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Comprehensive assessment of a peer mentor program for firstyear students

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Comprehensive Assessment of UNIV 101 Class Leader Program

Introduction

UNIV 101 and the Class Leader Program

- UNIV 101 at the University of Northern Colorado (UNCO) is a 3-credit, research based academic course that counts toward general education credits for all students enrolled. The overall philosophy of this course is to provide the opportunity for students to attempt and complete rigorous college-level academic tasks with scaffolded support of highly trained instructors.
- Research shows students who have participated in the UNIV101 program have higher levels of persistence and have higher GPA's than non-participants (Vaughan, Lalonde, & Jenkins-Guarnieri, 2014).
- The Class Leader (CL) Program is a peer mentoring program where second year students whom successfully completed UNIV 101 their freshman year and were identified as exceptional students are nominated, complete a rigorous interview procession, and in-depth training protocols to be paired with instructors to provide academic and socio-emotional support to UNIV 101 students.
- Studies indicate that the inclusion of peer leaders in the classroom can increase student engagement and achievement, campus connection, and persistence (Rieske & Benjamin, 2015; Smith, 2008; Topping, 1998).

Purpose

• The UNIV101 program at UNCO seeks to make curricular changes every year in order to better meet the needs of its students and to reach program aims (i.e., increased achievement and retention). For Fall 2019, the changes included refinements to the CL program with the overarching goal of increasing student success. The current study utilized both quantitative outcome measures and qualitative focus groups as well as survey data to assess the effectiveness of the CL program. In particular, the researchers were interested in determining the benefit to UNC students and the impact the CL program has on student engagement at UNCO.

Research Design						
Phase 1	Procedure					
		Trior				
Quantitative	Data Collection GPA Credit Load Persistence Survey Responses	Triang & Qua with				
	Data Analysis Chi Square One-Way ANOVA	R				
Qualitative	Data Collection Focus groups with instructors, CL's, and Students	Rep				
	Data Analysis Thematic Analysis	Imp I				

Recearch Decign

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- who did not have a CL (81%).

Persistence to Spring	Chi-Square To	est of Homogenei	ty	Descripti	ve Statistics: Firs	t-Term GPA	
	n	Persisted	p			n	
All Class Leaders Non-Class Leaders	402 1320	347 (86%) 1143 (86%)	.87	All Class Leade Non-Class I	er Sections Leader Sections	402 1320	3. 2.
First-Generation Students Class Leaders Non-Class Leaders	185 528	152 (82%) 425 (81%)	.67	First-Generation Class Leade Non-Class I		185 528	2.9 2.5
Qualitative Results						Surv	ey Dat

CL Experiences

- I just completely enjoyed the experience, and it? watch them come in as timid freshmen and then individuals and just know each other, and some going to be roommates next year, and all kinds of
- It helped me with my future career, and I really (time that I had with my students, seeing them gro
- I am not planing to be in education, so being in a classroom like this was completely new to me an something I've never thought of before and my really took the time to go over everything with n comfortable being there.

Instructor Experience of CLs

- Instructors expressed appreciation for thorough thoughtfulness of instructor/CL pairings.
- Instructors were grateful students picked up on dynamics of instructor/CL that served as modeli students.
- Instructors discussed enjoying having former st serve as CLs because a relationship already exis upon.
- Instructors raved about CLs providing students student perspectives on course information and assignments which made course content more re

2019 First Year Students: 1722 **CL Group:** 402 Male (n = 140) Female (n = 262)First Generation (n = 185)Students of Color (n = 169)Non-CL Group: 1320 Male (n = 141) Female (n = 1179)First Generation (n = 713)Students of Color (n = 704)

- Mentoring and tutoring by students (pp. 49–70). London, England: Kogan Page.
- propensity scores. *Research in Higher Education*, 55(6), 564 580. doi: 10.1007/s11162-014-9329-8

