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Winter 3-10-2014

## EEOC v. Ricardo's Restaurant, Inc.,

Judge Susan Paradise Baxter

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## EEOC v. Ricardo's Restaurant, Inc.,

### Keywords

EEOC v. Ricardo's Restaurant Inc., 1:13-cv-00203, Sex, Female, Hostile Work Environment, Sexual Harassment

# EXHIBIT 1

IN THE UNITED STATES DISTRICT COURT  
FOR THE WESTERN DISTRICT OF PENNSYLVANIA

EQUAL EMPLOYMENT OPPORTUNITY )  
COMMISSION, )  
 )  
Plaintiff, ) CIVIL ACTION NO. 1:13-cv-00203  
 )  
v. )  
 )  
RICARDO'S RESTAURANT, INC., )  
 )  
Defendant. )  
\_\_\_\_\_ )

CONSENT DECREE

THE LITIGATION

1. Plaintiff U.S. Equal Employment Opportunity Commission ("EEOC" or "Commission") filed this action alleging that Defendant Ricardo's Restaurant, Inc. ("Defendant") violated Title VII of the Civil Rights Act of 1964, as amended, 42 U.S.C. § 2000e *et seq.* ("Title VII"), and Title I of the Civil Rights Act of 1991, 42 U.S.C. § 1981a, by subjecting Charging Party Dorothy Hannah ("Charging Party") and a class of female employees to harassment because of their sex, female.

2. In the interest of resolving this matter, and as a result of having engaged in comprehensive settlement negotiations, the parties have agreed that this action should be finally resolved by entry of this Consent Decree (hereafter "Decree"). This Decree resolves the present litigation and serves as a release of EEOC's Title VII claims for individualized relief regarding Charging Party Dorothy Hannah. However, this Decree shall not serve as a release of any claims for individualized remedies regarding any person not receiving monetary remedies pursuant to this Decree. This Decree fully and finally resolves any and all issues and claims arising out of the Complaint filed by the EEOC.

**FINDINGS**

3. Having carefully examined the terms and provisions of this Decree, and based on the pleadings, record, and stipulations of the parties, the Court finds the following:

a. This Court has jurisdiction of the subject matter of this action and of the parties.

b. The terms of this Decree are adequate, fair, reasonable, equitable, and just. The rights of Defendant, Charging Party Hannah, and the public interest served by EEOC, are adequately protected by this Decree.

c. This Decree conforms with the Federal Rules of Civil Procedure and Title VII, and is not in derogation of the rights or privileges of any person. The entry of this Decree will further the objectives of Title VII and will be in the best interests of the parties and the public.

**NOW, THEREFORE, IT IS ORDERED, ADJUDGED AND DECREED THAT:**

**DEFINITIONS**

A. As used in this Consent Decree, the term "Defendant's locations" shall mean each location where it conducts business, including but not limited to the Ricardo's Restaurant location, and all related offices and facilities.

B. As used in this Consent Decree, the term "complaint" shall mean any allegation or report made by any person, whether substantiated by evidence or not, whether made in conformity with Defendant's established procedures or not (so long as knowledge of the complaint may be imputed to Defendant), made by any means of communication, regarding potential harassment or discrimination committed against any employee of Defendant.

**INJUNCTION**

4. Defendant, its owners, partners, officers, directors, agents, employees, successors, assigns and all persons acting in concert with it are permanently enjoined from: (a) engaging in

any employment practice that discriminates on the basis of sex; (b) engaging in or being a party to any action, policy or practice that is intended to or is known to them to have the effect of sexually harassing any female employee, including contract workers or employees; and (c) creating, facilitating or tolerating the existence of a work environment that is hostile to female employees because of their sex.

5. Defendant, its owners, partners, officers, directors, agents, employees, successors, assigns and all persons acting in concert with it are permanently enjoined from engaging in any form of retaliation against any person because such person has opposed any practice made unlawful under Title VII, filed a Charge of Discrimination under Title VII, testified or participated in any manner in any investigation, proceeding, or hearing under Title VII, or asserted any rights under this Decree.

