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FACTORS IN THE EVALUATION OF STUDENT PERFORMANCE IN A GRADUATE SCHOOL OF SOCIAL WORK

bу

SHARON J. COPELAND

GERALD E. WARNER

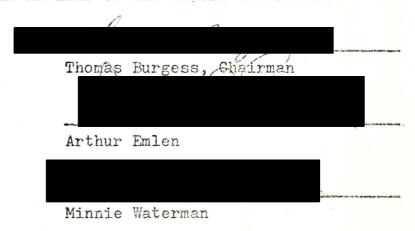
A thesis submitted in partial fulfillment of the requirements for the degree of

MASTER OF SOCIAL WORK

Portland State University 1970 AN ABSTRACT OF THE THESIS OF Sharon Copeland and Gerald Warner For the Masters of Social Work presented May 15, 1970.

Title: Factors in the Evaluation of Student Performance in a Graduate School of Social Work.

APPROVED BY THE MEMBERS OF THE THESIS COMMITTEE:



This study refined the criteria for the measurement of graduate student performance in a school of social work.

By using present criteria from other studies and general student performance criteria from school brochures a questionnaire was constructed. This questionnaire was administered to a sample of students, faculty, and field instructors from Portland State University School of Social Work. The data from the completed questionnaires were then processed by computer to de-

termine the means, standard deviations of the items, and the correlations between items and between raters.

Through the computed correlations, means, and standard deviations the acceptability and reliability of the questionnaire were established. Through the use of cluster analysis, clusters were formed which pointed to specific criteria by which social work students could be evaluated.

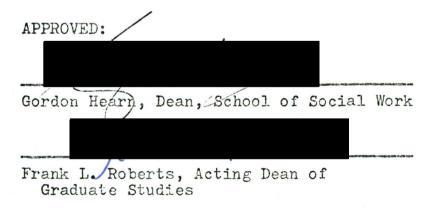
Statistical data indicated that the questionnaire was moderately acceptable and reliable. A greater acceptability and reliability would be desired.

The cluster analysis gave varying numbers of clusters for each group of raters. For the student raters there were seven clusters, for the first group of academic raters there were three clusters, for the second group of academic raters there were three clusters, and for the field raters there were two clusters. The ratings of both the field instructors and the second group of academic raters were dominated by a general-impression cluster, raising questions about the acceptability and the reliability of the questionnaire for those raters. This general-impression cluster showed that these raters did not discriminate between characteristics of students but rated them on the basis of a general impression of the student.

TO THE OFFICE OF GRADUATE STUDIES:

The members of the Committee approve the thesis of Sharon J. Copeland and Gerald E. Warner presented May 15, 1970.

> Thomas Burgess, Chairman Arthur Emlen Minnie Waterman



May 15, 1970

ACKNOWLEDGEMENTS

WE WOULD LIKE TO EXPRESS OUR DEEP APPRECIATION AND INDEBTEDNESS TO THOSE WHOSE EFFORTS AND CONTRIBUTIONS MADE THIS STUDY POSSIBLE:

THOMAS BURGESS who has contributed time and patience as advisor to this project,

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Sharon J. Copeland

Gerald E. Warner

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CHAPTER I

INTRODUCTION

The process of selecting students for entrance into a graduate social work program is a major task facing the administration and faculty. Continued excellence in the profession demands that schools of social work first define the factors essential to success in the field and then establish reliable measurements of these factors.

Presently pre-entrance screening involved consideration of grade-point average and the Miller Analogies test. The validity of these criteria as predictors of success in social work has been seriously questioned. Regarding the use of the Miller Analogies test to determine the scholastic potential of school of social work applications, Burgess states in his study of Portland State College students, "It is obvious that all of the correlations between grades and Millers scores were low. In fact, none of them were statistically significant." And he concludes,

It would appear that Miller Analogies test scores have no value in the prediction of differences in the scholastic performance of Portland State College social work students, insofar as these performances are indicated by grades.

It should also be noted that the same conclusion can be reached about the other two predictors, undergraduate G.P.A. and upper division G.P.A. The cor-

Recently Portland State University.

relations between these measures and social work grades were also non-significant. While Miller Analogies scores do not predict well for this group of students, they do as well as previous grade records do in predicting grades in social work. (1)

The limitations of the available criterion measures reflect the "inability of the profession to state clearly what knowledge, skill and values are needed for every social worker for basic competence in practice." (2)

In professional literature devoted to the subject of student selection one finds lists of factors to be evaluated in considering school of social work applicants. In one source the following criteria are suggested: "1. intellectual skills 2. capacity for professional identity 3. capacity for change 4. capacity for critical thinking 5. capacity for establishing purposeful relationships." (3)

Guidelines for describing success in the profession can also be found in descriptions of the "ideal" social worker. Schubert characterizes the ideal caseworker as one who is "highly effective in enabling people to solve problems in social functioning," and she continues,

The following characteristics have importance insofar as they contribute to the worker's effectiveness:

1. a sense of professional identity;
2. a command of relevant knowledge and skill;
3. an ability to face the profession's areas of ignorance, uncertainty and conflict;
4. an ability to contribute to the profession's knowledge and reduce ignorance, uncertainty and conflict.

(4)

The same qualities should characterize the group worker, community organizer and administrator working with people in the problem-solving process.

Measurements currently used in pre-entrance screening, as well as the characteristics and factors suggested in the professional literature cited above, are limited as criteria of performance in a graduate school. The former are inadequate because they do not comprehend many areas of performance relevant to success in the field; the latter, because they are too general to permit evaluation of behavior. While Schubert's characteristics provide a point of departure in establishing valid criteria, they apply to field work only and may not be applicable to other areas in the curriculum.

The first step in refining the process of student selection is the establishment of criteria 1) which include <u>all</u> factors relevant to successful functioning in the profession and 2) which are defined in terms of <u>specific</u> behavior. Having arrived at such a list of factors, the researcher must then design rating scales which, when applied to the factors, will indicate the extent to which a given student evidences mastery of each skill, technique or ability.

The researchers in the present study determined the following objectives:

- 1) Hypothesize factors of performance which meet the standards of inclusiveness and specificity.
- 2) Determine the acceptability of these factors to students and faculty at the Portland State University School of Social Work.
- 3) Devise rating scales to represent these factors.

- 4) Determine the acceptability of these rating scales to the same subjects as outlined in 2).
- 5) Determine the reliability of the rating scales.
- 6) Determine the basic factors within these scales.

CHAPTER II

METHODOLOGY

A tentative set of rating scales was prepared to measure present student performance. Attributes covered by the scales were those suggested by Schubert and by the School of Social Work catalogues. Schubert's characteristics included "1) a sense of professional identity; 2) a command of relevant knowledge and skill; 3) an ability to face the profession's area of ignorance, uncertainty, and conflict." (4)

The School of Social Work statement included the following, based on a statement by the Council on Social Work Education.

The goals of the school are attained when the student:

Incorporates the knowledge and values basic to social work as a professional discipline.

Understands the central concepts, principles and techniques applied in social work practice and their significant variations by method and by field of practice.

Manifests compassionate respect for individuals, and appreciates man's capacity for growth and change.

Attains a level of competence necessary for responsible entry into professional practice and sufficient to serve as a basis for a creative and productive professional career.

Develops the discipline and self-awareness of the professional social worker, and accepts responsibility for the continued development of his own competence. Accepts an obligation to contribute responsibility to the achievement of social welfare objectives that express the goals of a democratic society and to the development of the profession that it may increasingly serve society in the prevention of social problems and the enhancement of social well-being. (5)

The characteristics as stated were considered too general to be evaluated by a rating scale, so an attempt was made to break down the characteristics and qualities into specific behaviors which could be readily identified.

- I. Student's academic skills and scholarly attitudes.
 - A. Ability to remember, and to apply meaningfully academic material presented.
 - B. Ability to be analytic in both written and oral communication.
 - C. Originality in oral and written communication.
 - D. Intelligibility of oral and written communication.
 - E. Neatness in, and conformity to, conventional writing standards.
 - F. Evidence of completing readings both assigned and others.
 - G. Initiative and openness in regard to the social work curriculum.
- II. Student's capacity to establish purposeful relationships.
 - A. Frequency of reasoned disagreement with professors.
 - B. Constructive relationships with professors and peers.

- C. Consistency in communication with other students, instructors and supervisors.
- D. Accuracy of perception of other students, instructors and supervisors.
- III. Student's command of relevant knowledge and skill.
 - A. Perception of, and performance in, a formed group.
 - B. Accuracy of perception of important aspects of the clients' emotional life.
 - C. Accuracy of the understanding of relationships with his clients.
 - D. Abilities with client's problems and attitudes.
 - E. Accuracy of perception of client's social and economic needs.
 - F. Accuracy of perception of a family group.
 - IV. How the student handles responsibilities that are part of the profession.
 - A. How well he manages his work load.
 - B. Observance of agency policies.
 - C. Contribution to agency policy development and reorganization.
 - D. Awareness of the implications of social issues to social work practices.
 - V. Capacity for professional identity.
 - A. Ability to examine self.
 - B. Ethical standards in his work.

- C. Handling of his reaction to conflict or opposition.
- D. Motivation and commitment to social work.

A sample of students, faculty and field instructors evaluated the questionnaire to determine if it was understandable, operational and complete. Revisions were made incorporating their suggestions. The improved questionnaire can be seen in appendix A.

