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IT_Important IT Resource Information Email

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Matthew Revitt <matthew.revitt@maine.edu>

Important IT Resource Information

1 message

University of Maine System Information Technology <help@maine.edu>

Thu, Nov 19, 2020 at 3:10 PM

Reply-To: help@maine.edu

To: matthew.revitt@maine.edu



November 19, 2020

Greetings,

With the upcoming [end of in-person instruction](#) on November 25, your University Information Technology colleagues would like to remind you of the availability of the [IT Resources and Tools](#) guide (<https://www.maine.edu/information-technology/support/it-resources-and-tools/>). This guide has been updated to include information on how to request, access and/or use available tools to support your remote teaching, learning and work needs, including:

- Public WiFi access, including the '[Study-from-car](#)' sites across the state
- Instructional tools, including Brightspace, Zoom and Kaltura lecture recording
- Remote Access VPN and Remote Desktop (Windows) Access
- Remote Computer Lab Access
- Online Proctoring Services
- Managing/routing phone calls and voicemail

Additionally, now would be a perfect time to update your **[emergency alert preferences](#)**! The University of Maine System maintains an Emergency Notification and Alert System to communicate with students, faculty, staff and community when an emergency occurs or when a campus closes due to weather or other circumstances. You may update or change which alerts you wish to receive by following the available [resource guide located here](#): <https://www.maine.edu/information-technology/support/update-account-information/update-emergency-alert-preferences/>.

Should you have any questions or need assistance, please contact help@maine.edu or visit the [UMS IT Support](https://itsupport.maine.edu/) site (<https://itsupport.maine.edu/>) for additional support options and documentation.

On behalf of the entire UMS IT team, we wish you and your families a safe, healthy holiday season -

Sincerely,

David Demers
Chief Information Officer



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