**INJUNCTION: SPECIFIC RESTRICTIONS REGARDING OWNER CONDUCT**

6. Defendant's co-owner Peter West shall not make any sexual remarks about or in the presence of, or sexual advances toward, any employees of Defendant. Such prohibited conduct includes, but is not limited to, the type of actions alleged by EEOC in Paragraph No. 7(c) through (g) of its Complaint in the above-styled and numbered action. This duty to refrain from such conduct is in addition to, not in lieu of, other legal requirements established under this Consent Decree or federal law.

**REQUIRED INVESTIGATIONS**

7. Defendant shall conduct a reasonably prompt and thorough investigation of each complaint or report (whether formal or informal, verbal or written) of sexual or retaliatory harassment or other discrimination made during the operation of this Decree by any employee (whether made directly to Defendant or communicated to Defendant by another method).

8. With regard to any complaints or charges of sexual or retaliatory harassment or other discrimination made against co-owner Peter West, Defendant shall retain, at its own expense, the services of a qualified third-party EEO or human resources consultant to conduct investigations of such complaints. Defendant shall fully cooperate with this consultant during his/her investigation of the complaint/charge, including but not limited to providing to the consultant all information that the consultant requests, such as potential witness contact information. The contract shall require that the consultant perform her/his duties impartially and independently, and without any review by Defendant's personnel. The consultant shall be provided with a copy of this Consent Decree and contractually required to compile an investigative file in accordance with Paragraph 14, below, a copy of which shall be provided to EEOC counsel of record in this matter immediately upon the conclusion of the investigation, and to discuss the investigation with EEOC personnel if requested. Peter West shall not have access to the investigative file or be provided with the file by any person, and the consultant shall be contractually required to deny West any access to the investigative file. The consultant shall also be contractually required to deny West access to any information related to the investigation, except, and only to the extent, that disclosure of information is essential to carry out an effective investigation. Defendant may also contract for the services of a third-party attorney to serve as the consultant. However, such attorney's contract with Defendant shall expressly state that under the contract the attorney is not acting in the capacity of a lawyer; does not have any attorney-client relationship with Defendant or any of its owners, officers, or employees; and is being retained solely to conduct an independent investigation pursuant to this Paragraph.

**MONETARY RELIEF**

9. Defendant shall pay monetary relief to Charging Party Dorothy Hannah in the amount of \$20,000.00, of which \$12,500.00 shall constitute back pay and \$7,500.00 shall constitute compensatory damages/punitive damages. This monetary relief shall be paid by check made payable to Dorothy Hannah within ten (10) days of entry of this Decree. Defendant shall make all applicable payroll tax withholdings required by law from amounts payable to Charging Party as back pay in the manner that such withholdings were made while Charging Party was employed by Defendant. In addition, Defendant shall be responsible for paying its own share of payroll tax liability required by law. However, by entering into this Consent Decree, Defendant makes no representations to Charging Party regarding her tax liability for any amounts paid to her, and Defendant shall only be responsible for paying its own tax obligations as determined by applicable law. Defendant shall mail the aforementioned check to Ms. Hannah by certified mail at an address to be provided by the EEOC. Within five (5) days of such payment, Defendant shall send a photocopy of the check payable to Dorothy Hannah, along with a photocopy of the certified mail receipt, to EEOC Senior Trial Attorney Deborah A. Kane at the EEOC's Pittsburgh Area Office.

10. At the time such tax documents are issued to other employees, Defendant shall issue to Ms. Hannah an IRS Form W-2 for the monetary relief amount constituting back pay, and a Form 1099 for the monetary relief amount constituting compensatory damages.

**POSTING OF NOTICE**

11. Within five (5) business days following entry of this Decree, Defendant shall post copies of the Notice (attached hereto as Exhibit A) to this Decree and a statutorily required EEOC Notice at each of its locations, on the bulletin boards usually used by it for



communicating with its employees. The notices of settlement shall remain posted for five (5) years from the date of entry of this Decree. Defendant shall take all reasonable steps to ensure that the postings are not altered, defaced or covered by any other material. Defendant shall certify to the EEOC in writing within ten (10) business days after entry of the Decree that the Notices have been properly posted. Defendant shall permit a representative of the EEOC to enter its premises for purposes of verifying compliance with this Paragraph at any time during normal business hours without prior notice.

