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## Brief Psychotherapy in Primary Care

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# Brief Psychotherapy in Primary Care

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GEOFFREY MILLS MD, PHD

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# Overview

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## Case thread

### Goals:

- Acknowledgement
- Rationale
- Background 'theory'
- Framework(s)
- Practical applications

# Case

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33 y/o male lawyer

CC: Headache, not sleeping

HPI: Recent divorce

PMHx: None

- Has history of anxiety treated with xanax

PE: Dark room, anxious, talking fast

- Normal neuro exam

# Case

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What do you do?

A: BHC Consult

B: Rx xanax

C: MRI Brain

D: Rx SSRI

E: “Lengthy discussion >25 minutes”

# Context...

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60% of mental health care is provided in primary care settings

One study showed that ‘patients with psychosocial problems confided in their PCP more often than any other professional’

- *95% reported that contact as being helpful*

Primary care providers fail to recognize 66% of ‘emotional disorders’ contributing to patient presentation

We provide therapeutic interventions whether we know it...or not

# Context:

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‘Frontline’

We recognize the biopsychosocial model

Treating medical illness often is impossible without addressing mental illness

+

Barriers exist to accessing mental health services\*

# Number of Patients by Diagnosis

Last 6 months



Essential (primary) hypertension( ICD-10-CM: I10 )

452 Population **452**

Base: My Patients (PCP)

Diagnosis: Essential (primary) hypertension( ICD-10-CM: I10 )

Between

4/14/2020 and 10/13/2020

Measures

Number of Patients: 452

Gastro-esophageal reflux disease without  
esophagitis( ICD-10-CM: K21.9 )  
222

Anxiety disorder, unspecified( ICD-10-CM: F41.9 )  
141

Pure hypercholesterolemia, unspecified( ICD-10-CM: E78.00 )  
140

Encounter for general adult medical examination without  
abnormal findings( ICD-10-CM: Z00.00 )  
131

Hyperlipidemia, unspecified( ICD-10-CM:  
E78.5 )  
193

Encounter for immunization( ICD-10-CM: Z23 )  
128

None of the above  
418

Allergic rhinitis, unspecified( ICD-10-CM:  
J30.9 )  
156

Vitamin D deficiency, unspecified( ICD-10-CM: E55.9 )  
122

Morbid (severe) obesity due to excess calories( ICD-10-CM:  
E66.01 )  
117



# Skills you already have...

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*INTERVIEWING SKILLS*: Data collection, communication (diagnosis, caring attitude, reassurance)

*RELATIONSHIP BUILDING*: Trust, continuity

*INFLUENCE*: Demonstrated power vs. assumed power (source of information), motivational interviewing, social power (influence beliefs, attitudes)

# Pitfalls with the medical model...

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*TOP DOWN TREATMENT:* Rash -> steroid

*DIAGNOSIS-FOCUSED:* Discrete diagnoses, uniform patient experience of disease

*LIMITED TREATMENT OPTIONS:* Lifestyle modification vs. medication

# The PCP as Psychotherapist?

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What are the constraints?

What resources are available in your practice? Locally?

What are the drivers?

Is it effective?

# Show me data...

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(Difficult to study)

British study 128 pts with anxiety - GP 1/2 hr therapy vs. psychiatry 1/2 hr therapy (8 session)

- No difference in outcome (survey of symptoms)
- Satisfied practitioner and patient
- Conclusion that demand outstrips supply of psychiatry services = PCP's can provide adequate psychotherapy.

*\*No meds other than benzo's used*

*\*8 wks not enough for some patients in either group.*

# Primary care vs. specialist care...

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## *PATIENT FACTORS:*

- 15-75% of referrals to psych not fulfilled (especially when somatic complaints involved)
- Stigma / labeling fear (self worth needs to be re-established before therapy effective)

# Primary care vs. specialist care...

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## *PRIMARY CARE SETTING ADVANTAGES:*

- Treatment without labeling
- Small doses at a time
  - May be more effective, learning model
- No rejection
- No implication that body and mind separate

# Primary care vs. specialist care...

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## *SPECIALIST CARE:*

- In patients with somatic complaints managed by PCP's, one consultation with a psychiatrist reduced cost by 53% over the year
  - Collaborate after initial therapy
- Nature of therapeutic relationship is different in psych referral

