# The Impact of the 22<sup>nd</sup> February 2011 Earthquake on Christchurch Hospital

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# ABSTRACT

The 22<sup>nd</sup> February 2011, M<sub>w</sub> 6.3 Christchurch earthquake in New Zealand caused major damage to critical infrastructure, including the healthcare system. The Natural Hazard Platform of NZ funded a short-term project called "Hospital Functions and Services" to support the Canterbury District Health Board's (CDHB) efforts in capturing standardized data that describe the effects of the earthquake on the Canterbury region's main hospital system. The project utilised a survey tool originally developed by researchers at Johns Hopkins University (JHU) to assess the loss of function of hospitals in the Maule and Bío-Bío regions following the 27<sup>th</sup> February 2010, M<sub>w</sub> 8.8 Maule earthquake in Chile. This paper describes the application of the JHU tool for surveying the impact of Christchurch earthquake on the CDHB Hospital System, including the system's residual capacity to deliver emergency response and health care. A short summary of the impact of the Christchurch earthquake on other CDHB public and private hospitals is also provided. This study demonstrates that, as was observed in other earthquakes around the world, the effects of damage to non-structural building components, equipment, utility lifelines, and transportation were far more disruptive than the minor structural damage observed in buildings (FEMA 2007). Earthquake related complications with re-supply and other organizational aspects also impacted the emergency response and the healthcare facilities' residual capacity to deliver services in the short and long terms.

#### 1 INTRODUCTION

The  $M_w 6.3$  Christchurch earthquake struck the city at 12:51pm on Tuesday, the 22<sup>nd</sup> February 2011 (GNS 2011). The earthquake caused 185 fatalities, and approximately 8,600 injuries, and widespread damage to the built environment. The Christchurch earthquake badly damaged over 6,000 residential properties, forced thousands to leave their homes and communities, and disrupted the city's main lifelines including roads, water and wastewater networks, and electric distribution systems (Giovinazzi et al. 2011). This event compounded the effects of the  $M_w 7.1$  Darfield earthquake, which occurred on the 4<sup>th</sup> September 2010 and did not (directly) result in any fatalities but did cause widespread property and infrastructure damage.

The 22<sup>nd</sup> February 2011 earthquake heavily impacted the Canterbury region's healthcare system. The main regional hospital, the Christchurch Hospital, sustained damage following the earthquake that severely strained the hospital's ability to function at regular capacity. The continued functionality of critical infrastructure, such as healthcare facilities, is necessary following a disaster. In order to provide adequate services to patients, hospitals rely on a wide range of internal and external functions (e.g., power, water, communication, laundry, sterilization, etc.), each of which is part of a complex network of interacting systems. The loss of a single internal or external function can severely disrupt the ability to provide care at the level of demand needed during the critical first hours after a disaster (Kirsch et al., 2010).

In a broad effort to support the recovery activities following the Christchurch earthquake, the Natural

Hazard Research Platform (NHRP) of New Zealand funded short-term projects that would connect the skills and knowledge from academic research with the practical needs of these organisations. The joint University of Canterbury/Johns Hopkins research team was awarded one of these NHRP grants for a project titled "Hospital Functions and Services," which was designed to support the Canterbury Health District Board (CDHB) and the Canterbury Primary Response Group (CPRG). One of the project's main goals was to provide the CDHB and the CPRG with standardised methods for collecting and analysing seismic reconnaissance data associated with the healthcare system. These data included photos and surveys of structural, non-structural, equipment, and lifeline damage that disrupted essential hospital functional areas and healthcare services. The impacts surveys include questions regarding the consequence for patient-care systems of losing any one or multiple functions in a hospital due to earthquake damage.

The NHRP project benefited from collaboration with Johns Hopkins University (JHU) researchers, who had developed a survey tool to assess the impact of the Maule and Bío-Bío regions following the  $27^{\text{th}}$  February 2010, M<sub>w</sub> 8.8 Maule earthquake in Chile (Kirsch et al., 2010). This project adapted the survey tool to match the needs of the CDHB Health Care System based on feedback from relevant CDHB personnel. The survey tool was then administered to several hospitals in the Canterbury region.

