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# 7. Structuring the field of social entrepreneurship: a transatlantic comparative approach<sup>1</sup>

Sophie Bacq and Frank Janssen

# INTRODUCTION

During recent years, social entrepreneurship has been receiving greater recognition from the public sector, as well as from scholars (Stryjan, 2006; Weerawardena and Sullivan Mort, 2006). Encouraging social initiatives has been on our governments' agenda for a while. European policy makers claim the importance of social enterprises as 'they not only are significant economic actors, but also play a key role in involving citizens more fully in Society and in the creation and reproduction of social capital, by organizing, for example, opportunities for volunteering' (European Commission, 2003). Consequently, several European states have created specific legal forms for this kind of initiatives. On the other hand, famous business schools all around the world have created centres for research and education programmes in social entrepreneurship. So far, academic research in social entrepreneurship 'has largely been focused on defining what it is and what it does, and does not, have in common with commercial entrepreneurship' (Nicholls, 2008: 7).

No doubt that this growing interest toward social entrepreneurship partly results from its innovativeness in treating social problems that are becoming more and more complex (Johnson, 2000; Thompson et al., 2000). Some academic scholars see it as a way of creating community wealth (Wallace, 1999) while others consider it as a means to relieve our modern society from its illnesses (Thompson et al., 2000), such as unemployment, inequalities in the access to health care and social services (Catford, 1998), squalor, poverty, crime, privation or social exclusion (Blackburn and Ram, 2006). It can also be considered as a means to subcontract public services or as a means to improve these services without increasing the state's intervention (Cornelius et al., 2007). Moreover, this innovative entrepreneurial practice bears the advantage of blurring

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traditional boundaries between private and public sectors, giving birth to hybrid enterprises (Johnson, 2000; Wallace, 1999) guided by strategies of double value creation – social and economic (Alter, 2004).

A consensus has thus emerged according to which understanding social entrepreneurship is important (Weerawardena and Sullivan Mort, 2006: Dees, 1998a). However, this concept has long remained poorly defined and its boundaries with other fields of study remained fuzzy (Mair and Martí, 2006). Therefore, this chapter has three objectives. The first objective is to clarify the three main concepts of the field: 'social entrepreneurship' (seen as a process), 'social entrepreneur' (as an individual) and 'social enterprise' (as an organization), since these three notions have been used interchangeably to express the same idea. To that end, we will review the literature from an analytical and critical perspective. The second objective of this chapter is to determine to what extent these concepts differ from traditional or commercial entrepreneurship/entrepreneur/enterprise. If an organization devotes part of its income to a social cause, we cannot necessarily speak of social entrepreneurship. The same holds for all nonprofit organizations that adopt managerial practices (Mair and Martí, 2004). Therefore, a person who is in charge of the management of an organization that acts in the social, voluntary or community fields will rather be called 'social enterprise manager' because a social entrepreneur has to meet the entrepreneurial condition (Brouard, 2007). Finally, several approaches of social entrepreneurship seem to emerge. Their differences could be due to their geographical origin. Because Europe and the United States consider the government's role from different perspectives, we assume that both sides of the Atlantic consider the role of social entrepreneurship differently. Consequently, we presuppose that each side focuses on particular elements, such as the individual features or the collective aspects of the initiative. Therefore, the third objective of this chapter is to identify the different schools of thought and practices on both sides of the Atlantic and to determine whether there is a transatlantic divide in the way of approaching social entrepreneurship.

This chapter is organized as follows. The first section presents the practical and academic background of social entrepreneurship as a field of research. In the second section, our method for reviewing the literature is explained. The third section of this chapter presents and discusses the results of our literature review. Finally, the fourth section examines whether there is a transatlantic divide in the way of approaching and defining social entrepreneurship, the social entrepreneur and the social enterprise.

In the next section, we show how social entrepreneurship can learn from the development of entrepreneurship as a legitimate field of research.

# 1. FROM SOCIA A PRACTICE RESEARCH

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ws. The first section presents the f social entrepreneurship as a field or method for reviewing the literathis chapter presents and discusses inally, the fourth section examines e in the way of approaching and social entrepreneur and the social

ial entrepreneurship can learn from s a legitimate field of research.

# 1. FROM SOCIAL ENTREPRENEURSHIP AS A PRACTICE TO A LEGITIMATE FIELD OF RESEARCH

Social entrepreneurship practitioners have always existed, everywhere around the world<sup>2</sup> (Roberts and Woods, 2005). Nevertheless, if social entrepreneurship as a practice is far from being new and benefits from a long heritage and a global presence, it has been attracting researchers' attention for a few years only (Dearlove, 2004). Apart from isolated early research on the topic (Waddock and Post, 1991 and Young, 1986, cited in Light, 2005), the term 'social entrepreneurship' emerged, in the academic world, in the late 1990s in the United States (Drayton, 2002; Thompson et al., 2000; Bornstein, 1998; Dees, 1998a; Boschee, 1995) and in the United Kingdom (SSE, 2002; Leadbeater, 1997). In Europe, social enterprises have begun to attract our governments' attention. The concept of 'social enterprise' appeared for the first time in the late 1980s in Italy (Defourny, 2001). Since the mid-1990s, this concept has been more and more widely used in Europe, especially thanks to the works of a European research network, namely EMES.<sup>3</sup>

From an academic point of view, numerous authors agree on the fact that the emerging field of research in social entrepreneurship shows three similarities with the field of entrepreneurship research in its early days. First, social entrepreneurship research is still phenomenon-driven (Mair and Martí, 2006). As has been the case for the field of entrepreneurship, social entrepreneurship initiatives have first developed among practioners before attracting researchers' attention. Second, Bruyat and Julien (2001) and Shane and Venkataraman (2000), among others, regretted the lack of a unifying paradigm in the field of entrepreneurship. In his seminal article, 'What are we talking about when we talk about entrepreneurship?', Gartner (1988) tackled important questions such as 'has entrepreneurship become a label of convenience with little inherent meaning?" or 'is entrepreneurship just a buzzword, or does it have particular characteristics that can be identified and studied?'. This fuzziness brought up Acs and Audretsch's (2003) question of whether entrepreneurship constitutes a distinctive field of research or a discipline-based research. Filion (1997) moderated this lack of consensus in the field of entrepreneurship regarding the definition of the entrepreneur and the parameters that constitute the paradigm. Indeed, from the reverse point of view, entrepreneurship remains one of the rare topics that attract specialists from a lot of diverse disciplines. Consequently, any researcher is influenced by the premises of their own discipline in considering and defining the entrepreneur. Similarly, one can regret that the absence of a unifying paradigm in the

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field of social entrepreneurship has led to the proliferation of definitions (Dees, 1998a). 'Is social entrepreneurship a distinctive field of research?', Mair and Martí (2006) ask, or is it based on other disciplines? According to Dees and Battle Anderson (2006), attracting the interest of researchers from other disciplines will be both a source of legitimacy and of new knowledge. Let us stress that interdisciplinarity played a key role in the evolution of entrepreneurship, coming from a marginal field of research to a respected one (Dees and Battle Anderson, 2006). Third, academic research in social entrepreneurship is still at the *infancy stage* (Dees and Battle Anderson, 2006; Dorado, 2006), as the entrepreneurship field was some years ago (Brazael and Herbert, 1999). Entrepreneurship within the field of management sciences had then been characterized as a preparadigmatic field (Verstraete and Fayolle, 2004). Social entrepreneurship does not currently bear the explanatory or prescriptive theories that characterize a more mature field of research (Dees and Battle Anderson, 2006).

