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Assessment of Knowledge, Attitude, and Practice toward COVID-19 among a Sample of Iranian General Population

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Abstract

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Competing interests in a campeting interests exist competing interests exist Open Access: This is an open-access article distributed under the terms of the Creative Commons Attribution-NonCommercial 4.0 International License (CC BY-NC 4.0) **BACKGROUND:** The new coronavirus (COVID-19) pandemic is rapidly spreading around the world. At present (up to July 11, 2020), 255,117 cases and 12,635 deaths due to this disease have been reported in Iran. Following the guidelines recommended for the prevention and control of the disease is the most important approach to combating this global threat.

AIM: The aim of this study was to assess the knowledge, attitude, practice, and fear of the Iranian people in relation to COVID-19.

METHODS: A cross-sectional study was conducted with the participation of 558 Iranian people who entered the study by convenience sampling method. The knowledge, attitude, practice, and fear of the Iranian general population toward COVID-19 were collected using an online 50-items questionnaire. Descriptive statistics, one-way analysis of variance, independent sample T-test, and bivariate Pearson's correlation were used to analyze the data.

RESULTS: The studied subjects were mostly in urban area (81.0%), female (61.3%), and married (57.9%). The participants' knowledge about personal hygiene (88.9%), using a facemask (82.2%), and the symptoms of the COVID-19 (76.8%) were adequate. However, their knowledge about contaminated surfaces disinfection procedure (41.8%), and the importance of using a facemask for healthy people (43.7%) was lower. The highest level of the subjects' attitude was related to the role of social distancing (94.6%), staying at home (94.5%), and personal hygiene (91.2%). The low levels of attitude were also associated with access to personal protective equipment (84.1%) and the psychological effects of COVID-19 (65.3%). Furthermore, the highest levels of practices were related to avoiding hand shaking with others (91.5%) and washing hands frequently (88.8%). The practices such as following a healthy and nutritious diet (45.1%) and wearing gloves (51.4%) were reported to be less common.

CONCLUSION: The results showed that about half of the subjects did not have enough knowledge about COVID-19. However, the attitude and practice of most of the participants toward COVID-19 were moderate or good. Nevertheless, the extensive health education interventions are needed to promote knowledge about COVID-19 and also to motivate people to do preventive behaviors.

Introduction

The outbreak of the new coronavirus (SARS-CoV-2) was first reported in December 2019 in Wuhan, the capital of Hubei Province, China [1], [2]. In late 2019, the World Health Organization expressed the outbreak of COVID-19 as an international public health emergency [2], [3]. Over time, the disease has spread to all countries and by July 11, 2020 about 12.6 million and 642,000 people around the world have suffered and died from the disease, respectively [4]. At present, the highest cases of COVID-19 are in the United States, Brazil, India, Russia, Peru, Chile, Spain, Mexico, United Kingdom, and Iran, respectively [4], [5]. Furthermore, Iran is the seventh country in terms of the deaths due to disease [5]. The first case of COVID-19 in Iran was reported on February 19, 2020, and at the time of this paper (July 11, 2020), 255,117 cases and 12,635 deaths have been occurred in Iran [5], [6]. The daily increase of morbidity and mortality due to the disease has detrimental effects on the economies especially the health-care systems [7]. Over COVID-19 pandemic, the demand for personal protective equipment (PPE) such as facemasks and disinfectants has been dramatically increased [8], [9]. The lack of PPE has caused great concern and has endangered the public health of human [10]. On the other hand, no specific drug or vaccine has already been made to treat the disease [2], [11]. Therefore, following the protocols and guidelines for the prevention and control of COVID-19 is the most important way to deal with this disease [2].

