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Roy, Hiran; Aboukinane, Cehra; and Das, Subhajit, "Climate Change and the Response of Food Truck Industry: A Study on Vancouver Visitors' Destination" (2020). *Travel and Tourism Research Association: Advancing Tourism Research Globally*. 48.
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TTRA 2020 Extended Abstract (Conceptual Paper)

Climate Change and the Response of Food Truck Industry: A Study on Vancouver Visitors' Destination

Introduction

Climate and weather are important for tourism, and became one of the “hottest” issues in tourism development discussions, policy, and research (UNWTO, 2003). The relationship between tourism and climate change has been researched for many years ago (e.g., Scott et al., 2013; Fang et al., 2018). There is a wealth of research available in the literature on tourism and climate change that have mainly focused on accommodation sectors, nature based tourism operators, and snow-based winter tourism activities (e.g., Jarvis & Ortega, 2010; Saarinen, Hambira, Athlpheng, & Manwa, 2012; Mushawemhuka, Rogerson, & Saarinen, 2018; Pandey & Rogerson, 2019). However, existing research highlights the need to understand the level of climate change knowledge and perceptions among small tourism operators (hereby food truck industry) in order to establish suitable adaptation (and mitigation) strategies (Saarinen & Tervo, 2006; Becken, 2013; Hambira et al., 2013; Tervo-Kankare et al., 2018). Studies have noted that there is relative lack of empirical studies on climate change perceptions and adoption in food truck operations across North America especially from Vancouver context. Vancouver is strongly associated with tourism and at the forefront of climate change impact. The tourism and hospitality sector is a major economic importance in British Columbia (B.C) as it is a major source of employment and revenue. According to the Statistic Canada, 6.1 million tourist visited to B.C and B.C. tourism brought \$18 billion a year to the provincial economy in 2017 (Carrigg, 2019). Tourism is also important to the city of Vancouver, which is located west coast of Canada and attracted more than 10.3 million visitors and generated \$4.8 billion for the local economy in 2017 (Chan, 2018). However, data also shows that tourism industry in Vancouver have major threat of climate change (Denis, 2015). Thus, how the tourism and hospitality sectors (hereby food truck sectors) are responding to the challenges of climate change in Vancouver, gives a sense of urgency for further research.

This research therefore, will explore how food truck operations in Vancouver, Canada are responding to challenges of the impact of climate change. More specifically, it will explore whether these small tourism operators are aware of how important the implications of climate change are for them, how they are strategically responding to climate change, and what challenges they may have to address any changes.

Literature Review

Climate Change and Tourism Industry

The relationship between climate change and tourism is bidirectional, in that tourism activity is both impacted by, as well as being a major contributor to, this phenomenon (Buhalis & Costa, 2005, p. 45).

The linkage between climate and tourism is very strong. Region's tourism potential, attractiveness and tourism demand and supply depends on climate (Saarinen & Tervo, 2006; Becken & Hay, 2007; Pang et al., 2013). Further, the impact of global climate change on tourism activities differ according to the location of the region, its resources forming the basis for tourism activities and

services and adaptive capacity (Andersson et al., 2006; Biggs et al., 2008; Kaján et al., 2014). Dewar (2005) and Saarinen and Tervo (2006) also noted that the tourism sector's adaptive capacity depends largely on entrepreneurs' and managers' knowledge about and perceptions of climate change, which will affect their views on adaptation and the kind of adaptation strategy they would envisage. Thus, there might be 'winners and losers' in the tourism and climate change nexus.

Climate change has resulted in the alteration of weather phenomena such as increase in drought events, erratic and spasmodic rainfall, and sea level rises (Gössling et al., 2018). This climatic alterations directly and indirectly affect the environment and as a result, the environment is prone to change (Kaján & Saarinen, 2013). These environmental changes local diversity, reduction in landscape aesthetics, decrease wildlife, increase coastal erosion and damage the tourism infrastructure (Mushawemhuka et al., 2018). Furthermore, emissions from tourism are also predicted to grow rapidly, with an increase of 152% between the years 2005 and 2035 without concrete action to reduce it (UNWTO, 2007, p. 4), thus contributing to the climate change. Therefore, adapting to climate change has become vital for survival (Prideaux et al., 2010).

Climate Change Perceptions and Adaptions

Adaptions refers to action aiming to reduce the negative effects of climate change (Smith & Wandel, 2006). In general, the adaption concepts focuses on how a unit or system aims to adapt to change through transforming its operations (Kelly & Edgar, 2000), and usually seen as a local scale response (Nalau et al., 2015). In tourism business studies the need for adaption has been studied extensively (e.g., Scott et al., 2012; Kaján & Saarinen, 2013), with a focus on the adaption perceptions, attitudes and implementations plans by tourism operators (Brouder & Lundmark, 2011; Tervo-Kankare et al., 2018). While, from a destination context, adaption and related actions should contribute to climate resilient development which increases the systems' (climate and weather) stress tolerance and the ability to reorganize or continue operations in changing environments (Lew, 2014). Thus, adaption can plays a critical role in resilience and can enhance sustainable development locally and in the wider tourism system and societies (Espiner, Orchiston, & Higham, 2017).