In September, 1968, 58 students entered the School of Social Work at Portland State University. At the time the questionnaire was completed, at the end of their first year, 51 of these students were still enrolled and this group of 51 comprised the sample of students, i.e., the group whose performance would be evaluated using the questionnaire. Before the questionnaire was administered it was coded by an individual who did not know the respondents in order to maintain anonymity.

For the purpose of evaluating the questionnaire it was administered to four groups: the 51 students, who were instructed to evaluate themselves (the Self-Ratings) four instructors of social work methods, each of whom was asked to evaluate the first year student enrolled in his section (referred to as Academic Rater II); two instructors of social welfare history, each of whom was asked to evaluate the students in his section (Academic Rater I); 17 field instructors, each of whom evaluated those first-year students assigned to him for supervision of field experience (referred to as Field). As each of

the 51 students was to be evaluated four times, once by himself, once by a social work methods instructor, once by a social welfare history instructor, and once by a field instructor, a total of 204 questionnaires was distributed. 199 of these were completed according to instructions and returned. (Four students failed to return their self-evaluations, and one field instructor did not return the questionnaire regarding a student under his supervision).²

In scoring, each response to an item on the completed questionnaire was assigned a numerical value from 1 to 9 depending upon its location along a nine-point continuum. Minimal performance in a given area was rated 1 and the scale continued through a rating of 9 for outstanding or exceptional performance. The numerical values of item responses were then punched on paper tape for computer processing. All statistical computations were done on a CDC 3000 at Oregon State University through a remote terminal in the Computer Center at Portland State University.

The computer was programmed to compute the means, and standard deviations for all items as well as correlation coefficients among all items.

Acceptability of the questionnaire items was to be determined from an analysis of the student responses, i.e., how many

²Error in punching of tape which accounts for one less Methods Rating and one more Field Rating.

of the items elicited a response and the correlations between student self-ratings and the faculty ratings for the same items. The questionnaire would be considered acceptable if the majority of the items were answered and if a high correlation was found between self and instructor ratings.

Reliability of the questionnaire was to be determined from the correlations between the ratings given by different faculty raters on the same student.

The factors of student performance were discovered by means of a cluster analysis in which highly correlated ratings were grouped. These clusters were interpreted and named, permitting a comparison of the clusters found for each type of rater. It was hoped that similar clusters would be found in order to validate the factors and to provide a basis for simplification of future versions of the rating scales.

The cluster analysis was used to group items together which correlate highly with each other. This was done using a correlation matrix based on the questionnaire variables. The two items in the matrix showing the highest correlation formed the nucleus of the cluster. The cluster was then expanded by selecting variables in descending order of their correlation to the nucleus variables until all which correlated highly were included.

The nucleus of a second cluster was formed of two variables with high correlations to each other and low correlations to items in the first cluster. The process was continued until all apparently significant clusters had been isolated.

CHAPTER III

RESULTS AND DISCUSSION

ACCEPTABILITY

Frequency of Usage of Items by Raters

As was stated in Chapter II an initial measure of the acceptability of the questionnaire would be whether the majority of the items were answerable. The data show that a majority of the questions were answered and therefore, at least from this standpoint, the questionnaire was acceptable. This is evident particularly in the responses of students and field instructors. The ratings given students by academic raters indicated that their knowledge of the student was too limited to respond appropriately to many questionnaire items. For example, the academic raters were unable to evaluate such areas as field work, agency policies, and management of work load.

The following chart gives the mean, standard deviation and number of responses to each item in the questionnaire as based on (left to right): student self-ratings (47 possible responses); academic rater one (51 possible responses); academic rater two (50 possible responses); field instructors (51 possible responses).

TABLE I

MEANS AND STANDARD DEVIATIONS OF RATINGS BY TYPE OF RATER

	Sel	f-rati	ing	Aca	demic	I	Aca	demic	II	F	ield	and original
Item	М	S.D.	N	М	S.D.	N	М	S.D.	N	М	S.D.	N
1	6.04	1.22	47	6.21	1.43	51	6.20	1.76	50	6.41	1.48	49
2	6.06	1.23	46	5.90	1.11	50	5.88	1.92	50	6.31	1.38	51
3	6.43	1.39	47	6.37	1.17	51	6.00	1.84	50	5.98	1.54	48
Ĺ	5.53	1.44	47	5.58	1.44	50	6.08	1.90	49	5.94	1.62	21
5	5.93	1.19	47	6.28	1.31	51	6.42	2.00	50	5.42	1.80	38
6	6.38	1.13	47	6.50	0.85	48	6.54	1.50	50	6.88	1.51	51.
7	7.31	1.09	47	7.29	1.09	49	7.26	1.86	50	7.23	1.40	47
8	6.42	1.89	47	5.86	1.77	7	6.60	1.96	50	7.13	180	24
9	6.82	1.32	47	6.33	1.21	6	7.00	1.64	50	6.79	2.01	28
10	6.06	2.03	47	6.00	1.82	51	6.34	2.15	50	6.13	1.82	46
11	7.06	1.59	47	5.91	1.23	47	5.90	2.17	50	7.18	1.74	51
1.2	6.78	1.12	47	6.47	1.00	46	6.54	1.76	50	6.84	1.27	51
13	6.04	0.95	47	6.39	0.89	51	5•73	3.41	49	6.44	1.57	50
14	7.10	1.36	47	7.49	1.49	51	6.94	2.09	49	7•35	1.85	46
15	6.67	1.67	46	6.62	0.87	51	6.12	2.07	34	6.23	1.78	47
16	6.69	1.38	45	6.90	0.78	51	6.06	2.22	35	6.84	1.69	49
17	7.16	0.99	45	6.76	1.07	45	6.11	1.60	35	7.00	1.67	47
18	.6.98	1.13	45	6.78	0.89	46	6.47	1.84	36	6.82	1.49	51
19	6.91	1.03	46	6.83	0.75	29	6.53	0.99	15	6.76	1.17	38
20	6.76	0.94	46	6.94	0.88	32	6.50	1.01	14	6.76	1.22	41
21	6.57	0.91	46	7.00	0	1	6.22	1.28	23	6.72	1.23	50

	Sel	f-rat	ing	Acad	demic	I		Acad	demic	II	F	ield	
Item	М	S.D.	N	М	S.D.	N		М	S.D.	N	М	S.D.	N
.22	7.09	1.08	47	7.69	1.35	35	•	7.21	2.06	33	6.75	1.91	51
23	6.67	1.40	46	4.00	0	1		5.93	1.73	14	6.85	1.44	46
24	6.49	1.08	45	0	0	0		7.00	0	1	6.54	1.31	35
25	6.87	1.21	45	0	0	0		7.00	0	2	6.97	1.26	37
26	7.47	0.99	47	0	0	0		6.54	1.36	35	7.18	1.41	51
27	7.68	0.93	47	0	0	0		6.47	1.38	36	6.80	1.52	51
28	7.85	0.96	47	0	0	0		6.70	1.46	23	7.49	1.35	51
29	7.76	0.92	46	0	0	0		6.72	1.25	32	7.18	1.34	50
30	8.00	0.81	47	0	0	0		7.03	1.04	35	7.51	1.32	51
31	7.63	0.90	47	0	0	0		7.05	1.62	21	7.42	1.43	50
32	7.62	0.77	47	0	0	0		6.83	1.85	12	7.30	1.73	50
33	7.51	0.88	47	0	0	0		6.27	1.91	15	7.10	1.30	51
34	7.38	1.34	47	0	0	0		0	0	0	6.74	1.69	50
35	6.30	1.73	47	6.67	0.95	51		6.20	1.55	49	6.31	1.80	35
36	5.89	1.96	47	6.78	1.24	51		5.78	1.90	49	6.71	1.53	31
37	6.09	1.95	47	6.08	1.07	51		6.33	2.09	39	6.09	2.16	35
38	7.64	0.87	47	7.00	0	1		6.63	1.75	19	7.18	1.53	51
3 9	7.53	0.91	47	8.00	0	1		0	0	0	7.42	0.84	50
40	7.51	0.95	47	0	0	0		6.67	1.47	27	7.18	1.60	51
41	6.96	1.27	47	0	0	0		5.67	0.78	12	6.90	1.23	50
42	6.55	1.28	47	0	0	0		5.15	1.73	34	6.14	1.97	51
43	6.42	1.31	45	0	0	0		5.48	1.46	33	6.28	1.70	47
44	6.52	1.50	42	0	0	0		5.00	.1.41	14	6.68	1.28	38

	Sel:	f-rat:	ing	Acad	demic	I	Acad	emic	II	Fi	ield	-can-
Item	М	S.D.	N	М	S.D.	N	М	S.D.	N	М	S.D.	N
45	6.76	1.65	42	0	0	0	4.00	0	1	6.60	1.58	35
46	7.66	1.09	47	6.53	0.81	51	6.90	1.52	48	7.55	1.17	51.
47	7.22	1.36	46	6.67	0.76	36	7.35	1.92	26	7.25	1.38	51
48	7.74	1.13	47	7.00	0	1	· O	0	0	8.20	0.86	50
49	6.07	1.81	46	8.00	0	1	0	0	0	5.68	1.75	40
50	8.17	1.11	47	8.32	1.02	50	7.77	1.46	39	7.80	133	51
51	6.89	1.37	46	6.81	1.22	43	7.18	1.63	45	6.75	1.10	44

Spread of Ratings

A second indicator of the acceptability of the scales would be the extent to which raters tended to use the whole continuum of values.