COVID-19 is highly contagious and can be directly transmitted from person to person through direct contact (less than 1.5 m distance) or indirectly contact

with an infected surface [2], [12]. According to the World Health Organization, more than 80% of COVID-19 cases are in mild state and can be cured without medical intervention. About 20% of the individuals also show severe symptoms of the disease [13]. The early symptoms of the disease include fever, dry cough, fatigue and bruising, and in rare cases, headache, and diarrhea [2]. The incubation period of 1-14 days is also reported for the disease [14], [15], [16]. No exposure to SARS-CoV-2 is the most important way to prevent the disease [17]. The main approaches including frequent washing of hands with soap and water, wearing a facemask and guarantine of COVID-19 suspicious people can be applied to prevent the disease [17], [18]. The knowledge and attitude of people toward COVID-19 will play a significant role in preventing and subsequently reducing the morbidity and mortality of the disease [19]. The findings of similar studies during SARS (2003) and MERS (2014) outbreaks showed that people's knowledge and attitudes played a substantial role in their preventive behaviors [19], [20], [21]. The assessment of people's knowledge, attitude, and practice levels toward COVID-19 can be a very important step to assess the health educational needs and planning the effective interventions to fight the disease [22], [23]. To the best of our knowledge, the present study is carried out, for the 1st time, to assess the knowledge, attitude, practice, and fear of the general Iranian population regarding COVID-19.

Methods

Study sampling

A total of 558 individuals, from all over Iran, participated in this cross-sectional study. The online convenience sampling was performed from March 27 to April 10, 2020. The questionnaire link was sent to people through WhatsApp and Telegram, the most popular social applications in Iran. The sample size was estimated using online software (Raosoft sample size calculator: http://www.raosoft.com/samplesize.html). The estimated sample size was 383 with a considered margin of error of 5% and a 95% confidence interval. However, to increase the reliability of the results, due to the high volume of the population size, the sample size of 558 was considered. Out of 1131 visitors. 637 individuals answered the guestionnaire and due to the incomplete answers of 79 people, the data of 558 respondents were finally analyzed. The explanations related to the questionnaire as well as the conscious participation form were sent to the individuals along with the questionnaire link. The individuals with smartphones with WhatsApp or Telegram apps and internet access could participate in the study. The individuals should also have at least some basic literacy and interest to participate in the study. People under the age of 18 years and those who incomplete the questionnaire were excluded from the study. The average time to answer the questionnaire was about 10 min.

Measurements

A 50-item researcher-made online questionnaire was used to collect data in five sections. The first part evaluated the subjects' demographic information such as age, gender, education level, marital status, job status, family economic status, and place of residence.

The second part assessed the participants' knowledge on COVID-19 with 12 items (e.g., a dry cough is a common symptom of COVID-19). The answers in this section were scored as Yes=2, I don't know=1, and No=0. The total knowledge scores ranged from 0 to 24, which higher scores indicated a higher level of knowledge. According to the median split method [24], the participants with a total score of lower and higher than 18 (median) were considered as inadequate and adequate knowledge, respectively.

The third section determined the individuals' attitude on COVID-19 using 12 items (e.g., If I don't go to the crowded places, I reduce the risk of COVID-19). The answers of this section were scored by a five-point Likert scale from completely disagree=1 to completely agree=5. The total attitude scores ranged from 12 to 60, which higher scores represented a more appropriate attitude.

The fourth section estimated the participants' practice related to COVID-19 with 18 items (e.g., mask wearing in the presence of the suspected persons or attendance at crowded places). The answers in this section were also according to a 5-part Likert scale from never=1 to always=5.

The fifth section was applied to assess people's fear of COVID-19 with one question (how much do you fear of COVID-19?). The answers to this question were based on a 5-part Likert scale from never=1 to so much=5. The total practice scores ranged from 18 to 90, which higher scores showed a more suitable practice.

The subjects' responses of attitude and practice items were divided into three categories as follow. The scores <50%, 50–75%, and over 75% were classified as weak, moderate, and good responses, respectively [25]. The studied parameters of knowledge, attitude, and practice in the questionnaire are shown in Table 1.

