

# The follower location problem with attraction thresholds<sup>\*</sup>

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**Abstract.** In this research note, the follower location problem where the customers' choice is based on an attraction function is analysed. The attraction function depends on both the distance between customers and facilities, and the characteristics (quality) of the facilities. Customers at each node impose a minimum level of attraction in order to patronise a facility and then they share their buying power among the facilities that pass this threshold. The amount of demand captured by each of these facilities is proportional to the attraction perceived by the customers. In this case, a discretisation of this network problem is proved.

#### JEL classification: L10, R30

Key words: competitive location, proportional preferences, consumer choice, medianoid, follower problem

## **1** Introduction

In this article, we investigate the follower competitive location problem in the leader-follower model. In this model, a firm, the leader, operates in the market with  $p \ge 1$  facilities and a competitor, the follower, wants to enter the market opening

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 $r \ge 1$  new facilities. If the market is represented by a network where any point is a candidate location for a facility, the resulting follower problem is the  $(r|X_p)$ -medianoid problem formalised by Hakimi (1983).

Many competitive location models studied in the field of Operations Research assume that customers choose the facilities taking the distance as the unique criterion. Nevertheless, this criterion is not very convincing when qualitative differences between the facilities exist and the transport is not difficult. In some papers, such as Eiselt and Laporte (1989b), Eiselt et al. (1989), Peeters and Plastria (1998), Suárez-Vega et al. (2004), and Thill (1992, 2000), the models involve other aspects related to the characteristics of the facilities in addition to the distance between them and the customers, who take a choice according to the attraction or utility that they perceive from the facilities. Useful reviews on competitive location models can be found in Friesz et al. (1988), Eiselt and Laporte (1989a, 1996), Serra and ReVelle (1995), and Plastria (2001).

The attraction perceived by the customers from the facilities has been represented mathematically by an *attraction function* that is increasing of certain attributes such as the facility size, and decreasing of the distance. Different attraction functions, sometimes derived from utility functions, have been defined: multiplicative functions (Huff 1964; Nakanishi and Cooper 1974; Eiselt and Laporte 1988a,b, 1989b; Eiselt et al. 1989; Drezner 1994b, 1998; Plastria 1997), additive functions (Drezner 1994a) and exponential functions (Hodgson 1981). Attraction functions are used to define the customer choice rule, which represents the customer's behaviour and the flows of consumers in the market. Assuming certain customer's preferences, the firms, whose natural objective is the maximisation of the market share or the profit, make location and facility attribute decisions, influencing with their actions the results and strategies of their competitor. This movement of individuals in the market leads to spatial interaction which can be broadly defined as movement or communication over space that results from a decision process (Fotheringham and O'Kelly 1989). A recent review of spatial interaction modelling can be found in Roy and Thill (2004). Previous papers such as those by Williams et al. (1990), and Williams and Kim (1990a,b), explore different location-spatial interaction models.

The first spatial interaction models were gravity models, which assume analogies between the human behaviour and the Newtonian gravity laws. The basic gravity formulation, in which the movement of individuals between two points is inversely proportional to the distance separating these two points, was applied by Reilly (1929, 1931) and Converse (1949) to analyse retail market areas. Later, Huff (1964) proposed an alternative model to overcome certain limitations of the Reilly-type approach. According to this new model, the probability that a customer at *i* buys at a facility *j* is given by:

$$P_{ij} = \frac{\frac{a_j}{d_{ij}^{\lambda}}}{\sum_{k=1}^n \frac{a_k}{d_{ik}^{\lambda}}},$$

where  $a_j$  represents the size of a service centre *j*,  $d_{ij}$  is the distance (or travel time) from demand point *i* to facility *j* and  $\lambda$  is a parameter which reflects the effect of the distance on the consumer's behaviour, and whose value is estimated empirically. The quotient  $a_j/d_{ij}^{\lambda}$  can be interpreted as an attraction function representing that the attraction felt by a customer at point *i* towards facility *j* is directly proportional to the size of the facility, and inversely proportional to a power of the distance between them. Different probabilistic choice models can be derived from different assumptions about the sampling design, and about the size distribution of large enough errors (Leonardi and Papageorgiou 1992).

