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Assessment @ SCU Library

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Assessment @ SCU Library

Jennifer Nutefall

AJCU Library Directors Meeting

April 18, 2016



Overview

- **Strategic plan priority: Cultivate a climate of assessment**
- **Assessment Coordinator/Instruction Librarian hired in December 2014 – title changed to Head of Instruction and Assessment in January 2016**
- **Assessment Committee created in March 2015**
- **Assessment dashboard released in January 2016**



Assessment Committee

- **Purpose:** The assessment committee will support the visioning and implementation of the University Library's efforts to build a climate of assessment. The committee will support the development of a training/speakers series program, identify available resources for assessment and promote assessment activities among library staff.
- **Goal:** Build a climate of assessment that all library staff feel connected to and engaged in.



Definition of assessment

- Santa Clara University Library engages in ongoing, holistic assessment of services, resources, and practices. We apply transparency, inclusivity, and collaboration to data-informed practices to maximize the value of the library for the SCU Community. Our approach to assessment is rooted in the values of rigor, curiosity and reflective practice with the aim of growth, improvement, and innovation. (draft 3/10/16)



Assessment Projects

- **Instruction**
- **Space**
- **Collections (print and electronic)**
- **Other activities**
- **Assessment dashboard**



Instruction

- Rubric assessment
- Tracking of instruction/liaison activities
- Peer review of teaching
- Use of google forms



Space

- Survey on 1st floor redesign
- Zonal counts
- Focus groups with librarians on instruction spaces



SANTA CLARA UNIVERSITY

Classroom space

Current



Renovated





Quiz questions

4/5

Pick your favorite chair

On wheels It's a chair Comfy and cozy Chic and modern

5/5

Which book title is most likely to intrigue you?

Watchmen How to win friends and influence people Quiet: the power of introverts in a world that can't stop talking To Kill a Mockingbird



Collections

- Print
- Electronic



Other activities

- Speaker series
- Confidence survey
- Website survey



Assessment Dashboard

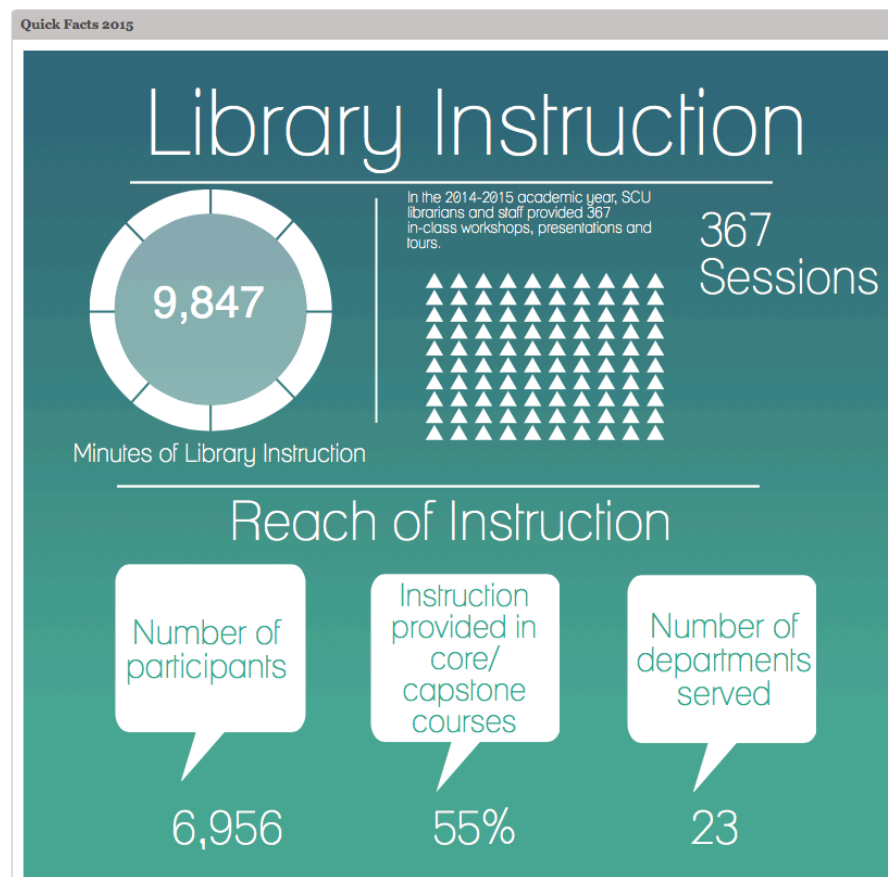
SCU Library Assessment Dashboard

The screenshot shows a web interface for the SCU Library Assessment Dashboard. On the left is a vertical navigation menu with eight items: Home (highlighted in red), Collections & Access, Electronic Resources, Instruction, Reference, Library Space, Archives & Special Collections, and Professional Activities. On the right, there are two content boxes. The top box is titled 'Introduction' and contains the text: 'This guide provides a snapshot of the library's performance for the current academic year (2014-2015)'. The bottom box is titled 'SCU Library Quick Facts' and contains a dark teal rectangular area, likely a placeholder for a chart or data visualization.

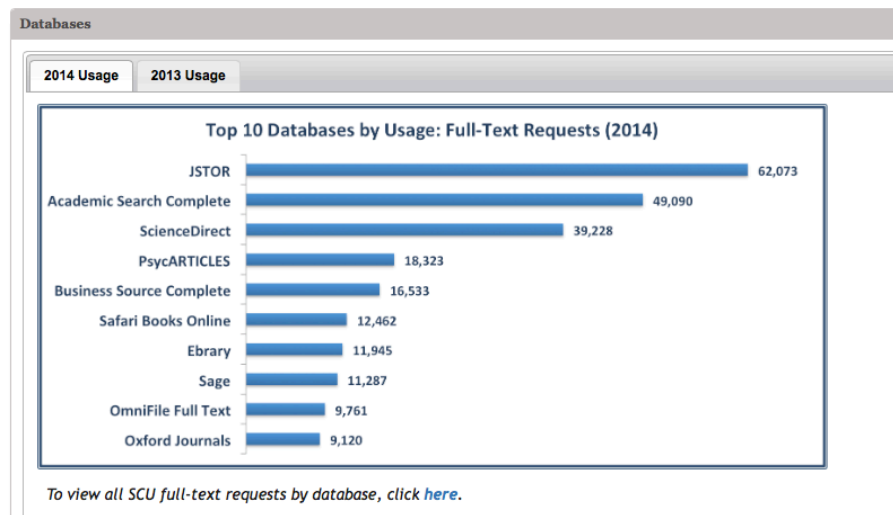
<http://libguides.scu.edu/assessmentdashboard>



Instruction



Electronic Resources





Questions?