# 2 METHODOLOGY

The survey tool was designed by co-authors Kirsch and Mitrani-Reiser and their colleagues (Mitrani-Reiser et al., 2012) to capture standardized qualitative and quantitative information on the effects of earthquakes to hospital functionality. Their multi-section interview questionnaire can be completed in just one hour with the assistance of a knowledgeable hospital administrator. The survey also includes questions about baseline hospital statistics that are typically collected by phone or email after the interviews. This survey was originally designed based on feedback from Chilean Ministry of Health (MINSAL) employees, so some modification to the survey tool were required to adapt it for the CDHB Health Care System characteristics and the 22<sup>nd</sup> February 2011 context.

The refined 'Health System Impact Survey' includes two main separate surveys, where one is focused on all physical damage and engineering aspects, and the other is focused on related healthcare and service-area functional impacts. Each of these surveys has multiple sections and can be completed in an hour with relevant hospital personnel. The engineering survey is typically completed based on interviews with facility managers and/or engineers. This survey includes the following sections: site and structural description and impact, non-structural description and impact, geotechnical description and impact, supporting documentation (e.g., floor plans or damage photos), and summary of damage and functional disruption to hospital service areas (e.g., emergency department, kitchen, etc.). The healthcare survey is typically completed based on interviews with chief medical officers, nursing directors and/or emergency planners, and includes the following sections: baseline hospital information, event impact assessment, response (e.g., number of personnel available in the hours/days following the event) to the earthquake, and final observations (e.g., the major lessons learned after the event).

The surveys described above were conducted after the Christchurch earthquake by a multi-institutional (University of Canterbury and JHU faculty and students), multidisciplinary team composed of experts in structural and earthquake engineering, risk assessment, disaster medicine, and international health. The interviews were completed between 8-15 August 2011 via phone and face-to-face interviews with facilities management staff, nurse managers, emergency planners and clinical staff across the CDHB (Table 1). The interviews targeted all the publicly owned hospitals that provide the majority of secondary and tertiary medical care in the Canterbury region, and two main private hospitals in Christchurch. Table 1 summarizes the hospitals that were contacted to be interviewed, the type of personnel that completed the damage and healthcare impact surveys with the research team, and the status of the interviews. As noted in Table 1, the researchers in New Zealand and the US continue to collaborate to complete the interviews in the remaining ten hospitals. This work includes remote interviews, and in-person meetings with stakeholders from the CDHB and the RHISE (Research re the Health Implications of Seismic Events) network.

Hospital Type	Hospital Name	Interviewed Personnel	Status		
	Akaroa Hospital	Nurse Manager	Interviewed in person on 11 <sup>th</sup> August		
	Ashburton Hospital	N/A	In Progress		
	Burwood Hospital	N/A	In Progress		
	Christchurch	Facilities Manager, Facilities Disaster	Interviewed in person or		
CDHB Public Hospitals	Hospital	Planner, and Director of Nursing	10 <sup>th</sup> and 12 <sup>th</sup> August		
	Darfield Hospital	N/A	In Progress		
	Ellesmere Hospital	Nurse Manager	Interviewed by phone on 9 <sup>th</sup> August		
olic	Hillmorton Hospital	N/A	In Progress		
DHB Pub	Kaikoura Hospital	Nurse Manager	Interviewed by phone on 9 <sup>th</sup> August		
	Lyndhurst Hospital	N/A	In Progress		
0	Oxford Hospital	N/A	In Progress		
	The Princess	Nurse Coordinator, Facilities Manager,	Interviewed in person on		
	Margaret Hospital	and Service Manager	11 <sup>th</sup> August		
	Rangiora Hospital	N/A	In Progress		
	Timaru Hospital	N/A	In Progress		
	Waikari Hospital	N/A	In Progress		
Christchurch Private Hospitals	St. George's Hospital	Director of Nursing and Facilities Manager	Interviewed in person on 11 <sup>th</sup> August		
	Southern Cross Hospital	N/A	In Progress		

 Table 1. Summary of public and private hospitals in the Canterbury region that have been interviewed or contacted for interviews for this study as of December 2011.