Responses (see table two) indicated that the majority of the raters consistently rated students at the upper end of the scale. A number of raters used the entire continuum in evaluating students on individual items as indicated by the standard deviations.

As all raters were able to use the scales provided, the rating scale was considered acceptable in this sense.

TABLE II

MEANS AND STANDARD DEVIATIONS
OF RATINGS ON STUDENTS

Control of Spanish and Spanish	Sel	f-rati	ing	Acad	demic	I		Acad	lemic	II	F	ield	
Stu- dent	M	S.D.	N	М	S.D.	N		М	S.D.	N	М	S.D.	N
34	6.71	1.23	45	6.97	0.95	28		7.05	1.11	35	6.97	1.05	42
35	6.40	1.73	49	5.19	1.07	21	÷	4.25	1.88	32	3.62	1.84	51
36	6.96	1.48	51	7.61	0.75	26		4.76	1.63	39	6.96	1.07	51
37	6.98	1.58	50	6.73	0.96	26		6.14	1.42	21	7.33	1.39	42
38	7.•37	1.08	51	7.33	0.91	21		6.38	1.81	39	8.43	0.81	51
39	6.10	2.19	49	6.68	1.09	22		6.76	1.05	34	7.85	1.09	39
40	7.24	1.14	51	7.67	1.49	24		3.74	1.88	34	6.65	0.87	51
41	7.10	1.40	51	5.52	1.16	25		3.46	1.53	24	6.44	1.39	50
42	7.06	1.22	51	6.15	1.38	26		5.76	1.56	33	4.00	2.32	43
43	6.27	1.35	48	5.88	0.99	26		6.16	1.42	37	5.31	1.26	51.
44	7.22	1.04	50	6.41	1.22	27		7.31	1.42	39	6.42	1.54	38
45	6.29	1.27	51	6.24	1.05	25		4.49	1.59	37	7.01	1.09	48
46	6.15	1.36	51	6.23	1.21	26		6.66	1.00	32	5.60	1.36	45
47	6.31	1.54	51	5.57	1.50	23		4.97	1.54	35	6.30	1.87	46
48	6.94	1.65	51	6.39	1.27	23		8.33	0.85	21	7.76	1.19	51
49				6.72	1.03	22		6.24	1.65	33	6.80	1.43	45
50	7.25	1.71	51	6.00	1.02	66		6.00	1.48	31	7.93	1.06	46
51	7.57	1.17	51	6.60	1.15	25		7.29	0.96	37	5.58	2.09	43
52	6.66	1.11	51	6.33	1.11	21		5.85	1.33	39	7.67	1.35	46
53	8.43	0.85	51	6.81	1.02	26		7.24	0.95	37	7.89	0.93	45
54				6.73	1,19	26		6.38	0.97	21	5.34	1.81	46

Control to the same of the sam	Sel	f-rati	ing	Acad	demic	I	Acad	lemic	II	F	ield	MENNE (BATH)
Stu- dent	М	S.D.	N	М	S.D.	N	M	S.D.	N	М	S.D.	N
55	6.31	1.12	51	6.55	1.36	20	6.38	1.66	21	6.24	1.08	46
56	7.10	1.33	51	7.35	0.74	20	6.22	1.00	37	7.20	0.97	45
57				6.26	1.40	26	7.89	0.67	35	6.84	1.08	44
58	6.49	0.91	51	6.58	0.98	26	7.57	1.20	21	6.45	1.26	40
59	7.10	1.51	50	6.58	1.21	26	3.51	1.37	37	5.27	1.34	51
60	7.32	1.11	50	7.20	0.62	20	7.12	1.06	42	7.62	0.72	45
61	6.51	1.45	51	6.29	1.06	21	5.32	1.53	38	7.31	1.17	51.
62	8.35	0.98	51	6.54	1.07	26	7.89	0.83	18	7.88	1.26	51
63	6.84	0.99	50	5.96	1.31	26	8.62	0.80	21	8.05	0.89	39
64	7.25	1.54	51	6.08	0.98	26	5.48	0.75	21	6.59	1.49	49
65	7.04	1.35	4.7	7.23	0.91	26	8.13	0.93	36	7.34	0.94	38
66	7.47	1.01	51	5.52	1.48	25	6.05	1.80	21	7.70	0.78	46
67	7.10	1.21	49	7.73	0.77	26	7.54	0.91	39	6.83	1.04	40
68	7.34	1.68	51	6.96	0.87	26	5.76	1.28	37	7.57	1.38	49
69				7.05	0.89	20	6.86	1.49	21	5.85	1.03	46
70	5.70	2.15	51.	6.43	1.47	23	6.28	1.75	39	6.51	1.79	45
71	6.29	1.47	51	7.77	0.87	22	7.76	1.26	21	7.40	0.87	47
72	6.57	0.83	51	7.58	0.58	26				7.42	1.12	21
73	6.61	1.74	49	7.54	0.63	28	7.50	1.02	34	7.02	0.92	51.
74	7.12	1.24	50	7.68	0.66	28	7,21	0.98	37	7.04	0.88	49
75	6.94	1.24	51	6.00	1.57	26	5.81	2.54	21	6.85	1.18	39
76	6.27	0.96	51	6.31	1.54	26	5.38	1.62	37	6.16	1.17	37

Construction of the second	Self-rating			Academic]			Academic II Field			ield	ENEWS CHICK	
Stu- dent	М	S.D.	N	М	S.D.	N	М	S.D.	N	М	S.D.	N
77	7.10	1.33	51	6.81	1.29	21	6.41	1.24	37	8.43	0.72	51
78	7.53	1.14	51	7.12	0.77	26	7.97	1.04	39	8.11	0.85	46
7 9	6.23	1.59	47	6.42	1.39	26	6.11	1.54	37	6.54	1.11	46
80	7.00	0.63	51	7.00	1.06	24	7.27	0.76	33	7.73	1.30	51
81	7.02	0.87	50	6.48	1.17	21	7.87	0.80	39	7.48	0.74	48
82	7.53	1.24	51	4.67	1.03	18	7.62	1.02	21	5.56	1.20	43
83	6.76	1.12	51	6.58	0.99	26	8.11	0.99	37	7.65	1.06	48
84	6.24	1.54	51	7.19	1.08	21	6.57	1.17	37	6.65	1.64	46

Correlation of Self-Ratings with Others Ratings

The third measurement of acceptability is how well student self-ratings correlate with those of academic and field raters. The relevant data is summarized in Table III.

Summarizing the data in Table III, correlations of student self-ratings with ratings by Academic Rater I varied from -.38 to .68 (median correlation .34); with ratings of Academic Rater II, from -.40 to .68 (median correlation .34); with ratings of Field Instructors, from -.14 to .61 (median correlation .33). These were not as high as would be desirable. These relatively low correlations indicate that, in describing the student, the raters did not tend to rank the student's strengths and weaknesses as the student ranked them himself.

TABLE III

CORRELATIONS BETWEEN SELF-RATINGS
AND RATINGS BY
FACULTY

Student	Acad. I	Acad. II	Field
34	•53*	•63*	.48*
35	05	•38*	• 44*
36	.01	•35*	• 50*
37	13	•52*	•59*
38	•59*	.62*	.41*
39	•51*	•46*	•17
40	12	.18	•27
41	•36	•05	•31*
42	•67*	•29	•25
43	• 34	•04	.14
44	• 55*	•50*	.61*
45	• 39	.24	•19
46	• 50*	•51*	•23
47	•29	•30	•50*
48	18	•30	•31*
49			
50	•45*	•53*	•49*
51	•56*	• 54*	.02
52	•19	•22	•43*
53	02	•31	•30*
54			
55	•32	•45*	.26

Student	Acad. I	Acad. II	Field
56	•31	•68*	•04
57			
58	01	•49*	•34*
59	•47*	.12	•33*
60	•56*	.01	•50*
61	03	39*	•49*
62	•23	•09	•02
63	•35	.08	•45*
64	22	•27	•34*
65	•51*	•30	.22
66	38	44	•09
67	.28	•30	•32*
68	•15	09	•37*
69			
70	•34	•53*	•55*
71	•31	•46	•34*
7 2			
73	•31	•49*	.17
74	•50*	11	.24
75	•68*	•59*	•41*
76	•40*	10	14
77	•19	•49*	.29*
78	•35	•06	•34*
79	.18	.26	.24

Student	Acad. I	Acad. II	Field
80	25	•20	•46*
81	.09	•39*	•55*
82	• 56*	•43*	.22
83	•53*	.24	•41*
84	•54*	.21	•12

^{*} Correlations significant at the .05 level

RELIABILITY

Correlations among Faculty Raters

Reliability of the questionnaire was determined by comparing the ratings given the student by each group of faculty raters.

Summarizing the data given in Table IV, correlations between ratings given by Raters I and II range from -.34 to .76 (median correlations .33); between those by Raters I and Field range from -.30 to .60 (median correlation .30); between those by Raters II and Field range from -.30 to .59 (median correlation .29).

The data in Table IV shows some significance between the ratings of different faculty raters. Using this standard of reliability, therefore, the questionnaire must be considered reliable. The low correlations indicate that, in describing the student, two individual raters will rank student's strengths and weaknesses somewhat the same.