The most frequent customer choice rules treated in the related literature are binary and proportional preferences. Customers show binary preferences when they patronise only the most attractive facility. Proportional preferences mean that customers purchase the product from all the facilities operating in the market, and the amount of buying power captured by each facility depends on the attraction exerted on the customers.

The assumption imposing that all the customers behave according to the same choice rule, that is everybody patronise the most attractive facility or everybody shares their buying power among all the facilities in the market, seems too restrictive. To deal with a more realistic model, we propose the proportional choice model with attraction threshold. In this case, we suppose that customers at each demand node have associated a minimum level of attraction in order to patronise a facility, and then they share their buying power among the facilities that pass this threshold. This customer choice rule implies that different preferences can appear in the same scenario. For example, when the attraction threshold is very low, this rule is similar to that of the proportional preferences model. For higher threshold values this procedure coincides with the binary preferences model. For intermediate threshold values, the customers' choices may be different to both the above cases. Note that when different attraction thresholds exist in the same node, the problem can be easily solved defining artificial nodes with their corresponding demand. The attraction threshold term utilised in this article is in some way similar to the constrained choice-set concept used by Thill (1992, 1997, 2000). Since the thresholds reflect the customers' preferences, their values would be estimated by means of a sample survey of the customers' tastes.

In this research note, we analyse a competitive location model on networks assuming proportional preferences with attraction thresholds. Among other results, we prove an optimality node property. The remainder of the note is structured as follows. The model is defined in Sect. 2. Discretisation results for the network location problem are presented in Sect. 3. In Sect. 4, the problem assuming different attraction thresholds at the same node is solved. Section 5 includes some concluding remarks.

#### 2 The model

Let N(V, E) be a weighted network with node set  $V = \{v_i\}_{i=1}^n$  and edge set E, where each node v has associated a weight  $w(v) (\geq 0)$  and each edge  $e = [v_i, v_j] \in E$ , with

 $v_i, v_j \in V$ , has associated a length  $l(e) (\geq 0)$ . Given  $x_1, x_2 \in [v_i, v_j]$ , the closed segment  $[x_1, x_2]$  is the subset of points of  $[v_i, v_j]$  between and including  $x_1$  and  $x_2$ . The open segment  $]x_1, x_2[$  is the set  $[x_1, x_2] \setminus \{x_1, x_2\}$  and the semi-open segments  $]x_1, x_2[$  and  $[x_1, x_2[$  are the sets  $]x_1, x_2] = [x_1, x_2] \setminus \{x_1\}$  and  $[x_1, x_2[ = [x_1, x_2] \setminus \{x_2\},$  respectively. It is assumed that N(V, E) represents a market where w(v) is the demand (or buying power) at node v and l(e) represents the unitary transportation cost along the edge e. For points  $x, y \in N(V, E)$ , d(x, y) is the length of a shortest path joining x and y.

The attraction felt by customers at node *v* towards a facility *j* at  $x_j \in N(V, E)$  with quality level  $a_j$  is given by:

$$a_{vj} = \frac{a_j}{f_{vj}},$$

where  $f_{vj} = f_v(d(v, x_j))$ , with  $f_v: \mathfrak{R}_0^+ \to \mathfrak{R}$  as an increasing concave function.

Let  $Y_r = (x_1, x_2, ..., x_r)$  and  $X_p = (x_{r+1}, x_{r+2}, ..., x_{r+p})$  be the locations of facilities belonging to the entry firm,  $F_Y$ , and the existing firm  $F_X$ , respectively, with quality levels  $A_r = (a_1, a_2, ..., a_r)$  and  $A_p = (a_{r+1}, a_{r+2}, ..., a_{r+p})$ . Let  $X_{p+r} = (x_1, ..., x_r, x_{r+1}, ..., x_{r+p})$  and  $A_{p+r} = (a_1, ..., a_r, a_{r+1}, ..., a_{r+p})$  Demand at *v* captured by a facility at  $x_j$  is denoted by  $w_j(v)$ ,  $\forall v \in V$ ,  $0 \le j \le p + r$ . Suppose that values for  $A_r$ ,  $X_p$ , and  $A_p$  are given, then the demand captured by the entry firm is given by:

$$W(Y_r) = \sum_{v \in V} w_Y(v),$$

where:

$$w_{Y}(v) = \sum_{j=1}^{r} w_{j}(v).$$

For each node *v*, an attraction threshold  $\tau_v$  exists such that customers at *v* patronise facility *j* at *x<sub>i</sub>* only if  $a_i f_{v_i} \ge \tau_v$ .