The following sections provide a first insight on the relation between engineering damage and loss of functionality following the  $22^{nd}$  February earthquake for six of the hospitals within the Canterbury Region, with a special focus on Christchurch Hospital.

# 3 PHYSICAL AND FUNCTIONAL IMPACT OF THE CHRISTCHURCH HOSPITAL

The Christchurch Hospital is located near the Avon River on lenses of liquefiable sediment. The site experienced 0.547g peak ground acceleration during the 22<sup>nd</sup> February earthquake. The hospital's ability to provide emergency care and proximity to the Central Business District (CBD) placed it at the forefront of the emergency response. Unfortunately, high levels of ground shaking and the area's susceptibility to liquefaction led to structural and non-structural damage in the hospital, as well as failure of utilities and mechanical equipment in both clinical and non-clinical buildings (described in Sections 3.1-3.4). The sustained damage severely strained the hospital's ability to operate. Existing back-up resources and the resourcefulness of the entire hospital staff, including that of Facilities Manager, Alan Bavis, Facilities Disaster Planner, Bruce Hall, and Director of Nursing, Heather Gray, played a critical role in stretching the functionality of the hospital in the emergency response phase of this disaster.

# 3.1 Christchurch Hospital: Structure and Baseline Hospital Information

Christchurch Hospital is the largest hospital in the Canterbury Region and the centre of the region's healthcare system. Christchurch Hospital operates the only Emergency Department (ED) and Intensive Care Unit (ICU) in Canterbury and performs the majority of elective surgeries. The hospital serves the geographically largest health district (CDHB) in New Zealand, which includes a population of 560,000. The inpatient wards provide services to over 35,600 inpatients each year, of which approximately two-thirds are admitted acutely; a further 13,000 people are day patients. There are 16,000 theatre visits each year and over 197,000 outpatient attendances, excluding those for radiology

and laboratory services. The hospital operated 600-650 beds before the earthquake (Table 2), including 15 ICU beds, 18 high-dependency beds, and 9 step-down beds. Before the earthquake, the hospital operated typically at around 98% occupancy with a 48% admission rate from the ED to other The wards. hospital complex, shown in Figure 1, is made up of several buildings constructed during different time periods using concrete-



Figure 1. Layout of Christchurch Hospital

shear-wall or reinforced-masonry construction. The buildings on the hospital campus include the Parkside Building (built in late 80s to early 90s), the Riverside Building (built in the 1970s), the Nurses Hostel (built in 1931, vacant prior to earthquake for scheduled demolition), the Diabetes Centre (built in late 1950s and early 1960s), and the Christchurch Women's Hospital (built in 2005). The Christchurch Women's Hospital (CWH) is the only base isolated structure on the South Island. The clinical buildings are bordered by the Avon River and Riccarton Avenue and are adjacent to Christchurch's CBD.

#### 3.2 Geotechnical Failures and Structural Damage

Geotechnical failures caused widespread damage to the hospital campus. For example, liquefaction caused flooding in the basements of all the buildings, including the Women's Hospital. The Parkside and Riverside buildings suffered the worst flooding. All the retaining walls between the river and the hospital failed, and the lateral spreading near the river caused severe damage to sewage lines (Figure 1a). Additionally, the tunnel that connects clinical facilities and non-clinical facilities across Riccarton Avenue was knee-deep in water after the earthquake.

There were no catastrophic structural failures (i.e., local or global collapses) to any of clinical or nonclinical buildings of Christchurch Hospital that were operating at the time of the 22<sup>nd</sup> February earthquake. However, severe structural damage did cause some forced closures. For example, the underground tunnel carrying lifelines running below Riccarton Avenue was still unusable at the time of interviews (Figure 1b).



Figure 1. Observed damage throughout hospital campus: a) liquefaction-induced damage to the main sewer line, and (b) damage to Riccarton underground tunnel (photo credit, Alan Bavis).

