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# DYNAMIC MECHANISMS WITHOUT MONEY 

By

## Yingni Guo and Johannes Hörner

February 2015

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# Dynamic Mechanisms without Money <br> Comments welcome. 

Yingni Guo, Johannes Hörner ${ }^{\dagger}$
February 2015


#### Abstract

We analyze the optimal design of dynamic mechanisms in the absence of transfers. The designer uses future allocation decisions as a way of eliciting private information. Values evolve according to a two-state Markov chain. We solve for the optimal allocation rule, which admits a simple implementation. Unlike with transfers, efficiency decreases over time, and both immiseration and its polar opposite are possible long-run outcomes. Considering the limiting environment in which time is continuous, we show that persistence hurts.


Keywords: Mechanism design. Principal-Agent. Token mechanisms.
JEL numbers: C73, D82.

## 1 Introduction

This paper is concerned with the dynamic allocation of resources when transfers are not allowed and information regarding their optimal use is private information to an individual. The informed agent is strategic rather than truthful.

We are looking for the social choice mechanism that would get us closest to efficiency. Here, efficiency and implementability are understood to be Bayesian: both the individual and society understand the probabilistic nature of the uncertainty and update based on it.

[^0]Society's decision not to allow for money -be it for economic, physical, legal or ethical reasons- is taken for granted. So is the sequential nature of the problem: temporal constraints apply to the allocation of goods, whether jobs, houses or attention, and it is often difficult to ascertain future demands.

Throughout, we assume that the good to be allocated is perishable. ${ }^{1}$ Absent private information, this makes the allocation problem trivial: the good should be provided if and only if its value exceeds its cost. ${ }^{2}$ But in the presence of private information, and in the absence of transfers, linking future allocation decisions to current ones is the only instrument available to society to elicit truthful information. Our goal is to understand this link.

Our main results are a characterization of the optimal mechanism, and a simple indirect implementation for it. Roughly speaking, the agent should be granted an inside option, corresponding to a certain number of units of the good that he is entitled to receive "no questions asked." This inside option is updated according to his choice: whenever the agent desires the unit, his inside option is decremented by one unit; whenever he forgoes it, it is also revised, though not necessarily upward. Furthermore, we show that this results in very simple dynamics: an initial phase of random length during which the efficient choice is made in each round, followed by an irreversible switch to one of the two possible outcomes in the "silent" game: either the unit is always supplied, or never again. These results are contrasted with those from static design with many units (e.g., Jackson and Sonnenschein, 2007) as well with those from dynamic mechanism design with transfers (e.g., Battaglini, 2005).

Formally, our good can take one of two values in each round, with the value being serially correlated over time. While this is certainly restrictive, it is known that, even with transfers, the problem becomes intractable beyond binary types (see Battaglini and Lamba, 2014). ${ }^{3}$ We start with the i.i.d. case, which suffices to bring out many of the insights, before proving the results in full generality. The cost of providing the good is fixed and known. Hence, it is optimal to assign the good in a given round if and only if the value is high. We cast our problem of solving for the efficient mechanism (given values and cost, and the agent's discount factor) as the one faced by a disinterested principal with commitment choosing when to supply the good as a function of the agent's reports. There are no transfers, no certification technology, and no signals about the agent's value, even ex post.

[^1]As mentioned above, we show that the optimal policy can be implemented by a "budget" mechanism, in which the appropriate unit of account is the number of units that the agent is entitled to get in a row, "no questions asked." While the updating when the agent foregoes the unit is a little subtle, it is independent of the principal's belief about the agent's type. The only role of the prior belief is to pin down the initial budget. This budget mechanism is not a token mechanism, in the sense that the total (discounted) number of units the agent receives is not fixed: depending on the sequence of reports, the agent might end up with few or many units. ${ }^{4}$ Eventually, the agent is granted the unit forever, or never again. Hence, immiseration is not ineluctable.

In Section 5.1, we study the continuous-time limit in which the flow value for the good changes according to a two-state Markov chain. This allows us to show that persistence hurts. As the Markov chain becomes more persistent, efficiency decreases, though the agent might actually gain from this increased persistence.

Allocation problems in the absence of transfers are plentiful, and it is not our purpose to survey them here. We believe that our results can inform practices on how to implement algorithms to make better allocations. As an example, think about nurses that must decide whether to take seriously some alerts that are either triggered by sensors or by patients themselves. The opportunity cost of their time is significant. Patients, however, appreciate quality time with nurses whether or not their condition necessitates it. This gives rise to a challenge that every hospital must contend with: ignore alarms, and take the chance that a patient with a serious condition does not get attended to; pay heed to all of them, and end up with overwhelmed nurses. "Alarm fatigue" is a serious problem that health care must confront (see, for instance, Sendelbach, 2012). We suggest the best way of trading off the two risks that come along with it: neglecting a patient in need of care, and one that simply cries wolf. ${ }^{5}$

Related Literature. Closest to our work are the literature on mechanism design with transfers, and the literature on "linking incentive constraints." Sections 4.5 and 3.4 are entirely devoted to them, explaining why transfers (resp., the dynamic nature of the relationship) matter, so we will brief here.

[^2]The obvious benchmark with transfers is Battaglini (2005), ${ }^{6}$ who considers our general model but allows transfers. Another important difference is his focus on revenue maximization, a meaningless objective without prices. Results are diametrically opposed: In Battaglini, efficiency necessarily improves over time (in fact, exact efficiency obtains eventually with probability 1). Here instead, efficiency decreases over time, in the sense described above, with an asymptotic outcome which is at best the outcome of the static game. As for the agent's utility, it can go up or down, depending on the history that realizes: getting the good forever is clearly the best possible outcome from his point of view; never getting it again being the worst. Krishna, Lopomo and Taylor (2013) provide an analysis with limited liability (though transfers are allowed) in a model closely related to Battaglini, suggesting that, indeed, ruling out unlimited transfers matters for both the optimal contract and the dynamics. It is worth mentioning here an important exception to the quasi-linearity commonly assumed in the dynamic mechanism design literature, namely, Gomes and Pavan (2014).
"Linking incentive constraints" refers to the idea that, as the number of identical copies of a decision problem increases, tying them together allows the designer to improve on the isolated problem. See Fang and Norman (2006), and Jackson and Sonnenschein (2007) for papers specifically devoted to this idea, although it is arguably much older (see Radner, 1981; Rubinstein and Yaari, 1983). Hortala-Vallve (2010) provides an interesting analysis of the unavoidable inefficiencies that must be incurred away from the limit, and Cohn (2010) shows the suboptimality of the mechanisms that are commonly used, even in terms of the rate of convergence. Our focus is on the exactly optimal mechanism for a fixed degree of patience, not on proving asymptotic optimality for some mechanism (indeed, many seemingly different mechanisms yield asymptotic optimality). This allows us to estimate the rate of convergence. Another important different with most of these papers is that our problem is truly dynamic, in the sense that the agent does not know future values but must learn them online. Section 3.4 elaborates on the distinction.

The idea that virtual budgets could be used as intertemporal instruments to discipline agents with private information has appeared in several papers in economics. Möbius (2001) might well be the first who suggests that keeping track of the difference in the number of favors granted (with two agents) and granting favors or not as a function of this difference might be a simple but powerful way of sustaining cooperation in long-run relationships. See also Athey and Bagwell (2001), Abdulkadiroğlu and Bagwell (2012) and Kalla (2010). While these token mechanisms are known to be suboptimal (as is clear from our characterization

[^3]of the optimal one), they have desirable properties nonetheless: properly calibrated, they yield an approximately efficient allocation as the discount factor tends to one. To our knowledge, Hauser and Hopenhayn (2008) is the paper that comes closest to solving for the optimal mechanism (within the class of PPE). Their numerical analysis allows them to qualify the optimality of simple budget rules (according to which each favor is weighted equally, independently of the history), showing that this rule might be too simple (the efficiency cost can reach $30 \%$ of surplus). Remarkably, their analysis suggests that the optimal (Paretoefficient) strategy shares many common features with the optimal policy that we derive in our one-player world: the incentive constraint always binds, and the efficient policy is followed unless it is inconsistent with promise-keeping (so, when promised utilities are too extreme). Our model can be viewed as a game with one-sided incomplete information, in which the production cost of the principal is the known value to the second player. There are some differences, however: first, our principal has commitment, so he is not tempted to act opportunistically, and is not bound by individual rationality. Second, this principal maximizes efficiency, rather than his own payoff. Third, there is a technical difference: our limiting model in continuous time corresponds to the Markovian case in which flow values switch according to a Poisson process. In Hauser and Hopenhayn, the lump-sum value arrives according to a Poisson process, so that the process is memoryless. Li, Matouschek and Powell (2015) solve for the perfect public equilibria in a model close to our i.i.d. benchmark, and allow for monitoring (public signals), showing how better monitoring improves performance.

More generally, that allocation rights to other (or future) units can be used as a "currency" for eliciting private information is long known. It goes back at least to Hylland and Zeckhauser (1979), who are the first to explain to what extent this can be viewed as a pseudomarket. Casella (2005) develops a similar idea within the context of voting rights. Miralles (2012) solves a two-unit version of our problem, with more general value distributions, but his analysis is not dynamic: both values are (privately) known at the outset. A dynamic two-period version of Miralles is analyzed by Abdulkadiroğlu and Loertscher (2007).

All the versions considered in this paper would be trivial in the absence of imperfect observation of the values. If values were perfectly observed, it would be optimal to assign the good if and only if the value is high. Because of private information, it is necessary to distort the allocation: after some histories, the good is provided independently of the report; after some others, it is never provided again. In this sense, scarcity of good provision is endogenously determined, for the purpose of information elicitation. There is a large literature in operations research considering the case in which this scarcity is taken as exogenously given -there are only $n$ opportunities to provide the good, and the problem is then when to
exercise these opportunities. Important early contributions to this literature are Derman, Lieberman and Ross (1972) and Albright (1977). Their analysis suggests a natural mechanism that can be applied in our environment: give the agent a certain number of "tokens," and let him exercise them whenever he pleases.

Exactly optimal mechanisms have been computed in related environments. Frankel (2011) considers a variety of related settings. Closest is his analysis in his Chapter 2, where he also derives an optimal mechanism. While he allows for more than two types and actions, he restricts attention to the case of types that are serially independent over time (our starting point). More importantly, he assumes that the preferences of the agent are independent of the state, which allows for a drastic simplification of the problem. Gershkov and Moldovanu (2010) consider a dynamic allocation problem related to Derman, Lieberman and Ross, in which agents have private information regarding the value of obtaining the good. In their model, agents are myopic, and the scarcity in the resource is exogenously assumed. In addition, transfers are allowed. They show that the optimal policy of Derman, Lieberman and Ross (which is very different from ours) can be implemented via appropriate transfers. Johnson (2013) considers a model that is strictly more general than ours (he allows two agents, and more than two types). Unfortunately, he does not provide a solution to his model.

A related literature considers the related problem of optimal stopping in the absence of transfers, see in particular Kováč, Krähmer and Tatur (2014). This difference reflects the nature of the good, perishable or durable. When only one unit is desired and waiting is possible, it is a stopping problem, as in their paper. With a perishable good, a decision must be taken in every round. As a result, incentives (and the optimal contract) have hardly anything in common. In the stopping case, the agent might have an option value to foregoing the current unit, in case the value is low and the future prospects are good. Not here -his incentives to forego the unit must be endogenously generated via the promises. In the stopping case, there is only one history of outcomes that does not terminate the game. Here instead, policies differ not only in when they first provide the good, but what happens afterwards.

Finally, while the motivations of the papers do not share much in common, the techniques for the i.i.d. benchmark that we use borrow many ideas from Thomas and Worrall (1990), as we explain in Section 3. For this section, our intellectual debt is considerable.

Section 2 introduces the model. Section 3 solves the i.i.d. benchmark, introducing most of the ideas of the paper, while Section 4 solves for the general model. Section 5 extends results to the case of either continuous time or continuous types. Section 6 concludes.

## 2 The Model

Time is discrete and the horizon infinite, indexed by $n=0,1, \ldots$ There are two parties, a disinterested principal and an agent. In each round, the principal can produce an indivisible unit of good at a cost of $c>0$. The agent's value (or type) in round $n, v_{n}$, is a random variable that takes value $l$ or $h$. We assume that $0<l<c<h$, so that supplying the good is efficient if and only if the value is high, but the agent's value is always positive.

The value follows a Markov chain, with

$$
\mathbf{P}\left[v_{n+1}=h \mid v_{n}=h\right]=1-\rho_{h}, \quad \mathbf{P}\left[v_{n+1}=l \mid v_{n}=l\right]=1-\rho_{l},
$$

for all $n \geq 0$, where $\rho_{l}, \rho_{h} \in[0,1]$. The (invariant) probability of $h$ is $q:=\rho_{l} /\left(\rho_{h}+\rho_{l}\right)$. For simplicity, we also assume that the initial value is drawn according to the invariant distribution, that is, $\mathbf{P}\left[v_{0}=h\right]=q$. The (unconditional) expected value of the good is denoted $\mu:=\mathbf{E}[v]=q h+(1-q) l$. We make no assumption regarding how $\mu$ compares to $c$.

Let $\kappa:=1-\rho_{h}-\rho_{l}$ be a measure of persistence of the Markov chain. Throughout, we assume that $\kappa \geq 0$, or equivalently $1-\rho_{h} \geq \rho_{l}$ : that is, the distribution over tomorrow's type conditional on today's type being $h$ first-order stochastically dominates the distribution conditional on today's type being $l .{ }^{7}$ Two interesting special cases are $\kappa=1$ and $\kappa=0$. The former corresponds to perfect persistence, the latter, to independent values.

The agent's value is private information. Specifically, at the beginning of each round, the value is drawn and the agent is informed of it.

Players are impatient and share a common discount factor $\delta \in[0,1) .{ }^{8}$ To rule out trivialities, we assume throughout $\delta>l / \mu$ as well as $\delta>1 / 2$.

Let $x_{n} \in\{0,1\}$ refer to the supply decision in round $n$, e.g., $x_{n}=1$ means that the good is supplied in round $n$.

Our focus is on identifying the (constrained) efficient mechanism, as defined below. Hence, we assume that the principal internalizes both the cost of supplying the good and the value of providing it to the agent, and we seek to solve for the principal's favorite mechanism.

Thus, given an infinite history $\left\{x_{n}, v_{n}\right\}_{n=0}^{\infty}$, the principal's realized payoff is defined as

$$
(1-\delta) \sum_{n=0}^{\infty} \delta^{n} x_{n}\left(v_{n}-c\right)
$$

[^4]where $\delta \in[0,1)$ is a discount factor. The agent's realized utility is defined $\mathrm{as}^{9}$
$$
(1-\delta) \sum_{n=0}^{\infty} \delta^{n} x_{n} v_{n}
$$

Throughout, payoff (resp., utility) refers to the expectation of these values, given the relevant player's information. Note that the utility belongs to the interval $[0, \mu]$.

The (risk-neutral) agent seeks to maximize his utility. We now introduce or emphasize several important assumptions maintained throughout our analysis.

- There is no transfer. This is our point of departure from Battaglini (2005) and most of the literature on dynamic mechanism design. Note also that our objective is efficiency, not revenue maximization. With transfers, there is a trivial mechanism that achieves efficiency: supply the good if and only if the agent pays a fixed price chosen in the range $(l, h)$.
- There is no ex post signal regarding the realized value of the agent -not even payoffs are observed. Depending on the context, it might be realistic to assume that a (possibly noisy) signal of the value obtains at the end of each round, independently of the supply decision. In some other economic examples, it might make more sense to assume instead that this signal obtains if the good is supplied only (e.g., a firm finding out the productivity of a worker that is hired); conversely, statistical evidence might only obtain from not supplying the good, if supplying it averts a risk (patient calling for care, police for backing, etc.). See Li, Matouschek and Powell (2014) for such an analysis (with "public shocks") in a related context. Presumably, the optimal mechanism will differ according to the monitoring structure. Understanding what happens without any signal seems to be the natural first step.
- We assume that the principal commits ex ante to a (possibly randomized) mechanism. This brings our analysis closer to the literature on dynamic mechanism design, and distinguishes it from the literature on chip mechanisms (as well as Li, Matouschek and Powell, 2014), which assumes no commitment on either side and solves for (perfect public) equilibria of the game.
- The good is perishable. Hence, previous choices affect neither feasible nor desirable future opportunities. If the good were perfectly durable, and only one unit demanded, the problem would be one of stopping, as in Kováč, Krähmer and Tatur (2014).

[^5]Because of commitment by the principal, it is without loss that we focus on policies in which the agent truthfully reports his type in every round, and the principal commits to a (possibly random) supply decision as a function of this last report, as well as of the entire history of reports.

Formally, a direct mechanism, or policy, is a collection $\left(\mathbf{x}_{n}\right)_{n=0}^{\infty}$, with $\mathbf{x}_{n}:\{l, h\}^{n} \rightarrow[0,1]$ (with $\left.\{l, h\}^{0}:=\{\emptyset\}\right),{ }^{10}$ mapping a sequence of reports by the agent into a decision to supply the good or not in a given round. Our definition already takes advantage of the fact that, because preferences are time-separable, the policy may be taken to be independent of past realized supply decisions. A direct mechanism defines a decision problem for the agent who seeks to maximize his utility. A reporting strategy is a collection $\left(\mathbf{m}_{n}\right)_{n=0}^{\infty}$, where $\mathbf{m}_{n}:\{l, h\}^{n} \times\{l, h\} \rightarrow \Delta(\{l, h\})$ maps previous reports and the value in round $n$ into a report in that round. ${ }^{11}$ The policy is incentive compatible if truth-telling (that is, reporting the current value faithfully, independently of past reports) is an optimal reporting strategy.

Our objective is, firstly, to solve for the optimal (incentive-compatible) policy, that is, for the policy that maximizes the principal's payoff, subject to incentive compatibility. The value is the resulting payoff. Secondly, we would like to find a simple indirect implementation of this policy. Finally, we want to understand the dynamics of payoff and utility under this policy.

## 3 The i.i.d. Benchmark

We start our investigation with the simplest case, in which values are i.i.d. over time, that is, $\kappa=0$. This is a simple extension of Thomas and Worrall (1990), although the indivisibility caused by the absence of transfers leads to dynamics that differ markedly from theirs. See Section 4 for the analysis in the general case $\kappa \geq 0$.

With independent values, it is well known that attention can be further restricted to policies that can be represented by a tuple of functions $U_{l}, U_{h}:[0, \mu] \rightarrow[0, \mu], p_{l}, p_{h}$ : $[0, \mu] \rightarrow[0,1]$, mapping a utility $U$ (interpreted as the continuation utility of the agent) into a continuation utility $u_{l}=U_{l}(U), u_{h}=U_{h}(U)$ from the next round onward, as well as probabilities $p_{h}(U), p_{l}(U)$ of supplying the good in this round given the current report of the agent. These functions must be consistent in the sense that, given $U$, the probabilities of supplying the good and the promised continuation utilities do yield $U$ as a given utility

[^6]to the agent. This is "promise-keeping." We stress that $U$ is the ex ante utility in a given round, that is, it is computed before the agent's value is realized. The reader is referred to Spear and Srivastava (1987) and Thomas and Worrall (1990) for details. ${ }^{12}$

Because such a policy is Markovian with respect to the utility $U$, the principal's payoff is also a function of $U$ only. Hence, solving for the optimal policy and the (principal's) value function $W:[0, \mu] \rightarrow \mathbf{R}$ amounts to a Markov decision problem. Given discounting, the optimality equation characterizes both the value and the (set of) optimal policies. For any fixed $U \in[0, \mu]$, the optimality equation states that

$$
\begin{align*}
W(U)=\sup _{p_{h}, p_{l}, u_{h}, u_{l}} & \left\{(1-\delta)\left(q p_{h}(h-c)+(1-q) p_{l}(l-c)\right)\right. \\
& \left.+\delta\left(q W\left(u_{h}\right)+(1-q) W\left(u_{l}\right)\right)\right\}, \tag{OBJ}
\end{align*}
$$

subject to incentive compatibility and promise-keeping, namely

$$
\begin{align*}
& (1-\delta) p_{h} h+\delta u_{h} \geq(1-\delta) p_{l} h+\delta u_{l},  \tag{H}\\
& (1-\delta) p_{l} l+\delta u_{l} \geq(1-\delta) p_{h} l+\delta u_{h},  \tag{L}\\
& U=(1-\delta)\left(q p_{h} h+(1-q) p_{l} l\right)+\delta\left(q u_{h}+(1-q) u_{l}\right),  \tag{PK}\\
& \left(p_{h}, p_{l}, u_{h}, u_{l}\right) \in[0,1] \times[0,1] \times[0, \mu] \times[0, \mu] .
\end{align*}
$$

Incentive compatibility and promise-keeping conditions are referred to as $I C\left(I C_{H}, I C_{L}\right)$ and $P K$, for short. This optimization program is denoted $\mathcal{P}$.

Our first objective is to calculate the value function $W$, as well as the optimal policy. Obviously, not the entire map might be relevant once we take into the specific choice of the initial promise -some promised utilities might simply never arise, for any sequence of reports. Hence, we are also interested in solving for the initial promise $U^{*}$, the maximizer of the value function $W$.

### 3.1 Complete Information

As a benchmark, consider the case in which there is complete information: that is, consider $\mathcal{P}$, dropping the $I C$ constraints. Since values are i.i.d., it is without loss to assume that $p_{l}, p_{h}$ are constant over time. Given $U$, the principal chooses $p_{h}$ and $p_{l}$ to maximize

$$
q p_{h}(h-c)+(1-q) p_{l}(l-c),
$$

[^7]subject to $U=q p_{h} h+(1-q) p_{l} l$. It follows easily that:
Lemma 1 Under complete information, the optimal policy is
\[

$$
\begin{cases}p_{h}=\frac{U}{q h}, \quad p_{l}=0 & \text { if } U \in[0, q h], \\ p_{h}=1, \quad p_{l}=\frac{U-q h}{(1-q) l} & \text { if } U \in[q h, \mu] .\end{cases}
$$
\]

The value function, denoted $\bar{W}$, is equal to

$$
\bar{W}(U)= \begin{cases}\left(1-\frac{c}{h}\right) U & \text { if } U \in[0, q h] \\ \left(1-\frac{c}{l}\right) U+c q\left(\frac{h}{l}-1\right) & \text { if } U \in[q h, \mu]\end{cases}
$$

Hence, the initial promise (maximizing $\bar{W}$ ) is $U_{0}:=q h$.
That is, unless $U=q h$, the optimal policy $\left(p_{l}, p_{h}\right)$ cannot be efficient: to deliver $U<q h$, the principal chooses to scale down the probability with which to supply the good when the value is high, maintaining $p_{l}=0$. Similarly, for $U>q h$, the principal is forced to supply the good with positive probability even when the value is low, to satisfy promise keeping.

While this policy is the only constant optimal one, there are many other (non-constant) optimal policies. We will encounter some in the sequel.

We call $\bar{W}$ the complete-information payoff function. It is piecewise linear (see Figure 1). Plainly, it is an upper bound to the value function under incomplete information.

### 3.2 The Optimal Mechanism

We now solve for the optimal policy under incomplete information in the i.i.d. case. We first provide an informal derivation of the solution. It follows from two observations (formally established below). First,

The efficient supply choice $\left(p_{l}, p_{h}\right)=(0,1)$ is made "as long as possible."
To understand the qualification, note that if $U=0$ (resp., $U=\mu$ ), promise keeping leaves no leeway in the choice of probabilities: the good cannot (resp., must) be supplied, independently of the report. More generally, if $U \in[0,(1-\delta) q h)$, it is impossible to supply the good if the value is high, yet satisfy promise keeping. In this range of utility, the observation must be interpreted as saying that the supply choice is as efficient as possible given the restriction imposed by promise keeping. This implies that a high report leads to a continuation utility
of 0 , with the probability of the good being supplied adjusting accordingly. An analogous interpretation applies to $U \in(\mu-(1-\delta)(1-q) l, \mu]$.

These two peripheral intervals have length that vanishes as $\delta \rightarrow 1$, and are ignored for the remainder of this discussion. For every other promised utility, we claim that it is optimal to make the ("static") efficient supply choice. Intuitively, there is never a better time to redeem part of the promised utility than when the value is high: in such rounds, interests of the principal and agent are aligned. Conversely, there cannot be a worse opportunity to pay back the agent what he is due than when his value is low, as tomorrow's value cannot be lower than today's.

As trivial as this observation may sound, it already implies that the dynamics of the inefficiencies must be very different from those in Battaglini's model with transfers: here, inefficiencies are backloaded.

Given that the supply decision is efficient as long as possible, the high type agent has no incentive to pretend to be a low type. On the other hand:

Incentive compatibility of the low type agent always binds.
More precisely, it is without loss to assume that $I C_{L}$ always binds, and to disregard $I C_{H}$. The reason why the constraint binds is standard: because the agent is risk neutral, the principal's payoff must be a concave function of $U$ (else, he could offer the agent a lottery that the agent would be willing to accept and that would make the principal better off). Concavity implies that there is no gain in spreading continuation utilities $u_{l}, u_{h}$ beyond what is required for $I C_{L}$ to be satisfied.

Because we are left with two variables $\left(u_{l}, u_{h}\right)$, and have two constraints $\left(I C_{L}\right.$ and $\left.P K\right)$, it is immediate to solve for the optimal policy. Algebra is not needed: because the agent is always willing to say that his value is high, it must be that his utility can be computed as if he followed this reporting strategy, namely,

$$
U=(1-\delta) \mu+\delta u_{h}, \text { or } u_{h}=\frac{U-(1-\delta) \mu}{\delta}
$$

Because $U$ is a weighted average of $u_{h}$ and $\mu \geq U$, it follows that $u_{h} \leq U$ : promised utility necessarily decreases after a high report. To compute $u_{l}$, note that the reason the high type agent is unwilling to pretend he has a low value is that he gets an incremental value $(1-\delta)(h-l)$ from getting the good, relative to what would make him just indifferent between both reports. Hence, defining $\underline{U}:=q(h-l)$, it holds that

$$
U=(1-\delta) \underline{U}+\delta u_{l}, \text { or } u_{l}=\frac{U-(1-\delta) \underline{U}}{\delta}
$$

Because $U$ is a weighted average of $\underline{U}$ and $u_{l}$, it follows that $u_{l} \leq U$ if and only if $U \leq \underline{U}$ : in that case, even a low report leads to a decrease in the continuation utility, albeit not as large a decrease as if the report had been high and the good provided.

