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# EEOC v. American Laser Centers

Judge Anthony W. Ishii

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# EEOC v. American Laser Centers

#### Keywords

EEOC, Equal Employment Opportunity Commission, American Laser Centers, 1:09-CV-02247-AWI-DLB, Healthcare, Sex, Female, Retaliation, Sexual Harassment, Hostile Work Environment

	Case 1:09-cv-02247-AWI-DLB Document 5	5 Filed 10/12/11	Page 1 of 17
1 2 3 4 5 6 7 8 9	Anna Y. Park, SBN 164242 Michael J. Farrell, SBN 266553 Peter F. Laura, SBN 116426 U.S. EQUAL EMPLOYMENT OPPORTUNITY COMMISSION 255 East Temple Street, Fourth Floor Los Angeles, CA 90012 Telephone: (213) 894-1083 Facsimile: (213) 894-1301 E-Mail: lado.legal@eeoc.gov Attorneys for Plaintiff U.S. EQUAL EMPLOYMENT OPPORTUNITY COMMISSION		
10		DISTRICT COL	DT
11	UNITED STATES		
12	FOR THE EASTERN DIS	FRICT OF CAL	LIFUKNIA
13	U.S. EQUAL EMPLOYMENT OPPORTUNITY COMMISSION,	Case No.: 1:09-	CV-02247-AWI-DLB
14	Plaintiff,	CONSENT DE	CREE
15			
16	V.	Trial Date: TB	D
17			
18	AMERICAN LASER CENTERS LLC Defendants.		
19			
20	DAWB YANG,		
21	Plaintiff-in-Intervention,		
22			
23	V.		
24			
25	AMERICAN LASER CENTERS, LLC, et al.		
26	Defendants.		
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AUTHENTICATED US. GOVERNMENT INFORMATION GPO	[PROPOSED] CONSENT DECREE	1-	

## I. INTRODUCTION

2 Plaintiff U.S. Equal Employment Opportunity Commission (the "EEOC" or 3 "Commission") and defendants American Laser Centers LLC f/k/a ALC 4 Acquisition Company LLC ("ALC"), American Laser Centers of California LLC 5 ("California"), and ALC-Partner, Inc. ("Partner") (collectively, "Defendants") 6 hereby stipulate and agree to entry of this Consent Decree (the "Decree") to 7 resolve the EEOC's Second Amended Complaint ("SAC") filed against ALC, 8 California, Partner, and ALC Fresno LLC in the Eastern District of California, 9 Case No. 1:09-CV-02247 AWI DLB (the "Action") under Title VII of the Civil 10 Rights Act of 1964, as amended, 42 U.S.C. § 2000e et seq. ("Title VII"). The 11 SAC alleges that (1) Charging Party, Dawb Yang ("Yang"), and other similarly 12 situated employees were sexually harassed by the clinic's then-landlord; and 13 (2) that Yang was retaliated against for engaging in a protected activity in violation 14 of Title VII. Defendants deny these allegations in their entirety. Defendants also 15 deny any allegation, assertion or claim that any combination of defendants are joint 16 employers, integrated employers, alter egos, agents, assigns and/or successors.

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#### **II. PURPOSES AND SCOPE OF THE CONSENT DECREE**

A. The EEOC and Defendants (collectively, the "Parties") agree this
Action should be fully and completely resolved by entry of this Consent Decree.
This Decree shall be binding on and enforceable against Defendants and their officers, directors, agents, successors, and assigns as stated herein.