**Example 1.** Consider the market in Fig. 1 where there exist a demand node v and three facilities with different sizes (inside the boxes), and the digit next to the

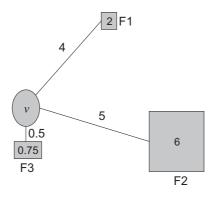


Fig. 1. Network for Example 1

edges shows its length. Consider  $f_v(d(v, x_j)) = 1 + d(v, x_j)$ , then  $a_{v1} = 0.4$ ,  $a_{v2} = 1$ , and  $a_{v3} = 0.5$ . If customers at *v* are very demanding, for example if  $0.5 < \tau_v \le 1$ , they only patronise facility 2 (binary preferences), but if they are not strict, such as  $\tau_v \le 0.4$ , then they patronise the three facilities (proportional preferences). But for intermediate thresholds,  $0.4 < \tau_v \le 0.5$ , customers at *v* patronise facility 3, small but the closest, and facility 2, distant but very big. Of course, if at a certain node, customers with different preferences exist, the problem can be solved defining several artificial nodes with their corresponding demand.

Let  $\Upsilon = \{\tau_v\}_{v \in V}$  then:

$$S(v, \tau_v, Y_r, A_r) = S_{Y_r}(v) = \left\{ x_j : \frac{a_j}{f_{vj}} \ge \tau_v, 1 \le j \le r \right\},$$

is the set of the locations belonging to  $Y_r$  that capture demand at v. Thus, the set:

$$S^{-1}(\Upsilon, Y_r, A_r) = S_{Y_r}^{-1} = \{ v \in V : \exists j \in \{1, \dots, r\} \text{ with } x_j \in S_{Y_r}(v) \}$$

contains the nodes whose customers patronise a facility belonging to  $Y_r$ . These sets are defined in a similar way for  $X_p$  and  $A_p$ , and  $X_{p+r}$  and  $A_{p+r}$ . In this model, w(v) is shared among the facilities belonging to the set  $S_{X_{p+r}}(v)$ , and the market share captured by  $F_Y$  is:

$$W(Y_{r}) = \sum_{v \in S_{Y_{r}}^{-1}} w(v) \cdot \frac{\sum_{x_{j} \in S_{Y_{r}}(v)} \frac{a_{j}}{f_{vj}}}{\sum_{x_{j} \in S_{X_{p+r}}(v)} \frac{a_{j}}{f_{vj}}}.$$

#### **3** Discretisation of the problem

In this section we prove that this network problem can be solved evaluating a finite set of network points. To obtain this result the following definition is necessary.

**Definition 1.** Given a quality level  $a_j$ , a point  $x \in N(V, E)$  is a  $(v, \tau_v, a_j)$ -threshold point if:

$$f_{v}(d(v,x)) = \frac{a_{j}}{\tau_{v}}.$$

Note that under the conditions imposed on  $f_{\nu}$ , this equality is equivalent to:

$$d(v, x) = f_v^{-1}\left(\frac{a_j}{\tau_v}\right).$$

Let  $T(v, \tau_v, a_j) = \{x \in N(V, E): x \text{ is a } (v, \tau_v, a_j) - \text{threshold point}\}, T(a_j) = \bigcup_{v \in V} T(v, \tau_v, a_j), \text{ and}$ 

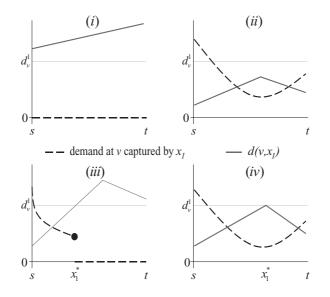


Fig. 2. Market share captured by  $x_1$  along an edge (zero or one threshold points)

$$T = \bigcup_{j=1}^{\prime} T(a_j).$$

Each element in T is called a threshold point.