The following theorem (proved in appendix, as are all other results) summarizes this discussion, with the necessary adjustments on the peripheral intervals.

Theorem 1 The unique optimal policy is given by

$$
p_{l}=\max \left\{0,1-\frac{\mu-U}{(1-\delta) l}\right\}, \quad p_{h}=\min \left\{1, \frac{U}{(1-\delta) \mu}\right\} .
$$

Given these values of $\left(p_{h}, p_{l}\right)$, continuation utilities are given by

$$
u_{h}=\frac{U-(1-\delta) p_{h} \mu}{\delta}, \quad u_{l}=\frac{U-(1-\delta)\left(p_{l} l+\left(p_{h}-p_{l}\right) \underline{U}\right)}{\delta} .
$$

For reasons that will become clear shortly, this policy is not uniquely optimal for $U \leq \underline{U}$. We now turn to a discussion of the utility dynamics and of the shape of the value function, which are closely related. This discussion revolves around the following lemma.

Lemma 2 The value function $W:[0, \mu] \rightarrow \mathbf{R}$ is continuous and concave on $[0, \mu]$, continuously differentiable on $(0, \mu)$, linear (and equal to $\bar{W})$ on $[0, \underline{U}]$, and strictly concave on $[\underline{U}, \mu]$. Furthermore,

$$
\lim _{U \downarrow 0} W^{\prime}(U)=1-\frac{c}{h}, \quad \lim _{U \uparrow \mu} W^{\prime}(U)=1-\frac{c}{l} .
$$

Indeed, consider the functional equation for $W$ that we obtain from the policy of Theorem 1, namely (ignoring again the peripheral intervals for the sake of the discussion),

$$
W(U)=(1-\delta) q(h-c)+\delta q W\left(\frac{U-(1-\delta) \mu}{\delta}\right)+\delta(1-q) W\left(\frac{U-(1-\delta) \underline{U}}{\delta}\right)
$$

Hence, taking for granted the differentiability of $W$ stated in the lemma,

$$
W^{\prime}(U)=q W^{\prime}\left(U_{h}\right)+(1-q) W^{\prime}\left(U_{l}\right)
$$

or, in probabilistic terms, $W^{\prime}\left(U_{n}\right)=\mathbf{E}\left[W^{\prime}\left(U_{n+1}\right)\right]$, given the information at round $n$. That is, $W^{\prime}$ is a bounded martingale, and must therefore converge. ${ }^{13}$ This martingale was first uncovered by Thomas and Worrall (1990), and so we refer to it as the TW-martingale.

[^8]Because $W$ is strictly concave on $(\underline{U}, \mu)$, yet $u_{h} \neq u_{l}$ on this range, it follows that the process $\left\{U_{n}\right\}_{n=0}^{\infty}$ must eventually exit this interval (almost surely). Hence, $U_{n}$ must converge to either $U_{\infty}=0$ or $\mu$. But note that, because $u_{h}<U$ and $u_{l} \leq U$ on the interval $(0, \underline{U}]$, this interval is a transient region for the process. Hence, if we started this process in the interval $[0, \underline{U}]$, the limit must be 0 , and the TW-martingale implies $W^{\prime}$ must be constant on this interval-hence, the linearity of $W .{ }^{14}$

While $W_{n}^{\prime}:=W^{\prime}\left(U_{n}\right)$ is a martingale, $U_{n}$ is not: because the optimal policy gives

$$
U_{n}=(1-\delta) q h+\delta \mathbf{E}\left[U_{n+1}\right]
$$

utility drifts up or down (stochastically) according to whether $U=U_{n}$ is above or below $q h$. Intuitively, if $U>q h$, then the flow utility delivered is not enough to honor the average promised utility, so that the expected continuation utility must be even larger than $U$.

This raises the question of the initial promise $U^{*}$ : does it lie above or below $q h$, and where does the process converge to, given that it starts there? The answer, again, is provided by the TW-martingale. Indeed, $U^{*}$ is characterized by $W^{\prime}\left(U^{*}\right)=0$ (uniquely so, given strict concavity on $[\underline{U}, \mu])$. Hence,

$$
0=W^{\prime}\left(U^{*}\right)=\mathbf{P}\left[U_{\infty}=0 \mid U_{0}=U^{*}\right] W^{\prime}(0)+\mathbf{P}\left[U_{\infty}=\mu \mid U_{0}=U^{*}\right] W^{\prime}(\mu)
$$

where $W^{\prime}(0), W^{\prime}(\mu)$ are the one-sided derivatives given in the lemma. Hence,

$$
\begin{equation*}
\frac{\mathbf{P}\left[U_{\infty}=0 \mid U_{0}=U^{*}\right]}{\mathbf{P}\left[U_{\infty}=\mu \mid U_{0}=U^{*}\right]}=\frac{(c-l) / l}{(h-c) / h} \tag{1}
\end{equation*}
$$

The initial promise is chosen so as to yield this ratio of absorption probabilities at 0 and $\mu$. Remarkably, this ratio is independent of the discount factor (despite the discrete nature of the random walk, whose step size depends on $\delta!$ ). Hence, both long-run outcomes are possible, no matter how patient the players are. On the other hand, depending on parameters, $U^{*}$ can be above or below $q h$, the first-best initial promise, as is easy to check in examples. In the appendix, we show that $U^{*}$ is decreasing in the cost, as should be clear, given that the random walk $\left\{U_{n}\right\}$ only depends on $c$ via the choice of initial promise $U^{*}$, as given by (1).

We record this discussion in the following lemma.
Lemma 3 The process $\left\{U_{n}\right\}_{n=0}^{\infty}$ (with $U_{0}=U^{*}$ ) converges to 0 or $\mu$, a.s., with probabilities given by (1).

[^9]

Figure 1: Value function for $(\delta, l, h, q, c)=(.95, .40, .60, .60, .50)$.

### 3.3 Implementation

As mentioned, the optimal policy is not a token mechanism, as the number of units the agent gets is not fixed. ${ }^{15}$ Yet it admits a very simple indirect implementation in terms of a budget that can be described as follows. Let $f:=(1-\delta) \underline{U}$, and $g:=(1-\delta) \mu-f=(1-\delta) l$.

Give the agent a budget of $U^{*}$ initially. At the beginning of every round, charge him a fixed fee equal to $f$; if he asks for the item, supply it and charge a variable fee $g$ for it; increment his budget by the interest rate $\frac{1}{\delta}-1$ per round -at least, as long as it is feasible.

This scheme might become infeasible for two reasons: his budget might no longer allow him to pay $g$ for a unit that he asks for; give him then whatever fraction his budget can buy (at unit price $p$ ); or his budget might be so close to $\mu$ that it is no longer possible to pay him the interest rate on his budget; give him the excess back, independently of his report, at a conversion rate given by the price $g$ as well.

For budgets below $\underline{U}$, the agent is "in the red," and even if he does not buy a unit, his budget shrinks over time. If his budget is above $\underline{U}$, he is "in the black," and forfeiting a unit leads to a larger budget. When the budget gets above $\mu-(1-\delta)(1-q) l$, the agent "breaks the bank" and gets to $\mu$ which is an absorbing state.

[^10]This structure is somewhat reminiscent of results in the literature on optimal financial contracting (see, for instance, Biais, Mariotti, Plantin and Rochet, 2007), a literature that assumes transfers: ${ }^{16}$ in their analysis as well, one obtains (at least for some parameters) an upper absorbing boundary (where the agent gets first-best), and a lower absorbing boundary (where the project is terminated). There are several important differences, however. Most importantly, the agent is not paid in the intermediate region: promises are the only source of incentives. In our environment, the agent receives the good if his value is high, so efficiency is achieved in this intermediate region.

### 3.4 A Comparison with Token Mechanisms as in Jackson and Sonnenschein (2007)

A discussion of the relationship of our results with those in environments with transfers is relegated to Section 4.5, because the environment of Section 4 is the exact counterpart of Battaglini (2005). On the other hand, because token mechanisms are usually introduced in i.i.d. environments, we make a few observations about the connection between our results and those of Jackson and Sonnenschein (2007) here, to explain why our dynamic analysis is substantially different from the static one with many copies.

There are two conceptually distinct issues. First, are token mechanisms optimal or not? Second, is the problem static or dynamic? For the purpose of asymptotic analysis (when either the discount factor $\delta$ tends to 1 , or the number of equally weighted copies $T<\infty$ tends to infinity), the distinctions are blurred: token mechanisms are optimal in the limit, whether the problem is static or dynamic. Because the focus of Jackson and Sonnenschein is on asymptotic analysis, they focus on the static model and on the token mechanism, derive a rate of convergence for this mechanism (namely, the loss relative to the first best is of the order $\mathcal{O}(1 / \sqrt{T})$ ), and discuss that their results extend to the dynamic case. We may then cast the comparison in terms of the agent's knowledge. In Jackson and Sonnenschein, the agent is a prophet (in the sense of stochastic processes, he knows the entire realization of the process from the start), while in our environment the agent is a forecaster (the process of his reports must be predictable with respect to the realized values up to the current date).

Not only are token mechanisms asymptotically optimal whether the agent is a prophet or a forecaster, the agent's information plays no role if we restrict attention to token mechanisms,

[^11]in the binary-type environment, absent discounting. This is because, with binary values and a fixed number of units, it makes no difference whether one knows the realized sequence ahead of time. Forgoing low-value items as long as the budget does not allow all remaining units to be claimed is not costly, because later units cannot turn out to be worth even less. Similarly, accepting high-value items cannot be a mistake.

But the optimal mechanism in our environment is not a token one: a report does not only affect whether the agent obtains the current unit, it affects the total number he obtains. ${ }^{17}$ Furthermore, the optimal mechanism when the agent is a prophet is not a token one either (even in the finite undiscounted horizon case): the optimal mechanism does not simply ask the agent to select a fixed number of copies he would like, but offers him a menu that trades off the risk in getting the units he claims are low or high, and the expected number that he gets. ${ }^{18}$ This is because the agent's private information does not only pertain to whether a given unit has a high value, but to how many units are high. Token mechanisms do not elicit any information in this regard. Because the prophet has more information in this regard than the forecaster, the optimal mechanisms are distinct.

The question of how the two mechanisms compare (in terms of average efficiency loss) is therefore ambiguous a priori. Given that the prophet has more information regarding the number of high-value items, the mechanism must satisfy more incentive-compatibility constraints (which is bad for welfare), but perhaps induces a better fit between the number of units he gets and the number he should get. Indeed, it is not hard to construct examples (with $T=3$, say) where the comparison goes either way according to parameters. However, asymptotically, the comparison is clear, as the next lemma states.

Lemma 4 It holds that

$$
\left|W\left(U^{*}\right)-q(h-c)\right|=\mathcal{O}(1-\delta) .
$$

In the case of a prophetic agent, the average loss converges to zero at rate $\mathcal{O}(\sqrt{1-\delta})$.
With a prophet, the rate is no better than with token mechanisms. Indeed, token mechanisms achieve rate $\mathcal{O}(\sqrt{1-\delta})$ precisely because they do not attempt to elicit the number of high units. By the central limit theorem, this implies that a token mechanism gets it wrong by an order $\mathcal{O}(\sqrt{1-\delta})$. The lemma shows that the cost of incentive compatibility is strong enough that the optimal mechanism does hardly better, shaving off only a fraction

[^12]of this inefficiency. ${ }^{19}$ The forecaster's relative lack of information serves the principal: as he knows values only one round ahead of time, he gives it away for free until absorption; his private information regarding the number of high units being of the order $(1-\delta)$, the overall inefficiency is of the same order.

Hence, when dealing with a forecaster, unlike with a prophet, there is a real loss in using a token mechanism, as opposed to the budget mechanism described above.

## 4 The General Markov Model

We now return to the general model in which types are persistent rather than independent.
As a warm-up, consider the case of perfect persistence $\rho_{h}=\rho_{l}=0$. If types never change, there is simply no possibility for the principal to use the future allocations as an instrument to elicit truth-telling. We are back to the static problem, whose solution is either to always provide the good (if $\mu \geq c$ ), or never to do so.

This suggests that persistence plays an ambiguous role a priori. Because current types assign different probabilities of being (say) high types tomorrow, one might hope that tying the promised utility in the future to the current reports might facilitate truth-telling. On the other hand, the case of perfectly persistent types makes clear that correlation diminishes the scope for using future allocations as a "transfer": utilities might still be separable over time, but the current type affects both flow and continuation utility. A definite comparative statics is obtained in the continuous-time limit, see Section 5.1.

The techniques that served us well with independent values are no longer useful. We will not be able to rely on martingale techniques. Worse, ex ante utility is no longer a valid state variable. To understand why, note that, with independent types, an agent of a given type can evaluate his continuation utility based only on his current type, the probabilities of trade as a function of his report, and the promised utility tomorrow, as a function of his report. But if one's type today is correlated with tomorrow's type, how can the agent evaluate his continuation utility without knowing how the principal intends to implement it? This is problematic because the agent can deviate unbeknownst to the principal, in which case the continuation utility as computed by the principal, given his incorrect belief about the agent's type tomorrow, is not the same as the continuation utility under the agent's belief.

[^13]On the other hand, conditional on the agent's type tomorrow, his type today carries no information about future types, by the Markovian assumption. Hence, tomorrow's promised ex interim utilities suffice for the agent to compute his utility today, whether he deviates or not: that is, we must specify his promised utility tomorrow conditional on each of his possible report then. Of course, his type tomorrow is not observable, so we must use instead the utility he gets from reporting his type tomorrow, conditional on truthful reporting. This creates no difficulty, as on path, the agent has incentive to report truthfully his type tomorrow. Hence, he does so as well after having lied in the previous round (conditional on his current type and his previous report, his previous type does not affect the decision problem that he faces). That is, the one-shot deviation principle holds here: when a player considers lying, there is no loss in assuming that he will report truthfully tomorrow, so that the promised utility pair that we use corresponds to his actual possible continuation utilities if he plays optimally in the continuation, whether or not he reports truthfully today.

We are obviously not the first ones to point out the necessity to use as state variable the vector of ex interim utilities, given a report today, as opposed to the ex ante utility, when types are serially correlated. See Townsend (1982), Fernandes and Phelan (2000), Cole and Kocherlakota (2001), Doepke and Townsend (2006) and Zhang and Zenios (2008).

Hence, to use dynamic programming, we must carry the pair of utilities that must be delivered today as a function of the report. Still this is not enough: to evaluate the payoff to the principal, given such a pair, we must also specify his belief regarding the agent's type. Let $\phi$ denote the probability that he assigns to the high type. This belief can take only three values, depending on whether this is the initial round, or whether the previous report was high or low. Nonetheless, we treat $\phi$ as an arbitrary element in the unit interval.

Another complication arises from the fact that the principal's belief depends on the history. For this belief, the last report is a sufficient statistic.

### 4.1 The Program

As discussed, the principal's optimization program, cast as a dynamic programming problem, requires three state variables: the belief of the principal, $\phi=\mathbf{P}[v=h] \in[0,1]$, and the pair of (ex interim) utilities that the principal delivers as a function of the current report, $U_{h}, U_{l}$. The highest utility $\mu_{h}$ (resp., $\mu_{l}$ ) that can be given to a player whose type is high (resp., low), delivered by always supplying the good, solves

$$
\mu_{h}=(1-\delta) h+\delta\left(1-\rho_{h}\right) \mu_{h}+\delta \rho_{h} \mu_{l}, \quad \mu_{l}=(1-\delta) l+\delta\left(1-\rho_{l}\right) \mu_{l}+\delta \rho_{l} \mu_{h}
$$

that is,

$$
\mu_{h}=h-\frac{\delta \rho_{h}(h-l)}{1-\delta+\delta\left(\rho_{h}+\rho_{l}\right)}, \mu_{l}=l+\frac{\delta \rho_{l}(h-l)}{1-\delta+\delta\left(\rho_{h}+\rho_{l}\right)} .
$$

We note that

$$
\mu_{h}-\mu_{l}=\frac{1-\delta}{1-\delta+\delta\left(\rho_{h}+\rho_{l}\right)}(h-l)
$$

The gap between the maximum utilities as a function of the type decreases in $\delta$, vanishing as $\delta \rightarrow 1$.

A policy is now a pair $\left(p_{h}, p_{l}\right): \mathbf{R}^{2} \rightarrow[0,1]^{2}$, mapping the current utility vector $U=$ $\left(U_{h}, U_{l}\right)$ into the probability with which the good is supplied as a function of the report, and a pair $(U(h), U(l)): \mathbf{R}^{2} \rightarrow \mathbf{R}^{2}$, mapping $U$ into the promised utilities $\left(U_{h}(h), U_{l}(h)\right)$ if the report is $h$, and $\left(U_{h}(l), U_{l}(l)\right)$ if it is $l$. These definitions abuse notation, since the domain of $(U(h), U(l))$ should be those utility vectors that are feasible and incentive-compatible.

Define the function $W:\left[0, \mu_{h}\right] \times\left[0, \mu_{l}\right] \times[0,1] \rightarrow \mathbf{R} \cup\{-\infty\}$ that solves the following program, for all $U \in\left[0, \mu_{h}\right] \times\left[0, \mu_{l}\right]$, and $\phi \in[0,1]$,

$$
\begin{aligned}
W(U, \phi) & =\sup \left\{\phi\left((1-\delta) p_{h}(h-c)+\delta W\left(U(h), 1-\rho_{h}\right)\right)\right. \\
& \left.+(1-\phi)\left((1-\delta) p_{l}(l-c)+\delta W\left(U(l), \rho_{l}\right)\right)\right\},
\end{aligned}
$$

over $p_{l}, p_{h} \in[0,1]$, and $U(h), U(l) \in\left[0, \mu_{h}\right] \times\left[0, \mu_{l}\right]$ subject to promise-keeping and incentive compatibility, namely,

$$
\begin{align*}
U_{h} & =(1-\delta) p_{h} h+\delta\left(1-\rho_{h}\right) U_{h}(h)+\delta \rho_{h} U_{l}(h)  \tag{2}\\
& \geq(1-\delta) p_{l} h+\delta\left(1-\rho_{h}\right) U_{h}(l)+\delta \rho_{h} U_{l}(l) \tag{3}
\end{align*}
$$

and

$$
\begin{align*}
U_{l} & =(1-\delta) p_{l} l+\delta\left(1-\rho_{l}\right) U_{l}(l)+\delta \rho_{l} U_{h}(l)  \tag{4}\\
& \geq(1-\delta) p_{h} l+\delta\left(1-\rho_{l}\right) U_{l}(h)+\delta \rho_{l} U_{h}(h) \tag{5}
\end{align*}
$$

with the convention that $\sup W=-\infty$ whenever the feasible set is empty. Note that $W$ is concave on its domain (by linearity of the constraints in the promised utilities). An optimal policy is a map from $(U, \phi)$ into $\left(p_{h}, p_{l}, U(h), U(l)\right)$ that achieves the supremum for some $W$.

### 4.2 Complete Information

Proceeding as with independent values, we briefly derive the solution under complete information, that is, dropping (3) and (5). Write $\bar{W}$ for the resulting value function. Ignoring
promises, the efficient policy is to supply the good if and only if the type is $h$. Let $v_{h}^{*}$ (resp., $\left.v_{l}^{*}\right)$ denote the utility that a high (low) type gets under this policy. The pair $\left(v_{h}^{*}, v_{l}^{*}\right)$ satisfies

$$
v_{h}^{*}=(1-\delta) h+\delta\left(1-\rho_{h}\right) v_{h}^{*}+\delta \rho_{h} v_{l}^{*}, \quad v_{l}^{*}=\delta\left(1-\rho_{l}\right) v_{l}^{*}+\delta \rho_{l} v_{h}^{*},
$$

which gives

$$
v_{h}^{*}=\frac{h\left(1-\delta\left(1-\rho_{l}\right)\right)}{1-\delta\left(1-\rho_{h}-\rho_{l}\right)}, \quad v_{l}^{*}=\frac{\delta h \rho_{l}}{1-\delta\left(1-\rho_{h}-\rho_{l}\right)}
$$

When a high type's promised utility $U_{h}$ is in $\left[0, v_{h}^{*}\right]$, the principal supplies the good only if the type is high. Therefore, the payoff is $U_{h}(1-c / h)$. When $U_{h} \in\left(v_{h}^{*}, \mu_{h}\right]$, the principal always supplies the good if the type is high. To fulfill the promised utility, the principal also produces the good when the agent's type is low. The payoff is $v_{h}^{*}(1-c / h)+\left(U_{h}-v_{h}^{*}\right)(1-c / l)$. We proceed analogously given $U_{l}$ (notice that the two problems of delivering $U_{h}$ and $U_{l}$ are uncoupled). To sum up, $\bar{W}(U, \phi)$ is given by

$$
\begin{cases}\phi \frac{U_{h}(h-c)}{h}+(1-\phi) \frac{U_{l}(h-c)}{h} & \text { if } U \in\left[0, v_{h}^{*}\right] \times\left[0, v_{l}^{*}\right], \\ \phi \frac{U_{h}(h-c)}{h}+(1-\phi)\left(\frac{v_{l}^{*}(h-c)}{h}+\frac{\left(U_{l}-v_{l}^{*}\right)(l-c)}{l}\right) & \text { if } U \in\left[0, v_{h}^{*}\right] \times\left[v_{l}^{*}, \mu_{l}\right], \\ \phi\left(\frac{v_{h}^{*}(h-c)}{h}+\frac{\left(U_{h}-v_{h}^{*}\right)((l-c)}{l}\right)+(1-\phi) \frac{U_{l}(h-c)}{h} & \text { if } U \in\left[v_{h}^{*}, \mu_{l}\right] \times\left[0, v_{l}^{*}\right], \\ \phi\left(\frac{v_{h}^{*}(h-c)}{h}+\frac{\left(U_{h}-v_{h}^{*}\right)(l-c)}{l}\right)+(1-\phi)\left(\frac{v_{l}^{*}(h-c)}{h}+\frac{\left(U_{l}-v_{l}^{*}\right)(l-c)}{l}\right) & \text { if } U \in\left[v_{h}^{*}, \mu_{l}\right] \times\left[v_{l}^{*}, \mu_{l}\right] .\end{cases}
$$

For future purposes, it is useful to note that the derivative of $W$ (differentiable except at $U_{h}=v_{h}^{*}$ and $\left.U_{l}=v_{l}^{*}\right)$ is in the interval $[1-c / l, 1-c / h]$, as expected: the latter corresponds to the most efficient way of allocating utility, the former to the most inefficient one. In fact, $W$ is piecewise linear (a "tilted pyramid"), with a global maximum at $v^{*}=\left(v_{h}^{*}, v_{l}^{*}\right)$.

### 4.3 Feasible and Incentive-Feasible Payoffs

One difficulty with using ex interim utilities as state variables, rather than ex ante utility, is that the dimensionality of the problem increases with the cardinality of the type set. Another related difficulty is that it is not obvious what vectors of utilities are even feasible, given the incentive constraints. Promising to give all future units to the agent in case his current report is high, while giving none if this report is low is simply not incentive compatible.

The set of feasible utility pairs (that is, the largest bounded set of vectors $U$ such that (2) and (4) can be satisfied with continuation vectors in the set itself) is easy to describe. Because the two promise-keeping equations are uncoupled, it is simply the set $\left[0, \mu_{h}\right] \times\left[0, \mu_{l}\right]$ itself (as was already implicit in Section 4.2).

What is challenging is to solve for the incentive-compatible, feasible (in short, incentivefeasible) utility pairs: these are ex interim utilities for which we can find probabilities and pairs of promised utilities tomorrow that make it optimal for the agent to report his value truthfully, such that these promised utility pairs tomorrow satisfy the same property, etc.

Definition 1 The incentive-feasible set, $V \in \mathbf{R}^{2}$, is the set of ex interim utilities in round 0 that are obtained for some incentive-compatible policy.

It is standard to show that $V$ is the largest bounded set such that, for each $U \in V$, there exists $p_{h}, p_{l} \in[0,1]$ and two pairs $U(h), U(l) \in V$ solving (2)-(5). ${ }^{20}$

Our first step towards solving for the optimal mechanism is to solve for $V$. To get some intuition for its structure, let us review some of its elements. Clearly, $0 \in V, \mu:=\left(\mu_{h}, \mu_{l}\right) \in V$ : it suffices to never or always supply the unit, independently of the reports, which is incentive compatible. ${ }^{21}$ More generally, for some integer $m \geq 0$, the principal can supply the unit for the first $m$ rounds, independently of the reports, and never after. We refer to such policies as pure frontloaded policies, as they deliver a given number of units as quickly as possible. More generally, a (possibly mixed) frontloaded policy is one that randomizes over two pure frontloaded policies with consecutive integers $m, m+1$. Similarly, we define a pure backloaded policy as one that does not supply the good for the first $m$ rounds, but does afterwards, independently of the reports. (Mixed backloaded policies being defined in the obvious way.)

Suppose that we fix a backloaded and a frontloaded policy such that the high-value agent is indifferent between both. Then surely the low-value agent prefers the backloaded policy. This is because it gives him "more time" to switch from his (initial) low value to a high value. Hence, given $U_{h} \in\left(0, \mu_{h}\right)$, the utility $U_{l}$ obtained by the backloaded policy that gives $U_{h}$ to the high type is higher than the utility $U_{l}$ from the frontloaded policy that also gives $U_{h}$.

