

4-1998

Workforce Development Network Resource Directory: a Directory of Workforce Development Service Providers in Multnomah and Washington Counties

Kim Burnett
Portland State University

Ray Jackson
Portland State University


Britt Parrott
Portland State University

Matt Ransom
Portland State University

Claire Smith
Portland State University

Let us know how access to this document benefits you.

Follow this and additional works at: http://pdxscholar.library.pdx.edu/usp_murp

 Part of the [Urban Studies Commons](#), and the [Urban Studies and Planning Commons](#)

Recommended Citation

Burnett, Kim; Jackson, Ray; Parrott, Britt; Ransom, Matt; and Smith, Claire, "Workforce Development Network Resource Directory: a Directory of Workforce Development Service Providers in Multnomah and Washington Counties" (1998). *Master of Urban and Regional Planning Workshop Projects*. Paper 96.

http://pdxscholar.library.pdx.edu/usp_murp/96

This Report is brought to you for free and open access. It has been accepted for inclusion in Master of Urban and Regional Planning Workshop Projects by an authorized administrator of PDXScholar. For more information, please contact pdxscholar@pdx.edu.

Workforce Development Network
Resource Directory

**A Directory of Workforce Development
Service Providers in Multnomah and
Washington Counties**

April 1998

Contents

Introduction.....	3
Quick Guide to Services.....	4-5
Definitions, Acronyms, and Glossary of Services.....	6-7
Geographic Index and Map of Service Providers.....	8-9
Directory of Service Providers	11
African-American Project.....	12
Better People.....	13
Business Education Compact.....	14
Central City Concern.....	15
D.H. Londer Center for Learning.....	16
Dislocated Workers Eastside.....	17
Dislocated Workers Westside.....	18
East County One Stop.....	19
Franciscan Enterprise.....	20
Friendly House.....	21
GEARS.....	22
Goodwill Industries.....	23
Housing Our Families.....	24
Human Solutions.....	25
International Refugee Center of Oregon.....	26
JobNet.....	27
Neighborhood Pride Team.....	28
Northeast One Stop Career Center.....	29
Northeast Workforce Center.....	30
Older Workers Program.....	31
Oregon Construction Workforce Alliance.....	32
Oregon Council for Hispanic Advancement.....	33
Oregon Human Development Corporation.....	34
Oregon Tradeswomen's Network.....	35
Portland Community College Customized Training.....	36
Portland Community College Skill Center.....	37
Portland Habilitation Center.....	38
Rose Community Development Corporation.....	39
Sabin Community Development Corporation.....	40
St. Vincent dePaul Rehabilitation Services, Inc.....	41
Southeast Employment and Training Center.....	43
Southeast Works.....	44
Steps to Success East.....	45
Steps to Success North.....	46
Steps to Success Washington County.....	47
Strategic Investment Program.....	48
Targeted Industries.....	49
Vocational Rehabilitation Division.....	50
Washington County Employment and Training Consortium.....	51
Washington County One Stop.....	52
West Portland One Stop.....	53
Women in Community Service.....	54
Workforce Development Board at PCC Skill Center.....	55

Introduction

This resource directory was produced for the Workforce Development Network (WDN) by a group of graduate students in the Urban and Regional Planning masters program at Portland State University. The project team consisted of Kim Burnett, Ray Jackson, Britt Parrott, Matt Ransom, and Claire Smith. The information for the directory was collected through interviews with service providers identified by WDN and the Workforce Development Board.

The scope of the resource directory is limited to adult workforce development programs in Multnomah and Washington Counties, and does not include temporary employment agencies or apprenticeship and pre-apprenticeship programs due to time and resource constraints. These programs, as well as programs for youth, are important components of workforce development services in the region and we recommend that they be inventoried and analyzed in the future.

The resource directory is one part of a larger study on workforce development in the region. In addition to the directory, an analysis of the region's workforce development services is provided in a companion document titled, *Putting the Region to Work: An Analysis of Workforce Development Services in Multnomah and Washington Counties*. The report is available from the Workforce Development Network.

The information provided in this directory was gathered during individual interviews with members of each organization between January and March 1998. Every effort was made to identify workforce development service programs for inclusion in the resource directory and for the analysis. Each provider had the opportunity to review the data prior to publication. If changes become necessary, please contact the WDN office (249-8004). This resource directory was compiled in a database and can be updated periodically.

Each organization was interviewed using a pre-determined list of questions and categories of answers in order to ensure accuracy and consistency. Not all data is provided for every organization due to varying levels of data collection conducted by each organization. The numbers provided for placements may be estimates in some cases.

For the lists of pre-employment services, training, job placement and retention, and support services, only primary services were included in the directory. Many of the organizations interviewed do more than just workforce development. Due to a wide variety in organizations interviewed, the number of employees listed may be for the whole organization rather than just those who focus on workforce development.

We would like to thank everyone who participated for taking time out of their busy schedules to provide us with information about their programs. We would especially like to thank Danielle Salus and Mimi Maduro for their input and feedback; our professors, Deborah Howe and Connie Ozawa, for their guidance; and Ethan Seltzer and Mary King for their insights.

Quick Guide to Workforce Development Service Providers

One Stop Career Centers

Agency or Program	Phone or website	Contact
Eastside One Stop	(503) 256-3430	Nan Poppe
Northeast Career Center	(503) 241-4644	Marnella Bingham
Southeast Works	(503) 774-4650	Sue Eastman
Washington County One Stop	(503) 533-2713	Peter Freedman
West Portland One Stop	www.1stop.org	(being developed)

CBOs/CDCs

Better People	(503) 909-3885	Chip Shields
Business Education Compact	(503) 646-0242	Tamara Busch-Johnsen
Central City Concern	(503) 226-7387	Billy Anfield
Franciscan Enterprise	(503) 284-8642	Patricia Bates-Sherman
Friendly House	(503) 228-4391	Mary Brentano
GEARS	(503) 306-5952	Denise Gour
Goodwill Industries	(503) 238-6100	Don Waters
Housing Our Families	(503) 335-0947	Shafia Monroe
Human Solutions	(503) 248-5201	Helen Estrada
IRCO	(503) 234-1541	Janeen Rojas
Neighborhood Pride Team	(503) 774-4880	Molly Cooley
NE Workforce Center	(503) 288-4370	Jennie Portis
Oregon Construction Workforce Alliance	(503) 823-6860	Lita Colligan
Oregon Council for Hispanic Advancement	(503) 228-4134	Lola Cortez
Oregon Human Development Corporation	(503) 245-2600	Myrna Blanco, Gresham Guadalupe Flores, Hillsboro
Oregon Tradeswomen's Network	(503) 281-0495 x271	Connie Ashbrook
Portland Habilitation Center	(503) 261-1266	Bill Van Velsor
Rose CDC	(503) 788-8052	Janet Bauer, Anne Peterson
Sabin CDC	(503) 287-3496	Marjorie Phillips
St. Vincent dePaul	(503) 281-1289	Linda Huddle
Women In Community Service	(503) 844-8158	Gini Nellis

Community College Contracted Programs

Agency or Program	Phone	Contact
PCC Skill Center	(503) 978-5341	Ed Joseph
PCC Customized Training	(503) 533-2821	Dan Sempert
Steps to Success-East	(503) 256-0432	Pamela Murray, Kim Freeman
Steps to Success-Washington County	(503) 533-2713	Linda Draper
Washington County Employment and Training Consortium	(503) 533-2713	Julie Wyckoff-Byers

Employer Brokering

JobNet	(503) 241-4600	Jess McKinley
Strategic Investment Program	(503) 241-4600	Lynne St. Jean
Target Industries	(503) 241-4600	Marcia Douglas

Federal, State, and County Programs

African-American Project	(503) 248-3983	Carl Goodman
D.H. Londer Center for Learning	(503) 248-3466	Kevin Criswell
Dislocated Workers-East	(503) 252-0758 x. 121	Kate Dins
Dislocated Workers-West	(503) 533-2713	Sharon Campbell
Older Workers Program	(503) 230-8996	Marietta Schlumpf
Southeast Employment and Training Center	(503) 230-8996	Marietta Schlumpf
Vocational Rehabilitation Div.	(503) 257-4412	Jesse Kappel
WDB at PCC Skill Center	(503) 978-5450	Maria Solano

Definitions

Acronyms

AFDC	Aid to Families with Dependent Children
AFS	Adult and Family Services
BHCD	Bureau of Housing and Community Development
CDBG	Community Development Block Grant
CBO	Community Based Organization
CDC	Community Development Corporation
CDN	Community Development Network
ESL	English as a Second Language
HUD	Housing and Urban Development
JTPA	Job Training and Partnership Act
MHCC	Mt. Hood Community College
OED	Oregon Employment Department
NPF	Neighborhood Partnership Fund
PCC	Portland Community College
PDC	Portland Development Commission
SIP	Strategic Investment Program
SRO	Single Room Occupancy
TANF	Temporary Assistance to Needy Families
WDB	Workforce Development Board
WDN	Workforce Development Network

Regional Boundaries

Region 2 refers to Washington and Multnomah Counties. The **Portland Metropolitan region** consists of Region 2 plus Clackamas, Yamhill, and Columbia Counties in Oregon and Clark County in Washington. Some organizations may serve all or part of that area, depending on their capacity and funding.

Description of Types of Workforce Service Providers Listed in the Directory:

One Stop Career Centers are collaborations of workforce service providers offering access to a broad network of employment, training and education programs, labor exchange functions, employment services, vocational rehabilitation and adult education. The core principles of one stop career centers are: universality, customer choice, integration and accountability.

Community Based Organizations and Community Development Corporations (CBOs/CDCs) are organizations that serve particular geographic communities or constituencies and are 501c3 tax-exempt.

Community College Programs include any service that is based out of or run by a community college.

Employer Brokering programs work directly with employers to recruit potential employees.

Federal, State, and County programs receive federal, state, or county funds and serve specific clients based on eligibility requirements.

