

**JOURNAL OF WORK-APPLIED MANAGEMENT****A review of the trend of microlearning**

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A review of the trend of microlearning

Abstract

Purpose

Microlearning has been considered as a promising topic in work-based learning. This paper aims to review the trends of microlearning in terms of related publications and internet searches. Hopefully, the findings can serve as a reference for the education sector, government, business and academia, to promote, design and use microlearning.

Design/methodology/approach

In this study, two sets of analysis were conducted. Firstly, we analysed the publication trend of microlearning. Second, we analysed the trend of internet searches related to microlearning. More specifically, we analysed 14-years real-world data obtained from Scopus and Google Trends for the purpose. These data include the first relevant publication found in the database.

Findings

In total, 476 relevant publication have been identified during 2006 to 2019. According to the findings from analysing the identified publications, microlearning is a relevant new and emerging global topic involving authors, affiliations and funding sponsors from different countries. Moreover, many microlearning related publications were conducted from perspectives of elearning or mobile learning. Furthermore, we notice higher education was the most frequently mentioned education level in the identified publications. On the other hand, language learning (i.e. second language, vocabulary learning) had been mentioned more times in the titles and abstracts than other subject areas. Overall, the increasing trend of publications on 'microlearning' (as a knowledge supply) is in line with the established increasing internet searches of 'microlearning' (as a practical demand) in recent years.

Practical implications

From the work-based learning perspective, microlearning has been considered as one of the key topics in talent development topics. Policymakers, educators, researchers and participators, have the responsibility to explore how to promote, design and use microlearning to help people to learn in the right direction through valid knowledge with ethical consideration.

Originality/value

Although many works had been done on microlearning, there is a lack of comprehensive studies reviewing the trends of microlearning in terms of related publications and internet searches. This study aims to fill this gap by analysing real-world data obtained from Scopus and Google Trends - these data include the first relevant publication found in the database. We believe this is the first time that a study has been conducted to comprehensively review the development trends of microlearning. Hopefully, this study can shed some light on related research.

Keywords: microlearning, e-learning, learning, work-based learning

1. Introduction

In recent years, microlearning has been considered as a promising topic in work-based learning. This paper aims to review the trends of microlearning in terms of related publications and internet searches. The findings can serve as a reference for the education sector, government and academia, to promote, design and use microlearning. Although there are many concepts and versions of microlearning (Hug, 2005), the common features of microlearning, as per Buchem and Hamelmann (2010), include microcontent, focusing on a single definable idea or topic, and short learning time (i.e. no longer than 15 minutes).

In brief, the key benefits of using microlearning include i) better retention of concepts (Giurgiu, 2017; Shail, 2019), ii) better engagement for learners (De Gagne et al., 2019; Nikou, 2019; Liao and Zhu, 2012), iii) improving learners' motivation (Nikou and Economides, 2018; Halbach and Solheim, 2018; Shail, 2019; Stronck, 1983), iv) engaging in collaborative learning (Reinhardt and Elwood, 2019; Zhang and Ren, 2011; Chang and Liu, 2015), v) improving learning ability and performance (Mohammed et al., 2018; Jomah et al., 2016).

Big data plays an important role in the development of microlearning. In the age of Big Data, human's attention span is decreasing. As per Hebert (1971) says, "what information consumes is rather obvious: it consumes the attention of its recipients. Hence a wealth of information creates a poverty of attention and a need to allocate that attention efficiently among the overabundance of information sources that might consume it" (p. 41). An example of short attention span in the age of Big Data can be found in the music industry, as per (Gauvin, 2017), the average time that passed before the audience would hear the vocals on any radio song was 23 seconds, today the average intro is just 5 seconds long. Wertz (2017) also suggested that 40% of users are likely to abandon a website if it doesn't load within three seconds or less. Furthermore, a survey (Gausby, 2015) conducted by Microsoft indicated that the average attention span of a human dropped from twelve seconds to eight seconds, which means, shorter than a goldfish. Given the average human attention span is decreasing, microlearning becomes more and more important because it emphasises short learning duration.

On the other hand, as per (Wertz, 2018), instant gratification has become an expectation since the emergence of the internet and the immense growth of social media in the big data age. This expectation also affects how people view their time and how they learn. In comparison to the traditional approach that face-to-face study times are scheduled, it is now people expect to learn instantly anytime, anywhere. In the workplace, people are used to have information at their fingertips, finding the answers they need within minutes. This has dramatically changed people's expectations of workplace learning. Also, more and more employees are preferred to taking control of their own learning. Previous survey (Mazareanu, 2019) suggests that 80% of employees are learning when they need it. Accordingly, the need for on-demand-training, or just-in-time learning, is growing (Brandenburg and Ellinger, 2003). This trend also facilitates the development of microlearning. As per (Gabrielli et al., 2006), small chunks of learning content that can enable learners to access them more easily in specific moments and conditions of the day.