The utility pairs corresponding to backloading and frontloading are easily solved for, since they obey simple recursions. First, for $\nu \geq 0$, let

$$
\begin{align*}
\bar{u}_{h}^{\nu} & =\delta^{\nu} \mu_{h}-\delta^{\nu}(1-q)\left(\mu_{h}-\mu_{l}\right)\left(1-\kappa^{\nu}\right)  \tag{6}\\
\bar{u}_{l}^{\nu} & =\delta^{\nu} \mu_{l}+\delta^{\nu} q\left(\mu_{h}-\mu_{l}\right)\left(1-\kappa^{\nu}\right) \tag{7}
\end{align*}
$$

[^14]and set $\bar{u}^{\nu}:=\left(\bar{u}_{h}^{\nu}, \bar{u}_{l}^{\nu}\right)$. Second, for $\nu \geq 0$, let
\[

$$
\begin{align*}
\underline{u}_{h}^{\nu} & =\left(1-\delta^{\nu}\right) \mu_{h}+\delta^{\nu}(1-q)\left(\mu_{h}-\mu_{l}\right)\left(1-\kappa^{\nu}\right)  \tag{8}\\
\underline{u}_{l}^{\nu} & =\left(1-\delta^{\nu}\right) \mu_{l}-\delta^{\nu} q\left(\mu_{h}-\mu_{l}\right)\left(1-\kappa^{\nu}\right) \tag{9}
\end{align*}
$$
\]

and set $\underline{u}^{\nu}:=\left(\underline{u}_{h}^{\nu}, \underline{u}_{l}^{\nu}\right)$. The sequence $\bar{u}^{\nu}$ is decreasing (in both its arguments) as $\nu$ increases, with $\bar{u}^{0}=\mu$, with $\lim _{\nu \rightarrow \infty} \bar{u}^{\nu}=0$. Similarly, $\bar{u}^{\nu}$ is increasing, with $\underline{u}^{0}=0$ and $\lim _{\nu \rightarrow \infty} \underline{u}^{\nu}=\mu$.

Backloading is not only better than frontloading for the low-value agent, fixing the highvalue agent's utility. These policies yield the best and worst utilities. Formally,

Lemma 5 It holds that

$$
V=\operatorname{co}\left\{\bar{u}^{\nu}, \underline{u}^{\nu}: \nu \geq 0\right\} .
$$

That is, $V$ is a polygon with a countable infinity of vertices (and two accumulation points). See Figure 2 for an illustration. It is easily checked that


Figure 2: The set $V$ for parameters $\left(\delta, \rho_{h}, \rho_{l}, l, h\right)=(9 / 10,1 / 3,1 / 4,1 / 4,1)$.

$$
\lim _{\nu \rightarrow \infty} \frac{\bar{u}_{l}^{\nu+1}-\bar{u}_{l}^{\nu}}{\bar{u}_{h}^{\nu+1}-\bar{u}_{h}^{\nu}}=\lim _{\nu \rightarrow \infty} \frac{\underline{u}_{l}^{\nu+1}-\underline{u}_{l}^{\nu}}{\frac{u_{h}^{\nu+1}-\underline{u}_{h}^{\nu}}{}}=1 .
$$

When the switching time $\nu$ is large, the change in utility from incrementing it has an impact on the agent's utility that is essentially independent of his initial type. Hence, the slopes of the boundaries are less than 1 and approach 1 as $\nu \rightarrow \infty$. Because $\left(\mu_{l}-v_{l}^{*}\right) /\left(\mu_{h}-v_{h}^{*}\right)>1$, the vector $v^{*}$ is outside $V$ : for any $\phi$, the complete-information value function $\bar{W}(U, \phi)$ increases as we vary $U$ within $V$ toward its lower boundary, either horizontally or vertically. This should not be too surprising: because of private information, the low-type agent derives information rents, so that, if the high-type agent's utility were first-best, the low-type agent's utility would be too high.

It is instructive to study how the shape of $V$ varies with persistence. When $\kappa=0$ and values are independent over time, the lower type prefers to get a larger fraction (or probability) of the good tomorrow rather than today (adjusting for discounting), but has no preference over later times; and similarly for the high type. As a result, all the vertices $\left\{\bar{u}^{\nu}\right\}_{\nu=1}^{\infty}$ (resp., $\left\{\underline{u}^{\nu}\right\}_{\nu=1}^{\infty}$ ) are aligned, and $V$ is a parallelogram whose vertices are $0, \mu, \bar{u}^{1}$ and $\underline{u}^{1}$. As $\kappa$ increases, the imbalance between the types' utilities grows, and the set $V$ flattens out; in the limit of perfect persistence, the low-type agent no longer feels differently about frontloading vs. backloading, as no amount of time allows his type to change. See Figure 3.


Figure 3: Impact of Persistence, as measured by $\kappa \geq 0$.

The structure of $V$ relies on the assumption $\kappa \geq 0$ : if types were negatively correlated
over time, then frontloading and backloading wouldn't be the policies spanning the boundary of $V$. This is easily seen by considering the case in which there is perfect negative serial correlation. Then giving the unit if only if the round is odd (resp., even) favors (hurts) the low-type agent, relative to the high type. These two policies achieve extreme points of $V$, and according to whether higher or lower values of $U_{h}$ are being considered, the other boundary points combine such alternation with front- or backloading. Negative correlation thus requires a separate (though analogous) treatment, motivating our focus on $\kappa \geq 0$.

Importantly, front- and backloading are not the only ways to achieve boundary payoffs. It is not hard to see that the lower locus corresponds to those policies that (starting from this locus) assign as high a probability as possible to the good being supplied for every high report, while promising continuation utilities that make $I C_{L}$ always bind. Similarly, the upper boundary corresponds to those policies that assign as low a probability as possible to the good being supplied for low reports, while promising continuation utilities that make $I C_{H}$ always bind. Front- and backloading are representative examples in each class.

### 4.4 The Optimal Mechanism

Not every incentive-feasible utility vector is on path, given the optimal policy: no matter what the sequence of reports is, some vectors simply never arise. While it is necessary to solve for the value function and the optimal policy on the entire domain $V$, we first focus on the subset of $V$ that turns out to be relevant given the optimal initial promise and the resulting dynamics, and relegate discussion of the optimal policy for other utility vectors to the end of the section.

This subset is the lower locus - the polygonal chain spanned by pure frontloading. And the two observations from the i.i.d. case remain valid: the efficient choice is made as long as possible given feasibility, and the promises are chosen in a way that the agent is indifferent between both reports when his type is low.

To understand why such a policy yields utilities on the "frontloading" boundary (as mentioned at the end of Section 4.3), note that, because the low type is indifferent between both reports, the agent is willing to always report high, irrespective of his type. Because the principal then supplies the good, it means that, from the agent's point of view, the pair of utilities can be computed as if frontloading was the policy that was being implemented.

From the principal's point of view, however, it matters that this is not the actual policy. As in the i.i.d. case (a special case of the analysis), the payoff is higher under the efficient policy. Making the efficient choice, even if it involves delay, increases his payoff.


Figure 4: Dynamics on the lower locus.

Hence, after a high report, and as in the i.i.d. case, continuation utility goes down. ${ }^{22}$ More precisely, $U(h)$ is computed as under frontloading, as the solution to the system

$$
U_{v}=(1-\delta) v+\delta \mathbf{E}_{v}[U(h)], \quad v=l, h,
$$

where $U$ is given. Here, $\mathbf{E}_{v}[U(h)]$ is the expectation of the utility vector $U(h)$ given that the current type is $v\left(e . g\right.$., for $\left.v=h, \mathbf{E}_{v}[U(h)]=\rho_{h} U_{l}(h)+\left(1-\rho_{h}\right) U_{h}(h)\right)$.

The promise $U(l)$ does not admit such an explicit formula, as it is pinned down by $I C_{L}$ and the requirement that it lies on the lower boundary. In fact, $U(l)$ might be lower or higher than $U$ (see Figure 4) depending on where $U$ lies on the boundary. If it is high enough, $U(l)$ is higher; on the other hand, under some condition, $U(l)$ is lower than $U$ when $U$ is low enough. ${ }^{23}$ The condition has a simple geometric interpretation: if the half-open line segment $\left(0, v^{*}\right]$ intersects the boundary, ${ }^{24}$ then $U(l)$ is lower than $U$ if and only if $U$ lies below $\underline{U} .{ }^{25}$ If on the other hand, there is no such intersection, then $U(l)$ is always higher than $U$. This

[^15] Also, we set $\underline{U}=0$ if the intersection does not exist.
intersection exists if and only if
\[

$$
\begin{equation*}
\frac{h-l}{l}>\frac{1-\delta}{\delta \rho_{l}} . \tag{10}
\end{equation*}
$$

\]

Hence, $U(l)$ is higher than $U$ (for all $U$ ) if the low-type persistence is high enough, which is intuitive: utility goes down even after a low report if $U$ is so low that even the low-type agent expects to have sufficiently soon and often a high value that the efficient policy would yield too high a utility. When the low-type persistence is high, this does not happen. ${ }^{26}$ As in the i.i.d. case, the principal is able to achieve the complete-information payoff if and only if $U \leq \underline{U}$ ( or $U=\mu$ ).

We summarize this discussion with the following theorem, a special case of the next.
Theorem 2 The optimal policy consists in the constrained-efficient policy

$$
p_{l}=\max \left\{0,1-\frac{\mu_{l}-U_{l}}{(1-\delta) l}\right\}, \quad p_{h}=\min \left\{1, \frac{U_{h}}{(1-\delta) h}\right\},
$$

alongside a (specific) initial promise $U^{0}>\underline{U}$ on the lower boundary of $V$, and choices $(U(h), U(l))$ on this lower boundary such that $I C_{L}$ always binds.

While the implementation in the i.i.d. case is described in terms of a "utility budget," inspired by the use of (ex ante) utility as a state variable, the analysis of the Markov case strongly suggests the use of a more concrete metric - the number of units the agent is entitled to claim in a row, "no questions asked." The utility vectors on the boundary are parametrized by the number of rounds it takes to reach 0 under frontloading. Because of integer issues, we denote such a policy by a pair $(m, \lambda) \in\left(\mathbf{N}_{0} \cup\{\infty\}\right) \times[0,1)$ with the interpretation that with probability $\lambda$ the good is supplied for $m$ rounds, and with the complementary probability $1-\lambda$ for $m+1$ rounds, and write $U_{h}(m, \lambda), U_{l}(m, \lambda)$. If $m=\infty$, the good is always supplied, yielding utility $\mu$.

We may think of the optimal policy as follows. In a given round $m$, the agent is promised $\left(m_{n}, \lambda_{n}\right)$. If the agent asks for the unit (and this is feasible, that is, $m_{n} \geq 1$ ), the next promise ( $m_{n+1}, \lambda_{n+1}$ ), is then the solution to

$$
\begin{equation*}
\frac{U_{l}\left(m_{n}, \lambda_{n}\right)-(1-\delta) l}{\delta}=\mathbf{E}_{l}\left[U_{v_{t+1}}\left(m_{n+1}, \lambda_{n+1}\right)\right] \tag{11}
\end{equation*}
$$

where $\mathbf{E}_{l}\left[U_{v_{n+1}}\left(m_{n+1}, \lambda_{n+1}\right)\right]=\left(1-\rho_{l}\right) U_{l}\left(m_{n+1}, \lambda_{n+1}\right)+\rho_{l} U_{h}\left(m_{n+1}, \lambda_{n+1}\right)$ is the expected utility from tomorrow's promise ( $m_{n+1}, \lambda_{n+1}$ ) given that today's type is low. If $m_{n}<1$ and

[^16]the agent claims to be high, he then gets with the probability $\tilde{q}$ that solves $U_{l}\left(m_{n}, \lambda_{n}\right)-$ $\tilde{q}(1-\delta) l=0$.) On the other hand, claiming to being low simply leads to the revised promise
\[

$$
\begin{equation*}
\frac{U_{l}\left(m_{n}, \lambda_{n}\right)}{\delta}=\mathbf{E}_{l}\left[U_{v_{n+1}}\left(m_{n+1}, \lambda_{n+1}\right)\right] \tag{12}
\end{equation*}
$$

\]

provided that there exists a (finite) $m_{n+1}$ and $\lambda_{n+1} \in[0,1)$ that solve this equation. ${ }^{27}$ The policy described by (11)-(12) reduces to the one described in Section 3.3 in that case (a special case of the Markovian one). The policy described in the i.i.d. case obtains by taking expectations of these dynamics with respect to today's type.

It is perhaps surprising that the optimal policy can be solved for. Less surprising is that comparative statics are difficult to obtain by other means than numerical simulations. By scaling both $\rho_{l}$ and $\rho_{h}$ by a common factor, $p \geq 0$, one varies the persistence of the value without affecting the invariant probability $q$, and so not either the value $\mu$. Numerically, it appears a decrease in persistence (increase in $p$ ) leads to a higher payoff. When $p=0$, types never change and we are left with a static problem (for the parameters chosen here, it is then best not to provide the good). When $p$ increases, types change more rapidly, so that promised utility becomes a frictionless currency.

As mentioned, this comparative statics is merely suggested by simulations. Given that promised utility varies as a random walk with unequal step size, on a grid that is itself a polygonal chain, there is little hope to establish this result more formally here. To derive a result along these lines, see Section 5.1. Nonetheless, it might be worth pointing out that it is not persistence, but positive correlation that is detrimental. It is tempting to think that any type of persistence is bad, because it endows the agent with private information that not only pertains to today's value, but tomorrow's as well, and eliciting private information is usually costly in information economics. But conditional on his knowledge about today's type, the agent's information regarding his future type is known (unlike, say, in the case of a prophetic agent with i.i.d. values). Indeed, note that, with perfectly negatively correlated types, the complete-information payoff would be easy to achieve: offer the agent a choice between getting the good in all odd or all even rounds. Given that $\delta>l / h$ (in fact, we assumed $\delta>l / \mu)$, the low-type agent would tell the truth. Just as a lower discount rate, more negative correlation (or less positive correlation) makes future promises more potent as a way of providing incentives, as preferences misalignment is shorter-lived.

[^17]It is immediate that, given any initial choice of $U_{0} \notin \underline{V} \cup\{\mu\}$, finitely many consecutive reports of $l$ (or $h$ ) suffice for the promised utility to reach $\mu$ (or 0 ). As a result, both long-run outcomes have strictly positive probability under the optimal policy, for any optimal initial choice. By the Borel-Cantelli lemma, this implies that absorption occurs almost surely. As in the i.i.d. model, the ex ante utility, computed under the invariant distribution, is a random process that drifts upwards if and only if $q U_{l}+(1-q) U_{h} \geq q h$, as the right-hand side is the flow utility under the efficient policy. However, we are unable to derive the absorption probabilities, starting from $U_{0}$, as the Markov model admits no analogue to the TW-martingale.

### 4.5 A Comparison with Transfers as in Battaglini (2005)

As mentioned, our model can be viewed as a no-transfer counterpart of Battaglini (2005).
At first sight, the difference in results is striking. One of the main findings of Battaglini, "no distortion at the top," has no counterpart. With transfers, efficient provision occurs forever as soon as the agent reveals to be of the high type. Also, as noted, with transfers, even along the one history in which efficiency is not achieved in finite time, namely an uninterrupted string of low reports, efficiency is asymptotically approached. Here instead, as explained, we necessarily end up (with probability one) with an inefficient outcome, which can be implemented without using further reports. And both such outcomes (providing the good forever or never again) can arise. In summary, inefficiencies are frontloaded as much as possible with transfers, while here they are backloaded to the greatest extent possible.

The difference can be understood as follows. First, and importantly, Battaglini's results rely on revenue maximization being the objective function. With transfers, efficiency is trivial to achieve: simply charge $c$ whenever the good has to be supplied.

Once revenue maximization becomes the objective, the incentive constraints reverse with transfers: it is no longer the low type who would like to mimick the high type, but the high type who would like to avoid paying his entire value for the good by claiming he is a low type: to avoid this, the high type must be given information rents, and his incentive constraint becomes the binding one. Ideally, the principal would like to charge for these rents before the agent has private information, when the expected value of these rents to the agent are still common knowledge. When types are i.i.d., this poses no difficulty, and these rents can be expropriated one round ahead of time; with correlation, however, different types of the agent value these rents differently, as their likelihood of being high in the future depends on their current type. However, when considering information rents far enough in the future,
the initial type hardly affects the conditional expectation of the value of these rents, so that they can be "almost" extracted. As a result, it is in the principal's best interest to maximize the surplus and so offer a nearly efficient contract at all dates sufficiently far away.

We see that money plays two roles. First, because it is an instrument that allows to "clear" promises on the spot, without allocative distortions, it prevents the occurrence of backloaded inefficiencies -a poor substitute for money in this regard. Even if payments could not be made "in advance," this would suffice to restore efficiency if this was the objective. Another role of money, as highlighted by Battaglini, is that it allows transferring value from the agent to the principal before private information realizes, so that information rents no longer stand in the way of efficiency, at least, as far as the remote future is concerned. Hence, these future inefficiencies can be eliminated, so that inefficiencies only arise in the short run.

Perhaps a plausible intermediate case arise when money is available, but the agent is protected by limited liability, so that payments can only go one way, from the principal to the agent. The principal strives to maximize social surplus, net of the payments he makes. ${ }^{28}$ In this case, we show in appendix (see Lemma 11) that no transfers are made if (and only if) $c-l<l$. This condition can be interpreted as follows: $c-l$ is the cost to the principal of incurring one inefficiency (supplying the good when the type is low), while $l$ is the cost to the agent of forfeiting a low-unit value. Hence, if it is costlier to buy off the agent than to supply the good when the value is low, the principal prefers not to use money as an instrument ever, and to follow the optimal policy absent any money.

### 4.6 The General Solution

Theorem 2 follows from the analysis of the optimal policy on the entire domain $V$. Because only those values in $V$ along the lower boundary turn out to be relevant, the reader might elect to skip this subsection, which solves completely for the program of Section 4.1.

First, we further slice $V$ into subsets, and introduce two sequences of utility vectors to this purpose. Given $\underline{U}$, define the sequence $\left\{v^{\nu}\right\}_{\nu \geq 1}$ by

$$
v_{h}^{\nu}=\delta^{\nu}\left((1-q) \underline{U}_{l}+q \underline{U}_{h}+(1-q) \kappa^{\nu}\left(\underline{U}_{h}-\underline{U}_{l}\right)\right), v_{l}^{\nu}=\delta^{\nu}\left((1-q) \underline{U}_{l}+q \underline{U}_{h}-q \kappa^{\nu}\left(\underline{U}_{h}-\underline{U}_{l}\right)\right),
$$

and define

$$
\begin{equation*}
\underline{V}=\operatorname{co}\left\{\{0\} \cup\left\{v^{\nu}\right\}_{\nu \geq 0}\right\} . \tag{13}
\end{equation*}
$$

[^18]See Figure 5. Note that $\underline{V}$ has non-empty interior if and only if $\rho_{l}$ is sufficiently large, see (10). This set is the domain of utilities for which the complete-information payoff can be achieved, as stated next.

Lemma 6 For all $U \in \underline{V} \cup\{\mu\}$, and all $\phi$,

$$
W(U, \phi)=\bar{W}(U, \phi) .
$$

Conversely, if $U \notin \underline{V} \cup\{\mu\}$, then $W(U, \phi)<\bar{W}(U, \phi)$ for all $\phi \in(0,1)$.
Second, we define $\hat{u}^{\nu}:=\left(\hat{u}_{h}^{\nu}, \hat{u}_{l}^{\nu}\right), \nu \geq 0$, as follows:

$$
\begin{aligned}
& \hat{u}_{h}^{\nu}=\mu_{h}-(1-\delta) h-\delta^{\nu+1}\left((1-q) l+q h+(1-q) \kappa^{\nu+1}\left(\mu_{h}-\mu_{l}\right)\right), \\
& \hat{u}_{l}^{\nu}=\mu_{l}-(1-\delta) l-\delta^{\nu+1}\left((1-q) l+q h-q \kappa^{\nu+1}\left(\mu_{h}-\mu_{l}\right)\right) .
\end{aligned}
$$

We note that $\hat{u}^{0}=0$, and $\hat{u}^{\nu}$ is an increasing sequence (in both coordinates) contained in $V$, with $\lim _{\nu \rightarrow \infty} \hat{u}^{\nu}=\bar{u}^{1}$. The ordered sequence $\left\{\hat{u}^{\nu}\right\}_{\nu \geq 0}$ defines a polygonal chain $P$ that divides $V \backslash \underline{V}$ into two further subsets, $V_{t}$ and $V_{b}$, consisting of those points in $V \backslash \underline{V}$ that lie above or below $P$. It is readily verified that the points $U$ on $P$ are precisely those for which, assuming $I C_{H}$, the resulting $U(l)$ lies exactly on the lower boundary of $V$. We also let $P_{b}$, $P_{t}$ be the (closure of the) polygonal chains defined by $\left\{\underline{u}^{\nu}\right\}_{\nu \geq 0}$ and $\left\{\bar{u}^{\nu}\right\}_{\nu \geq 0}$ that correspond to the lower and upper boundaries of $V$.

We now define a policy (which as we will see is optimal), ignoring for now the choice of the initial promise.

Definition 2 For all $U \in V$, set

$$
\begin{equation*}
p_{l}=\max \left\{0,1-\frac{\mu_{l}-U_{l}}{(1-\delta) l}\right\}, \quad p_{h}=\min \left\{1, \frac{U_{h}}{(1-\delta) h}\right\}, \tag{14}
\end{equation*}
$$

and

$$
U(h) \in P_{b}, \quad U(l) \in \begin{cases}P_{b} & \text { if } U \in V_{b} \\ P_{t} & \text { if } U \in P_{t}\end{cases}
$$

Furthermore, if $U \in V_{t}, U(l)$ is chosen so that $I C_{H}$ binds.
For each continuation utility vector $U(h)$ or $U(l)$, this gives one constraint (either an incentive constraint, or the constraint that the utility vector lies on one of the boundaries). In addition to the two promise-keeping equations, this gives four constraints, which uniquely define the


Figure 5: The set $V$ and the optimal policy for $\left(\delta, \rho_{h}, \rho_{l}, l, h\right)=(9 / 10,1 / 3,1 / 4,1 / 4,1)$.
pair of points $(U(h), U(l))$. It is readily checked that the policy as well as the choices of $U(l), U(h)$ also imply that $I C_{L}$ binds for all $U \in P_{b}$.

A surprising property of this policy is its independence of the principal's belief. That is, the principal's belief about the agent's value is irrelevant to the optimal policy, given the promised utility. However, the initial choice of utility on the lower boundary depends on this belief, as does the payoff. But the monotonicity properties of the value function with respect to utilities are sufficiently strong and uniform that the constraints pin down the policy.

Figure 5 illustrates the dynamics of the optimal policy. Given any promised utility vector in $V$, the vector $\left(p_{h}, p_{l}\right)=(1,0)$ is played (unless $U$ is too close to 0 or $\mu$ ), and promised utilities depend on the report: a report of $l$ takes the utility to the right (towards higher utilities), while a report of $h$ takes it to the left and to the lower boundary. Below the polygonal chain, the $l$ report also takes us to the lower boundary (and $I C_{L}$ binds), while above it, it does not, and it is $I C_{H}$ that binds. In fact, note that if the utility vector is on the upper boundary, the continuation utility after $l$ remains there.

For completeness, we also define the subsets over which promise-keeping prevents the efficient choices $\left(p_{h}, p_{l}\right)=(1,0)$ from being made. Let $V_{h}$ be $\left\{\left(U_{h}, U_{l}\right):\left(U_{h}, U_{l}\right) \in V, U_{l} \geq \bar{u}_{l}^{1}\right\}$ and $V_{l}$ be $\left\{\left(U_{h}, U_{l}\right):\left(U_{h}, U_{l}\right) \in V, U_{h} \leq \underline{u}_{h}^{1}\right\}$. It is easily verified that $\left(p_{h}, p_{l}\right)=(1,0)$ is feasible at $U$ given promise-keeping if and only if $U \in V \backslash\left(V_{h} \cup V_{l}\right)$.

Theorem 3 Fix $U_{0} \in V$; given $U_{0}$, the policy stated above is optimal. The initial promise $U^{*}$ is in $P_{b} \cap(V \backslash \underline{V})$, with $U^{*}$ increasing in the principal's prior belief.

Furthermore, the value function $W\left(U_{h}, U_{l}, \phi\right)$ is weakly increasing in $U_{h}$ along the rays $x=\phi U_{h}+(1-\phi) U_{l}$ for any $\phi \in\left\{1-\rho_{h}, \rho_{l}\right\}$.

Given that $U^{*} \in P_{b}$, and given the structure of the optimal policy, the promised utility vector actually never leaves $P_{b}$. It is also simple to check that, as in the i.i.d. case (and with the same arguments), the (one-sided) derivative of $W$ approaches the derivative of $\bar{W}$ as either $U$ approaches $\mu$ or the set $\underline{V}$. As a result, the initial promise $U^{*}$ is strictly interior.

## 5 Extensions

Two modeling choices deserve discussion. First, we have opted for a discrete-time framework as it embeds the case of independent values -a natural starting point for which there is no counterpart in continuous time. But this comes with a price. By varying the discount factor, we both change the patience of the players and the rate at which types change, with independent values. This is not necessarily the case with Markovian types, but the analytical difficulties prevent us from deriving definitive comparative statics, a deficiency that we remedy below, by resorting to continuous time.

Second, we have assumed that the agent's value is binary. As is well known (see Battaglini and Lamba, 2014, for instance), it is difficult to make progress with more types, even with transfers, unless strong assumptions are imposed. In the i.i.d. case, this is nonetheless possible. Below, we consider the case of a continuum of types, which allows us to evaluate the robustness of our different findings.