Glossary of Services

Pre-employment Services:

- **Pre-employment assessment** incorporates an inventory of clients' skills and previous employment experience to help determine their career barriers and opportunities.
- **Job shadowing** refers to an opportunity for clients to observe someone working in order to determine what skills they will need to develop to obtain a similar job.
- **Assessment of barriers** means an analysis of any obstacles a person may face in gaining employment. These barriers may be personal as well as societal.
- **Mentoring** involves linking clients to people who can assist in their career development.
- **Employment counseling** is a one-on-one service to help the client in all aspects of gaining employment.
- **Case management** provides direct service to clients to help them overcome barriers to employment.
- **Internships/volunteer experience** include unpaid work.

Training:

- **Basic skills** comprise reading, writing and math.
- **Adult Basic Education (ABE)** is a specific program tailored to adults, often in conjunction with a community college.
- **GED preparation** is any formal course for helping clients obtain their GEDs.
- **ESL training** is formal English-as-a-Second-Language training.
- **Basic computer skills** refer to training in the fundamentals of operating systems, word processing, spreadsheets, etc.
- **Interviewing** involves helping clients prepare for job interviews.
- **Resume writing skills** include preparation of resumes including content and design.
- **Life skills training** provides basic communication, banking, budgeting etc.
- **Workplace literacy** focuses on literacy training specific to employment.
- **Family literacy** provides children and parents reading skills training at the same time.
- **Citizenship preparation** involves training to help immigrants obtain U.S. citizenship.
- **Subsidized on-the-job training** means stipends to help clients continue training while working.

Job Placement and Retention:

- **Direct employment** is any employment that an agency directly provides its clients.
- **Job development** refers to working with employers to create jobs for clients.
- **Job placements** are jobs that the agency finds for clients in conjunction with an employer.
- **Job search assistance** involves helping clients identify job openings and develop a network for obtaining jobs.
- **Job retention counseling** is an on-going dialogue with clients to help them retain employment.
- **Career path/mobility** refers to helping clients advance in a given occupation, after placement, through training and additional services.
- **Job clubs/support groups** comprise any formal means of bringing clients together to share workforce experiences and successes.
- **Workplace modification** consists of any modification that the agency makes with an employer to support clients with special needs.

Support Services:

- **Childcare services or stipends** include direct service or stipends for childcare provided by the agency.
- **Housing assistance** involves any monetary or placement assistance for clients.
- **Bus passes or stipends** include Tri-Met passes or money to purchase them.
- **Ride sharing** refers to any effort by the agency to connect clients with rides to and from work.
- **Shuttles** are either direct provision of transportation or a partnership with another agency to provide transportation to work sites.
- **Drug/alcohol treatment** means any direct treatment provided by the agency or a partner.
- **Stipend for work clothing** may include money to buy clothing or a clothing service.
- **Telephone/voice mail** refers to the agency providing message services for clients.
- **Language services** include translation and ESL.
- **Wage subsidies** refer to the agency providing extra monetary assistance for clients who have just entered the workforce.

Index to Workforce Development Service Providers in Region 2 by Geography

N/NE Portland	Map #	Pg #
Dislocated Workers—East	4	17
Franciscan Enterprise	9	20
Housing Our Families	13	24
NE Career Center One Stop	16	29
NE Workforce Center	18	30
PCC Skill Center	1	37
Sabin CDC	26	40
Steps to Success North	N/A	46

Downtown Portland	Map #	Pg #
Central City Concern	7	15
Friendly House	10	21

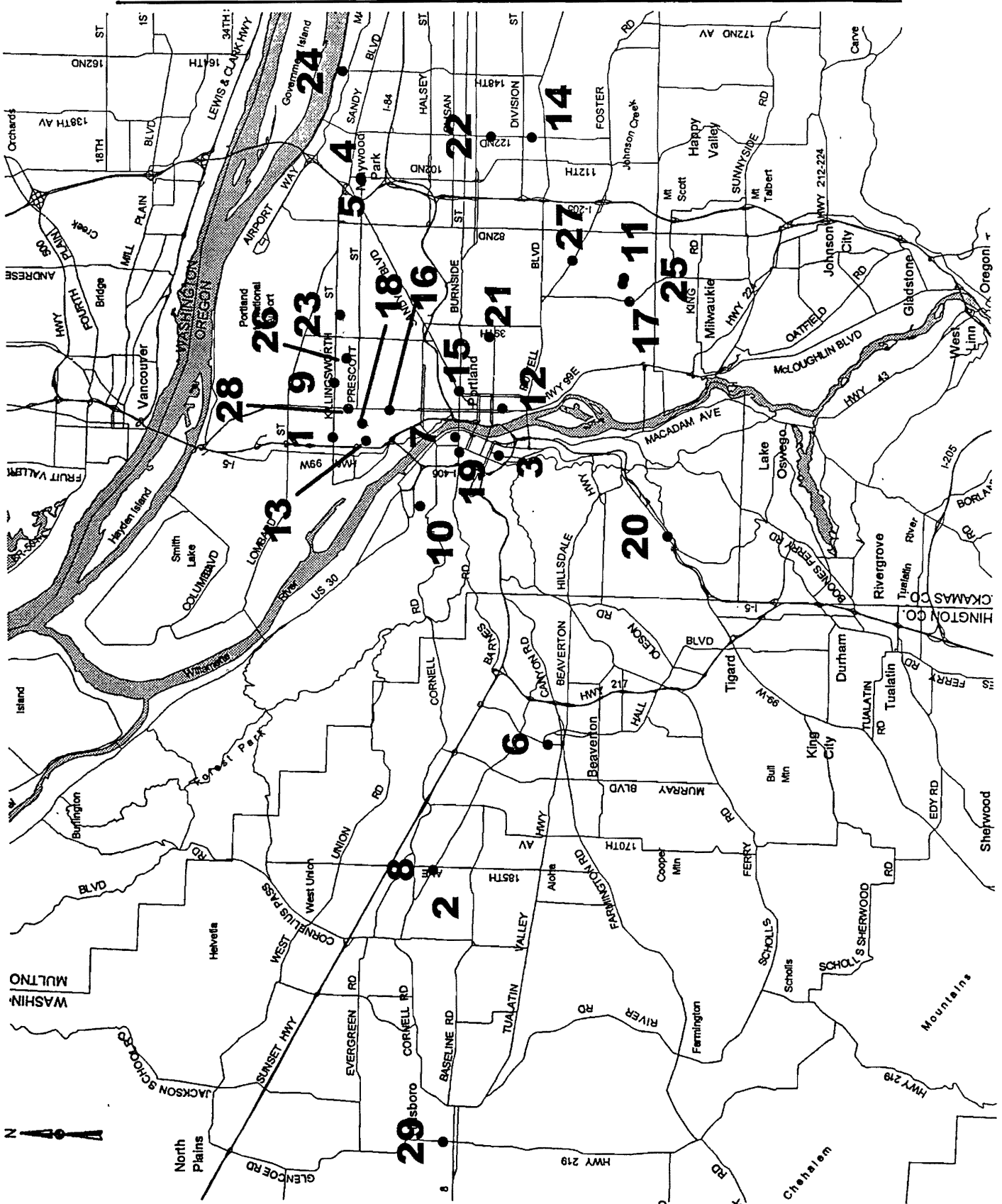
Southeast Portland	Map #	Pg #
Dislocated Workers—East	4	17
GEARS	11	22
Human Solutions	14	25
Neighborhood Pride Team	17	28
Rose CDC	25	39
SE Employment & Training	21	43
SE Works	27	44

Portland Metro Region	Map #	Pg #
Business Education Compact	6	14
Goodwill Industries	12	23
JobNet	3	27
Older Workers Program	21	31
Oregon Construction Workforce Alliance	N/A	32
Oregon Council for Hispanic Advancement	19	33
Oregon Human Development Cor.	20	34
Oregon Tradeswomen's Network	23	35
PCC Customized Training	2	36
Portland Habilitation Center	24	38
Strategic Investment Program	3	47
St. Vincent de Paul	28	41
Targeted Industries	3	48
Vocational Rehabilitation	22	49
Women in Community Service	29	53

Multnomah County	Map #	Pg #
African-American Project	N/A	12
Better People	N/A	13
D.H. Londer Center for Learning	N/A	16
East County One Stop	5	19
International Refugee Center of Oregon	15	26
Workforce Development Board at PCC Skill Center	1	54

Washington County	Map #	Pg #
Dislocated Worker—West	2	18
Steps to Success Washington County	2	46
Washington County Employment and Training Consortium	2	50
Washington County One Stop	2	51

NOTE: Map numbers correspond to the map on the following page. Some organizations share the same address. Some organizations were not assigned map numbers and will be updated in the future.



**Map of Workforce Service Providers in Region 2:
Multnomah and Washington County**



Directory of Service Providers

African-American Project

2205 NE Columbia Blvd.

Portland, OR 97211

(503) 248-3393

Workforce Development Contact: Carl Goodman

Program:

- The project provides a wide array of interventions for African-American males released from jail to provide a sustainable alternative to beginning a new crime cycle. Several of the interventions focus on employment and training. Culturally-specific life skills training is provided along with employment assistance.

Geographic area served: Multnomah County

Eligibility Requirements:

Adult ex-offenders

Partnerships:

Urban League

Funding Sources:

Multnomah County general funds

Number of clients served annually: 59

Note: The information for this program was taken from the publication "Assessment of County's Workforce Services and Recommendations for the County's Role in Workforce Development" by the Multnomah County Workforce Resolution Taskforce, May 15, 1997.

Better People

4040 NW Thurman

Portland, OR 97210

(503) 909-3885

e-mail: chipshie@spiritone.com

Workforce Development Contact: Chip Shields, Executive Director

Program:

- Better People offers Cognitive Behavioral Treatment counseling and job placement for ex-offenders, male and female, 18 years of age and over. Job retention counseling is available for 1 year and is followed by peer support groups.