In fact, the applications of microlearning have been widely studied in different fields, such as in textiles (Buhu and BuhU, 2019); health professional education (De Gagne et al., 2019), engineering (Said and Çavuş, 2018), language learning (Edge et. al., 2011), college physical education (Zhang and Zhang, 2017). Moreover, as per (Florida, 2002; Ogata and Yano, 2003), microlearning is a research area aims to explore new ways of responding to the growing need for lifelong learning or learning demand of knowledge workers. A similar view can also be found in other studies, such as (Jomah et al., 2016).

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3 From the work-based learning perspective, microlearning has been considered as one of the key topics
4 in talent development (Moore, 2017). According to (Emerson and Berge, 2018), microlearning can
5 facilitate knowledge acquisition in the workplace by engaging and motivating employees to
6 communicate and apply what they have learned. On the other hand, Overton (2011) indicated that
7 managers prefer on-demand learning and access to up-to-date information in a timely manner under
8 the current competitive business environment. Madden and Govender (2020) further suggested that
9 the learning and development departments of businesses are focusing on the emerging concept
10 of micro-learning, to support the fast-paced, multitask orientated and digitally savvy learners.
11 Furthermore, Hesse et al., (2019) concluded that microlearning is effective at increasing the feelings
12 of confidence and accuracy in the work of dairy personnel. In brief, we suggest that work-based
13 learning needs digital transformations in order to meet today's fast-changing business environment
14 in the big data age. This suggestion is similar to the viewpoints from (Downes, 2005; Chisholm, 2005),
15 they summarised that renewed and innovative ways of work-based learnings are required according
16 to the ways we live, work and learn today.

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21 Although many works have been done on microlearning, there is a lack of comprehensive studies
22 reviewing the trends of microlearning in terms of related publications and internet searches. This
23 study aims to fill this gap by analysing real-world data obtained from Scopus and Google Trends - these
24 data include the first relevant publication found in the database. Therefore, an extensive reading list
25 with a good range of dates will be summarised in this paper.

26
27 The rest of this paper is organised as follows: We first explain the research designs and report the
28 findings in the next section. Given we are reviewing two different trends (i.e. publications and internet
29 searches) based on two different datasets, therefore the section (i.e. research designs and findings) is
30 divided into two parts respectively. Finally, discussion and suggestions are provided in the conclusion
31 section.

32 33 34 **2. Research design and findings**

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36 In this study, two sets of analysis were conducted. Firstly, we analysed the publication trend of
37 microlearning. Second, we analysed the trend of internet searches related to microlearning.

38
39 In both analyses, we also explored the entire population of corresponding data sources. For the
40 publication trend of microlearning, the data source refers to all the microlearning related literature in
41 Scopus database since the year 2006. For the trend of internet searches related to microlearning, the
42 data source refers to all the search activities in Google that relates to microlearning since the year
43 2006. Both analyses were started from 2006 because we found the first relevant publication in the
44 Scopus database in this year. Although we are not possible to make statistical generalisations about
45 the sample being studies, we can make analytical generalisations about the trends of microlearning
46 by exploring the entire data sources. More specifically, this study can provide a comprehensive whole
47 picture about the trends of microlearning in terms of related publications and internet searches during
48 the study period (i.e. 2006 to 2019). We also presented the corresponding trends of i) elearning and
49 ii) learning for comparison purpose. These two trends be considered because microlearning is under
50 the disciplines of elearning and learning. More detail explanations about the analysis approaches are
51 provided in following.

52 53 54 **2.1 Research design**

55 56 57 **2.1.1 Publication trends of microlearning**

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In order to understand the publication trend, data were collected from Scopus. Scopus (<https://www.scopus.com/>) is an abstract and citation database that covers nearly 36,377 titles (22,794 active titles and 13,583 inactive titles) from approximately 11,678 publishers, of which 34,346 are peer-reviewed journals in various subject fields.

Based on the collected data, we review the publication trend from seven different perspectives, including:

- Number of related publications over time
- Distribution of authors by countries
- Distribution of affiliations
- Funding Sponsors
- Source types of publication
- Word frequency analysis I: based on the titles
- Word frequency analysis II: based on the abstracts

These seven perspectives are selected because we aim to include as many possible perspectives as in this study in order to provide more comprehensive and diverse views on the publication trends. In this regard, the seven selected perspectives were the most accessible types of information that the database (i.e. Scopus) can generate for the purpose. Given the approach being used in this study is directly repeatable, therefore the findings are transparent and reproducible. As per the considerations suggested by Fisch and Block (2018), transparent and reproducible are two key features of systematic literature review in business and management research. Moreover, similar approach has been applied in other studies, such as (Wang and Chen, 2010; Liao et al., 2017; White and McCain, 1998).