TABLE IV

INTER-RATER RELIABILITY
COEFFICIENTS

Student No.	Acad. I and II	Acad. I and Field	Acad. II and Field
34	•56*	•44*	•36*
35	•37	13	•53*
36		•36	.06
37	• 34	•13	• 44*
38	•60*	• 4.4 *	.40*
39	•42	•52*	•35
1,0	•18	.28	.12
41	34	•05	.22
42	•42*	.43*	•55*
43	•41*	• 32	•03
<i>L</i> ₁ <i>L</i> ₁	•29	•60*	•59*
45	•39*	•43*	.10
46	•76*	•42*	• 44*
47	•48*	•14	•25
48	.12	•14	•28
49			
50	O1+	•17	•36*
51	•45*	28	09
52	.22	•07	•59*
53	•02	•57*	.16
54			
55	• 39	•21	•25

Student No.	Acad. I and II	Acad. I and Field	Acad. II and Field
56	.61*	08	02
57			
58	•04	•33	26
59	.21	•57*	•52*
60	•31	•55*	•06
61	•22	•05	03
62	•35	04	.02
63	03	.41	21
64	•16	•47*	• 57*
65	•25	•09	•29
66	.12	•31	•32
67	• 33	•35	•00
68	• 34	04	.10
69			
70	•48*	•38	• 53*
71	•46*	•03	.10
72			
73	•19	•28	·41*
74	•21	•31	•13
75	•42	•26	08
76	.15	•19	•56*
77	•65*	•39	•38*
78	•03	•29	30

Student No.	Acad. I and II	Acad. I and Field	Acad. II and Field
7 9	•47*	•37	•48*
80	•19	30	.18
81	•13	.21	.10
82	• 56*	•22	•04
83	.21	•26	.11
84	•39	•30	18

^{*} Correlations significant at the .05 level

FACTORS OF STUDENT PERFORMANCE

Cluster analysis was used to group the items in a manner showing their relationship with each other. Each group of items contains variables that correlate highly with one another and have low correlations with variables in other groups. This group then forms what is called a cluster. This will be reported first for clusters based on self-ratings. Items which fail to correlate with any others will be listed as "residuals".

Clusters Based on Self-ratings

Beginning with the set of student self-ratings the following clusters were found.

TABLE V

INTERCORRELATIONS OF ITEMS IN CLUSTER ONE FOR STUDENT SELF-RATINGS

Ite	ems 8	1.0	9	34	3	7	1	5
8	LOO					•		
10	73	100						
9	60	57	100			,		
34	35	54	32	100				
3	48	53	51	25	100			
7	43	46	61	20	53	100		
1	45	37	25	38	50	37	100	
5	32	40	41	30	71	42	59	1.00

The items which were contained in the first cluster of the student self-ratings were the following:

- Student's ability to remember and apply meaningfully academic material presented.
- 3. Ability to be analytic in written communication.
- 5. Shows originality in written communication.
- 8. Conformity to conventions regarding organization, citation and footnotes of written material.
- 9. Neatness of manuscripts. (typographical errors, strikeovers, submission of original copy, etc.
- 10. Conformity to conventions regarding spelling, grammar, word usage, etc.
- 34. Student's management of work load.

<u>Description</u>: The items in cluster one reflect the ability of the student to meet standards for written work in both academic and agency settings.

TABLE VI

INTERCORRELATIONS OF ITEMS IN CLUSTER TWO FOR STUDENT SELF-RATINGS

Ite	ems 29	31	42	47	43	200
29	100	nagon al English (Children) per	enter and service new Years	agovana vystosti sv. sv	regularization de Principies	one.
31	59	100				
42	48	58	100			
47	46	42	51	100		
43	36	43	54	30	100	

The items which were contained in the second cluster of the student self-ratings were the following:

- 29. Student's ability to recognize client's strengths as well as weaknesses in the problem solving process.
- 31. Professional purposefulness in contacts with clients.
- 42. Accuracy of student's perception about the client's feelings.
- 43. Accuracy of student's perception of family group interaction.
- 47. Student's ethical standards in his work.

<u>Description</u>: The items contained in the second cluster pertain to the student's perceptiveness in clinical work. This involves the student's perception and ethical commitment to the client.

TABLE VII

INTERCORRELATIONS OF ITEMS IN CLUSTER THREE FOR STUDENT SELF-RATINGS

ms 35	36	37
100		
66	100	
60	52	100
	35 100 66	35 36 100 66 100

The items which were contained in the third cluster of the student self-ratings were the following:

- 35. Evidence student gives of completing assigned reading.
- 36. Evidence student gives of completing recommended reading.
- 37. Evidence student gives of doing un-mentioned reading.

<u>Description</u>: The items contained in the third cluster reflect the student's ability to articulate information obtained through reading.

TABLE VIII

INTERCORRELATIONS OF ITEMS IN CLUSTER FOUR FOR STUDENT SELF-RATINGS

Ite		45	51	23	25	24
44	100	oue russeeder beer u	ranne brazinian	and the second second	argunus, menadhinaya	Comment Standard van
45	66	100				
51	51	30	100			
23	48	49	40	100		
25	44	29	49	60	100	
24	40	40	29	55	.51	100
BATTER TO BE ON	NE IL THE PERSON NAMED AND ADDRESS OF THE PERSON NAMED AND ADD	THE PARTY OF THE P	objects which of the	Obsession Children in Child	and a supplementary and a	The same to a second street at the same

The items which were contained in the fourth cluster of the student self-ratings were the following:

- 44. Student's ability to focus group on task goals.
- 45. Student's ability to maintain a group while encouraging the group to develop its own unique characteristics.
- 51. Nature of student's reaction to opposition or conflict.
- 23. Accuracy of student's perception of interaction in a formed group when a participant.
- 25. Accuracy of student's perception of interaction in a formed group when a leader.
- 24. Accuracy of student's perception of interaction in a formed group when an observer.

<u>Description</u>: The items in cluster four pertain to student's mastery of group techniques. This involves the ability of the student to perceive and to skillfully participate in the group process.

TABLE IX

INTERCORRELATIONS OF ITEMS IN CLUSTER FIVE
FOR STUDENT SELF-RATINGS

Ite	ms 32	38	33	30	39	40	41
32	100	and the second	12.200 et land e 17.00	again and Parister Services	omaninati ani huan	manuse o days rac	and the state of t
38	63	100					
33	62	47	100				
30	56	53	34	100			
39	49	61	25	36	100		
40	46	50	18	43	55	100	
41	50	54	37	38	61	33	100

The items which were contained in the fifth cluster of the student self-ratings were the following:

- 32. Student's overall performance in service to clients.
- 38. Student's ability to handle clients feelings about a problem.
- 33. Estimate of student's helpfulness to clients.
- 30. Student's attitude toward his clients.
- 39. Student's ability to inform clients of resources, from other social agencies.

- 40. Accuracy of student's perception of clients' social needs.
- 41. Accuracy of student's perception of clients' economic needs.

<u>Description</u>: The items in cluster five reflect the student's effectiveness in helping clients.

TABLE X

INTERCORRELATIONS OF ITEMS IN CLUSTER SIX
FOR STUDENT SELF-RATINGS

Ite	ems 19	20	21
19	100		
20	59	100	
21	50	47	100

The items which were contained in the sixth cluster of the student self-ratings were the following:

- 19. Accuracy of student's perception of other students.
- 20. Accuracy of student's perception of instructors and supervisors.
- 21. Accuracy of student's perception of clients.

<u>Description</u>: The items in cluster six pertain to the accuracy of the student's perception of others.

TABLE XI

INTERCORRELATIONS OF ITEMS IN CLUSTER SEVEN FOR STUDENT SELF-RATINGS

Ite	Items 4		16 3000 2 16 2		6	28
4	100					
16	29	100				
2	52	28	100	,		
17	30	51	45	100		
6	32	46	49	46	100	
28	39	38	31	20	29	100

The items which were contained in the seventh cluster of the student self-ratings were the following:

- 4. Shows originality in oral communication.
- 16. Constructive relationships with instructors.
- 2. Ability to be analytic in oral communication.
- 17. Constructive relationships with peers.
- 6. Intelligibility of oral communication.
- 28. Student's ability at engaging client's participation.

<u>Description</u>: The items in cluster seven pertain to verbal proficiency. This involves formal and informal articulation of one's ideas to instructors, peers, and clients.

Residuals: Residuals are the items which did not correlate with any other items.

11. Eagerness for suggestions.

- 12. Use of suggestions.
- 13. Frequency of student's demands for consultation or explicit detailed assignments.
- 14. Frequency of reasoned disagreement with professor.
- 15. Acceptance of relevant portions of the curriculum.
- 18. Consistency in communication with others.
- 22. Ability to examine self.
- 26. Accuracy of student's perception of significance of client's past life experiences as related to present functioning.
- 27. Accuracy of student's understanding of the relationship with clients.
- 46. Student's motivation in and commitment to social work.
- 48. Student's observance of agency policy.
- 49. Student's contributions to agency policy development and reorganization.
- 50. Student's awareness of the implications of social issues to social work practice.

