Connecting Staff to the Cloud

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Background

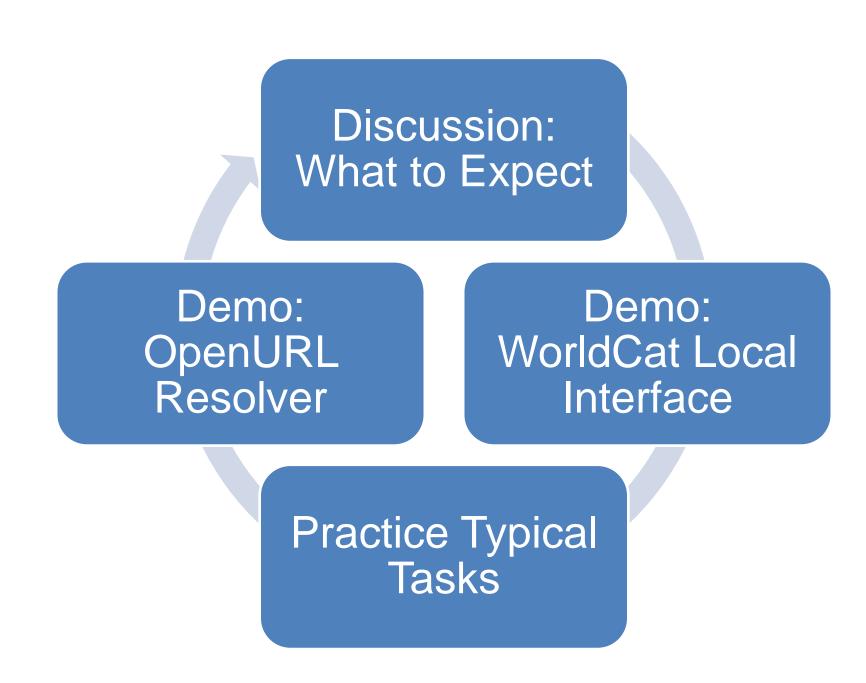
The library system at the University of North Carolina at Greensboro is in the process of implementing the OCLC cloud-based integrated library system.

The library had already been providing OCLC WorldCat Local "quick start" as a low profile alternative to a SirsiDynix Unicorn/Symphony library catalog.

During summer 2012, the catalog migration began with upgrading WorldCat Local and giving it greater online prominence than the old catalog. This poster describes sandbox workshops for library staff conducted during the upgrade.

Methods

The week before library homepage links were scheduled to change, public services librarians with WorldCat searching experience provided sandbox sessions to library personnel. Staff engaged in hands-on exploration in a group environment.



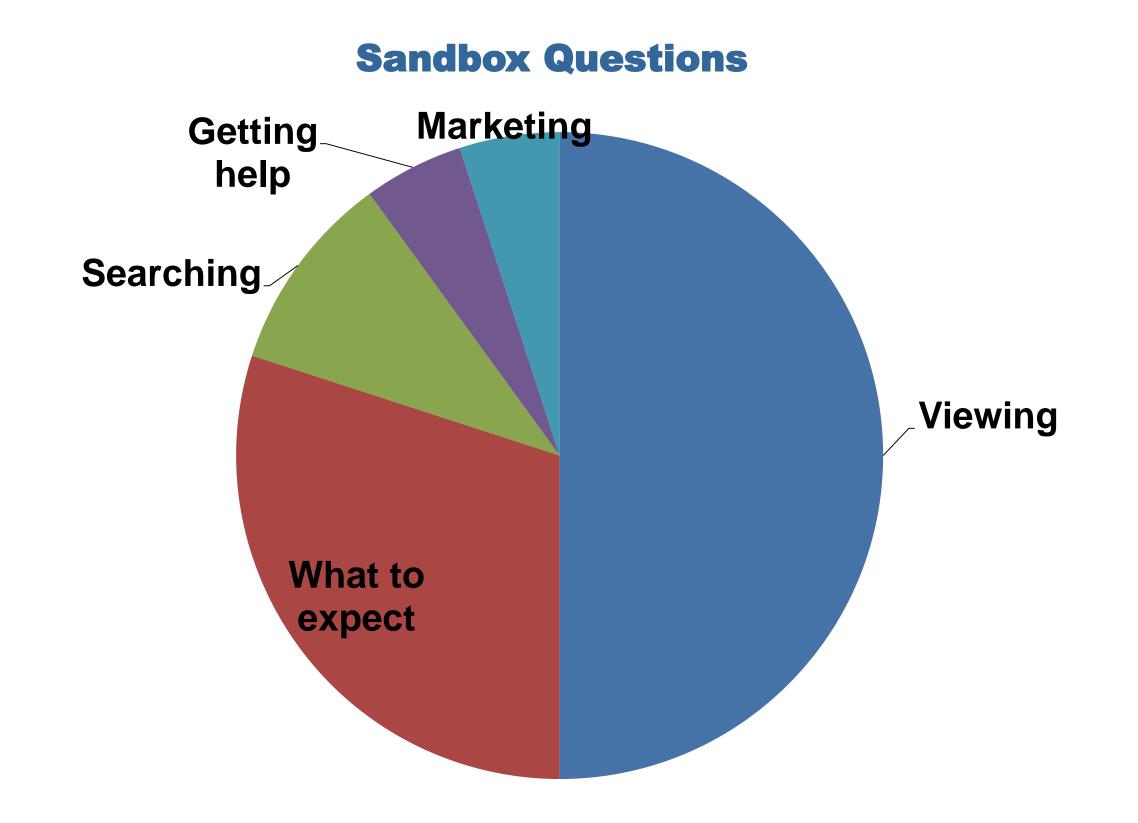
Supporting materials

- LibGuide: uncg.libguides.com/worldcat
- Handout with typical catalog tasks
- Poll Everywhere widget for anonymous but publicly visible questions



Results

One fourth of library personnel attended sandbox sessions, with attendance from every department.



Conclusion

Library staff received news and guided practice at a critical juncture, though providing training on a system in rapid development was a challenge.

The Information Technology Librarian is providing follow-up through library-wide meetings and blogs.

Public services librarians continue to update the online learning tools.

Liaison librarians are providing training outside the library.

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