Consider the case where  $F_Y$  wants to enter the market with only one new facility,  $Y_1 = x_1$ , with a given quality level  $a_1$ . The facility  $x_1$  will capture demand from node v if:

$$f_{v1} \leq \frac{a_1}{\boldsymbol{\tau}_v}.$$

Suppose  $x_1$  is located along the edge  $[s,t] \in E$ . The amount of demand at node v captured by  $x_1$  along this edge is shown in Figs. 2 and 3.

Let  $d_v^1 = f_v^{-1}(a_1/\tau_v)$ , then  $w_1(v)$  along [s,t] is given by:

$$w_{1}(v) = \begin{cases} w(v) \frac{\underline{a_{1}}}{f_{v1}} & \text{if } d(v, x_{1}) \leq d_{v}^{1}, \\ \frac{a_{1}}{f_{v1}} + K_{v}^{1} & \\ 0 & \text{if } d(v, x_{1}) > d_{v}^{1}, \end{cases}$$

with  $K_{v}^{1} = \sum_{x_{j} \in S_{X_{p}}(v)} a_{j} / f_{vj}$ 

The following cases are possible:

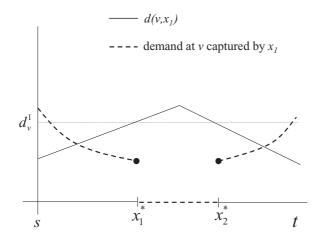


Fig. 3. Market share captured by  $x_1$  along an edge (two threshold points)

- 1.  $d_v^1 < \min\{d(v, s), d(v, t)\}$ . In this case,  $x_1$  never captures demand from v because  $d(v, x_1) > d_v^1, \forall x_1 \in [s, t]$ (Fig. 2 (*i*)).
- 2.  $d_v^1 \ge \min\{d(v, s), d(v, t)\}\$ Suppose that  $\min\{d(v, s), d(v, t)\} = d(v, s)$  (the case  $\min\{d(v, s), d(v, t)\} = d(v, t)$  is similar). In this case, depending on the number of  $(v, \tau_v, a_1)$ -threshold points on [s,t], three situations may occur.
  - (a) There is no (v, τ<sub>v</sub>, a<sub>1</sub>)-threshold point on [s,t].
    As d(v, x<sub>1</sub>) < d<sup>1</sup><sub>v</sub>, ∀x<sub>1</sub> ∈ [s, t], every point x<sub>1</sub> ∈ [s,t] captures demand at v (Fig. 2 (*ii*)).
  - (b) A unique  $(v, \tau_v, a_1)$ -threshold point exists on [s,t]. Let  $x_1^* \in [s, t]$ , such that  $d(v, x_1^*) = d_v^1$ .
    - i. If  $x_1^*$  is not a bottleneck, every point  $x_1 \in [s, x_1^*]$  captures demand at v (Fig. 2 (*iii*)). The capture for  $x \in ]x_1^*, t]$  is null.
    - ii. If  $x_1^*$  is a bottleneck, every point  $x_1 \in [s,t]$  captures demand at v (Fig. 2 (iv)).
  - (c) Two (v, τ<sub>v</sub>, a<sub>1</sub>)-threshold points exist on [s,t]. If x<sub>1</sub><sup>\*</sup> and x<sub>2</sub><sup>\*</sup> are the threshold points, then points x<sub>1</sub>∈[s, x<sub>1</sub><sup>\*</sup>]∪[x<sub>2</sub><sup>\*</sup>, t] capture demand at v (Fig. 3).

For each edge  $[s,t] \in E$ , consider the partition generated by s, t and the  $(v, \tau_v, a_1)$ threshold points on ]s,t[ with  $v \in V$ . The demand captured by the facility at  $x_1$  is a sum of functions, as are the ones plotted in Figs. 2 and 3, and then it is a convex function when  $x_1$  moves along each subinterval of the partition. Therefore the maximum capture is reached at a subinterval endpoint, that is to say, at a node or at a threshold point. **Proposition 2.** Given  $X_p$ ,  $A_p$ , and  $A_r$ , let  $Y_r = (x_1, \ldots, x_j, \ldots, x_r)$ . Then the set  $S_{Y_r}^{-1}$  is constant when  $x_j$  varies on ]s,t[ with  $]s,t[ \cap T(a_j) = \emptyset$  and  $\{s,t\} \subset V \cup T(a_j)$ .