# Primary care vs. specialist care...

## Typology of mental health disorders in primary care<sup>6</sup>

Type	Description	Example disorders	Current care
1	Severe mental disorders, unlikely to remit spontaneously, associated with major disability	Schizophrenia, organic disorders, bipolar disorder	Involves both primary and secondary care
2	Well defined disorders, associated with disability, for which there are effective pharmacological and psychological treatments. Disorders may remit, but relapse is common	Anxious depression, pure depression, generalised anxiety, panic disorder, obsessive-compulsive disorder	Can usually be managed entirely within primary care
3	Disorders in which drugs have a more limited role, but for which psychological therapies are available	Phobias, somatised presentations of distress, eating disorder, chronic fatigue	Rarely treated within primary care; only a small proportion of cases are treated by specialist services
4	Disorders that tend to resolve spontaneously	Bereavement, adjustment disorder	Supportive help, rather than a specific mental health skill, is needed



# So, what can you do?

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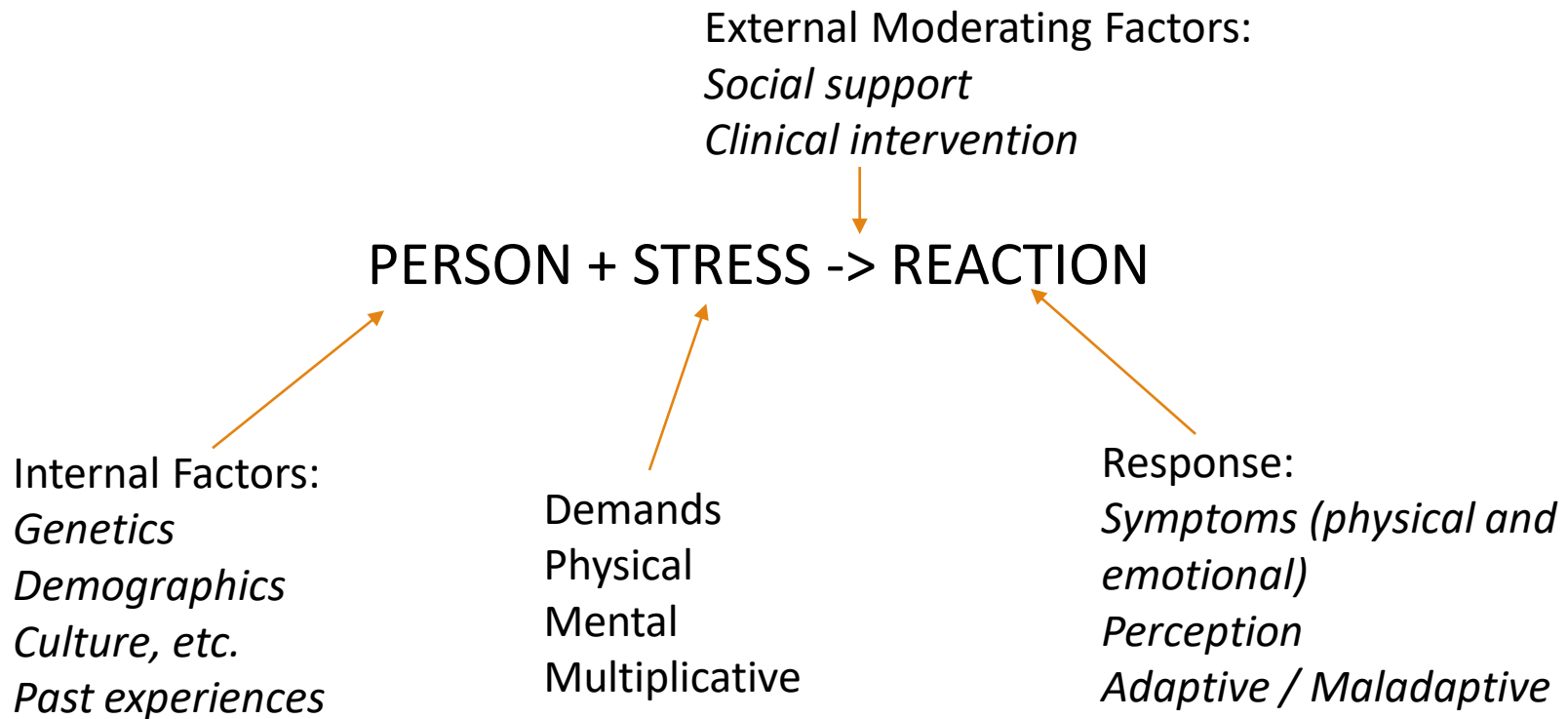
Theory