The content validity of the questionnaire was qualitatively evaluated using the opinions of six health education and health promotion specialists. The corrective recommendations of the specialists were

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41.1 38.9	20.6	14.4	
38.9			11
	3.1		
43.2		4.3	1.4
	12.9	4.3	0.9
			1.1
			3.4
28.3		3.1	0
26.3	4.7	0	0.4
27.2	3.8	2.4	0.2
26.2	17.6	10.4	6.7
37.1	8.4	5	2.5
23.8	16.7	17.7	7.2
s Often	Some time	Seldom	Never
28.7	12.4	9.8	5.7
22		12.2	9
27.9			5.3
21.3	31.2		5.9
23.7	24.4		5.7
25.7			0.5
27.2			0.9
			0.5
			3.4
			0.5
			5.9
			8.1
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Table 1: Relative frequency (%) of participants' answers to questionnaire items (n=558)

*For knowledge items no 3, 5, and 10, the correct answer=No.

carried out on the simplicity, appropriateness, ambiguity, and items necessity and scoring. The reliability of the knowledge, attitude, and practice scales was determined by assessing the internal consistency of the items for each section and the results are presented in Table 2.

Table 2: Means, standard deviations, and internal consistency of knowledge, attitude, and practice toward COVID-19

Variables	Mean number (%)	SD^{\dagger}	Items	Score range	Internal consistency*
Knowledge	18.11	2.24	12	0 – 24	0.64
Adequate	320 (56.5)				
Inadequate	243 (43.5)				
Attitude	48.96	5.07	12	12 - 60	0.83
Weak	23 (4.12)				
Moderate	241 (43.18)				
Good	294 (52.68)				
Practice	71.56	8.56	18	18 – 90	0.92
Weak	26 (4.66)				
Moderate	243 (43.54)				
Good	397 (51.80)				
+					

[†]Standard deviation *Cronbach's alpha (α), n=558.

Data analysis

The data were analyzed by SPSS software version 19. Descriptive statistics, one-way analysis of variance, independent sample t-test, and bivariate Pearson's correlation were used to analyze the data. p < 0.05 was considered statistically significant in the present study.

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Results

The study was carried out on 558 participants with a mean age of 33.3 ± 10.01 years. As listed in Table 3, 61.3%, 57.9%, and 81.0% of the subjects were women, married, and living in urban areas, respectively. Table 3 also shows the comparison of mean and standard deviation of knowledge, attitudes, and practice scores of the subjects related to COVID-19 based on demographic variables. As it can be seen, the knowledge of people living in the city was significantly higher than the rural population (p = 0.018). The attitudes of married (p = 0.001), employees, and housewives were also significantly higher than other people (p = 0.006). The individuals with low-income had a weaker practice than others (p = 0.001). The participants' knowledge related to the importance of personal hygiene (88.9%), the necessity of using a facemask in contact with infected or suspicious people (82.2%), and the symptoms of the COVID-19 (76.8%) were at a high level. However, knowledge about contaminated surfaces their disinfection procedure (41.8%), and the importance of using facemasks for healthy people (43.7%) was lower. The highest level of subjects' attitude was

Table 3: Comparison of mean scores and standard deviation of knowledge, attitude, and practices of the participants regarding to COVID-19 based on socio-demographic characteristics