### 5.1 Continuous Time

To make further progress, we examine the limiting stochastic process of utility and payoff as transitions are scaled according to the usual Poisson limit, when variable round length, $\Delta>0$, is taken to 0 , at the same time as the transition probabilities $\rho_{h}=\lambda_{h} \Delta, \rho_{l}=\lambda_{l} \Delta$. That is, we let $\left(v_{t}\right)_{t \geq 0}$ be a continuous-time Markov chain (by definition, a right-continuous process) with values in $\{h, l\}$, initial probability $q$ of $h$, and parameters $\lambda_{h}, \lambda_{l}>0$. Let $T_{0}$, $T_{1}, T_{2}, \ldots$, be the corresponding random times at which the value switches (setting $T_{0}=0$ if the initial state is $l$, so that, by convention, $v_{t}=l$ on any interval $\left[T_{2 k}, T_{2 k+1}\right)$ ). The initial type is $h$ with probability $q=\rho_{l} /\left(\rho_{h}+\rho_{l}\right)$.

The optimal policy defines a tuple of continuous-time processes that follow deterministic trajectories over any interval $\left[T_{2 k}, T_{2 k+1}\right)$. First, the belief $\left(\mu_{t}\right)_{t \geq 0}$ of the principal, which takes values in $\{0,1\}$. Namely, $\mu_{t}=0$ over any interval $\left[T_{2 k}, T_{2 k+1}\right)$, and $\mu_{t}=1$ otherwise. Second, the utilities of the agent $\left(U_{l, t}, U_{h, t}\right)_{t \geq 0}$, as a function of his type. Finally, the expected payoff of the principal, $\left(W_{t}\right)_{t \geq 0}$, computed according to his belief $\mu_{t}$.

The pair of processes $\left(U_{l, t}, U_{h, t}\right)_{t \geq 0}$ takes values in $V$, obtained by considering the limit (as $\Delta \rightarrow 0$ ) of the formulas for $\left\{\underline{u}^{\nu}, \bar{u}^{\nu}\right\}_{\nu \in \mathbf{N}}$. In particular, one obtains that the lower bound is given in parametric form by

$$
\begin{aligned}
\underline{u}_{h}(\tau) & =\left(1-e^{-r \tau}\right) \mu_{h}+e^{-r \tau}\left(1-e^{-\left(\lambda_{h}+\lambda_{l}\right) \tau}(1-q)\left(\mu_{h}-\mu_{l}\right)\right), \\
\underline{u}_{l}(\tau) & =\left(1-e^{-r \tau}\right) \mu_{h}-e^{-r \tau}\left(1-e^{-\left(\lambda_{h}+\lambda_{l}\right) \tau} q\left(\mu_{h}-\mu_{l}\right)\right) .
\end{aligned}
$$

where $\tau \geq 0$ can be interpreted as the requisite time for the promises to be fulfilled, under the policy that consists in producing the good regardless of the reports until that time is elapsed. Here, as before

$$
\mu=\left(h-\frac{\lambda_{h}}{\lambda_{h}+\lambda_{l}+r}(h-l), l+\frac{\lambda_{l}}{\lambda_{h}+\lambda_{l}+r}(h-l)\right)
$$

is the utility vector achieved by providing the good forever. The upper boundary is now given by

$$
\begin{aligned}
\bar{u}_{h}(\tau) & =e^{-r \tau} \mu_{h}-e^{-r \tau}\left(1-e^{-\left(\lambda_{h}+\lambda_{l}\right) \tau}(1-q)\left(\mu_{h}-\mu_{l}\right)\right), \\
\bar{u}_{l}(\tau) & =e^{-r \tau} \mu_{h}-e^{-r \tau}\left(1-e^{-\left(\lambda_{h}+\lambda_{l}\right) \tau} q\left(\mu_{h}-\mu_{l}\right)\right) .
\end{aligned}
$$

Finally, the set $\underline{V}$ is either empty or defined by those utility vectors in $V$ lying below the graph of the curve defined by

$$
\begin{aligned}
v_{h}(\tau) & =e^{-r \tau}\left((1-q) \underline{U}_{l}+q \underline{U}_{h}\right)+e^{-r \tau}\left(1-e^{-\left(\lambda_{h}+\lambda_{l}\right) \tau}(1-q)\left(\underline{U}_{h}-\underline{U}_{l}\right)\right), \\
v_{l}(\tau) & =e^{-r \tau}\left((1-q) \underline{U}_{l}+q \underline{U}_{h}\right)-e^{-r \tau}\left(1-e^{-\left(\lambda_{h}+\lambda_{l}\right) \tau} q\left(\underline{U}_{h}-\underline{U}_{l}\right)\right),
\end{aligned}
$$

where $\left(\underline{U}_{h}, \underline{U}_{l}\right)$ are the coordinates of the largest intersection of the graph of $\bar{u}=\left(\bar{u}_{h}, \bar{u}_{l}\right)$ with the line $u_{l}=\frac{\lambda_{l}}{\lambda_{l}+r} u_{h}$. It is immediate to check that $\underline{V}$ has nonempty interior iff (cf. eqrefperscon)

$$
\frac{h-l}{l}>\frac{r}{\lambda_{l}} .
$$

Hence, the complete-information payoff cannot be achieved for any utility level (aside from 0 and $\mu$ ) whenever the low state is too persistent. On the other hand, $\underline{V}$ is always non-empty when the agent is sufficiently patient.


Figure 6: Incentive-feasible set for $\left(r, \lambda_{h}, \lambda_{l}, l, h\right)=(1,10 / 4,1 / 4,1 / 4,1)$.

Figure 6 illustrates this construction. Note that the boundary of $V$ is smooth, except at 0 and $\mu$. It is also easy to check that the limit of the chain defined by $\hat{u}^{\nu}$ lies on the lower boundary: $V_{b}$ is asymptotically empty.

The great advantage of the Poisson system is that payoffs can be explicitly solved for. We sketch the details of the derivation.

How does $\tau$-the denomination of utility on the lower boundary- evolve over time? Along the lower boundary, it evolves continuously. On any interval of time over which $h$ is continuously reported, it evolves deterministically, with increments

$$
\mathrm{d} \tau_{h}:=-\mathrm{d} t .
$$

On the other hand, when $l$ is reported, the evolution is more complicated. Algebra gives that

$$
\mathrm{d} \tau_{l}:=\frac{g(\tau)}{\mu-q(h-l) e^{-\left(\lambda_{h}+\lambda_{l}\right) \tau}} \mathrm{d} t,
$$

where

$$
g(\tau):=q(h-l) e^{-\left(\lambda_{h}+\lambda_{l}\right) \tau}+l e^{r \tau}-\mu,
$$

and $\mu=q h+(1-q) l$, as before.
The increment $\mathrm{d} \tau_{l}$ is positive or negative, depending upon whether $\tau$ maps into a utility vector in $\underline{V}$ or not. If $\underline{V}$ has nonempty interior, we can identify the value of $\tau$ that is the
intersection of the critical line and the boundary; call it $\hat{\tau}$, which is simply the positive root (if any) of $g$. Otherwise, set $\hat{\tau}=0$.

The evolution of utility is not continuous for utilities that are not on the lower boundary. A high report leads to a vertical jump in the utility of the low type, down to the lower boundary. See Figure 6. This is intuitive, as by promise-keeping the utility of the high type agent cannot jump, as such an instantaneous report has only a minute impact on his flow utility. A low report, on the other leads to a drift in the type's utility.

Our goal is to derive the principal's value function. Because his belief is degenerate, except at the initial instant, we write $W_{h}(\tau)$ (resp., $W_{l}(\tau)$ ) for the payoff when (he assigns probability one to the event that) the agent's valuation is currently high (resp., low). By definition of the policy that is followed, the value functions solve the paired system of equations

$$
W_{h}(\tau)=r \mathrm{~d} t(h-c)+\lambda_{h} \mathrm{~d} t W_{l}(\tau)+\left(1-r \mathrm{~d} t-\lambda_{h} \mathrm{~d} t\right) W_{h}\left(\tau+\mathrm{d} \tau_{h}\right)+\mathcal{O}\left(\mathrm{d} t^{2}\right)
$$

and

$$
W_{l}(\tau)=\lambda_{l} \mathrm{~d} t W_{h}(\tau)+\left(1-r \mathrm{~d} t-\lambda_{l} \mathrm{~d} t\right) W_{l}\left(\tau+\mathrm{d} \tau_{l}\right)+\mathcal{O}\left(\mathrm{d} t^{2}\right)
$$

Assume for now (as will be verified) that the functions $W_{h}, W_{l}$ are twice differentiable. We then get the differential equations

$$
\left(r+\lambda_{h}\right) W_{h}(\tau)=r(h-c)+\lambda_{h} W_{l}(\tau)-W_{h}^{\prime}(\tau)
$$

and

$$
\left(r+\lambda_{l}\right) W_{l}(\tau)=\lambda_{l} W_{h}(\tau)+\frac{g(\tau)}{\mu-q(h-l) e^{-\left(\lambda_{h}+\lambda_{l}\right) \tau}} W_{l}^{\prime}(\tau),
$$

subject to the following boundary conditions. ${ }^{29}$ First, at $\tau=\hat{\tau}$, the value must coincide with the one given by the first-best payoff $\bar{W}$ on that range. That is, $W_{h}(\hat{\tau})=\bar{W}_{h}(\hat{\tau})$, and $W_{l}(\hat{\tau})=\bar{W}_{l}(\hat{\tau})$. Second, as $\tau \rightarrow \infty$, it must hold that the payoff $\mu-c$ be approached. Hence,

$$
\lim _{\tau \rightarrow \infty} W_{h}(\tau)=\mu_{h}-c, \quad \lim _{\tau \rightarrow \infty} W_{l}(\tau)=\mu_{l}-c .
$$

Despite having variable coefficients, it turns out that this system can be solved. See Section C. 1 of the appendix for the solution, based on which the next comparative statics follows.

Lemma 7 The value $W(\tau):=q W_{h}(\tau)+(1-q) W_{l}(\tau)$ decreases pointwise in persistence $1 / p$, where $\lambda_{h}=p \bar{\lambda}_{h}, \lambda_{l}=p \bar{\lambda}_{l}$, for some fixed $\bar{\lambda}_{h}, \bar{\lambda}_{l}$, with, for all $\tau$,

$$
\lim _{p \rightarrow \infty} W(\tau)=\bar{W}(\tau), \quad \lim _{p \rightarrow 0} \max _{\tau} W(\tau)=\max \{\mu-c, 0\}
$$

[^19]The proof is in Appendix C.1. Hence, persistence hurts the principal's payoff, as is intuitive: with independent types, the agent's preferences are quasilinear in promised utility, so that the only source of inefficiency derives from the bounds on this currency. When types are correlated, promised utility no longer enters independently of today's types in the agent's preferences, reducing the degree to which this can be used to provide incentives efficiently. With perfectly persistent types, there is no leeway anymore, and we are back to the inefficient static outcome. Figure 7 illustrates the value function for two levels of persistence, and compares it to the complete-information payoff evaluated along the lower locus, $\bar{W}$ (the lower envelope of three curves).

How about the agent's utility? We note that the utility of both types is increasing in $\tau$. Indeed, since a low type is always willing to claim that his value is high, we may compute his utility as the time over which he would get the good if he continuously claimed to be of the high type: this is precisely the definition of $\tau$. But persistence plays an ambiguous role on the agent's utility: indeed, perfect persistence is his favorite outcome if $\mu>c$, so that always providing the good is best in the static game. Conversely, perfect persistence is worse if $\mu<c$. Hence, persistence tends to improve the agent's situation when $\mu>c$. ${ }^{30}$ As $r \rightarrow 0$, the principal's value converges to the complete-information payoff $q(h-c)$. We conclude with a rate of convergence, without further discussion, given the comparison with Jackson and Sonnenschein (2007) made in Section 3.4.

Lemma 8 It holds that

$$
\left|\max _{\tau} W(\tau)-q(h-c)\right|=\mathcal{O}(r)
$$

### 5.2 Continuous Types

It is important to understand the role played by the assumption of two types only. To make progress, assume here that types are drawn i.i.d. from some atomless distribution $F$ with support $[\underline{v}, 1], \underline{v} \in[0,1)$, and density $f>0$ on $[\underline{v}, 1]$. Soon we specialize to power distribution $F(v)=v^{a}$ with $a \geq 1$, but this is not necessary just yet. Let $\mu=\mathbf{E}[v]$ be the expected value of the type, and so the highest promised utility. Assume that the inverse hazard rate $\lambda(v)=\frac{1-F(v)}{f(v)}$ is differentiable and such that $v \mapsto \lambda(v)-v$ is monotone. As before, we start with the benchmark of complete information.

Lemma 9 The complete-information payoff function $\bar{W}$ is strictly concave. The completeinformation policy is unique, and of the threshold type, with threshold $v^{*}$ that is continuously

[^20]

Figure 7: Value function and complete-information payoffs, as a function of $\tau$ (here, $\left(\lambda_{l}, \lambda_{h}, r, l, h, c\right)=(p / 4,10 p / 4,1,1 / 4,1,2 / 5)$ and $\left.p=1,1 / 4\right)$.
decreasing from 1 to 0 as $U$ goes from 0 to $\bar{v}$. Furthermore, given the initial promise $U$, future utility remains constant at $U$.

That is, given promised utility $U \in[0, \mu]$, there exists a threshold $v^{*}$ such that the good is provided if and only if the type is above $v^{*}$. Furthermore, utility does not evolve over time.

Returning to the case in which the agent privately observes his value, we prove that ${ }^{31}$
Theorem 4 The value function is strictly concave in $U$, continuously differentiable, and strictly below the complete-information payoff (except for $U=0, \mu$ ). Given $U \in(0, \mu)$, the optimal policy $p:[0,1] \rightarrow[0,1]$ is not a threshold policy.

Once again, we see how the absence of money affects the structure of the allocation: one might have expected, given the linearity of the agent's utility and the principal's payoff, the solution to be "bang-bang" in $p$, so that, given some value of $U$, all types above a certain threshold get the good supplied, while those below get it with probability zero. However, without transfers, incentive compatibility requires continuation utility to be distorted, and the payoff is not linear in the utility. Hence, consider a small interval of types around the

[^21]indifferent candidate threshold type. From the principal's point of view, conditional on the agent being in this interval, the outcome is a lottery over $p=0,1$, and corresponding continuation payoffs. Replacing this lottery by its expected value would leave the agent virtually indifferent, but it would certainly help the principal, because his continuation payoff is a strictly concave function of the continuation utility.

It is difficult to describe dynamics in the same level of detail as for the binary case. However, we recover the TW-martingale: $W^{\prime}$ is a bounded martingale, because, $U$-a.e.,

$$
W^{\prime}(U)=\int_{0}^{1} W^{\prime}(\mathcal{U}(U, v)) \mathrm{d} F(v)
$$

where $\mathcal{U}:[0, \mu] \times[0,1] \rightarrow[0, \bar{v}]$ is the optimal policy mapping current utility and reported type into continuation utility. Hence, because except at $U=0, \mu, \mathcal{U}(U, \cdot)$ is not constant ( $v$-a.e.), and $W$ is strictly concave, it must be that the limit is either 0 or $\mu$, and both must occur with positive probability. Hence

Lemma 10 Given any initial level $U_{0}$, the utility process $U_{n}$ converges to $\{0, \mu\}$, with both limits having strictly positive probability if $\underline{v}>0$ (If $\underline{v}=0,0$ occurs a.s.).

In appendix C.2, we explain how the optimal policy may be found using control theory, and prove the following proposition.

Proposition 1 For power distribution $F(v)=v^{a}$ with $a \geq 1$, there exists $U^{* *} \in(0, \mu)$ such that

1. for any $U<U^{* *}$, there exists $v_{1}$ such that $p(v)=0$ for $v \in\left[0, v_{1}\right]$ and $p(v)$ is strictly increasing (and continuous) when $v \in\left(v_{1}, 1\right]$. The constraint $U(1) \geq 0$ binds and the constraint $p(1) \leq 1$ does not.
2. for any $U \geq U^{* *}$, there exists $0 \leq v_{1} \leq v_{2} \leq 1$ such that $p(v)=0$ for $v \leq v_{1}, p(v)$ is strictly increasing (and continuous) when $v \in\left(v_{1}, v_{2}\right)$ and $p(v)=1$ for $v \geq v_{2}$. The constraints $U(0) \leq \mu$ and $U(1) \geq 0$ do not bind.

It is clear that indirect implementation is more difficult, as the agent is no longer making binary choices, but gets assigned the good with positive probability for some values. Hence, at the very least, the variable fee of two-part tariff that we describe must be extended to a nonlinear schedule, where the agent pays a price for each "share" of the good that he would like.

Markovian Types. Given the complexity of the problem, we see little hope for analytic results with more types once independence is dropped. We note that deriving the incentivefeasible set is a difficult task. In fact, even with three types, an explicit characterization is lacking. It is intuitively clear that frontloading is the worst policy for the low type, given some promised utility to the high type, and backloading is the best, but how about maximizing a medium type's utility, given a pair of promised utilities to the low and high type? It appears that the convex hull of utilities from frontloading and backloading policies traces out the lowest utility that a medium type can get for any such pair, but the set of incentive-feasible payoffs has full dimension: the highest utility that he can get obtains when one of his incentive constraint binds, but there are two possibilities here, according to the incentive constraint. We obtain two hypersurfaces that do not seem to admit closed-form solutions. And the analysis of the i.i.d. case suggests that the optimal policy might well follow a path of utility triples on such a boundary. One might hope that assuming that values follow a renewal process as opposed to a general Markov process might result in a lower-dimensional problem, but unfortunately we fail to see a way.

## 6 Concluding Comments

Here we discuss a few obvious extensions.

Renegotiation-Proofness. The optimal policy, as described in Sections 3 and 4, is clearly not renegotiation-proof, unlike in the case with transfers (see Battaglini, 2005): after a history of reports such that the promised utility would be zero, both agent and principal would be better off by reneging and starting afresh. There are many ways to define renegotiationproofness. Strong-renegotiation (Farrell and Maskin, 1989) would lead to a lower boundary on the utility vectors visited (unless, in case $\mu$ is sufficiently low, that it makes the relationship altogether unprofitable, so that $U^{*}=0$.) But the structure of the optimal policy can still be derived from the same observations: the low-type incentive-compatibility condition and promise keeping pin down the continuation utilities, unless a boundary is reached, whether the lower boundary (that must serve as a lower reflecting barrier) or the upper absorbing boundary $\mu$.

Public Signals. While assuming no evidence whatsoever allows to clarify how the principal can take advantage of the repetition of the allocation decision to mitigate the inefficiency that goes along with private information, there are many applications for which some statistical
evidence is available. This public signal depends on the current type, but also possibly on the action chosen by the principal. For instance, if we interpret the decision as filling a position (as in the labor example), we might get feedback on the quality of the applicant only if he is hired. If instead providing the good consists insuring the agent against a risk whose cost might be either high or low, it is when the principal fails to do so that he might find out that the agent's claim was warranted.

Incomplete Information Regarding the Process. So far, we have assumed that the agent's type is drawn from a distribution that is common knowledge. This is obviously an extreme assumption. In practice, the agent might have superior information regarding the frequency with which high values arrive. If the agent knows the distribution from the start, the revelation principle applies, and it is a matter of revisiting the analysis from Section 3, but with an incentive compatibility constraint at time 0 .

Or the agent might not have any such information either initially, but be able to learn from successive arrivals what the underlying distribution is. This is the more challenging case in which the agent himself is learning about $q$ (or more generally, the transition matrix) as time passes by. In that case, the agent's belief might be private (in case he has deviated in the past). Therefore, it is necessary to enlarge the set of reports. A mechanism is now a map from the principal's belief $\mu$ (about the agent's belief), a report by the agent of this belief, denoted by $\nu$, his report on his current type ( $h$ or $l$ ) into a decision to allocate the good or not, and the promised continuation utility. While we do not expect either token or budget mechanisms to be optimal in such environments, their simplicity and robustness suggest that they might provide valuable benchmarks.

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## A Missing Proof For Section 3

Proof of Theorem 1. Based on $P K$ and the binding $I C_{L}$, we solve for $u_{h}, u_{l}$ as a function of $p_{h}, p_{l}$ and $U$ :

$$
\begin{align*}
& u_{h}=\frac{U-(1-\delta) p_{h}(q h+(1-q) l)}{\delta}  \tag{15}\\
& u_{l}=\frac{U-(1-\delta)\left(p_{h} q(h-l)+p_{l} l\right)}{\delta} . \tag{16}
\end{align*}
$$

We want to show that an optimal policy is such that (i) either $u_{h}$ as defined in (15) equals 0 or $p_{h}=1$; and (ii) either $u_{l}$ as defined in (16) equals $\bar{v}$ or $p_{l}=0$. Write $W\left(U ; p_{h}, p_{l}\right)$ for the maximum payoff from using $p_{h}, p_{l}$ as probabilities of assigning the good, and using promised utilities as given by (15)-(16) (followed by the optimal policy from the period that follows). Substituting $u_{h}$ and $u_{l}$ into (OBJ), we get, from the fundamental theorem of calculus, for any fixed $p_{h}^{1}<p_{h}^{2}$ such that the corresponding utilities $u_{h}$ are interior,

$$
W\left(U ; p_{h}^{2}, p_{l}\right)-W\left(U ; p_{h}^{1}, p_{l}\right)=\int_{p_{h}^{1}}^{p_{h}^{2}}\left\{(1-\delta) q\left(h-c-(1-q)(h-l) W^{\prime}\left(u_{l}\right)-\bar{v} W^{\prime}\left(u_{h}\right)\right)\right\} \mathrm{d} p_{h} .
$$

This expression decreases (pointwise) in $W^{\prime}\left(u_{h}\right)$ and $W^{\prime}\left(u_{l}\right)$. Recall that $W^{\prime}(u)$ is bounded from above by $1-c / h$. Hence, plugging in the upper bound for $W^{\prime}$, we obtain that $W\left(U ; p_{h}^{2}, p_{l}\right)-W\left(U ; p_{h}^{1}, p_{l}\right) \geq 0$. It follows that there is no loss (and possibly a gain) in increasing $p_{h}$, unless feasibility prevents this. An entirely analogous reasoning implies that $W\left(U ; p_{h}, p_{l}\right)$ is nonincreasing in $p_{l}$.

It is immediate that $u_{h} \leq u_{l}$ and both $u_{h}, u_{l}$ decreases in $p_{h}, p_{l}$. Therefore, either $u_{h} \geq 0$ binds or $p_{h}$ equals 1 . Similarly, either $u_{l} \leq \bar{v}$ binds or $p_{l}$ equals 0 .

Proof of Lemma 2. We start the proof with some notation and preliminary remarks. First, given any interval $I \subset[0, \mu]$, we write $I_{h}:=\left[\frac{a-(1-\delta) \mu}{\delta}, \frac{b-(1-\delta) \mu}{\delta}\right] \cap[0, \mu]$ and $I_{l}:=$ $\left[\frac{a-(1-\delta) \underline{U}}{\delta}, \frac{b-(1-\delta) \underline{U}}{\delta}\right] \cap[0, \mu]$ where $I=[a, b]$; we also write $[a, b]_{h}$, etc. Furthermore we use the (ordered) sequence of subscripts to indicate the composition of such maps, e.g., $I_{l h}=\left(I_{l}\right)_{h}$. Finally, given some interval $I$, we write $\ell(I)$ for its length.

Second, we note that, for any interval $I \subset[\underline{U}, \bar{U}]$, identically, for $U \in I$, it holds that

$$
\begin{equation*}
W(U)=(1-\delta)(q h-c)+\delta q W\left(\frac{U-(1-\delta) \mu}{\delta}\right)+\delta(1-q) W\left(\frac{U-(1-\delta) \underline{U}}{\delta}\right) \tag{17}
\end{equation*}
$$

and hence, over this interval, it follows by differentiation that, a.e. on $I$,

$$
W^{\prime}(U)=q W^{\prime}\left(u_{h}\right)+(1-q) W^{\prime}\left(u_{l}\right) .
$$

Similarly, for any interval $I \subset[\bar{U}, \mu]$, identically, for $U \in I$,

$$
\begin{equation*}
W(U)=(1-q)\left(U-c-(U-\mu) \frac{c}{l}\right)+(1-\delta) q(\mu-c)+\delta q W\left(\frac{U-(1-\delta) \mu}{\delta}\right) \tag{18}
\end{equation*}
$$

and so a.e.,

$$
W^{\prime}(U)=-(1-q)(c / l-1)+q W^{\prime}\left(u_{h}\right) .
$$

That is, the slope of $W$ at a point (or an interval) is an average of the slopes at $u_{h}, u_{l}$, and this holds also on $[\bar{U}, \mu]$, with the convention that its slope at $u_{l}=\mu$ is given by $1-c / l$. By weak concavity of $W$, if $W$ is affine on $I$, then it must be affine on both $I_{h}$ and $I_{l}$ (with the convention that it is trivially affine at $\mu$ ). We make the following observations.

