The University of Maine

DigitalCommons@UMaine

Information Technology

University of Maine System Communications

11-19-2020

IT_Important IT Resource Information Email

David M. Demers

Matthew Revitt <matthew.revitt@maine.edu>

Important IT Resource Information

1 message

University of Maine System Information Technology <help@maine.edu>   Thu, Nov 19, 2020 at 3:10 PM
Reply-To: help@maine.edu
To: matthew.revitt@maine.edu

November 19, 2020

Greetings,

With the upcoming end of in-person instruction on November 25, your University
Information Technology colleagues would like to remind you of the availability of the IT
Resources and Tools guide (https://www.maine.edu/information-technology/support/it-
resources-and-tools/). This guide has been updated to include information on how to
request, access and/or use available tools to support your remote teaching, learning and
work needs, including:

- Public WiFi access, including the 'Study-from-car' sites across the state
- Instructional tools, including Brightspace, Zoom and Kaltura lecture recording
- Remote Access VPN and Remote Desktop (Windows) Access
- Remote Computer Lab Access
- Online Proctoring Services
- Managing/routing phone calls and voicemail

Additionally, now would be a perfect time to update your **emergency alert preferences**!
The University of Maine System maintains an Emergency Notification and Alert System to
communicate with students, faculty, staff and community when an emergency occurs or
when a campus closes due to weather or other circumstances. You may update or change
which alerts you wish to receive by following the available resource guide located here:
https://www.maine.edu/information-technology/support/ update-account-information/
update-emergency-alert-preferences/.

Should you have any questions or need assistance, please contact help@maine.edu or visit the UMS IT Support site (https://itsupport.maine.edu/) for additional support options and documentation.

On behalf of the entire UMS IT team, we wish you and your families a safe, healthy holiday season -

Sincerely,

David Demers
Chief Information Officer