Ratings by Academic Rater I

TABLE XII

INTERCORRELATIONS OF ITEMS IN CLUSTER ONE FOR ACADEMIC RATER ONE

Items	LTERLATURED A	THE PROPERTY OF THE PARTY OF TH	the general respectation of the	NEW CITE THE SECTION OF	PARTY ADDRESS.	ent combactifice plan	ertovulki militaringas and	MINISTERNIA PROPERTY
]	3	2	5	6	7	4	10	18

1 100

3 91 100

Ite	ems	7	2		6	7	entervis Julianierum	10	1.8
· ANTENNAS I			C.	nes on the manage	O		ALL STREET	TO	1.0
2	77	74	100						
5	75	78	78	100					
6	75	72	84	66	100				
7	75	67	63	63	58	100			
4	60	60	81	81	71	41	100		
10	70	65	54	52	5 2	85	3 2	100	
18	56	51	50	57	69	41	56	31	100

The items which were contained in the first cluster of the academic rater one are the following:

- Student's ability to remember and apply academic material presented.
- 3. Ability to be analytic in written communication.
- 2. Ability to be analytic in oral communication.
- 5. Shows originality in written communication.
- 6. Intelligibility of oral communication.
- 7. Intelligibility of written communication.
- 4. Shows originality in oral communication.
- 10. Conformity to conventions regarding spelling, grammar, word usage, etc.
- 18. Consistency in communication with others.

<u>Description</u>: The items in cluster one pertain to written and verbal proficiency in meeting academic and agency requirements.

TABLE XIII

INTERCORRELATIONS OF ITEMS IN CLUSTER TWO FOR ACADEMIC RATER ONE

-	where the same	national particular dist	TORNAL PROPERTY AND TORNAL PROPERTY.	and a section of the section	IND OF THE PERSON WHEN	and a supplied to the	solitation same streatment	Carrie Const. acram	Maria Williams	To The world down to the same
It	ems 16	20	19	51	_18	17	4	1.5	46	12
16	100									
20	68	100								
19	57	73	100							
51	43	64	70	100						
18	53	66	81	54	100					
17	68	55	65	54	61	100				
4	54	41	39	19	56	58	100			
15	56	58	61	19	41	20	55	100		
46	53	55	42	34	40	26	39	63	100	
12	41	56	50	35	42	17	_21	51	48	100

The items which were contained in the second cluster for academic rater one are the following:

- 16. Constructive relationship with instructors.
- 20. Accuracy of student's perception of instructors, and supervisors.
- 19. Accuracy of student's perception of other students.
- 51. Nature of student's reaction to opposition or conflict.
- 18. Consistency in communication with others.
- 17. Constructive relationship with peers.

- 4. Shows originality in oral communication.
- 15. Acceptance of relevant portions of the curriculum.
- 46. Student's motivation in and commitment to social work.
- 12. Use of suggestions.

<u>Description</u>: The items in cluster two reflect the student's ability to adjust to the schools' standards for professional involvement. This includes accuracy of perception of people, and consistency and motivation in relationship.

TABLE XIV

INTERCORRELATIONS OF ITEMS IN CLUSTER THREE
FOR ACADEMIC RATER ONE

Ite	ms 36	35	37	11	50	46
36	100					
35	64	100				
37	43	59	100			
11	50	69	39	100		
50	46	53	48	54	100	
46	46	51	55	42	53	100

The items which were contained in the third cluster of academic rater one are the following:

36. Evidence student gives of completing recommended reading.

- 35. Evidence student gives of completing assigned reading.
- 37. Evidence student gives of doing un-mentioned reading.
- 11. Eagerness for suggestions.
- 50. Student's awareness of the implications of social issues to social work practice.
- 46. Student's motivation in and commitment to social work.

<u>Description</u>: The items in cluster three pertain to a student's scholarly motivation and his dedication to the role of the student.

Residuals:

- 13. Frequency of student's demands for consultation or explicit detailed assignments.
- 14. Frequency of reasoned disagreement with professor.
- 22. Student's ability to examine self.

Ratings by Academic Rater II

The first cluster in the ratings by academic Rater II was so large that the items, their median correlation, and their range of correlations are in the following table. The table was too large to be presented in the same form as the previous clusters.

TABLE XV

INTERCORRELATIONS OF ITEMS IN CLUSTER I FOR ACADEMIC RATER II

	Item	Median Correlation	Range of Correlation
47.	Student's ethical standards in his work.	85	49 to 92
21.	Accuracy of student's per- ception of clients.	7 9	35 to 91
31.	Professional purposefulness in contacts with clients.	79	41 to 100
32.	Student's overall performance in service to clients.	79	59 to 94
26.	Accuracy of student's perception of significance of clients past life experiences as related to present functioning.	78	49 to 89
33.	Estimate of student's helpful-ness to clients.	75	46 to 100
28.	Student's ability at engaging client's participation.	75	50 to 100
27.	Accuracy of student's under- standing of relationship with client.	75	51 to 95
23.	Accuracy of student's perception in a formed group when a participant.	74	41 to 87
42.	Accuracy of student's perception about the client's feelings.	74	41 to 92
	100TTIIPD.	17	72 00 /2

	Item	Median Correlation	Range of Correlation
38.	Student's ability to handle client's feelings about a problem.	72	51 to 100
20.	Accuracy of student's per- ception of instructors and supervisors.	72	35 to 100
19.	Accuracy of student's perception of other students.	72	45 to 100
6.	Intelligibility of oral communication.	72	48 to 85
1.	Student's ability to remember and apply meaningfully academic material presented.	71	38 to 84
29.	Student's ability to recog- nize client's strengths as well as weaknesses in the pro- blem-solving process.	71	38 to 83
2.	Ability to be analytic in oral communication.	71	38 to 84
4.	Shows originality in oral communication.	71	42 to 84
18.	Consistency in communication with others.	71	38 to 91
43.	Accuracy of student's perception of family group interaction.	70	45 to 90
50.	Student's awareness of the implications of social issues to social work practice.	69	34 to 92

Committee of the season of the	Item	Median Correlation	Range of Correlation
30.	Student's attitude toward his clients.	68	43 to 89
3.	Ability to be analytic in oral communication.	68	41 to 82
40.	Accuracy of student's perception of client's social needs.	65	42 to 87
5.	Shows originality in written communication.	63	39 to 77
7•	Intelligibility of written communication.	62	33 to 86
16.	Constructive relationships with peers.	62	37 to 82
44.	Student's ability to focus group on task goals.	59	31 to 88
22.	Ability to examine self.	59	42 to 84
15.	Acceptance of relevant portions of the curriculum.	58	35 to 90
51.	Nature of student's reaction to opposition or conflict.	55	31 to 76
17.	Constructive relationships with peers.	48	33 to 79

<u>Description</u>: In the first cluster there appears to be no discrimination between items. Since there appears to be no discrimination, the cluster was too all-inclusive to be described.

TABLE XVI

INTERCORRELATIONS OF ITEMS IN CLUSTER II FOR ACADEMIC RATER II

Ite		36	37
35	100		and the same of th
36	76	100	•
37	61	71	100

The items which were contained in the second cluster of the second academic rater are the following:

- 35. Evidence student gives of completing assigned reading.
- 36. Evidence student gives of completing recommended reading.
- 37. Evidence student gives of doing un-mentioned readings.

<u>Description</u>: The items in cluster two pertain to the material the student has read which involves his retention and feedback of this material.

TABLE XVII

INTERCORRELATIONS OF ITEMS IN CLUSTER III
FOR ACADEMIC RATER II

It	ems 8	9	1.0]]	12
8	100				
9	79	100			

Ite	ms	LP SHORE MANUAL MARKETON	Contract Con	MERCELLEN SHELF HERE	The section is a section of the section is a section of the sectio
Cart. Makanan	8	9	10	11	12
10	76	79	100		
11	54	47	57	100	
12	50	55	54	79	100
-	name and the same		Name and Post Office of the Other	TO A STATE OF THE PARTY OF THE	CONTRACTOR CONTRACTOR

The items which were contained in the third cluster of academic rater II are the following:

- 8. Conformity to conventions regarding organization, citations and footnotes or written material.
- Neatness of manuscripts. (typographical errors, strikeovers, submission of original copy).
- 10. Conformity to conventions regarding spelling, grammar, word usage, etc.
- 11. Eagerness for suggestions.
- 12. Use of suggestions.

<u>Description</u>: The items in cluster three relate to the student's acceptance of standards expected in written work. This acceptance is reflected in his conformity to written requirements.

Residuals:

- 13. Frequency of student's demands for consultation or explicit detailed assignments.
- 14. Frequency of reasoned disagreement with professor.
- 41. Accuracy of student's perception of client's economic needs.
- 46. Student's motivation in and commitment to social work.

