

# **Comparative Study of Web-Based Services and Best Practices Offered by Top University Libraries in the World and “A” Grade Accredited University Libraries in India**

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## **ABSTRACT**

In this study 64 web based services (bibliographical, patron education, patron communication and patron publication services) and best practices offered by the 70 top world university libraries and 39 top Indian University libraries were studied using different data analysis techniques like cross-tabulating for average scores and Pearson correlation coefficient and tests like Chi-Square Test and T-Test were applied to the raw data collected for final results. The library rankings as per their web-based services were correlated with their university rankings as per Webometric rankings and found that library web-based services rankings are correlating with their university rankings. Therefore, developing countries like India should improve their library web-based services rankings to improve their rankings at global level.

## **ALISE RESEARCH TAXONOMY TOPICS**

information governance; webometrics; user interfaces; interactive information retrieval; multimedia information retrieval; accreditation; academic libraries; library technology systems

## **AUTHOR KEYWORDS**

library web-based services; web-based bibliographical services; web-based best practices; web-based patron education tools; web-based patron communication services; webometric rankings; university libraries; library rankings