2.1.2 Internet searches related to microlearning

In addition to analysing publication trends, we also conducted internet search analysis that could generate understanding on trends of information needs on related knowledge. In other words, we conducted internet search analysis with the aim to obtain additional view in terms of how public interests on microlearning was changing during the period. The findings from internet search analysis can then serve as a reference for policy makers because the findings reflect the market needs.

In this study, we used a public-accessible online tool, Google Trends (www.google.com/trends/) to analyse the internet searching trends of “microlearning”. In addition, two related search terms, “elearning” and “learning”, were also be used for comparison purpose. A search term is a keyword that a user enters the Google search engine to satisfy his or her information needs.

Google Trends is a free public web service developed by Google. It shows how often specific search terms have been queried over a specific period of time. In other words, Google Trends is a platform that summarises the popularity of top search queries in Google.

The data from Google Trends has widely been used by researchers for analysing human behaviour and user interests across various fields (Jun et al., 2018). One of the notable examples is that Ginsberg et al. (2009) published their findings in Nature and reported that they successfully used the data from Google Trends to predict the spread of influenza epidemics – even earlier than the Centers for Disease Control and Prevention. Other examples include, to name a few, Choi and Varian (2012) demonstrated how to use search engine data on Google to forecast near-term values of economic indicators, such as unemployment claims, consumer confidence. Sung et al., (2020) studied the relationships between google search activities and finance education trend. The works of Durmusoglu (2017) demonstrated the uses of Google trends data to assess public understanding of the environmental risks.

In this analysis, 14 years (1st January 2006 to 31st December 2019) of search terms (i.e. keywords) data were collected from Google Trends. This selected period is in line with the analysing period of publication conducted above, that is, from the first of relevant publication found. The data collected refer to the search behaviour of Google search engine users, that is, what these users are looking for over a specified period. Moreover, we set the geographic location criterion in the Google Trends as 'worldwide', therefore, the results represent user behaviours from all over the world instead of any specific geographic location.

2.2 Findings

In this section, we shall report the findings of our analyses. These findings provide a comprehensive picture from different perspectives on the global trends of microlearning. Further discussions will be provided in conclusion section on the importance of microlearning in work-based learning.

2.2.1 Findings on analysing publication trends of microlearning

- Number of related publications over time

By searching publications containing the term 'microlearning' in all selected fields (i.e. article title, abstract, keywords, authors, source title, affiliation and funding information) in Scopus, we identified 476 related publications in total, including the first publication found in 2006. Moreover, as per Figure 1, an increasing trend from 2016 to 2019 is found.