TABLE XVIII

INTERCORRELATIONS OF ITEMS IN CLUSTER I
FOR FIELD INSTRUCTOR RATINGS

40. Accuracy of student's perception of client's social needs. 70 51 to 42. Accuracy of student's perception about the client's feelings. 67 42 to 33. Estimate of student's helpfulness to clients. 67 45 to 20. Accuracy of student's perception of instructors and supervisors. 67 47 to 21. Accuracy of student's perception of clients. 66 41 to 43. Accuracy of student's perception of family group interaction. 66 45 to 3. Ability to be analytic in written communication. 65 38 to		Range orrela	Median Correlation (Item	
tion of client's social needs. 70 51 to 42. Accuracy of student's perception about the client's feelings. 67 42 to 33. Estimate of student's helpfulness to clients. 67 45 to 20. Accuracy of student's perception of instructors and supervisors. 67 47 to 21. Accuracy of student's perception of clients. 66 41 to 43. Accuracy of student's perception of family group interaction. 66 45 to 3. Ability to be analytic in written communication. 65 38 to 2. Ability to be analytic in oral communication. 65 53 to	o 84	54 to	73	•	32.
tion about the client's feelings. 67 42 to 33. Estimate of student's helpful- ness to clients. 67 45 to 20. Accuracy of student's percep- tion of instructors and super- visors. 67 47 to 21. Accuracy of student's percep- tion of clients. 66 41 to 43. Accuracy of student's percep- tion of family group inter- action. 66 45 to 3. Ability to be analytic in written communication. 65 38 to 2. Ability to be analytic in oral communication. 65 53 to	o 85	51 to	70		40.
ness to clients. 67 45 to 20. Accuracy of student's perception of instructors and supervisors. 67 47 to 21. Accuracy of student's perception of clients. 66 41 to 43. Accuracy of student's perception of family group interaction. 66 45 to 3. Ability to be analytic in written communication. 65 38 to 2. Ability to be analytic in oral communication. 65 53 to	o 84	42 to	67	tion about the client's	42.
tion of instructors and supervisors. 21. Accuracy of student's perception of clients. 43. Accuracy of student's perception of family group interaction. 45. Ability to be analytic in written communication. 46. Written communication. 47. to 47. to 47. to 48. Accuracy of student's perception of family group interaction. 48. Ability to be analytic in communication. 49. to 49	o 82	45 to	67	_	33•
tion of clients. 66 41 to 43. Accuracy of student's perception of family group interaction. 66 45 to 3. Ability to be analytic in written communication. 65 38 to 2. Ability to be analytic in oral communication. 65 53 to	o 78	47 to	67	tion of instructors and super-	20.
tion of family group inter- action. 66 45 to 3. Ability to be analytic in written communication. 65 38 to 2. Ability to be analytic in oral communication. 65 53 to	0 83	41 to	66	•	21.
written communication. 65 38 to 2. Ability to be analytic in oral communication. 65 53 to	o 85	45 to	66	tion of family group inter-	43.
communication. 65 53 to	0 78	38 to	65		3.
27. Accuracy of student's under-	0 79	53 to	65		2.
standing of relationship with client. 65 30 to	o 81	30 to	65	standing of relationship with	27.

	Item	Median Correlation	Range of Correlation
23.	Accuracy of student's perception of interaction of a formed		
	group when a participant.	64	37 to 85
26.	Accuracy of student's perception of the significance of client's past life experiences as related to present function-		
	ing.	64	34 to 82
29.	Student's ability to recognize client's strengths as well as weaknesses in the problem solv-		
	ing process.	64	32 to 84
38.	Student's ability to handle client's feelings about a problem.	63	39 to 83
6.	Intelligibility of oral com- munication.	62	47 to 79
16.	Constructive relationships with instructors.	62	31 to 80
25.	Accuracy of student's perception of interaction in a formed group when a leader	62	28 to 88
51.	Nature of student's reaction to opposition or conflict.	61	42 to 74
12.	Use of suggestions.	61	42 to 79
18.	Consistency in communication with others.	61	43 to 75

	Item	Median Correlation	Range of Correlation
24.	Accuracy of student's perception of interaction in a formed group when an observer.	60	40 to 78
30.	Student's attitude towards his clients.	60	33 to 73
15.	Acceptance of relevant portions of the curriquium.	59	39 to 73
41.	Accuracy of student's perception of client's economic needs.	. 59	34 to 69
5•	Shows originality in written communication.	58	37 to 79
28.	Student's ability at engaging client's participation.	57	30 to 84
50.	Student's awareness of the implications of social issues to social work practice.	57	39 to 74
19.	Accuracy of student's perception of other students.	57	33 to 76
7.	Intelligibility of written communication.	55	31.to 76
44.	Student's ability to focus group on task goals.	54	22 to 71
45.	Student's ability to maintain a group while encouraging the group to develop its own unique characteristics.	52	20 to 67
11.	Eagerness for suggestions.	5 2	34 to 67

	and described the security residence and the security of the security and the security ana	Median Correlation	Range of Correlation
34.	Student's management of work load.	50	34 to 67
49.	Student's contribution to agency development and re- organization.	4 9	28 to 63
4.	Shows originality in oral communication.	45	20 to 70

<u>Description</u>: In the first cluster there appears to be no discrimination between items. Since there was no discrimination, the size of the cluster was so massive that it cannot be described.

TABLE XIX

INTERCORRELATION OF ITEMS IN CLUSTER TWO
FOR FIELD INSTRUCTOR RATINGS

100

The items which were contained in the second cluster for Field Instructor Ratings are the following.

- 8. Conformity to conventions regarding organization, citations, and footnotes of written material.
- 10. Conformity to conventions regarding spelling, grammar, word usage, etc.
- 35. Evidence student gives of completing assigned reading.
- 36. Evidence student gives of completing recommended reading.
- 39. Student's ability to inform clients of resources from other social agencies.
- 46. Student's motivation in and commitment to social work.

<u>Description</u>: The items in cluster two pertain to a student's motivational commitment to social work as reflected in completion of agency and school tasks.

Residuals:

- 9. Neatness of manuscripts. (typographical errors, strikeovers, submission of original copy.)
- 13. Frequency of student's demands for consultation or explicit detailed assignments.
- 14. Frequency of reasoned disagreement with professor.
- 17. Constructive relationships with peers.
- 22. Ability to examine self.

- 37. Evidence student gives of doing un-mentioned reading.
- 47. Student's ethical standards in his work.
- 48. Student's observance of agency policy.

CHAPTER IV

SUMMARY AND CONCLUSIONS

In this study we have attempted to refine criterion measures of student performance in a graduate social work program. This was done by selecting criteria from research described in professional literature and of the admission brochures from Portland State University, School of Social Work. A student-evaluation questionnaire was the tool developed to refine these criteria. The acceptability and reliability were evaluated using computed correlations, and a substantive analysis of student ratings was conducted using cluster analysis.

ACCEPTABILITY

Frequency of Responses

Frequency of response to items was one criterion of acceptability. Since the majority of items elicited a response, the questionnaire can be considered to have met this criterion.

Spread Of Ratings

A second indicator of acceptability was the spread of ratings along the entire continuum of the rating scale. Although most of the raters selected responses from the upper end of the scale, some raters made use of the entire scale. In this sense the scale would seem to have provided an adequate (i.e. acceptable) rating tool.

Self-Ratings And Other Ratings

How well student self-ratings correlated with the ratings given by academic and field raters was the third measure of acceptability. As there were many significant correlations between these ratings the questionnaire again can be considered acceptable, although the frequent low correlations suggest problems with student reactions to the results of ratings.

RELIABILITY

Correlations By Ratings Of Others

The reliability of the questionnaire was determined by comparing the ratings given by each group of faculty raters. In comparing the responses of faculty raters many significant correlations were found thus establishing the reliability, although the general level of the correlations were low and would suggest a need for improvement.

CLUSTERS

Table XX gives the clusters that were found and the analyses in which they were found.

TABLE XX CLUSTER AND ANALYSIS IN WHICH FOUND

		~ 7 ^			
	Cluster	Self	Acadal	Acad.II	FIRID
market and a second second		transferred to the second seco			

 Writing standards for Academic and Agency Settings.

X

Constitution and the state of the	Cluster	Self	Acad.I	Acad.II	Field
2.	Perceptiveness of clin-ical work.	X.			
3.	Evidences of student's reading.	x		Х	
4.	Mastery of group tech- niques.	X			
5.	Effectiveness in help-ing clients.	x			
6.	Perception of others.	X			
7.	Verbal proficiency.	X			
8.	Written and verbal pro- ficiency.		х		No.
9•	Adjustment to school standards for prof-essional involvement.		X	*,	
10.	Scholarly Motivation.		X		
11.	General Impression.			X	X
12.	Motivational commitment as reflected in completion of agency and school	L			
	tasks.				X

SUMMARY

A significant finding in the study was the rater's tendency to react to and thus rate the student on the basis of the general impression he creates. That this general impression tends to be positive may be a reflection of the staff's commitment to supporting and encouraging the students in their desire to enter the profession.

Further there is the indication that those who discriminated more sharply among their ratings on different behaviors may be more objective because their exposure to the student has been less personal in nature. Thus it appeared that the instructors whose only contact with the students was in the context of the Social Welfare History class were less inclined to reflect in their responses the general impression that colored the responses of the field instructors and the methods instructors.

Student self-ratings indicated sharp discrimination in evaluating their areas of strengths and weaknesses.

A rating scale was devised to apply to each item in the questionnaire. Points along the scale were assigned numerical values from one to nine with the point reflecting the highest value falling either at the middle or the end of the continuum. There were only two questions in the questionnaire with the highest value at the mid-point of the choices. These two questions, fourteen and twenty-two, consistently failed to correlate with other items. This suggests that the raters may not have read the questions carefully but responded habitually at the same point along the continuum.

This might have been avoided had the raters been specially trained in the use of the rating scale. Training in the use of the rating scale also might have counteracted the rater's tendency to react to the general impressions created by the student.

In conclusion, the criteria measurement used in this study would seem to be no more effective in helping faculty in discriminating between students in specifically differential ways than the Grade point average. It was not determined whether this was due to the items, rating, etc., or due to subjective tendencies of the raters.