1. For any $I \subseteq(\underline{U}, \mu)$ (of positive length) such that $W$ is affine on $I, \ell\left(I_{h} \cap I\right)=\ell\left(I_{l} \cap I\right)=$ 0 . If not, then we note that, because the slope on $I$ is the average of the other two, all three must have the same slope (since two intersect, and so have the same slope). But then the convex hull of the three has the same slope (by weak concavity). We thus obtain an interval $I^{\prime}=\operatorname{co}\left\{I_{l}, I_{h}\right\}$ of strictly greater length (note that $\ell\left(I_{h}\right)=\ell(I) / \delta$, and similarly $\ell\left(I_{l}\right)=\ell(I) / \delta$ unless $I_{l}$ intersects $\mu$ ). It must then be that $I_{h}^{\prime}$ or $I_{l}^{\prime}$ intersect $I$, and we can repeat this operation. This contradicts the fact the slope of $W$ on $[0, \bar{U}]$ is $(1-c / h)$, yet $W(\mu)=\mu-c$.
2. It follows that there is no interval $I \subseteq[\underline{U}, \mu]$ on which $W$ has slope $(1-c / h)$ (because then $W$ would have this slope on $I^{\prime}:=\operatorname{co}\{\{\underline{U}\} \cup I\}$, and yet $I^{\prime}$ would intersect $I_{l}^{\prime}$.) Similarly, there cannot be an interval $I \subseteq[\underline{U}, \mu]$ on which $W$ has slope $1-c / l$.
3. It immediately follows from 2 that $W<\bar{W}$ on $(\underline{U}, \mu)$ : if there is a $U \in(\underline{U}, \mu)$ such that $W(U)=\bar{W}(U)$, then by concavity again (and the fact that the two slopes involved are the two possible values of the slope of $\bar{W}), W$ must either have slope $(1-c / h)$ on $[0, U]$, or $1-c / l$ on $[U, \mu]$, both being impossible.
4. Next, suppose that there exists an interval $I \subset[\underline{U}, \mu)$ of length $\varepsilon>0$ such that $W$ is affine on $I$. There might be many such intervals; consider the one with the smallest lower extremity. Furthermore, without loss, given this lower extremity, pick $I$ so that it has maximum length, that $W$ is affine on $I$, but on no proper superset of $I$. Let $I:=[a, b]$. We claim that $I_{h} \in[0, \underline{U}]$. Suppose not. Note that $I_{h}$ cannot overlap with $I$ (by point 1 ). Hence, either $I_{h}$ is contained in $[0, \underline{U}]$, or it is contained in $[\underline{U}, a]$, or $\underline{U} \in(a, b)_{h}$. This last possibility cannot occur, because $W$ must be affine on $(a, b)_{h}$, yet the slope on $\left(a_{h}, \underline{U}\right)$ is equal to $(1-c / h)$, while by point 2 it must be strictly less on $\left(\underline{U}, b_{h}\right)$. It cannot be contained in $[\underline{U}, a]$, because $\ell\left(I_{h}\right)=\ell(I) / \delta>\ell(I)$, and this would contradict the hypothesis that $I$ was the lowest interval in $[\underline{U}, \mu]$ of length $\varepsilon$ over which $W$ is affine.
We next observe that $I_{l}$ cannot intersect $I$. Assume $b \leq \bar{U}$. Hence, we have that $I_{l}$ is an interval over which $W$ is affine, and such that $\ell\left(I_{l}\right)=\ell(I) / \delta$. Let $\varepsilon^{\prime}:=\ell(I) / \delta$.

By the same reasoning as before, we can find $I^{\prime} \subset[\underline{U}, \mu)$ of length $\varepsilon^{\prime}>0$ such that $W$ is affine on $I^{\prime}$, and such that $I_{h}^{\prime} \subset[0, \bar{U}]$. Repeating the same argument as often as necessary, we conclude that there must be an interval $J \subset[\underline{U}, \mu)$ such that (i) $W$ is affine on $J, J=\left[a^{\prime}, b^{\prime}\right]$, (ii) $b^{\prime} \geq \bar{U}$, there exists no interval of equal or greater length in $[\underline{U}, \mu)$ over which $W$ would be affine. By the same argument yet again, $J_{h}$ must be contained in $[0, \underline{U}]$. Yet the assumption that $\delta>1 / 2$ is equivalent to $\bar{U}_{h}>\underline{U}$, and so this is a contradiction. Hence, there exists no interval in $(\underline{U}, \mu)$ over which $W$ is affine, and so $W$ must be strictly concave.

This concludes the proof.
Differentiability follows from an argument that follows Benveniste and Scheinkman (1979), using some induction. We note that $W$ is differentiable on $(0, \underline{U})$. Fix $U>\underline{U}$ such that $U_{h} \in(0, \underline{U})$. Consider the following perturbation of the optimal policy. Fix $\varepsilon *(p-\bar{p})^{2}$, for some $\bar{p} \in(0,1)$ to be determined. With probability $\epsilon>0$, the report is ignored, the good is supplied with probability $p \in[0,1]$ and the next value is $U_{l}$ (Otherwise, the optimal policy is implemented). Because this event is independent of the report, the IC constraints are still satisfied. Note that, for $p=0$, this yields a strictly lower utility than $U$ to the agent, while it yields a strictly higher utility for $p=1$. As it varies continuously, there is some critical value -defined as $\bar{p}$ - that makes the agent indifferent between both policies. By varying $p$, we may thus generate all utilities within some interval $(U-\nu, U+\nu)$, for some $\nu>0$, and the payoff $\tilde{W}$ that we obtain in this fashion is continuously differentiable in $U^{\prime} \in(U-\nu, U+\nu)$. It follows that the concave function $W$ is minimized by a continuously differentiable function $\tilde{W}$-hence, it must be as well.

Proof of Lemma 4. We first consider the forecaster. We will rely on Lemma 8 from the continuous-time (Markovian) version of the game defined in Section 5.1. Specifically, consider a continuous-time model in which random shocks arrive according to a Poisson process at rate $\lambda$. Conditional on a shock, the agent's value is $h$ with probability $q$ and $l$ with the complementary probability. Both the shocks' arrivals and the realized values are the agent's private information. This is the same model as in Subsection 5.1 where $\lambda_{h}=\lambda(1-q), \lambda_{l}=\lambda q$. The principal's payoff $W$ is the same as in Proposition 2. Let $W^{*}$ denote the principal's payoff if the shocks' arrival times are publicly observed. Since the principal benefits from more information, his payoff weakly increases $W^{*} \geq W$. (The principal is guaranteed $W$ by implementing the continuous-time limit of the policy specified in Theorem 2.) Given that both players are risk neutral, the model with random public arrivals is the same as the model in which shocks arrive at fixed intervals, $t=1 / \lambda, 2 / \lambda, 3 / \lambda, \ldots$ This is effectively the discrete-
time model with i.i.d. values in which the round length is $\Delta=1 / \lambda$ and the discount factor is $\delta=e^{-\frac{r}{\lambda}}$. Given that the loss is of the order $\mathcal{O}(r / \lambda)$ in the continuous-time private-shock model, the loss in the discrete-time i.i.d. model is of smaller order than $\mathcal{O}(1 /(1-\delta))$.

We now consider the prophet. We divide the analysis in three stages. In the first two, we consider a fixed horizon $2 N+1$ and no discounting, as is usual. Let us start with the simplest case: a fixed number of copies $2 N+1$, and $q=1 / 2 .{ }^{32}$ Suppose that we relax the problem (so as to get a lower bound on the inefficiency). The number $m=0, \ldots, 2 N+1$, of high copies is drawn, and the information set $\{(m, 2 N+1-m),(2 N+1-m, m)\}$ is publicly revealed. That is, it is disclosed whether there are $m$ high copies, of $N-m$ high copies (but nothing else).

The optimal mechanism consists of the collection of optimal mechanisms for each information set. We note that, because $q=1 / 2$, both elements in the information set are equally likely. Hence, fixing $\{(m, 2 N+1-m),(2 N+1-m, m)\}$, with $m<N$, it must minimize the inefficiency

$$
\min _{p_{0}, p_{1}, p_{2}}\left(1-p_{0}\right) m(h-c)+(2 N+1-2 m) \frac{\left(1-p_{1}\right)(h-c)+p_{1}(c-l)}{2}+p_{2} m(c-l),
$$

where $p_{0}, p_{1}, p_{2}$ are in $[0,1]$. To understand this expression, we note that it is common knowledge that at least $m$ units are high (hence, providing them with probability $p_{0}$ reduces the inefficiency $m(h-c)$ from these. It is also known that $m$ are low, which if provided (with probability $p_{2}$ ) leads to inefficiency $m(c-l)$ and finally there are $2 N+1-2 m$ units that are either high or low, and the choice $p_{1}$ in this respect implies one or the other inefficiency. This program is already simplified, as $p_{0}, p_{1}, p_{2}$ should be a function of the report (whether the state is $(m, 2 N+1-m)$ or $(2 N+1-m, m))$ subject to incentive-compatibility, but it is straightforward that both IC constraints bind and lead to the same choice of $p_{0}, p_{1}, p_{2}$ for both messages. In fact, it is also clear that $p_{0}=1$ and $p_{2}=0$, so for each information set, the optimal choice is given by the minimizer of

$$
(2 N+1-2 m) \frac{\left(1-p_{1}\right)(h-c)+p_{1}(c-l)}{2} \geq(2 N+1-2 m) \kappa,
$$

where $\kappa=\min \{h-c, c-l\}$. Hence, the inefficiency is minimized by (adding up over all information sets)

$$
\sum_{m=0}^{N}\binom{2 N+1}{m}\left(\frac{1}{2}\right)^{2 N+1}(2 N+1-2 m) \kappa=\frac{\Gamma\left(N+\frac{3}{2}\right)}{\sqrt{\pi} \Gamma(N+1)} \kappa \rightarrow \frac{\sqrt{2 N+1}}{\sqrt{2 \pi}} \kappa
$$

[^22]We now move on to the case where $q \neq 1 / 2$. Without loss of generality, assume $q>1 / 2$. Consider the following public disclosure rule. Given the realized draw of high and lows, for any high copy, Nature publicly reveals it with probability $\lambda=2-1 / q$. Low copies are not revealed. Hence, if a copy is not revealed, the principal's posterior belief that it is high is

$$
\frac{q(1-\lambda)}{q(1-\lambda)+(1-q)}=\frac{1}{2}
$$

Second, Nature reveals among the undisclosed balls (say, $N^{\prime}$ of those) whether the number of highs is $m$ or $N^{\prime}-m$, namely it discloses the information set $\left\{\left(m, N^{\prime}-m\right),\left(N^{\prime}-m, m\right)\right\}$, as before. Then the agent makes a report, etc. Conditional on all publicly revealed information, and given that both states are equally likely, the principal's optimal rule is again to pick a probability $p_{1}$ that minimizes

$$
\left(N^{\prime}-2 m\right) \frac{\left(1-p_{1}\right)(h-c)+p_{1}(c-l)}{2} \geq\left(N^{\prime}-2 m\right) \kappa .
$$

Hence, the total inefficiency is

$$
\sum_{m=0}^{2 N+1}\binom{2 N+1}{m} q^{m}(1-q)^{2 N+1-m}\left(\sum_{k=0}^{m}\binom{m}{k} \lambda^{k}(1-\lambda)^{m-k}|2 N+1-k-2(m-k)|\right) \kappa,
$$

since with $k$ balls revealed, $N^{\prime}=2 N+1-k$, and the uncertainty concerns whether there are (indeed) $m-k$ high values or low values. Alternatively, because the number of undisclosed copies is a compound Bernoulli, it is a Bernoulli random variable as well with parameter $q \lambda$, and so we seek to compute

$$
\frac{1}{\sqrt{2 N+1}} \sum_{m=0}^{2 N+1}\binom{2 N+1}{m}(q \lambda)^{m}(1-q \lambda)^{N+1-m} \frac{\Gamma\left(N-m+\frac{3}{2}\right)}{\sqrt{\pi} \Gamma(N-m+1)} \kappa .
$$

We note that

$$
\begin{aligned}
& \lim _{N \rightarrow \infty} \frac{1}{\sqrt{2 N+1}} \sum_{m=0}^{2 N+1}\binom{2 N+1}{m}(q \lambda)^{m}(1-q \lambda)^{N+1-m} \frac{\Gamma\left(N-m+\frac{3}{2}\right)}{\sqrt{\pi} \Gamma(N-m+1)} \\
= & \lim _{N \rightarrow \infty} \sum_{m=0}^{2 N+1}\binom{2 N+1}{m}(q \lambda)^{m}(1-q \lambda)^{N+1-m} \frac{\sqrt{2 N-1-m}}{2 \sqrt{N \pi}} \\
= & \sup _{\alpha>0} \lim _{N \rightarrow \infty} \sum_{m=0}^{2 N+1}\binom{2 N+1}{m}(q \lambda)^{m}(1-q \lambda)^{N+1-m} \frac{\sqrt{2 N-1-(2 N+1) q \lambda(1+\alpha)}}{2 \sqrt{N \pi}} \\
= & \sup _{\alpha>0} \frac{\sqrt{1-(1+\alpha) q \lambda}}{\sqrt{2 \pi}}=\frac{\sqrt{1-q \lambda}}{\sqrt{2 \pi}}=\frac{\sqrt{1-q}}{\sqrt{\pi}},
\end{aligned}
$$

hence the inefficiency converges to

$$
\sqrt{2 N+1} \frac{\sqrt{1-q}}{\sqrt{\pi}} \kappa .
$$

Third, we consider the case of discounting. Note that, because the principal can always treat items separately, facing a problem with $k$ i.i.d. copies, whose value $l, h$ is scaled by a factor $1 / k$ (along with the cost) is worth at least as much as one copy with a weight 1 . Hence, if say, $\delta^{m}=2 \delta^{k}$, then modifying the discounted problem by replacing the unit with weight $\delta^{m}$ by two i.i.d. units with weight $\delta^{k}$ each makes the principal better off. Hence, we fix some small $\alpha>0$, and consider $N$ such that $\delta^{N}=\alpha$, i.e., $N=\ln \alpha / \ln \delta$. The principal's payoff is also increased if the values of all units after the $N$-th one are revealed for free. Hence, assume as much. Replacing each copy $k=1, \ldots, N$ by $\left\lfloor\delta^{k} / \delta^{N}\right\rfloor$ i.i.d. copies each with weight $\delta^{N}$ gives us as lower bound to the loss to the principal

$$
\sup _{\alpha} \frac{\delta^{N}}{\sqrt{\sum_{k=1}^{N}\left\lfloor\delta^{k} / \delta^{N}\right\rfloor}},
$$

and the right-hand side tends to a limit in excess of $\frac{1}{2 \sqrt{1-\delta}}$ (use $\alpha=1 / 2$ for instance).

## B Missing Proof For Section 4

Proof of Lemma 5. Let $W$ denote the set $\operatorname{co}\left\{\bar{u}^{\nu}, \underline{u}^{\nu}: \nu \geq 0\right\}$. The point $\bar{u}^{0}$ is supported by $\left(p_{h}, p_{l}\right)=(1,1), U(h)=U(l)=\left(\mu_{h}, \mu_{l}\right)$. For $\nu \geq 1, \bar{u}^{\nu}$ is supported by $\left(p_{h}, p_{l}\right)=$ $(0,0), U(h)=U(l)=\bar{u}^{\nu-1}$. The point $\underline{u}^{0}$ is supported by $\left(p_{h}, p_{l}\right)=(0,0), U(h)=U(l)=$ $(0,0)$. For $\nu \geq 1, \underline{u}^{\nu}$ is supported by $\left(p_{h}, p_{l}\right)=(1,1), U(h)=U(l)=\underline{u}^{\nu-1}$. Therefore, we have $W \subset \mathcal{B}(W)$. This implies that $\mathcal{B}(W) \subset V$.

We define four sequences as follows. First, for $\nu \geq 0$, let

$$
\begin{aligned}
& \bar{w}_{h}^{\nu}=\delta^{\nu}\left(1-\kappa^{\nu}\right)(1-q) \mu_{l}, \\
& \bar{w}_{l}^{\nu}=\delta^{\nu}\left(1-q+\kappa^{\nu} q\right) \mu_{l},
\end{aligned}
$$

and set $\bar{w}^{\nu}=\left(\bar{w}_{h}^{\nu}, \bar{w}_{l}^{\nu}\right)$. Second, for $\nu \geq 0$, let

$$
\begin{aligned}
\underline{w}_{h}^{\nu} & =\mu_{h}-\delta^{\nu}\left(1-\kappa^{\nu}\right)(1-q) \mu_{l}, \\
\underline{w}_{l}^{\nu} & =\mu_{l}-\delta^{\nu}\left(1-q+\kappa^{\nu} q\right) \mu_{l},
\end{aligned}
$$

and set $\underline{w}^{\nu}=\left(\underline{w}_{h}^{\nu}, \underline{w}_{l}^{\nu}\right)$. For any $\nu \geq 1, \bar{w}^{\nu}$ is supported by $\left(p_{h}, p_{l}\right)=(0,0), U(h)=U(l)=$ $\bar{w}^{\nu-1}$, and $\underline{w}^{\nu}$ is supported by $\left(p_{h}, p_{l}\right)=(1,1), U(h)=U(l)=\underline{w}^{\nu-1}$. The sequence $\bar{w}^{\nu}$ starts
at $\bar{w}^{0}=\left(0, \mu_{l}\right)$ with $\lim _{\nu \rightarrow \infty} \bar{w}^{\nu}=0$. Similarly, $\underline{w}^{\nu}$ starts at $\underline{w}^{0}=\left(\mu_{h}, 0\right)$ and $\lim _{\nu \rightarrow \infty} \underline{w}^{\nu}=\mu$. We define a set sequence as follows:

$$
W^{\nu}=\operatorname{co}\left(\left\{\bar{u}^{k}, \underline{u}^{k}: 0 \leq k \leq \nu\right\} \cup\left\{\bar{w}^{\nu}, \underline{w}^{\nu}\right\}\right) .
$$

It is obvious that $V \subset \mathcal{B}\left(W^{0}\right) \subset W^{0}$. To prove that $V=W$, it suffices to show that $W^{\nu}=\mathcal{B}\left(W^{\nu-1}\right)$ and $\lim _{\nu \rightarrow \infty} W^{\nu}=W$.

For any $\nu \geq 1$, we define the supremum score in direction $\left(\lambda_{1}, \lambda_{2}\right)$ given $W^{\nu-1}$ as $K\left(\left(\lambda_{1}, \lambda_{2}\right), W^{\nu-1}\right)=\sup _{p_{h}, p_{l}, U(h), U(l)}\left(\lambda_{1} U_{h}+\lambda_{2} U_{l}\right)$, subject to (2)-(5), $p_{h}, p_{l} \in[0,1]$, and $U(h), U(l) \in W^{\nu-1}$. The set $\mathcal{B}\left(W^{\nu-1}\right)$ is given by

$$
\bigcap_{\left(\lambda_{1}, \lambda_{2}\right)}\left\{\left(U_{h}, U_{l}\right): \lambda_{1} U_{h}+\lambda_{2} U_{l} \leq K\left(\left(\lambda_{1}, \lambda_{2}\right), W^{\nu-1}\right)\right\}
$$

Without loss of generality, we focus on directions $(1,-\lambda)$ and $(-1, \lambda)$ for all $\lambda \geq 0$. We define three sequences of slopes as follows:

$$
\begin{aligned}
& \lambda_{1}^{\nu}=\frac{(1-q)(\delta \kappa-1) \kappa^{\nu}\left(\mu_{h}-\mu_{l}\right)-(1-\delta)\left(q \mu_{h}+(1-q) \mu_{l}\right)}{q(1-\delta \kappa) \kappa^{\nu}\left(\mu_{h}-\mu_{l}\right)-(1-\delta)\left(q \mu_{h}+(1-q) \mu_{l}\right)} \\
& \lambda_{2}^{\nu}=\frac{1-(1-q)\left(1-\kappa^{\nu}\right)}{q\left(1-\kappa^{\nu}\right)} \\
& \lambda_{3}^{\nu}=\frac{(1-q)\left(1-\kappa^{\nu}\right)}{q \kappa^{\nu}+(1-q)} .
\end{aligned}
$$

It is easy to verify that

$$
\lambda_{1}^{\nu}=\frac{\bar{u}_{h}^{\nu}-\bar{u}_{h}^{\nu+1}}{\bar{u}_{l}^{\nu}-\bar{u}_{l}^{\nu+1}}=\frac{\underline{u}_{h}^{\nu}-\underline{u}_{h}^{\nu+1}}{\underline{u}_{l}^{\nu}-\underline{u}_{l}^{\nu+1}}, \quad \lambda_{2}^{\nu}=\frac{\bar{u}_{h}^{\nu}-\bar{w}_{h}^{\nu}}{\bar{u}_{l}^{\nu}-\bar{w}_{l}^{\nu}}=\frac{\underline{u}_{h}^{\nu}-\underline{w}_{h}^{\nu}}{\underline{u}_{l}^{\nu}-\underline{w}_{l}^{\nu}}, \quad \lambda_{3}^{\nu}=\frac{\bar{w}_{h}^{\nu}-0}{\bar{w}_{l}^{\nu}-0}=\frac{\underline{w}_{h}^{\nu}-\mu_{h}}{\underline{w}_{l}^{\nu}-\mu_{l}} .
$$

When $\left(\lambda_{1}, \lambda_{2}\right)=(-1, \lambda)$, the supremum score as we vary $\lambda$ is

$$
K\left((-1, \lambda), W^{\nu-1}\right)= \begin{cases}(-1, \lambda) \cdot(0,0) & \text { if } \lambda \in\left[0, \lambda_{3}^{\nu}\right] \\ (-1, \lambda) \cdot \bar{w}^{\nu} & \text { if } \lambda \in\left[\lambda_{3}^{\nu}, \lambda_{2}^{\nu}\right] \\ (-1, \lambda) \cdot \bar{u}^{\nu} & \text { if } \lambda \in\left[\lambda_{2}^{\nu}, \lambda_{1}^{\nu-1}\right] \\ (-1, \lambda) \cdot \bar{u}^{\nu-1} & \text { if } \lambda \in\left[\lambda_{1}^{\nu-1}, \lambda_{1}^{\nu-2}\right] \\ \cdots & \\ (-1, \lambda) \cdot \bar{u}^{0} & \text { if } \lambda \in\left[\lambda_{1}^{0}, \infty\right)\end{cases}
$$

Similarly, when $\left(\lambda_{1}, \lambda_{2}\right)=(1,-\lambda)$, we have

$$
K\left((1,-\lambda), W^{\nu-1}\right)= \begin{cases}(1,-\lambda) \cdot\left(\mu_{h}, \mu_{l}\right) & \text { if } \lambda \in\left[0, \lambda_{3}^{\nu}\right] \\ (1,-\lambda) \cdot \underline{w}^{\nu} & \text { if } \lambda \in\left[\lambda_{3}^{\nu}, \lambda_{2}^{\nu}\right] \\ (1,-\lambda) \cdot \underline{u}^{\nu} & \text { if } \lambda \in\left[\lambda_{2}^{\nu}, \lambda_{1}^{\nu-1}\right] \\ (1,-\lambda) \cdot \underline{u}^{\nu-1} & \text { if } \lambda \in\left[\lambda_{1}^{\nu-1}, \lambda_{1}^{\nu-2}\right] \\ \cdots & \\ (1,-\lambda) \cdot \underline{u}^{0} & \text { if } \lambda \in\left[\lambda_{1}^{0}, \infty\right)\end{cases}
$$

Therefore, we have $W^{\nu}=\mathcal{B}\left(W^{\nu-1}\right)$. Note that this method only works when parameters are such that $\lambda_{3}^{\nu} \leq \lambda_{2}^{\nu} \leq \lambda_{1}^{\nu-1}$ for all $\nu \geq 1$. If $\rho_{l} /\left(1-\rho_{h}\right) \geq l / h$, the proof stated above applies. Otherwise, the following proof applies.

We define four sequences as follows. First, for $0 \leq m \leq \nu$, let

$$
\begin{aligned}
& \bar{w}_{h}(m, \nu)=\delta^{\nu-m}\left(q \mu_{h}\left(1-\delta^{m}\right)+(1-q) \mu_{l}\right)-(1-q)(\delta \kappa)^{\nu-m}\left(\mu_{h}\left((\delta \kappa)^{m}-1\right)+\mu_{l}\right), \\
& \bar{w}_{l}(m, \nu)=\delta^{\nu-m}\left(q \mu_{h}\left(1-\delta^{m}\right)+(1-q) \mu_{l}\right)+q(\delta \kappa)^{\nu-m}\left(\mu_{h}\left((\delta \kappa)^{m}-1\right)+\mu_{l}\right),
\end{aligned}
$$

and set $\bar{w}(m, \nu)=\left(\bar{w}_{h}(m, \nu), \bar{w}_{l}(m, \nu)\right)$. Second, for $0 \leq m \leq \nu$, let
$\underline{w}_{h}(m, \nu)=\frac{(1-q) \delta^{\nu} \kappa^{\nu}\left(\mu_{h}\left(\delta^{m} \kappa^{m}-1\right)+\mu_{l}\right)+\kappa^{m}\left(\mu_{h} \delta^{m}-\delta^{\nu}\left(q \mu_{h}\left(1-\delta^{m}\right)+(1-q) \mu_{l}\right)\right)}{\delta^{m} \kappa^{m}}$,
$\underline{w}_{l}(m, \nu)=\frac{-q \delta^{\nu} \kappa^{\nu}\left(\mu_{h}\left(\delta^{m} \kappa^{m}-1\right)+\mu_{l}\right)+\kappa^{m}\left(\mu_{l} \delta^{m}-\delta^{\nu}\left(q \mu_{h}\left(1-\delta^{m}\right)+(1-q) \mu_{l}\right)\right)}{\delta^{m} \kappa^{m}}$,
and set $\underline{w}(m, \nu)=\left(\underline{w}_{h}(m, \nu), \underline{w}_{l}(m, \nu)\right)$. Fixing $\nu$, the sequence $\bar{w}(m, \nu)$ is increasing (in both its arguments) as $m$ increases, with $\lim _{\nu \rightarrow \infty} \bar{w}(\nu-m, \nu)=\bar{u}^{m}$. Similarly, fixing $\nu$, $\underline{w}(m, \nu)$ is decreasing as $m$ increases, $\lim _{\nu \rightarrow \infty} \underline{w}(\nu-m, \nu)=\underline{u}^{m}$.