*Proof.* Suppose, without loss of generality, that j = 1. If  $S^{-1}(x_1) = S_{Y_r}^{-1}$  is not constant when  $x_1$  varies on ]s,t[, then there exist  $x'_1, x''_1 \in ]s,t[$  such that  $S^{-1}(x'_1) \neq S^{-1}(x''_1)$ . Thus  $v \in S^{-1}(x''_1) \setminus S^{-1}(x''_1)$  exists (or  $v \in S^{-1}(x''_1) \setminus S^{-1}(x'_1)$ ), therefore:

$$\frac{a_1}{f_{v}(d(v, x_1''))} < \tau_{v} < \frac{a_1}{f_{v}(d(v, x_1'))}$$

As  $f_v(d(v, x_1))$  is a continuous and increasing function of  $x_1$  on ]s, t[, it follows that:

$$d(v, x'_1) < f_v^{-1} \left( \frac{a_1}{\tau_v} \right) < d(v, x''_1),$$

and then there exists a point  $z \in ]x'_1, x''_1[\subseteq]s, t[$  such that  $d(v, z) = f_v^{-1}(a_1/\tau_v)$  which means that z is a  $(v, \tau_v, a_1)$ -threshold point, and this is not possible.

**Lemma 3.** If g is non-decreasing and (strictly) concave and f is concave, then the composite function  $g \circ f$  is (strictly) concave.

**Lemma 4.** If g is non-increasing and (strictly) convex and f is concave, then the composite function  $g \circ f$  is (strictly) convex.

**Proposition 5.** Given  $X_p$ ,  $A_p$ ,  $A_r$  and the edge [s,t], let  $\{y_k\}_{k=1}^q = ]s$ ,  $t[\cap T, ordered by increasing value of the distance to node s. Let <math>y_0 = s$  and  $Y_{q+1} = t$ . Then the function  $W(x_{j_0}) = W(Y_r)$  with  $Y_r = (x_1, \dots, x_0, \dots, X_r)$ , is convex on  $]y_k$ ,  $y_{k+1}[$ ,  $k = 0, 1, \dots, q$ .

*Proof.* Suppose, without loss of generality, that  $j_0 = 1$  and  $x_1 \in [y_k, y_{k+1}[$ . The demand captured by firm  $F_Y$  is:

$$W(Y_{r}) = \sum_{v \in S_{Y_{r}}^{-1}} w(v) \frac{\sum_{x_{j} \in S_{Y_{r}}(v)} \frac{a_{j}}{f_{vj}}}{\sum_{x_{j} \in S_{Y_{r}}(v)} \frac{a_{j}}{f_{vj}} + \sum_{x_{j} \in S_{X_{p}}(v)} \frac{a_{j}}{f_{vj}}}$$

Let 
$$K_{vX} = \sum_{x_j \in S_X(v)} \frac{a_j}{f_{vj}}$$
, and  $K'_{vX} = \sum_{x_j \in (S_X(v) \setminus \{x_1\})} \frac{a_j}{f_{vj}}$ ,  $\forall v \in V, X = X_p, Y_r$ , then,  $W(Y_r) = \sum_{v \in S_{Y_r}^{-1}} w(v) \frac{K_{vY_r}}{K_{vY_r} + K_{vX_p}}$ .

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Let 
$$K_{vX} = \sum_{x_j \in S_X(v)} \frac{a_j}{f_{vj}}$$
, and  $K'_{vX} = \sum_{x_j \in (S_X(v) \setminus \{x_1\})} \frac{a_j}{f_{vj}}$ ,  $\forall v \in V, X = X_p, Y_r$ , then,  $W(Y_r) = \sum_{v \in S_{Y_r}^{-1}} w(v) \frac{K_{vY_r}}{K_{vY_r} + K_{vX_p}}$ .

If 
$$x_1 \notin S_{Y_r}(v)$$
, then  $\frac{K_{vY_r}}{K_{vY_r} + K_{vX_p}}$  does not depend on  $x_1$ .