Agency established: 1997

Geographic area served: Multnomah and Marion Counties

Eligibility Requirements:

Ex-offenders, male and female, 18 years of age or older

Partnerships:

Salvation Army, NE One Stop, Urban League, Oregon State Penitentiary Seven Step Program, Multnomah County Sheriff's Office, TASC of Oregon, Multnomah County Adult and Community Justice, Volunteers of America, UHURU (at the Oregon State Penitentiary), Oregon Cure, Women in Community Service, International Association of Machinists and Aerospace Workers

Funding Sources:

Donations

Number of clients served annually: 120 (estimated to be served)

Number of clients placed annually: 59 (estimated to be served)

Number of employees: 1

Business Education Compact

3800 SW Cedar Hills Boulevard, Suite 200

Beaverton, OR 97005

(503) 646-0242 fax: (503) 644-9968

e-mail: tbuschjo@becpdx.org

Workforce Development Contact: Tamra Busch-Johnsen, Executive Director

Programs:

- Educator Excellence Program: Internships for practitioners, site visits, professional development workshops, programs in math, science, technology
- Students (K-12, community colleges): In all Certificate of Advanced Mastery areas in Oregon. Structured paid work experience, school retention projects, National Engineers Week (industry leaders come to the classroom), programs in math, science, and technology
- School to Work Information System (SWIS): database of school to work system for high schools and community colleges. Provides information regarding each student participating in the STW system. Facilitates coordination across counties.
- Contract Services: Special projects to suit clients' needs are provided by the compact on a contract basis.

Agency established: 1984

Workforce development services since: 1984

Geographic area served: Portland Metropolitan region

Pre-employment Services:

Pre-employment assessment, mentoring, intern/volunteer experience

Training:

Basic computer skills, life skills, resume writing skills, interviewing, workplace literacy, subsidized on-the-job training, contextual learning

Job Placement and Retention:

Job development, job placements, job search assistance, job retention counseling, job retention assistance to employers, job clubs/support groups for teachers and students.

Eligibility Requirements:

Teachers: Willing to commute, have credentials. Students: In school (can be alternative, public, private, or community college), willing to commute to job and training sites.

Partnerships:

Mt. Hood Community College, Portland Community College, Clackamas Community College, Portland Development Commission, all school districts in Region 2, Workforce Development Board

Funding Sources:

Business partners, revenue

Number of clients served annually: 500-600

Number of clients placed annually: 85-100

Number of employees: 11

Central City Concern

116 NW Third Avenue

Portland, OR 97209

(503) 226-7387 fax: (503) 226-7921

website: www.teleport.com/~cccjrca/contact.htm

Executive Director: Richard Harris

Workforce Development Contact: Billy Anfield, Program Director, CCC Jobs Program

Programs:

- **Jobs Program:** Targets the homeless population. Provides employment services and supportive services in conjunction with transitional housing, case management, employment counseling, support services, job search skills, job resource and information center.
- **SRO Works Project:** Targets individuals residing in the Enterprise Community. Provides employment assessment and counseling, support services, and access to job resource and information center.
- **Shelter Employment Program:** Targets individuals residing in shelters. Provides employment assessment and referral services and access to job resources and information center.

Agency established: 1979

Workforce development services since: 1992

Geographic area served: Downtown Portland

Pre-employment Services:

Pre-employment assessment, assessment of barriers, mentoring, case management

Training:

Basic computer skills, life skills, resume writing skills, interviewing, workplace literacy

Job Placement and Retention:

Direct employment at agency, job search assistance, job retention counseling, job clubs/support groups

Support Services:

Housing assistance, bus passes or stipends, stipend for work clothing, telephone/voice mail, banking services

Eligibility Requirements:

Homeless, unemployed, over 18 years of age, current valid ID, current TB vaccination card

Funding Sources:

BHCD, CDBG, donations, Homeless Action Fund of United Way, McKinney grant, HUD

Partnerships:

Transition Projects, Westside One Stop

Number of clients served annually: 179

Number of clients placed annually: 100

Number of employees: 5

D.H. Londer Center for Learning

400 SW 12th Avenue
Portland, OR 97205
(503) 248-3466

Workforce Development Contact: Kevin Criswell

Program:

- Provides employment readiness and life skills training tailored to the adult offender population as well as GED preparation and testing. Conducts functional literacy tests and learning disabilities testing. Provides tutors in basic math and writing. Job developers coordinate a job club for participants to learn about possible job placements.

Agency established: 1993

Geographic area served: Multnomah County

Eligibility Requirements:

Adult offenders

Partnerships:

Portland Community College Adult Basic Education classes, learning disability testing through Pacific University

Funding Sources:

Multnomah County general funds

Number of clients served annually: 1,200

Note: The information for this program was taken from the publication "Assessment of County's Workforce Services and Recommendations for the County's Role in Workforce Development" by the Multnomah County Workforce Resolution Taskforce, May 15, 1997.

Dislocated Workers—Eastside

Early Intervention/Rapid Response

4510 NE 102nd Avenue

Portland, OR 97220

(503) 252-0758, ext. 121 fax: (503) 252-0782

e-mail: dinsk@mhcc.cc.or.us website: www.dwp.mhcc.cc.or.us

Workforce Development Contact: Kate Dins, Executive Director

Programs:

- Dislocated Workers Program: Transition services including resumes, workshops, one-on-one assistance, interviewing, career exploration, computer classes, personal consultants, assistance with unemployment filing & financial support, career counseling, career resource center, job openings
- Early Intervention Services: Work with employers facing employee layoffs. Services include: company assessment and planning services, mass unemployment filing, workshops on career planning & job search, retraining facilitation, job match system.

Agency established: 1984

Workforce development services since: 1984

Geographic area served: Eastern half of the City of Portland

Pre-employment Services:

Pre-employment assessment, assessment of barriers, employment counseling, case management, career exploration/assessment/counseling

Training:

ESL training, basic computer skills, resume writing skills, interviewing, workplace literacy, childcare provided during training

Job Placement and Retention:

Job development, job search assistance, job retention counseling, career path/mobility, job clubs/support groups, workplace modification/support for disabled clients

Support Services:

Childcare services or stipends, bus passes or stipends, stipend for work clothing, telephone/voice mail, language services (Vietnamese, Spanish, Russian), books, tools, emergency services, school tuition

Eligibility Requirements:

Member of a mass layoff or diminishing occupation, long-term unemployed (over 8 weeks)

Partnerships:

Mt. Hood Community College, Portland Community College, Oregon Employment Department, Urban League, SE Works, East County Employment and Training Center, Labor's Community Services

Funding Sources:

JTPA Title 3

Number of clients served annually: 1,100

Number of clients placed annually: 400

Number of employees: 23

Dislocated Workers—Westside

Portland Community College Workforce Training Center

18624 NW Walker Road

Beaverton, OR 97006

(503) 533-2713 fax: (503) 533-2753

Workforce Development Contact: Sharon Campbell

Program:

- Employment and training services for people affected by a mass lay-off or long-term unemployment (over 8 weeks)

Agency established: 1964

Workforce development services since: 1990

Geographic area served: Washington County

Pre-employment Services:

Pre-employment assessment, assessment of barriers, employment counseling, case management

Training Services:

Basic skills, Adult Basic Education, GED preparation, ESL training, basic computer skills, interviewing, resume writing skills, life skills, vocational, childcare provided during training

Job Placement and Retention:

Job development, job placements, job search assistance, job retention counseling, career path/mobility, job club/support groups

Support Services:

Childcare services or stipends, bus passes or stipends, stipend for work clothing, telephone/voice mail, language services (ESL)

Eligibility Requirements:

Long-term unemployment (8 weeks or more) or a victim of a mass lay-off

Partnerships:

WDB, Mt. Hood Community College, Portland Community College, Oregon Employment Department, labor unions

Funding Sources:

JTPA Title 3

Number of clients served annually: 257

Number of clients placed in jobs annually: 155

Number of employees: 7

East County One Stop

Mt. Hood Community College
Maywood Park Center
10100 NE Prescott
Portland, OR 97220
(503)-256-3430
website: www.1stop.org

Workforce Development Contact: Nan Poppe, Chair

Workforce Development Contact: Joan Pasco, Contracted for Administrative Support for the One Stop

Program:

- The East County One Stop is a coalition of workforce and social service providers linked through computer technology. The system is client driven, and clients can access information at any partner site. Client information will be centralized in the system and can be accessed at any of the partner sites.
- East County One Stop offers a full array of options: information on programs and services and assistance to assure timely and effective matches between job seekers and employers as well as between potential employers and providers of workforce development and supportive services. Basic services include a wide array of job-seeking and employment development services, including initial assessment of skills and abilities, self-help information relating to career exploration and skill requirements of various occupations, and quality labor market information.

Partnerships:

Alpha High School
 Bureau of Labor and Industry
 Centennial School District
 Child Care Support Services
 Clackamas County
 Corbett School District
 David Douglas School District
 East County Caring Community
 East County Employment and Training
 East County School Districts
 East Portland Chamber of Commerce
 East Wind Family Service Center
 El Programa Hispano
 Families Work
 Goodwill Industries
 Gresham Area Chamber of Commerce
 Gresham School District
 Human Solutions
 Mid County Caring Community
 Mt. Hood Community College

Mt. Hood YMCA
 Multnomah County Community and Family Services
 Multnomah County Community Action Program
 Multnomah County Education Service District
 Multnomah County Health Department
 Multnomah County ISD
 Oregon Employment Department
 Oregon Food Bank
 Outer Southeast Workforce
 Parkrose School District
 Portland Development Commission
 Reynolds School District
 Salvation Army
 Sam Barlow High School
 Springdale Job Corps
 Steps to Success
 Troutdale Area Chamber of Commerce
 Vocational Rehabilitation Division

Franciscan Enterprises

1478 NE Killingsworth Avenue

Portland, OR 97211

(503) 284-8642 fax: (503) 284-4092

Executive Director: Karen Voiss

Workforce Development Contact: Patricia Bates-Sherman, Resident Services Manager

Program:

- Franciscan Enterprise is a member of the Neighborhood Network Center (NNC). Residents of Franciscan housing units can utilize the NNC to gain job readiness skills, basic computer skills, resume writing, job search and job placement assistance as well as parenting and self-esteem classes.