Product

gulation Qualitative antitative Outcomes th each other and literature

Report Results

port Next Steps

plement Program Improvement

Quantitative Results

• The chi-square test of homogeneity showed similar persistence scores between students who had a CL (86%) and students who did not have a CL (86%). • The chi-square test of homogeneity showed a slight increase in persistence scores between first-generation students who had a CL (82%) and first-generation students

• First-Term GPA was greater for students who had a CL (M = 3.00, SD = 0.82) compared to students who did not have a CL (M = 2.80, SD = 1.10). In the ANOVA analysis, there was a significant main effect for students who had a CL [F(1, 1720) = 5.29, p = .02].

• First-generation students' First-Term GPA was greater for students who had a CL (M = 2.90, SD = 0.83) compared to students who did not have a CL (M = 2.50, SD = 0.83) 1.15). In the ANOVA analysis, there was a significant main effect for students who had a CL [F(1, 711) = 12.87, p < .0001.

 as I was. She answered a lot of questions that I had about how to register next year and she really understood what I was goin through. As far as during class goes, I think my CI was really utilized. She was always a part one of the groups when we were discussing topics, or when we're working on 	■	<i>n</i> = 364	Welcome	Belief in Ability	Spring Persistence	Graduation	
		Other Leadership	.342**	.434**	.571**	.257**	
	• As far as during class goes, I think my CL	Welcome		.633**	.381**	.143**	
	one of the groups when we were discussing topics, or when we're working on	Belief in Ability			.504**	.168**	
	 something she'd come up and check on all of us. [For Research Night] My instructor and my 	Spring Persistence				.308**	
f CLs oroughness and I up on relational modeling for ormer students ady existed to build cudents applicable on and more relatable.	 CL, they walked us through how to dress, how to act, how to keep the conversation flowing. I thought that was really cool that when we did that in class. I think my CL definitely showed aspects of being successful, because she mentioned during the year that she had an injury her 	 Students completed survey items to further ensure assessment of the CL program. Listed below are example items and the correlations of these items are present in the table above. My experience with my CL has influenced me to consider pursuing other leadership opportunities across campus. My CL made me feel welcome in class. My CL helped me believe in my ability to be successful as a student. My CL has been influential in my decision to return to UNCO in the Spring semester. Now having almost completed your first semester, do you anticipate/plan on graduating from UNCO? 					
Participants		Conclusion					

Focus Groups

Focus groups and interviews were conducted with students, CL's, and instructors following completion of the CL program.

Classroom Leaders: (n = 15) (In One Focus Group) **Students:** (n = 10) (In Three Focus Groups) **Instructors:** (n = 15) (In One Focus Group)

References

• Rieske, L. J., & Benjamin, M. (2015). Utilizing peer mentor roles in learning communities. New Directions for Student Services, 2015(149), 67 – 7 • Smith, T. (2008). Integrating undergraduate peer mentors into liberal arts courses: A pilot study. *Innovative Higher Education*, 33(1), 49–63. • Topping, K. (1998). The Effectiveness of peer tutoring in further and higher education: A typology and review of the literature. In S. Goodlad (Ed.),

• Vaughan, A. L., Lalonde, T., & Jenkins-Guarnieri, M. A. (2014). Assessing student achievement in large scale educational programs using hierarchical



Conclusion

Throughout the past four years that CL program has gone through many evolutionary steps to continue refining the focus of enhancing student success. During that time, the UNIV 101 department has increased the rigorous interview procedures, improved the training protocols for CLs, and strengthened the program visibility through establishing

interdisciplinary partnerships across campus. Student outcome data indicate the CL program bolsters student success and impacts how the university experience molds their choices around pursuing leadership opportunities on campus at UNCO. Specifically, encouraging outcome data demonstrates the CL program's effectiveness at engaging

underrepresented groups (i.e., first-generation student, students of color, and male students) to aid in their establishing a sense of belonging which promotes persistence at UNCO. #GOBEARS!