If 
$$x_1 \in S_{Y_r}(v)$$
, then  $\frac{K_{vY_r}}{K_{vY_r} + K_{vX_p}} = \frac{\frac{a_1}{f_{v1}} + K'_{vY_r}}{\frac{a_1}{f_{v1}} + K'_{vY_r} + K_{vX_p}} = \frac{a_1 + f_{v1}K'_{vY_r}}{a_1 + f_{v1}(K'_{vY_r} + K_{vX_p})}$ 

Since  $d(v, x_1)$  is a concave function of  $x_1$  on  $]y_k, y_{k+1}[$  and  $f_v$  is increasing and concave, from Lemma 3,  $f_{v1} = f_v(d(v, x_1))$  is concave, and  $K_{vY_r}/K_{vY_r} + K_{vX_p}$  is convex (applying Lemma 4 to  $(g \circ f_{v1})$  with  $g(x) = (a_1 + xK'_{vY_r})/a_1 + x(K'_{vY_r} + K_{vX_p})$ ). Therefore,  $W(Y_r)$  is a convex function of  $x_1$  on  $]y_k, y_{k+1}[$ .

**Proposition 6.** Given  $X_p$ , let  $A_p$ ,  $A_r$ , let  $Y_r = (x_1, \ldots, x_j, \ldots, x_r)$  and consider the function  $W(x_j) = W(Y_r)$  with  $x_j \in [s,t]$ , such that  $]s,t[ \cap T(a_j) = \emptyset$  and  $\{s,t\} \subset V \cup T(a_j)$ , then the maximum of  $W(x_j)$  on [s,t] is reached at either s or t.

*Proof.* Suppose, without loss of generality, that j = 1. Three different cases may occur:

1. If  $\{s,t\} \cap T(a_1) = \emptyset$ , function  $W(x_1)$  is continuous on [s,t] and as  $W(x_1)$  is convex on ]s,t[, it follows that:

$$\max_{x_1 \in [s,t]} W(x_1) = \max \{ W(s), W(t) \}.$$

- 2. If  $s \in T(a_1)$  (the case for *t* is analogous), then there exists  $v_0 \in V$  such that *s* is a  $(v_0, \tau_{v_0}, a_1)$  threshold point, that is  $d(v_0, s) = f_{v_0}^{-1}(a_1/f_{v_01})$ . Let  $H = \{v \in V : \exists j = 1 \dots, r \text{ with } s \text{ a } (v, \tau_v, a_1)$  threshold point}.
- As  $\{s,t\} \cap T(a_1) = \emptyset$ , for each node  $v_0 \in H$  only two situations can occur:
  - (a) If  $d(v_0, s) > d(v_0, s + \delta)$ , with  $\delta > 0$  (sufficiently small), then function  $w_1(v_0)$  (the amount of  $w_1(v_0)$  captured by  $x_1$ ) is continuous in [s,t] because node  $v_0$  patronises facility  $x_1$ ,  $\forall x_1 \in [s,t]$ .
  - (b) If  $d(v_0, s) < d(v_0, s + \delta)$ , with  $\delta > 0$  (sufficiently small), then  $w_1(v_0)$  presents a discontinuity at point *s* such that customers at node  $v_0$  patronise facility  $x_1$  if it is located at point *s* but not to the right of *s*.

Let *H* define the following subsets:

$$H^{>} = \{ v_0 \in H : d(v_0, s) > d(v_0, s + \delta), \delta > 0 \},\$$
  
$$H^{<} = \{ v_0 \in H : d(v_0, s) < d(v_0, s + \delta), \delta > 0 \}.$$

If  $H^{<} = \emptyset$  then  $W(x_1)$  is continuous and convex on [s,t] and this situation is similar to case (*i*). Otherwise,  $W(x_1)$  is convex on ]s,t] and it holds that  $W(s) > W(s + \delta)$  with  $\delta > 0$  sufficiently small, since  $x_1 = s + \delta$  losses all the capture from nodes belonging to  $H^{<}$ . Therefore:

$$\max_{x_1 \in [s,t]} W(x_1) = \max \{ W(s), W(t) \}.$$

**Proposition 7.** Given  $X_p$ ,  $A_p$  and  $A_r$ , there exists an *r*-tupla  $Y_r^* = (x_1^*, x_2^*, \dots, x_r^*) \in N(V, E)^r$ , with  $x_j^* \in V \cup T(a_j)$ , such that:

$$W(Y_r^*) = \max_{Y_r \in N(V, E)^r} W(Y_r).$$

Proof. It follows from Proposition 6.