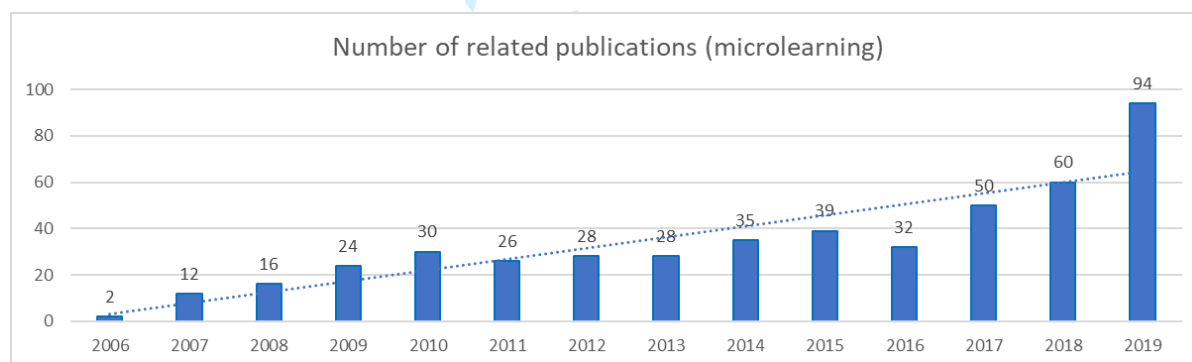


Figure 1. Number of publications (microlearning) from 2006 to 2019

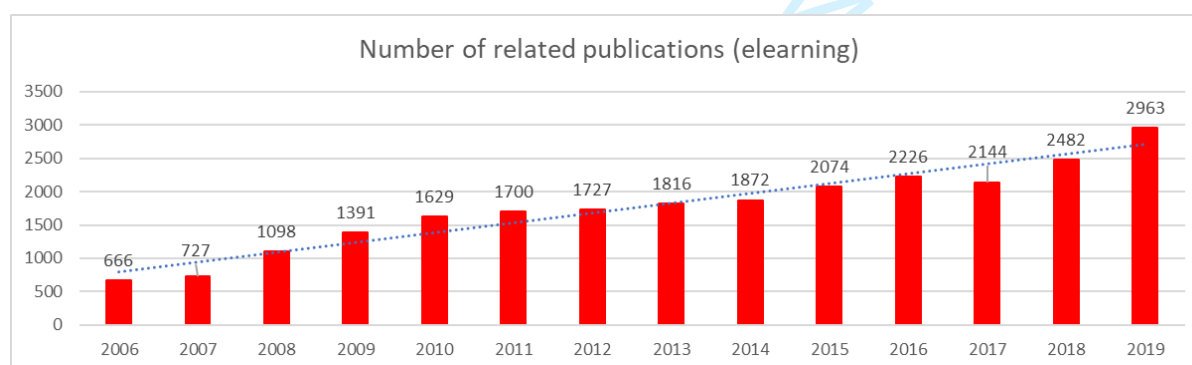


Figure 2. Number of publications (elearning) from 2006 to 2019

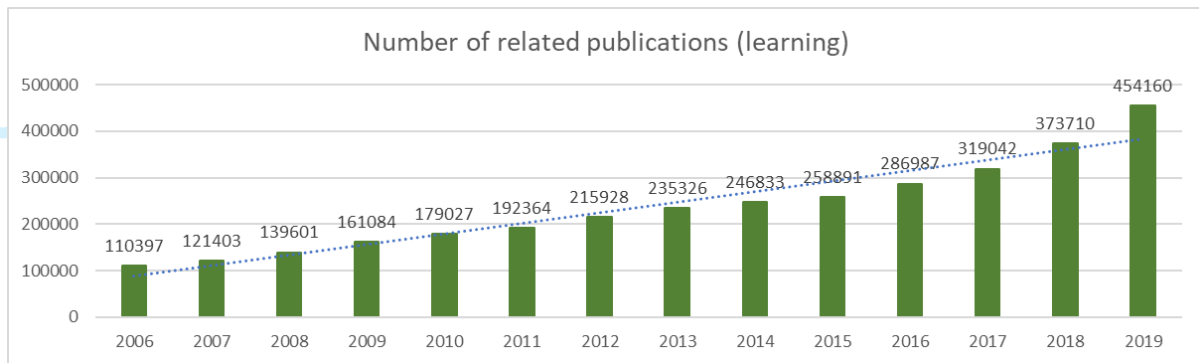


Figure 3. Number of publications (learning) from 2006 to 2019

We further evaluated the publications containing the terms ‘elearning’ and ‘learning’ in Scopus for the same period (i.e. from 2016 to 2019). As per Figures 2 and 3, both figures also show similar increasing trends, although the increasing rates of the related publications were not as high as ‘microlearning’. More specifically, the number of publications related to ‘microlearning’ has increased 47 times (i.e. from 2 to 94) from 2006 to 2019, however number of publications related to ‘elearning’ and ‘learning’ have increased only 4.45 times and 4.11 times respectively during the same period.

- Distribution of authors by countries

The identified publications containing ‘microlearning’ were contributed by scholars from 75 countries. Table 1 summarises the countries having 10 or more publications during the period, for example, the table shows that 78 (i.e. 16.4%) publications involved scholars from the United States, this participation rate is the highest among all the countries.

Country	Counts of contribution
United States	78
Germany	57
China	32
United Kingdom	30
Austria	29
Italy	28
Australia	25
Spain	22
Netherlands	18
Canada	14
Japan	14
Greece	13
Slovakia	13
Finland	11
Portugal	11
South Korea	11
Czech Republic	10
France	10

Table 1. Counts of contributions by countries

- Distribution of affiliations

As per Table 2, in total 15 affiliations from different countries were involved in 5 or more publications during the period and the Delft University of Technology, Netherlands, was ranked to the top, followed by the University of Glasgow, UK.

Affiliation	Country	Counts
Delft University of Technology	Netherlands	10
University of Glasgow	U.K.	8
Ionian Panepistimion	Greece	7
Ostravská Univerzita v Ostrave	Czech Republic	7
Suleyman Demirel University, Kaskelen	Kazakhstan	7
Comenius University	Slovakia	6
Universitat Oberta de Catalunya	Spain	6
Norges Teknisk-Naturvitenskapelige Universitet	Norway	6
Universität Duisburg-Essen	Germany	6
Universität Stuttgart	Germany	6
Università della Calabria	Italy	6
Technische Universität Graz	Austria	5
Università degli Studi di Firenze	Italy	5
Tallinn University	Estonia	5
Itä-Suomen yliopisto	Finland	5

Table 2. Counts of affiliations

- Funding Sponsors

In total, 69 (14.5%) of publications were funded by 51 identified sponsors, in which 6 of the identified sponsors involved 2 or more publications, as per Table 3.