Let $\bar{W}(\nu)=\{\bar{w}(m, \nu): 0 \leq m \leq \nu\}$ and $\underline{W}(\nu)=\{\underline{w}(m, \nu): 0 \leq m \leq \nu\}$. We define a set sequence as follows:

$$
W(\nu)=\operatorname{co}\left(\left\{(0,0),\left(\mu_{h}, \mu_{l}\right)\right\} \cup \bar{W}(\nu) \cup \underline{W}(\nu)\right) .
$$

Since $W(0)$ equals $\left[0, \mu_{h}\right] \times\left[0, \mu_{l}\right]$, it is obvious that $V \subset \mathcal{B}(W(0)) \subset W(0)$. To prove that $V=W:=\operatorname{co}\left\{\bar{u}^{\nu}, \underline{u}^{\nu}: \nu \geq 0\right\}$, it suffices to show that $W(\nu)=\mathcal{B}(W(\nu-1))$ and $\lim _{\nu \rightarrow \infty} W(\nu)=W$. The rest of the proof is similar to the first part and hence omitted.

Proof of Lemma 6. It will be useful in this proof and those that follows to define the operator $\mathcal{B}_{i j}, i, j=0,1$. Given an arbitrary $A \subset\left[0, \mu_{h}\right] \times\left[0, \mu_{l}\right]$, let
$\mathcal{B}_{i j}(A):=\left\{\left(U_{h}, U_{l}\right) \in\left[0, \mu_{h}\right] \times\left[0, \mu_{l}\right]: U(h) \in A, U(l) \in A\right.$ solving (2)-(5) for $\left.\left(p_{h}, p_{l}\right)=(i, j)\right\}$,
and similarly $\mathcal{B}_{i} \cdot(A), \mathcal{B}_{\cdot j}(A)$ when only $p_{h}$ or $p_{l}$ is constrained.
The first step is to compute $V_{0}$, the largest set such that $V_{0} \subset \mathcal{B}_{0}\left(V_{0}\right)$. Plainly, this is a proper subset of $V$, because any promise $U_{l} \in\left(\delta \rho_{l} \mu_{h}+\delta\left(1-\rho_{l}\right) \mu_{l}, \mu_{l}\right]$ requires that $p_{l}$ be strictly positive.

Note that the sequence $\left\{v^{\nu}\right\}$ solves the system of equations, for all $\nu \geq 1$ :

$$
\left\{\begin{array}{l}
v_{h}^{\nu+1}=\delta\left(1-\rho_{h}\right) v_{h}^{\nu}+\delta \rho_{h} v_{l}^{\nu} \\
v_{l}^{\nu+1}=\delta\left(1-\rho_{l}\right) v_{l}^{\nu}+\delta \rho_{l} v_{h}^{\nu}
\end{array}\right.
$$

and $v_{l}^{1}=v_{l}^{0}$ (From $v_{l}^{1}=v_{l}^{0}$ and the second equation for $\nu=0$, we obtain that $v^{0}$ lies on the line $U_{l}=\frac{\delta \rho_{l}}{1-\delta\left(1-\rho_{l}\right)} U_{h}$.) In words, the utility vector $v^{\nu+1}$ obtains by setting $p_{h}=p_{l}=0$, choosing as a continuation payoff vector $U(l)=v^{\nu}$, and assuming that $I C_{H}$ binds (so that the high type's utility can be derived from the report $l$ ). To prove that these vectors are incentive feasible using such a scheme, it remains to exhibit $U(h)$ and show that it satisfies $I C_{L}$. In addition, we must argue that $U(h) \in \mu$. We prove by construction. Pick any $v^{\nu}$ such that $\nu \geq 1$. Once we fix a $p_{h} \in[0,1], P K_{H}$ requires that $U(h)$ must lie on the line $\delta\left(1-\rho_{h}\right) U_{h}(h)+\delta \rho_{h} U_{l}(h)=v_{h}^{\nu}-\delta p_{h} h$. There exists a unique $p_{h}$, denoted $p_{h}^{\nu}$, such that $v^{\nu}$ lies on the same line as $U(h)$ does, that is

$$
\delta\left(1-\rho_{h}\right) U_{h}(h)+\delta \rho_{h} U_{l}(h)=v_{h}^{\nu}-\delta p_{h}^{\nu} h=\delta\left(1-\rho_{h}\right) v_{h}^{\nu}+\delta \rho_{h} v_{l}^{\nu} .
$$

It is easy to verify that

$$
p_{h}^{\nu}=\delta^{\nu}\left(1-(1-q)\left(1-\kappa^{\nu}\right)\right) \frac{v_{h}^{0}}{v_{h}^{*}}
$$

Given that $v_{h}^{0} \leq v_{h}^{*}$, we have $p_{h}^{\nu} \in[0,1]$. Substituting $p_{h}^{\nu}$ into $P K_{H}$ and $I C_{L}$, we want to show that there exists $U(h) \in \mu$ such that both $P K_{H}$ and $I C_{L}$ are satisfied. It is easy to verify that the intersection of $P K_{H}$ and $U_{l}(h)=\frac{\delta \rho_{l}}{1-\delta\left(1-\rho_{l}\right)} U_{h}(h)$ is below the intersection of the binding $I C_{L}$ and $U_{l}(h)=\frac{\delta \rho_{l}}{1-\delta\left(1-\rho_{l}\right)} U_{h}(h)$. Therefore, the intersection of $P K_{H}$ and $U_{l}(h)=\frac{\delta \rho_{l}}{1-\delta\left(1-\rho_{l}\right)} U_{h}(h)$ satisfies both $P K_{H}$ and $I C_{L}$. In addition, the constructed $P K_{H}$ goes through the boundary point $v^{\nu}$, so the intersection of $P K_{H}$ and $U_{l}(h)=\frac{\delta \rho_{l}}{1-\delta\left(1-\rho_{l}\right)} U_{h}(h)$ is inside $\mu$.

Finally, we must show that the point $v^{0}$ can itself be obtained with continuation payoffs in $\mu$. That one is obtained by setting $\left(p_{h}, p_{l}\right)=(1,0)$, set $I C_{L}$ as a binding constraint, and $U(l)=v^{0}$ (again one can check as above that $U(h)$ is in $\mu$ and that $I C_{H}$ holds). This suffices to show that $\mu \subseteq V_{0}$, because this establishes that the extreme points of $\mu$ can be sustained with continuation payoffs in the set, and all other utility vectors in $\mu$ can be written as a convex combination of these extreme points.

The proof that $V_{0} \subset \mu$ follows the same lines as determining the boundaries of $V$ in the proof of Lemma 5: one considers a sequence of (less and less) relaxed programs, setting $\hat{W}^{0}=V$ and defining recursively the supremum score in direction $\left(\lambda_{1}, \lambda_{2}\right)$ given $\hat{W}^{\nu-1}$ as $K\left(\left(\lambda_{1}, \lambda_{2}\right), W^{\nu-1}\right)=\sup _{p_{h}, p_{l}, U(h), U(l)} \lambda_{1} U_{h}+\lambda_{2} U_{l}$, subject to (2)-(5), $p_{h}, p_{l} \in[0,1]$, and $U(h), U(l) \in \hat{W}^{\nu-1}$. The set $\mathcal{B}\left(\hat{W}^{\nu-1}\right)$ is given by

$$
\bigcap_{\left(\lambda_{1}, \lambda_{2}\right)}\left\{\left(U_{h}, U_{l}\right) \in V: \lambda_{1} U_{h}+\lambda_{2} U_{l} \leq K\left(\left(\lambda_{1}, \lambda_{2}\right), W^{\nu-1}\right)\right\},
$$

and the set $\hat{W}^{\nu}=\mathcal{B}\left(\hat{W}^{\nu-1}\right)$ obtains by considering an appropriate choice of $\lambda_{1}, \lambda_{2}$. More precisely, we always set $\lambda_{2}=1$, and for $\nu=0$, pick $\lambda_{1}=0$. This gives $\hat{W}^{1}=V \cap\{U$ : $\left.U_{l} \leq v_{l}^{0}, U_{l} \geq \frac{v_{l}^{1}-v_{l}^{2}}{v_{h}^{1}-v_{h}^{2}}\left(U_{h}-v_{h}^{2}\right)\right\}$. We then pick (for every $\nu \geq 1$ ) as direction $\lambda$ the vector $\left(\lambda_{1} 1,1\right) \cdot\left(1,\left(v_{l}^{\nu}-v_{l}^{\nu+1}\right) /\left(v_{h}^{\nu}-v_{h}^{\nu+1}\right)\right)$, and as result obtain that

$$
\mu \subseteq \hat{W}^{\nu+1}=\hat{W}^{\nu} \cap\left\{U: U_{l} \geq \frac{v_{l}^{\nu+1}-v_{l}^{\nu+2}}{v_{h}^{\nu+1}-v_{h}^{\nu+2}}\left(U_{h}-v_{h}^{\nu+2}\right)\right\}
$$

It follows that $\mu \subseteq \operatorname{co}\left\{\{(0,0)\} \cup\left\{v^{\nu}\right\}_{\nu \geq 0}\right\}$.
Next, we argue that this achieves the complete-information payoff. First, note that $\mu \subseteq V \cap\left\{U: U_{l} \leq v_{l}^{*}\right\}$. In this region, it is clear that any policy that never gives the unit to the low type while delivering the promised utility to the high type must be optimal. This is a feature of the policy that we have described to obtain the boundary of $V$ (and plainly it extends to utilities $U$ below this boundary).

Finally, one must show that above it the complete-information payoff cannot be achieved. It follows from the definition of $\mu$ as the largest fixed point of $\mathcal{B}_{.0}$ that starting from any utility vector $U \in V \backslash \mu, U \neq \mu$, there is a positive probability that the unit is given (after some history that has positive probability) to the low type. This implies that the complete-information payoff cannot be achieved in case $U \leq v^{*}$. For $U \geq v^{*}$, achieving the complete-information payoff requires that $p_{h}=1$ for all histories, but it is not hard to check that the smallest fixed point of $\mathcal{B}_{1}$. is not contained in $V \cap\left\{U: U \geq v^{*}\right\}$, from which it follows that suboptimal continuation payoffs are collected with positive probability.

Proof of Theorem 2 and 3 . We start the proof by defining the function $W: V \times$ $\left\{\rho_{l}, 1-\rho_{h}\right\} \rightarrow \mathbf{R} \cup\{-\infty\}$, that solves the following program, for all $\left(U_{h}, U_{l}\right) \in V$, and $\mu \in\left\{\rho_{l}, 1-\rho_{h}\right\}$,

$$
\begin{aligned}
W\left(U_{h}, U_{l}, \mu\right) & =\sup \left\{\mu\left((1-\delta) p_{h}(h-c)+\delta W\left(U_{h}(h), U_{l}(h), 1-\rho_{h}\right)\right)\right. \\
& \left.+(1-\mu)\left((1-\delta) p_{l}(l-c)+\delta W\left(U_{h}(l), U_{l}(l), \rho_{l}\right)\right)\right\}
\end{aligned}
$$

over $\left(p_{l}, p_{h}\right) \in[0,1]^{2}$, and $U(h), U(l) \in V$ subject to $P K_{H}, P K_{L}, I C_{L}$. Note that $I C_{H}$ is dropped so this is a relaxed problem. We characterize the optimal policy and value function for this relaxed problem and relate the results to the original optimization problem. Note that for both problems the optimal policy for a given $\left(U_{h}, U_{l}\right)$ is independent of $\mu$ as $\mu$ appears in the objective function additively and does not appear in constraints. Also note that the first best is achieved when $U \in \underline{V}$. So, we focus on the subset $V \backslash \underline{V}$.

1. We want to show that for any $U$, it is optimal to set $p_{h}, p_{l}$ as in (14) and to choose $U(h)$ and $U(l)$ that lie on $P_{b}$. It is feasible to choose such a $U(h)$ as the intersection of $I C_{L}$ and $P K_{H}$ lies above $P_{b}$. It is also feasible to choose such a $U(l)$ as $I C_{H}$ is dropped. To show that it is optimal to choose $U(h), U(l) \in P_{b}$, we need to show that $W\left(U_{h}, U_{l}, 1-\rho_{h}\right)$ (resp., $\left.W\left(U_{h}, U_{l}, \rho_{l}\right)\right)$ is weakly increasing in $U_{h}$ along the rays $x=\left(1-\rho_{h}\right) U_{h}+\rho_{h} U_{l}$ (resp., $\left.y=\rho_{l} U_{h}+\left(1-\rho_{l}\right) U_{l}\right)$. Let $\tilde{W}$ denote the value function from implementing the policy above.
2. Let $\left(U_{h 1}(x), U_{l 1}(x)\right)$ be the intersection of $P_{b}$ and the line $x=\left(1-\rho_{h}\right) U_{h}+\rho_{h} U_{l}$. We define function $w_{h}(x):=\tilde{W}\left(U_{h 1}(x), U_{l 1}(x), 1-\rho_{h}\right)$ on the domain $\left[0,\left(1-\rho_{h}\right) \mu_{h}+\rho_{h} \mu_{l}\right]$. Similarly, let $\left(U_{h 2}(y), U_{l 2}(y)\right)$ be the intersection of $P_{b}$ and the line $y=\rho_{l} U_{h}+\left(1-\rho_{l}\right) U_{l}$. We define $w_{l}(y):=\tilde{W}\left(U_{h 2}(y), U_{l 2}(y), \rho_{l}\right)$ on the domain $\left[0, \rho_{l} \mu_{h}+\left(1-\rho_{l}\right) \mu_{l}\right]$. For any $U$, let $X(U)=\left(1-\rho_{h}\right) U_{h}+\rho_{h} U_{l}$ and $Y(U)=\rho_{l} U_{h}+\left(1-\rho_{l}\right) U_{l}$. We want to show that (i) $w_{h}(x)$ (resp., $w_{l}(y)$ ) is concave in $x$ (resp., $y$ ); (ii) $w_{h}^{\prime}, w_{l}^{\prime}$ is bounded from below by $1-c / l$ (derivatives have to be understood as either right- or left-derivatives, depending on the inequality); and (iii) for any $U$ on $P_{b}$

$$
\begin{equation*}
w_{h}^{\prime}(X(U)) \geq w_{l}^{\prime}(Y(U)) . \tag{19}
\end{equation*}
$$

Note that we have $w_{h}^{\prime}(X(U))=w_{l}^{\prime}(Y(U))=1-c / h$ when $U \in \mu$. For any fixed $U \in P_{b} \backslash\left(\mu \cup V_{h}\right)$, a high report leads to $U(h)$ such that $\left(1-\rho_{h}\right) U_{h}(h)+\rho_{h} U_{l}(h)=$ $\left(U_{h}-(1-\delta) h\right) / \delta$ and $U(h)$ is lower than $U$. Also, a low report leads to $U(l)$ such that $\rho_{l} U_{h}(l)+\left(1-\rho_{l}\right) U_{l}(l)=U_{l} / \delta$ and $U(l)$ is higher than $U$ if $U \in P_{b} \backslash\left(\mu \cup V_{h}\right)$. Given the definition of $w_{h}, w_{l}$, we have

$$
\begin{aligned}
w_{h}^{\prime}(x) & =\left(1-\rho_{h}\right) U_{h 1}^{\prime}(x) w_{h}^{\prime}\left(\frac{U_{h 1}(x)-(1-\delta) h}{\delta}\right)+\rho_{h} U_{l 1}^{\prime}(x) w_{l}^{\prime}\left(\frac{U_{l 1}(x)}{\delta}\right) \\
w_{l}^{\prime}(y) & =\rho_{l} U_{h 2}^{\prime}(y) w_{h}^{\prime}\left(\frac{U_{h 2}(y)-(1-\delta) h}{\delta}\right)+\left(1-\rho_{l}\right) U_{h 2}^{\prime}(y) w_{l}^{\prime}\left(\frac{U_{l 2}(y)}{\delta}\right) .
\end{aligned}
$$

If $x, y$ are given by $X(U), Y(U)$, it follows that $\left(U_{h 1}(x), U_{l 1}(y)\right)=\left(U_{h 2}(y), U_{l 2}(y)\right)$ and hence

$$
\begin{aligned}
w_{h}^{\prime}\left(\frac{U_{h 1}(x)-(1-\delta) h}{\delta}\right) & =w_{h}^{\prime}\left(\frac{U_{h 2}(y)-(1-\delta) h}{\delta}\right) \\
w_{l}^{\prime}\left(\frac{U_{l 1}(x)}{\delta}\right) & =w_{l}^{\prime}\left(\frac{U_{l 2}(y)}{\delta}\right) .
\end{aligned}
$$

Next, we want to show that for any $U \in P_{b}$ and $x=X(U), y=Y(U)$

$$
\begin{aligned}
& \left(1-\rho_{h}\right) U_{h 1}^{\prime}(x)+\rho_{h} U_{l 1}^{\prime}(x)=\rho_{l} U_{h 2}^{\prime}(y)+\left(1-\rho_{l}\right) U_{l 2}^{\prime}(y)=1 \\
& \left(1-\rho_{h}\right) U_{h 1}^{\prime}(x)-\rho_{l} U_{h 2}^{\prime}(y) \geq 0 .
\end{aligned}
$$

This can be shown by assuming that $U$ is on the line segment $U_{h}=a U_{l}+b$. For any $a>0$, the equalities/inequality above hold. The concavity of $w_{h}, w_{l}$ can be shown by taking the second derivative
$w_{h}^{\prime \prime}(x)=\left(1-\rho_{h}\right) U_{h 1}^{\prime}(x) w_{h}^{\prime \prime}\left(\frac{U_{h 1}(x)-(1-\delta) h}{\delta}\right) \frac{U_{h 1}^{\prime}(x)}{\delta}+\rho_{h} U_{l 1}^{\prime}(x) w_{l}^{\prime \prime}\left(\frac{U_{l 1}(x)}{\delta}\right) \frac{U_{l 1}^{\prime}(x)}{\delta}$
$w_{l}^{\prime \prime}(y)=\rho_{l} U_{h 2}^{\prime}(y) w_{h}^{\prime \prime}\left(\frac{U_{h 2}(y)-(1-\delta) h}{\delta}\right) \frac{U_{h 2}^{\prime}(x)}{\delta}+\left(1-\rho_{l}\right) U_{l 2}^{\prime}(y) w_{l}^{\prime \prime}\left(\frac{U_{l 2}(y)}{\delta}\right) \frac{U_{l 2}^{\prime}(y)}{\delta}$.
Here, we use the fact that $U_{h 1}(x), U_{l 1}(x)$ (resp., $\left.U_{h 2}(y), U_{l 2}(y)\right)$ are piece-wise linear in $x$ (resp., $y$ ). For any fixed $U \in P_{b} \cap V_{h}$ and $x=X(U), y=Y(U)$, we have

$$
\begin{aligned}
w_{h}^{\prime}(x) & =\left(1-\rho_{h}\right) U_{h 1}^{\prime}(x) w_{h}^{\prime}\left(\frac{U_{h 1}(x)-(1-\delta) h}{\delta}\right)+\rho_{h} U_{l 1}^{\prime}(x) \frac{l-c}{l} \\
w_{l}^{\prime}(y) & =\rho_{l} U_{h 2}^{\prime}(y) w_{h}^{\prime}\left(\frac{U_{h 2}(y)-(1-\delta) h}{\delta}\right)+\left(1-\rho_{l}\right) U_{h 2}^{\prime}(y) \frac{l-c}{l}
\end{aligned}
$$

Inequality (19) and the concavity of $w_{h}, w_{l}$ can be shown similarly. To sum up, if $w_{h}, w_{l}$ satisfy properties (i), (ii) and (iii), they also do after one iteration.
3. Let $\mathcal{W}$ be the set of $W\left(U_{h}, U_{l}, 1-\rho_{h}\right)$ and $W\left(U_{h}, U_{l}, \rho_{l}\right)$ such that
(a) $W\left(U_{h}, U_{l}, 1-\rho_{h}\right)$ (resp., $\left.W\left(U_{h}, U_{l}, \rho_{l}\right)\right)$ is weakly increasing in $U_{h}$ along the rays $x=\left(1-\rho_{h}\right) U_{h}+\rho_{h} U_{l}$ (resp., $\left.y=\rho_{l} U_{h}+\left(1-\rho_{l}\right) U_{l}\right)$;
(b) $W\left(U_{h}, U_{l}, 1-\rho_{h}\right)$ and $W\left(U_{h}, U_{l}, \rho_{l}\right)$ coincide with $\tilde{W}$ on $P_{b}$.
(c) $W\left(U_{h}, U_{l}, 1-\rho_{h}\right)$ and $W\left(U_{h}, U_{l}, \rho_{l}\right)$ coincide with $\bar{W}$ on $\mu$;

If we pick $W_{0}\left(U_{h}, U_{l}, \mu\right) \in \mathcal{W}$ as the continuation value function, the conjectured policy is optimal. Note that it is optimal to choose $p_{h}, p_{l}$ according to (14) because $w_{h}^{\prime}, w_{l}^{\prime}$ are in the interval $[1-c / l, 1-c / h]$. We want to show that the new value function $W_{1}$ is also in $\mathcal{W}$. Property (b) and (c) are trivially satisfied. We need to prove property (a) for $\mu \in\left\{1-\rho_{h}, \rho_{l}\right\}$. That is,

$$
\begin{equation*}
W_{1}\left(U_{h}+\varepsilon, U_{l}, \mu\right)-W_{1}\left(U_{h}, U_{l}, \mu\right) \geq W_{1}\left(U_{h}, U_{l}+\frac{1-\rho_{h}}{\rho_{h}} \varepsilon, \mu\right)-W_{1}\left(U_{h}, U_{l}, \mu\right) \tag{20}
\end{equation*}
$$

We start with the case in which $\mu=1-\rho_{h}$. The left-hand side equals

$$
\begin{equation*}
\delta\left(1-\rho_{h}\right)\left(W_{0}\left(\tilde{U}_{h}(h), \tilde{U}_{l}(h), 1-\rho_{h}\right)-W_{0}\left(U_{h}(h), U_{l}(h), 1-\rho_{h}\right)\right) \tag{21}
\end{equation*}
$$

where $\tilde{U}(h)$ and $U(h)$ are on $P_{b}$ and

$$
\begin{aligned}
(1-\delta) h+\delta\left(\left(1-\rho_{h}\right) \tilde{U}_{h}(h)+\rho_{h} \tilde{U}_{l}(h)\right) & =U_{h}+\varepsilon \\
(1-\delta) h+\delta\left(\left(1-\rho_{h}\right) U_{h}(h)+\rho_{h} U_{l}(h)\right) & =U_{h}
\end{aligned}
$$

For any fixed $U \in V \backslash\left(\mu \cup V_{h}\right)$, the right-hand side equals

$$
\begin{equation*}
\delta \rho_{h}\left(W_{0}\left(\tilde{U}_{h}(l), \tilde{U}_{l}(l), \rho_{l}\right)-W_{0}\left(U_{h}(l), U_{l}(l), \rho_{l}\right)\right) \tag{22}
\end{equation*}
$$

where $\tilde{U}(l)$ and $U(l)$ are on $P_{b}$ and

$$
\begin{aligned}
\delta\left(\rho_{l} \tilde{U}_{h}(l)+\left(1-\rho_{l}\right) \tilde{U}_{l}(l)\right) & =U_{l}+\frac{1-\rho_{h}}{\rho_{h}} \varepsilon \\
\delta\left(\rho_{l} U_{h}(l)+\left(1-\rho_{l}\right) U_{l}(l)\right) & =U_{l}
\end{aligned}
$$

We need to show that (27) is greater than (28). Note that $U(h), \tilde{U}(h), U(l), \tilde{U}(l)$ are on $P_{b}$, so only the properties of $w_{h}, w_{l}$ are needed. Inequality (20) is equivalent to

$$
\begin{equation*}
w_{h}^{\prime}\left(\frac{U_{h}-(1-\delta) h}{\delta}\right) \geq w_{l}^{\prime}\left(\frac{U_{l}}{\delta}\right), \quad \forall\left(U_{h}, U_{l}\right) \in V \backslash\left(\mu \cup V_{h} \cup V_{l}\right) \tag{23}
\end{equation*}
$$

The case in which $\mu=\rho_{l}$ leads to the same inequality as above. Given that $w_{h}, w_{l}$ are concave, $w_{h}^{\prime}, w_{l}^{\prime}$ are decreasing. Therefore, we only need to show that inequality (23) holds when $\left(U_{h}, U_{l}\right)$ are on $P_{b}$. This is true given that (i) $w_{h}, w_{l}$ are concave; (ii) inequality (19) holds; (iii) $\left(U_{h}-(1-\delta) h\right) / \delta$ corresponds to a lower point on $P_{b}$ than $U_{l} / \delta$ does. When $U \in V_{h}$, the right-hand side of $(20)$ is given by $\left(1-\rho_{h}\right) \varepsilon(1-c / l)$. Inequality (20) is equivalent to $w_{h}^{\prime}\left(\left(U_{h}-(1-\delta) h\right) / \delta\right) \geq 1-c / l$, which is obviously true. Similar analysis applies to the case in which $U \in V_{l}$.

This shows that the optimal policy for the relaxed problem is indeed the conjectured policy and $\tilde{W}$ is the value function. The maximum is achieved on $P_{b}$ and the continuation utility never leaves $P_{b}$. Given that this optimal mechanism does not violate $I C_{H}$, it is the optimal mechanism of our original problem.

We are back to the original optimization problem. The first observation is that we can decompose the optimization problem into two sub-problems: (i) choose $p_{h}, U(h)$ to maximize $(1-\delta) p_{h}(h-c)+\delta W\left(U_{h}(h), U_{l}(h), 1-\rho_{h}\right)$ subject to $P K_{H}$ and $I C_{L}$; (ii) choose $p_{l}, U(l)$ to maximize $(1-\delta) p_{l}(l-c)+\delta W\left(U_{h}(l), U_{l}(l), \rho_{l}\right)$ subject to $P K_{L}$ and $I C_{H}$. We want to show that the conjecture policy with respect to $p_{h}, U(h)$ is the optimal solution to the first sub-problem. This can be shown by taken the value function $\tilde{W}$ as the continuation value function. We know that the conjecture policy is optimal given $\tilde{W}$ because (i) it is always optimal to choose $U(h)$ that lies on $P_{b}$ due to property (a); (ii) it is optimal to set $p_{h}$ to be 1 because $w_{h}^{\prime}$ lies in $[1-c / l, 1-c / h]$. The conjecture policy solves the first sub-problem because (i) $\tilde{W}$ is weakly higher than the true value function point-wise; (ii) $\tilde{W}$ coincides with the true value function on $P_{b}$. The analysis above also implies that $I C_{H}$ binds for $U \in V_{t}$. Next, we show that the conjecture policy is the solution to the second sub-problem.