Characteristics	Number (%)	Knowledge Mean \pm SD [†]	p-value	Attitude Mean ± SD	p-value	Practice Mean ± SD	p-value
Gender							
Male	216 (38.7)	18.20 (2.07)	0.439	48.52 (5.15)	0.108	71.0 (8.62)	0.223
Female	342 (61.3)	18.16 (2.34)		49.24 (5.01)		71.92 (8.53)	
Marital status	. ,	. ,		. ,			
Single	231 (41.4)	18.26 (2.21)	0.153	47.36 (5.33)	0.001	71.59 (8.71)	0.149
Married	323 (57.9)	17.90 (2.28)		49.72 (4.77)		71.65 (8.44)	
Divorced/widowed	4 (0.7)	18.75 (0.50)		49.54 (2.51)		63.25 (8.51)	
Educational level							
Primary school	13 (2.3)	17.69 (2.95)	0.165	46.92 (3.63)		70.15 (5.24)	0.167
Secondary school	55 (9.9)	18.52 (2.04)		48.87 (4.72)	0.081	69.63 (6.45)	
University graduated/students	490 (78.8)	18.08 (2.24)		49.03 (5.14)		71.82 (7.52)	
Occupational situation							
Householder	112 (20.1)	18.11 (2.59)	0.211	49.93 (4.36)	0.006	72.89 (7.07)	0.093
Employee	190 (34.1)	18.14 (1.97)		51.49 (4.48)		71.72 (9.25)	
Self-employment	72 (12.9)	17.69 (2.28)		49.02 (5.13)		70.41 (8.07)	
Laborer	12 (2.2)	18.25 (2.04)		48.33 (5.29)		69.16 (10.32)	
Retired	154 (27.6)	18.77 (2.71)		48.05 (5.14)		73.16 (7.13)	
Unemployed	18 (3.2)	18.19 (2.22)		48.21 (6.56)		70.96 (7.87)	
Place of residence	. ,			. ,			
City	491 (81.0)	18.21 (2.16)	0.018	48.84 (5.16)	0.091	71.64 (8.32)	0.215
Village	67 (12.0)	17.36 (2.68)		49.88 (4.28)		71.02 (9.91)	
Socioeconomic status	. ,			. ,			
High	187 (33.5)	18.13 (2.18)	0.671	48.92 (4.88)	0.124	72.90 (8.59)	0.001
Intermediate	310 (55.6)	18.08 (2.12)		49.06 (4.95)		71.81 (7.87)	
Low	61(10.9)	18.04 (1.27)		48.31 (5.16)		66.43 (8.52)	

[†]Standard deviation, n=558.

related to the role of social distancing (94.6%), staying at home (94.5%), and personal hygiene (91.2%). The low levels of attitude were also associated with the access to PPE (84.1%), the psychological effects of COVID-19 (65.3%), and the information related to COVID-19 (58.4%). Furthermore, the highest levels of preventive behaviors were related to avoiding hand shaking with others (91.5%), washing hands frequently (88.8%), and covering the mouth and nose when sneezing or coughing (86.6%). The behaviors such as following a healthy and nutritious diet (45.1%), wearing gloves when in contact with contaminated surfaces (51.4%), and avoiding smoking (52.3%) were reported to be less common (Table 1). As listed in Table 2, 56.5% of the participants had adequate knowledge, 52.6% had a good attitude, and 51.8% had appropriate practice related to COVID-19. The findings of Pearson's correlation test showed the positive and significant correlation between knowledge and attitude (r = 0.114, p = 0.026), knowledge and practice (r = 0.224, p = 0.011), as well as attitude and practice (r = 0.281, p = 0.005). In addition, the results showed that 28.3%, 22%, and 32.8% of the subjects were so much, much, and somewhat afraid of the COVID-19, respectively (Figure 1).

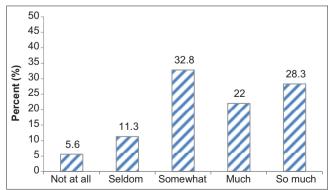


Figure 1: Relative frequency (%) of participants' fear of COVID-19 (n=558)