One can conclude that social entrepreneurship, considered as a subtheme of entrepreneurship, shows the same weaknesses as the latter at its beginning. That leads us to think that research in the field of social entrepreneurship could replicate the theoretical evolution of its parentfield, entrepreneurship. Therefore, even if the field of entrepreneurship has suffered from the lack of a federating paradigm, research has progressed and, today, some paradigms exist. Entrepreneurship is now recognized as an academic field (Bruyat and Julien, 2001) and has an important scientific community that has produced a significant body of research (Acs and Audretsch, 2003; McGrath, 2003). Indeed, the entrepreneurship field has managed to go beyond the infancy stage to reach the adolescence stage.

However, one could push the argument further and consider entrepreneurship as a sub-field of social entrepreneurship. Verstraete and Fayolle (2004) suggested that four paradigms can be used to delimit the field of entrepreneurship: the paradigm of business opportunity, the paradigm of venture creation, the paradigm of innovation and the paradigm of value creation. If we focus on the last one, it imports to discuss the definition of value. The value created by the entrepreneurial act is more than monetary since almost all ventures create at least some social value. A simple example is that any entrepreneurial process is at the source of job creation even if it is only the entrepreneur's job. Given this definition, entrepreneurship could be considered as being social by essence.

To progress in a new field of research, a clear definition is one of the key issues (Christie and Honig, 2006). As mentioned above, social entrepreneurship, as a very complex idea that carries around a wide range of beliefs and different meanings attached to it, lacks an agreed-upon definition. Therefore, an in-depth analysis of the literature could be useful to identify

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convergences, as well as divergences, in publications on social entrepreneurship. The next section presents the criteria we used to conduct such a literature review.

### 2. LITERATURE REVIEW CRITERIA

Given the various backgrounds and the numerous perspectives used by scholars in their study of social entrepreneurship, literature reviews on the topic have begun to flourish in academic journals and book chapters. For instance, Zahra et al. (2009) recently defined the concept. Acknowledging the complexity induced by the 'breadth of the scholarly communities studying the subject', they listed 20 definitions or descriptions of the phenomenon. Their ambition was not to end up with a statement that encompasses all the dimensions covered in the different approaches but to gather the common points of view. Zahra et al. (2009: 522) therefore suggest that 'social entrepreneurship encompasses the activities and processes undertaken to discover, define, and exploit opportunities in order to enhance social wealth by creating new ventures or managing existing organizations in an innovative manner'.

However, this chapter distinguishes itself from those pieces of work by the two classification criteria we used in order to systematize our literature review on social entrepreneurship. Indeed, following the methodology used by Brush et al. (2008) in their literature review of the outcome variable in entrepreneurship research, we classified research by main themes in the entrepreneurship literature, and looked at the differences in these by geographical origin of the publication. By doing so, we try to deepen the understanding of social entrepreneurship by distinguishing the process of social value creation from the individual or the organization.

First, let us look at the different approaches of social entrepreneurship that have emerged according to their geographical origin. The next section presents them.

### 2.1 The Geographical Criterion

Attempts to understand social entrepreneurship have been geographically concentrated on both sides of the Atlantic. In Europe the focus of publications has been more on social enterprises and legal forms, whereas American scholars have restricted their study of social entrepreneurship to social entrepreneurs and non-profits' ways of funding. This geographical divide between Europe and the United States can be explained by different Third Sector traditions. Indeed, from a European perspective, the Third

Sector can be viewed as the private, not-for-profit<sup>4</sup> sector and encompasses a large variety of organizations that generally include cooperatives and related enterprises, mutual societies as well as voluntary associations (Defourny and Nyssens, 2008). On the other hand, the American view of the Third Sector is restricted to the associative, non-profit world, that is all organizations that impose a strict prohibition of profit distribution to all persons who own or work in the organization. All profits must be reinvested in the organization's social purpose. Hence, cooperatives, in the heart of the European conception of social entrepreneurship, are excluded from the American perspective, as they do distribute profit – even in a limited way.

More precisely, two independent streams of thought have investigated the nature of social entrepreneurship in the United States, according to Dees and Battle Anderson's (2006) typology. Both schools have emerged in their own particular context and focus on particular aspects of social entrepreneurship.5 The American Social Innovation School of thought focuses on the establishment of new and better means to tackle social problems or to satisfy social needs. Although many people contributed to the birth of the Social Innovation School, one person and his organization were its driving force: Bill Drayton and Ashoka (Dees and Battle Anderson, 2006). Ashoka was created in 1980 in order to search and bring support to outstanding individuals with ideas for social change. Nevertheless, the term 'social entrepreneur' was not used before the mid-1990s as a substitute for the expressions 'innovator for the public sector' or 'public entrepreneur' which were used before. Since then, many other organizations supporting social entrepreneurs have appeared.<sup>6</sup> These organizations also promote the development of social entrepreneurs' networks and build structures facilitating their access to funds. On the other hand, the American Social Enterprise School of thought focuses on income generation in conducting a social mission. Among the pioneering initiatives of this movement, New Ventures, a consultancy company specialized in the Third Sector, was founded in 1980. The growing interest of non-profit organizations for new financial sources - the traditional ones being grants and subsidies - motivated its creation. Other important initiatives emerged with the aim of professionalizing social enterprises through sharing best practices.

In Europe all approaches gather around the Third Sector and 'social enterprises' even though some national differences remain in terms of field of activities, statutes or modes of governance of social enterprises. Two types of definitions have been established. On the one hand, *conceptual* definitions have been given by international organizations, such as the OECD and the EMES Network, among others. On the other hand, *legal* 

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definitions have been set up by national governments in order to establish clear norms. Conceptual definitions bear the advantage of not being rooted in a specific national legislation and, therefore, are more neutral. Moreover, the EMES Network's broad approach bears the advantage of taking the different European national realities into account. We will use this last perspective in our comparison of the European and American perspectives. From a thematic point of view, three main themes have emerged from the classical literature on entrepreneurship. The next section discusses the criteria relative to the individual, the process and the organization.

### 2.2 The Thematic Criterion

First, Peredo and McLean (2006) make the hypothesis that defining social entrepreneurship is logically linked to the definition of the entrepreneur in the sense that entrepreneurship is 'what entrepreneurs do when they become entrepreneurs'. Therefore, our first criterion focuses on the individual and consists in identifying similarities and differences among scholars, in the way they weight the importance of the social entrepreneur's role in social entrepreneurship. Following an indicative approach (Casson, 1982), some scholars focused on the motivations of the founder of the social initiative, as well as on his/her particular features. As in the entrepreneurship field of research, these scholars have defined entrepreneurship solely in terms of 'Who the entrepreneur is' (Venkataraman, 1997) whereas, according to Gartner (1988), this question is not necessarily the right one to ask. The question of 'how does the entrepreneur act?' could be a way of differentiating the social entrepreneurial initiatives from other social initiatives (Dees, 1998b).

Second, two dynamic dimensions emerged from the literature on entrepreneurship, related to what Gartner (1988) called the 'process' of entrepreneurship. The first dimension refers to the goal at the basis of the social entrepreneurial creation. Convergences and divergences between the approaches of social entrepreneurship are measured here in terms of intensity of the social mission. The second issue regards the required intensity of the link between the social mission and the productive activities of the entrepreneurial initiative.

Third, following a functional approach (Casson, 1982), some researchers became interested in the organizational aspect of social entrepreneurship. From our literature review, three main dimensions emerged regarding the social enterprise: the centrality of the concept of 'enterprise'; the legal form of the social enterprise; and, linked to this dimension, the limitation or not of profit distribution.

