 1 1 1 1 1 1 2 2 3 B 2 2	0 1 2 3 4 2 2 1 2 2 2 1 2 2 3 B 1 B 4 B 4 3 2 B 3 B 3 3 2 A 3 B 4 4 B B B B B B B B B B B B B B 3 B 4 4 1 4 2 2 4 4 1 2 2 B 3 2 2 2 2 B 3 2 2 2 2 B 3 3 B B 2 1 2 B B 2 1 1 3 2 2 B B B 3 3 B B B B 4 4 2 B B B 8 4 4 2 B B B 8 4 4 1 1 2 1 3 2 1 1 1 1 2 1 3 1 1 2 1 3 1 B 1 2 1 2 3 B 1 1 2 1 3 1 B 1 2 1 2 3 B 1 1 1 B 1 1 3 2 2 2 3 3 1 1 1 B 1 1 5 3 2 2 2 3 3 1 1 1 1 1 1 1 5 3 2 2 2 3 3 5 3 2 2 2 3 3 5 3 3 2 2 2 3 5 3 3 3 3 5 4 4 4 1 1 2 1 3 2 1 1 1 1 1 1 5 3 2 2 2 3 3 5 3 2 2 2 3 5 3 3 3 5 4 4 4 1 1 2 1 3 2 5 6 7 7 6 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	B B X B X B B B X B B B X B B B X B B B X B B B X B B B X B B B X B B B X B B B X B B B S X B B B B S X

1983 PARTNER ADMISSION						
			OFFICE VISIT		0.0	3841
 Name of	Candidate:	Ann	B. Hopkins	Dept:	MAS	
Office:	OGS			Years of	Service:	5
Date of	Visit:	Novembe	er 17, 1982	Age:	39	
				Contract	Year: 1	978

REVIEW OF FILE

ANN HOPKINS

- 10-26-82 Memorandum to the file. Effective October 1, 1982 Ann assumes responsibility for the ten people in word processing. She will manage the department, evaluate performance, determine compensation and obtain high quality productivity. Ann is delighted to be able to assume this responsibility, particularly as this will demonstrate her ability to manage subordinates effectively. Memorandum signed by Beyer.
- 10-12-82 Report by Beyer on Foreign Buildings Operation State Department. 1's and 2's. Very good report. The only suggestion for improvement being she could delegate a little more.
 - 9-14-82 Report by Epelbaum on US Department of State. Chiefly l's and 2's. A 3 in utilization of reference material, involvement in community and professional activities and interpersonal skills--associates. Overall assessment was exceptional. Comments: performance has been outstanding. She is bright, imaginative and assertive and an asset to the firm. By focusing on being more sensitive to others, she will become an extremely productive partner.
- 9-28-82 Report by Beyer on State Department. 1's and 2's except for 3's in interest in promoting full service to clients and involvement in community and professional activities. Exceptional overall assessment. A comment that she does believe that staff should have same dedication as herself. This is not always possible and sometimes leads to problems.
- 9-15-82 Report by Coffey on Farmers Home Administration Proposal. 1, 2's and 3's with a 4 in interpersonal skills-associates. Comments: she should devote more time to communicating what she expects at task assignment time and dealing effectively and motivationally with staff is Ann's primary apparent weakness. If may be that our staff in St. Louis are used to being coddled but I suspect this is the one area where Ann needs to show improvement to become a partner. Overall assessment was higher than expected.

PROTECTED DOCUMENT



PRIVATE

Summary comment: The big question with Ann is people 003842 skill. The St. Louis staff did not enjoy their experience on this proposal but certainly sympathized with Ann's position (full responsibility while working with those with whom she had never worked). We need partners with her technical and intellectual capacity but she must demonstrate people skills. I believe we should help her do so.

Tom Beyer has added a note to this report saying: "Not at the risk of sloppy work or missed deadlines. I disagree after reviewing situation with Tim and Ann."

6-16-82 Report by Kercher on Houston MAS Quality Control Review. All 1's and 2's. No adverse comments.

t i statistika and a statistic

- 6-22-82 Counseling session with Epelbaum. Ann agreed that she is sometimes overly assertive and needs to be more tolerant of others. Disagreed that she needs to place greater focus on staff development. Her feeling is she needs to work with staff that have a future.
- 1-15-82 Report by Statland on US Department of State. All l's and 2's. Comments: Ann is excellent on her client relationships, ability to organize work materials, ability to utilize staff, ability to grasp the complex issues. Ann is sometimes overly critical of people's work, has relatively light technical (EDP) and accounting systems knowledge and often allows judgment to be clouded by casual statements. She is dynamic but needs to learn how to execute under more control. Also not everything is to be made to appear black or white.
- 9-20-81 Report by Beyer on State Department. All l's and 2's. Ann is the consummate professional and obvious partner candidate for next year. Needs time to increase maturity. Needs to be patient with superiors who are slower than she is.
- 6-17-81 Counseling session by Fred Laughlin. Mentions cleaning up her office and keeping partners informed. Bulk of the session devoted to people technique. Needs to soften her image; careful with her language--not just avoiding profanity but also guarding against unprofessional language and expressions. Ann agreed she would attempt to be more observant about whether her personality was threatening to the individual.
- 11-13-79 Report by Lewis Krulwich on Bureau of Indian Affairs. All 1's and 2's. No unfavorable comments.