Agency established: 1988

Workforce development services since: 1997

Geographic area served: North/Northeast Portland neighborhoods

Pre-employment Services:

Assessment of barriers, employment counseling

Training:

Basic computer skills, life skills, resume writing skills, interviewing, childcare provided during training

Job Placement and Retention:

Job development, job search assistance

Support Services:

Childcare services or stipends, housing assistance, language services

Eligibility Requirements:

A resident of Franciscan Enterprise housing

Partnerships:

Sabin CDC, Housing Our Families

Funding Sources:

BHCD, Portland Development Commission, US Bank, Washington Mutual, Hoover Foundation

Number of clients served annually: 20 (since September 1997)

Number of clients placed annually: 5 (since September 1997)

Number of employees: 1

Friendly House

2617 NW Savier

Portland, OR 97210

(503) 228-4391 fax: (503) 228-0085

website: www.1stop.org/frhouse.htm

Workforce Development Contact: Mary Brentano, Executive Director

Program:

- **Transition Housing Program for Homeless Families:** In a program designed to stabilize a family, workforce skills are an important part of that effort.

Agency established: 1930

Workforce development services since: 1930

Geographic area served: Northwest Portland

Pre-employment Services:

Case management, broad screening

Training:

ESL training, life skills

Job Placement and Retention:

N/A

Support Services:

Childcare services or stipends, housing assistance, bus passes or stipends, shuttles, stipend for work clothing, language services (Spanish), enforced savings plan

Eligibility Requirements:

At or below 125% of poverty level, drug free, at least 1 child

Partnerships:

NW Ministries, Neighborhood House, Human Solutions, YWCA

Funding Sources:

United Way, Multnomah County Dept. of Community and Family Services

Number of clients served annually: 32 Families

Number of employees: 4.5 (FTE)

GEARS

7200 SE 60th Avenue
Portland, OR 97206
(503) 306-5952 fax: (503) 736-6102

Executive Director: Krista Larson
Workforce Development Contact: Denise Gour

Program:

- GEARS staff work with individual and family participants to facilitate self-sufficiency in using their abilities (and community abilities) to cope with the challenges presented by life.

Agency established: 1950 (Metropolitan Family Service)
Workforce development services since: 1996
Geographic area served: Outer Southeast Portland

Pre-employment Services:

Pre-employment assessment, assessment of barriers, mentoring, employment counseling, case management, intern/volunteer experience, give back (returning a skill to the community)

Training:

Life skills, resume writing skills, interviewing, family literacy

Job Placement and Retention:

Job retention counseling

Support Services:

Childcare services or stipends, housing assistance, bus passes or stipends, stipend for work clothing

Eligibility Requirements:

Must live in the Brentwood/Darlington, Lents neighborhoods

Partnerships:

Neighborhood Pride Team, SE Works, Rose CDC, Kelly House, Community House

Funding Sources:

United Way, Multnomah County, Dept. of Human Resources, Meyer Memorial Trust, AFS Welfare Reinvestment grant

Number of clients served annually: 175

Number of employees: 10

Goodwill Industries of the Columbia Willamette

1943 SE 6th Ave.

Portland, OR 97214

(503) 238-6100 fax: (503) 239-1732

Executive Director: Michael Miller

Workforce Development Contact: Don Waters, Director of Vocational Services

Programs:

- Office Technology Training: four-six month training for basic clerical & computer operation. Requires 2-week evaluation prior to training.
- Business Information Systems Training: 13 month program, requires entrance exam. Covers basic computer programming, including an internship.
- Job Placement Service: free, requires vocational disadvantage, two-day job search skills training.

Agency established: 1927

Workforce development services since: 1971

Geographic area served: Portland Metropolitan region

Pre-employment Services:

Pre-employment assessment, assessment of barriers, employment counseling, case management, intern/volunteer experience

Training:

Basic skills, ESL training, basic computer skills, resume writing skills, interviewing, workplace literacy, subsidized on-the-job training

Job Placement and Retention:

Direct employment at agency, job development, job placements, job search assistance, job retention counseling, job retention assistance to employers, workplace modification/support for disabled clients

Support Services:

Bus passes or stipends, stipend for work clothing, wage subsidies

Eligibility Requirements:

Must have a disability or be vocationally disadvantaged, must be able to pay for and pass exams for training

Partnerships:

Vocational Rehabilitation Division

Funding Sources:

Revenue, Vocational Rehabilitation

Number of clients served annually: 1,850

Number of clients placed annually: 1,538

Number of employees: 500+

Housing Our Families

3987 N. Mississippi

Portland, OR 97227

(503) 335-0947 fax: (503) 281-0933

Executive Director: Gretchen Dursch

Workforce Development Contact: Shafia Monroe, Community Outreach Manager

Program:

- Housing Our Families is a member of the Neighborhood Network Center (NNC). The Margaret Carter and Betty Campbell Neighborhood Network Centers offer computer skills and job readiness training for residents of Housing Our Families housing. Housing Our Families works closely with Total Staffing Solutions (TSS), a temporary agency located next door to HOF.

Agency established: 1991

Workforce development services since: 1997

Geographic area served: North/Northeast Portland

Pre-employment Services:

Intern/volunteer experience

Training:

Basic skills (through Total Staffing Solutions), basic computer skills, interviewing (TSS), childcare provided during training, language services (Spanish)

Job Placement and Retention:

N/A

Support Services:

N/A

Eligibility Requirements:

A resident of Housing Our Families housing.

Partnerships:

Sabin CDC, Franciscan Enterprise, Total Staffing Solutions

Funding Sources:

HUD (for the NNC), foundations, grants

Number of clients served annually: NNC just opened

Number of employees: 12 (in entire agency)

Human Solutions

2900 SE 122nd Avenue

Portland, OR 97236

(503) 248-5201 fax: (503) 248-5202

Director of Social Services: Jill Bills

Workforce Development Contact: Helen Estrada, Pathfinders Program

Programs:

- Pathfinders: Life skills and pre-employment skills training (200 hour attitude-based learning curriculum)
- Professional Closet: Clothing assistance for interviews or work clothing

Agency established: 1988

Workforce development services since: 1995

Geographic area served: Outer Southeast Portland

Pre-employment Services:

Assessment of barriers, mentoring, intern/volunteer experience

Training:

ESL training, basic computer skills, life skills, resume writing skills, interviewing, childcare provided during training, workplace literacy

Job Placement and Retention:

Job search assistance

Support Services:

Childcare services or stipends, ride sharing, stipend for work clothing, telephone/voice mail, language services, utility assistance for program participants, emergency social service assistance/referrals

Eligibility Requirements:

Low income (below 125% of poverty), on AFDC or in danger of going on AFDC, homeless

Partnerships:

HUD, Outer SE Reinvestment, Adult and Family Services, Mt. Scott Presbyterian Church

Funding Sources:

Multnomah County, CDBG

Number of clients served annually: 61

Number of clients placed annually: 6

Number of employees: 1

International Refugee Center of Oregon (IRCO)

1336 E. Burnside Street

Portland, OR 97214

(503) 234-1541 fax: (503) 234-1259

e-mail: irco@teleport.com

Executive Director: Sokhom Taueh

Workforce Development Contact: Janeen Rojas, Staffing & Training Project Director

Programs:

- The New Arrival Employment Services works in concert with Jobs and Employment Training (JET) and JET Plus to prepare refugees in their first year in the US for job placement and retention in the American workplace.
- The Established Employment Services provides employment services to refugees who have been in the US between 12 and 60 months.
- JET and JET Plus offer intensive pre-employment English training and pre-industrial trainings.
- Staffing and Training is a temporary staffing and training service, which contracts to perform English training and assists participants with career development.

Agency established: 1976

Workforce development services since: 1976

Geographic area served: Portland Metropolitan region

Pre-employment Services:

Pre-employment assessment, assessment of barriers, mentoring, employment counseling

Training:

Basic skills, ESL, life skills, resume writing skills, interviewing, workplace literacy, citizenship preparation, mass transit training

Job Placement and Retention:

Direct employment at agency, job development, job placements, job search assistance, job retention counseling, job retention assistance to employers, career path/mobility

Support Services:

Childcare, ride sharing, bus passes or stipends, drug/alcohol treatment, stipend for work clothing, telephones, language services. (Spanish, Russian, Vietnamese, SE Asian, Somalian, and many others)

Eligibility Requirements:

Refugee status for JET, JET Plus, NAES, and EES. No requirement for Staffing and Training.

Partnerships:

Adult and Family Services, PCC Skill Center, Housing Authority of Portland, Westside One Stop, Steps to Success, Oregon Human Development Corporation, USCC, SOAR, LFS, ROSS

Funding Sources:

Multnomah and Washington Counties, Oregon Community Foundation, revenue, grants, Office of Refugee Resettlement.

Number of clients served annually: 3,500 Number of clients placed annually: 2,000

Number of employees: 77 (in entire agency)

JobNet

Workforce Development Board

720 SW Washington Street, Suite 250

Portland, OR 97205

(503) 241-4600 fax: (503) 241-4622

Workforce Development Contacts: Jess McKinley, Program Manager

Program:

- Meet with prospective companies and develop workforce strategies to capture new jobs in the region through negotiation of First Source Agreements. Connect companies (business relocation and retention prospects) to the region's workforce, recruitment resources, and appropriate target industry initiatives.
- Negotiate First Source Agreements (city, state, enterprise zone, and Strategic Investment Program "SIP"). Monitor First Source Agreements for compliance. Monitor SIP agreements for compliance. Ongoing employer contact to ensure needs of First Source contacts are met.
- Develop and administer recruitment strategies for contracted employers.
- Manage job order process/referrals from First Source and SIP contracts, and other private companies. Develop and maintain techniques (fax, mail, e-mail, web page, electronic bulletin board) for timely dissemination of job announcements to all affiliate partners.
- Track hire and retention results.

Program established: 1989

Workforce development services since: 1989

Geographic area served: Portland Metropolitan region with a focus on N/NE Portland and Outer Southeast Portland

Job Placement and Retention:

Preferential hiring through First Source Agreements. Hiring and retention tracked through life of agreements (3-5 years), including company non-compliance and associated penalties.