Funding sponsor	Counts
European Commission (EU)	10
National Natural Science Foundation of China (China)	5
Cultural and Educational Grant Agency (Slovakia)	3
The Federal Ministry of Education and Research (German)	2
Japan Society for the Promotion of Science (Japan)	2
National Science Foundation (US)	2

Table 3. Counts of funding sponsor

In overall, tables 1 to 3 provide an evidence on microlearning is a global topic. In summary, as per the findings, microlearning had become a global topic that involved researchers' contributions from different countries and affiliations. In addition, the topic had also successfully attracted funding from sponsors globally. In fact, we observed that many publications involved cross-affiliations and cross-countries collaborations. These findings could provide an empirical reference to support future collaborative research direction.

- Source types of publication

Table 4 and Figures 4 demonstrate that conference proceeding was the key source type of 'microlearning' related publication. In overall, 41% of the works were published as conference proceeding, 34% were published in journal. Table 4, Figure 5 and Figure 6 further show the distributions of source type of 'elearning' and 'learning' respectively.

As per the figures, conference proceeding was the major source type of publication for 'microlearning', whereas journal was the major source type of publication for 'elearning' and 'learning'. We consider this finding reflecting that 'microlearning' was a relatively new topic. This consideration is based on the general difference between conference proceeding and journal. In brief, a conference proceedings article is published in the proceedings of a conference, and it usually reflects an earlier-term research work (preliminary findings) or an innovative idea that has emerged in course of the research. On the other hand, a journal paper tends to be a more comprehensive and in-depth research than a conference proceeding.

Source type:	microlearning	elearning	learning
Journal	160	10531	2,121,602
Conference Proceeding	193	9599	729,932
Book	68	2652	240,308
Book Series	54	1687	197,407
Trade Journal	1	43	5,111
Others	0	3	393

Table 4. Counts of source type

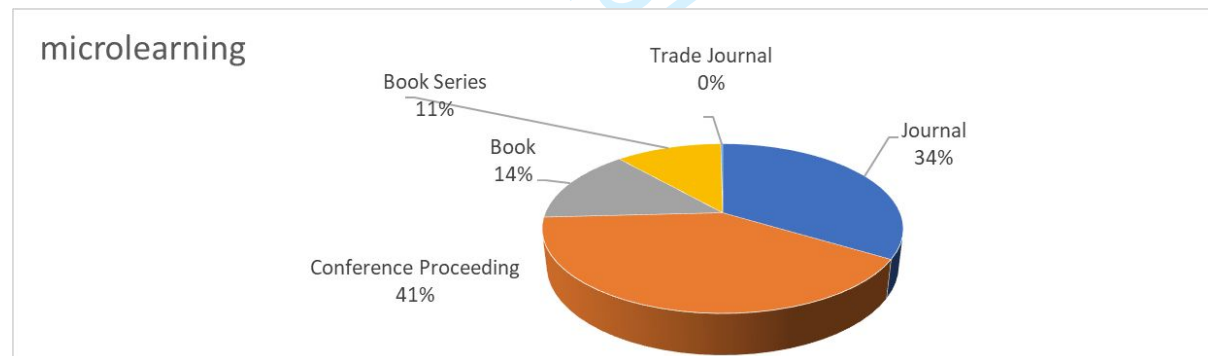


Figure 4. Distributions of source type (microlearning)

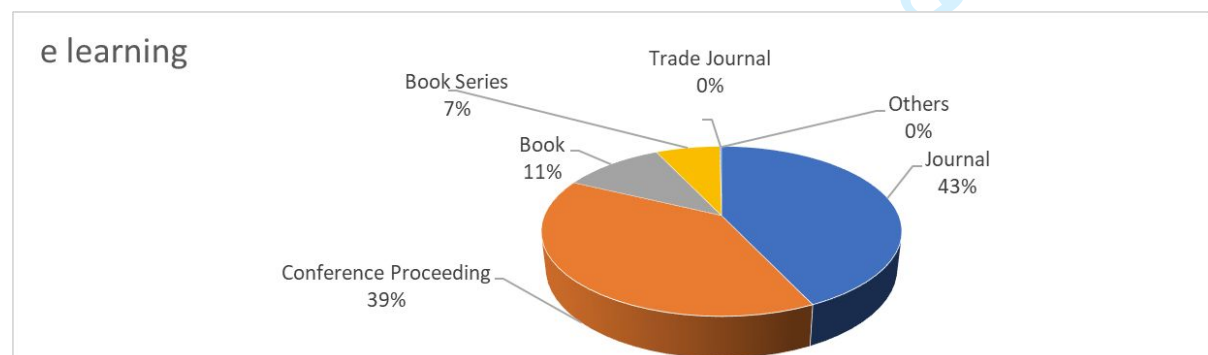


Figure 5. Distributions of source type (elearning)