Other material in the file indicates she has been with Price Waterhouse since 1978, with American Management Systems 1977-78, with Touch Ross from 1973-1977 and with ROTECTED DOCUMENT

2-26-81 Memorandum by Tom Beyer indicates a midyear compensation increase was affected in order to stave off a threatened termination for purposes of higher compensation from competition. Additionally the increase is warranted to make an immediate response to the extremely excessive overtime required on the State Department preside:

Ann B. Hopkins

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DISCUSSION WITH PARTNERS

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MacVeagh - Remarkable change in last year or two. Apparently she has been counseled and is taking it to heart. On State Department job, she knew she was over her head on the EDP side; she held herself out as a project manager. Beyer wanted to staff out of OGS. In final analysis we won.

Haller - Has broad gauged abilities. Questions personality. Brings kids into office. Sees no evidence of change but she is worth saving.

Krulwich - Has not worked on state department engagement but knows fairly well. Large systems area is key to growth. She is one of the best. She beat the feathers off of other firm on state department. Would trust Ann with financial assets. Ann has a clearly different personality - outspoken, diamond in the rough. Many male partners are worse than Ann (language and tough personality). Her husband is no longer a Touche partner. Velvet glove with clients. Tom wants in the worst way to admit Ann. Ann does not hold herself out as a DP specialist. Thinks O.T. issue is irrelevant. Krulwich says responsibility was his. Thinks subject was discussed in general with PG early on. Krulwich told Ann to pass the buck to him. Thinks he sees improvement.

<u>Gross</u> - Good worker. Is in the office early in the mornings. <u>Critical comments regarding personal characteristics come as a</u> complete surprise. Would guess above average. Have to be tough to get along with her boss.

Wheaton - Spent about 40 hours with her on Metro proposal. Several times told Dick that she didn't think her technical capabilities were up to that job. Dick did not see that job as a very complex job. She and Pshyk did not get along. Dick has reservations.

Kelly - I didn't see anyone quitting during course of state job. She will not change. Five minutes into discussion client probably forgets she's macho. If you get around the personality thing, she's at the top of the list or way above average. Lohneis - One of the two strongest - writing ability, quickness on feet, ability to sort out masses of opinions. Personal comments: she will not change.

Bever - Conscious of problems. Ranks her #1. Very hard worker. Very bright. FPC specialist (not intended to be EDP specialist). Outstanding ability to sell a client on her ability, on firm ability. Brings home profits. She is the partner on the job in the client's mind. On second phase of State Department work client specified Ann Hopkins. Has done a marvellous job demonstrating to Tim Coffee that she is a great technician. Ann went through hell writing St. Louis proposal. She couldn't even get word processing help. Coffee will change his original comments. Beyer told Hopkins he would have trouble proposing her for partnership. She came back and said "I quit." Beyer got back and said "I didn't say you don't have a chance." Her husband a partner at Touche was a problem. Her husband was not enamored with Touche. Two weeks later came in and left Touche. Ann came back and withdrew her request to terminate. Subsequent to that asked partners to increase compensation for 2 people

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because of hours worked and because of success to date. Under government contract hours over 2,080 reduce rate per hour. As practical matter would collect rate increase. In three weeks Ann got resultsout of word processing that Fred Loughlin and Hunter Jones had not been able to achieve. No longer any backlog--no people have quit.

Flamson - One tough lady! Very competent. Needs to be touch to supervise the type of people that have been working on her project.

Hartz - Was previously with Touche and had put in a system at UMW which had its faults but I don't know if Ann was necessarily responsible for those faults.

Epelbaum - Impressions based on daily and even hourly contact in the April to June period. I believe I know her well. Her accomplishments are unprecedented. Her management style is one of perpetual crisis. If she can't convince you there is a crisis, she will go out and create one. Ann could be a great success or a great failure. She sold a \$20 million job. Neither Steve Higgins nor I could have done it. She apparently can work well with Beyer; I'm certain she could not work with everyone. Ann wants to win; I don't know where she would draw the line. I don't enjoy working with her. I avoid her socially.