#### EEO POLICIES AND PROCEDURES

12. Defendant will create and enforce a harassment and retaliation policy which will include the elements as set forth below:

a. Policy Coverage. Defendant's policy will ensure that: (i) its anti-harassment policy applies to employees in any federally protected classification; and, (ii) its anti-harassment provisions apply to the conduct toward employees by (a) all personnel, including co-workers, supervisors, managers, officers or owners; (b) third parties, including customers and vendors; and (c) other individuals with whom employees come into contact in the scope of employment.

b. Reporting. Defendant's policy will ensure that: (i) all supervisors, managers, directors, owners, and shareholders (a) have an obligation to report harassment or suspected harassment and (b) report situations which they "perceive to be harassment"; (ii) employees are advised to complain through Defendant's procedures; and, (iii) it contains a clear, reasonably accessible system for both verbal and written complaints within Defendant's operations, as well as an anonymous complaint process. In addition, Defendant shall expressly and prominently state in its policy that employees may, at their option, also directly contact the EEOC with any complaints or observations of sexual harassment and shall provide the EEOC's contact

information as follows: U.S. Equal Employment Opportunity Commission, Pittsburgh Area Office, 1000 Liberty Avenue, Suite 1112, Pittsburgh, PA 15222, at (800) 669-4000, (412) 395-5902, or (800) 669-6820 (TTY). The policy shall expressly and prominently state that Defendant respects the right of employees to contact the EEOC and will not subject those employees to retaliation of any kind for contacting the EEOC. The policy shall expressly and prominently state that the employee should reference "the Ricardo's Restaurant Consent Decree" when contacting EEOC about sexual or retaliatory harassment or other discrimination.

c. Duties of supervisors and managers. Defendant's policy will provide that:

(i) supervisors, managers, directors, shareholders, partners, and owners have a duty to actively monitor the work environment to ensure that it is free of harassment or retaliation; and, (ii) supervisors, managers, directors, shareholders, and owners are required to report observations or complaints of harassment or retaliation to a co-owner other than Peter West, whose name and contact information shall be set forth in the policy.

d. Retaliation. Defendant's policy will include an anti-retaliation provision which

(i) ensures that the explanation of retaliation includes information that employees are protected against retaliation because he or she "opposed any practice made an unlawful employment practice," "made a charge, testified, assisted, participated in or cooperated with the investigation of a charge or complaint"; (ii) advises that prohibited retaliation may include conduct by co-workers, supervisors, managers, directors, shareholders, and owners, or other third parties, including vendors; and, (iii) advises employees to report retaliatory conduct in the same way that harassment is to be reported.

e. Discipline. Defendant's policy will: (i) advise that anyone involved in harassing or retaliating against an employee will be subject to discipline, up to and including termination;

and (ii) advise that supervisors or managers who fail to report or address known or suspected harassment or retaliation will be subjected to disciplinary action, up to and including termination.

f. Defining harassment. Defendant will revise its policy so as to advise employees that sex harassment is prohibited by federal and state law. Defendant shall also state in its policy that sex harassment includes conduct that is not overtly sexual in nature, but is because of a person's sex or gender, sexual stereotypes, or based on pregnancy, childbirth and related medical conditions.

g. Defendant's policy will include: (i) a statement that reports of harassment and investigations of those reports will be kept confidential unless disclosure is required for investigation or by law; (ii) a statement that all reports shall be investigated promptly and impartially; and (iii) a statement warning that persons who engage in sexual harassment will be subject to disciplinary action, up to and including immediate discharge.

13. Within thirty (30) days of entry of this Decree, or on the first day of work for any employee hired thereafter, Defendant shall provide to all employees a copy of its policies and procedures regarding unlawful harassment and retaliation, and related complaint procedures. Within thirty (30) days of entry of this Decree, Defendant shall also provide a copy of its policies and procedures regarding unlawful harassment and retaliation, and related complaint procedures to EEOC counsel of record in this action.