Two administrative buildings on St. Asaph Street also had to be closed. The latter building suffered

damage to the connection of the roof to the walls. The hospital's parking structure did experience extensive structural damage, including spalled concrete of its beams and columns and cracking of its steel bracing. The cost to repair the parking structure's damage is estimated to be NZ\$2 million. Figure 2a shows damage to concrete columns on the ground floor of the parking structure.

There was also widespread evidence of minor to moderate structural damage in several other buildings, including the Riverside Building, some non-clinical buildings, and the hospital's boiler stack. The Riverside Building, for example, suffered shear wall cracking, where some of these cracks went all the way through the wall. All clinical buildings suffered roof damage. Also several buildings experienced damage across separation joint and firewalls. Figures 2b and 2c show examples of damage found on the Christchurch Hospital campus, including damage to at a separation joint in the Riverside Building and damage to a firewall in the CWH, respectively.



# Figure 2. Observed structural damage in non-clinical and clinical buildings: a) spalled concrete in ground-floor column of a parking structure, b) separation joint damage in Riverside Building, and c) damage to firewalls in the CWH (photo credit, Alan Bavis).

In AS/NZ 1170.0 (SNZ 2004), critical facilities like hospital buildings are categorised with importance Level 4. The code provisions require that the buildings remain operational, particularly under 500 year serviceability limit state, SLS2, earthquakes (Uma and Beattie 2010). Christchurch Hospital buildings were designed and built as predominantly rectangular buildings with no L- or T- shaped structures, no abrupt discontinuities along the height of the buildings, and no large overhangs. The lack of these building features, along with the presence of separation joints in most buildings, and the base isolation of the CWH likely mitigated structural damage. Additionally, several older buildings on campus had been seismically upgraded before the earthquake. Those with retrofits only suffered cosmetic damage.

Structural building initiatives and regulations alone cannot guarantee uninterrupted operation of a hospital following a large earthquake. Many other factors affect hospital functionality, such as lifelines and support agencies. Damaged non-structural components of a hospital system are typically the most disruptive factor following an earthquake (FEMA 2007). Damage to non-structural components of Christchurch Hospital are described below.

# 3.3 Non-Structural Damage

As is expected in other countries with similar design codes (FEMA 2007), the effects of damage to non-structural building components and equipment, as well as breakdowns in public services (lifelines), transportation, re-supply, and other organizational aspects, were far more disruptive to the functioning of Christchurch Hospital than the minor structural damage observed in buildings and facilities. The non-structural damage included the failures of many components: windows, non-load bearing ceilings, partition walls, floor coverings, medical equipment, and building contents.

The failures of suspended ceilings, particularly the plaster tiles constructed with tongue-and-groove joints, proved to be one of the most disruptive non-structural failures in Christchurch Hospital. These heavy, thick ceilings act as effective fire barriers; however, when damaged, these older tiles are

dangerous falling hazards. When the plaster tile ceilings were first installed, they were diagonally braced to the walls. However, at some point after construction, these diagonal braces were replaced with less effective vertical ties that make the ceilings more susceptible to damage. Fallout and sagging (identified by laser level analysis) of ceiling tiles throughout the hospital campus necessitated the replacement of these non-structural components with lightweight ceiling tiles secured to the ceiling grid with clips and diagonal bracing. The ceiling repairs have required parts of the hospital to be closed down for periods ranging from hours to days; these repairs have been going on for months after the earthquake. Most of the inpatient wards were disrupted for two weeks while fire retardant tiles covering suspended ceilings were replaced. Many light fittings became dislodged and had to be replaced alongside ceiling tiles. The failures of suspended ceilings in particular led to precautionary evacuations immediately after the event, as described in Section 3.5.

Non-load bearing wallboard partitions were also heavily damaged throughout the hospital. This mostly cosmetic damage did not cause loss of function immediately after the earthquake, but the areas damaged have had to be shut down for repair work months later. Severe plaster and concrete wall damage as well as damage to ceilings and glazing in the Diabetes Centre caused it to close for an entire month for repairs.