Eligibility Requirements:

With a First Source or SIP contracted employer, services are targeted to the enterprise zone community (N/NE) and Outer SE Portland/East County. Open to whole region if referrals cannot be made or filled from these two communities. This process would also be true for non-contracted employers.

Partnerships:

Portland Development Commission's Economic Development Department, JobNet affiliate organizations including the Employment Department, the five One Stop entities, Portland Community College, Mt. Hood Community College, Dislocated Workers Program, NE Workforce Center, St. Vincent dePaul, Brooks Temporary Services, and Kelly Services; Target Industry partnerships, SIP partnerships

Number of clients placed annually: 967 (800 placements budgeted annually)

Number of employees: 3

Neighborhood Pride Team

7453 SE 52nd Avenue

Portland, OR 97206

(503) 774-4880 fax: (503) 774-4832

Executive Director: Molly Cooley

Workforce Development Contacts: Barbara Sibley, Tama October

Programs:

- Skills and Resource Center: entry level through intermediate computer literacy classes
- Informal job support club developed around interest and career assessments
- Small Business Entrepreneur Training: twelve-week in-depth class to produce business plan
- Leadership Training: an asset-based community organizing and leadership training to foster individual responsibility, committee work, fund raising experience

Agency established: 1994

Workforce development services since: 1994

Geographic area served: Outer Southeast Portland

Pre-employment Services:

Mentoring, interest assessments

Training:

Basic skills, basic computer skills, resume writing skills, workplace literacy

Job Placement and Retention:

N/A

Support Services:

Language services

Eligibility Requirements:

None

Partnerships:

Portland Community College, SE Works, American Assn. Of Retired Persons, Rose CDC (Time Traders)

Funding Sources:

Multnomah County, Bureau of Housing and Community Development, Community Development Block Grant, donations, membership dues

Number of clients served annually: 40

Number of clients placed annually: 0

Number of employees: 5

Northeast One Stop Career Center

3034 NE Martin Luther King, Jr., Boulevard
Portland, OR 97212
(503) 241-4644
website: www.1stop.org

Executive Director: Lawrence Dark (Urban League)

Workforce Development Contact: Marnella Bingham, Executive Director of Workforce Development

Programs:

- Self-Service One Stop: Job information and resources available to all
- Group classes for developing skills to acquire a job
- Individualized services for those that qualify for more in-depth assessment and skills development
- Employer Partnership: Designing employer-specific skills training

Agency established: 1991 Title 2; 1995 One Stop
Geographic area served: North/Northeast Portland

Pre-employment Services:

Pre-employment assessment, job shadowing, assessment of barriers, mentoring, employment counseling, case management, intern/volunteer experience, pre-apprenticeship training

Training:

Life skills, resume writing skills, interviewing, subsidized on-the-job training, customized training to suit employers, basic skills, Adult Basic Education, computer skills, family literacy through partners

Job Placement and Retention:

Job development, job placements, job search assistance, job retention counseling, job retention assistance to employers, career path/mobility, job clubs/support groups

Support Services:

Childcare services or stipends, housing assistance, bus passes or stipends, drug/alcohol treatment, stipend for work clothing, telephone/voice mail, anger management

Eligibility Requirements:

JTPA: economically disadvantaged; other programs are open

Partnerships:

Adult and Family Services, Oregon Employment Department, Fujitsu, Multnomah County; Portland Community College, Portland Development Commission, Steps to Success, Urban League, Vocational Rehabilitation, Workforce Development Board, NE Workforce Center, Construction Workforce Alliance

Funding Sources:

JTPA Titles 2, 3, and Older Worker, Urban League

Number of clients served annually: Tier 1 (self serve), 576 visits/month: Tier 3 (eligibility based), 200/year

Number of clients placed annually: Tier 1, 30-40 a month

Number of employees: 11

Northeast Workforce Center

4106 N. Vancouver Avenue

Portland, OR 97217

(503) 288-4370 fax: (503) 288-5049

Workforce Development Contact: Jennie Portis, Executive Director

Programs:

- Targeted Neighborhood Project: door-to-door outreach to survey residents of economically lagging neighborhoods to identify service needs, neighborhood livability issues and to provide service information. Includes intensive assistance to selected families in partnership with other groups and agencies working in the area.
- Construction Workforce Clearinghouse: identifies and prepares applicants for referral to construction trade apprenticeship opportunities on public and private projects.

Agency established: 1990

Workforce development services since: 1990

Geographic area served: North/Northeast Portland

Pre-employment Services:

Pre-employment assessment, assessment of barriers, employment counseling, case management, intern/volunteer experience, employer-driven assessments, weekly employer & service orientation, coordination of private sector recruitments and training

Training:

Resume writing skills, interviewing, apprenticeship opening recruitment, private-sector designed short-term training

Job Placement and Retention:

Job development, job placements, job search assistance, job retention counseling, job retention assistance to employers, career path/mobility

Support Services:

Childcare referrals, bus passes or stipends, stipend for work clothing, telephone/voice mail, access to computers and fax service for applications

Partnerships:

City of Portland Personnel, N/NE Business Association, Portland Community College, Adult and Family Services, JobNet, Urban League, Tri-Met, Steps to Success, NE Jobs Committee, PCC Customized Training, St. Vincent dePaul, Oregon Construction Workforce Alliance, NE One Stop, Albina Ministerial Alliance, NW Natural Gas

Funding Sources:

City of Portland, corporate donations, foundations, grants, employer contributions

Number of clients served annually: 512

Number of clients placed annually: 294

Number of employees: 9

Older Workers Program

3534 SE Main Street

Portland, OR 97214

(503) 230-8996

fax: (503) 230-9615

e-mail: marietta@wdb.org

Workforce Development Contact: Marietta Schlumpf, Executive Director

Programs:

- Assessment
- Title 5 services: paid work experience in public or non-profit sector
- Classroom training, job search assistance and placement, case management, retention services

Agency established: 1968

Workforce development services since: 1968

Geographic area served: Portland Metropolitan region

Pre-employment Services:

Pre-employment assessment, assessment of barriers, employment counseling, case management, internships/volunteer work experience, informational interviews

Training:

Basic computer skills, life skills, resume writing skills, interviewing, workplace literacy, subsidized on-the-job training, job search training,

Job Placement and Retention:

Job development, job placements, job search assistance, job retention counseling, job retention assistance to employers, career path/mobility, job clubs/support groups

Support Services:

Bus passes or stipends, stipend for work clothing, wage subsidies, certification fees, class fees, medical, dental, optical coverage, tools, interview clothes, stipends for training

Eligibility Requirements:

Over 55, live in the service area, income no more than 125% of poverty level

Partnerships:

Portland Community College, WDB, Oregon Employment Department, Washington County Employment Department, Vocational Rehabilitation, SE Works, Goodwill, St. Vincent de Paul, Southeast Employment and Training, Dislocated Workers, American Association of Retired People, Able Senior Job Center, Green Thumb, SSI Employment Initiative, Mt. Hood Community College, USDA Forest Service

Funding Sources:

JTPA, National Council on Aging, State of Oregon, Older Americans Act (Title 5)

Number of clients served annually: 200

Number of clients placed annually: 60

Number of employees: 11

Oregon Construction Workforce Alliance

1120 SW Fifth Avenue, Room 1313

Portland, OR 97204

(503) 823-6860 fax: (503) 823-5539

e-mail: pulita@ci.portland.or.us website: www.ci.portland.or.us

Workforce Development Contact: Lita Colligan

Program:

- The Oregon Construction Workforce Alliance (OCWA) is an advisory group of stakeholders in the apprenticeship system. We are working to form a partnership among community agencies, apprenticeship training programs, governments, contractors, and construction industry organizations to increase access to and graduation from construction trades apprenticeship programs by underutilized populations, especially minorities and women.
- OCWA also advises governments on their workforce training contract provisions.
- All training and services are provided by the partners. There are no formal partnerships at this time. A formal partnership agreement between all the stakeholders should be complete by June 1998.

Advisory committee established: 1996

Geographic area served: Portland Metropolitan region

Oregon Council for Hispanic Advancement (OCHA)

917 SW Oak, Suite 312

Portland, OR 97205

(503) 228-4134 fax: (503) 228-0710

Executive Director: Maria Elena Campisteguy-Hawkins

Workforce Development Contact: Lola Cortez, Employment Coordinator

Programs:

- Oregon Council for Hispanic Advancement is a bilingual, bicultural community based organization whose mission is to provide leadership for educational opportunity, economic development, and social justice for Hispanics in Oregon and southwest Washington.
- The employment bank offers job readiness, job placement, and one-on-one case management for adults.
- OCHA offers training for employers on a bilingual, bicultural workforce.
- LISTOS alternative school serves youth 16-21 who are preparing to enter the workforce. The school provides instruction in English and Spanish GED, ESL, life skills instruction, case management, career exploration, and job placement.