Discussion

The aim of this study was to investigate the knowledge, attitude, and practice toward COVID-19 among a sample of Iranian people. The findings showed that 56.5% of the Iranians had adequate knowledge related to the COVID-19. The participants had sufficient knowledge about personal hygiene, the symptoms of COVID-19, and social distancing. However, their knowledge on facemask wearing as well as the correct use of disinfectants was not enough. A literature review of similar studies showed that the knowledge, attitudes, and behaviors of the people vary according to the sample type and the time of the study. In a study by Wolf et al. (2020), the knowledge of adults with underlying disease in the United States (U.S) on COVID-19 was reported to be insufficient [26]. In a study by Johnson and Hariharan (2017), a significant proportion of Trinidad and Tobago people did not have sufficient knowledge about the H1N1 flu and its prevention strategies [27]. Furthermore, in a study of Srichan et al. (2020), the knowledge of Thai people about COVID-19 was poorly reported [28]. In several other studies, the knowledge level of Chinese students [29], Iranian medical students [10], healthcare workers in Vietnam [2], Chinese health workers [30], and Indian dentists [31] about COVID-19 and ways to prevent and control the disease was appropriate. In a study by Roy et al. (2020), Indians also had moderate knowledge about the SARS-CoV-2 infection and its symptoms, but their knowledge on ways of preventing the disease was satisfactory [9].

In the present study, the individuals' knowledge on COVID-19 prevention was positively and significantly correlated with their practice. The findings showed that the improvement of people's knowledge on COVID-19 can increase their preventive behaviors for the disease. However, often high knowledge alone does not lead to optimal practice [32]. The prevention and control of COVID-19 are desirable when in addition to sufficient knowledge; there should be a favorable attitude toward preventive measures against this disease [33].

In the present study, most of the Iranian people had moderate or good attitude toward COVID-19 prevention. Most of the individuals had a good understanding of the COVID-19 risk. They also perceived the importance of personal hygiene to prevent COVID-19 and believed to stay at home and avoid crowded places. However, some individuals believed that access to PPE was difficult. They also expressed that the information received about COVID-19 was confusing and the disease had a negative influence on their mental health. The findings of similar studies showed that there was a good attitude among different types of groups in society in various countries toward COVID-19 [2], [10], [19], [29], [30], [31]. However, study of Taghrir et al. (2020) expressed a moderate attitude toward COVID-19 prevention among the Iranian medical students [10]. Furthermore, study of Srichan et al. (2020) reported that one third of Thai people had a weak attitude about the disease [28]. In the present study, about 47% of the subjects had a weak or moderate attitude toward COVID-19. Since the announcement of COVID-19 outbreak in Iran, the Ministry of Health and Medical Education (MOHME) has developed extensive instructions to fight the disease. There have also been several national campaigns to combat the disease in Iran, such as "We defeat COVID-19" and "Stay at Home" [34], [35], [36]. The MOHME has also implemented a variety of training programs in cooperation with the Iran Broadcasting to fight COVID-19. The findings of the present study and also similar studies in Iran [10], [30], [31] showed that the Iranian people have successfully followed the MOHME guidelines for prevention and control of COVID-19. However, some Iranians still do not have the acceptable knowledge, attitude, and practice to deal with the disease. The reality is that in addition to scientific and authoritative information and instructions about COVID-19, unfortunately the misinformation, misconceptions, and unscientific procedures have also been spread in the community, especially by virtual social networks [37], [38]. The misconceptions such as rubbing viola and sesame oils on the body, drinking camel urine, gargling with salt water or mouthwash, using a hair dryer, and drinking alcohol may prevent people from following the correct instructions [37], [39]. On the other hand, due to the unknown nature of some behavioral aspects of COVID-19, the authoritative scientific sources may also provide confusing information, such as the necessity or non-necessity of wearing a facemask by healthy people, to the general public [40], [41].

The internet and virtual social networks have been reported as the most important source of

information for people about COVID-19 [38], [39]. The virtual social networks, despite their great contribution to the rapid circulation of scientific information, can be a place to spread misinformation and misconceptions [37], [39], [42]. Therefore, it is necessary for people that are aware of the reliable and scientific sources toward COVID-19 and, on the other hand, to avoid spreading misinformation related to the disease [42]. To do this, the MOHME needs to have a scientific channel about the COVID-19 in virtual social networks and provides health education programs, like the World Health Organization that works with social media, including Facebook, Twitter, and WhatsApp, to provide accurate information about COVID-19 [40].