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APPENDIX A

QUESTIONNAIRE FORM

P.S.U. School of Social Work Student Evaluation

Student		Evaluator	Granus Granus and accuracy and a contract of the contract of t	· · · · · · · · · · · · · · · · · · ·	og van til den i gjerden sall
General Instructi	ions: Place	an X along	the contin	uum at	the
point which best	describes t	the students	performanc	e. The	re-
marks along the	continuum ar	e to help de:	fine the n	ature o	f the
continuum and not	a specific	point. If	you have h	ad no o	ppor-
tunity to observe	the studer	nt on a partio	cular ques	tion, p	lace
an X at the appro	priate spac	e. If you ha	ave commen	ts, a p	lace
for them is provi	ided after e	each question.	•		
l. Student's abil		ember and appl	Ly meaning	fully a	cademic
		Average or Acceptable		Excell	ent
No opportuni	ity to obser	rve .			
Comments:					

2. Ability to be analytic in oral communication.

Talks only Able to Outstand-Shows some Good ability in general follow ability to used frequening abilimpressions particular- tly to isolate breakdown ity, always ize situa- elements of of situaable to tions into situations tions isolate imelements portant elements in a set.

No opportunity to observe

Comments:

3. Ability to be analytic in written communication.

Writes only Writing Able to in-Writing Writing shows abishows abilin general corporate shows some ity to inimpressions elements of ability to lity to insituations incorporate corporate corporate most eleall elements. when they some eleare pointed ments of ments withthe problem out suggesout tion.

No opportunity to observe

4. Shows originality in oral communication.

Contributions to Contributions Contributions Is always condiscussions to discussions to discussions tributing new points of view consist entirely occasionally contain many of feedback from contain a new fresh ideas insights or presentations by idea questions to instructors or discussions classmates

No opportunity to observe

Comments;

5. Shows originality in written communication.

Papers look as if recon- minimal amstructed from ount of orinotes and ginal thought references

Papers occasionally show new ideas.

Papers
often show
new ways
of dealing
with the
material

Papers
consistently incorporate
new or
surprising
ways of
dealing
with the
material

No opportunity to observe

6. Intelligibility of oral communication.

Others must Others must Occasional Others nearly Others alalways ask nearly alconfusion always underways disfor clarifand/or ways ask stand what he cern corrication for clarifmisunderorally commun- ectly and ication standing icates confidently while orally communicating with him

No opportunity to observe

Comments:

7. Intelligibility of written communication.

Most writ-Writes Writing is Writing is Writing is ing is mainly but average but about averclearly, not entireeither nonage and simply and occasionsensical, directly; ally diffinearly ally confusing Is appropgibberish cult to ways comprehensible riate and or incomunderstand prehensible easy to understand

No opportunity to observe

8. Conformity to conventions regarding organization, citations and footnotes of written material.

Shows nearly no conformity to the conventions of writing style

Occasionally conforms to writing style conventions

Written material conforms entirely to conventions regarding style.

No opportunity to observe

Comments:

Neatness of Manuscripts. (typographical errors, strikeovers, submission or original copy, etc.)

a disordered a disordered appearance

Papers always Papers often contain errors, contain errors, appearance

Papers are usually neat contain some disorder in appearance

Papers contain no errors, strikestrikeovers and strikeovers and but at times overs or disordered appearance; are always very neat

No opportunity to observe

Conformity to conventions regarding spelling, grammar, word usage, etc.

Papers always contain errors in spelling, grammar, and word usage

Papers are conformity tions regarding spelling, grammar, and word usage

Papers are average in above average and seldom to conven- contain errors in regard to spelling, grammar and word usage

Papers are always superior in regard to spelling, grammar and word usage

No opportunity to observe

Comments:

11. Eagerness for suggestions.

Avoids most information on quality of work or suggestions for modification

Accepts information and suggestions when offered

Sometimes takes Always seeks the initiative for information and suggestions on his work

feedback on his work

No opportunity to observe

12. Use of suggestions.

Rejects all Rejects most suggestions suggestions Acts on Acts on most Acts in suggestions some sugsuggestions some reasor acts ingestions appropriately onable way appropriately on all sugon those gestions accepted received

No opportunity to observe

Comments:

13. Frequency of student's demands for consultation or explicit detailed assignments.

CONTRACTOR CONTRACTOR AND	era eminerary/mercentression emineraries	Produced Metabolity and produced Produced Produced Produced	AND BUTCH AND PROPERTY OF STREET, WAS AND	The Manager and American Service and
Does not	Student	Student	Student	Student
seek enough	seeks some	clarifies,	seeks more	is defen-
consultation	consulta-	accepts	than ade-	sively
and muddles	tion, but	and uses	quate in-	dependent
along with-	tends to	assignments	struction	and always
out adequate	muddle al-	realisti-	on assign-	requires
understanding	ong with-	cally	ments	detailed
of directions	out adequate			directions
	understanding			
	of directions			

No opportunity to observe

14. Frequency of reasoned disagreement with professor.

@www.mc.co.gov.co.co.co.co.co.co.co.co.co.co.co.co.co.	Besigning Betreit freeze team the rest seasons	Purel years transmission and telephone and the second seco	AND AND PROPERTY AND ADDRESS OF THE PROPERTY OF THE PERSON	ACCOMPANIES OF THE CONTRACTOR
Accepts	Student	Student	Student	Disagrees
everything	questions	expresses	disagrees	with every-
without	only on	reasoned	more than	thing without
question	rare	disagree-	is appro-	reasonable
-	occasions	ment with	priate	justification
	*	professor		
		when appro-		
*		priate		

____ No opportunity to observe

Comments:

15. Acceptance of relevant portions of the curriculum.

Branch and a company of the company			
	Responds cautiously to learning and with some resis- tance	all new ideas and learning	Seeks and responds enthus- iastically to new ideas and learning oppor- tunities

____ No opportunity to observe

16. Constructive relationships with instructors.

Student al-Student appears Students rela-Student genfearful of tionship with erally relates ways relates entering into instructors is well to inspontaneously constructive guarded and shows structors positively relationships no personal inand maintains with instruca constructive volvement tors relationship

No opportunity to observe

Comments:

17. Constructive relationships with peers.

Relationships Relationships Student Student Student is well liked with peers are with peers blends gets along destructive with most are generally and supporin and is "just tive; alannoying but individual and is usuat times one of ways mainacceptable the ally spontains a group" taneous and construcpositive tive relationship with peers

___ No opportunity to observe

18. Consistency in communication with others

Verbal and Verbal and Verbal and Verbal and Verbal and behavioral behavioral behavioral behavioral behavioral messages messages messages messages messages are mainly are usually are sincere, are always are conbut not consistent, flictual consistent honest and entirely but at and seldom consistent in conflict conflictual times are conflictual

No opportunity to observe

Comments:

19. Accuracy of student's perception of other students.

CONTRACTOR	enuminated environmental environment environment	en appropriate de la companya de la	Section of the continue of the	endurationed designative planting and a second seco
Student's perception is inaccurate	Student's perception is generally negative and inaccurate but at times shows signs of accuracy	Student's perception is at times accurate and at times inaccurate	Student's perception is nearly always accurate	Student's perception is always observant, correct and know-ledgeable

___ No opportunity to observe

20. Accuracy of student's perception of instructors and supervisors.

Control of the second s	endendered Breighadswickenbarrenstations devel	CONTRACTOR OF THE PROPERTY OF	Butter Statement of the Control of t	CHARLEST CONTRACTOR OF THE PROPERTY OF THE PRO
Student's	Student's	Student's	Student's	Student's
perception	perception	perception	perception	perception
is inaccur-	is gener-	is at times	is nearly	is always
ate.	ally nega-	accurate and	always	observant,
	tive and	at time in-	accurate	correct
	inaccurate	accurate		and know-
	but at times			ledgeable
	shows signs	•		
	of accuracy			

No opportunity to observe

Comments:

21. Accuracy of student's perception of clients.

Фотороно инфинациализмов подраждения	and the state of t	britishederedungsred # related Plant United State	Pro-C. serior y Decembrate and residence and pro-complete	many management of the common
Student's perception is inaccur-	Student's perception is genera-	Student's perception is at times	Student's perception is nearly	Student's perception is always
ate	lly nega- tive and inaccurate but at times shows signs of accuracy	accurate and at times in-accurate	always accurate	observant, correct and know- ledgeable

___No opportunity to observe

22. Ability to examine self.

Bearing and a second se	settlem burnt medicinent into the state superior	Borndyne brown broken continue	6. Files ordered hit professional mention of the second confirmation of	Broth Street But Stree
Completely	Shows very	Willing	At times	Examines
oblivious	little abi-	and able	examines	self ob-
to self	lity to	to exam-	self too	sessively
	examine self	ine self	much, but	and over-
		critically	not obses-	critically
			sively	

No opportunity to observe

Comments:

23. Accuracy of student's perception of interaction in a formed group when a participant.

Consistently fails to observe formed group interaction	Student at times perceives interaction accurately and at times inaccurately	Student consistently shows a high degree of accuracy in perceiving interaction in a
		formed group

____ No opportunity to observe

24. Accuracy of student's perception of interaction in a formed group when an observer.

Consistently fails to observe formed group interaction

Student at times perceives interaction accurately and at times inaccurately

Student consistently shows a high degree of accuracy in perceiving interaction in a formed group

No opportunity to observe

Comments:

25. Accuracy of student's perception of interaction in a formed group when a leader.

Consistently fails to observe formed group interaction

Student at times perceives interaction accurately and at times inaccurately

Student consistently shows a high degree of accuracy in perceiving interaction in a formed group.