3 Tools

Case

# “Nothing has changed and yet everything is different”

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# Some Basic “Truths”

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1. A mental / physical linkage exists (BPS model)
2. Crises usually resolve in 4-6 weeks
3. Coping mechanisms under stress may not be the same under normal circumstances – in general, individuals have consistent coping patterns, some functional, some not AND support during stress can return to normal adaptive behaviors
4. Locus of control (internal vs. external)

# Stress

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## Experimental psychology:

- Stress causes 'overstimulation'
- Revert to primitive coping mechanisms
- Cannot learn, use automated behaviors
- Goal of therapy is to decrease arousal to allow for learning new behaviors


## Stress puts people on 'tilt'

- Threshold effect
- Goal of tx --> support to maintain equilibrium

# Coping with Stress

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Some defense mechanisms:

- 
- Mature (humor, suppression, sublimation)
  - Neurotic (intellectualization, repression, regression)
  - Immature (dissociation, help-rejecting, rituals, projection, hypochondriasis, acting out, somatization)
  - Psychotic (delusional, denial, distortion)

EXTREME stress -> regression

# Crisis Intervention Model

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1. Prevent dire consequences
2. Return to pre-stress level of function (support)
3. Expand behavioral repertoire
4. Enhance self-esteem

- Prevent dire consequences
- Return to pre-stress level of function (support)
- Expand behavioral repertoire
- Enhance self-esteem

# Case

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External Stressors

33 y/o male lawyer

HPI: Headache, not sleeping, recent divorce

PMHx: None

- Has history of anxiety treated with xanax

Past experience

PE: Dark room, anxious, talking fast

- Normal neuro exam

Response  
(‘emotionalization’)

# A 'how to' guide

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## The initial visit (EVERY visit)

- Crisis intervention
- BATHE
- SOB-NO!
- Three-step therapy

## Follow-up visits

- Narrative therapy review
- BATHE-R



# The initial visit: Think, Crisis intervention model

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Acute stress disrupts equilibrium

BY DEFINITION: self limited

- Most 4-6 weeks with some resolution

4 goals:

- Prevent dire outcome
- Return to pre-morbid function (connected/competent)
- **Expand behavior repertoire**
- **Promote resiliency**

# The initial visit:

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*Ask -- update social history and 'life situation'*

*Ask yourself how the patients medical complaints may be related to acute or chronic 'tilt'*

*Consider using the BATHE technique, one or more SOB-NO! elements or 3-step problem-solving*

# The initial visit: BATHE Technique

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## **Background:**

- “What is going on in your life?”
- Narrative, story
- Ask open-ended questions
- May not get much (it’s ok!)
  - Go directly to next step...

# The initial visit: BATHE Technique

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## Affect\*:

- “How do you feel? What is your mood?”
- Address emotional response, *i.e.* angry
- Give permission to *feel*
- Once named, makes less personal, apart from the individual

\* Different from mental exam affect

# The initial visit: BATHE Technique

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## **Trouble:**

- “What troubles you about this situation?”
- Focus to meaning of situation
- Patient will need to think/interpret/project
- You may need to nudge, re-ask

The answer is the core problem and leads to constructive solution

# The initial visit: BATHE Technique

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## Handling:

- “How are you handling this?”
- Assess functioning
- Identify destructive behaviors
- Follow up question: How *could* you handle this?

# The initial visit: BATHE Technique

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## **Empathy:**

- “That must be hard”, for example
- Legitimize reaction
- Demonstrate that you are listening and hear the patient

# The initial visit: BATHE Technique

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Where are the therapeutic interventions?

