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MSI' Response to "Tragedies of Globalization: The Truth Behind Electronics Sweatshops"

Tuesday, November 29, 2011

In response to the publication of Tragedies of globalization: the truth behind the electronics sweatshops released on July 12, 2011 by china labor watch, MSI reply in below:

China Labor Watch release the republication of their study of Tragedies of globalization: the truth behind the electronics sweatshops on July 12, 2011, which disclosure the information of recruitment, working hours, wages and benefits and management system of MSI Computer (Shenzhen). A project team has been set up immediately to investigate the internal operation related to the content of this study.

Some findings of management insufficiency were found via fully investigation compared to the content of the report word by word. New measures have been implemented immediately for insufficient management, and the mechanism for reviewing and monitoring has been carried out since then. However, MSI like to clarify some untrue descriptions or misunderstanding by this statement, such as the descriptions of dormitory assess and the picture. (PDF Report, Page 87).

MSI appreciate the thoroughness review of China Labor Watch, and will take this study as a turning point of self-review and improvement. We accepted modesty and take necessary measures for management insufficiency. Regarding to the misunderstanding or misrepresentation of the study, it will be demonstrated not true by our actions. In response to the expectation of stakeholders and realize our commitment, measures been taken in below,

- Full-time department set up and assigned responsibility for monitoring, reviewing and assuring the progress of improvement periodically.
- Implement new communicate channel and increase the frequency of communication.
- Carry out more activities of care and concern for employees to involve.

MSI welcome any comments from stakeholders which to be the motivation of our advancement. We are glad to be contacted and communicated directly, it will avoid the possibility of misunderstanding or misinterpretation cause by communication limited or bias. Please send comments or contact to below contact person.

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