**DOCUMENTATION AND RECORD RETENTION PRACTICES**

14. Regarding each complaint (whether formal or informal, verbal or written) or charge of sexual or retaliatory harassment or other discrimination made during the term of this Decree by any employee (whether made directly to Defendant or communicated to Defendant by another manner), Defendant shall compile an investigative file which shall contain the following:

the name, home address, home telephone number and cell phone number (as applicable), job title and social security number of the complainant; the date of the complaint; the specific allegations of harassment or discrimination that were made; the name(s), home addresses, home telephone numbers and cell phone numbers (as applicable), job titles and social security numbers of any alleged perpetrators and any potential witnesses; the complete substance of any statements made by each alleged perpetrator and each witness who was interviewed; a description of actions taken to investigate the complaint; and a description of Defendant's conclusions regarding the complaint and any corrective action in response to the complaint. Defendant shall also retain with the investigative file any other documents created or obtained in relation to a complaint, including but not limited to affidavits, witness statements, interview notes, summaries, and electronic communications. Defendant shall retain all of the aforementioned records for the duration of this Decree.

15. For the duration of this Decree, Defendant shall retain all personnel, payroll and other documents of any character related to any person complaining of or otherwise reporting sex or retaliatory harassment or other discrimination and all documents relating to any person who was accused of such conduct or known to be a relevant witness.

16. Defendant's obligation to maintain records, as set forth in Paragraphs 14 and 15 above, is not intended to nor does it limit or replace Defendant's obligation to retain records as set forth in EEOC regulations, such as 29 C.F.R. §1602.14. Defendant shall comply with 29 C.F.R. §1602.14.

17. Defendant shall make all documents that are the subject of Paragraphs 14 and 15, above, available for inspection and copying within ten (10) days of receiving a request from the EEOC for such documents.

**REPORTING**

18. Defendant shall furnish to the EEOC the following written reports semi-annually for a period of three (3) years following entry of this Decree. The first report shall be due six (6) months after entry of the Decree. The final report shall be due thirty-five (35) months after entry of the Decree. Each such report shall contain (a) a copy of the investigative file and any related documents that are the subject of Paragraphs 14 through 17, above; and (b) a certification by Defendant that the Notice and Policy required to be posted in Paragraph 11, above, remained posted during the entire six (6) month period preceding the report.

19. In addition to the requirements of Paragraph 18, Defendant shall also report to EEOC any complaints of sexual harassment or sex discrimination against co-owner Peter West within 48 hours of Defendant having knowledge of the complaint. Such reports shall include the following information: (a) the name, home address, home telephone number and cell phone number (as applicable), job title and social security number of the complainant; (b) the date of the complaint; and (c) the specific allegations of harassment or discrimination that were made.

**EEO TRAINING**

20. Defendant shall retain, at its own expense, a qualified third-party consultant to provide to all supervisory, management, directors, shareholders, and owners not less than four (4) hours of training regarding sexual and retaliatory harassment and discrimination made unlawful by Title VII, with particular focus on the legal prohibitions of such conduct, defining such conduct, company policies prohibiting such conduct, the penalties for engaging in such conduct, the duty to monitor the work environment to ensure such conduct is not occurring, the duty to report complaints or observations of such conduct to human resources and/or management officials, the penalties for not reporting such conduct, and other germane topics.

This training shall be provided within thirty (30) days of entry of this Decree, and on the first day of work for all new hires in supervisory and management positions or new directors, shareholders or owners thereafter. The EEOC must be notified, in writing, as to the identity and qualifications of the trainer, all content of such training (including training manuals and handout materials), method of presentation, length of training course(s) and the names and job titles of attendees within one (1) month of such training.

21. Defendant shall retain, at its own expense, a qualified third-party consultant to provide non-supervisory employees with not less than one (1) hour of training regarding its policies prohibiting harassment and discrimination made unlawful by Title VII and any related complaint procedures. The training will state explicitly that Defendant's EEO policies and complaint procedures may be invoked by, and are intended to protect all employees and that they will not be retaliated against if they invoke the anti-harassment policy. The training shall also identify the EEOC and the laws that it enforces. This training shall be provided within thirty (30) days of entry of this Decree, and on the first day of work for all new permanent and temporary workers thereafter. The EEOC must be notified, in writing, as to the identity and qualifications of the trainer, all content of such training (including training manuals and handout materials), method of presentation, length of training course(s) and the names and job titles of attendees within one (1) month of such training.