Other dimensions could be found in the literature. By instance, numerous

scholars (Gartner, 1985; Miller and Friesen, 1982) found that the environment was an important variable to be taken into account when studying entrepreneurship.

These four dimensions – the individual, the process, the organization and the environment – correspond to Gartner's (1985) framework for studying entrepreneurship.

However, the three variables chosen – the individual, the process and the organization – cover a large part of the issues in social entrepreneurship. The third section of this chapter classifies the American and European scholarship in social entrepreneurship according to these geographical and thematic criteria.

# 3. ANALYSIS OF THE LITERATURE

For the purpose of our literature review, we have examined the publications of each geographical school regarding the different thematic criteria. As we have seen, some scholars have followed an indicative approach and focused on the motivations of the founder of the social initiative. Let us first examine the importance attached to the personality and role of the social entrepreneur by the different approaches.

# 3.1 The Individual: The Social Entrepreneur

The social entrepreneur is more or less central to the different schools of thought. The social entrepreneur can be defined as a person whose main objective is not to make profit but to create social value for which he/she will adopt an entrepreneurial behaviour.

The Social Innovation School clearly distinguishes itself from the two others by the importance attached to the individual in its conception of social entrepreneurship. According to this approach, the concept of social entrepreneurship refers to the qualities of innovation (Austin et al., 2006; Mair and Martí, 2004) and creativity of the social entrepreneur in her or his pursuit of opportunities (Weerawardena and Sullivan Mort, 2006; Roberts and Woods, 2005). The main definitions of the social entrepreneur according to this school of thought are compiled in Appendix B. There seems to be an agreement among the Social Innovation School's scholars on several features of the social entrepreneur. According to this school, social entrepreneurs:

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Leeuw, 1999; Catford, 1998; Dees, 1998a; Drayton in Bornstein, 1998; Schuyler, 1998; Schwab Foundation, 1998). According to the Schumpeterian narrative of entrepreneurship, social entrepreneurs are essentially 'social innovators' (Nicholls and Cho, 2008).

• Are characterized by a *strong ethical fibre* (Catford, 1998; Drayton in Bornstein, 1998).

• Show a particular ability to detect *opportunities* (Sullivan Mort et al., 2003; Thompson et al., 2000; Catford, 1998; Dees, 1998a).

• Play a key role as 'Society's change agents' (Chell, 2007; Sharir and Lerner, 2006; Skoll in Dearlove, 2004; Thompson et al., 2000; Dees, 1998a; Schuyler, 1998). The Schumpeterian definition of the entrepreneur definitely is at the basis of this school's conception since social entrepreneurs can be considered as individuals who reform or revolutionize traditional production schemes of social value creation in moving resources towards places which offer superior return for society (Dees and Battle Anderson, 2006).

• Without being limited by *resources* currently at hand; otherwise, they gather them and use these to 'make a difference' (Peredo and McLean, 2006; Sharir and Lerner, 2006; Thompson et al., 2000; Dees, 1998a; Schuyler, 1998).

To sum up, according to this view, the social entrepreneur is a visionary individual who is able to identify and exploit opportunities; to leverage the resources necessary to the achievement of his/her social mission and to find innovative solutions to social problems of his/her community that are not adequately met by the local system.

However, the centrality of the individual figure in the Social Innovation School does not mean that other approaches of social entrepreneurship do not pay any attention at all to the social entrepreneur although for the Social Enterprise School and the EMES Network, social entrepreneurship is a more collective action. For the former, the initiative must come from a non-profit organization or from the state. Here, the social entrepreneur plays a secondary role as the one who organizes and manages social-purpose activities. Nicholls (2008: preface, p. xiii) very recently wrote that the focus on 'hero entrepreneurs' is 'effectively the tip of a socially entrepreneurial iceberg [...] most social entrepreneurship is in reality the product of groups, networks, and formal and informal organizations'.

The EMES approach does not exclude the possibility for some leader or charismatic entrepreneur to play a key role in the enterprise, but generally these persons are supported by a group whose members are responsible for the public benefit mission of the social enterprise (Defourny and Nyssens, 2006). But in the European perspective in general, social entrepreneurship

is more a collective action, 'where the social entrepreneur is embedded in a network of support/advice that helps this new way of entrepreneurship succeed' (Hulgard and Spear, 2006: 88-9). Spear (2006) argues that individualistic entrepreneurship in worker cooperatives is rather the exception than the rule. For the EMES Network, the social enterprise is an initiative that comes from a group of citizens - what Hulgard (2008) calls the 'active citizenship' - self-help dynamics, public-associative partnerships, and so on (Defourny, 2004). Moreover, research about community entrepreneurship (Johannisson and Nilsson, 1989; Stöhr, 1990) attests to the collective aspect usually ascribed to entrepreneurship in Europe.

Being of first or second importance depending on the school of thought, the social entrepreneur seems to bear several features. Nevertheless, one could ask whether these features are specific to social entrepreneurs. What defines an element is a set of peculiar characteristics that enable it to be distinguished from other elements, be they commercial entrepreneurship or other non-entrepreneurial social activities. Therefore, a comparative approach is essential in the process of defining a field and its core concepts.

Despite all these attempts to define social entrepreneurs, it seems that they share many characteristics with 'commercial' entrepreneurs: they have the same focus on vision and opportunity and the same ability to convince and empower others to help them turn their ideas into reality (Catford, 1998). We agree with Dees (1998a) according to whom social entrepreneurs would be a 'sub-species' of the entrepreneurs' family. However, although there is a lot of overlap between social entrepreneurs and their commercial counterparts - particularly leadership, vision, drive and opportunism - the main difference is that 'social entrepreneurs usually have a vision of something that they would like to solve in the social sector or a socio-moral motivation in their entrepreneurial focus and ambition' (Nicholls, 2008: 20). On the other hand, business entrepreneurs look at a problem from a purely economic point of view (Dearlove, 2004) whereas social entrepreneurs' acts will always be linked to an objective of social value creation (Sharir and Lerner, 2006; Sullivan Mort et al., 2003; Dees, 1998a; Schwab Foundation, 1998). It is possible to compare the two types of entrepreneurs according to several variables. Thalhuber (1998) suggests using four criteria to distinguish between social and commercial entrepreneurs. The former draw their strengths from collective wisdom and experience rather than from personal competences and knowledge; they focus on long-term capacity rather than short-term financial gains; their ideas are limited by their mission; they see profit as a means in people's service that has to be reinvested in future profit rather than an end to be distributed to shareholders. Finally, Brouard (2006) adds that social entrepreneurs risk

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### The Process:

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e social entrepreneurs, it seems that th 'commercial' entrepreneurs: they opportunity and the same ability to lp them turn their ideas into reality s (1998a) according to whom social cies' of the entrepreneurs' family. overlap between social entrepreneurs particularly leadership, vision, drive e is that 'social entrepreneurs usually vould like to solve in the social sector entrepreneurial focus and ambition' nd, business entrepreneurs look at a nt of view (Dearlove, 2004) whereas s be linked to an objective of social 06; Sullivan Mort et al., 2003; Dees, is possible to compare the two types variables. Thalhuber (1998) suggests een social and commercial entrepres from collective wisdom and experitences and knowledge; they focus on term financial gains; their ideas are it as a means in people's service that ther than an end to be distributed to adds that social entrepreneurs risk

the organization's assets rather than personal and investors' funds, and see their freedom limited by donors rather than employers.

As in the entrepreneurship field of research, some scholars tried to define social entrepreneurship without referring to the person but to the process. The next section investigates the process of social entrepreneurship.