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B. The Parties have entered into this Decree for the following purposes:

24 1. To avoid the expensive and protracted costs incident to
25 litigation;

To provide monetary and injunctive relief;

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1 To ensure Defendants' employment practices comply with 3. 2 federal law; and 3 4. For American Laser Center clinics listed in Exhibit A 4 (hereinafter referred to as "the Northern California Region"): 5 To ensure they provide a work environment free from a. 6 sexual harassment and retaliation; 7 b. To ensure their employees are trained with respect to 8 Title VII; 9 To ensure their employees have an appropriate and C. 10 effective mechanism for handling sexual harassment and retaliation complaints 11 12 III. <u>RELEASE OF CLAIMS</u> 13 This Decree fully and completely resolves all issues, claims and A. 14 allegations raised by the EEOC against any and/or all defendants in this Action. 15 Nothing in this Decree shall be construed to preclude any party in this В. 16 Action from bringing suit to enforce this Decree in the event that any party fails to 17 perform the promises and representations it makes herein. 18 Nothing in this Decree shall be construed to limit or reduce C. 19 Defendants' obligation to comply fully with Title VII or any other federal 20 employment discrimination statute. 21 This Decree in no way affects the EEOC's right to bring, process, D. 22 investigate or litigate other charges that may be in existence or may later arise 23 against Defendants in accordance with standard EEOC procedures. 24 25 26 27 28 -3-[PROPOSED] CONSENT DECREE

1	IV. JURISDICTION		
2	A. The SAC asserts allegations and claims that, if proven, would give the		
3	Court jurisdiction and authorize the Court to grant the equitable relief set forth in		
4	this Decree.		
5	B. The terms and provisions of this Decree are fair, reasonable and just.		
6	C. This Decree complies with the Federal Rules of Civil Procedure and		
7	Title VII and is not in derogation of the rights or privileges of any person.		
8	D. The entry of this Decree will further the objectives of Title VII and		
9	will be in the best interest of the Parties.		
10	E. The Court shall retain jurisdiction of this Action during the duration		
11	of the Decree for the purposes of entering all orders, judgments and decrees that		
12	may be necessary to implement the relief provided herein.		
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14	V. EFFECTIVE DATE AND DURATION OF DECREE		
15	A. The provisions and agreements contained herein are effective		
16	immediately upon the date this Decree is entered by the Court ("the Effective		
17	Date").		
18	B. Except as otherwise provided herein, this Decree shall remain in		
19	effect for three (3) years after the Effective Date.		
20	C. Upon the expiration of the Decree, the case will be dismissed with		
21	prejudice unless the Court dismisses the case <i>sua sponte</i> . This subsection shall not		
22	apply if, at the time of expiration of the Decree, the Court has granted a motion by		
23	the EEOC to ensure further compliance before the Court requiring continued		
24	jurisdiction.		
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	[PROPOSED] CONSENT DECREE -4-		

VI. MODIFICATION AND SEVERABILITY

A. This Decree constitutes the complete understanding of the Parties with respect to the matters contained herein. No waiver, modification or amendment of any provision of this Decree will be effective unless made in writing and signed by an authorized representative of each party.

B. If one or more provisions of the Decree are rendered unlawful or
unenforceable, the Parties shall make good faith efforts to agree upon appropriate
amendments to this Decree in order to effectuate the purposes of the Decree. In
any event, the remaining provisions will remain in full force and effect unless the
purposes of the Decree cannot, despite the Parties' best efforts, be achieved.

C. By mutual agreement of the Parties, this Decree may be amended or
 modified in the interests of justice and fairness in order to effectuate the provisions
 of this Decree.

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#### VII. <u>COMPLIANCE AND DISPUTE RESOLUTION</u>

16 A. If the Commission has a good faith basis to believe that a defendant 17 has failed to perform the promises and representations it made herein, the 18 Commission may petition the Court to enforce the Decree. Prior to filing any such 19 petition, the Commission agrees to notify the appropriate defendant, through its 20 legal counsel of record, of the nature of the dispute. This notice shall be in writing 21 and sent to defense counsel via overnight delivery. The notice shall specify the 22 particular provision the Commission believes was breached, and explain why the 23 Commission believes the provision was breached. That defendant shall then have 24 ninety (90) days to attempt to resolve or cure the breach. The Commission and 25 said defendant can agree to extend this period upon mutual consent.