- Telling the story
- Externalizing the feeling, naming (compartmentalizing)
- ID central issue for patient
- Brainstorming alternative solutions *from patient*
- BEING THERE, empathy and support
- Prevent destructive behaviors

Socratic method



# The initial visit: BATHE Technique

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Some possible challenges:

- Multiple problems
  - ? most troubling
  - ? central issue
- Resistant patient
  - Vigorously separates physical / mental symptoms
  - Answers 'Nothing.' to, What is going on in your life?
  - That 'Nothing' may be poignant!
- Simply skip the 'B' in BATHE!

# BATHE

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**B**ackground

**A**ffect

**T**roubling

**H**andling

**E**mphathy

# The Initial Visit: SOB-NO!

## REINFORCING STRENGTHS

- Point out past successes, strengths, power
- Promote resiliency

## ASK ABOUT OPTIONS

- People often not aware they have them
- Power to choose (decreases feeling of impotence / feeling of being overwhelmed)

## ENCOURAGE NEW BEHAVIOR

- Your focus is NOT to solve a patient's problem, rather help them solve the problem
- Encourage patient to take time out, *not* to decide
- Encourage patients to ask directly for what they want

## NORMALIZING REACTIONS

- 'Anyone would feel this way'
- You don't have to like it BUT  
You have to make change and deal with it...
- 'OK to have emotions and not DO anything'

# The initial visit: 3-step problem solving

1. What are you feeling?

Label

2. What do you want?

Goal

3. What can you do about it?

Focus on *what you can control*

# The initial visit: Ending the visit

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## Consider **homework**:

- List options, resources, advantages, disadvantages, etc.
- Goals, previous accomplishments
- Journaling
- “Do one thing new each day”

## Promote independence

- Identify personal resources
- Daily 3-step problem solving

*These techniques will allow you to fit all of this into a 15 minute visit!*

# The follow up visit:

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## Psychotherapy – talking

- Set a follow up plan and agenda
- Objective is therapeutic change
- Be explicit

Use scheduled, defined sessions

# The follow up visit:

- Opening:
  - *What has happened?*
  - *How have you been?*
  - *How have you felt?*
- Revisit BATHE and Add 'R'
  - Reinforce **resilience**

# The follow up visit:

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Review homework assignment

Legitimize feelings

“Acceptance must precede change”

Consider medical tx

Consider referral

Give advice (maybe)

- Parenting skills
- Relationship skills
- Workplace skills

More homework

Summarize, end visit



# The follow up visit: Narrative therapy

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Post-modern theory - 'glasses' or 'frames'

- Goal is to separate patient from center of problem
- Ask to speculate about changing the future or present, what they would do differently
- Create new versions of life story
- Objective - identify meaning
  
- EMPOWER THEM
  - 'I can't do...'
  - Response: 'Have not been able to do until now...'

# Tailoring to specific affective responses

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## Anxiety: Stress management

- Relaxation exercises
- MBT

## Depression: CBT

- Small steps -> exercise
- Focus on YET
- Resiliency

## Grief: Revert to crisis intervention model

- Stages of grief
- Give time, provide support

# Take home points... 'how to' guide

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## The initial visit

- Crisis intervention support
- BATHE
- SOB-NO!
- Three-step therapy

## Follow-up visits

- Narrative therapy
- BATHE-R

# Case

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Background: *What is going on in your life? Affair*

Affect: *How do you feel about it? Angry, mood swings, 'I go up and down'*

Trouble: *What troubles you most about the situation? Being a single parent, effect on children (guilt)*

Handle: *What helps you handle the situation? 'I'm not', short with kids, yells more at work, drinking more than ever How COULD you handle this situation?*

Empathy

- *This is a tough situation to be in*
- *Anybody would feel as you do*
- *Your reaction makes sense to me*

# Case (revisited)

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40 y/o male lawyer

CC: Tearful, stressed related to fathers' passing + recent failed relationship

PE: Tearful

On 'tilt' BUT actively coping: employing mature mechanisms now (intellectualization, pre-empting emotional response, seeking outside help, being more open with supports, etc.)

You promote resiliency, remind about past success, time,

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# A 'how to' guide

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## The initial visit (EVERY visit)

- Crisis intervention
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## Follow-up visits

- Narrative therapy review
- BATHE-R