For a fixed $U \in V_{t}, P K_{L}$ and $I C_{H}$ determines $U_{h}(l), U_{l}(l)$ as a function of $p_{l}$. Let $\gamma_{h}, \gamma_{l}$ denote the derivative of $U_{h}(l), U_{l}(l)$ with respect to $p_{l}$

$$
\gamma_{h}=\frac{(1-\delta)\left(l \rho_{h}-h\left(1-\rho_{l}\right)\right)}{\delta\left(1-\rho_{h}-\rho_{l}\right)}, \quad \gamma_{l}=\frac{(1-\delta)\left(h \rho_{l}-l\left(1-\rho_{h}\right)\right)}{\delta\left(1-\rho_{h}-\rho_{l}\right)}
$$

It is easy to verify that $\gamma_{h}<0$ and $\gamma_{h}+\gamma_{l}<0$. We want to show that it is optimal to set $p_{l}$ to be zero. That is, among all feasible $p_{l}, U_{h}(l), U_{l}(l)$ satisfying $P K_{L}$ and $I C_{H}$, the principal's payoff from the low type, $(1-\delta) p_{l}(l-c)+\delta W\left(U_{h}(l), U_{l}(l), \rho_{l}\right)$, is the highest when $p_{l}=0$. It is sufficient to show that within the feasible set

$$
\begin{equation*}
\gamma_{h} \frac{\partial W\left(U_{h}, U_{l}, \rho_{l}\right)}{\partial U_{h}}+\gamma_{l} \frac{\partial W\left(U_{h}, U_{l}, \rho_{l}\right)}{\partial U_{l}} \leq \frac{(1-\delta)(c-l)}{\delta} \tag{24}
\end{equation*}
$$

where the left-hand side is the directional derivative of $W\left(U_{h}, U_{l}, \rho_{l}\right)$ along the vector $\left(\gamma_{h}, \gamma_{l}\right)$. We first show that (24) holds for all $U \in V_{b}$. For any fixed $U \in V_{b}$, we have

$$
W\left(U_{h}, U_{l}, \rho_{l}\right)=\rho_{l}\left((1-\delta)(h-c)+\delta w_{h}\left(\frac{U_{h}-(1-\delta) h}{\delta}\right)\right)+\left(1-\rho_{l}\right) \delta w_{l}\left(\frac{U_{l}}{\delta}\right)
$$

It is easy to verify that $\partial W / \partial U_{h}=\rho_{l} w_{h}^{\prime}$ and $\partial W / \partial U_{l}=\left(1-\rho_{l}\right) w_{l}^{\prime}$. Using the fact that $w_{h}^{\prime} \geq w_{l}^{\prime}$ and $w_{h}^{\prime}, w_{l}^{\prime} \in[1-c / l, 1-c / h]$, we prove that (24) follows. Using similar arguments, we can show that (24) holds for all $U \in V_{h}$.

Note that $W\left(U_{h}, U_{l}, \rho_{l}\right)$ is concave on $V$. Therefore, its directional derivative along the vector $\left(\gamma_{h}, \gamma_{l}\right)$ is monotone. For any fixed $\left(U_{h}, U_{l}\right)$ on $P_{b}$, we have

$$
\begin{aligned}
& \lim _{\varepsilon \rightarrow 0} \frac{\gamma_{h} \frac{\partial W\left(U_{h}+\gamma_{h} \varepsilon, U_{l}+\gamma_{l} \varepsilon, \rho_{l}\right)}{\partial U_{h}}+\gamma_{l} \frac{\partial W\left(U_{h}+\gamma_{h} \varepsilon, U_{l}+\gamma_{l} \varepsilon, \rho_{l}\right)}{\partial U_{l}}-\left(\gamma_{h} \frac{\partial W\left(U_{h}, U_{l}, \rho_{l}\right)}{\partial U_{h}}+\gamma_{l} \frac{\partial W\left(U_{h}, U_{l}, \rho_{l}\right)}{\partial U_{l}}\right)}{\varepsilon} \\
= & \gamma_{h}{ }^{2} \frac{\rho_{l}}{\delta} w_{h}^{\prime \prime}\left(\frac{U_{h}-(1-\delta) h}{\delta}\right)+\gamma_{l}^{2} \frac{1-\rho_{l}}{\delta} w_{l}^{\prime \prime}\left(\frac{U_{l}}{\delta}\right) \leq 0 .
\end{aligned}
$$

The last inequality follows as $w_{h}, w_{l}$ are concave. Given that $\left(\gamma_{h}, \gamma_{l}\right)$ points towards the interior of $V$, (24) holds within $V$.

For any $x \in\left[0,\left(1-\rho_{h}\right) \mu_{h}+\rho_{h} \mu_{l}\right]$, let $z(x)$ be $\rho_{l} U_{h 1}(x)+\left(1-\rho_{l}\right) U_{l 1}(x)$. The function $z(x)$ is piecewise linear with $z^{\prime}$ being positive and increasing in $x$. Let $\mu_{0}$ denote the prior belief of the high type. We want to show that the maximum of $\mu_{0} W\left(U_{h}, U_{l}, 1-\rho_{h}\right)+\left(1-\mu_{0}\right) W\left(U_{h}, U_{l}, \rho_{l}\right)$ is achieved on $P_{b}$ for any prior $\mu_{0}$. Suppose not. Suppose $\left(\tilde{U}_{h}, \tilde{U}_{l}\right) \in V \backslash P_{b}$ achieves the maximum. Let $U^{0}$ (resp., $U^{1}$ ) denote the intersection of $P_{b}$ and $\left(1-\rho_{h}\right) U_{h}+\rho_{h} U_{l}=$ $\left(1-\rho_{h}\right) \tilde{U}_{h}+\rho_{h} \tilde{U}_{l}$ (resp., $\left.\rho_{l} U_{h}+\left(1-\rho_{l}\right) U_{l}=\rho_{l} \tilde{U}_{h}+\left(1-\rho_{l}\right) \tilde{U}_{l}\right)$. It is easily verified that $U^{0}<U^{1}$. Given that $\left(\tilde{U}_{h}, \tilde{U}_{l}\right)$ achieves the maximum, it must be true that

$$
\begin{array}{r}
W\left(U_{h}^{1}, U_{l}^{1}, 1-\rho_{h}\right)-W\left(U_{h}^{0}, U_{l}^{0}, 1-\rho_{h}\right)<0 \\
W\left(U_{h}^{1}, U_{l}^{1}, \rho_{l}\right)-W\left(U_{h}^{0}, U_{l}^{0}, \rho_{l}\right)>0 .
\end{array}
$$

We show that this is impossible by arguing that for any $U^{0}, U^{1} \in P_{b}$ and $U^{0}<U^{1}$, $W\left(U_{h}^{1}, U_{l}^{1}, 1-\rho_{h}\right)-W\left(U_{h}^{0}, U_{l}^{0}, 1-\rho_{h}\right)<0$ implies that $W\left(U_{h}^{1}, U_{l}^{1}, \rho_{l}\right)-W\left(U_{h}^{0}, U_{l}^{0}, \rho_{l}\right)<0$. It is without loss to assume that $U^{0}, U^{1}$ are on the same line segment $U_{h}=a U_{l}+b$. It follows that

$$
\begin{aligned}
W\left(U_{h}^{1}, U_{l}^{1}, 1-\rho_{h}\right)-W\left(U_{h}^{0}, U_{l}^{0}, 1-\rho_{h}\right) & =\int_{s^{0}}^{s^{1}} w_{h}^{\prime}(s) \mathrm{d} s \\
W\left(U_{h}^{1}, U_{l}^{1}, \rho_{l}\right)-W\left(U_{h}^{0}, U_{l}^{0}, \rho_{l}\right) & =z^{\prime}(s) \int_{s^{0}}^{s^{1}} w_{l}^{\prime}(z(s)) \mathrm{d} s
\end{aligned}
$$

where $s^{0}=\left(1-\rho_{h}\right) U_{h}^{0}+\rho_{h} U_{l}^{0}$ and $s^{1}=\left(1-\rho_{h}\right) U_{h}^{1}+\rho_{h} U_{l}^{1}$. Given that $w_{h}^{\prime}(s) \geq w_{l}^{\prime}(z(s))$ and $z^{\prime}(s)>0, \int_{s^{0}}^{s^{1}} w_{h}^{\prime}(s) \mathrm{d} s<0$ implies that $z^{\prime}(s) \int_{s^{0}}^{s^{1}} w_{l}^{\prime}(z(s)) \mathrm{d} s<0$.

The optimal $U_{0}$ is chosen such that $X\left(U_{0}\right)$ maximizes $\mu_{0} w_{h}(x)+\left(1-\mu_{0}\right) w_{l}(z(x))$ which is concave in $x$. Therefore, at $x=X\left(U_{0}\right)$ we have

$$
\mu_{0} w_{h}^{\prime}\left(X\left(U_{0}\right)\right)+\left(1-\mu_{0}\right) w_{l}^{\prime}\left(z\left(X\left(U_{0}\right)\right)\right) z^{\prime}\left(X\left(U_{0}\right)\right)=0
$$

According to (19), we know that $w_{h}^{\prime}\left(X\left(U_{0}\right)\right) \geq 0 \geq w_{l}^{\prime}\left(z\left(X\left(U_{0}\right)\right)\right)$. Therefore, the derivative above is weakly positive for any $\mu_{0}^{\prime}>\mu_{0}$ and hence $U_{0}$ increases in $\mu_{0}$.

## C Missing Proof for Section 5

## C. 1 Continuous Time

We directly work with the expected payoff $W(\tau)=q W_{h}(\tau)+(1-q) W_{l}(\tau)$. Let $\tau_{0}$ denote the positive root of

$$
w_{0}(\tau):=\mu e^{-r \tau}-(1-q) l .
$$

As is easy to see, this root always exists and is strictly above $\hat{\tau}$, with $w_{0}(\tau)>0$ iff $\tau<\hat{\tau}$. Finally, let

$$
f(\tau):=r-\left(\lambda_{h}+\lambda_{l}\right) \frac{w_{0}(\tau)}{g(\tau)} e^{r \tau} .
$$

It is then straightforward to verify (though not quite as easy to obtain) that ${ }^{33}$
Proposition 2 The value function of the principal is given by

$$
W(\tau)= \begin{cases}\bar{W}_{1}(\tau) & \text { if } \tau \in[0, \hat{\tau}), \\ \bar{W}_{1}(\tau)-w_{0}(\tau) \frac{h-l}{h l} c r \mu \frac{\int_{\hat{\tau}}^{\tau} \frac{e^{-\int_{\tau_{0}}^{t} f(s) d s}}{w_{0}^{2}(t)} d t}{\int_{\hat{\tau}}^{\infty} \frac{\lambda_{h}+\lambda_{l}}{g(t)} e^{2 r t-\int_{\tau_{0}}^{t} f(s) d s} d t} & \text { if } \tau \in\left[\hat{\tau}, \tau_{0}\right), \\ \bar{W}_{1}(\tau)+w_{0}(\tau) \frac{h-l}{h l} c\left(1+r \mu \frac{\int_{\tau}^{\infty} \frac{e^{-\int_{0}^{t} f(s) d s}}{w_{\hat{\tau}}^{\infty}(t)} d t}{\int_{\lambda_{h}+\lambda_{l}}^{g(t)} e^{2 r t-\int_{\tau_{0}}^{t} f(s) d s} d t}\right) & \text { if } \tau \geq \tau_{0},\end{cases}
$$

where

$$
\bar{W}_{1}(\tau):=\left(1-e^{-r \tau}\right)(1-c / h) \mu .
$$

It is straightforward to derive the closed-form expressions for complete-information payoff, which we omit here.

Proof of Lemma 7. The proof has three steps. We recall that $W(\tau)=q W_{h}(\tau)+(1-$ $q) W_{l}(\tau)$. Using the system of differential equations, we get

$$
\begin{gathered}
\left(e^{r \tau} l+q(h-l) e^{-\left(\lambda_{h}+\lambda_{l}\right) \tau}-\mu\right)\left(\left(r+\lambda_{h}\right) W^{\prime}(\tau)+W^{\prime \prime}(\tau)\right) \\
=(h-l) q \lambda_{h} e^{-\left(\lambda_{h}+\lambda_{l}\right) \tau} W^{\prime}(\tau)+\mu\left(r\left(\lambda_{h}+\lambda_{l}\right) W(\tau)+\lambda_{l} W^{\prime}(\tau)-r \lambda_{l}(h-c)\right)
\end{gathered}
$$

It is easily verified that the function $W$ given in Proposition 2 solves this differential equation, and hence is the solution to our problem. Let $w:=W-\bar{W}_{1}$. By definition, $w$ solves a homogeneous second-order differential equation, namely,

$$
\begin{equation*}
k(\tau)\left(w^{\prime \prime}(\tau)+r w^{\prime}(\tau)\right)=r \mu w(\tau)+e^{r \tau} w_{0}(\tau) w^{\prime}(\tau) \tag{25}
\end{equation*}
$$

[^23]with boundary conditions $w(\hat{\tau})=0$ and $\lim _{\tau \rightarrow \infty} w(\tau)=-(1-l / h)(1-q) c$. Here,
$$
k(\tau):=\frac{q(h-l) e^{-\left(\lambda_{h}+\lambda_{l}\right) \tau}+l e^{r \tau}-\mu}{\lambda_{h}+\lambda_{l}} .
$$

By definition of $\hat{\tau}, k(\tau)>0$ for $\tau>\hat{\tau}$. First, we show that $k$ increases with persistence $1 / p$, where $\lambda_{h}=p \bar{\lambda}_{h}, \lambda_{l}=p \bar{\lambda}_{l}$, for some $\bar{\lambda}_{h}, \bar{\lambda}_{l}$ fixed independently of $p>0$. Second, we show that $r \mu w(\tau)+e^{r \tau} w_{0}(\tau) w^{\prime}(\tau)<0$, and so $w^{\prime \prime}(\tau)+r w^{\prime}(\tau)<0$ (see (25)). Finally we use these two facts to show that the payoff function is pointwise increasing in $p$. We give the arguments for the case $\hat{\tau}=0$, the other case being analogous.

1. Differentiating $k$ with respect to $p$ (and without loss setting $p=1$ ) gives

$$
\frac{\mathrm{d} k(\tau)}{\mathrm{d} p}=\frac{\mu}{\bar{\lambda}_{h}+\bar{\lambda}_{l}}-\frac{e^{-\left(\bar{\lambda}_{h}+\bar{\lambda}_{l}\right) \tau}(h-l) \bar{\lambda}_{l}\left(1+\left(\bar{\lambda}_{l}+\bar{\lambda}_{h}\right) \underline{\tau}\right)}{\left(\bar{\lambda}_{h}+\bar{\lambda}_{l}\right)^{2}}-\frac{l}{\bar{\lambda}_{h}+\bar{\lambda}_{l}} e^{r \tau}
$$

Evaluated at $\tau=\hat{\tau}$, this is equal to 0 . We majorize this expression by ignoring the term linear in $\tau$ (underlined in the expression above). This majorization is still equal to 0 at 0 . Taking second derivatives with respect to $\tau$ of the majorization shows that it is concave. Finally, its first derivative with respect to $\tau$ at 0 is equal to

$$
h \frac{\bar{\lambda}_{l}}{\bar{\lambda}_{h}+\bar{\lambda}_{l}}-l \frac{r+\bar{\lambda}_{l}}{\bar{\lambda}_{h}+\bar{\lambda}_{l}} \leq 0
$$

because $r \leq \frac{h-l}{l} \bar{\lambda}_{l}$ whenever $\hat{\tau}=0$. This establishes that $k$ is decreasing in $p$.
2. For this step, we use the explicit formulas for $W$ (or equivalently, $w$ ) given in Proposition 2. Computing $r \mu w(\tau)+e^{r \tau} w_{0}(\tau) w^{\prime}(\tau)$ over the two intervals $\left(\hat{\tau}, \tau_{0}\right)$ and $\left(\tau_{0}, \infty\right)$ yields on both intervals, after simplification,

$$
-\frac{\frac{h-l}{h l} c}{\int_{\hat{\tau}}^{\infty} \frac{\bar{\lambda}_{h}+\bar{\lambda}_{l}}{r v g(t)} e^{2 r t-\int_{\tau_{0}}^{t} f(s) \mathrm{d} s} \mathrm{~d} t} e^{r \tau} e^{-\int_{\hat{\tau}}^{\tau} f_{s} \mathrm{~d} s}<0 .
$$

[The fraction can be checked to be negative. Alternatively, note that $W \leq \bar{W}_{1}$ on $\tau<\tau_{0}$ is equivalent to this fraction being negative, yet $\bar{W}_{1} \geq \bar{W}\left(\bar{W}_{1}\right.$ is the first branch of the complete-information payoff), and because $W$ solves our problem it has to be less than $\bar{W}_{1}$.]
3. Consider two levels of persistence, $p, \tilde{p}$, with $\tilde{p}>p$. Write $\tilde{w}, w$ for the corresponding solutions to the differential equation (25), and similarly $\tilde{W}, W$. Note that $\tilde{W} \geq W$ is equivalent to $\tilde{w} \geq w$, because $\bar{W}_{1}$ and $w_{0}$ do not depend on $p$. Suppose that there
exists $\tau$ such that $\tilde{w}(\tau)<w(\tau)$ yet $\tilde{w}^{\prime}(\tau)=w^{\prime}(\tau)$. We then have that the right-hand sides of (25) can be ranked for both persistence levels, at $\tau$. Hence, so must be the left-hand sides. Because $k(\tau)$ is lower for $\tilde{p}$ than for $p$ (by our first step), because $k(\tau)$ is positive and because the terms $w^{\prime \prime}(\tau)+r w^{\prime}(\tau), \tilde{w}^{\prime \prime}(\tau)+r \tilde{w}^{\prime}(\tau)$ are negative, and finally because $\tilde{w}^{\prime}(\tau)=w^{\prime}(\tau)$, it follows that $\tilde{w}^{\prime \prime}(\tau) \leq w^{\prime \prime}(\tau)$. Hence, the trajectories of $w$ and $\tilde{w}$ cannot get closer: for any $\tau^{\prime}>\tau, w(\tau)-\tilde{w}(\tau) \leq w\left(\tau^{\prime}\right)-\tilde{w}\left(\tau^{\prime}\right)$. This is impossible, because both $w$ and $\tilde{w}$ must converge to the same value, $-(1-l / h)(1-q) c$, as $\tau \rightarrow \infty$. Hence, we cannot have $\tilde{w}(\tau)<w(\tau)$ yet $\tilde{w}^{\prime}(\tau)=w^{\prime}(\tau)$. Note however that this means that $\tilde{w}(\tau)<w(\tau)$ is impossible, because if this were the case, then by the same argument, since their values as $\tau \rightarrow \infty$ are the same, it is necessary (by the intermediate value theorem) that for some $\tau$ such that $\tilde{w}(\tau)<w(\tau)$ the slopes are the same.

Proof of Lemma 8. The proof is divided into two steps. First we show that the difference in payoffs between $W(\tau)$ and the complete-information payoff computed at the same level of utility $\underline{u}(\tau)$ converges to 0 at a rate linear in $r$, for all $\tau$. Second, we show that the distance between the closest point on the graph of $\underline{u}(\cdot)$ and the complete-information payoff maximizing pair of utilities converges to 0 at a rate linear in $r$. Given that the complete-information payoff is piecewise affine in utilities, the result follows from the triangle inequality.

1. We first note that the complete-information payoff along the graph of $\underline{u}(\cdot)$ is at most equal to $\max \left\{\bar{W}_{1}(\tau), \bar{W}_{2}(\tau)\right\}$, where $\bar{W}_{1}$ is defined in Proposition 2 and

$$
\bar{W}_{2}(\tau)=\left(1-e^{-r \tau}\right)(1-c / l) \mu+q(h / l-1) c .
$$

These are simply two of the four affine maps whose lower envelope defines $\bar{W}$, see Section 3.1 (those for the domains $\left[0, v_{h}^{*}\right] \times\left[0, v_{l}^{*}\right]$ and $\left.\left[0, \mu_{h}\right] \times\left[v_{l}^{*}, \mu_{l}\right]\right)$. The formulas obtain by plugging in $\underline{u}_{h}, \underline{u}_{l}$ for $U_{h}, U_{l}$, and simplifying. Fix $z=r \tau$ (note that as $r \rightarrow 0$, $\hat{\tau} \rightarrow \infty$, so that changing variables is necessary to compare limiting values as $r \rightarrow 0$ ), and fix $z$ such that $l e^{z}>\mu$ (that is, such that $g(z / r)>0$ and hence $z \geq r \hat{\tau}$ for small enough $r$ ). Algebra gives

$$
\lim _{r \rightarrow 0} f(z / r)=\frac{\left(e^{z}-1\right) \lambda_{h} l-\lambda_{l} h}{l e^{z}-\mu}
$$

and similarly

$$
\lim _{r \rightarrow 0} w_{0}(z / r)=\left(q h-\left(e^{z}-1\right)(1-q) l\right) e^{-z}
$$

as well as

$$
\lim _{r \rightarrow 0} g(z / r)=l e^{z}-\mu
$$

Hence, fixing $z$ and letting $r \rightarrow 0$ (so that $\tau \rightarrow \infty$ ), it follows that $\frac{w_{0}(\tau) \int_{\hat{\tau}}^{\tau} \frac{e^{-\int_{\tau_{0}}^{t} f(s) \mathrm{d} s}}{w_{0}^{2}(t)} \mathrm{d} t}{\int_{\hat{\tau}}^{\infty} \frac{\lambda_{h}+\lambda_{l}}{g(t)} e^{2 r t-\int_{\tau_{0}}^{t} f(s) \mathrm{d} s} \mathrm{~d} t}$ converge to a well-defined limit. (Note that the value of $\tau_{0}$ is irrelevant to this quantity, and we might as well use $r \tau_{0}=\ln (\mu /((1-q) l))$, a quantity independent of $\left.r\right)$. Denote this limit $\kappa$. Hence, for $z<r \tau_{0}$, because

$$
\lim _{r \rightarrow 0} \frac{\bar{W}_{1}(z / r)-W(z / r)}{r}=\frac{h-l}{h l} c \kappa,
$$

it follows that $W(z / r)=\bar{W}_{1}(z / r)+\mathcal{O}(r)$. On $z>r \tau_{0}$, it is immediate to check from the formula of Proposition 2 that

$$
W(\tau)=\bar{W}_{2}(\tau)+w_{0}(\tau) \frac{h-l}{h l} \operatorname{cr} \mu \frac{\int_{\hat{\tau}}^{\tau} \frac{e^{-\int_{\tau_{0}}^{t} f(s) \mathrm{d} s}}{w_{0}^{2}(t)} \mathrm{d} t}{\int_{\hat{\tau}}^{\infty} \frac{\lambda_{h}+\lambda_{l}}{g(t)} e^{2 r t-\int_{\tau_{0}}^{t} f(s) \mathrm{d} s} \mathrm{~d} t} .
$$

[By definition of $\tau_{0}, w_{0}(\tau)$ is now negative.] By the same steps it follows that $W(z / r)=$ $\bar{W}_{2}(z / r)+\mathcal{O}(r)$ on $z>r \tau_{0}$. Because $W=\bar{W}_{1}$ for $\tau<\hat{\tau}$, this concludes the first step.
2. For the second step, note that the utility pair maximizing complete-information payoff is given by $v^{*}=\left(\frac{r+\lambda_{l}}{r+\lambda_{l}+\lambda_{h}} h, \frac{\lambda_{l}}{r+\lambda_{l}+\lambda_{h}} h\right)$. (Take limits from the discrete game.) We evaluate $\underline{u}(\tau)-v^{*}$ at a particular choice of $\tau$, namely

$$
\tau^{*}=\frac{1}{r} \ln \frac{\mu}{(1-q) l}
$$

It is immediate to check that

$$
\frac{\underline{u}_{l}\left(\tau^{*}\right)-v_{l}^{*}}{q r}=-\frac{\underline{u}_{h}\left(\tau^{*}\right)-v_{h}^{*}}{(1-q) r}=\frac{l+(h-l)\left(\frac{(1-q) l}{\mu}\right)^{\frac{r+\lambda_{l}+\lambda_{h}}{r}}}{r+\lambda_{l}+\lambda_{h}} \rightarrow \frac{l}{\lambda_{l}+\lambda_{h}}
$$

and so $\left\|\underline{u}\left(\tau^{*}\right)-v^{*}\right\|=\mathcal{O}(r)$. It is also easily verified that this gives an upper bound on the order of the distance between the polygonal chain and the point $v^{*}$. This concludes the second step.