Agency established: 1985

Workforce development services since: 1986

Geographic area served: Oregon and SW Washington

Pre-employment Services:

Pre-employment assessment, job shadowing, assessment of barriers, mentoring, employment counseling, case management, internships/volunteer experience

Training:

GED preparation, ESL training, basic computer skills, interviewing, childcare provided during classes, life skills, workplace literacy, resume writing skills, citizenship preparation

Job Placement and Retention:

Job placements, job search assistance, job retention counseling, job retention assistance, career path/mobility, workplace modification

Support Services:

Childcare services or stipends, telephone, language services (Spanish, English)

Eligibility Requirements:

None (95% of clients are Hispanic)

Partnerships:

Oregon Employment Department

Funding Sources:

NW Area Foundation, Wells Fargo, annual conference on Hispanic issues

Number of clients served annually: 455

Number of clients placed annually: 100

Number of employees: 10

Oregon Human Development Corporation (OHDC)

9620 SW Barbur Boulevard, #110
Portland, OR 97219
(503) 245-2600 fax: (503) 245-9602

Executive Director: Ron Hauge

Workforce Development Contact: Myrna Blanco, Gresham (666-3009); Guadalupe Flores, Hillsboro (640-5496); Janet Range, Hispanic Access (236-9670)

Programs:

- Gresham: (JTPA 402), Employment Services and Job Readiness Training
- Hillsboro: (JTPA 402), Employment Services and Job Readiness Training
- Portland: Hispanic Access Center, Employment Training and Services for Enterprise Community

Agency established: 1979

Workforce development services since: 1979

Geographic area served: Portland Metropolitan region and other parts of the state

Pre-employment Services:

Pre-employment assessment, assessment of barriers, employment counseling, case management,

Training:

ESL training, life skills, resume writing skills, interviewing, workplace literacy, citizenship preparation, subsidized on-the-job training, vocational and non-vocational classroom training

Job Placement and Retention:

Job development, job placements, job search assistance, job retention counseling, job retention assistance to employers

Support Services:

Assistance with childcare, transportation, health/medical, nutrition, and emergency services

Eligibility Requirements:

JTPA 402: Low income, primary background in agricultural work (Fed. poverty guidelines; lower living standards); Hispanic Access: Low income Hispanic, residing in Enterprise Zone (N. Portland)

Funding Sources:

JTPA, Portland Multnomah Enterprise Community Commission

Number of clients served annually: 300

Number of clients placed annually: 125

Number of employees: Hillsboro, 4; Gresham, 3; Hispanic Access, 2

Oregon Tradeswomen's Network

PO Box 86620

Portland, OR 97286

(503) 281-0495 ext. 271 fax: (503) 281-4216

website: www.aracnet.com/~crow/otn/OTN.html

Workforce Development Contact: Connie Ashbrook, Executive Director

Programs:

- Promotes the success of women in the trades through education, leadership, and mentorship. Programs include speaker's bureau, community outreach, leadership training, Women in the Trades Fair.
- Work with young women. Programs include job shadowing, tours of apprenticeship training site, and hands-on experience with tradeswomen.
- Technical assistance to unions, apprenticeship programs, employers, and educators
- Advocacy for tradeswomen in matters of public policy affecting tradeswomen or women's access to trade careers.

Agency established: 1991

Workforce development services since: 1991

Geographic area served: Portland Metropolitan region

Pre-employment Services:

Job shadowing, mentoring, employment counseling, referral to apprenticeship programs, education about opportunities

Job Placement and Retention:

Job search assistance, job retention assistance to employers, career path/mobility, job clubs/support groups, job retention counseling

Eligibility Requirements:

Must want to enter or already be in the trades

Partnerships:

Steps to Success, Oregon Construction Workforce Alliance, PCC Advisory Council, B-Fit, Education to Work, Youthbuilders

Funding Sources:

Foundations, grants, private and corporate donations, and revenue

Number of clients served annually: 1,400

Number of clients placed annually: N/A

Number of employees: 1

PCC Customized Training

CAPITAL Center

18624 NW Walker Road

Beaverton, OR 97006

(503) 533-2821

fax: (503) 533-2948

e-mail: dsempert@pcc.edu

Workforce Development Contact: Dan Sempert

Program:

- Customized Workforce Development: Customized programs to meet the unique needs of each workplace. Collaborating with the organization's own experts in order to respond to the schedules, shift changes, and work cycles of each organization. Delivering the services at the work site or a place of the organization's choosing. Looking at the long-term needs of the organization to ensure provision of the best resources.

Agency established: 1980

Workforce development services since: 1980

Geographic area served: Portland Metropolitan region

Pre-employment Services:

Pre-employment assessment, assessment of barriers, employment counseling, mentoring, performance improvement

Training:

Basic skills, ESL training, basic computer skills, life skills, workplace literacy, employee skill enhancement, team development, problem solving, conflict resolution, decision making. This list of services encompasses some of the services that have been offered. Every solution offered is customizable.

Job Placement and Retention:

N/A

Support Services:

Language services (ESL, Spanish)

Partnerships:

Nike, Intel, Epson, Wacker Siltronic, Workforce Development Board, Dislocated Worker Program, NE Workforce Center, nurseries, PGE, Tri-Met, Bonneville Power Administration, Renaissance Bankcard Services, and many others

Number of clients served annually: 2,500 representing 70 companies

Number of employees: 11

PCC Skill Center

739 N. Killingsworth

Portland, OR 97217

(503) 978-5341 fax: (503) 978-5306

Executive Director: Randy Blakely

Workforce Development Contact: Ed Joseph

Programs:

- The PCC Skill Center helps unemployed and under-employed people train for and locate good, family wage jobs.
- Short-term, exciting programs that feature hands-on computer activities and technical skills development to give participants in-depth knowledge of wordprocessing and spreadsheets, business database applications, applied communications, applied math, principles of technology, and health technology

Agency established: 1989

Workforce development services since: 1989

Geographic area served: Portland Metropolitan region but primarily N/NE Portland

Pre-employment Services:

Skills assessment, job shadowing, assessment of barriers, mentoring, employment counseling, case management, internships/volunteer experience, educational counseling

Training:

Adult Basic Education, GED preparation, ESL training, basic computer skills, interviewing, resume writing skills, life skills, workplace literacy, subsidized on-the-job training

Job Placement and Retention:

Direct employment, job development, job placements, job search assistance, job retention counseling, job retention assistance to employers, career path/mobility, job club/support group, workplace modification

Support Services:

Housing assistance, bus passes or stipends, drug/alcohol treatment, telephone, language (Spanish)

Eligibility Requirements:

Dislocated, displaced, low income, un- or underemployed, and a willingness to learn

Partnerships:

WDB, Brooks & Associates, Fujitsu, Tektronix, NE Workforce Center, Urban League, Blue Cross-Blue Shield, Portland Observer, Pepsi, American Family Insurance, Nike, Roadway Packaging, Nordstrom, Fred Meyer, McDonalds, Double Tree Hotels

Funding Sources:

State of Oregon

Number of clients served annually: 800-1,000

Number of employees: 11

Portland Habilitation Center

5312 NE 148th Ave
Portland, OR 97230
(503) 261-1266 fax: (503) 771-6820

Workforce Development Contacts: Bill Van Velsor, Maren Peterson

Program:

- Vocational training and employment in landscaping, janitorial, and clerical services for disabled clients

Agency established: 1951

Workforce development services since: 1961

Geographic area served: Portland Metropolitan region

Pre-employment Services:

Pre-employment assessment, assessment of barriers, employment counseling, case management

Training:

ESL training, basic computer skills, life skills, workplace literacy, subsidized on-the-job training

Job Placement and Retention:

Direct employment at agency, job search assistance, job retention counseling, career path/mobility, workplace modification/support for disabled clients

Support Services:

Bus passes or stipends, shuttles, stipend for work clothing, language services

Eligibility Requirements:

Documented disability

Partnerships:

Mt. Hood Community College, Portland Community College, Steps to Success, IRCO

Funding Sources:

JTPA, Multnomah County, revenue from contract work, AHTA grant

Number of clients served annually: N/A

Number Employees: 20

Rose CDC

7211 SE 62nd Avenue
Portland, OR 97206
(503) 788-0992 fax: (503) 788-9197

Executive Director: Nick Sauvie

Workforce Development Contacts: Janet Bauer, Project Director (Time Traders);
Anne Peterson, Project Director (Child Care Neighborhood Network)

Programs:

- Child Care Neighborhood Network (CCNN): Help home childcare providers develop business skills
- Time Traders (TT): Community barter system for ROSE neighborhood residents

Agency established: 1991

Workforce development services since: 1994 CCNN; 1997 TT

Geographic area served: Outer Southeast Portland

Pre-employment Services:

Pre-employment assessment (TT), mentoring (CCNN), intern/volunteer experience (both), tutoring

Training:

Basic skills (TT), ESL training (TT), basic computer skills (TT), life skills (TT), resume writing skills (TT), interviewing (TT), childcare provided during training (both), subsidized on-the-job training (CCNN)

Job Placement and Retention:

Job development (both), career path/mobility (both), job clubs/support groups (CCNN)

Support Services:

Childcare services or stipends (both), ride sharing (TT), housing assistance (both), language services (Russian, French, Spanish), clothes consultant

Eligibility Requirements:

Geographic: Need to live in 97206 or 97266 area code

Partnerships:

GEARS, Neighborhood Pride Team, SE Neighborhood Project, Brentwood-Darlington Community Center and Neighborhood Association

Funding Sources:

Multnomah County, City of Portland, grants, AFS Reinvestment grant

Number of clients served annually: 300-400 (CCNN); 150 (TT)

Number of employees: 18

Sabin CDC

2517 NE Alberta Street

Portland, OR 97211

(503) 287-3496 fax: (503) 287-3597

Executive Director: Elisa Gertler, Chair of the Board

Workforce Development Contact: Marjorie Phillips, Resident Liaison

Programs:

- Maggie Gibson Neighborhood Networks Center: Offer job readiness training with a focus on getting past barriers, teaching computer skills. Offers holistic parenting class.

Agency established: 1993

Workforce development services since: 1997

Geographic area served: Northeast Portland

Pre-employment Services:

Pre-employment assessment, assessment of barriers, employment counseling, case management, volunteer experience

Training:

Basic computer skills, life skills, resume writing skills, interviewing, childcare provided during training, workplace literacy, family literacy, career path/mobility

Job Placement and Retention:

N/A

Support Services:

Childcare services or stipends, housing assistance, shuttles

Eligibility Requirements:

Resident of Sabin CDC housing, others in the neighborhood (if space available)

Partnerships:

Portland Community College, Franciscan Enterprise, Housing Our Families

Funding Sources:

Bureau of Housing and Community Development, HUD, foundations, grants

Number of clients served annually: 4 - 10 per class (first class 9/97)

Number of clients placed annually: 4

Number of employees: 10 (2 in workforce development)

St. Vincent dePaul Rehabilitation Service, Inc.