Building components that are critical to vertical egress were also damaged during the earthquake. Most staircases in the clinical buildings were damaged and had to be propped up to remain operational in the emergency phase of the disaster. The stairs were eventually taken out of service one at a time and repaired during the recovery phase. The reason that so many staircases were damaged is that they were constructed with rigid connections to adjacent floors, which led to extensive cosmetic cracking in stairwell walls. Issues with power described in Section 3.4 also caused the emergency lights in some staircases to fail. Vertical egress was further impaired by damage to elevators. All elevators are traction elevators, except for one hydraulic elevator in the kitchen. Most elevators were out of function for a couple of hours because of activated seismic switches that force them to lock out in the event of an earthquake. The damage to these critical means of egress complicated regular hospital function immediately following the earthquake; however, hospital personnel continued to provide healthcare services and move patients through whatever means necessary, including carrying patients through darkened stairwells with the use of torches.

The majority of all pumps and chillers in rooftop plant rooms jumped off their mounts due to strong shaking, even though the snubbers themselves were not damaged. They were on seismic mounts according to NZ standards, NZS 4219:2009 (SNZ 2009). NZS 4219:2009 provides design guidelines for better seismic performance of engineering systems, requiring that all the proprietary components manufactured in New Zealand or overseas need to be verified for the performance level required (i.e. to be operational under serviceability level earthquake for hospital buildings) (Clause 2.4, SNZ 2009). In the CWH chillers moved around and piping for the condenser collapsed.

The most functionally significant non-structural damage was to internal and external roof coverings and roof top water tanks in the Riverside Building. The consequent ingress of water into the top two  $(5^{th} \text{ and } 6^{th})$  floors of this building caused the immediate evacuation of five adult medical wards, with about 30 patients each. There are no horizontal evacuation routes from these wards, so vertical egress was required. As was previously mentioned, the emergency lighting in the stairwells was not functional, so this patient evacuation took about 35 minutes to complete with flashlights. This was the only permanent loss of capacity at Christchurch Hospital (Section 3.5).

#### 3.4 Loss of Internal and External Services and Damage to Back-up Systems

During the 22<sup>nd</sup> February earthquake, all of the Municipal utility lifelines were damaged to varying degrees (Table 2). The main wastewater, water, and power distribution networks were completely off line (Giovinazzi et al. 2011). Additionally, the hospital suction and back-up power systems experienced partial to complete loss of function for a short period of time.

Loss of power was one of the most major obstacles to the functionality of hospital services. Both the Parkside and Riverside Buildings lost power for one and a half hours. The hospital had back-up generators with 1.5 Megawatt capacity and one and a half days of fuel stock that were regularly tested.

However, some of these generators malfunctioned or were damaged, which effected the immediate functionality of the emergency power supply system. For example, the oil pressure gauge on the Riverside generator broke during the earthquake, which caused that generator to shut down immediately after turning on. The Parkside generators initially ran for a couple of hours, but stopped working because of clogged filters due to sediment in the tanks that had been disturbed by the ground shaking. The filters were replaced, but there some difficulty priming the fuel pumps. This was eventually corrected by syphoning fuel from a groundskeeper's car to prime the pumps. In addition, shortages to the main low-voltage switchboard caused small fires, damaging the main electrical panel and further complicating the power restoration efforts.

Damage to water and sewage systems, including fire sprinkler systems, also proved a major obstacle. Broken sewage pipes had to be replaced. Main water was out completely for a couple of days, and full water pressure was not restored for a week. The hospital had back-up water supplies (<1 day's worth), and access to artesian wells, but these did not prove entirely sufficient. Some water could be successfully extracted from the boreholes immediately after the earthquake, but the silt content in that water was initially too high, which caused issues in moving the water from the ground to the storage tanks. Even when this issue was resolved, the water from the borehole could not be used for drinking. The lack of water impaired other systems as well, including the fire sprinklers, which could not be pressurized. Fortunately, there were no major fires after the event. To prevent this situation from occurring in any future disasters, a ½ million-litre capacity tank system was installed to provide emergency water for crucial systems, including the fire sprinklers.