## C. 2 Continuous Types

For clarity of exposition, we assume that the agent's value $v$ is drawn from $[\underline{v}, \bar{v}]$ (instead of $[\underline{v}, 1])$ according to $F$ with $\underline{v} \in[0, \bar{v})$. Let $x_{1}(v)=p(v)$ and $x_{2}(v)=\mathcal{U}(U, v)$. The optimal policy $x_{1}, x_{2}$ is the solution to the control problem,

$$
\max \int_{\underline{v}}^{\bar{v}}(1-\delta) x_{1}(v)(v-c)+\delta W\left(x_{2}(v)\right) \mathrm{d} F
$$

subject to the law of motion $x_{1}^{\prime}=u$ and $x_{2}^{\prime}=-(1-\delta) v u / \delta$. The control is $u$ and the law of motion captures the incentive compatibility constraints. We define a third state variable $x_{3}$ to capture the promise-keeping constraint

$$
x_{3}(v)=(1-\delta) v x_{1}(v)+\delta x_{2}(v)+(1-\delta) \int_{v}^{\bar{v}} x_{1}(s)(1-F(s)) \mathrm{d} s .
$$

The law of motion of $x_{3}$ is $x_{3}^{\prime}(v)=(1-\delta) x_{1}(v)(F(v)-1) .{ }^{34}$ The constraints are

$$
\begin{aligned}
u & \geq 0 \\
x_{1}(\underline{v}) & \geq 0, x_{1}(\bar{v}) \leq 1 \\
x_{2}(\underline{v}) & \leq \bar{v}, x_{2}(\bar{v}) \geq 0 \\
x_{3}(\underline{v}) & =U, x_{3}(\bar{v})-(1-\delta) \bar{v} x_{1}(\bar{v})-\delta x_{2}(\bar{v})=0 .
\end{aligned}
$$

Let $\gamma_{1}, \gamma_{2}, \gamma_{3}$ be the costate variables and $\mu_{0}$ the multiplier for $u \geq 0$. For the rest of this sub-section the dependence on $v$ is omitted when no confusion arises. The Lagrange is

$$
\mathcal{L}=\left((1-\delta) x_{1}(v-c)+\delta W\left(x_{2}\right)\right) f+\gamma_{1} u-\gamma_{2} \frac{1-\delta}{\delta} v u+\gamma_{3}(1-\delta) x_{1}(F-1)+\mu_{0} u
$$

The first-order conditions are

$$
\begin{aligned}
\frac{\partial \mathcal{L}}{\partial u} & =\gamma_{1}-\gamma_{2} \frac{1-\delta}{\delta} v+\mu_{0}=0 \\
\dot{\gamma}_{1} & =-\frac{\partial \mathcal{L}}{\partial x_{1}}=(1-\delta)\left(\gamma_{3}(1-F)-f(v-c)\right) \\
\dot{\gamma}_{2} & =-\frac{\partial \mathcal{L}}{\partial x_{2}}=-\delta f W^{\prime}\left(x_{2}\right) \\
\dot{\gamma}_{3} & =-\frac{\partial \mathcal{L}}{\partial x_{3}}=0
\end{aligned}
$$

[^24]The transversality conditions are

$$
\begin{aligned}
& \gamma_{1}(\underline{v}) \leq 0, \quad \gamma_{1}(\bar{v})+(1-\delta) \bar{v} \gamma_{3}(\bar{v}) \leq 0, \\
& \gamma_{1}(\underline{v}) x_{1}(\underline{v})=0, \quad\left(\gamma_{1}(\bar{v})+(1-\delta) \bar{v} \gamma_{3}(\bar{v})\right)\left(1-x_{1}(\bar{v})\right)=0, \\
& \gamma_{2}(\underline{v}) \geq 0, \quad \gamma_{2}(\bar{v})+\delta \gamma_{3}(\bar{v}) \geq 0, \\
& \gamma_{2}(\underline{v})\left(\bar{v}-x_{2}(\underline{v})\right)=0, \quad\left(\gamma_{2}(\bar{v})+\delta \gamma_{3}(\bar{v})\right) x_{2}(\bar{v})=0, \\
& \gamma_{3}(\underline{v}) \text { and } \gamma_{3}(\bar{v}) \text { free. }
\end{aligned}
$$

The first observation is that $\gamma_{3}(v)$ is constant, denoted $\gamma_{3}$. Moreover, given $\gamma_{3}, \dot{\gamma}_{1}$ involves no endogenous variables. Therefore, for a fixed $\gamma_{1}(\underline{v})$, the trajectory of $\gamma_{1}$ is fixed. Whenever $u>0$, we have $\mu_{0}=0$. The first-order condition $\frac{\partial \mathcal{L}}{\partial u}=0$ implies that

$$
\gamma_{2}=\frac{\delta \gamma_{1}}{(1-\delta) v} \text { and } \dot{\gamma}_{2}=\frac{\delta\left(\gamma_{1}-v \dot{\gamma}_{1}\right)}{(\delta-1) v^{2}}
$$

Given that $\dot{\gamma}_{2}=-\delta f W^{\prime}\left(x_{2}\right)$, we could determine the state $x_{2}$

$$
\begin{equation*}
x_{2}=\left(W^{\prime}\right)^{-1}\left(\frac{v \dot{\gamma}_{1}-\gamma_{1}}{(\delta-1) f v^{2}}\right) \tag{26}
\end{equation*}
$$

The control $u$ is given by $-\dot{x}_{2} \delta /((1-\delta) v)$. As the promised utility varies, we conjecture that the solution can be one of the three cases.

Case one occurs when $U$ is intermediate: There exists $\underline{v} \leq v_{1} \leq v_{2} \leq \bar{v}$ such that $x_{1}=0$ for $v \leq v_{1}, x_{1}$ is strictly increasing when $v \in\left(v_{1}, v_{2}\right)$ and $x_{1}=1$ for $v \geq v_{2}$. Given that $u>0$ iff $v \in\left(v_{1}, v_{2}\right)$, we have

$$
x_{2}= \begin{cases}\left.\left(W^{\prime}\right)^{-1}\left(\frac{v \dot{\gamma}_{1}-\gamma_{1}}{(\delta-1) f v^{2}}\right)\right|_{v=v_{1}} & \text { if } v<v_{1} \\ \left(W^{\prime}\right)^{-1}\left(\frac{v \dot{\gamma}_{1}-\gamma_{1}}{(\delta-1) f v^{2}}\right) & \text { if } v_{1} \leq v \leq v_{2} \\ \left.\left(W^{\prime}\right)^{-1}\left(\frac{v \dot{\gamma}_{1}-\gamma_{1}}{(\delta-1) f v^{2}}\right)\right|_{v=v_{2}} & \text { if } v>v_{2}\end{cases}
$$

and

$$
x_{1}= \begin{cases}0 & \text { if } v<v_{1} \\ -\frac{\delta}{1-\delta} \int_{v_{1}}^{v} \frac{\dot{x}_{2}}{s} \mathrm{~d} s & \text { if } v_{1} \leq v \leq v_{2} \\ 1 & \text { if } v>v_{2}\end{cases}
$$

The continuity of $x_{1}$ at $v_{2}$ requires that

$$
\begin{equation*}
-\frac{\delta}{1-\delta} \int_{v_{1}}^{v_{2}} \frac{\dot{x}_{2}}{s} \mathrm{~d} s=1 \tag{27}
\end{equation*}
$$

The trajectory of $\gamma_{2}$ is given by

$$
\gamma_{2}= \begin{cases}\frac{\delta \gamma_{1}}{(1-\delta) v_{1}}+\delta\left(F\left(v_{1}\right)-F(v)\right) \frac{v_{1} \dot{\gamma}_{1}\left(v_{1}\right)-\gamma_{1}\left(v_{1}\right)}{(\delta-1) f\left(v_{1}\right) v_{1}^{2}} & \text { if } v<v_{1} \\ \frac{\delta \gamma_{1}}{(1-\delta) v} & \text { if } v_{1} \leq v \leq v_{2} \\ \frac{\delta \gamma_{1}}{(1-\delta) v_{2}}-\delta\left(F(v)-F\left(v_{2}\right)\right) \frac{v_{2} \dot{\gamma}_{1}\left(v_{2}\right)-\gamma_{1}\left(v_{2}\right)}{(\delta-1) f\left(v_{2}\right) v_{2}^{2}} & \text { if } v>v_{2}\end{cases}
$$

If $\left(W^{\prime}\right)^{-1}\left(\frac{v_{1} \dot{\gamma}_{1}\left(v_{1}\right)-\gamma_{1}\left(v_{1}\right)}{(\delta-1) f\left(v_{1}\right) v_{1}^{2}}\right)<\bar{v}$ and $\left(W^{\prime}\right)^{-1}\left(\frac{v_{2} \dot{\gamma}_{1}\left(v_{2}\right)-\gamma_{1}\left(v_{2}\right)}{(\delta-1) f\left(v_{2}\right) v_{2}^{2}}\right)>0$, the transversality condition requires that

$$
\begin{align*}
\frac{\delta \gamma_{1}\left(v_{1}\right)}{(1-\delta) v_{1}}+\delta F\left(v_{1}\right) \frac{v_{1} \dot{\gamma}_{1}\left(v_{1}\right)-\gamma_{1}\left(v_{1}\right)}{(\delta-1) f\left(v_{1}\right) v_{1}^{2}} & =0  \tag{28}\\
\frac{\delta \gamma_{1}\left(v_{2}\right)}{(1-\delta) v_{2}}-\delta\left(1-F\left(v_{2}\right)\right) \frac{v_{2} \dot{\gamma}_{1}\left(v_{2}\right)-\gamma_{1}\left(v_{2}\right)}{(\delta-1) f\left(v_{2}\right) v_{2}^{2}} & =-\delta \gamma_{3} \tag{29}
\end{align*}
$$

We have four unknowns $v_{1}, v_{2}, \gamma_{3}, \gamma_{1}(\bar{v})$ and four equations, (27)-(29) and the promisekeeping constraint. Alternatively, for a fixed $v_{1}$, (27)-(29) determine the three other unknowns $v_{2}, \gamma_{3}, \gamma_{1}(\bar{v})$. We need to verify that all inequality constraints are satisfied.

Case two occurs when $U$ is close to 0 : There exists $v_{1}$ such that $x_{1}=0$ for $v \leq v_{1}$ and $x_{1}$ is strictly increasing when $v \in\left(v_{1}, \bar{v}\right]$. The $x_{1}(\bar{v}) \leq 1$ constraint does not bind. This implies that $\gamma_{1}(\bar{v})+(1-\delta) \bar{v} \gamma_{3}=0$. When $v>v_{1}$, the state $x_{2}$ is pinned down by (26).

From the condition that $\gamma_{1}(\bar{v})+(1-\delta) \bar{v} \gamma_{3}(\bar{v})=0$, we have that $W^{\prime}\left(x_{2}(\bar{v})\right)=1-c / \bar{v}$. Given strict concavity of $W$ and $W^{\prime}(0)=1-c / \bar{v}$, we have $x_{2}(\bar{v})=0$. The constraint $x_{2}(\bar{v}) \geq 0$ binds, so (29) is replaced with

$$
\frac{\delta \gamma_{1}(\bar{v})}{(1-\delta) \bar{v}}+\delta \gamma_{3} \leq 0
$$

which is always satisfied given that $\gamma_{1}(\bar{v}) \leq 0$. From (28), we can solve $\gamma_{3}$ in terms of $v_{1}$. Lastly, the promise-keeping constraint pins down the value of $v_{1}$. Note that the constraint $x_{1}(\bar{v}) \leq 1$ does not bind. This requires that

$$
\begin{equation*}
-\frac{\delta}{1-\delta} \int_{v_{1}}^{\bar{v}} \frac{\dot{x}_{2}}{s} \mathrm{~d} s \leq 1 \tag{30}
\end{equation*}
$$

There exists a $v_{1}^{*}$ such that this inequality is satisfied if and only if $v_{1} \geq v_{1}^{*}$. When $v_{1}<v_{1}^{*}$, we move to case one. We would like to prove that the left-hand side increases as $v_{1}$ decreases. Note that $\gamma_{3}$ measures the marginal benefit of $U$, so it equals $W^{\prime}(U)$.

Case three occurs when $\underline{v}>0$ and $U$ is close to $\mu$ : There exists $v_{2}$ such that $x_{1}=1$ for $v \geq v_{2}$ and $x_{2}$ is strictly increasing when $v \in\left[\underline{v}, v_{2}\right)$. The $x_{1}(\underline{v}) \geq 0$ constraint does not bind.

This implies that $\gamma_{1}(\underline{v})=0$. When $v<v_{2}$, the state $x_{2}$ is is pinned down by (26). From the condition that $\gamma_{1}(\underline{v})=0$, we have that $W^{\prime}\left(x_{2}(\underline{v})\right)=1-c / \underline{v}$. Given strict concavity of $W$ and $W^{\prime}(\bar{v})=1-c / \underline{v}$, we have $x_{2}(\underline{v})=\bar{v}$. The constraint $x_{2}(\underline{v}) \leq 1$ binds, so (28) is replaced with

$$
\frac{\delta \gamma_{1}(\underline{v})}{(1-\delta) \underline{v}} \leq 0
$$

which is always satisfied given that $\gamma_{1}(\underline{v}) \leq 0$. From (29), we can solve $\gamma_{3}$ in terms of $v_{2}$. Lastly, the promise-keeping constraint pins down the value of $v_{2}$. Note that the constraint $x_{1}(\underline{v}) \geq 0$ does not bind. This requires that

$$
\begin{equation*}
-\frac{\delta}{1-\delta} \int_{\underline{v}}^{v_{2}} \frac{\dot{x}_{2}}{s} \mathrm{~d} s \leq 1 \tag{31}
\end{equation*}
$$

There exists a $v_{2}^{*}$ such that this inequality is satisfied if and only if $v_{2} \leq v_{2}^{*}$. When $v_{2}>v_{2}^{*}$, we move to case one.

Proof of Proposition 1. To illustrate, we assume that $v$ is uniform on $[0,1]$. The proof for $F(v)=v^{a}$ with $a>1$ is similar. We start with case two. From condition (28), we solve for $\gamma_{3}=1+c\left(v_{1}-2\right)$. Substituting $\gamma_{3}$ into $\gamma_{1}(v)$, we have

$$
\gamma_{1}(v)=\frac{1}{2}(1-\delta)(1-v)\left(v\left(c\left(v_{1}-2\right)+2\right)-c v_{1}\right)
$$

The transversality condition $\gamma_{1}(0) \leq 0$ is satisfied. The first-order condition $\frac{\partial \mathcal{L}}{\partial u}=0$ is also satisfied for $v \leq v_{1}$. Let $G$ denote the function $\left(\left(W^{\prime}\right)^{-1}\right)^{\prime}$. We have

$$
\begin{aligned}
-\frac{\delta}{1-\delta} \int_{v_{1}}^{1} \frac{\dot{x}_{2}}{s} \mathrm{~d} s & =-\frac{\delta}{(1-\delta)} \int_{v_{1}}^{1} G\left(1-c+\frac{c}{2}\left(v_{1}-\frac{v_{1}}{s^{2}}\right)\right) \frac{c v_{1}}{s^{3}} \frac{1}{s} \mathrm{~d} s \\
& =-\frac{\delta}{(1-\delta)} \int_{v_{1}-1 / v_{1}}^{0} G\left(1-c+\frac{c}{2} x\right) \frac{c}{2} \sqrt{1-\frac{x}{v_{1}}} \mathrm{~d} x
\end{aligned}
$$

The last equality is obtained by the change of variables. As $v_{1}$ decreases, $v_{1}-1 / v_{1}$ decreases and $\sqrt{1-x / v_{1}}$ increases. Therefore, the left-hand side of (30) indeed increases as $v_{1}$ decreases.

We continue with case one. From (28) and (29), we can solve for $\gamma_{3}$ and $\gamma_{1}(v)$

$$
\begin{aligned}
\gamma_{3} & =1+c\left(\frac{v_{1}\left(2 v_{2}-1\right)}{v_{2}^{2}}-2\right) \\
\gamma_{1}(v) & =\frac{1}{2}(\delta-1)\left(v\left((v-2)\left(c\left(\frac{v_{1}\left(2 v_{2}-1\right)}{v_{2}^{2}}-2\right)+1\right)-2 c+v\right)+c v_{1}\right) .
\end{aligned}
$$

It is easily verified that $\gamma_{1}(0) \leq 0, \gamma_{1}(1) \leq 0$, and the first-order condition $\frac{\partial \mathcal{L}}{\partial u}=0$ is satisfied. Equation (27) can be rewritten as

$$
-\frac{\delta}{1-\delta} \int_{v_{1}}^{v_{2}} \frac{\dot{x}_{2}}{s} \mathrm{~d} s=-\frac{\delta}{(1-\delta)} \int_{v_{1}}^{v_{2}} G\left(1-c+\frac{c}{2}\left(\frac{v_{1}\left(2 v_{2}-1\right)}{v_{2}^{2}}-\frac{v_{1}}{s^{2}}\right)\right) \frac{c v_{1}}{s^{3}} \frac{1}{s} \mathrm{~d} s=1 .
$$

For any $v_{1} \leq v_{1}^{*}$, there exists $v_{2} \in\left(v_{1}, 1\right)$ such that (27) is satisfied.

Transfers with Limited Liability. Here, we consider the case in which transfers are allowed but the agent is protected by limited liability. Therefore, only the principal can pay the agent. The principal maximizes his payoff net of payments. The following lemma shows that transfers occur on the equilibrium path when the ratio $c / l$ is higher than 2 .

Lemma 11 The principal makes transfers on path if and only if $c-l>l$.
Proof. We first show that the principal makes transfers if $c-l>l$. Suppose not. The optimal mechanism is the same as the one characterized in Theorem 1 . When $U$ is sufficiently close to $\mu$, we want to show that it is "cheaper" to provide incentives using transfers. Given the optimal allocation $\left(p_{h}, u_{h}\right)$ and $\left(p_{l}, u_{l}\right)$, if we reduce $u_{l}$ by $\varepsilon$ and make a transfer of $\delta \varepsilon /(1-\delta)$ to the low type, the $I C / P K$ constraints are satisfied. When $u_{l}$ is sufficiently close to $\mu$, the principal's payoff increment is close to $\delta(c / l-1) \varepsilon-\delta \varepsilon=\delta(c / l-2)$, which is strictly positive if $c-l>l$. This contradicts the fact that the allocation $\left(p_{h}, u_{h}\right)$ and $\left(p_{l}, u_{l}\right)$ is optimal. Therefore, the principal makes transfers if $c-l>l$.

If $c-l \leq l$, we first show that the principal never makes transfers if $u_{l}, u_{h}<\mu$. With abuse of notation, let $t_{m}$ denote the current-period transfer after $m$ report. Suppose $u_{m}<\mu$ and $t_{m}>0$. We can increase $u_{m}(m=l$ or $h)$ by $\varepsilon$ and reduce $t_{m}$ by $\delta \varepsilon /(1-\delta)$. This adjustment has no impact on $I C / P K$ constraints and strictly increases the principal's payoff given that $W^{\prime}(U)>1-c / l$ when $U<\mu .{ }^{35}$ Suppose $u_{l}=\mu$ and $t_{l}>0$. We can always replace $p_{l}, t_{l}$ with $p_{l}+\varepsilon, t_{l}-\varepsilon l$. This adjustment has no impact on $I C / P K$ and (weakly) increases the principal's payoff. If $u_{l}=\mu, p_{l}=1$, we know that the promised utility to the agent is at least $\mu$. The optimal scheme is to provide the unit forever.

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[^1]:    ${ }^{1}$ Many allocation decisions involve goods or services that are perishable: how a nurse or a worker divides his time, or more generally, which patients should receive scarce medical resources (blood, treatments, etc.); which investments and activities should get the go-ahead in a firm, etc.
    ${ }^{2}$ This is because the supply of the perishable good is taken as given. There is a considerable literature on the optimal ordering policy for perishable goods, starting with Fries (1975).
    ${ }^{3}$ In Section 5.2 , we consider the case of a continuum of types independently distributed over time.

[^2]:    ${ }^{4}$ It is not a "bankruptcy" mechanism in the sense of Radner (1986) either, as the specific ordering of the reports matters.
    ${ }^{5}$ To be sure, our mechanism is much simpler than existing electronic nursing workload systems. However, none appears to take seriously as a constraint the strategic behavior of the agent.

[^3]:    ${ }^{6}$ See also Zhang (2012) for an exhaustive analysis of Battaglini's model, as well as Fu and Krihsna (2014).

[^4]:    ${ }^{7}$ The role of this assumption, commonly adopted in the literature, and what happens otherwise, when values are negatively serially correlated, is discussed below.
    ${ }^{8}$ The commonality of the discount factor is important. We view our principal as a social planner, trading off the agent's utility with the social cost of giving him the good, as opposed to an actual player. As a social planner internalizing the agent's utility, it is hard to see why his discount rate would differ from the agent's.

[^5]:    ${ }^{9}$ Throughout, the term payoff is reserved to the principal's objective, and utility to the agent's.

[^6]:    ${ }^{10}$ For simplicity, we use the same symbols $l, h$ for the possible agent's reports as for the values of the good.
    ${ }^{11}$ Without loss of generality, we assume that this strategy does not depend on past values, given past reports, as the decision problem from round $n$ onwards does not depend on these past values.

[^7]:    ${ }^{12}$ Note that not every policy can be represented in this fashion, as the principal does not need to treat two histories leading to the same continuation utility identically. But because they are equivalent from the agent's viewpoint, the principal's payoff must be maximized by some policy that does so.

[^8]:    ${ }^{13}$ It is bounded because $W$ is concave, and so its derivative is bounded by its value at 0 and $\mu$, given in the lemma.

[^9]:    ${ }^{14}$ This gives rise to multiple optimal policies on this range: as long as the spread is large enough to satisfy $I C_{L}$, not so large as to violate $I C_{H}$, consistent with $P K$ and contained in $[0, \underline{U}]$, it is an optimal choice.

[^10]:    ${ }^{15}$ To be clear, this is not an artifact of discounting: the optimal policy in the finite-horizon undiscounted version of our model can be derived along the same lines (using the binding $I C_{L}$ and $P K$ constraints), and the number of units obtained by the agent is history-dependent there as well.

[^11]:    ${ }^{16}$ There are other important differences in the set-up: they allow two instruments: downsizing the firm and payments; and the problem is of the moral hazard type, as the agent can divert resources from a risky project, reducing the chances it succeeds in a given period.

[^12]:    ${ }^{17}$ To be clear, token mechanisms are not optimal even without discounting.
    ${ }^{18}$ The characterization of the optimal mechanism in the case of a prophetic agent is somewhat peripheral to our analysis and omitted.

[^13]:    ${ }^{19}$ This result might be surprising given Cohn's (2010) improvement upon Jackson and Sonnenschein. However, while Jackson and Sonnenschein covers our set-up, Cohn's does not, and features more instruments at the principal's disposal. See also Eilat and Pauzner (2011) for an optimal mechanism in a related setting.

[^14]:    ${ }^{20}$ Clearly, incentive-feasibility is closely related to self-generation (see Abreu, Pearce and Stacchetti, 1990), though it pertains to the different types of a single agent, as opposed to the different players in the game. The distinction is not merely a matter of interpretation, as a high type can become a low type and vice-versa, for which there is no analogue in repeated games. Nonetheless, the proof of this characterization is identical.
    ${ }^{21}$ With some abuse, we write $\mu \in \mathbf{R}^{2}$, as it is the natural extension as an upper bound of the feasible set of $\mu \in \mathbf{R}$.

[^15]:    ${ }^{22}$ Because the lower boundary is upward sloping, ex interim utilities of both types vary in the same way. Accordingly, we use terms such as "higher" or "lower" utility, and write $U<U^{\prime}$ for the component-wise order.
    ${ }^{23} \mathrm{As}$ in the i.i.d. case, $U(l)$ is nonetheless always higher than $U(h)$.
    ${ }^{24}$ This line has equation $U_{l}=\frac{\delta \rho_{l}}{1-\delta\left(1-\rho_{l}\right)} U_{h}$.
    ${ }^{25}$ With some abuse, we write $\underline{U} \in \mathbf{R}^{2}$, as it is the natural extension of $\underline{U} \in \mathbf{R}$ as introduced in Section 3 .

[^16]:    ${ }^{26}$ This condition is satisfied in the i.i.d. case because of our maintained assumption that $\delta>l / \mu$.

[^17]:    ${ }^{27}$ This is impossible if the promise $\left(m_{n}, \lambda_{n}\right)$ is already too large (formally, if the corresponding payoff vector $\left(U_{h}(m, \lambda), U_{l}(m, \lambda) \in V_{h}\right)$, in which case the good is given even in that event with the probability that solves $\frac{U_{l}\left(m_{n}, \lambda_{n}\right)-\tilde{q}(1-\delta) l}{\delta}=\mathbf{E}_{l}\left[U_{v_{n+1}}(\infty)\right]$.

[^18]:    ${ }^{28}$ If payments do not matter for the principal, then again efficiency is easily achieved, as he could pay $c$ to the agent if and only if the report is low, and nothing otherwise.

[^19]:    ${ }^{29}$ To be clear, these are not HJB equations, as there is no need to verify the optimality of the policy that is being followed. This has already been established. These are simple recursive equations that these functions must satisfy.

[^20]:    ${ }^{30}$ However, this convergence is not necessarily monotone, as is easy to check via examples.

[^21]:    ${ }^{31}$ See additional appendix.

[^22]:    ${ }^{32}$ We pick the number of copies as odd for simplicity. If not, let Nature reveal the event that all copies are high if this unlikely event occurs. This gives as lower bound for the inefficiency with $2 N+2$ copies the one we derive with $2 N+1$.

[^23]:    ${ }^{33} \mathrm{As} \tau \rightarrow t_{0}$, the integrals entering in the definition of $W$ diverge, although not $W$ itself, given that $\lim _{\tau \rightarrow t_{0}} w_{0}(\tau) \rightarrow 0$. As a result, $\lim _{\tau \rightarrow t_{0}} W(\tau)$ is well-defined, and strictly below $W_{1}\left(t_{0}\right)$.

[^24]:    ${ }^{34}$ Note that the promise-keeping constraint can be rewritten as

    $$
    U=(1-\delta) \underline{v} x_{1}(\underline{v})+\delta x_{2}(\underline{v})+(1-\delta) \int_{\underline{v}}^{\bar{v}} x_{1}(s)(1-F(s)) \mathrm{d} s
    $$

[^25]:    ${ }^{35}$ It is easy to show that the principal's complete-information payoff, if $U \in[0, \mu]$ and $c-l \leq l$, is the same as $\bar{W}$ in Lemma 1.