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B. The Commission and the defendant agree to cooperate with each other
 and use their best efforts to resolve any dispute referenced in the Commission's
 written notice.

C. If the ninety (90) day period has passed with no resolution or agreement to extend the time further, the Commission may petition this Court for resolution of the dispute.

#### VIII. MONETARY RELIEF

A. Defendants shall pay a total of \$125,000 ("Settlement Sum") to settle this Action and in consideration for the settlement and release of all claims raised in Dawb Yang's Complaint-in-Intervention. This amount includes any and all compensation to which Yang and any other purportedly similarly situated individual may have been entitled if liability were determined in this Action.

B. Defendants shall pay \$20,000 of the Settlement Sum directly to the individual(s) identified by the EEOC and in the amounts provided by the EEOC, pursuant to the Distribution List provided by the EEOC to Defendants prior to the execution of this Decree. (Such individuals (other than Yang) are hereinafter referred to as "Individual Recipients.") Each Individual Recipient will receive her share of \$20,000.00 of the Settlement Sum as follows:

 Defendants shall pay each Individual Recipient's share of the Settlement Sum in six equal installment payments. The payments will be mailed to each Individual Recipient directly to the address listed on EEOC's Distribution List on the fifteenth day of each month, beginning on October 15, 2011, or the fifteenth of the month immediately following the Effective Date of this Consent Decree, whichever is later. If the fifteenth day of the month falls on a weekend or holiday during this period, Defendants will

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make that month's payment no later than the next business day. The checks issued pursuant to this Subparagraph will be issued directly to the named Individual Recipient as those names are stated on EEOC's Distribution List..

2. The Parties agree that the payment made to each Individual Recipient is solely for her alleged emotional distress and personal injuries and is based on the representation made by each Individual Recipient to the Commission that she suffered such damages as a result of a defendant's alleged conduct as described in the SAC.

3. No portion of the amount paid to an Individual Recipient is to be considered or intended to compensate the Individual Recipient for loss of wages. Accordingly, no IRS form W-2 will be issued to any Individual Recipient, and no deductions will be made from the Settlement Sum for federal or state income or employment taxes. Rather, an IRS Form 1099 will be issued to each Individual Recipient for her full share of the Settlement Sum as provided in the Designation Notice.

16 C. Yang's total share of the Settlement Sum is \$105,000 and shall be17 paid as follows:

Defendants shall pay Yang the gross amount of \$20,000, less
 applicable withholdings for federal and state income and employment taxes.
 The Parties agree that this payment is intended to compensate Yang for
 alleged lost wages for which she sought recovery in the Intervening Lawsuit
 and/or the EEOC Lawsuit, including any interest thereon.

2. Defendants shall pay Yang the amount of \$85,000. The Parties intend this amount to compensate Yang for alleged emotional distress and personal injuries for which she sought recovery in the Lawsuit or the Intervening Lawsuit and for any and all attorneys' fees and costs that she may have been able to recover if she prevailed in the Intervening Lawsuit.

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This allocation is based on the facts and representations made by Yang that she suffered emotional distress and personal injuries as a result of the alleged conduct of some or all of the defendants.

Yang's share of the Settlement Sum shall be paid in six 3. installment payments. The first five payments of \$17,000 will be for Yang's alleged damages as described in Paragraph VIII.C.(2). The sixth payment will be for \$20,000, less applicable withholdings for federal and state income and employment taxes, for Yang's alleged damages as described in Paragraph VIII.C.(1). The payments will be mailed to Thomas D. Rutledge, 3555 5<sup>th</sup> Avenue, Suite 201, San Diego, CA 92103 on the fifteenth day of each month, beginning on October 15, 2011, or the fifteenth of the month immediately following the Effective Date of this Consent Decree, whichever is later. If the fifteenth day of the month falls on a weekend or holiday during this period, Defendants will make that month's payment no later than the next business day. The checks issued pursuant to Paragraph VIII.C(2)will be made payable to "Thomas D. Rutledge Trust Account." The check issued pursuant to Paragraph VIII.C.(1) will be made payable to "Dawb Yang."