### 3.2 The Process: Social Entrepreneurship

First, the mission is at the heart of the venture creation process. Be it expressed in terms of 'social change' (Mair and Martí, 2004), 'social transformation' (Roberts and Woods, 2005), 'social value creation' (Austin et al., 2006; Weerawardena and Sullivan Mort, 2006) or 'social impact', the social mission is a central element for each of the perspectives. Appendix C presents numerous definitions of social entrepreneurship we can find in the American literature. Indeed, the European literature has focused more on the organizational aspect of social entrepreneurship than on the process.

For Dees (1998a), social entrepreneurship combines the passion of a social mission with an image of business-like discipline. Some authors add the characteristic of sustainability to the social initiative (Weerawardena and Sullivan Mort, 2006; Mair and Martí, 2004). For the Social Innovation School, social value creation and sustainable social improvements prevail on profit and wealth generation. For the Social Enterprise School also, the pursuit of social goals must be the first objective of social entrepreneurship - along with the pursuit of profit motives. The social nature of the initiative is guaranteed by the fact that, according to this approach, it is necessarily structured as a non-profit organization. Hence, any profit is allocated to the fulfilment of a social mission. Here, the social mission embraces all the social activities which non-profits can be involved in. Europeans rather stress the fact that social entrepreneurship most often takes place within the Third Sector (Defourny and Nyssens, 2008). According to the EMES Network, social entrepreneurship initiatives must have an explicit objective of service to community that embraces social and environmental questions. In the European legislations in general, social enterprises must be driven by their social goals. Despite some differences, the three schools of thought clearly agree on the fact that the social mission is at the heart of social entrepreneurship.

Second, some researchers investigated whether there has to be an intense link between the social mission and the productive activities. Two approaches require a direct link between the means and the end: the Social Innovation School and the EMES Network. According to the latter, 'the nature of the economic activity must be linked to the social mission' (Defourny and Nyssens, 2006: 12). In Europe in general, the productive

activity must usually be related to the mission. In contrast, the Social Enterprise School, as well as the British tradition, do not require the link between the organization's social end and its activities to be direct. For the partisans of this school of thought, social entrepreneurship consists in the implementation, by non-profit organizations, of commercial dynamics developed in order to finance their social activities. According to Nicholls (2008: 11), 'social entrepreneurs subsidize their social activities either through exploiting profitable opportunities in the core activities of their not-for-profit venture or via for-profit subsidiary ventures and cross-sector partnerships with commercial corporations'. In other words, according to this approach, profit-generating activities must not necessarily be linked with the social mission of the non-profit organization. For the two other schools, a link between the activity and the mission is a central differentiating element.

Finally, what makes social entrepreneurship different from its commercial form? Whereas some researchers (Mair and Martí, 2004; Dees, 1998a) rather looked at the common points, others compared social entrepreneurship and commercial entrepreneurship. Some of them (Roberts and Woods, 2005; Marc, 1988) stressed its innovating side in terms of collection, use and combination of resources in building, evaluating and pursuing opportunities in a perspective of social transformation. For Austin et al. (2006), the distinction between social and commercial entrepreneurship should not be dichotomous but rather continuous. Therefore, they proposed a systematic approach to compare social and commercial entrepreneurship, based on four differentiating variables: market failure, mission, resource mobilization and performance measurement. Their proposition was four-fold. First, 'market failure will create differing entrepreneurial opportunities for social and commercial entrepreneurship' (Austin et al., 2006: 3). Second, the mission will be a fundamental criterion to distinguish between social and commercial entrepreneurship. Third, there will be prevailing differences between both approaches in the way human and financial resources are mobilized and managed. Fourth, measuring social performance will be a fundamental differentiator since it will make accountability and relations with stakeholders more complex. Brouard (2006) based his comparison on the social and commercial roles of the entrepreneurial initiatives. For him, the commercial role is represented by two dimensions, namely the presence of commercial exchanges and the repartition of commercial profit. He believes that social entrepreneurship must pay exclusive, or at least majority, attention to the social role, commercial role being accessory. Moreover, he suggests that there can be commercial exchanges but that the entirety or the majority of the commercial profit has to be reinvested in the social mission rather than distributed to

shareholders. The corporate social r primacy to the so importance of thi as we will see in th

# The Organiz

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We define this nomic risk. In E common definition national realities. the one hand, fou sions of the social and/or services p a significant level work. On the oth of the initiatives: tiative launched on capital owner stakeholders; an normative but ra

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shareholders. The main difference between social entrepreneurship and corporate social responsibility lies in the fact that the latter does not give primacy to the social role although it is aware of it. Let us stress that the importance of this difference may vary between the different approaches, as we will see in the next section devoted to the social venture.

# 3.3 The Organization: The Social Enterprise

American and European conceptions of the social enterprise are slightly different. Appendix D presents the main definitions of the social enterprise from the different geographical perspectives. The different schools mainly differ in the way they approach the enterprise concept, the organizational form and profit distribution.

We define this concept of 'enterprise' as an activity marked by an economic risk. In Europe, researchers of the EMES Network elaborated a common definition of the social enterprise in order to analyse the various national realities. Their definition is based on two series of indicators. On the one hand, four criteria reflect the economic and entrepreneurial dimensions of the social initiatives considered: (1) a continuous activity of goods and/or services production and sale; (2) a high degree of autonomy; (3) a significant level of economic risk; and (4) a minimum amount of paid work. On the other hand, five indicators encapsulate the social dimensions of the initiatives: (1) an explicit aim to benefit the community; (2) an initiative launched by a group of citizens; (3) a decisional power not based on capital ownership; (4) a participatory nature including all the activity's stakeholders; and (5) limited profit distribution. This definition is not normative but rather an ideal-type.

In the United States, the social enterprise remains a broad and often quite vague concept referring primarily to market-oriented economic activities serving a social goal (Defourny and Nyssens, 2006). The Social Enterprise School also considers the 'enterprise' as central. This approach focuses on the double (sometimes triple) bottom line of social entrepreneurship organizations. Social entrepreneurs are those who balance between moral imperatives and the profit motives (Boschee, 1995) or articulate a compelling social impact theory with a plausible business model and commercial objectives. This approach defines social enterprises as being non-profit organizations that set up profit-generating activities in order to survive financially and become more independent of donations and subsidies they receive. The two main elements that characterize a social enterprise for the partisans of the Social Enterprise School are the fact that it combines a social objective – creating social value – with an entrepreneurial strategy – applying business expertise and market-based

skills to non-profit organizations. This school of thought aims at the sustainability of social enterprises and promotes complete self-sufficiency of non-profits, which can be reached only through income generation and not through dependency on public and private sectors (Boschee and McClurg, 2003). Indeed, according to Boschee (2001), the 'ideal' way to tackle a social need is to answer it autonomously without being accountable to stakeholders. In contrast to the European perspective, the Social Enterprise School only stresses the risks associated with market income.

Finally, as mentioned above, the American Social Innovation School focuses on the social entrepreneur and his/her qualities, rather than on the organization and its specificities. According to this approach, the social enterprise is an activity set up by a social entrepreneur and there is no mention of any criterion of economic risk.

Therefore, we conclude that the concept of 'enterprise' is central for the EMES network as well as for the Social Enterprise School.

Another important issue that arose from our literature review is the question of the legal organizational form of the social enterprise. Does the social mission of the social enterprise imply that it cannot exist under any other legal organizational form than the non-profit form?