22. At Defendant's option, it may video-record the first training session conducted in accordance with Paragraphs 20 and 21, above, and may then present the video for all successive trainings required by this Decree in lieu of presentation by a live speaker. However, if Defendant exercises this option, it shall assign a management official with reasonable knowledge of the subject matter of the training (who was not alleged to have engaged in harassment in this

matter) to be present, and monitor the video training, and to answer any questions from trainees.

23. Defendant shall also provide the EEOC with any and all copies of pamphlets, brochures, outlines or other written material(s) provided to the participants of the training session(s).

**DISPUTE RESOLUTION AND COMPLIANCE REVIEW**

24. This Court shall retain jurisdiction to enforce the terms of this Decree and will have all available powers to enforce this Decree, including but not limited to monetary sanctions and injunctive relief.

25. Upon motion of the Commission, this Court may schedule a hearing for the purpose of reviewing compliance with this Consent Decree. Prior to such motion, the Commission shall notify the Defendant, in writing, of the alleged non-compliance. Upon receipt of written notice, Defendant shall have fifteen (15) days either to correct the alleged non-compliance, and so inform the other party, or deny the alleged non-compliance, in writing;

a. If the parties cannot in good faith resolve their dispute, the Commission may file with the Court a motion to correct and remedy the breach;

b. Each party shall bear its own costs, expenses and attorney's fees incurred in connection with such action; and

c. Jurisdiction to resolve any dispute arising under this Decree resides in the United States District Court for the Western District of Pennsylvania.

26. The Commission, its agents and employees shall in their discretion have the legal authority to enter Defendant's facilities, without prior notice to the Defendant, and conduct an on-site inspection to ensure compliance with Title VII and any of the terms of this Decree. Such inspections may, at the discretion of the Commission, include access to any and all documents



for the purposes of inspection and duplication; interviews or depositions of any persons; inspection of any area within the facility; and any other investigatory technique or procedure permitted by Title VII or the Commission's regulations. The Commission shall also have the legal authority to require appearance and testimony of Defendant's personnel (at reasonable times and locations) at interviews or depositions and the production of relevant documents to ensure compliance with Title VII and any of the terms of this Decree. The Commission may at any time move the Court for a hearing for the purpose of compelling Defendant to cooperate in any aspect of this Paragraph. Neither the Commission's authority under this Paragraph nor any other provisions of this Decree shall be construed to limit or impair in any manner any other Commission authority to conduct investigations of the Defendant that is provided by law, including, but not limited to, investigating charges of discrimination filed under Title VII of the Civil Rights Act of 1964 ("Title VII"), the Equal Pay Act ("EPA"), the Age Discrimination in Employment Act ("ADEA"), Titles I or V of the Americans with Disabilities Act ("ADA"), the Genetic Information Nondiscrimination Act of 2008 ("GINA"), and any statute over which the Commission is given jurisdiction in the future, and conducting directed investigations authorized under the EPA, the ADEA, and any future statute which authorizes directed investigations.

**DURATION OF THE DECREE AND RETENTION OF JURISDICTION**

27. Unless otherwise indicated in this Decree, all provisions of this Decree shall be in effect (and the Court will retain jurisdiction of this matter to enforce this Decree) for a period of five (5) years immediately following entry of the Decree, provided, however, that if, at the end of the five (5) year period, any disputes under Paragraph 25, above, remain unresolved, the term of the Decree shall be automatically extended and the Court will retain jurisdiction of this matter to enforce the Decree by all available means, including but not limited to injunctive relief and



monetary and other sanctions, until such time as all such disputes have been resolved.

**MISCELLANEOUS PROVISIONS**

28. Each party to this Decree shall bear its own expenses, attorney's fees and costs.

29. The terms of this Consent Decree shall be binding upon the present and future owners, officers, managers, agents, successors and assigns of Defendant. Defendant, and any successor(s) of Defendant, shall provide a copy of this Decree to any organization or person who proposes to acquire or merge with Defendant, or any successor of Defendant, prior to the effectiveness of any such acquisition or merger. This paragraph shall not be deemed to limit any remedies available in the event of any finding by the Court regarding a violation of this Decree.