Suction in the Riverside building was also damaged, but was quickly restored by connecting the Riverside suction systems to the Parkside suction systems via a bypass in CWH. The ventilation system is highly important in maintaining an appropriate pressure gradient in different areas of the hospital. In infection-controlled areas, malfunction of this ventilation system could create a risk of infection to patients and staff (FEMA 2007). The ductwork was un-operational for 30 minutes following the earthquake. Suction was regained by joining Parkside to Riverside buildings via the CWH bypass.

#### 3.5 Impact on Hospital Functionality and Residual Capacity of Health Care Delivery

#### Emergency Phase: Emergency Response and Medical Evacuations

The day of the earthquake, 22<sup>nd</sup> February 2011, the Hospital admitted and dealt with 160 casualties. The triage after the quake was set up in the parking lot in front of the Emergency Department. There were no deaths related to the 22<sup>nd</sup> February Earthquake in Christchurch hospital patients or staff, though four staff members were injured during the evacuation of some of the hospital wards. Evacuations of sick or injured patients are potentially dangerous events under any circumstances, but particularly are risky when moving a large group of patients with limited personnel, no power, and no elevators. Due to water damage from leaking roof tanks, the top two floors of Riverside Building, including five adult medical wards, were evacuated immediately after the earthquake. The darkness of the stairwells and the unavailability of elevators (Section 3.3) made evacuation very difficult. Most patients were able to walk down on their own, but some had to be carried down five to six flights of stairs in the dark. Many patients and some staff self-evacuated after the event to areas perceived as safer locations outside the buildings. The third floor of Riverside Building was evacuated in a subsequent phase. All evacuations after the initial Riverside evacuation were simply horizontal movement. These evacuations were triggered by failures of suspended ceilings, the lack of functionality of fire sprinkler system, and the lack of sufficient pressure in the back up water system. The charted oncology unit was also moved to Christchurch's Women Hospital. A total of 350 patients were evacuated from the hospital overall. The Oxford Clinic, a general practice located down the road, evacuated to Christchurch Hospital.

Supplies and non-clinical services were mostly undamaged. The kitchen maintained its functionality, guarantying the provision of food. However, the laundry was shipped out for two days because of short-staffing and lack of water; half of the laundry was handled by Timaru Hospital during this time. Drinking water was provided in bottles brought by a private company. The pharmacy did not run out of pharmaceuticals, blood products, dressings, splints, surgical supplies, or other any other treatment

supplies. Similarly, there was no loss or shortage of lab supplies, radiological supplies, or other diagnostic supplies. Two off-site laboratories used by the hospital, one of which was located in the CBD, were shut down, but the onsite laboratory remained functional. All the shelves containing the records tipped over.

#### Short-term Losses of Health Care Capacity

The hospital never closed completely. The adult wards on the 5th and 6th floor of Riverside were the only closures during the quake, making 106 adult medical beds unusable (or a 16% loss in capacity) One child assessment unit had to be temporarily repurposed to treat adults. Twelve ICU patients were evacuated to other ICUs in the North Dunedin, Nelson and the North Island.

Christchurch hospital stopped all elective surgery and outpatient services immediately after the emergency in order to surge capacity. This decision greatly reduced the number of patients in the clinical buildings. There were approximately 320 inpatients in the hospital after 24 hours, 270 after 72 hours, and 400 after 7 days

Nuclear medicine and clinical engineering were undamaged, but had staffing problems. The Dialysis Centre closed for repairs after the earthquake, though it moved and reopened elsewhere. Outpatient services were lost for one day after the quake, and reduced for the next two weeks. Rehabilitation, and physical therapy were also lost for the first day and partially down for a week.