D. The Commission agrees to inform each Individual Recipient that she
is solely responsible for all tax obligations, including all reporting and payment
obligations, that may arise as a consequence of her receipt of said portion of the
Settlement Sum.

Within seven (7) days of the mailing of each and every disbursement,

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Defendants shall submit a copy of each check and related correspondence to the

Regional Attorney, Anna Y. Park, U.S. Equal Employment Opportunity

Commission, 255 East Temple Street, 4<sup>th</sup> Floor, Los Angeles, CA 90012.

#### IX. <u>GENERAL INJUNCTIVE RELIEF</u>

#### A. Non-Discrimination

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## Sexual Harassment

American Laser Centers clinics in the Northern California Region, their officers, agents, management (including all supervisory employees), successors, and assigns, are hereby enjoined from creating, facilitating or permitting the existence of a work environment that is hostile to female employees.

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### 2. <u>Retaliation</u>

9 American Laser Centers clinics in the Northern California Region, their 10 officers, agents, management (including all supervisory employees), successors, 11 and assigns, are hereby enjoined from engaging in, implementing or permitting any 12 action, policy or practice with the purpose of retaliating against any current or 13 former employee or applicant of Defendants, because he or she has in the past, or 14 during the term of this Decree: (a) opposed any practice made unlawful under 15 Title VII; (b) filed a charge of discrimination alleging such practice; (c) testified or 16 participated in any manner in any investigation (including without limitation, any 17 internal investigation undertaken by Defendants) or proceeding in connection with 18 this case and/or relating to any claim of a Title VII violation; (d) was identified as 19 a possible witness or claimant in this action; (e) asserted any rights under this 20 Decree; or (f) sought and/or received any relief in accordance with this Decree. 21 This provision does not prohibit Defendants from reporting, or instituting a civil 22 action against, any individual(s) who breached, or may have breached, a fiduciary 23 or other duty to Defendants by engaging in conduct described in this paragraph.

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#### B. Notice Posting

Within thirty (30) days after the Effective Date and throughout the term of
this Decree, the ALC Fresno Clinic shall post a notice (attached as <u>Exhibit B</u>) of
the terms of this Decree in a clearly visible manner in the employee break room.

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## **Policies Concerning Anti-Harassment/Anti-Retaliation**

ALC agrees to implement anti-harassment/anti-retaliation policies. Within thirty (30) days after the Effective Date, these policies shall be posted to the American Laser Centers intranet, to which all employees have access. These policies shall be included in any relevant policy or employee manual distributed to employees. These policies, and any revisions made to them during the duration of this Decree, include:

1. A clear explanation of prohibited conduct, including clear objective criteria which expressly prohibit harassment on the basis of race, color, national origin, sex, age, disability, creed/religion, or any other prohibited category;

2. An assurance that employees who make complaints of harassment/discrimination or provide information related to such complaints will be protected against retaliation;

3. An assurance of human resources' involvement in the complaint process;

4. A clearly described complaint process that provides accessible and confidential avenues for complaints with contact information, including the address and telephone numbers, of persons both internal (<u>i.e.</u>, human resources) and external to ALC to whom employees may report discrimination and retaliation, including a written statement that the employee may report the discriminatory behavior to designated persons outside their chain of management;

5. An assurance that ALC will protect the confidentiality of harassment/discrimination complaints to the extent possible;

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6. A complaint process that provides a prompt, thorough, and impartial investigation;

7. A procedure for communicating with the complainant in writing regarding the status of the complaint/investigation, results of the investigation, and any remedial action taken; and

8. Assurance that ALC will take immediate and appropriate corrective action when it determines that harassment/discrimination and/or retaliation has occurred; and

9. Assurance that ALC's disciplinary policies hold employees and managers accountable for failing to take appropriate action; and

10. Assurance that ALC's disciplinary policies hold employees and managers accountable for engaging in conduct prohibited under the Decree,

ALC shall collect acknowledgments from each employee in the Northern
 California Region who receives these policies throughout the term of this Decree.