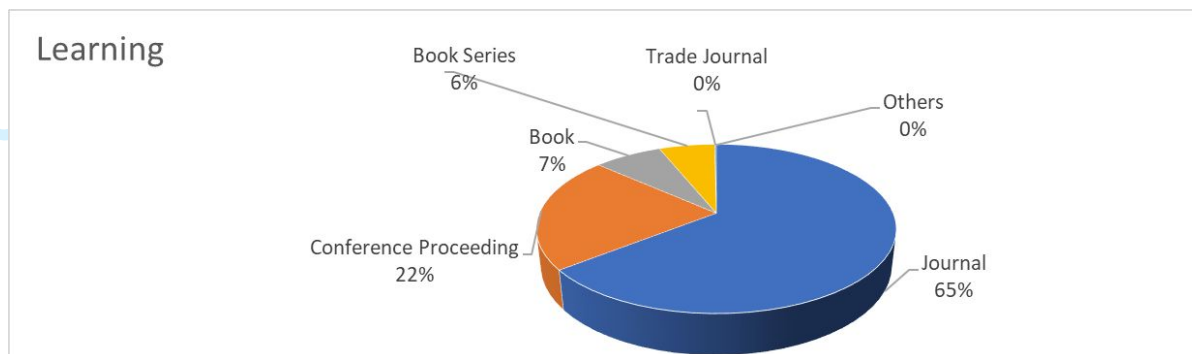


Figure 6. Distributions of source type (learning)

- Word frequency analysis I: based on the titles

Given a title can be used to identify the main idea, work and context of a publication, it also conveys a minimal summary of a publication's content, therefore the frequency words found in the titles of the identified publications can indicate the trends of related research in the field 'microlearning'.

We conducted this analysis at different levels (i.e. from a single word to 2 words phrases). Table 5 shows the top 10 most frequent single words found in the titles.

Rank	Single word	Counts
1	Learning	248
2	Mobile	105
3	Education	60
4	Microlearning	50
5	Based	44
6	Design	36
7	Micro	32
8	Language	31
8	Study	31
10	Social	30

Table 5. Top 10 most frequent single words found in the titles

On top of reviewing single word in a title, we further extended the word frequency analysis to 2-word phrase level in order to obtain a more comprehensive view.

Table 6 shows the top 10 most frequent 2-word phrases found in the titles. More specifically, 11 phrases are listed in the table because 4 phrases are having the same counts. In the table, the phrases without meanings were excluded, such as 'in the', 'of the', 'in higher'.

Rank	2-word phrase	Counts
1	mobile learning	34
2	e learning	30
3	higher education	24
4	micro learning	23
5	case study	15
6	learning environments	14

7	language learning	13
8-10	design of	9
8-10	development of	9
8-10	second language	9
8-10	vocabulary learning	9

Table 6. Top 10 most frequent 2-word phrases found in the titles

We did not extend the analysis to 3-word phrases because only two 3-word phrases (i.e. 'in higher education' and 'a case study') having 10 or more counts, that is, the results are not representative.

In brief, according to the findings, the words or phrases related to elearning or mobile learning (e.g. mobile, mobile learning, elearning.) are often found in the titles. Also, 'language' is a frequently mentioned topic in the titles as well.

- Word frequency analysis II: based on the abstracts

An abstract is a brief summary of a publication. Tables 7 to 9 show the top 10 most frequent single words, 2-word phrases, 3-word phrases found in the abstracts respectively. Similar to the word frequency analysis I above, the phrases without meanings, such as 'in the', 'the results of', 'this paper presents' or similar phrases were excluded.

Rank	Single word	Counts
1	Learning	1477
2	Mobile	414
3	Students	371
4	Paper	290
5	Education	286
6	Study	249
7	Based	248
8	Research	245
8	Use	240
10	Design	207

Table 7. Top 10 most frequent single word found in the abstracts.

Rank	2-word phrase	Counts
1	mobile learning	138
2	e learning	105
3	micro learning	92
4	higher education	72
5	mobile devices	68
6	development of	55
7	language learning	43
8	web 2	39

8	learning environment	39
10	M learning	37

Table 8. Top 10 most frequent 2-word phrases found in the abstracts.

Rank	3-word phrase	Counts
1	teaching and learning	40
2	in higher education	31
2	the development of	31
4	of e learning	29
5	of mobile learning	24
6	the effectiveness of	22
6	the design of	22
8	use of mobile	20
9	of mobile devices	18
10	of higher education	16

Table 9. Top 10 most frequent 3-word phrases found in the abstracts.