#### Long-Term Rebalancing of Canterbury Health System

The evacuation of adult wards in the Riverside building top two floors (5<sup>th</sup> and 6<sup>th</sup>) and transfer to Princess Margaret Hospital, (Table 1) to date has been the only permanent loss of capacity at Christchurch Hospital. Due to the lack of horizontal egress and the presence of only a single stairwell, the decision was made to permanently change the use of those floors from clinical wards to administrative space. The loss of those Riverside wards means that 106 beds were lost, which is 16 per cent of the hospital's normal capacity. About 70 beds at Princess Margaret Hospital (PMH) and another 10 beds at Ashburton Hospital were created for long-term care to compensate for the loss. Initiatives like Community Rehabilitation, Enablement and Support Teams, CREST, have been used to reduce the pressure on Christchurch Hospital; the initiative caters to some 240 clients a day. The CDHB predicted a shortfall of 740 elective surgery cases for the year, down 5 per cent on the annual target. About 500 elective surgeries such as hip replacements were contracted out to the private hospitals Southern Cross and St Georges (The Press 2011).

# 4 PHYSICAL AND FUNCTIONAL IMPACT ON THE CANTERBURY HOSPITAL NETWORK

Canterbury's Health system is comprised of 14 publicly owned hospitals, which provide the majority of secondary and tertiary medical care (Table 1). A smaller not-for-profit private hospital sector specializes mainly in elective surgery and long-term care (Table 1). The private hospitals are operated directly or subsidised by the Canterbury District Health Board. The "third sector" providers, made of non-profit non-government organizations (Health, M. O. 2011), offer other services, including general practitioners (GPs), nursing homes, and ambulance service. Following the Canterbury earthquakes, damage to facilities and lifelines placed considerable strain upon the Canterbury health care system, specifically Christchurch's network of private/public hospitals, GPs, and elderly care facilities. To cope with demand, the health system has had to utilize the entire health network's capacity.

#### 4.1. CDHB Public and Private Hospital System: Structure and Baseline Hospital Information

CDHB public and private hospitals have different specialities. Ashburton Hospital, located outside of Christchurch, mainly performs lab work and radiology, as well as providing maternity and physiotherapy services. Burwood Hospital specializes in recovery. Hillmorton Hospital accounts for most of Christchurch's mental health facilities. Princess Margaret Hospital provides predominantly geriatric care and includes psychiatric wards. Private hospitals St Georges and Southern Cross provide maternity care and elective surgery. Med laboratory, Canterbury laboratory, and Christchurch Hospital laboratory are responsible for most of the blood tests from GPs and hospitals within Canterbury

(Health, M. O. 2010). The Canterbury CDHB/private sector hospital system includes seven rural Regional Hospitals: Rangiora, Waikari, Oxford, Akaroa, Kaikoura, Darfield and Ellesmere. These Regional Hospitals are small (<20 beds) and primarily handle elderly and maternity patients. All hospitals in the region actively liaise with one another in order to provide efficient care and cope with capacity shortages.

# 4.2. Summary of Functional Loss and Deployed Residual Capacity in the Aftermath of the Earthquake for the CDHB Public and Private Hospital System

Following the 22<sup>nd</sup> February Earthquake, Akaroa Hospital, Kaikoura Hospital and Ellesmere Regional Hospitals suffered limited damage to their structural and non-structural elements and remained operational (Table 2). Of these hospitals, only Akaroa Hospital lost any external services. That hospital lost electricity and water but had sufficient backup systems (Table 2). Akaroa experienced only minor non-structural cracking following the February 22<sup>nd</sup> earthquake; however, it was closed down for one week after the 4<sup>th</sup> September Mw 7.1 earthquake due to damage to the chimneys, which were subsequently removed.

Princess Margaret Hospital lost water main water completely for 12 hours and did not regain full water pressure for a week. Sewage systems were damaged, and may have been inoperable for as long as two weeks. Separation joints in the hospital experienced some damage, and most walls sustained plaster damage. The buildings of PMH are concrete with brick veneer. That brick veneer had vertical, diagonal, and horizontal cracking, generally ranging from 1-4 mm. There were, however, no structural failures to the concrete structure. Water and sewage pipes for this hospital were damaged and diffusers popped out.