The tourism industry is increasingly incorporating climate change adaption into its planning. However, the views of tourism stakeholders about climate change often are limited. Kaján and Saarinen (2013) argue that there is an alarming number of tourism businesses that are disregarding climate change as a current threat regardless of the amount of evidence available, including the recent report by the Intergovernmental Panel on Climate Change (IPCC, 2014). Other several studies has also noted that the level of climate change adaption is rather low in many tourism businesses (Matasci, Kruse, Barawid, & Thalmann, 2014; Cheablam & Shrestha, 2015).

The Food Truck Industry

Although food truck fall under the realm of the restaurant industry, but they differ significantly. Food truck industry have become one of the top concept trends in the restaurant industry (National Restaurant Association, 2018). Food trucks offer new opportunities to restaurants, entrepreneurs, and other hospitality and tourism businesses to engage customers (Off the Grid, 2018). Several

reasons have been noted in research for launching a food truck business include new concept testing, keeping up the new trends, reaching out to alternative markets, increasing brand awareness, and higher profitability and lower cost options compared to brick and mortar restaurants (Beato, 2012; Weber, 2012; Klin, Shah, & Rubright, 2014; Off the Grid, 2018). Additionally, food trucks become valuable resources in tourism by providing food and beverage options in locations and local cuisine (Kline et al., 2014).

Food truck business is growing in unprecedented way (McLaughlin, 2009; Brocki, 2012; IBISWorld, 2019). The industry has been expanded significantly at an annual rate of 6.8% from 2014 to 2019 generating \$1 billion revenue (IBISWorld, 2019). The growth of this industry continues to be positive due to the increase in household income and changes in customer preferences (IBISWorld, 2019). Responding to this demand, there are 2,416 food trucks serving customers in Canada (Government of Canada, 2019). In 2019, research shown that food truck revenue expected to reach \$358.4 million dollars in Canada (IBISWorld, 2019). This is expected to grow 3.8 percent annually until 2020 (IBISWorld, 2019).

Food truck industry has become also popular in Canada's most tourism destination city-Vancouver, BC along with other cities such as Toronto and Montreal. Smith (2015) stated that there are approximately 305 food truck establishments operating in Metro Vancouver and Victoria, generating annual revenue of \$50 million. Although food truck industry is constantly growing in Vancouver, there has been lack of research undertaken to understand this industry in the context of climate change perceptions and adoption. As most of the previous research related to the food truck context discussed about psychological, sociological, and cultural factors (Bhimji, 2010; Gazley et al., 2014; Shin, Kim, & Severt, 2018, 2019), food safety issues (Okumus, Sönmez, Moore, Auvil, & Parks, 2019), and decision making process of consumption of street foods (Shin, Im, & Severt, 2019). Thus, it is this need to the development of this study.

Methodology

This study will be exploratory in nature that will shed light on the food truck industry and its impact on climate change. The city of Vancouver is selected as the study location because it is the third largest city in Canada and it has been described as one of the top travel destination in the world (Tourism Vancouver, n.d.). Beyond being the top travel destination, Vancouver's food trucks ranked third-best food truck city in North America for foodies worldwide (Heatherington, 2013) and nominated for the "Foodiest City on Earth" award by British culinary website Chowzter (Birkett, 2014).

This study will be based on individual semi-structured interviews in Vancouver with operators/managers of food truck operations. All food truck operators in the Vancouver will be approached and ask to participate in the study. The sample of food truck operations will be acquired from telephone directories and websites that maintain extensive food truck establishment addresses. Due to convenience, speed, and low cost (Patton, 2001), purposive sampling and non-probability method will be applied to gather information from food truck operations (Patton, 2001; Neuman & Robson, 2009). The initial request for an interview will be addressed to all the food truck operators through email and/or telephone. Further, to improve the validity and reliability,

data will be triangulated with literature review, document analysis, and semi-structured interviews (Molina-Azorín & Font, 2016).

The approximately hour-long individual semi-structured interviews will cover the following key areas: background information about the food truck operators and their businesses; the impact that climate change has on food truck operators in Vancouver; the awareness of food truck operators about the issues and challenges related to climate change; the strategies that food truck operators are taking regarding the issues and challenges of climate change; and possible barriers to an environmental response and implementation of change.

Conclusions

Overall, outcomes of this study will provide valuable knowledge and directions to develop clear and informed strategies to respond to climate change on tourism subsectors (hereby food truck industry) in Vancouver and in Canada as a whole in the context of sustainable tourism in future.

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