According to the Social Innovation School, the social enterprise can adopt either a non-profit or a for-profit organizational form. For Austin et al. (2006), as well as Mair and Martí (2004), social enterprises should not be limited to any specific legal form. According to these authors, the choice should rather be dictated by the nature of the social needs addressed and the amount of resources needed. To Mair and Martí (2004), the important element is the entrepreneurial spirit that gives the initiatives their social entrepreneurial nature. This perspective has resulted in the emergence of various hybrid organizational forms: independent, they can generate profit, employ people and hire volunteers, as well as adopt innovative strategies in their pursuit of social change. The advantages of these hybrid organizations include, among others, a higher market response rate, higher efficiency and innovation rates, as well as a larger capacity to mobilize resources (Dees and Battle Anderson, 2006; Haugh, 2005).

On the other hand, for the Social Enterprise School, at least at its beginning, social enterprises had to be non-profits that used an earned income strategy in order to generate revenue in support of their charitable mission. Earned income can be defined as 'income derived from selling products or services' (Battle Anderson and Dees, 2008: 145) to contrast with the idea of philanthropic donations or government subsidies. However, since the mid-1990s the Social Enterprise School has considered a social enterprise as any business that trades for a social purpose (Austin et al., 2006).

Finally, in some European countries, a specific legal form has been

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created in order to encourage and support social enterprises. The Italian case has demonstrated how the state may encourage social enterprises' growth thanks to the introduction of specific laws (Borzaga and Santuari, 2001). Indeed, by legally recognizing the 'social cooperatives' in 1991, Italy saw their number increase significantly. Following the Italian example, other European countries have introduced new legal forms that reflect the entrepreneurial approach adopted by an increasing number of non-profits. In 1995, Belgium introduced the status of 'social purpose company'. In Portugal (1997), we talk of 'social solidarity cooperatives', in France (2002) of 'cooperative societies of collective interest' and in Finland (2003) of 'work insertion social enterprises' (Defourny and Nyssens, 2006). More than ten years after the impulse given by Italy to social enterprises, the British Blair government defined the 'Community Interest Company' as an independent organization having social and economic objectives, which aims at playing a social role as much as reaching financial durability through business (DTI, 2001). This new legal form represents a hybrid organizational type, part not-for-profit, part equity offering limited company. Despite all these newly created legal forms, most social enterprises across Europe still adopt legal forms that have existed for a long time, namely associations or cooperatives - or traditional business forms (Defourny and Nyssens, 2008).

Directly linked to the legal form, profit distribution is also an important

issue for social enterprises.

The Social Innovation School does not impose any constraint regarding profit distribution. According to this movement, if the social entrepreneur's activity generates benefits, these will preferably be reinvested in the social object, but this is not a strict obligation. Only the final increase of the social added value is important.

In contrast, the American Social Enterprise School forbids any profit distribution as, according to the definition of non-profit organizations, social enterprises cannot distribute profit to their directors or members. Profit was therefore entirely dedicated to the social objective. In its later version, the Social Enterprise School considers social enterprises as any business, which, consequently, authorizes some profit distribution to owners or workers. Alter (2004), in her 'Hybrid Spectrum Model', presented the different options of social strategies for hybrid organizations, characterized by the fact that they generate social as much as economic value. These strategies depend on three criteria: the enterprise's objective, the scope of its responsibility towards shareholders and the ends to which profit is dedicated. Between these two extremes (non-profits and traditional for-profits), Alter (2004) distinguished four types of hybrid organizations. On the one hand, social enterprises and non-profits having

income generating activities<sup>10</sup> try to have a social impact on society. On the other hand, socially responsible organizations' and practising social responsibility organizations' primary objective is the search for profit. Therefore, in this model, social enterprises are characterized by a social mission, a high responsibility towards stakeholders and the reinvestment or their income in social programmes or operational costs, in contrast with profit distribution to shareholders, totally prohibited by this school.

Finally, the European approach advocates a limit to profit distribution. According to the EMES Network, the social enterprise, in its choice of the way it will distribute benefits, must avoid a behaviour that would lead to profit maximization. Hence, the social enterprise can distribute profit, but in a limited manner.

The next section concludes whether, according to our analysis of the literature, there is a transatlantic divide in the way of approaching social entrepreneurship.

# CONCLUSION: A TRANSATLANTIC DIVIDE OR A MORE COMPLEX PICTURE?

Social entrepreneurship can be seen as a source of solutions to certain illnesses of our modern societies. The utility of social enterprises as an instrument for governments has been recognized, for example, in the UK where a lending agency for social enterprises has been set up. Be they as a way to subcontract public services or as a means to improve these services without increasing the state's domain (Cornelius et al., 2007), social entrepreneurship initiatives are growing in number and importance. Unfortunately, from an academic point of view, research in the field of social entrepreneurship has long remained descriptive and, sometimes, partisan.

From our in-depth literature review on social entrepreneurship, we have identified three main schools of thought. Two schools studying the phenomenon of social entrepreneurship from different perspectives have emerged in the United States. The Social Innovation School stresses the importance of the social entrepreneur as an individual and focuses on his/her features. The Social Enterprise School claims that this kind of organization will survive by conducting profit-generating activities in order to finance social value creation. The European tradition approaches social entrepreneurship by creating specific legal forms for social enterprises. On the other hand, three major themes have also emerged from the classical literature in entrepreneurship: the individual, the process and the organization. The review of the definitions of the main concepts of the field

enabled us to identify six points and differences be the intensity of the sociorganization's activities as an organizational structure distribution. Crossing the six above-mentiones summarizes the results of each school of thought or criterion.

To sum up, we obser only to the Social Innov profiles, whereas, in Eu organization and less or edged as the primary o been expressed in differ the Social Innovation link between the enterp the Social Enterprise mission and income-geflag of 'social enterpris and Nyssens, 2008). In European tradition as v which social enterprise The latter considers no tradition imposes som linked to the legal fran ited by the Social Ent approach in order to p Innovation School doe the legal form and pr nature of the social nee

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enabled us to identify six criteria that we used in order to analyse common points and differences between the different approaches: the entrepreneur; the intensity of the social mission; the intensity of the link between the organization's activities and its first goal; the importance of the enterprise as an organizational structure; its legal form; and the limitation of profit distribution. Crossing the three schools of social entrepreneurship with the six above-mentioned criteria, we obtain a  $6 \times 3$  matrix. Table 7.1 summarizes the results of our literature review in terms of the position of each school of thought of social entrepreneurship regarding each thematic criterion.

To sum up, we observed that the figure of the entrepreneur is central only to the Social Innovation School of thought that highlights individual profiles, whereas, in Europe, the focus is rather on collective modes of organization and less on individuals. The social mission is clearly acknowledged as the primary objective of social entrepreneurship, even if it has been expressed in different ways by all the three approaches. Although the Social Innovation School and the EMES Network require a direct link between the enterprise's social mission and its productive activities, the Social Enterprise School advocates that the link between social mission and income-generating activities can be more or less strong. The flag of 'social enterprise' is probably the most controversial (Defourny and Nyssens, 2008). Indeed, the social enterprise is a key element in the European tradition as well as for the Social Enterprise School according to which social enterprises are self-financed undertakings with a social aim. The latter considers non-profit social enterprises whereas the European tradition imposes some constraints regarding the legal form. Therefore, linked to the legal framework, profit distribution is almost totally prohibited by the Social Enterprise School and partially limited in the EMES approach in order to protect the primacy of the social mission. The Social Innovation School does not impose any constraint: the choice regarding the legal form and profit distribution should rather be dictated by the nature of the social needs addressed and the amount of resources needed.