4867 NE Martin Luther King Jr. Boulevard

Portland, OR 97211

(503) 281-1289 fax: (503) 284-9025

e-mail: lhuddle@compuserve.com website: www.stvincentdepaul.org

Executive Director: Roy Soards

Workforce Development Contact: Linda Huddle, Senior Rehabilitation Services Manager

Programs:

- Comprehensive Staffing Services: temporary employment agency in clerical, word processing, light industrial, security, flagger. Many jobs move from temporary to permanent.
- Training Center: Office skills and vocational rehabilitation services. Preparation for careers in accounting, administrative assistants, computer office specialist, data entry clerk, desktop publishing, medical billing, medical transcription, office specialists, security
- Employment in manufacturing and document handling services. Industrial Manufacturing facility: wood products, metal and plastics, wire manufacturing & soldering. Document Processing Center: assembly, packaging & distribution center, business mailings
- Workforce Development: pre-employment evaluation, training for individuals to get them job ready for work at St. Vincent's.
- Supported employment, job placement, and coaching for persons with severe mental or physical disabilities.
- Evaluation services: Comprehensive vocational evaluation to determine a person's skills, abilities, and interests.

Agency established: 1971

Workforce development services since: 1971

Geographic area served: Portland Metropolitan region

Pre-employment Services:

Pre-employment assessment, job shadowing, assessment of barriers, employment counseling, case management

Training:

Basic skills, basic computer skills, life skills, resume writing skills, interviewing, workplace literacy, subsidized on-the-job training

Job Placement and Retention:

Direct employment at agency, job retention counseling, job retention assistance to employers, career path/mobility, workplace modification/support for disabled clients

Support Services:

Stipends for work clothing

Eligibility Requirements:

Documented disability

St. Vincent dePaul (cont.)**Partnerships:**

Vocational Rehabilitation, NE Career Center, One Stops, Portland Habilitation Center, Portland Public Schools

Funding Sources:

Revenue, Multnomah County general funds, donations, State of Oregon, Multnomah County agencies

Number of clients served annually: 400

Number of clients placed annually: 320

Number of employees: 500

Southeast Employment and Training (SEET)

3534 SE Main Street

Portland, OR 97214

(503) 230-8996

fax: (503) 230-9615

e-mail: marietta@wdb.org

Workforce Development Contact: Marietta Schlumpf

Program:

- Career exploration workshops, computer training, customized training plans, job club workshops, job search assistance, job retention services

Agency established: 1988

Workforce development services since: 1988

Geographic area served: Southeast Portland

Pre-employment Services:

Pre-employment assessment, assessment of barriers, case management, career exploration

Training:

Basic computer skills, interviewing, resume writing skills, life skills, workplace literacy

Job Placement and Retention:

Job development, job placements, job search assistance, job retention counseling, job retention assistance, career path/mobility, job club/support group

Support Services:

Bus passes or stipends, stipend for work clothing, telephone/voice mail, language services, tools, medical, tuition reimbursement

Eligibility Requirements:

JTPA Titles 2, 3, & older worker 55+

Partnerships:

Portland Community College, JOBS Plus, Oregon Employment Department, Vocational Rehabilitation, Department of Corrections, Portland Development Commission, SE Works, St. Vincent dePaul, Goodwill, Title 5 programs

Funding Sources:

JTPA Title 2, Title 5

Number of clients served annually: 100

Number of clients placed annually: 40-50

Number of employees: 8

Southeast Works One Stop

6927 SE Foster Road

Portland, OR 97206

(503) 774-4650 fax: (503) 774-8489

website: www.1stop.org

Executive Director: Heidi Soderberg

Workforce Development Contact: Sue Eastman, Employer Liaison

Programs:

- SE Works is a One Stop Neighborhood Jobs Center. There are numerous social service and employer agencies on-site.
- Personal Case Management for SE Works participants
- Training Workshops (Resume, Applications, Interview, Career Exploration, Job Club, ESL, Computers)
- Job Announcements (Private Employers, City, State and Federal openings)

Agency established: 1997

Workforce development services since: 1997

Geographic area served: Outer Southeast Portland

Pre-employment Services:

Pre-employment assessment, assessment of barriers, employment counseling, case management

Training:

ESL training, GED preparation, life skills, resume writing skills, interviewing, childcare provided during training, subsidized on-the-job training

Job Placement and Retention:

Job development, job placements, job search assistance, job retention counseling, job retention assistance to employers, career path/mobility, job clubs/support groups, workplace modification/support for disabled clients

Support Services:

Ride sharing, bus passes or stipends, childcare stipends, stipend for work clothing, telephone/voice mail, language services, rent assistance, emergency social service assistance/referrals

Eligibility Requirements:

None for training sessions or basic services; must be a SE resident for case management, other programs have specific eligibility requirements

Partnerships:

Oregon Employment Department, GEARS, Portland Community College, Human Solutions, Neighborhood Pride Team, Kelly House, Vocational Rehabilitation, Dislocated Workers, AFS, Family Works, BHCD, SEET, Multnomah County Dept. of Community and Family Services

Funding Sources:

City of Portland CDBG, BHCD, Quality Jobs Initiative, SIP, donations, State of Oregon

Number of clients served annually: N/A

Number of employees: 8

Steps to Success—East

14030 NE Sacramento
Portland, OR 97230
(503) 256-0432 fax: (503) 256-5503

Executive Director: Nan Poppe

Workforce Development Contact: Pamela Murray, Kim Freeman, Co-Directors

Program:

- Pre-employment training, educational services, job search and placement, short-term training in specific industries are offered to AFS applicants and recipients to assist them in moving from welfare to work and self-sufficiency.

Agency established: 1988

Workforce development services since: 1988

Geographic area served: East Multnomah County

Pre-employment Services:

Pre-employment assessment, assessment of barriers, mentoring, employment counseling, case management, internships/volunteer experience

Training:

Basic skills, Adult Basic Education, GED preparation, ESL training, basic computer skills, interviewing, resume writing skills, life skills, workplace literacy, subsidized on-the-job training

Job Placement and Retention:

Job development, job placements, job search assistance, job retention counseling, job retention assistance, career path/mobility, job clubs/support groups, workplace modification

Support Services:

Childcare services or stipends (through AFS), housing assistance (AFS), bus passes or stipends (AFS), drug/alcohol treatment, stipend for work clothing, telephone/voice mail, language services, wage subsidies

Eligibility Requirements:

Applicant or recipient for TANF benefits

Partnerships:

Oregon Employment Department, Portland Community College, Insights Teen Parenting, Adult and Family Services, Mt. Hood Mental Health, IRCO, OSU Extension, Naturopathic Clinic, Head Start, Human Solutions, Fundamentals of Written Language

Funding Sources:

AFS Reinvestment grant, TANF

Number of clients served annually: 6,000

Number of clients placed annually: 2,160

Number of employees: 55

Steps to Success—North

4317 NE Emerson

Portland, OR 97218

(503) 281-0495 x 266 fax: (503) 281-4216

e-mail: tgreenfi@pcc.edu

Executive Director: Terry Greenfield

Program:

- Pre-employment training, educational services, job search and placement, short-term training in specific industries are offered to AFS applicants and recipients to assist them in moving from welfare to work and self-sufficiency.

Agency established: 1988

Workforce development services since: 1988

Geographic area served: North/Northeast Multnomah County

Pre-employment Services:

Pre-employment assessment, assessment of barriers, mentoring, employment counseling, case management, internships/volunteer experience

Training:

Basic skills, Adult Basic Education, GED preparation, ESL training, basic computer skills, interviewing, resume writing skills, life skills, workplace literacy, subsidized on-the-job training

Job Placement and Retention:

Job-development, job placements, job search assistance, job retention counseling, job retention assistance, career path/mobility, job clubs/support groups, workplace modification

Support Services:

Childcare services or stipends (through AFS), housing assistance (AFS), bus passes or stipends (AFS), drug/alcohol treatment, stipend for work clothing, telephone/voice mail, language services, wage subsidies

Eligibility Requirements:

Applicant or recipient of TANF benefits; FS Clients

Partnerships:

Oregon Tradeswomen's Network; Employment Department; Mt. Hood Community College; AFS; Albina Ministerial Alliance; Housing Authority of Portland; OSU Extension; Urban League; NE Career Center

Steps to Success— Washington County

Portland Community College Workforce Training Center
18624 NW Walker Road
Beaverton, OR 97006
(503) 533-2713 fax: (503) 533-2753

Workforce Development Contact: Linda Draper

Program:

- Employment training and counseling services for welfare recipients

Agency established: 1964

Workforce development services since: 1990

Geographic area served: Washington County

Pre-employment Services:

Pre-employment assessment, assessment of barriers, mentoring, employment counseling, case management, intern/volunteer experience

Training:

ABE curriculum, ESL training, basic computer skills, life skills, resume writing skills, interviewing, childcare provided during training, GED preparation, subsidized on-the-job training, vocational training

Job Placement and Retention:

Job development, job placements, job search assistance, job retention counseling, career path/mobility, job clubs/support groups

Support Services:

Childcare services or stipends, shuttles (through Red Cross), drug/alcohol treatment, telephone/voice mail, language services (Vietnamese, Spanish), wage subsidies

Eligibility Requirements:

Welfare cash assistance based on income, family size.

Partnerships:

Oregon Human Development Corporation, Tualatin Valley Center, Boys & Girls Aid Society, Oregon Employment Department, Vocational Rehabilitation, St. Vincent de Paul, Domestic Violence Shelter, Housing Authority, County Health Services, Head Start, Childcare Reference Hotline, Food Bank

Funding Sources:

Adult and Family Services

Number of clients served annually: 1,489

Number of clients placed annually: 896

Number of employees: 12.3 (FTE)

Strategic Investment Program (SIP)

Workforce Development Board

720 SW Washington Street, Suite 250

Portland, OR 97205

(503) 241-4600 fax: (503) 241-4622

Workforce Development Contact: Lynne St. Jean, Program Manager

Program:

- SIP intergovernmental agreement with Multnomah County. Assists Multnomah County with overall data tracking, system design, and workforce related issues of the SIP contracts with LSI Logic and Fujitsu.
- SIP Administration and Contract Monitoring in Washington County. Oversees Washington County's SIP contracts and First Source Agreements with Intel and IDT to ensure job creation, local recruitment, and other workforce related requirements are met.
- First Source Agreements with Intel and IDT. Administers First Source Agreements and develops recruitment strategies for entry-level jobs within Intel, with local Intel service vendors who provide on-site contract workers, and with IDT.
- First Source Agreement with LSI Logic.