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### D. Equal Employment Opportunity Training

Within ninety (90) days after the Effective Date, all employees in the
Northern California Region shall be required to attend sexual harassment training
that comports with all of the requirements below. All employees in the Northern
California Region shall be required to attend training once each year for the term
of this Decree.

Each training session shall be scheduled on company time, for a
 period of no less than two hours every year, and focus on Title VII.

21 2. This training shall include coverage of the subjects of equal
22 employment opportunity rights and responsibilities, gender discrimination, sexual
23 harassment, retaliation, and ALC's policies and procedures for reporting and
24 handling complaints of discrimination, harassment and retaliation ("Staff
25 Training").

3. The training for all managerial employees in the Northern
California Region shall additionally include training on how to properly handle and

investigate complaints of discrimination and/or harassment in a neutral manner,
 how to take preventive and corrective measures against harassment and/or
 retaliation, and how to recognize and prevent harassment and/or retaliation
 ("Managerial Training").

4. The training of individuals in ALC's Human Resources
Department, along with anyone else responsible for investigating complaints of
discrimination and/or retaliation for the Northern California Region also shall
receive the Managerial Training.

5. For the remainder of the term of this Decree, all new employees
in the Northern California Region shall receive training, Staff or Managerial
Training as appropriate, within ninety (90) days of hire. All recently-promoted
managerial employees in the Northern California Region shall receive the
Managerial Training within ninety (90) days of being promoted from a staff
position..

6. All Northern California Region employees shall verify in
writing their participation in each designated training session they attend pursuant
to this Decree.

The training session may be conducted using computer-based
training or webinar with a live component that complies with the provision of
California's AB1825. Inclusion of a link or directions on how to contact the Equal
Employment Opportunity Compliance Officer, who shall be available to answer
questions and to provide guidance and assistance about the training, shall satisfy
the live component requirement of such training.

Commission a copy of both the Staff and Managerial training programs.

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Within forty-five (45) days after the Effective Date, ALC shall submit to the

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E.

# **Designation of Equal Employment Opportunity Compliance Officer** and a Trainer/Consultant to Effect Terms of the Decree

Within thirty (30) days after the Effective Date, ALC shall designate Rhythm Manani as an in-house Equal Employment Opportunity Compliance Officer ("CO") who will monitor the Northern California Region's compliance with Title VII and the provisions of this Decree. Specifically, for the Northern California Region, the CO's responsibilities shall include:

8 1. Ensuring the development of procedures for training employees in the 9 Northern California Region on sexual harassment and retaliation in compliance 10 with Title VII;

11 2. Ensuring ALC maintains an effective anti-harassment policy and 12 reporting procedure that complies with this Decree;

13 3. Ensuring ALC trains managerial and staff employees in the Northern 14 California Region on their rights and responsibilities under Title VII, including but 15 not limited to training on ALC's gender discrimination/harassment and retaliation 16 policies;

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Ensuring ALC monitors and adequately investigates all complaints of 4. 18 sexual discrimination/harassment and retaliation made by employees in the 19 Northern California Region;

20 Ensuring ALC properly communicates with such complainants 5. 21 regarding the complaint procedure, status of the complaint/investigation, results of 22 the investigation, and any remedial action taken; and

23 Ensuring ALC creates appropriate and consistent disciplinary policies 6. 24 to hold employees and managers in the Northern California Region accountable for 25 failing to take appropriate action and/or for engaging in conduct prohibited under 26 this Decree.