Before starting this work, one could have thought that there would have been a clear-cut transatlantic divide in the way of approaching and defining social entrepreneurship. This assumption could be based on the way Europe and the United States consider the government's role and, consequently, social entrepreneurship's role. Indeed, if the American and European literatures agree on the fact that the first goal of social entrepreneurship must be the creation of social value, one can clearly distinguish them on basis of the central role played by public policies in Europe compared to the government-detached American approach. However, there is no such divide. Even within the United States, there are different

Table 7.1 Classification of geographical schools of thought of social entrepreneurship by thematic criteria

| Themes       |    | Criteria                                            | AMERICAN<br>TRADITION                                                                                                                       |                                                                                                                                                                                      | EUROPEAN<br>TRADITION                                                                         |
|--------------|----|-----------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|
|              |    |                                                     | The Social<br>Innovation<br>School                                                                                                          | The Social<br>Enterprise<br>School                                                                                                                                                   | The EMES<br>Network                                                                           |
| INDIVIDUAL   | 1. | The entre-<br>preneur                               | Central<br>figure                                                                                                                           | Secondary<br>importance                                                                                                                                                              | Collective dynamics: initiative launched by a                                                 |
| PROCESS      | 2. | The mission                                         | The innovation process is primarily oriented to a soci(et)al change                                                                         | These organizations allocate market resources to the fulfilment of a social mission                                                                                                  | group of citizens Explicit aim to benefit the community                                       |
|              | 3. | Link social<br>mission-<br>productive<br>activities | Direct:<br>innovative<br>strategies to<br>tackle social<br>needs are<br>implemented<br>through the<br>provision of<br>goods and<br>services | No constraint: the trading activity is simply considered as a source of income, so SE can develop business activities unrelated to the social mission to provide financial resources | Direct: the productive activity is related to the social mission of the SE                    |
| ORGANIZATION | 4. | The enterprise                                      | Secondary importance: activity set up by a social                                                                                           | Central: stress<br>on the risks<br>associated<br>with market                                                                                                                         | Central:<br>significant level<br>of economic risk                                             |
|              | 5. | The legal<br>form                                   | entrepreneur<br>No clear<br>constraint:<br>the choice<br>regarding the<br>legal form<br>should be                                           | income 1st Early version: focus on non-profits 2nd Later version: stress on any                                                                                                      | Some<br>constraints:<br>new legal forms<br>and specific<br>frameworks have<br>been created to |

Table 7.1 (continued)

Themes

| _  |            |
|----|------------|
| 6. | Pro<br>dis |

Source: Partially adapted f

conceptions. These con have resulted in various concept of social entre

In terms of direction neurship, this implies object are not different social entrepreneurship also observed difference as long as definitions clearly announce the p

This work was a first broad field of research comparative analysis European publications. However, several persin the fact that Nort approaches to entrepanalysis of the different would be of prime into could result in different approaches.

l schools of thought of social criteria

|        | RICAN<br>DITION                                        | EUROPEAN<br>TRADITION                                   |
|--------|--------------------------------------------------------|---------------------------------------------------------|
| l<br>n | The Social<br>Enterprise<br>School                     | The EMES<br>Network                                     |
|        | Secondary<br>importance                                | Collective dynamics: initiative launched by a           |
| ation  | These organizations allocate                           | group of citizens Explicit aim to benefit the community |
| 1      | market resources to the fulfilment of a social mission | community                                               |
|        | No constraint:                                         | Direct: the                                             |
|        | the trading                                            | productive                                              |
| 0      | activity                                               | activity is related                                     |
| al     | is simply                                              | to the social                                           |
| 1      | considered as                                          | mission of the SE                                       |
| ed     | a source of                                            |                                                         |
| e      | income, so SE                                          |                                                         |
| of     | can develop                                            |                                                         |
|        | business                                               |                                                         |
|        | activities                                             |                                                         |
|        | unrelated                                              |                                                         |
|        | to the social                                          |                                                         |
|        | mission to                                             |                                                         |
|        | provide                                                |                                                         |
|        | financial                                              |                                                         |
|        | resources                                              |                                                         |
|        | Central: stress                                        | Central:                                                |
| e:     | on the risks                                           | significant level                                       |
|        | associated                                             | of economic risk                                        |
| ial    | with market                                            |                                                         |
| ur     | income                                                 |                                                         |
|        | 1st Early                                              | Some                                                    |
|        | version: focus                                         | constraints:                                            |
|        | on non-profits                                         | new legal forms                                         |
| he     | 2nd Later                                              | and specific                                            |
|        | version: stress                                        | frameworks have                                         |
|        | on any                                                 | been created to                                         |
|        | ·                                                      |                                                         |
|        |                                                        |                                                         |

Table 7.1 (continued)

| Themes | Criteria               | AMERICAN<br>TRADITION                                                                                                      |                                                                                                                                                            | EUROPEAN<br>TRADITION                                                                                                          |
|--------|------------------------|----------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------|
|        |                        | The Social<br>Innovation<br>School                                                                                         | The Social<br>Enterprise<br>School                                                                                                                         | The EMES<br>Network                                                                                                            |
| 6.     | Profit<br>distribution | dictated by the<br>nature of the<br>social needs<br>addressed and<br>the amount<br>of resources<br>needed<br>No constraint | business that trades for a social purpose: for-profit company, public authority, 1st Early version: non-distribution constraint 2nd Later version: limited | encourage and<br>support social<br>enterprises + in<br>some cases, use<br>of traditional<br>business legal<br>forms<br>Limited |

Source: Partially adapted from Degroote (2008).

conceptions. These conceptions are based on strong social convictions and have resulted in various definitions, making it harder to circumvent the concept of social entrepreneurship clearly.

In terms of directions for future research in the field of social entrepreneurship, this implies that social entrepreneurial ventures as a research object are not different on both sides of the Atlantic and that the field of social entrepreneurship can be seen as a global one. However, we have also observed differences within the United States, which could mean that, as long as definitions are not completely reconciled, researchers should clearly announce the perspective from which they study the phenomenon.

This work was a first attempt to advance the structuration of this new broad field of research. It has also raised future research avenues. In our comparative analysis with the United States, we have considered the European publications as approaching the phenomenon with one voice. However, several perspectives actually coexist in Europe. Evidence lies in the fact that Northern and Southern Europe have shown different approaches to entrepreneurship in general. Therefore, a geographical analysis of the different approaches of social entrepreneurship in Europe would be of prime interest. The various geographical European situations could result in different clusters corresponding to national, transnational

or regional areas. Finally, tensions between the social mission and market requirements have been recognized by numerous authors as the central definitional element of social entrepreneurship. However, little research has been conducted so far on the way this can be managed. Therefore, the role of management practices in solving these tensions should be examined more deeply.

# **NOTES**

- Some parts of this chapter constitute an early version of a manuscript that has been accepted for publication in Entrepreneurship and Regional Development, special issue on Community-based, Social & Societal Entrepreneurship.
- Florence Nightingale, a British pioneer, fought to improve the hospital conditions during the Crimean War in the nineteenth century, making the mortality rate drop from 40 per cent to 2 per cent. Roshaneh Zafar, founder of the Kashf Foundation, has fought for the economic condition of women in Pakistan by opening thousands of microcredit institutions (Dearlove, 2004). Fundación Social in Colombia was established in 1911 with the aim of generating and devoting revenues to the creation of social value (Fowler, 2000).
- In 1996, university research centres and researchers from the fifteen member states of the European Union set up a scientific network whose name, 'EMES', refers to the title of its first research programme on the 'Emergence of social enterprises in Europe'.
- A 'not-for-profit' means any venture whose very first aim is a social purpose rather than profit making. Hence, a not-for-profit can be profitable and distribute profit in a limited way in agreement with its social mission, in contrast with purely 'non-profit' enterprises.
- The reader will find a classification of the main authors of each of these two approaches in Appendix A.
- Among the most important ones, let us cite Echoing Green (1987), The Schwab Foundation for Social Entrepreneurs (1998), The Skoll Foundation (1999) and The Manhattan Institute's Social Entrepreneurship Initiative (2001).
- The words in boldface in Appendix B represent these features.
- According to EMES, social enterprises must bear a significant level of economic risk, which means that 'the financial viability of the social enterprise depends on the efforts of its members to secure adequate resources to support the enterprise's social mission' and that 'these resources can have a hybrid character and come from trading activities, from public subsidies and from voluntary resources obtained thanks to the mobilization of social capital' (Defourny and Nyssens, 2008, 2006).
- With the exception of the United Kingdom where, according to the CIC legislation, it is commonly admitted that 50 per cent of the total income of a social enterprise must be market-based.
- This kind of hybrid organization is very close to Fowler's (2000) idea of 'complementary social entrepreneurship'.