30. If any provision(s) of the Decree are found to be unlawful, only such provision(s) shall be severed, and the remainder of the Decree shall remain in full force and effect.

31. When this Decree requires a certification by Defendant of any fact(s), such certification shall be made under oath or penalty of perjury by an officer or management employee of Defendant.

32. When this Decree requires the submission by Defendant of reports, certifications, notices, or other materials to the EEOC, they shall be mailed to: Defendant Ricardo's Restaurant, Inc. Title VII Settlement, Equal Employment Opportunity Commission, c/o Deborah A. Kane, Senior Trial Attorney, 1000 Liberty Avenue, Suite 1112, Pittsburgh, PA 15222.

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**APPROVED BY:**

**FOR DEFENDANT RICARDO'S  
RESTAURANT, INC.:**



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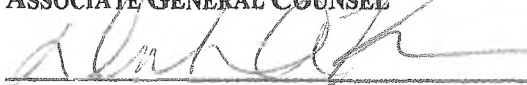
Dated: 2/21/14

**FOR THE EQUAL EMPLOYMENT OPPORTUNITY  
COMMISSION:**

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(412) 395-5749  
deborah.kane@eoc.gov

**IT IS SO ORDERED:**

Dated \_\_\_\_\_

**Magistrate Judge  
Susan Paradise  
Baxter**

**HONORABLE SUSAN PARADISE BAXTER**  
**United States Magistrate Judge**

Digitally signed by Magistrate Judge Susan  
Paradise Baxter  
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email=Judge\_Susan\_Baxter@pawd.uscourts.gov,  
c=US  
Date: 2014.03.10 14:38:15 -0400

**EXHIBIT A**

**NOTICE TO ALL RICARDO'S RESTAURANT EMPLOYEES**

This Notice is being posted pursuant to a Consent Decree entered by the federal court in *EEOC v. Ricardo's Restaurant, Inc.*, Civil Action No. 1:13-cv-00203, resolving a lawsuit filed by the U.S. Equal Employment Opportunity Commission ("EEOC") against Ricardo's Restaurant, Inc. (referred to as "Defendant"). The EEOC is an agency of the United States Government that enforces federal laws prohibiting workplace discrimination, including sexual harassment.

In its suit, the EEOC alleged that Defendant, acting through co-owner Peter West, discriminated against female employees by subjecting them to a sexual harassment. To resolve the case, Defendant and the EEOC have entered into a Consent Decree which provides, among other things, that:

- 1) Defendant will pay monetary relief to the charging party;
- 2) Defendant is prohibited by federal court order from discriminating against women on the basis of sex and from subjecting women to sexual harassment;
- 3) Defendant is prohibited by federal court order from retaliating against any person because (s)he opposed any practice made unlawful by Title VII, filed a Title VII charge of discrimination, participated in any Title VII proceeding, or asserted any rights under the Consent Decree; and
- 4) Defendant will provide mandatory training to employees regarding sexual harassment, retaliation and Defendant's policies regarding such discrimination.

The EEOC enforces the federal laws against discrimination in employment on the basis of race, color, religion, national origin, sex, age, disability, and genetic information. If you believe you have been sexually harassed or discriminated against, you may contact the EEOC at (800) 669-4000, (412) 395-5902, or (800) 669-6820 (TTY). The EEOC charges no fees.

**THIS IS AN OFFICIAL NOTICE AND MUST NOT BE DEFACED BY ANYONE**

**This Notice must remain posted for five years from the date below and must not be altered, defaced or covered by any other material. Any questions about this Notice or compliance with its terms may be directed to: Ricardo's Restaurant, Inc. Title VII Settlement, EEOC, c/o Deborah A. Kane, Senior Trial Attorney, 1000 Liberty Avenue, Suite 1112, Pittsburgh, PA 15222.**

\_\_\_\_\_  
Date

\_\_\_\_\_  
For: Ricardo's Restaurant, Inc.