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1	X. <u>REPORTING</u>		
2	ALC shall provide the following reports to the Commission in writing, by		
3	mail, e-mail, or facsimile:		
4	A. Within ninety (90) days after the Effective Date, ALC shall submit to		
5	the Commission an initial report that contains:		
6	1. A statement confirming Exhibit B to this Decree has been		
7	posted in the ALC Fresno Clinic; and		
8	2. Confirmation that ALC has gathered from all employees in the		
9	Northern California Region their acknowledgment forms regarding receipt of		
10	ALC's anti-harassment/anti-retaliation policies.		
11	B. ALC also shall provide the following reports annually throughout the		
12	term of this Decree:		
13	1. A list of all employees in the Northern California Region who		
14	attended any training session required under this Decree that took place during the		
15	previous year;		
16	2. Acknowledgments of receipt of ALC's anti-harassment/anti-		
17	retaliation policies for all employees in the Northern California Region who were		
18	hired during the previous year; and		
19	3. A list of all sexual harassment and retaliation complaints made		
20	by an employee of ALC in the Northern California Region since the submission of		
21	the immediately preceding report hereunder. For each such complaint, the list		
22	shall include the name of the complainant, the nature of the harassment, the name		
23	of the alleged perpetrator of the harassment, when the alleged harassment occurred,		
24	a brief summary of how each complaint was resolved, and the identify of the		
25	person(s) who investigated or resolved each complaint. If no results have been		
26	reached as of the time of the report, the result shall be included in the next report.		
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C. ALC shall provide a report to the EEOC detailing any changes of the
 procedures for addressing harassment/ discrimination complaints and the
 monitoring of such complaints within thirty (30) days before implementing such
 changes.

# XI. <u>COSTS OF ADMINISTRATION AND IMPLEMENTATION</u> <u>OF CONSENT DECREE AND ATTORNEY'S FEES</u>

ALC shall bear all costs associated with its administration and implementation of its obligations under this Consent Decree, including but not limited to the distribution of the settlement money.

Each party shall bear its own court costs of suit and attorneys' fees.

### XII. MISCELLANEOUS PROVISIONS

A. During the term of this Consent Decree, ALC shall ensure that each
Clinic Manager of the Fresno Clinic and each Regional Manager of the Fresno
Clinic is aware of any term(s) of this Decree that may be related to his/her job
duties.

B. Unless otherwise stated, all notices, reports and correspondence
required under this Decree shall be delivered to the attention of the Regional
Attorney, Anna Y. Park, U.S. Equal Employment Opportunity Commission, Los
Angeles District Office, 255 E. Temple St., 4th Floor, Los Angeles, CA 90012.

C. This Decree may be signed in counterparts. A facsimile or .pdf
signature shall have the same force and effect of an original signature or copy
thereof.

D. The parties agree to entry of this Decree and judgment subject to final
approval by the Court.

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1	All parties, through the	e undersigned, respectfully apply for and consent to
2	the entry of this Consent Decr	ee Order.
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4	DATED:	U.S. EQUAL EMPLOYMENT OPPORTUNITY COMMISSION
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6		By: Anna Y. Park
7		Peter F. Laura
8		Attorneys for Plaintiff
9		U.S. Equal Employment Opportunity Commission
10	DATED:	By:
11	DATED	Name:
12		Title:
13		AMERICAN LASER CENTERS LLC
14	DATED:	By:
15		Name:
16		Title: AMERICAN LASER CENTERS OF
17		CALIFORNIA LLC
18	DATED:	By:
19		Name:
20		Title: ALC-PARTNER, INC.
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	[PROPOSED] CONSENT DECREE	-16-

I

1	ORDER
2	The provisions of the foregoing Consent Decree are hereby approved and
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4	compliance with all provisions is <b>ORDERED</b> .
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8	IT IS SO ORDERED. Dated: October 11, 2011
9	Dated: October 11, 2011 CHIEF UNITED
10	STATES DISTRICT JUDGE
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