As on each edge, at most two  $(v, \tau_v, a_j)$ -threshold points for each node v exist, the maximum number of candidates to locate a new facility is 2|V||A| + |V|. If:

$$\tau_{v} \leq \min\left\{\frac{a_{j}}{f_{ik}}: a_{j} \in A_{p+r}, v_{i}, v_{k} \in V\right\}, \forall v \in V,$$

then all points belonging to  $x_{p+r}$  capture part of the demand at  $v, \forall v \in V$ . In this case, the model coincides with the proportional  $(r|X_p)$ -medianoid problem studied by Hakimi (1990).

#### 4 Considering nodes with different threshold levels

In this section, we present an example that shows the possible applications of this model to the case where nodes with different attraction thresholds exist. Suppose that there exists a market where the leader has a facility operating, and the follower wants to enter the market with a new centre. This new facility must compete with the existing one to maximise the market share captured. Each facility, new or existing, is characterised by its quality level, and exerts an attraction to the demand nodes that is directly proportional to its quality level, and inversely proportional to an increasing function of the distance between facility and customers. In this note, we suppose that customers at each demand node have associated a minimum level of attraction in order to patronise a facility, and then they share their buying power among all the facilities that pass this threshold.

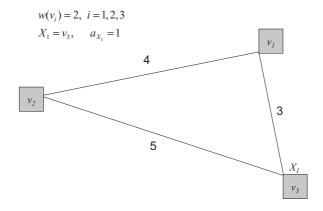


Fig. 4. Network used in Example 2

In general, the following assumption can be considered:

- Each node v<sub>i</sub> contains customers with K different threshold levels, τ<sub>ik</sub>, k = 1 ..., K, such that w(v<sub>i</sub>) = Σ<sup>K</sup><sub>k=1</sub>w<sup>k</sup>(v<sub>i</sub>), with w<sup>k</sup>(v<sub>i</sub>) the buying power of customers located at v<sub>i</sub> with threshold level τ<sub>ik</sub>.
- 2. To solve the problem for every node  $v_i$ , *K* artificial nodes  $v_{ik}$  with buying power  $w^k(v_i)$ , are considered.

**Example 2.** Consider the market proposed in Fig. 4. In this market there exist three demand points located at the nodes of the network with a buying power of two units ( $w(v_i) = 2$ , i = 1, 2, 3). An existing facility is located at node  $v_3$  with a quality level equal to one, that is  $X_1 = v_3$ ,  $a_{X_1} = 1$ . Suppose that there exist two types of customers with different threshold levels at each node, half of them with a threshold value of 1/6 and the other half with a threshold value of 1/4.

Suppose now, that a competing firm wants to enter a new facility into the market whose quality level is equal to one  $(a_{y_1} = 1)$ , and it has to decide the facility location that maximises the market share. To take into account the different threshold levels, three artificial nodes are considered; see Fig. 5 for the correspondence between real and artificial nodes. Note that when only the leader is operating, its facility captures all the demand apart from the one belonging to  $v_5$  (the most demanding customers at  $v_2$ ). As pointed out in Proposition 7, a solution to the network problem of locating the follower's facility can be found evaluating the nodes and the threshold points of the network. In this case, the threshold points obtained for customers at node  $v_1$  with threshold 1/6 when  $a_{y_1} = 1$  are:

$$T\left(v_{1}, \frac{1}{6}, 1\right) = \left\{x \in N(V, E) : \frac{1}{1 + d(v_{1}, x)} = \frac{1}{6}\right\} = \left\{x \in N(V, E) : d(v_{1}, x) = 5\right\} = \left\{x_{1}, x_{2}\right\}$$