In brief, similar to the findings in the titles, the words or phrases related to elearning or mobile learning (e.g. mobile, mobile learning, elearning) are often found in the abstracts. Moreover, higher education is the most frequently mentioned education level in the abstracts.

2.2.2 Findings on analysing internet searches related to microlearning

Figures 7 to 9 demonstrate the 'search volume indexes' (from 1st January 2006 to 31st December 2019) of the terms 'microlearning', 'elearning' and 'learning', respectively. For these Figures, the horizontal axis represents time, and the number at the vertical axis is the 'search volume index'. The index represents search interest relative to the highest point on the chart and time (i.e. from 1st January 2006 to 31st December 2019 in this study). A value of 100 is the peak popularity for the term, while a score of 0 means there was not any search for the term.

As per Figure 7, the search activities of the term 'microlearning' fluctuates significantly during 2006 to 2010. It holds steady at a relatively low level from 2010 to 2015, and then an increasing trend is shown since 2015.

On the other hand, as per Figure 8, an increasing trend is found for the search term 'elearning'. In contrast, the trendline 'learning' (Figure 9) illustrates a slightly decreasing trend from left-hand sides (earlier in terms of timeline) to right-hand sides (more recent in terms of timeline), that means the overall search volume of terms 'learning' were decreasing during the same period.

Given previous studies have found a strong association between online searching behaviour and public interests on various social topics in the real world, such as flu prevention (Ginsberg et al., 2009), investor attention and IPO anomalies (Song et al., 2011), forecasting of cinema visits (Hand and Judge, 2012). Therefore, we suggest the increasing trend of the searching pattern of 'microlearning' since 2015, as per Figure 7, reflects the growing interests in microlearning.

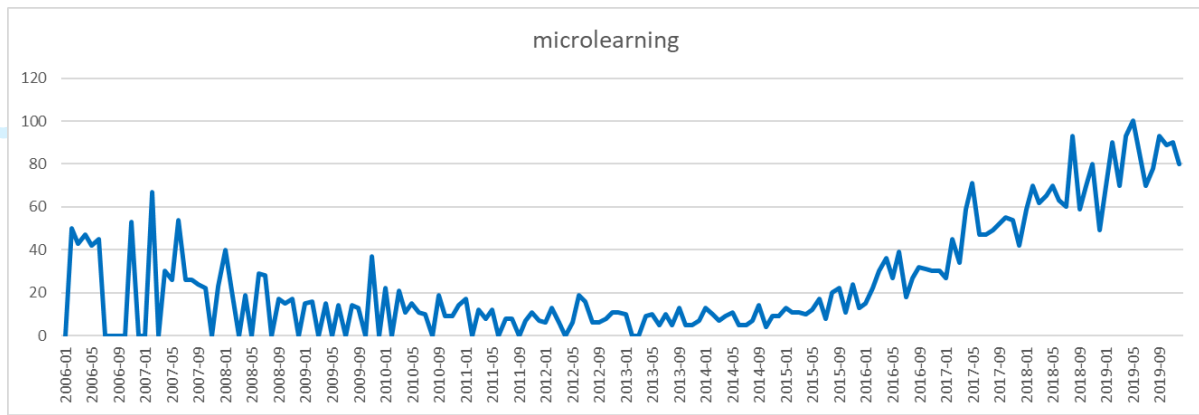


Figure 7. Searching trend of the term “microlearning” from January 2006 to December 2019.

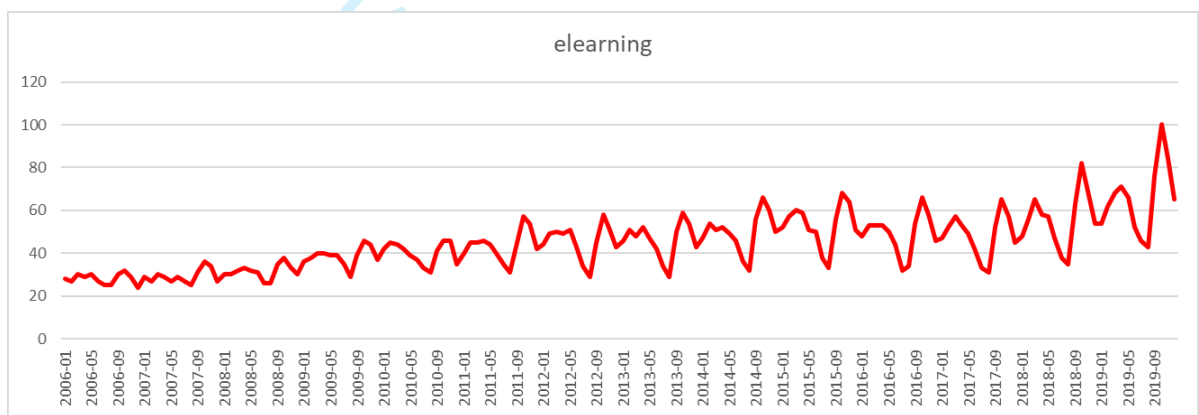


Figure 8. Searching trend of the term “elearning” from January 2006 to December 2019.