No opportunity to observe

26. Accuracy of student's perception of significance of client's past life experiences as related to present functioning.

	Procedure of the Party of the Control of the Contro	AND AND COMMON TRANSPORTED AND AND AND AND AND AND AND AND AND AN	Constitute (ACCASTONIA SANISTANIA SANISTANIA CONTRACTOR AND SANISTANIA SANISTANIA CONTRACTOR AND SANISTANIA SANISTANI SANISTANI SANISTANI SANIS
Student has	Student shows	Student is	Student is
no awareness	little aware-	usually aware	consistently
of the signi-	ness of the	of the most	aware of the
ficance of	relationship	important impli-	implications
the clients	of past exper-	cations of the	of past
past exper-		clients past	history
iences	present func-	experiences	
	tioning		

____ No opportunity to observe

Comments:

27. Accuracy of student's understanding of relationship with client.

Bendantijanijanijanijani (p. 1115 cm)	вынартейшту такумействания. Очтвонторинартействорина	Security of the property of the security of th	Brief in the magnifest way are now!
Student	Student's	Student's	Student's
consistently	understand-	understanding	understanding
fails to	ing of rela-	of the rela-	of the client-
understand	tionship is	tionship is	worker rela-
his relation-	often distorted	occasionally	tionship is
ship with	or superficial	distorted or	never distorted
clients		superficial	or superficial

____ No opportunity to observe

28. Student's ability at engaging client's participation.

Security was part again automorphisms and a security of the first and a security of the securi	Brindstein Bergert Service and State (1990)	CHALCHAIN WHITE HITE BORNES AND STREET STREET, SALDEN STREET, SALD	MEN CONTRACTOR OF PARTICIPATE TO THE SAME AND	ENTRANCEMENT BANKS PROPERTY CONTRACTOR
Student	Student	Students	Student	Student in
consistently	engages	engaging	often en-	an imagin-
fails to	clients	of clients	gages	ative and
engage clients	partici-	is at times	client in	flexible
participation	pation	adequate	appropriate	way engages
	rarely or	and at	participa-	clients in
	inappro-	times in-	tion	relevant
	priately	adequate		participa-
				tion

No opportunity to observe

No opportunity to observe

Comments:

29. Student's ability to recognize client's strengths as well as weaknesses in problem solving process.

more grades (the congressional contract of their ; principles of the condition of the condi	Management of the professional management and the second	Biotr. Date: Special series in the series of	WINDS AND PROPERTY OF THE PROP
Student's inab- ility to recog- nize clients	Student at times fails to recognize	Student's recognition of clients	Student's recog- nition of clients capacity is al-
<pre>capacity causes lack of under-</pre>	clients capa- city which	capacity neither	ways accurate, encouraging and
standing and impedes clients in pursuing the	tends to dis- courage clients confidence in	motivates nor retards the client	realistic
problem solving process	his own capa- city		

30. Student's attitude towards his clients.

Student's Student's attitude Student's attitude Student's is usually positive but at times is usually inconattitude is attitude is hostile, sistent with totally punitive occasional indinaive, negative accepting, and ambivacations of and ambivalent emphatic, but lent acceptance without distortions

No opportunity to observe

Comments:

31. Professional purposefulness in contacts with clients.

In students Student's contacts Student's con-Student does contacts tacts with an excellent with clients is with clients usually social and clients are job in showing usually goal a goal is not goal directed goals in conrarely evidirected tacts with dent clients

No opportunity to observe

32. Student's overall performance in service to clients.

Student's	Student's	Student shows	Student's
performance	performance	many good	performance
is consis-	fulfills	qualities in	is excellent
tently poor	minimum	giving service	while giving
	service to	to his clients	service to
	clients		his clients

____ No opportunity to observe

Comments:

33. Estimate of student's helpfulness to clients.

Student re-	Student's assis-	Student's assis-	The second secon
tards client's	tance shows	tance causes	dent's cli-
progression in	little evidence	progressive	ent's show
solving prob-	of movement for	movement in	substantial
lems	the client's	some client's	forward move-
	progression in	problem solving	ment in prob-
	solving problems		lem solving

____ No opportunity to observe

34. Student's management of work load.

			Brighton American American September	A MENNICONALIZATION CHARLES BY MACHINE CONTRACTOR THE PARTY.
Student	Student	Student	Student's	Student does
exhibits	seeks more	clarifies	management	an excellent
very poor	than ade-	and accepts	of his work	job with his
management	quate help	the manage-	load ordin-	work load
of his	in the man-	ment of his	arily is	and requires
work load	agement of	work load,	good and	no assistance
	his work	but does	rarely re-	
	load	need some	quires check	
		assistance	ing by his	
			supervisor	

____ No opportunity to observe

Comments:

35. Evidence student gives of completing assigned reading.

Continue Consideration Continues based	and development in the second	AND THE PROPERTY OF THE PROPER	endoministration — Butta alignment district tigen in the management of the complete and the
No evidence	Evidence of	Evidence of	Evidence of doing
of doing	doing some	0	all assigned
	assigned	assigned	reading
readings	reading	reading	

No opportunity to observe

36. Evidence student gives of completing recommended reading.

No eviden	doing	some	Evidence of doing most	t	Evidence doing al recommen	1
reading	readin		reading	±α	reading	aea
No c	opportunity to	observe		* * *		
Comments:						

37. Evidence student gives of doing un-mentioned reading.

No evidence of doing un-mentioned reading	Evidence of doing some un-mentioned reading	Evidence of doing a lot of outside reading.
No opportunity to	observe	

38. Student's ability to handle clients feelings about a problem.

On the contract of the contrac	Committee of the commit	purepartite procedurations peroderantemental acceptance (contractions)	Contraction of the second seco
Student exhibits inability in hand- ling the clients feelings	Student is somewhat inconsistent in handling clients feel-ings and does not show much	Student at times handles clients feel-ings correctly and usually is client oriented	Student always handles clients feelings with empathy and in terms of the clients needs
about the problem by attempting to meet his own needs and not the clients	sensitivity or empathy		

____ No opportunity to observe

Comments:

39. Student's ability to inform clients of resources from other social agencies.

Security and a second security of the second	CONTRACTOR	Mile of trabetrary description of the same and the same a	THE STREET SHAPE AND ADDRESS OF THE PARTY AND
Student fails	Students	Student is	Student's
to inform	information	generally	information
clients of	seems to	helpful in	about re-
other resources	impede clients	informing	sources is
	use of resources	clients of	always accu-
		the resources	rate, well-
		from other	timed and
		agencies	relevant to
			the problem

____ No opportunity to observe

40. Accuracy of student's perception of clients social needs.

Student con-Student's Student usually Student consistently sees beyond the perception sistently fails to obobvious for shows a high is at times serve real accurate and clients needs degree of needs of at times inaccuracy in client accurate perceiving the needs of the client

No opportunity to observe

Comments:

41. Accuracy of student's perception of client's economic needs.

No opportunity to observe

42. Accuracy of student's perception about the client's feelings.

Student's per-Student con-Student usually Student consees beyond the ception is at sistently · sistently fails to obtimes accurate obvious for shows a high serve real and at times clients feelings degree of feelings of inaccurate about his probaccuracy in the client lems perceiving the clients feelings

No opportunity to observe

Comments:

43. Accuracy of student's perception of family group interaction.

Student consistently fails to observe accurately family group interaction

Student's perception is at times accurate and at times inaccurate

Student consistently shows a high degree of accuracy in perceiving family interaction

No opportunity to observe

44. Student's ability to focus group on task goals.

Group shows Group shows Group is Group at Group is no evidence usually minimal focus focused but times attof task on task goals on a superains the focused ficial level task goal orientation and working on the task goal

____ No opportunity to observe

Comments:

45. Student's ability to maintain a group while encouraging the group to develop its own unique characteristics.

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Group shows	Group often	Occasional con-	Group members
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isolates	groups and	arily destroy	other in spite
	isolates	mutual acceptance	of conflicts

No opportunity to observe

46. Student's motivation in and commitment to social work.

Student shows no motivation and commitment

Student at times shows motivation and commitment to social work

Student appears completely committed to the field of social work

No opportunity to observe

Comments:

47. Student's ethical standards in his work.

Student has consistent and frequent problems with his ethical standards in his work

Student's ethical problems when they arise are handled and resolved satisfactorily

The student's work is always consistent with ethical standards

No opportunity to observe

48. Student's observance of agency policy.

Student Student blindly Student Student at Student rejects or is usually always rarely obtimes obignorant of observes observes serves serves agency polagency policies agency polagency agency icies icies and policies policies at times does not

No opportunity to observe

Comments:

49. Student's contribution to agency policy development and reorganization.

Student never Student rarely Student Student is contributes contributes to contributes always contributto agency agency developoccasionally ing to agency development development ment to agency development through suggestions and action

__ No opportunity to observe

50. Student's awareness of the implications of social issues to social work practices.

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Comments:

51. Nature of student's reaction to opposition or conflict.

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____ No opportunity to observe

APPENDIX B

CORRELATION MATRIX OF ITEMS

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