

THE PERCEPTION OF TRADE US & UK EMPLOYESS ON THE EFFECTIVENESS OF SCOPE INTERNATIONAL'S DISASTER RECOVERY PLAN

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DECLARATION OF ORIGINAL WORK



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- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
- ❖ This project paper is the result of any investigation work and investigation, except where otherwise stated.
- ❖ All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

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LETTER OF SUBMISSION

April 2011

The Head of Program

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Dear Madam,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled "THE PERCEPTION OF TRADE US & UK EMPLOYESS ON THE EFFECTIVENESS OF SCOPE INTERNATIONAL'S DISASTER RECOVERY PLAN" to fulfill the requirement as needed by the Faculty of Business Management, University Teknologi MARA.

Thank you

Yours sincerely,

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3.0 Introduction

ABSTRACT

This thesis elaborates on the perception of employees in a private sector bank on the effectiveness of Disaster Recovery Planning. In this study, there were 4 variables choose by researcher. Effectiveness of Disaster Recovery Planning is the dependant variable while awareness of employees, technology and planning & preparation are selected to be independent variables for this research. This research used primary data which gathered from Scope International (M) Sdn Bhd then produced using SPSS for correlation analysis. The result then has been analyzed to see whether there are correlation between the dependant and independent variables or not. The study found that Awareness and Technology has no significant relationship and however shows positive impact towards the perception towards Disaster Recovery Planning. Meanwhile Proper planning and preparation shows significant.