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No. <u>M012</u>

ANN B. HOPKINS

(OGS)

DISCUSSION WITH ST. LOUIS PARTNERS

- Blvthe Observed her in FMAA proposal effort. Had heard negatives about her before she came to St. Louis for proposal effort. In final analysis, she got the job done. May have some minor holes in it, but was a massive effort. She if very capable and bright. Within the OGS environment she is probably exceptional. She left town with a favorable impression. Has a reputation of being tough on staff, but Tom didn't see it.
- <u>Coffey</u> Worked closely with Ann on proposal for Farmers Home Administration accounting system. Had two concerns: she tends to be tough on people (runs over people) and uses trial and error type management techniques. May have overcompensated for being a woman. St. Louis would not have had a chance on proposal without her help. Will be a 65,000 hour job if we get it and it looks good. She is one of the brightest people Tim has met. He now switches his "Hold" to a "Yes" and fully supports her.
- Fridley Fridley reviewed one of her jobs, Bureau of Indian Affairs, in 1980 when he performed a quality control review of OGS. Felt she wasn't honest with him with respect to a number of matters. Ann said she had no problems with respect to fees, billings, etc. but couldn't reconcile inconsistencies. There was \$30,000 excess written off, then the planned underrealization. Despite this, she insisted everything was OK and had tried to mislead John for 15 minutes. Apparently, Ann had told female consultant from Houston to work 12 hours per day, but charge only 8. Some 500 hours were charged back by Bill Devaney when he found out about this. Her style seemed to be - work what it takes to get the job done, but charge only what the budget will allow. Overall reaction now is that she does have substance. She came to help on Home Farm Mutual proposal. Final product was massive, but not quality. In the process, she alienated almost everyone who worked on the project. She seemed to be unorganized and worked as if it were a Chinese fire drill. No one wants to work with her on project if we get it.

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D. R. Ziegler November 29, 1982

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ONE CENTERRE PLAZA ST LOUIS, MISSOURI 63101 314-425-0500

December 13, 1982

PRIVATE

Mr. Donald R. Ziegler Price Waterhouse 30 South Seventeenth Street Philadelphia, Pennsylvania 19103

rnouse

Dear Don:

ANNE B. HOPKINS

More good news! We just won a \$2.7 million (65,000 hour) MAS engagement for the Farmer's Home Administration. While many deserve credit in such situations, one Mrs. Anne Hopkins deserves special praise. We would not have won the engagement without her.

She supervised a proposal effort which produced a 2,600 page proposal and consumed over 3,000 hours in staff time. She also was "key" at the orals in Washington, D.C.

As we discussed during your visit, I wish to change my position regarding her admission from "hold" to "for". While she can come across as overbearing and condescending with staff, she has a heart of gold and a mind that is second to none. She is particularly well suited for the highly competitive government market.

Yours very truly, Timothy M.

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DISCUSSION WITH L. J. KRULWICH RE. ANN HOPKINS AND BIA ENGAGEMENT

The incident described related to an engagement for the Bureau of Indian Affairs in which we were asked to plan for and estimate the cost of converting several thousand computer programs at their Albuquerque data center. Ann Hopkins managed the engagement with a staff of a manager from Denver and a consultant from Houston. Our contract was for a fixed price.

In recognition of the importance and difficulty of effective job control (the job was being done in Albuquerque and Ann was not there on a full-time basis), Lew instructed Ann to tell the staff to charge all hours actually worked on-site, but not to charge the off-site time devoted to the inevitable job related discussions, etc. that occur on an out-of-town assignment. Goodstat and Krulwich had had several general discussions about the problems of controlling this type of engagement, particularly with the advent of overtime for consultants.

LJK does not know the specifics of Ann's discussions with the consultant, but she undertook the practice of charging 8 hours per day. On being informed of the consultant's concern over the hours supposedly worked but not charged (LJK isn't sure, but he believes he heard about it first from Devaney), Lew and Ann talked and agreed to accept the additional charges associated with the declared overtime hours. LJK says they did so despite Ann's doubt that all of the overtime hours were "real."

LJK does not recall all of the specifics of his discussion with Fridley about the BIA engagement but does remember that Fridley left him the impression of not viewing his discussion with Ann as met being a particularly significant incident. LJK believes Ann acted appropriately with Fridley in that LJK had previously instructed her to describe the facts of the BIA incident to the QCR team and, if the reviewer had a problem, to refer him to LJK.

Lew views the incident as the result of a misunderstanding for which he, rather than Ann, should take responsibility. He states that any assertion that the incident suggests a lack of integrity on Ann's part is inappropriate. He states that of all the MAS managers in OGS, none is more candid and honest in her dealings with others. He would "trust her with his assets."

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<u>E R R A T A S H E E T</u>

In	Re: HOPKIN	S	V	s.	PRICE W	ATERHOUSE	
	Case No.	84-3040	- /	Date	Taken:	March 8, 19	85
-	Deposition	of:	LEWIS J.	KRULWI	СН		

I hereby certify I have read my deposition and that it is accurate with the corrections listed below.

Page	Line	As Transcribed	Change to:
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12	7	casual dealings within the office	delete
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Note: If there are no corrections, write "None" above. Use additional pages if necessary. Be sure you have dated and signed the Errata Sheet. Please return signed transcript to our office. Thank you.