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version of a manuscript that has been d Regional Development, special issue on teurship.

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ery first aim is a social purpose rather n be profitable and distribute profit in on, in contrast with purely 'non-profit'

authors of each of these two approaches

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bear a significant level of economic of the social enterprise depends on the urces to support the enterprise's social ybrid character and come from trading ntary resources obtained thanks to the (yssens, 2008, 2006).

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### APPENDICES

# Appendix A: Which Author belongs to which School?

In the United States, two independent streams of practice can explain the interest for social entrepreneurship. These two streams resulted in two schools of thought that investigated the nature of social entrepreneurship: the Social Innovation School of thought, on the one hand, and the Social Enterprise School of thought, on the other hand (Dees and Battle Anderson, 2006). Table 7A.1 presents a classification of the main authors of each of these two approaches.

Table 7A.1 Classification of the main authors in the American streams of social entrepreneurship

| Social Innovation School              | Social Enterprise School   |  |
|---------------------------------------|----------------------------|--|
| Alvord et al. (2004)                  | Alter (2004)               |  |
| Austin et al. (2006)                  | Boschee (1995)             |  |
| Bornstein (1998–2004)                 | Boschee and McClurg (2003) |  |
| Catford (1998)                        | Emerson and Twersky (1996) |  |
| Chell (2007)                          | Guclu et al. (2002)        |  |
| De Leeuw (1999)                       | Haugh and Tracey (2004)    |  |
| Dees (1998)                           | Stryjan (2006)             |  |
| Drayton (2002)                        | Tracey and Philips (2007)  |  |
| Drucker (1985)                        | 1 ( )                      |  |
| Kerlin (2006)                         |                            |  |
| Kramer (2005)                         |                            |  |
| Leadbeater (1997)                     |                            |  |
| Mair and Martí (2004; 2006)           |                            |  |
| Mair and Noboa (2006)                 |                            |  |
| Peredo and McLean (2006)              |                            |  |
| Roberts and Woods (2005)              |                            |  |
| Robinson (2006)                       |                            |  |
| Schuyler (1998)                       |                            |  |
| Schwab (1998)                         |                            |  |
| Sharir and Lerner (2006)              |                            |  |
| Skoll in Dearlove (2004)              |                            |  |
| Smallbone et al. (2001)               |                            |  |
| Sullivan Mort et al. (2003)           |                            |  |
| Thompson et al. (2000)                |                            |  |
| Weerawardena and Sullivan Mort (2006) |                            |  |
| Young (2001)                          |                            |  |

# Appendix B: The Individu

Table 7A.2 Definitions of American so

# Social Innovation School

Social entrepreneurs combine activism with professional sk. visionary insights with pragm ethical fibre with tactical trus opportunities where others on buildings, unemployable peo unvalued resources. (Catford

Social entrepreneurs play the of change agents in the social adopting a mission to create social value (not just private recognizing and relentlessly new opportunities to serve the engaging in a process of continuovation, adaptation, and acting boldly without being by resources currently at har exhibiting heightened account to the constituencies served outcomes created. (Dees, 19:3...4)

Ashoka's social entrepreneu breaker with a powerful new combines visionary and real-problem-solving creativity, strong ethical fiber, and who possessed' by his or her visio (Drayton, in Bornstein, 1990)

Individuals who have a visio social change and who have resources to support their ic exhibit all the skills of succe people as well as a powerful social change. (Schuyler, 19

# hich School?

streams of practice can explain the hese two streams resulted in two he nature of social entrepreneurhought, on the one hand, and the n the other hand (Dees and Battle classification of the main authors

uthors in the American streams of

### **Social Enterprise School**

Alter (2004)
Boschee (1995)
Boschee and McClurg (2003)
Emerson and Twersky (1996)
Guclu et al. (2002)
Haugh and Tracey (2004)
Stryjan (2006)
Tracey and Philips (2007)

# Appendix B: The Individual: Definitions of the Social Entrepreneur

Table 7A.2 Definitions of the 'social entrepreneur' according to the two American schools of thought

# Social Innovation School

Social entrepreneurs combine street activism with professional skills, visionary insights with pragmatism, and ethical fibre with tactical trust. They see opportunities where others only see empty buildings, unemployable people and unvalued resources. (Catford, 1998: 96)

Social entrepreneurs play the role of change agents in the social sector, by: adopting a mission to create and sustain social value (not just private value); recognizing and relentlessly pursuing new opportunities to serve that mission; engaging in a process of continuous innovation, adaptation, and learning; acting boldly without being limited by resources currently at hand; and exhibiting heightened accountability to the constituencies served and for the outcomes created. (Dees, 1998a: 3–4)

Ashoka's social entrepreneur is a path breaker with a powerful new idea, who combines visionary and real-world problem-solving creativity, who has a strong ethical fiber, and who is 'totally possessed' by his or her vision of change. (Drayton, in Bornstein, 1998: 37)

Individuals who have a vision for social change and who have the financial resources to support their ideas. . .[who] exhibit all the skills of successful business people as well as a powerful desire for social change. (Schuyler, 1998: 1)

### Social Enterprise School

Non-profit executives who pay increased attention to market forces without losing sight of their underlying mission, to somehow balance moral imperatives and the profit motives — and that balancing act is the heart and soul of the movement. (Boschee, 1995: 1)

Social entrepreneurs must be able to articulate a compelling social impact theory and a plausible business model. (Guclu et al., 2002, in Acs and Kallas, 2007; 30)

Individuals who combine social and commercial objectives by developing economically sustainable solutions to social problems. It requires social entrepreneurs to identify and exploit market opportunities in order to develop products and services that achieve social ends, or to generate surpluses that can be reinvested in a social project. (Tracey and Phillips, 2007: 264)

### Table 7A.2 (continued)

### Social Innovation School

### Social Enterprise School

Someone who: identifies and applies practical solutions to social problems...; innovates by finding a new product, service or approach..., focuses... on social value creation...; resists being trapped by the constraints of ideology and discipline; has a vision, but also a well-thought out roadmap as to how to attain the goal. (Schwab Foundation, 1998)

Rare individuals with the ability to analyze, to envision, to communicate, to empathize, to enthuse, to advocate, to mediate, to enable and to empower a wide range of disparate individuals and organizations. (De Leeuw, 1999: 261)

People who realize where there is an **opportunity** to satisfy some unmet need that the state welfare system will not or cannot meet, and who gather together the necessary **resources** (generally people, often volunteers, money and premises) and use these to 'make a difference'. (Thompson et al., 2000: 328)