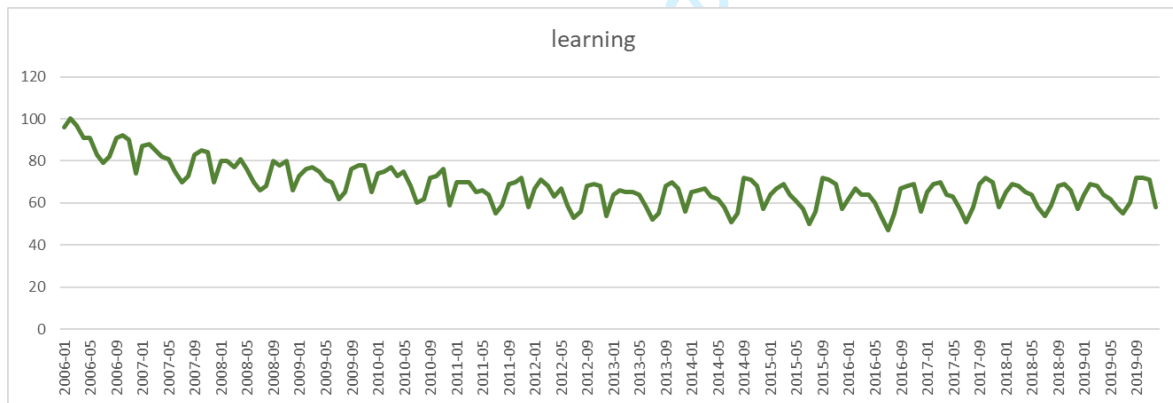


Figure 9. Searching trend of the term “learning” from January 2006 to December 2019.

3. Conclusion

In this paper, we analysed 14-years real-world data obtained from Scopus and Google Trends for the purpose. These data include the first relevant publication found in the database.

According to the findings from analysing the identified publications, microlearning is a relatively new and emerging global topic involving authors, affiliations and funding sponsors from different countries.

On the other hand, the internet searches of microlearning also increased during the period. Therefore,

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3 according to the findings of publication trends and internet searches, we suggest that the
4 microlearning could mature and develop into a critical mainstream issue in the future or become a
5 major trend in its own right. As a result, researchers in the field should consider microlearning as a
6 promising research direction. In addition, policy makers, funding sponsors and affiliations should
7 consider to encourage research in microlearning related topics as per the identified trends. Moreover,
8 as per the results from the two 'word frequency analyses', many microlearning related publications
9 were conducted from perspectives of elearning or mobile learning. This reflects technologies,
10 particularly mobile technologies, playing an important role in the development of microlearning.
11 Furthermore, we notice higher education was the most frequently mentioned education level in the
12 identified publications. This could be explained by the different practices between higher education
13 and lower levels of educations, more specifically, compared with lower levels of education, higher
14 education students are more self-initiative, they need to identify they own needs and have responsible
15 for own goals and progress, which is more suitable for using microlearning than lower-level educations
16 by nature. On the other hand, language learning (i.e. second language, vocabulary learning) had been
17 mentioned more times in the titles and abstracts than other subject areas. In overall, the increasing
18 trend of publications on 'microlearning' (as a knowledge supply) is in line with the established
19 increasing internet searches of 'microlearning' (as a practical demand) in recent years.
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24 As future works, cross-disciplinary researches can help establish a more comprehensive theoretical
25 framework for creating better understanding on how to effectively apply microlearning to support
26 work-place learning and higher education in practice. Moreover, policy makers should reflect on how
27 to promote, design and use microlearning to prepare people for digital transformation in the fast-
28 changing world. Furthermore, given microlearning also plays an important role on self-learning,
29 policymakers, educators, researchers and participators have the responsibility to explore how to
30 promote, design and use microlearning to help work-based learners to learn in a right direction
31 through valid knowledge ethically.
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34 In summary, microlearning enables work-based learners to gain new knowledge or skills just in time
35 to meet their immediate needs in this fast changing world, in addition, microlearning can also help
36 work-based learner achieve a specific, actionable task. These benefits make microlearning in a work
37 context particularly valuable. Moreover, many work-based learners who are constantly busy and have
38 only limited time to learn new skills or refresh their memory in today's highly competitive business
39 environment. As a result, we suggest that microlearning will become even a more important work-
40 based learning topic in foreseeable future. We believe this is the first time that a study has been
41 conducted to comprehensively review the development trends of microlearning. Hopefully, this study
42 can shed some light on related research.
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