According to the present study, most participants had a good practice about COVID-19. About 48% of the individuals also had moderate or weak practice. The subjects in the study had good behaviors such as frequent hand washing, social distancing, wearing masks, staying at home, and avoiding going to crowded places. However, the behaviors such as wearing gloves, disinfection of home and personal belongings, as well as air conditioning at home were reported at a lower level. The knowledge and attitude of the subjects were directly and significantly related to their practice in relation to COVID-19 prevention and control. Moreover, the weak knowledge and attitude toward some of the facts and strategies about the COVID-19 prevention led to poorer practice. The findings of various studies such as our research reported good practice of the subjects on the protective behavior against COVID-19 [10], [19], [28], [29], [30], [31].

The participants' knowledge, attitudes, and practice were partly influenced by the demographic factors. The comparison of the knowledge score of the individuals with respect to the demographic variables showed that the knowledge level of people living in urban areas was significantly higher than in rural areas. People in rural areas of Iran have lower education and literacy levels [43], [44]; therefore, they may be more affected by incorrect information related to COVID-19. On the other hand, the quantity and quality of internet access and penetration in the rural areas of Iran are weaker than urban ones [45], [46]. Because of the fundamental role of the internet and virtual social networks to enhance people's information about COVID-19 [38], [39], the weaker knowledge of the people living in the rural areas was expected. The married subjects had a more suitable attitude toward the COVID-19 than single people. Marital status is known as one of the social determinants on health [47]. The previous studies have shown that married people are more likely to engage in health behaviors and they have a high level of health [48], [49], [50]. The married people have a positive attitude toward health behaviors, due to less stress and more social support, especially from their family. Marital status may provide more opportunities for men to progress their health than

women [47], [51]. The employees also had a significantly more positive attitude toward COVID-19 prevention and control. The employees may have more opportunities to learn about the disease than other occupations. One reason for this is that the employees in Iran have often higher level of education and health literacy [52], [53]. The individuals with moderate and good social level and economic well-being had significantly better practice on COVID-19 prevention and control than the low level people. Zhong et al. (2020) also reported that people with high socioeconomic status had better knowledge, attitude, and practice toward COVID-19 [19]. Srichan et al. (2020) reported that people with higher incomes had a better practice on COVID-19 prevention [28]. The weaker practice of the lower incomes people in the society about COVID-19 prevention can be analyzed from several aspects. First, the high demand of PPE (gloves, facemasks, and disinfectants) during the disease outbreak in Iran led to a shortage of these items and as a result, the prices of them were significantly increased. Therefore, it became more difficult for the lower incomes people to provide these items. Second, most of low-income people in the society are worker or self-employed who do not have a steady income and must work daily. Therefore, follow the instructions of "stay at home" for a long time was the important barrier for these people. Eventually, these people were forced to ignore the social distancing instruction to leave the home.

Study limitations

The present study was first carried out to assess the knowledge, attitude, and practice levels of the general population in Iran toward COVID-19. However, this research had several limitations. First, the subjects often had a university degree, while in Iran about 20% of the population over the age of 18 years is academics [54] Therefore, it is possible that the levels of knowledge, attitude, and practice reported in this study were higher than of their actual values in the general population of Iran. Second, the study was conducted on adults (≥18 years). Third, only literate people were considered in the study. Therefore, it is not possible to generalize the findings to illiterate people. Fourth, because the online study was conducted, people who did not have access to the internet, as well as smartphones, could not participate in the study.

Conclusion

The findings of the study showed that the most of subjects had adequate knowledge and a good attitude and practice toward COVID-19. The participants performed well on COVID-19 protective

behaviors including handwashing, wearing facemask, social distancing, and avoiding going to crowded places. However, the behaviors such as wearing gloves, disinfection of home and personal belongings, as well as air conditioning at home were reported at a lower level. The extensive implementation of health education programs to raise knowledge about COVID-19 and also motivate people to do preventive behaviors is critical. In addition, to increase the effectiveness of health education interventions, it is necessary to consider the demographic and socio-economic characteristics of the target groups and their specific educational needs.

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