Social entrepreneurs are first driven by the social mission of creating better social value than their competitors which results in them exhibiting entrepreneurially virtuous behaviour. Secondly, they exhibit a balanced judgment, a coherent unity of purpose and action in the face of complexity. Thirdly, social entrepreneurs explore and recognize opportunities to create better social value for their clients. Finally, social entrepreneurs display innovativeness, proactiveness and risktaking propensity in their key decision making. (Sullivan Mort et al., 2003: 82)

Table 7A.2 (co

### Social Innovation S

At the Skoll Found social entrepreneur agents': the pioneer social sector. Socia have a vision of sor would like to solve (Skoll, in Dearlove

Visionary, passional individuals. (Robert 49)

Social entrepreneut where some person exclusively or in so to create social valuand pursue that go combination of (1) exploiting opportunation value, (2) employing tolerating risk, and limitations in availand McLean, 2006

The social entrepre a change agent to a social value without resources currently Lerner, 2006: 7)

Note: The chrono of the concept acro entrepreneurship') perspective is not to aspect of the pheno

# Table 7A.2 (continued)

# Social Enterprise School Social Innovation School

### Social Enterprise School

At the Skoll Foundation we call social entrepreneurs 'society's change agents': the pioneers of innovation for the social sector. Social entrepreneurs usually have a vision of something that they would like to solve in the social sector. (Skoll, in Dearlove, 2004: 52)

Visionary, passionately dedicated individuals. (Roberts and Woods, 2005: 49)

Social entrepreneurship is exercised where some person or group aims either exclusively or in some prominent way to create social value of some kind, and pursue that goal through some combination of (1) recognizing and exploiting opportunities to create this value, (2) employing innovation,(3) tolerating risk, and (4) declining to accept limitations in available resources. (Peredo and McLean, 2006: 64)

The social entrepreneur is acting as a **change agent** to create and sustain **social value** without being limited to **resources** currently at hand. (Sharir and Lerner, 2006: 7)

Note: The chronological order has been chosen in order to shed light on the evolution of the concept across time. This note is valuable for Table 7A.3 (the concept of 'social entrepreneurship') and Table 7A.4 (the concept of 'social enterprise'). The European perspective is not tackled in Appendices B and C as it mainly focuses on the organizational aspect of the phenomenon of social entrepreneurship.

# Appendix C: The Process: Definitions of Social Entrepreneurship

Table 7A.3 Definitions of 'social entrepreneurship' according to the two American schools of thought

### Social Innovation School

A vast array of economic, educational, research, welfare, social and spiritual activities engaged in by various organizations. (Leadbeater, 1997)

It combines the passion of a social mission with an image of business-like discipline, innovation and determination. (Dees, 1998a: 1)

A process consisting in the innovative use and combination of resources to explore and exploit opportunities, that aims at catalyzing social change by catering to basic human needs in a sustainable manner. (Mair and Martí, 2004: 3)

Social entrepreneurship encompasses the notions of 'construction, evaluation and pursuit of **opportunities**' as means for a 'social transformation' carried out by visionary, passionately dedicated individuals. (Roberts and Woods, 2005: 49)

Innovative, social value creating activity that can occur within or across the nonprofit, business, and/or public/government sectors. (Austin et al., 2006: 1)

The innovative use of resource combinations to pursue opportunities aiming at the creation of organizations and/or practices that yield and sustain social benefits. (Mair and Noboa, 2006)

### Social Enterprise School

Social entrepreneurship is viewed as a category of entrepreneurship that primarily (a) is engaged in by **collective actors**, and (b) involves, in a central role in the undertaking's resource mix, socially embedded resources [...] and their conversion into (market-) convertible resources, and vice-versa. (Stryjan, 2006: 35)

Table 7A.3 (cont

### Social Innovation Sc

- A behavioural phexpressed in a NF context aimed at value through the perceived opportu
- Social entreprene multidimensional deeply rooted in a social mission, its sustainability and and shaped by the dynamics. Opport embedded in thes
- Social entreprene achieve social value requires the disployment of the proactiveness and behaviour.
- Social entreprene regard to risk is h by their primary a sustainable orga does not support social entreprene lack of initial reso options.

Finally, social entre remain **competitive social mission**. (Wes Sullivan Mort, 2006

### Social Entrepreneurship

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### Table 7A.3 (continued)

### Social Innovation School

### **Social Enterprise School**

- A behavioural phenomenon expressed in a NFP organization context aimed at delivering social value through the exploitation of perceived opportunities.
- Social entrepreneurship is a bounded multidimensional construct that is deeply rooted in an organization's social mission, its drive for sustainability and highly influenced and shaped by the environmental dynamics. Opportunity recognition is embedded in these three dimensions.
- Social entrepreneurship strives to achieve social value creation and this requires the display of innovativeness, proactiveness and risk management behaviour.
- Social entrepreneurs' behaviour in regard to **risk** is highly constrained by their primary objective of **building** a **sustainable organization** and hence does not support Dees' view that social entrepreneurs do not allow the lack of initial resources to limit their options.

Finally, social entrepreneurs can indeed remain **competitive whilst fulfilling their social mission**. (Weerawardena and Sullivan Mort, 2006: 22, 32)

# Appendix D: The Organization: Definitions of the Social Enterprise

Table 7A.4 Definitions of the 'social enterprise' according to the different schools of thought

| Enterprises set up for     |
|----------------------------|
| a social purpose but       |
| operating as businesses    |
| and in the voluntary       |
| or nonprofit sector.       |
| However, according to      |
| him, the main world of the |
| social entrepreneur is the |
| voluntary (NFP) sector.    |
| (Thompson, 2002)           |

Social Innovation School

Social enterprises enact hybrid non-profit and for-profit activities. (Dart, 2004: 415)

[...] a range of organizations that trade for a social purpose. They adopt one of a variety of different legal formats but have in common the principles of pursuing business-led solutions to achieve social aims. and the reinvestment of surplus for community benefit. Their objectives focus on socially desired, non financial goals and their outcomes are the non financial measures of the implied demand for and supply of services. (Haugh, 2005: 3)

# Social Enterprise School

Organizations positioned in two different organizational fields

– each necessitating different internal organizational technologies – to elucidate the structural tensions that can emerge inside these new hybrid models. (Cooney, 2006: 143)

### European Conceptual Approaches

Organizations with an explicit aim to benefit the community, initiated by a group of citizens and in which the material interest of capital investors is subject to limits. (Defourney and Nyssens, 2006)

An independent organization that has social and economic objectives which aims to fill a social role as well as reach financial durability through commerce. (DTI, 2001)

Table 7A.4 (continued)

# Social Innovation School

Non-profit, for-profit or cross-sector Social Entrepreneurial Ventures are social because they aim to address a problem the private sector has not adequately addressed; they are entrepreneurial because their founders have qualities identified with entrepreneurs. (Dorado, 2006: 327)

Social enterprises have a social purpose; assets and wealth are used to create community benefit; they pursue this with trade in a market place; profits and surpluses are not distributed to shareholders; 'members' or employees have some role in decision making and/or governance; the enterprise is seen as accountable to both its members and a wider community; there is a double- or triplebottom-line paradigm: the most effective social enterprises demonstrate healthy financial and social returns. (Thompson and Doherty, 2006: 362)

Social entrepreneurial organizations must clearly address value positioning strategies, and take a proactive posture as well as providing superior service maximizing social value creation. (Weerawardena and Sullivan Mort, 2006: 2

### f the Social Enterprise

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# Table 7A.4 (continued)

# Social Innovation School Social Enterprise School

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Social entrepreneurial organizations must clearly address value positioning strategies, and take a proactive posture as well as providing superior service maximizing social value creation. (Weerawardena and Sulliyan Mort, 2006: 21)