Association for Information Systems

AIS Electronic Library (AISeL)

WHICEB 2020 Proceedings

Wuhan International Conference on e-Business

Summer 7-5-2020

Sentiment Diffusion of Social Inequality in Microblogs: A Case Study of "Migrant Worker" in Sina Weibo

Oilan Li

Department of Information, Central University of Finance and Economics, Beijing, 102206, China

Maoxin Cui

Department of Information, Central University of Finance and Economics, Beijing, 102206, China

Zhiya Zuo

Department of Information Systems, City University of Hong Kong, Hong Kong, 999077, China

Xi Wang

Department of Information, Central University of Finance and Economics, Beijing, 102206, China, xiwang@cufe.edu.cn

Follow this and additional works at: https://aisel.aisnet.org/whiceb2020

Recommended Citation

Li, Qilan; Cui, Maoxin; Zuo, Zhiya; and Wang, Xi, "Sentiment Diffusion of Social Inequality in Microblogs: A Case Study of "Migrant Worker" in Sina Weibo" (2020). WHICEB 2020 Proceedings. 57. https://aisel.aisnet.org/whiceb2020/57

This material is brought to you by the Wuhan International Conference on e-Business at AIS Electronic Library (AISeL). It has been accepted for inclusion in WHICEB 2020 Proceedings by an authorized administrator of AIS Electronic Library (AISeL). For more information, please contact elibrary@aisnet.org.

Sentiment Diffusion of Social Inequality in Microblogs: A Case Study of "Migrant Worker" in Sina Weibo

Qilan Li¹, Maoxin Cui¹, Zhiya Zuo², Xi Wang^{1*}

Abstract: Migrant workers constitute the main city workforce in China. However, they are the victims of social inequality. Sina Weibo is one of the most important channels for people to share information and public opinions. In order to study into the sentiment diffusion of social inequality over Sina Weibo, we collected a huge number of root microblogs and reposts based on the search query "Migrant Worker". With applying the sentiment tendency analysis tool provided by Baidu AI, we were able to capture the sentiment flipping process. We found that most microblog users tended to follow the previous users' sentiment polarity. But the intensity of the sentiment polarity would always get weaken.

Keywords: Sentiment Diffusion, Migrant Worker, Sina Weibo

1. INTRODUCTION

In recent years, social inequality about migrant worker in China has attracted researchers' attention, for most migrant workers in China have been excluded from the benefit of social welfare systems [1]. Meanwhile, as we can see, topics related to migrant workers are rather concerned over microblogging platforms. And microblog user's sentiment varies about such kind of topic and the sentiment tends to flip during the information diffusion process.

Our study would just focus on the sentiment flipping process of posts related to "migrant worker" through online social network. We used the reposting relation to build the online social network and modeled the information diffusion process since the reposting process brought about the rapidest and widest diffusion of hot topics over microblogging networks [2]. Then we did the sentiment analysis using sentiment tendency analysis tool provided by Baidu AI [3]. The research questions could be concluded as follows:

- 1) To what extent does sentiment flip during microblog reposting?
- 2) What are the influential factors leading to such flips?

Through the study on the sentiment flipping rules and influential factors, we could find the factors related to people's attitude towards migrant workers to some extent, which could provide some guidance for improving the social image of migrant workers, eliminating people's discrimination and solving the inequality faced by migrant workers.

2. DATA AND METHOD

We obtained 51,926 root microblogs and 31,384 reposting microblogs from Sina weibo with the search query "migrant worker". For further study, comment and reply contents of those microblogs were also collected. Then social network could be built during the information diffusion process. Every root microblog was seen as a root node. And reposting behavior brought a directed edge from the original post to the reposting one. For microblog M, we got the overall content $M_{overall}$ and the reposting content M_{repost} which could be shown as Figure 1.

¹ Department of Information, Central University of Finance and Economics, Beijing, 102206, China ²Department of Information Systems, City University of Hong Kong, Hong Kong, 999077, China

^{*} Corresponding author. Email: xiwang@cufe.edu.cn (Xi Wang)

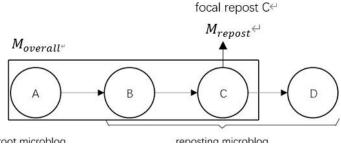


Figure 1. Overall content and reposting content

We randomly selected 100 posts from the 31384 reposting microblogs. After calculating the sentiment polarity of each reposting microblog and the overall content, we made a preliminary table as Table 1. Then we calculated the difference between the overall content and the reposting content shown as Table 2 to describe the sentiment flipping process.

	Positive reposting content	negative reposting content	Total
Positive overall content	50%	4%	54%
Negative overall content	12%	34%	46%
Total	62%	38%	100%

Table 1. Sentiment distribution of overall content and reposting content

Table 2. S	Sentiment	change of	reposting	content
------------	-----------	-----------	-----------	---------

	Reposting microblog getting positive	Reposting microblog getting negative	Total
Positive overall content	17%	37%	54%
Negative overall content	35%	11%	46%
Total	52%	48%	100%

3. PRELIMINARY DISCUSSION

First, the sentiment inclination tended to be consistent during the reposting path. As shown in Table 1, most reposting microblogs had the same polarity as the overall content. That is, a positive root microblog about migrant worker would be likely to influence more users to hold positive sentiment through reposting. Second, according to Table 2, we can find that the intensity of sentiment in the reposts tended to get weakening along the reposting path.

To conclude, during the information diffusion process, sentiment following is commonplace, but the intensity tends to get weakening. The outcomes have implications to the design of the online social media.

REFERENCES

- [1] Xi Yang, Liqin You, Dong Jin, Xiaowei Zou, Haichen Yang, Tiebang Liu. (2020). A community-based cross-sectional study of sleep quality among internal migrant workers in the service industry. Comprehensive Psychiatry, 97.
- [2] Pervin, N, Takeda, H, Toriumi, F. (2014). Factors affecting retweetability: an eventcentric analysis on twitter. In: ICIS 2014 Proceedings
- [3] Hissu Hyvärinen, Roman Beck. (2019). FEAR AND LOATHING IN BOSTON: THE ROLES OF DIFFERENT EMOTIONS IN INFORMATION SHARING ON SOCIAL MEDIA FOLLOWING A TERROR ATTACK, Association for Information Systems AIS Electronic Library (AISeL), 5-15-2019