	Christchurch	PMH	St George's	Kaikoura	Akaroa	Ellesmere
	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital
<b>External Services</b>						
Electricity	Y	Y (4hr)	Y	Ν	Y (1dy)	Ν
Backup electric	Y(1.5hr)	Ν	N (4dy)	Ν	Ν	Ν
Water	Y (1wk)	Y(12hr)	Y (14dy)	Ν	Y (3dy)	Ν
Sewer	Ν	Y(2wk)	Y (3dy)	Ν	Ν	Ν
Telephones	Y(20min)	Y(6hr)	Y	Ν	Y (1dy)	Ν
Internal Services						
Computers	N	Ν	Ν	Ν	Ν	Ν
Medical gases	N	Ν	Y(4dy)	Ν	Ν	Ν
Suction	Y(30min)	Ν	Y(3dy)	Ν	NA	NA
Total Services lost	4	4	4	0	3	0

 Table 2. Summary of Services Loss by Hospital

St. Georges Hospital was closed completely due to structural damage to the maternity ward (permanently closed awaiting demolition) and liquefaction damage to the Cancer Centre (Table 3). St. Georges Hospital's dominant business is elective surgery, but the main recovery wards and operating theatres were closed for two weeks due to loss of services and widespread non-structural damage to walls (Table 2).

Many hospitals were forced to alter the way they provided non-clinical services immediately after the earthquake. The Regional Hospitals were able perform their own services such as laundry (usually done at Hillmorton Hospital) and food preparation in the aftermath of the quake (Table 2). Timaru Hospital provided clean linen to Christchurch Hospital (that lost Laundry services for 2 days, as above mentioned). Princess Margaret's Hospital lost its laundry services for 7 days (Table 2); Ashburton Hospital helped source clean linen, but existing stock had to be conserved.

All the Regional Hospitals participated in the redistribution of capacity from damaged healthcare facilities in Christchurch in the form of accepting transferred elderly care and/or maternity patients in the days after the earthquake. The patients were from Princess Margaret Hospital and various elderly care facilities within badly damaged areas of Christchurch (Table 3).

Capacity	Initial capacity	Residual capacity	Patients during EQ	Discharged in first 48 hours	Transferred in first week
1. Christchurch Hospital	650 beds	544beds	-	-	(-) 44
2. Princess Margaret Hospital	147 beds	147 beds	109	1	(+)47
3. St George's Hospital	101 beds	80 beds	52	52	0
4. Kaikoura Hospital	26 beds	26 beds	15	0	(+) 3
5. Akaroa Hospital	8 beds	8 beds	8	8	(+) 8
6. Ellesmere Hospital	10 beds	10 beds	8	0	(+) 3

Table 3. Summary of capacity by Hospital following the February 22nd earthquake

# 5 CONCLUSION

The damage that impacted the Christchurch Hospital following the 22<sup>nd</sup> February Earthquake included minor structural damage to both clinical and support buildings, non-structural damage to ceiling tiles and light fittings, outages of all the city lifelines systems, and damage to internal services and back-up generators. For all the CDHB hospital facilities, the widespread non-structural damage was more disruptive than the minor/moderate structural damage sustained by the buildings. All buildings had been built or retrofitted to comply with the requirement of NZ Seismic Design Standards (SNZ 2004). In Christchurch Hospital, non-structural damage to suspended ceilings, light fittings, and water piping forced wards to be evacuated during the emergency phase and to remain closed in the longer-term, as well as requiring lengthily disruptive repairs to be carried out in the following months. The loss of water, sewage, power, caused disruption to the hospital's functionality and to the delivery of health care in the days and weeks following the earthquake. Hospital planning activities should focus on identifying non-structural and functional vulnerabilities within all critical service areas and mitigating their possible impact with engineering interventions, redundancy systems or alternative resources.

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#### DISCLAIMER

The authors have collected the information contained in this paper via face-to-face interviews with CDHB stakeholders and hospital managers. The authors have made every effort to ensure that the information contained in this paper is reliable, but make no guarantee of its accuracy or completeness and do not accept any liability for any errors.

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