Agency established: 1994

Geographic area served: Region 2

Eligibility Requirements:

Resident of Multnomah or Washington County. SIP programs in Multnomah County attempt to target Enterprise Zone and Outer SE Portland as a first priority.

Partnerships:

One Stop Career Centers in Southeast (SE Works), East Multnomah County, and Washington County, Portland Community College, Mt. Hood Community College, Semiconductor Workforce Consortium, K-12 schools, CAPITAL Center, Microelectronics Center, Intel, IDT, LSI Logic

Number of clients served annually: Included in JobNet placement numbers

Number of employees: 1

Targeted Industries Program

Workforce Development Board

720 SW Washington Street, Suite 250

Portland, OR 97205

(503) 241-4600 fax: (503) 241-4622

Workforce Development Contact: Marcia Douglas, Program Manager

Program:

- Develop workforce needs assessments, analyses, and projections of workforce needs with targeted employers and industries. Work directly with employers to gather projections on hiring and skills needed within an established time frame.
- Develop training strategies to fill workforce development gaps in target industries, based on workforce needs/projections developed directly with employers. This includes entry-level as well as skilled worker issues; preparation for employment as skills upgrading.
- Manage workforce development initiatives in assigned target areas (Enterprise-Zone, N/NE Portland, and Outer SE Portland) and assigned industries. Facilitate collaboration among various partners (public and private, CBOs, schools, and employers).
- Assist in providing linkages between industries and service providers.

Agency established: 1989

Geographic area served: For workforce needs, industry sectors in the Portland Metropolitan region; for training strategies, Region 2

Eligibility Requirements:

Target industry sectors and residents of Region 2. Some strategies focus on target geographic areas including Enterprise Zone (N/NE) and Outer SE Portland.

Partnerships:

Semiconductor Workforce Consortium, Oregon Metals Industry Council, Oregon Precision Metals Fabricators Assn., Metalswork, Business Education Compact, staffing agencies, Portland Community College, SE Works, NE Workforce Center, NE One Stop Career Center, Mt. Hood Community College, OATC, K-12 schools

Number of clients served annually: Included in JobNet placement numbers and as specific training strategies are implemented

Number of employees: 1

Vocational Rehabilitation Division

1245 SE 122nd

Portland, OR 97333

(503) 257-4412 fax: (503) 257-4333

e-mail: jesse.kappel@state.or.us website: www.humanres.state.or.us

Workforce Development Contact: Jesse Kappel, Branch Manager

Programs:

- Work with Oregonians with disabilities (other than the blind) to develop vocational goals, obtain necessary skills, and enter the job market. Services include employment planning, training and education; job search assistance, workplace modification

Agency established: 1922

Workforce development services since: 1922

Geographic area served: State of Oregon

Pre-employment Services:

Pre-employment assessment, job shadowing, assessment of barriers, mentoring, employment counseling, case management, intern/volunteer experience, employment plans

Training:

Basic skills, ABE curriculum, basic computer skills, life skills, resume writing skills, interviewing, GED preparation, subsidized on-the-job training, childcare provided during training

Job Placement and Retention:

Job development, job placements, job search assistance, job retention counseling, job retention assistance to employers, career path/mobility, job clubs/support groups, workplace modification/support for disabled clients

Support Services:

Childcare services or stipends, bus passes or stipends, drug/alcohol treatment, stipend for work clothing, language services (Sign, Spanish, Russian, Romanian), wage subsidies

Eligibility Requirements:

Mental or physical disability confirmed through doctor, psychiatric, social security, or school records. Disability must prevent individual from obtaining or maintaining employment.

Partnerships:

Adult and Family Services, school districts, Oregon Employment Department, SE Works, Department of Corrections, Steps to Success, Portland Development Commission, Urban League, Disability Services

Funding sources:

Department of Education, State of Oregon

Number of clients served annually: 1000

Number of clients placed annually: 700

Number of employees: 15

Washington County Employment and Training Consortium

Portland Community College Workforce Training Center

18624 NW Walker Rd.

Beaverton, OR 97006

(503) 533-2713 fax: (503) 533-2753

Workforce Development Contact: Julie Wyckoff-Byers

Program:

- Employment and training services for low-income adults in Washington County.

Agency established: 1964

Workforce development services since: 1988

Geographic area served: Washington County

Pre-employment Services:

Pre-employment assessment, assessment of barriers, employment counseling, case management

Training:

Basic skills, ABE curriculum, ESL Training, basic computer skills, resume writing skills, interviewing, GED preparation, subsidized on-the-job training, vocational, childcare provided during training

Job Placement and Retention:

Job development, job placement, job search assistance, job retention counseling, job clubs/support groups

Support Services:

Childcare services or stipends, bus passes or stipends, stipend for work clothing, telephone/voice mail, language services (ESL), wage subsidies

Eligibility Requirements:

Based on family income over past 6 months and multiple barriers to employment

Partnerships:

Adult and Family Services, Vocational Rehabilitation, Beaverton and Hillsboro Chambers of Commerce, Oregon Human Development Corporation, Community Action Organization, Even Start, Older Workers Program, Dislocated Workers Program, Steps to Success

Funding Sources:

JTPA Title 2A, CDBG, grants

Number of clients served annually: 128

Number of clients placed annually: 93

Number of employees: 3.6 (FTE)

Washington County One Stop

CAPITAL Center

18624 NW Walker Road

Beaverton, OR 97006

(503) 533-2713

website: www.1stop.org

e-mail: pfreedma@pcc.edu

Workforce Development Contact: Peter Freedman

The Washington County One Stop is currently being developed.

Partnerships:

Adult & Family Services

Community Action Organization

Oregon Employment Department

Oregon Human Development Corporation

PCC Workforce Center

Senior & Disabled Services

St. Vincent de Paul Volunteer Services

Upscale Automotive

Vocational Rehabilitation Division

Washington County Employment & Training Consortium

Washington County

Workforce Development Board

West Portland One Stop

website: www.1stop.org

The West Portland One Stop is currently being developed. Contact the Workforce Development Board for more information.

Partnerships:

Adult & Family Services
Central City Concern
Central Portland Workforce Center (PCC)
City of Portland
Department of Adult Community Justice
Employment Department
Friendly House
Hillsboro Chamber/School to Work
Hispanic Access Center
Housing Authority of Portland
InAct Inc
IRCO
Mental Health Services West
Multnomah County
Neighborhood House
NW Pilot Projects
OCHA
PCC Skill Center
PSU Department of Psychology
Steps to Success
Transition Projects
Wacker Siltronic
Westside YSC

Women in Community Service

150 N. First Avenue, Suite 200

Hillsboro, OR 97124-3072

(503) 844-8158 fax: (503) 693-4509

e-mail: Brighter@aol.com

Workforce Development Contact: Gini Nellis, Portland WICS Director

Programs:

- Lifeskills, based at the Columbia River Correctional Institute, offers a comprehensive skills assessment, an eight week series of empowerment workshops and survival skills training and mentoring, a 40-hour volunteer internship, and after-care mentoring. Contact JoAnn Marks, Project Director, CRCI, 9111 NE Sunderland, Portland, OR 07211. (503) 280-6646 x. 310
- WICS Counselors are located at Job Corps Centers and offer support to students on interview skills, resume writing, and job search as they transition from Job Corps.
- The Transition Service Center (TSC) assists youth in the transition from Job Corps to employment through educational workshops, a resource center, volunteer mentor matches, and referrals to other human service organizations. Contact Julie Blanchard, Project Director, 722 N. Killingworth, Portland, OR 97217. (503) 285-9430

Agency established: 1964

Workforce development services since: 1964

Geographic area served: Portland Metropolitan region

Pre-employment Services:

Pre-employment assessment, job shadowing, assessment of barriers, mentoring, employment counseling, case management, intern/volunteer experience

Training:

Basic skills, basic computer skills, life skills, resume writing skills, interviewing, childcare provided during training, workplace literacy

Job Placement and Retention:

Job development, job placements, job search assistance, job retention counseling, job retention assistance to employers, career path/mobility, job clubs/support groups

Support Services:

Childcare services or stipends, ride sharing, housing assistance, bus passes or stipends, shuttles, stipend for work clothing, telephone/voice mail

Eligibility Requirements:

Females in poverty

Partnerships:

Job Corps, Washington County Department of Community Corrections

Funding Sources:

Dept. of Corrections, Dept. of Labor, Job Corps, foundations

Number of clients served annually: 165

Number of clients placed annually: 124 Number of employees: Lifeskills, 3; TSC, 3

Workforce Development Board at PCC Skill Center

739 N. Killingsworth

Portland, OR 97217

(503) 978-5450 fax: (503) 978-5306

e-mail: mariasolan@tpic.org website: www.wdb.org

Workforce Development Contact: Maria Solano

Program:

- Job skills training

Agency established: 1993

Workforce development services since: 1993

Geographic area served: Multnomah County

Pre-employment Services:

Pre-employment assessment, assessment of barriers, employment counseling, case management, job readiness

Training:

Basic skills, ABE curriculum, ESL training, basic computer skills, life skills, resume writing skills, interviewing, childcare provided during training, GED preparation, workplace literacy, family literacy

Job Placement and Retention:

Job placements, job search assistance, job retention counseling, career path/mobility

Support Services:

Childcare services or stipends, housing assistance, bus passes or stipends, stipend for work clothing, language services

Eligibility Requirements:

Ages 22 and over, low income, some English, legal US work permit, registered for Selective Services

Partnerships:

Adult and Family Services, Portland Community College, Oregon Employment Department, Urban League, and others

Funding Sources:

JTPA, Multnomah County

Number of clients served annually: 60

Number of clients placed annually: 30

Number of employees: 1