See Fig. 5 for the physical location of these points. Note that, at most, two threshold points may exist in the arc  $[v_i, v_j]$  because  $d(v_l, x) = 5$  can be reached both

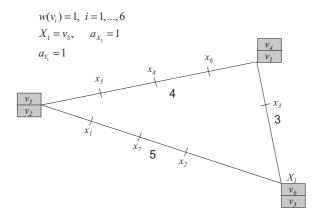


Fig. 5. Network for Example 2 with the artificial nodes

Node	$w(v_i)$	$ au_{_{v_i}}$	$T(v_i, \tau_{v_i}, 1)$
$v_1$	1	1/6	$\{x_1, x_2\}$
$v_2$	1	1/6	$\{v_3, x_3\}$
<i>v</i> <sub>3</sub>	1	1/6	$\{v_2, x_4\}$
$v_4$	1	1/4	$\{v_3, x_5\}$
<i>v</i> <sub>5</sub>	1	1/4	$\{x_2, x_6\}$
$v_6$	1	1/4	$\{v_1, x_7\}$

Table 1. Data for the nodes of Example 2

through  $v_i$  and  $v_j$ . The rest of the threshold points are calculated in the same way. Table 1 summarises the buying power, the threshold level, and the threshold points for each demand node. Fig. 5 shows the potential locations for the problem solution. Evaluating these points, we obtain the solution that maximises the market share to be  $Y_1 = x_6$ , with  $W(Y_1) = 3.1$ . The market share obtained at each possible location, and the nodes that would patronise the new facility in each case are presented in Table 2.

Fig. 6 shows the demand distribution pattern for the problem solution. Note that customers at node  $v_6$  do not patronise facility  $Y_1$ , whereas customers at  $v_5$  only patronise the new facility. The rest of the nodes share their demand, proportionally to the attraction perceived, between the two facilities operating in the market.

### **5** Conclusions

In this research note, the follower location problem on networks with attraction threshold is analysed. The amount of node demand that is captured by a facility depends on the attraction that the facility exerts towards customers at that node.

Location	$W(Y_1)$	Captured nodes
<i>v</i> <sub>1</sub>	2.545	$v_1, v_2, v_3, v_4, v_6$
$v_2$	2.746	$v_1, v_2, v_4, v_5$
<i>V</i> <sub>3</sub>	2.500	$v_1, v_2, v_3, v_4, v_6$
$x_1$	2.316	$v_1, v_2, v_3, v_5$
$x_2$	2.433	$v_1, v_2, v_3, v_5, v_6$
<i>x</i> <sub>3</sub>	2.264	$v_1, v_2, v_3, v_4, v_6$
$x_4$	2.952	$v_1, v_2, v_3, v_4, v_5$
<i>x</i> <sub>5</sub>	2.750	$v_1, v_2, v_4, v_5$
<i>x</i> <sub>6</sub>	3.100	$v_1, v_2, v_3, v_4, v_5$
<i>x</i> <sub>7</sub>	2.066	$v_2, v_3, v_5, v_6$

Table 2. Results obtained for the potential locations

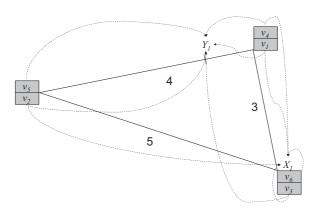


Fig. 6. Demand distribution pattern

This attraction is a function of the facility quality level, and the distance between facility and demand node. While most of the related models consider the same choice rule for all the customers in the market, in this article a differentiation among the consumers' preferences is included. In this case, it is assumed that customers located at each node impose a minimum level of attraction in order to patronise a facility, and then they share their buying power among the facilities that pass this threshold. This implies that customers at certain nodes may present binary preferences (high attraction thresholds), proportional preferences (low attraction thresholds) or a behaviour that combines these two preferences (intermediate thresholds).

A discretisation result for the proposed model has been proved. Taking into account this result, an example has been solved to illustrate the applicability of this customer choice rule. Although a single facility problem is studied in the example, the theoretical results presented in the article can be used to solve the multi-facility problem. Nevertheless, when the number of new facilities increases, the complexity of the problem may hinder the exhaustive search of the solution and the use of combinatorial tools would be necessary.

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